

A decorative graphic on the left side of the page, featuring a large dashed circle, a solid blue circle, and several overlapping curved lines in blue and grey.

Product Manual

# Momentum<sup>®</sup> 5400.2

**ST9100823A**

**ST9808211A**

**ST960822A**

**ST9408114A**

**ST9308110A**

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One gigabyte, or GB, equals one billion bytes and one terabyte, or TB, equals one trillion bytes when referring to hard drive capacity. Accessible capacity may vary depending on operating environment and formatting. Quantitative usage examples for various applications are for illustrative purposes. Actual quantities will vary based on various factors, including file size, file format, features and application software. Seagate reserves the right to change, without notice, product offerings or specifications.

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## 1.0 Introduction

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This manual describes the functional, mechanical and interface specifications for the following Seagate® Momentus®5400.2 drives:

- ST9100823A
- ST960822A
- ST9808211A
- ST9408114A
- ST9308110A

These drives provide the following key features:

- 5,400-RPM spindle speed and 8-Mbyte buffer combine for superior performance.
- Quiet operation. Fluid Dynamic Bearing (FDB) motor.
- High instantaneous (burst) data transfer rates (up to 100 Mbytes per second) using Ultra DMA mode 5.
- Tunneling Magnetoresistive (TMR) recording heads and EPRML technology, which provide the drives with increased areal density.
- State-of-the-art cache and on-the-fly error-correction algorithms.
- Full-track multiple-sector transfer capability without local processor intervention.
- 800 Gs nonoperating shock and 250 Gs operating shock.
- SeaTools™ diagnostic software performs a drive self-test that eliminates unnecessary drive returns.
- The 3D Defense System™, which includes Drive Defense, Data Defense, and Diagnostic Defense, offers the industry's most comprehensive protection for disc drives.
- Support for S.M.A.R.T. drive monitoring and reporting.
- Support for Read Multiple and Write Multiple commands.
- Support for autodetection of master/slave drives that use cable select (CSEL).



**Figure 1. Momentus 5400.2 PATA disc drive**





## 2.0 Drive specifications

Unless otherwise noted, all specifications are measured under ambient conditions, at 25°C, and nominal power. For convenience, the phrases *the drive* and *this drive* are used throughout this manual to indicate ST9100823A, ST9808211A, ST960822A, ST9408114A, and ST9308110A model drives.

### 2.1 Specification summary

The specifications listed in this table are for quick reference. For details on specification measurement or definition, see the appropriate section of this manual.

**Table 1: Specifications**

| Drive specification                             | ST9100823A  | ST9808211A  | ST960822A   | ST9408114A | ST9308110A |
|---|---|-------------|-------------|------------|------------|
| Formatted Gbytes (512 bytes/sector)             | 100   | 80          | 60          | 40         | 30         |
| Guaranteed sectors                              | 195,371,568   | 156,301,488 | 117,210,240 | 78,140,160 | 58,605,120 |
| Bytes per sector                                | 512   |             |             |            |            |
| Physical read/write heads                       | 4   | 3           | 3           | 2          | 2          |
| Discs   | 2   | 2           | 2           | 1          | 1          |
| Cache (Mbytes)                                  | 8   |             |             |            |            |
| Recording density, BPI (bits/inch typical)      | 703,000   |             |             |            |            |
| Track density, TPI (tracks/inch typical)        | 115,000   |             |             |            |            |
| Areal density (Gbits/inch <sup>2</sup> max)     | 86  |             |             |            |            |
| Spindle speed (RPM)                             | 5,400   |             |             |            |            |
| Internal data transfer rate OD (Mbytes/sec max) | 48.25   |             |             |            |            |
| I/O data-transfer rate (Mbytes/sec max)         | 100   |             |             |            |            |
| ATA data-transfer modes supported               | PIO modes 0–4; Multiword DMA modes 0–2; Ultra DMA modes 0–5 |             |             |            |            |
| Height  | 9.5 +/-0.2 mm (0.374 +/-0.008 inches)                       |             |             |            |            |
| Width   | 69.85 +/-0.25 mm (2.750 +/-0.010 inches)                    |             |             |            |            |
| Length  | 100.2 +/-0.25 mm (3.945 +/-0.010 inches)                    |             |             |            |            |
| Weight (typical)                                | 100 grams (0.22 lb)   |             |             |            |            |
| Average latency (msec)                          | 5.6   |             |             |            |            |
| Power-on to ready (sec typical)                 | 3.5   |             |             |            |            |
| Standby to ready (sec typical)                  | 3.0   |             |             |            |            |
| Startup current 5V (typical)                    | 1.0 amps  |             |             |            |            |
| Track-to-track seek time (msec typical)         | 1.0 (read), 1.5 (write)                                     |             |             |            |            |
| Average seek time (msec typical)                | 12.5  |             |             |            |            |
| Average seek, read (msec typical)               | 12.5  |             |             |            |            |
| Average seek, write (msec typical)              | 14.5  |             |             |            |            |
| Full-stroke seek (msec)                         | 22 (typical); 24 (max)                                      |             |             |            |            |
| Seek power (typical)                            | 2.3 watts   |             |             |            |            |

**Table 1: Specifications**

| Drive specification  | ST9100823A  | ST9808211A | ST960822A | ST9408114A | ST9308110A |
|--|---|------------|-----------|------------|------------|
| Read/write power (typical)                                       | 2.05/2.1 watts  |            |           |            |            |
| Idle mode (typical)  | 0.99 watts  |            |           |            |            |
| Standby mode   | 0.2 watts (typical)**   |            |           |            |            |
| Sleep mode   | 0.2 watts (typical)**   |            |           |            |            |
| Voltage tolerance (including noise)                              | 5V ± 5%   |            |           |            |            |
| Ambient temperature  | 5° to 55°C (operating)<br>–40° to 70°C (nonoperating)   |            |           |            |            |
| Temperature gradient<br>(°C per hour max, noncondensing)         | 20°C (operating)<br>30°C (nonoperating)   |            |           |            |            |
| Relative humidity (noncondensing)                                | 5% to 90% (operating)<br>5% to 95% (nonoperating)   |            |           |            |            |
| Relative humidity gradient                                       | 30% per hour max  |            |           |            |            |
| Wet bulb temperature (°C max)                                    | 30°C (operating)<br>40°C (nonoperating)   |            |           |            |            |
| Altitude, operating  | –304.8 m to 3,048 m (–1000 ft to 10,000 ft)   |            |           |            |            |
| Altitude, nonoperating<br>(below mean sea level, max)            | –304.8 m to 12,192 m (–1,000 ft to 40,000 ft)   |            |           |            |            |
| Shock, operating (Gs max at 2 msec)                              | 250   |            |           |            |            |
| Shock, nonoperating (Gs max at 2 msec)                           | 800   |            |           |            |            |
| Shock, nonoperating (Gs max at 1 msec)                           | 900   |            |           |            |            |
| Shock, nonoperating (Gs max at 0.5 msec)                         | 400   |            |           |            |            |
| Vibration, operating (max displacement may apply below 10 hz)    | 1.0 Gs (0 to peak, 5–500 Hz)  |            |           |            |            |
| Vibration, nonoperating (max displacement may apply below 22 hz) | 5.0 Gs (0 to peak, 10–500 Hz)   |            |           |            |            |
| Drive acoustics, sound power (bels)                              |   |            |           |            |            |
| Idle*  | 2.4 (typical)<br>2.6 (max)  |            |           |            |            |
| Quiet seek   | 2.6 (typical)<br>2.8 (max)  |            |           |            |            |
| Performance seek   | 2.9 (typical)<br>3.1 (max)  |            |           |            |            |
| Nonrecoverable read errors                                       | 1 per 10 <sup>14</sup> bits read  |            |           |            |            |
| Mean Time Before Failure (MTBF)                                  | 330,000 power-on hours<br>At nominal power, 25°C ambient temperature.<br>Max case temperature: 65°C at the case measurement location shown in Figure 4. |            |           |            |            |
| Load/Unload (U/UL) cycles  |   |            |           |            |            |
| 25°C, 50% relative humidity                                      | 600,000 software-controlled power on/off cycles<br>20,000 hard power on/off cycles  |            |           |            |            |
| 32°C, 80% relative humidity                                      |   |            |           |            |            |
| 5°C, 80% relative humidity                                       | 600,000 software-controlled power on/off cycles   |            |           |            |            |
| 5°C, 10% relative humidity                                       |   |            |           |            |            |
| 55°C, 16% relative humidity                                      | 20,000 hard power on/off cycles   |            |           |            |            |
| Service life   | 5 Years   |            |           |            |            |
| Warranty   | 5 Years   |            |           |            |            |

\*During periods of drive idle, some offline activity may occur, according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.

