

# **DSL Modem**

Model #: GT701D

User Manual Ver 1.0

Solutions for the Digital Life<sup>™</sup>

# **Table of Contents**

1	Introduction	1
	Minimum System Requirements	1
	Features	2
	Getting to Know the Modem	3
2	Performing a Quick Setup	7
	Accessing Quick Setup Screens	7
	Changing the Password	9
3	Viewing the Modem's Status	11
	Broadband Connection Status	11
	Network Status	14
4	Configuring Advanced Setup Options	15
	Accessing the Advanced Setup Options	15
	DSL Settings	17
	DHCP Settings	18
	LAN IP Address	20
	WAN IP Address	21
	QoS Settings Upstream	23
	QoS Settings Downstream	25
	QoS Status	26
	Remote Management	26
	Telnet Timeout Setting	27
	Dynamic Routing	28
	Static Routing	28
	UPnP (Universal Plug and Play)	29
	Time Zone	29
_	Remote Syslog Capture	30
5	Configuring Security Settings	31
	Accessing Wired Security Screens	31
	Admin User Name and Password	32
	Firewall	33
	Port Forwarding	37
	DMZ Hosting	39
	NAT (Network Address Translation)	40

6	Configuring Internet Access Controls	41
	Accessing Internet Access Control Screens	41
	Services Blocking	42
	Website Blocking	43
	Schedule Rules	44
7	Configuring the Modem's Utilities	47
	Accessing the Utilities Screens	47
	Restore Default Settings	49
	Upgrade Firmware	49
	Web Activity Log	50
	System Log	51
	OAM Ping Test	52
	Ping Test	52
	Reboot	53
8	Troubleshooting	55
	Troubleshooting	55
	Frequently Asked Questions	57
Α	Specifications	61
	General	61
	LED Indicators	62
	Environmental	62
В	Setting up Static IPon a Computer	63
	Windows 2000	63
	Windows XP	68
	Windows Vista	71
С	Service Acronyms	75
	Service Acronym Definitions	75
D	Glossary	79
	Notices	83
	Regulatory Compliance Notices	83
	Modifications	83
	Limited Warranty	85

# Introduction

# 1

Thank you for purchasing the Actiontec DSL Modem. The Modem is the simplest way to connect computers to a high-speed broadband connection. This easy-to-use product is perfect for the home office or small business. If you want to take your computing to the next level, the DSL Modem is sure to be one of the keys to your success.



# **Minimum System Requirements**

- · Active DSL service
- Computer with a 10 Mbps or 10/100 Mbps Ethernet connection
- Microsoft Windows 2000, XP, Vista Mac OS 7.1+, 8.0+, 9.0+, OS X+
- Internet Explorer 4.0 or higher (5.x+ recommended) or Netscape Navigator 4.0 or higher (4.7+ recommended)
- · TCP/IP network protocol installed on each computer

### Features

- ADSL WAN port (RJ-11)
- Full-rate ANSI T1.413 Issue 2, ITU G.992.1(G.dmt) and G.992.2(G.lite) standard compliance
- · Auto-handshake for different ADSL services
- Bridged Ethernet over ATM, PPP over ATM, PPP over Ethernet
- Precise ATM traffic shaping
- IP packet routing and transparent bridge
- · RIP-1, RIP-2, and static routing protocol support
- Built-in NAT, DHCP server
- DNS relay support
- · PAP/CHAP authentication, administrative passwords through Telnet
- IEEE 802.3 Ethernet standard compliance
- 10/100 Base-T Ethernet ports (4)
- · Fast Ethernet flow control support
- Web-based configuration setup
- FTP firmware upgradeable
- Web download support

# Getting to Know the Modem

This section contains a quick description of the Modem's lights, ports, etc. The Modem has several indicator lights (LEDs) on its front panel and a series of ports on its rear panel.

#### **Front Panel**

The front panel of the Modem features four lights: Power, DSL, Internet, and Ethernet.



#### Power Light

The Power light displays the Modem's current status. If the Power light glows steadily green, the Modem is receiving power and fully operational. When the Power light is rapidly flashing, the Modem is initializing. If the Power light glows red when the Power cord is plugged in, the Modem has suffered a critical error and technical support should be contacted.

#### DSL Light

The DSL light illuminates when the Modem is connected to a DSL line and the unit is able to synchronize to the DSL signal from the ISP. When it flashes, the Modem's built-in DSL modem is training for the DSL service.

#### Internet Light

When the Internet light glows steadily, the Modem is connected to the DSL provider.

#### Ethernet Light

The Ethernet light illuminates when the Modem is connected to a computer via its yellow Ethernet port.

#### **Rear Panel**

The rear panel of the Modem features three ports (DSL, Ethernet, and Power), as well as a Reset switch.



#### Ethernet Port

The Ethernet port is used to connect a computer to the Modem via Ethernet cable. The Ethernet port is a 10/100 Mbps auto-sensing port, and either a straight-through or crossover Ethernet cable can be used when connecting to the port.

#### DSL Port

The DSL port is used to connect the Modem to a DSL (Digital Subcriber Line) connection.

#### **Reset Switch**

Depressing the Reset switch restores the Modem's factory default settings. To reset the Modem, depress and hold the Reset switch for five to seven seconds. The reset process will start after releasing the switch, during which the Power light will turn from green to orange.

#### USB Port

The USB port is used to connect a computer to the Modem via USB cable.

#### **Power Port**

The Power port is used to connect the Power cord to the Modem.

*Warning*: Do not unplug the Power cord from the Modem during the reset process. Doing so may result in permanent damage to the Modem.

#### **Power Switch**

The Power switch is used to power the Modem on and off.

This page left intentionally blank.

# Performing a Quick Setup



This chapter is a guide through a quick set up of the Modem, including how to connect the Modem to the ISP.

To complete the quick setup, have the Welcome Letter or ISP Worksheet handy. If the document is not available, contact the ISP immediately.

# **Accessing Quick Setup Screens**

To access the Quick Setup screens:

1. Open a Web browser. In the "Address" text box, type:

http://192.168.0.1

then press Enter on the keyboard.



2. Another screen appears. Click Manual Setup for Internet Access.



3. Follow the instructions in the "Welcome to the Quick Setup" screen, then click Next.

Welcome to the Quick Setup
Before you begin, please make sure you have completed the following steps.
<ol> <li>The Black or Gray Cable is firmly plugged into your Phone Jack and into the Gray Port on the DSL Gateway.</li> <li>Please make sure that your ISP has provided you with the necessary setup information to configure the Gateway.</li> </ol>
Click NEXT to continue.
Next

4. At the top of the next window, select the type of connection used by the ISP.



**4a.** If PPPoA or PPPoE was selected in step 4, the default user name and password are entered in the appropriate text boxes. If "RFC1483 via DHCP" was selected, go to step 5.

your PPP User Name and P	assword. (PPPoE ONLY)
PPP User Name	newdsl
PPP Password	*****

- **5.** Click **Apply** at the bottom of the screen.
- **6.** Read the instructions on the next screen. The Modem is successfully configured.

Please wait while we apply the changed settings to the gateway. When gateway changes are applied successfully, you will be taken back to the page apply was selected on.

The Power light flashes rapidly while the Modem restarts, then glows steadily green when fully operational. The Internet light will also glow steadily green. The Modem is now configured and users can start surfing the Internet.

If an error appears, stating the Web browser was unable to connect to the Internet, check the configuration settings. Ensure all the information required by the ISP is entered correctly.

### **Changing the Password**

To create or change the password allowing access to the Modem's Web Configuration screens, follow these instructions:

- 1. From the "Home" screen, select Security.
- 2. The "Security" screen appears. Select "Admin User Name and Password."



**3.** The "Change Admin Username/Password" screen appears. Enter a new Username in the "Admin User Name" text boxt, then enter a new password in the "Admin Password" text box. Make sure to write down the user name and password and keep it in a secure location. They will be needed to access the Modem's Web Configuration screens in the future.

Local	Admin User Name and Password
Quick Setup	Enter an admin Username and Password to prevent outsiders from accessing the Gateway's
Admin User Name & Password	firmware settings. After creating a Username and Password, you will need to enter them everytime you access the Gateway's firmware settings.
	Admin User Name: admin Admin Password:
	Apply

- **4.** Click **Apply** at the bottom of the screen.
- **5.** Read the instructions on the next screen. The user name and password are successfully changed.

Please wait while we apply the changed settings to the gateway. When gateway changes are applied successfully, you will be taken back to the page apply was selected on.

Once the Modem has rebooted, the new user name and password are active. To access the Modem's Web Configuration screens, the new user name and password must be entered.

# Viewing the Modem's Status



After configuring the Modem, the Modem's connection and network status can be viewed. The Internet connection status is viewed in the "Broadband Connection Status" screen, while the network status is viewed in the "My Network" screen.

# **Broadband Connection Status**

To view the Modem's connection statistics, select **Status** from the strip of icons at the top of any Gatetway GUI screen. The "Broadband Connection Status" screen appears. There are three sections in this screen: General Statistics, PPP Status, and DSL Status.

**Note:** No settings (other than connecting or disconnecting from the Internet by clicking on **Connect** or **Disconnect**) can be changed from the Broadband Connection Status screen.

#### **General Statistics**

The top section of the Broadband Connection Status screen displays general statistics regarding the Modem, including model number, firmware version, IP address, and gateway IP address.

Local	Broadband Connection Status	
Broadband Status	Connect Disconnect	
NAT Table		
Routing Table		
	Model:	GT701D
	Firmware Version:	3.0.4.1.1
	Gateway MAC Address:	00:15:05:40:57:FC
	WAN IP Address:	N/A
	Subnet Mask:	
	Gateway IP Address:	N/A
	DNS Address #1:	
	DNS Address #2:	

#### **PPP Status**

The middle section of the Broadband Connection Status screen displays the status of the Modem's PPP connection, including user name, authentication failures, and packets sent and received.

PPP Status	
Status:	Not Connected
User Name:	
LCP State:	down
IPCP State:	down
Authentication Failures:	
Session Time:	0
Packets Sent:	
Packets Received:	

#### **DSL Status**

The bottom section of the Broadband Connection Status screen displays the status of the Modem's DSL connection, including mode settings, connection status, and number of discarded packets. Click **Reset** to refresh all statistics on this screen

DSL Status	
VPI:	0
VCI:	35
DSL Mode Setting:	MMODE
DSL Negotiated Mode:	NOT TRAINED
Connection Status:	Idle
Speed (down/up):	0 / 0 Kbps
ATM QoS class:	UBR
Near End CRC Errors :	0/0
Far End CRC Errors :	0/0
Near End CRC(Within last 30 mins) :	0/0
Far End CRC(Within last 30 mins) :	0/0
Near End RS FEC :	0/0
Far End RS FEC :	0/0
Near End FEC(Within last 30 mins) :	0/0
Far End FEC(Within last 30 mins) :	0/0
Discarded Packets(Within last 30 mins):	0
SNR Margin (Downstream/Upstream):	0/0
Attenuation (Downstream/Upstream):	0/0
	Reset

In the menu on the left side of the Broadband Connection Status screen, there are two other options available to view: **NAT Table** and **Routing Table**. Click to generate the option of choice.

#### NAT Table

Selecting **NAT Table** generates the "NAT Table" screen. This screen displays an overview of the current list of open connections through NAT (Network Address Translation) the Modem supports between the networked computers and the Internet.

