

**User  
manual**

**Washing  
Machine**



ZWF 14380 W  
ZWF 14380 S

## Thank you for selecting our appliance

We wish you lots of enjoyment with your new appliance and we hope that you will consider our brand again when purchasing household appliances.

Please read this user manual carefully and keep it throughout the product life cycle as a reference document. The user manual should be passed on to any future owner of the appliance.

The following symbols are used in this manual:



Important information concerning your personal safety and information on how to avoid damaging the appliance.



General information and tips



Environmental information

## Content

---

Safety information	3	Care and cleaning	18
Description of the appliance	5	What to do if...	21
Detergent dispenser drawer	5	Technical data	24
Control panel and functions	6	Consumption values	25
Programme table	7	Installation instruction	26
Programme information	9	Environmental concerns	30
Washing Hints	10		
Before the first use	13		
Operating Sequence	14		

## Safety information

In the interest of your safety and to ensure the correct use, before installing and first using the appliance, read this user manual carefully, including its hints and warnings. To avoid unnecessary mistakes and accidents, it is important to ensure that all people using the appliance are thoroughly familiar with its operation and safety features. Save these instructions and make sure that they remain with the appliance if it is moved or sold, so that everyone using it through its life will be properly informed on appliance use and safety.

### General safety

- It is dangerous to alter the specifications or attempt to modify this product in any way.
- During high temperature wash programmes the door glass may get hot. Do not touch it!
- Make sure that small pets do not climb into the drum. To avoid this, please check into the drum before using.
- Any objects such as coins, safety pins, nails, screws, stones or any other hard, sharp material can cause extensive damage and must not be placed into the machine.
- Only use the advised quantities of fabric softener and detergent. Damage to the fabric can ensue if you over-fill. Refer to the manufacturer's recommendations of quantities.
- Wash small items such as socks, laces, washable belts etc in a washing bag or pillow case as it is possible for such items to slip down between the tub and the inner drum.
- Do not use your washing machine to wash articles with whalebones, material without hems or torn material.
- Always unplug the appliance and turn off the water supply after use, cleaning and maintenance.
- Under no circumstances should you attempt to repair the machine yourself. Repairs carried out by inexperienced persons may cause injury or serious malfunctioning. Contact your local Service Centre. Always insist on genuine spare parts.

### Installation

- This appliance is heavy. Care should be taken when moving it.
- When unpacking the appliance, check that it is not damaged. If in doubt, do not use it and contact the Service Centre.
- All packing and transit bolts must be removed before use. Serious damage can occur to the product and to property if this is not adhered to. See relevant section in the user manual.
- After having installed the appliance, check that it is not standing on the inlet and drain hose and the worktop is not pressing the electrical supply cable.
- If the machine is situated on a carpeted floor, please adjust the feet in order to allow air to circulate freely under the appliance.
- Always be sure, that there is no water leakage from hoses and their connections after the installation.
- If the appliance is installed in a location subject to frost, please read the «**dangers of freezing**» chapter.
- Any plumbing work required to install this appliance should be carried out by a qualified plumber or competent person.
- Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.

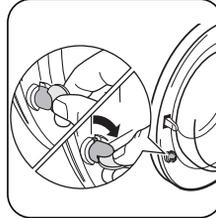
## Use

- This appliance is designed for domestic use. It must not be used for purposes other than those for which it was designed.
- Only wash fabrics which are designed to be machine washed. Follow the instructions on each garment label.
- Do not overload the appliance. See the relevant section in the user manual.
- Before washing, ensure that all pockets are empty and buttons and zips are fastened. Avoid washing frayed or torn articles and treat stains such as paint, ink, rust, and grass before washing. Underwired bras must NOT be machine washed.
- Garments which have been in contact with volatile petroleum products should not be machine washed. If volatile cleaning fluids are used, care should be taken to ensure that the fluid is removed from the garment before placing in the machine.
- Never pull the power supply cable to remove the plug from the socket; always take hold of the plug itself.
- Never use the washing machine if the power supply cable, the control panel, the working surface or the base are damaged so that the inside of the washing machine is accessible.

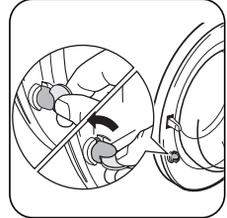
## Child safety

- This washing machine is not intended for use by young children or infirm persons without supervision.
- Young children should be supervised to ensure that they do not play with the appliance.
- The packaging components (e.g. plastic film, polystyrene) can be dangerous to children - danger of suffocation! Keep them out of children's reach
- Keep all detergents in a safe place out of children's reach.

- Make sure that children or pets do not climb into the drum. To prevent children or pets becoming trapped inside the drum, the machine incorporates special feature.



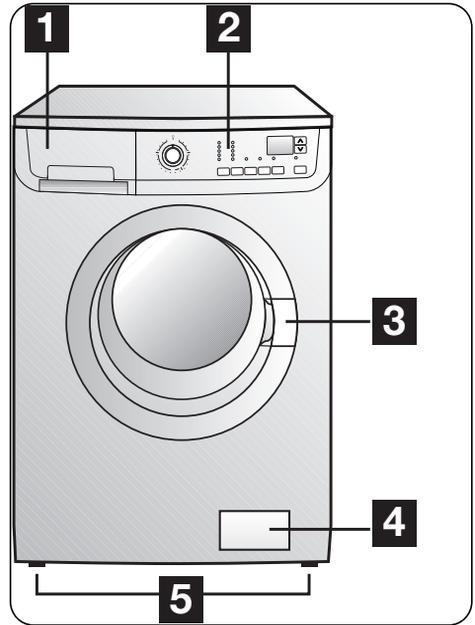
To **activate** this device, rotate the button (without pressing it) inside the door clockwise until the groove is horizontal. If necessary use a coin.



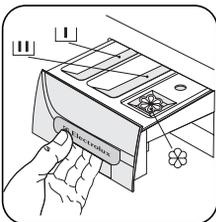
To **disable** this device and restore the possibility of closing the door, rotate the button anti-clockwise until the groove is vertical.

