

RELIANCE

Digital TV

User Guide



Welcome

Welcome!

Imagine a world where all your entertainment needs are available at the press of a button. Where every murmur is as easily audible as every gunshot.

Where every colour comes to you as clearly as it was meant to.

Yes, imagine a world where you are in control once again.

Welcome to the world of Reliance Digital TV!

A world where you can get more choice of channels, pure digital experience, a user-friendly electronic programme guide, cinema, multi-channel preview window-select and so much more.

We've simplified all of this for you in this User Guide. Reason enough for you to get started with your new Reliance Digital TV! And all the more reason for you to enjoy this experience to the fullest!

So sit back, relax and enjoy the ride! It's going to be incredible!

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Overview



Pure Digital Experience

Discover the amazing experience of DVD like video and audio. Now, hear and see like never before.



Over 250 Channels

Now, discover the magic of MPEG-4 – a cutting edge technology that enhances video quality and gives you more channels. This means double the entertainment. Now, you can enjoy over 250 channels across genres such as Entertainment, News, Sports, Education, Travel, Kids, Spiritual, Financial, Lifestyle and much more covering more than 9 Indian languages.



Exclusive Cinema Halls

Reliance Digital TV introduces BIG cinema, multiplex exclusive cinema channels. Its like having your personal multiplex at home on your television. Now, get the best of Hollywood, Bollywood and regional movies at your fingertips and just pay as you order.



Quick Channel Select

Discover the future of channel surfing with Select on your Reliance Digital TV. Now, view top 12 channels (Maximum of 12 channels) of specific category (e.g. News, Movies, etc.) on a single screen to ease your selection.



Interactive Services

Get interactive with iGames, iNews, iSports and many more interactive applications. All on your Reliance Digital TV!



Easy Programme Guide

Find your way easily around the user-friendly programme guide. Navigate easily across the wide gamut of channels and get programme information up to 7 days.



Set Your Favourite Lists

Like a Program? Put it on your Favourite lists! Create Favourites lists for your entire family with personalised names.



Reminder

Never miss out on your favourites shows again. Now set reminders for your most loved programs on any channel.



Search

Looking for something? Use Reliance Digital TV smart search based on various criteria and keywords.



Parental Control

Make sure your child is not exposed to any undesirable content. With Reliance Digital TV Parental Lock rest assured that your child's TV viewing experience is safe and happy.



Mini Guide

No need to leave your Favourite/Current program to know what's going on other channels. The Mini Guide gives you all the information you need on the currently selected program and allows you to browse information for the next program on the same channel.



My Top Ten List

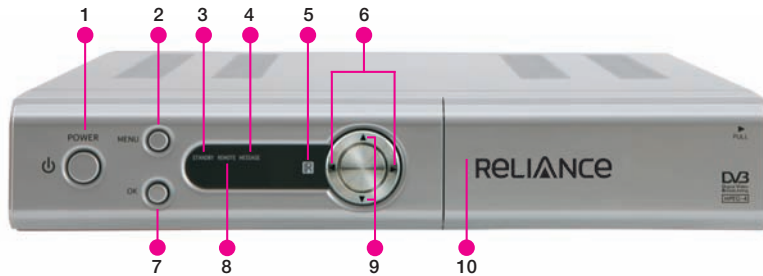
Get your ten channels in the blink of an eye with My Top Ten List feature. This list gets created automatically based on the channels you view frequently

Reliance Digital TV Remote



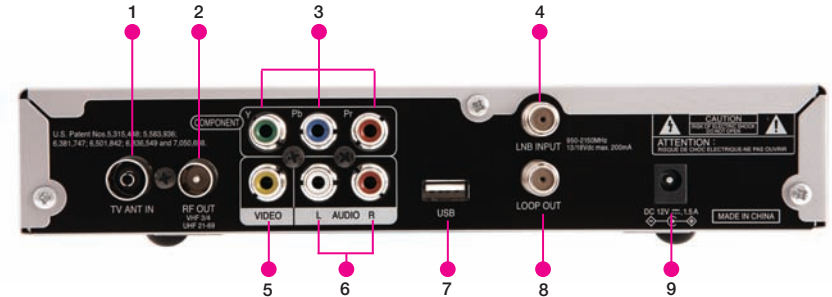
Set-Top Box Model I

Front



1. **Power:** To switch the Set-Top-Box (STB) in “standby mode” or in “power on mode”.
2. **Menu:** To launch or terminate the menu application.
3. **Standby/Power On Indication Light:** Turns red while in “standby mode” and turns off while in the “power on mode”.
4. **Message indication Light:** Turns orange when STB receives a message.
5. **Remote Sensor:** Receives the infrared signal from Remote Control Unit.
6. **Arrow Keys:** To navigate interface Left/Right & change cursor position.
7. **OK:** To activate a highlighted item or go to the next level on hypertext menu or to confirm the user's action.
8. **IR Activity Indication Light:** Turns green while in the “power on mode”. Flashes green when receiving data from Remote Control Unit.
9. **Arrow Keys:** To navigate interface Up/Down & change cursor position
10. **Smart Card Slot:** Open flap and insert a Smart Card fully into the slot.