Broadband Status NAT Table Routing Table	Local	Protocol	Timeout	SRC IP	SRC Port	DST IP	DST Port
	Broadband Status						
Routing Table	NAT Table						
	Routing Table						

#### **Routing Table**

Selecting **Routing Table** generates the "Routing Table" screen. This screen displays an overview of the Modem's network routes.

Local	Valid	Destination	Netmask	Gateway
Broadband Status	$\checkmark$	192.168.0.0	255.255.255.0	0.0.0.0
NAT Table	$\checkmark$	239.0.0.0	255.0.0.0	0.0.0.0
Routing Table				

# **Network Status**

To view the Modem's network status, select **My Network** from the strip of icons at the top of any Modem GUI screen. The "My Network" screen appears, listing all devices connected to the network. From this screen, various settings can be accessed, including Website blocking, Schedule Rules, and Enable Application.

My Network			Connected	Devices
() DAD-MOM PC	Access Shared Files     Website Blocking     Block Internet Services     Schedule Rules     Enable Application     View Device Details	다. 상 (19)	Ethernet : USB : Wireless :	3 device(s) 1 device(s) 3 device(s)
Son PC	Access Shared Files     Website Blocking     Block Internet Services     Schedule Rules     Enable Application     View Device Details			
y Daughter PC	Access Shared Files     Website Blocking     Block Internet Services     Schedule Rules     Enable Application     View Device Details			
(p) Camera	Access Device     View Device Details     Enable Application			
Central	Access Shared Files     Access Device     View Device Details     Enable Application			

To view the network status of a particular device, click **View Device Details** for the device. An overview of the device's network status appears.

1	DAD-MOM PC	
	Connection type:	Wireless
	IP Address:	192.168.1.2
	IP Address Allocation:	DHCP
	Hardware Address:	00:0E:B3:11.11.11

# Configuring Advanced Setup Options



This chapter explains how to configure the Modem's advanced setup options, such as Remote Management, DHCP settings, and Quality of Service (QoS).

# **Accessing the Advanced Setup Options**

To access the "Advanced Setup" options, follow these instructions:

1. Open a Web browser. In the "Address" text box, type:

http://192.168.0.1

then press Enter on the keyboard.



2. The Main screen appears. Click Advanced Setup.

Actiontec <sup>®</sup>	Status	Quick Setup	Advanced Setup	My Network	Security	Internet Access Control	Utilities
	Disco	rk Status onnected ur Broadband nection		My Net	work	Internet Ser Actiontec Actiontec Sto	
	Broadbar	d Connection		PC Name: IP Address:	192.168.0.2 192.168.0.2 00:50:fc:4d:90:	e2	
	DSL Status: ISP Status: Speed(Down/Up) ISP Protocol: Username: WAN IP Address:	pppoe					
	Go to the I	nternet now					

**3.** A login window appears. Enter the user name and password in the appropriate text boxes, then click **OK**.

Prompt		X
<b>(i</b> )	Enter username and password for "Before configuring the Gateway, a User Name / Password is required. If you do not know the User Name / Password please refer to the User manual for further support." at http://192.168.1.1	
	User Name:	
	admin	
	Password:	
	****	-
	□ Use Password Manager to remember this password.	
	OK Cancel	

**Note:** The default user name is "admin." The default password is "password."

**4.** The "Advanced Setup" screen appears. To modify a specific configuration, click on its name in the menu bar on the left, or from the list in the middle of the screen.



# **DSL Settings**

To access DSL Settings, select **DSL Settings** from the "Advanced Setup" screen. The Modem's VPI, VCI, Mode, and QoS (Quality of Service) settings can be changed from this screen. We recommend not changing these values without first consulting the ISP.

DSL Settings
This screen will allow you to modify the default DSL settings for connection to your DSL Service Provider. Make sure your settings are correct and click <b>Apply</b> to save your changes.
WARNING! Do not change these values until you have consulted with your DSL Service Provider.
VP1(0 - 255): 0 VC1(32 - 65535): 25 Mode: MMODE Qos: UBR PCR: SCR: MBS: CDVT: Apply

# **DHCP Settings**

Selecting **DHCP Settings** in the "Advanced Setup" screen generates the "DHCP Settings" screen. The Modem has a built-in DHCP (Dynamic Host Configuration Protocol) server that automatically assigns a different IP address to each computer on the network, eliminating IP address conflicts.

The factory default setting is **On**. To disable the DHCP Server, select **Off**, then click **Apply**.

DHCP Settings
Your DSL Gateway will automatically assign an IP Address to each device in your network. If you are using an additional Router to assign these IP Addresses, you will need to turn this function Off.
Please make your selection and then click <b>Apply</b> to save your changes. <b>DHCP Server</b>
€ on C off
□ I would like to adjust the DHCP Server settings.
Apply
Once you have adjusted your settings below, please click <b>Apply</b> to save your changes.
Beginning IP Address: 192.168.1.64
Ending IP Address: 192.168.1.254
Subnet Mask: 255.255.0
Lease Time: 86400
Domain Name:
DNS: © Dynamic © Static
DNS Server 1:
DNS Server 2:
Apply

We strongly recommend leaving the DHCP Server option **On**. If the DHCP Server option is **Off**, ensure the IP addresses of the networked computers are on the same subnet as the IP address of the Modem. For more information, see "DHCP Server Configuration."

#### **DHCP Server Configuration**

Clicking in the check box labeled "I would like to adjust the DHCP server settings" activates the text boxes at the bottom of the DHCP Settings screen. Change the IP address range and DNS server information in these text boxes.

#### **Beginning IP Address**

This is the IP address at which the DHCP server starts assigning IP addresses. We recommend keeping the factory default setting (192.168.0.2).

#### Ending IP Address

This is the IP address at which the DHCP server stops assigning IP addresses. We recommend keeping the factory default settings (192.168.0.254).

The beginning and ending IP addresses define the IP address range of the Modem. If the default values are left intact, the Modem supplies a unique IP address between 192.168.0.2 and 192.168.0.254 to each computer on the network. Note that the first three groups of numbers of the addresses are identical; this means they are on the same subnet. The IP address of the Modem must be on the same subnet as the IP address range it generates. For instance, if the Modem's IP address is changed to 10.33.222.1, set the beginning IP address to 10.33.222.2, and the ending IP address to 10.33.222.254.

#### Subnet Mask

Enter the IP address of the DHCP server's subnet mask here.

#### Lease Time

This value represents the amount of time (in seconds) the DHCP server holds onto a specific IP address.

#### Domain Name

This is the domain name provided by the ISP. If the ISP provided domain name information, enter it here. If not, leave the text box intact.

#### DNS (Dynamic or Static)

This is the type of DNS server provided by the ISP. If ISP provided DNS server information, select the type here. If not, leave as is.

#### DNS Server 1

This is the primary DNS server provided by the ISP. If the ISP provided DNS server information, enter it here. If not, leave the text box intact.

#### DNS Server 2

This is the secondary DNS provided by the ISP. If the ISP provided secondary DNS server information, enter it here. If not, leave the text box intact.

When finished in this screen, click Apply to activate any changes made.

# LAN IP Address

Selecting LAN IP Address in the "Advanced Setup" screen causes a warning screen to appear.



Read the on-screen warning, then click Yes to continue.

The "LAN IP Address" screen appears.



The values in the "Modem IP Address" and "Modem Subnet Mask" text boxes are the IP and subnet mask address of the Modem as seen on the network. These values can be modified for your LAN network, but we recommend keeping the default factory settings (IP address 192.168.0.1; subnet mask address 255.255.255.0).

**Note:** If the Modem's LAN IP Address is modified, verify the DHCP Server range is within the same subnet. For more information, see "DHCP Server Configuration."

### WAN IP Address

Selecting **WAN IP Address** in the "Advanced Setup" screen causes a warning screen to appear.

WAN IP Address	
WARNING!!	
Any changes made to the WAN IP Address will reset some of the other settings on the Gate: Do not proceed forward unless you have been instructed to do so by your ISP support personnal.	/ay.
Do you want to proceed?	
Yes No	

Read the on-screen warning, then click Yes to continue.

The "WAN IP Address" screen appears.

WAN IP Address
Please follow the steps below.
1. Select the item below that is utilized by your ISP.
PPPoE
C PPPoA
C RFC 1483 Transparent Bridging
C RFC 1483 via DHCP
C RFC 1483 via Static IP
PPP Auto Connect
Encapsulation RFC 1483 Bridged RFC 1483 Routed
2. Enter your PPP User Name and Password. (PPPoA and PPPoE ONLY)
PPP User Name
PPP Password
□ My ISP does not require a username and password
3. Select the IP Type.
<ul> <li>Dynamic IP-DHCP(Default)</li> </ul>
C Single Static IP Address
Block of Static IP     Addresses(Unnumbered Mode)
Single Static IP Not Applicable
Gateway Address(Unnumbered Mode) Not Applicable
Subnet Mask(Unnumbered Mode) Not Applicable
T VIP Mode
4. Select the DNS type.
<ul> <li>Dynamic DNS Addresses(Default)</li> </ul>
O Static DNS Addresses
Primary DNS Not Applicable
Secondary DNS Not Applicable
5. Select ATM Encapsulation type.
<ul> <li>LLC Bridged</li> </ul>
C LLC Routed
6. Now click Apply below to save your changes.
Apply

WAN IP Address allows manual set up of the IP address of the Modem. To do this:

- **Note:** Some DSL providers use PPPoE to establish communication with an end user. Other types of broadband Internet connections (such as fixed point wireless) may use either DHCP or static IP address. If unsure which connection is present, check with Verizon before continuing.
- 1. Select the type of connection the ISP uses. If PPP Auto Connect is being used, click in the appropriate check box.
- **2.** If using PPPoA or PPPoE was selected in step 1, enter the user name and password in the appropriate text boxes. If the ISP requires no user name or password, click in the "My ISP does not require a username and password" check box.
- **3.** Select the IP type. If "Single Static IP Address" was selected, enter the IP address in the "Single Static IP" text box. If "Block of Static IP Addresses" was selected, enter the designated gateway IP address and subnet mask address in the "Modem Address" and "Subnet Mask" text boxes, respectively. Also, "VIP Mode" can be activated by clicking in the appropriate check box.
- **4.** Select the DNS type. If static DNS address was selected, enter the primary DNS address and, optionally, the secondary DNS address in the appropriate text boxes.

# **QoS Settings Upstream**

Selecting **QoS Settings Upstream** from the "Advanced Setup" screen causes the "QoS Upstream Settings" screen to appear.

QoS Upstream	Settings				
Enabling the IP QoS (such as VoIP) over		prioritization of certain types of traffic			
Enable IP QoS	3	Trusted Mode			
Please input the pe	ercentage for low and n	nedium traffic flow:			
low priority weight	40% 🔽	medium priority weight: 60% 🗸			
Rule parameters	:				
Priority	Low 💙				
Protocol	ANY \vee	Set DSCP	BE(Low)		
Source					
IP	0.0.0.0	Port Range:	to 65535		
Netmask	255.255.255.255				
Destination					
IP	0.0.0.0	Port Range:	to 65535		
Netmask	255.255.255.255				
Rule List:					
			Add		
			Remove		
I					
		Apply			

QoS (Quality of Service) allows the prioritization of certain types of data traffic (such as VoIP traffic) over other types of traffic (such as standard data). Both upstream (data coming into the network) and downstream (data going out of the network) traffic can be prioritzed using QoS.

#### **Enable QoS**

Clicking in this check box activates/deactivates QoS.

