

LACIE FASTKEY: USER MANUAL



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INTRODUCTION



Thank you for purchasing the LaCie FastKey. The FastKey is the perfect tool for all your portable storage needs:

- Easy to use Plug & Play
- Compatible with all modern computers USB 3.0 and USB 2.0
- Compact 26cm³ fits on any keychain
- Durable body strong aluminum build
- Large capacity up to 120 GB
- USB 3.0 speeds for Windows and Mac Solid State Drive (SSD) Technology with a DRAM cache
- Lightning fast Up to 260MB/s
- Secure encryption Protect your most important data using Advanced Encryption Standard 256 (AES 256)

This User Manual will guide you through the easy installation of your FastKey. You can also follow the simple steps to creating a secure, password-protected volume.

If you encounter problems, please confirm that all the installation steps have been followed. Note also that the chapters <u>Connecting the FastKey to a Computer</u> and <u>Getting Help</u> will answer most questions.

PACKAGE CONTENT

The LaCie FastKey includes:

- The User Manual
- LaCie Private-Public encryption application
- Wuala Online.url (Internet link to Wuala Secure Online Storage)

Important Info: Please save your packaging. In the event that the FastKey should need to be repaired or serviced, it must be returned in its original packaging.

MINIMUM SYSTEM REQUIREMENTS

- Computer with a USB 3.0 or USB 2.0 port
- Windows: Latest version of XP, Vista, or 7
- Mac: Latest version of OS X 10.5 or 10.6 (Mac Intel only for LaCie Private-Public software)
- Minimum free disk space: 600MB recommended
- High-speed Internet for online storage

Technical note: The LaCie FastKey transfer rates will be affected by the USB interface on your computer. While compatible with USB 2.0, LaCie recommends using a USB 3.0 port for optimal performance. Connecting the FastKey to a USB 2.0 port will only allow for USB 2.0 transfer rates. If you do not have a USB 3.0 port on your computer, consider adding one. LaCie offers a range of accessories including USB 3.0 PCI Express expansion cards for desktop computers and ExpressCard34 for laptops: www.lacie.com/accessories

USB SUPERSPEED 3.0 AND HI-SPEED 2.0 INTERFACES

USB 3.0

USB is a serial input/output technology for connecting peripheral devices to a computer. SuperSpeed USB 3.0 is the latest version of the USB standard, providing higher bandwidth and greater power economy.

Transfer rates for USB 3.0 can attain up to 5 Gigabits per second (Gb/s). Due to such high potential for reading and writing data, USB 3.0 is theoretically up to ten times faster than its predecessor, USB 2.0. To allow for easier adaption to new technology, USB 3.0 portable key drives and USB 3.0 cables are built for backwards compatibility. It is possible to connect them to USB 2.0 ports on a computer. Please note that transfer rates will always adhere to the speed of the computer's USB connection, type of cables, and type of connectors.



USB 3.0 Key, Flash Drive or Cable Interface End

USB 2.0

Hi-Speed USB 2.0 is the predecessor to USB 3.0. Since its release in 2000, USB 2.0 has provided the necessary bandwidth to support electronic and computer peripheral devices, including hard drives, CD/DVD drives, and digital cameras. Data transfer rates can reach up to 480 Megabits per second (Mb/s).

Similar to USB 3.0, the USB 2.0 standard requires native USB 2.0 cables and connectors to achieve Hi-Speed transfer rates. Please note that USB 2.0 cables and connectors are compatible with the USB 1.1 interface, an older and much slower iteration of the USB serial standard. USB 1.1 was released in 1998 with transfer rates of up to 12 Mb/s.



USB 2.0 Key, Flash Drive, or Cable Interface End

USB 3.0 NATIVE AND USB 2.0 COMPATIBLE

Your LaCie FastKey has the potential to reach USB 3.0 SuperSpeed transfer rates. However, it is also compatible with USB 2.0 interfaces to make certain that everyone can access data stored on the FastKey. If you are interested in USB 3.0 transfer rates but your computer does not include a USB 3.0 interface, please go to www.lacie.com/accessories to see our selection of PCI Express interface cards for desktops and ExpressCard34 for laptops.

CONNECTING THE FASTKEY TO A COMPUTER

The FastKey is an easy Plug & Play USB Key. Locate the USB 3.0 or USB 2.0 port on your computer and attach the USB male end of the FastKey.



FastKey USB 3.0 Male Connection

RUNNING LACIE SETUP ASSISTANT

Before using your LaCie storage device, LaCie Setup Assistant software must be launched. It will:

- Easily format your storage device according to your needs.
- Copy the User Manual and software utilities onto the storage device.

Once LaCie Setup Assistant has finished formatting your storage device, you can install and run the included LaCie software utilities for additional features. Please see the applicable section(s) in your LaCie User Manual for more information.

To launch LaCie Setup Assistant

LaCie Setup Assistant should launch automatically once you have connected your LaCie storage device to a computer. If it has not launched, follow the steps below to begin preparing your LaCie storage device.

Windows users

Double click on the LaCie icon in My Computer/Computer and then double click start.exe.



Mac users

Double click on the **LaCie** icon on your desktop.



All users

Follow the on-screen instructions to partition your storage device and install preloaded software. You will be given the choice of creating a single partition called "LA-PUBLIC" or two partitions called "LACie" and "LA-PUBLIC". Once you have selected, LaCie Setup Assistant will format your LaCie storage device. Please see <u>About File System Formats</u> to learn more about file system formats.

- Choose the single LA-PUBLIC partition to format the LaCie storage device for your operating system only: NTFS (Windows) or HFS+ (Mac).
- Choose two partitions if you intend to share data among computers with different operating systems (Windows, Mac, and Linux). The LaCie partition will be formatted for your computer's operating system (NTFS or HFS+) and the LA-PUBLIC partition will be formatted for compatibility among many operating systems (FAT 32).
 Please note that the LA-PUBLIC partition cannot exceed 32 GB.

Important info for users who select sharing: If your LaCie storage device is 32 GB or less, LaCie Setup Assistant will only create a single partition called LA-PUBLIC.

	Welcome to LaCie Setup Assistant
 Introduction License Agreement Optimization Type Optimization 	Before using your new LaCie Hard Drive, it must be formatted. LaCie Setup Assistant will • optimize your hard drive according to your needs • provide the manual and utilities
Finish Up	Cancel

Important info: If you do not launch LaCie Setup Assistant or if you quit LaCie Setup Assistant after the formatting has begun, your storage device will not be ready to use. In such cases, you must format the storage device manually. Further, the User Manual and software utilities will not be available on your storage device. You may download User Manuals and select software utilities from the LaCie website: www.lacie.com/support/.

Important info: LaCie recommends that you copy the User Manual and utilities onto your computer's internal hard drive or another storage source when the setup is complete.

The LaCie Setup Assistant does not prevent you from using your computer's native disk utility program to format or partition your LaCie storage device. Simply follow the Setup Assistant through completion, then use your computer's native disk utility (Disk Management for Windows or Disk Utility for Mac) to reformat your drive. Please note that formatting a disk deletes all of its data, including the User Manual and LaCie Private-Public software. LaCie highly recommends that you copy all data stored on your LaCie storage device before launching the operating system disk utility.

UNMOUNTING THE LACIE KEY SAFELY

When you wish to remove the LaCie Key from a computer, please do so according to the requirements of your operating system. Both Windows and Mac offer simple methods of ejecting storage peripherals without the risk of losing data or interrupting the system operation. See <u>Unmounting the LaCie Key</u> for further information.

UNMOUNTING THE LACIE KEY

USB, FireWire, and eSATA external devices feature "plug & play" connectivity, which means that your drive can be connected and disconnected while the computer is running. To prevent failures, however, it is important to follow these steps when disconnecting your LaCie hard disk.

