



IdeaCentre Q180
Hardware Maintenance Manual

Machine Types: 10087/3110



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Chapter 1. About this manual

This manual contains service and reference information for IdeaCentre Q180 computers listed on the cover. It is intended only for trained servicers who are familiar with Lenovo computer products.

Before servicing a Lenovo product, be sure to read the Safety Information.

The description of the TV card in this manual is only used for the machines which have the TV card. It is invalid for those machines which do not have TV card.

Important Safety Information

Be sure to read all caution and danger statements in this book before performing any of the instructions.

Veillez lire toutes les consignes de type DANGER et ATTENTION du présent document avant d'exécuter les instructions.

Lesen Sie unbedingt alle Hinweise vom Typ "ACHTUNG" oder "VORSICHT" in dieser Dokumentation, bevor Sie irgendwelche Vorgänge durchführen

Leggere le istruzioni introdotte da ATTENZIONE e PERICOLO presenti nel manuale prima di eseguire una qualsiasi delle istruzioni

Certifique-se de ler todas as instruções de cuidado e perigo neste manual antes de executar qualquer uma das instruções

Es importante que lea todas las declaraciones de precaución y de peligro de este manual antes de seguir las instrucciones.

执行任何说明之前，请确保已阅读本书中的所有警告和危险声明。

執行任何指示前，請確實閱讀本書中的所有警告及危險聲明。

Chapter 2. Safety information

This chapter contains the safety information that you need to be familiar with before servicing a computer.

General safety

Follow these rules to ensure general safety:

- Observe good housekeeping in the area of the machines during and after maintenance.
- When lifting any heavy object:
 1. Ensure you can stand safely without slipping.
 2. Distribute the weight of the object equally between your feet.
 3. Use a slow lifting force. Never move suddenly or twist when you attempt to lift.
 4. Lift by standing or by pushing up with your leg muscles; this action removes the strain from the muscles in your back.
Do not attempt to lift any objects that weigh more than 16 kg (35 lb) or objects that you think are too heavy for you.
- Do not perform any action that causes hazards to the customer, or that makes the equipment unsafe.
- Before you start the machine, ensure that other service representatives and the customer's personnel are not in a hazardous position.
- Place removed covers and other parts in a safe place, away from all personnel, while you are servicing the machine.
- Keep your tool case away from walk areas so that other people will not trip over it.
- Do not wear loose clothing that can be trapped in the moving parts of a machine. Ensure that your sleeves are fastened or rolled up above your elbows. If your hair is long, fasten it.
- Insert the ends of your necktie or scarf inside clothing or fasten it with a nonconductive clip, approximately 8 centimeters (3 inches) from the end.
- Do not wear jewelry, chains, metal-frame eyeglasses, or metal fasteners for your clothing.
Remember: Metal objects are good electrical conductors.
- Wear safety glasses when you are: hammering, drilling soldering, cutting wire, attaching springs, using solvents, or working in any other conditions that might be hazardous to your eyes.
- After service, reinstall all safety shields, guards, labels, and ground wires. Replace any safety device that is worn or defective.
- Reinstall all covers correctly before returning the machine to the customer.

Electrical safety



CAUTION:

Electrical current from power, telephone, and communication cables can be hazardous. To avoid personal injury or equipment damage, disconnect the attached power cords, telecommunication systems, networks, and modems before you open the computer covers, unless instructed otherwise in the installation and configuration procedures.

Observe the following rules when working on electrical equipment.

Important: Use only approved tools and test equipment. Some hand tools have handles covered with a soft material that does not insulate you when working with live electrical currents. Many customers have, near their equipment, rubber floor mats that contain small conductive fibers to decrease electrostatic discharges. Do not use this type of mat to protect yourself from electrical shock.

- Find the room emergency power-off (EPO) switch, disconnecting switch, or electrical outlet. If an electrical accident occurs, you can then operate the switch or unplug the power cord quickly.
- Do not work alone under hazardous conditions or near equipment that has hazardous voltages.
- Disconnect all power before:
 - Performing a mechanical inspection
 - Working near power supplies
 - Removing or installing Field Replaceable Units (FRUs)
- Before you start to work on the machine, unplug the power cord. If you cannot unplug it, ask the customer to power-off the wall box that supplies power to the machine and to lock the wall box in the off position.
- If you need to work on a machine that has exposed electrical circuits, observe the following precautions:
 - Ensure that another person, familiar with the power-off controls, is near you.
Remember: Another person must be there to switch off the power, if necessary.
 - Use only one hand when working with powered-on electrical equipment; keep the other hand in your pocket or behind your back.
Remember: There must be a complete circuit to cause electrical shock. By observing the above rule, you may prevent a current from passing through your body.
 - When using a tester, set the controls correctly and use the approved probe leads and accessories for that tester.
 - Stand on suitable rubber mats (obtained locally, if necessary) to insulate you from grounds such as metal floor strips and machine frames.

Observe the special safety precautions when you work with very high voltages; these instructions are in the safety sections of maintenance information. Use extreme care when measuring high voltages.

- Regularly inspect and maintain your electrical hand tools for safe operational condition.
- Do not use worn or broken tools and testers.
- *Never assume* that power has been disconnected from a circuit. First, *check* that it has been powered-off.
- Always look carefully for possible hazards in your work area. Examples of these hazards are moist floors, nongrounded power extension cables, power surges, and missing safety grounds.
- Do not touch live electrical circuits with the reflective surface of a plastic dental mirror. The surface is conductive; such touching can cause personal injury and machine damage.
- Do not service the following parts with the power on when they are removed from their normal operating places in a machine:
 - Power supply units
 - Pumps
 - Blowers and fans
 - Motor generatorsand similar units. (This practice ensures correct grounding of the units.)
- If an electrical accident occurs:
 - Use caution; do not become a victim yourself.
 - Switch off power.

- Send another person to get medical aid.

Safety inspection guide

The intent of this inspection guide is to assist you in identifying potentially unsafe conditions on these products. Each machine, as it was designed and built, had required safety items installed to protect users and service personnel from injury. This guide addresses only those items. However, good judgment should be used to identify potential safety hazards due to attachment of features or options not covered by this inspection guide.

If any unsafe conditions are present, you must determine how serious the apparent hazard could be and whether you can continue without first correcting the problem.

Consider these conditions and the safety hazards they present:

- Electrical hazards, especially primary power (primary voltage on the frame can cause serious or fatal electrical shock).
- Explosive hazards, such as a damaged CRT face or bulging capacitor
- Mechanical hazards, such as loose or missing hardware

The guide consists of a series of steps presented in a checklist. Begin the checks with the power off, and the power cord disconnected.

Checklist:

1. Check exterior covers for damage (loose, broken, or sharp edges).
2. Power-off the computer. Disconnect the power cord.
3. Check the power cord for:
 - a. A third-wire ground connector in good condition. Use a meter to measure third-wire ground continuity for 0.1 ohm or less between the external ground pin and frame ground.
 - b. The power cord should be the appropriate type as specified in the parts listings.
 - c. Insulation must not be frayed or worn.
4. Remove the cover.
5. Check for any obvious alterations. Use good judgment as to the safety of any alterations.
6. Check inside the unit for any obvious unsafe conditions, such as metal filings, contamination, water or other liquids, or signs of fire or smoke damage.
7. Check for worn, frayed, or pinched cables.
8. Check that the power-supply cover fasteners (screws or rivets) have not been removed or tampered with.

Handling electrostatic discharge-sensitive devices

Any computer part containing transistors or integrated circuits (ICs) should be considered sensitive to electrostatic discharge (ESD). ESD damage can occur when there is a difference in charge between objects. Protect against ESD damage by equalizing the charge so that the machine, the part, the work mat, and the person handling the part are all at the same charge.