## Description of the appliance

- 1** Detergent dispenser drawer
- 2** Control panel
- 3** Door opening handle
- 4** Drain pump
- 5** Adjustable feet



## Detergent dispenser drawer

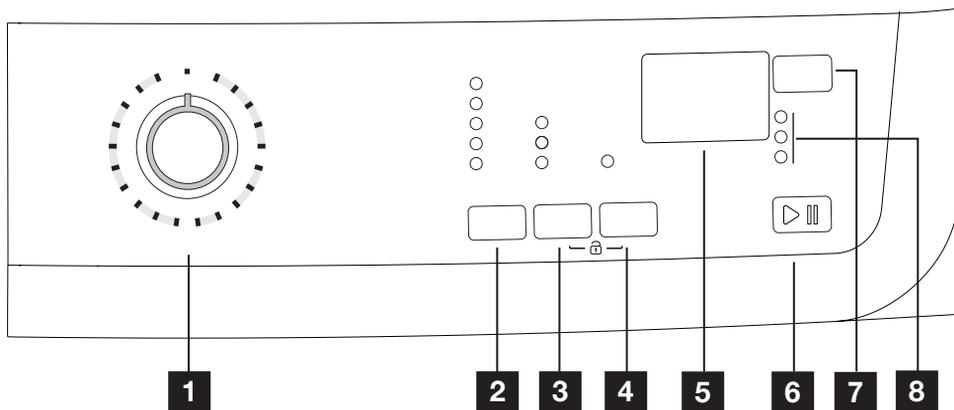


 Prewash

 Wash

 Fabric Softener

# Control panel and functions



<b>1</b> Programme selector dial and On/Off switch	<ul style="list-style-type: none"> <li>The programme selector dial allows you to select a programme and/or to switch the machine on/off. It can be turned either clockwise or anticlockwise. The light of button <b>6</b> starts to flash.</li> </ul>
<b>2</b> Spin reduction button	<ul style="list-style-type: none"> <li>Press this button repeatedly to change the spin speed, if you want your laundry to be spun at a speed different from the one proposed by the washing machine or to select the Night Cycle  and Rinse Hold . The relevant light will light up.</li> </ul>
<b>3</b> Options button	<ul style="list-style-type: none"> <li>By pressing this button, you can select only one of the following option: Prewash, Intensive, Super Quick (see the relevant chapter «Operating sequence»). The relevant light will light up.</li> </ul>
<b>4</b> Extra Rinse button	<ul style="list-style-type: none"> <li>By pressing this button, the machine performs some additional rinses.</li> </ul>
<b>5</b> Display	<ul style="list-style-type: none"> <li>The display shows the following information: duration of the selected programme, delayed start, incorrect option selection, alarm codes, child lock activated, heating phase and end of programme.</li> </ul>
<b>6</b> Start/Pause button	<ul style="list-style-type: none"> <li>This button allows you to start the selected programme; the corresponding green pilot light stops flashing.</li> <li>It also interrupts a programme which is running, the corresponding green pilot light starts to flash.</li> </ul>
<b>7</b> Delay Start button	<ul style="list-style-type: none"> <li>By pressing this button the wash programme can be delayed from 30 min - 60 min - 90 min, 2 hours and then by 1 hour up to a maximum of 20 hours.</li> </ul>
<b>8</b> Indicator lights	<ul style="list-style-type: none"> <li>The different pilot lights illuminate depending on the running programme phase:</li> </ul>

## Programme table

Programme/ Temperature	Type of laundry	Options	Description of programme
<b>Cottons</b> 95°	<b>White cotton</b> (normally soiled cotton items).	Spin red.   Prewash, Intensive, Super Quick, Extra rinse	Main wash, rinses Long spin at the max speed Max load: 7 kg *Reduced Load: 3.5 kg
<b>Cottons</b> 60° Eco	<b>White and fast coloured cotton</b> (normally soiled cotton items)	Spin red.   Prewash, Extra rinse	Main wash, rinses Long spin at the max speed Max load: 7 kg
<b>Cottons</b> 60° - 40°	<b>Coloured cotton</b> lightly soiled	Spin red.   Prewash, Intensive, S. Quick, Extra rinse	Main wash, rinses, long spin at the max speed Max load: 7 kg *Reduced Load: 3.5 kg
<b>Cottons</b> 40° Eco	<b>Coloured cotton</b> lightly soiled	Spin red.   Prewash, Extra rinse	Main wash, rinses Long spin at the max speed Max load: 7 kg
<b>Synthetics</b> 50° - 40°	<b>Synthetic or mixed fabrics</b>	Spin red.   Prewash, Intensive, Super Quick Extra rinse	Main wash rinses Short spin 900 rpm Max load: 3.5 kg *Reduced Load: 1.5 kg
<b>Synthetics</b> Easy iron 40°	<b>Synthetic or mixed fabrics</b> to be gently washed and spun.	Spin red.  Prewash, Extra rinse	Main wash rinses Short spin 900 rpm Max load: 1 kg
<b>Delicates</b> 40° - 30°	<b>Delicate fabrics</b> , for example curtains.	  Prewash, Super Quick Intensive, Extra Rinse	Main wash, rinses Short spin 700 rpm Max load: 3.5 kg *Reduced Load: 1.5 kg

\* If you select the SUPER QUICK option by pressing the relevant button, we recommend you, to reduce the maximum load as indicated in the table above. Full loading is possible however with somewhat reduced cleaning results.

## Programme table

Programme/ Temperature	Type of laundry	Options	Description of programme
<b>Wool</b> 40°	Programme for wool «Pure new wool, non- shrink, machine washable» label.	Spin red.,  , 	Main wash rinses Short spin 900 rpm Max load: 2 kg
<b>Handwash</b> 30° - Cold	Special programme for hand washing fabrics	Spin red.,  , 	Main wash, rinses Short spin 900 rpm, Max load: 2 kg
<b>Mini 30'</b> 30°	Short cycle for lightly soiled fabrics		Main Wash, rinses Short spin 700 rpm Max load: 2 kg
<b>Silk</b> 30°	Silk items to be gentle washed and spun.	 , 	Main wash, rinses Short spin 700 rpm Max load: 1 kg
<b>Sport Shoes</b> 40°	Short cycle for 1 pair of sport shoes	Spin Red.  ,  Prewash, Extra rinse	Main Wash, rinses Short spin 900 rpm Max load: 1 pair
<b>Sport 40°</b>	Programme for heavily soiled synthetics items	Spin red.,  ,  Extra rinse	Prewash at 30°C Main wash, rinses Short spin 900 rpm, Max load: 2.5 kg
<b>Rinse</b>	Separate rinse cycle for hand washed items of cotton.	Spin red.  ,  Extra rinse	rinses Long spin at the max speed Max load: 7 kg
<b>Drain</b>	For emptying out the last rinse water in programmes with the Rinse Hold or Night Cycle option.		Draining of water
<b>Spin</b>	Separate spin for cottons.	Spin red.	Drain and long spin at the max speed Max load: 7 kg