\*\*Typical notebooks will pull power to the drive when entering S3 and S4; while in the S3 and S4 states, drive sleep and drive standby modes will not contribute to battery power consumption.

## 2.2 Formatted capacity

| Model      | Formatted capacity | Guaranteed sectors | Bytes per sector |
|------------|--------------------|--------------------|------------------|
| ST9100823A | 100 Gbytes         | 195,371,568        | 512              |
| ST9808211A | 80 Gbytes          | 156,301,488        | 512              |
| ST960822A  | 60 Gbytes          | 117,210,240        | 512              |
| ST9408114A | 40 Gbytes          | 78,140,160         | 512              |
| ST9308110A | 30 Gbytes          | 58,605,120         | 512              |

## 2.3 Default logical geometry

| Cylinders | Read/write heads | Sectors per track |
|-----------|------------------|-------------------|
| 16,383    | 16               | 63                |

### LBA mode

When addressing these drives in LBA mode, all blocks (sectors) are consecutively numbered from 0 to  $n-1$ , where  $n$  is the number of guaranteed sectors as defined above.

## 2.4 Physical organization

| Model      | Read/write heads | Number of discs |
|------------|------------------|-----------------|
| ST9100823A | 4                | 2               |
| ST9808211A | 3                | 2               |
| ST960822A  | 3                | 2               |
| ST9408114A | 2                | 1               |
| ST9308110A | 2                | 1               |

## 2.5 Recording and interface technology

| Technology                                      | Specification           |
|---|-------------------------|
| Interface                                       | Parallel ATA            |
| Recording method                                | RLL 0,11                |
| Recording density BPI (bits/inch typical)       | 703,000                 |
| Track density TPI (tracks/inch typical)         | 115,000                 |
| Areal density (Gbits/inch <sup>2</sup> max)     | 86                      |
| Spindle speed (RPM) ( $\pm 0.2\%$ )             | 5,400                   |
| Internal data-transfer rate OD (Mbytes/sec max) | 48.25                   |
| I/O data-transfer rate (Mbytes/sec max)         | 100 (Ultra DMA mode 5)  |
| Interleave                                      | 1:1                     |
| Cache buffer                                    | 8 Mbytes (8,192 kbytes) |

## 2.6 Physical characteristics

|                |                     |                                       |
|----------------|---------------------|---------------------------------------|
| Height         | (mm)<br>(inches)    | 9.5 $\pm 0.2$<br>0.374 $\pm 0.008$    |
| Width          | (mm)<br>(inches)    | 69.85 $\pm 0.25$<br>2.750 $\pm 0.010$ |
| Length         | (mm)<br>(inches)    | 100.2 $\pm 0.25$<br>3.945 $\pm 0.010$ |
| Typical weight | (grams)<br>(pounds) | 100<br>0.22                           |

## 2.7 Seek time

Seek measurements are taken with nominal power at 25°C ambient temperature. All times are measured using drive diagnostics. The specifications below are defined as follows:

- Track-to-track seek time is an average of all possible single-track seeks in both directions.
- Average seek time is a true statistical random average of at least 5,000 measurements of seeks between random tracks, less overhead.

| Typical seek times (msec)* | Read | Write |
|----------------------------|------|-------|
| Track-to-track             | 1.0  | 1.5   |
| Average                    | 12.5 | 14.5  |
| Full-stroke                | 22.0 | 24.0  |
| Average latency            | 5.56 | 5.56  |

\*Measured in performance mode

**Note.** These drives are designed to consistently meet the seek times represented in this manual. Physical seeks, regardless of mode (such as track-to-track and average), are expected to meet or exceed the noted values. However, due to the manner in which these drives are formatted, benchmark tests that include command overhead or measure logical seeks may produce results that vary from these specifications.

## 2.8 Time to ready

| Time to ready           | Typical | Max |
|-------------------------|---------|-----|
| Power-on to Ready (sec) | 3.5     | 8.0 |
| Standby to Ready (sec)  | 3.0     | 8.0 |

## 2.9 Power specifications

The drive receives DC power (+5V) through the interface connector.

### 2.9.1 Power consumption

Power requirements for the drives are listed in the table on page 8. Typical power measurements are based on an average of drives tested, under nominal conditions, using 5.0V input voltage at 25°C ambient temperature.

- **Spinup power**

Spinup power is measured from the time of power-on to the time that the drive spindle reaches operating speed.

- **Seek mode**

During seek mode, the read/write actuator arm moves toward a specific position on the disc surface and does not execute a read or write operation. Servo electronics are active. Seek mode power is measured based on three random seek operations every 100 msec. This mode is not typical.

- **Read/write power and current**

Read/write power is measured with the heads on track, based on three 63 sector read or write operations every 100 msec.

- **Idle mode power\***

Idle mode power is measured with the drive up to speed, with servo electronics active and with the heads in a random track location.

- **Standby mode**

During Standby mode, the drive accepts commands, but the drive is not spinning, and the servo and read/write electronics are in power-down mode.

**Table 2: DC power**

| Power dissipation       | +5V average (watts, 25° C) |
|-------------------------|----------------------------|
| Spinup (typical)        | 1.00 amps                  |
| Idle, performance mode* | 1.85                       |
| Idle, active*           | 0.99                       |
| Idle, low power mode*   | 0.85                       |
| Seeking                 | 2.3                        |
| Read                    | 2.05                       |
| Write                   | 2.1                        |
| Standby                 | 0.20                       |
| Sleep                   | 0.20                       |

\*During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.

### 2.9.1.1 Typical current profile

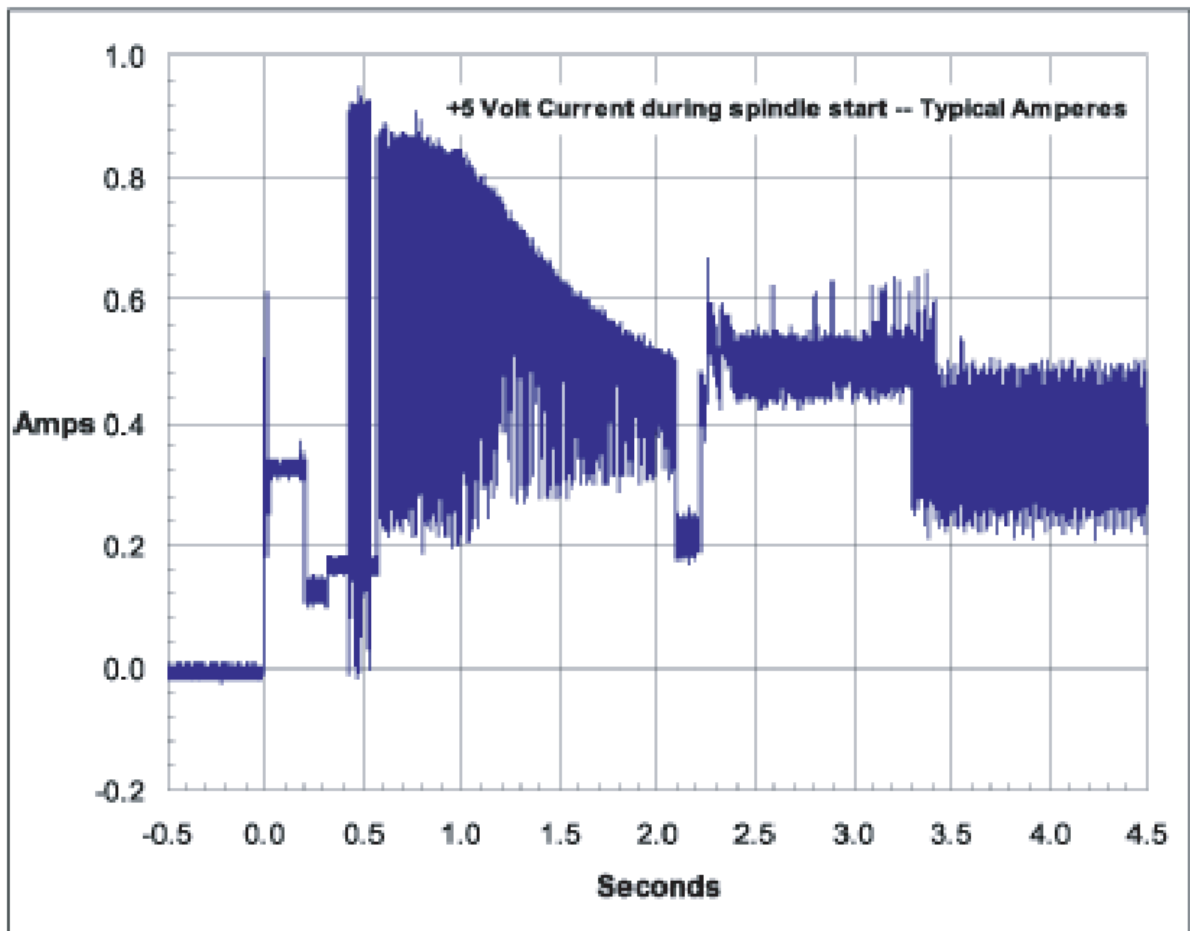


Figure 2. Typical 5V startup and operation current profile

### 2.9.2 Conducted noise

Input noise ripple is measured at the host system power supply across an equivalent 15-ohm resistive load on the +5 volt line.

