

# User Manual

## Multi Ports Gateway

<b>series</b>	<b>products</b>
2 ports series	GW0224 ,GW0225
4 ports series	GW0420, GW0421, GW0422
8 ports series	GW0820, GW0821, GW0822
16 ports series	GW1620, GW1621, GW1622, GW1623

**NOTE:**

For the usage of Multi Ports Gateway, please refer to IAD user manual.

# IAD user manual

## 1 VOIP instructions

### 1.1 VOIP

VoIP (voice over IP) is an IP telephony term for a set of facilities used to manage the delivery of voice information over the Internet. VoIP involves sending voice information in digital form in discrete packets rather than by using the traditional circuit-committed protocols of the public switched telephone network (PSTN) a major advantage of VoIP and Internet telephony is that it avoids the tolls charged by ordinary telephone service.

VoIP derives from the VoIP Forum, an effort by major equipment providers, including Cisco, VocalTec, 3Com, and Netspeak to promote the use of ITU-T H.323, the standard for sending voice (audio) and video using IP on the public Internet and within an intranet. The Forum also promotes the user of directory service standards so that users can locate other users and the use of touch-tone signals for automatic call distribution and voice mail.

In addition to IP, VoIP uses the real-time protocol (RTP) to help ensure that packets get delivered in a timely way. Using public networks, it is currently difficult to guarantee Quality of Service (QOS). Better service is possible with private networks managed by an enterprise or by an Internet telephony service provider (ITSP).

A technique used by at least one equipment manufacturer, Adir Technologies (formerly Netspeak), to help ensure faster packet delivery is to use ping to contact all possible network gateway computers that have access to the public network and choose the fastest path before establishing a Transmission Control Protocol TCP sockets connection with the other end.

Using VoIP, an enterprise positions a "VoIP device" at a gateway. The gateway receives packetized voice transmissions from users within the company and then routes them to other parts of its intranet (local area or wide area network) or, using a T-carrier system or E-carrier interface, sends them over the public switched telephone network.

## **1.2 VOIP'S STRUCTURE**

It includes 4 elements in one VOIP structure:

(1)Media Gateway: mainly change voice signal to IP package

(2) Media Gateway Controller: that also is Gate Keeper and Call Server,mainly manage to transfer and change of signal.

(3)voice server: manly supply voice response service when the phone can not connect or the phone is busy.

(4) Signaling Gateway: mainly control the exchange process and supply increment service.

## **1.3 VOIP tech**

### **1.3.1 H.323**

An International Telecommunications Union that provides specification for equipment and services ,for communication over based networks that defines how real-time audio, video and data information is transmitted. H.323 is commonly used in and IP-based videoconferencing. Users can connect with other users over the and use varying products that support H.323. This standard is based on the Internet Engineering Task Force Real-Time Protocol and Real-Time Control Protocol ,with additional for, and audiovisual communications.

### **1.3.2 SIP**

The Session Initiation Protocol (SIP) is a signaling protocol used for establishing sessions in an IP network. A session could be a simple two-way telephone call or it could be a collaborative multi-media conference session. The ability to establish these sessions means that a host of innovative services become possible, such as voice-enriched e-commerce, web page click-to-dial, Instant Messaging with buddy lists, and IP Centrex services.

Over the last couple of years, the Voice over IP community has adopted SIP as its protocol of choice for signaling. SIP is an RFC standard from the Internet Engineering Task Force (IETF), the body responsible for administering and developing the

mechanisms that comprise the Internet. SIP is still evolving and being extended as technology matures and SIP products are socialized in the marketplace.

The IETF's philosophy is one of simplicity: specify only what you need to specify. SIP is very much of this mould; having been developed purely as a mechanism to establish sessions, it does not know about the details of a session, it just initiates, terminates and modifies sessions. This simplicity means that SIP scales, it is extensible, and it sits comfortably in different architectures and deployment scenarios.

SIP is a request-response protocol that closely resembles two other Internet protocols, HTTP and SMTP (the protocols that power the World Wide Web and email); consequently, SIP sits comfortably alongside Internet applications. Using SIP, telephony becomes another web application and integrates easily into other Internet services. SIP is a simple toolkit that service providers can use to build converged voice and multimedia services.

In order to provide telephony services there is a need for a number of different standards and protocols to come together - specifically to ensure transport (RTP), to authenticate users (RADIUS, DIAMETER), to provide directories (LDAP), to be able to guarantee voice quality (RSVP, YESSIR) and to inter-work with today's telephone network. Here we will only cover SIP.

### **1.3.3 Codec**

The name "codec" is short for "coder-decoder," which is pretty much what a codec does. Most audio and video formats use some sort of compression so that they don't take up a ridiculous amount of disk space. Audio and video files are compressed with a certain codec when they are saved and then decompressed by the codec when they are played back. Common codecs include MPEG and AVI for video files and WAV and AIFF for audio files. Codecs can also be used to compress streaming media (live audio and video) which makes it possible to broadcast a live audio or video clip over a broadband Internet connection.

### **1.3.3 RTP**

RTP provides end-to-end network transport functions suitable for applications transmitting real-time data, such as audio, video or simulation data, over multicast or unicast network services. RTP does not address resource reservation and does not guarantee quality-of-service for real-time services. The data transport is augmented by a control protocol (RTCP) to allow monitoring of the data delivery in a manner scalable to large multicast networks, and to provide minimal control and identification functionality. RTP and RTCP are designed to be independent of the underlying transport and network layers. The protocol supports the use of RTP-level translators and mixers.

### 1.3.4 QOS

In a general context, quality of service is a set of methods and processes a service-based organization implements to maintain a specific level of quality. In the context of networking, Quality of Service (QoS) refers to a combination of mechanisms that cooperatively provide a specific quality level to application traffic crossing a network or multiple, disparate networks. Implementing QoS means combining a set of IETF-defined technologies designed to alleviate the problems caused by shared network resources and finite bandwidth.

### 1.3.5 TCP/UDP

Abbreviation of Transmission Control Protocol, and pronounced as separate letters. TCP is one of the main **protocols** in **TCP/IP** networks. Whereas the **IP** protocol deals only with **packets**, TCP enables two **hosts** to establish a connection and exchange streams of data. TCP guarantees delivery of data and also guarantees that packets will be delivered in the same order in which they were sent.

Short for User Datagram Protocol, a **connectionless protocol** that, like TCP, runs on top of IP networks. Unlike **TCP/IP**, UDP/IP provides very few error recovery services, offering instead a direct way to send and receive datagrams over an IP network. It's used primarily for **broadcasting** messages over a network.

UDP stands for User Datagram Protocol. It is described in STD-6/RFC-768 and provides a connectionless host-to-host communication path. UDP has minimal overhead: each packet on the network is composed of a small header and user data. It is called a UDP datagram.

## 2 IAD products introduction

### 3.1 Product description

GW Series voice gateway product is IAD integrated access equipment for medium and minor enterprises, network operators, and telecommunication service operators; it is an ideal choice for the access of commercial network points, enterprise branches, end user data and IP voice.

- Easy to establish network

Support access of different kinds of internet environments, including ADSL and VPN, support PPPoE, with built-in "EasyTrans" proxy module, and can be used in different kinds of private networks.

- Proxy server

Support NAT conversion as well as DMZ and virtual server, can be used as proxy server for medium and minor enterprise to connect into Internet, to realize the simultaneous transmission of voice and data. It can increase the utilization of network resources.

- Simple to config

Plug and play, support RS232 config command line, TELNET as well as graphics interface of Web browser, support the DHCP dynamic IP and DNS automatic addressing. It owns patented IVR voice call keystroke configuration function, which can config the equipment simply without need of professional VoIP background, and thus decrease the technical requirements for installation.

- Rich interface

The product provides different kinds of analog interfaces including FXS/FXO, and has functions such as smart busy tone detection, smart voice detection, hang-up detection, DTMF detection, and antipole signal offering and detection. It can work together with different kinds of interface devices including normal telephone, incoming number display telephone, facsimile set, call center, and CTI voice card. It can also be used with SPC exchange and PSTN lines, and support antipole billing at the same time.

- Excellent voice quality

Adopt dedicated voice compression decoding chip and well-designed analog interface, support all kinds of coding decoding in H.323, including G.723.1 (5.3K), Shield G.723.1 (6.3K), G.729A / B / AB, G.711Alaw / Ulaw and etc.; has the functions of echo elimination and background noise screening. The distortion of voice is very small, the volume is adjustable, and the voice quality is basically as same as traditional voice service. It is suit for different kinds of band width network environment.

- Convenience for administration

Adopt patented "EasyTrans" network administration technology, support remote management under private network/fire wall, can be managed in multilayer internal network, support multilevel user authentication management, and can also be upgraded via remote administration.

- High security

Support multiple administrator login and crypto protection, support different kinds of authentication mechanisms such as IP address, MAC address, H323ID, calling number, prefix, and H.235 password, can thus prevent effectively unauthorized calling.

## 3.2 Product Specification

### GW Series

Name/model of indices	GW0224	GW0420	GW0820	GW1620
	GW0225	GW0421	GW0821	GW1621
		GW0422	GW0822	GW1622
				GW1623

## IAD USER MANUAL

Number of voice interface	2	4	8	16
Number of VOIP channel	2	4	8	16
Audio frequency interface (RJ11)	2FXS; 1FXS+1FXO	4FXS; 4FXO; 2FXS+2FXO	8FXS; 8FXO; 4FXS+4FXO	16FXS; 16FXO; 12FXS+4FXO; 8FXS+8FXO
Ethernet interface (RJ45)	2 10/100M Base-T Ethernet interfaces			
Serial interface (RJ45)	1 RS232 interface (CONSOLE administration port)			
VOIP protocol standards	H323V2/V4 SIP V2.0			
Voice encoding	G.723.1 (5.3K 6.3K b/s),G.729 A/B(8K b/s),G.711 (64K b/s)			
Fax protocol	T.38,T.30,FRF			
Voice quality	TOS; JITTER BUFFER; VAD; Diff-Serve			
Network standards	IEEE 802.3 ,IEEE 802.3u,IEEE 802.3x ,IEEE 802.1q,IEEE 802.1x			
Network protocols	HTTP,BOOTP,FTP,TFTP,DHCP,PPPoE,SNMP,Diff-Serve			
Functional characteristics	<p>Built-in PPPoE and NAT, support DMZ and virtual server;            DHCP, plug and play;            Built-in "EasyTrans"proxy module;            Support remote administration and voice penetration under private network/fire wall;            Support telephone voice keystroke configuration and remote upgrading software functions;            Incoming number display/incoming number identification (Call ID identification);            System voice box, user defined voice prompt;            Support DNS dynamic addressing and backup;            Power-off escaping protection;            Call diversion of IP network and PSTN network;            Can config via configuration port, telnet, and web browser etc.</p>			
Echo elimination	G.168 (25—64ms)			
Intercommunication characteristics	Compatible with mainstream VoIP products from CISCO, Notel, Lucent, Huawei, UT, etc.			
Power supply module	DC 5V 1000mA	DC 12V 600mA	AC 90-240V DC 12V/1A 5V/2A	AC 90-240V DC 12V/2A 3.3V/5A
Maximum power	7W	7W	22W	40W
Telephone line transmission range	<500m			
Physical dimension	144mmX90mmX30mm		160mmX210mmX40mm	440mmX330mmX44mm
Weight	230G		1KG	3.5KG
Work environment	Temperature: 0;æ-50;æ, humidity:10%-90%, without coagulation			

## 3.2 Hardware Installation

### 3.2.1 List of articles

GW Series Integrated IP Voice Access Equipment is classified into four sub-classes: 2 ports series (GW0224&GW0225), 4 ports series (GW0420&GW0421&GW0422), 8 ports series (GW0820&GW0821& GW0822), and 16 ports series (GW1620& GW1621& GW1622& GW1623). See the following table:

series	products
2 ports series	GW0224 ,GW0225
4 ports series	GW0420, GW0421, GW0422
8 ports series	GW0820, GW0821, GW0822
16 ports series	GW1620, GW1621, GW1622, GW1623

The packing list of articles is as follows:

#### 3.2.1.2 2 Ports series

- one 2 ports series netphone router
- one 12V outlay power supply
- 1 installation CDROM and 1 product quick setting manual
- 1 guarantee card
- One Ethernet straight-thru cable (jasper) and one Ethernet crossover cable(grey)
- 1 CONSOLE line (matching with 2 ports series PLUS)

#### 3.2.1.3 4 ports series

- one 4 ports series access equipment
- 1 12V outlay power supply
- 1 installation CDROM
- 1 guarantee card
- 1 Ethernet straight-thru cable (jasper) and 1 Ethernet crossover cable(grey)
- 1 CONSOLE line

#### 3.2.1.4 8 ports series and 16 ports series

- one 8 ports series/ 16 ports series access equipment

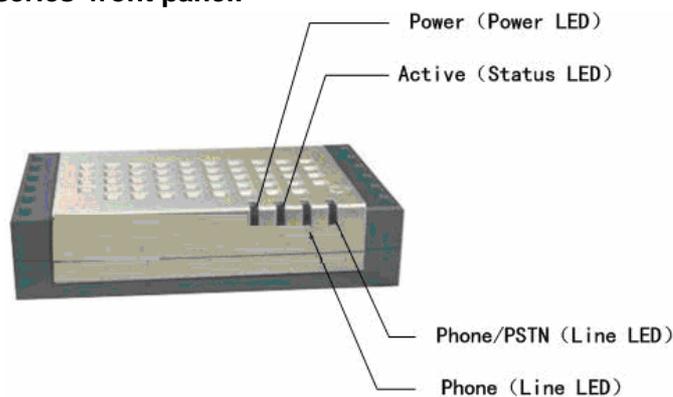
- 1 power cord
- 1 installation CDROM
- 1 telephone line
- 1 guarantee card
- 1 CONSOLE line
- 1 Ethernet straight-thru cable (jasper) and 1 Ethernet crossover cable(grey)
- 1 pair of hangers, 4 screws

Explanation: The changes of list of articles resulted from upgrading or revision of equipment will not be further notices, and the company keeps the final right to interpret.

