

Gigaset

S820H

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Gigaset S820H - Touch & Type

Touchscreen/display

Status bar (→ page 10)

Icons (→ page 31) show the telephone's current settings and operating status. Touch the status bar to open the status page (→ page 10).

Idle display (→ page 7) or menu page (→ page 8)

Handset keys

Side keys

Set the volume during a call

Talk key

Dial displayed number, accept call, switch between earpiece and handsfree mode
Press **briefly**: open redial list
Press and **hold**: start dialling

Menu key

Open the main menu/return to the idle display (→ page 8)

End call/end key

Press **briefly**: end call/paging call, reject internal call, return to idle status
Press and **hold**: switch handset on/off

Star key

Press and **hold**: activate/deactivate ring tones (→ page 19)

Hash key

Press and **hold**: activate/deactivate (→ page 11) keypad and display lock

Recall key

Recall (flash)
Press and **hold**: enter dialling pause

Message key

Call up messages page (→ page 9)

Mini USB connection socket

Connect the handset to your PC (Gigaset QuickSync) (→ page 30)

Please note

To change the display language, proceed as described on page 17.

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Safety precautions

Warning

Read the safety precautions and the user guide before use.

Explain their content and the potential hazards associated with using the device to your children.

	Use only the power adapter indicated on the device.
	Use only rechargeable batteries that correspond to the specification (see "Specifications"). Never use a conventional (non-rechargeable) battery or other battery types as this could result in significant health risks and personal injury. Rechargeable batteries, which are noticeably damaged, must be replaced.
	Using your telephone may affect nearby medical equipment. Be aware of the technical conditions in your particular environment, e.g. doctor's surgery. If you use a medical device (e.g. a pacemaker), please contact the device manufacturer. They will be able to advise you regarding the susceptibility of the device to external sources of high frequency energy (for the specifications of your Gigaset product see "Specifications").
	Do not hold the rear of the handset to your ear when it is ringing or when speaker mode is activated. Otherwise you risk serious and permanent damage to your hearing. Your Gigaset is compatible with the majority of digital hearing aids on the market. However, perfect function with all hearing aids cannot be guaranteed. The phone may cause interference in analogue hearing aids (humming or whistling) or cause them to overload. If you require assistance, please contact the hearing aid supplier.
	The devices are not splashproof. For this reason do not install them in a damp environment such as bathrooms or shower rooms.
	Do not use the devices in environments with a potential explosion hazard (e.g. paint shops).
	If you give your Gigaset to a third party, make sure you also give them the user guide.
	Remove faulty devices from use or have them repaired by our Service team, as these could interfere with other wireless services.

Please note

- ◆ The device cannot be used in the event of a power failure. It is also **not** possible to transmit **emergency calls**.
- ◆ Emergency numbers cannot be dialled if the keypad lock is activated!

Getting started

Checking the package contents

One Gigaset S820 handset, one battery cover (rear cover of the handset), two batteries, one charger with power adapter, one belt clip, one rubber seal for the USB connection, one user guide.

Setting up the charger

The charger is designed for use in dry rooms in a temperature range of +5°C to +45°C.

- ▶ Set up the charger on a level, non-slip surface, or mount the charger on the wall.

Please note

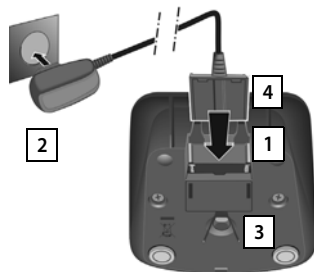
Pay attention to the range of the base. In buildings this is up to 50 m, outdoors up to 300 m. The range is reduced when ECO DECT (→ page 20) is activated.

The phone's feet do not usually leave any marks on surfaces. However, due to the multitude of different varnishes and polishes used on today's furnishings, the occurrence of marks on the surfaces cannot be completely ruled out.

Please note:

- ◆ Never expose the telephone to the effects of heat sources, direct sunlight or other electrical devices.
- ◆ Protect your Gigaset from moisture, dust, corrosive liquids and fumes.

Connecting the charger



- ▶ Connect the flat plug to the charger cradle **1**.
- ▶ Plug the power adapter into the plug socket **2**.

If you have to remove the plug from the charger again:

- ▶ Disconnect the power adapter from the mains power supply.
- ▶ Press the release button **3** and disconnect the plug **4**.

Setting up the handset for use

The handset's display and keys are covered with a protective film.

Please remove the protective film.

Caution

Please do **not** use any touchscreen styli to operate the handset.

Do not use any protective sleeves/films from other manufacturers, as they may restrict the operation of your handset.



Inserting the rubber seal for the USB plug socket

Open the battery cover and insert the rubber seal into the groove.



Inserting the battery and closing the battery cover

Caution

Use only rechargeable batteries (→ page 39) recommended by Gigaset Communications GmbH, as this could otherwise result in significant health risks and personal injury. For example, the outer casing of the batteries could be destroyed or the batteries could explode. The phone could also malfunction or be damaged as a result of using batteries that are not of the recommended type.



- ▶ Insert the batteries with the polarity in the correct direction.

The polarity is indicated in the battery compartment.



- ▶ Insert the battery cover from above.
- ▶ Then press the cover until it clicks into place.



To **reopen the battery cover** to replace the battery:

- ▶ Insert your fingernail into the notch on the top of the cover and push downwards.

Attaching the belt clip

The handset has notches on each side to attach the belt clip. Press the belt clip onto the back of the handset so that the protrusions on the belt clip engage with the notches.



Charging the battery

The battery is supplied with a partial charge. The batteries are fully charged when the lightning icon ⚡ on the display goes out.

▶ Place the handset in the charger for **14.5 hours**.







Please note

- ◆ The handset may only be placed in the designated Gigaset S820/S820A base or the charger.
- ◆ The battery may heat up during charging. This is not dangerous.
- ◆ After a time, the charge capacity of the battery will decrease for technical reasons.

Registering the handset



When your handset has sufficient charge the registration process starts. The registration screen is displayed.

Changing the display language:

Menu key  ▶ Menu page **Settings**
▶  **Language and Location** ▶ **Display Language**
▶ Select language  = selected) ▶
▶ Return to the registration screen: press the  key briefly.



The registration process depends on the base:

- ◆ **Automatically registering a handset on the Gigaset S820/S820A base:**
 - ▶ Place the handset in the base.If automatic registration does not work, the handset will have to be registered manually
- ◆ **Manually registering the handset:**
 - ▶ **On the base:** press and **hold** (at least 3 seconds) the registration/paging key.
 - ▶ Press **Register on the S820H handset**
Or
Menu key  ▶ Menu page **Settings** ▶  **HS + Base** ▶ **Register**
Searching for a base which is in registration mode will appear on the display. This creates a connection to the base, but it may take some time.
 - ▶ If necessary, enter the system PIN (default: **0000**) ▶ Confirm PIN with .

Display during registration: **Handset is registering**

Display after successful registration: **Handset registered**

The **installation wizard** will start after **successful registration**. It helps you to perform important basic settings.

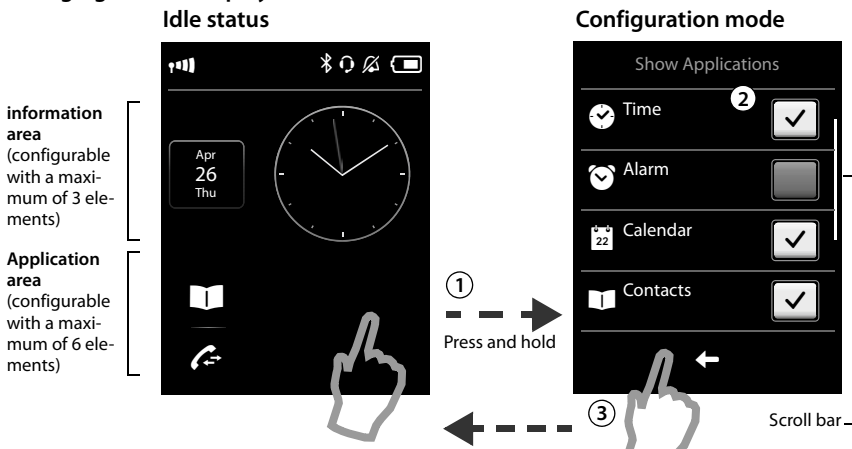
Your handset can be registered on up to four bases. For how to use your handset on multiple bases and de-register your handset, see your base user guide.

