

SCENICVIEW P996-1

Deutsch - English





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Deutsch

English

SCENICVIEW P996-1 Farbbildschirm Colour monitor

Betriebsanleitung Operating Manual

Ausgabe Juni 2004 June 2004 edition

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TCO'99

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Contents

| Introduction | 1 |
|--|----|
| Notational conventions | 1 |
| mportant notes | 2 |
| Safety notes | 2 |
| Cleaning | 3 |
| Transport | 3 |
| X-ray radiation | 3 |
| Power cable | 4 |
| Energy Star Guidelines | 4 |
| CE marking | 4 |
| FCC Class B Compliance Statement | 5 |
| Declaration of Conformity | 5 |
| Disposal and recycling | 6 |
| Checking the contents of the consignment | 6 |
| nstalling an ergonomic video workstation | 7 |
| Assembling the monitor base | 8 |
| Connecting the monitor | 8 |
| Operation of the monitor | 10 |
| Switching the monitor on | 10 |
| Switching the monitor off | 10 |
| Notes on power management | 11 |
| Changing the monitor settings | 12 |
| Notes on ergonomic colour adjustment | 17 |
| Technical data | 18 |
| VESA-DDC-compatible VGA interface | 18 |
| Preset operating modes | 19 |
| Pin assignment D-SUB | 19 |
| Tilting and turning area | 20 |
| Troubleshooting | 20 |
| Error messages on the screen | 21 |

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Introduction

Your new SCENICVIEW P996-1 monitor supplies you with a high-quality colour image with high resolution and ergonomic refresh rates. It possesses a whole range of useful features and functions, e.g.:

- 19" (46 cm) high-resolution CRT (0.25 mm dot pitch)
- automatic scanning of all horizontal frequencies from 30 to 96 kHz and all refresh rates (vertical frequencies) from 50 to 160 Hz
- digital screen controller with microprocessor for storing 16 different display modes
- freely adjustable colour alignment for matching the screen colours to the colours of various input and output devices
- convenient operation via integrated OSD (On-Screen-display) menu
- VESA-DDC compatibility
- power management for reducing power consumption by up to 95 % when the computer system is not in use
- compliance with the latest ergonomic standards (ISO 9241-3)
- compliance with the recommendations in accordance with TCO '99

This operating manual contains important information you require to start up and run your monitor. The monitor interacts closely with the graphics card (screen controller) of your computer. The monitor processes the data supplied to it by the screen controller. The screen controller/the associated driver software is responsible for setting the modes (resolution and refresh rate).

Target group

You don't need to be an "expert" to perform the operations described here. Do, however, read the "Important notes" chapter in the operating manual of the computer and in this operating manual.

In the event of any problems occurring, please contact your sales outlet or our help desk.

Additional information

Details of how you set the resolution and refresh rate are provided in the documentation on your screen controller/the associated driver software.

Notational conventions

The meanings of the symbols and fonts used in this manual are as follows:



Pay particular attention to text marked with this symbol. Failure to observe this warning endangers your life, destroys the device, or may lead to loss of data.



Supplementary information, remarks, and tips follow this symbol.

• Text which follows this symbol describes activities that must be performed in the order shown. "Quotation marks" indicate names of chapters or terms.

Important notes



In this chapter you will find information regarding safety which is essential to take note of with your monitor.

Safety notes

This device complies with the relevant safety regulations for data processing equipment, including electronic office machines for use in an office environment. If you have any questions, contact your sales outlet or our help desk.