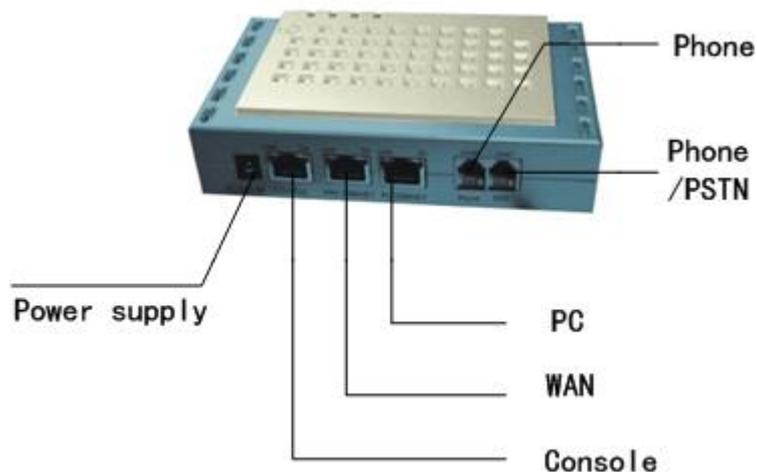
## 3.3 Facility Profile

### 3.3.2 2 ports series

2 ports series' front panel:



2 ports series' rear panel:



### 3.3.3 4 ports series

4 ports series' front panel:



### 3.3.4 8 ports series

8 ports series' front panel:



### 3.3.5 Explanation of LED

Notes: When the equipment is started, all the leds in front panel will light. Then after starting up, POWER led is light, and Active Led is flash in certain frequency. The following is explanation of LED.

#### **Power (Green)**

It indicates the power supply is normal

#### **Active (Green)**

Its flash in certain frequency indicates the normal working of kernel software

#### **Phone / Line X (Green)**

It indicates the corresponding Phone/Line interface is in use when it is light. Otherwise it is not light.

It is displayed as Phone in 2 ports series and Line in 4 ports series, 8 ports series and

16 ports series.

### **PSTN (green)**

It indicates the corresponding interface is in use when it is light. Otherwise it is not light.

This LED only exists in 2 ports series 1FXS+1FXO.

### **Tx / Rx (green)**

Indicator for sending-receiving of network interface. When data pass through, it will flash in certain frequency.

This LED only exists in 4 ports series.

### **10BASE-T / 100BASE-T (green)**

Indicator for network interface. Keep light after connected.

This LED only exists in 4 ports series.

## **3.3.6 Interface Specification**

### **PC / 100BASE-T**

100M bps RJ45 Ethernet interface

Used to connect computer. The computer, after certain config, can share internet connection via the equipment. Use cross wire when direction connection.

[Notice: if connected to computer, LED in GW and the LED corresponding to PC network adapter shall both be light]

### **WAN / 10BASE-T**

100M bps RJ45 Ethernet interface (10M labeled in 4 ports series)

For DSL Modem dial, use parallel line to connect directly. This port can connect to also other LAN interface.

### **Console**

Connect to PC serial port, used to config the equipment in HyperTerminal mode via PC.

### **Phone /FXS**

It is displayed as Phone in 2 ports series and FXS in 4 ports series , 8 ports series and 16 ports series.

Connect telephone directly

### **PSTN / FXO**

It is displayed as PSTN in 2 ports series and FXO in 4 ports series , 8 ports series and 16 ports series.

Connect to PSTN line or extension line of SPC exchange

### **3.3.7 Working Environment**

Temperature: 0~50° C

Humidity: 10%-90%, without coagulation

Pay attention to rejection of heat during working, stationary and no strenuous vibration during installation.

### **3.3.8 Installation Steps**

- Power on  
For 2 ports series and 4 ports series, use the adapter provided in packaging. For 8 ports series and 16 ports series use power cord.
- Network connections  
Connect one of the ports on equipment to the LAN port that connected to Internet using network wire.
- Config connection  
Connect the Console port of the equipment to the serial port of PC using Console line.
- Starting up testing  
Start up, complete starting up testing and system initiation and then enter into configuration mode.

## **3.4 Equipment Management Modes**

### **3.4.1 Overview**

GW Series Integrated IP Voice Access Equipment provides customers with 5 kinds of management modes, namely: IVR Mode, Console Mode, TELNET Mode, WEB Mode and CMCC tele management Mode.

From the view of configuration method: IVR is voice configuration, Console and TELNET is command line, while WEB and CMCC is graphics interface.

From the view of administration range: IVR and Console can only be performed in local site, while TELNET, WEB and CMCC can be realized remotely.

When login equipment via Console, TELNET or WEB mode, "User/Password" is required to authenticate user. When in CMCC tele management mode, only "Password" is required

Notes: No authentication is adopted in default IVR mode (It is suggested to set IVR configuration password via Console mode)

Default system user: root. There are Config mode and Super mode basing on different configuration level.

In Config mode you can set common user parameters such as called number, dialing rules; in Super mode you can set system parameters such as H.323 information and calling number.

After logging system successfully via Console mode or TELNET mode, you can use "help + Command" and "?" to get related help info.

### 3.4.2 IVR Mode

IVR Configuration System (Hereafter as CICS) is a communication product configuration system, which can carry out conventional configuration on the working parameters of VoIP gateways as well query functions. A telephone line is connected directly to the RJ11 port of the gateway. It is simple, flexible and convenient.

### 3.4.3 Console Mode

You can config the equipment using the HyperTerminal software in Windows 9X / NT / 2000 / XP via Console port, the steps are as follows:

Firstly, connect the Console port (RJ45) to the COM port on PC using the serial wire in the packing of the product.

Then run the HyperTerminal in the folder of "Communication" in "Accessories", selects corresponding serial port, as showed in following figure:



Config the port parameters as follows:



Set terminal parameters: resume default is OK

### 3.4.4 TELNET Mode

After determine the IP address of WAN port (default is 192.168.0.235) or LAN port (can query the address via IVR) of the equipment

Config PC and gateway in same sub-network, confirm the PC can ping the gateway, input telnet 192.168.0.235 (IP address of equipment) and then operate according to the related hints.

### 3.4.5 WEB Mode

GW Series Integrated IP Voice Access Equipment offers WEB configuration interface, which is suit for Microsoft Windows Operating System.

You can perform WEB administration via port or LAN port. Taking WAN port address 192.168.0.227 as example, ping 192.168.0.227 in PC, confirm the computer can connect to WAN port, then start browser, input http://192.168.0.227 in browser's address bar, and type return to enter into the login interface of Web.



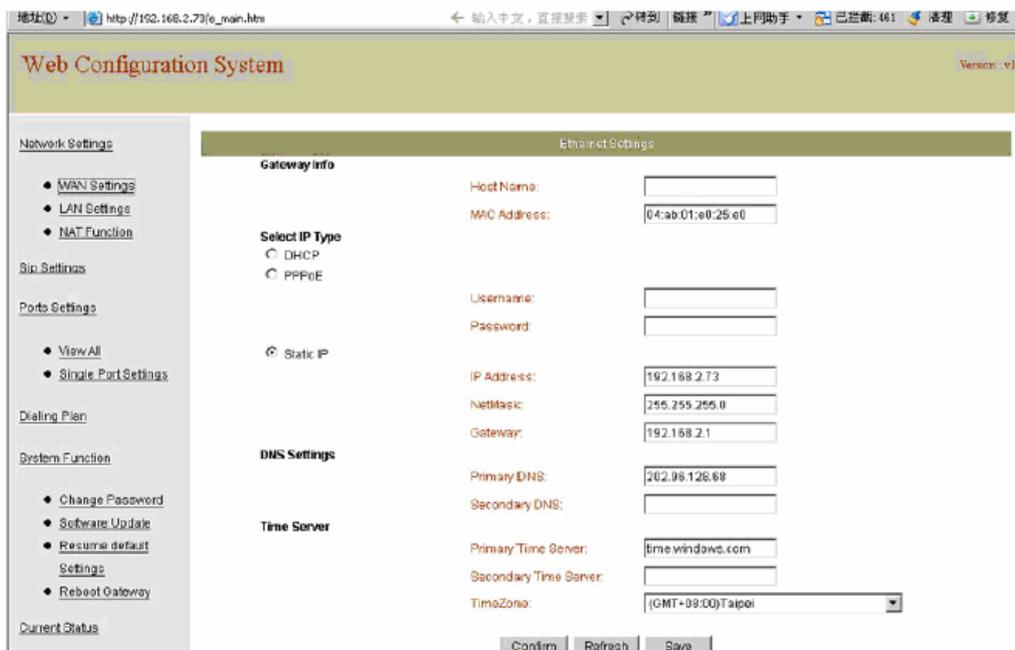
The dialog box titled "Enter Network Password" contains the following elements:

- A key icon and the text: "Please type your user name and password."
- A "Site:" label followed by the value "192.168.0.227".
- A "Realm:" label followed by an empty text box.
- A "User Name:" label followed by an empty text box.
- A "Password:" label followed by an empty text box.
- A checkbox labeled "Save this password in your password list" which is currently unchecked.
- "OK" and "Cancel" buttons at the bottom right.

Input username and password then click OK.

**Notes: default username and password is respectively root and target.**

If login successfully, you can see the page of "network setting"



The screenshot shows the "Web Configuration System" interface. The left sidebar contains a menu with the following categories and items:

- Network Settings
  - MAN Settings
  - LAN Settings
  - NAT Function
- Port Settings
  - View All
  - Single Port Settings
- Dialing Plan
- System Function
  - Change Password
  - Software Update
  - Resume default Settings
  - Reboot Gateway
- Current Status

The main content area is titled "Ethernet Settings" and includes the following sections:

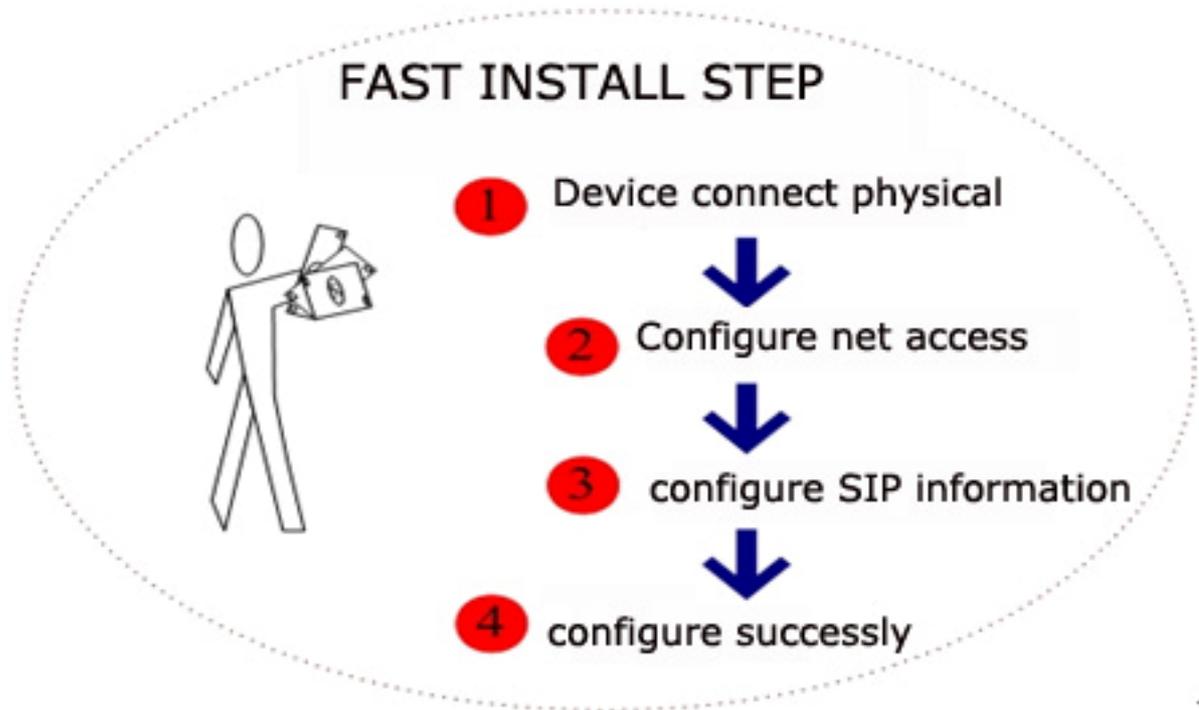
- Gateway Info**: Host Name, MAC Address (04:ab:01:e0:25:e0).
- Select IP Type**: Radio buttons for DHCP and PPPoE.
- Static IP**: Radio button selected. Fields for Username, Password, IP Address (192.168.2.73), NetMask (255.255.255.0), and Gateway (192.168.2.1).
- DNS Settings**: Fields for Primary DNS (202.96.126.68) and Secondary DNS.
- Time Server**: Fields for Primary Time Server (time.windows.com) and Secondary Time Server, and a TimeZone dropdown menu set to (GMT+08:00)Taipei.

At the bottom of the main area are "Confirm", "Refresh", and "Save" buttons.

In the left menu bar you can see 8 pages: network setting, server setting, line setting, dialing rule, NAT setting, current state, change password, and resume default. Click these pages you can perform corresponding configuration.

For quick setting using WEB mode, please refer the "quick setting manual" in packing case.

## 4 Fast installation

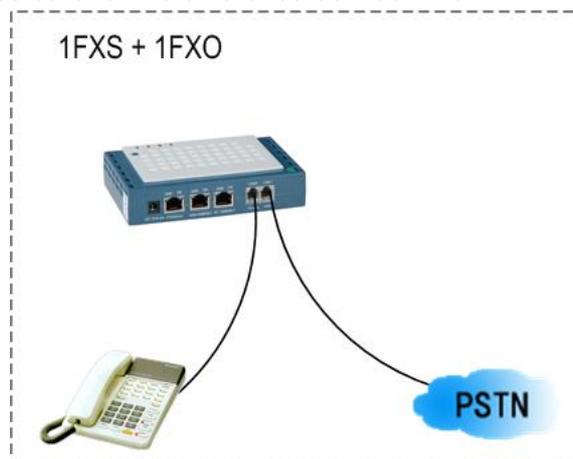


## 4.1 2 ports series

### Step 1 Telephone connection

2 ports series includes 2FXS and 1FXS+1FXO.