## Programme information

Cottons Eco	This programme can be selected for slightly or normally soiled cotton items. The temperature will decrease and the washing time will be extended. This allows you to obtain a good washing efficiency whilst saving energy.
Wool and Handwash	Washing programme for machine washable wool as well as for hand washable woollens and delicate fabrics with the «hand washing» care symbol  . <b>Note:</b> A single or bulky item may cause imbalance. If the appliance doesn't perform the final spin phase, add more items, redistribute the load manually and then select the spinning programme.
Easy Iron	By selecting this programme, the laundry is gently washed and spun to avoid any creasing. In this way ironing is easier. Furthermore the machine will perform additional rinses.
Rinse	With this programme it is possible to rinse and spin cotton garments which have been washed by hand. The machine performs 3 rinses, followed by a final spin at maximum speed. The spin speed can be reduced by pressing the relevant button.
Drain	For emptying out the water of the last rinse in programmes with the Rinse Hold or Night Cycle option. Firstly, turn the programme selector dial to «Off», then select programme Drain and press the button <b>6</b> .
Spin	Separate spin for hand washed garments and after programmes with Rinse Hold or Night Cycle option. Before selecting this programme the selector dial must be turned to «Off». You can choose the speed by pressing the relevant button to adapt it to the fabrics to be spun.
Sport shoes 40°	With this programme it is possible to wash one pair of sport shoes. The shoes would be gently washed and spun. Washing temperature 40°C. <b>Note!</b> Do not wash your sport shoes together with laundry.
Sport 40°	This programme is suitable for washing heavily soiled sport items of synthetic fabrics. The machine will automatically add a prewash phase before the main wash to eliminate mud stains. <b>Note !</b> We recommend that you do <b>not</b> put the detergent into the compartment <b>11</b> of the detergent drawer. The spin speed is reduced.
Off = Cancelling	To reset a programme and to switch off the machine turn the selector dial to «Off». A new programme can now be selected.

# Washing hints

## Sorting the laundry

Follow the wash code symbols on each garment label and the manufacturer's washing instructions. Sort the laundry as follows: whites, coloureds, synthetics, delicates, woollens.

## Temperatures

90° or 95°	for normally soiled white cottons and linen (e.g. tea cloths, towels, tablecloths, sheets...)
50°/60°	for normally soiled, colour fast garments (e.g. shirts, night dresses, pyjamas....) in linen, cotton or synthetic fibres and for lightly soiled white cotton (e.g. underwear).
30°-40°-Cold	for delicate items (e.g. net curtains), mixed laundry including synthetic fibres and woollens bearing the label «pure new wool, machine washable, non-shrink».

## Before loading the laundry

Never wash whites and coloureds together. Whites may lose their «whiteness» in the wash.

New coloured items may run in the first wash; they should therefore be washed separately the first time.

**Make sure that no metal objects are left in the laundry (e.g. hair clips, safety pins, pins). Button up pillowcases, close zip fasteners, hooks and poppers. Tie any belts or long tapes.**

Remove persistent stains before washing.

Rub particularly soiled areas with a special detergent or detergent paste.

Treat curtains with special care. Remove hooks or tie them up in a bag or net.

## Maximum loads

Recommended loads are indicated in the programme charts.

General rules:

**Cotton, linen:** drum full but not too tightly packed;

**Synthetics:** drum no more than half full;

**Delicate fabrics and woollens:** drum no more than one third full.

Washing a maximum load makes the most efficient use of water and energy.

For heavily soiled laundry, reduce the load size.

## Laundry weights

The following weights are indicative:

bathrobe	1200 g
napkin	100 g
quilt cover	700 g
sheet	500 g
pillow case	200 g
tablecloth	250 g
towelling towel	200 g
tea cloth	100 g
night dress	200 g
ladies' briefs	100 g
man's work shirt	600 g
man's shirt	200 g
man's pyjamas	500 g
blouse	100 g
men's underpants	100 g

## Removing stains

Stubborn stains may not be removed by just water and detergent. It is therefore advisable to treat them prior to washing.

**Blood:** treat fresh stains with cold water. For dried stains, soak overnight in water with a special detergent then rub in the soap and water.

**Oil based paint:** moisten with benzine stain remover, lay the garment on a soft cloth and dab the stain; treat several times.

**Dried grease stains:** moisten with turpentine, lay the garment on a soft surface and dab the stain with the fingertips and a cotton cloth.

**Rust:** oxalic acid dissolved in hot water or a rust removing product used cold. Be careful with rust stains which are not recent since the cellulose structure will have already been damaged and the fabric tends to hole.

**Mould stains:** treat with bleach, rinse well (whites and fast coloureds only).

**Grass:** soap lightly and treat with bleach (whites and fast coloureds only).

**Ball point pen and glue:** moisten with acetone (\*), lay the garment on a soft cloth and dab the stain.

**Lipstick:** moisten with acetone as above, then treat stains with methylated spirits. Remove any residual marks from white fabrics with bleach.

**Red wine:** soak in water and detergent, rinse and treat with acetic or citric acid, then rinse. Treat any residual marks with bleach.

**Ink:** depending on the type of ink, moisten the fabric first with acetone (\*), then with acetic acid; treat any residual marks on white fabrics with bleach and then rinse thoroughly.

**Tar stains:** first treat with stain remover, methylated spirits or benzine, then rub with detergent paste.

(\*) do not use acetone on artificial silk.

## Detergents and additives

Good washing results also depend on the choice of detergent and use of the correct quantities to avoid waste and protect the environment. Although biodegradable, detergents contain substances which, in large quantities, can upset the delicate balance of nature.

The choice of detergent will depend on the type of fabric (delicates, woollens, cottons, etc.), the colour, washing temperature and degree of soiling.

All commonly available washing machine detergents may be used in this appliance:

- powder detergents for all types of fabric,
- powder detergents for delicate fabrics (60°C max) and woollens,
- liquid detergents, preferably for low temperature wash programmes (60°C max) for all types of fabric, or special for woollens only.

The detergent and any additives must be placed in the appropriate compartments of the dispenser drawer before starting the wash programme.

If using concentrated powder or liquid detergents, a programme **without** prewash must be selected.

The washing machine incorporates a recirculation system which allows an optimal use of the concentrated detergent.

Pour liquid detergent into the dispenser drawer compartment marked  **just before** starting the programme.

Any fabric softener or starching additives must be poured into the compartment marked  before starting the wash programme.

Follow the product manufacturer's recommendations on quantities to use and **do not exceed the «MAX» mark in the detergent dispenser drawer.**

## Quantity of detergent to be used

The type and quantity of detergent will depend on the type of fabric, load size, degree of soiling and hardness of the water used. Water hardness is classified in so-called «degrees» of hardness. Information on hardness of the water in your area can be obtained from the relevant water supply company, or from your local authority. Follow the product manufacturers' instructions on quantities to use.

Level	Characteristic	Degrees	
		German °dH	French °T.H.
1	soft	0-7	0-15
2	medium	8-14	16-25
3	hard	15-21	26-37
4	very hard	> 21	> 37

## Degrees of water hardness

Follow the product manufacturers' instructions on quantities to use.  
Use less detergent if:

- you are washing a small load,
- the laundry is lightly soiled,
- large amounts of foam form during washing.

## Before the first use

### **WARNING!**

Ensure that the electrical and water connections comply with the installation instructions.

### **IMPORTANT!**

Remove the polystyrene block and any material from the drum.

### **IMPORTANT!**

Before the first wash run a cotton cycle at 95°C or 90°C, without any laundry in the machine, to remove any manufacturing residue from the drum and tub. Pour 1/2 a measure of detergent into the dispenser drawer and start the machine.