WINDOWS XP USERS

From the System Tray (located in the lower right-hand side of your screen), click the Eject icon (a small green arrow over a hardware image). A message will appear, listing the devices the Eject icon controls (it should say, "Safely remove..."). Click on the LaCie hard disk in this prompt.



This message will appear: "Safe to Remove Hardware" (or similar). It is now safe to disconnect the device.

WINDOWS VISTA & WINDOWS 7 USERS

From the System Tray (located in the lower right-hand side of your screen) click on the plug icon (note the white check mark inside a green circle).



A message will appear, detailing the devices that may be safely unmounted.

Select **Eject** for the device you wish to unmount. A message will appear notifying you that it is safe to remove the device.



MAC USERS

Drag the hard drive icon to the trash. (The icon pictured below is a generic USB device icon. Your drive may be represented by an icon that looks like the drive itself.)



When the icon disappears from the desktop, the drive can be disconnected.

CREATING AND USING THE SECURE LA-PRIVATE VOLUME

Note: You may have questions following the creation of your secure LA-PRIVATE volume. Please see LA-PRIVATE Frequently Asked Questions for additional information on using and managing LA-PRIVATE.

Follow the directions below to install and run the included LaCie Private-Public application. LaCie Private-Public allows you to create a password-protected volume on your LaCie disk called LA-PRIVATE. Once created, LA-PRIVATE will use AES 256 encryption to keep your most important files safe.

MAC USERS - INSTALL MACFUSE BEFORE CREATING LA-PRIVATE

Note: Windows users may skip this section.

LaCie Private-Public requires MacFUSE to run on your Macintosh computer. If MacFUSE is already installed on your computer, please make certain that you are running the most recent version.

If MacFUSE is not installed on your computer, LaCie Private-Public will prompt you to install it before creating the encrypted LA-PRIVATE volume.

1. Insert the LaCie storage device into the compatible interface port on your computer. The LA-PUBLIC partition will appear on your desktop.



2. Click twice on the LA-PUBLIC icon on the desktop or open it using the Finder.



3. If your computer does not have MacFUSE, a window will prompt you to install it. Click **Download MacFuse**

LaCie Private-Public						
0	MacFuse is required for LaCie Private- Public. Download and install MacFuse from					
http://macfuse.googlecode.com/						
	Cancel Download MacFuse					

4. Follow the MacFUSE links to download the .dmg file.

00			Dow	mloads - macf	fuse - Project Hostin	g on Coogle Code				
< > +	- 😭 http://code.go	oogle.com/p/m	acfuse/downk	ads/list		855	C Q.* Goog	jle		
口 III wi	kipedia LaCieTV	LaCie Lounge	News (935) *	Mots anglais	Chicago Styl, Em D	ashea Mota françaia	French Accer	ta Diction	maire	30
						dasi	nkinazy@gmai	Leom My	favorites V Profile \$	Sign out
		Project H	osting will be	READ-ONLY	hursday at 7:30am P	DT due to brief netw	ork maintenar	ice.		
Goog	e code ma	acfuse Easiest and Fa	stest Way to (Create File Syst	iems for Mac OS X				(Search pr	ojects
Project Hor	me Download	la Wiki	Issues	Source						
Search e	Current downloads	i for			Search					
									1-	1 of 1
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									1-	1 of 1
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5. Once downloaded, click twice on the MacFUSE.pkg file.

00		MacFUSE 2.0	
< >		• •	Q
V DEVICES Macintosh HD iDisk IA-PUBLIC MacFUSE 2.0 SHARED PLACES SEARCH FOR	CHANGELOG.txt	License.rtf	MacFUSE.pkg
	MacFUSE 2.0		

6. Follow the MacFUSE installer to completion. LaCie recommends accepting the licensing terms in order to finish the MacFUSE installation. MacFUSE must be installed to create the LA-PRIVATE volume.



7. Go to the next section to create the LA-PRIVATE volume.

CREATE THE LA-PRIVATE VOLUME

All users

Please read the following recommendations before creating LA-PRIVATE:

- Passwords. You will be prompted to create a password for the LA-PRIVATE volume. Since short passwords are easy to crack, LaCie recommends a minimum of 12 characters. Stronger passwords also include a combination of letters, numbers, and symbols. Accented letters or symbols are not supported. Please consider writing your password on paper and keeping it in a safe place. Data stored on the LA-PRIVATE volume cannot be recovered if the password is lost or forgotten.
- *Time to create LA-PRIVATE*. The estimated time to create the LA-PRIVATE volume is one minute per Gigabyte (GB). For example, 1 GB = 1 minute, 50 GB = 50 minutes, and 500 GB = 8 hours.
- FAT 32 size limitation. Due to format limitations, LA-PRIVATE cannot exceed 4 GB if LA-PUBLIC is a FAT 32 volume. To create a LA-PRIVATE volume greater than 4 GB, LA-PUBLIC must be formatted as NTFS (Windows) or HFS+ (Mac).
- Data stored on LA-PUBLIC. Consider the size of the LA-PRIVATE volume carefully, especially if you have already stored data on the LA-PUBLIC partition. Creating the LA-PRIVATE volume will not delete media on the LA-PUBLIC partition as long as there is adequate space. For example, you have copied 20 GB of data onto 32 GB of storage. When creating LA-PRIVATE, you can only use the storage that remains (i.e. less than 12 GB).
- *Disable sleep mode on your computer*. In most instances, LaCie Private-Public will pause when your computer goes into sleep mode. To avoid delays, LaCie highly recommends that you disable sleep mode on your computer before launching LaCie Private-Public to create LA-PRIVATE.
- Do not shut down your computer while LaCie Private-Public is creating LA-PRIVATE.
- Administration rights. You must have administration rights to your computer to access LA-PRIVATE.

Follow the steps below to create LA-PRIVATE:

1. Insert the LaCie storage device into the compatible interface port on your computer. The LA-PUBLIC partition will appear in **My Computer/Computer** (Windows) or on your desktop (Mac).



Macintosh HD
LA-PUBLIC

2. Click twice on the LA-PUBLIC icon in **My Computer/Computer** (Windows) or on the desktop (Mac).



- 3. Click twice on the LaCie Private-Public application.
- 4. **Windows:** You may receive a prompt asking if you wish to run LaCie Private-Public. Please confirm that you would like to continue.

😗 Use	r Account Control	
0	Do you want unknown puł	to allow the following program from an plisher to make changes to this computer?
	Program name: Publisher: File origin:	Open LA-PRIVATE.exe Unknown Removable media on this computer
💌 s	how details	Yes No
		Change when these notifications appear

5. The first window will ask you to enter a size for the LA-PRIVATE volume. Please note that you can use the pulldown menu to select the LA-PRIVATE capacity in MB (Megabytes) or GB (Gigabytes). As a guide, 1000 MB = 1 GB. Choosing GB will allow for sizes such as 1 GB, 10 GB, 50 GB, etc. It is not possible to enter 1.5 GB, 10.5 GB or 50.5 GB. Instead, use MB for capacity to select 1500 MB, 10500 MB or 50500 MB. LA-PRIVATE cannot exceed 4 GB if LA-PUBLIC is formatted FAT 32. Please enter the size of the LA-PRIVATE volume.

000	LaCie Private-Public
Private-Public	Volume Size MB Free space available: 3.7 GB Private-Public allows you to create an encrypted volume to store your confidential data. You can access it on any computer by entering your secret password. To create your private volume in 3 easy steps, start by entering the size and click Next.
	(?) < Prev Next > Cancel



- 6. Click Next>.
- 7. Enter and confirm your password. Selecting the check box for **Display password** will allow you to see the characters in the password field.