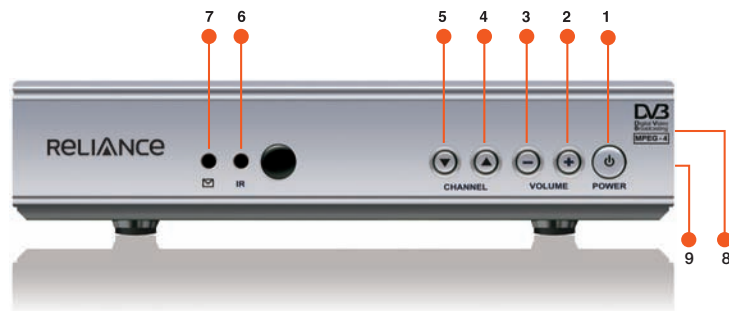
Back



1. **Antenna In:** Input from Terrestrial Antenna. Connect to Cable Network of Active Antenna.
2. **Loop Out & RF Out:** Terrestrial signal loop out & RF re-modulation out to TV set. Connect to RF Terminal of TV set.
3. **Component:** Component Video (Y/Pb/Pr) Output Connect to component Video terminal of TV set.
4. **LNB Input:** Digital Satellite signal input from Dish-Antenna (LNB) to Tuner.
5. **Video:** Composite video output to TV. Connect to composite video terminal of TV set.
6. **Audio L & R:** Left & Right Audio output. Connect to Audio terminal of TV set or Hi-fi Audio system.
7. **USB:** Port for USB device.
8. **Loop Out:** Loop through output from Digital Tuner.
9. **DC Jack:** DC 12V input from Adaptor. Connect Adaptor plug.

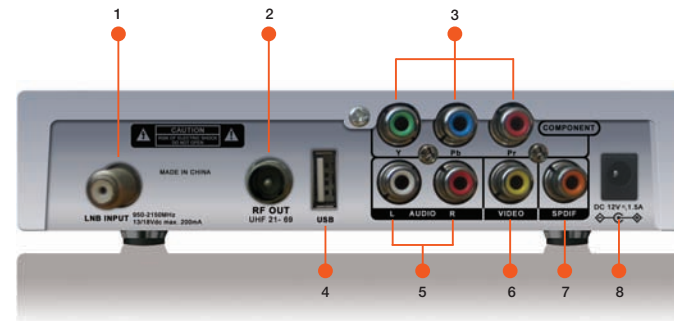
Set-Top Box Model II

Front



1. **Power:** To switch the STB into “standby mode” or into “power on mode”.
2. **Volume (V+):** To increase the volume.
3. **Volume (V-):** To decrease the volume.
4. **Channel (Ch▲):** To display next channel on list.
5. **Channel (Ch▼):** To display previous channel on list.
6. **IR Activity Indication Light:** Flashes green when receiving data from the remote.
7. **Message Indication Light:** Flashes green when the STB receiving message.
8. **CI Slot for CAM**
9. **Smart Card Slot:** Insert a Smart Card Fully into the slot.

Back



1. **LNB INPUT (SAT IN):** Digital Satellite signal input from Dish-Antenna (LNB) to Tuner.
2. **RF OUT:** RF re-modulation out to TV set. Connect to RF Terminal of TV set.
3. **COMPONENT:** Component Video (Y/Pb/Pr) Output Connect to Component Video terminal of TV set.
4. **USB:** Port for USB device.
5. **L AUDIO R:** Left & Right Audio output. Connect to Audio terminal of TV set or Hi-fi Audio system.
6. **VIDEO:** Connect to Video terminal on TV.
7. **SPDIF:** Dolby SPDIF output to amplifier.
8. **DC Jack:** DC 12V input from Adaptor. Connect to Adaptor Plug.

Customer Premise Equipment

Smart Card

A Smart Card is a credit card sized card, which contains information about the channels that the customer has subscribed to.

Smart Card is to be inserted into a slot in the set-top box. When inserted in the set-top box, it enables viewing of the channels chosen by the customer.



Dish

A Dish is a special kind of antenna that receives signals from satellites and redirects the same to the set-top box to enable viewing of your channels and other content.



LNB

Low Noise Block (LNB) down converter is fitted on the dish. It receives the reflected signals from the dish and feeds the signals to the set-top box.

Do's and Don'ts

Safety

- ▶ Be sure to read the Setup Guide before starting the operation of the set-top box unit
- ▶ Do not touch the power cord with wet hands as it may cause an electric shock
- ▶ Never open the set-top box cover
It is very dangerous to touch the inside of the set-top box due to the possibility of an electric shock
- ▶ Place set-top box in a well ventilated and no-heat environment
- ▶ When the set-top box is not in use, make sure that the power cord is pulled out from the power outlet
- ▶ Do not use a damaged power cord as it may cause fire or an electric shock

Precautions

- ▶ Install the set-top box horizontally; an uneven installation may cause the set-top box to be damaged
- ▶ Do not put any items on the set-top box that may overheat it or cause damage
- ▶ Do not install the set-top box in places:
 - ▷ where it is subject to vibrations
 - ▷ where it is exposed to direct sunlight
 - ▷ where there is humidity
 - ▷ where the temperature is too high or too low
 - ▷ where there is no ventilation
- ▶ Moving the set-top box to a hot area from a cold one will cause condensation
Do not operate the set-top box for one or two hours until it has dried completely

This product incorporates copyright protection technology that is protected by U.S. patents and other intellectual property rights. Use of this copyright protection technology must be authorized by Macrovision, and is intended for home and other limited viewing uses only unless otherwise authorized by Macrovision. Reverse engineering or disassembly is prohibited.

