



Bottom Freezer Refrigerators

Safety Instructions2, 3

Operating Instructions

Automatic Icemaker10
Care and Cleaning11, 12
Controls4
Crispers and Pans7
Freezer8, 9
Replacing the Light Bulbs13
Shelves and Bins6
Water Filter5

Installation Instructions

Installing the Refrigerator15-19
Installing the Water Line28-30
Preparing to Install
the Refrigerator14
Removing and Replacing
the Doors (Double Door
Refrigerator Models only)25-27
Removing and Replacing the
Freezer Drawer20, 21
Reversing the Door Swing
(Single Door Refrigerator
Models only)22-25

Troubleshooting Tips31-34
Normal Operating Sounds31

Consumer Support

Consumer SupportBack Cover
Performance Data Sheet41
Product Registration
for Canadian Customers37, 38
Product Registration
for U.S. Customers35, 36
State of California Water
Treatment Device Certificate42
Warranty for Canadian
Customers40
Warranty for U.S. Customers39

**Write the model and serial
numbers here:**

Model # _____

Serial # _____

Find these numbers on a label
on the right side, near the top of the
refrigerator compartment.

**Owner's Manual and
Installation Instructions**

Models 20, 22 and 23

Congélateur inférieur

Réfrigérateurs

**Manuel d'utilisation
et d'installation**

La section française commence à la page 43

Congelador inferior

Refrigeradores

**Manual del
propietario e
instalación**

La sección en español empieza en la página 81

IMPORTANT SAFETY INFORMATION. READ ALL INSTRUCTIONS BEFORE USING.

⚠ WARNING!

Use this appliance only for its intended purpose as described in this Owner's Manual.



SAFETY PRECAUTIONS

When using electrical appliances, basic safety precautions should be followed, including the following:

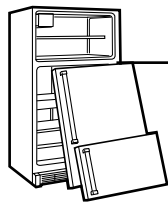
- This refrigerator must be properly installed and located in accordance with the Installation Instructions before it is used.
- Do not allow children to climb, stand or hang on the shelves in the refrigerator. They could damage the refrigerator and seriously injure themselves.
- Do not touch the cold surfaces in the freezer compartment when hands are damp or wet. Skin may stick to these extremely cold surfaces.
- Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.
- Keep fingers out of the "pinch point" areas; clearances between the doors and between the doors and cabinet are necessarily small. Be careful closing doors when children are in the area.
- In refrigerators with automatic icemakers, avoid contact with the moving parts of the ejector mechanism, or with the heating element that releases the cubes. Do not place fingers or hands on the automatic icemaking mechanism while the refrigerator is plugged in.
- Unplug the refrigerator before cleaning and making repairs.

NOTE: We strongly recommend that any servicing be performed by a qualified individual.

- Setting either or both controls to the **Off** position does not remove power to the light circuit.
- Do not refreeze frozen foods which have thawed completely.

⚠ DANGER! RISK OF CHILD ENTRAPMENT

PROPER DISPOSAL OF THE REFRIGERATOR



Child entrapment and suffocation are not problems of the past. Junked or abandoned refrigerators are still dangerous...even if they will sit for "just a few days." If you are getting rid of your old refrigerator, please follow the instructions below to help prevent accidents.

Before You Throw Away Your Old Refrigerator or Freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

Refrigerants

All refrigeration products contain refrigerants, which under federal law must be removed prior to product disposal. If you are getting rid of an old refrigeration product, check with the company handling the disposal about what to do.

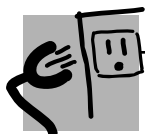


USE OF EXTENSION CORDS

Because of potential safety hazards under certain conditions, we strongly recommend against the use of an extension cord.

However, if you must use an extension cord, it is absolutely necessary that it be a UL-listed (in the United States) or a CSA certified (in Canada), 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 15 amperes (minimum) and 120 volts.

⚠ WARNING!



HOW TO CONNECT ELECTRICITY

Do not, under any circumstances, cut or remove the third (ground) prong from the power cord. For personal safety, this appliance must be properly grounded.

The power cord of this appliance is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this appliance.

Have the wall outlet and circuit checked by a qualified electrician to make sure the outlet is properly grounded.

Where a standard 2-prong wall outlet is encountered, it is your personal responsibility and obligation to have it replaced with a properly grounded 3-prong wall outlet.

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.

This provides the best performance and also prevents overloading house wiring circuits which could cause a fire hazard from overheated wires.

Never unplug your refrigerator by pulling on the power cord. Always grip plug firmly and pull straight out from the outlet.

Repair or replace immediately all power cords that have become frayed or otherwise damaged. Do not use a cord that shows cracks or abrasion damage along its length or at either end.

When moving the refrigerator away from the wall, be careful not to roll over or damage the power cord.



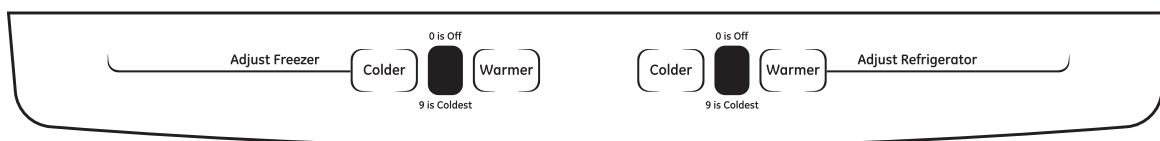
USE OF ADAPTER PLUGS

Adapter plugs are not permitted in Canada.



**READ AND FOLLOW THIS SAFETY INFORMATION CAREFULLY.
SAVE THESE INSTRUCTIONS**

About the controls with temperature settings.



(on some models)

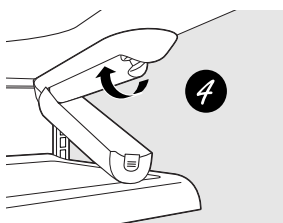
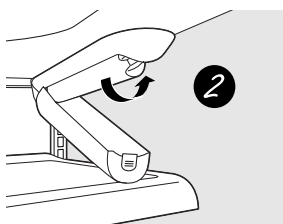
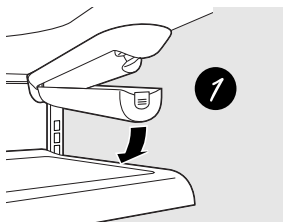
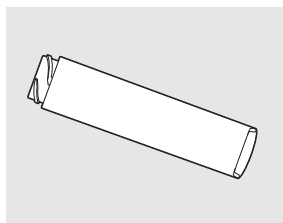


(on some models)

NOTE: The refrigerator is shipped with protective film covering the digital temperature controls. If this film was not removed during installation, remove it now.

Initially, set the refrigerator control at **5** and the freezer control at **5**. Allow 24 hours for the temperature to stabilize. Several adjustments may be required. Adjust the controls one increment at a time, and allow 24 hours after each adjustment for the refrigerator to reach the temperature you have set.

Setting either or both controls to **0** for digital and **0** for the refrigerator control knob stops cooling in both the refrigerator and freezer compartments, but does not shut off electrical power to the refrigerator.



Water Filter Cartridge

The water filter cartridge is located in the back upper right corner of the refrigerator compartment.

When to Replace the Filter

The filter cartridge should be replaced when the flow of water to the icemaker decreases, or every six months.

Installing the Filter Cartridge

- 1 If you are replacing the cartridge, first remove the old one. Open the cartridge cover by pressing in on the tab at the front and pulling down.
- 2 Remove the cartridge by slowly rotating it counterclockwise. A small amount of water may drip down.

⚠ CAUTION: If air has been trapped in the system, the filter cartridge may be ejected as it is removed. Use caution when removing.

- 3 Remove the protective foil from the end of the cartridge.
- 4 Lining up the arrow on the cartridge and the cartridge holder, slowly rotate the cartridge clockwise until it stops. When the cartridge is properly installed, you will feel it "click" as it locks into place. The grip on the end of the cartridge should be positioned vertically.
Do not overtighten.
- 5 Close the cartridge cover.

Filter Bypass Plug

You must use the filter bypass plug when a replacement filter cartridge is not available. The icemaker will not operate without the filter or filter bypass plug.

Replacement Filters:

To order additional filter cartridges in the United States, visit our Website, ge.com, or call GE Parts and Accessories, 800.626.2002.

Filter Model GSWF

Customers in Canada should consult the yellow pages for the nearest Mabe Service Center.

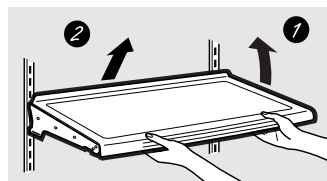
About the shelves and bins.

Not all features are on all models.

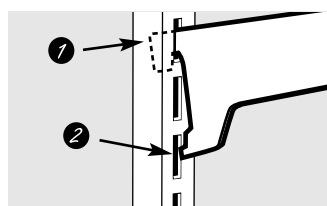
Rearranging the Shelves

Shelves in the refrigerator compartment are adjustable.

Refrigerator Compartment



Some models have wire shelves that can be adjusted in the same manner.

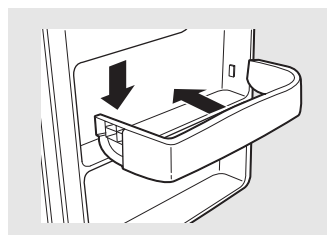


To remove:

- 1 Remove all items from the shelf.
- 2 Tilt the shelf up at the front.
- 3 Lift the shelf up at the back and bring the shelf out.

To replace:

- 1 While tilting the shelf up, insert the top hook at the back of the shelf in a slot on the track.
- 2 Lower the front of the shelf until the bottom of the shelf locks into place.



Non-Adjustable Shelves on the Door *(on some models)*

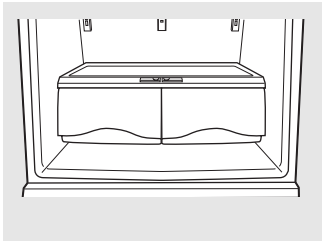
To remove: Lift the shelf straight up; then pull out.

To replace: Engage the shelf in the molded supports on the door and push down. It will lock in place.

About the crispers and pans.

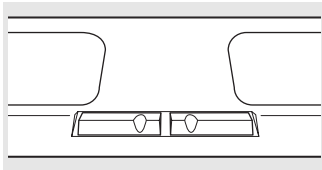
ge.com

Not all features are on all models.



Fruit and Vegetable Crisper

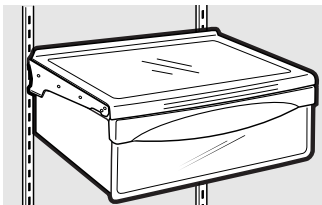
Excess water that may accumulate in the bottom of the drawers or under the drawers should be wiped dry.



Adjustable Humidity Crisper (on some models)

Slide the control all the way to the **HIGH** setting to provide high humidity recommended for most vegetables.

Slide the control all the way to the **LOW** setting to provide lower humidity levels recommended for most fruits.



Snack Pan (on some models)

This pan can be moved to the most useful location for your family's needs.

To remove, slide the pan out to the **stop** position, lift the pan up and past the **stop** position and lift it out.

Safety Instructions

Operating Instructions

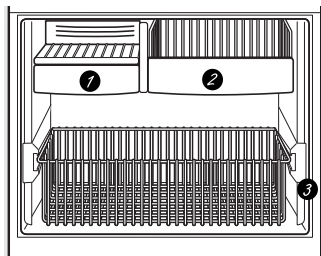
Installation Instructions

Troubleshooting Tips

Consumer Support

About the freezer drawer. (on some models)

Not all features are on all models.

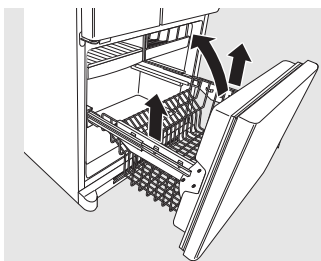


Appearance and features may vary

Freezer Shelves and Baskets

- ① A shelf above the ice storage bin
- ② A half-width basket
- ③ A deep full-width basket

NOTE: Do not fill baskets higher than the rim of the basket. This may cause baskets to stick or jam when opening or closing.



Appearance may vary

Basket Removal

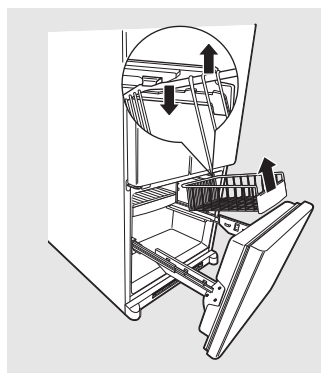
To remove the deep full-width basket on freezer drawer models:

- ① Open the freezer drawer until it stops.
- ② The freezer basket rests on the inside tabs on the drawer slides.
- ③ Lift the basket so that it is out of all 6 slide bracket tabs.
- ④ Tilt the basket and lift out of the drawer.