Display pages

Idle display (individually customisable)

You can customise the idle display to suit your needs. Bring together the key applications you want to start up directly from idle status with a single "touch".

Changing the idle display





① Switch to configuration mode:

Press and hold (approx. 2 seconds) any position on the configurable area on the display.

② Select the desired applications/functions:




A selection bar with the available functions/applications is displayed. You can scroll through the list to display further entries. Mark the functions/applications you want to see on the idle display.

③ Return to the idle display:








Touch  or briefly touch the end call key . Your selection is saved.

Selectable applications and functions

for the information area

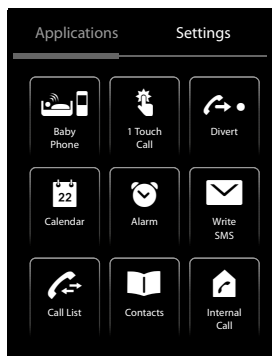
-  Time
-  Alarm (→ page 28)
-  Calendar (→ page 26)

for the application area

-  Contacts (→ page 23)
-  Call List (→ page 26)
-  Internal Call (→ page 16)
-  Write SMS (Dependent on base)
-  Baby Phone (→ page 28)
-  One Touch Call (→ page 15)
-  Call Divert and Notifications

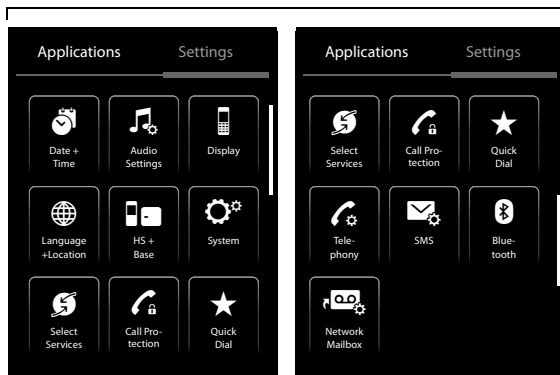
Menu pages (dependent on base) *

"Applications"



Start telephone applications

"Settings"




Edit telephone settings to suit your requirements

Please note

The applications/settings shown here apply to operation with a Gigaset S820/S820A base. When operating with another base, not all applications/settings may be available.


Switching from the idle display to the menu page Applications and back:

- ▶ Briefly press the  menu key.

Switching between menu pages:

- ▶ Touch the desired page in the header.

Returning to the idle display from anywhere in the menu:

- ▶ Press the  key briefly.

If there are more elements than can be displayed at once:


A scroll bar will appear on the right of the display.





- ▶ Slide vertically over the display while pressing down to scroll through the display.

*Please note: applications/settings that are currently unavailable (e.g., because the handset is outside the range of the base) are greyed out.

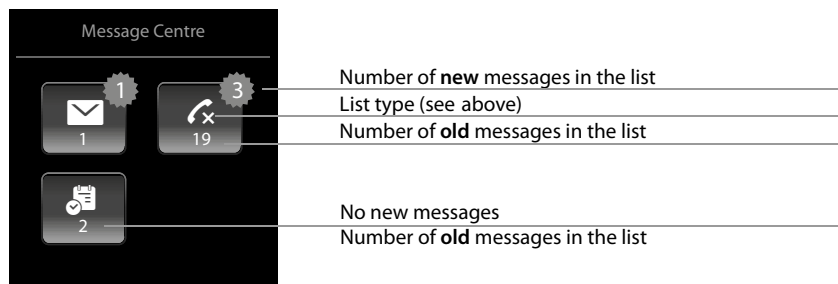
Messages page

The contents of the messages page and lists are dependent on the base. The image on your display may therefore differ from the user guide.

You can call up the messages page by pressing the messages key  on the keypad. You can access the following message lists:

- ◆  Network mailbox, if your network provider supports this function and the number of the network mailbox is stored in your telephone
- ◆  SMS incoming message list
- ◆  Missed calls list (see "Call list" → page 26)
- ◆  Missed appointments list (→ page 27)

Messages page (example)



The list of missed calls is always displayed. The icon for the network mailbox is always displayed, provided the number is stored in the telephone. The other lists are only displayed if they contain messages.


- ▶ Touch an icon to open the corresponding list.

Exception: if you touch the icon for the **network mailbox**, your telephone will dial the number for the network mailbox (→ page 20). No list will open on the display.

Message pop-up

An advisory tone sounds as soon as a **new entry** arrives in a list. The message key also flashes (if activated, see the base user guide). The message pop-up is displayed and partially covers the idle display.

The number of new messages in each list is displayed beneath the icons.

- ▶ **Close the pop-up:** touch  (top right).
- ▶ **Open the list:** touch the relevant list icon.

The messages LED flashes (if activated, see the base user guide) until you have opened a list or the messages page.

Message pop-up (example)



List entry

The following information is displayed in the list entries:

- ◆ The list type (in the header)
- ◆ Icon for the type of entry:
 - **Call list:** ☒ (Missed), ☑ (Accepted), ☑ (Outgoing)
 - **SMS list:** ✉ (unread), ✉ (read)The icon is red for new (unread) entries.
- ◆ Caller's number. If the caller's number is stored in the contacts, the caller's name and number type (**Home, Office, Mobile**) is displayed instead. For missed calls, the number of calls from this number is also shown in square brackets.
- ◆ Date and time of call (if set).

Open the detail view: touch an entry. The display shows all the available information. The SMS text is displayed in the SMS incoming message list. You can delete the entry or copy the number for the entry to the contacts (→ page 25).

Call back a caller from the calls list: in the detail view, briefly touch the name or number.

Please note



If you press the ☑ key after you have opened a list, the number for the entry marked by a green dot is dialled.

Call list (example)



Deleting lists

You can delete the entire contents of the individual lists:

Menu key  ▶ **Menu page Settings** ▶  **System** ▶ **Clean-up List** ▶ Touch the desired list ▶ Touch the desired list type ▶ Touch **Yes** to confirm.

Status bar and status page

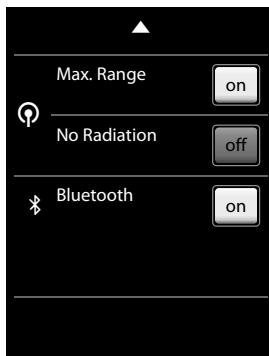
The top line in the idle display is called the status bar. It shows the phone's current settings and operating state (meaning of the icons, → page 31).



Status page:

You can change the settings for ECO DECT (📶), and the Bluetooth interface from the status page, depending on the base.

- ▶ Touch the status bar to open the status page.
- ▶ Touch the **keys** to activate or deactivate components.
- ▶ If you touch **Bluetooth**, a page will open where you can adjust the settings for that component.
- ▶ Touch the ▲ icon in the header or the end call/end key 📞 to return to the idle display.



Using the telephone

The Gigaset S820H handset has a unique operating concept. It combines the benefits of the touchscreen with those of a conventional keypad. You navigate around the menu settings and applications and activate/deactivate functions via the touchscreen and can enter numbers and letters via the keypad.

Switching the handset on/off

- ▶ Press and **hold** the end call key 📞. You will hear a melody.

The handset can only be switched off when in the idle status.

Returning to idle status

- ▶ **Briefly** press the end call key 📞.
- ▶ If you do not press any key and do not touch the display, the display **automatically** reverts to idle status after approximately three minutes.