Do not connect the set-top box through a VCR/DVD player. Video signals fed through VCR/DVD players may be affected by copyright protection systems and the picture will be distorted on the television.

Starting Up

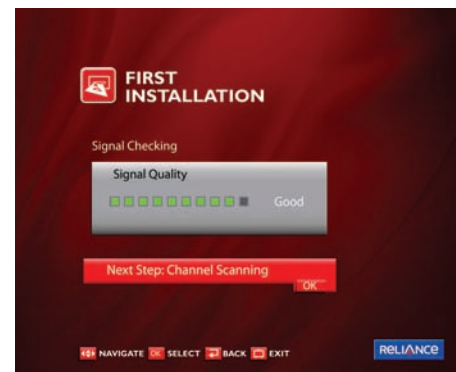
Starting Up

Starting Up involves the following 3 steps:

- ▶ Signal Checking
- ▶ Channel Scanning
- ▶ Results of Scanning

The installation module works step by step:

To navigate back and modify a previous step, use Left arrow key ◀



Starting Up - Signal Checking

Signal Checking

A progress bar indicates the signal strength and quality (signal is strong and without errors). To access scanning press . An Advanced Signal Parameter item is also displayed.

In case of poor or bad signal quality, check connections and try again. Follow instructions on screen – Advanced Signal Parameters item is available.

Note: Even if signal quality is poor or bad, left arrow key permits to cancel the modifications and close pop-ups.

Starting Up

Channel Scanning and Results

On successful Signal Checking, Channel Scanning is performed and indicates the number of channels scanned (dynamic information).



Starting Up - Channel Scan



Starting Up - Channel List

When scanning is performed, the available channel list and video window is displayed.

- ▶ To navigate use: Ch numerical keys or up/down arrow keys. This will also update the content in the video window
- ▶ To go to Live full screen view, select a channel and press

Home

Home

Home is the main menu, consisting of your Reliance Digital TV settings, services and features.

The top right corner of Home displays a video of the current viewed channel.



Home Menu

Using Home Menu

- ▶ To access Home Menu, press Home key
- ▶ To navigate and select a service, use Arrow keys
- ▶ To go to selected service, press Ok key

Mini Guide

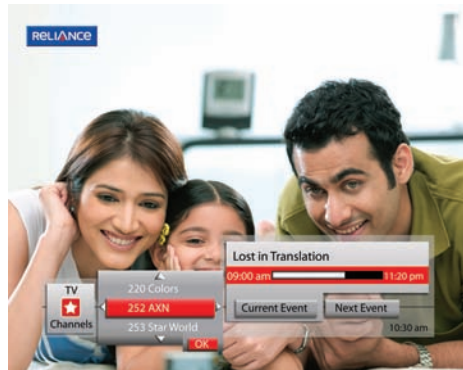
Mini-Guide

The Mini-Guide enhances the Live TV viewing experience with a multitude of easy-to-use features.

The Mini-Guide lists all available channels and displays information about the current selected programme or allows browsing information for other programmes.

The Mini-Guide display is divided into 3 panels:

- ▶ Center panel displays the channel name and number
- ▶ Left panel displays the channel category list
- ▶ Right panel displays information on current and next programme



Mini-Guide

Using the Mini-Guide

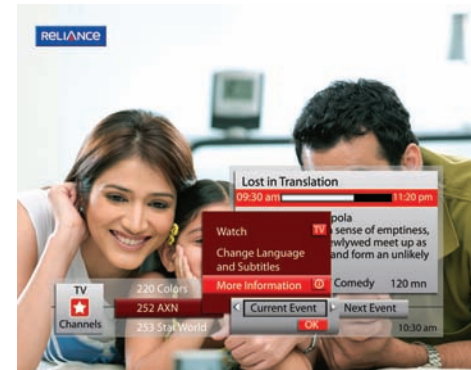
To display Mini-Guide on Live TV press info **Info**.

Use Left/Right **◀▶** arrow keys to switch between Channel Category List, Current or Next Programme.

Press **OK** to select/or confirm an action.

Selecting a Channel

- ▶ To navigate channel list, press Up/Down **▲▼** arrow keys
- ▶ To view selected channel, press **OK**
- OR
- ▶ Enter channel number using remote numerical Key Pad



Mini-Guide



Mini-Guide - Locked Channel

The Mini Guide appears automatically over Live TV while changing channels. A Clock Icon is displayed next to the channel name when a Reminder is set.



Mini-Guide - Channel Category

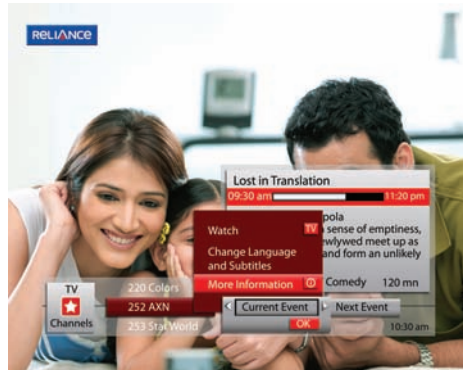
Channel Category List

- ▶ To display Channel category List, press Left arrow key **◀**
- ▶ To select a category, press **OK**
- ▶ Mini Guide now displays the channels of the selected category

Mini Guide

Programme Information

- ▶ To display the programme information of current/next programme, press Right key ➡
- ▶ To view more information and options, press **OK**



Mini-Guide - Programme Information

Set Mini-Guide Display Duration

The Mini-Guide appears automatically over Live TV when changing the channels. The display duration of the Mini-Guide can be set to 3, 5 or 8 seconds.