When replacing the deep full-width basket:

Tilt the basket back and lower it down into the drawer. Rotate the basket to a horizontal position and press it down into the 6 alignment tabs.

NOTE: Always be sure that the basket is seated in all 6 slide bracket tabs before sliding back into the freezer. The basket can be turned in either direction front to back and installed into the freezer.



Appearance may vary

To remove the half-width basket:

- ① Pull the basket out to the stop location.
- ② Lift the basket up at the front to release it from the stop hooks on each side.
- ③ Lift the basket out to remove it from the sides.

When replacing the basket, make sure that the basket goes under the stop hooks on each side.

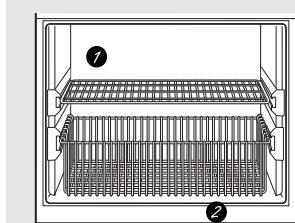
NOTE: Always be sure to fully close this basket.

About the freezer compartment. (on some models)

ge.com

Not all features are on all models.

Freezer Shelf and Basket



- ① A full-width fixed wire shelf
- ② A full-width sliding wire basket

NOTE: Do not fill basket higher than the rim of the basket. This may cause basket to stick or jam when opening or closing.

Basket Removal

To remove the full-width sliding wire basket on door models:

- ① Open the basket out to its full extension.
- ② Lift up the front of the basket and pull straight out to remove.

When replacing the full-width sliding wire basket:

Insert the wire basket into the **lower** liner's rails and push back into place.

Fixed Shelf Removal

NOTE: The full-width wire shelf is not intended to slide.

To remove for cleaning:

Hold the shelf at the front and pull it firmly forward.

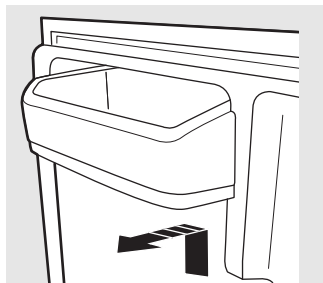
When replacing the full-width sliding wire shelf:

Insert the wire shelf into the **upper** liner's rails and push back into place.

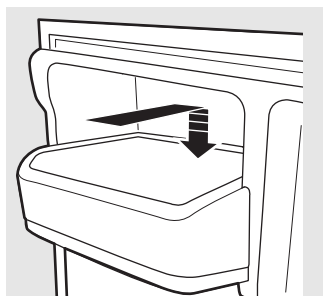
Non-Adjustable Shelf on Freezer Door

To remove: Lift the shelf straight up; then pull out.

To replace: Engage the shelf in the molded supports on the door and push down. It will lock in place.



To remove



To replace

Safety Instructions

Operating Instructions

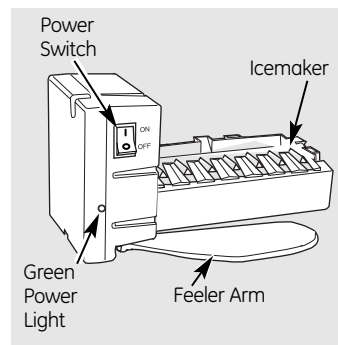
Installation Instructions

Troubleshooting Tips

Consumer Support

About the automatic icemaker. (on some models)

A newly installed refrigerator may take 12 to 24 hours to begin making ice.



Automatic Icemaker

The icemaker will produce seven cubes per cycle—approximately 100–130 cubes in a 24-hour period, depending on freezer compartment temperature, room temperature, number of door openings and other use conditions.

See below for how to access ice and reach the power switch.

If the refrigerator is operated before the water connection is made to the icemaker, set the power switch in the **O (off)** position.

When the refrigerator has been connected to the water supply, set the power switch to the **I (on)** position. The icemaker power light will turn green when the freezer light switch is pressed in or when the freezer door is closed.

The icemaker will fill with water when it cools to 15°F (–10°C). A newly installed refrigerator may take 12 to 24 hours to begin making ice cubes.

You will hear a buzzing sound each time the icemaker fills with water.

Throw away the first few batches of ice to allow the water line to clear.

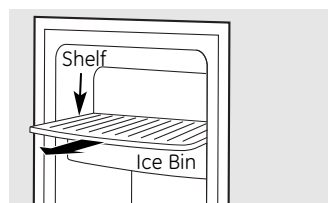
Be sure nothing interferes with the sweep of the feeler arm.

When the bin fills to the level of the feeler arm, the icemaker will stop producing ice. It is normal for several cubes to be joined together.

If ice is not used frequently, old ice cubes will become cloudy, taste stale and shrink.

NOTE: In homes with lower-than-average water pressure, you may hear the icemaker cycle multiple times when making one batch of ice.

NOTE: Set the power switch to the **O (off)** position if the water supply is shut off.

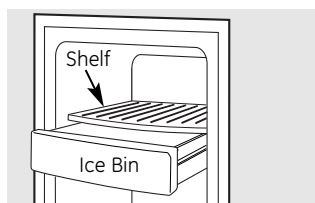


To reach the power switch.

Accessing Ice and Reaching the Power Switch

To reach the icemaker power switch, pull the shelf above the ice bin straight out. Always be sure to replace the shelf.

To access ice, simply pull the bin forward.



To access ice.

Icemaker Accessory Kit

If your refrigerator did not come already equipped with an automatic icemaker, an icemaker accessory kit is available at extra cost.

Check the back of the refrigerator for the specific icemaker kit needed for your model.

Safety Instructions
Operating Instructions
Installation Instructions
Troubleshooting Tips
Consumer Support

Cleaning the Outside

The door handles and trim. Clean with a cloth dampened with soapy water. Dry with a soft cloth. Do not use wax on the door handles and trim.

Keep the outside clean. Wipe with a clean cloth lightly dampened with kitchen appliance wax or mild liquid dish detergent. Dry and polish with a clean, soft cloth.

Do not wipe the refrigerator with a soiled dish cloth or wet towel. These may leave a residue that can erode the paint. Do not use scouring pads, powdered cleaners, bleach or cleaners containing bleach because these products can scratch and weaken the paint finish.

The stainless steel panels and door handles. Stainless steel (on some models) can be cleaned with a commercially available stainless steel cleaner. A spray-on stainless steel cleaner works best.

Do not use appliance wax or polish on the stainless steel.

Cleaning the Inside

To help prevent odors, leave an open box of baking soda in the refrigerator and freezer compartments.

Unplug the refrigerator before cleaning. If this is not practical, wring excess moisture out of sponge or cloth when cleaning around switches, lights or controls.

Use an appliance wax polish on the inside surface between the doors.

Use warm water and baking soda solution—about a tablespoon (15 ml) of baking soda to a quart (1 liter) of water. This both cleans and neutralizes odors. Rinse and wipe dry.

After cleaning the door gaskets, apply a thin layer of petroleum jelly to the door gaskets at the hinge side. This helps keep the gaskets from sticking and bending out of shape.

Avoid cleaning cold glass shelves with hot water because the extreme temperature difference may cause them to break. Handle glass shelves carefully. Bumping tempered glass can cause it to shatter.

Do not wash any plastic refrigerator parts in the dishwasher.

Safety Instructions
Operating Instructions
Installation Instructions
Troubleshooting Tips
Consumer Support

Care and cleaning of the refrigerator.

Behind the Refrigerator

- Be careful when moving the refrigerator away from the wall. All types of floor coverings can be damaged, particularly cushioned coverings and those with embossed surfaces.
- Raise the leveling legs located at the bottom front of the refrigerator.
- Pull the refrigerator straight out and return it to position by pushing it straight in. Moving the refrigerator in a side direction may result in damage to the floor covering or refrigerator.
- Lower the leveling legs until they touch the floor.
- When pushing the refrigerator back, make sure you don't roll over the power cord or icemaker supply line (on some models).*

Preparing for Vacation

- For long vacations or absences, remove food and unplug the refrigerator. Clean the interior with a baking soda solution of one tablespoon (15 ml) of baking soda to one quart (1 liter) of water. Leave the doors open.
- Set the icemaker power switch to the **O (off)** position and shut off the water supply to the refrigerator.
- If the temperature can drop below freezing, have a qualified servicer drain the water supply system (on some models) to prevent serious property damage due to flooding.

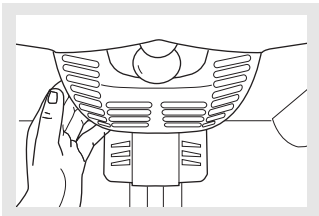
Preparing to Move

- Secure all loose items such as base grille, shelves and drawers by taping them securely in place to prevent damage.
- When using a hand truck to move the refrigerator, do not rest the front or back of the refrigerator against the hand truck. This could damage the refrigerator. Handle only from the sides of the refrigerator.
- Be sure the refrigerator stays in an upright position during moving.*

Replacing the light bulbs.

ge.com

Turning the control to the **Off** position does not remove power to the light circuit.



Refrigerator Lights

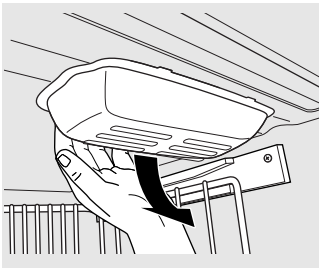
⚠ CAUTION: Light bulbs may be hot.

- 1 Unplug the refrigerator.
- 2 To remove the light shield, grasp the shield at the back and pull out to release the tabs at the back.
- 3 Rotate the shield down and then forward to release the tabs at the front of the shield.

- 4 After replacing with an appliance bulb of the same or lower wattage, replace the shield.

- 5 Plug the refrigerator back in.

NOTE: Appliance bulbs may be ordered from GE Parts and Accessories, 800.626.2002.



Appearance may vary

Freezer Light

⚠ CAUTION: Light bulbs may be hot.

- 1 Unplug the refrigerator.
- 2 The bulb is located at the top of the freezer inside a light shield. To remove the shield, grasp the shield at the back and pull out to release the tabs at the back.
- 3 Rotate the shield down and then forward to release the tabs at the front of the shield.

- 4 After replacing with an appliance bulb of the same or lower wattage, replace the shield.

- 5 Plug the refrigerator back in.

Installation Instructions

Refrigerator

Models 20 and 22

Questions? Call 800.GE.CARES (800.432.2737) or Visit our Website at: ge.com
In Canada, call 1.800.561.3344 or Visit our Website at: www.geappliances.ca

BEFORE YOU BEGIN

Read these instructions completely and carefully.

- **IMPORTANT** – Save these instructions for local inspector's use.
- **IMPORTANT** – Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- **Skill level** – Installation of this appliance requires basic mechanical skills.
- **Completion time** – Refrigerator Installation
20 minutes
Water Line Installation
30 minutes
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

PREPARATION

MOVING THE REFRIGERATOR INDOORS

If the refrigerator will not fit through a doorway, the refrigerator door and freezer drawer can be removed.

- To remove the refrigerator door, see Step 1 in the *Reversing the Door Swing* section.
- To remove the freezer drawer, see the *Removing the Freezer Drawer* section.

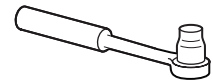
WATER SUPPLY TO THE ICEMAKER AND DISPENSER (ON SOME MODELS)

If the refrigerator has an icemaker, it will have to be connected to a cold water line. A GE water supply kit (containing tubing, shutoff valve, fittings and instructions) is available at extra cost from your dealer, by visiting our Website at ge.com (in Canada at www.geappliances.ca) or from Parts and Accessories, 800.626.2002 (In Canada 1.888.661.1616).

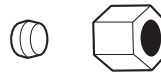
TOOLS YOU MAY NEED



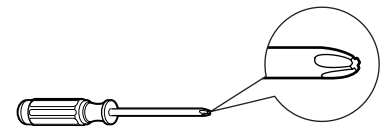
Adjustable Wrench



3/8" and 5/16" Socket Ratchet/Driver



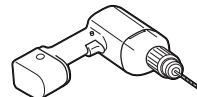
1/4" Outer Diameter Compression Nut and Ferrule (sleeve) (icemaker models only)



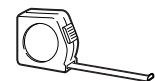
Phillips Head Screwdriver



3/32", 1/8" and 3/16" Allen wrenches



1/8" Drill Bit and Electric or Hand Drill



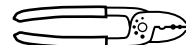
Tape measure



Pencil



1/4" Nut Driver



Wire Cutters



Level

Installation Instructions

INSTALLING THE REFRIGERATOR

REFRIGERATOR LOCATION

- Do not install the refrigerator where the temperature will go below 60°F (16°C) because it will not run often enough to maintain proper temperatures.
- Do not install the refrigerator where the temperature will go above 100°F (37°C) because it will not perform properly.
- Install it on a floor strong enough to support it fully loaded.