- If the device is brought into the installation site from a cold environment, condensation can form. Before operating the device, wait until it is absolutely dry and has reached approximately the same temperature as the installation site.
- During installation and before operating the device, please observe the instructions on environmental conditions in the "Technical data" chapter as well as the instructions in the "Installing an ergonomic video workstation" chapter.
- To ensure adequate ventilation the monitor may only be operated with the monitor foot installed.
- The colour monitor must not be exposed to strong magnetic fields (e.g. caused by magnetic paper clip holders or loudspeakers). Strong magnetic fields could result in a permanent blotchy image.
- The monitor is automatically degaussed when switched on. This results in a magnetic field around the metal edge of the picture tube, which may damage the data on data carriers nearby. Therefore, never keep magnetic data carriers near the monitor.
- The device automatically sets itself to the correct voltage within the range from 220 V to 240 V. Ensure that the local mains voltage lies within these limits.
- The device must be installed in such a way that the user has good access to the appliance socket.
- The ON/OFF switch does not disconnect the device from the mains voltage. To completely disconnect the mains voltage, remove the power plug from the socket.
- Lay all cables so that nobody can stand on them or trip over them. When attaching the device, observe the relevant notes in the "Connecting the monitor" chapter.
- No data transfer cables should be connected or disconnected during a thunderstorm.
- Please ensure that no objects (e.g. necklaces, paperclips etc.) or liquids can get into the interior of the device (this may cause an electrical shock or short circuit).
- In emergencies (e.g. damaged casing, elements or cables, penetration of liquids or foreign matter), switch off the unit, disconnect the power plug and contact your sales outlet or our help desk.
- Only qualified technicians should repair the device. Unauthorised opening and incorrect repair
 may greatly endanger the user (electric shock, fire risk).

- Tampering with the device, in particular adjusting the high voltage or installing a different type of CRT tube, may result in a large amount of X-ray radiation being emitted. Devices modified in this way no longer comply with their licence and may not be used.
- You may set only those resolutions and refresh rates specified in the "Technical data" chapter. Otherwise you may damage your monitor. If you are in any doubt, contact your sales outlet or our help desk.
- Use a screen saver with moving images and activate the power management for your monitor to prevent still images from "burning in".
- Keep this operating manual together with your device. If you pass on the device to third parties, you should include this manual.

Cleaning

- Always pull out the power plug before you clean the monitor.
- Do not clean any interior parts yourself, leave this job to a service technician.
- Do not use any cleaning agents that contain abrasives or may corrode plastic.
- Ensure that no liquid will run into the system.
- Ensure that the ventilation areas of the monitor are free.
- When cleaning the surface of the screen, always use a soft, slightly damp cloth in order to avoid scratching the glass.

Wipe the monitor casing with a dry cloth. If the monitor is particularly dirty, use a cloth which has been moistened in mild domestic detergent and then carefully wrung out.

Transport

- When transporting the monitor ensure that it is not exposed to strong magnetic fields.
- Transport the monitor with care and only in its original packaging or another corresponding
 packaging fit to protect it against knocks and jolts.
- Above all, never drop the monitor. If the CRT is damaged, there is a risk of implosion!

X-ray radiation

This device complies with the German X-ray regulations (Röntgenverordnung - RöV). The local dosage emitted is less than 1 μ Sv/h (micro-Sievert per hour) at a distance of 0.1m.

Power cable

To guarantee safe operation, use the cable supplied. Use the following guidelines if it is necessary to replace the original cable set.

- The female/male receptacles of the cord set must meet CEE-22 requirements.
- The cable has to be HAR-certified or VDE-certified. The mark HAR or VDE will appear on the outer sheath or on the insulation of one of the inner conductors.
- For devices which are mounted on a desk or table, type SVT or SJT cable sets may be used. For devices which sit on the floor, only SJT type cable sets may be used.
- The cable set must be selected according to the rated current for your device.

Energy Star Guidelines

The Fujitsu Siemens colour monitor SCENICVIEW P996-1 is designed to conserve electricity by dropping to less than 1 W when it goes OFF mode. With this new power management the SCENICVIEW P996-1 qualifies for the U.S. Environmental Protection Agency's (EPA) Energy Star Computers award.

The EPA estimates that computer equipment uses 5 % percent of all business electricity and that this is growing rapidly. If all desktop computers and peripherals enter a low-power mode when not in use, the overall savings in electricity could amount to \$ 2 thousand million annually. These savings could also prevent the emission of 20 million tons of carbon dioxide into the atmosphere - the equivalent of 5 million automobiles.

As an Energy Star Partner, Fujitsu Siemens Computers GmbH has determined that this product meets the Energy Star guidelines for energy efficiency.