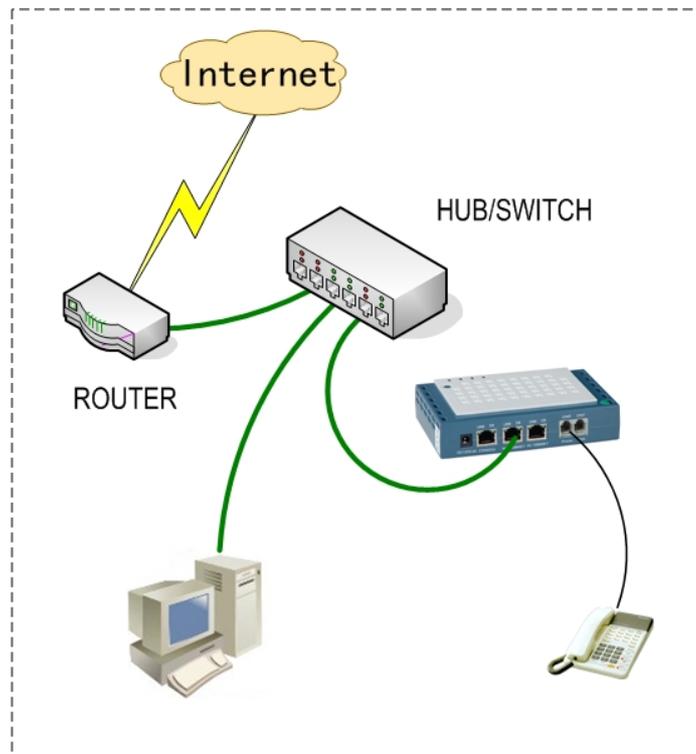
FXS interface connects phone or fax machine. FXO interface connects PSTN line or PBX extension, please care for the difference between them.



### Step 2 Network connection

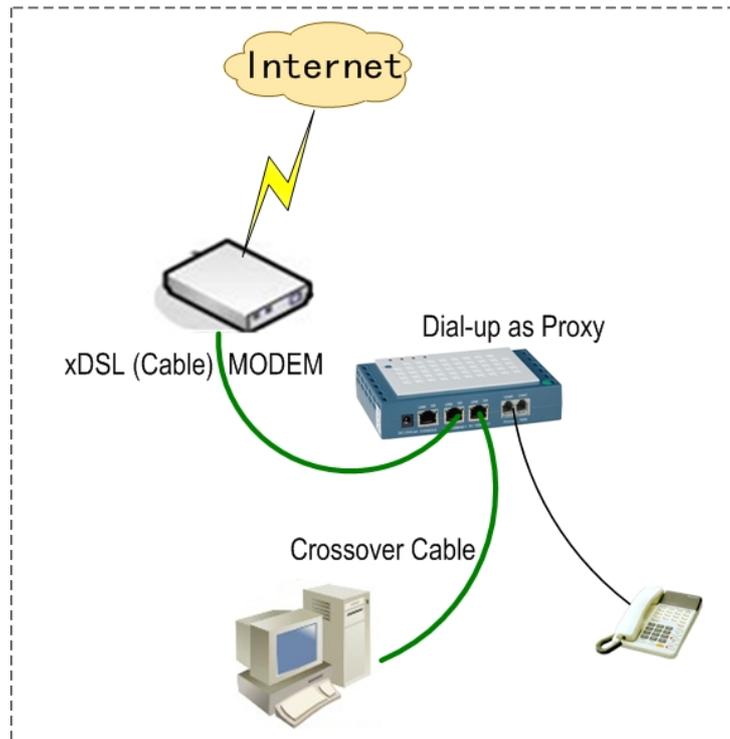
- Connect to IP under DHCP and static IP condition.

- 1) Adaptable for company and household who installed inside LAN.
- 2) WAN port of 2 ports series connects HUB or Switch.
- 3) WAN port gets DHCP or static IP.



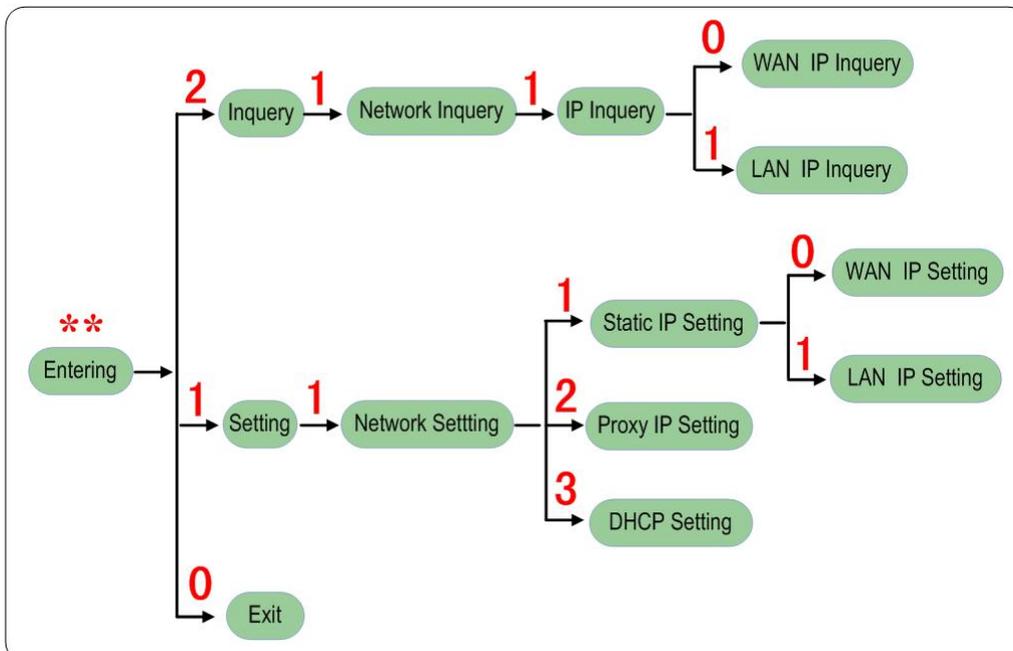
- **Dial-up network as a proxy**

- 1) WAN port 2 ports series connects directly to xDSL ( Cable) Modem.
- 2) 2 ports series as proxy, mainly used to share dial-up network.
- 3) LAN port of 2 ports series connects Network interface of PC by using crossover Cable.



### Step 3 Configuration by IVR

Connect analogue telephone to any one Phone Port (FXS Port) of 2 ports series. After holding up, press the star keys “\*” twice, user can hear “welcome to enter IVR configuration system”, and input the password (the default is **888**), and go on.



**Note**

- The port with 10M means WAN port and 100M for LAN port when voice cue is appeared.
- Enter IP address and Subnet mask by using “\*” to replace “.”. For example,

**192.168.0.215** can be changed for **192\*168\*0\*215#**, please note the last step is to confirm with the key “#”.

- Enter“1” to quit after setting, and “1”for save.

## Setup 4 Configuration by WEB

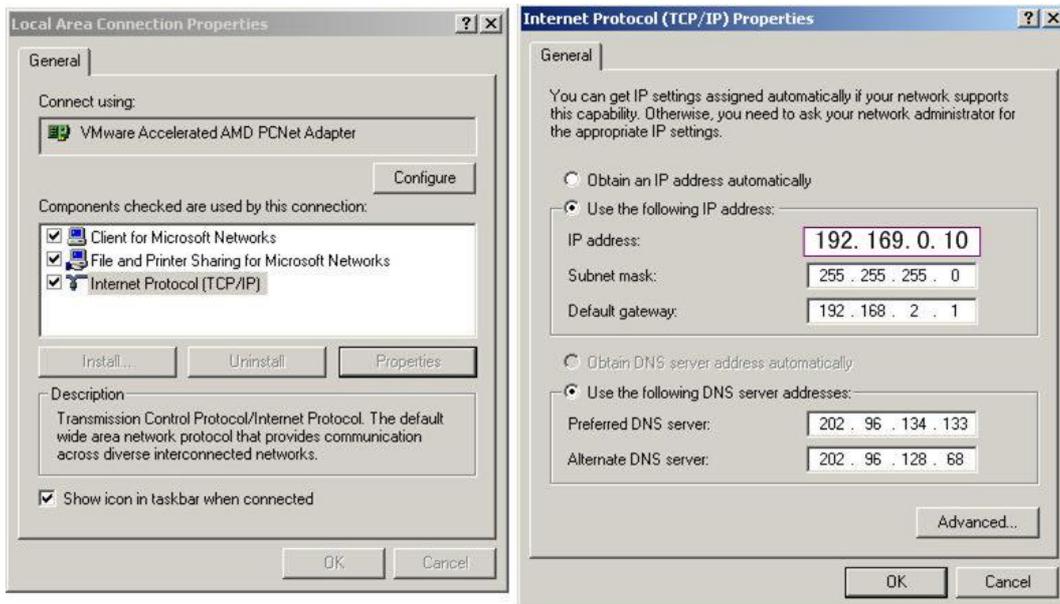
### ● Entering into WEB GUI

#### Step one

Choose PC after setting network card and TCP/IP protocol. Connect PC to LAN port of 2 ports series crossover cable (using other device such as HUB, Switch.)

#### Step two

Pitch on “Local connection” after opening “network neighbor”. Hit right key to choose property such as below picture. Configure IP address of PC to be in the same network segment with LAN IP of 2 ports series. (The default IP of LAN port for 2 ports series is **192.169.0.235**, subnet mask is **255.255.255.0**.)



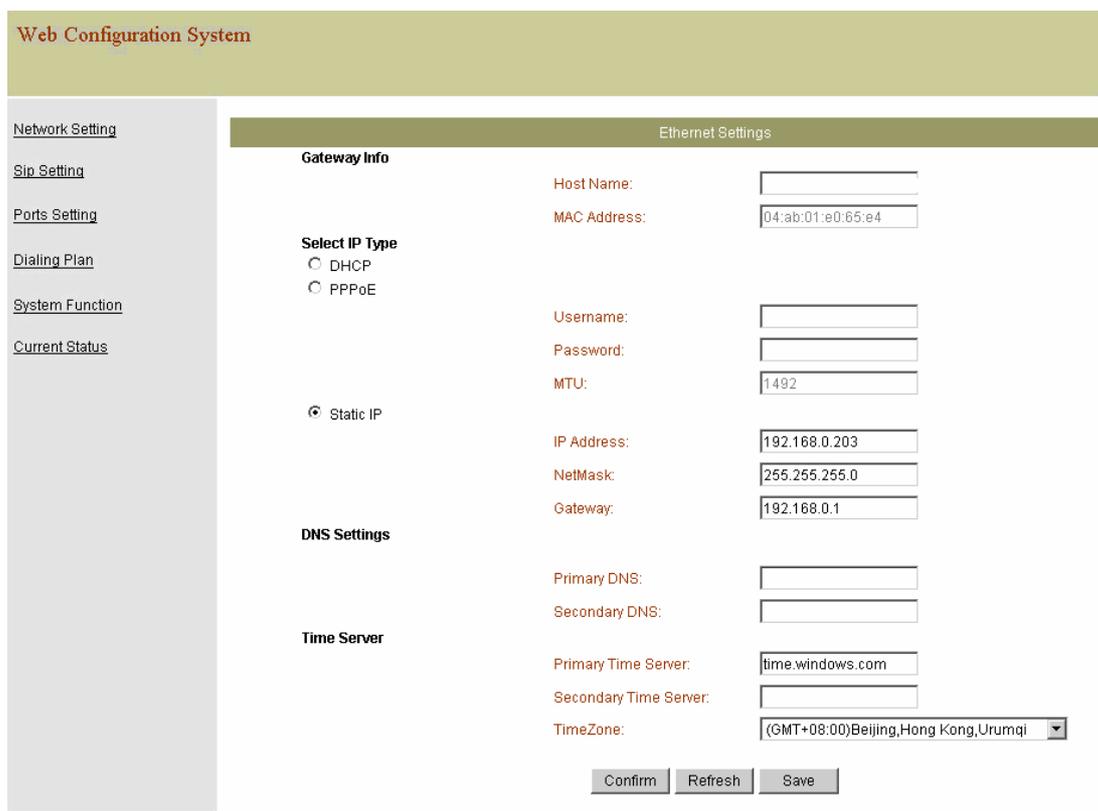
#### Step three:

Open IE browser, enter LAN port IP address of 2 ports series. Input user name and password (default user: **admin**. password: **admin**), entering into WEB GUI configuration.



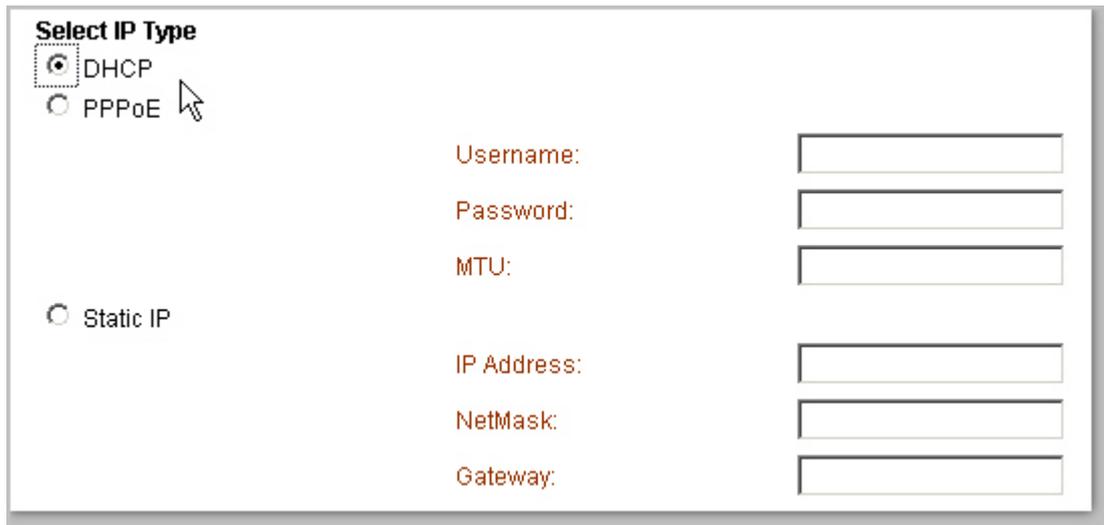
## ● Network configuration

After entering into WEB GUI, open “Network Setting > WAN Setting”, it can be divided into three modes.)



### 1) DHCP mode

Start “DHCP” mode (using DHCP to get IP address) and save from “Select IP Type”.