Keypad and display lock

The keypad and display lock prevents the phone being operated unintentionally. If you touch the display or press a button when the lock is activated, a corresponding message is displayed.

Activating/deactivating the keypad and display lock

- ▶ Press and **hold** key [#*] .

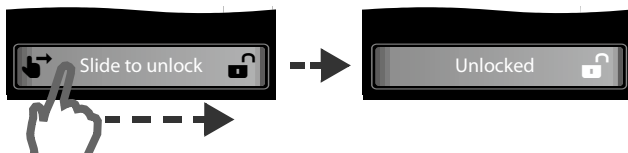
If a call is signalled on the handset, the keypad/display lock automatically deactivates and you can accept the call. The lock reactivates once the call has finished.

Activating/deactivating the automatic display lock

The display is automatically locked during a call or when listening to the answer machine to prevent inadvertent operation. You can deactivate the lock for 5 seconds to operate the telephone via the display. The lock then reactivates.

Using the telephone

To **unlock**, swipe across the display from left to right, pressing down on the bottom line.



Please note

When the keypad lock is active, you cannot call emergency numbers.

Operating the touchscreen

Icons, list entries, switches and selection areas shown on the display are touch sensitive areas. Touching these areas allows you to set and start functions and navigate between the various display screens (pages).

Selecting functions/list entries

Touch a list entry or the corresponding icon to select the list item (contacts, submenu, call lists) or to activate/deactivate a function.

Scrolling in lists and menus (scrolling vertically)

If there are more elements than those shown, a scroll bar appears on the right of the display. This shows the size and position of the visible section. Slide your finger vertically over the display **while pressing down** to scroll through the display.

Changing settings (User Interface elements)

Touch an icon on one of the menu pages to open the corresponding application/function. The display shows the adjustable parameters and their current settings (marked orange), selection options or switches for activating/deactivating an application/function.

Examples:

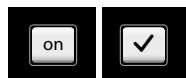


Switch: switching functions on/off (activating/deactivating) or selecting functions

Touch the switch briefly to activate/deactivate or select/deselect functions.

The function is activated or selected if the switch is orange (text **on**) or light grey (✓ icon).

Activated/
selected



Or

Deactivated/
deselected

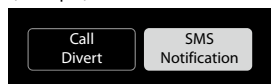


Selection fields

If two or three alternative settings are available for one parameter, these alternatives are displayed in the form of selection fields. The current setting appears in orange.

- ▶ To change it, briefly touch the selection field you require.

Call Divert selection field
(example)



Opening the sub-menu to set a parameter

- ▶ Briefly touch the parameter field to open the submenu.

Options and options bar

Many displays have an **options bar** at the bottom. This displays all the actions that you can apply in the current context.

- ▶ Touch an option to perform the corresponding action or touch **Options** to display a list of further options.

Options bar (example)



Returning to the previous display

You will see the ← icon on many pages.

- ▶ Touch the icon to return to the previous display page.

Entering numbers and text

Use the keypad to enter characters.

Correcting incorrect entries

Touch **✕** briefly to delete the **character**, or touch and hold **✕** to delete the **words** in front of the cursor.

Entering text

- ◆ Each key between **0** and **9** is assigned several letters and characters. The characters are displayed in a selection line at the bottom of the screen when you press a key. The selected character is highlighted. Briefly press the key several times in succession to select the required letter/character.
- ◆ The letter/characters are inserted at the cursor position. You can move the cursor by touching the desired position in the input field.
- ◆ **Abc**: switches between lower and upper case for the **subsequent letters**.




Making calls

- ◆ When editing a contacts entry, the first letter and each letter following a space is automatically in upper case.
- ◆ **123**: enters digits. Touch **Abcd** to return to the letter keypad (upper/lower case).
- ◆ **?@**: opens table with special characters; press to insert special characters. You can enter special characters (marked/diacritical characters, e.g., umlauts) by pressing the corresponding key repeatedly; see character set tables → page 40.

Making calls


Making an external call

- ▶ Enter the number and **briefly** press .



You can cancel dialling by pressing .

Dialling with Contacts


Menu key  ▶  **Contacts**

- ▶ Scroll through the contacts until the desired entry appears.
- ▶ Touch the name of an entry to open the detail view
 - ▶ Press . The number of the entry marked with the green dot is dialled.
- Or:
 - ▶ Touch the desired number.

Dialling with the redial list

- ▶ **Briefly** press  to open the redial list.
- ▶ Press . The phone dials the last dialled number (marked with a green dot).

Or:

- ▶ Touch an entry to open the detail view.
 - ▶ Press . The number of the entry marked with the green dot is dialled.
- Or:
 - ▶ Touch the desired number.


Please note

The redial list contains the last twenty numbers dialled with this handset. You can manage them in the same way as the message lists on your telephone:


- ▶ **Open the detail view:** touch the entry. The display shows all the available information. In the detail view, you can delete the entry or add the number to the contacts (→ page 25).

Dialling from the call list


Menu key  ▶  Call List

- ▶ Press . The number of the entry marked with the green dot is dialled.

Or:

- ▶ Touch an entry to open the detail view.
 - ▶ Press . The number with the green dot is dialled.

Or:

- ▶ Touch the field with the green dot.
 - **No entry in contacts:** the number is dialled.
 - **Entry in contacts:** detail view opens.
 - ▶ Press . The phone dials the last dialled number (marked with a green dot).

Or:

- ▶ Touch the desired number.

Call list (example)





Please note

If you have **new messages** you can also open the call list via the **message pop-up** or the **message page**.

One touch call

You can set your phone to dial a previously stored number when you touch **any** key.

Menu key  ▶  One Touch Call

- ▶ Touch . Enter the number you wish to call or edit a stored number. ▶ Press .
- ▶ Activate one touch call with **on**. If no number has been saved yet, the menu for entering a number is opened. The one touch call function appears on the display when it is activated.

Exit one touch call mode: press and hold  key.

Configuring/selecting QuickDial


Prerequisite: the contacts must contain at least one number.

Menu key  ▶ Menu page **Settings** ▶  **QuickDial** ▶ Touch the desired QuickDial key.

If no numbers have been saved:

- ▶ Contacts opens ▶ select a number

If a number has already been saved:

- ▶ Delete the number: .

Or:

- ▶ Change the number: **Edit** ▶ Contacts opens ▶ select a number


Select number: press and hold the corresponding key in idle status.

Please note

If you change/delete a number from the contacts, the same number is automatically deleted from the QuickDial list.

Accepting a call

You have the following options:

- ▶ Press .
- ▶ If **Auto Answer** is activated (→ page 18), remove the handset from the charger.

Accepting/rejecting call waiting

If you receive a call during a conversation, you will hear a call waiting signal and see a corresponding message on the display. For further information, please refer to your base user guide.



Call display


The default setting on your phone is set to display the caller's number. If the caller's number is saved in your contacts, the number type and name will also be displayed. If you have assigned a picture to the caller's number (→ page 23), it also appears on the display. If the caller has not requested or withheld Calling Line Identification you will see **External**, **Withheld** or **Unavailable** in the display.

Information on CLIP ▶ www.gigaset.com/service (dependent on your network provider)

Making internal calls

Internal calls to other handsets registered to the same base are free of charge.

Menu key  ▶  **Internal Call** ▶ if necessary, select a handset from the list or touch **All Handsets** (group call).

After opening the list, press  to initiate a group call to all handsets.


Internal consultation/internal transfer

You are speaking with an **external** participant and want to consult an **internal** participant or transfer the call to him.


- ▶ **Consultation** ▶ **Internal** ▶ If more than two handsets are registered to the base, select one handset or **All**.

Consulting: you consult the internal participant and return to the external call: ▶ press **End**.

Transferring the external call: you have two options to transfer the external call:

- ▶ You wait until the participant answers your call ▶ press .

Or:

- ▶ Press  before the participant answers.