Notes:

1. Use product-specific ESD procedures when they exceed the requirements noted here.
2. Make sure that the ESD protective devices you use have been certified (ISO 9000) as fully effective.

When handling ESD-sensitive parts:

- Keep the parts in protective packages until they are inserted into the product.

- Avoid contact with other people while handling the part.
- Wear a grounded wrist strap against your skin to eliminate static on your body.
- Prevent the part from touching your clothing. Most clothing is insulative and retains a charge even when you are wearing a wrist strap.
- Use the black side of a grounded work mat to provide a static-free work surface. The mat is especially useful when handling ESD-sensitive devices.
- Select a grounding system, such as those listed below, to provide protection that meets the specific service requirement.

Note: The use of a grounding system is desirable but not required to protect against ESD damage.

- Attach the ESD ground clip to any frame ground, ground braid, or green-wire ground.
- Use an ESD common ground or reference point when working on a double-insulated or battery-operated system. You can use coax or connector-outside shells on these systems.
- Use the round ground-prong of the ac plug on ac-operated computers.

Grounding requirements

Electrical grounding of the computer is required for operator safety and correct system function. Proper grounding of the electrical outlet can be verified by a certified electrician.

Safety notices

The caution and danger safety notices in this section are provided in the the language of English.



DANGER

Electrical current from power, telephone and communication cables is hazardous.

To avoid a shock hazard:

- **Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.**
- **Connect all power cords to a properly wired and grounded electrical outlet.**
- **Connect to properly wired outlets any equipment that will be attached to this product.**
- **When possible, use one hand only to connect or disconnect signal cables.**
- **Never turn on any equipment when there is evidence of fire, water, or structural damage.**
- **Disconnect the attached power cords, telecommunications systems, networks, and modems before you open the device covers, unless instructed otherwise in the installation and configuration procedures.**
- **Connect and disconnect cables as described in the following table when installing, moving, or opening covers on this product or attached devices.**

To Connect	To Disconnect
<ol style="list-style-type: none"> 1. Turn everything OFF. 2. First, attach all cables to devices. 3. Attach signal cables to connectors. 4. Attach power cords to outlet. 5. Turn device ON. 	<ol style="list-style-type: none"> 1. Turn everything OFF. 2. First, remove power cords from outlet. 3. Remove signal cables from connectors. 4. Remove all cables from devices.



CAUTION:

When replacing the lithium battery, use only Part Number 45C1566 or an equivalent type battery recommended by the manufacturer. If your system has a module containing a lithium battery, replace it only with the same module type made by the same manufacturer. The battery contains lithium and can explode if not properly used, handled, or disposed of.

Do not:

- Throw or immerse into water
- Heat to more than 100°C (212°F)
- Repair or disassemble

Dispose of the battery as required by local ordinances or regulations.



CAUTION:

When laser products (such as CD-ROMs, DVD-ROM drives, fiber optic devices, or transmitters) are installed, note the following:

- Do not remove the covers. Removing the covers of the laser product could result in exposure to hazardous laser radiation. There are no serviceable parts inside the device.
- Use of controls or adjustments or performance of procedures other than those specified herein might result in hazardous radiation exposure.






 **DANGER**

Some laser products contain an embedded Class 3A or Class 3B laser diode. Note the following:

Laser radiation when open. Do not stare into the beam, do not view directly with optical instruments, and avoid direct exposure to the beam.

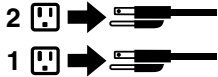


		
≥18 kg(37 lbs)	≥32 kg(70.5 lbs)	≥55 kg(121.2 lbs)

CAUTION:
Use safe practices when lifting.



CAUTION:
The power control button on the device and the power switch on the power supply do not turn off the electrical current supplied to the device. The device also might have more than one power cord. To remove all electrical current from the device, ensure that all power cords are disconnected from the power source.



CAUTION:
Do not place any object weighing more than 82 kg (180 lbs.) on top of rack-mounted devices.



Chapter 3. General information

This chapter provides general information that applies to all machine types supported by this publication.

Specifications

This section lists the physical specifications for your computer.

This section lists the physical specifications for your computer.

Type IdeaCentre Q180

This section lists the physical specifications.

Environment

Air temperature:

Operating: 10° to 35°C

Transit: -20° to 55°C

Humidity:

Operating: 35% to 80%

Transit: 20% to 93% (40°C)

Altitude: 86KPa to 106KPa

Electrical input:

Input voltage: 90V-264V(AC)

Input frequency: 47Hz-63Hz

Chapter 4. General Checkout

Attention: The drives in the computer you are servicing might have been rearranged or the drive startup sequence changed. Be extremely careful during write operations such as copying, saving, or formatting. Data or programs can be overwritten if you select an incorrect drive.

General error messages appear if a problem or conflict is found by an application program, the operating system, or both. For an explanation of these messages, refer to the information supplied with that software package.

Use the following procedure to help determine the cause of the problem:

1. Power-off the computer and all external devices.
2. Check all cables and power cords.
3. Set all display controls to the middle position.
4. Power-on all external devices.
5. Power-on the computer.
 - Look for displayed error codes
 - Look for readable instructions or a main menu on the display.

If you did not receive the correct response, proceed to step 6.

If you do receive the correct response, proceed to step 7.

6. Look at the following conditions and follow the instructions:
 - If the computer displays a POST error, go to “POST error codes”.
 - If the computer hangs and no error is displayed, continue at step 7.
7. If the test stops and you cannot continue, replace the last device tested.

Chapter 5. Using the Setup Utility

The Setup Utility program is used to view and change the configuration settings of your computer, regardless of which operating system you are using. However, the operating-system settings might override any similar settings in the Setup Utility program.

Starting the Setup Utility program

To start the Setup Utility program, do the following:

1. If your computer is already on when you start this procedure, shut down the operating system and turn off the computer.
2. Press and hold the F1 key then turn on the computer. When the Setup Utility program is displayed, release the F1 key.

Note: If a Power-On Password or an administrator password has been set, the Setup Utility program menu is not displayed until you type your password. For more information, see “Using passwords.”

Viewing and changing settings

System configuration options are listed in the Setup Utility program menu. To view or change settings, see “Starting the Setup Utility program.”

You must use the keyboard when using the Setup Utility menu. The keys used to perform various tasks are displayed on the bottom of each screen.

Using passwords

You can use the Setup Utility program to set passwords to prevent unauthorized persons from gaining access to your computer and data. See “Starting the Setup Utility program.” The following types of passwords are available:

- Administrator Password
- Power-On Password

You do not have to set any passwords to use your computer. However, if you decide to set passwords, read the following sections.

Password considerations

A password can be any combination of letters and numbers up to 16 character (a-z, and 0-9). For security reasons, it is a good idea to use a strong password that cannot be easily compromised. We suggest that passwords should follow these rules:

- Strong passwords contain 7-16 characters, combine letters and numbers.
- Do not use your name or your user name.
- Do not use a common word or a common name.
- Be significantly different from your previous password.

Attention: Administrator and Power-On passwords are not case sensitive

Administrator Password

Setting an Administrator Password deters unauthorized persons from changing configuration settings. You might want to set an Administrator Password if you are responsible for maintaining the settings of several computers.

After you set an Administrator Password, a password prompt is displayed every time you access the Setup Utility program.

If both the Administrator and Power-On Password are set, you can type either password. However, you must use your Administrator password to change any configuration settings.

Setting, changing, or deleting an Administrator password

To set an Administrator Password, do the following:

Note: A password can be any combination of letters and numbers up to 16 character (a-z, and 0-9). For more information, see “Password considerations” on page 13.