**Select IP Type**

DHCP  
 PPPoE

Static IP

Username:

Password:

MTU:

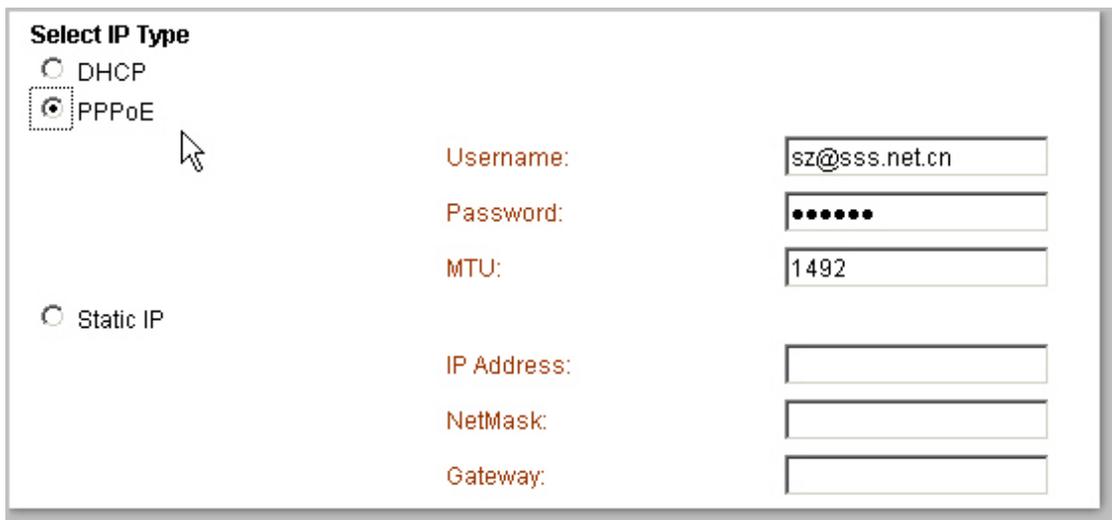
IP Address:

NetMask:

Gateway:

### 2) PPPoE mode

Start “PPPoE” mode (PPPoE dial-up, input user name and password), and then save from “Select IP Type”.



**Select IP Type**

DHCP  
 PPPoE

Static IP

Username:

Password:

MTU:

IP Address:

NetMask:

Gateway:

### 3) Static IP mode

Start “Static IP” mode (input IP address, Subnet mask and Default gateway), and then save from “Select IP Type”.

**Select IP Type**

DHCP

PPPoE

Static IP

Username:

Password:

MTU:

IP Address:

NetMask:

Gateway:

## Step 5 SIP server setting

Open "SIP setting" to set SIP server parameters, the typical parameters are referenced as below:

- SIP proxy, like domain name or IP address.
- SIP proxy port, the default is 5060.
- SIP registrar, like domain name or IP address.
- SIP registrar port.
- SIP realm, the same is SIP proxy.
- SIP port, the default is 5060.

SIP Settings

**SIP Server Settings**

SIP Proxy:

SIP Proxy Port:  (Optional)

OutBound Proxy:

OutBound Proxy Port:  (Optional)

SIP Registrar:

SIP Registrar port:  (Optional)

SIP Realm:

**SIP Local Settings**

SIP Port:

Register Expires(s):

## Step 6 Ports setting

Open “Ports Setting > Single Port Setting” to configure the caller number, PHONE port (PSTN port) other parameters. The typical parameters are referenced as below:

- Select Port: Line0 or Line1 (the different port no.).
- Work status: on or off.
- Password: register password.
- Phone Number: Caller Number.
- Prefix: Called prefix.

Ports Settings

**Select Port** Line 0 ▾

**Work Status**

Port Type: FXS Port Status: On ▾

**SIP Settings**

Password: 12345 Phone Number: 111111

Prefix1: 111111 Prefix2: 111111

**Media Configuration**

Ring Mode: Terminal ▾ TOS: 5 ▾

Preferred Codec: G723/6 ▾ Nob: 2 ▾

Fax Mode: T38 ▾ Fax Rate: 14400 ▾

Fax Redundancy: 1 ▾ DTMF Tx Method: InBand ▾

RTP Port Base: 5000 Skip: 0

**Advanced Function**

Caller ID: Disable ▾ Billing: Disable ▾

Display Name:  IP-PSTN Switch: Disable ▾

Hotline Number:  Call Transfer:

Confirm Refresh Save

## Step 7 Dialing plan

Open "Dialing Plan > Single Plan Setting", the typical parameters are referenced as below:

- Dialing Plan: the default "T" can be defined as any number.
- IP Map Rules: registering with GK where should be set as 0.0.0.0
- Digit Map Rules: configuration of replacement principle of called number.
- Intelligent Route: aimed at 1FXS+1FXO

Dialing Plan

**Dialing Plan** < [Previous](#) [Next](#) [New](#) [Delete](#) >

Dialing Plan:

IP Map Rules:

**Advanced Function**

Digit Map Rules:

Ring Mode:

Intelligent Route:

## Step 8 Status check

Open "Current Status", the typical parameters are referenced as below:

- Ethernet setting, WAN port information.
- SIP setting, SIP server information. Checking it if registered or not.
- The current Codec
- Software version information.

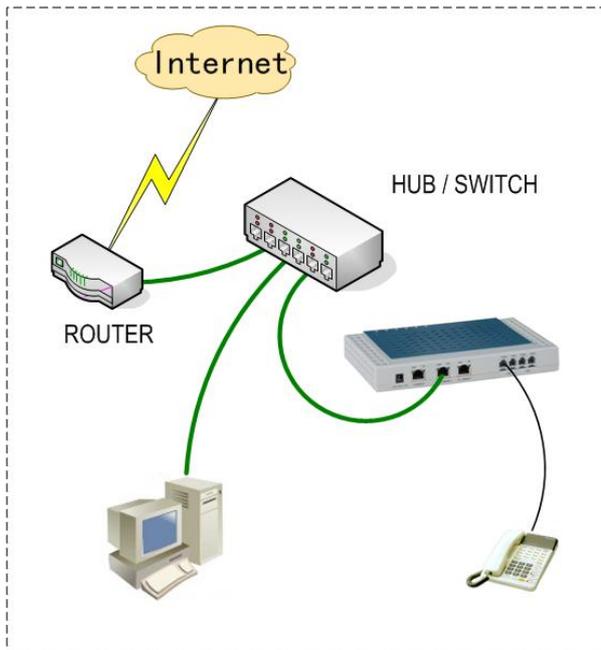
View Current Status	
<b>Ethernet Settings</b>	
Current IP :	192.168.0.203
PPPoE Status :	Offline
<b>SIP Settings</b>	
SIP Registrar :	sip.123.com (DOWN) (DOWN)
SIP Proxy :	sip.123.com
SIP Realm :	127.0.0.1
SIP Port :	5060
<b>NAT Status</b>	
NAT Server :	Disabled
<b>Codec</b>	
Optional Codec :	G723/6, G723/5, G729, G729A, G729B, G729AB, G711U, G711A.
<b>Time</b>	
System Time :	1970/01/01 04:32:44
Working Time :	04:32:44
<b>Version</b>	
Software Version:	V02.02.R1.300

## 4.2 4 ports series

### Step 1 Telephone connection

8 ports series includes 2FXS and 1FXS+1FXO.

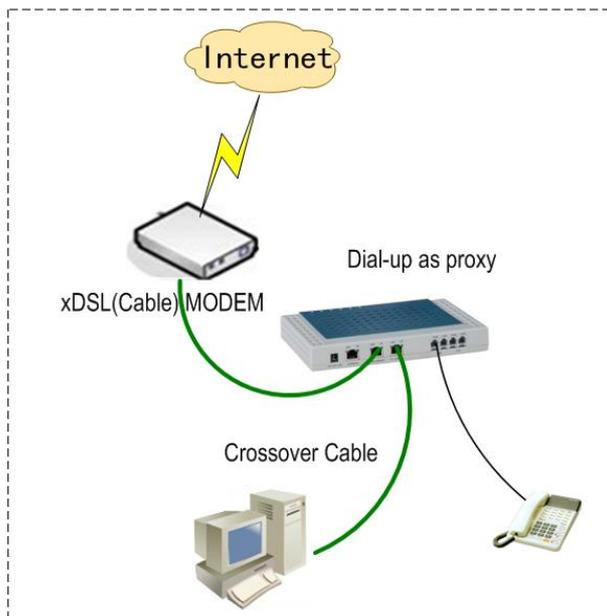
FXS interface connects phone or fax machine. FXO interface connects PSTN line or PBX extension, please care for the difference between them.



## Step 2 Network connection

- **Connect to IP under DHCP and static IP condition.**

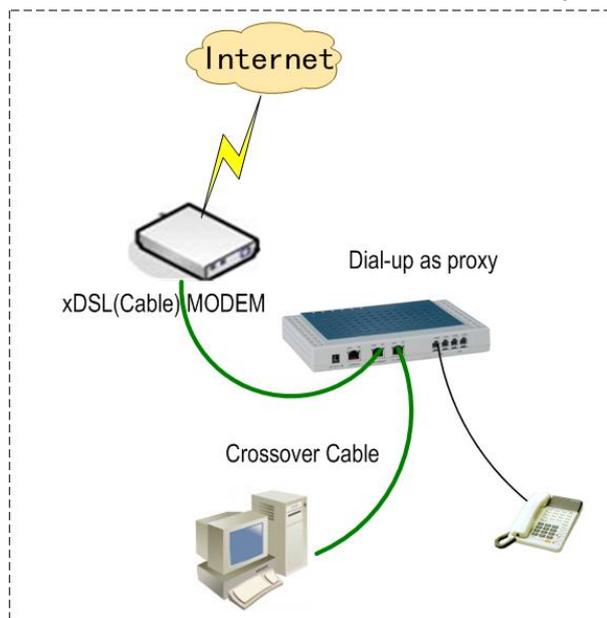
- 1) Adaptable for company and household who installed inside LAN.
- 2) WAN port of 4 ports series connects HUB or Switch.
- 3) WAN port gets DHCP or static IP.



- **Dial-up network as a proxy**

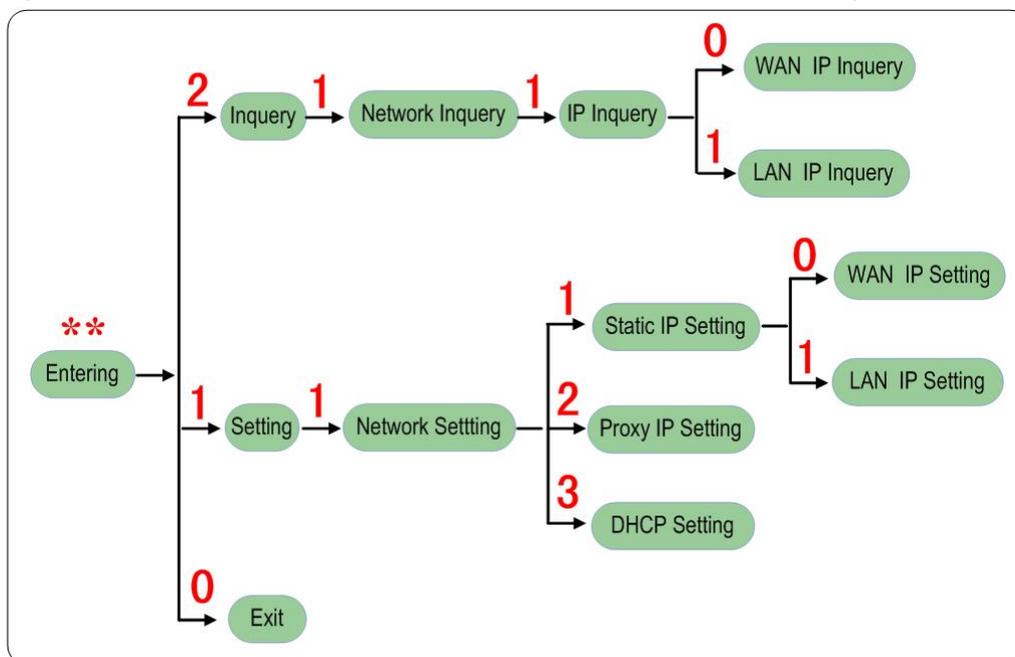
- 1) WAN port 4 ports series connects directly to xDSL ( Cable) Modem.
- 2) 4 ports series as proxy, mainly used to share dial-up network.

3) LAN port of 4 ports series connects Network interface of PC by using crossover Cable.



### Step 3 Configuration by IVR

Connect analogue telephone to any one Phone Port (FXS Port) of 4 ports series. After holding up, press the star keys“\*\*”twice, user can hear “welcome to enter IVR configuration system”, and input the password (the default is **888**), and go on.



**Note**

- The port with 10M means WAN port and 100M for LAN port when voice cue is appeared.
- Enter IP address and Subnet mask by using “\*” to replace “.”. For example, **192.168. 0.215** can be changed for **192\*168\*0\*215#**, please note the last step is to confirm with the key “#”.

- Enter“1” to quit after setting, and “1”for save.

## Setup 4 Configuration by WEB

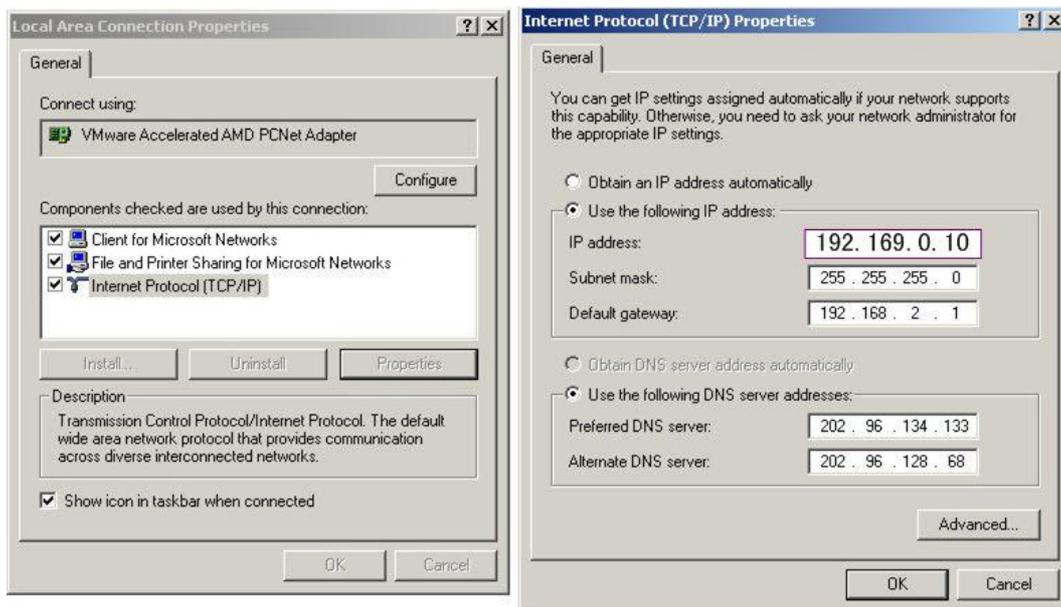
### ● Entering into WEB GUI

#### Step one

Choose PC after setting network card and TCP/IP protocol. Connect PC to LAN port of 4 ports series crossover cable(using other device such as HUB, Switch.)

