

# **User's Manual**

(Version 2.0)



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## Introduction

Congratulations on purchasing **Transcend**'s **StoreJet**<sup>™</sup> **1.8**. This tiny, Ultra-portable, Hi-Speed USB storage device is the perfect data management system for uploading, downloading, storing and transferring your vital data and information. With a huge storage capacity and Hi-Speed USB 2.0 data transfer rates, the compact **StoreJet**<sup>™</sup> **1.8** is ideal for storing and transferring your files, folders, documents, photos, music and e-work between it and any desktop, or notebook computer. In addition, the **StoreJet**<sup>™</sup> **1.8** comes with a very useful software (please see the Software User's Manual for detailed instructions) pack that can (used in Windows<sup>®</sup>) increase your productivity. The User's Manual and accompanying Software User's Guide are written to help you get the most from your new device, please read both in detail before using the **StoreJet**<sup>™</sup> **1.8**.

### **Package Contents**

• StoreJet<sup>™</sup> 1.8

Carry case



- Mini USB to USB A-Type Cable
- CD



• Quick Instruction Guide



#### Features

- Hi-Speed USB 2.0 compliant and USB 1.1 backwards compatible
- Easy Plug and Play installation
- 1.8" Hard Disk Drive
- Ultra-Portability
- Powered via the USB port. No external power or battery needed
- Hi-Speed data transfer rates up to 480Mbits (60MB) per second
- LED indicates Power On and data transfer activity
- Additional StoreJet Software pack: **StoreJet**<sup>™</sup> **elite** (helps you manage your data)

#### System Requirements

To use the **StoreJet<sup>™</sup> 1.8** the following are required:

- 1. Desktop or notebook computer with a working USB port
- 2. One of the following operating systems:
  - Windows<sup>®</sup> 2000
  - Windows<sup>®</sup> XP
  - Windows<sup>®</sup> Vista
  - Mac<sup>™</sup> OS 9.0, or later
  - Linux<sup>™</sup> Kernel 2.4, or later

#### **Safety Precautions**

Please follow these usage and safety guidelines for your **StoreJet<sup>™</sup> 1.8**.

Your StoreJet<sup>™</sup> 1.8 is connected to a computer using a Mini USB (on the StoreJet<sup>™</sup>) to USB A-Type (on a Desktop, Notebook,) cable. Please ensure that you connect the cable ends to the ports correctly.

#### General Use

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- During operation avoid exposing your StoreJet<sup>™</sup> 1.8 to temperature extremes above 60°C, or below 5°C.
- Do not allow your **StoreJet**<sup>™</sup> **1.8** to become damp or wet from water or any other liquids.
- Do not place your **StoreJet**<sup>™</sup> **1.8** in a strong magnetic field.
- Do not place your **StoreJet**<sup>™</sup> **1.8** in any unstable or vibrating environment.
- Do not use a damp/wet cloth to wipe or clean the exterior case.
- Do not use or store your **StoreJet**<sup>™</sup> **1.8** in any of the listed environments:
  - o Direct sunlight
  - Next to an air conditioner, electric heater or other heat sources
  - In a closed car that is in direct sunlight

#### Backing Up Data

- Transcend does NOT take any responsibility for data loss, or damage during operation.
   We strongly advise you to regularly backup the data on your StoreJet<sup>™</sup> 1.8 to a computer, or other storage medium.
- To ensure High-Speed USB 2.0 data transfer rates when using your **StoreJet**<sup>™</sup> **1.8** with a computer, please check the computer has the relevant USB drivers. If you are unsure on how to check this, please consult the computer or motherboard User's manual for USB driver information.

#### When Transporting

- Do not pack your StoreJet<sup>™</sup> 1.8 into luggage without the proper padded support. Other items in the luggage may damage your StoreJet<sup>™</sup> 1.8 without the proper protection.
- Avoid squeezing your **StoreJet**<sup>™</sup> **1.8** to prevent damage to the internal HDD.
- Avoid placing objects onto your **StoreJet**<sup>™</sup> **1.8** to prevent damaging it.