1. Start the Setup Utility program (see “Starting the Setup Utility program” on page 13).
2. From the **Security** menu, select **Set Administrator Password** and press the **Enter** key.
3. The password dialog box will be displayed. Type the password then press the **Enter** key.
4. Re-type the password to confirm, then press the **Enter** key. If you type the password correctly, the password will be installed.

To change an Administrator Password, do the following:

1. Start the Setup Utility program (see “Starting the Setup Utility program” on page 13).
2. From the **Security** menu, select **Set Administrator Password** and press the **Enter** key.
3. The password dialog box will be displayed. Type the current password then press **Enter** key.
4. Type the new password, then press **Enter** key. Re-type the password to confirm the new password, if you type the new password correctly, the new password will be installed.

To delete a previously set Administrator Password, do the following :

1. From the **Security** menu, select **Set Administrator Password** and press the **Enter** key.
2. The password dialog box will be displayed. Type the current password and press the **Enter** key.
3. To delete an **Administrator Password**, **Enter** blank fields for each new password line term. A setup notice will display that changes have been saved.
4. Return to the Setup Utility program menu and select the **Exit** option.
5. Select **Save changes and Exit** from the menu.

Power-On Password

When a Power-On Password is set, you cannot start the Setup Utility program until a valid password is typed from the keyboard.

Setting, changing, or deleting a Power-On Password

Note: A password can be any combination of letters and numbers up to 16 character (a-z, and 0-9).

To set a Power-On Password, do the following:

1. Start the Setup Utility program (See "Starting the Setup Utility program" on page 13.)
2. From the **Security** menu, select **Set Power-On Password** and press the **Enter** key.
3. The password dialog box will be displayed. Type the password, and press the **Enter** key.
4. Re-type the password to confirm, if you type the password correctly, the password will be installed.

To change a Power-On Password, do the following:

1. Start the Setup Utility program (See "Starting the Setup Utility program" on page 13.)
2. From the **Security** menu, select **Set Power-On Password** and press the **Enter** key.
3. The password dialog box will be displayed. Type the current password then press the **Enter** key.
4. Type the new password, then press the **Enter** key. Re-type the password to confirm the new password, if you type the password correctly, the new password will be installed.

To delete a previously set Power-On Password, do the following :

1. From the **Security** menu, select **Set Power-On Password** and press the **Enter** key.
2. The password dialog box will be displayed. Type the current password and press the **Enter** key.
3. To delete the **Power-On Password**, **Enter** blank fields for each new password line item. A setup notice will display that changes have been saved.
4. Return to the Setup Utility program menu and select the **Exit** option.
5. Select **Save changes and Exit** from the menu.

Enabling or disabling a device

The Devices options is used to enable or disable user access to the following devices:	
USB Functions	Select whether to enable or disable USB (Universal Serial Bus) functions. If the functions are disabled, no USB devices can be used.
SATA Controller	When feature is set to Disabled , all devices connected to the SATA connectors (e.g. hard disk drives or the optical disk drive) are disabled and can't be accessed.
Onboard Audio Controller	Select whether to enable or disable the Onboard Audio Controller , when feature is set to Disabled all devices connected to the audio connectors (e.g. a headphone or a microphone) are disabled and can't be used.
Onboard Ethernet Controller or Onboard PXE Controller	Select whether to enable or disable Onboard Ethernet Controller , or select whether to enable or disable load onboard PXE (Preboot Execution Environment) .

To enable or disable a device, do the following:

1. Start the Setup Utility program (see "Starting the Setup Utility program" on page 13).
2. From the Setup Utility program menu, select **Devices**.
3. Select:
 - USB Setup** press the **Enter** key, and then select **USB Functions**.
 - ATA Drives Setup** press the **Enter** key , and then select **SATA Mode**.
 - Audio Setup** press the **Enter** key, and then select **Onboard Audio Controller**.
 - Network Setup** press the **Enter** key, then select **Onboard Ethernet Support** or **LAN Boot Agent**.
4. Select **Disabled** or **Enabled** and press the **Enter** key.

5. Return to the Setup Utility program menu and select the **Exit** option.
6. Select **Save changes and Exit** from the menu.

Note: If you do not want to save the settings, select **Discard changes and Exit** from the menu.

Selecting a startup device

If your computer does not boot from a device such as the CD/DVD-ROM drive disk or hard disk as expected, follow one of the procedures below.

Selecting a temporary startup device

Use this procedure to startup from any boot device.

Note: Not all CDs, DVDs or hard disk drives are bootable.

1. Turn off your computer.
2. Press and hold the **F12** key then turn on the computer. When the **Startup Device Menu** appears, release the **F12** key.

Note: If the **Startup Device Menu** does not display using these steps, repeatedly press and release the **F12** key rather than keeping it pressed when turning on the computer.

3. Use **Up** and **Down** arrows to select the desired startup device from the **Startup Device Menu** and press the **Enter** key to begin.

Note: Selecting a startup device from the **Startup Device Menu** does not permanently change the startup sequence.

Selecting or changing the startup device sequence

To view or permanently change the configured startup device sequence, do the following:

1. Start the Setup Utility program (see “Starting the Setup Utility program” on page 13).
2. From the Setup Utility program main menu, select the **Startup** option.
3. Press the **Enter** key, and select the devices for the **Primary Boot Sequence**. Read the information displayed on the right side of the screen.
4. Use **Up** and **Down** arrows to select a device. Use the **<+>** and **<->** keys to move a device up or down. Use the **<X>** key to exclude the device from or include the device in the boot sequence.
5. Return to the Setup Utility program menu and select the **Exit** option.
6. Select **Save changes and Exit** from the menu.

Notes:

- a. If you do not want to save the settings, select **Discard changes and Exit** from the menu.
- b. If you have changed these settings and want to return to the default settings, select **Load Optimal Defaults** from the menu.

Exiting the Setup Utility program

After you finish viewing or changing settings, press the **Esc** key to return to the Setup Utility program main menu. You might have to press the **Esc** key several times. Do one of the following:

- If you want to save the new settings, select **Save changes and Exit** from the menu. When the **Save & reset** window shows, select the **Yes** button, and then press the **Enter** key to exit the Setup Utility program.

- If you do not want to save the settings, select **Discard changes and Exit** from the menu. When the **Reset Without Saving** window shows, select the **Yes** button, and then press the **Enter** key to exit the Setup Utility program.

Chapter 6. Symptom-to-FRU Index

The Symptom-to-FRU index lists error symptoms and possible causes. The most likely cause is listed first. Always begin with Chapter 4, “General Checkout,” on page 11. This index can also be used to help you decide which FRUs to have available when servicing a computer. If you are unable to correct the problem using this index, go to “Undetermined problems” on page 20.

Notes:

- If you have both an error message and an incorrect audio response, diagnose the error message first.
- If you cannot run the diagnostic tests or you get a diagnostic error code when running a test but did receive a POST error message, diagnose the POST error message first.
- If you did not receive any error message look for a description of your error symptoms in the first part of this index.

Hard disk drive boot error

A hard disk drive boot error can have the following causes.

Error	FRU/Action
The startup drive is not included in the boot sequence in configuration.	Check the configuration and ensure the startup drive is in the boot sequence.
No operating system installed on the boot drive.	Install an operating system on the boot drive.
The boot sector on the startup drive is corrupted.	The drive must be formatted. Do the following: <ol style="list-style-type: none">1. Attempt to back-up the data on the failing hard disk drive.2. Use the operating system to format the hard disk drive.
The drive is defective.	Replace the hard disk drive.

