

Clickfree Wireless Backup

User Guide
for Microsoft Windows users

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Introducing the Clickfree Wireless

HOW IT WORKS

Clickfree Wireless backup drive is the easiest way to protect the data on all the PC and Mac computers connected to your wireless router, with no effort at all, by automatically searching for and backing up onto its built-in hard disk all the content stored on these computers. No hardware configuration or software installation is required. It can backup files on any combination of Windows and Mac computers that are on the same network.

Wireless backup, which is the capability to backup a computer's files via wireless means (such as through a home router) onto a backup drive that is not physically connected, is a significant improvement over all existing backup products. The wireless backup drive can be stored anywhere within the wireless network, including out of sight of the backed up drive in a secure location, as well as being able to back up numerous computers within the wireless network.

BackupLink is the software that resides on your computer that allows the Clickfree Wireless to wirelessly backup all the files on your computer. Each computer on your network that will be backed up must have BackupLink installed.

The first time you connect a Clickfree Wireless backup drive to your computer it searches for and backs up all of your important content, configures itself to the wireless network (if any) of the computer it is connected to and installs the BackupLink utility which you can access from your system tray (in the bottom right corner of your screen), a desktop icon, or your Start menu. The Clickfree Wireless can be attached to any number of computers on the network to allow them to also be backed up.

When Clickfree has finished installing BackupLink and backing up each computer, to enjoy the freedom of automatic, wireless backups of every wireless-enabled computer in the network, just disconnect Clickfree Wireless from all computers and attach it to a power outlet somewhere within the range of the wireless network. To keep the computers on the network backed up, just set the automatic scheduler for your preferred day and time and it will automatically run**Error! Reference source not found.**. For instantaneous backup, just run Clickfree from the icon on the desktop or system tray, and it will look for the Clickfree Wireless over the network.

Error! Reference source not found.

DEFINITIONS

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Backup and Restore

A backup is a copy of data on your computer. Backups can be used to restore data after loss of or damage to your computer's hard disk, to restore files that have been accidentally deleted or corrupted, or to move or copy data from one computer to another.

Making a backup of your content only copies it from your computer to your Clickfree Wireless, and does not delete it from the computer's hard disk. Similarly, when you restore content, it only copies it from your Clickfree Wireless to your computer, and does not delete it from the Clickfree Wireless.

> A backup is meant to be a second copy of your computer data,
> NOT the only copy of your data.

Content

Normally you don't use Clickfree to back up your programs or operating system, only the data that you have created, such as music, photos, letters, emails, tax information etc. In this guide we refer to this data as *content*.

WHAT GETS BACKED UP?

When it runs automatically, Clickfree searches your computer for over 500 types of files:

- Photos – including common graphic formats such as JPEG and RAW
- Music – including CD audio, MP3, MIDI
- Emails – including Thunderbird, Eudora, and those from Microsoft Office
- Text Documents – e.g. from Microsoft Word, Open Office, and WordPerfect
- Spreadsheets – e.g. Microsoft Excel, Open Office, and Lotus 123
- Presentations – e.g. Microsoft Powerpoint and Corel Show
- Artwork and Drawings – such as Corel Draw, Visio and Paintshop images
- Video – e.g. AVI, MPEG, Shockwave Flash
- Favorite Websites – internet shortcuts and address books
- Other – including zip and RAR files, XML, and CSV files
- Financial – such as those from QuickBooks and tax programs

The first time you back up your computer, usually when you physically connect the Clickfree Wireless to the computer via the USB cable, Clickfree Wireless backs up all of the content it finds, which might take several hours, depending on how much content you need to back up. Each time you use Clickfree after that, it only backs up the new or changed content, so it will be much quicker. Any files that were deleted from your computer since the last backup are not deleted from the Clickfree Wireless.

Clickfree does not back up programs or the operating system.