If the other participant does not answer your call, press **End** to cancel the consultation call.

Call swapping/establishing a conference call

You are engaged in one conversation whilst another one is on hold. Both participants appear in the display.

- ▶ **Call swapping:** on the display, touch the participant with whom you wish to speak.

Or:

- ▶ **Establishing a three-way conference:** touch **Conference**.

Ending the conference: touch **End Conf.**. You return to "call swapping" and are again connected to the participant with whom you initiated the conference.

Each of the callers can end their participation in the conference call by pressing the end call key and terminating the call.

Speaker

If you are going to let someone listen in, you should tell the other party that this is happening.

Activating handsfree mode while dialling


- ▶ Enter the number, press  twice.

Switching between earpiece and handsfree mode


During a call, when establishing a connection and when listening to the answer machine (depending on the base):

- ▶ Press .

Place the handset in the charger during a call:

- ▶ Press and hold the  key while placing the handset in the charger and hold for a further 2 seconds.

Changing the earpiece, handsfree and headset volume

Use the side keys \oplus / \ominus (\rightarrow page 1) to adjust the volume for the current mode (handsfree, earpiece, headset) during a call. The current setting appears on the display . The setting is saved automatically after approximately 2 seconds and the display returns to the previous screen.

Activating/deactivating the microphone (muting)

If you turn the microphone off during a call, your caller can no longer hear you.

- ▶ Touch  to switch the microphone on and off.

Changing phone settings

Your handset comes with default settings. You can change settings individually during a call or in idle status via the menu page **Settings**.

Changing the display language

- Menu key  ▶ Menu page **Settings** ▶  **Language and Location** ▶ **Display Language**
 ▶ Select language ( = selected) ▶ 

Setting the country and your own area code



- Menu key  ▶ Menu page **Settings** ▶  **Language and Location**.

Changing the handset name

When you register multiple handsets the names "INT 1", "INT 2" etc. are assigned automatically. To change the name:


- Menu key  ▶ Menu page **Settings** ▶  **HS + Base**

Changing phone settings

- ▶ **Changing the name of the handset in use:** touch **This Handset** or
▶ **Changing the name of a different handset:** Touch **Registered Handsets** ▶ Select handset ▶ Touch the name you want to change.
- ▶ Delete the old name with  and enter the new name (max. 10 alphanumerical characters)
▶ Confirm with .




Setting the screensaver/Slideshow

Choose between an analogue clock/digital clock/picture/slideshow. You can load pictures onto your handset using the **Gigaset QuickSync** (→ page 30) software.

To show the idle display again, **briefly** press  or the display.

Menu key  ▶ Menu page **Settings**

▶  **Display** ▶ **Screensaver**

- Use the switch to activate/deactivate the screensaver.
- Select the screensaver:
 - ▶ **Selection** ▶ Use  or  in the header to browse through the selection ▶ **Select** or touch  to go back without saving.



Setting the display backlight

The display backlight lights up as soon as you press a key, touch the display or remove the handset from the base/charger. You can specify the period of time in idle status after which the display backlight is switched off. If no period is set, the display is permanently dimmed.

Menu key  ▶ Menu page **Settings** ▶  **Display** ▶ **Backlight**


Please note

The handset's standby time can be significantly reduced if the display backlight is activated.

Activating/deactivating auto answer

With auto answer, the handset accepts an incoming call as soon as you take it from the charger.

Menu key  ▶ Menu page **Settings** ▶  **Telephony** ▶ **Auto Answer on/off**



The connection is terminated as soon as you return the handset to the charger, regardless of the **Auto Answer** setting. Exception: you press  when returning the handset to the charger and hold it for two more seconds when it is in place.

Setting ring tones

Setting volume, melody

Menu key  ▶ Menu page **Settings** ▶  **Audio Settings** ▶ **Ringtones (Handset)**

Ring tone volume for all calls

- ▶ Touch  / , several times if necessary, to adjust the volume.

Or

- ▶ Activate/deactivate the crescendo ring tone (increasing volume) with the **Crescendo** switch.

The activated crescendo only applies to ring tone volume. It does not affect how a melody is played back.




Setting the ring tone for external/internal calls

- ▶ **Internal Calls/External Calls** ▶ Select the ring tone
 - ▶ Go back with 

You can load additional ring tones onto your handset using the **Gigaset QuickSync** (→ page 30) software.






Activating/deactivating the ring tone

- ▶ **Permanently** activate/deactivate the ring tone: press and **hold** the star key . When the ring tone is deactivated,  appears in the status bar.
- ▶ Deactivate for the **current call**: Press **Silence** or .

Activating/deactivating the alert tone

You can activate an alert tone instead of the ring tone.

- ▶ Press and **hold** the star key  and **within 3 seconds** ▶ **Beep**. When the alert tone is activated,  appears in the status bar.
- ▶ Press and **hold** the star key  to deactivate the alert tone.

Activating/deactivating advisory tones

Your handset uses advisory tones to tell you about different activities and statuses. These advisory tones can be activated/deactivated independently of each other.

Menu key  ▶ Menu page **Settings** ▶  **Audio Settings** ▶ **Advisory Tones**

Restoring handset to default settings

You can reset individual settings.

Menu key  ▶ Menu page **Settings** ▶  **System** ▶ **Resets** ▶ **Handset Reset**

The following are **not** affected by the reset:

- ◆ Date and time
- ◆ Settings for the configurable page
- ◆ Registrations of handsets to the base and the current base selection
- ◆ System PIN

ECO DECT

- ◆ Entries in the calendar and contacts
- ◆ Redial list
- ◆ Stored external and internal destination numbers for the baby phone (**Forward alarm to is reset to External**)
- ◆ Destination number for call divert.

Resetting the handset (**Handset Reset**) deletes your audio and display settings.

ECO DECT

ECO DECT indicates low energy consumption and reduced transmission power.

Reducing energy consumption

Your telephone has a power-saving adapter plug and uses less power.

Reducing radiation (dependent on base)

The radiation can only be reduced if your base supports this function.

The telephone's transmission power is **automatically** reduced depending on the distance to the base.

You can reduce the radiation from the handset and the base even more by doing the following:


- ◆ Deactivate **Maximum Range**
- ◆ Activate **No Radiation**.

For further details, please refer to your base user guide.

Network mailbox

You can only use the network mailbox if you have **requested** it from your provider and saved the network mailbox number in your phone.

Menu key  ▶ **Menu page Settings** ▶  **Network Mailbox**



- ▶ Enter the number of the network mailbox: **Access Number** ▶ Enter the number for the network mailbox ▶ Touch  to confirm.
- ▶ Activate/deactivate the network mailbox using the switch (if your network provider supports this function).

After saving the phone number, the following icon is displayed on the message page:




New messages
(if your network provider supports this function)

Playing back network mailbox messages

- ▶ **Message key**  ▶ 

Or:

- ▶ Press and **hold key** .

Your network mailbox is called directly. You can listen to the messages.

Bluetooth devices

You can register up to five data devices (PC, PDA, mobile phones) and one Bluetooth headset. You must activate Bluetooth on the handset, ensure the devices are visible if necessary and then register the handset.

You can exchange contacts entries using the data devices and load ring tones and pictures to the handset using the **Gigaset QuickSync** software (→ page 30).

Please note

- ◆ A headset must have the **headset** or **handsfree profile**. The handsfree profile is preferred.
- ◆ Establishing a connection to a headset can take up to 5 seconds.


Activating/deactivating Bluetooth mode

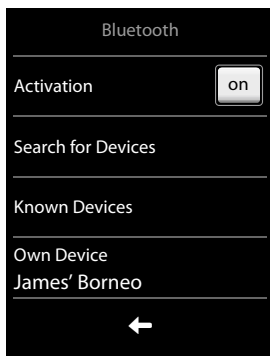
You can activate/deactivate Bluetooth mode using the status page (→ page 10) or via

Menu key  ▶ Menu page **Settings** ▶  **Bluetooth**

▶ **Activation on/off**

If Bluetooth is activated:

- ◆  is displayed in the status bar (→ page 31)
- ◆ The handset can communicate with all devices in the **Known Devices** list.
- ◆ The handset is visible to Bluetooth devices within its range.
- ◆ If the known devices include a headset, the handset establishes a connection to this headset.