Using 5-volt power, the drive is expected to operate with a maximum of 100 mV peak-to-peak square-wave injected noise at up to 10 MHz.

**Note.** Equivalent resistance is calculated by dividing the nominal voltage by the typical RMS read/write current.

### 2.9.3 Voltage tolerance

Voltage tolerance (including noise):

5V  $\pm$  5%

## 2.9.4 Power-management modes

The drive provides programmable power management to provide greater energy efficiency. In most systems, you can control power management through the system setup program. The drive features the following power-management modes:

**Table 3: Power management modes**

| Power modes        | Heads    | Spindle  | Buffer   |
|--------------------|----------|----------|----------|
| Active (operating) | Tracking | Rotating | Enabled  |
| Idle, performance  | Tracking | Rotating | Enabled  |
| Idle, active       | Floating | Rotating | Disabled |
| Idle, low power    | Parked   | Rotating | Disabled |
| Standby            | Parked   | Stopped  | Disabled |
| Sleep              | Parked   | Stopped  | Disabled |

- **Active mode**

The drive is in Active mode during the read/write and seek operations.

- **Idle mode**

The buffer remains enabled, and the drive accepts all commands and returns to Active mode any time disc access is necessary.

- **Standby mode**

The drive enters Standby mode when the host sends a Standby Immediate command. If the host has set the standby timer, the drive can also enter Standby mode automatically after the drive has been inactive for a specifiable length of time. The standby timer delay is established using a Standby or Idle command. In Standby mode, the drive buffer is enabled, the heads are parked and the spindle is at rest. The drive accepts all commands and returns to Active mode any time disc access is necessary.

- **Sleep mode**

The drive enters Sleep mode after receiving a Sleep command from the host. In Sleep mode, the drive buffer is disabled, the heads are parked and the spindle is at rest. The drive leaves Sleep mode after it receives a Hard Reset or Soft Reset from the host. After receiving a reset, the drive exits Sleep mode and enters Standby mode with all current translation parameters intact.

- **Idle and Standby timers**

Each time the drive performs an Active function (read, write or seek), the standby timer is reinitialized and begins counting down from its specified delay times to zero. If the standby timer reaches zero before any drive activity is required, the drive makes a transition to Standby mode. In both Idle and Standby mode, the drive accepts all commands and returns to Active mode when disc access is necessary.



## 2.10 Environmental specifications

### 2.10.1 Ambient temperature

Ambient temperature is defined as the temperature of the environment immediately surrounding the drive. Actual drive case temperature should not exceed 65°C (149°F) within the operating ambient conditions.

Above 1,000 feet (305 meters), the maximum temperature is derated linearly by 1°C every 1000 feet.

|              |                              |
|--------------|------------------------------|
| Operating    | 5° to 55°C (41° to 131°F)    |
| Nonoperating | –40° to 70°C (–40° to 158°F) |

### 2.10.2 Temperature gradient

|              |   |
|--------------|---|
| Operating    | 20°C per hour (68°F per hour max), without condensation |
| Nonoperating | 30°C per hour (86°F per hour max)                       |

### 2.10.3 Humidity

#### 2.10.3.1 Relative humidity

|              |  |
|--------------|--|
| Operating    | 5% to 90% noncondensing (30% per hour max) |
| Nonoperating | 5% to 95% noncondensing (30% per hour max) |

#### 2.10.3.2 Wet bulb temperature

|              |                  |
|--------------|------------------|
| Operating    | 30°C (86°F max)  |
| Nonoperating | 40°C (104°F max) |

### 2.10.4 Altitude

|              |   |
|--------------|---|
| Operating    | –304.8 m to 3,048 m (–1,000 ft to 10,000 ft)  |
| Nonoperating | –304.8 m to 12,192 m (–1,000 ft to 40,000 ft) |

## 2.10.5 Shock

All shock specifications assume that the drive is mounted securely with the input shock applied at the drive mounting screws. Shock may be applied in the X, Y or Z axis.

### 2.10.5.1 Operating shock

These drives comply with the performance levels specified in this document when subjected to a maximum operating shock of 250 Gs based on half-sine shock pulses of 2 msec. Shocks should not be repeated more than two times per second.

### 2.10.5.2 Nonoperating shock

The nonoperating shock level that the drive can experience without incurring physical damage or degradation in performance when subsequently put into operation is 800 Gs based on a nonrepetitive half-sine shock pulse of 2 msec duration.

The nonoperating shock level that the drive can experience without incurring physical damage or degradation in performance when subsequently put into operation is 900 Gs based on a nonrepetitive half-sine shock pulse of 1 msec duration.

The nonoperating shock level that the drive can experience without incurring physical damage or degradation in performance when subsequently put into operation is 400 Gs based on a nonrepetitive half-sine shock pulse of 0.5 msec duration.

## 2.10.6 Vibration

All vibration specifications assume that the drive is mounted securely with the input vibration applied at the drive mounting screws. Vibration may be applied in the X, Y or Z axis.

### 2.10.6.1 Operating vibration

The following table lists the maximum vibration levels that the drive may experience while meeting the performance standards specified in this document.

---

|          |   |
|----------|---|
| 5–500 Hz | 1.0 Gs (0 to peak). Max displacement may apply below 10 Hz. |
|----------|---|

---

### 2.10.6.2 Nonoperating vibration

The following table lists the maximum nonoperating vibration that the drive may experience without incurring physical damage or degradation in performance when subsequently put into operation.

---

|           |   |
|-----------|---|
| 10–500 Hz | 5.0 Gs (0 to peak). Max displacement may apply below 22 Hz. |
|-----------|---|

---

## 2.11 Acoustics

Drive acoustics are measured as overall A-weighted acoustic sound power levels (no pure tones). All measurements are consistent with ISO document 7779. Sound power measurements are taken under essentially free-field conditions over a reflecting plane. For all tests, the drive is oriented with the cover facing upward.

**Note.** For seek mode tests, the drive is placed in seek mode only. The number of seeks per second is defined by the following equation:

$$(\text{Number of seeks per second} = 0.4 / (\text{average latency} + \text{average access time}))$$

**Table 4: Drive level acoustics**

| Acoustic mode                    |                                  |                                  |
|----------------------------------|----------------------------------|----------------------------------|
| Idle*                            | Quiet Seek                       | Performance Seek                 |
| 2.4 bels (typ)<br>2.6 bels (max) | 2.6 bels (typ)<br>2.8 bels (max) | 2.9 bels (typ)<br>3.1 bels (max) |

\*During periods of drive idle, some offline activity may occur according to the S.M.A.R.T. specification, which may increase acoustic and power to operational levels.

## 2.12 Electromagnetic immunity

When properly installed in a representative host system, the drive operates without errors or degradation in performance when subjected to the radio frequency (RF) environments defined in the following table:

**Table 5: Electromagnetic immunity**

| Test                             | Description  | Performance level | Reference standard                |
|----------------------------------|--|-------------------|-----------------------------------|
| Electrostatic discharge          | Contact, HCP, VCP: ± 4 kV; Air: ± 8 kV   | B                 | EN 61000-4-2: 95                  |
| Radiated RF immunity             | 80 to 2,000 MHz, 10 V/m, 80% AM with 1 kHz sine<br>900 MHz, 3 V/m, 50% pulse modulation @ 200 Hz | A                 | EN 61000-4-3: 96<br>ENV 50204: 95 |
| Electrical fast transient        | ± 1 kV on AC mains, ± 0.5 kV on external I/O   | B                 | EN 61000-4-4: 95                  |
| Surge immunity                   | ± 1 kV differential, ± 2 kV common, AC mains   | B                 | EN 61000-4-5: 95                  |
| Conducted RF immunity            | 150 kHz to 80 MHz, 3 Vrms, 80% AM with 1 kHz sine  | A                 | EN 61000-4-6: 97                  |
| Power Frequency H-field immunity | 1 A/m, 50Hz/60Hz, 3 axes   | A                 | EN 61000-4-8: 97                  |
| Voltage dips, interrupts         | 30% Reduction for 25 cycles<br>>95% Reduction for 250 cycles<br>>95%, 0.5 cycles                 | C<br>C<br>B       | EN 61000-4-11: 94                 |

A - 1) No upset or degradation in performance beyond manufacturer's specified limits.  
2) No data loss.