CLEARANCES

Allow the following clearances for ease of installation, proper air circulation and plumbing and electrical connections.

	Standard Depth Models
Sides	1/8" (3 mm)
Top	1" (25 mm)
Back	1" (25 mm)

REMOVE TOP CAP (on some models)

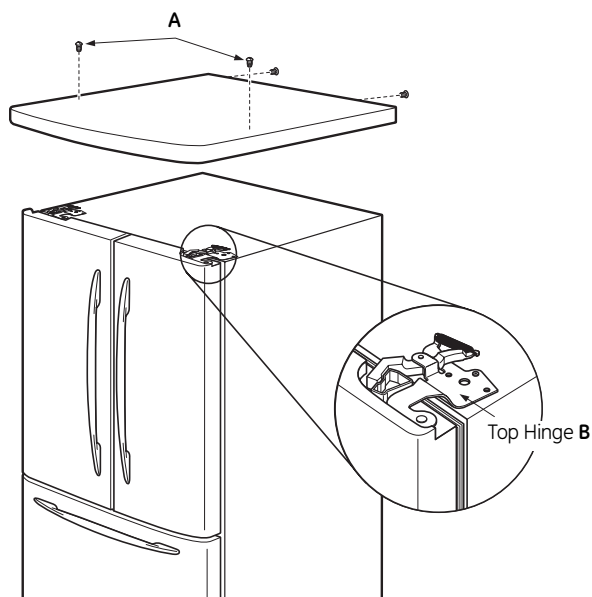
- **IMPORTANT NOTE:** This refrigerator is 34-1/2" deep. Doors and passageways leading to the installation location must be at least 36" wide in order to leave the doors and handles attached to the refrigerator while transporting it into the installation location. If passageways are less than 36", the refrigerator doors and handles can easily be scratched and damaged. The top cap and doors can be removed to allow the refrigerator to be safely moved indoors. Start with Step A.
- If it is not necessary to remove doors, skip Step A. Leave tape and all packaging on doors until the refrigerator is in the final location.
- **SKID REMOVAL:** Tilt refrigerator to each side to remove skid.
- **NOTE:** Use a padded hand truck to move this refrigerator. Place the refrigerator on the hand truck with a side against the truck. We strongly recommend that **TWO PEOPLE** move and complete this installation.

- A** Locate and remove the two Phillips head screws on the top of the refrigerator. Remove the two screws on each side at the rear of the top cap. Lift off and remove top cap.
- B** Remove the fresh-food door(s). Refer to Steps 1 and 3 of "Reversing the Door Swing" section or Steps 1 and 2 of "Removing the Doors" section.
- C** Remove the bottom freezer drawer or door. Refer to "Removing Freezer Drawer" section or Step 2 of "Reversing the Door Swing" section.
- D** Move refrigerator to the installation location.

REMOVE TOP CAP (cont.) (on some models)

REINSTALL DOORS, DRAWERS AND TOP CAP

- E** Carefully lower the door(s) onto the center hinge(s). Reinstall top hinge(s). **NOTE:** Ensure the door is properly aligned to the case top to avoid readjustment of the door during top cap reinstallation.
- F** Place cap over the top of the refrigerator. Reinstall the original screws in the top and back of the cap.
- G** Reinstall the bottom freezer drawer or door. Refer to "Replacing the Freezer Drawer" section or Step 8 of "Reversing the Door Swing" section.



1 CONNECTING THE REFRIGERATOR TO THE HOUSE WATER LINE (icemaker models)

A cold water supply is required for automatic icemaker operation. If there is not a cold water supply, you will need to provide one. See *Installing the Water Line* section.

NOTES:

- Before making the connection to the refrigerator, be sure the refrigerator power cord is not plugged into the wall outlet.
- If your refrigerator does not have a water filter, we recommend installing one if your water supply has sand or particles that could clog the screen of the refrigerator's water valve. Install it in the water line near the refrigerator. If using GE SmartConnect™ Refrigerator Tubing Kit, you will need an additional tube (WX08X10002) to connect the filter. Do not cut plastic tube to install filter.

Installation Instructions

INSTALLING THE REFRIGERATOR (cont.)

1 CONNECTING THE REFRIGERATOR TO THE HOUSE WATER LINE (cont.)

A If you are using **copper tubing**, place a compression nut and ferrule (sleeve) onto the end of the tubing coming from the house cold water supply.

If you are using the **GE SmartConnect™ tubing**, the nuts are already assembled to the tubing.

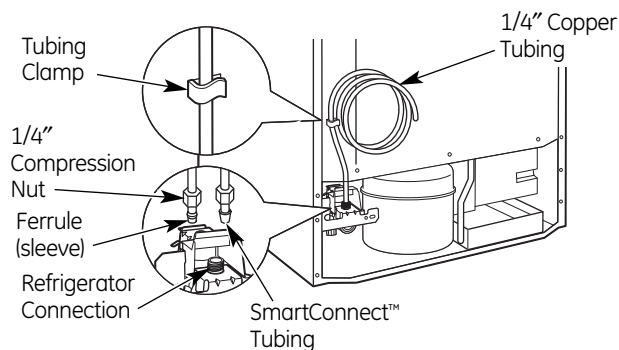
B If you are using **copper tubing**, insert the end of the tubing into the refrigerator connection, at the back of the refrigerator, as far as possible. While holding the tubing, tighten the fitting.

If you are using **GE SmartConnect™ tubing**, insert the molded end of the tubing into the refrigerator connection, at the back of the refrigerator, and tighten the compression nut until it is hand tight. Then tighten one additional turn with a wrench. Overtightening may cause leaks.

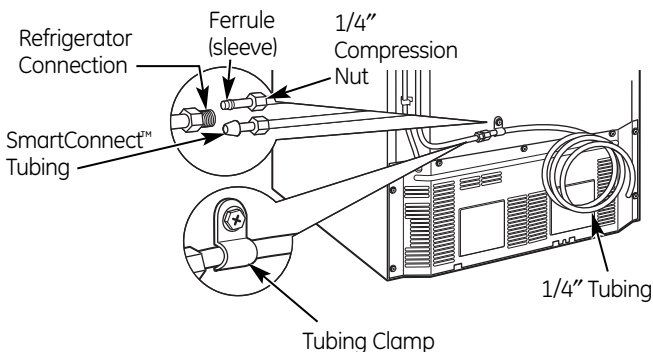
C Fasten the tubing into the clamp provided to hold it in position. You may need to pry open the clamp.

One of the illustrations below will look like the connection on your refrigerator.

Icemaker-Ready models

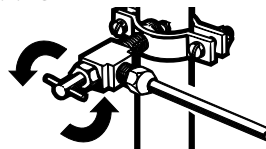


Icemaker-Installed Models



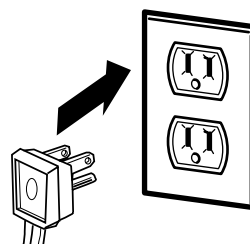
2 TURN ON THE WATER SUPPLY (icemaker models)

Turn the water on at the shutoff valve (house water supply) and check for any leaks.



3 PLUG IN THE REFRIGERATOR

On models with an icemaker, before plugging in the refrigerator, make sure the icemaker power switch is set to the **O (off)** position.



See the grounding information attached to the power cord.

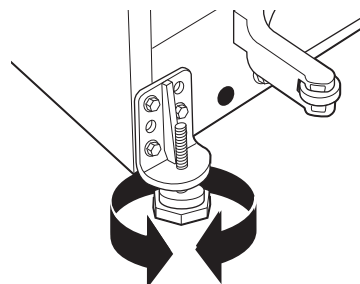
4 PUT THE REFRIGERATOR IN PLACE

Move the refrigerator to its final location.

5 LEVEL THE REFRIGERATOR

Adjustable legs at the front corners of the refrigerator should be set so the refrigerator is firmly positioned on the floor, and the front is raised just enough that the door closes easily when opened about halfway.

To **adjust the leveling legs**, turn the legs **clockwise to raise** the refrigerator, **counterclockwise to lower** it.



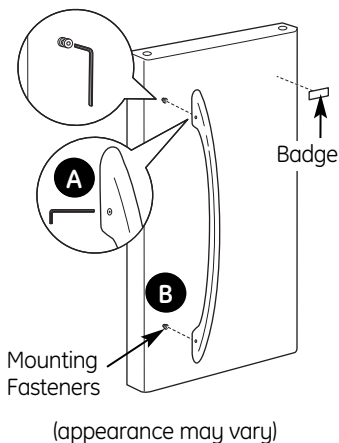
Installation Instructions

6 REMOVE THE FRESH FOOD DOOR HANDLE

(For placement in the installation location or reversal of the handles – on some models)

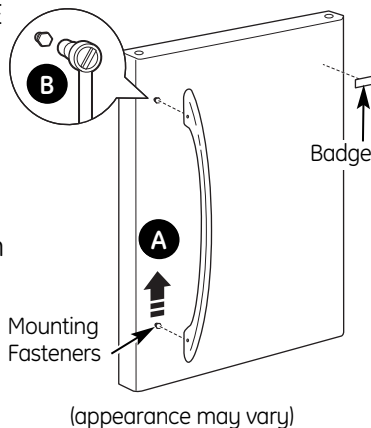
Stainless steel (on some models):

- A REMOVING THE DOOR HANDLE:** Loosen the set screws with the 3/32" Allen wrench and remove the handle.
- NOTE:** For Double Door models follow the same procedure on the opposite door.



Plastic handle (on some models):

- A REMOVING THE DOOR HANDLE:** Depress the tab on the underside of the handle and slide the handle up and off of the mounting fasteners.
- B REVERSING THE DOOR HANDLE (on some models):**
- Remove the handle mounting fasteners with a 3/16" Allen wrench and transfer the handle mounting fasteners to the right side.
 - Remove the logo badge.
 - Remove and transfer the plug button to the left side of the fresh food door. **NOTE:** Use a flat plastic edge to prevent damaging the door. Remove any adhesive on the door with a mild detergent. Remove the paper covering on the adhesive backing on the logo badge prior to carefully attaching the badge to the door.

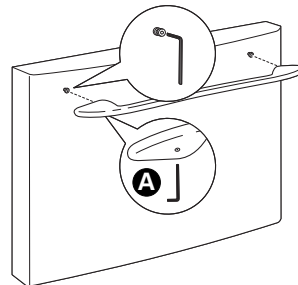


7 REMOVE THE FREEZER DOOR HANDLE

Stainless steel and plastic handles:

- A** Loosen the set screws located on the underside of the handle with the 1/8" Allen wrench and remove the handle.

NOTE: If the handle mounting fasteners need to be tightened or removed, use a 3/16" Allen wrench.



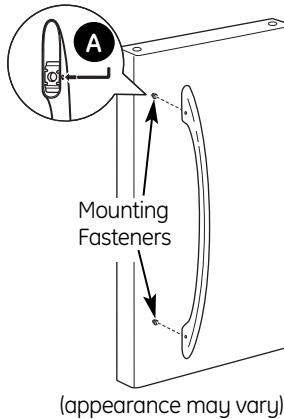
INSTALLING THE REFRIGERATOR (cont.)

8 ATTACH THE FRESH FOOD DOOR HANDLE

Stainless steel handle:

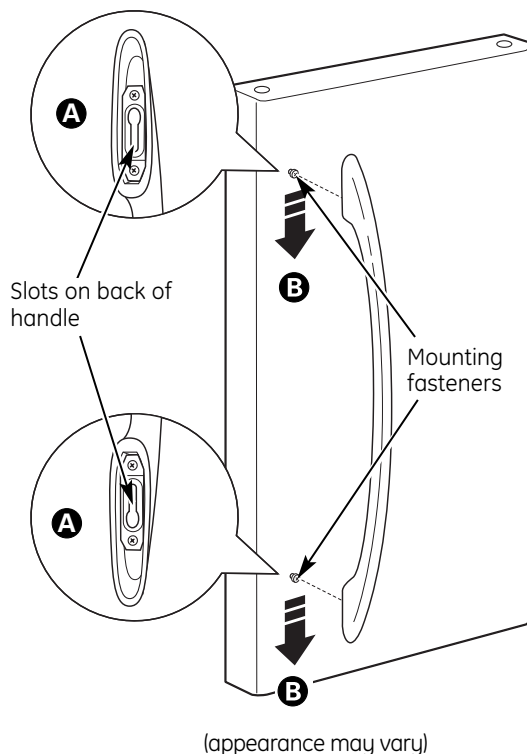
- A** Attach the handle to the handle mounting fasteners and tighten the set screws with a 3/32" Allen wrench.