FEATURES

- Customizable backup options for custom file types and full folder backup; remembers

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your customized settings for each computer you use it with
- Multi-computer backup -- can hold the backups for as many computers as you like, limited only by the available space on the Clickfree Wireless
- Easily restore to same or other computer -- a great way to move your content from your old computer to your new one
- Can undo a restore, in case you accidentally overwrote a file you need to keep
- Photo Viewer -- conveniently view backed-up photos in thumbnail and expanded view
- Import music -- easily import music from your iPod to your computer and to iTunes

WHAT DO I NEED BEFORE I START?

Your computer must be running one of these operating systems:

- Microsoft Windows 7 (any editions)
- Microsoft Windows Vista (any editions)
- Microsoft Windows XP (any editions)
- Mac OSX 10.5 running Leopard on an Intel processor

In addition you need:

- One free USB port on your computer
- At least 100 MB of free space on your computer
- Wireless router (for wireless backups)
- Wireless functionality enabled in the computers to be backed up wirelessly (not necessary for computers that are wired directly to the router)

All computers that you want to backup wirelessly onto the Clickfree Wireless must be connected on the same wireless network.

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Backing Up

If you have not yet backed up a computer onto the Clickfree Wireless, follow the instructions below.

If you have previously backed up a computer onto the Clickfree Wireless, use the BackupLink utility – see page 10.

BACKING UP A COMPUTER THE FIRST TIME

1. Make sure that your computer is switched on and has finished starting up.
2. Connect the USB cable on the Clickfree Wireless to a USB port on your computer. DO NOT connect the Clickfree Wireless power cable to a power outlet.
3. When Clickfree starts to run, a *Welcome* window appears and shows the number of seconds left before the backup starts automatically. You can pause this countdown or click *Start* to begin immediately:

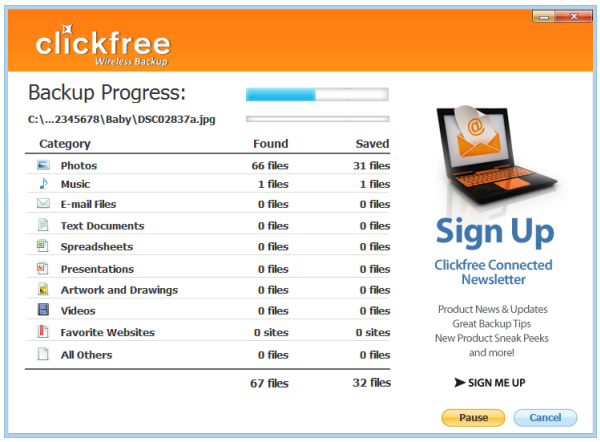


Unless you stop the countdown by clicking a button, at the end of the countdown period Clickfree starts the backup.

- If you want to let Clickfree decide what needs to be backed up from where, you don't need to do anything further. For details, see "What gets backed up?" on page 5.
- If you want to make changes to how backup is done, click *Do More* and then *Options* and see "Error! Reference source not found." on page Error! Bookmark not defined.

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4. During the backup, Clickfree displays a progress window.



5. When the backup is complete, a window tells you how many files were backed up and confirms your wireless setup.

When you back up the first computer, Clickfree extracts information about your wireless network so that it can become part of the wireless network. If it could not complete the wireless setup, you will be prompted to configure it manually or to troubleshoot the problem.

The backup will run at a specific time from that point onwards. However, if you want to change this, select a different period, or clear the check box to turn off automatic backup entirely. [[No longer. To change it click "[Change]" which opens a new dialog]]

Otherwise, simply click *Close* and disconnect the Clickfree Wireless from the computer's USB port. To disconnect the Clickfree Wireless from a computer, right-click on the Clickfree icon in your system tray and choose *Eject Clickfree*.

A pop-up window will appear to remind you to disconnect Clickfree Wireless from your computer and to plug it into a power outlet.

6. To back up another computer on the same network, connect the built-in USB cable on the Clickfree Wireless to a USB port on the next computer you want to back up. Once complete, disconnect the Clickfree Wireless from the computer and repeat for all other computers you want to back up.
7. Disconnect the Clickfree Wireless from the computer and plug in the power adapter to a power outlet. Clickfree is now ready to wirelessly and automatically backup every computer on the wireless network.