#### Power

- The **StoreJet<sup>™</sup> 1.8** is powered directly via the USB port, no external power, or battery is required.
- Please use the Mini USB to USB A-Type cable that came with the StoreJet<sup>™</sup> 1.8 to connect it to a computer and always ensure that the cable you are using is in a good state of repair, NEVER use a cable that is frayed or damaged.
- Before you connect your StoreJet<sup>™</sup> 1.8 to the USB port of a desktop, or notebook computer, please check the port is capable of supplying the 5V DC that the StoreJet<sup>™</sup> 1.8 requires to operate.
- Ensure nothing is resting on the USB cable and that the cable is not located where it can be tripped over or stepped on.

## **Driver Installation**

### Driver Installation for Windows<sup>®</sup> 2000, XP and VISTA

No drivers are required. These Windows operating systems have built-in drivers to support the **StoreJet**<sup>T</sup> **1.8**. Simply connect the **StoreJet**<sup>T</sup> **1.8** to the computer using an available USB port and Windows will install the necessary files. A new **Removable Disk** drive with a newly assigned drive letter will appear in the **My Computer** window.

### Driver Installation for Mac<sup>™</sup> OS 9.0, or Later

No drivers are required. Plug your **StoreJet**<sup>™</sup> **1.8** into an available USB port and your computer will automatically detect it.



## Driver Installation for Linux<sup>™</sup> Kernel 2.4, or Later

No drivers are required. Plug your **StoreJet<sup>™</sup> 1.8** into a USB port and mount it.

**1.** First create a directory for the **StoreJet**<sup>™</sup> **1.8**.

Example: mkdir /mnt/Storejet

**2.** Then, mount the **StoreJet**<sup> $\mathrm{TM}$ </sup> **1.8**.

Example: mount -a -t msdos /dev/sda1 /mnt/Storejet

## **Basic Operation**

### **Connecting to a Computer**

If you want to use the **StoreJet**<sup>™</sup> **1.8** as an External Hard Disk Drive to upload/download data to, or from your computer you will need to connect it to a USB port on the computer using the provided Mini USB to USB A-Type cable.



Figure 2. Connecting the StoreJet

- 1. Connect the Mini USB end-connector of the cable to the Mini USB port on the StoreJet<sup>™</sup> 1.8.
- 2. Connect the normal USB A-Type end-connector of the cable to an available USB port on the computer.
- When the StoreJet<sup>™</sup> 1.8 is successfully connected to the computer the StoreJet<sup>™</sup>'s Power LED will turn on and a new Removable Disk drive with a newly assigned drive letter will appear in the My Computer window. The StoreJet<sup>™</sup> 1.8's internal hard drive comes formatted for NTFS.
- 4. At this stage the StoreJet<sup>™</sup> 1.8 is a Peripheral device and is charged via the computer's USB port. You can use the StoreJet<sup>™</sup> 1.8 as an external hard drive in conjunction with your computer to upload/download data. You can download data to the StoreJet<sup>™</sup> 1.8 simply by dragging and dropping files, or folders onto the Removable Disk drive that corresponds to the StoreJet<sup>™</sup> 1.8.
- Please be aware that if you are using the StoreJet<sup>™</sup> 1.8 with a notebook computer it is better to run the notebook off AC power. The reason for this is that the notebook's battery power will run down more quickly because the StoreJet<sup>™</sup> 1.8 needs to draw power from the USB port.

### **Disconnecting from a Computer**

### Removing the StoreJet<sup>™</sup> 1.8 in Windows<sup>®</sup> 2000, XP and VISTA

- 1. Select the 🧏 icon on the system tray.
- 2. The "Safely Remove Hardware" pop-up menu will appear. Select it to continue.