#### **Trusted Mode**

If "Trusted Mode" is activated, all data traffic set to an IP precedence level of 5 will be recognized as high priority traffic, regardless of IP or MAC address rule settings (used for VoIP only).

#### **Total Available Bandwidth**

Displays the total amount of available bandwidth (in kilobits per second).

#### **High Priority Bandwidth**

Enter the amount of high priority bandwidth to be used by the prioritized traffic type (cannot exceed total available bandwidth).

#### Priority

Always set to "High" and cannot be changed.

#### Protocol

Select the data type being configured. Options: TCP, UDP, ICMP.

#### Source

Identify the source device here, using the device's IP or MAC address, then enter appropriate value in text box. If IP is used, enter the netmask address, if applicable. A priority port range can also be defined, using the "Port Range" text boxes.

#### Destination

Identify the destination device here, using the device's IP address, then enter appropriate value in text box. Enter the netmask address, if applicable. A priority port range can also be defined, using the "Port Range" text boxes.

#### **Rule List**

After finishing the configuration of the QoS settings, click **Add** to save the settings in the Rule List menu box. This collection of QoS settings can then be reused at a future time. If deleting a QoS rule list, highlight it, then click **Remove**.

# **QoS Settings Downstream**

Selecting **QoS Settings Downstream** from the "Advanced Setup" screen causes the "QoS Downstream Settings" screen to appear.

QoS Downs	stream Settings			
	QoS feature, allows for the prioriti over data traffic.	zation of certain types o	of traffic	
Enable IP	QoS			
Total available	a bandwidth: Okbps High Prio	rity bandwidth: 80		
Rule parame	ters:			
Priority	High 💌			
Protocol	ALL			
Source				
IP	0.0.0.0	Port Range:	0 to	65535
Netmask	255.255.255.255			
Destination				
IP	0.0.0.0	Port Range:	0 to	65535
Netmask	255.255.255.255			
Rule List:				
			<b>_</b>	Add
				Remove
I			•	
	4	\pply		

The "QoS Downstream Settings" screen is identical to the "QoS Upstream Settings" screen, with the exception of the "Trusted Mode" and "Set IP Precedence" options. Use this screen to configure QoS for data going out of the network.

# **QoS Status**

Selecting **QoS Status** from the "Advanced Setup" screen causes the "QoS Status" screen to appear. This screen displays the status of QoS upstream and downstream traffic, and differentiates both streams into high priority and normal priority traffic.

QoS Status			
Data will be displa	yed when IP Qo	5 is enabled in Adv	anced Setup.
Upstream SI	tatus		
High Priority(F	Rate:Kbps)		
Rate	Sent	Dropped	Overlimits
Normal Priorit	y(Rate:Kbps)		
Rate	Sent	Dropped	Overlimits
Downstream	Statue		
High Priority(F			
Rate	Sent	Dropped	Overlimits
Normal Priorit	y(Rate:Kbps)		
Rate	Sent	Dropped	Overlimits
		Main	

# **Remote Management**

Selecting **Remote Management** in the "Advanced Setup" screen generates the "Remote Management" screen. Remote management allows access to the Modem through the Internet via another computer. The Modem will be vulnerable to other users on the Internet if Remote Management is activated.

Remote Ma	nagement	
access your DS	SL Gateway remotely, plea	s are set to Off for security reasons. If you want to use turn Remote Management On. In order to enable ne and Password must be set below.
	Admin User Name:	admin
1.		admin
	Admin Password:	
	forwarded to a device or	default set to port 80. If port 80 has been n the LAN you will need to change the nent port below to allow for remote access.
	Remote Management	80
	Port:	
2.	Remote Management:	○ On <sup>®</sup> Off
		Apply

To access the Modem remotely:

- 1. Enter a user name and password in the appropriate text boxes.
- **2.** Enter a port number through which the Modem will be accessed. Port 80 is the default port number.

- 3. Activate Remote Management by selecting the appropriate On radio button.
- 4. Write down the WAN IP address of the Modem (see "WAN IP Address").
- **5.** On a computer outside of the network, open a Web browser and enter the Modem's WAN IP address in the Address text box. The Modem's Home screen (or a password prompt, if a password has been set) appears in the browser window.

Note: If the default port (80) of the Modem has been changed, the user may need to enter the WAN IP, a colon (:), and the new port number. For example, if the WAN IP is 71.251.176.63, and the port has been changed to 8081, enter http://71.251.176.63:8081

to remotely access the Modem.

When finished in this screen, click Apply to activate any changes made.

### **Telnet Timeout Setting**

Selecting **Telnet Timeout Setting** in the "Advanced Setup" screen generates the "Telnet Timeout Setting" screen. Select a period of time from the choices available, and the Telnet session will automatically terminate at that time. If no automatic termination is needed, select "No idle disconnect timeout."



# **Dynamic Routing**

Selecting **Dynamic Routing** in the "Advanced Setup" screen generates the "Dynamic Routing" screen.

Dynamic Routing (RIP)	
	tiontec DSL Gateway, consult the documentation if Dynamic Routing is needed and what version. If ppropriate version and click apply.
0	Version 1
c	Version 2
e	Off
	Apply

If another gateway or router is set up behind the Modem in the network configuration, consult the documentation that came with the other gateway to see what kind of Dynamic Routing is required, then select the needed option.

When finished in this screen, click Apply to activate any changes made.

# **Static Routing**

Selecting **Static Routing** in the "Advanced Setup" screen generates the "Static Routing" screen. Enter the static route addresses in their respective text boxes, then click **Add**. The address will appear in the "Static Routing Table." To remove an address, highlight it by clicking on it in the Static Routing Table, then click **Remove**.



# **UPnP** (Universal Plug and Play)

Selecting UPnP in the "Advanced Setup" screen generates the "UPnP" screen. In this screen, the Universal Plug and Play option is turned on or off by activating the appropriate circle.



Universal Plug and Play is a zero-configuration networking protocol that allows hardware and software (such as Netmeeting) to operate more efficiently. If Netmeeting is not running properly, activate UPnP.



Note: Activating UPnP presents a slight security risk. After finishing with the hardware or software using UPnP, we recommend deactivating UPnP.

When finished in this screen, click **Apply** to activate any changes made.

# **Time Zone**

Selecting Time Zone in the "Configuring the Advanced Settings" screen generates the "Time Zone" screen. In this screen, select the time zone in which the Modem is being used. Click in the "Day Light Saving" check box if Daylight Saving Time is currently in effect where the Modem is being used.



# **Remote Syslog Capture**

Selecting **Remote Syslog Capture** in the "Advanced Setup" screen generates the "Remote Syslog Capture" screen. In this screen, the user can configure the Modem to allow a remote computer to access the Modem's system activity logs.

Remote Sys	log captule
	ite Syslog is disabled by default. If you enable it, it may allow sending syslog syslog capture application. You can select the PC or input the IP address.
0 On (	0 off
	Current setting :
	Select PC name:
	Or input IP address:
Click <b>Apply</b> to a	continue.
	1 maly

# Configuring Security Settings



This chapter explains how to configure the Modem's wired security capabilities, including firewall settings, DMZ hosting, and network address translation.

# **Accessing Wired Security Screens**

To access the Wired Security configuration screens, follow these instructions:

- 1. Open a Web browser. In the "Address" text box, type:
  - http://192.168.0.1

then press Enter on the keyboard.



2. The Main screen appears. Click Security.

Action tec®	Status	Quick Setup	Advanced Setup	My Network	Security	Internet Access Control	Utilities
	Discon Check your	k Status mected Broadband ection		My Net	work	Internet Ser Actiontec Actiontec Str	
	Broadband	Connection	1	PC Name: IP Address: MAC Address:	192.168.0.2 192.168.0.2 00:50:fc:4d:90:e	2	
	DSL Status:	Disconnecte	ed				
	ISP Status:	Disconnecte	ed				
	Speed(Down/Up):	0 / 0 Kbps					
	ISP Protocol:	pppoe					
	Username:						
	WAN IP Address:	N/A					
	Go to the In	ternet now					

**3.** A login window appears. Enter the user name and password in the appropriate text boxes, then click **OK**.

Prompt		×
į	Enter username and password for "Before configuring the Gateway, a User Name / Password is required. If you do not know the User Name / Password please refer to the User manual for further support." at http://192.168.1.1	
	User Name:	
	admin	
	Password:	
	****	
	Use Password Manager to remember this password.	
	OK Cancel	

- **Note:** The default user name is "admin." The default password is "password."
- **4.** The "Security" screen appears. To modify a specific configuration, click on its name in the menu bar on the left, or from the list in the middle of the screen.

# Admin User Name and Password

See "Changing the Password" on page 9.

# Firewall

Selecting **Firewall** in the Security screen generates the "Firewall Settings" screen. Select the level of security needed for the network.

**Note:** If VPN connections need to made through the Modem, the Firewall must be set to Off. No VPN connections can be made if the Firewall setting is at Custom, High, Medium, or Low. Also note that DMZ hosting, Port Forwarding, and Application Level Modem settings are active only when the Firewall is Off.

#### Custom

If **Custom** is selected in the "Firewall Security Level" screen, the user can select which of the services listed in the window can pass through the firewall (both in and outthe services listed at the bottom of the screen. Remember that checking a box opens the service; a blank check box indicates that the service is blocked. Only experienced network administrators should select and use the Custom Firewall option.

		Firewa	Liefe					
	pears in a box, that serv	te: If a check appears in a box, that service is open (or allowed). An empty box signifies						
service is close	d (or blocked).							
Service	Port	In	Out					
HTTP	80							
DNS	53							
FTP	20,21							
TELNET	23							
SMTP	25	M						
POP3	110	V						
NNTP	119							
REAL A/V	7070							
	N/A	Г	V					
ICMP								
ICMP H323	1720							
#### High

If **High** is selected in the "Firewall Security Level" screen, the services with a check mark beside them will remain open (either incoming, outgoing, or both, depending on the checkmarks), as shown in the figure below. These settings can be modified to customize the firewall settings.

B High Medium D Low				
Off		Fire	wall Info	
lote: If a check app he service is closed		vice is open (or allow	ved). An empty box signifi	es
Service	Port	In	Out	
HTTP	80		V	
DNS	53		V	
FTP	20,21			
TELNET	23			
SMTP	25		V	
POP3	110	•	V	
NNTP	119			
REAL A/V	7070			
ICMP	N/A		V	
H323	1720			
T120	1503			
SSH	22			
IMAP	143	•	V	
HTTPS	443		V	
IMAPS	993	•	V	
POP35	995	<b>v</b>	V	

When finished with this screen, click **Apply** to save the changes.

#### Medium

If **Medium** is selected in the "Firewall Security Level" screen, the services with a check mark beside them will remain (either incoming, outgoing, or both, depending on the checkmarks), as shown in the figure below. These settings can be modified to customize the firewall settings.

C Custom C High I Medium C Low C off Note: If a check appy the service is closed		-	wall Info red). An empty box signifies
Service	Port	In	Out
HTTP	80		
DNS	53		V
FTP	20,21		
TELNET	23		V
SMTP	25	V	
POP3	110	<b>V</b>	V
NNTP	119		V
REAL A/V	7070	•	V
ICMP	N/A		M
H323	1720		V
T120	1503	V	
SSH	22		V
IMAP	143	<b>v</b>	$\overline{\mathbf{v}}$
HTTPS	443	5	V
IMAPS	993	V	
POP3S	995	V	
		Apply	

When finished with this screen, click **Apply** to save the changes.