#### Step two

Pitch on “Local connection” after opening “network neighbor”. Hit right key to choose property such as below picture. Configure IP address of PC to be in the same network segment with LAN IP of 4 ports series. (The default IP of LAN port for 4 ports series is **192.169.0.235**, subnet mask is **255.255.255.0**.)



#### Step three:

Open IE browser, enter LAN port IP address of 4 ports series. Input user name and password (default user: **admin**. password: **admin**), entering into WEB GUI configuration.



## ● Network configuration

After entering into WEB GUI, open “Network Setting > WAN Setting”, it can be divided into three modes.)

**Web Configuration System**

Network Setting | Ethernet Settings

Sip Setting | Gateway Info

Ports Setting | Host Name: [ ]

Dialing Plan | MAC Address: [04:ab:01:e0:65:e4]

System Function | Select IP Type

Current Status |  DHCP

|  PPPoE

| Username: [ ]

| Password: [ ]

| MTU: [1492]

Static IP | IP Address: [192.168.0.203]

| NetMask: [255.255.255.0]

| Gateway: [192.168.0.1]

DNS Settings | Primary DNS: [ ]

| Secondary DNS: [ ]

Time Server | Primary Time Server: [time.windows.com]

| Secondary Time Server: [ ]

| TimeZone: [(GMT+08:00)Beijing,Hong Kong,Urumqi]

[Confirm] [Refresh] [Save]

### 1) DHCP mode

Start “DHCP” mode (using DHCP to get IP address) and save from “Select IP Type”.

**Select IP Type**

DHCP

PPPoE

Username: [ ]

Password: [ ]

MTU: [ ]

Static IP

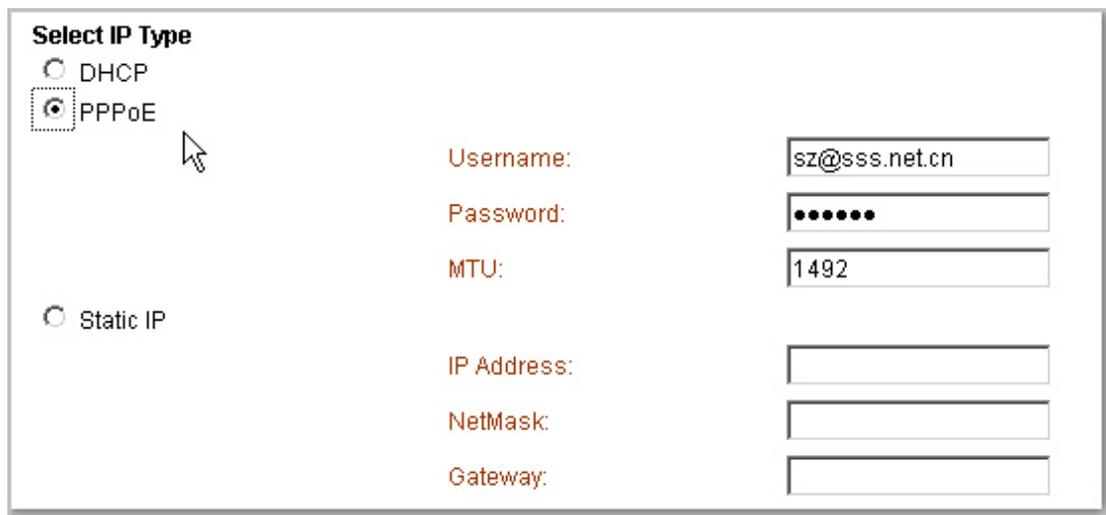
IP Address: [ ]

NetMask: [ ]

Gateway: [ ]

### 2) PPPoE mode

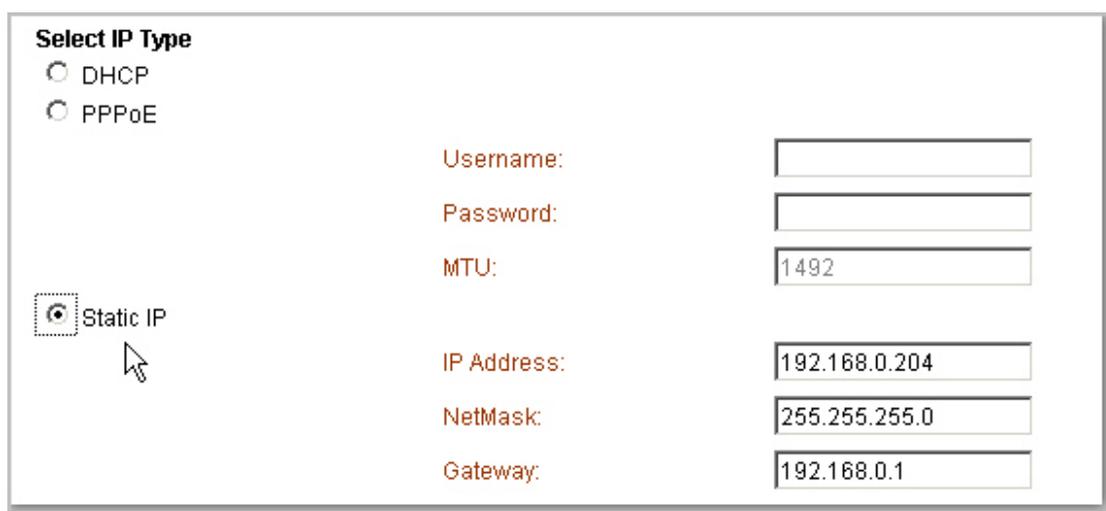
Start “PPPoE” mode (PPPoE dial-up, input user name and password), and then save from “Select IP Type”.



The screenshot shows the 'Select IP Type' configuration page. On the left, there are three radio button options: 'DHCP', 'PPPoE', and 'Static IP'. The 'PPPoE' option is selected, indicated by a filled circle and a mouse cursor pointing to it. On the right, there are input fields for 'Username', 'Password', 'MTU', 'IP Address', 'NetMask', and 'Gateway'. The 'Username' field contains 'sz@sss.net.cn', the 'Password' field contains seven dots, and the 'MTU' field contains '1492'. The other fields are empty.

### 3) Static IP mode

Start “Static IP” mode ( input IP address, Subnet mask and Default gateway), and then save from “Select IP Type”.



The screenshot shows the 'Select IP Type' configuration page. On the left, there are three radio button options: 'DHCP', 'PPPoE', and 'Static IP'. The 'Static IP' option is selected, indicated by a filled circle and a mouse cursor pointing to it. On the right, there are input fields for 'Username', 'Password', 'MTU', 'IP Address', 'NetMask', and 'Gateway'. The 'MTU' field contains '1492', the 'IP Address' field contains '192.168.0.204', the 'NetMask' field contains '255.255.255.0', and the 'Gateway' field contains '192.168.0.1'. The 'Username' and 'Password' fields are empty.

## Step 5 SIP server setting

Open “SIP Setting” to set SIP server parameters, the typical parameters are referenced as below:

- SIP proxy, like domain name or IP address.
- SIP proxy port, the default is 5060.
- SIP registrar, like domain name or IP address.
- SIP registrar port.
- SIP realm, the same is SIP proxy.
- SIP port, the default is 5060.

SIP Settings

**SIP Server Settings**

SIP Proxy:

SIP Proxy Port:  (Optional)

OutBound Proxy:

OutBound Proxy Port:  (Optional)

SIP Registrar:

SIP Registrar port:  (Optional)

SIP Realm:

**SIP Local Settings**

SIP Port:

Register Expires(s):

## Step 6 Ports setting

Open "Ports Setting > Single Port Setting" to configure the caller number, PHONE port (PSTN port) other parameters. The typical parameters are referenced as below:

- Select Port: Line0 or Line1 (the different port no.).
- Work status: on or off.
- Password: register password.
- Phone Number: Caller Number.
- Prefix: Called prefix.

Ports Settings

**Select Port** Line 0 ▾

**Work Status**

Port Type: FXS Port Status: On ▾

**SIP Settings**

Password: 12345 Phone Number: 111111

Prefix1: 111111 Prefix2: 111111

**Media Configuration**

Ring Mode: Terminal ▾ TOS: 5 ▾

Preferred Codec: G723/6 ▾ Nob: 2 ▾

Fax Mode: T38 ▾ Fax Rate: 14400 ▾

Fax Redundancy: 1 ▾ DTMF Tx Method: InBand ▾

RTP Port Base: 5000 Skip: 0

**Advanced Function**

Caller ID: Disable ▾ Billing: Disable ▾

Display Name:  IP-PSTN Switch: Disable ▾

Hotline Number:  Call Transfer:

## Step 7 Dialing plan

Open “Dialing Plan > Single Plan Setting”, typical parameters are referenced as below:

- Dialing Plan: the default “T” can be defined as any number.
- IP Map Rules: registering with GK where should be set as 0.0.0.0
- Digit Map Rules: configuration of replacement principle of called number.
- Intelligent Route: aimed at 2FXS+2FXO

Dialing Plan

**Dialing Plan** < Previous Next New Delete >

Dialing Plan:

IP Map Rules:

**Advanced Function**

Digit Map Rules:

Ring Mode:

Intelligent Route:

## Step 8 Status check

Open “Current Status”, the typical parameters are referenced as below:

- Ethernet setting, WAN port information.
- SIP setting, SIP server information. Checking it if registered or not.
- The current Codec
- Software version information.

### Ethernet Settings

Current IP : 192.168.0.102  
 PPPoE Status : Offline

### SIP Settings

SIP Registrar : 61.235.99.66 (DOWN) (UP) (DOWN) (DOWN)  
 SIP Proxy : 61.235.99.66  
 SIP Realm : 61.235.99.66  
 SIP Port : 5060

### NAT Status

NAT Server : Disabled

### Codec

Optional Codec : G723/5, G723/6, G711A, G711U.

### Time

System Time : 2007/03/27 11:20:48  
 Working Time : 19:59:11

### Version

Software Version: V11.02.T3.300...-NOP 2007/03/07

## 4.3 8 ports series

### Step 1 Telephone connection

8 ports series includes 2FXS and 4FXS+4FXO.

FXS interface connects phone or fax machine. FXO interface connects PSTN line or PBX extension, please care for the difference between them.

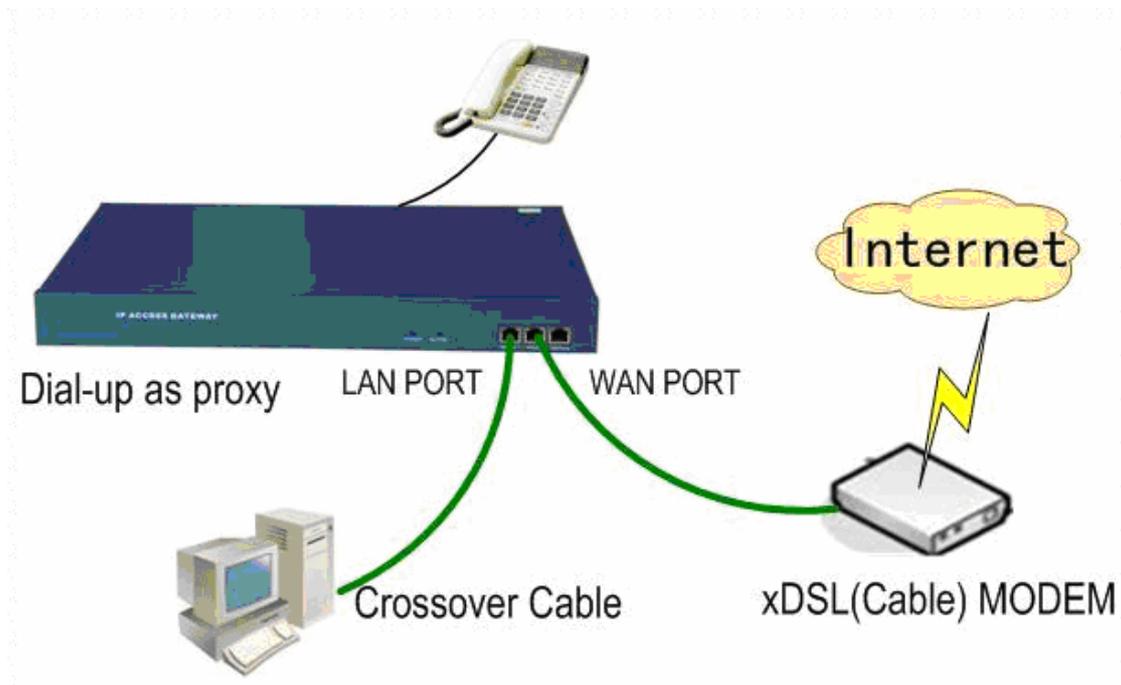
### Step 2 Network connection

- **Connect to IP under DHCP and static IP condition.**

- 1) Adaptable for company and household who installed inside LAN.
- 2) WAN port of 8 ports series connects HUB or Switch.
- 3) WAN port gets DHCP or static IP.

- **Dial-up network as a proxy**

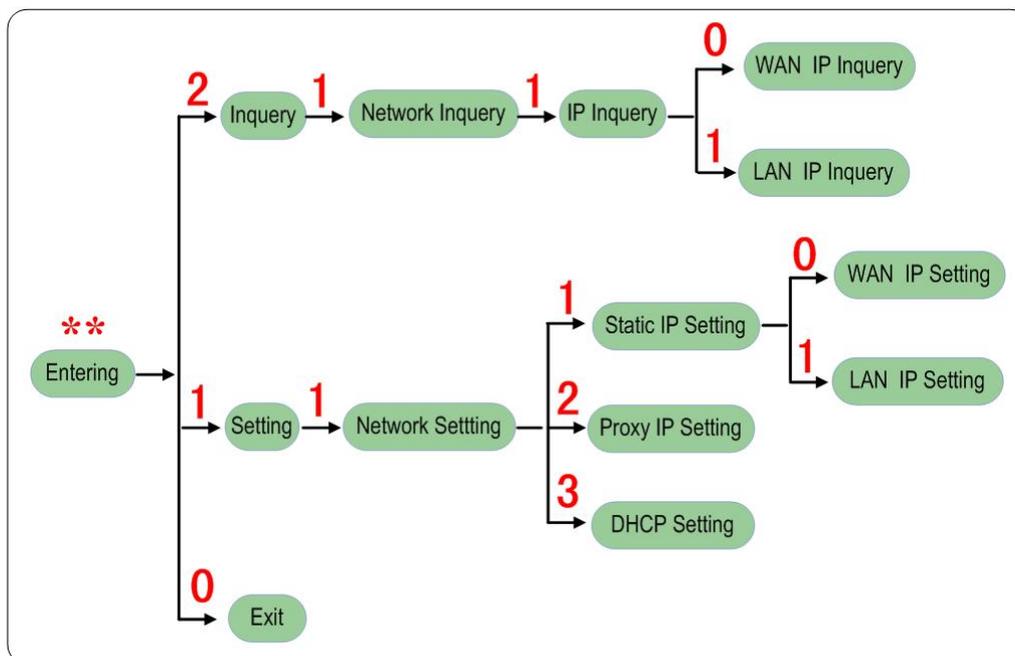
- 1) WAN port 8 ports series connects directly to xDSL ( Cable) Modem.
- 2) 8 ports series as proxy, mainly used to share dial-up network.
- 3) LAN port of 8 ports series connects Network interface of PC by using crossover Cable.