3. A message box will appear: "The 'USB Mass Storage Device' device can now be safely removed from the system."



WARNING! To prevent data loss, always use this procedure to remove the StoreJet<sup>™</sup> from Windows<sup>®</sup> 2000, XP and VISTA.

### Removing the StoreJet<sup>™</sup> 1.8 in Mac<sup>™</sup> OS 9.0, or Later

Drag and drop the Disk icon that represents your **StoreJet**<sup>™</sup> **1.8** into the trashcan. Then unplug your **StoreJet**<sup>™</sup> **1.8** from the USB port.

## Remove the StoreJet<sup>™</sup> 1.8 in Linux<sup>™</sup> Kernel 2.4, or Later

Execute **umount /mnt/Storejet** to un-mount the device. Then unplug your **StoreJet**<sup>™</sup> **1.8** from the USB port.

### Formatting the Hard Drive

The **StoreJet**<sup>™</sup> **1.8** contains a hard disk drive and can therefore be formatted. The **StoreJet**<sup>™</sup> **1.8**'s internal hard drive comes formatted for NTFS.



<u>/!</u>\

WARNING! Formatting the Disk will erase all of the data on your StoreJet<sup>™</sup> 1.8

- 1. Plug the **StoreJet<sup>™</sup> 1.8** into an available USB port.
- In Windows<sup>®</sup> Open My Computer, and right-click on the new Removable Disk that corresponds to the StoreJet<sup>™</sup> 1.8.

**3.** Select **"Format"** in the drop down menu to format the **StoreJet**<sup>™</sup> **1.8**.

💈 My Computer	
File Edit View Favorites Tools	Help
🕝 Back + 🕥 + 🏂 🔎 Se	arch 😥 Folders
Address 🚽 My Computer	💌 🏓 Go
System Tasks 😵	4
Other Places 😵	31⁄2 Floppy Local Disk (C:) Local Disk (D:) CD-RW Drive (A:) (E:)
Details 📎	Removable Shared tomov bua's
	Disk (F:) Decurrents Decurrents
	Explore
	Sharing and Security
	Scure Zip File to 'UDISKZIP' Folder
	Format
	Eject
	Cut
	Create Shortcut
	Rename
	Properties
Formats the selected drive.	

Format Local Disk (I:)	Formatting Local Disk (I:) 🛛 🛛 🏹
Capacity:	Capacity:
99.9 GB 💌	99.9 GB
File system	File system
NTFS	NTFS
Allocation unit size	Allocation unit size
4096 bytes 💌	4096 bytes 💉
Volume label Format options Quick Format Enable Compression Create an MS-DOS startup disk	Vc Formatting Local Disk (I:) Format Complete.
Start Close	Start Cancel

4. Click Start.

## Troubleshooting

If an error occurs with your **StoreJet**<sup>™</sup> **1.8**, please first check the information listed below before taking your **StoreJet**<sup>™</sup> **1.8** for repair. If you are unable to remedy a problem from the following hints, please consult your dealer, service center, or local Transcend branch office. Transcend also provides an FAQ and Support service on our websites.

#### Driver CD cannot auto-run in Windows® OS

Enter the **Device Manager** in the **Control Panel** and enable the **Auto-Insert** function for the CD-ROM drive. Alternatively, you can manually execute the **StoreJet.exe** on the driver CD.

#### Operating system cannot detect the StoreJet<sup>™</sup> 1.8

Check the following:

- 1. Is your **StoreJet<sup>™</sup>** 1.8 properly connected to the USB port? If not, unplug the cable and plug it in again. If yes, try another available USB port.
- Are you using the USB cable that came in the StoreJet<sup>™</sup> 1.8 pack? If not, try using the Transcend USB cable to connect the StoreJet<sup>™</sup> to the computer.
- Is your StoreJet<sup>™</sup> 1.8 connected to the Mac<sup>™</sup> keyboard? If yes, unplug it and plug it into an available USB port on your Mac<sup>™</sup> Desktop instead.
- **4.** Is the USB port enabled? If not, refer to the user's manual of your computer (or motherboard) to enable it.