### **Acoustic signals**

The machine is provided with an acoustic device, which sounds in the following cases:

- at the end of the cycle
- if there is a fault

By pressing buttons **2** and **3** simultaneously for about 6 seconds, the acoustic signal is deactivated (except if there is a fault). By pressing these 2 buttons again, the acoustic signal is reactivated.

### **Child safety lock**

This device function allows you to leave the appliance unattended without having the worry that children might be injured by or cause damage to the appliance.

This function remains enabled also when the washing machine is not working.

There are two different ways to set this option:

- before pressing the button **6**: it will be impossible to start the machine.
- after pressing the button **6**: it will be impossible to change any other programme or option.

To enable (or disable) this option press simultaneously for about 6 seconds the buttons **3** and **4** until the paddle icon  appears (disappears) on (from) the display .

### **Stand by mode**

If your laundry is not removed within 10 minutes after the programme is finished, the backlight of the display switches off and the energy saving system will be enabled. Only the pilot light of the button **6** still blinks to indicate that you must switch the appliance off.

If you press any button, the appliance will come out from the energy saving status and you could set another washing programme or switch the appliance off.

## Operating sequence

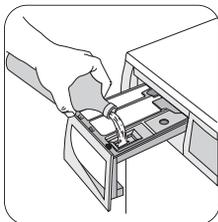
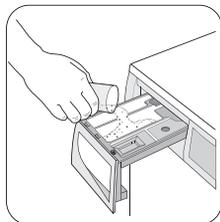


### Load the laundry

Open the door by carefully pulling the door handle outwards. Place the laundry in the drum, one item at a time, shaking them out

as much as possible. Close the door.

### Measure out the detergent and the fabric softener



Pull out the dispenser drawer until it stops.

Measure out the amount of detergent required, pour it into the main wash compartment  and, if you wish to carry out a programme with the prewash phase, pour it into the compartment marked .

If required, pour fabric softener into the compartment marked  (the amount used must not exceed the «MAX» mark in the drawer). Close the drawer gently.

### Select the required programme by turning the programme selector dial

The green light of the button  starts to flash. The selector dial can be turned either clockwise or anticlockwise.

Turn to position «Off» to Reset programme / Switch OFF of the machine.

**At the end of the programme the selector dial must be turned to position «Off», to switch the machine off.**

### IMPORTANT!

If you turn the programme selector dial to another programme when the machine is working, the red pilot light of button  will flash 3 times and the message **Err** is displayed to indicate a wrong selection. The machine will not perform the new selected programme.

### Select the spin speed or Night Cycle or Rinse Hold option by pressing the button

When selecting a programme, the light corresponding to the maximum speed allowed for that programme will illuminate (refer to the section «Programme table» for the maximum allowed by each cycle spin speed).

Press this button repeatedly to change the spin speed, if you want your laundry to be spun at a speed different from the one proposed by the appliance.

**Night Cycle** : by selecting this option, the machine will not drain the water of the last rinse, so as not to crease the laundry. As all spinning phases are suppressed, this washing cycle is very quiet and it can be selected at night or in times with a more economical power rate. On some programmes, the rinses will be performed with more water.

When the programme has finished, the display shows a flashing zero «0.00» but the door remains locked to indicate that the water must be emptied out.

**Rinse Hold** : by selecting this option the water of the last rinse is not emptied out to prevent the fabrics from creasing.

When the programme has finished, the display shows a flashing zero «0.00» but the door remains locked to indicate that the water must be emptied out.

**To empty out the water, see the paragraph «At the end of the cycle».**

## Operating sequence

### Select the desired option by pressing the button **3**

Press this button repeatedly, to select one of the available options. The relevant light will light up.

**Prewash:** select this option if you wish your laundry to be prewashed at 30°C before the main wash. The prewash ends with a short spin in programmes for cotton and synthetic fabrics, whereas in the programmes for delicate fabrics the water is only drained.

**Intensive:** this option can be selected for heavily soiled laundry: the washing intensity will be increased and the washing time will be prolonged by a few minutes depending on the selected type of fabric.

**Super Quick:** a very short cycle for slightly soiled items that have been used or worn for a short time.

The washing time will be reduced according to the type of fabric and the selected temperature. We recommended that you to reduce the laundry load (see the programmes table).

### Select the Extra Rinse option by pressing the button **4**

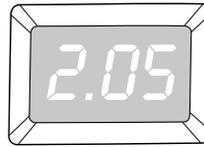
The machine performs some additional rinses. This option is recommended for people who are allergic to detergents, and in areas where the water is very soft.

### Display (**5**)

The display shows the following information:

#### Duration of the selected programme

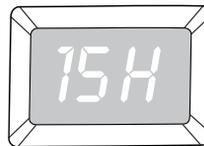
After selecting a programme, the duration is displayed in hours and minutes (for example 2.05). The duration is calculated automatically on the basis of the maximum recommended load for each type of fabric.



After the programme has started, the time remaining is updated every minute.

### Delayed start

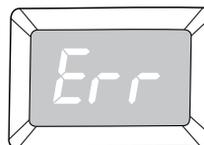
The selected delay (20 hours max) set by pressing the relevant button appears on the display for about 3 seconds, then the duration of the previously selected programme is displayed.



The delay time value decreases by one unit every hour and then, when 1 hour remains, the time decreases

every minute.

### Incorrect option selection



If an option which is not compatible with the set wash programme is selected, the message

Err is displayed for a few seconds and the red light of the button **6** starts flashing.

### Alarm codes



In the event of operating problems, some alarm codes can be displayed, for example E20 (see paragraph "What do if...").

# Operating sequence

## Heating phase



During the washing cycle the display shows a temperature icon to indicate that the appliance has started the heating phase of the water in the tub.

## Start the programme by pressing the button **6**

To start the selected programme, press this button; the corresponding green pilot light stops flashing.

The «Wash» and «Door» lights illuminate to indicate that the appliance starts operating and the door is locked.

To **interrupt** a programme which is running, press the button **6**: the corresponding green pilot light starts to flash. To **restart** the programme from the point at which it was interrupted, press this button again.

If you have chosen a delayed start, the machine will begin the countdown.

### **IMPORTANT!**

If an incorrect option is selected, the red pilot light of this button flashes 3 times and the message Err is displayed for a few seconds.

## Select the Delay Start by pressing the button **7**

Before you start the programme, if you wish to delay the start, press the button **7** repeatedly, to select the desired delay.

The selected delay time value (up to 20 hours) will appear on the display for a few seconds, then the duration of the programme will appear again.

You must select this option after you have set the programme and before you press the button **6**.

## Selecting the delayed start:

- Select the programme and the required options.
- Select the delay start by pressing the button **7**.
- Press the button **6**: the machine starts its countdown.

The programme will start after the selected delay has expired.

## Cancelling the delayed start:

You can cancel the delay time at any moment, before you press the button **6**.

If you have already pressed it, and you wish to cancel the delay time, proceed as follows:

- set the washing machine to PAUSE by pressing the button **6**;
- press the button **7** repeatedly until the symbol  $\square$  is displayed.
- press the button **6** again to start the programme.