Finding and registering (trusting) Bluetooth devices

The distance between the handset and the activated Bluetooth device should be a maximum of 10 m.

Please note


- ◆ If you register a headset, any previously registered headset is overwritten.
- ◆ If a headset is already registered to another device, please **deactivate** this connection before starting the registration process.

Starting the search

▶ Start the search via **Search for Devices** in the **Bluetooth** sub-menu

The handset searches for Bluetooth devices within its range. Located devices are added to the **Devices Found** list.

Trusting the device - adding the device to the known devices list

▶ Select the device in the **Devices Found** list ▶ **Trust Device** ▶ If necessary, enter the PIN of the device you want to pair and touch  to confirm

Bluetooth devices


- ◆ PIN for a **data device**: enter any PIN on the handset and then also on the data device. PIN for a **headset**: **0000** is generally preset. Therefore, you only need to enter the PIN in exceptional cases.
- ◆ If **Known Devices** already contains six entries, the last entry is overwritten. **Exception**: a headset only overwrites a headset.

Ending the search


- ▶ Use  to exit the **Devices Found** list or touch **Stop Search**.

Editing the list of paired (trusted) devices

A  next to the device name in the list indicates a headset and  indicates a data device.

- ▶ Open the **Known Devices** list ▶ Select device ▶ View device information
 - ▶ Touch  to delete the device ▶ Touch **Yes** to confirm

Or:


- ▶ Touch the **Name** field ▶ Change the name and touch  to confirm.

Rejecting/accepting an unregistered Bluetooth device





If an unknown Bluetooth device tries to establish a connection, you will be asked to enter the device's PIN (bonding).

- ▶ **Reject**: touch  or .

Or:

- ▶ **Accept**: enter device PIN ▶ Press  to confirm.
 - ▶ **Yes**: add to the **Known Devices** list or
 - ▶ **No**: use the device temporarily

Changing the handset's Bluetooth name

Menu key  ▶ Menu page **Settings** ▶  **Bluetooth** ▶ **Own Device** (If Bluetooth is deactivated, it will be activated.) ▶ Touch the name ▶ If necessary, use  to delete the previous name ▶ Enter new name ▶ Touch  to confirm.

Continuing a handset call on the Bluetooth headset

Prerequisite: Bluetooth is activated; the Bluetooth headset and the handset are connected.

- ▶ Press the talk key on the headset.

It may take up to 5 seconds to establish a connection to the headset.

Use the side keys (→ page 1) to adjust the volume.

For further details about your headset, see the accompanying user guide.

Accepting a call on a Bluetooth headset

Prerequisite: Bluetooth is activated; the Bluetooth headset and the handset are connected.

Only press the talk key on the headset once the headset rings.




For further details about your headset, see the accompanying user guide.

Contacts (address book)

You can save up to four numbers, together with first names and surnames, eMail addresses, birthdays/anniversaries with signalling, VIP ring tone and caller picture in one **contacts entry**. You can synchronise the contacts with the Outlook contacts in your PC address book and upload ring tones and pictures to your handset (→ page 30).

You can create the contacts (with up to 500 entries) individually for each of your handsets. You can also send lists/entries to other handsets (→ page 24).

Opening the contacts


Menu key  ▶  **Contacts** or during a call, depending on the situation,  or **Options** ▶ **Contacts**

Creating a new entry

- ▶ Open the contacts.
If no entries have been created yet
 - ▶ **New Entry**, otherwise
 - ▶ **Options** ▶ **New Entry**
- ▶ Enter the components of each entry via the input fields.

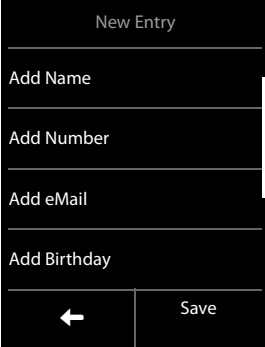
Where necessary, scroll down to see additional components.

To create an entry, you must enter at least one number.

Input in the **eMail** field: pressing the  key multiple times allows you to enter frequently used characters: @. - 0 _

The first number in each entry is automatically highlighted in green (●). This number is used when you open the contacts entry and press the talk key.






- ▶ Touch **Save**



Viewing an entry (detail view)

- ▶ Open contacts ▶ Touch the desired entry.

Editing entries

- ▶ Touch .
- ◆ Change/delete first name, surname, number or eMail address: Touch the entry ▶ Where necessary, touch the relevant field ▶ Delete data by touching  ▶ Where necessary, enter new data ▶ Confirm with . Touch  to exit the menu without saving.
- ◆ Delete a caller picture or ring tone assignment: touch the relevant entry ▶ **No Picture/No Ringtone**
- ◆ Delete a birthday: touch the **Birthday** field ▶ 

Deleting an entry

- ▶ In the detail view: **Options** ▶ **Delete** ▶ Touch **Yes** to confirm

Delete **all** contacts entries:

Contacts (address book)

Menu key  ▶ Menu page **Settings** ▶  **System** ▶ **Clean-up List** ▶ **Contacts**
▶ **Delete all contact entries** ▶ Touch **Yes** to confirm.

Displaying the number of entries that are still available in the contacts

▶ Open the contacts ▶ **Options** ▶ **Memory**

Defining the order of the contacts entries

You can define whether the entries are to be sorted by first name or surname.

Menu key  ▶  **Contacts** ▶ Press **First Name** or **Sort by Surname**.

If no name was entered, the number with the green dot is copied to the surname field. These entries appear at the beginning of the list, regardless of how the entries are sorted.

The sort order is as follows:

Space | Digits (0-9) | Letters (alphabetical) | Other characters.

Selecting a contacts entry, navigating in the contacts

If there are more than four entries in your contacts, a scroll bar appears on the right-hand side. You have the following options:

- ◆ Scroll to the name you are searching for.
- ◆ Enter the first letter of the name via the keypad.

Transferring an entry/contacts to another handset

Prerequisites:

- ◆ The sending and receiving handsets must both be registered to the same base.
- ◆ The other handset and the base can send and receive contacts entries.

Please note

- ◆ An external call will interrupt the transfer.
- ◆ Caller pictures and sounds are not transferred. For a birthday, only the date is transferred.
- ◆ When transferring an entry between two vCard handsets:
If the recipient does not yet have an entry with that name, a new entry is created.
If there is already an entry with that name, this entry is expanded with the new numbers.
Where there are more than eight numbers in total, a second entry is created with the same name.
- ◆ If the recipient is not a vCard handset: an entry is created and sent for each number.
- ◆ Your handset receives entries from a non-vCard handset: entries with numbers already saved are rejected; otherwise a new entry is created.

Transferring individual entries

▶ Open the detail view for the entry (→ page 23) ▶ **Options** ▶ **Copy** ▶ **Internal Handset**
▶ Select the recipient handset.

After a successful transfer:

▶ Touch **Yes** if another entry is to be sent. Otherwise, touch **No**.

Transferring the entire contacts

- ▶ Open the contacts (→ page 23) ▶ **Options** ▶ **Copy List** ▶ **Internal Handset**
 - ▶ Select the recipient handset.



Transferring the contacts as a vCard with Bluetooth


Entire contacts:

Menu key  ▶  **Contacts** ▶ **Options** ▶ **Copy List**

Or:


Single entry:

Menu key  ▶  **Contacts** ▶ Open the detail view for the entry ▶ **Options** ▶ **Copy**

- ▶ Answer the prompt with **Bluetooth Device**. Bluetooth is activated, if necessary.
- ▶ Select the recipient from the **Known Devices** (→ page 22) list or touch **Search** and select the recipient from the **Devices Found** list. Enter the recipient's PIN and touch .