### Step 3 Configuration by IVR

Connect analogue telephone to any one Phone Port (FXS Port) of 8 ports series.

After holding up, press the star keys“\*”twice, user can hear “welcome to enter IVR configuration system”, and input the password (the default is **888**), and go on.



### Note

- The port with 10M means WAN port and 100M for LAN port when voice cue is appeared.
- Enter IP address and Subnet mask by using “\*” to replace “.”. For example, **192.168.0.215** can be changed for **192\*168\*0\*215#**, please note the last step is to confirm with the key “#”.
- Enter“1” to quit after setting, and “1”for save.

## Setup 4 Configuration by WEB

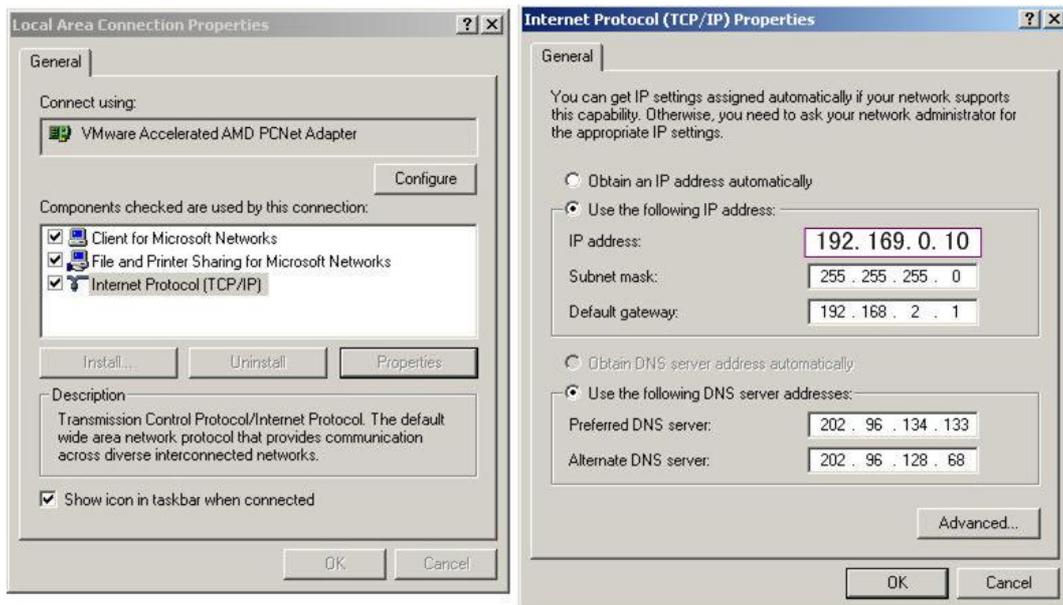
### ● Entering into WEB GUI

#### Step one

Choose PC after setting network card and TCP/IP protocol. Connect PC to LAN port of 8 ports series crossover cable(using other device such as HUB, Switch.)

#### Step two

Pitch on “Local connection” after opening “network neighbor”. Hit right key to choose property such as below picture. Configure IP address of PC to be in the same network segment with LAN IP of 8 ports series. (The default IP of LAN port for 8 PORTS SERIES is **192.169.0.235**, subnet mask is **255.255.255.0**.)



### Step three:

Open IE browser, enter LAN port IP address of 8 PORTS SERIES. Input user name and password (default user: **admin**. password: **admin**), entering into WEB GUI configuration.



- **Network configuration**

After entering into WEB GUI, open "Network Setting > WAN Setting", it can be divided into three modes.)

Web Configuration System

Network Setting

Sip Setting

Ports Setting

Dialing Plan

System Function

Current Status

Ethernet Settings

**Gateway Info**

Host Name:

MAC Address:

**Select IP Type**

DHCP

PPPoE

Static IP

Username:

Password:

MTU:

IP Address:

NetMask:

Gateway:

**DNS Settings**

Primary DNS:

Secondary DNS:

**Time Server**

Primary Time Server:

Secondary Time Server:

TimeZone:

## 1) DHCP mode

Start "DHCP" mode (using DHCP to get IP address) and save from "Select IP Type".

**Select IP Type**

DHCP

PPPoE

Static IP

Username:

Password:

MTU:

IP Address:

NetMask:

Gateway:

## 2) PPPoE mode

Start "PPPoE" mode (PPPoE dial-up, input user name and password), and then save from "Select IP Type".

**Select IP Type**

DHCP

PPPoE

Static IP

Username:

Password:

MTU:

IP Address:

NetMask:

Gateway:

### 3) Static IP mode

Start "Static IP" mode ( input IP address, Subnet mask and Default gateway), and then save from "Select IP Type".

**Select IP Type**

DHCP

PPPoE

Static IP

Username:

Password:

MTU:

IP Address:

NetMask:

Gateway:

## Step 5 SIP server setting

Open "SIP Setting" to set SIP server parameters, the typical parameters are referenced as below:

- SIP proxy, like domain name or IP address.
- SIP proxy port, the default is 5060.
- SIP registrar, like domain name or IP address.
- SIP registrar port.
- SIP realm, the same is SIP proxy.
- SIP port, the default is 5060.

SIP Settings

**SIP Server Settings**

SIP Proxy:

SIP Proxy Port:  (Optional)

OutBound Proxy:

OutBound Proxy Port:  (Optional)

SIP Registrar:

SIP Registrar port:  (Optional)

SIP Realm:

**SIP Local Settings**

SIP Port:

Register Expires(s):

## Step 6 Ports setting

Open "Ports Setting > Single Port Setting" to configure the caller number, PHONE port (PSTN port) other parameters. The typical parameters are referenced as below:

- Select Port: Line0 or Line1 (the different port no.).
- Work status: on or off.
- Password: register password.
- Phone Number: Caller Number.
- Prefix: Called prefix.

Ports Settings

**Select Port** Line 0 ▾

**Work Status**

Port Type: FXS Port Status: On ▾

**SIP Settings**

Password: 12345 Phone Number: 111111

Prefix1: 111111 Prefix2: 111111

**Media Configuration**

Ring Mode: Terminal ▾ TOS: 5 ▾

Preferred Codec: G723/6 ▾ Nob: 2 ▾

Fax Mode: T38 ▾ Fax Rate: 14400 ▾

Fax Redundancy: 1 ▾ DTMF Tx Method: InBand ▾

RTP Port Base: 5000 Skip: 0

**Advanced Function**

Caller ID: Disable ▾ Billing: Disable ▾

Display Name:  IP-PSTN Switch: Disable ▾

Hotline Number:  Call Transfer:

## Step 7 Dialing plan

Open "Dialing Plan > Single Plan Setting", the typical parameters are referenced as below:

- Dialing Plan: the default "T" can be defined as any number.
- IP Map Rules: registering with GK where should be set as 0.0.0.0
- Digit Map Rules: configuration of replacement principle of called number.
- Intelligent Route: aimed at 2FXS+2FXO

Dialing Plan

**Dialing Plan** < [Previous](#) [Next](#) [New](#) [Delete](#) >

Dialing Plan:

IP Map Rules:

**Advanced Function**

Digit Map Rules:

Ring Mode:

Intelligent Route:

## Step 8 Status check

Open "Current Status", the typical parameters are referenced as below:

- Ethernet setting, WAN port information.
- SIP setting, SIP server information. Checking it if registered or not.
- The current Codec
- Software version information.

## Ethernet Settings

Current IP : 192.168.0.102  
PPPoE Status : Offline

## SIP Settings

SIP Registrar : 61.235.99.66 (DOWN) (UP) (DOWN) (DOWN)  
SIP Proxy : 61.235.99.66  
SIP Realm : 61.235.99.66  
SIP Port : 5060

## NAT Status

NAT Server : Disabled

## Codec

Optional Codec : G723/5, G723/6, G711A, G711U.

## Time

System Time : 2007/03/27 11:20:48  
Working Time : 19:59:11

## Version

Software Version: V11.02.T3.300...-NOP 2007/03/07

## 5 Function introduce

### 5.1 Config IP address of gateway

There are three ways for configure IP address of gateway : DHCP, PPPOE ,static ip.

**One command way:**

#### Static IP setting

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>ip 192.168.0.24 255.255.255.0 //config WAN IP, and the IP_mask//
Root/Conf/E0>qu //exit E0 mode//
Root/Conf>route add default 192.168.0.1 //config route//
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(550Bytes) Written successfully.
```

#### DHCP setting

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>dhcp //set DHCP, it can get IP address and
route automatically //

Dhcp client start up! Please wait.....
Root/Conf/E0> qu //exit E0 mode//
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(550Bytes) Written successfully.
```

### **PPPOE setting, if the PPPOE account is root, the password is 123456**

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>pppoe root 123456 //set PPPOE//
Root/Conf/E0> qu //exit E0 mode//
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(550Bytes) Written successfully.
```

### **Note:**

**1 if here can not use the DHCP and PPPOE, use following command,**

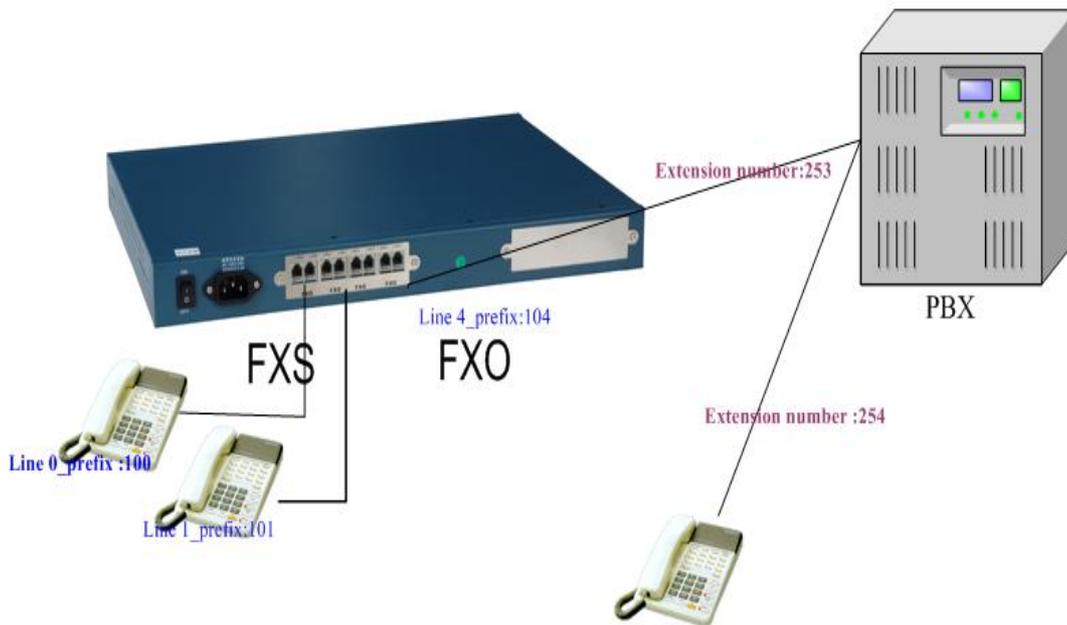
```
Root/Conf/E0> //enter e0 configure mode//
Root/Conf/E0>no dhcp //cancel DHCP//
Root/Conf/E0>no pppoe //cancel PPPOE//
```

**2 when the gateway use the static IP and you change to another static IP address, you must set the default route again.**

## **5.2 Make a point to point call in one gateway**

**POINT TO POINT in a gateway, that is 100 call 101 or 101 call 100.**

## FXS / FXO connect example



```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>ip 192.168.0.24 255.255.255.0 //config WAN IP, and the IP_mask//
Root/Conf/E0>qu //exit E0 mode//
Config Password: //here is no password//

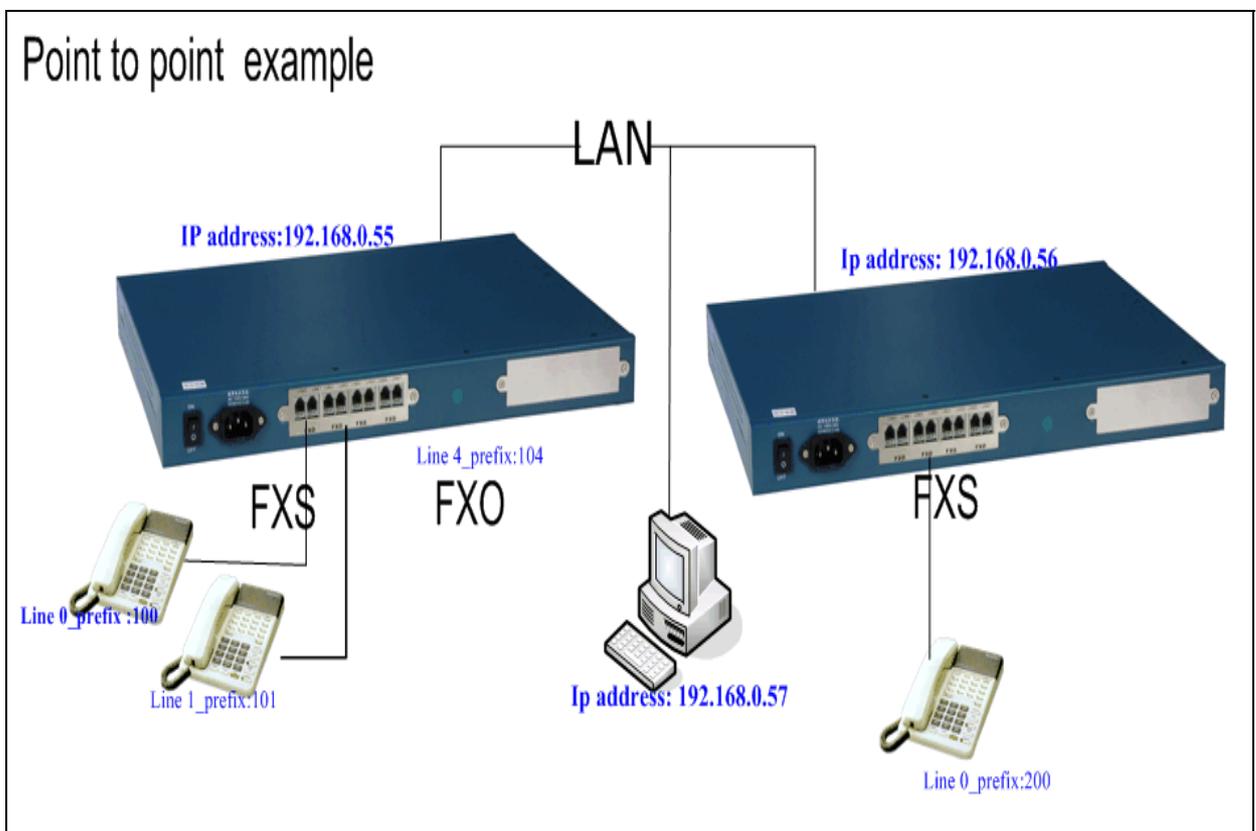
Root/Conf>line 0 //enter line 0 mode//
Root/Conf/Line0>pre add 100 //add line 0's prefix number//