000	LaCie Private-Pu	blic
LACIE	Volume Pass	word
Private-Public	Password:	•••••
	Confirm Password:	
		Display password
		(? < Prev Next > Cancel

00	LaCie Private-Pub	lic
Private-Public	Volume Password:	word LaCie LaCie Display password
		? < Prev Next > Cancel

- 8. Click Next>.
- 9. Click **Format** to create the LA-PRIVATE volume with AES 256 encryption.

00	LaCie Private-Public
LACE	Volume Format
Private-Public	Size 1024 MB Encryption Algorithm AES 256
	Done Speed Left
	(? < Prev Format Cancel

10. The format could take a few minutes to many hours. Estimate the time by assuming one minute per one gigabyte. Please do not turn off your computer during the format.

000	LaCie Private-	Public	
LACIE	Volume For	mat	
Private-Public	Size	1024 MB	_
The P create	rivate-Public volu ed.	me has been successfully	Abort seconds
		? < Prev Forma	at Cancel

11. Once the format is complete, LA-PRIVATE will mount automatically in **My Computer/Computer** (Windows) or in the Finder (Mac). It is now ready to store your most important data.





MOUNTING THE LA-PRIVATE VOLUME

LA-PRIVATE may be locked to protect data from being accessed by unauthorized users. Follow the steps below to unlock and mount the LA-PRIVATE volume.

Important Info: You must create LA-PRIVATE before attempting to mount the volume.

- 1. Insert the LaCie storage device into the compatible interface port on your computer. The LA-PUBLIC partition will appear in **My Computer/Computer** (Windows) or on your desktop (Mac).
- 2. Click twice on the LA-PUBLIC icon in **My Computer/Computer** (Windows) or on the desktop (Mac).
- 3. Click twice on the **LaCie Private-Public** application.
- 4. LaCie Private-Public will recognize that you have created a LA-PRIVATE volume. (If you have not created LA-PRIVATE, the application will guide through the process. See the steps above.) Enter your password in the empty field. Please note that your password is case sensitive.

$\bigcirc \bigcirc \bigcirc \bigcirc$	Enter password for LaCie Private-Public				
		Private-Pub	olic		
Password:			ОК		
	Display password		Cancel		
Options:	Change Password				

5. To see the characters that you are typing, select the check box for **Display password**. Click **OK**.

00	Enter password for LaCie Private-Public	
	ACE Private-Pul	olic
Password:	•••••	ОК
	Display password	Cancel
Options:	Change Password	

$\Theta \cap \circ$	Enter password for LaCie Private-Public	
	ACE Private-Pul	olic
Password:	LaCie	ОК
	✓ Display password	Cancel
Options:	Change Password	

6. The LA-PRIVATE volume will appear in **My Computer/Computer** (Windows) or in the Finder (Mac).

🕒 🖉 📲 🖡 Computer 🕨			• Search Comput	5r
File Edit View Tools Help	Uninstall or change a program	Man network drive	Onen Control Pagel	10 • FB
Favorites	Name	Туре	Tota	Size Free
Desktop	 Hard Disk Drives (2) 			
Downloads	🚢 Local Disk (C:)	Local Disk		38,9 GB
3 Recent Places	👝 LA-PRIVATE (F:)	Local Disk		0,99 GB
Libraries	 Devices with Removable Sto 	orage (3)		
	📑 Floppy Disk Drive (A:)	Floppy Disk Dr	ive	
4 📳 Computer	CD Drive (D:) WHSRST3_EN	CD Drive		397 MB
 Local Disk (C:) CD Drive (D:) WHSRST3_EN LA-PUBLIC (E:) LA-PRIVATE (F:) 	in LA-PUBLIC (E)	Removable Di:	sk	3,75 GB
) 🗣 Network				
A O O				LA-PRIVATE
			•	
▼ DEVICES				
Macintosh HD				
Dick				
> SHARED				
P SHAKED				
▶ PLACES				

7. Copy and paste, drag and drop, or retrieve existing files from your encrypted LA-PRIVATE volume.

UNMOUNTING AND LOCKING LA-PRIVATE

Important Info: You may wish to unmount both LA-PRIVATE and LA-PUBLIC at the same time. For your security, LA-PRIVATE must be unmounted before LA-PUBLIC. Your operating system will alert you when attempting to unmount LA-PUBLIC first.



Unmounting LA-PRIVATE will prevent others from accessing your private data. It is a great way to lock LA-PRIVATE since the secure volume will no longer be available for unauthorized use. Follow the steps below to unmount and lock LA-PRIVATE.

Windows

1. The LaCie Private-Public icon will appear in the System Tray when LA-PRIVATE is mounted. The System Tray is on the lower right side of the computer monitor.



2. Right-click on the LaCie Private-Public icon and select **Dismount Private-Public**.



3. The LA-PRIVATE volume has been unmounted and locked.

Mac

1. Go to the Dock and search for the LaCie Private-Public icon.



- 2. Select the LaCie Private-Public icon to choose the application.
- 3. Go to the pulldown menu **File > Quit**.
- 4. LA-PRIVATE has been unmounted and locked.

CHANGING THE LA-PRIVATE PASSWORD

Important Info: You must create the LA-PRIVATE volume before attempting to change its password.

Follow the steps below to change the password to LA-PRIVATE.

- 1. Insert the LaCie storage device into the compatible interface port on your computer. The LA-PUBLIC partition will appear in **My Computer/Computer** (Windows) or on your desktop (Mac).
- 2. Click twice on the LA-PUBLIC icon in **My Computer/Computer** (Windows) or on the desktop (Mac).
- 3. LaCie Private-Public will recognize that you have created a LA-PRIVATE volume and prompt you for the password. (If you have not created LA-PRIVATE, the application will guide through the process. See the steps above.)

LaCie Private-Public LACIE Private-	™ Public
Password:	ок
Display password	Cancel
Options: Change Password	
To unmount (close) the Volume, right click on Private-Public's icon click 'Dismount Private-Public'	in the icon tray and

- 4. Click on the button **Change Password**.
- 5. Enter your **Current Password** as well as the **New Password**. You must also complete the field **Confirm Password** with the new password.

Change Password	ES
Current Password: Display password	OK Cancel
New Password: Confirm Password: Display password	

6. Check the **Display Password** boxes to see the characters as they are typed.

Change Password	×
Current Password: ***** Display password	OK Cancel
New Password: ****** Confirm Password: Display password	

Change Password		
Current Password: La	Cie	OK Cancel
New Password: La	Display password	
Confirm Password:	Cie 1 Display password	

- 7. Click **OK**.
- 8. Your password has been changed.

🙆 LaCie Private-P	ublic	8
(\bigcirc)	LACE Private-Publ	ic
	LaCie Private-Public	
Password:		к
	Password successfully changed.	icel
Options: Ch		
To unmount (close) click 'Dismount Prive	ОК	tray and

DELETE LA-PRIVATE

Important Info: Removing the LA-PRIVATE volume will delete all of its data. LaCie highly recommends that you copy all data from LA-PRIVATE to a temporary location before deleting the secure volume.

Invisible Files

Deleting LA-PRIVATE requires that hidden files are made visible. Follow the steps below to reveal hidden files and delete the LA-PRIVATE volume.

Windows

1. Insert the LaCie storage device into the compatible interface port on your computer.

- 2. Click **Start > My Computer/Computer**. You should see LA-PUBLIC.
- 3. Go to the pulldown menu **Tools > Folder Options**.



4. Note the section called *Hidden files and folders*. The default setting is "Don't show hidden files, folders, or drives".