B - 1) Unit self recovers without user intervention.  
2) No data loss.

C - 1) Upset OK provided that unit will function after user intervention.

## 2.13 Reliability

| Measurement type  | Specification  |
|---|--|
| Nonrecoverable read errors  | 1 per 10 <sup>14</sup> bits read, max.   |
| Mean time between failures (MTBF)   | 330,000 power-on hours<br>At nominal power, 25°C ambient temperature.<br>Max case temperature: 65°C at the case measurement location shown in Figure 4.                      |
| Load/Unload (U/UL)<br><br>25°C, 50% relative humidity<br><br>32°C, 80% relative humidity<br>5°C, 80% relative humidity<br>5°C, 10% relative humidity<br>55°C, 16% relative humidity | 600,000 software-controlled power on/off cycles<br>20,000 hard power on/off cycles<br><br>600,000 software-controlled power on/off cycles<br>20,000 hard power on/off cycles |
| Service Life  | 5 Years  |
| Warranty  | 5 Years  |

## 2.14 Agency certification

### 2.14.1 Safety certification

The drives are recognized in accordance with UL 1950 and CSA C22.2 (950) and meet all applicable sections of IEC950 and EN 60950 as tested by TUV North America.

### 2.14.2 Electromagnetic compatibility

Hard drives that display the CE mark comply with the European Union (EU) requirements specified in the Electromagnetic Compatibility Directive (89/336/EEC). Testing is performed to the levels specified by the product standards for Information Technology Equipment (ITE). Emission levels are defined by EN 55022, Class B and the immunity levels are defined by EN 55024.

Seagate uses an independent laboratory to confirm compliance with the EC directives specified in the previous paragraph. Drives are tested in representative end-user systems. Although CE-marked Seagate drives comply with the directives when used in the test systems, we cannot guarantee that all systems will comply with the directives. The drive is designed for operation inside a properly designed enclosure, with properly shielded I/O cable (if necessary) and terminators on all unused I/O ports. Computer manufacturers and system integrators should confirm EMC compliance and provide CE marking for their products.

## Korean RRL

If these drives have the Korea Ministry of Information and Communication (MIC) logo, they comply with paragraph 1 of Article 11 of the Electromagnetic Compatibility control Regulation and meet the Electromagnetic Compatibility (EMC) Framework requirements of the Radio Research Laboratory (RRL) Ministry of Information and Communication Republic of Korea.

These drives have been tested and comply with the Electromagnetic Interference/Electromagnetic Susceptibility (EMI/EMS) for Class B products. Drives are tested in a representative, end-user system by a Korean-recognized lab.

- EUT name (model numbers): ST9100823A, ST9808211A, ST960822A, ST9408114A, and ST9308110A.

- Certificate numbers:

|            |                   |
|------------|-------------------|
| ST9100823A | E-D011-04-3510(B) |
| ST9808211A | E-D011-04-3506(B) |
| ST960822A  | E-D011-04-3503(B) |
| ST9408114A | E-D011-04-3502(B) |
| ST9308110A | E-D011-04-3504(B) |

- Trade name or applicant: Seagate Technology International
- Manufacturing date: August 2004
- Manufacturer/nationality: Seagate Technology International

## Australian C-Tick (N176)

If these models have the C-Tick marking, they comply with the Australia/New Zealand Standard AS/NZS3548 1995 and meet the Electromagnetic Compatibility (EMC) Framework requirements of the Australian Communication Authority (ACA).

### 2.14.3 FCC verification

These drives are intended to be contained solely within a personal computer or similar enclosure (not attached as an external device). As such, each drive is considered to be a subassembly even when it is individually marketed to the customer. As a subassembly, no Federal Communications Commission verification or certification of the device is required.

Seagate Technology LLC has tested this device in enclosures as described above to ensure that the total assembly (enclosure, disc drive, motherboard, power supply, etc.) does comply with the limits for a Class B computing device, pursuant to Subpart J, Part 15 of the FCC rules. Operation with noncertified assemblies is likely to result in interference to radio and television reception.

**Radio and television interference.** This equipment generates and uses radio frequency energy and if not installed and used in strict accordance with the manufacturer's instructions, may cause interference to radio and television reception.

This equipment is designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio or television, which can be determined by turning the equipment on and off, you are encouraged to try one or more of the following corrective measures:

- Reorient the receiving antenna.
- Move the device to one side or the other of the radio or TV.
- Move the device farther away from the radio or TV.
- Plug the computer into a different outlet so that the receiver and computer are on different branch outlets.

If necessary, you should consult your dealer or an experienced radio/television technician for additional suggestions. You may find helpful the following booklet prepared by the Federal Communications Commission: *How to Identify and Resolve Radio-Television Interference Problems*. This booklet is available from the Superintendent of Documents, U.S. Government Printing Office, Washington, DC 20402. Refer to publication number 004-000-00345-4.

## **2.15 Environmental protection**

Seagate designs its products to meet environmental protection requirements worldwide, including regulations restricting certain chemical substances.

### **European Union Restriction of Hazardous Substances (RoHS)**

The European Union Restriction of Hazardous Substances (RoHS) Directive restricts the presence of chemical substances, including Lead (Pb), in electronic products effective July 2006.

A number of parts and materials in Seagate products are procured from external suppliers. We rely on the representations of our suppliers regarding the presence of RoHS substances in these parts and materials. Our supplier contracts require compliance with our chemical substance restrictions, and our suppliers document their compliance with our requirements by providing material content declarations for all parts and materials for the disc drives documented in this publication. Current supplier declarations include disclosure of the inclusion of any RoHS-regulated substance in such parts or materials.

Seagate also has internal systems in place to ensure ongoing compliance with the RoHS Directive and all laws and regulations which restrict chemical content in electronic products. These systems include standard operating procedures that ensure that restricted substances are not utilized in our manufacturing operations, laboratory analytical validation testing, and an internal auditing process to ensure that all standard operating procedures are complied with.

## 3.0 Configuring and mounting the drive

---

This section contains the specifications and instructions for configuring and mounting the drive.

### 3.1 Handling and static discharge precautions

After unpacking, and before installation, the drive may be exposed to potential handling and electrostatic discharge (ESD) hazards. Observe the following standard handling and static-discharge precautions:

**Caution:**

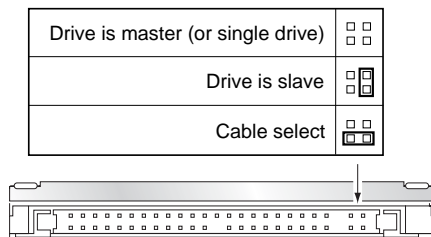
- Keep the drive in the electrostatic discharge (ESD) bag until you are ready for installation to limit the drive's exposure to ESD.
- Before handling the drive, put on a grounded wrist strap, or ground yourself frequently by touching the metal chassis of a computer that is plugged into a grounded outlet. Wear a grounded wrist strap throughout the entire installation procedure.
- Handle the drive only by its edges or frame.
- The drive is fragile—handle it with care. Do not press down on the drive top cover.
- Always rest the drive on a padded, antistatic surface until you mount it in the computer.
- Do not touch the connector pins or the printed circuit board.
- Do not remove the factory-installed labels from the drive or cover them with additional labels. Removal voids the warranty. Some factory-installed labels contain information needed to service the drive. Other labels are used to seal out dirt and contamination.

### 3.2 Jumper settings

#### 3.2.1 Master/slave configuration

Use the options jumper block shown in Figure 3 to configure the drive for operation. This jumper block is the 4-pin header adjacent to pins 1 and 2 of the I/O signal pins. For additional information about using the Cable select option, see Section 3.2.2.

The “Master or single drive” option is the factory default setting.



**Figure 3. Jumper settings**

### 3.2.2 Cable-select option

Computers that use cable select determine the master and slave drives by selecting or deselecting pin 28, CSEL, on the interface bus. Master and slave drives are determined by their physical position on the cable. To enable cable select, set a jumper as shown in Figure 3. Refer to your computer manual to determine whether your computer supports this option.

### 3.3 Drive mounting

You can mount the drive using four screws in the side-mounting holes or four screws in the bottom-mounting holes. See Figure 4 for drive mounting dimensions (dimensions in inches with mm in parentheses). Follow these important mounting precautions when mounting the drive:

- Allow a minimum clearance of 0.030 inches (0.76 mm) around the entire perimeter of the drive for cooling.
- Use only M3 x 0.5 mounting screws.
- Do not overtighten the mounting screws (maximum torque: 4.0 inch-lb).
- Four (4) threads (0.080 inches) minimum screw engagement recommended.