Power Supply Problems

Follow these procedures if you suspect there is a power supply problem.

Check/Verify	FRU/Action
Check that the following are properly installed: <ul style="list-style-type: none">• Power Cord• On/Off Switch connector• System Board Power Supply connectors• Microprocessor(s) connection	Reseat connectors
Check the power cord.	Power Cord
Check the power-on switch.	Power-on Switch

POST error codes

Each time you turn the computer on, it performs a series of tests to check that the system is operating correctly and that certain options are set. This series of tests is called the *Power-On Self-Test*, or *POST*. POST does the following:

- Checks some basic system-board operations
- Checks that the memory is working correctly
- Starts video operations
- Verifies that the boot drive is working

POST Error Message	Description/Action
Keyboard error	Cannot initialize the keyboard. Make sure the keyboard is properly connected to the computer and that no keys are held pressed during POST. To purposely configure the computer without a keyboard, select Keyboardless operation in Startup option to Enabled . The BIOS then ignores the missing keyboard during POST.
Reboot and Select proper Boot device or Insert Boot Media in selected Boot device	The BIOS was unable to find a suitable boot device. Make sure the boot drive is properly connected to the computer. Make sure you have bootable media in the boot device.

Undetermined problems

1. Power-off the computer.
2. Remove or disconnect the following components (if connected or installed) one at a time.
 - a. External devices (modem, printer, or mouse)
 - b. Extended video memory
 - c. External Cache
 - d. External Cache RAM
 - e. Hard disk drive
 - f. Disk drive
3. Power-on the computer to re-test the system.
4. Repeat steps 1 through 3 until you find the failing device or component.

If all devices and components have been removed and the problem continues, replace the system board.

Chapter 7. Locations

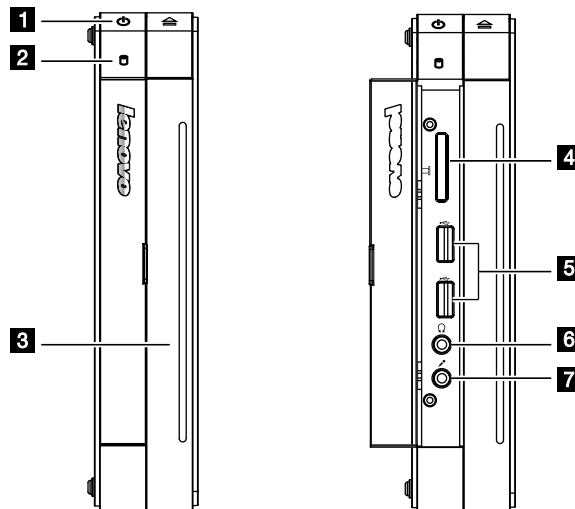
This section provides illustrations to help locate the various connectors, controls and components of the computer.

Locating components, controls and connectors

The following illustrations will help you to locate the various components, controls and connectors on your computer.

Front view

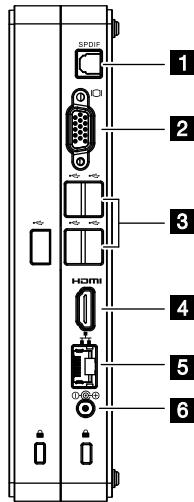
The following illustration shows the location of controls and components on the front of the computer.



1. Power button	5. USB ports (2)
2. Hard disk drive indicator	6. Headphone connector
3. Optical drive (selected models only)	7. Microphone connector
4. Memory card reader	

Rear view

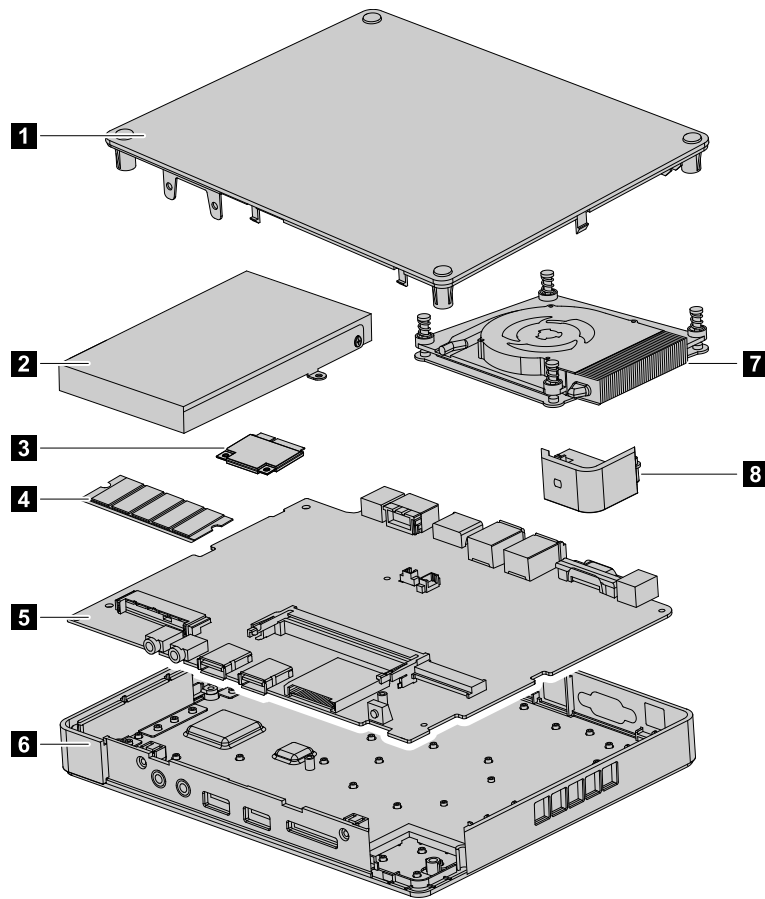
The following illustration shows the location of connectors on the rear of the computer.



1. SPDIF port	4. HDMI-out port
2. VGA connector	5. Ethernet connector
3. USB ports (5)	6. Power connector

Hardware components

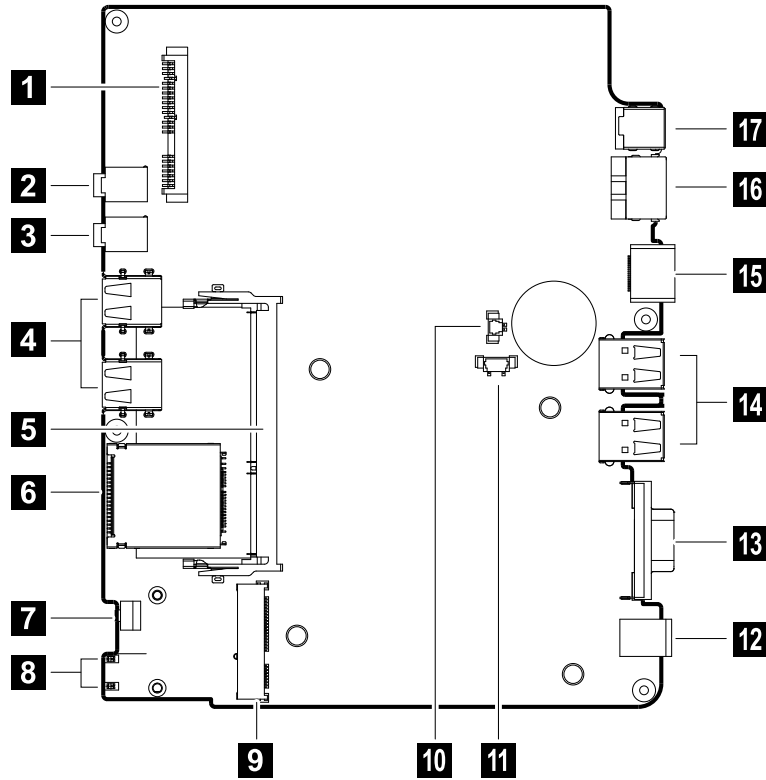
The following illustration shows the components that make up your computer.