CE marking

The shipped version of this device complies with the requirements of the EEC directives 89/336/EEC "Electromagnetic compatibility" and 73/23/EEC "Low voltage directive".

FCC Class B Compliance Statement

The following statement applies to the products covered in this manual, unless otherwise specified herein. The statement for other products will appear in the accompanying documentation.

NOTE:

This equipment has been tested and found to comply with the limits for a "Class B" digital device, pursuant to Part 15 of the FCC rules and meets all requirements of the Canadian Interference-Causing Equipment Regulations. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in strict accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Fujitsu Siemens Computers GmbH is not responsible for any radio or television interference caused by unauthorised modifications of this equipment or the substitution or attachment of connecting cables and equipment other than those specified by Fujitsu Siemens Computers GmbH. The correction of interference caused by such unauthorised modification, substitution or attachment will be the responsibility of the user.

The use of shielded I/O cables is required when connecting this equipment to any and all optional peripheral or host devices. Failure to do so may violate FCC rules.

Declaration of Conformity

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

| Product name: | Colour CRT Monitor |
|----------------------------|--|
| Trade name: | Fujitsu Siemens Computers Inc. |
| Model number(s): | SCENICVIEW P996-1 |
| Name of responsible party: | Siemens Information and Communication Products LLC 3860 N. First Street San Jose, CA 95134-1702 U.S.A. |
| Contact person: | Schroettle-Henning, Bernd |
| Phone No.: | (408) 571-6051 |
| Fax No.: | (408) 571-6196 |

We, Siemens Information and Communication Products LLC, hereby declare that the equipment bearing the trade name and model number specified above was tested confirming to the applicable FCC Rules under the most accurate measurement standards possible, and that all the necessary steps have been taken and are in force to assure that production units of the same equipment will continue to comply with the Commissions requirements.

Disposal and recycling

This device has been manufactured to the highest possible degree from materials which can be recycled or disposed of in a manner that is not environmentally damaging. The CRT contains no cadmium

The device may be taken back after use to be recycled, provided that it is returned in a condition that is the result of normal use. Any components not reclaimed will be disposed of in an environmentally acceptable manner.



We herewith declare that it will be possible to repair any device marked with the eco-label for at least 5 years after production of that device has discontinued.

If you have any questions on disposal, please contact your local office, our help desk, or:

Fujitsu Siemens Computers GmbH Recyclingcenter D-33106 Paderborn Tel.: ++ 49 5251 - 818 010/ Fax: ++ 49 5251 - 818 015

Checking the contents of the consignment

- Unpack all the individual parts.
- Remove any plastic caps from the plugs for the cables in the consignment.
- Check the delivery for damage incurred during transportation.
- Check whether the delivery agrees with the details in the delivery note.

The complete shipment comprises:

- one monitor with data cable
- one power cable
- one monitor base
- one Warranty Booklet
- this operating manual

Should you discover that the delivery does not correspond to the delivery note, notify your local sales outlet immediately.



It is recommended not to throw away the original packaging material. Keep it for future transportation.

Installing an ergonomic video workstation

Before you set up your equipment, you should select a suitable position for working at the monitor. Please observe the following advice when installing a video workstation.



1 = Windows

Avoid direct and reflected glare.



Avoid glare from electric lighting.



- 1 = Edge of desk
- 2 = Permissible reaching sector

Position the keyboard where it is easiest to reach.



- 1 = Preferable viewing sector
- 2 = Permissible viewing sector

Position the monitor for optimum viewing. The viewing distance to the monitor should be approximately 50 cm.



Keep ventilated areas clear.



 $1 = approx. 90^{\circ} and more$ $2 = approx. 90^{\circ}$

Remember to maintain correct posture.

Assembling the monitor base

Your monitor is shipped with a base which allows you to rotate and tilt the monitor to the best position.

Attach the base as follows:



- Lay the monitor with the display downwards on a soft surface.
- Fit the base so that its hooks slot into the recesses on the monitor.
- Slide the base forward in the direction of the arrow until it clicks into position.
- Place the monitor in an upright position.