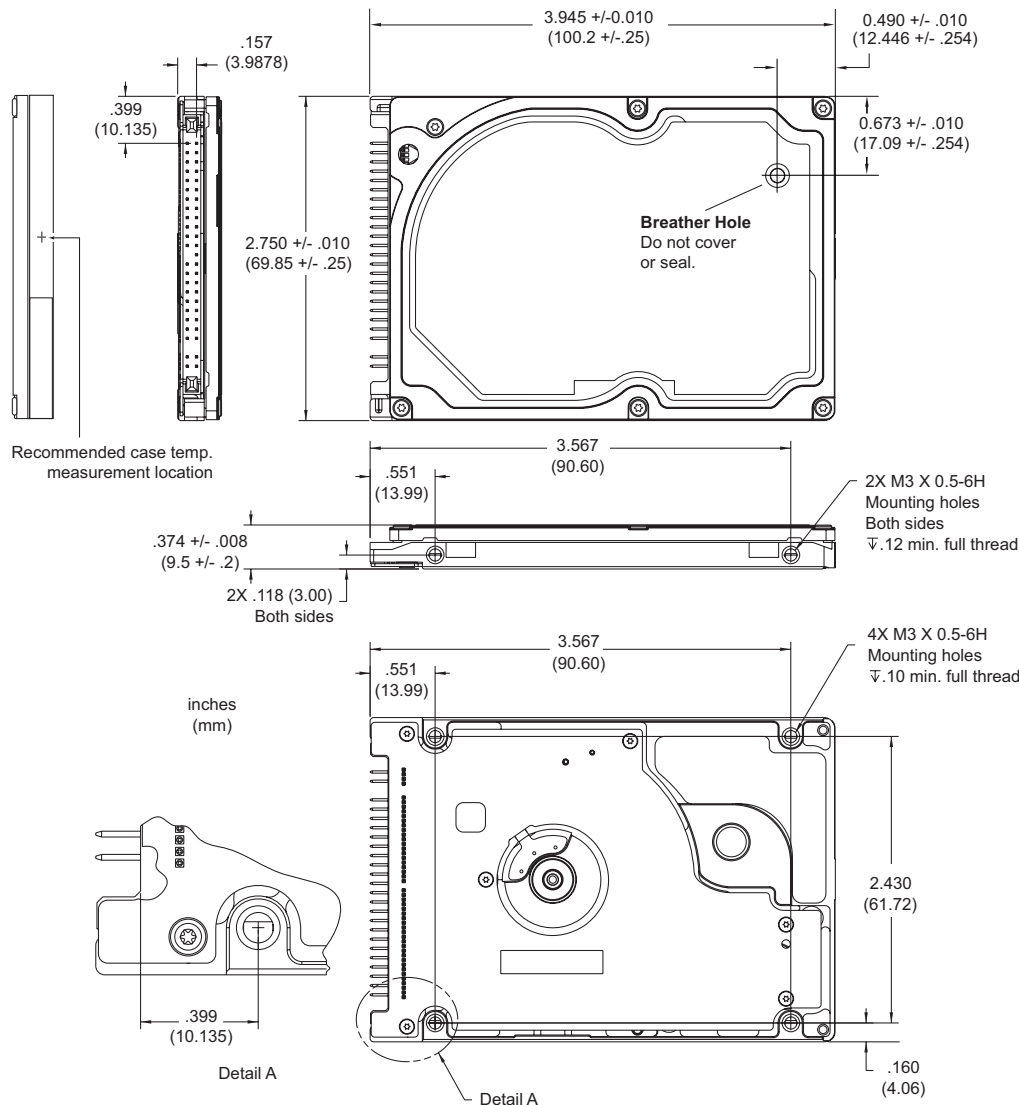


Figure 4. Mounting dimensions—top, side and end view



## 4.0 ATA interface

These drives use the industry-standard ATA task file interface that supports 16-bit data transfers. It supports ATA programmed input/output (PIO) modes 0–4; multiword DMA modes 0–2, and Ultra DMA modes 0–5. The drive also supports the use of the IORDY signal to provide reliable high-speed data transfers.

For detailed information about the ATA interface, refer to the draft of *AT Attachment with Packet Interface Extension (ATA/ATAPI-6)*, *NCITS T13 1410D*, subsequently referred to as the *Draft ATA-6 Standard*.

### 4.1 ATA interface signals and connector pins

The following table summarizes the signals on the 44-pin ATA interface connector. For a detailed description of these signals, refer to the *Draft ATA-6 Standard*.

**Table 6: Connector signals**

| Signal Name     | Connector Contact | Cable Conductor |
|-----------------|-------------------|-----------------|
| RESET-          | 1                 | 1               |
| DD7             | 3                 | 3               |
| DD6             | 5                 | 5               |
| DD5             | 7                 | 7               |
| DD4             | 9                 | 9               |
| DD3             | 11                | 11              |
| DD2             | 13                | 13              |
| DD1             | 15                | 15              |
| DD0             | 17                | 17              |
| Ground          | 19                | 19              |
| DMARQ           | 21                | 21              |
| DIOW-           | 23                | 23              |
| DIOR-           | 25                | 25              |
| IORDY           | 27                | 27              |
| DMACK-          | 29                | 29              |
| INTRQ           | 31                | 31              |
| DA1             | 33                | 33              |
| DA0             | 35                | 35              |
| CS1FX-          | 37                | 37              |
| DASP-           | 39                | 39              |
| +5 V (Logic)    | 41                | 41              |
| Ground (Return) | 43                | 43              |

| Cable Conductor | Connector Contact | Signal Name   |
|-----------------|-------------------|---------------|
| 2               | 2                 | Ground        |
| 4               | 4                 | DD8           |
| 6               | 6                 | DD9           |
| 8               | 8                 | DD10          |
| 10              | 10                | DD11          |
| 12              | 12                | DD12          |
| 14              | 14                | DD13          |
| 16              | 16                | DD14          |
| 18              | 18                | DD15          |
| 20              | 20                | (keypin)      |
| 22              | 22                | Ground        |
| 24              | 24                | Ground        |
| 26              | 26                | Ground        |
| 28              | 28                | PSYNC:CSEL    |
| 30              | 30                | Ground        |
| 32              | 32                | IOCS16-       |
| 34              | 34                | PDIAG-        |
| 36              | 36                | DA2           |
| 38              | 38                | CS3FX-        |
| 40              | 40                | Ground        |
| 42              | 42                | +5V (Motor)   |
| 44              | 44                | No connection |

#### 4.1.1 Supported ATA commands

The following table lists ATA-standard commands that the drive supports. For a detailed description of the ATA commands, refer to the *Draft ATA-6 Standard*...

**Table 7: Supported commands**

| Command name                     | Command code (in hex)             |
|----------------------------------|-----------------------------------|
| <b>ATA-standard commands</b>     |                                   |
| ATA Device Configuration Overlay | B1 <sub>H</sub>                   |
| ATA Service                      | A2 <sub>H</sub>                   |
| Check Power Mode                 | 98 <sub>H</sub> , E5 <sub>H</sub> |
| Download Microcode               | 92 <sub>H</sub>                   |
| Execute Device Diagnostics       | 90 <sub>H</sub>                   |
| Flush Cache                      | E7 <sub>H</sub>                   |
| Flush Cache Extended             | EA <sub>H</sub>                   |
| Format Track (Legacy)            | 50 <sub>H</sub>                   |
| Identify Device                  | EC <sub>H</sub>                   |
| Idle                             | 97 <sub>H</sub> , E3 <sub>H</sub> |
| Idle Immediate                   | 95 <sub>H</sub> , E1 <sub>H</sub> |
| Initialize Device Parameters     | 91 <sub>H</sub>                   |
| Read Buffer                      | E4 <sub>H</sub>                   |
| Read DMA                         | C8 <sub>H</sub> , C9 <sub>H</sub> |
| Read DMA Extended                | 25 <sub>H</sub>                   |
| Read Log Extended                | 22 <sub>H</sub>                   |
| Read Multiple                    | C4 <sub>H</sub>                   |
| Read Multiple Extended           | 29 <sub>H</sub>                   |
| Read Native Max Address          | F8 <sub>H</sub>                   |
| Read Native Max Address Extended | 27 <sub>H</sub>                   |
| Read Sectors                     | 20 <sub>H</sub> , 21 <sub>H</sub> |
| Read Sectors Extended            | 24 <sub>H</sub>                   |
| Read Verify Sectors              | 40 <sub>H</sub> , 41 <sub>H</sub> |
| Read Verify Sectors Extended     | 42 <sub>H</sub>                   |
| Recalibrate                      | 10 <sub>H</sub>                   |
| Security Disable Password        | F6 <sub>H</sub>                   |
| Security Erase Prepare           | F3 <sub>H</sub>                   |
| Security Erase Unit              | F4 <sub>H</sub>                   |
| Security Freeze Lock             | F5 <sub>H</sub>                   |
| Security Set Password            | F1 <sub>H</sub>                   |