Root/Conf/Line0>q //exit line 0 mode//
Root/Conf>line 1 //enter line 1 node//
Root/Conf/Line1>pre add 101 //add line 1's prefix number//
Root/Conf/Line1>q //exit line 1 mode//
Root/Conf>dial t //configure dial plan//
Root/Conf/Dial T>map 127.0.0.1 //config map IP address//
Root/Conf/Dial T>qu //exit dial plan//
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(583Bytes) Written successfully.
Root/Conf>
```

**Note:** if you make a call from VOIP to PSTN, you let the phone port

connect a original phone and the pstn port connect a external line of PBX, then when you call the pstn port's prefix number, you can hear a second dialtone, then you dial the another external number of PBX, it'll connect. If you make a call from PSTN to VOIP, you let the phone port connect a original phone and the pstn port connect a external line of PBX, then you call the number that connect a external line of PBX from another external number of PBX, you can hear a second dialtone, then you dial the line 0 prefix number, it'll connect. It configures all like point to point in one gateway.

### 5.3 Make a point to point call from one gateway from another gateway



**A gateway configures:**

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>ip 192.168.0.55 255.255.255.0 //config WAN IP, and the IP_mask//
Root/Conf/E0>qu //exit E0 mode//
```

## IAD USER MANUAL

---

```
Root/Conf>line 0 //enter line 0 mode//
Root/Conf/Line0>pre add 100 //add line 0's prefix number//
Root/Conf/Line0>q //exit line 0 mode//
Root/Conf>line 1 //enter line 1 node//
Root/Conf/Line1>pre add 101 //add line 1's prefix number//
Root/Conf/Line1>q //exit line 1 mode//
Root/Conf>dial t //configure dial plan//
Root/Conf/Dial T>map 192.168.0.56 //config map IP address//
Root/Conf/Dial T>qu //exit dial plan//
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(583Bytes) Written successfully.
Root/Conf>
```

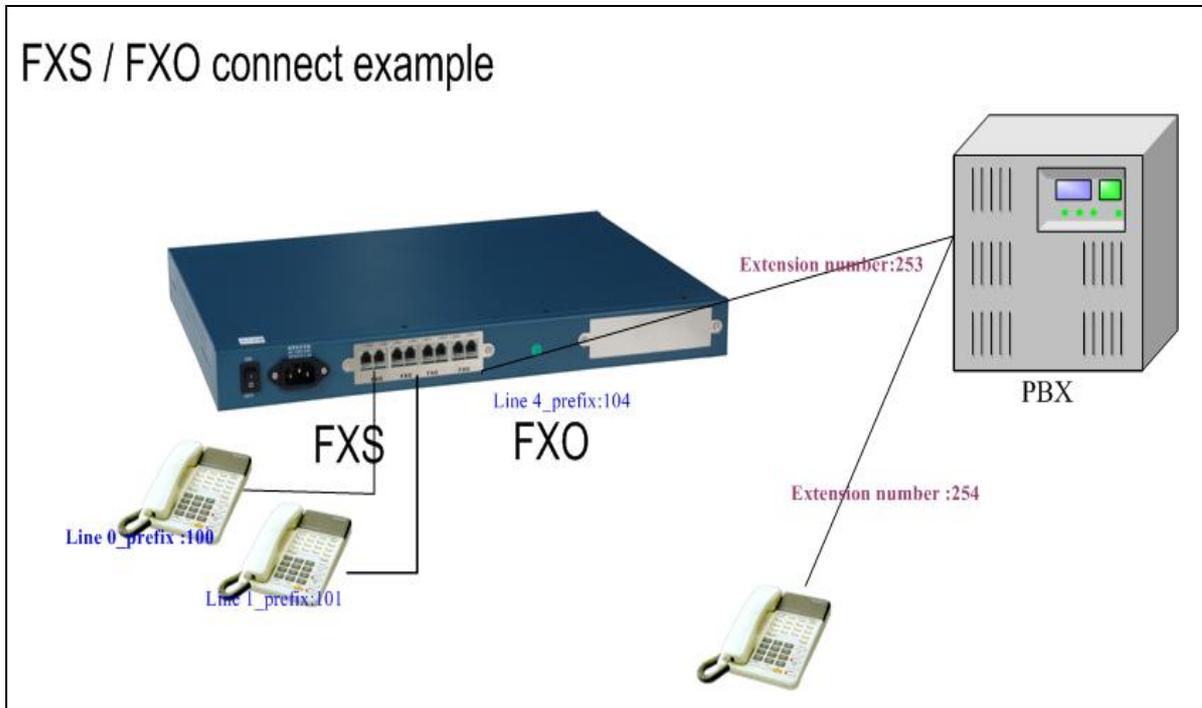
### **B gateway configures:**

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//
```

```
Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>ip 192.168.0.56 255.255.255.0 //config WAN IP, and the IP_mask//
Root/Conf/E0>qu //exit E0 mode//
Config Password: //here is no password//
```

```
Root/Conf>line 0 //enter line 0 mode//
Root/Conf/Line0>pre add 200 //add line 0's prefix number//
Root/Conf/Line0>q //exit line 0 mode//
Root/Conf>line 1 //enter line 1 node//
Root/Conf/Line1>pre add 201 //add line 1's prefix number//
Root/Conf/Line1>q //exit line 1 mode//
Root/Conf>dial t //configure dial plan//
Root/Conf/Dial T>map 192.168.0.55 //config map IP address//
Root/Conf/Dial T>qu //exit dial plan//
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(583Bytes) Written successfully.
Root/Conf>
```

## 5.4 Make a call between VOIP and PSTN directly



We have the FXS+FXO gateway, the FXS port connects original phone, and the FXO port connects the extensional line of PBX, if so the gateway can call VOIP and PSTN. General FXS calls FXO, and then calls PSTN again or PSTN call FXO, then calls FXS, please see 5.2. Here instructs that FXS call PSTN directly, or PSTN calls FXS directly.

**For example, 100 call 254 directly:**

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>ip 192.168.0.24 255.255.255.0 //config WAN IP, and the IP_mask//
Root/Conf/E0>qu //exit E0 mode//
Config Password: //here is no password//

Root/Conf>line 0 //enter line 0 mode//
Root/Conf/Line0>pre add 100 //add line 0's prefix number//

Root/Conf/Line0>q //exit line 0 mode//
```

## IAD USER MANUAL

---

```
Root/Conf>line 4 //enter line 4 node//
Root/Conf/Line4>pre add 104 //add line 4's prefix number//
Root/Conf/Line4>q //exit line 4 mode//
Root/Conf>dial t //configure dial plan//
Root/Conf/Dial T>map 127.0.0.1 //config map IP address//
Root/Conf/Dial T>pstn 1 // config go pstn force//
Root/Conf/Dial T>qu //exit dial plan//
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(583Bytes) Written successfully.
Root/Conf>
```

### Note:

**Disable (pstn -1), all call will go to VOIP.**

**Force (pstn 1), all calls will go to PSTN.**

**Auto (pstn 0), when the VOIP disconnects, then go to PSTN.**

**For example, 254 call 100 directly:**

**We set oppchan in port setting interface, for example, here is 4FXS+4FXO gateway, we set oppchan line 0 to line 4, then the call that is from PSTN to VOIP, the line 0 ring, there is no needing the second dialing. But here some different, the PSTN 254 must dial 253, then 100 rings.**

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//
Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>ip 192.168.0.24 255.255.255.0 //config WAN IP, and the IP_mask//
Root/Conf/E0>qu //exit E0 mode//
Root/Conf>line 0 //enter line 0 mode//
Root/Conf/Line0>pre add 100 //add line 0's prefix number//
Root/Conf/Line0>oppchan 4 //set relative line 4//
Root/Conf/Line0>q //exit line 0 mode//
Root/Conf>line 4 //enter line 4 mode//
Root/Conf/Line4>pre add 104 //add line 4's prefix number//
Root/Conf/Line4>oppchan 0 //set relative line 0//
Root/Conf/Line4>q //exit line 4 mode//
Root/Conf>dial t //configure dial plan//
Root/Conf/Dial T>map 127.0.0.1 //config map IP address//
Root/Conf/Dial T>qu //exit dial plan//
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(583Bytes) Written successfully.
```

## **5.5 Make a call between VOIP and PSTN directly**

The register parameters includes register server' address, register server port, proxy address, proxy port, outbound proxy address, outbound proxy port, realm address, register user ,register password in standard SIP protocol. Register server' address, register server port, proxy address, proxy port, realm address, register user, register password must input in gateways, others are decided by server's requirement. Our SIP server—XMC need input register server' address, register server port, proxy address, proxy port, realm address, register user, register password.

**Register server address:** SIP register's IP or domain name

**Register port:** the port is that exchanges signal with register server, the default is 5060

**Proxy server address:** SIP proxy server's IP address, generally it is the same with the register IP address, if you input wrong proxy server, it can register but can not call.

**Proxy port:** SIP proxy server's port, generally it is the same with the register port.

**Outbound proxy server:** it is often used transfer media then the media of gateways in NAT is disconnected.

**Realm address:** manage realm

**Register user:** every line has register user.

**Register password:** every: line has register password

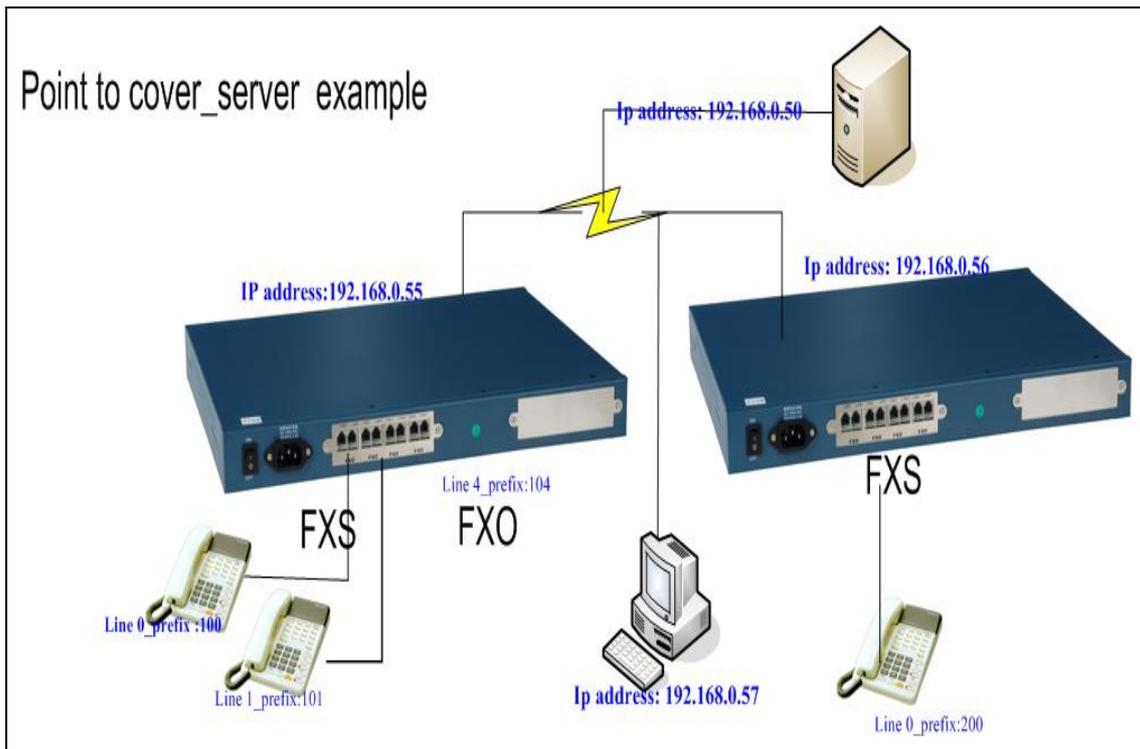
### **For example:**

Sip server: 192.168.0.50

Sip account: 100 200

Password: 1001 2001

Then 100 call 200, or 200 call 100



### A GATEWAY CONFIGURE

```

Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>ip 192.168.0.55 255.255.255.0 //config WAN IP, and the IP_mask//
Root/Conf/E0>qu //exit E0 mode//
Root/Conf>line 0 //enter line 0 mode//
Root/Conf/Line0>pre add 100 //add line 0's prefix number//
Root/Conf/Line0>num 100 //set line register number 100//
Root/Conf/Line0>password 1001 //set line register password 1001//
Root/Conf/Line0>q //exit line 0 mode//
Root/Conf>su //enter super user config mode//
Please input the Super Password: //input the super password: admin//

Root/Conf>sip //enter SIP mode//
Root/Conf/SIP>register 192.168.0.50 5060 //input the SIP server IP address and
port//
Root/Conf/SIP>proxy 192.168.0.50 5060 //input the proxy IP address and port //
Root/Conf/SIP>realm 192.168.0.50 //input the realm address//
Root/Conf/SIP>qu //exit SIP mode//
Root/Conf/Dial T>map 0.0.0.0 //config map IP address//
Root/Conf/Dial T>qu //exit dial plan//
    
```

```
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(609Bytes) Written successfully.