1. Computer cover	5. Motherboard
2. Hard disk drive	6. Chassis
3. WLAN card	7. System fan and heatsink
4. Memory module	8. Power button

Identifying parts on the motherboard

The motherboard (sometimes called the planar or system board) is the main circuit board in your computer. It provides basic computing functions and supports a variety of devices that are factory-installed or that you can install later.



1. Hard disk drive SATA connector	10. RTC battery connector
2. Microphone connector	11. Thermal connector
3. Headphone connector	12. SPDIF port
4. USB port	13. VGA connector
5. Memory connector	14. USB port
6. Card reader	15. HDMI-out port
7. Power button	16. Ethernet connector
8. LED connector	17. Power connector
9. Mini PCIE slot	

Chapter 8. Replacing hardware

Attention: Do not remove the computer cover or attempt any repair before reading the “Important safety information” in the Safety and Warranty Guide that was included with your computer or in the Hardware Maintenance Manual (HMM) for the computer. To obtain copies of the Safety and Warranty Guide or HMM, go to the Support Web site at: <http://consumersupport.lenovo.com>.

Note: Use only parts provided by Lenovo.

General information

Pre-disassembly instructions

Before proceeding with the disassembly procedure, make sure that you do the following:

1. Turn off the power to the system and all peripherals.
2. Unplug all power and signal cables from the computer.
3. Place the system on a flat, stable surface.

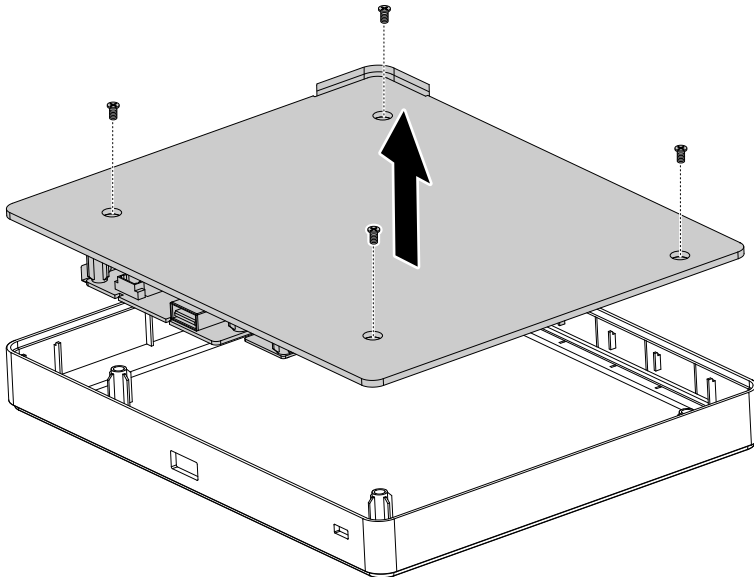
Replacing the optical drive

Attention: Turn off the computer and wait 3 to 5 minutes to let it cool down before removing the cover.

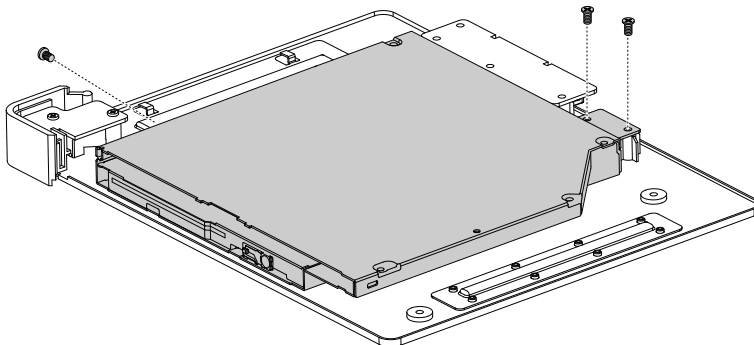
Note: It may be helpful to place the computer face-down on a soft flat surface for this procedure. Lenovo recommends that you use a blanket, towel, or other soft cloth to protect the computer screen from scratches or other damage.

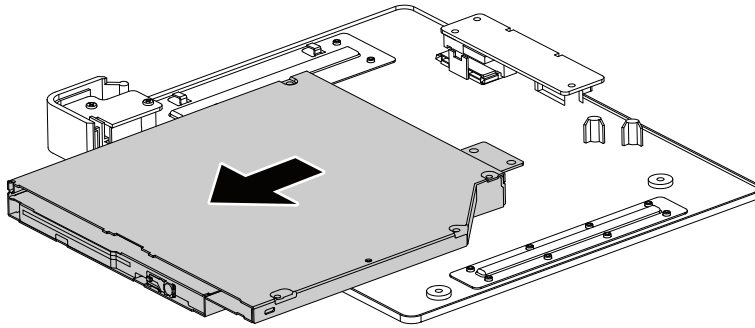
To replace the optical drive

- Step 1. Remove any media (disks, CDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to “Left and right view” and “Rear view” for help with locating the various connectors.
- Step 4. Remove the 4 screws and open the optical disk drive box as shown.



- Step 5. Remove the 3 screws and slide the optical disk drive out as shown.





- Step 6. Install the new optical drive as follows:
- Align the new optical drive with the bezel, push it into position and secure it with 3 screws.
 - Line up the optical drive bezel with the optical disk drive box and secure it with the remaining screws.

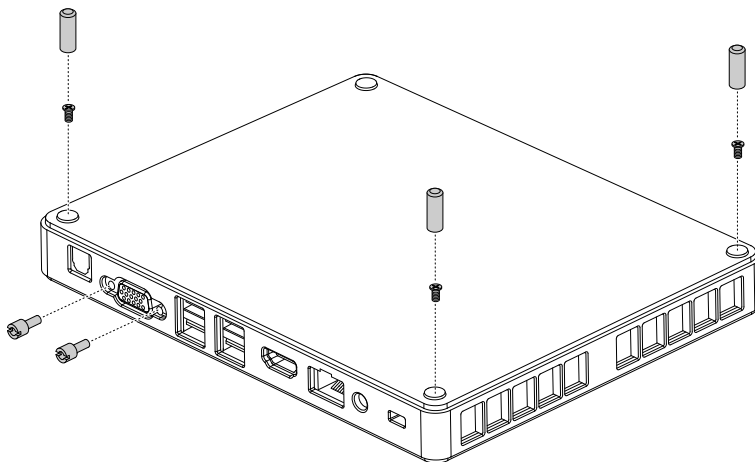
Removing the computer cover

Note: Turn off the computer and wait 3 to 5 minutes to let it cool down before removing the cover.

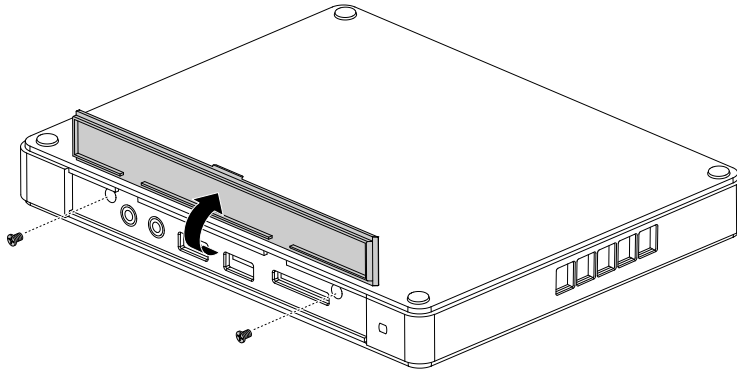
Note: It may be helpful to place the computer face-down on a soft flat surface for this procedure. Lenovo recommends that you use a blanket, towel, or other soft cloth to protect the computer screen from scratches or other damage.