To change the Mini-Guide duration:

- ▶ Go to Home **⏠** > Settings > TV Display > Banner Duration
- ▶ Select Banner Display Duration (3,5 or 8 seconds)
- ▶ To confirm press **OK**

Easy Programme Guide

Easy Programme Guide

Guide lists all channels available (TV, Music & Cinema) and provides up-to-date programme schedules for 7 days. Browse information for both current and future programmes, select programmes for viewing and also send Reminders.



Easy Programme Guide

Guide Display

- ▶ Top right corner displays a Picture in Guide (PIG) i.e. video of current channel in view
- ▶ Left panel displays the Channel/Programme List
- ▶ Right panel displays associated channel programme information

Note: When opening the Guide section, last channel watched is displayed in the PIG and the focus is positioned on the name of the same channel.

Easy Programme Guide

Using the Guide

- ▶ To go to Guide, press Home key  and select Guide
- ▶ To confirm, press **OK**
- OR
- ▶ From remote, press 'Guide' key 

Selecting a channel

- ▶ To navigate channel list, press UP/Down  arrow keys
- ▶ Press **OK** and a sub menu pops up
 - ▶ 'Watch TV' goes to the current Live TV channel
 - ▶ Sort by name displays channel list in alphabetical order
 - ▶ Sort by number displays channel list in numerical order

Note: Users may sort channels either by name or by channel number (exclusive choice). By default, channels are sorted by channel number, the function "sort by name" is available through the contextual menu. The Picture in Guide (PIG) does not update while browsing the channel list.



Easy Programme Guide - Sub Menu

Changing channels in PIG (Picture in Guide)

- ▶ To update the PIG with current programme of focused channel, press Channel Up/Down keys 

Channel Category List

- ▶ To display Channel Category List, press Left arrow key  while focus remains on channel name
- ▶ To select a category, press **OK**
- ▶ Guide now displays channels of selected category

Programme List Display

- ▶ To display the programme List of a selected channel, press Right arrow key  while focusing on channel name



Easy Programme Guide - Channel Category List

Easy Programme Guide

Programme List Guide

- ▶ To display the Programme List of selected channel, press Right arrow key ➡ while focusing on the channel name

Programme List Display

- ▶ Top right corner displays a Picture in Guide (PIG) of current channel in view
- ▶ Left panel displays the selected channel programme/event list
- ▶ Right panel displays associated channel programme short description



Easy Programme Guide - List



Easy Programme Guide - Date Calendar

Using the Programme List Guide

- ▶ To navigate programme list, press Up/down arrow keys ⬆️/⬆️
- ▶ Selected programme name displays its corresponding short description
- ▶ Press **OK** and a sub menu pops up
 - ▶ To go to current Live TV programme, select 'Watch TV'
 - ▶ To set a Reminder for the selected programme, select Reminder
- ▶ Press Right arrow key ➡ while focusing on the programme name, it will display 7 days calendar. Select a date to view programme schedule for that date

Channel Line-Up

Reliance Digital TV Channel Line-Up starts with channel number 100 and is commonly categorised for easy access. Each channel category is assigned a numbering scheme e.g. Hindi news channels starts from channel number 400, Kids channel starts from 600 in the Channel Line-Up.

100 – Reliance Digital TV Cinema Channels

200 – Entertainment Hindi

250 – Entertainment English

300 – Movies Hindi

350 – Movies English

400 – News Hindi

450 – News English

480 – Business

500 – Sports

550 – Infotainment

600 – Kids

650 – Spiritual

700 – Music

800 – Regional

Select

Select

Select is an interactive mosaic window display of 12 Live TV channels on a single screen. Now view the most popular channels all on one screen and then decide what to watch.



Select

- ▶ 12 Live TV channel are displayed per screen
- ▶ Each mosaic window plays real audio/video of the corresponding channel (audio plays for the channel in focus)
- ▶ Short description of current programme of focused channel is displayed at the bottom left of screen
- ▶ For a Locked channel, the locked channel still picture is displayed

Using Select

- ▶ To access Select go to Home Menu > Select
- ▶ To confirm press Ok key
- OR
- ▶ Press Select key from remote

Selecting a Channel

- ▶ To navigate channels press Up/Down/Left/Right arrow keys
- ▶ To view selected Live TV channel in full screen, press

Selecting a Category

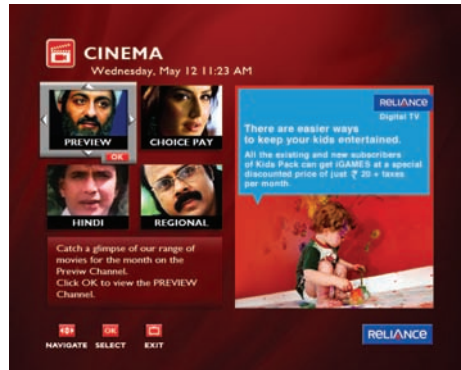
- ▶ To view the previous/next channel category, press Left/Right arrow key (while focusing on either extreme left channel or right channel on screen)
- ▶ Select now displays 12 channels of selected category



Select

Cinema

Reliance Digital TV, is the best way to watch movies. Select from multiple Cinema and enjoy uninterrupted entertainment at home. No other DTH or local cable provider offers such a big choice – take a pick from the latest blockbusters, classics, your favourite star's movies for a nominal charge. Cinema – True multiplex experience right in the living room.



