

Technical Support



()) 1.800.672.7298

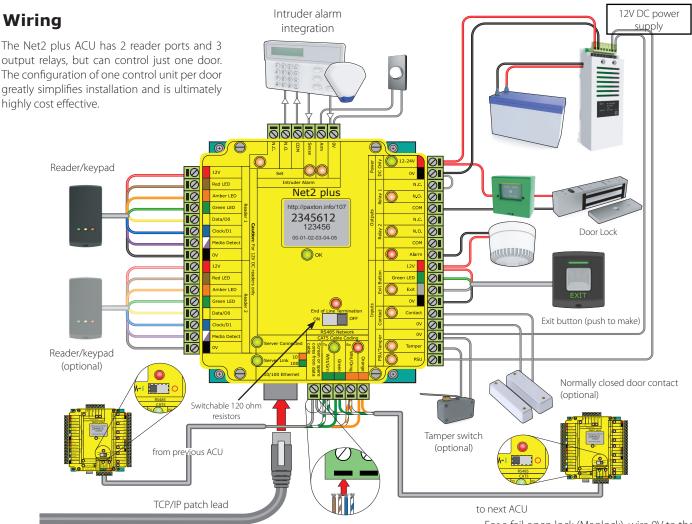


supportUS@paxton-access.com

Monday - Friday from 02:00 AM - 8:00 PM (EST) Technical help is available:

Documentation on all Paxton products can be found on our web site - http://www.paxton-access.com/

For instructions in alternative languages - http://paxton.info/1000



LED indications

For a fail open lock (Maglock), wire 0V to the "N.C." terminal instead of "N.O."

12/24V Relay 1 Relay 2 Alarm Exit Contact Tamper PSU	(Green) (Orange) (Orange) (Orange) (Orange) (Orange) (Orange) (Orange)	 Power LED. The relay is energised - (NO/COM contacts are closed). The relay is energised - (NO/COM contacts are closed). 12V Alarm output is active. The exit button contacts are closed. The door contacts are closed. The tamper contacts are closed. The PSU contacts are closed.
OK Termination Rx Tx Server Connected Server Link	(Green flash) (Red) (Red) (Green) (Green)	 The internal software is running. The on-board resistors are in place across the RS485 data pairs. The ACU is receiving data (TCP/IP or RS485) - See also FAQ section. The ACU is responding to data - (TCP/IP or RS485). The TCP/IP interface is communicating with the PC Net2 server. Green = 100 Mbit/s: Orange = 10 Mbit/s (TCP/IP speed).

Overview

A Net2 plus can connect to the Net2 PC using either an un-shielded RJ45 patch cable or an RS485 data line. This greatly increases the number of installation options available to the installer.

One Net2 plus can also be used as the TCP/IP interface for an RS485 daisy chain of Net2 plus and Net2 classic units.

When used with a TCP/IP connection, it must first be detected using the Net2 Server Configuration Utility as defined later in this instruction.

When used with an RS485 data line, on-board termination resistors can be put in circuit with a simple slide switch. Ensure that units installed in the middle of the data line have this switch turned OFF.

A dedicated Intruder Alarm connection is provided.

Net2 plus Net2 p

Here are two typical site layouts.

TCP/IP

LAN

TCP/IP

LAN

TCP/IP

LAN

- 1 The Net2 plus ACU's can be individually connected to the Net2 PC via the site LAN network.
- 2 The Net2 plus ACU can be used as the TCP/IP converter for a line of Net2 plus and Net2 classic ACU's.

TCP/IP

LAN

RS485 dataline

The TCP/IP interface allows an RS485 data line to be controlled by the Net2 Server running across a LAN network.

An RS485 data line has a 1000 yds maximum. This distance can be increased with the use of Paxton high speed repeaters or by using shorter independent data lines using multiple LAN connections controlled from the same PC.

The ACU shall be installed within the protected premises as both the power and lock wiring is present at the PCB. A Tamper alarm input is provided on the PCB - See Input/Output Wiring

The ACU's will continue to operate in a 'standalone' mode if the PC is shut down or the dataline is disconnected. Any Events that occur during this period are stored in the ACU and the PC is updated when it comes back on line.