To remove the computer cover

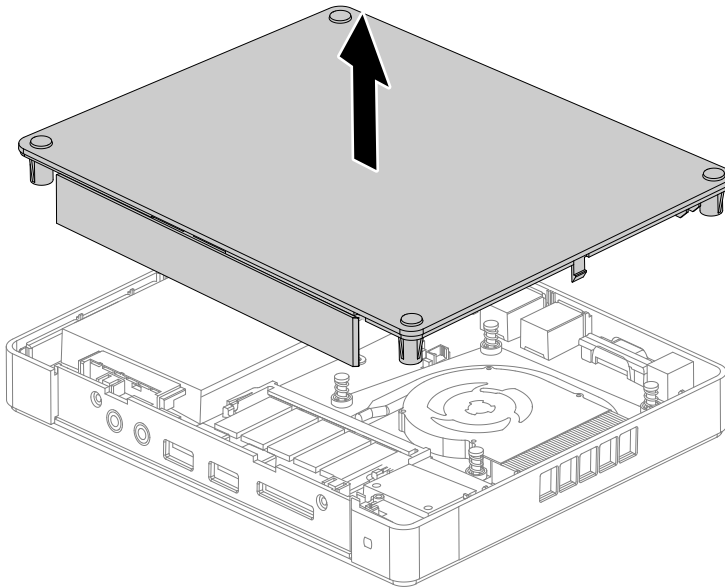
- Remove any media (disks, CDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Unplug all power cords from electrical outlets.
- Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to “Left and right view” and “Rear view” for help with locating the various connectors.
- Remove the rubber caps that protects the screws, then remove the 5 screws that secure the computer cover to the chassis.



- Step 5. Open the side door and remove the 2 screws as shown.



Step 6. Remove the computer cover as shown.



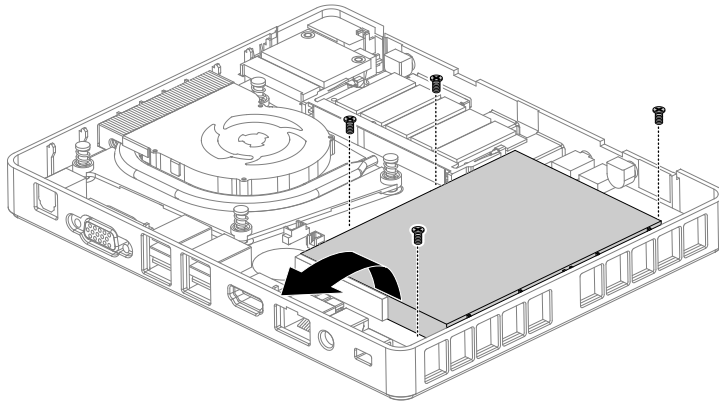
Replacing the hard disk drive

Attention: Turn off the computer and wait 3 to 5 minutes to let it cool down before removing the cover.

Note: It may be helpful to place the computer face-down on a soft flat surface for this procedure. Lenovo recommends that you use a blanket, towel, or other soft cloth to protect the computer screen from scratches or other damage.

To replace the hard disk drive

- Step 1. Remove any media (disks, CDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to “Left and right view” and “Rear view” for help with locating the various connectors.
- Step 4. Remove the computer cover. Refer to “Removing the computer cover”.
- Step 5. Remove the 4 screws that secure the hard disk drive to the motherboard.
- Step 6. Lift up the back of the hard disk drive and pull it out as shown.



Step 7. Install the new hard disk drive as follows:

- a. Slide the new hard disk drive into position and secure it to the chassis with the 4 screws.

Step 8. Reattach the computer cover.

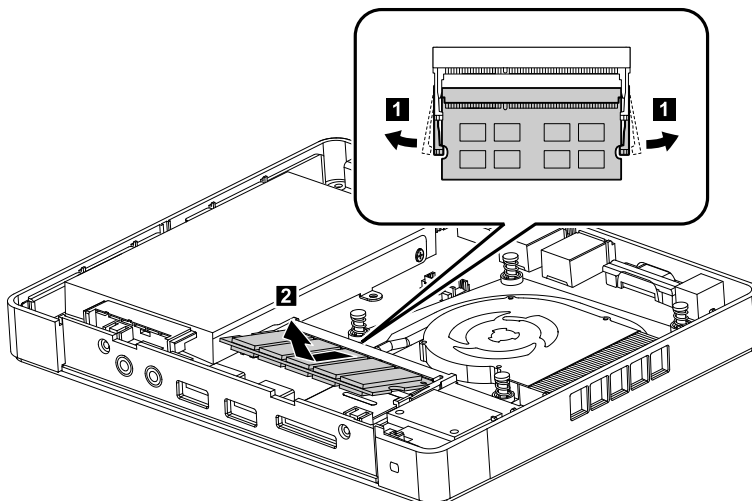
Replacing a memory module

Attention: Turn off the computer and wait 3 to 5 minutes to let it cool down before removing the cover.

Note: It may be helpful to place the computer face-down on a soft flat surface for this procedure. Lenovo recommends that you use a blanket, towel, or other soft cloth to protect the computer screen from scratches or other damage.

To replace a memory module

- Step 1. Remove any media (disks, CDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to “Left and right view” and “Rear view” for help with locating the various connectors.
- Step 4. Remove the computer cover. Refer to “Removing the computer cover”.
- Step 5. Push out the latches on both sides of the memory socket to release the memory module.**1**
Gently pull the memory module upward to remove it from its socket.**2**



- Step 6. Align the new memory module with the memory socket, then insert it and push down on the top edge. Make sure the latches lock the memory module in place.
- Step 7. Reattach the computer cover and secure it with the screws.

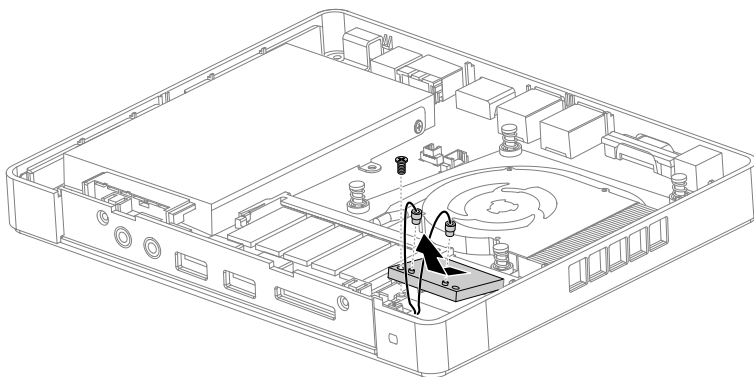
Replacing the WLAN card

Note: Turn off the computer and wait 3 to 5 minutes to let it cool down before removing the cover.

Note: It may be helpful to place the computer face-down on a soft flat surface for this procedure. Lenovo recommends that you use a blanket, towel, or other soft cloth to protect the computer screen from scratches or other damage.

To replace the WLAN card:

- Step 1. Remove any media (disks, CDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to “Left and right view” and “Rear view” for help with locating the various connectors.
- Step 4. Remove the computer cover. Refer to “Removing the computer cover”.
- Step 5. Disconnect the 2 antenna cables from the WLAN card.
- Step 6. Remove the screw that secures the WLAN card to the motherboard.
- Step 7. Pull the WLAN card upward to remove it from the card port.