#### Low

If **Low** is selected in the "Firewall Security Level" screen, the services with a check mark beside them will remain open (either incoming, outgoing, or both, depending on the checkmarks), as shown in the figure below. These settings can be modified to customize the firewall settings.

			fies
Port	In	Out	
80			
53	V		
20,21			
23		<b>v</b>	
25	V		
110	V	<b>v</b>	
119		v	
7070		<b>v</b>	
N/A	V	<b>v</b>	~
1720	V	<b>V</b>	
1503	V		
22	V		
143	V		
443	V		
993	V	V	
995	2	2	
	or blocked). Port 80 53 20,21 23 25 110 119 7070 N/A 1720 1503 22 143 443 993	Port         In           80         0           53         0           20,21         0           23         0           10         0           119         0           7070         0           1720         0           123         0           143         0	Port         In         Out           80         I         I           80         I         I           53         I         I           20,211         I         I           23         I         I           25         I         I           110         I         I           7070         I         I           1720         I         I           1503         I         I           143         I         I           443         I         I

#### Off

If **Off** is selected in the "Firewall Security Level" screen, firewall filtering is based solely on the basic NAT firewall. At this setting, VPN connections can be made, and DMZ hosting, Port Forwarding, and Application Level Modem settings are active.

**Note:** See "Service Acronyms," for a description of the services listed in the Firewall Security Level screens.

# **Port Forwarding**

Selecting **Port Forwarding** in the Security screen generates the "Port Forwarding" screen.



This screen allows certain programs to bypass the Modem's built-in firewall, allowing access to parts of the network (for hosting a Web or ftp server, for example). To use, select the name of a computer on the network from the "PC Name" drop-down list, then click **Add**. Next, select a "Category" by clicking the appropriate radio button. In the "Available Rules" list box, select a game, application, server, etc., then click **Add**>>. The selected item appears in the "Applied Rules" list box. Repeat for each item needed

To remove an item from the Applied Rules list, highlight it, then click **Remove**. To view an item's rules (forwarded ports, etc.), highlight it, then click **View Rule**. When finished with this screen, click **Apply** to save the changes.

#### **Rule Management**

To create a custom set of rules, click the "User" radio button, then click **New**. The "Rule Management" screen appears.

Rule Management	
Rule Name	
Protocol	TCP
Port Start	Port End
Port Map Start	
	Apply
Protocol Por	<u>t Start Port End Port Map Delete</u>
	Back

In this screen, the user can create a custom rule not defined in the programming. To do this (using a single port):

- **1.** Enter the rule name in the "Rule Name" text box. The name is usually based on the application or game title.
- **2.** Set "Protocol" to "TPC."
- **3.** Enter the port number in the "Port Start," "Port End," and "Port Map Start" text boxes. For example, if a server is running on port 8080, enter "8080" in all three text boxes.
- 4. Click Apply.
- **5.** Change Protocol to "UDP."
- **6.** Enter the port number again, as in step 3.
- **7.** Click **Apply** again. The rule's TPC and UDP mapping appear at the bottom of the screen.
- 8. Click Back.
- **9.** Select the computer on which to open the ports, then click **User**.
- **10.** Select the rule, then click **Add** to move the rule to the "Applied Rule" text box.
- 11. Click Apply.

For multiple ports:

- **1.** Enter the rule name in the "Rule Name" text box. The name is usually based on the application or game title.
- **2.** Set "Protocol" to "TPC."
- **3.** Enter the starting port number of the port range in the "Port Start" and "Port Map Start" text boxes, and the last port of the range in the "Port End" text box. For example, if the port range is 5000 to 6000, enter "5000" in the "Port Start" and "Port Map Start" text boxes, and "6000" in the "Port End" text box.
- 4. Click Apply.
- 5. Change Protocol to "UDP."
- **6.** Enter the port numbers again, as in step 3.
- **7.** Click **Apply** again. The rule's TPC and UDP mapping appear at the bottom of the screen.
- 8. Click Back.
- 9. Select the computer on which to open the ports, then click User.
- **10.** Select the rule, then click **Add** to move the rule to the "Applied Rule" text box.
- 11. Click Apply.

# **DMZ Hosting**

Selecting **DMZ Hosting** in the "Security" screen generates the "DMZ Hosting" screen. To use DMZ hosting, select the computer on the network to be used as a DMZ host in the "DMZ Host PC Name" drop-down menu, then click **On**.

DMZ Hosting
Your DSL Gateway can be configured to support online gaming and Internet conferencing services. To use this feature:
<ol> <li>Enter the Name of the computer in the DMZ Host PC Name field below.</li> <li>Nake sure the circle next to On is selected</li> <li>Click Apply to save your changes.</li> </ol>
WARNING! Using a computer in DMZ mode opens the computer to outside intrusion, thus creating a security risk.
DMZ Host PC Name: actiontec 💌
Con © off
Apply

DMZ hosting is used to support online gaming and Internet conferencing services. These programs usually require multiple open ports, making the network accessible from the Internet. DMZ hosting symbolically places the DMZ host computer outside of the Modem's network. We recommend activating DMZ hosting only as long as necessary.

When finished with this screen, click Apply to save the changes.



**Warning**: The DMZ Host computer will be vulnerable to computer hackers on the Internet while in DMZ mode.

# **NAT (Network Address Translation)**

Selecting **NAT** in the "Security" screen generates the "NAT" screen. The Modem's basic firewall security is based on NAT. Disabling NAT allows the computers connected to the Modem to be accessed by outside parties, and can cause the loss of Internet connectivity. Do not turn NAT off unless instructed to do so by the ISP.



When finished, click Apply to save the changes.

# Configuring Internet Access Controls



This chapter explains how to configure the Internet access controls of the Modem, such as services blocking, Web site blocking, and schedule rules.

# **Accessing Internet Access Control Screens**

To access the Internet Access Control configuration screens, follow these instructions:

- 1. Open a Web browser. In the "Address" text box, type:
  - http://192.168.0.1

then press Enter on the keyboard.



2. The Main screen appears. Click Internet Access Control.

Action tec®	Status	Quick Setup	Advanced Setup	My Network	Security	Internet Access Control	Utilities
	Disco Check you	rk Status nnected r Broadband section		My Net	work	Internet Ser Actiontec Actiontec Sto	
	Sroadban	d Connection		PC Name: IP Address: MAC Address:	192.168.0.2 192.168.0.2 00:50:fc:4d:90:e	2	
	DSL Status: ISP Status: Speed(Down/Up): ISP Protocol: Username: WAN IP Address:	Disconnect Disconnect 0 / 0 Kbps pppoe N/A					
	Go to the In	nternet now					

**3.** A login window appears. Enter the user name and password in the appropriate text boxes, then click **OK**.

Prompt		X
į	Enter username and password for "Before configuring the Gateway, a User Name / Password is required. If you do not know the User Name / Password please refer to the User manual for further support." at http://192.168.1.1	
	User Name:	
	admin	
	Password:	
	****	-
	Use Password Manager to remember this password.	
	OK Cancel	

- Note: The default user name is "admin." The default password is "password."
- **4.** The "Internet Access Control" screen appears. To modify a specific setting, click on its name in the menu bar on the left, or from the list in the middle of the screen.

Local	Internet Access Control
Internet Access Control	Services Blocking (Allows you to block specific Internet services from a specific computer on the network.)
Services Blocking	Website Blocking (Allows you to block certain websites from the entire network.)
Website Blocking	Schedule Rules (Allows you to set specific scheduling rules for PC on the network.)
Schedule Rules	

# **Services Blocking**

Selecting **Services Blocking** in the Internet Access Control screen generates the "Services Blocking" screen.

Local	Services Blocking
Internet Access Control	To block Internet Services from a computer on your network, follow the steps below.
Services Blocking	Step 1. If not already listed, select the PC Name that the Internet blocking will be applied to.
Website Blocking	Step 2. Choose the Internet Services to be blocked then click Apply for your settings to take affect.
Schedule Rules	To remove blocked Internet Services unselect the Blocked Service then click Apply for your settings to take affect.
	Internet Services Blocked           Web         FTP         Newsgroups         E-mail
	Apply

To modify Internet privileges (Web, FTP, Newsgroups, etc.) for the computers on the network:

1. Select the computer's network name from the "PC Name" drop-down menu.

- **2.** Select the Internet service(s) to be blocked by clicking in the appropriate check box.
- 3. Click Apply to block the selected service from the selected computer.

# **Website Blocking**

Selecting **Website Blocking** in the Internet Access Control screen generates the "Website Blocking" screen. This feature enables the Modem to block Web sites to any or all computers on the network. To block a Web site, select the computer name from the "PC Name" drop-down menu. Then, enter the address of the Web site to be blocked in the "Website" text box and click **Add**. The blocked Web site address will be displayed in the "Blocked Website List" text box, and will not be available to the selected computer on the network. To block the Web site from another computer on the network, repeat the process. To remove a blocked Web site, click on it in the "Blocked Website List," then click **Remove**. When finished, click **Apply**.

Any changes made in this screen may take up to five minutes to be applied.

Local	Website Blocking
Internet Access Control	Follow the steps below to block a PC from accessing certain websites.
Services Blocking	Step 1. If not already listed, select the PC Name to be blocked.
Website Blocking	Step 2. Type the name of the website you wish to be blocked in the Website to be blocked field then click Add. Example: www.actiontec.com
Schedule Rules	Step 3. Click the Apply button for your settings to take affect.
	Note: Repeat the steps above to block additional websites.
	To remove a blocked website, select the <b>PC Name</b> and highlight the Website from the <b>Blocked Website List then</b> click <b>Remove</b> . Click the <b>Apply</b> button for your settings to take affect.
	PC Name: actiontec 💌
	Website to be blocked:  Add  Remove
	Apply

# **Schedule Rules**

Selecting **Schedule Rules** in the Internet Access Control screen generates the "Schedule Rules" screen. Schedule rules allow computers on the network to access the Internet at scheduled times only.

Local	Schedule R	ıles		
Internet Access Control		edule Rules for a		Network, select the PC Name and click the
Services Blocking	View/Edit Ac	cess Details IIn	к.	
Website Blocking				
Schedule Rules		PC Name:	actiontec 💌	View/Edit Access Details

To set up schedule rules for a computer on the network:

- 1. Select the computer's network name from the "PC Name" drop-down menu.
- **2.** Click **View/Edit Access Details**. The computer's "Allowed Application and Times" screen appears.

	nedule Rules provides the ability to set a specific Time and Day to allow a computer on you work to access the Internet. To set a Schedule Rule
514	ap 1. Click the appropriate button, Daily or Weekly, that you wish to set.
	ap 2. Select the scheduled time that you wish to allow Internet access.
	ap 3. Click the Add button. The rule will be displayed in the Rules box to the right.
	ep 4. Click Apply for the settings to take affect.
	te: To remove a rule, highlight the rule you wish to remove located in the Rules box then clic Remove button. Click Apply for the settings to affect.
Only	Application and Times a Daily or Weekly web browning option can be set. Setting Daily and Weekly options togeth dy. Once you have set a nule, it will take up to 3 minutes for the rule to take effect. sving
Only Not app Brow	 a Daily or Weekly web browsing option can be set. Setting Daily and Weekly options togeth Jy. Once you have set a rule, it will take up to 3 minutes for the rule to take effect.
Only Not app Brow	a Daily or Weekly web browsing option can be set. Setting Daily and Weekly options togeth by. Dice you have set a rule, it nill take up to 5 minutes for the rule to take effect. ssing Daily Weekly
• Only not app • Brow •	a Daily or Weekly web browsing option can be set. Setting Daily and Weekly options togeth dy. Once you have set a rule, it will take up to 5 minutes for the rule to take effect. sring Daily
in Only not app Brow C	a Daily or Weekly web browsing option can be set. Setting Daily and Weekly options togeth by. Dice you have set a rule, it nill take up to 5 minutes for the rule to take effect. ssing Daily Weekly

**3.** To schedule Internet access at the same time every day, select "Daily" by clicking the appropriate radio button. If creating different access schedules on a day-to-day basis, select "Weekly."