NOTE: For Double Door models follow the same procedure on the opposite door.



Plastic handle:

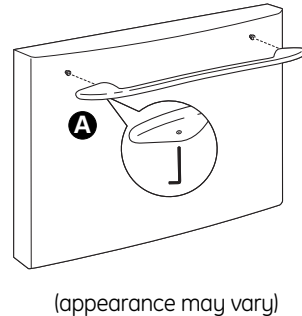
- A** Attach the handle to the handle mounting fasteners by aligning the slots with the handle mounting fasteners.
- B** Slide it down until it is firmly locked into position.



9 ATTACH THE FREEZER DOOR HANDLE

Stainless steel and plastic handles:

- A** Attach the handle firmly to the mounting fasteners and tighten the set screws on the bottom of the handle with a 1/8" Allen wrench.



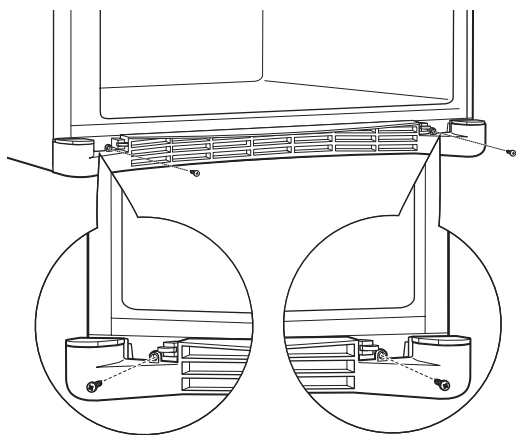
Installation Instructions

10 LEVEL THE REFRIGERATOR

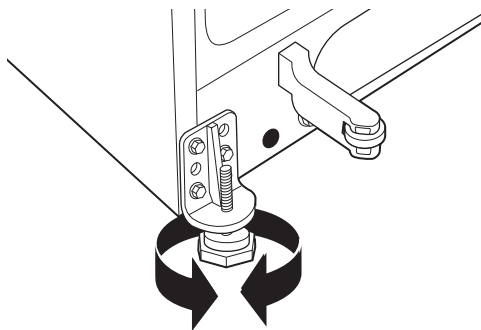
The leveling legs have 2 purposes:

- 1) Leveling legs adjust so the refrigerator is firmly positioned on the floor and does not wobble.
- 2) Leveling legs serve as a stabilizing brake to hold the refrigerator securely in position during operation and cleaning. The leveling legs also prevent the refrigerator from tipping.

- A** Remove the grille by removing the two Phillips head screws.



- B** Turn the leveling legs **clockwise** to raise the refrigerator, **counterclockwise** to lower it.

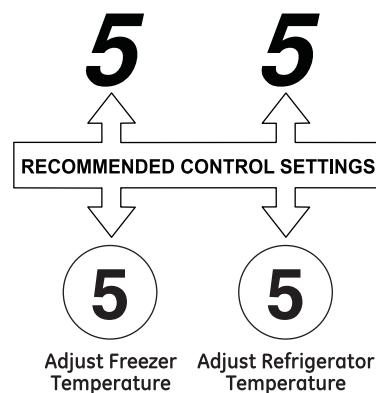
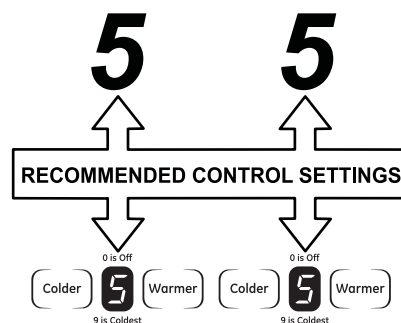


⚠ CAUTION: To avoid possible personal injury or property damage, the leveling legs must be firmly touching the floor.

- C** Replace the base grille by inserting the two Phillips head screws.

11 SET THE CONTROLS

Set the controls to the recommended setting.



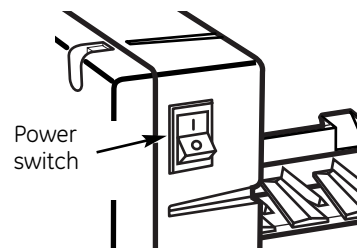
Adjust Freezer Temperature

Adjust Refrigerator Temperature

12 REMOVE PACKAGING, START ICEMAKER (icemaker models)

- A) Remove all tape, foam and protective packing from shelves and drawers.
- B) Remove the tie downs from the freezer baskets.
- C) Place half width basket onto drawer slides.
See About the freezer section for instructions.

Set the icemaker power switch to the **I (on)** position. The icemaker will not begin to operate until it reaches its operating temperature of 15°F (-9°C) or below. It will then begin operation automatically. It will take 2-3 days to fill the ice bin.



NOTE: In lower water pressure conditions, the water valve may turn on up to 3 times to deliver enough water to the icemaker.

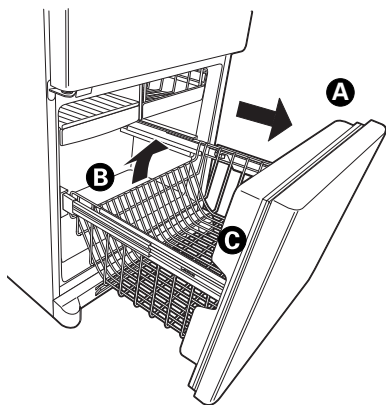
Installation Instructions

REMOVING THE FREEZER DRAWER (on some models)

The freezer drawer can be removed, if needed, to fit through tight areas.
Read these instructions completely and carefully.

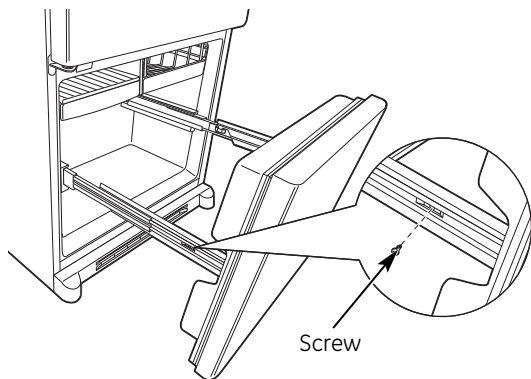
1 REMOVE THE BASKET

- A** Open the freezer drawer until it stops.
- B** The freezer basket rests on a frame inside the freezer drawer. Lift the basket up at the back.
- C** Lift the front up and lift the entire basket up and out of the drawer.



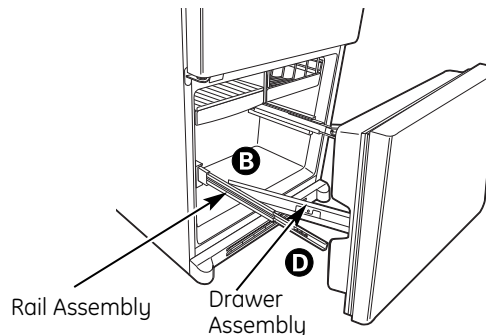
2 REMOVE THE DRAWER FRONT

- A** Remove the screw on each side of the railing.



2 REMOVE THE DRAWER FRONT (cont.)

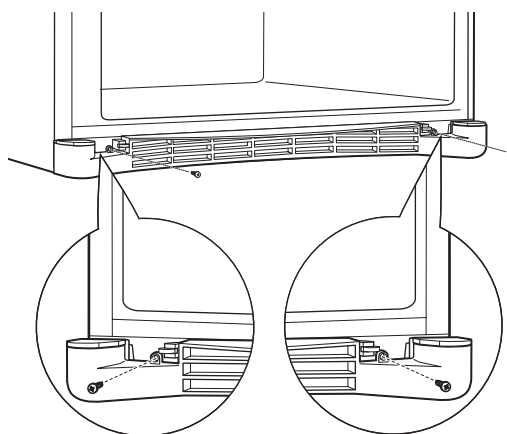
- B** Lift up on both sides of the freezer drawer handle to separate the drawer railings from the rail assemblies.
- C** Set the drawer front on a non-scratching surface.
- D** Push the rail assemblies back into locking position.



3 REMOVE THE BASE GRILLE (if needed)

If, after removing the freezer drawer and refrigerator door, the refrigerator will still not fit through a doorway, the base grille can be removed.

- A** Remove the base grille by removing the screws.



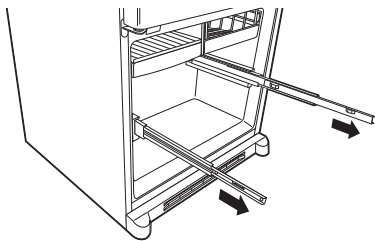
Installation Instructions

REPLACING THE FREEZER DRAWER (on some models)

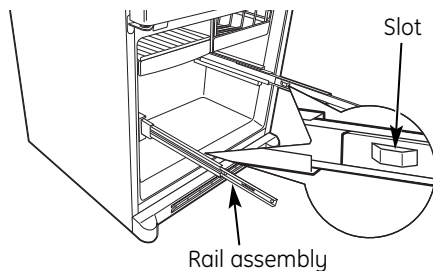
- I** Two people may be required to complete this procedure.

1 ATTACH AND SECURE THE DRAWER FRONT TO THE SLIDES

- A** Pull out the rail assemblies to the full length on each side of the cabinet.

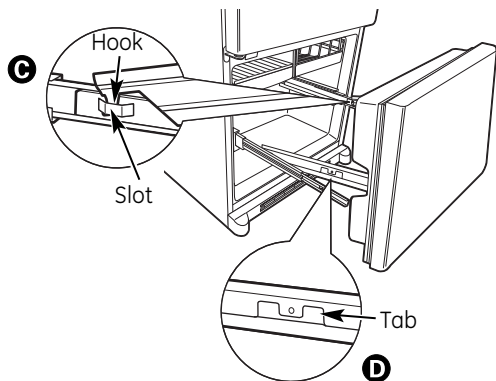


- B** Locate the slots on the inside of the rail assemblies near the back.



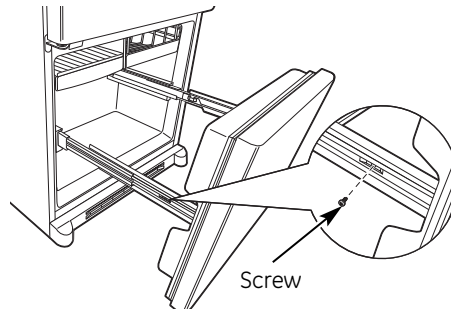
- C** Insert the hooks at the back of the drawer railings into the slots on the rail assemblies.

- D** Lower the front of the drawer, making sure the tabs on the sides of the railings fit into the front slots in the rail assemblies.



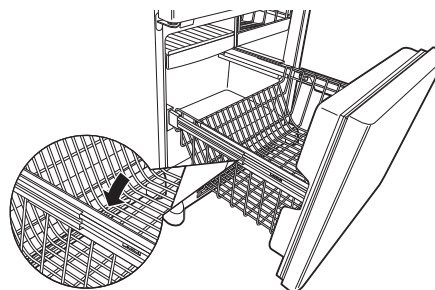
1 ATTACH AND SECURE THE DRAWER FRONT TO THE SLIDES (cont.)

- E** Replace the screws on both rail assemblies.



2 REPLACE THE FREEZER BASKET

Replace the lower freezer basket by lowering it into the frame.



Installation Instructions

REVERSING THE DOOR SWING (Single Door Refrigerator Models only)

IMPORTANT NOTES

When reversing the door swing:

NOTE: Door swing is not reversible on stainless steel models.

- Read the instructions all the way through before starting.
- Parts are included in the door hinge kit.
- Handle parts carefully to avoid scratching paint.
- Set screws down by their related parts to avoid using them in the wrong places.
- Provide a non-scratching work surface for the doors.

IMPORTANT: Once you begin, do not move the cabinet until door-swing reversal is completed.

These instructions are for changing the hinges from the right side to the left side—if you ever want to change the hinges back to the right side, follow these same instructions and reverse all references to left and right.