To ensure adequate ventilation the monitor may only be operated with the monitor foot installed.

Connecting the monitor

Information on the computer connections is contained in the operating manual for your computer.



Observe the safety precautions in the "Important notes" chapter in this operating manual.

Do not cover the ventilation openings of the monitor.

If you are assembling monitors beside each other, there must be a minimum distance of 30 cm between monitors of the same constructional type, to avoid image distortion. With different monitors, the distance must be increased, if necessary.

Be sure that the monitor and the computer are switched off.



- 1 = Power connector
- 2 = Data cable



The computer power plug must be pulled out!

The data cable is permanently attached to the monitor. It has a 15-pin D-SUB connector for the monitor port of the computer.

Connect the 15-pin connector of the data cable to the (active) monitor port on the computer and secure the plug-in connection by tightening the safety screws.



If your computer has two monitor ports ("onboard" screen controller and separate graphics card), the monitor port for the separate graphics card is usually active.

- ▶ Plug the power cable supplied into the power connector of the monitor.
- Plug the power cable into the monitor connector at the rear of the computer.
- Plug the power connector of the computer into a properly grounded mains outlet.



When you start working with your monitor for the first time you should install the appropriate graphics drivers for your application software. Details of how to do this are provided in the documentation on your graphics card/the associated driver software.

Operation of the monitor



- 1 = Buttons for the OSD menu (On-Screen-display)
- 2 = Power indicator
- 3 = ON/OFF switch

Switching the monitor on

Drücken Sie den Ein-/Ausschalter (3).

The power indicator (2) lights up green when the computer is switched on.



If your computer has a power management function (energy-saving mode), you should read the "Notes on power management" of the monitor in this chapter.

When you start your system, several mode changes will usually be carried out when various programmes are called automatically (different settings for resolution and image refresh rate). Do not be confused by the unusual displays. They are not error messages.

Switching the monitor off

Drücken Sie den Ein-/Ausschalter (3).

The power indicator (2) is dark.

Notes on power management

If your computer is equipped with power management, the monitor can support this function fully. Here the monitor does not distinguish between the individual energy-saving modes of the computer (standby mode, suspend mode and OFF mode), as it is capable of immediately switching into the mode with the highest energy-saving effect.

| Stage | ON | Energy-saving mode |
|-------------------|---------------------------------|--------------------|
| Power indicator | lights green | flashes green |
| Function | the monitor is working normally | the screen is dark |
| Power consumption | normal \leq 90 W | reduced to < 2 W |

If your computer detects inactivity (no input) it sends an appropriate signal to the monitor to reduce the power consumption. The power indicator of the monitor changes colour to indicate the status change.

If there is still no input, power consumption is further reduced (OFF mode).

Once an input is made at the computer the screen contents are redrawn and full power is restored.

The length of the individual stages is determined by the power management system of the computer. For detailed information on how energy-saving mode operates refer to the operating manual or technical manual of the computer.



The service life of your monitor will be extended if the OFF mode is switched to after 30 minutes at the earliest (setting in screen saver or in your computer's BIOS setup).

When the monitor is switched to OFF mode by the power management system a power consumption of up to 2 W is maintained to feed the circuit for redrawing the screen contents.

Changing the monitor settings

The monitor display is adjusted with the buttons of the control panel.



Setting functions with OSD menu

To make a setting for a function, perform the following steps:

Press the Menu button to activate the OSD menu.

The OSD menu is displayed on the screen.

|--|

On the left-hand side of the OSD menu the symbols for the individual topics are displayed. On the right-hand side of the OSD menu the respective functions are displayed which belong to the individual topics.

- ► Select the symbol for the topic that contains the desired function with the buttons or .
- Press the Menu button to select the marked topic.

The functions of the selected topic are shown on the right in the OSD menu.

- ▶ Mark the function for which you want to change the settings with the buttons v or .
- Press the Menu button to select the highlighted function.

You can now change the value of the selected function.

- ▶ Set the value of the selected function with the buttons ◀ and ▶.
- Press the Exit button to exit the function again.

The set value is applied.