The PC must be running for any 'server based' functions to operate. (Antipassback, Time and Attendance, etc).

TCP/IP and RS485 LED indication

The Net2 plus performs two functions. It is an access control unit and also a TCP/IP RS485 converter. Information can pass across the PCB between the TCP/IP and RS485 data port but is not relevant to this ACU

- Server Connected LED (Steady Green)

This LED shows that the TCP/IP interface is active and receiving data from the Net2 PC server. This includes all data for other ACU's that may be linked via the RS485 data port.

- Rx and Tx LED's

These LED's show the activity for this ACU only. This is same indication as seen on a Net2 classic ACU. It is not dependant on the source (TCP/IP or RS485). The Rx LED will flash for all data being received and the Tx LED will only flash when this unit responds to its own address.

Cable type

Cable specification			
Use	Туре		
RS485 Data Line	1000 yds	2 x twisted pairs - Belden 8723 or Cat5 equivalent	
Reader / Keypad	500 feet	8 core, shielded - Beldon 9538, Alpha 1298C (22AWG) or equivalent	
Input / Output	100 yds	2 conductor - Alpha 1172C (22AWG) or equivalent	

Mounting

Parts kit				
Part Number	Qty	Description		
Fitting Kit fk1-108	1	Ferrite tube		
	1	Grommet, 22mm hole		
	3	Wall plugs		
	3	Pozi round woodscrew - zinc		
	1	Pozi panhead lid screw		
	1	Rubber washer		
	1	Cable gland		
	1	Cable gland lock nut		
	4	Cable clip		
	10	Cable tie		
	1	1N4001 diode		
Fitting Kit fk1-039	4	120 ohm Resistor 1/4W		
	2	Cable tie		

The ACU is supported on mounting posts located at the corners.

If the unit is supplied in a plastic housing, it should be fixed to the surface with suitable fasteners. Four screws and wall plugs are provided for this in the parts kit along with cable ties and two smaller screws for the lid.

Mount the four corner f/f mounting posts to the plate with four of the machine screws and then secure the circuit board to their tops using the remaining four screws.

Control unit installation

This unit is for Indoor use only

The ACU shall be installed within the protected premises as both the power and lock wiring is present at the PCB. A Tamper alarm input is provided on the PCB - See Input/Output Wiring

Where the ACU is being installed within a plastic enclosure, the hub must be connected to the conduit before it is connected to the plastic enclose. This is to eliminate the potential of any excessive torque loading being applied to the plastic enclosure during installation.

This housing should be fixed to the surface with suitable fasteners; screws and wall plugs are provided for this in the fitting kit. Also provided are cable ties to secure the cabling and a smaller securing screw for the lid.

Wire the components to the Access Control Unit (ACU) as shown on the first page.

Press the exit button or in the absence of an exit button, short the 0V and exit terminals together. The configured lock output LED will come on and the lock should release.

The unit will continue to operate in a 'standalone' mode if the PC is shut down. Any Events that occur during this period are stored in the unit and the PC is updated when it comes back on line.

PC installation

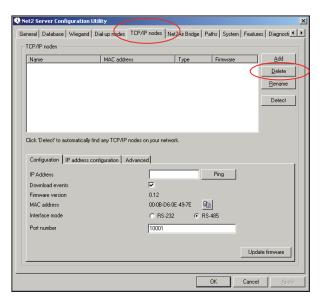
The current specification for compatible PC hardware, network and operating systems is available on our website at the following link: http://paxton.info/720

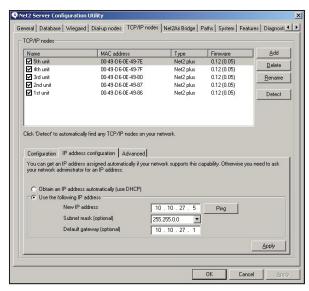
Connecting to the PC via the Ethernet port

If the TCP/IP data connection is longer than 25 ft the following surge protection device must be installed within 3 ft of the control unit. Data line surge protector. Emerson Network Power: Model LCDP-060.

The IP address should be assigned a fixed value, or a DHCP reservation. Unreserved IP addresses issued by DHCP servers are not guaranteed to be constant, leading to potential failure of PC to Net2 bridge communications.