Clickfree must be plugged ONLY into a power outlet (and not into any computer) in order to perform wireless backups.

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If you unplug the Clickfree Wireless before the backup is complete (and therefore the Clickfree Wireless may not have learned the settings of your wireless router), you must repeat the procedure as if it were the first time Clickfree is installed.

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USING THE BACKUPLINK UTILITY

After the first backup on a computer, the Clickfree BackupLink utility, which allows the Clickfree Wireless to learn your wireless router settings, is installed on the computer. You will see an icon on your desktop and in the system tray (bottom right corner of your screen). We will reference this icon throughout this manual. [[Not called Clickfree BackupLink anymore. The icon is Clickfree Wireless. I'd suggest avoiding BackupLink completely]]



Double-click the icon on the desktop (or click once on the icon in the system tray)[[Can also be launched from the start menu]]. The Welcome window shows the status of your computer, other computers that have been backed up onto the same Clickfree Wireless, and the space used on the Clickfree Wireless.:

To backup your computer immediately, click *Backup* beside your computer. (If you want to start a backup on any of the other computers, click *More Info* and then click *Backup Now* beside the computer name).

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Restoring Content

You can restore your content to any computer that meets the system requirements (see "What do I need before I start?" on page 6), not just to the computer the content was backed up from.

To restore files from more than one computer, simply repeat the restore process choosing a different computer each time.

WHAT GETS RESTORED, AND TO WHERE?

You can choose whether to restore all or just selected content, and where the content is restored to – or you can allow Clickfree to make the choices for you.

If you don't change any options, Clickfree restores all of the content that was backed up, and puts it in the same folders on your computer that it was backed up from.

If you are restoring over files of the same name, Clickfree will warn you and ask permission to overwrite these files on the computer with the ones on the Clickfree Wireless. [[We should double check that this is actually happening. I've yet to see this kind of warning]].Alternatively, you can restore your files to a different location on your computer so they don't overwrite any existing files.

RESTORING CONTENT

1. Double-click the Clickfree icon on the desktop (or click once on the icon in the system tray).

   If you are restoring content to a new computer that has never been connected to the Clickfree Wireless, plug the Clickfree Wireless in to your new computer.

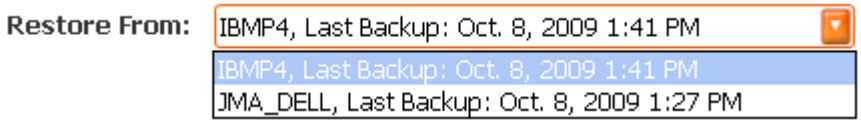
2. In the Welcome window, click *Restore*.
3. Look at the computer name in the *Restore From* box:

   If your Clickfree Wireless contains backups created on the computer that you are using, the *Restore From* box contains the name of this computer, and, unless you change it, the content to be restored will come from this computer's backup. The drop-down list contains the names of all of the computers that have been backed up on your Clickfree Wireless.

   Click the arrow at the right of the *Restore From* box and select the name of the computer whose content you want to restore to this computer:

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4. All categories that contain files on the selected backup are selected.
   - If you just want to restore everything that was backed up, click *Next*.
   - If there are any categories that you do not want to restore, click the check box to clear it. If a category does not have a check box, that means that there are no files for that category on the selected backup.
     - When a category is selected or deselected, all of the file types that make up that category are also selected or deselected. To restore individual files within a category, click the category name and then select the files to be restored.
     - To locate particular files to be restored, click the *Browse Files* tab or the *Search Files* tab (see "Browsing or searching for files, or viewing photos" on page 15 or "How do I search for a file on my backup?" on page 15). Select the files to be restored.
     - When you are finished selecting files, click *Next*.
5. On the *Select Location to Restore Files* window, indicate where to restore the content.
   - To restore the content to its original location, leave *Clickfree will automatically restore my files to their original location* selected.
   - To restore the content to a different location, click *I will choose a specific location to restore my files to*.
     - Choose a disk drive (if you have more than one). If any drive does not have enough space for the content to be restored, the drive letter and free space are 'greyed'.
     - The folder that will be used is shown below the drives. Optionally, choose a different folder. Click *Choose Location* to select (or create) the folder you want.
6. Click *Start Restore*.
7. **If you are restoring files to somewhere other than the original locations,** before it overwrites an existing file on your computer with one of the same name from the backed-up files, Clickfree asks if you want to replace the existing file with the same-name file from the backup. You can choose to:
   - Keep both copies of this one file – click *Keep Both.* Clickfree renames the backed-up file by adding ' (2)' to the end of the file name, then restores the renamed file.
   - Keep both copies of all same-name files – check *Do this for all duplicate files* and click *Keep Both*. Clickfree renames the remaining backed-up files by adding ' (2)' to the ends of the file names, then restores the renamed files.
   - Not replace this one file – click *Skip*
   - Not replace any same-name files – check *Do this for all duplicate files* and click *Skip*. Clickfree skips all remaining same-name files without asking you.
   - Replace just this file – click *Replace*