- Step 8. Line up the new WLAN card, then insert it into the card port and secure it to the motherboard with the screw.
- Step 9. Connect the 2 antenna cables to the new WLAN card.
- Step 10. Reattach the computer cover.

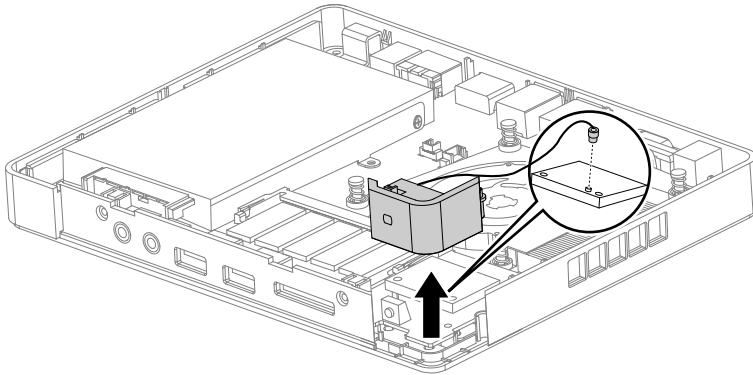
Removing the power button

Attention: Turn off the computer and wait 3 to 5 minutes to let it cool down before removing the cover.

Note: It may be helpful to place the computer face-down on a soft flat surface for this procedure. Lenovo recommends that you use a blanket, towel, or other soft cloth to protect the computer screen from scratches or other damage.

To remove the power button

- Step 1. Remove any media (disks, CDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to “Left and right view” and “Rear view” for help with locating the various connectors.
- Step 4. Remove the computer cover. Refer to “Removing the computer cover”.
- Step 5. Disconnect the WLAN antenna cable. Refer to “Replacing the WLAN card”.
- Step 6. Lift up the power button as shown.



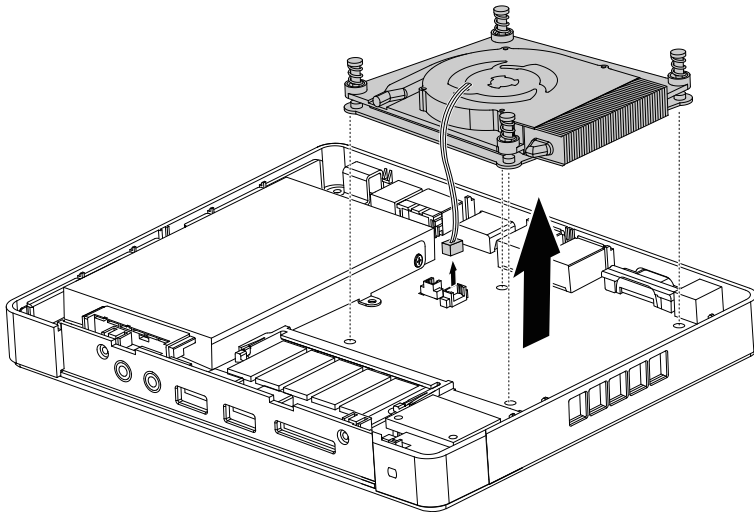
Replacing the CPU heatsink and system fan

Note: Turn off the computer and wait 3 to 5 minutes to let it cool down before removing the cover.

Note: It may be helpful to place the computer face-down on a soft flat surface for this procedure. Lenovo recommends that you use a blanket, towel, or other soft cloth to protect the computer screen from scratches or other damage.

To replace the CPU heatsink and system fan:

- Step 1. Remove any media (disks, CDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to “Left and right view” and “Rear view” for help with locating the various connectors.
- Step 4. Remove the computer cover. Refer to “Removing the computer cover”.
- Step 5. Remove the 4 screws that secure the CPU heat sink and system fan to the motherboard.
- Step 6. Disconnect the system fan power cables from the motherboard.
- Step 7. Remove the CPU heatsink and system fan by lifting them up.



Attention: Place the CPU heatsink upside down on a flat surface to prevent thermal grease from contaminating other components.

Attention: Use an alcohol pad to wipe the thermal grease off the heatsink and CPU.

- Step 8. Use a thermal grease syringe to place 5 drops of grease on the top of the microprocessor. Each drop of grease should be 0.03ml (3 tick marks on the grease syringe).
- Step 9. Line up the new heatsink then secure it to the motherboard with the screws.
- Step 10. Reattach the computer cover.

Replacing the motherboard

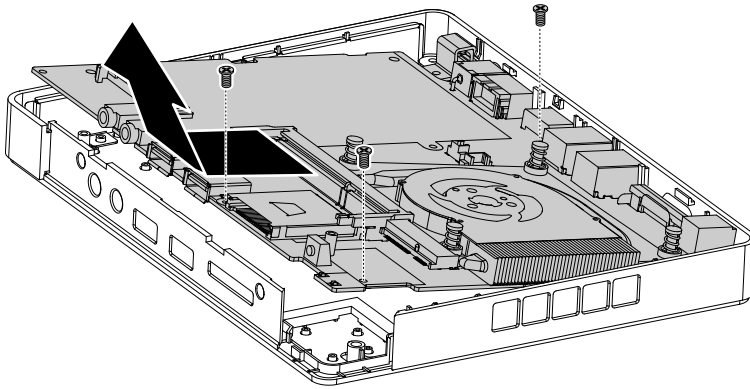
Note: Turn off the computer and wait 3 to 5 minutes to let it cool down before removing the cover.

Note: It may be helpful to place the computer face-down on a soft flat surface for this procedure. Lenovo recommends that you use a blanket, towel, or other soft cloth to protect the computer screen from scratches or other damage.

To replace the motherboard:

- Step 1. Remove any media (disks, CDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.
- Step 2. Unplug all power cords from electrical outlets.
- Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to “Left and right view” and “Rear view” for help with locating the various connectors.
- Step 4. Remove the computer cover. Refer to “Removing the computer cover”.
- Step 5. Remove the hard disk drive. Refer to “Replacing the hard disk drive”.
- Step 6. Remove the memory module. Refer to “Replacing a memory module”.
- Step 7. Remove the WLAN card. Refer to “Replacing the WLAN card”.
- Step 8. Remove the power button. Refer to “Removing the power button”.
- Step 9. Remove the CPU heatsink and system fan. Refer to “Replacing the CPU heatsink and system fan”.
- Step 10. Remove all the cables connected to the motherboard.
- Step 11. Remove the 3 screws that secure the motherboard to the chassis.

Step 12. Slide the motherboard up then lift it out to remove it.



Step 13. Place the new motherboard into the chassis, aligning the screw holes in the motherboard with the mounting holes in the chassis.

Step 14. Secure the new motherboard to the chassis using the screws.

Step 15. Attach all related components to the new motherboard.

Step 16. Reattach the computer cover.

Replacing the keyboard and mouse

Attention: Turn off the computer and wait 3 to 5 minutes to let it cool down before removing the cover.

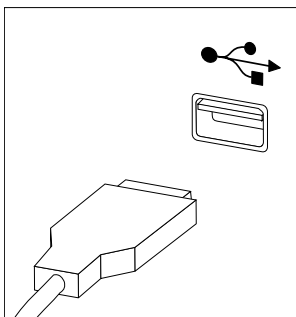
Note: It may be helpful to place the computer face-down on a soft flat surface for this procedure. Lenovo recommends that you use a blanket, towel, or other soft cloth to protect the computer screen from scratches or other damage.

To replace the keyboard and mouse

Step 1. Remove any media (disks, CDs, or memory cards) from the drives, shut down the operating system, and turn off the computer and all attached devices.