All modifications are automatically stored if no button is pressed for several seconds. The OSD menu disappears after approx. 15 seconds.

▶ To exit the OSD menu immediately, press the Exit button again.

All setting options for the individual functions are described in the following.

The menus



This menu contains the following functions:

- Adjusting the brightness
- Adjusting the contrast
- Set or deactivate moiré reduction
- Degaussing the screen
- Activating the factory settings



Adjusting the contrast

With this function you set the contrast between the foreground and the background of the picture.



You will increase the life of your screen if you adjust the contrast and brightness to medium.



Adjusting the brightness

With this function you set the brightness of the picture.



Set or deactivate moiré reduction

With this function you set the effectiveness of the horizontal and vertical Moiré reduction.

To deactivate the moiré reduction, set the value to 0.

If the picture you see on screen has light and dark stripes or appears dull and blurred, this may be due to what is known as the moiré effect. This effect usually has physical causes, being triggered by interference between the pixels in the matrix and the video signal. The intensity of the moiré effect is dependent on the screen resolution and horizontal frequency.



Set the picture size, brightness, etc. before you switch on moiré reduction.

Only switch moiré reduction on if you can see light and dark stripes on your screen, or if the picture is dull and blurred.

In some cases, moiré reduction may cause the picture quality to deteriorate (reduced picture definition, slight flickering).



Degaussing the screen

When colour shifts occur in the screen display due to the influence of magnetic fields (e.g. after transporting or turning the screen), the screen must be degaussed.

Do not use the feature more than once within a 15-minute period.



Activating the factory settings

There are factory settings for the picture position, picture size, pincushion, trapezoidal and parallelogram distortion, as well as moiré reduction in the default operating modes.

Select the option "Activate factory settings" (=Yes) with the button .

Select the option "Cancel function" (=NO) with the button \blacktriangleleft .



When you activate the factory settings, the functions named above are reset to the factory settings. All other settings remain unchanged.



This menu contains the following functions:

- Setting the colour temperature
- Setting colour ratios
- Setting the sRGB colour mode

Setting the colour temperature

The "warmth" of the screen colours is set using the colour temperature.

You can set the colour temperature in the range from 6500 K to 9300 K in 100 K steps. The current colour temperature is shown in the menu.

Setting colour ratios

With these functions you set the colour ratio for the respectively selected colour.





sRGB Setting the sRGB colour mode

With this function you switch the colour display of the monitor according to the sRGB standard on or off.

With the button > you switch the sRGB colour mode on (=ON).

With the button \triangleleft you switch the sRGB colour mode off (=OFF).



This menu contains the following functions:

- Adjusting the horizontal position
- Adjusting the vertical position
- Adjusting the horizontal size
- Adjusting the vertical size
- Correcting pincushion distortion
- Correcting trapezoid distortion
- Correcting parallelogram distortion



Adjusting the horizontal position With this function you move the picture to the left or to the right.



Adjusting the vertical position With this function you move the picture up or down.



Adjusting the horizontal size

With this function you narrow or widen the screen display.



Adjusting the vertical size With this function you compress or stretch the screen display.



Correcting pincushion distortion Pincushion distortion is when the sides of the screen displays are bent inward or outward. With this function you bend the sides of the screen display inward or outward.



Correcting unsymmetrical pincushion distortion Unsymmetrical pin balance is when the sides of the screen displays are bent inward or outward on one side.

With this function you set the sides of the screen display symmetrically.



Correcting trapezoid distortion

Trapezoid distortion is when the top or bottom of the screen display is too wide or too narrow. With this function you have the following options:

- You compress the lower edges and stretch the upper edges of the screen display.
- You compress the upper edges and stretch the lower edges of the screen display.



Correcting parallelogram distortion

Parallelogram distortion means that the sides of the picture bend to the left or right. With this function you reduce the slope of the right or left side of the screen display.



Correcting rotation

With this function you rotate the screen display clockwise or anti-clockwise.



Correct corner distortion (top)

With this function you correct the upper edges of the screen display.

| П | П |
|---|---|
| ν | U |

Correct corner distortion (bottom) With this function you correct the lower edges of the screen display.