### **IMPORTANT!**

- The selected delay can be changed only after selecting the washing programme again.
- The door will be locked throughout the delay time. If you need to open the door, you must first set the washing machine to PAUSE by pressing the button **6** and then wait a few minutes until the «Door» light has gone off. After you have closed the door, press the button **6** again.

## The Delay Start cannot be selected with Drain programme.

## Indicator lights (**8**)

After having pressed the button **6**, the «Wash» pilot light illuminates and stays on while the machine is working. At the end of any cycle it goes off.

## Operating sequence

When the programme has finished, the «End» pilot light illuminates and at the same time the light of the button **6** goes off. If there is water left in the tub, the «Door» light illuminates: the door remains locked.

The «Door» pilot light indicates if the door can be opened:

- light on: the door cannot be opened.  
The appliance is operating or there is water left in the tub. **Attention!** If the door is locked do not try to open it!
- light off: the door can be opened.  
The washing programme is finished.
- flashing light: the door is opening.

### Altering an option or a running programme

It is possible to change a few options before the programme carries them out.

Before you make any change, you must pause the washing machine by pressing the button **6**.

Changing a running programme is possible only by resetting it. Turn the programme selector dial to «Off» and then to the new programme position. Start the new programme by pressing the button **6** again.

The washing water in the tub will not be emptied out.

### Interrupting a programme

Press the button **6** to interrupt a programme which is running, the corresponding light starts to flash. Press this button again to restart the programme.

### Cancelling a programme

Turn the selector dial to Off to cancel a programme which is running. You can now select a new programme.

### Opening the door after the programme has started

First set the machine to pause by pressing the button **6**.

If the «Door» light flashes after a few minutes the door can be opened. If this light remains lit, this means that the machine is already heating or that the water level is too high.

In this case the door can not be opened.

If you cannot open the door but you need to open it you have to switch the machine off by turning the selector dial to «Off». After about a few minutes the door can be opened (**pay attention to the water level and temperature!**).

After this procedure, it will be necessary to set the programme and the options again and then to press button **6**.

### At the end of the programme

The machine stops automatically. On the display will appear a flashing «0.00» and the door can be opened.

If the «Rinse hold» or «Night Cycle» option has been selected, the display will show a flashing «0.00» and the door remains locked to indicate that the water must be emptied out before opening the door.

To empty out the water proceed as follows:

1. turn the programme selector dial to «Off»
2. select the **Drain** or **Spin** programme
3. reduce the spin speed if needed, by pressing the relevant button
4. press the button **6** to start the selected programme
5. at the end of programme, only the «End» light illuminates. Now it is possible to open the door.

Turn the programme selector dial to «Off» to switch the machine off.

Remove the laundry from the drum and carefully check that the drum is empty.

If you do not intend to carry out another wash, close the water tap. Leave the door open to prevent the formation of mildew and unpleasant smells.

## Care and cleaning

### **IMPORTANT!**

You must **DISCONNECT** the appliance from the electricity supply, before you can carry out any cleaning or maintenance work.

### **Descaling**

The water we use normally contains lime. It is a good idea to periodically use a water softening powder in the machine. Do this separately from any laundry washing, and according to the softening powder manufacturer's instructions. This will help to prevent the formation of lime deposits.

### **Maintenance Wash**

With the use of low temperature washes it is possible to get a build up of residues inside the drum.

We recommend that a maintenance wash be performed on a regular basis.

To run a maintenance wash:

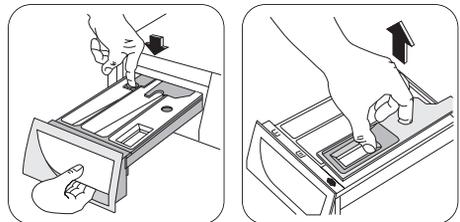
- The drum should be empty of laundry.
- Select the hottest cotton wash programme.
- Use a normal measure of detergent, must be a powder with biological properties.

### **External cleaning**

Clean the exterior cabinet of the appliance with soap and water only, and then dry thoroughly.

### **Cleaning the dispenser drawer**

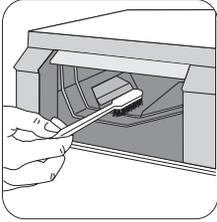
The washing powder and additive dispenser drawer should be cleaned regularly.



To aid cleaning, the top part of the additive compartment should be removed.

Remove the drawer by pressing the catch downwards and by pulling it out. Flush it out under a tap, to remove any traces of accumulated powder.

## Cleaning the drawer recess



Having removed the drawer, use a small brush to clean the recess, ensuring that all washing powder residue is removed from the upper and lower

part of the recess.

Replace the drawer and run the rinse programme without any clothes in the drum.

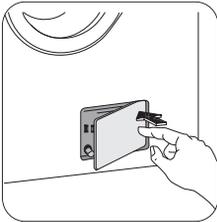
## Cleaning the pump

The pump should be inspected if

- the machine does not empty and/or spin
- the machine makes an unusual noise during draining due to objects such as safety pins, coins etc. blocking the pump.

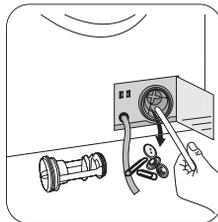
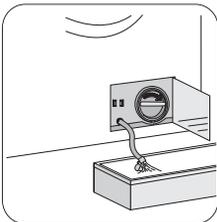
Proceed as follows:

- Disconnect the appliance.
- If necessary wait until the water has cooled down.
- Open the pump door.

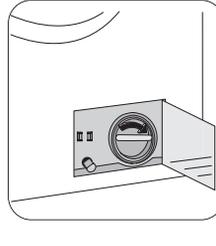


- Place a container close to the pump to collect any spillage.
- Pull out the emergency emptying hose, place it in the container and remove its cap.

- When no more water comes out, unscrew the pump cover and remove it. Always keep a rag nearby to dry up spillage of water when removing the cover.



- Remove any objects from the pump impeller by rotating it.
- Refit the cap on the emergency emptying hose and place the latter back in its seat.



- Screw the pump cover fully in.
- Close the pump door.

## IMPORTANT!

When the appliance is in use and depending on the programme selected there can be hot water in the pump.

Never remove the pump cover during a wash cycle, always wait until the appliance has finished the cycle, and is empty. When replacing the cover, ensure it is securely retightened so as to stop leaks and young children being able to remove it.

## Cleaning the water inlet filter

If your water is very hard or contains traces of lime deposit, the water inlet filter may become clogged.

It is therefore a good idea to clean it from time to time.



Turn off the water tap. Unscrew the water inlet hose. Clean the filter using a hard bristle brush. Refit the inlet hose.

## The dangers of freezing

If the machine is exposed to temperatures below 0°C, certain precautions should be taken.

- Turn off the water tap.
- Unscrew the inlet hose.