Receiving a vCard with Bluetooth

Prerequisite: the handset is in idle status. Bluetooth is activated.

- ▶ If the sender is in the **Known Devices** list (→ page 22), receipt occurs automatically.
- ▶ If the sender is not in the **Known Devices** list, enter the sender's device PIN and touch . Following the vCard transfer, state whether the device should be added (**Yes**) to the **Known Devices** list or not (**No**).


Adding a displayed number to the contacts

You can copy to the contacts numbers that are displayed in a list, e.g. the call list, the redial list or in an SMS, as well as numbers that you have just dialled or entered for dialling.

- ▶ Touch the desired number. ▶ Touch  or **Options** ▶ **Save Number**.
 - ▶ **New Entry:** the number is copied as the first number of the entry with number type **Home**
- Or:
 - ▶ Select entry and
 - Add number: ▶ touch **Add**
 - Or:
 - Overwrite number: ▶ Select required number ▶ Press **Yes**.

Copying a number from the contacts

In certain operating situations you can open the contacts to copy a number, e.g., to send an SMS or when you are dialling (even after you have entered a suffix).

- ▶ Depending on the operating situation, open the contacts with  or **Options** ▶ **Contacts**.
- ▶ Touch a contacts entry ▶ Touch the number you want to copy.

Call list

Your telephone stores various types of calls.

- ▶ Open the call list via the **messages page** (→ page 9) or **message pop-up** (→ page 9); open the **Missed Calls** list.
- ▶ Open the call list via the **Applications** menu page; open the **full list of all calls**.

You can display a different call list. Select **Show all** or **Show by type**.

Call list (example)



Calendar

You can remind yourself of up to **30 appointments**. Birthdays in the contacts are transferred to the calendar.

The current date is highlighted in white in the calendar. Days with appointments are marked with a coloured bar. When you select a day, it is briefly highlighted in colour.

Saving appointments to the calendar

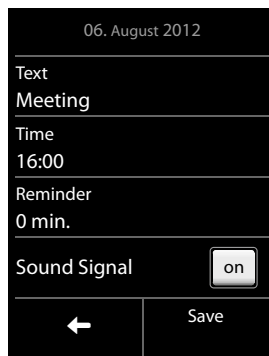
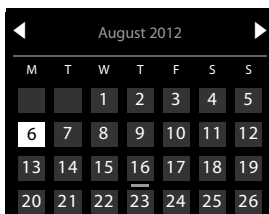
Prerequisite: the date and time have already been set.

Menu key  ▶  **Calendar**

- ▶ Set the month using  /  ▶ Touch the desired day
 - ▶ **New Entry**


The following information can be added:

- **Text:** Name for the appointment (e.g., dinner, meeting).
 - **Time:** Time (hour and minutes) for the appointment.
 - **Reminder:** You can set a reminder for up to one week in advance of the appointment.
 - **Sound Signal:** Use the key to activate/deactivate the sound signal.
- ▶ Touch **Save**



Setting the tones and volumes of the reminder signal

Menu key  ▶ Menu page **Settings** ▶  **Audio Settings** ▶ **Reminder Signal**

- ▶ Set the volume using \oplus / \ominus or set increasing volume using the switch next to **Crescendo**.
- ▶ **Sound** ▶ Select the ring tone ▶ Go back with 

Signalling appointments and birthdays

An appointment/birthday is displayed in idle status and signalled for 60 seconds with the selected ring tone and volume.

You can deactivate the reminder call and respond with an SMS:

- ▶ Touch **Off** to acknowledge and end the reminder call.

Or:

- ▶ Touch **Write SMS**. The SMS editor is opened.

When you are on the phone, a reminder call is indicated on the handset with a **single** advisory tone.



Displaying unacknowledged appointments/birthdays

The following appointments and birthdays are saved in the **Reminders / Events** list:

- ◆ The appointment/birthday reminder was not acknowledged.
- ◆ The appointment/birthday was signalled during a phone call.
- ◆ The handset was deactivated at the time of the appointment/birthday.

The last 20 entries are displayed.

The **Reminders / Events** list is displayed on the messages page (→ page 9) with an icon.



- ▶ **Open list:** touch message key  to open the messages page, then touch .




Number of new messages

Number of old entries

Showing/deleting stored appointments

Menu key  ▶  **Calendar** ▶ Touch the desired day to display the appointments list

- ▶ Touch the desired appointment ▶ Delete appointment  or select, edit and save the entry.

Delete all missed appointments:

Menu key  ▶ Menu page **Settings** ▶  **System** ▶ **Clean-up List** ▶ **Appointments**


- ▶ **Delete all past appointments** ▶ Touch **Yes** to confirm.

Alarm

Prerequisite: the date and time have already been set.

You can activate/deactivate and set the alarm as follows:

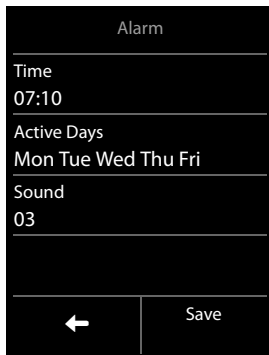
Menu key  ▶  Alarm ▶ on/off

- ▶ Touch  to change the settings for the alarm:
 - **Time** ▶ Set the hour and minute for the wake-up time
 - **Active Days** ▶ Set the days when you want the alarm to ring
 - **Sound** ▶ Select a ring tone for the wake-up call
- ▶ Touch **Save** and confirm the security prompt.

A wake-up call is signalled in the display and with the selected ring tone for a maximum of 60 seconds. During a call, the wake-up call is only signalled by a short tone.

Please note

The wake-up call volume increases over time (fixed setting).



Deactivating the wake-up call/repeating after a pause (snooze mode)

- ▶ **Deactivate the wake-up call:** touch Off.
- ▶ **Snooze mode:**
Press **Snooze** or any key. The wake-up call is deactivated and then repeated after 5 minutes.
Or:
Do not press anything. The wake-up call is deactivated after 60 seconds and then repeated after 5 minutes. After the second repetition, the wake-up call is deactivated for 24 hours.

Baby phone

When the baby phone is switched on, the stored (internal or external) destination number is called as soon as a defined noise level is exceeded in the vicinity of the handset.

The baby alarm call to an external number is cancelled after approximately 90 seconds. The talk and menu keys are locked when the baby monitor is activated. The handset's speaker can be switched on or off using the **Two Way Talk** function. If two way talk is activated, you can respond to the baby alarm.

When baby phone mode is activated, incoming calls are only indicated on the display (**without a ring tone**). The display backlight is reduced to 50%. Advisory tones are deactivated.


If you accept an incoming call, the baby phone mode is suspended for the duration of the call, but the function **remains** activated. The baby phone is not deactivated by switching the handset off and on again.

Caution



- ◆ Please check the functionality when you switch on. For example, test its sensitivity. Check the connection if you are diverting the baby phone to an external number. Please note that the baby monitor is only activated 20 seconds after being switched on.
- ◆ Activating the function reduces the operating time of your handset. If necessary, place the handset in the charger.
- ◆ The handset should be positioned 1 to 2 metres away from the baby. The microphone must be pointed towards the baby.
- ◆ No answer machine may be activated at the destination number.

Changing the settings

Menu key  ▶  Baby Phone ▶ Set  ▶ Forward alarm to (Internal or External), Two Way Talk on/off, Sensitivity (High or Low) ▶ Save

- ◆ **Internal:** select the internal handset from the list.
- ◆ **External:** enter the destination number ▶ Confirm with .

Activating/deactivating the baby phone



- ▶ **Activate:** menu key  ▶  Baby Phone ▶ on
- ▶ **Deactivate:** deactivate the switch on the idle display.

Cancelling/deactivating the baby phone call

To cancel a baby phone call: touch .