Folder Options)
General View Search	
Folder views You can apply the view (such as Details or Icons) that you are using for this folder to all folders of this type. Apply to Folders Reset Folders	
Advanced settings: Files and Folders Always show icons, never thumbnails Always show menus Display file icon on thumbnails Display file size information in folder tips Display the full path in the title bar (Classic theme only) Hidden files and folders Don't show hidden files, folders, or drives Show hidden files, folders, and drives Hide empty drives in the Computer folder Hide extensions for known file types	
Restore Defaults OK Cancel Apply	

5. Change the *Hidden files and folders* setting to "Show hidden files, folders, and drives". Click **Apply**.

Folder Options	x
General View Search	
Folder views You can apply the view (such as Details or Icons) that you are using for this folder to all folders of this type. Apply to Folders Reset Folders	
Advanced settings:	
Files and Folders	
Always show icons, never thumbnails	
Always show menus	
Display file icon on thumbnails	
Display file size information in folder tips	
Display the full path in the title bar (Classic theme only)	
Hidden files and folders	
On't show hidden files, folders, or drives	
Show hidden files, folders, and drives	
Hide empty drives in the Computer folder	
Hide extensions for known file types	
Pide protected operating system files (Recommended)	
Restore Defaults	
OK Cancel Apply	

6. Go to the LA-PUBLIC partition and open the folder called **LaPrivate**.

Edit View Tools Help					
rganize 🔹 🎇 Open Sha	ere with 🔻 New folder				10 -
Favorites	Name	Date modified	Type	Size	
Desktop	.Spotlight-V100	13/10/2010 14:24	File folder		
Downloads	.Trashes	13/10/2010 14:24	File folder		
Recent Places	Change Password_LA-PRIVATE	18/10/2010 14:09	File folder		
	3 LaPrivate	12/10/2010 17:56	File folder		
Libraries	Open La Private_orig.app	12/10/2010 17:56	File folder		
	😥 Wuala Online	14/10/2009 16:31	Internet Shortcut	9 KB	
Computer	Trashes	13/10/2010 14:24	TRASHES File	4 KB	
🚣 Local Disk (C:)	_autorun	27/08/2010 16:32	Setup Information	4 KB	
CD Drive (D:) WHSRST3_EN	Configuration	27/08/2010 18:19	XML Document	4 KB	
LA-PUBLIC (E)	_LaPrivate	27/08/2010 18:07	LAPRIVATE File	4 KB	
	Open LA-PRIVATE	27/08/2010 16:32	Application	4 KB	
Network		27/08/2010 16:32	lcon	4 KB	
		27/08/2010 16:32	Application	4 KB	
	Dur	09/02/2009 10:15	- File	4 KB	
	.Volumelcon.icns	09/02/2009 14:33	JCNS File	50 KB	
	autorun	19/08/2010 13:37	Setup Information	1 KB	
	Configuration	18/10/2010 14:26	XML Document	3 KB	
	Open LA-PRIVATE	23/08/2010 18:14	Application	1 595 KB	
	Private-Public User Manual.pdf	30/09/2010 15:19	PDF File	309 KB	
	Volumelcon	14/01/2009 08:51	lcon	91 KB	
	😳 Wuala 4GB Online	12/10/2009 17:27	Application	68 KB	
	Wuala Online	12/10/2009 17:33	Internet Shortcut	1 KB	

7. Look for the file called "LaPrivate.lc".

He Edit View Tools Help						
Organize + Share with +	New folder				三.	
* Favorites	Name	Date modified	Туре	Size		
C Desktop	Language.de	23/08/2010 15:40	XML Document	258 KB		
Downloads	Language.es	23/08/2010 15:40	XML Document	242 KB		
1 Recent Places	anguage.fr	23/08/2010 15:40	XML Document	246 KB		
	Language.it	23/08/2010 15:40	XML Document	247 KB		
Libraries	E Language.nl	23/08/2010 15:40	XML Document	240 KB		
	LaPrivate.lc	13/10/2010 15:20	LC File	1 048 576 KB		
🖳 Computer	TrueCrypt License	22/11/2009 15:10	Test Document	26 KB		
Local Disk (C:)	🥌 truecrypt.sys	09/04/2010 16:31	System file	219 KB		
CD Drive (D:) WHSRST3_EN	truecrypt-x64.sys	09/04/2010 16:31	System file	217 KB		
🔨 LA-PUBLIC (E)						
Network						

8. Right-click on "LaPrivate.lc" and select **Delete**.

e Edit View Tools Help						
Organize 🔻 📄 Open 🛛 Ne	w folder					
Favorites	Name	Date modified	Туре	Size		
Cesktop	Language.de	23/08/2010 15:40	XML Document	258 KB		
Downloads	Language.es	23/08/2010 15:40	XML Document	242 KB		
Recent Places	= Language.fr	23/08/2010 15:40	XML Document	246 KB		
_	Language.it	23/08/2010 15:40	XML Document	247 KB		
Libraries	Language.nl	23/08/2010 15:40	XML Document	240 KB		
	Charlenne to	13/10/2010 15:20	LC File	1.048 576 KB		
Computer	Open	22/11/2009 15:10	Text Document	26 KB		
Local Disk (C)	Sandta k	09/04/2010 16:31	System file	219 KB		
CD Drive (D) WHSRST3 FN	Jenu to	09/04/2010 16:31	System file	217 KB		
S LA-PURIC (E)	Cut	00,000 2020 20034	System me	227 100		
(DATE OFFICIAL	Сору					
Network	Create shortcut					
	Delete					
	Parama					
	Menamie					
	Properties					

- 9. The LA-PRIVATE volume has been deleted.
- 10. To restore your folder settings, go to **Tools** > **Folder Options**. Select "Don't show hidden files, folders, or drives" and click **Apply**.

Mac

Revealing hidden files in Mac OS X 10.5/10.6 requires the Terminal program.

- 1. Insert the LaCie storage device into the compatible interface port on your computer. The LA-PUBLIC icon should appear on the desktop.
- 2. Go to the pulldown menu **Go > Utilities**.

Finder	File	Edit	View	Go	Window Help	
				Ba Fo Se	ck rward lect Startup Disk on Desktop	╫[⊮] ଫ∺↑
					Computer Home Desktop Network iDisk Applications Documents Utilities	
				Re	cent Folders	Þ
				Go Co	o to Folder onnect to Server	<mark> ት </mark> ස G

3. Click twice on the program **Terminal**.



4. The Terminal window will appear. To reveal hidden files, type the following string exactly as it appears, including spaces and capital letters:

defaults write com.apple.Finder AppleShowAllFiles YES

0 0	Terminal — bash — 80×24				
Last login: Tue Oct 19 11:01:12 on console					
davia=ashkinazys=1mac=2:~	aashkinazy\$				
		11.			



5. You must now restart the Finder. Push the following buttons on your Macintosh keyboard at the same time: **option+cmd+esc**. The Force Quit Applications window will open. Select **Finder** and click **Relaunch**.

Firefox		
MAMP		
🕽 Safari		
Termin	al	
Finder		

- 6. After the Finder has restarted, open the LA-PUBLIC partition on your LaCie storage device.
- 7. Open the LaPrivate folder and look for the file called "LaPrivate.lc".



8. Right-click on "LaPrivate.lc" and select Move to Trash.



- 9. The LA-PRIVATE volume has been deleted.
- To conceal hidden files, go to the pulldown menu Go > Utilities. Open the Terminal application and type the following string exactly as it appears, including spaces and capital letters: *defaults write com.apple.Finder AppleShowAllFiles NO*



- You must now restart the Finder. Push the following buttons on your Macintosh keyboard at the same time: option+cmd+esc. The Force Quit Applications window will open. Select Finder and click Relaunch.
- 12. Hidden files are now concealed.

FORMATTING YOUR LACIE USB KEY

With the aid of LaCie Setup Assistant, you have created a partition called LA-PUBLIC. Using the LaCie Private-Public application included on your USB key, you can also create a secure volume called LA-PRIVATE. The LA-PRIVATE partition is password-protected and it uses strong AES 256 encryption to keep your most important data safe from unauthorized users.