**Table 7: Supported commands**

| Command name   | Command code (in hex)  |
|--|--|
| Security Unlock  | F2 <sub>H</sub>  |
| Seek   | 70 <sub>H</sub>  |
| Set Drive Parameters   | 91 <sub>H</sub>  |
| Set Features   | EF <sub>H</sub>  |
| Set Max Address  | F9 <sub>H</sub>  |
| Note: Individual Set Max commands are identified by the value placed in the Set Max Features register as defined to the right. | Address 00 <sub>H</sub><br>Password 01 <sub>H</sub><br>Lock 02 <sub>H</sub><br>Unlock 03 <sub>H</sub><br>Freeze Lock 04 <sub>H</sub> |
| Set Multiple Mode  | C6 <sub>H</sub>  |
| Sleep  | 99 <sub>H</sub> , E6 <sub>H</sub>  |
| S.M.A.R.T.   | B0 <sub>H</sub>  |
| Standby  | 96 <sub>H</sub> , E2 <sub>H</sub>  |
| Standby Immediate  | 94 <sub>H</sub> , E0 <sub>H</sub>  |
| Vendor Unique  | 9A <sub>H</sub> , FA <sub>H</sub> , FB <sub>H</sub>  |
| Write Buffer   | E8 <sub>H</sub>  |
| Write DMA  | CA <sub>H</sub> , CB <sub>H</sub>  |
| Write DMA Extended   | 35 <sub>H</sub>  |
| Write Log Extended   | 32 <sub>H</sub>  |
| Write Multiple   | C5 <sub>H</sub>  |
| Write Multiple Extended  | 39 <sub>H</sub>  |
| Write Sectors  | 30 <sub>H</sub> , 31 <sub>H</sub>  |
| Write Sectors Extended   | 34 <sub>H</sub>  |
| <b>ATA-standard power-management commands</b>  |  |
| Check Power Mode   | 98 <sub>H</sub> or E5 <sub>H</sub>   |
| Idle   | 97 <sub>H</sub> or E3 <sub>H</sub>   |
| Idle Immediate   | 95 <sub>H</sub> or E1 <sub>H</sub>   |
| Sleep  | 99 <sub>H</sub> or E6 <sub>H</sub>   |
| Standby  | 96 <sub>H</sub> or E2 <sub>H</sub>   |
| Standby Immediate  | 94 <sub>H</sub> or E0 <sub>H</sub>   |
| <b>ATA-standard security commands</b>  |  |
| Security Set Password  | F1 <sub>H</sub>  |
| Security Unlock  | F2 <sub>H</sub>  |
| Security Erase Prepare   | F3 <sub>H</sub>  |
| Security Erase Unit  | F4 <sub>H</sub>  |

**Table 7: Supported commands**

| <b>Command name</b>       | <b>Command code (in hex)</b> |
|---------------------------|------------------------------|
| Security Freeze Lock      | F5 <sub>H</sub>              |
| Security Disable Password | F6 <sub>H</sub>              |

#### 4.1.2 Identify Device command

The Identify Device command (command code EC<sub>H</sub>) transfers information about the drive to the host following power up. The data is organized as a single 512-byte block of data, whose contents are shown in Table 7 on page 20. All reserved bits or words should be set to zero. Parameters listed with an “x” are drive-specific or vary with the state of the drive. See Section 2.0 on page 3 for default parameter settings.

The following commands contain drive-specific features that may not be included in the *Draft ATA-6 Standard*.

| Word  | Description  | Value   |
|-------|--|---|
| 0     | Configuration information:<br><ul style="list-style-type: none"> <li>• Bit 15: 0 = ATA; 1 = ATAPI</li> <li>• Bit 7: removable media</li> <li>• Bit 6: removable controller</li> <li>• Bit 0: reserved</li> </ul> | 0C5A <sub>H</sub>   |
| 1     | Number of logical cylinders  | 16,383  |
| 2     | ATA-reserved   | 0000 <sub>H</sub>   |
| 3     | Number of logical heads  | 16  |
| 4     | Retired  | 0000 <sub>H</sub>   |
| 5     | Retired  | 0000 <sub>H</sub>   |
| 6     | Number of logical sectors per logical track: 63  | 003F <sub>H</sub>   |
| 7–9   | Retired  | 0000 <sub>H</sub>   |
| 10–19 | Serial number: (20 ASCII characters, 0000 <sub>H</sub> = none)   | ASCII   |
| 20    | Retired  | 0000 <sub>H</sub>   |
| 21    | Retired  | 0400 <sub>H</sub>   |
| 22    | Obsolete   | 0000 <sub>H</sub>   |
| 23–26 | Firmware revision<br>(8 ASCII character string, padded with blanks to end of string)   | x.xx  |
| 27–46 | Drive model number (40 ASCII characters, padded with blanks to end of string)  | ST9100823A<br>ST9808211A<br>ST960822A<br>ST9408114A<br>ST9308110A |
| 47    | (Bits 7–0) Maximum sectors per interrupt on Read multiple and Write multiple (16)  | 8010 <sub>H</sub>   |
| 48    | Reserved   | 0000 <sub>H</sub>   |
| 49    | Standard Standby timer, IORDY supported and may be disabled  | 2F00 <sub>H</sub>   |
| 50    | ATA-reserved   | 0000 <sub>H</sub>   |
| 51    | PIO data-transfer cycle timing mode  | 0200 <sub>H</sub>   |
| 52    | Retired  | 0200 <sub>H</sub>   |
| 53    | Words 54–58, 64–70 and 88 are valid  | 0007 <sub>H</sub>   |
| 54    | Number of current logical cylinders  | xxxx <sub>H</sub>   |
| 55    | Number of current logical heads  | xxxx <sub>H</sub>   |
| 56    | Number of current logical sectors per logical track  | xxxx <sub>H</sub>   |
| 57–58 | Current capacity in sectors  | xxxx <sub>H</sub>   |

| Word    | Description  | Value   |
|---------|--|---|
| 59      | Number of sectors transferred during a Read Multiple or Write Multiple command                   | xxxx <sub>H</sub>   |
| 60–61   | Total number of user-addressable LBA sectors available (see Section 2.2 for related information) | ST9100823A = 195,371,568<br>ST9808211A = 156,301,488<br>ST960822A = 117,210,240<br>ST9408114A = 78,140,160<br>ST9308110A = 58,605,120 |
| 62      | Retired  | 0000 <sub>H</sub>   |
| 63      | Multiword DMA active and modes supported (see note following this table)                         | xx07 <sub>H</sub>   |
| 64      | Advanced PIO modes supported (modes 3 and 4 supported)   | 0003 <sub>H</sub>   |
| 65      | Minimum multiword DMA transfer cycle time per word (120 nsec)                                    | 0078 <sub>H</sub>   |
| 66      | Recommended multiword DMA transfer cycle time per word (120 nsec)                                | 0078 <sub>H</sub>   |
| 67      | Minimum PIO cycle time without IORDY flow control (240 nsec)                                     | 00F0 <sub>H</sub>   |
| 68      | Minimum PIO cycle time with IORDY flow control (120 nsec)  | 0078 <sub>H</sub>   |
| 69–74   | ATA-reserved   | 0000 <sub>H</sub>   |
| 75      | Queue depth  | 0000 <sub>H</sub>   |
| 76–79   | ATA-reserved   | 0000 <sub>H</sub>   |
| 80      | Major version number   | 007E <sub>H</sub>   |
| 81      | Minor version number   | 0000 <sub>H</sub>   |
| 82      | Command sets supported   | 346B <sub>H</sub>   |
| 83      | Command sets supported   | 7D01 <sub>H</sub>   |
| 84      | Command sets support extension   | 4003 <sub>H</sub>   |
| 85      | Command sets enabled   | 34xx <sub>H</sub>   |
| 86      | Command sets enabled   | 3xxx <sub>H</sub>   |
| 87      | Command sets enable extension  | 4003 <sub>H</sub>   |
| 88      | Ultra DMA support and current mode (see note following this table)                               | xx3F <sub>H</sub>   |
| 89      | Security erase time  | 0000 <sub>H</sub>   |
| 90      | Enhanced security erase time   | 0000 <sub>H</sub>   |
| 91      | Advanced power management value  | 0040 <sub>H</sub>   |
| 92      | Master password revision code  | FFFE <sub>H</sub>   |
| 93      | Hardware reset value (see description following this table)                                      | xxxx <sub>H</sub>   |
| 94      | Auto acoustic management setting   | xxxx <sub>H</sub>   |
| 95–127  | ATA-reserved   | 0000 <sub>H</sub>   |
| 128     | Security status  | 0001 <sub>H</sub>   |
| 129–159 | Seagate-reserved   | xxxx <sub>H</sub>   |

| Word    | Description    | Value             |
|---------|----------------|-------------------|
| 160–254 | ATA-reserved   | 0000 <sub>H</sub> |
| 255     | Integrity word | xxA5 <sub>H</sub> |