Deactivating the baby monitor remotely

Prerequisite: the baby alarm is diverted to an external destination number. The recipient's phone supports tone dialling.

- ▶ Accept the baby alarm call and touch the   keys.

The call is ended. The baby phone is deactivated and the handset is in idle status.

Synchronising with your PC (Gigaset QuickSync)

You can:

- ◆ Synchronise your handset's contacts with your Google contacts online via the cloud.
- ◆ Synchronise the contacts on your handset with your PC's Outlook contacts.
- ◆ Load caller pictures to the handset from the PC.
- ◆ Download pictures as a screensaver from the PC to the handset.
- ◆ Download sounds (ring tones) from the PC to the handset.
- ◆ Make outgoing calls and accept incoming calls. The display on the handset behaves in the same way as if the call were being handled directly on the handset.
- ◆ Update the firmware of your Gigaset S820 handset (via USB only).

To enable your handset to communicate with a PC, the "**Gigaset QuickSync**" program (**Version 7 or higher**) **must be installed on your PC** (free download and more information at www.gigaset.com/gigaset820). You can use this program to create a connection between PC and handset (→ page 1) via Bluetooth (→ page 21) or USB.

Please note







- ◆ Firmware can only be updated via a USB connection.
- ◆ If the USB data cable is plugged in, a Bluetooth connection cannot be established. If it is plugged in during an existing Bluetooth connection, this is cancelled.




A detailed description can be found in the **Gigaset QuickSync** help file.

Display icons

Options bar icons

The following functions are available in the options bar depending on the operating situation:

Icon	Action
	Return to the previous display
	Mute handset microphone
 (orange)	Unmute handset microphone
	Open call list
	Open the contacts
	Save number to contacts












Icon	Action
	Delete
	Save/select
	Edit entry, enter new appointment












Please note

The menu icons can be found in the menu overview on page 33.

Icons in the status bar

The following icons are displayed in the status bar depending on the settings and the operating status of your telephone:

Icon	Meaning
	Signal strength (No Radiation off)
	76%–100%
	51%–75%
	26%–50%
	1%–25%
	Red: no connection to the base
	No Radiation activated: white if Maximum Range is on; green if Maximum Range is off;
	Bluetooth activated or Bluetooth headset/data device connected
	Ring tone deactivated
	"Beep" ring tone activated
	USB connection active

Icon	Meaning
	Battery charge status:
	White: charged over 66%
	White: charged between 34% and 66%
	White: charged between 11% and 33%
	Red: charged below 11%
	Flashing red: battery almost empty (less than 5 minutes talk time)
	Battery charging (current charge status):
	0%–10%
	11%–33%
	34%–66%
	67%–100%

Display icons

Signalling display icons



Establishing a connection (outgoing call)



Connection established



Connection cannot be established/connection terminated



Internal/external call



Alarm call



Birthday reminder call



Reminder call for appointment

Other display icons



Information



(Security) prompt



Please wait ...



Action complete (green)




Warning



Action failed (red)







Setting options

Open the **Settings** menu page:

- ▶ Briefly press **menu key**  when the handset is in idle mode.
- ▶ Press **Settings** in the header.

Please note

Not all of the functions described in this user guide are available in all countries.

	Time		
	Time Format	12 hrs/24 hrs	
	Date		
	Date Order	Day Month Year/Month Day Year	
	Ringtones	Volume	page 19
		Crescendo	page 19
		Internal Calls	page 19
		External Calls	page 19
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Activate/Deactivate

(Dependent on your network provider)

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Customer Service & Assistance

Do you have any questions? As a Gigaset customer, you can find help quickly in this User Manual and in the service section of our Gigaset online portal www.gigaset.com/service.

Please register your phone online right after purchase.

This enables us to provide you with even better service regarding questions or a warranty claim. In order to contact our customer service via email, please use the email contact form from our Gigaset online portal after selecting your home country.

Our representatives are also available on the telephone hotlines for consultation.

Australia	+61 1300 780 878
Austria	0043 1 311 3046
Bahrain	31 73 11 173
Belgium	07815 6679
Bosnia Herzegovina	033 276 649
Brazil	
Grandes Capitais e Regiões Metropolitanas:	
-----	4003 3020
(Preço de uma ligação local)	
-----	Demais localidades:
-----	0800 888 3020
(Gratuito)	
Bulgaria	+359 2 9710666
Canada	1-866 247-8758
China	0 21 400 670 6007 (RMB 0.11)
Croatia	01 / 2456 555
Czech Republic	233 032 727
Denmark	+45 43682003
Finland	+358 (0)9725 19734
France	+33 (0)157 324 522
Germany	01805 333 222
Greece	+30 2111 98 1778
Hong Kong	-2763 0203
-----	-2389 7285
Hungary	(06-1) 267 2109 (27 Ft)
India	Please refer to your
-----	local warranty card
Indonesia	-(62-21) 5673813
-----	-(62-21) 888856000
Ireland	+353 818 200 033
Italy	199.15.11.15
(€ cent 8,36 + IVA al minuto da telefono fisso della rete Telecom Italia senza scatto alla risposta mentre per le chiamate effettuate attraverso la rete di altri operatori fissi o mobili consultate le tariffe del vostro operatore)	
Jordan	00962 6 5625460/1/2
Kuwait	+965 -22458737/22458738
Lebanon	+9611240259/
-----	+9611236110
Luxembourg	(+352) 8002 3811
Malaysia	+603-8076 9696
Malta	+39 02360 46111 (0,10 €)

Mexico	-- 01800 999 4442738 (01800 999 GIGASET)
Netherlands	0900-3333102
New Zealand	0800 780 878
Norway	+47 2231 0845
Oman	+968 70928 Ext. 49/21/75
Poland	801 140 160
Portugal	+351 808 788 877
-----	(custo de uma chamada local)
Romania	+40 021 204 9130
Russia	8-800 333 4956
Serbia	0800 222 111
Singapore	6735 9100
Slovak Republic	-044 5567 988 alebo
-----	02 59682266
Slovenija	-01 5466 511
South Africa	0800 98 08 42
Spain	902 103935
Sweden	+46 (0)8502 52347
Switzerland	0848 212 000
Taiwan	02 266 24343
Turkey	+90 2121 3103 17
Ukraine	+380-44-451-71-72
United Arab Emirates	+97144458255
-----	+97144458254
United Kingdom	+44 84503 18190
USA	1-866 247-8758
-----	tollfree



Please have your record of purchase ready when calling.

Replacement or repair services are not offered in countries where our product is not sold by authorised dealers.

Questions and answers

If you have any queries about the use of your telephone, suggested solutions are available on the Internet at www.gigaset.com/service ▶ FAQ ▶ First steps for troubleshooting.

The table below also lists steps for troubleshooting.