Run the Net2 Server Configuration Utility (Start/Programs/Net2) and Click on TCP/IP nodes.





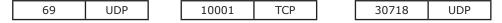
Click on **Detect** and the MAC address of the device(s) will appear in the table. You must then use the "IP address configuration" tab to manually assign the IP address, subnet mask and gateway.

Be aware that if the IP address that you give the device is not in the same IP range as the PC, the device will no longer respond until you connect to it with a PC that is in the same IP range.

Some firewall/virus protection software and other wireless hardware can block the IP detection process. Disable these and try to detect the device again. Please contact Technical Support if you require further advice.

If you detect the MAC address but the device now shows 'Not Responding', you must check the IP address, to make sure it is still in range with the PC or network. If it is not, you should either change the IP address of the PC or the IP address of the device so they are both again in the same range. Our Technical team can talk you through this if you need help.

If the MAC address does not appear when you click **Detect,** ensure that the following ports are open on all devices between this unit and the Net2 PC:-



TCP/IP Reset - The unit can be returned to DHCP settings by powering down the unit and linking the 'Red LED' and 'Media Detect' terminals on reader port 2. Power up the unit again and the unit will beep to acknowledge the link. You may now remove the link and the OK LED will flash fast for a few seconds. When the OK LED returns to a steady heartbeat, the IP settings will be reset to DHCP.

If you still cannot detect the MAC address of the device, call our Technical Support Help line.

NOTE: The device will 'beep' when detected by the Net2 Server Configuration Utility or when new IP settings are applied. The sounder will also respond to a direct 'Ping' over the network to help locate the unit.

When connecting to a WAN or different subnet mask

If you are connecting this device to a remote subnet which is different from the Net2 software PC, the standard detect mechanism cannot work across the network routers between them. The IP address, along with the correct subnet mask and gateway for the remote subnet have to be set. Either do this on the local subnet with the existing Net2 PC, or use a PC on the remote subnet once the device is installed.

The PC that has the Net2 server installed must be able to access the IP address range on the WAN/remote site.

This may require the routers and gateways to be configured between the networks. Again, this would be done by the Network administrator of that site. Make sure the ports listed above are open on all intermediate routers.

Once installed, create a record with the **Add** button (if none was created during initial set up) and you should then be able to detect its MAC by entering the IP address in the Configuration screen Ping box.

Naming TCP/IP Ethernet interfaces

The rename button can be used to give an interface a meaningful name in the system. This can be especially useful when more than one interface is used, as the name will appear in the doors screen within Net2 showing which ACUs are connected to which dataline, helping in any future fault finding process.

TCP/IP Loopback test

The following test should be run if there are problems setting up the IP configuration of the interface. This test sends data to the device and checks this against the data it receives back. This confirms that the network pathing is working correctly.

The Net2 server program must be shut down during this test.

Remove any wires from the RS485 data line connector and create a hardwired data loop as follows. Connect the Orange to White/Green and Green to White/Orange. To run the test, click the Loopback button in the advanced section of the Server Config Utility/TCP/IP Nodes. If the test fails, connect the unit directly to the PC with a network patch cable and test it again. Should this still fail, please call Technical Support for further advice.

Connecting to the PC or other ACU's via the RS485 data connection

90% of installation faults are caused by wiring errors on the RS485 data line.

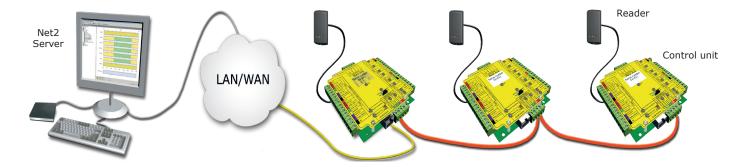
Special attention to this area can save time and effort.

END OF LINE TERMINATION - 120 ohm resistors must be linked across each data pair at the beginning AND end of the line. This can be done on many units with a switch or jumpers. If not, resistors are provided with the converter.

Reader & Data Cable Screens

- Data cable screens and spare cores MUST be connected throughout.
- Reader and keypad screens where provided, should be connected to the Black OV terminal.

The data line must be wired in a single daisy chain. The data connection to the PC may be located at any position along the data line.