**Note.** See the bit descriptions below for words 63, 88, 93 and 94 of the Identify Drive data.

**Description (if bit is set to 1)**

| Bit | Word 63  |
|-----|--|
| 0   | Multiword DMA mode 0 is supported.   |
| 1   | Multiword DMA mode 1 is supported.   |
| 2   | Multiword DMA mode 2 is supported.   |
| 8   | Multiword DMA mode 0 is currently active.  |
| 9   | Multiword DMA mode 1 is currently active.  |
| 10  | Multiword DMA mode 2 is currently active.  |
|     |  |
| Bit | Word 88  |
| 0   | Ultra DMA mode 0 is supported.   |
| 1   | Ultra DMA mode 1 is supported.   |
| 2   | Ultra DMA mode 2 is supported.   |
| 3   | Ultra DMA mode 3 is supported.   |
| 4   | Ultra DMA mode 4 is supported.   |
| 8   | Ultra DMA mode 0 is currently active.  |
| 9   | Ultra DMA mode 1 is currently active.  |
| 10  | Ultra DMA mode 2 is currently active.  |
| 11  | Ultra DMA mode 3 is currently active.  |
| 12  | Ultra DMA mode 4 is currently active.  |
| 13  | Ultra DMA mode 5 is currently active.  |
|     |  |
| Bit | Word 93  |
| 13  | 1 = 80-conductor cable detected, CBLID above V <sub>IH</sub><br>0 = 40-conductor cable detected, CBLID below V <sub>IL</sub> |

### 4.1.3 Set Features command

This command controls the implementation of various features that the drive supports. When the drive receives this command, it sets BSY, checks the contents of the Features register, clears BSY and generates an interrupt. If the value in the register does not represent a feature that the drive supports, the command is aborted. Power-on default has the read look-ahead and write caching features enabled. The acceptable values for the Features register are defined as follows:

**Table 8: Features register values**

|                 |   |   |
|-----------------|---|---|
| 02 <sub>H</sub> | Enable write cache ( <i>default</i> ).                          |   |
| 03 <sub>H</sub> | Set transfer mode (based on value in Sector Count register).    |   |
|                 | Sector Count register values:                                   |   |
|                 | 00 <sub>H</sub>   | Set PIO mode to default (PIO mode 2).                   |
|                 | 01 <sub>H</sub>   | Set PIO mode to default and disable IORDY (PIO mode 2). |
|                 | 08 <sub>H</sub>   | PIO mode 0  |
|                 | 09 <sub>H</sub>   | PIO mode 1  |
|                 | 0A <sub>H</sub>   | PIO mode 2  |
|                 | 0B <sub>H</sub>   | PIO mode 3  |
|                 | 0C <sub>H</sub>   | PIO mode 4 ( <i>default</i> )                           |
|                 | 20 <sub>H</sub>   | Multiword DMA mode 0                                    |
|                 | 21 <sub>H</sub>   | Multiword DMA mode 1                                    |
|                 | 22 <sub>H</sub>   | Multiword DMA mode 2                                    |
|                 | 40 <sub>H</sub>   | Ultra DMA mode 0  |
|                 | 41 <sub>H</sub>   | Ultra DMA mode 1  |
|                 | 42 <sub>H</sub>   | Ultra DMA mode 2  |
|                 | 43 <sub>H</sub>   | Ultra DMA mode 3  |
|                 | 44 <sub>H</sub>   | Ultra DMA mode 4  |
|                 | 45 <sub>H</sub>   | Ultra DMA mode 5  |
| 05 <sub>H</sub> | Enable advanced power management                                |   |
| 55 <sub>H</sub> | Disable read look-ahead (read cache) feature.                   |   |
| 82 <sub>H</sub> | Disable write cache.  |   |
| AA <sub>H</sub> | Enable read look-ahead (read cache) feature ( <i>default</i> ). |   |
| F1 <sub>H</sub> | Report full capacity available                                  |   |

**Note.** At power-on or after a hardware or software reset the default values of the features are as indicated above.



## **5.0 Compatibility summary**

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### **5.1 Installation considerations**

Many of today's mobile computers have been designed to make it possible for the end user to replace the hard drive. Refer to your system's user manual for the location of the hard drive compartment and the specific instructions regarding replacement. Refer to your system manufacturer's support website for the most up-to-date information. Read and follow all instructions regarding the proper steps to be taken when replacing the system hard drive. Some mobile systems are sealed and require specialized tools to gain access to the hard drive. Special training or tools may be needed to service some mobile computers. In some cases, opening the case may void your warranty. Consult your system documentation. Seagate recommends taking your system to an authorized service technician to replace your hard drive.

## System Compatibility

Seagate Product Assurance has tested Momentus drives in the systems listed in Table 9. Testing included multiple BIOS versions and operating systems. This testing was done to demonstrate compatibility with various hardware and software configurations. Hardware and software combinations, other than those tested, may also be compatible with this drive.

**Table 9: Tested systems**

|                      |                        |                     |                     |
|----------------------|------------------------|---------------------|---------------------|
| Gateway 300SE        | EVO D300               | Lavie LJ700/7E      | Micron T2000        |
| Gateway 450RGH       | EVO D300V              | Lavie LL750/8       | Micron T2100        |
| Gateway 500XL        | EVO D310               | Lavie LL970/9D      | Micron T2200        |
| Gateway 700S         | EVO D310M              | Lavie LR700/9E      | Thinkpad            |
| Gateway 700X         | EVO D310V              | Lavie LS830/9D      | Thinkpad A22E       |
| ABIT BL7             | EVO D500               | Microstar MSI-6561  | ThinkpadG40         |
| Acer Aspire 2000     | EVO D500M              | Microstar MSI-6566E | Thinkpad T30        |
| Amilio               | EVO D500S              | Millennia 920I PRO  | Thinkpad T40        |
| ASUS P4SGL-VM        | EVO D510               | MIM 2020            | Tian YI S180        |
| AZZA P4X2-AV         | EVO D510 SFF           | MIT-RHE-BT          | Transport GX3       |
| Bonatti              | EVO D510C              | Netvista            | Transport T1000     |
| Brasilia             | EVO E-6000             | Optiplex GX150      | Transport V1000     |
| Client Pro 345       | EVO N620C              | Optiplex GX260      | Travel Mate 660     |
| Client Pro 345E      | EVO W-4000             | Optiplex GX400      | Travel Mate 800LCI  |
| Compaq NX9500        | FID 2040               | Pavillion 774Y      | Travel Mate 800LCI  |
| Compaq D315          | FID 2100               | Pavillion ZD7000    | Travel Mate 2500    |
| HP D330              | FMV 16C/V              | Pavillion ZT3000    | Travel Mate 290VCI  |
| HP D330 MT           | FMV Biblo MG 75HT/ST   | Pavillion ZV5000    | Travel Mate 650     |
| HP D330 UT           | FMV Biblo NB75H/T      | Pavillion ZX5000    | Travel Mate 660     |
| HP D530              | FMV Biblo NH90H/T      | Sony PCV-RZ60       | Travel Mate 800     |
| HP D530 CMT          | FMV CE50G7 (IVY6)      | Performance         | Travel Mate 8000    |
| HP D530 SFF          | FMV NB18C              | Performance 1400    | Trigem S7 7570      |
| HP D530 USDT         | Gigabyte GA-7DXR+      | Performance 1500    | Trigem V7 7600      |
| Dimensio GX400       | Gigabyte GA-8IDX       | Powerbook 5         | NECUNI-TRI-NT       |
| Dimension 4100       | Gigabyte GA-8SIML      | Powerbook 5,2       | Micron V2000        |
| Dimension 4100 XPSZ  | Gigabyte GA-8SR533     | Powerbook 5,2       | Vaio PCG-V505/B     |
| Dimension 4400       | HP/Compaq NX7000       | Powerbook G4        | Vaio PCG-ZIR/P      |
| Dimension 4500S      | IBM XNote              | Precision 330       | Vaio PCV RX770      |
| Dimension 4600       | Imedia 7150(Discovery) | Precision 340       | Vaio PCV7753        |
| Dimension 8100       | Inspirion 8100         | Precision 350       | Vaio PCV-7753       |
| Dimension 8200       | Inspirion 1150         | Precision 360       | Valuestar VC300/4D  |
| Dimension 8250       | Inspirion 2650         | Precision 530       | Valuestar VF500/8D  |
| Dimension 8300       | Inspirion 300M         | Precision M60       | Valuestar VF500/D   |
| Dimension XPS        | Inspirion 5100         | Presario 2100       | Valuestar VG17H/8   |
| Dynabook TX/2513CMCW | Inspirion 5150         | Presario 2500       | Valuestar VG17H2Z38 |
| Compaq E -6000       | Inspirion 600M         | Presario 6000       | Valuestar VT500/4D  |
| Gateway E Series     | Inspirion 8600         | Presario 8000       | Veriton 7200D       |
| Gateway E-2000       | Inspirion 9100         | Presario 8000Z      | Veriton 7500        |
| Gateway E-4000       | Inspirion XPS          | Presario R3000      | VGN-A70P            |
| Gateway E-4100       | Intel 845GBV           | Presario X1000      | W 6000              |
| Gateway E4600        | Intel SPRINGDALE-G     | Pro S P4-1300SE     | Workstation XW5000  |
| Gateway E6000        | Intellistation EPVO    | Pro S P4-1400       | Workstation XW8000  |
| Gateway E-6100       | Intellistation M PRO   | Qosmio E10/1JCDT    | Presario X1000      |
| Elite ECS-K7S6A      | JIA HE H150            | IBM R50             | MPC X3000           |
| Elite ECS-L4S5MG     | Latitude 100L          | IBM R50P            | Yi He A760D         |
| Elite K7S5A          | Latitude 8600          | SB-4100A            | Zhao Yang E260      |
| Equium 3140CS        | Latitude D400          | SB-4100-C           | Zhao Yang E600A     |
| Equium 3150          | Latitude D505          | SB-4100-E           | Zhao Yang S620      |
| Equium 5070CS        | Latitude D600          | SB-4100-B           |                     |
| ES2 300X             | Latitude D800          | Shuttle AV40        |                     |
| ES2 500S             | Latitude X300          | Slotek SL-85SD      |                     |
| ESX- SB-400 E PC     |                        | Scnic               |                     |
| ESX500S              |                        |                     |                     |