<p>Registration or connection problems with a Bluetooth headset.</p> <ul style="list-style-type: none"> ▶ Reset the Bluetooth headset (see the user guide for your headset). ▶ Delete registration data from the handset when de-registering the device (→ page 22). ▶ Repeat the registration process (→ page 21).
<p>There is nothing on the display and the display does not react when you touch it.</p> <ol style="list-style-type: none"> 1. The handset is not activated. <ul style="list-style-type: none"> ▶ Press and hold . 2. The battery is flat. <ul style="list-style-type: none"> ▶ Charge or replace the battery (→ page 5). 3. The keypad and display lock is activated. <ul style="list-style-type: none"> ▶ Press the hash key  and hold.
<p>The display flashes "Base connection lost - Searching for base ...".</p> <ol style="list-style-type: none"> 1. The handset is outside the range of the base. <ul style="list-style-type: none"> ▶ Move the handset closer to the base. 2. The base is not activated. <ul style="list-style-type: none"> ▶ Check the base power adapter. 3. The base's range is reduced because Eco Mode is activated. <ul style="list-style-type: none"> ▶ Deactivate Eco Mode (→ page 20) or reduce the distance between the handset and the base.
<p>The display flashes "Handset not registered to any base".</p> <p>The handset has not yet been registered or was de-registered because an additional handset was registered (more than six DECT registrations).</p> <ul style="list-style-type: none"> ▶ Register the handset again (→ page 6).
<p>The handset does not ring.</p> <ol style="list-style-type: none"> 1. The ring tone is deactivated. <ul style="list-style-type: none"> ▶ Activate the ring tone (→ page 19). 2. Call divert is set. <ul style="list-style-type: none"> ▶ Disable call divert.
<p>You cannot hear a ring/dialling tone from the fixed line.</p> <p>The phone cord supplied has not been used or has been replaced by a new cord with the wrong pin connections.</p> <ul style="list-style-type: none"> ▶ Please always use the phone cord supplied or ensure that the pin connections are correct when purchasing from a retailer.
<p>The connection always terminates after approx. 30 seconds.</p> <p>Repeater activated/deactivated.</p> <ul style="list-style-type: none"> ▶ Switch the handset off and back on again (→ page 11).
<p>Error tone sounds after system PIN prompt.</p> <p>You have entered the wrong system PIN.</p> <ul style="list-style-type: none"> ▶ Repeat the process; if necessary reset the system PIN to 0000.
<p>Forgotten system PIN.</p> <ul style="list-style-type: none"> ▶ Reset the system PIN to 0000.

The other party cannot hear you.

The handset is "muted".

- ▶ Unmute the microphone (→ page 17).

The caller's number is not displayed.

1. **Calling Line Identification (CLI)** is not enabled for the caller.
 - ▶ The **caller** should ask his network provider to enable Calling Line Identification (CLI).
2. **Calling line display (CLIP)** is not supported by the network provider or has not been enabled for you.
 - ▶ Have calling line display (CLIP) enabled by your network provider.
3. Your telephone is connected via a PABX or a router with an integrated PABX (gateway) that does not transmit all information.
 - ▶ Reset the system: briefly pull out the power plug. Reinsert the plug and wait until the device restarts.
 - ▶ Check the settings on the PABX and activate phone number display, if necessary. To do this, search for terms such as CLIP, calling line identification, phone number identification, caller ID etc. in the system's user guide or ask the system manufacturer.

You hear an error tone when keying an input.

Action has failed/invalid input.

- ▶ Repeat the process.
- ▶ Read the display and refer to the user guide if necessary.

You cannot listen to messages on the network mailbox.

Your PABX is set to pulse dialling.

- ▶ Set your PABX to tone dialling.

Authorisation

This device is intended for use within the European Economic Area and Switzerland. If used in other countries, it must first be approved nationally in the country in question.

Country-specific requirements have been taken into consideration.

We, Gigaset Communications GmbH, declare that this device meets the essential requirements and other relevant regulations laid down in Directive 1999/5/EC.

A copy of the Declaration of Conformity is available at this Internet address:

www.gigaset.com/docs

CE 0682

Exclusion of liability

Your handset's display has a resolution of 240x320 pixels. Each pixel consists of three subpixels (red, green, blue).

It may be the case that a pixel is incorrectly controlled or has a colour deviation. **This is normal and no reason for a warranty claim.**

The following table shows the number of pixel errors that may occur without leading to a warranty claim.

Description	Maximum number of permitted pixel errors
Colour illuminated subpixels	1
Dark subpixels	1
Total number of coloured and dark subpixels	1

Please note

Signs of wear on the display and housing are excluded from the warranty.

Environment

Our environmental mission statement

We, Gigaset Communications GmbH, bear social responsibility and are actively committed to a better world. Our ideas, technologies and actions serve people, society and the environment. The aim of our global activity is to secure sustainable life resources for humanity. We are committed to a responsibility for our products that comprises their entire life cycle. The environmental impact of products, including their manufacture, procurement, distribution, utilisation, service and disposal, are already evaluated during product and process design.

Further information on environmentally friendly products and processes is available on the Internet at www.gigaset.com.

Environmental management system



Gigaset Communications GmbH is certified pursuant to the international standards ISO 14001 and ISO 9001.

ISO 14001 (Environment): Certified since September 2007 by TÜV SÜD Management Service GmbH.

ISO 9001 (Quality): Certified since 17/02/1994 by TÜV SÜD Management Service GmbH.

Disposal

Batteries should not be disposed of in general household waste. Observe the local waste disposal regulations, details of which can be obtained from your local authority.

All electrical and electronic products should be disposed of separately from the municipal waste stream via designated collection facilities appointed by the government or the local authorities.



This crossed-out wheeled bin symbol on the product means the product is covered by the European Directive 2002/96/EC.

The correct disposal and separate collection of your old appliance will help prevent potential negative consequences for the environment and human health. It is a precondition for reuse and recycling of used electrical and electronic equipment.

For more detailed information about disposal of your old appliance, please contact your local council refuse centre or the original supplier of the product.

Appendix

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

Never use a dry cloth; this can cause static.

In rare cases, contact with chemical substances can cause changes to the device's exterior. Due to the wide variety of chemical products available on the market, it was not possible to test all substances.

Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Care

Wipe the device with a **damp** cloth or an antistatic cloth. Do not use solvents or microfibre cloths.

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Impairments in high-gloss finishes can be carefully removed using display polishes for mobile phones.

Contact with liquid

If the device comes into contact with liquid:

- 1 Disconnect the power supply.**
- 2 Remove the batteries and leave the battery compartment open.**
- 3** Allow the liquid to drain from the device.
- 4** Pat all parts dry.
- 5** Place the device in a dry, warm place **for at least 72 hours (not in a microwave, oven etc.)** with the battery compartment open and the keypad facing down (if applicable).
- 6 Do not switch on the device again until it is completely dry.**

When it has fully dried out, you will normally be able to use it again.

Specifications

Battery

Technology: 2 x AA NiMH

Voltage: 1.2 V

Capacity: 1300 mAh

Handset operating times/charging times

The operating time of your Gigaset depends on the capacity and age of the battery and the way it is used. (All times are maximum possible times.)

Standby time (hours) *	250
Standby time in Eco mode+ (hours) *	180
Talk time (hours)	20
Operating time for 1.5 hours of calls per day (hours) *	165
Operating time in Eco mode+ for 1.5 hours of calls per day (hours) *	105
Charging time in charger (hours)	14,5

* **Without display backlight**

Information about the USB port

- ◆ The handset's battery is charged using a USB connection with a power supply of 500 mA.
- ◆ On USB connections with lower charging currents, the consumption of the handset itself may be greater than the recharging. In this case, the battery charge decreases.

General specifications

DECT

DECT standard	Supported
GAP standard	Supported
No. of channels	60 duplex channels
Radio frequency range	1880-1900 MHz
Duplex method	Time division multiplexing, 10 ms frame length
Repeat frequency of the transmission pulse	100 Hz
Length of the transmission pulse	370 µs
Channel grid	1728 kHz
Bit rate	1152 kbit/s
Modulation	GFSK
Language code	32 kbit/s
Transmission power	10 mW average power per channel, 250 mW pulse power
Range	Up to 50 m in buildings, up to 300 m outdoors
Ambient conditions for operation	+5°C to +45°C, 20% to 75% relative humidity

Bluetooth

Radio frequency range	2402-2480 MHz
Transmission power	4 mW pulse power

Character set tables

Standard characters

Press the relevant key the number of times indicated.

	1x	2x	3x	4x	5x	6x	7x	8x	9x	10x
1	1									
2	a	b	c	2	ä	á	à	â	ã	ç
3	d	e	f	3	ë	é	è	ê		
4	g	h	i	4	ï	í	ì	î		
5	j	k	l	5						
6	m	n	o	6	ö	ñ	ó	ò	ô	õ
7	p	q	r	s	7	ß				
8	t	u	v	8	ü	ú	ù	û		
9	w	x	y	z	9	ÿ	ý	æ	ø	å
0		-	.	0						

1) Space

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Issued by

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