- Once door swing is finalized, ensure the logo badge is properly aligned and permanently secured to the door by removing the adhesive cover on the back side. **NOTE:** A replacement logo badge is included in the hinge kit.

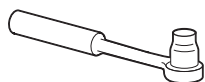
Unplug the refrigerator from its electrical outlet.

Empty all door shelves, including the dairy compartment.

TOOLS YOU WILL NEED



Adjustable Wrench



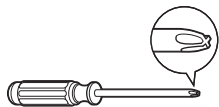
5/16" Socket Ratchet/Driver



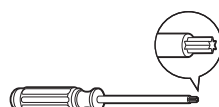
Masking Tape



Thin-blade Screwdriver



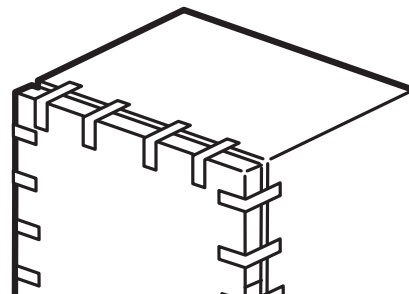
Phillips Screwdriver



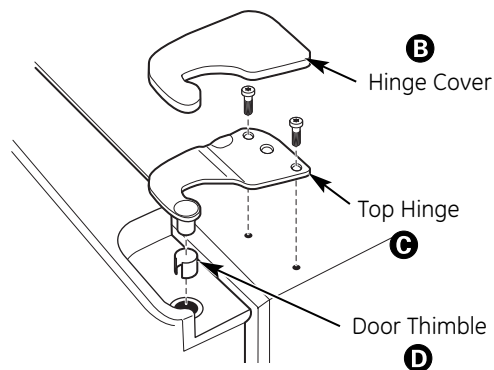
Torx T-20 Driver

1 REMOVE THE REFRIGERATOR DOOR

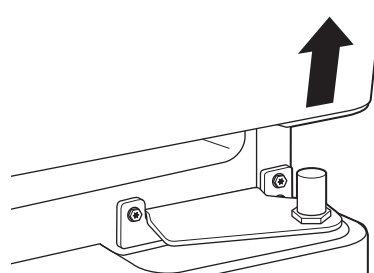
- A** Tape the door shut with masking tape.



- B** Remove the hinge cover on top of the refrigerator door by carefully prying it up with a putty knife, if necessary.
- C** Using a 5/16" socket ratchet/driver, remove the bolts securing the top hinge to the cabinet. Then lift the hinge straight up to free the hinge pin from the socket in the top of the door.
- D** Carefully remove the door thimble from inside the socket. This will be used again when reinstalling the door on the other side.



- E** Remove the tape and tilt the door away from the cabinet. Lift the door off the center hinge pin. Ensure that the plastic hinge pin thimble remains on the hinge pin or inside door hinge pin hole located in the bottom of the door.

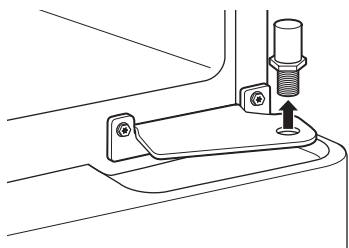


- F** Set the door on a non-scratching surface with the inside up.

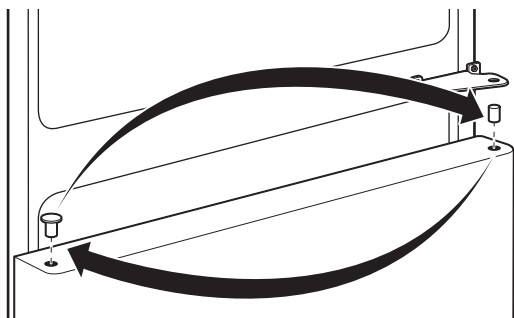
Installation Instructions

2 REMOVE THE FREEZER DOOR

- A** Tape the door shut with masking tape.
- B** Remove hinge pin from hinge bracket. This will be used again with the new hinge bracket for the other side.



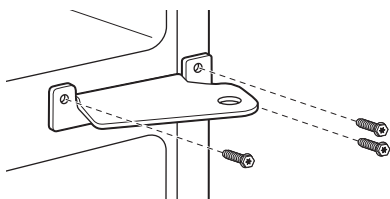
- C** Remove the tape and tilt the door away from the cabinet. Lift the door off the bottom hinge pin.
- D** Remove the button plug from the left side of the door. Remove the door thimble from the right side of the door. Install the door thimble into the hole on the left and the button plug into the hole on the right.



- E** Set the door on a non-scratching surface, with the inside up.

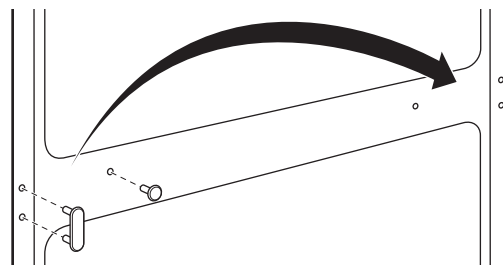
3 TRANSFER CENTER HINGE BRACKET

- A** Using a 5/16" socket ratchet/driver, remove the bolts securing the center hinge to the cabinet.

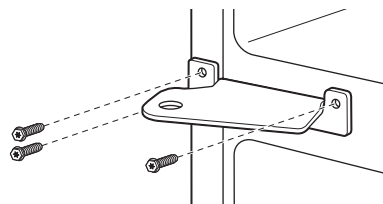


3 TRANSFER CENTER HINGE BRACKET (cont.)

- B** Transfer the plug button and screw hole cover in the hinge holes on the left side to the right side.

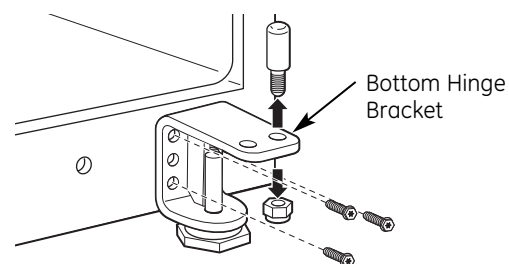


- C** Install the new center hinge bracket from the kit on the left side.

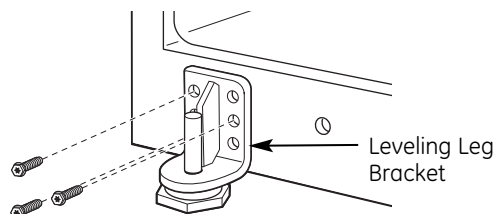


4 REMOVE BOTTOM HINGE AND LEVELING LEG

- A** Using a 1/2" socket ratchet/driver, remove the nut and hinge pin from the hinge bracket with leveling leg. Using a 5/16" socket ratchet/driver, remove the screws from the bottom hinge bracket. These will be reinstalled on the other side.



- B** Using a 5/16" socket ratchet/driver, remove the screws from the leveling leg bracket on the other side. These will be reinstalled on the opposite side.

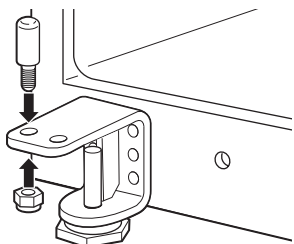


Installation Instructions

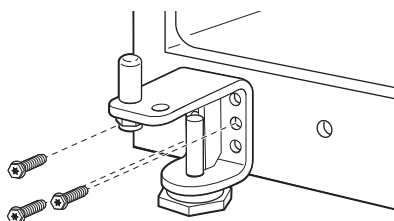
REVERSING THE DOOR SWING (cont.)

5 INSTALL BOTTOM HINGE AND LEVELING LEG

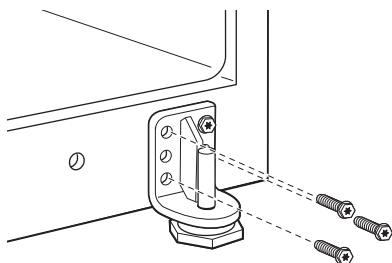
- A** Using a 1/2" socket ratchet/driver, install the hinge pin and nut in the opposite hole on the hinge bracket with leveling leg.



- B** Using a 5/16" socket ratchet/driver, install the hinge bracket with leveling leg on the left side of the refrigerator. The pin will be toward the outside of the refrigerator.

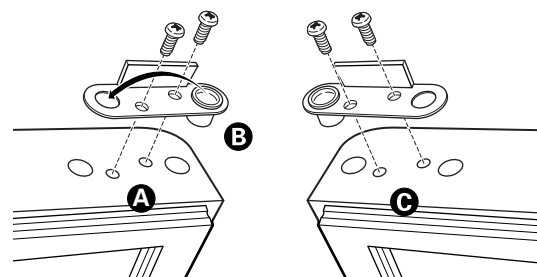


- C** Using a 5/16" socket ratchet/driver, install the leveling leg bracket on the right side of the refrigerator.



6 TRANSFER REFRIGERATOR AND FREEZER DOOR STOPS

- A** Remove the door stop on the right side of the bottom of the door by removing the two screws.
- B** Move the plastic hinge hole thimble to the opposite hole.
- C** Install the door stop on the left side, making sure to line up the screw holes in the door stop with the holes in the bottom of the door.



Bottom of Door (Right Side)

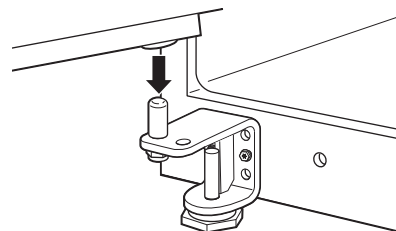
Bottom of Door (Left Side)

7 TRANSFER REFRIGERATOR DOOR HANDLE TO RIGHT

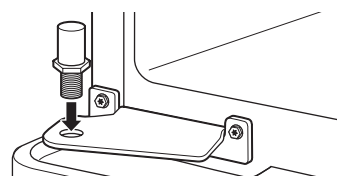
Refer to Remove the Fresh Food Door Handle and Attach the Fresh Food Door Handle sections for instructions.

8 REHANG FREEZER DOOR

- A** Lower the freezer door onto the bottom hinge pin. Ensure that the plastic hinge pin thimble is on the hinge pin or inside the door hinge pin hole located in the bottom of the door.



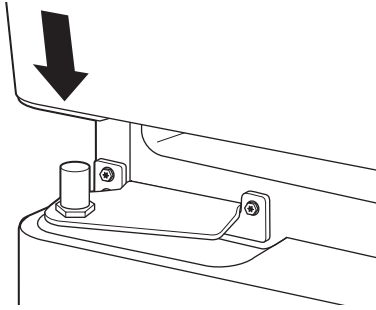
- B** Straighten the door and line it up with the center hinge bracket.
- C** Install the center hinge pin with a 3/4" socket ratchet/driver. Turn it until it extends through the hinge bracket and into the freezer door.



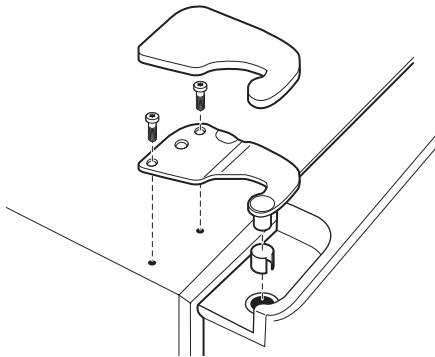
Installation Instructions

9 REHANG REFRIGERATOR DOOR

- A** Lower the refrigerator door onto the center hinge pin. Ensure that the plastic hinge pin thimble is on the center hinge pin or inside door hinge pin hole located in the bottom of the door.

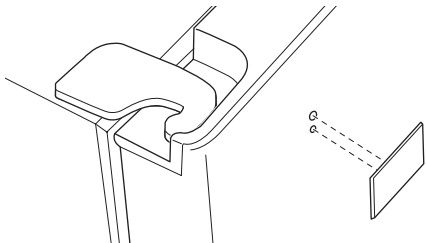


- B** Insert the door thimble into the hinge hole on top of the refrigerator door and then insert the top hinge pin. Make sure the door is aligned with the cabinet. Attach the hinge to the top of the cabinet loosely with the bolts.
- C** Make sure the gasket on the door is flush against the cabinet and is not folded. Support the door on the handle side and make sure the door is straight and the gap between the doors is even across the front. While holding the door in place, tighten the top hinge bolts. Replace the hinge cover.



10 INSTALL THE LOGO BADGE

Remove the adhesive backing paper and align the pins on the back of the badge with the holes in the door. Apply pressure to the badge to ensure it sticks to the door.