- **4a.** If "Daily" was selected in step 3, create a period of Internet access (or rule) by selecting a beginning time (from the "From" drop-down menu) and ending time (from the "To" drop down menu). If allowing Internet access to a particular computer from 6 p.m. to 8 p.m., for example, select "18 (6 pm)" from the From drop-down menu, and "20 (8 pm)" from the To drop-down menu. Click **Add** to add the access period to the "Rules" list box. Additional access periods can be added by repeating this step (9 a.m. through 12 p.m., for example), and adding it to the Rules list box. Once the rules are applied in the Daily screen, Internet access will be granted every day at the times listed in the Rules list box.
  - Note: When using "Daily" scheduling, an access period cannot include 12 a.m (midnight). To create an access period that includes midnight, create two access periods, one that ends at 12 a.m., and one that begins at 12 a.m.
- **4b.** If "Weekly" was selected in step 3, periods of Internet access can be scheduled at different times on different days (6 p.m. to 8 p.m. on Friday, and 1 p.m. to 4 p.m. on Saturday, for example). To do this, select the day of the week by clicking in the appropriate check box, then create a access period (or rule), as explained in step 4a. Click **Add** for each separate time period. All access periods created will appear in the Rules list box. Once the rules are applied in the Weekly screen, Internet access will be granted to a particular computer at the days and times selected on a weekly basis.

	dy web browsing option can be set we set a rule, it will take up to 5 mi		
eb Browsing			
🔘 Daily			
💿 Weekly			
Note: A checked box signi	ifies Internet access is allowed. Ar	n empty box signifies Internet a	ccess is not
Sunday Monday	y 🗌 Tuesday 📃 Wednesday	🗌 Thursday 📃 Friday 📗	Saturday
Sunday Monday	y 🗌 Tuesday 📄 Wednesday	🗌 Thursday 📃 Friday 📗	Saturday
	/ 🗌 Tuesday 🗌 Wednesday	Chursday Friday Rules	Saturday
	/ Tuesday Wednesday		Saturday

- **Note:** When using "Weekly" scheduling, an access period cannot include 12 a.m (midnight). To create an access period that includes midnight, create two access periods, one that ends at 12 a.m. on one day, and one that begins at 12 a.m on the following day.
- **5.** When finished with all scheduling, click **Apply** to save the changes to the Modem.

#### **Removing a Schedule Rule**

To remove a scheduled rule, select it from the Rules list box, then click **Remove**. The schedule rule will disappear from the Rules list box.

# Configuring the Modem's Utilities



This chapter explains how to use the Modem's utilities, including how to restore default settings, upgrade the Modem's firmware, and perform a ping test.

# **Accessing the Utilities Screens**

To access the Utilities configuration screens, follow these instructions:

1. Open a Web browser. In the "Address" text box, type:

http://192.168.0.1

then press Enter on the keyboard.



2. The Main screen appears. Click Utilities.

Action tec®	Status	Quick Setup	Advanced Setup	My Network	Security	Internet Access Control	Utilities
	Network Discom Check your Conne	nected Broadband	0	My Net	work	Internet Ser Actiontec <u>Actiontec Sto</u>	
	Broadband	Connection	1	IP Address:	192.168.0.2 00:50:fc:4d:90:e	2	
	DSL Status: ISP Status: Speed(Down/Up): ISP Protocol: Username: WAN IP Address:	Disconnect Disconnect 0 / 0 Kbps pppoe N/A					

**3.** A login window appears. Enter the user name and password in the appropriate text boxes, then click **OK**.

Prompt		×
	Enter username and password for "Before configuring the Gateway, a User Name / Password is required. If you do not know the User Name / Password please refer to the User manual for further support." at http://192.168.1.1	
	User Name:	_
	admin	
	Password:	_
	Use Password Manager to remember this password.	
	OK Cancel	

- Note: The default user name is "admin." The default password is "password."
- **4.** The "Utilities" screen appears. To modify a specific configuration, click on its name in the menu bar on the left, or from the list in the middle of the screen.

Local	Gateway Utilities	Removes all current settings and restores your DSL Gateway to the
Utilities	Restore Default Settings	factory default settings.
Restore Default Settings	Upgrade Firmware	Allows you to upgrade to the latest firmware.
Upgrade Firmware	Web Activity Log	Provides you with the most current network information regarding web
Web Activity Log		activity.
System Log	System Log	Provides detailed logging information for the Gateway, from Power-up
OAM Ping Test		to, establishing the Internet Connection.
Ping Test	OAM Ping Test	This test can be used to check whether your DSL Gateway is properly connected to the DSL Network.
Reboot		connected to the DSE Network.
	Ping Test	This test can be used to check whether your DSL Gateway is properly connected to the Internet.
	Reboot	Restart your DSL Gateway.

# **Restore Default Settings**

To restore the Modem to its factory default settings, select **Restore Default Settings** from the Utilities screen. When the "Restore Default Settings" screen appears, click **Restore Default Settings**. Any changes made to the Modem's settings will be lost and the factory default settings restored. During this process, the Modem's Power light flashes and the Modem is disabled.



*Warning*: Do not unplug the Power cord from the Modem during the Restore Default Settings process. Doing so may result in permanent damage to the Modem.

When the Power Light stops flashing and glows steadily green, the Modem is | fully operational.

Restore Default Settings
To restore the DSL Gateway to default settings click on the "Restore Default Settings" button below.
Restore Default Settings

# **Upgrade Firmware**

Selecting **Upgrade Firmware** in the Utilities screen generates the "Upgrade Firmware" screen. Firmware upgrades are periodically released to enhance the Modem's capabilities. Follow the instructions on-screen to upgrade the Modem's firmware.



# Web Activity Log

The Web Activity Log provides information about the Web sites each computer on the Modem's network has visited. To access the Web Activity Log, select **Web Activity Log** from the Utilities screen.



## Auto Refresh

To set the Web Activity Log screen to automatically refresh at certain intervals, activate the circle next to "Auto Refresh Every" at the bottom of the Web Activity Log screen, then enter a time value (in seconds) in the text box, or click on the down arrow and select a time value from the menu that appears. The Web Activity Log will refresh at the selected interval.

#### **Manual Refresh**

To set the Web Activity Log screen to manually refresh, activate the circle next to "Manual Refresh" at the bottom of the Web Activity Log screen. To refresh the Web Activity Log screen, click **Refresh**.

# System Log

The System Log provides information about the Modem's activity. To access the System Log, select **System Log** from the Utilities screen.

System Log						
iew the most recent	syst	em a	otivit	/ log.		
	<i>,</i>					
System Log 10	< 💌				Apply	
Display System Log	-				Save Log As	
						-
(GMT-05:00)20:16:18	Sun	Oct. :	29 200	6 udbend:	SENDING ACK to actiontec	-
					sending ACK to 192,168,1,64	
					ADD 00:50:fc:4d:90:e2 192.168.1.64	
86400 actiontec				•		
(GMT-05:00)20:16:38	Sun	Oct :	29 200	6 udhcpd:	SENDING ACK to actiontec	
(GMT-05:00)20:16:38	Sun	Oct :	29 200	6 udhcpd:	sending ACK to 192,168,1,64	
(GMT-05:00)20:16:38	Sun	Oct :	29 200	6 udhcpd:	ADD 00:50:fc:4d:90:e2 192.168.1.64	
86400 actiontec				-		
(GMT-05:00)20:16:43	Sun	Oct :	29 200	6 logic: 1	w trans query kp.key =	
report all clients0						
(GMT-05:00)20:16:58	Sun	Oct :	29 200	6 udhcpd:	SENDING ACK to actiontec	
(GMT-05:00)20:16:58	Sun	Oct :	29 200	6 udhcpd:	sending ACK to 192.168.1.64	
(GMT-05:00)20:16:58	Sun	Oct :	29 200	6 udhcpd:	ADD 00:50:fc:4d:90:e2 192.168.1.64	
86400 actiontec						

## System Log (Size)

Select the size of the system log displayed here. The smaller the size, the shorter the length of the system log saved.

#### Display

View other saved logs by selecting a log from this drop-down list.

#### Apply

Pressing this button saves any changes to the System Log screen and causes the Save and Restart screen to appear.

#### Save Log As

Pressing this button allows the user to save a log as a file.

# **OAM Ping Test**

Selecting **OAM Ping Test** from the Utilities screen generates the "OAM Ping Test" screen, which is used to check whether the Modem is properly connected to the network. Follow the on-screen instructions to perform the test.

to the Network. This te test, select your "Test	est may ta Type" froi	ke a few secon n the list and pi	ds to complete. To perform t ress the Test button.
Connection	VPI	VCI	
Test	0	35	
	Test		
0AM Statistics			
UARI Statistics			0
Near End F4 Loop Back C	ount		0
			0
Near End F4 Loop Back C	ount		-

# **Ping Test**

Selecting **Ping Test** from the Utilities screen generates the "Ping Test" screen, which is used to check whether the Modem is properly connected to the Internet. Follow the on-screen instructions to perform the test.

Ping Test	
o the Internet. Ti	ed to check whether your DSL Gateway is properly connects s test may take a few seconds to complete. To perform the or IP Address that you would like to ping and click the Test
URL or IP Addres	192.168.1.1
Number of Pings	3
	Test
PING 192.16	Test
72 bytes fr	
72 bytes fr time=0.0 ms	.1.1 (192.168.1.1): 64 data bytes ▲ m 192.168.1.1: icmp_seq=0 ttl=255
72 bytes fr time=0.0 ms	.1.1 (192.168.1.1): 64 data bytes
72 bytes fr time=0.0 ms 72 bytes fr time=0.0 ms	.1.1 (192.168.1.1): 64 data bytes ▲ m 192.168.1.1: icmp_seq=0 ttl=255
72 bytes fr time=0.0 ms 72 bytes fr time=0.0 ms	.1.1 (192.166.1.1): 64 data bytes • m 192.168.1.1: icmp_seq=0 ttl=255 m 192.168.1.1: icmp_seq=1 ttl=255
72 bytes fr time=0.0 ms 72 bytes fr time=0.0 ms 72 bytes fr time=0.0 ms	.1.1 (192.166.1.1): 64 data bytes • m 192.168.1.1: icmp_seq=0 ttl=255 m 192.168.1.1: icmp_seq=1 ttl=255

# Reboot

Selecting **Reboot** from the Utilities screen generates the "Reboot" screen. From this screen, the Modem can be rebooted. To do this:

**1.** From the first Reboot screen, click **Reboot**.

To reboot the DSL Gateway click on the "Reboot" button below.	
Reboot	

2. A confirmation window appears. Click OK.

Microso	ft Internet Explorer 🛛 🔀
?	Are you sure you want to reboot the DSL Gateway?
	OK Cancel

**3.** The Modem reboots. Read the onscreen information in the screen that appears.



When the Modem's Power light stops flashing, the Modem has rebooted.