You may also use Disk Management (Windows) or Disk Utility (Mac) to format and partition your LaCie USB Key. Please note that formatting any storage device will delete all of its data. Therefore, LaCie highly recommends copying all data stored on LA-PUBLIC and LA-PRIVATE before partitioning the USB key. Do not forget to copy the LaCie Private-Public application with your data. You may create a secure LA-PRIVATE volume once the format is complete.

Important Info: Formatting and partitioning your LaCie storage device will delete all data stored on the LA-PUBLIC and LA-PRIVATE partitions. LaCie highly recommends copying all data stored on your LA-PUBLIC and LA-PRIVATE partitions before attempting to partition the LaCie USB Key.

Please read the following section carefully before formatting and partitioning your LaCie storage device.

Standard LaCie storage devices will prompt you to run LaCie Setup Assistant when they are first connected to a computer (Windows or Mac). LaCie Setup Assistant helps you to quickly format the storage device according to your needs.

Please read the information below carefully if you:

- Abort LaCie Setup Assistant while it is formatting.
- Wish to reformat your storage device after LaCie Setup Assistant has successfully completed.
- Own a LaCie storage device that does not feature Setup Assistant (for example, select LaCie USB Keys).

ABOUT FILE SYSTEM FORMATS

Windows Users

FAT 32: FAT is an acronym for File Allocation Table, which dates back to the beginnings of DOS programming. Originally, FAT was only 16 bits, but after the second release of Windows 95 it was upgraded to 32 bits, hence the name FAT 32. In theory, FAT 32 volume sizes can range from less than 1MB all the way to 2TB.

It is the native file system of Windows 98 and Windows Me, and is supported by Windows 2000, Windows XP, Windows Vista, and Windows 7. When FAT 32 is used with Windows 2000, Windows XP, Windows Vista, and Windows 7 however, volume size is limited to 32GB (by the Windows partition utility, i.e. Disk Manager), and the individual file size is limited to 4GB.

NTFS: This acronym stands for New Technology File System, and it is the native file system for Windows NT, 2000, XP, Vista, and 7. NTFS offers several features that are not available with FAT 32: file compression, encryption, permissions, auditing, and mirroring drives. The minimum supported volume size for NTFS is 10MB with a maximum of 2TB when initialized in the MBR format. The more recent GPT format does not assign limits to file or partition sizes. Volumes created in NTFS are native read and write for Windows NT, 2000, XP, Vista, and 7. Earlier versions of Windows and Mac OS X 10.5 or higher may read and write to the NTFS partitions with the help of third-party drivers.

See the table below for a comparison of NTFS and FAT 32.

Windows File System Formats

Use NTFS if:

...you will be using the storage device only with Windows XP, Vista, and 7 since performance will be enhances when compared to FAT 32. This file system is compatible in read-only mode with Mac OS 10.3 and higher.

Use FAT32 if:

...you will be using your storage device with both Windows and Mac computers. Maximum single file size is limited to 4GB.

Mac Users

You may customize the storage device by reformatting and/or partitioning it with separate file system formats. For optimal performance in Mac OS environments, format and partition the storage device as one large Mac OS Extended volume.

Mac OS Extended (HFS+): Mac OS Extended refers to the file system used by Mac OS X. HFS+ represents an optimization of the older HFS file system by using hard disk space more efficiently. With HFS+, you are no longer limited by block size.

MS-DOS File System (FAT 32): This is the Microsoft file system, more typically known as FAT 32. Use FAT 32 if you are going to be sharing your LaCie storage device between Mac and Window comptuers.

See the table below for a comparison between HFS+ and FAT 32 (MS-DOS).

Mac File System Formats

Use HFS+ if:

...you will be using the storage device on Macs only. Performance will be enhances when compared to FAT 32. HFS+ is NOT compatible with Windows OS.

Use FAT32 if:

...you will be using your storage device with both Windows and Mac computers. Maximum single file size is limited to 4GB.

FORMATTING INSTRUCTIONS

The steps listed below will help you to format and partition a storage device. For more information on choosing the optimal file format, refer to <u>About File System Formats</u>.

Caution: Formatting will erase everything on the storage device. **LaCie highly recommends that you** back up all data on your storage device before performing the steps below. LaCie is not responsible for any data lost due to formatting, partitioning, or using a LaCie storage device.

Important Info: Depending upon your LaCie storage device, formatting the "LaCie" partition or the "LA-PUBLIC" partition will delete the included User Manual and utilities. Please copy all data, including documentation and software from LaCie, before formatting your storage device. User Manuals and select software may also be downloaded from <u>www.lacie.com/support/</u>.

Note: Refer to your operating system's documentation for more information on reformatting and partitioning your storage device.

Windows Users

Technical Note on volumes larger than 2TB: *Windows XP 32-bit* - This version of Windows will not recognize volumes larger than 2TB; *Windows XP x64, Vista and 7* - All of these versions of Windows can recognize volumes greater than 2TB. However, disks must be converted to the GPT file system before partitions greater than 2TB can be created. To do this, go to Windows Disk Management and right-click on the disk. Select **Convert to GPT**. You may now create partitions greater than 2TB.

- 1. Make sure the storage device is connected to and mounted on the computer.
- 2. Right-click on **Computer** and choose **Manage**. From the Manage window select **Disk Management**.
- 3. From the list of storage devices in the middle of the Disk Management window, locate your LaCie device.
- 4. By default, a partition is already created on the device with LaCie software utilities. Follow your operating system instructions to reset the existing partition.
- 5. To create a new partition, select **New Simple Volume**. Follow the on-screen instructions when the New Simple Volume Wizard appears.

Mac Users

- 1. Make sure the storage device is connected to and mounted on the computer.
- 2. Select **Utilities** from the **Go** menu in the Finder menu bar.
- 3. In the Utilities folder, double-click **Disk Utility**.

Disk Utility will display the message **Select a disk, volume, or image**. All connected storage devices, partitions, or disk images will be displayed in this column. Storage devices in this column may have multiple listings. The top name is the name of the physical device's manufacturer, and includes the formatted capacity.

- 4. Select the storage device in the left-hand column.
- 5. Click the **Erase** tab.
- 6. Choose a format from the drop-down window. See <u>About File System Formats</u> for more information on choosing a file format.
- 7. Give the volume a name.
- 8. Click **Erase...** and confirm your selection in the popup window.

GETTING HELP

If you are having problems with your LaCie product, consult the table below for a list of available resources.

Order	Source	Description	Location
1	Quick Install Guide	Concise steps to follow for getting your product up and running	Printed and included in the product box, or download PDF from the product page
2	Support Pages	Includes interactive troubleshooting topics for most common problems	www.lacie.com/support/, select your product, then click the "Troubleshooting" tab
3	User Manual	Includes common troubleshooting topics	See <u>Troubleshooting Topics</u>
4	LaCie Lounge Technical Support forum	A free forum, moderated by LaCie, for customers to seek advice	www.lacielounge.com/index.php?option=com_kunena&Itemid=49⟨=en
5	Customer Support	Create an account on lacie.com, register your product, and fill out a support ticket	Create an account here: www.lacie.com/us/mystuff/login.htm?logout&rtn=mystuff

Note: LaCie is dedicated to providing high quality products that enrich the lives of our customers. To help LaCie offer the best customer support, we encourage you to create an account and register your product at www.lacie.com/us/mystuff/login.htm?logout&rtn=mystuff. You can give us important feedback as well as receive updated information on your LaCie device.

TROUBLESHOOTING TOPICS

Note: Interactive troubleshooting, a highly effective way to resolve problems with your product, is available from <u>www.lacie.com/support/</u>. Select your product, then click the "Troubleshooting" tab.