RS485 data line resistance check

Power down all TCP/IP, USB and RS232 converters (individual and Net2 plus).

- \checkmark
- Check the resistance across each data pair is 60-80 ohms.
- \checkmark
- Check that there are no data line to screen shorts.
- \checkmark
- Check the screen of the data cable is continuous this provides the 0V DC system reference.

Installation and test

Wire the components to the Access Control Unit (ACU) as shown on the first page.

Press the exit button or in the absence of an exit button short the 0V and exit terminals to test the relay function. The lock Relay LED will come on and the lock should release.

Each time the unit is powered on, it will run an internal health check. During this phase (about 5 secs) the OK LED will flash quickly before changing to a slower heartbeat.

The reader's default indication has all the LED's on. Access granted is denoted with a single flashing Green LED. Access Denied is a single flashing Red LED.

Ensure that all the LED's are lit on the reader/keypad.

Test each reader by presenting a token and the unit should beep and display a single flashing red or green LED.

Maintenance

The Net2 ACU is designed to take input from Clock and Data readers through its two (In/Out) reader ports. It can also be configured for Wiegand (26 / 50 bits).

It has an RS485 communications port that is used for uploading firmware and user information as well as providing Event information to the PC.

Following the completed installation of this equipment, no further maintenance or testing is required.

It is advisable to ensure that any third party backup power supplies or recovery procedures are checked regularly to ensure that the operation of the Paxton system is not compromised.

- 1 Short circuiting, mutilation or incineration of the cells must be avoided to prevent one or more of the following occurrences; Release of toxic materials, release of hydrogen and/or oxygen gas, rise in surface temperature.
- 2 If a cell has leaked or vented the control unit must be replaced. The battery is not to be replaced.

System checks

Present a token at each reader. An event for each read should appear in the Events screen.

Change the default password for the System Engineer.

Set up other operators if required.

Set up time zones.

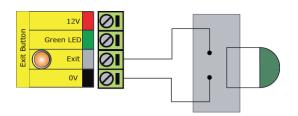
Set up access levels.

Users can be added & assigned to the required access level.

Departments can be created if required.

The Net2 CD can assist here with detailed application notes for setting up users and general system operation.

INPUT / OUTPUT WIRING

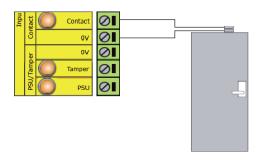


Exit button

Where fitted, a 'push to make' button is required. (See Specification table for ratings)

The Exit LED will be ON when the switch is closed. - Button Pushed.

When the Exit terminal is shorted to 0V, the Exit LED will illuminate and the ACU will operate Relay 1. The reader/exit button Green LED will flash during this period. More than one exit button can be wired in parallel. Relay 1 will remain transferred while the short to 0V remains.

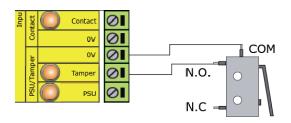


Door Contact

A NO switch may be fitted so that it is held closed while the door is shut.

The Contact LED will be ON when the switch is closed. - Door Closed.

When connected, Net2 will check the door position during access activity and will raise an Alarm in the event of a 'Door Forced' or 'Door left open' condition.

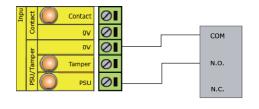


Tamper switch

The ACU supplied in a plastic housing has a 'NO' tamper switch fitted and pre-wired into the circuit board.

The Tamper LED will be ON when the switch is closed. Net2 will monitor the switch position and will raise an Alarm in the event of a 'Tamper' condition.

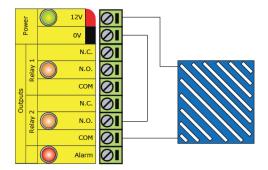
Connect to a UL listed burglar alarm unit for supervision.



PSU monitoring

The PSU LED will be ON when the NO Relay contacts are closed. - Power OK.

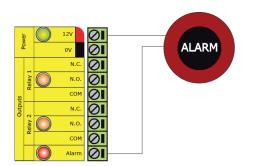
The Net2 software will monitor the relay contacts and will raise an Alarm in the event of a 'Power Fail' condition.