Cinema - Home Screen



Cinema - Channel & Movie List in Guide

Cinema Via Guide

- ▶ Cinema Channels are displayed as channels in the Guide
- ▶ Cinema Channel line-up starts from 100
- ▶ Right panel displays selected Cinema channel movie list and schedule



Cinema - Channel & Movie List

Using Cinema

- ▶ Go to Home Menu > Cinema or
- ▶ Press Cinema key from Remote
- ▶ List of Cinema categories are displayed
- ▶ To navigate press Up/Down/Left/Right arrow keys
- ▶ To view movie list of selected category press
- ▶ Select the movie of your choice and press to tune to that movie channel

Note: You can view Cinema channels to which you have viewing rights.

Using Select

- ▶ Go to Home Menu > Guide
- ▶ Reliance Digital TV channels are listed at the beginning of the Guide channel line-up
- ▶ To display programme list with associated schedule details, press Right Arrow key
- ▶ All instances of the selected movie/programme are listed on the right hand side
- ▶ Pressing will display sub menu for more information

Note: You can view Cinema channels to which you have viewing rights.



Cinema - Movie Schedule

INTERACTIVE

INTERACTIVE

A collection of iNTERACTIVE applications are available, only on Reliance Digital TV. Enjoy exciting games for all age groups with iGames. Presenting the unique iStock application which allows you to track your stocks at your convenience. Now you can also plan your day with iAstro. There is something for everyone, iCricket for all the cricket lovers and iCooking for all the budding chefs. Watch current affairs and latest headlines on iNews and many more.



INTERACTIVE - Home Screen

Using iNTERACTIVE

- ▶ Go to Home Menu > iNTERACTIVE or
- ▶ Press iNTERACTIVE key from Remote
- ▶ List of iNTERACTIVE applications is displayed
- ▶ To navigate application list press Up/Down/Left/Right arrow keys
- ▶ To tune to selected application press

SEARCH

Search

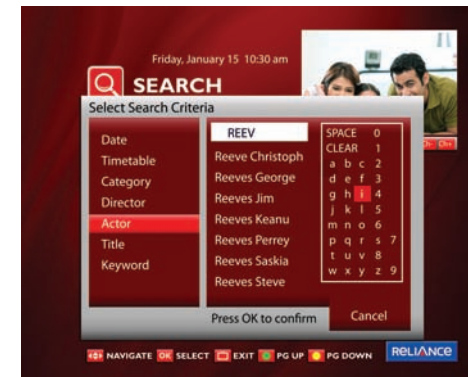
Quickly find favourite TV programmes and movies with the Reliance Digital TV advanced Search feature.

Perform advanced Search based on various criteria and keywords:

- ▶ Category
- ▶ Director
- ▶ Actor
- ▶ Title
- ▶ Keywords



Search - Criteria List



Search - With Predictive Keyboard

Note: In predictive keyboard pop-up, the input box is not focusable. The item result list, which is displayed below input box is focusable. In manual mode of typing, move focus by pressing right arrow. In SMS mode, the focus is by default on result list.

Using SERACH

- ▶ Go to Home Menu > Search
- ▶ To confirm, press
- ▶ List of Search criteria is displayed
Select Search criteria and enter keyword (virtual keyboard appears on screen)
 - ▶ Select a letter to write name by moving focus or use remote control alpha-numerical keypad (like SMS mode) to type a letter/word.
 - ▶ The predictive names appears every time a letter is added
 - ▶ To display the list of the corresponding movies/programmes for the selected actor, director or keywords, press

Search

Search Results Display

- ▶ All events are displayed with short description
- ▶ Some results of a search appear with different icons or colours based on whether it is:
 - ▶ content from Cinema channel
 - ▶ content from cinema channel to which user has rights
 - ▶ content which user has no rights (not subscribed channel)
 - ▶ content blocked by Parental Control



Search - Result Display More Info



Search - Result Display

Note: In case of “No Result” or “Too many results”, the search pop-up does not disappear and a corresponding message is displayed.

Settings

Settings

Set preferences and customise special features such as Favourites, Parental Lock, and TV display via the Settings menu.

- ▶ Top right corner displays a Picture in Guide (PIG) i.e. video of current channel in view
- ▶ Center panel displays first level menu items:
 - ▶ Favourite Lists
 - ▶ Parental Control
 - ▶ Reminder
 - ▶ TV Display
 - ▶ Set-Top Box



Settings Menu

Using Settings

- ▶ Go to Home Menu > Settings
- ▶ To navigate between the menu items, press Up/Down arrow keys
- ▶ To configure the selected option press

PIN Code	1st Level	2nd Level
	Category Channel List	Existing Category Channel List New Category Channel List
*	Parental Control	Parental Lock Morality Level Pay TV Rental Lock Change PIN Code
	Reminders	Reminder List
	TV Display	Onscreen Language Preferred Audio Language Zapping Banner Duration
*	Set-Top-Box	Technical Information Advanced Parameters