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- Replace all same-name files – check *Do this for all duplicate files* and click *Replace*. Clickfree replaces all remaining same-name files without asking you.
- If two files have the same size (KB) and same date modified, it is likely to be safe to skip.

If you skipped any files during a restore, the *Restore Complete* window has an *Exceptions* link at the bottom left. Click the link to see a list of the files that were not restored.

After a restore, Clickfree gives you the chance to undo the restore. If you want to undo, see "How do I undo a restore?" on page 13.

Your content has not been deleted from your Clickfree backup: it is still safe on the Clickfree Wireless.

HOW DO I FIND FILES THAT WERE RESTORED?

If Clickfree restored your files to a folder that was not their original location, Clickfree puts an icon on your desktop so that you can quickly and easily get to the restored content:



Double-click the icon to open *Windows Explorer* to the folder where your content was restored. You can now use *Explorer* to move the files to a more convenient folder.

MY PROGRAM CANNOT FIND THE RESTORED FILES – WHAT SHOULD I DO?

Some programs expect to find their files in a particular folder. If you restore files to a folder other than the original location, your program may not be able to find them.

If your program displays an error message telling you that it cannot find its files, or if the program starts up but your data is missing, you will need to move the files to the proper folder.

Unfortunately, this is different for every application and you may need to consult the program's online help or user guide to find out where the files need to be moved to.

HOW DO I UNDO A RESTORE?

If you realize, after restoring your files, that the restore accidentally overwrote a file you need to keep, Clickfree allows you to undo the latest restore.

1. Double-click the icon on the desktop (or click once on the icon in the system tray).

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2. In the Welcome window, click *Do More*, then click *Options*.
3. Click the *Restore* tab.
4. Click *Undo Restore*.
5. Click *Start*.

   The latest restore is undone. To see what files were replaced by undoing the restore, click *Click here to view undo log*.

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Viewing Backed Up Files

BROWSING OR SEARCHING FOR FILES, OR VIEWING PHOTOS

1. Double-click the icon on the desktop (or click once on the icon in the system tray).
2. In the Welcome window, click *Do More*, then click *Viewer*.
3. The *Backup Summary* window is displayed.
4. In the *Current PC* box select the name of the computer whose files you want to view.
5. Do one of the following:
   - To view the files on the backup, click the *Browse Files* tab, then expand and collapse the folders on the left side of the window.
   - To search for a file on the backup, see "How do I search for a file on my backup?" on page 15.
   - To view photos, see "How do I view and use photos?" on page 16.

HOW DO I SEARCH FOR A FILE ON MY BACKUP?

1. On the *Backup Summary* window, click a category (other than *Photos or Music*), or click the *Search Files* tab.

   If you clicked a category name, the *File Type* is already filled in, and all files of that category, regardless of *File Date* or *File Name*, are displayed.

2. Enter search factors to find the files you want. Use the combination of *File Type*, *File Date*, and *File Name* that you think should match the file(s) you want to find.

   These selections are combined so that only files that match all of them are found – in this case only files in the category *All Others*, **and** created/last changed within the last year, **and** with names ending with 'tmp'.