Door Bell - Relay 2

Pressing the bell button on the keypad will result in Relay 2 being energized for 1 second. A bell sounder can be controlled by wiring one of the bell feeds across COM / NO on the relay.

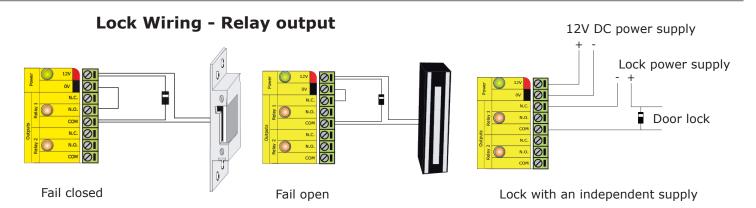
See Specification table for Output Ratings



Alarm sounder

This local alarm has a transistor 'open drain' output, (not a dry contact relay) and will switch 1A at 12V DC for a bell, light etc.

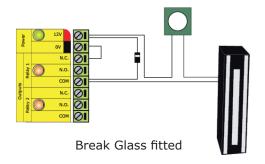
This local output can be turned on or off for each type of alarm and can be configured to sound continuously or intermittently to distinguish between different alarm types.



This is a ONE door controller using a dry contact relay.

The lock is wired across 12V and COM. A link (0V to NO or NC) is required, depending on lock type (Fail Closed / Open). Fit the supplied diode across 12V and COM (Silver end to 12V) to protect the relay contacts.

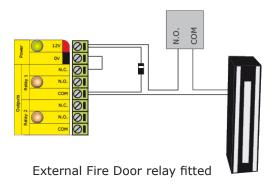
The dry relay contacts can be used to switch the power from an independent lock power supply. Wire the 0V to NC or NO and the lock to COM; the +VCC supply is wired directly to the lock.



Panic hardware

A break glass should be fitted, in conjunction with a fail open release to ensure a reliable egress method in the event of an emergency. This is fitted on the 12V supply wire to the lock and drops the power ensuring that the lock opens.

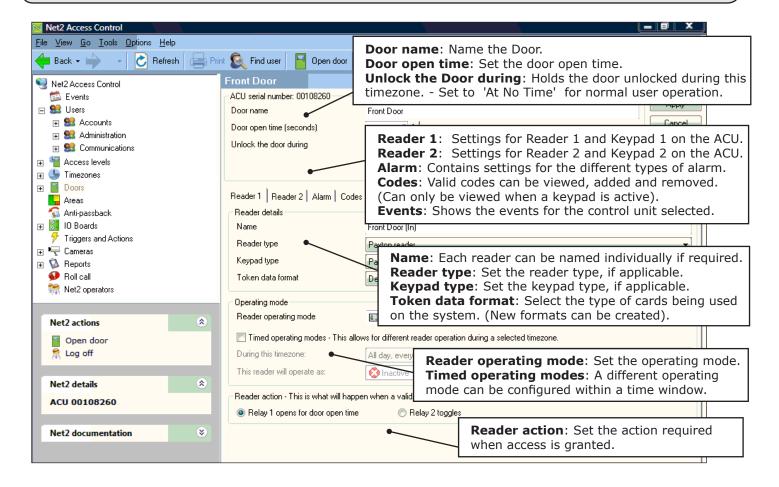
The diagram shows how to include the break glass in the Net2 lock wiring circuit.



Fire Door Interface

A fire alarm system must be used to release all fire doors. External relay contacts are held closed by the fire alarm's interface and will be dropped during an alarm condition. The system is fail safe as the door will release even if the cable burns through.

Software configuration



UL compatable readers

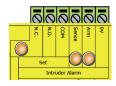
Part	Туре
371-110-US	TOUCHLOCK K75 keypad
371-120-US	TOUCHLOCK K75 keypad, screw connector
372-110-US	TOUCHLOCK K75 stainless steel keypad
372-120-US	TOUCHLOCK K75 stainless steel, screw connector
375-110-US	PROXIMITY KP75 keypad
375-120-US	PROXIMITY KP75 keypad, screw connector

Part	Туре
373-110-US	PROXIMITY P75 reader
373-120-US	PROXIMITY P75 reader, screw connector
353-110-US	PROXIMITY P50 reader
390-747-US	PROXIMITY metal reader
390-727-US	PROXIMITY metal reader, chrome
390-737-US	PROXIMITY metal reader, brass
390-135-US	PROXIMITY panel mount reader

Intruder alarm integration

A dedicated port for input and output signals is provided when integrating a Net2 plus ACU with an alarm system.