- Place the end of the emergency emptying hose and that of the inlet hose in a bowl placed on the floor and let water drain out.
- Screw the water inlet hose back on and reposition the emergency emptying hose after having put the cap on again.
- When you intend to start the machine up again, make sure that the room temperature is above 0°C.

### **Emergency emptying out**

If the water is not discharged, proceed as follows to empty out the machine:

- pull out the plug from the power socket;
- close the water tap;
- if necessary, wait until the water has cooled down;
- open the pump door;
- place a bowl on the floor and place the end of the emergency emptying hose into the bowl. Remove its cap. The water should drain by gravity into the bowl. When the bowl is full, put the cap back on the hose. Empty the bowl. Repeat the procedure until water stops flowing out;
- clean the pump if necessary as previously described;
- replace the emergency emptying hose in its seat after having plugged it;
- screw the pump cover again and close the door.

## What to do if...

### **IMPORTANT!**

Certain problems are due to lack of simple maintenance or oversights, which can be solved easily without calling out an engineer. Before contacting your local Service Centre, please carry out the checks listed below.

During machine operation it is possible that the **red** pilot light of the button **6** flashes, the buzzer sounds and one of the following alarm codes appears on the display to indicate that the machine is not working.

- *E10*: problem with the water supply
- *E20*: problem with water draining
- *E40*: door open.

Once the problem has been eliminated, press the button **6** to restart the programme. If after all checks, the problem persists, contact your local Service Centre.

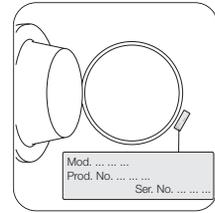
Malfunction	Possible Cause / Solution
<p><b>The washing machine does not start:</b></p>	<p>The door has not been closed. <i>E40</i></p> <ul style="list-style-type: none"> <li>• Close the door firmly.</li> </ul> <p>The plug is not properly inserted in the power socket.</p> <ul style="list-style-type: none"> <li>• Insert the plug into the power socket.</li> </ul> <p>There is no power at the socket.</p> <ul style="list-style-type: none"> <li>• Please check your domestic electrical installation.</li> </ul> <p>The main fuse or the fuse in the plug has blown.</p> <ul style="list-style-type: none"> <li>• Replace the fuse.</li> </ul> <p>The selector dial is not correctly positioned and the button <b>6</b> has not been pressed.</p> <ul style="list-style-type: none"> <li>• Please turn the selector dial and press the button <b>6</b> again.</li> </ul> <p>The delay start has been selected.</p> <ul style="list-style-type: none"> <li>• If the laundry are to be washed immediately, cancel the delay start.</li> </ul> <p>The Child Safety Lock function has been activated.</p> <ul style="list-style-type: none"> <li>• Deactivate this function.</li> </ul>
<p><b>The machine does not fill:</b></p>	<p>The water tap is closed. <i>E10</i></p> <ul style="list-style-type: none"> <li>• Open the water tap.</li> </ul> <p>The inlet hose is squashed or kinked. <i>E10</i></p> <ul style="list-style-type: none"> <li>• Check the inlet hose connection.</li> </ul> <p>The filter in the inlet hose is blocked. <i>E10</i></p> <ul style="list-style-type: none"> <li>• Clean the water inlet hose filter.</li> </ul> <p>The door is not properly closed. <i>E40</i></p> <ul style="list-style-type: none"> <li>• Close the door firmly.</li> </ul>

Malfunction	Possible Cause / Solution
<b>The machine fills then empties immediately:</b>	<p>The end of the drain hose is too low.</p> <ul style="list-style-type: none"> <li>Refer to relevant paragraph in «water drainage» section.</li> </ul>
<b>The machine does not empty and/or does not spin:</b>	<p>The drain hose is squashed or kinked. <i>E20</i></p> <ul style="list-style-type: none"> <li>Check the drain hose connection.</li> </ul> <p>The drain pump is clogged. <i>E20</i></p> <ul style="list-style-type: none"> <li>Clean the drain pump.</li> </ul> <p>The option «Rinse hold» or «Night Cycle» has been selected.</p> <ul style="list-style-type: none"> <li>Select the draining or spinning programmes.</li> </ul> <p>The laundry is not evenly distributed in the drum.</p> <ul style="list-style-type: none"> <li>Redistribute the laundry.</li> </ul>
<b>There is water on the floor:</b>	<p>Too much detergent or unsuitable detergent (creates too much foam) has been used.</p> <ul style="list-style-type: none"> <li>Reduce the detergent quantity or use another one.</li> </ul> <p>Check whether there are any leaks from one of the inlet hose fittings. It is not always easy to see this as the water runs down the hose; check to see if it is damp.</p> <ul style="list-style-type: none"> <li>Check the water inlet hose connection.</li> </ul> <p>The inlet or drain hose is damaged.</p> <ul style="list-style-type: none"> <li>Replace it with a new one.</li> </ul> <p>The cap on the emergency emptying hose has not been replaced after cleaning the pump.</p> <ul style="list-style-type: none"> <li>Refit the cap on the emergency emptying hose and place the latter back in its seat.</li> </ul>
<b>Unsatisfactory washing results:</b>	<p>Too little detergent or unsuitable detergent has been used.</p> <ul style="list-style-type: none"> <li>Increase the detergent quantity or use another one.</li> </ul> <p>Stubborn stains have not been treated prior to washing.</p> <ul style="list-style-type: none"> <li>Use commercial products to treat the stubborn stains.</li> </ul> <p>The correct temperature was not selected.</p> <ul style="list-style-type: none"> <li>Check if you have selected the correct temperature.</li> </ul> <p>Excessive laundry load.</p> <ul style="list-style-type: none"> <li>Reduce the laundry load.</li> </ul>

Malfunction	Possible Cause / Solution
<p><b>The door will not open:</b></p>	<p>The programme is still running.</p> <ul style="list-style-type: none"> <li>• Wait the end of washing cycle.</li> </ul> <p>The door lock has not been released.</p> <ul style="list-style-type: none"> <li>• Wait a few minutes until the «Door» light has gone off.</li> </ul> <p>There is water in the drum.</p> <ul style="list-style-type: none"> <li>• Select drain or spin programme to empty out the water.</li> </ul>
<p><b>The machine vibrates or is noisy:</b></p>	<p>The transit bolts and packing have not been removed.</p> <ul style="list-style-type: none"> <li>• Check the correct installation of the appliance.</li> </ul> <p>The support feet have not been adjusted.</p> <ul style="list-style-type: none"> <li>• Check the correct levelling of the appliance.</li> </ul> <p>The laundry is not evenly distributed in the drum.</p> <ul style="list-style-type: none"> <li>• Redistribute the laundry.</li> </ul> <p>Maybe there is very little laundry in the drum.</p> <ul style="list-style-type: none"> <li>• Load more laundry.</li> </ul>
<p><b>Spinning starts late or the machine does not spin:</b></p>	<p>The electronic unbalance detection device has cut in because the laundry is not evenly distributed in the drum. The laundry is redistributed by reverse rotation of the drum. This may happen several times before the unbalance disappears and normal spinning can resume. If, after 10 minutes, the laundry is still not evenly distributed in the drum, the machine will not spin. In this case, redistribute the load manually and select the spin programme.</p> <ul style="list-style-type: none"> <li>• Redistribute the laundry.</li> <li>• If the load is very small, add more items, redistribute the load manually and then select the spinning programme.</li> </ul>
<p><b>The machine makes an unusual noise</b></p>	<p>The machine is fitted with a type of motor which makes a different noise compared with other traditional motors. This new motor ensures a softer start and more even distribution of the laundry in the drum when spinning, as well as increased stability of the machine.</p>
<p><b>No water is visible in the drum</b></p>	<p>Machines based on modern technology operate very economically using very little water without affecting performance.</p>

If you are unable to identify or solve the problem, contact our service centre.