REMOVING THE DOORS (Double Door Refrigerator Models only)

IMPORTANT NOTES

NOTE: Door swing is not reversible.

- Read the instructions all the way through before starting.
- Handle parts carefully to avoid scratching paint.
- Set screws down by their related parts to avoid using them in the wrong places.
- Provide a non-scratching work surface for the doors.

IMPORTANT: Once you begin, do not move the cabinet.

These instructions are for removing the doors.

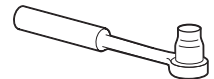
Unplug the refrigerator from its electrical outlet.

Empty all door shelves, including the dairy compartment.

TOOLS YOU WILL NEED



Adjustable Wrench



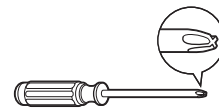
3/8" and 10 mm Socket Ratchet/Driver



Masking Tape



Thin-blade Screwdriver



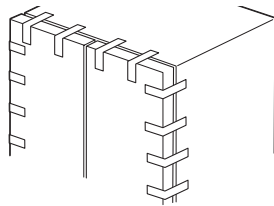
Phillips Screwdriver

Installation Instructions

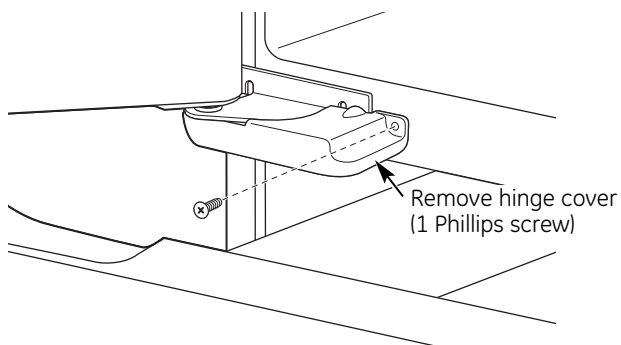
REMOVING THE DOORS (Double Door Refrigerator Models only)

1 REMOVE THE REFRIGERATOR DOORS

- A** Tape the doors shut with masking tape.

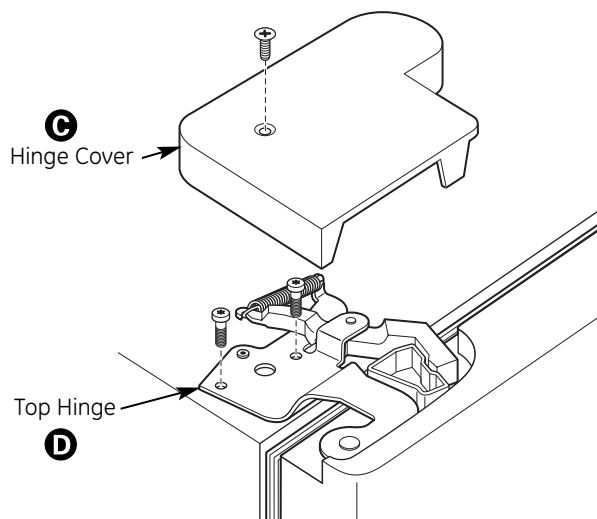


- B** Start with left-hand door first: Remove the screw securing the center hinge cover, lift the hinge cover and place to the side on top of the refrigerator.



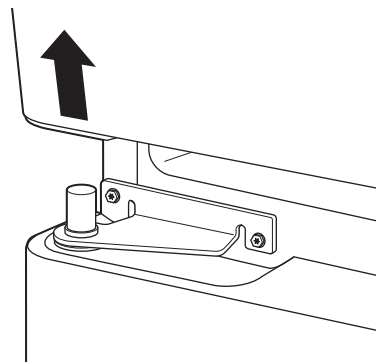
- C** Remove the hinge cover on top of the refrigerator door by removing the Phillips head screw and pulling the cover up.

- D** Using a 5/16" socket ratchet/driver, remove the bolts securing the top hinge to the cabinet. Then lift the hinge straight up to free the hinge pin from the socket in the top of the door.



1 REMOVE THE REFRIGERATOR DOORS (cont.)

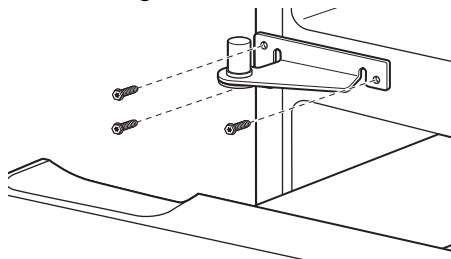
- E** Remove the tape and tilt the door away from the cabinet. Lift the door off the center hinge pin. Ensure that the plastic hinge pin thimble remains on the hinge pin or inside door hinge pin hole located in the bottom of the door.



- F** Set the door on a non-scratching surface with the inside up.

2 REMOVE CENTER HINGE

Using a 5/16" socket ratchet/driver, remove the bolts securing the center hinge to the cabinet. Set the hinge and bolts aside.



3 REMOVE OPPOSITE DOOR

Follow the same procedure on the opposite door. There are no center hinge covers on the opposite side.

4 REMOVE FREEZER DRAWER

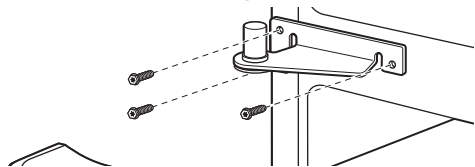
Refer to the Removing the Freezer Drawer section for instructions.

Installation Instructions

REPLACING THE DOORS (Double Door Refrigerator Models only)

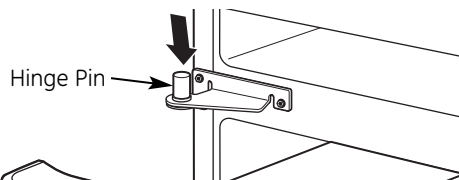
1 INSTALL CENTER HINGE

Install the center hinge on each side.

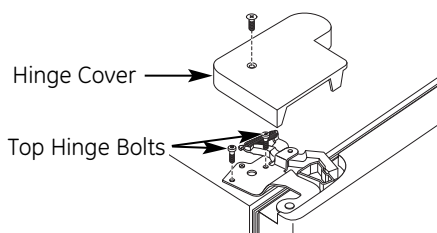


2 REHANG REFRIGERATOR DOORS

- A** Lower the refrigerator door onto the center hinge pin. Ensure that the plastic hinge pin thimble is on the center hinge pin or inside door hinge pin hole located in the bottom of the door.



- B** Securely tape the door shut with masking tape or have a second person support the door.
- C** Insert the top hinge pin into the hinge hole on top of the refrigerator door. Make sure the door is aligned with the cabinet and opposite door. Attach the hinge to the top of the cabinet loosely with the bolts.
- D** Make sure the gasket on the door is flush against the cabinet and is not folded. Make sure the door is straight and the gap between the doors is even across the front. While holding the aligned door in place, tighten the top hinge bolts. Replace the hinge cover and screw.



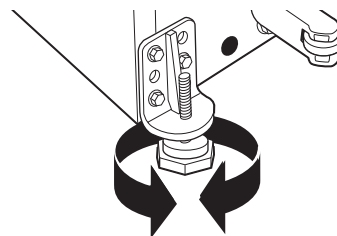
(appearance may vary)

3 REPLACE OPPOSITE DOOR

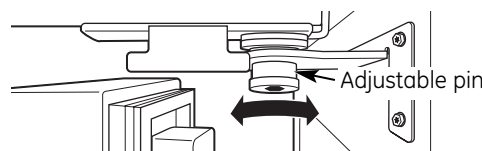
Follow the same procedure on the opposite door. There is no water line or hinge cover.

4 ALIGN DOUBLE DOORS

If the top of the doors are uneven, first try to raise the lowest door by turning the leveling leg on the same side as the door until the doors are even. If the unit rocks, re-adjust the leveling legs to the extent that the unit is stable.



If the doors remain uneven, turn the adjustable pin to raise, or lower, the left door to match the right door. Use a 1/4" Allen wrench to turn the pin.



5 REPLACE FREEZER DRAWER

Refer to the Replacing the Freezer Drawer section for instructions.

Installation Instructions

INSTALLING THE WATER LINE (ICEMAKER MODELS)

BEFORE YOU BEGIN

Recommended copper water supply kits are WX8X2, WX8X3 or WX8X4, depending on the amount of tubing you need. Approved plastic water supply lines are GE SmartConnect™ Refrigerator Tubing (WX08X10006, WX08X10015 and WX08X10025).

When connecting your refrigerator to a GE Reverse Osmosis Water System, the only approved installation is with a GE RVKit. For other reverse osmosis water systems, follow the manufacturer's recommendations.

If the water supply to the refrigerator is from a Reverse Osmosis Water Filtration System AND the refrigerator also has a water filter, use the refrigerator's filter bypass plug. Using the refrigerator's water filtration cartridge in conjunction with the RO filter can result in hollow ice cubes.

This water line installation is not warranted by the refrigerator or icemaker manufacturer. Follow these instructions carefully to minimize the risk of expensive water damage.

Water hammer (water banging in the pipes) in house plumbing can cause damage to refrigerator parts and lead to water leakage or flooding. Call a qualified plumber to correct water hammer before installing the water supply line to the refrigerator.

To prevent burns and product damage, do not hook up the water line to the hot water line.

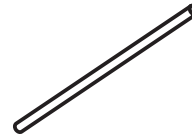
If you use your refrigerator before connecting the water line, make sure the icemaker power switch is in the **O (off)** position.

Do not install the icemaker tubing in areas where temperatures fall below freezing.

When using any electrical device (such as a power drill) during installation, be sure the device is double insulated or grounded in a manner to prevent the hazard of electric shock, or is battery powered.

All installations must be in accordance with local plumbing code requirements.

WHAT YOU WILL NEED



- **Copper or GE SmartConnect™ Refrigerator Tubing kit**, 1/4" outer diameter to connect the refrigerator to the water supply. If using copper, be sure both ends of the tubing are cut square.

To determine how much tubing you need: measure the distance from the water valve on the back of the refrigerator to the water supply pipe. Be sure there is sufficient extra tubing to allow the refrigerator to move out from the wall after installation.

GE SmartConnect™ Refrigerator Tubing Kits are available in the following lengths:

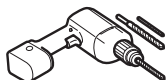
- | | |
|-------------|--------------|
| 6' (1.8 m) | – WX08X10006 |
| 15' (4.6 m) | – WX08X10015 |
| 25' (7.6 m) | – WX08X10025 |

Installation Instructions

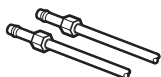
WHAT YOU WILL NEED (CONT.)

NOTE: The only GE approved plastic tubing is that supplied in GE SmartConnect™ Refrigerator Tubing kits. Do not use any other plastic water supply line because the line is under pressure at all times. Certain types of plastic will crack or rupture with age and cause water damage to your home.

- **A GE water supply kit** (containing tubing, shutoff valve and fittings listed below) is available at extra cost from your dealer or from Parts and Accessories, 800.626.2002 (in Canada 1.888.261.3055).
- **A cold water supply.** The water pressure must be between 20 and 120 p.s.i. (1.4–8.1 bar).



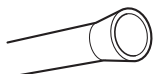
- **Power drill.**
- **1/2" or adjustable wrench.**
- **Straight and Phillips blade screwdriver.**



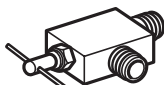
- **Two 1/4" outer diameter compression nuts and 2 ferrules (sleeves)**—to connect the copper tubing to the shutoff valve and the refrigerator water valve.

OR

- If you are using a GE SmartConnect™ Refrigerator Tubing kit, the necessary fittings are preassembled to the tubing.



- If your existing copper water line has a flared fitting at the end, you will need an **adapter** (available at plumbing supply stores) to connect the water line to the refrigerator **OR** you can cut off the flared fitting with a **tube cutter** and then use a compression fitting. Do not cut formed end from GE SmartConnect™ Refrigerator tubing.



- **Shutoff valve** to connect to the cold water line. The shutoff valve should have a water inlet with a minimum inside diameter of 5/32" at the point of connection to the **COLD WATER LINE**. Saddle-type shutoff valves are included in many water supply kits. Before purchasing, make sure a saddle-type valve complies with your local plumbing codes.

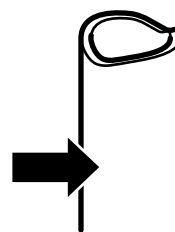
Install the shutoff valve on the nearest frequently used drinking water line.

1 SHUT OFF THE MAIN WATER SUPPLY

Turn on the nearest faucet long enough to clear the line of water.