This page left intentionally blank.

# Troubleshooting



This chapter contains a list of problems that may be encountered while using the Modem, and techniques to try and overcome the problem. Note that these techniques may not solve the problem. This chapter also include a list of frequently asked questions.

# Troubleshooting

#### LAN Connection Failure

- Ensure the Modem is properly installed, the LAN connections are correct, and the power is on.
- Confirm the computer and Modem are on the same network segment. If unsure, let the computer get the IP address automatically by initiating the DHCP function (see "DHCP Server" in chapter 3), then verify the computer is using an IP address within the default range (192.168.0.2 through 198.168.0.254). If the computer is not using an IP address within the range, it will not connect to the Modem.
- Ensure the Subnet Mask address is set to 255.255.255.0 by clicking **Status** in the "Main Menu" screen.

#### Cannot Connect to the Internet

- Make sure the phone line is connected to the Line port of the modem and the DSL light glows solid green.
- Make sure the Internet light glows solid green.
- If the DSL lightis blinking, contact TDS for a line test, as DSL connectivity has been lost.
- If the Internet light glows red, try power cycling the unit (turning it off, then on). A red Internet light indicates the rejection of username\password by the ISP.
- Ensure both ends of the power cord and all network cables are properly connected.

- Ensure the Subnet Mask address is set to 255.255.255.0 by clicking **Status** in the strip of icons at the top of any Modem GUI screen.
- Verify the Modem's settings are the same as the computer by clicking **Status** in the strip of icons at the top of any Modem GUI screen.
- If running Windows 2000 or XP, check the computer's TCP/IP settings. Select **Start, Run**, enter

#### CMD

in the "Open" text box, then press **OK**. A "DOS" window appears, with a blinking cursor (prompt). Enter

#### ipconfig

at the cursor, then press Enter on the keyboard.

The IP address of the Ethernet adapter should appear in the DOS window. Ensure the IP address in the 192.168.0.x network (with "x" defining a range from 2 though 255).

If the Ethernet adapter is showing an incorrect IP address, enter

#### ipconfig /release

at the cursor, then press **Enter** on the keyboard, which sets all values back to 0 (zero). Next, enter

#### ipconfig /renew

at the cursor, then press **Enter** on the keyboard (this process may take a few seconds). The renewed IP address should be on the 192.168.0.x network. If an error occurs, or the IP address renews with an address outside the 192.168.0.x network, contact the ISP immediately

• Ensure the browser is set to "Never dial a connection" and there are no previous LAN settings.

To check this, go to **Start**, **Settings**, **Control Panel**. In the Control Panel, double-click **Internet Options**. When the "Internet Properties" window appears, ensure that the "Never dial a connection" option is activated, then click **LAN Settings**. When the "Local Area Network (LAN) Settings" window appears, ensure that no settings are activated. If there are settings activated, deactivate them.

• Shutdown and restart the computer. After the computer restarts, unplug the power cord from the Modem and plug it back in. When the lights glow solid green, try accessing the Internet.

#### Time out error occurs when entering a URL or IP Address

- Verify all the computers are working properly.
- Ensure the IP settings are correct.
- Ensure the Modem is on and connected properly.
- Verify the Modem's settings are the same as the computer by clicking **Status** in the strip of icons at the top of any Modem GUI screen.
- Check the cable/DSL modem by attempting to connect to the Internet.

# **Frequently Asked Questions**

This section includes a list of questions concerning the Modem, and answers to those questions.

#### General

# I have run out of Ethernet ports on my Modem. How do I add more computers?

Plugging in an Ethernet hub or switch expands the number of ports on the Modem. Run a standard Ethernet cable from the "Uplink" port of the new hub or switch to an Ethernet port on the Modem.

#### Which protocols does the Modem support?

The internal LAN connections support multiple protocols (e.g. TCP/IP, NetBEUI, IPX/SPX, and AppleTalk). The External WAN connection supports only TCP/IP.

#### Which connection speeds does the Modem support?

The LAN connections on the Modem support 10/100 Mbps. The WAN connection supports 8 Mbps, because of the physical restrictions placed on broadband connections.

#### Will my Xbox work with the Modem?

Yes, the Modem is compatible with the Xbox. You need to set a static IP on the Xbox in the Xbox live network settings, and forward ports 3074 (both UDP and TCP), 53 (both UDP and TCP), and 88 (UDP) if you run into DSL resolution errors.

#### Is the Modem flash-upgradeable? How do I do it?

Yes, the firmware is upgradeable. You can find a link to the firmware site under Utilitiesî in the Web-based configurator. We recommend contacting the ISP for assistance to avoid any issues running firmware upgrades, and to confirm you have the correct firmware before upgrading the unit.

#### Does the Modem function as a DSL modem?

Yes, the Modem has a built-in DSL Modem.

#### Network

# I use my laptop at work and at home. Is there something special I need to do to make it work in both places?

Yes. Reconfigure your network setting (Workgroup, Domain, Password, User name, IP addressing or any other specific settings used by your company). You may also use third party software like NetSwitcher to automatically switch between different configurations.

#### What is the valid IP range I can use for my home network?

The valid IP range for the Modem is 192.168.0.2 to 192.168.0.254 by default.

#### How do I find out what IP address my computer is using?

Windows 2000, and XP - Select **Start**, **Run** and type "cmd." Press **Enter**. When the command screen appears, type "ipconfig" and press **Enter**.

# *I used DHCP to configure my network. Do I need to restart my computer to refresh my IP address?*

No. Follow these steps to refresh your IP address:

Windowsv 2000 - Select **Start**, **Run**, type "cmd," and press **Enter**. At the DOS prompt, type "ipconfig /release," then type "ipconfig /renew."

Windows XP - Unplug the Ethernet cable or wireless card and plug it back in.

#### Can I run an application located on another computer over the network?

Yes, if the application is designed to run over a network.

#### Can I play games between computers on my network, or on the Internet?

Yes, if the games were designed for multi-player or LAN play. For specific information about whether a game is capable of Internet or LAN play, refer to the game documentation. Some games require ports to be forwarded to host or join games over the Internet.

# I have an FTP or Web server on my network. How can I make it available to users on the Internet?

For a Web server, enable port forwarding for port 8088 to the IP address of the server and set up the Web server to receive on that port, as well. (Configuring the server to use a static IP address is recommended.)

For an FTP server, enable port forwarding for port 21 to the IP address of the server. (Configuring the server to use a static IP address is recommended.)

#### Connections

#### How many computers can be connected through the Modem?

The Modem is capable of 254 connections, but it is recommended to have no more than 45 connections. As you increase the number of connections, you decrease the available speed for each computer.

#### Security

#### What is the default username for the Modem?

The default username for the router is "admin" and the default password is "password" (all lower case, no quotation marks). To activate the password to protect the Modem, change the default password. Remote management will not be available on the Modem until the default password is changed.

#### Does the Modem function as a firewall?

Yes. The Modem provides its security through the use of NAT firewall, which acts as a physical barrier between your network and the Internet.

#### What is NAT and how does it protect my network?

NAT (Network Address Translation) is a type of security that masks the private IP addresses of the computers on your network with a single public IP address. With NAT, the private IP address of the computers on your network is never transmitted over the Internet.

#### Which Virtual Private Networking (VPN) protocols are supported?

The Modem supports pass-through for PPTP, L2TP, and IPSec.

# **Specifications**



#### General

#### **Model Number**

GT701D (DSL Modem)

#### Standards

IEEE 802.3 (10BaseT) IEEE 802.3u (100BaseTX) G.dmt G.lite t1.413 RFC 1483, 2364, 2516

#### Protocol

LAN - CSMA/CD WAN - PPP, DHCP, Static IP

#### WAN

Full-rate ADSL Interface

#### LAN

10/100 RJ-45 switched port

#### Speed

LAN Ethernet: 10/100 Mbps auto-sensing

#### **Cabling Type**

**Ethernet 10BaseT:** UTP/STP Category 3 or 5 **Ethernet100BaseTX:** UTP/STP Category 5

## **LED Indicators**

Power, DSL, Internet, Ethernet

## Environmental

#### Power

External, 12V DC, 600mA

#### Certifications

FCC Class B, FCC Class C (part 15, 68), CE Mark Commercial, UL

#### **Operating Temperature**

0° C to 40° C (32°F to 104°F)

#### **Storage Temperature**

-20°C to 70°C (-4°F to 158°F)

#### **Operating Humidity**

10% to 85% non-condensing

#### **Storage Humidity**

5% to 90% non-condensing

# Setting up Static IP on a Computer



To communicate with the Modem from a computer on the network (to use the Modem's GUI, for example), the user may have to switch the IP address settings from DHCP-enabled to static IP, so that the computer and the Modem are on the same subnet.

To set up static IP on a computer, select the operating system and follow the instructions.

**Note:** The following procedures are based on the Modem's factory default IP address. If the Modem's IP address has been changed, enter the new IP address when instructed to enter an IP address.

#### Windows 2000

- 1. From the desktop, click on the Start button in the lower left corner.
- 2. From the menu that appears, select Settings.



**3.** Another menu appears. Select **Control Panel**.



**4.** When the "Control Panel" window appears, double-click **Network and Dial-up Connections**.



**5.** In the "Network and Dial-up Connections" window, double-click **Local Area Connection**. A number may be displayed after the Local Area Connection. If there is more than one Local Area Connection listed, locate the one that corresponds to the network card installed in the computer by finding the name of the network card in the "Device Name" column.

📴 Network and Dial-up Con	nections		
Eile Edit View Favorite	es <u>T</u> ools ,	Adva <u>n</u> ced <u>H</u> elp	
<= Back → → 💼   🔞	Search 强	Folders 🎯 His	tory   🚰 🕾 🗙 🗠   🎽
Address 違 Network and Dial	up Connection	ns	<b>▼</b> 🖓 Go
Name 🛆	Туре	Status	Device Name C
I Make New Connection IIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIIII	LAN	Enabled	Realtek RTL8139(A) PCI 5
•			Þ
2 object(s)			li.

**6.** The "Local Area Connection Status" window appears. Select **General**, then click **Properties**.

ocal Area Connectio	n 2 Status	? ×
General		
Connection		
Status:		Connected
Duration:		00:06:48
Speed:		100.0 Mbps
Activity	. <b>.</b>	
	Sent — 🕮 - L	- Received
Packets:	65	0
Properties	Disable	
		<u>C</u> lose

7. The "Local Area Connection Properties" window appears. Click General.

**8.** In the "Components checked are used by this connection" list box, doubleclick **Internet Protocol (TCP/IP)**.

Local Area Connection 2 Properties	<u>?</u> ×
General	
Connect using:	
Bealtek RTL8139(A) PCI Fast Ethernet Adapter	
	Configure
Components checked are used by this connection:	
B. Client for Microsoft Networks     B. Client for Microsoft Networks     D. Be and Printer Sharing for Microsoft Networks     Tritemet Protocol (TCP/IP)	:
Install Uninstall Pr	operties
Description	
Transmission Control Protocol/Internet Protocol. Th wide area network protocol that provides communic across diverse interconnected networks.	
Show icon in taskbar when connected	
OK	Cancel

**9.** The "Internet Protocol (TCP/IP) Properties" window appears.

Internet Protocol (TCP/IP) Propertie	.s <u>? x</u>
General	
You can get IP settings assigned auton this capability. Otherwise, you need to a the appropriate IP settings.	
O Datain an IP address automatical	y I
Use the following IP address:	
IP address:	192.168.0.2
S <u>u</u> bnet mask:	255 . 255 . 255 . 0
Default gateway:	· · ·
C Obtain DNS server address autor	natically
<ul> <li>Use the following DNS server address</li> </ul>	dresses:
Preferred DNS server:	
Alternate DNS server:	
	Advanced
	OK Cancel

- **10.** In the **General** tab, make sure the radio button next to "Obtain an IP Address automatically" is active (contains a black dot). If the radio button is already active, leave it alone.
- **11.** Enter the following numbers in the "IP Address" text box:

#### 192.168.0.2

Press the space bar on the keyboard to add the periods between the numbers.