Before telephoning, make a note of the model, serial number and purchase date of your machine: the Service Centre will require this information.



## Technical data

Dimensions	Width	60 cm
	Height	85 cm
	Depth (including the porthole)	63 cm
Electrical connection Voltage - Overall power - Fuse	Information on the electrical connection is given on the rating plate on the inner edge of the appliance door	
Water supply pressure	Minimum	0,05 MPa
	Maximum	0,8 MPa
Maximum Load	Cotton	7 kg
	Synthetics	3.5 kg
	Delicates	3.5 kg
	Woollens and handwash	2 kg
Spin Speed	Maximum	1400 rpm

## Consumption values

Programme	Programme duration (in hours and minutes)	Energy consumption (in kWh)	Water consumption (in litres)
Cottons 95°C	For the duration of the programmes, please refer to the display on the control panel	2.2	65
Cottons 60° Eco(*)		1.19	52
Cottons 60°C - 40°C		1.4	62
Cottons 40° Eco		1.2	57
Delicates 40°C - 30°C		0.55	58
Wool 40°C		0.35	52
Handwash 30°C - Cold		0.25	52

### Information

The consumption data shown on this chart is to be considered purely indicative, as it may vary depending on the quantity and type of laundry, on the inlet water temperature and on the ambient temperature. It refers to the highest temperature for each wash programme.

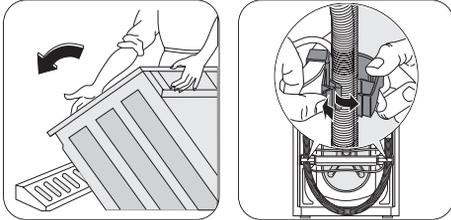
(\*) The "Cottons 60° Eco" is the reference programme with a load of 7 kg for the data entered in the energy label, in compliance with EEC 92/75 standards.

# Installation instruction

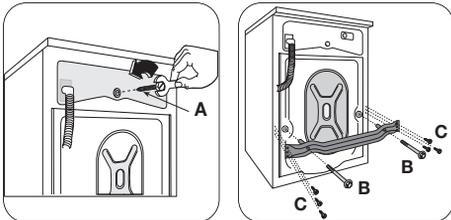
## Unpacking

All transit bolts and packing must be removed before using the appliance.

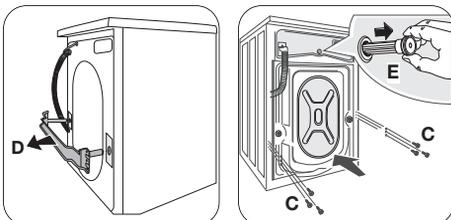
You are advised to keep all transit devices so that they can be refitted if the machine ever has to be transported again.



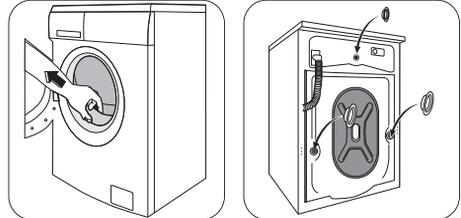
1. After removing all the packaging, carefully lay machine on it's back to remove the polystyrene base from the bottom.
2. Remove the power supply cable, the inlet and the draining hoses from the hose holders on the rear of the appliance.



3. With a suitable spanner unscrew and remove the central rear bolt **A**.
4. Unscrew and remove the two large rear bolts **B** and the six smaller bolts **C**.



5. Remove the bracket **D**, refit the six smaller bolts **C** and slide out the relevant plastic spacer **E**.



6. Remove the polystyrene block fitted on the door seal.
7. Fill the smaller upper hole and the two large ones with the corresponding plastic plug caps supplied in the bag containing the instruction booklet.

## Positioning

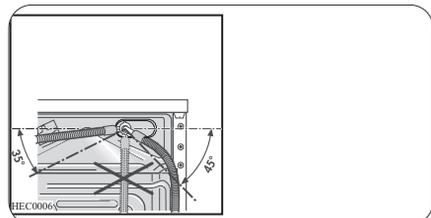
Install the machine on a flat hard floor. Make sure that air circulation around the machine is not impeded by carpets, rugs etc. Check that the machine does not touch the wall or other kitchen units.

## Water inlet

The inlet hose is already screwed on the back of the appliance.

1. Set the hose correctly by loosening the ring nut. After positioning the inlet hose, be sure to tighten the ring nut again to prevent leaks.

**Do not place the inlet hose downwards. Angle the hose to the left or right depending on the position of your water tap (see picture).**



2. **This appliance must be connected to a cold water supply.** Connect the hose to a tap with a 3/4" thread. The inlet hose must not be lengthened. If it is too short and you do not wish to move the tap, you will have to purchase a new, longer hose specially designed for this type of use..



**NOTE**  
Installation should comply with local water authority and building regulations' requirements.

The appliance must be connected to a cold water supply.  
A minimum water pressure of 0.05 MPa (0.5 bar) is required for safe operation of the appliance.

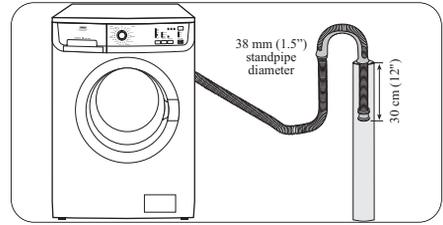
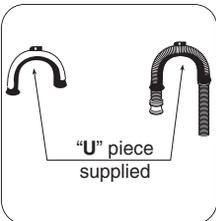
If you cannot make the cold water connection direct from the rising mains, you may be able to operate the appliance from your cold water storage system.

There should be a minimum vertical distance of 5.02m (16.5 ft) between the appliance's inlet and the bottom of the water storage tank.

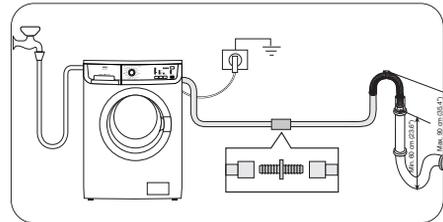
## Water drainage

This appliance is designed to be permanently plumbed into your home's drainage system using one of the following methods.