2 CHOOSE THE VALVE LOCATION

Choose a location for the valve that is easily accessible. It is best to connect into the side of a vertical water pipe. When it is necessary to connect into a horizontal water pipe, make the connection to the top or side, rather than at the bottom, to avoid drawing off any sediment from the water pipe.

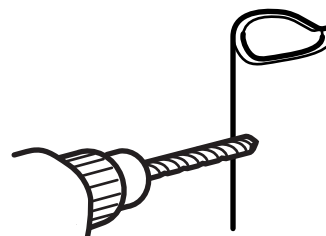


3 DRILL THE HOLE FOR THE VALVE

Drill a 1/4" hole in the water pipe (even if using a self-piercing valve), using a sharp bit. Remove any burrs resulting from drilling the hole in the pipe.

Take care not to allow water to drain into the drill.

Failure to drill a 1/4" hole may result in reduced ice production or smaller cubes.

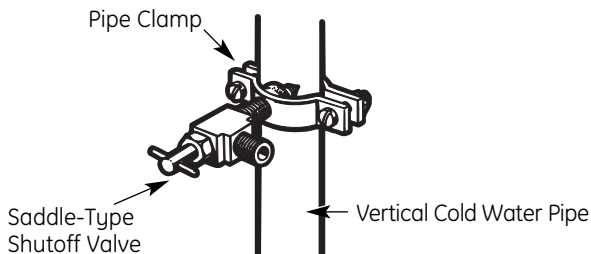


Installation Instructions

INSTALLING THE WATER LINE (CONT.)

4 FASTEN THE SHUTOFF VALVE

Fasten the shutoff valve to the cold water pipe with the pipe clamp.

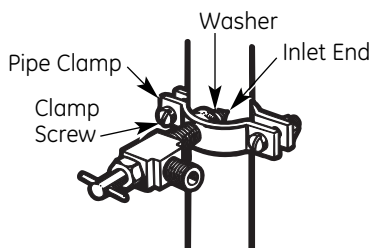


NOTE: Commonwealth of Massachusetts Plumbing Codes 248CMR shall be adhered to. Saddle valves are illegal and use is not permitted in Massachusetts. Consult with your licensed plumber.

5 TIGHTEN THE PIPE CLAMP

Tighten the clamp screws until the sealing washer begins to swell.

NOTE: Do not overtighten or you may crush the tubing.



6 ROUTE THE TUBING

Route the tubing between the cold water line and the refrigerator.

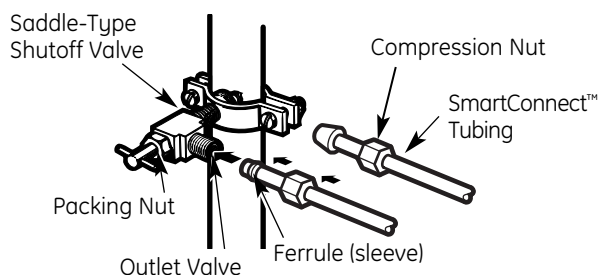
Route the tubing through a hole drilled in the wall or floor (behind the refrigerator or adjacent base cabinet) as close to the wall as possible.

7 CONNECT THE TUBING TO THE VALVE

Place the compression nut and ferrule (sleeve) for copper tubing onto the end of the tubing and connect it to the shutoff valve.

Make sure the tubing is fully inserted into the valve. Tighten the compression nut securely.

For plastic tubing from a GE SmartConnect™ Refrigerator Tubing kit, insert the molded end of the tubing into the shutoff valve and tighten compression nut until it is hand tight, then tighten one additional turn with a wrench. Overtightening may cause leaks.



NOTE: Commonwealth of Massachusetts Plumbing Codes 248CMR shall be adhered to. Saddle valves are illegal and use is not permitted in Massachusetts. Consult with your licensed plumber.

8 FLUSH OUT THE TUBING

Turn the main water supply on and flush out the tubing until the water is clear.

Shut the water off at the water valve after about one quart (1 liter) of water has been flushed through the tubing.



To complete the installation of the refrigerator, go back to Step 1 in *Installing the Refrigerator*.

Normal operating sounds.

ge.com



Newer refrigerators sound different from older refrigerators.
Modern refrigerators have more features and use newer technology.

Do you hear what I hear? These sounds are normal.

**HUMMM...
WHOOSH...**

- The new high efficiency compressor may run faster and longer than your old refrigerator and you may hear a high-pitched hum or pulsating sound while it is operating.
- You may hear a whooshing sound when the doors close. This is due to pressure equalizing within the refrigerator.

WHIR!



- You may hear the fans spinning at high speeds. This happens when the refrigerator is first plugged in, when the doors are opened frequently or when a large amount of food is added to the refrigerator or freezer compartments. The fans are helping to maintain the correct temperatures.
- The fans change speeds in order to provide optimal cooling and energy savings.

**CLICKS, POPS,
CRACKS and SNAPS**

- You may hear cracking or popping sounds when the refrigerator is first plugged in. This happens as the refrigerator cools to the correct temperature.
- The freezer control will click when starting or stopping the compressor.
- Defrost timer snapping in and out of the defrost cycle.
- Expansion and contraction of cooling coils during and after defrost can cause a cracking or popping sound.
- On models with an icemaker, after an icemaking cycle, you may hear the ice cubes dropping into the ice bucket.
- On models with a dispenser, during water dispense, you may hear the water lines move at initial dispense and after dispenser button is released.

WATER SOUNDS



- The flow of refrigerant through the freezer cooling coils may make a gurgling noise like boiling water.
- Water dropping on the defrost heater can cause a sizzling, popping or buzzing sound during the defrost cycle.
- A water dripping noise may occur during the defrost cycle as ice melts from the evaporator and flows into the drain pan.
- Closing the door may cause a gurgling sound due to pressure equalization.



For additional information on normal icemaker operating sounds, see the **About the automatic icemaker** section.

Before you call for service...



Troubleshooting Tips
Save time and money! Review the charts on the following pages first and you may not need to call for service.

Problem	Possible Causes	What To Do
Refrigerator does not operate	Refrigerator in defrost cycle.	• Wait about 30 minutes for defrost cycle to end.
	Control in <i>Off</i> position.	• Move the control to a temperature setting.
	Refrigerator is unplugged.	• Push the plug completely into the outlet.
	The fuse is blown/circuit breaker is tripped.	• Replace fuse or reset the breaker.
Vibration or rattling (slight vibration is normal)	Leveling legs need adjusting.	• See <i>Level the Refrigerator</i> .

Safety Instructions

Operating Instructions

Installation Instructions

Troubleshooting Tips

Consumer Support

Before you call for service...



Troubleshooting Tips

Problem	Possible Causes	What To Do
Motor operates for long periods or cycles on and off frequently. (Modern refrigerators with more storage space and a larger freezer require more operating time. They start and stop often to maintain even temperatures.)	Normal when refrigerator is first plugged in.	• Wait 24 hours for the refrigerator to completely cool down.
	Often occurs when large amounts of food are placed in refrigerator.	• This is normal.
	Door left open.	• Check to see if package is holding door open.
	Hot weather or frequent door openings.	• This is normal.
	Temperature control set at the coldest setting.	• See <i>About the controls</i> .
Refrigerator or freezer compartment too warm	Temperature controls not set cold enough.	• See <i>About the controls</i> .
	Warm weather or frequent door openings.	• Set the temperature control one step colder. See <i>About the controls</i> .
	Door left open.	• Check to see if package is holding door open.
Frost or ice crystals on frozen food (frost within package is normal)	Door left open.	• Check to see if package is holding door open.
	Door openings too frequent or too long.	• This is normal.
Frequent "buzzing" sound	Icemaker power switch is in the I (on) position, but the water supply to the refrigerator has not been connected.	• Set the power switch to the 0 (off) position. Keeping it in the I (on) position will damage the water valve.
Small or hollow cubes	Water filter clogged.	• Replace filter cartridge with new cartridge or with plug.
Automatic icemaker (on some models) does not work	Icemaker power switch is not on.	• Set the power switch to the I (on) position. The icemaker power light will turn green when the freezer light switch is pressed in or when the freezer door is closed.
	Water supply turned off or not connected.	• See <i>Installing the water line</i> .
	Freezer compartment too warm.	• Wait 24 hours for the refrigerator to completely cool down.
	Piled up cubes in the storage bin cause the icemaker to shut off.	• Level cubes by hand.
	Ice cubes stuck in icemaker. (Green power light on icemaker blinking.)	• Turn off the icemaker, remove cubes and turn the icemaker back on.
	Icemaker light is not lit.	• This is normal when the freezer door is open. The icemaker power light will turn green when the freezer light switch is pressed in or when the freezer door is closed.

Problem	Possible Causes	What To Do
Ice cubes have odor/taste	Food transmitting odor/taste to ice cubes.	• Wrap foods well.
	Interior of refrigerator needs cleaning.	• See <i>Care and cleaning</i>. • Keep an open box of baking soda in the refrigerator; replace every three months.
Slow ice cube freezing	Door left open.	• Check to see if package is holding door open.
	Freezer control not set cold enough.	• See <i>About the controls</i>.
Refrigerator has odor	Foods transmitting odor to refrigerator.	• Foods with strong odors should be tightly wrapped. • Keep an open box of baking soda in the refrigerator; replace every three months.
	Interior needs cleaning.	• See <i>Care and cleaning</i>.
Moisture forms on outside of refrigerator	Not unusual during periods of high humidity.	• Wipe surface dry and reset the refrigerator control one setting colder.
Moisture collects inside (in humid weather, air carries moisture into refrigerator when doors are opened)	Too frequent or too long door openings.	• This is normal.
Refrigerator or freezer compartment light does not work	No power at outlet.	• Replace fuse or reset the breaker.
	Light bulb burned out or loose.	• See <i>Replacing the light bulbs</i>.
Door/drawer does not close by itself	Leveling legs need adjusting.	• See <i>Installing the Refrigerator</i>.
Freezer door/drawer pops open when refrigerator door is closed	This is normal if, after popping open, the freezer door/drawer closed on its own.	• This indicates that there is a good seal on the freezer door/drawer. If the freezer door/drawer does not automatically close after popping open, then see the Problem: Door/drawer does not close by itself, above.
Hot air from bottom of refrigerator	Normal air flow cooling motor. In the refrigeration process, it is normal that heat be expelled in the area under the refrigerator. Some floor coverings will discolor at these normal and safe temperatures.	
Food freezing in the refrigerator	Food too close to the air vent at the back of the refrigerator.	• Move the food away from the air vent.
	Refrigerator control is set too cold.	• Move the refrigerator control to a warmer temperature setting one increment at a time.
Orange glow in the freezer	Defrost heater is on.	• This is normal.

Before you call for service...



Troubleshooting Tips

Problem	Possible Causes	What To Do
No ice cube production (on some models)	Supply line or shutoff valve is clogged.	• Call a plumber.
	Water filter clogged.	• Replace filter cartridge or remove filter and install plug.
	Filter cartridge not properly installed.	• Remove and reinstall filter cartridge, being certain that it locks into place. The blade on the end of the cartridge should be positioned vertically.
Handle is loose / handle has a gap	Handle needs adjusting.	• See <i>Attach the Fresh Food Door Handle</i> and <i>Attach the Freezer Door Handle</i> sections for detailed instructions.
Refrigerator beeping	This is the door alarm.	• Close door.
Control setting is not lit	On some models, the light bulbs at the top of the refrigerator compartment light up the temperature control settings.	• If the control settings do not light up, check to see if the light bulbs are burned out, and replace if necessary.
Refrigerator doors are not even (on Double Door models only)	Doors need realigning.	• See <i>Align Double Doors</i> section located under <i>Replacing the Door (Double Door Refrigerator Models only)</i> .
Baskets stick or jam when opening or closing	Baskets are too full.	• To open: remove some of the products from the basket when opened as far as possible. Readjust the products left in the basket and try to open the basket again. • To close: readjust products in the basket or remove any product that is above the rim of the basket and close the basket.

GE Service Protection Plus™

GE, a name recognized worldwide for quality and dependability together with Assurant Solutions, offers you Service Protection Plus™—comprehensive protection on your appliances.*

Benefits Include:

- Prompt, reliable service from GE Authorized Servicers
- Convenient hours designed to suit your busy schedule
- Quality replacement parts
- The dependability of GE, a name recognized and trusted worldwide
- Ask about our interest-free payment plans

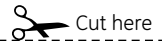
With Service Protection Plus you can expect:

- An extended service plan that limits unexpected repair bills
- Service coverage for most major brands
- Unlimited service calls for the length of your contract, or credit toward a replacement product
- Service coverage for covered operating parts and labor on appliances and home electronics that fail during normal single family household use
- Your satisfaction is our goal. We strive to provide you with excellent service in a professional and timely manner.