   - *File Type* – select a category, or 'Any' if you want all categories to be searched
   - *File Date* – select the time period within which the files were created or changed, or 'All' if you want the date to be ignored
   - *File Name* – type a "mask" to select files. A blank file name matches all files.

3. Click *Search*.

   Files that match all of your search factors are displayed.

For more actions, see "What can I do with the files on my backup?" below.

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WHAT CAN I DO WITH THE FILES ON MY BACKUP?

When you have files displayed in the browse or search or photo view windows, you can either:

- Double-click a file to open it with the program that your computer normally uses for files of this type.
- Right-click a file and choose:
  - *Open* -– to open the file with the program that your computer normally uses for files of this type
  - *Open with* (not for photos in the *View Photos* window) –- to choose the program that you want *Windows* to use to open the file
  - *Restore file to your computer* -– to restore that file to a location you choose.
  - *Restore file to original location* – to restore that file to its original location.
  - *Delete selected files from the backup* – to delete files from this backup and optionally exclude them from future backups.
  - *Print this picture* (only for photos in the *View Photos* window) – takes you to the same *Print Style* window as you see when you click *Print @ Home*, but this time to print only one photo.

HOW DO I VIEW AND USE PHOTOS?

1. On the *Backup Summary* [[Opening it from Viewer makes more sense]] window, click the *Photos* tab. The photo viewer shows "thumbnails", or miniature views of your photos and videos.
2. To select one or more photos, click the photo so that the check box at the top right is selected. As you continue to click photos, they are added to the selection.
3. Do one of the following:
   - To use a photo as wallpaper for your computer desktop, click the photo (only one photo can be selected), then click *Wallpaper*. The chosen photo becomes your computer Wallpaper.
   - To print photos, select the photos, then click *Print @ Home* and select the *Print Style*. Set the *Printer Options*, then click *Print*.
   - To share photos on Facebook or Myspace, select the photos then click *Share Photos*.

     Click *facebook* or *myspace.com* and log in.
   - To email photos (if you use Outlook or Outlook Express for your email), select the photos, then click *Email.* Your email program opens a new blank message with the photos included as attachments. Address and send the message as you would normally do.

For more actions, see "What can I do with the files on my backup?" on page 15.

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Frequently Asked Questions

Q: Will it back up software (programs)?

A: No. Clickfree focuses on backing up all personal user content.

Q: Does this copy all the files each time?

A: First backup copies all files, then subsequent backups are incremental only looking for new or changed files.

Q: Can the ClickFree be password protected so only I can access the data?

A: No, Clickfree Wireless cannot be password protected.

Q: Will I be able to tell which computer the files came from?

A: After connection to computer, press the restore/transfer button at the bottom of the countdown page. This takes you to the restore page. You can restore by file, category or all files. It is amazingly easy.

Q: Will I be able to tell which computer the files came from?

A: Yes. The user interface has a drop down menu that separates all the computers backed up.

Q: Is this Mac compatible?

A: Yes. Mac 10.5 or newer, as long as it uses an Intel Processor.

Q: Will this work with Windows 95, 98 or ME (Millennium Edition)?

A: This does not support these older operating systems. They represent less than 5% of the market. Clickfree Wireless only supports Windows XP (Service Pack 3), Windows Vista and

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Windows 7.

Q: Will it work with Windows 7?

A: Yes, it's a great way to transfer data from old computer to new one.

Q: Will it work with 64-bit versions of Windows Vista & Windows 7?

A: Yes.

Q: If I bought a new Mac and had a PC previously can I move files from Windows to Mac using the Clickfree?

A: Yes. You can move files from Windows to a Mac. You would then need to reconfigure the Clickfree to back up the Mac information.

Q: If I bought a new PC (Windows) and previously used a Mac, can I move files from Mac to Windows via the Clickfree?

A: No. You would need to clear all the files prior to hooking the Clickfree up to a Windows based pc. Windows would not recognize the files from the Mac.

Q: Can you back up two computers with different operating systems on the same ClickFree?