Restricted access to Settings subsections

- ▶ Enter PIN Code to access Parental Control subsection
Default PIN Code: 0000
- ▶ Enter the Master PIN Code to access the set-top box menu
Master PIN Code: 1234

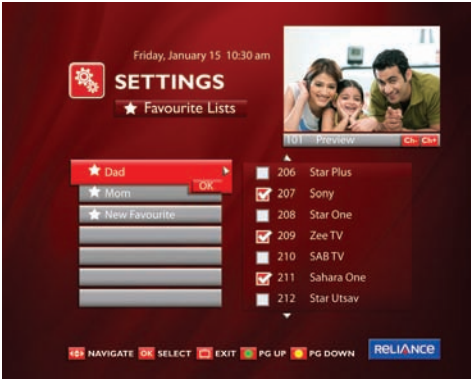
Settings: Favourite Lists

Favourite Lists

Set up a personal programme guide of channels of most frequently watched (TV, Radio and Cinema) and do away with the hassle of browsing through the entire channel list. Create up to 8 such favourite personal channel's lists, each with their own names.

Create Favourite Lists

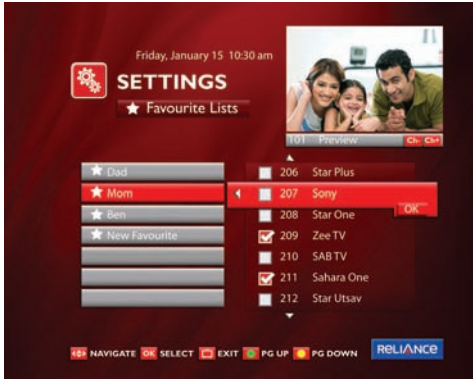
- ▶ Go to Home Menu > Settings > Favourite Lists
- ▶ To confirm press



Favourite Lists

Set up Favourite Channels List

- ▶ Press Right arrow key from Favourite name, entire channel list
- ▶ To navigate (move focus on) channel list, use Up/Down arrow keys
- ▶ On selected channel name, press
- ▶ The checked channel is now added to the Favourite List
- ▶ Check icon appears ahead of the channel number



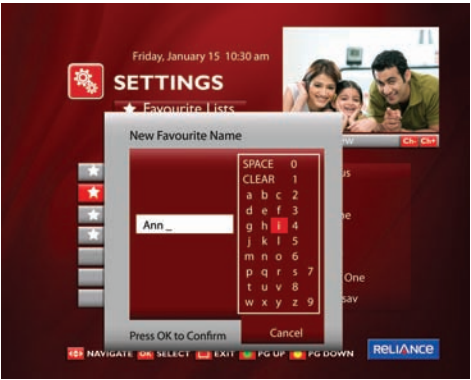
Favourite Lists - Setup Channel List

Renaming a Favourite list

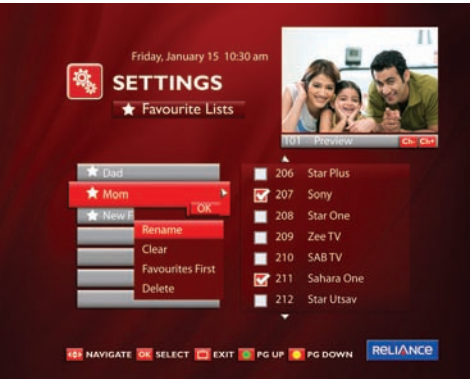
To rename a Favourite channels folder via virtual keyboard, open the contextual menu and select the Rename item menu, then press

Create Favourite Channels Name

- ▶ To open a virtual keyboard, press
- ▶ Assign a unique name (up to 6 characters) to this favourite channel list
- ▶ To confirm the name, press
- ▶ All channels list is displayed on the right side of the screen



Favourite Lists - Name Favourite List



Favourite Lists - Renaming

Modifying a Favourite List

To modify a Favourite Channel's List (add and/or remove channels from this existing list), click on the list name to display the available pop-up. Move the focus on the concerned channel (checked) and press . The channel is removed from the Favourite Channel List and Check Icon disappears from the channel number.

Settings: Parental Control

Parental Control

Parental locking enables one to set restrictions on programming and then enforce these restrictions using PIN Code. On tuning to restricted programmes, a message prompts you to unlock the restricted content by entering a unique PIN Code.

Default PIN Code: 0000



Parental Control - Access

Parental Control allows locking of:

- ▶ Individual channels
- ▶ Cinema channels
- ▶ Content by rating (Morality Level)

By default, no channel is locked.
All selected or default values are displayed.

Note: Locking by 'rating' is subject to availability of content tagged with morality rating.

Locking/Unlocking Channels

- ▶ Go to Home Menu > Settings > Parental Control
- ▶ Press **OK** to confirm
- ▶ Enter PIN Code to access Parental Control (default PIN Code: 0000)
- ▶ Select Subsection Menu and click **OK**
 - ▶ Channel list is displayed on the right side of the screen
 - ▶ Use Up/Down arrows keys to navigate (move focus to) channel list
 - ▶ Press **OK** on selected channel name to Lock/Unlock channel
 - ▶ Lock icon appears in front of the channel number



Parental Control



Parental Control - PIN Change

Change PIN Code

- Default factory PIN Code is 0000
- ▶ Select Change PIN Code menu
 - ▶ Press **OK** to confirm, Sub-Menu pops up then enter the following:
 - ▶ Current PIN Code
 - ▶ New PIN Code
 - ▶ Re-enter New PIN Code
 - ▶ Press **OK** to confirm

Note: Use left key to cancel entered digit.