Place your confidence in GE and call us in the U.S. toll-free at **1.800.626.2224** for more information.

*Most brands covered up to 15 years old in the continental U.S.

SPP is a trademark of General Electric Company.



Cut here

Please place in envelope and mail to:

General Electric Company
Warranty Registration Department
P.O. Box 32150
Louisville, KY 40232-2150

Please place in envelope and mail to:
Veuillez mettre dans une enveloppe et envoyez à :

**OWNERSHIP REGISTRATION
P.O. BOX 1780
MISSISSAUGA, ONTARIO
L4Y 4G1**

(FOR CANADIAN CONSUMERS ONLY)



For Canadian
Customers



Pour les
Consommateurs
Canadiens

CUT ALONG THIS LINE AND RETURN CARD—THANKS

OWNERSHIP REGISTRATION CERTIFICATE – FICHE D'INSCRIPTION DU PROPRIÉTAIRE

Please register your product to enable us to contact you in the remote event a safety notice is issued for this product and to allow for efficient communication under the terms of your warranty, should the need arise.

Veuillez enregistrer votre produit afin de nous permettre de communiquer avec vous si jamais un avis de sécurité concernant ce produit était émis et de communiquer facilement avec vous en vertu de votre garantie, si le besoin s'en fait sentir.

REGISTER ON-LINE: ENREGISTREMENT SUR INTERNET À :		www.geappliances.ca		MAIL TO: POSTER À :		P.O. BOX 1780, MISSISSAUGA ONTARIO, L4Y 4G1	
☐ MR./M ☐ MRS./MME. ☐ MISS/MLE. ☐ MS.		FIRST NAME / PRÉNOM		LAST NAME / NOM			
STREET NO / N° RUE		STREET NAME / RUE				APT. NO / APP. / RR#	
CITY / VILLE				PROVINCE		POSTAL CODE / POSTAL	
AREA CODE / IND. RÉG.		TELEPHONE		E-MAIL			
DID YOU PURCHASE A SERVICE CONTRACT FOR THIS APPLIANCE? AVEZ-VOUS ACHETÉ UN CONTRAT DE SERVICE POUR CET APPAREIL ?				YES / OUI ☐ NO / NON ☐		IF YES / SI OUI : EXPIRATION Y/A M D/J	
NAME OF SELLING DEALER / NOM DU MARCHAND				MODEL / MODÈLE			
INSTALLATION DATE / DATE D'INSTALLATION Y/A M D/J		CORRESPONDENCE CORRESPONDANCE		☐ ENGLISH ☐ FRANÇAIS		SERIAL / SÉRIE	
☐ I do not wish to receive any promotional offers regarding this product. ☐ Je ne désire pas recevoir d'offres promotionnelles concernant ce produit.							

Refrigerator Warranty. (For customers in the United States)



All warranty service provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service, on-line, visit us at ge.com, or call 800.GE.CARES (800.432.2737). Please have serial number and model number available when calling for service.

Staple your receipt here.
Proof of the original purchase date is needed to obtain service under the warranty.

For The Period Of: GE Will Replace:

GE and GE PROFILE MODELS:

One Year From the date of the original purchase	Any part of the refrigerator which fails due to a defect in materials or workmanship. During this limited one-year warranty , GE will also provide, free of charge , all labor and related service to replace the defective part.
Thirty Days (Water filter, if included) From the original purchase date of the refrigerator	Any part of the water filter cartridge which fails due to a defect in materials or workmanship. During this limited thirty-day warranty , GE will also provide, free of charge , a replacement water filter cartridge.

GE PROFILE MODELS ONLY:

Five Years (GE Profile models only) From the date of the original purchase	Any part of the sealed refrigerating system (the compressor, condenser, evaporator and all connecting tubing) which fails due to a defect in materials or workmanship. During this limited five-year sealed refrigerating system warranty , GE will also provide, free of charge , all labor and related service to replace the defective part in the sealed refrigerating system.
---	---

What GE Will Not Cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery or maintenance.
- Failure of the product if it is abused, misused, or used for other than the intended purpose or used commercially.
- Loss of food due to spoilage.
- Replacement of house fuses or resetting of circuit breakers.
- Damage caused after delivery.
- Replacement of the water filter cartridge, if included, due to water pressure that is outside the specified operating range or due to excessive sediment in the water supply.
- Replacement of the light bulbs, if included, or water filter cartridge, if included, other than as noted above.
- Damage to the product caused by accident, fire, floods or acts of God.
- Incidental or consequential damage caused by possible defects with this appliance.
- Product not accessible to provide required service.

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Service location for service. In Alaska, the warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

CUSTOMER WARRANTY

(for customers in Canada)

Your refrigerator is warranted to be free of defects in material and workmanship.

What is covered	How Long Warranted (From Date of Sale)	Parts Repair or Replace at Mabe's Option	Labour
Compressor	GE Profile: Ten (10) Years GE and All Other Brands: One (1) Year	GE Profile: Ten (10) Years GE and All Other Brands: One (1) Year	GE Profile: Five (5) Years GE and All Other Brands: One (1) Year
Sealed System (including evaporator, condenser tubing and refrigerant)	GE Profile: Five (5) Years GE and All Other Brands: One (1) Year	GE Profile: Five (5) Years GE and All Other Brands: One (1) Year	GE Profile: Five (5) Years GE and All Other Brands: One (1) Year
All Other Parts	One (1) Year	One (1) Year	One (1) Year

TERMS AND CONDITIONS:

This warranty applies only for single family domestic use in Canada when the Refrigerator has been properly installed according to the instructions supplied by Mabe and is connected to an adequate and proper utility service.

Damage due to abuse, accident, commercial use, and alteration or defacing of the serial plate cancels all obligations of this warranty.

Service during this warranty period must be performed by an Authorized Mabe Service Agent.

Neither Mabe nor the Dealer is liable for any claims or damages resulting from failure of the Refrigerator or from service delays beyond their reasonable control.

To obtain warranty service, purchaser must present the original Bill of Sale. Components repaired or replaced are warranted through the remainder of the original warranty period only.

This warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within Canada. In home warranty service will be provided in areas where it is available and deemed reasonable by Mabe to provide.

This warranty is in addition to any statutory warranty.

WHAT IS NOT COVERED:

- Owner is responsible to pay for service calls related to product installation and/or teaching how to use the product.
- Damage to finish must be reported within 48 hours following the delivery of the appliance.
- Damage to finish after delivery.
- Improper installation—proper installation includes adequate air circulation to the refrigeration system, adequate electrical, plumbing and other connecting facilities.
- Replacement of house fuses or resetting of circuit breakers.
- Replacement of light bulbs.
- Damage to product caused by accident, fire, floods or acts of God.
- Loss of food due to spoilage.
- Proper use and care of product as listed in the owner's manual, proper setting of controls.
- Product not accessible to provide required service.
- **WARRANTOR IS NOT RESPONSIBLE FOR CONSEQUENTIAL DAMAGES.**

EXCLUSION OF IMPLIED WARRANTIES—Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

IMPORTANT

**Keep this warranty and your bill of sale as proof of original purchase and purchase date.
Please have serial number and model number available when calling for service.**

Mabe Service is available coast to coast. If further help is needed concerning this warranty, contact:

Manager, Consumer Relations
Mabe Canada Inc., Consumer Service
1 Factory Lane, Suite 310
Moncton, New Brunswick E1C 9M3
1.800.561.3344

*Staple your receipt here.
Proof of the original purchase
date is needed to obtain service
under the warranty.*

Performance Data Sheet
SmartWater Filtration System
GSWF Cartridge

This system has been tested according to NSF/ANSI 42/53 for reduction of the substances listed below. The concentration of the indicated substances in water entering the system was reduced to a concentration less than or equal to the permissible limit for water leaving the system, as specified in NSF/ANSI 42/53.*
(100% safety factors built in for unmetered usage)

Standard No. 42: Aesthetic Effects								
Parameter	USEPA MCL	Influent Average	Influent Challenge Concentration	Effluent		% Reduction		Min. Required Reduction
				Average	Maximum	Average	Minimum	
Chlorine	—	1.845 mg/L	2.0 mg/L $\pm$ 10%	< 0.05 mg/L	0.05 mg/L	> 97.29%	96.43%	$\geq$ 50%
T & O	—	—	—	—	—	—	—	—
Particulate**	—	143,333 #/mL	at least 10,000 particles/mL	29.83 #/mL	140 #/mL	99.98%	99.91%	$\geq$ 85%

Standard No. 53: Health Effects								
Parameter	USEPA MCL	Influent Average	Influent Challenge Concentration	Effluent		% Reduction		Min. Required Reduction
				Average	Maximum	Average	Minimum	
Turbidity	1 NTU***	10.3 NTU***	1 $\pm$ 1 NTU***	0.106 NTU	0.14 NTU	98.97%	98.61%	0.5 NTU
Cysts	99.95% Reduction	200,000 #/L	Minimum 50,000 L	0	0	> 99.99%	> 99.99%	> 99.95%
Lead at pH 6.5	0.015 mg/L	0.15 mg/L	0.15 mg/L $\pm$ 10%	< 0.001 mg/L	< 0.001 mg/L	> 99.33%	> 99.33%	0.010 mg/L
Lead at pH 8.5	0.015 mg/L	0.14 mg/L	0.15 mg/L $\pm$ 10%	0.001 mg/L	0.003 mg/L	> 99.29%	97.86%	0.010 mg/L
Lindane	0.0002 mg/L	0.0216 mg/L	0.002 mg/L $\pm$ 10%	< 0.00002 mg/L	< 0.00002 mg/L	99.07%	98.75%	0.0002 mg/L
Atrazine	0.003 mg/L	0.008 mg/L	0.009 mg/L $\pm$ 10%	< 0.002 mg/L	< 0.002 mg/L	> 76.12%	> 66.67%	0.003 mg/L

* Tested using a flow rate of 0.5 gpm; pressure of 60 psig; pH of 7.5 $\pm$ 0.5; temp. of 68° $\pm$ 5°F (20° $\pm$ 3°C)

** Measurement in Particles/ml. Particles used were 0.5-1 microns

*** NTU=Nephelometric Turbidity units

Operating Specifications

- Capacity: certified for up to 750 gallons (2,838 l); up to six months
- Pressure requirement: 40–120 psi (2.8–8.2 bar)
- Temperature: 33–100°F (0.6–38°C)
- Flow rate: 0.5 gpm (1.9 lpm)

General Installation/Operation/Maintenance Requirements

- Flush new cartridge at full flow for 3 minutes to purge out trapped air.
- Replace cartridge when flow becomes too slow.

Special Notices

- Installation instructions, parts and service availability, and standard warranty are included with the product when shipped.
- This drinking water system must be maintained according to manufacturer's instructions, including replacement of filter cartridges.
- Do not use with water that is microbiologically unsafe or of unknown quality without adequate disinfection before or after the system. Systems certified for cyst reduction may be used on disinfected water that may contain filterable cysts.
- The contaminants or other substances removed or reduced by this water treatment system are not necessarily in your water.
- Check for compliance with the state and local laws and regulations.
- Note that while the testing was performed under standard laboratory conditions, actual performance may vary. Systems must be installed and operated in accordance with manufacturer's recommended procedures and guidelines.

System tested and certified by NSF International against Standard 42 for the reduction of chlorine, taste and odor, particulate Class I and Standard 53 for the reduction of cyst, lead, Lindane, Atrazine and turbidity.



Manufactured for: General Electric Company, Louisville, KY 40225

State of California
Department of Health Services
Water Treatment Device
Certificate Number

03 - 1559

Date Issued: April 28, 2003

Trademark/Model Designation

GE GSWF

Replacement Elements

GSWF

Manufacturer: General Electric Consumer Products

The water treatment device(s) listed on this certificate have met the testing requirements pursuant to Section 116830 of the Health and Safety Code for the following health related contaminants:

Microbiological Contaminants and Turbidity

Cysts

Turbidity

Organic Contaminants

Atrazine

Lindane

2,4-D

Inorganic/Radiological Contaminants

Asbestos

Lead

Rated Service Capacity: 750 gal

Rated Service Flow: 0.5 gpm

Conditions of Certification:

Do not use where water is microbiologically unsafe or with water of unknown quality, except that systems certified for cyst reduction may be used on disinfected waters that may contain filterable cysts.