Please see AN1035 - $Integrating\ Net2\ with\ an\ intruder\ alarm\ system\ < http://paxton.info/91 > or\ call\ Technical\ Support\ for\ further\ information.$



Arm - Arm confirmation Push Button - Wire across OV and Arm.

Sense - Wire a voltage free loop across 0V and Sense to monitor the alarms current status.

- Wire a voltage free loop across COM and N.O. or N.C. to provide a set signal for the alarm.

Technical Help

1 - RS485 Data line resistance check - ACU not responding or fails to be detected.

First power down any data line converters and disconnect any ACU's that do not have a flashing OK LED. Using a Multimeter, measure the resistance across the White/Green and Green pair at one end of the network. A resistance of between 60 and 80 ohms is required. Repeat the test for the White/Orange and Orange pair. This is vital for a stable and trouble free installation.

2 - ACU Reset - No OK LED flashing.

The ACU has no factory reset condition as it does not contain any fixed settings. The unit does have an operating program (firmware) that controls its functions and can be confirmed as running by means of the flashing OK LED.

- If the OK LED is flashing steadily, then there should be no reason to reset the unit.
- If the OK LED is not flashing, you need to clear the unit so that it can receive a firmware download from the PC. Any other ACU's without OK LED's must be taken off the line or powered down.
- 1. Stop Net2 Server (Net2 server icon Bottom right of screen Right mouse click, Select Stop the Net2 Server).
- 2. Power down the Net2 ACU.
- 3. Insert a link wire between the 'Amber LED' and 'Media Detect' terminals on reader 2 port.
- 4. Power up the ACU. The OK LED flashes very quickly.
- 5. With the unit still powered, remove the link.
- 6. Go to the PC and Start the Net2 Server and go into the Doors screen. Click on the Detect button. This should look for the ACU and then download its firmware (This may take up to 5 minutes). The OK LED should now be flashing with a steady heartbeat. This procedure must only be done for one ACU at a time.

NOTE: If this unit is using the TCP/IP interface, any fixed IP settings will be retained. If the unit is in DHCP mode it will need to be detected at each stage using the Server Config Utility as a new address may be issued by the IP server, each time the PCB resets.

3 - Can we use a DHCP IP address?

The Ethernet interface does support DHCP, but for more reliable communication, a static IP address must be reserved for the unit. This is because some servers issue different DHCP addresses each time they are restarted and this requires the Net2 interface to be manually set up again - a time consuming process.

4 - TCP/IP - Direct PC connection.

Connect the network interface directly to the LAN port of the PC. Without the presence of a DHCP server the unit will default to an IP address in the range 169.254.X.X.

Check the IP address of the network card of your PC by typing IPCONFIG at the command prompt. Detect the TCP/IP interface through the Net2 Configuration Utility and change the IP address of the interface to an address similar to that of your machine. For example, if the IP address of the PC is 192.168.10.7, change the IP address of the TCP/IP interface to 192.168.10.8. Once the IP address of the interface has been changed into the range of the PC then Net2 will be able to communicate with it.

NOTE: Do not change the IP address of your PC to 169.254.x.x, this will not allow the IP address of the TCP/IP interface to be fixed correctly.

5 - Cannot detect ACU via a TCP/IP interface.

- 1. Ensure the TCP/IP interface has been detected in the Net2 Configuration Utility, and responds when PINGed from the utility. A static IP address must be used for the interface.
- 2. If the interface is responding, try a loopback test. (see Loopback section)
- 3. The Net2 data line should be checked for resistance readings.

6 - Readers/Keypads not working.