Reminder

Reminder

The Reminder feature enables the user to set a reminder so that few minutes before the programme/event starts, a message is displayed on screen that the programme is about to start, a message is displayed on screen that the programme is about to start.

Reminder 'Clock' icon appears before the programme name in Guide, Search Result Screen and Mini Guide.



Reminder - Settings

All Reminders

- ▶ All Reminders set can be viewed via Home  > Settings > Reminder
- ▶ Reminders are displayed in chronological order; the most recent is first of the list



Reminder - Alert

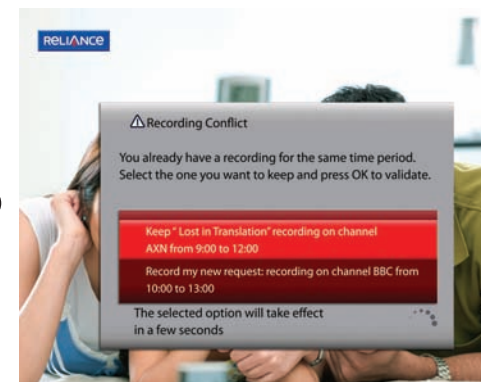
Reminder Alert POP-UP

- ▶ Reminder Alert pop-up is displayed 5 minutes before a programme/event starts
- ▶ Reminder programme name is displayed with info about channel name, date and time
- ▶ Pop-up is displayed in full screen Live TV mode or in foreground of Main Menu

Setting a Reminder

Reminder function is available through Guide, Search and Mini Guide (for next event)

- ▶ Go to Guide Programme List
- ▶ Select programme name and click 
- ▶ Sub Menu pops up – select 'Remind Me' option
- ▶ Clock icon appears before programme name



Reminder - Conflict Resolution

Reminder – Conflict Resolution

- ▶ If a second Reminder is set for the same start hour, a Reminder conflict pop-up appears when the 'Remind Me' option is selected in the Sub Menu
- ▶ Select Reminder that is to be kept

Note : When a programme is already selected to remind "Remove Reminder" option is available in Sub Menu. Select "Remove Reminder", to cancel/delete the programme Reminder, the Clock icon disappears.

Settings: TV Display

TV Display

On screen TV Display settings allow subscribers to modify screen characteristics within the Reliance Digital TV interface to enhance your viewing experience.

TV Display in the Settings Menu lists the following options:

- ▶ On Screen Language
- ▶ Preferred Audio
- ▶ Preferred Subtitle
- ▶ Banner Duration
- ▶ Format



TV Display - Settings

On Screen Language:

This is the interface language. On selection of a language, all textual elements are displayed in selected language. (Default interface language is English)

Preferred Audio:

English is set as default.

If set to an alternative language, the same will be set as your preferred language subject to audio availability in that language for a channel.

Preferred Subtitle Language:

Default none

On selection of a language, every time the corresponding language subtitle is available, the subtitle appears on the screen.

Mini-Guide Banner Duration:

Select the duration; the Mini-Guide Banner will stay on screen for after it is called up.

- ▶ Short Display – 3 seconds
- ▶ Medium Display – 5 seconds (default value)
- ▶ Long Display – 8 seconds

Format:

For Standard Definition TV set format to 4:3 (default value)

For Wide-Screen and High Definition TV, set the format to 16:9.

Settings: Set-Top Box

Set-Top Box

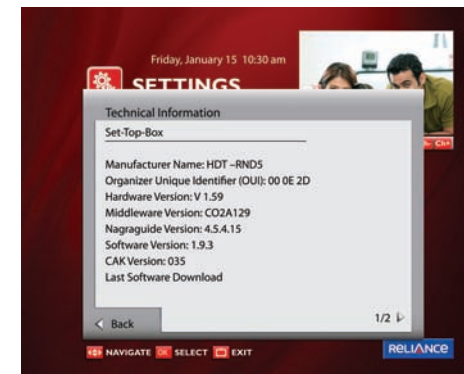
Set-Top Box Settings display the technical information about the STB installation, signal quality, allows to perform channel modulation, factory reset, etc.

Set-Top Box Menu lists the following options:

- ▶ Technical Information
- ▶ Advanced Parameters



Set-Top Box - Menu



Set-Top Box - Technical Information

Technical Information:

This displays technical information with respect to the set-top box, signal quality and Smart Card details.

To navigate the screens use Left/Right arrow keys (◀▶).

Settings: Set-Top Box

Advanced Parameter:

Advanced Parameter allows performing Manual Scanning, Manual Download, Factory Reset and Channel Modulation.

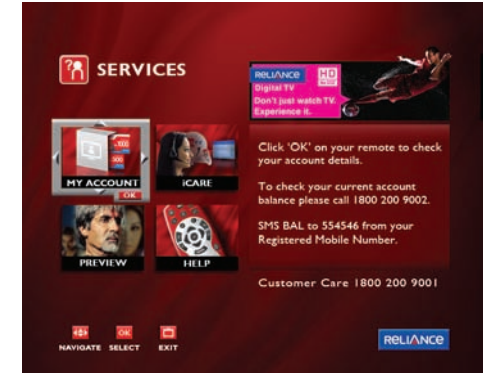


Set-Top Box - Advanced Setting

Services

Services

Access the Services icon, for any customer related info. All you need to do is tune into 'My Account' to know more about your account details. Moreover, the information on Reliance Digital TV's latest subscription, offers, features and functions are now just a click away with the iCare application.