In the first line of this view you see the set horizontal frequency and the refresh rate of the monitor.

In the second line you see the set screen resolution. If none of the default operating modes is set, for example "PP" is shown instead of the screen resolution.

An overview of the default operating modes is provided in the section "Preset operating modes".

Notes on ergonomic colour adjustment

If you select colours for the display in your application programmes, take note of the information below.

The primary colours blue and red on a dark background do not produce the minimum required contrast of 3:1 and are therefore not suitable for continuous text and data entry.

When using several colours for characters and background and giving the primary colours full modulation, you can obtain very suitable colour combinations (see the following table):

| Background | | | | Chara | acters | | | |
|------------|-------|-------|--------|-------|--------|-------|--------|-----|
| | black | white | purple | blue | cyan | green | yellow | red |
| black | | + | + | - | + | + | + | - |
| white | + | | + | + | - | - | - | + |
| purple | + | + | | - | - | - | - | - |
| blue | - | + | - | | + | - | + | - |
| cyan | + | Ι | - | + | | - | - | Ι |
| green | + | - | - | + | - | | - | - |
| yellow | + | - | + | + | _ | _ | | + |
| red | _ | + | _ | _ | _ | _ | + | |

+ Colour combination very suitable; light background colours are only suitable for devices which are operated with a refresh rate of at least 75 Hz.

 Colour combination not suitable because colour locations are too close together, thin characters are not identifiable or rigorous focusing is demanded of the human eye.

Technical data

Dimensions and weight

| CRT: | 48 cm (19") |
|---|--|
| Visible diagonals: | 46 cm |
| Dot pitch: | 0.25 mm |
| Maximal resolution: | 1600 x 1200 pixels |
| Dimensions (W x H x D): | 440 mm x 455 mm x 459 mm |
| Weight: | 21.6 kg |
| Accessories: | Power cable (1.8 m) |
| Storable display modes: | 16 (8 of which are preset) |
| Electrical data | |
| Video: | analogue, positive, 0.7 V_{pp} , 75 Ω |
| Synchronisation: | TTL |
| Horizontal frequency: | 30 kHz 96 kHz (multi-scanning) |
| Refresh rate: | 50 Hz 160 Hz |
| Maximum pixel rate: | 205 MHz |
| Power supply: | 100 V - 240 V \pm 10%, 60 Hz /50 Hz \pm 3 Hz, $<~$ 2 A |
| Power consumption (see power management): | \leq 90 W (ON, Normal mode) < 2 W (OFF mode) |
| Environmental conditions | |
| Environment class 3K2, IEC 721 | |
| Rated range of operation: Humidity: | 10 °C 40 °C 10 % 80 % |
| Limit range of operation: | 0 °C 60 °C |

Humidity:

Condensation must be avoided.

VESA-DDC-compatible VGA interface

Your monitor is equipped with a VESA-DDC-compatible VGA interface. VESA-DDC (Video Electronics Standard Association, Display Data Channel) is used as the communications interface between the monitor and the computer. If your computer is equipped with a VESA-DDC-compatible VGA interface, it can automatically read the data for ensuring optimum operation from your monitor and select the appropriate settings.



If the monitor SCENICVIEW P996-1 is not yet displayed in the list of monitors, you can select one of the following monitors instead: Fujitsu Siemens, Siemens or Siemens Nixdorf 19P4, 19P2, 19P1, MCM 1902, 17P3, 17P2, X178, MCM 1707, MCM 1705

5 % 90 %

Preset operating modes

i

The picture position and size have been set to optimum values at the factory for the operating modes listed above. Depending on the screen controller used, it may be necessary to adjust the display position and size. In this case, you can change and save the settings (see "Changing the monitor settings").