- Software settings Confirm that the settings of the reader or keypad are correct.
- Connections Check the wiring and integrity of the connectors. If possible, test this reader on the other port.
- Cable Belden 9540 or 9538 should be used to extend the reader cable. Twisted pair alarm cable should not be used. To confirm that a cable extension is not at fault, wire the reader direct into the reader port.
- Supply voltage Confirm that the voltage is within specification. (see table)
- User token Confirm that the user token used for testing is OK by presenting it to a known working reader.
- Interference Confirm whether the reader works when tested 'in hand' and not mounted on the wall. Ensure that readers are not mounted back to back or there is no interference from other local RF devices.

Product compliance and limitations

To comply as a UL listed installation, the following conditions must apply:-

The power must be provided via a separate DC supply, a UL Listed Access Control (or Burglar Alarm) Class 2, Power-Limited, power source capable of 4 hours standby must be employed. This is wired into the 0V and 12/24V terminals and the cable secured with the cable ties provided.

Wiring methods shall be in accordance with the National Electrical Code (ANSI/NFPA70), local codes, and the authorities having jurisdiction.

Software features and functions have not been evaluated by UL.

Server based functions (Antipassback, Time and Attendance, etc) have not been evaluated by UL and cannot be used for UL 294 installations.

The use of Wiegand readers and the configuration software has not been evaluated by 'UL'

Wiring: - Where an equivalent cable / wire is used it must be ' UL Listed ' All interconnecting devices must be UL Listed.

Exit buttons - A UL listed 'push to make' button must be used.

Door contact - A UL listed 'Normaly Open' (N.O.) switch must be used.

Tamper alarm - Connect to a UL listed burglar alarm unit for supervision.

Alarm sounder - Connections to this alarm output have not been evaluated by UL for burglar alarm use.

Break glass- A UL listed break glass must be used.

Fire door interface - This feature has not been evaluated by 'UL' and must not be used in UL-294 installations.

Intruder alarm integration - This feature has not been evaluated by 'UL' and must not be used in UL-294 installations.

For CAN/ULC-S319 installations, terminals, leads and wiring methods must comply with CSA, C22.1, Canadian electrical code, Part 1, safety standards for electrical installations.

The use of any add-on, expansion, memory or other module manufactured or supplied by the manufacturer's representative will invalidate the CAN/ULC-S319 certification.

This device complies with Industry Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

FCC Compliance

Class B digital devices.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- -- Reorient or relocate the receiving antenna.
- -- Increase the separation between the equipment and receiver.
- -- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- -- Consult the dealer or an experienced radio/TV technician for help.

Options		
Sales Code	Description	
682-493-US	Net2 plus access control unit	
682-528-US	Net2 plus ACU in plastic housing	

	Specifications	5	
Electrical	Min	Max	
Voltage	12V DC	24V DC (+20%)	
PCB Current (depending on activity)	200 mA	3 A	
Relay switchable voltage		24V DC (+20%)	
Relay switchable current		4 A	
Alarm output voltage		12V DC	
Alarm output current		1 A	
Combined reader port output current		500 mA	
Reader port voltage	11.4V DC	12V DC	
Exit button voltage	11.8V DC	12V DC	
Exit button current		20 mA	
Environment	Min	Max	
Operating temperature - Battery limits	0 °C (32 °F)	55 °C (131 °F)	
Humidity		85% - Relative humidity	
Waterproof			No
Communication	Min	Max	
Ethernet network speed	10 Mbits/sec	100 Mbits/sec	
Ethernet bandwidth requirement		200 kbits/sec	
DHCP support (fixed IP recommended)			Yes
RS485 network speed		115.2 kbits/sec	
Features	Min	Max	
Number of Cards		50,000	Net2 v4.16
Number of PIN's		50,000	Net2 v4.16
Access Levels		250	
Time Zones		64	
Maximum door open time	1 sec	999,999 sec	
Number of Codes		50	
Doors per ACU		1	
Reader ports per ACU		2	
Readers per port		2	
Keypads per port		2	<u> </u>
ACU per dataline		200	
Datalines per PC		200	Net2 v4.21
Data retention after total power loss	30 days		
Events stored in ACU with no server connection		2,728	
Dimensions	Width	Height	Depth
Control Unit	4 ¹ /2 inch	5 inch	1 inch

This product is not suitable for retail sale. All warranties are invalid if this product is not installed by a trained technician.