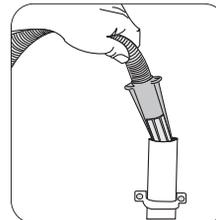
1. **Into a drainage standpipe.**



Firstly form a hook in the end of the drain hose using the «U» piece supplied. Place the drain hose into your standpipe, which should have an internal diameter of approximately 38mm thus ensuring there is an air break between the drain hose and standpipe. When discharging into a standpipe ensure that the top of the standpipe is no more than 90 cm (35.4") and no less than 60 cm (23.6") above floor level.



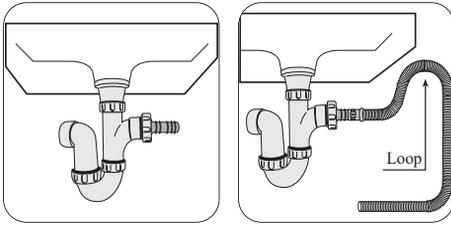
The drain hose may be extended to a maximum of 4 metres. An additional drain hose and joining piece is available from your local Service Force Centre. The joining piece must have an internal diameter of 18mm.



If your drain hose looks like this (see below) you do not require the «U» piece. Just push the hose firmly into the standpipe.

2. **Onto a sink outlet spigot.**

If the outlet spigot has not been used before, remove any blanking plug that may be in place.



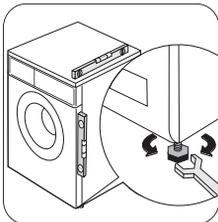
Push the drain hose onto the spigot and secure with a clip, ensure a loop is formed in the drain hose (see diagram) to prevent waste from the sink entering the washing machine.

### **Important!**

Before connecting the machine to new pipework or to pipework that has not been used for some time, run off a reasonable amount of water to flush out any debris that may have collected in the pipes.

### **Levelling**

Level the washing machine by raising or lowering the feet. The feet may be tight to adjust as they incorporate a self locking nut, but the machine **MUST** be level and stable.



If necessary, check the setting with a spirit level.

Any necessary adjustment can be made with a spanner. Accurate levelling prevents vibration, noise and displacement of the machine during operation.

Never place cardboard, wood or similar materials under the machine to compensate for any unevenness in the floor.

Some vibration is inevitable, especially if mounted on a wooden floor.

Sprung wooden floors are particularly susceptible to vibration. For advice, consult a builder. If possible, always place the machine on a solid floor.

### **Special conditions**

If the floor is carpeted or covered with crumbly or soft material, insert a rigid support base under the feet to prevent noise, vibration or displacement. The base should protrude a few centimetres beyond the edges of the machine.



### **WARNING!**

The machine should **NOT** be placed on deep pile carpeting.

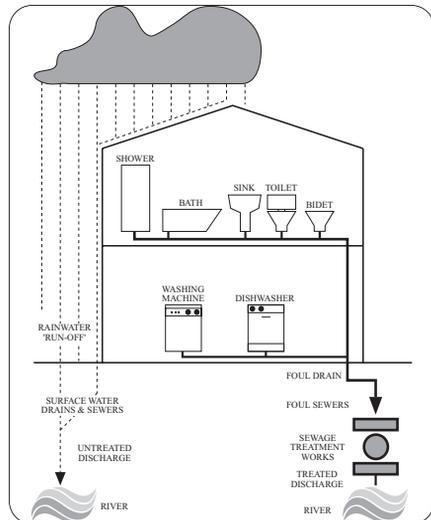
### **NOTE**

Please ensure that when the appliance is installed it is easily accessible for the engineer in the event of a breakdown.

### **In the interest of the environment**

Washing machines should be connected to the FOUL drainage system, the water will then be taken to a sewage works for treatment before being discharged safely into a river. It is essential that these appliances are not connected to the surface water drainage system as this water is discharged directly into a river or stream and may cause pollution.

If you require any further advice please contact your local water authority.



## Electrical connection

Any electrical work required to install this appliance should be carried out by a qualified electrician or competent person.



### **WARNING!**

**This appliance must be earthed. The manufacturer declines any liability should this safety measure not be observed.**

Before switching on, make sure the electricity supply voltage is the same as that indicated on the appliance's rating plate.

### **IMPORTANT!**

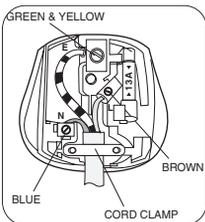
**Information on the electrical connection is given on the rating plate on the inner edge of the appliance door.**

The appliance is supplied with a 13amp plug fitted. In the event of having to change the fuse in the plug supplied, a 13amp ASTA approved (BS1363/A) fuse must be used.

Should the plug need to be replaced for any reason, proceed as described below.

The wires in the mains lead are coloured in accordance with the following code:

Green and Yellow .....- Earth  
 Blue .....- Neutral  
 Brown.....- Live



The wire coloured green and yellow must be connected to the terminal marked with the letter «E» or by the earth symbol  $\equiv$  or

coloured green and yellow.

The wire coloured blue must be connected to the terminal marked «N» or coloured black.

The wire coloured brown must be connected to the terminal marked «L» or coloured red.

Upon completion there must be no cut, or stray strands of wire present and the cord clamp must be secure over the outer sheath.



### **WARNING!**

**A cut off plug inserted into a 13 amp socket is a serious safety (shock) hazard.**

**Ensure that the cut off plug is disposed of safely. Should the appliance power supply cable need to be replaced, this must be carried out by our Service Force Centre.**

The power supply cable must be easily accessible after installing the appliance.

## Permanent connection

In the case of permanent connection it is necessary that you install a double pole switch between the appliance and the electricity supply (mains), with a minimum gap of 3mm between the switch contacts and of a type suitable for the required load in compliance with the current electrical regulations.

The switch must not break the yellow and green earth cable at any point.

# Environmental concerns

---

## Packaging materials

The materials marked with the symbol  are recyclable.

>PE<=polyethylene

>PS<=polystyrene

>PP<=polypropylene

This means that they can be recycled by disposing of them properly in appropriate collection containers.

## Old machine

Use authorised disposal sites for your old appliance. Help to keep your country tidy!

The symbol  on the product or on its packaging indicates that this product may not be treated as household waste. Instead it should be taken to the appropriate collection point for the recycling of electrical and electronic equipment. By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product. For more detailed information about recycling of this product, please contact your local council, your household waste disposal service or the shop where you purchased the product.

## Ecological hints

To save water, energy and to help protect the environment, we recommend that you follow these tips:

- Normally soiled laundry may be washed without prewashing in order to save detergent, water and time (the environment is protected too!).
- The machine works more economically if it is fully loaded.
- With adequate pre-treatment, stains and limited soiling can be removed; the laundry can then be washed at a lower temperature.
- Measure out detergent according to the water hardness, the degree of soiling and the quantity of laundry being washed.



[www.electrolux.com](http://www.electrolux.com)

[www.zanussi-electrolux.co.uk](http://www.zanussi-electrolux.co.uk)