Services – Home Screen

Using Services

- ▶ Go to Home Menu  > Services or
- ▶ Press BIG (Services) key  from Remote
- ▶ List of applications is displayed
- ▶ To navigate application list press Up/Down/Left/Right  arrow keys
- ▶ To tune to selected application press 

Frequently Asked Questions (FAQs)

1. What is Reliance Digital TV?

Reliance Digital TV is a Direct To Home (DTH) service provided by the Reliance Anil Dhirubhai Ambani Group.

2. How is Reliance Digital TV different from your existing cable?

Reliance Digital TV is a DTH service based on satellite transmission, hence it is better in terms of picture and sound quality than cable TV, which is based on cable transmission. Reliance Digital TV provides enhanced digital quality picture & sound because of MPEG-4 technology.

3. Can I use Cable as well as Reliance Digital TV service simultaneously?

Yes. Cable and Reliance Digital TV services can be used simultaneously on a single TV set. While cable will be used as per regular practice, Reliance Digital will get connected to one of the AV set and can be used by selecting that specific AV mode from the TV remote.

4. Can I connect Reliance Digital TV to two TV sets?

You can use Reliance Digital TV service on both TV sets with single Dish-LNB and STB (model 1). However, channel viewed on both the TV sets will be same. For independent viewing on both the TVs, 2 independent STB, dual LNB and two subscriptions are required, although Dish can remain same.

5. Does Reliance Digital TV Service get affected by rains?

A few minutes of outage might occur during heavy rains. This phenomenon is called Rain Outage and it occurs in DTH platforms across the world.

6. Does Reliance Digital TV Service remain uniform throughout the year ?

Reliance Digital TV Service will remain uniform throughout the year; except during the period of sun outage. Sun outage is the phenomenon of creating distortion of geostationary satellite signals caused by interference from solar radiations. Typically, it happens in the month of February, March, September and October.

7. Are there any Regional channels?

Popular Regional channels will be available on Reliance Digital TV platform. You will be able to view those Regional channels to which you have subscribed.

8. What if I shift/change my residence?

Since Reliance Digital TV services will be available across India, your equipment will remain the same anywhere in the country. Installation of the equipment will be done at the new place at nominal charges under Re-Location policy. You may contact Reliance Digital TV Customer Care centre to initiate the process.

9. How do I recharge my subscription?

Your Reliance Digital TV subscription can be recharged by a simple Reliance Digital TV Recharge Voucher (RCV). These vouchers are available at Reliance World and Reliance Communications outlets and with various dealers. After purchasing our RCV, remember to keep your Smart Card number and Recharge PIN number handy and then simply recharge using the following methods:

- ▶ Interactive Voice Response (IVR) : Call 022-30337474 or 1800-200-9002 (toll-free) and follow the instructions on the IVR.
- ▶ Web Recharge: Log on to www.reliancedigitaltv.com, click on 'Recharge' and follow the instructions on your screen.

Call Reliance Digital TV Customer Care on 022-30338888 or 1800-200-9001 (toll-free) for assistance.

10. Will Reliance Digital TV remote work for my TV set also?

Reliance Digital TV remote is made to be used for Reliance Digital TV STB only. You can change channels and volume with your Reliance Digital TV remote for the Reliance Digital TV service. You will need to use your TV remote to operate TV/cable service.

11. What will happen if the STB, Dish, LNB, Smart Card or Remote is damaged due to natural disasters/any other calamities?

Reliance Digital TV is responsible for the maintenance of all equipment and services. In case of any damage to the equipment the damage will be evaluated and service will be provided on a chargeable basis.

12. Can I connect Reliance Digital TV to our PC?

No, this facility is currently not available with Reliance Digital TV.

13. Where can I get Reliance Digital TV equipment serviced?

Please call Reliance Digital TV Customer Care on 022-30338888 or 1800-200-9001 (toll-free) for assistance.

Problems	Possible Causes	Remedies
LED on set-top box front panel does not light up	Power cord not plugged in correctly	Plug in power cord correctly
No picture on screen	Set-top box (receiver) in standby mode	Set the Set-Top-Box (receiver) to (ON)
	AV output not connected tightly to video output of TV	Check the connection and correct
	Incorrect channel or video output selected on TV	Check channel and video output and correct
	Audio cord connected incorrectly	Check connection and correct
	TV/STB volume level is 0	Increase volume on TV/STB set
	TV/STB 'Mute' is active	Release the TV/STB MUTE key
Remote Control does not operate correctly	Incorrect operation	Point remote control towards the set-top box (receiver)
	Batteries dead or inserted incorrectly	Replace batteries or insert correctly
Poor picture quality	Signal strength is low	Check the signal strength by going to (System Set-up)>(Signal Check) menu
Channel not available	The Smart Card is not inserted properly You may not be subscribed to that channel	Check the Smart Card has been inserted properly Subscribe to the channel

► Services may be disrupted due to heavy rain/cloud & Sun outage
► The content of the User Guide is subject to change. The listed Channels and their positions are indicative.

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Reliance

Digital TV



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