A: Yes, even if they are a combination of Windows and Macs.

Q: Can I put both formats (Mac & PC) on the same Clickfree at same time?

A: Yes, even if they are a combination of Windows and Macs.

Q: Can a backed up computer be removed?

A: Yes. In the options section you can remove one, or all, computers.

Q: Where does the info on the Clickfree go when they download the files to a new computer.

A: When files are transferred to a new computer, all files are put back into the original path it was backed up from, regardless of operating system. The files will remain on the Clickfree device until the customer removes them.

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Q: Will it transfer a virus?

A: No. Clickfree backs up files and filters them through the computers antivirus software. Most viruses are executables, which Clickfree does not back up.

Q: If you have a virus quarantined, will it transfer?

A: No, Clickfree will avoid these files.

Q: Will this backup emails?

A: Yes. The email of all popular email clients are supported and will be backed up.

Q. Can I skip over files that I do not want backed up?

A. Yes. Backup is completely customer configurable. Everything can be modified within the options menu.

Q: Can you tell what files are in each folder?

A: Yes. All files are open and easy to browse.

Q: Can user select which files to back up?

A: Yes. Backup is completely customer configurable. Everything can be modified within the options menu.

Q: Can I transfer files from an external hard drive as a backup to a back up?

A: Yes, you can set up Clickfree to backup your external hard drive.

Q: If you are using the Clickfree for a business and you have personnel files, can everyone see them?

A: Yes all files will be accessible.

Q: Is this a mechanical hard drive?

A: Yes. Similar to the hard drive contained within a notebook computer, this hard drive contains moving parts. It is not flash memory or solid state drive.

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Q: If you download 2 different computers will the files merge?

A: No. They remain separate and easy to switch between the two computers.

Q: If there is a flash drive connected to the computer, can the ClickFree back it up?

A: Yes, you can set up Clickfree to backup flash drives connected to your computer.

Q: If a program crashes, can you just re-install one program or do you have to re-install everything?

A: ClickFree does not back-up programs, just files. You would need to reinstall any lost programs during a computer crash.

Q: If I use for payroll, will this automatically update?

A: Yes, ClickFree is set-up to back-up over 400 file types, if your payroll application is using one of those file types such as .doc or .xls it will automatically back-up. However if your file type is not one of the preinstalled file types, Clickfree can be configured by the customer to add any extension if necessary in the options.

Q. Can this be used like an iPod?

A: Not exactly. You cannot plug headphones into it and listen to music, but you can plug this into any PC and play your music collection from that PC if your music is stored on the Clickfree.

Q: Is there any way to use this on an older computer that does not have a USB connection?

A: No. The first time you use Clickfree Wireless it needs to connect to a computer via a USB port.

Q: Is it safe to delete the files you backup off of your computer?

A: Not recommended. The idea is to always have 2 copies for real protection. If you only have 1 copy you are in danger of losing them if the Clickfree is lost, dropped, stolen, etc.

Q: Can it be used for smartphones to back up files?

A: Only if your smartphone is already set to sync with a computer. You can then backup the

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smartphone files stored on that computer. You cannot go directly from smartphone to ClickFree hard drive.

Q: Does it backup everything that came installed on my computer?

A: No, Clickfree will just backup your personal content such as pictures, music, email, documents and videos. This is the stuff that cannot be replaced. Clickfree will not backup the application, those are replaceable and can be re-installed.

Q: Can it be used for just backing up 1 or 2 files?

A: Yes. Backup is completely configurable if the customer chooses. Everything can be modified within the options menu.

Q: Can you backup a computer on a network?

A: Yes, and you can backup a mapped network drive if you have one.

Q: Can you backup an external hard drive to the Clickfree?

A: Yes, you can set up Clickfree to backup your external hard drive.

Q: Will you be able to restore files backed up from a Vista computer to a Windows 7 computer?

A: Yes, Clickfree is one of the easiest ways to transfer files between operating systems.

Q: Will this work with the slower USB 1.1 connection?

A: Yes, but the transfer will be slower than using USB 2.0.