All Users

Problem: My file transfers are too slow.

Q: Are there other USB devices connected to the same port or hub?

A: Disconnect any other USB devices and see if the performance increases.

Q: Is the storage device connected to a USB 2.0 port on your computer or a USB 2.0 external hub?

A: If your storage device is connected to a USB 2.0 port and/or a USB 2.0 hub, this is normal. A SuperSpeed USB 3.0 device can only operate at USB 3.0 performance levels when it is connected directly to a USB 3.0 port and/or USB 3.0 hub. Otherwise, the USB 3.0 device will operate at the slower USB transfer rates. Consider buying a USB 3.0 PCI Express Card (for desktop computers) or an ExpressCard 34 (for laptops) to allow your computer to achieve faster USB 3.0 transfer speeds. Visit <u>www.lacie.com/accessories/</u> for information.

Q: Is the storage device connected to a SuperSpeed USB 3.0 port on your computer?

A: Check to see that the SuperSpeed USB 3.0 drivers for both your host bus adapter and device have been installed correctly. If in doubt, uninstall the drivers and reinstall them.

Q: Does your computer or operating system support SuperSpeed USB 3.0?

A: Please refer to the product packaging or consult the product support web page at <u>www.lacie.com/support/</u> to check the minimum system requirements.

Q: Is your computer's internal hard drive limiting transfer speeds?

A: A low-performance internal hard drive (typically a notebook or netbook computer) will limit the transfer speed of external disks. This is especially true when the internal drive's transfer speed is significantly less than that of a LaCie USB 3.0 storage device.

Problem: File transfer error messages.

Q: Did you get an "Error -50" message while copying to a FAT 32 volume?

A: Certain characters cannot be included in the names of folders and files that are copied to a FAT 32 volume. These characters include but are not limited to:

 $? < > / \setminus :$

Check your files and folders to ensure that these types of characters are not being used. The easiest solution is to check for incompatible characters in file names, change them, then resume file transferring.

Q: Did you receive an error message telling you that the device has been disconnected directly after the disk exited sleep mode?

A: Please ignore this message.

Mac OS X Users

Problem: The storage device icon does not appear on my desktop.

Q: Is the USB device firmly attached to your computer's USB port?

A: Check the USB connection between the device and your computer. Confirm that it is fully seated in the USB port. You can also try disconnecting the device, waiting 10 seconds, and then reconnecting it. If the storage device is still not recognized, restart your computer and try again. Still not working? Read on.

Q: Is your Finder configured not to show storage devices on the desktop?

A: Go to your Finder and select the pulldown **Finder > Preferences > General tab > Show these items on the desktop:**. Confirm that **Hard Disks** is selected. If not, click on the check box and see if the storage device has mounted on the desktop. If it is already selected, go to the next topic.

Q: Is your device available to the operating system?

A: Open Disk Utility (Pulldown menu **Go > Utilities > Disk Utility**). If the storage device is listed in the left-hand column, click on it. Check to see if the **Mount** option on the top row of icons becomes active. If it does, click on it. If the storage device continues to have trouble mounting or the **Mount** option is not available, you may need to format it. See <u>Formatting Your LaCie USB Key</u>.

Q: Does your computer's configuration meet the minimum system requirements for use with this storage device?

A: Please refer to the product packaging or consult the product support web page at <u>www.lacie.com/support/</u> to check the minimum system requirements.

Q: Did you follow the correct installation steps for the specific interface and operating system?

A: Review the installation steps in <u>Connecting the FastKey to a Computer</u> and <u>Creating and Using the Secure</u> <u>LA-PRIVATE Volume</u>. Confirm that all steps have been followed for your configuration (i.e. USB interface, operating system, etc).

Windows XP, Vista, and 7 Users

Problem: The storage device icon does not appear in My Computer/Computer.

Q: Is the USB device firmly attached to your computer's USB port?

A: Check the USB connection between the device and your computer. Confirm that it is fully seated in the USB port. You can also try disconnecting the device, waiting 10 seconds, and then reconnecting it. If the storage device is still not recognized, restart your computer and try again. Still not working? Read on.

Q: Is the storage device listed in Device Manager?

A: All LaCie devices appear in at least one place in Device Manager.

To access Device Manager, click on **Start** and select **Run** from the menu. For Windows Vista and Windows 7, press [Windows-button] and [R] on your keyboard.

Enter the command: devmgmt.msc

Click **OK** and the Device Manager program will open. For troubleshooting, look in the **Disk Drives** section. It might be necessary to click on + on the left side.

If it is unclear where to find the storage device or if it is present, unplug it, then reconnect it. The entry that changes is your LaCie storage device.

Q: Is your device available in My Computer/Computer?

A: If not, proceed to physical troubleshooting topics above.

Q: Is your storage device listed next to an unusual icon?

A: Windows Device Manager can usually provide information about failures in accessories. It does not display the exact cause, or a solution, but it can assist in troubleshooting most problems.

A problematic device can be found by its unusual icon. Instead of the normal icon based on the type of device, it is can be an exclamation point, question mark, or an X.

Right-click this icon, then choose **Properties**. The **General** tab will show why the device is not working.

Still not working? There may be a hardware defect or other problem. Time to contact www.lacie.com/support/.

LA-PRIVATE FREQUENTLY ASKED QUESTIONS

LA-PRIVATE is a secure volume that takes advantage of strong Advanced Encryption Standard (AES) 256 to keep your most important data safe. The included LaCie Private-Public application allows a user to easily create and manage a LA-PRIVATE volume (See <u>Creating and Using the Secure LA-PRIVATE Volume</u>). Please see our list of frequently asked questions below for further information on LA-PRIVATE.

Q: Does LaCie Private-Public work on a Macintosh computer?

A: Yes. LaCie Private-Public is supported on Macintosh computers with:

- The most recent versions of Mac OS X 10.5 or 10.6.
- An Intel processor
- MacFUSE (See Mac Users Install MacFUSE Before Creating LA-PRIVATE)

Q: LaCie Private-Public will not let me create a LA-PRIVATE volume larger than 4 GB. Why?

A: There may be more than one reason that you cannot create a LA-PRIVATE volume larger than 4 GB. Two possible explanations:

- Your LaCie storage device already has data on LA-PUBLIC. LaCie Private-Public is protecting the data stored on LA-PUBLIC from being erased by limiting the size of LA-PRIVATE.
- You formatted LA-PUBLIC as FAT 32. Due to system format limitations, LA-PRIVATE cannot exceed 4 GB on a FAT 32 partition. You must recreate the LA-PUBLIC partition as NTFS (Windows) or HFS+ (Mac) in order to create a larger LA-PRIVATE volume. Please note that formatting a storage device will delete all of its data. Follow the steps below to create a new LA-PRIVATE volume:
 - Copy all data stored on the LaCie and LA-PUBLIC partitions as well as the existing LA-PRIVATE volume before reformatting your storage device. You can copy the data to a temporary location such as your internal hard drive or another storage device. Please make certain to copy your LaCie User Manual and software utilities as well. You will require LaCie Private-Public to recreate the new LA-PRIVATE volume.
 - See <u>Optional Formatting and Partitioning</u> for further information on formatting your storage device as NTFS or HFS+. You may name the new NTFS or HFS+ partition "LA-PUBLIC" for ease of reference but it is not mandatory.
 - 3. Once the format is complete, copy LaCie Private-Public to your new NTFS or HFS+ partition.
 - 4. See <u>Creating and Using the Secure LA-PRIVATE Volume</u> for instructions on creating a new LA-PRIVATE volume.