| Horizontal frequency | Refresh rate | Screen resolution |
|--|--|---|
| 31,5 kHz \pm 1 kHz 31,5 kHz \pm 1 kHz 43,3 kHz \pm 1 kHz 53,7 kHz \pm 1 kHz 68,7 kHz \pm 1 kHz 80,0 kHz \pm 1 kHz 91,2 kHz \pm 1 kHz 93,7 kHz \pm 1 kHz | $\begin{array}{c} 60 \ \text{Hz} \pm 2 \ \text{Hz} \\ 70 \ \text{Hz} \pm 2 \ \text{Hz} \\ 85 \ \text{Hz} \pm 2 \ \text{Hz} \\ 75 \ \text{Hz} \pm 2 \ \text{Hz} \\ 75 \ \text{Hz} \pm 2 \ \text{Hz} \\ 85 \ \text{Hz} \pm 2 \ \text{Hz} \\ 75 \ \text{Hz} \pm 2 \ \text{Hz} \\ 75 \ \text{Hz} \pm 2 \ \text{Hz} \\ \end{array}$ | 640 x 480 720 x 400 640 x 480 800 x 600 1024 x 768 1280 x 1024 1280 x 1024 1600 x 1200 |

For ergonomic reasons we recommend a refresh rate of at least 85 Hz and a maximum resolution of 1280 x 1024 pixels.

Pin assignment D-SUB



| Pin | Meaning |
|-----|-------------------|
| 1 | Video input red |
| 2 | Video input green |
| 3 | Video input blue |
| 4 | Ground |
| 5 | DDC Return |
| 6 | Red video earth |
| 7 | Green video earth |
| 8 | Blue video earth |

| Pin | Meaning |
|-----|----------------|
| 9 | +5 V for DDC |
| 10 | Logic ground |
| 11 | Ground |
| 12 | DDC data (SDA) |
| 13 | H. sync |
| 14 | V. sync |
| 15 | DDC Clock |
| | (SCL) |

Tilting and turning area



The specified tilting area refers to the zero position of the monitor foot marked with an arrow.

Troubleshooting

Should an error occur, first check the following points. If the distortion is still not eliminated, the monitor should, if possible, be checked on another computer.

If you are unable to solve the problem, please inform our help desk.

The display is too small or not centred

The monitor recognises an undefined mode.

Adjust the picture size, position and edges (see "Operation of the monitor").

Colour displacements

- Degauss the monitor (see "Operation of the monitor").
- Ensure that there are no devices or objects near the monitor which generate magnetic fields (e.g. loudspeakers, plug-in power supply units).

Flickering picture

- Set an ergonomic refresh rate (≥ 75 Hz) using the computer software (see documentation for your computer or your graphics card).
- Ensure that the monitor is kept at a distance of at least 30 cm from other monitors of the same construction type. With different monitors, the distance must be increased, if necessary.

No display (power indicator does not light)

- Check whether the monitor is switched on.
- Check whether the power cable on the monitor is connected correctly.
- Check whether the computer is switched on.

No display (power indicator lights)

- Check whether the computer is switched on.
- Check whether the data cable for the monitor is correctly attached to the monitor port on the computer.
- Check whether the monitor connection of the computer used is active.
- Press any key on the computer keyboard the computer may be in energy saving mode.
- Change the brightness and/or the contrast; the monitor may be adjusted to the maximum dark setting.

Error messages on the screen



The input signal (horizontal frequency and refresh rate) does not correspond to the technical monitor data.

 Adjust the video frequency range using the computer software (see documentation for your computer or your graphics card).



The monitor does not recognise an input signal.

- Check whether the computer is switched on.
- Check whether the power cable on the computer is connected to a mains outlet with earthing contact.

TCO'99



Congratulations

You have just purchased a TCO'99 approved and labelled product! Your choice has provided you with a product developed for professional use. Your purchase has also contributed to reducing the burden on the environment and also to the further development of environmentally adapted electronics products.

Why do we have environmentally labelled computers?

In many countries, environmental labelling has become an established method for encouraging the adaptation of goods and services to the environment. The main problem, as far as computers and other electronics equipment are concerned, is that environmentally harmful substances are used both in the products and during their manufacture. Since it is not so far possible to satisfactorily recycle the majority of electronics equipment, most of these potentially damaging substances sooner or later enter nature.