Q: How often do you recommend backing up your computer?

A: We recommend a few times a week for most people, or every day for business users. Completely depends on how often edit or add new files to your computer. This is why CLickfree Wireless has the great feature to schedule automatic backups.

Q: How does this differ from using a large capacity Flash Drive?

A: The flash drive doesn't have any built-in software so the customer will have to find all the relevant files (which can be spread all over the computer) then click and drag all files to

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the Flash Drive, then remember what they backed up last time. Most people do this 2 or 3 times then quit because it is too inconvenient.

Q: Will this be compatible with the latest version of Internet Explorer?

A: Yes, we backup favorites from all versions of Internet Explorer.

Q: Will this backup Outlook files?

A: Yes we backup email, contacts and calendar information from all versions of Outlook.

Q: Will this backup MS-Excel and MS-Word files?

A: Yes.

Q: Will this backup Print Artist and Print Master files?

A: No. But you can add the file extensions in the Options, Change Settings section.

Q: Will this backup an iTunes library?

A: Yes.

Q: Will this back up Quicken files?

A: Yes.

Q: If I do a restore on my computer, will it delete my backup content on the Clickfree?

A: No. You can only delete information on the Clickfree if you explicitly tell Clickfree to delete the files.

Q: If my computer is powered off and I turned the computer back on, will it start to automatically backup information?

A: It will begin to back up information on the next scheduled time it is do to backup.

Q: What is the minimal amount of scheduled time I can set up to Clickfree to backup files?

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A: The minimal amount is every 2 hours which is also the default schedule.

Q: How many PCs or Macs can I use the Clickfree on to back up?

A: Up to 20 PCs or 20 Macs.

Q: When first hooking up the Clickfree to my computer that has Windows Vista or Windows 7, I get a question about wanting to recognize the device. What should I do?

A: This is a Windows Vista/Windows 7 feature and not prompted by the ClickFree. You should say yes to recognize the ClickFree Device.

Q: Do I need to setup anything on my home router for the Clickfree Wireless device to work?

A: No. You just need to make sure that all your computers on the same network and file sharing is enabled.

Q: Do I have to plug the CLICKFREE WIRELESS device to the router or my Windows and MAC computer for the backup to work every time?

A: No. You only need to plug it in each Windows or MAC computers at the initial setup to install wireless functionality. The first backup you take while the CLICKFREE WIRELESS is directly connected to the computer will install wireless functionality (Backup Link). After that, the CLICKFREE WIRELESS should be plugged into a wall power socket.

Q:What is the difference between the C2N model and CLICKFREE WIRELESS model?

The C2N model can backup all computers with the device plugged in on one of the computers within the network. The CLICKFREE WIRELESS model is wireless i.e. it does not have to be connected to any computer and you just need to plug it in the wall power socket

Q: I have a C2N, can I use CLICKFREE WIRELESS at the same time, e.g. both devices known to my network and schedule the backup simultaneously?

A:Yes you can use both devices at the same time

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Q:Can CLICKFREE WIRELESS backup and restore Windows and MAC computers?

A:Yes. You can backup/restore Windows and MAC computers at the same time with CLICKFREE WIRELESS.

Q:Do I need to use the electric adapter on the CLICKFREE WIRELESS device every time?

A:Yes. You need to plug the electric adapter all the time once the wireless functionality is setup and this is a requirement. You do not need the electric adapter during the initial setup since it will be directly connected to the computer.

Q:How do I know from the device that CLICKFREE WIRELESS is connected to the router?

A:The device will have a blue light at the bottom of the unit and this blue light indicates that it is connected to the router. An orange light indicates that it is not connected to the router or is still in the process of connecting to the router.

Q:Can I do data restore wirelessly on any computer?

A:Yes. Just invoke the restore/transfer from the Windows or MAC computer you need to restore.

Q:Does this CLICKFREE WIRELESS only work with computers that have wireless, how about locally network attached computers?

A: Yes, it works with both wireless computers and LAN connected computers connected by Ethernet cables. The only requirement is that the LAN connected computers must connected on the same network.

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