#### Cannot Power ON

Check the following:

- 1. Check that your **StoreJet<sup>™</sup> 1.8** is properly connected to the USB port on the computer.
- 2. Check that the USB port is working properly. If not, try using an alternative USB port.

#### <u>Cannot back up my Mac<sup>™</sup></u>

The **StoreJet**<sup>™</sup> **1.8**'s internal hard drive comes formatted for NTFS. If you want to backup a Mac computer you will need to format the drive for HFS+ using the Mac Disk Utility.

#### Cannot detect the StoreJet<sup>™</sup> 1.8 in Linux

The **StoreJet**<sup>™</sup> **1.8**'s internal hard drive comes formatted for NTFS. Linux <u>CANNOT</u> support the NTFS file system, please reformat the hard drive to the FAT file system.

## Specifications

• Size:	95 mm × 71.5 mm × 15 mm
• Weight:	130g
Storage Media:	1.8" Hard Disk Drive
Power Supply:	5V DC supplied from the USB port
Max Transfer Speeds:	480Mbits (60MB) per second
Operating Temperature:	5°C to 60°C
Storage Temperature:	-40°C to 70°C
• Humidity:	8% to 90% RH
Certificates:	CE, FCC Class B, BSMI

## **Ordering Information**

Product Type	Transcend P/N
StoreJet <sup>™</sup> 1.8 60GB	TS60GSJ18

## **Transcend Limited Warranty**

"Above and Beyond" is the standard we set ourselves for customer service at Transcend. We consistently position ourselves to be significantly above the industry norm, which is all part of our commitment to Customer Satisfaction.

All **Transcend information, Inc. (Transcend)** products are warranted and tested to be free from defects in material and workmanship and to conform to the published specifications. During the warranty period should your Transcend **StoreJet**<sup>™</sup> **1.8** fail under normal use in the recommended environment due to improper workmanship or materials, Transcend will repair the product or replace it with a comparable one. This warranty is subject to the conditions and limitations set forth herein.

**Duration of Warranty** : The Transcend **StoreJet**<sup>™</sup> **1.8** is covered by this warranty for a period of two (2) years from the date of purchase. Proof of purchase including the date of purchase is required to collect on the warranty. Transcend will inspect the product and decide whether to repair or replace it. Transcend reserves the right to provide a functional equivalent product, or a refurbished replacement product.

Limitations : This warranty does not apply to product failure caused by accidents, abuse, mishandling, improper installation, alteration, acts of nature, improper usage, or problems with electrical power. In addition, opening or tampering with the product casing, or any physical damage, abuse or alteration to the product's surface, including all warranty or quality stickers, product serial or electronic numbers will also void the product warranty. Transcend is not responsible for recovering any data lost due to the failure of a hard drive or flash memory device. Transcend's **StoreJet<sup>™</sup> 1.8** must be used with devices that conform to the recommended industry standards. Transcend will not be liable for damages resulting from a third party device that causes the Transcend **StoreJet<sup>™</sup> 1.8** to fail. Transcend shall in no event be liable for any consequential, indirect, or incidental damages, lost profits, lost business investments, lost goodwill, or interference with business relationships as a result of lost data. Transcend is also not responsible for damage or failure of any third party equipment, even if Transcend has been advised of the possibility. This limitation does not apply to the extent that it is illegal or unenforceable under applicable law.

**Disclaimer**: The foregoing limited warranty is exclusive. There are no other warranties, including any implied warranty of merchantability or fitness for a particular purpose. This warranty is not affected in any part by Transcend providing technical support or advice.

**Online Registration**: To expedite the warranty service, please register your Transcend Product within 30 days of purchase.

Register online at <a href="http://www.transcendusa.com/registration">http://www.transcendusa.com/registration</a>

\* The specifications mentioned above are subject to change without notice.



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