There are also other characteristics of a computer, such as energy consumption levels, that are important from the viewpoints of both the work (internal) and natural (external) environments. Since all methods of electricity generation have a negative effect on the environment (e.g. acidic and climate-influencing emissions, radioactive waste), it is vital to save energy. Electronics equipment in offices is often left running continuously and thereby consumes a lot of energy.

What does labelling involve?

This product meets the requirements for the TCO'99 scheme which provides for international and environmental labelling of personal computers. The labelling scheme was developed as a joint effort by the TCO (The Swedish Confederation of Professional Employees), Svenska Naturskyddsforeningen (The Swedish Society for Nature Conservation) and Statens Energimyndighet (The Swedish National Energy Administration).

Approval requirements cover a wide range of issues: environment, ergonomics, usability, emission of electric and magnetic fields, energy consumption and electrical and fire safety.

The environmental demands impose restrictions on the presence and use of heavy metals, brominated and chlorinated flame retardants, CFCs (freons) and chlorinated solvents, among other things. The product must be prepared for recycling and the manufacturer is obliged to have an environmental policy which must be adhered to in each country where the company implements its operational policy.

The energy requirements include a demand that the computer and/or display, after a certain period of inactivity, shall reduce its power consumption to a lower level in one or more stages. The length of time to reactivate the computer shall be reasonable for the user.

Labelled products must meet strict environmental demands, for example, in respect of the reduction of electric and magnetic fields, physical and visual ergonomics and good usability.

Below you will find a brief summary of the environmental requirements met by this product. The complete environmental criteria document may be ordered from:

TCO Development SE-114 94 Stockholm, Sweden Fax: +46 8 782 92 07 Email (Internet): development@tco.se

Current information regarding TCO'99 approved and labelled products may also be obtained via the Internet, using the address: http://www.tco-info.com/

Environmental requirements

Flame retardants

Flame retardants are present in printed circuit boards, cables, wires, casings and housings. Their purpose is to prevent, or at least to delay the spread of fire. Up to 30% of the plastic in a computer casing can consist of flame retardant substances. Most flame retardants contain bromine or chloride, and those flame retardants are chemically related to another group of environmental toxins, PCBs. Both the flame retardants containing bromine or chloride and the PCBs are suspected of giving rise to severe health effects, including reproductive damage in fish-eating birds and mammals, due to the bio-accumulative ¹⁾ processes. Flame retardants have been found in human blood and researchers fear that disturbances in foetus development may occur.

The relevant TCO'99 demand requires that plastic components weighing more than 25 grams must not contain flame retardants with organically bound bromine or chlorine. Flame retardants are allowed in the printed circuit boards since no substitutes are available.

Cadmium²⁾

Cadmium is present in rechargeable batteries and in the colour-generating layers of certain computer displays. Cadmium damages the nervous system and is toxic in high doses. The relevant TCO'99 requirement states that batteries, the colour-generating layers of display screens and the electrical or electronics components must not contain any cadmium.

Mercury²⁾

Mercury is sometimes found in batteries, relays and switches. It damages the nervous system and is toxic in high doses. The relevant TCO'99 requirement states that batteries may not contain any mercury. It also demands that mercury is not present in any of the electrical or electronics components associated with the labelled unit. There is however one exception. Mercury is, for the time being, permitted in the back light system of flat panel monitors as there today is no commercially available alternative. TCO aims on removing this exception when a mercury free alternative is available.

CFCs (freons)

The relevant TCO'99 requirement states that neither CFCs nor HCFCs may be used during the manufacture and assembly of the product. CFCs (freons) are sometimes used for washing printed circuit boards. CFCs break down ozone and thereby damage the ozone layer in the stratosphere, causing increased reception on earth of ultraviolet light with e.g. increased risks of skin cancer (malignant melanoma) as a consequence.

Lead²⁾

Lead can be found in picture tubes, display screens, solders and capacitors. Lead damages the nervous system and in higher doses, causes lead poisoning. The relevant TCO'99 requirement permits the inclusion of lead since no replacement has yet been developed.

¹⁾ Bio-accumulative is defined as substances which accumulate within living organisms.

²⁾ Lead, Cadmium and Mercury are heavy metals which are Bio-accumulative.