Q: I can only create a LA-PRIVATE volume with 1, 10, or 100 unit increments. For example, 5 GB, 50 GB, or 500 GB. I want to create a LA-PRIVATE volume that is 5.5 GB, 50.5 GB, or 550 GB. Is it possible?

A: Yes. See <u>Create the LA-PRIVATE Volume</u>. Please note the details regarding the pulldown menu for MB/GB in **Step 5**.

Q: Where do I go to access the LA-PRIVATE volume?

A: You must launch LaCie Private-Public to enter the password. See <u>Mounting the LA-PRIVATE Volume</u>.

Q: How do I lock the LA-PRIVATE volume from unauthorized access?

A: See <u>Unmounting and Locking LA-PRIVATE</u>.

Q: What happens if the LA-PRIVATE password is lost or forgotten?

A: To protect your security, the LA-PRIVATE password is heavily protected and not available for others to recover.

This also applies to an authorized user who has lost or forgotten his LA-PRIVATE password. Unfortunately, the data on LA-PRIVATE is not available to anyone, including LaCie, without the password. **Please note that LaCie is not responsible for any data that has been lost due to a forgotten LA-PRIVATE password.** Consider using a password that is easy for you to remember but close to impossible for unauthorized users to guess. As well, LaCie highly recommends noting your LA-PRIVATE password on paper and keeping it in a safe place.

A: You must have administrative rights to your computer in order to run LaCie Private-Public and to access the LA-PRIVATE volume.

Q: Do I have to be an administrator to use LaCie Private-Public and to open LA-PRIVATE?

PRECAUTIONS

Caution: Modifications not authorized by the manufacturer may void the user's authority to operate this device.

Important info: Any loss, corruption or destruction of data while using a LaCie storage device is the sole responsibility of the user, and under no circumstances will LaCie be held liable for the recovery or restoration of this data. To help prevent the loss of your files, LaCie highly recommends that you keep TWO copies of your data. Consider placing one copy of your data on an external storage device and a second copy on your computer's internal hard disk, another external storage device, or some other form of removable storage media. If you would like more information on backup, please refer to our website.

Important info: 1TB (Terabyte) = 1,000GB. 1GB = 1000MB. 1MB = 1,000,000 Bytes. Total accessible capacity varies depending upon operating environment (typically up to 10% less per TB).

HEALTH AND SAFETY PRECAUTIONS

- Only qualified persons are authorized to carry out maintenance on this device.
- Read this User Manual carefully and follow the correct procedure when setting up the device.
- Do not open a storage device or attempt to disassemble or modify it. Never insert any metallic object into the device to avoid any risk of electrical shock, fire, short-circuiting, or dangerous emissions. The storage device contains no user-serviceable parts. If it appears to be malfunctioning, have it inspected by a qualified LaCie Technical Support representative.
- Never expose your device to rain, or use it near water, or in damp or wet conditions. Never place objects containing liquids on the LaCie storage device, as they may spill into its openings. Doing so increases the risk of electrical shock, short-circuiting, fire, or personal injury.

GENERAL USE PRECAUTIONS

- Do not expose the LaCie storage device to temperatures outside the range of 5° C to 30° C (41° F to 86° F); or to operational humidity beyond 5-80%, non-condensing, or non-operating humidity beyond 10-90%, non-condensing. Doing so may damage the LaCie device or disfigure its casing. Avoid placing your LaCie storage device near a source of heat or exposing it to direct or indirect sunlight. Indirect sunlight includes, but is not limited to exposure to the sun through a window. Placing your LaCie device in an environment that is too cold may damage it.
- Do not use the LaCie device near other electrical appliances such as televisions, radios or speakers. Doing so may cause interference which will adversely affect the operation of the other products.
- Do not place the LaCie device near sources of magnetic interference, such as computer displays, televisions, or speakers. Magnetic interference can affect the operation and stability of your LaCie device.
- Never use excessive force on your LaCie device. If you detect a problem, consult the troubleshooting section in this manual.
- Protect your LaCie device from excessive exposure to dust during use or storage. Dust can build up inside the

device, increasing the risk of damage or malfunction.

• Never use benzene, paint thinners, detergent, or other chemical products to clean the outside of the LaCie device. Such products will disfigure and discolor the casing. Instead, use a soft, dry cloth to wipe the device.

WARRANTY INFORMATION

LaCie offers first-rate service and support through our generous three-tiered warranty policy. Our 1-, 2- and 3-year policies include comprehensive, complimentary web-based resources, expert in-house technical support, and worldwide repair and/or replacement coverage. To benefit from this warranty, please contact LaCie Support at <u>www.lacie.com/us/support/index.htm</u> where you can find online support and contact information. You may also contact representatives at the original point of purchase who will be able to help guide you. Warranties vary depending on the product:

- 1-year limited consumer level
- 2-year limited prosumer level
- 3-year limited professional level
- 5-year limited enterprise class level (more information: <u>www.lacie.com/us/more/?id=10100</u>)
- Optional 3-year LaCie Advance Care Option (sold separately)¹

For a detailed list of product warranties, go to www.lacie.com/products/warranty.htm.

LACIE LIMITED WARRANTY POLICY

LaCie ("LaCie") warrants, to the original purchaser, that this equipment shall be free of defects in materials and workmanship for a period of one (1), two (2), three (3), or five (5) years, depending on the model, from LaCie's date of original shipment when the equipment is used normally and is properly serviced when needed. If you discover a defect covered by the warranty set forth above, your sole and exclusive remedy will be for LaCie. in its sole discretion to (i) repair or replace the product at no charge to you; or, if a repaired unit or replacement product is not available, (ii) to refund the current market value of your product. You acknowledge and agree that replacement product, at the sole option of LaCie, may be a new product or a remanufactured product. In order to receive the remedy set forth above, you must return the product during the warranty period and include with each returned product (i) a copy of your original purchase invoice to verify your warranty; (ii) a Return Material Authorization number; (iii) your name, address and telephone number; (iv) a copy of the bill of sale bearing the appropriate LaCie serial numbers as proof of date of original retail purchase; and (v) a description of the problem. The customer must pay all transportation costs for a returned product. The product will need to be returned to LaCie within the country of original retail purchase. This warranty applies only to hardware products; LaCie software, media, and manuals are licensed and warranted pursuant to separate written agreement. This warranty does not apply if the product has been misused or has been damaged by accident, abuse, misuse, or misapplication; if it has been modified without permission of LaCie; or if any LaCie serial number has been removed or defaced. If a customer has purchased a LaCie Advance Care Option (ACO) to go with this equipment, the ACO shall be valid for three (3) years from activation.

EXCEPT FOR THE LIMITED WARRANTY SET FORTH ABOVE, ALL PRODUCTS ARE SOLD "AS IS" AND LACIE EXPRESSLY DISCLAIMS ALL WARRANTIES OF ANY KIND, WHETHER EXPRESS, IMPLIED OR STATUTORY, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY, NONINFRINGEMENT AND FITNESS FOR A PARTICULAR PURPOSE. WITHOUT FURTHER LIMITING THE GENERALITY OF THE FOREGOING, DOES NOT WARRANT (1) THE PERFORMANCE OR RESULTS OBTAINED FROM USING THIS PRODUCT, (2) THAT THE PRODUCT IS APPROPRIATE FOR THE CUSTOMER'S PURPOSES, (3) THE MANUAL IS ERROR FREE, OR (4) THAT NO DATA WILL BE LOST WHILE USING THE PRODUCT. THE ENTIRE RISK AS TO THE RESULTS AND PERFORMANCE IS ASSUMED BY THE CUSTOMER. THE WARRANTY AND REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHERS, ORAL OR WRITTEN, EXPRESS OR IMPLIED.