## 5.2 BIOS versions tested

The following list indicates the types of BIOS Seagate tested during the compatibility testing process. The list highlights the major BIOS manufacturers. Individual systems contain variations of these BIOS versions and were tested with regard to their implementation in the individual systems.

**Table 10: Tested BIOS versions**

| Vendor     | Release        | Revision      |
|------------|----------------|---------------|
| ACER       |                | 1.01          |
| ACPI       |                | Ver. 1.20     |
| AMI        | Various        | Various       |
| Apple      | 4.71F1         |               |
| Apple      | 4.8.4F1        |               |
| Award      | Various        | Various       |
| Compal     | 38118          | v2.00         |
| Compaq     | 68xxx          | Various       |
| Compaq     | 78xxx          | Various       |
| Compaq     | 8602           | v1.08         |
| Compaq     | F.07           |               |
| Dell       | Various        | A03           |
| Gateway    | Various        |               |
| HP         | Various        | Various       |
| IBM        | Various        | Various       |
| Insyde SCU |                | 1.1           |
| Insyde     | Various        | Various       |
| Insyde     | Mobilepro      | Various       |
| Intel      | 786B2          | v1.11         |
| M1300      | A02            | 37763         |
| Medion     | 1.0D-1373-0812 |               |
| Micron     | Various        |               |
| Mobile Pro | 4.00.01        | V1.04 EC1.01M |
| NEC        | Various        | Various       |
| Phoenix    | Various        | Various       |
| Toshiba    | Various        | Various       |

### 5.3 Operating system versions tested

This list indicates the types of Operating Systems Seagate tested during the compatibility testing process and highlights the major OS manufacturers. Several variations of the major operating systems have been tested.

**Table 11: Operating systems tested**

| Manufacturer | Version/Release  |
|--------------|--|
| Apple        | MacOS 9.22   |
| Apple        | MacOS X 10.2.3   |
| Microsoft    | MSDOS 6.22   |
| Microsoft    | Windows 98, 98SE, ME (multiple languages)                  |
| Microsoft    | Windows 2000, 2000-Pro (+SP 1 thru 4) (multiple languages) |
| Microsoft    | Windows NT 4.0 (+SP 6 and 6a) (+Japanese)                  |
| Microsoft    | Windows XP, XP Pro, XP Home (+SP1) (multiple languages)    |

### 5.4 Compatibility test configurations

The Momentus drives have been tested to demonstrate compliance with ATA/ATAPI-6 in both the master drive and slave drive positions. These tests were performed to ensure the functionality to ATA/ATAPI-6 specifications and the compatibility of Seagate Momentus drives with other ATA/ATAPI-6 compliant peripherals.

### 5.5 Software utilities

The following is a brief overview of a some of the Seagate utilities used during the Seagate competitive analysis process.

The Seagate SeaTools application is an exclusive disc drive diagnostic software designed to troubleshoot most hard drive issues. Desktop edition works with most ATA, SATA, or SCSI drives in desktop systems and has a 98 percent accuracy rate.

The Seagate DiscWizard™ application simplifies the installation of disc drives. This software also overcomes many system BIOS and operating system limitations that can complicate the installation of higher-capacity ATA (IDE) interface drives.

This is a list of some of the third party utilities used in the testing process.

| Vendor    | Application      |
|-----------|------------------|
| AMI       | Diagnostic       |
| Apple     | Macbench         |
| Intel     | PCI-EXE          |
| Microsoft | Winbench99       |
| Symantec  | Norton Utilities |

### 5.6 Other certification

Microsoft software compatibility.

## 6.0 Seagate Technology support services

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### Internet

For information regarding Seagate products and services, visit [www.seagate.com](http://www.seagate.com). Worldwide support is available 24 hours daily by email for your questions.

### Presales Support:

Presales@Seagate.com

### Technical Support:

DiscSupport@Seagate.com

### Warranty Support:

<http://www.seagate.com/support/service/index.html>

### mySeagate

my.seagate.com is the industry's first Web portal designed specifically for OEMs and distributors. It provides self-service access to critical applications, personalized content and the tools that allow our partners to manage their Seagate account functions. Submit pricing requests, orders and returns through a single, password-protected Web interface-anytime, anywhere in the world.

### spp.seagate.com

spp.seagate.com supports Seagate resellers with product information, program benefits and sales tools. You may register for customized communications that are not available on the web. These communications contain product launch, EOL, pricing, promotions and other channel-related information. To learn more about the benefits or to register, go to spp.seagate.com, any time, from anywhere in the world.

## Seagate Service Centers

### Presales Support

Our Presales Support staff can help you determine which Seagate products are best suited for your specific application or computer system, as well as product availability and compatibility.

### Technical Support

Seagate technical support is available to assist you online at [support.seagate.com](http://support.seagate.com) or through one of our call centers. Have your system configuration information and your "ST" model number available.

**SeaTDD™ (+1-405-324-3655)** is a telecommunications device for the deaf (TDD). You can send questions or comments 24 hours daily and exchange messages with a technical support specialist during normal business hours for the call center in your region.

## Customer Service Operations

### Warranty Service

Seagate offers worldwide customer support for Seagate products. Seagate distributors, OEMs and other direct customers should contact their Seagate Customer Service Operations (CSO) representative for warranty-related issues. Resellers or end users of drive products should contact their place of purchase or Seagate warranty service for assistance. Have your serial number and model or part number available.

### Data Recovery Services

Seagate offers data recovery services for all formats and all brands of storage media. Our data recovery services labs are currently located throughout the world. . Additional information, including an online request form and data loss prevention resources, is available at <http://services.seagate.com/index.aspx>

### Authorized Service Centers

Seagate Service Centers are available on a global basis for the return of defective products. Contact your customer support representative for the location nearest you.

### USA/Canada/Latin America support services

For an extensive list of telephone numbers to technical support, presales and warranty service in USA/Canada/Latin America, including business hours, go to the "Contact Us" page on [www.seagate.com](http://www.seagate.com).

## Global Customer Support

### Presales, Technical, and Warranty Support

| Call Center             | Toll-free     | Direct dial     |
|-------------------------|---------------|-----------------|
| USA, Canada, and Mexico | 1-800-SEAGATE | +1-405-324-4700 |

### Data Recovery Services

| Call Center             | Toll-free       | Direct dial     | FAX                               |
|-------------------------|-----------------|-----------------|-----------------------------------|
| USA, Canada, and Mexico | 1-800-475-01435 | +1-905-474-2162 | 1-800-475-0158<br>+1-905-474-2459 |

## Europe, the Middle East and Africa Support Services

For an extensive list of telephone numbers to technical support, presales and warranty service in Europe, the Middle East and Africa, go to the "Contact Us" page on [www.seagate.com](http://www.seagate.com).

## Asia/Pacific Support Services

For an extensive list of telephone numbers to technical support, presales and warranty service in Asia/Pacific, go to the "Contact Us" page on [www.seagate.com](http://www.seagate.com).

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