Step 2. Unplug all power cords from electrical outlets.

Step 3. Disconnect all cables attached to the computer. This includes power cords, input/output (I/O) cables, and any other cables that are connected to the computer. Refer to “Left and right view” and “Rear view” for help with locating the various connectors.



Note: Your keyboard will be connected to a USB connector on one side or at the rear of the computer.

Step 4. Disconnect the defective keyboard cable from the computer and connect the new keyboard cable to the same connector.

Note: The mouse can be replaced using the same method.

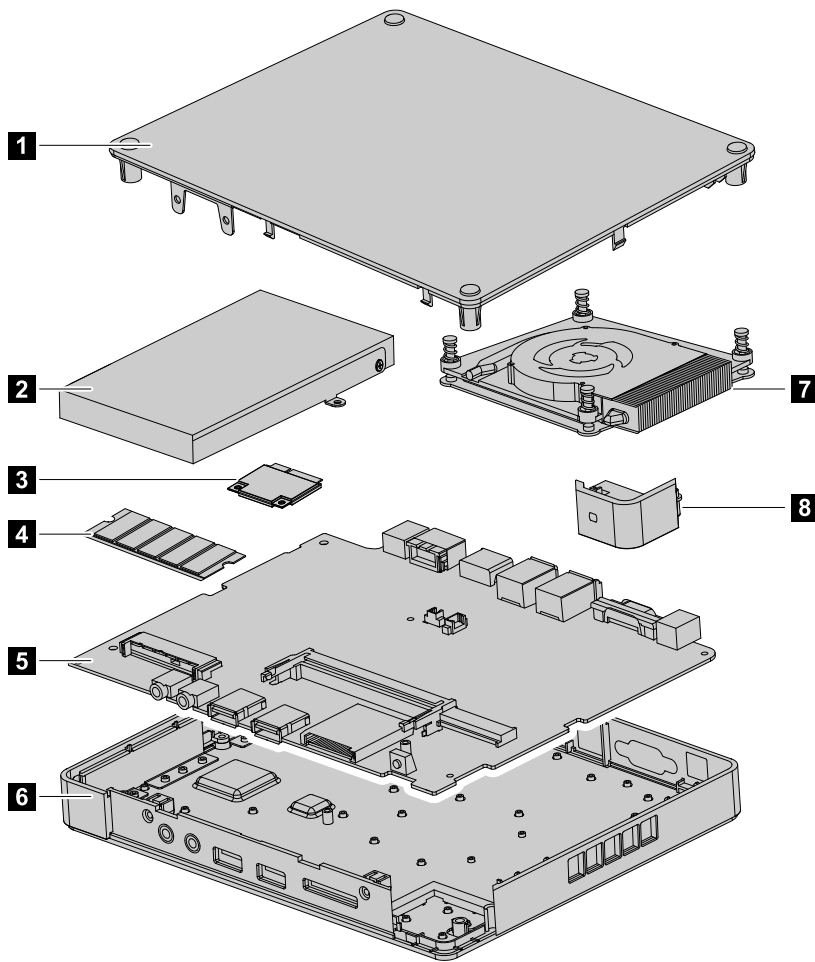
FRU lists

This chapter lists the information on the field replaceable units (FRUs).

Attention: Be sure to read and understand all the safety information before replacing any FRUs.

Notes: FRUs that have a 1 or 2 in the CRU column are Customer Replaceable Units (CRUs).

- **1**– identifies parts that are fairly simple to replace, requiring few or no tools.
- **2**– identifies parts that are slightly more difficult to replace.
- **N**– identifies parts that are not to be replaced by the customer.



Item #	FRUs	FRU #	CRU ID
1	Computer Cover		
	Q180 TOP case module	110200358	N

2	Hard disk drives		
	Hitachi HTS543225A7A384 5400RPM 250G HDD	16005023	N
	Seagate ST250LT003 5400RPM 7MM 250G HDD	16005210	N
	WD WD2500BPVT 5400RPM 250G HDD	16200021	N
	Hitachi HTS543232A7A384 5400RPM 320G HDD	16005024	N
	Seagate ST320LT020 5400RPM 7MM 320G HDD	16005211	N
	WD WD3200BPVT 5400RPM 320G HDD	16200022	N
	Seagate ST9500325AS 500G 9NB HDD	16004189	N
	HT HTS547550A9E384 5400RPM 500G HDD	16200006	N
	WD WD5000BPVT-24HXZ 5400RPM 500G HDD	16004846	N
	WD WD7500BPVT-24HXZ 5400RPM 750G HDD	16004848	N
	Seagate ST9750423AS 5400RPM 750G HDD	16005333	N
	HT HTS547575A9E384 5400RPM 750G HDD	16200008	N
3	WLAN card		
	Gtc RTL8188CE M 802.11N NBInternal Wireless Wifi Card	11012872	N
	Liteon AR9285 HB95 BGN MOW NB WLAN	20002357	N
	Q180 WIFI Antenna	31052509	N
4	Memory module		
	EBJ20UF8BCS0-DJ-F 2GB DDRIII1333 SMemory-HF	1100020	N
	MT8JTF25664HZ-1G4H1 2GB D3-1333SMemory-HF	1100035	N
	M471B5773DH0-CH9 2GB DDRIII1333 SMemory-HF	1007496	N
	HMT325S6CFR8C-H9 2GB D3-1333SMemory-HF	1100219	N
	MT8KTF25664HZ-1G4M1 2GB D3-1333SMemory-HF	1100220	N
	EBJ41UF8BCS0-DJ-F 4GB DDRIII1333 SMemory-HF	1007379	N
	M471B5273DH0-CH9 4GB DDRIII1333 SMemory-HF	1007497	N
	MT16JTF51264HZ-1G4H1 4GB D3-1333SMemory-HF	1100034	N
	HMT351S6CFR8C-H9 4GB D3-1333SMemory-HF	1100221	N
	MT16KTF51264HZ-1G4M1 4GB D3-1333SMemory-HF	1100222	N
5	Motherboard		
	Q180 Atom D2700 HD6450A GPU MB	11014184	N
	Q180 Atom D2700 only MB	TBD	N
	Q180 Atom D2500 HD6450A GPU MB	TBD	N
	Q180 Atom D2500 only MB	TBD	N

6	Chassis		
	Q180 Stand	31052513	N
	Q180 VESA Mount Small	31052512	N
	Q180 Main Chassis--TOP case module	31052506	N
	Q180 Main Chassis--BOTTOM case module	31052504	N
	Q180 ODD Chassis--TOP case module	31052495	N
	Q180 ODD Chassis--ODD BOTTOM case module	31052502	N
	Q180 ODD Connector	31052494	N
	Q180 VESA Mount Large	31052511	N
7	System fan and heatsink		
	Q180 Heat Sink and Fan	31052507	N
8	Power button		
	Q180 power button	110200356	N

Chapter 9. Additional Service Information

This chapter provides additional information that the service representative might find helpful.

Power management

Power management reduces the power consumption of certain components of the computer such as the system power supply, processor, hard disk drives, and some monitors.

Advanced configuration and power interface (ACPI) BIOS

As this computer has an ACPI BIOS system, the operating system is allowed to control the power management features of the computer and the settings for Advanced Power Management (APM) BIOS mode is ignored. Not all operating systems support ACPI BIOS mode.

Automatic Power-On features

The Automatic Power-On features within the Power Management menu allow you to enable and disable features that turn on the computer automatically.

- **Resume On RTC Alarm:** You can specify a date and time at which the computer will be turned on automatically. This can be either a single event , a daily event or a weekly event.
- **On LAN Wake Up:** This feature allows LAN adapter card to wake the System.