12. Enter the following numbers in the "Subnet mask" text box:255.255.255.0

Press the space bar on the keyboard to add the periods between the numbers.

**13.** Enter the following numbers in the "Default gateway" text box: **192.168.0.1** 

Press the space bar on the keyboard to add the periods between the numbers.

- 14. Click OK. The "Internet Protocol (TCP/IP) Properties" window disappears.
- **15** In the "Local Area Connection Properties" window, click **OK**. The Local Area Connection Properties window disappears.
- **16.** Click **Close** in the Local Area Connection Status window. The window disappears.
- Close the Network and Dial-up Connections window by clicking on the "x" button at the upper right corner of the window.

The computer is now set up with a static IP address, allowing the user to access the Modem's GUI.

### Windows XP

- 1. From the desktop, click **Start** button in the lower left corner.
- **2.** From the menu that appears, select **Control Panel**.



**3.** When the "Control Panel" window appears, double-click **Network Connections**.

📴 Control P	anel									
<u>Eie E</u> dit	<u>V</u> iew F <u>a</u> vorites	<u>T</u> ools <u>H</u>	elp							<b>A</b>
G Back	🕥 - 🎓	🔎 Searc	th 🌔 Folder	BB	×9	•				
Address 🔂 🕻	ontrol Panel									🖌 🄁 🛛
Ġ.	Ń	õ	-	P	<u>s</u>	V		ŝ	<b>9</b>	
Accessibility Options	Add Hardware	Add or Remov	Administrative Tools	Date and Time	Display	Folder Options	Fonts	Game Controllers	Internet Options	
2		Ċ			4			3	1	
Java Plug-in	Keyboard	Mouse	Network Connections	Phone and Modem	Power Options	Printers and Faxes	Regional and Language	Scanners and Cameras	Scheduled Tasks	
Ø,	3			<u> </u>	$\mathbf{N}$					
Sounds and Audio Devices	Speech	System	Taskbar and Start Menu	User Accounts	Wireless LAN Settings					

**4.** In the "Network Connections" window, double-click **Local Area Connection**. A number may be displayed after the Local Area Connection. If more than one Local Area Connection is listed, locate the one that corresponds to the network card installed in your computer by finding the name of the network card in the "Device Name" column.



- 5. The "Local Area Connection Properties" window appears. Select General.
- **6.** In the "This connection uses the following items" list box, double-click **Internet Protocol (TCP/IP)**.

🕹 Local Area Connection 5 Properties 🛛 🔹 🔀
General Authentication Advanced
Connect using:
B Realtek RTL8139 Family PCI Fast Ethernet NIC
Configure
This connection uses the following items:
Bind Creat for Microsoft Networks     Piper and Printer Sharing for Microsoft Networks     Piper and Printer Sharing for Microsoft Networks     Piper Sharing Conference of the Printer Protocol (TCP/IP)
Igstall         Uninstall         Ptoperties           Description         Allows your computer to access resources on a Microsoft network.
Show icon in notification area when connected
OK Cancel
**7.** The "Internet Protocol (TCP/IP) Properties" window appears.

·····				
ou can get IP settings assigned autor is capability. Otherwise, you need to e appropriate IP settings.				
Obtain an IP address automatical	ly .			
Use the following IP address: —				
<u>I</u> P address:	192.168.0.2			
Sybnet mask: Default gateway:	255 . 255 . 255 . 0			
Obtain DNS server address autor	maticallu			
Use the following DNS server addresses and the server addresses				
Preferred DNS server:				

- **8.** In the **General** tab, make sure the radio button next to "Use the following IP Address" is active (contains a black dot). If the radio button is already active, leave it alone.
- **9.** Enter the following address in the "IP Address" text box:

#### 192.168.0.2

Enter the periods in the address by pressing the space bar on the keyboard.

**10.** Enter the following address in the "Subnet mask" text box:

#### 255.255.255.0

Enter the periods in the address by pressing the space bar on the keyboard.

**11.** Enter the following address in the "Default gateway" text box:

#### 192.168.0.1

Enter the periods in the address by pressing the space bar on the keyboard.

- **12.** Click **OK**. The Internet Protocol (TCP/IP) Properties window disappears.
- **13** In the Local Area Connection Properties window, click **Close**. The Local Area Connection Properties window disappears.
- 14. Click Close in the Local Area Connection Status window. The window disappears.

**15.** Close the Network and Dial-up Connections window by clicking on the "**x**" button at the upper right corner of the window.

The computer is now set up with a static IP address, allowing the user to access the Modem's GUI.

## **Windows Vista**

- 1. From the desktop, click **Start** button in the lower left corner.
- 2. From the menu that appears, select Control Panel.



**3.** When the "Control Panel" window appears, double-click **Network and Internet**.



**4.** The "Network and Internet" window appears. Click **Network and Sharing Center**.



**5.** The "Network and Sharing Center" screen appears. From the menu on the left, click **Manage network connections**.

	Network and Internet 🔸 Network and Sharing Center		
Tasks View computers and devices	Network and Sharing Center	• + Search	0
Connect to a network Set up a connection or network Manage network connections Diagnose and repair	AROSS (This computer)	View full map	
	Not connected You are currently not connected to any networks. Connect to a network		
	Connect to a network		
See also			
Internet Options Windows Firewall			

**6.** The "Network Connections" screen appears.. Double-click **Local Area Connection**.



 The "Local Area Connection Properties" window appears. In the "This connection uses the following items" list box, double-click Internet Protocol (TCP/IP).

Networking	
Connect using:	
Broadcom 440x 10/100 Ir	ntegrated Controller
	Configure
This connection uses the followi	ng items:
Client for Microsoft Net	works
🗹 🚚 QoS Packet Scheduler	r
🗹 📇 File and Printer Sharing	
<ul> <li>Internet Protocol Versio</li> </ul>	
Internet Protocol Versio	
<ul> <li>Link-Layer Topology Di</li> </ul>	· · · · ·
<ul> <li>Link-Layer Topology Di</li> </ul>	iscovery Responder
I <u>n</u> stall Un	ninstall Properties
Description	
	I/Internet Protocol. The default
wide area network protocol th across diverse interconnected	
across diverse interconnected	Thetworks.

**8.** The "Internet Protocol (TCP/IP) Properties" window appears.

	ate Configura					
ou can get IP his capability. for the appropr	Otherwise, yo	ou need to				
Obtain an	IP address au	utomatical	ly			
O Use the fo	llowing IP add	dress:				
IP address:						
Sybnet mask						
<u>D</u> efault gate	way:					
Obtain DN	S server addr	ess autor	natically			
O Use the fo	llowing DNS s	erver add	resses:			
Preferred DM	IS server:					
<u>A</u> lternate DN	IS server:					
					Ady	anced

- **9.** In the **General** tab, make sure the circle next to "Use the following IP Address" is selected. When active, a black dot appears in the circle. If the circle already contains a black dot, leave it alone.
- **10.** Enter the following address in the "IP Address" text box:

#### 192.168.0.2

Enter the periods in the address by pressing the space bar on the keyboard.

**11.** Enter the following address in the "Subnet mask" text box:

#### 255.255.255.0

Enter the periods in the address by pressing the space bar on the keyboard.

Enter the following address in the "Default gateway" text box:
 192.168.0.1

Enter the periods in the address by pressing the space bar on the keyboard.

- 13. Click OK. The Internet Protocol (TCP/IP) Properties window disappears.
- **14.** In the Local Area Connection Properties window, click **Close**. The Local Area Connection Properties window disappears.
- 15. Click Close in the Local Area Connection Status window. The window disappears.
- **16.** Close the rest of the open windows by clicking on the "**x**" button at the upper right corner of the window.

The computer is now set up with a static IP address.

# **Service Acronyms**



The following information is related to the Firewall options (Custom, High, Medium, and Low) section in the "Configuring Security Settings" chapter of this manual. This appendix explains the meaning of the service acronyms included with the various levels of firewall security, and the UDP and TCP ports used by each service.

## **Service Acronym Definitions**

#### DNS

Domain Name System. A data query system used to translate host names into Internet addresses (i.e., www.somewebsite.com translates to 888.999.000.111). Uses UDP 53 and TCP 53.

#### ЕРМАР

EndPoint Mapper. Uses UDP 135 and TCP 135.

#### FTP

File Transfer Protocol. A protocol used to transfer files over the Internet. Uses TCP 20 and 21.

#### нттр

HyperText Transfer Protocol. This protocol delivers information over the Internet, and is used when a computer connects to a Web site via an Internet browser. Uses TCP 80.

#### HTTPS

HyperText Transfer Protocol using Secure Socket Layer. A secure version of the protocol that delivers information over the Internet. Uses UDP 443 and TCP 443.

#### IMAP, IMAPv3

Internet Message Access Protocol. Protocols for retrieving E-mail messages. IMAP uses TCP 143; IMAPv3 uses TCP 220.

#### IPSEC IKE, IPSEC ESP

**IP Sec**urity. Protocols which support the secure exchange of packets at the IP layer. Uses UDP 500.

#### LDAP

Lightweight Directory Access Protocol. A set of protocols for accessing information directories. Uses TCP 389.

#### MICROSOFT-DS, -GC

-DS uses UDP 445 and TCP 445; -GC uses TCP 3268.

#### NETBIOS-NS, -DGM, -SSN

**Net**work **B**asic Input **O**utput **S**ystem. Three types of DOS BIOS augmentation which add functions for local area networks (LANs). -NS uses UDP 137 and TCP 137; -DGM uses UDP 138; -SSN uses TCP 138.

#### NNTP

Network News Transfer Protocol. A protocol used to distribute and retrieve news articles over the Internet. Uses TCP 119.

#### POP3

**P**ost Office **P**rotocol 3. Another protocol used to transfer E-mail between computers. Usually employs a pop3 server, and is used to receive mail only. Uses TCP 110.

#### PROFILE

Uses TCP 136.

### SMTP

Simple Mail Transfer Protocol. A protocol used to transfer E-mail between computers over the Internet. Can be used to send and receive mail. Uses TCP 25.

#### SNMP

Simple Network Management Protocol. A set of protocols for managing networks. Uses UDP 161.

This page left intentionally blank.

## Glossary



#### **Access Point**

A device that allows wireless clients to connect to one another. An access point can also act as a bridge between wireless clients and a "wired" network, such as an Ethernet network. Wireless clients can be moved anywhere within the coverage area of the access point and remain connected to the network. If connected to an Ethernet network, the access point monitors Ethernet traffic and forwards appropriate Ethernet messages to the wireless network, while also monitoring wireless traffic and forwarding wireless client messages to the Ethernet network.

#### ATM (Asynchronous Transfer Mode)

A networking technology based on transferring data in fixed-size packets

#### Client

A desktop or mobile computer connected to a network.