EXCLUSIONS AND LIMITATIONS

This Limited Warranty applies only to hardware products manufactured by or for LaCie that can be identified by the "LaCie" trademark, trade name, or logo affixed to them. The Limited Warranty does not apply to any non-LaCie hardware products or any software, even if packaged or sold with LaCie hardware. Manufacturers, suppliers, or publishers, other than LaCie, may provide their own warranties to the end user purchaser, but LaCie, in so far as permitted by law, provides their products "as is". Software distributed by LaCie with or without the LaCie brand name (including, but not limited to system software) is not covered under this Limited Warranty. Refer to the licensing agreement accompanying the software for details of your rights with respect to its use.

LaCie does not warrant that the operation of the product will be uninterrupted or error-free. LaCie is not responsible for damage arising from failure to follow instructions relating to the product's use. This warranty does not apply: (a) to consumable parts, unless damage has occurred due to a defect in materials or workmanship; (b) to cosmetic damage, including but not limited to scratches, dents and broken plastic on ports; © to damage caused by use with non-LaCie products; (d) to damage caused by accident, abuse, misuse, flood, fire, earthquake or other external causes; (e) to damage caused by operating the product outside the permitted or intended uses described by LaCie; (f) to damage caused by service (including upgrades and expansions) performed by anyone who is not a representative of LaCie or a LaCie Authorized Service Provider; (g) to a product or part that has been modified to alter functionality or capability without the written permission of LaCie; or (h) if any LaCie serial number on the product has been removed or defaced.

No LaCie dealer, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

Any loss, corruption or destruction of data while using a LaCie drive is the sole responsibility of the user, and under no circumstances will LaCie be held liable for the recovery or restoration of this data. To help prevent the loss of your data, LaCie highly recommends that you keep TWO copies of your data; one copy on your external hard disk, for instance, and a second copy either on your internal hard disk, another external hard disk or some other form of removable storage media. LaCie offers a complete line of CD and DVD drives. If you would like more information on backup, please refer to our website.

LACIE IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY LEGAL THEORY, INCLUDING LOST PROFITS, DOWNTIME, GOODWILL, DAMAGE TO OR REPLACEMENT OF EQUIPMENT AND PROPERTY, AND ANY COSTS OF RECOVERING, REPROGRAMMING, OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH LACIE PRODUCTS EVEN IF IT HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Some states do not allow the exclusion or limitation of implied warranties or liability for incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

Your opening of your package, your use of the product, or your return of the enclosed Registration Card acknowledges that you have read and agree to the terms of this Agreement. You further agree that it is the complete and exclusive state of the agreement between us and supersedes any proposal or prior agreement, oral or written, and any other communications between us relating to the subject matter of this Agreement.

Read carefully all information related to warranty and precautions of use of your new LaCie product in the user's manual. For products purchased in the United States, you may contact LaCie at 22985 NW Evergreen Parkway, Hillsboro, Oregon 97124. Email: sales@lacie.com. Website: www.lacie.com. Customer service: 503-844-4503.

SERVICE DOA

On rare occasions, a newly purchased LaCie product may be delivered in non-working order. We are working to avoid these issues, but unfortunately, these situations may arise from time to time. Within the 15 calendar days of purchase, should you experience an issue with your new LaCie product, we ask you to return the product to the place where it was originally bought. You will be required to give a proof of purchase.

ADVANCE CARE OPTION

All products with a 3-year warranty can benefit from the LaCie Advance Care Option. This option can be purchased separately online within 30 days of the purchase date of your LaCie product and you will be asked to provide us with your proof of purchase. The Advance Care Option does not extend the original warranty period.

Under this warranty, LaCie will swap out a product without it needing to be returned first for minimal interruption of your workflow. LaCie will replace part of the product or all of it, depending on our screening process. You might receive a reconditioned product in non-retail packaging. LaCie will cover all freight costs.

The product's Serial Number must be submitted on the LaCie website first. To secure the Advance Care Option, your credit card number must be submitted as well. Should the product not be returned within 21 calendar days of the replacement product's shipment date, you will be charged for the full value of a new comparable product.

LaCie can only provide this optional warranty in countries where there is a local LaCie office.¹

CUSTOMER WARNING

Please be sure to back up your data before returning your drive to LaCie for repair. LaCie cannot under any circumstances guarantee the integrity of data remaining on a returned drive. We make no provisions for data recovery and cannot be held liable for any data loss on drives or media returned to LaCie.

All products returned to LaCie must be securely packaged in their original box and shipped with postage prepaid, except for Products registered under the Advance Care Option.

¹ The Advance Care Option is offered as an option depending on the geographic zone, limited to the following zones: Continental USA, Canada, UK, Ireland, Norway, Sweden, Finland, Denmark, Germany, Austria, Switzerland, Netherlands, Belgium, France, Spain, Italy and Australia.

LEGAL INFORMATION

COPYRIGHTS

Copyright \bigcirc 2010 LaCie. All rights reserved. No part of this publication may be reproduced, stored in a retrieval system, or transmitted in any form or by any means, electronic, mechanical, photocopying, recording or otherwise, without the prior written consent of LaCie.

CHANGES

The material in this document is for information only and subject to change without notice. While reasonable efforts have been made in the preparation of this document to assure its accuracy, LaCie assumes no liability resulting from errors or omissions in this document, or from the use of the information contained herein. LaCie reserves the right to make changes or revisions in the product design or the product manual without reservation and without obligation to notify any person of such revisions and changes.

FCC STATEMENT

This device complies with Part 15 of the FCC Rules. Operation is subject to the following conditions:

- The devices may not cause harmful interference
- The devices must accept any interference received, including interference that may cause undesired operation.



This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can

radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try and correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio/TV technician for help.

Modifications to this product not authorized by LaCie could void the FCC & Industry Canada regulations and negate your authority to operate the product.

WEE



This symbol on the product or on its packaging indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designed collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help to conserve natural resources and ensure that it is recycled in a manner that

protects human health and the environment. For more information about where you can drop off your waste equipment for recycling, please contact your local city office, your household waste disposal service, or the shop where you purchased the product.

TRADEMARKS

Apple, Mac, Time Machine, and Macintosh are registered trademarks of Apple Computer, Inc. Microsoft, Windows XP, Windows Vista, and Windows 7 are registered trademarks of Microsoft Corporation. Other trademarks mentioned in this manual are the property of their respective owners.

LICENSES AND FREE SOFTWARE

Your LaCie product ships with copyrighted software that are licensed under the GPL, AFL, Apache, Apple, BSD, GNU LGPL, MIT, OpenLDAP, OpenSSL, PHP, Python, and Creative Common. It also includes free software, the source code for which can be downloaded from the LaCie website: www.lacie.com/support/

Based on TrueCrypt, freely available at http://www.truecrypt.org/

Portions of this software are based in part on the works of the following people: Paul Le Roux, Bruce Schneier, John Kelsey, Doug Whiting, David Wagner, Chris Hall, Niels Ferguson, Lars Knudsen, Ross Anderson, Eli Biham, Joan Daemen, Vincent Rijmen, Phillip Rogaway, Hans Dobbertin, Antoon Bosselaers, Bart Preneel, Paulo Barreto, Brian Gladman, Wei Dai, Peter Gutmann, and many others.

This list of licenses can evolve over time and can be found on the user interface under the heading Credits.

CANADA COMPLIANCE STATEMENT

This Class A digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

JAPAN COMPLIANCE STATEMENT

This is a Class A product based on the standard of the Voluntary Control Council for Interference from Information Technology Equipment (VCCI). If this is used near a radio/TV receiver, it may cause radio interference. Install the equipment according to the manual.

MANUFACTURER'S DECLARATION FOR CE CERTIFICATION

We, LaCie, solemnly declare that this product conforms to the following European standards: Electromagnetic Compatibility Directive (2004/108/EC); Low-Voltage Directive: 2006/95/EC