## **DHCP (Dynamic Host Configuration Protocol)**

A protocol designed to automatically assign an IP address to every computer on your network.

## DNS (Domain Name System) Server Address

Allows Internet host computers to have a domain name and one or more IP addresses. A DNS server keeps a database of host computers and their respective domain names and IP addresses so that when a user enters a domain name into a Web browser, the user is sent to the proper IP address. The DNS server address used by computers on the home network corresponds to the location of the DNS server the ISP has assigned.

## DSL (Digital Subscriber Line) Modem

A modem that uses existing phone lines to transmit data at high speeds.

## Encryption

A method to allow wireless data transmissions a level of security.

## ESSID (Extended Service Set Identifier)

A unique identifier for a wireless network. Also known as "SSID."

#### **Ethernet Network**

A standard wired networking configuration using cables and hubs.

## Firewall

A method preventing users outside the network from accessing and/or damaging files or computers on the network.

#### Gateway

A central device that manages the data traffic of your network, as well as data traffic to and from the Internet.

## IP (Internet Protocol) Address

A series of four numbers separated by periods identifying a unique Internet computer host.

#### **ISP Gateway Address**

An IP address for the Internet router. This address is only required when using a cable or DSL modem.

#### **ISP (Internet Service Provider)**

A business that allows individuals or businesses to connect to the Internet.

## LAN (Local Area Network)

A group of computers and devices connected together in a relatively small area (such as a house or an office). A home network is considered a LAN.

## MAC (Media Access Control) Address

The hardware address of a device connected to a network.

## NAT (Network Address Translation)

A method allowing all of the computers on a home network to use one IP address, enabling access to the Internet from any computer on the home network without having to purchase more IP addresses from the ISP.

## PC Card

An adapter that inserts in the PCMCIA slot of a computer, enabling the communication with a device.

#### PPPoE (Point-To-Point Protocol over Ethernet)/ PPPoA (Point-To-Point Protocol over ATM)

Methods of secure data transmission.

#### Router

A central device that manages the data traffic of your network.

### Subnet Mask

A set of four numbers configured like an IP address used to create IP address numbers used only within a particular network.

## SSID

See "ESSID."

## TCP/IP (Transmission Control Protocol/Internet Protocol)

The standard protocol for data transmission over the Internet.

#### WAN (Wide Area Network)

A network that connects computers located in separate areas, (i.e., different buildings, cities, countries). The Internet is a WAN.

## WECA (Wireless Ethernet Compatibility Alliance)

An industry group that certifies cross-vender interoperability and compatibility of IEEE 802.11b wireless networking products and promotes the standard for enterprise, small business, and home environments.

## WLAN (Wireless Local Area Network)

A group of computers and other devices connected wirelessly in a small area.

This page left intentionally blank.

# Notices

## **Regulatory Compliance Notices**

## **Class B Equipment**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by implementing one or more of the following measures:

- Reorient or relocate the receiving antenna;
- · Increase the separation between the equipment and receiver;
- Connect the equipment to an outlet on a circuit different from that to which the receiver is connected;
- · Consult the dealer or an experienced radio or television technician for help.

## **Modifications**

The FCC requires the user to be notified that any changes or modifications made to this device that are not expressly approved by *Action*tec Electronics, Inc., may void the user's authority to operate the equipment.

Declaration of conformity for products marked with the FCC logo – United States only.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference;

- **2.** This device must accept any interference received, including interference that may cause unwanted operation.
  - Note: To comply with FCC RF exposure compliance requirements, the antenna used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

For questions regarding your product or the FCC declaration, contact:

Actiontec Electronics, Inc. 760 North Mary Ave. Sunnyvale, CA 94086 United States Tel: (408) 752-7700 Fax: (408) 541-9005

# **Limited Warranty**

**Hardware**: *Action*tec Electronics, Inc., warrants to the end user ("Customer") that this hardware product will be free from defects in workmanship and materials, under normal use and service, for twelve (12) months from the date of purchase from *Action*tec Electronics or its authorized reseller.

*Action*tec Electronics' sole obligation under this express warranty shall be, at *Action*tec's option and expense, to repair the defective product or part, deliver to Customer an equivalent product or part to replace the defective item, or if neither of the two foregoing options is reasonably available, *Action*tec Electronics may, in its sole discretion, refund to Customer the purchase price paid for the defective product. All products that are replaced will become the property of *Action*tec Electronics, Inc. Replacement products may be new or reconditioned. *Action*tec Electronics warrants any replaced or repaired product or part for ninety (90) days from shipment, or the remainder of the initial warranty period, whichever is longer.

Software: Actiontec Electronics warrants to Customer that each software program licensed from it will perform in substantial conformance to its program specifications, for a period of ninety (90) days from the date of purchase from Actiontec Electronics or its authorized reseller. Actiontec Electronics warrants the media containing software against failure during the warranty period. The only updates that will be provided are at the sole discretion of Actiontec Electronics and will only be available for download at the Actiontec Web site, www.actiontec.com. Actiontec Electronics' sole obligation under this express warranty shall be, at Actiontec Electronics' option and expense, to refund the purchase price paid by Customer for any defective software product, or to replace any defective media with software which substantially conforms to applicable Actiontec Electronics published specifications. Customer assumes responsibility for the selection of the appropriate applications program and associated reference materials. Actiontec Electronics makes no warranty or representation that its software products will meet Customer's requirements or work in combination with any hardware or applications software products provided by third parties, that the operation of the software products will be uninterrupted or error free, or that all defects in the software products will be corrected. For any third-party products listed in the Actiontec Electronics software product documentation or specifications as being compatible, Actiontec Electronics will make reasonable efforts to provide compatibility, except where the non-compatibility is caused by a "bug" or defect in the third party's product or from use of the software product not in accordance with Actiontec Electronics published specifications or user guide.

THIS ACTIONTEC ELECTRONICS PRODUCT MAY INCLUDE OR BE BUNDLED WITH THIRD-PARTY SOFTWARE, THE USE OF WHICH IS GOVERNED BY A SEPARATE END-USER LICENSE AGREEMENT.

THIS *ACTION*TEC ELECTRONICS WARRANTY DOES NOT APPLY TO SUCH THIRD-PARTY SOFTWARE. FOR THE APPLICABLE WARRANTY, PLEASE REFER TO THE END-USER LICENSE AGREEMENT GOVERNING THE USE OF SUCH SOFTWARE.

**Obtaining Warranty Service**: Customer may contact *Action*tec Electronics Technical Support Center within the applicable warranty period to obtain warranty service authorization. Dated proof of purchase from *Action*tec Electronics or its authorized reseller may be required. Products returned to *Action*tec Electronics must be pre-authorized by *Action*tec Electronics with a Return Merchandise Authorization (RMA) number marked on the outside of the package, and sent prepaid and packaged appropriately for safe shipment, and it is recommended that they be insured or sent by a method that provides for tracking of the package. The repaired or replaced item will be shipped to Customer, at *Action*tec Electronics' expense, not later than thirty (30) days after *Action*tec Electronics receives the defective product.

> Return the product to: (In the United States) *Action*tec Electronics, Inc. 760 North Mary Avenue Sunnyvale, CA 94085

Actiontec Electronics shall not be responsible for any software, firmware, information, memory data, or Customer data contained in, stored on, or integrated with any products returned to Actiontec Electronics for repair, whether under warranty or not.

WARRANTIES EXCLUSIVE: IF AN ACTIONTEC ELECTRONICS' PRODUCT DOES NOT OPERATE AS WARRANTED ABOVE, CUSTOMER'S SOLE REMEDY FOR BREACH OF THAT WARRANTY SHALL BE REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT ACTIONTEC ELECTRONICS' OPTION. TO THE FULL EXTENT ALLOWED BY LAW, THE FOREGOING WARRANTIES AND REMEDIES ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, TERMS OR CONDITIONS, EXPRESS OR IMPLIED, EITHER IN FACT OR BY OPERATION OF LAW, STATUTORY OR OTHERWISE, INCLUDING WARRANTIES, TERMS OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, SATISFACTORY QUALITY, CORRESPONDENCE WITH DESCRIPTION, AND NON-INFRINGEMENT, ALL OF WHICH ARE EXPRESSLY DISCLAIMED. ACTIONTEC ELECTRONICS NEITHER ASSUMES NOR AUTHORIZES ANY OTHER PERSON TO ASSUME FOR IT ANY OTHER LIABILITY IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE OR USE OF ITS PRODUCTS.

ACTIONTEC ELECTRONICS SHALL NOT BE LIABLE UNDER THIS WARRANTY IF ITS TESTING AND EXAMINATION DISCLOSE THAT THE ALLEGED DEFECT OR MALFUNCTION IN THE PRODUCT DOES NOT EXIST OR WAS CAUSED BY CUSTOMER'S OR ANY THIRD PERSON'S MISUSE, NEGLECT, IMPROPER INSTALLATION OR TESTING, UNAUTHORIZED ATTEMPT TO OPEN, REPAIR OR MODIFY THE PRODUCT, OR ANY OTHER CAUSE BEYOND THE RANGE OF THE INTENDED USE, OR BY ACCIDENT, FIRE, LIGHTNING, OTHER HAZARDS, OR ACTS OF GOD.

LIMITATION OF LIABILITY: TO THE FULL EXTENT ALLOWED BY LAW, ACTIONTEC ELECTRONICS ALSO EXCLUDES FOR ITSELF AND ITS SUPPLIERS ANY LIABILITY, WHETHER BASED IN CONTRACT OR TORT (INCLUDING NEGLIGENCE), FOR INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY KIND, OR FOR LOSS OF REVENUE OR PROFITS, LOSS OF BUSINESS, LOSS OF INFORMATION OR DATA, OR OTHER FINANCIAL LOSS ARISING OUT OF OR IN CONNECTION WITH THE SALE, INSTALLATION, MAINTENANCE, USE, PERFORMANCE, FAILURE, OR INTERRUPTION OF ITS PRODUCT, EVEN IF ACTIONTEC ELECTRONICS OR ITS AUTHORIZED RESELLER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES, AND LIMITS ITS LIABILITY TO REPAIR, REPLACEMENT, OR REFUND OF THE PURCHASE PRICE PAID, AT ACTIONTEC ELECTRONICS' OPTION. THIS DISCLAIMER OF LIABILITY FOR DAMAGES WILL NOT BE AFFECTED IF ANY REMEDY PROVIDED HEREIN SHALL FAIL OF ITS ESSENTIAL PURPOSE.

**Disclaimer**: Some countries, states or provinces do not allow the exclusion or limitation of implied warranties or the limitation of incidental or consequential damages for certain products supplied to consumers, or the limitation of liability for personal injury, so the above limitations and exclusions may be limited in their application to you. When the implied warranties are not allowed to be excluded in their entirety, they will be limited to the duration of the applicable written warranty. This warranty gives you specific legal rights which may vary depending on local law.

**Dispute Resolution**: The customer may contact the Director of Technical Support in the event the Customer is not satisfied with *Action*tec Electronics' response to the complaint. In the event that the Customer is still not satisfied with the response of the Director of Technical Support, the Customer is instructed to contact the Director of Marketing. In the event that the Customer is still not satisfied with the response of the Director of Marketing, the Customer is instructed to contact the Chief Financial Officer and/or President. **Governing Law**: This Limited Warranty shall be governed by the laws of the State of California, U.S.A., excluding its conflicts of laws and principles, and excluding the United Nations Convention on Contracts for the International Sale of Goods.