B GATEWAY CONFIGURE
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>ip 192.168.0.56 255.255.255.0 //config WAN IP, and the IP_mask//
Root/Conf/E0>qu //exit E0 mode//
Root/Conf>line 0 //enter line 0 mode//
Root/Conf/Line0>pre add 200 //add line 0's prefix number//
Root/Conf/Line0>num 200 //set line register number 200//
Root/Conf/Line0>password 2001 //set line register password 2001//
Root/Conf/Line0>q //exit line 0 mode//
Root/Conf>su //enter super user config mode//
Please input the Super Password: //input the super password: admin//

Root/Conf>sip //enter SIP mode//
Root/Conf/SIP>register 192.168.0.50 5060 //input the SIP server IP address and
port//
Root/Conf/SIP>proxy 192.168.0.50 5060 //input the proxy IP address and port //
Root/Conf/SIP>realm 192.168.0.50 //input the realm address//
Root/Conf/SIP>qu //exit SIP mode//
Root/Conf/Dial T>map 0.0.0.0 //config map IP address//
Root/Conf/Dial T>qu //exit dial plan//
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(609Bytes) Written successfully.
```

## 5.6 IVR system manage

### Function instruction:

You can use IVR to check and configure the gateway. It is convenient using IVR, only press the phone button, if the gateway has FXS port, you can use a original phone to connect directly the FXS port; if the gateway has no FXS port, only has FXO port, you can connect a extension line to the FXO port, then you dial the extension number, then dial \*\*, you can configure it.

Command configures instruction:

- 1) ivrkey, that is which do you press button on phone to enter IVR system, the default is \*\*
- 2) configure or start IVR, enable is in using, disable is not in using.

3) configure the IVR password, the default is 888.

4) configure IVR is locked or not, and voice is used.

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//
Root/Conf>app //enter app mode//
Root/Conf/App>ivr //enter ivr mode//
Root/Conf/App/Ivr> //show ivr parameters//
Root/Conf/App/Ivr>sh
-----ivr show-----
```

```
ivrlock : no ivrreport : Enable
ivrconfig : Enable ivrpassword :
language : Chinese ivrkey : **
* 9 : Produce a general secret key.
* 1 : Set an ip static address (123.123.123.123).
* 0 : Delete a static ip address (123.123.123.123).
```

```
-----
Root/Conf/App/Ivr>
```

## 5.7 Manage user authority

### Function instruction

Here are two kinds, first is managing three logging way that is configure their login IP address and port. Second is configure user authority, here are original user and super user, the super have all authority, and they can configure authority of original user.

#### Configure telnet login's IP and port

```
Login: admin // the default is admin //
Password: admin // the default password is admin //
Root>con // enter con mode //
Root/Conf>admin // enter Admin mode //
Root/Conf/Admin>telconf 192.168.2.74 23 //configure the telnet login IP address
and port, the default is 23//
```

#### Configure WEB login's IP and port

```
Login: admin // the default is admin //
Password: admin // the default password is admin //
Root>con // enter con mode //
Root/Conf>admin // enter Admin mode //
Root/Conf/Admin>webconf 192.168.2.74 80 //configure the web login IP address and
port, the default is 80//
```

## 5.8 Display call ID and defect call ID

### Function instruction

If you want to your phone that connects the FXS port can display the call ID, you must open the fxs port's call ID switch (the phone must support the display function), now here are 2 mode ,FSK and DTMF.

Display call ID:

### 1、 phone A----- A gateway's FXS port ----- B gateway's FXS port -----phone B

If we want to phone B display phone A's call ID, we must open call ID switch, that sets FSK or DTMF, and meantime set A gateway's number.

B gateway's configure

```
Root/Conf>line //set all line's parameters //
Root/Conf/LineAll>display fsk // set all line open display call ID switch//
Root/Conf/LineALL>quit // quit line mode //
Root/Conf>write // save these//
```

A gateway's configure

```
Root/Conf>line //set all line's parameters //
Root/Conf/LineAll>number 91000 // set all line number are: 91000 //
Root/Conf/LineALL>quit //quit line mode //
Root/Conf>write // save these //
```

### 2、 phone A----- A gateway's FXS port ----- B gateway's FXO port -----PSTN

If we want to phone A display call ID from PSTN, We need to open A gateway's FXS port and B gateway's FXO port's switch, configure is following:

A gateway's configure

```
Root/Conf>line //set all line's parameters //
Root/Conf/LineAll>display fsk // set all line open display call ID switch//
Root/Conf/LineALL>quit // quit line mode //
Root/Conf>write // save these//
```

B gateway's configure

```
Root/Conf>line //set all line's parameters //

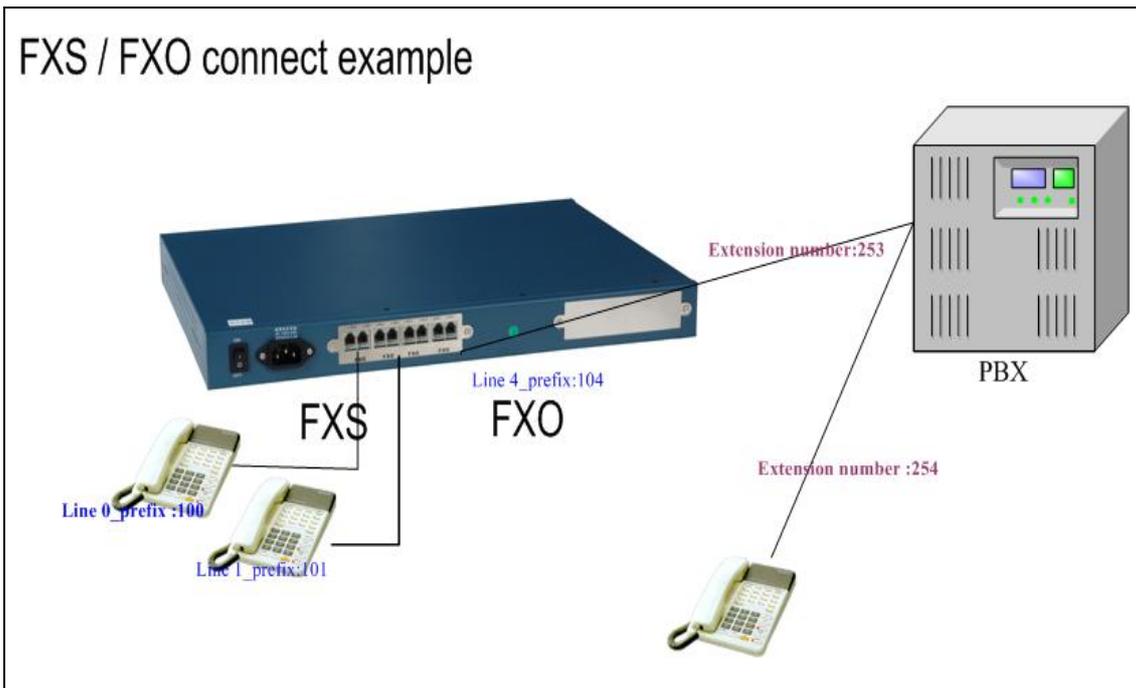
Root/Conf/LineAll>display fsk //set all line open display call ID switch//
Root/Conf/LineAll>number 91000 // set all line number are: 91000 //
Root/Conf/LineALL>quit //quit line mode //
Root/Conf>write // save these //
```

## 5.9 Billing from voip to PSTN

### Function instruction

When we billing with a line number, general start to billing when the called hands up that is the call line and the called line are 'talk'. But if the call is from VOIP to PSTN, it need to second dial the called number, then there has some error about billing. So we have 2 ways to solve it. First is invert check, when the call are dialing second, the line 's status is 'wait start'. the line is 'talk 'until the PSTN called phone hands up. Second is find voice that is when the call hear the called phone's voice, then start to billing.

For example: 100 calls 254, 100 must dial 104,then dial 254, so the call can connect successfully .



### Invertcheck

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>ip 192.168.0.24 255.255.255.0 //config WAN IP, and the IP_mask//
```

## IAD USER MANUAL

---

```
Root/Conf/E0>qu //exit E0 mode//
Config Password: //here is no password//

Root/Conf>line 0 //enter line 0 mode//
Root/Conf/Line0>pre add 100 //add line 0's prefix number//
Root/Conf/Line0>num 100 //set the line number is 100 //
Root/Conf/Line0>invertcheck //open invertcheck//

Root/Conf/Line0>q //exit line 0 mode//
Root/Conf>line 4 //enter line 1 node//
Root/Conf/Line4>pre add 104 //add line 1's prefix number//
Root/Conf/Line4>num 104 //set the line number is 104//
Root/Conf/Line4>invertcheck //open invertcheck//
Root/Conf/Line4>q //exit line 1 mode//
Root/Conf>dial t //configure dial plan//
Root/Conf/Dial T>map 127.0.0.1 //config map IP address//
Root/Conf/Dial T>qu //exit dial plan//
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(583Bytes) Written successfully.
Root/Conf>
```

### find voice

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>ip 192.168.0.24 255.255.255.0 //config WAN IP, and the IP_mask//
Root/Conf/E0>qu //exit E0 mode//
Config Password: //here is no password//

Root/Conf>line 0 //enter line 0 mode//
Root/Conf/Line0>pre add 100 //add line 0's prefix number//
Root/Conf/Line0>num 100 //set the line number is 100 //
Root/Conf/Line0>find voice 3 //open find voice//

Root/Conf/Line0>q //exit line 0 mode//
Root/Conf>line 4 //enter line 1 node//
Root/Conf/Line4>pre add 104 //add line 1's prefix number//
Root/Conf/Line4>num 104 //set the line number is 104//
Root/Conf/Line4>find voice 3 //open find voice//
```

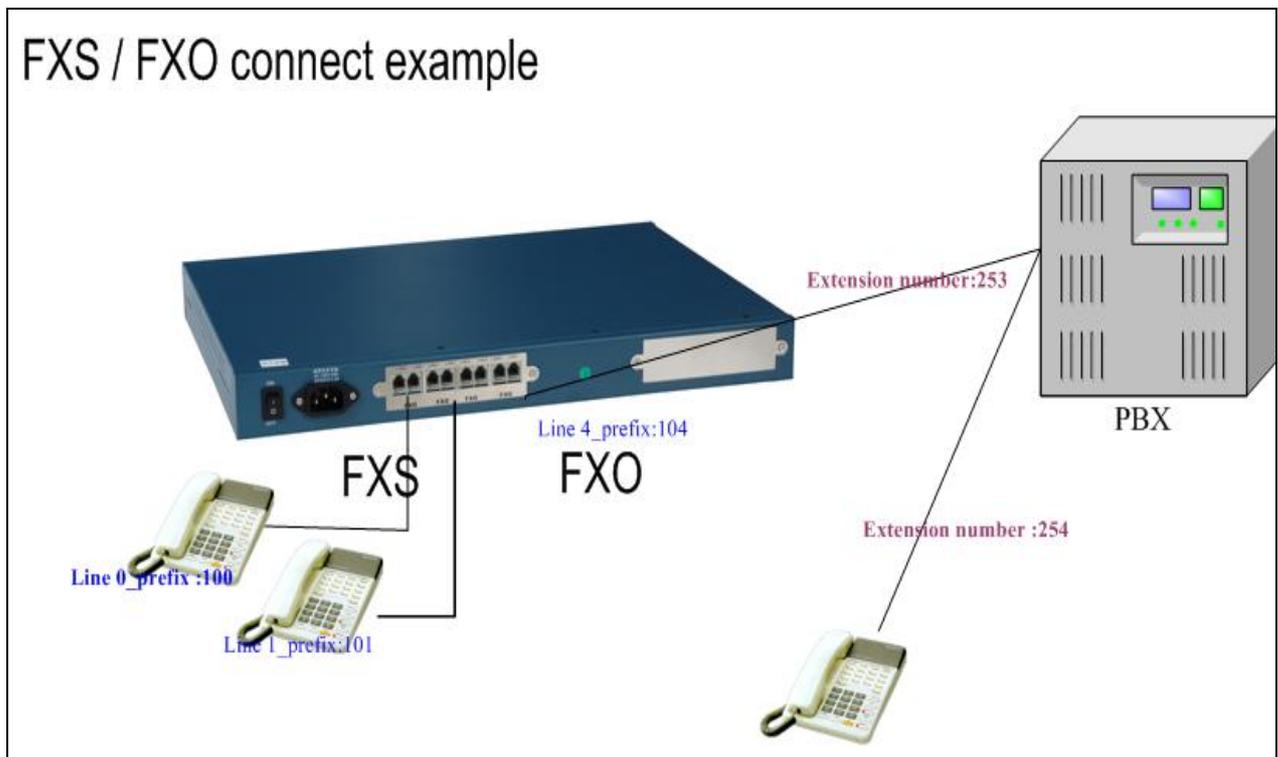
```
Root/Conf/Line4>q //exit line 1 mode//
Root/Conf>dial t //configure dial plan//
Root/Conf/Dial T>map 127.0.0.1 //config map IP address//
Root/Conf/Dial T>qu //exit dial plan//
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(583Bytes) Written successfully.
Root/Conf>
```

### 5.10 The simple dial from VOIP to PSTN

#### Function instruction

If we especially set line's prefix or dial plan, we can not hear second dialtone and call the PSTN directly.

For example: 100 calls 254, we make the call from 100 to 254 directly



**Phone 100 dial 104254, then the extension number ring.**

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>e0 //enter e0 configure mode//
```

## IAD USER MANUAL

---

```
Root/Conf/E0>ip 192.168.0.24 255.255.255.0 //config WAN IP, and the IP_mask//
Root/Conf/E0>qu //exit E0 mode//
Config Password: //here is no password//
```

```
Root/Conf>line 0 //enter line 0 mode//
Root/Conf/Line0>pre add 100 //add line 0's prefix number//
Root/Conf/Line0>num 100 //set the line number is 100 //
```

```
Root/Conf/Line0>q //exit line 0 mode//
Root/Conf>line 4 //enter line 1 node//
Root/Conf/Line4>pre add 104T //add line 1's prefix number//
Root/Conf/Line4>num 104 //set the line number is 104//
Root/Conf/Line4>q //exit line 1 mode//
Root/Conf>dial t //configure dial plan//
Root/Conf/Dial T>map 127.0.0.1 //config map IP address//
Root/Conf/Dial T>qu //exit dial plan//
Root/Conf>wr //save these//
```

Writing data into flash memory. Please wait...

(583Bytes) Written successfully.

Root/Conf>

### Phone 100 dial 254, then the extension number ring.

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//
```

```
Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>ip 192.168.0.24 255.255.255.0 //config WAN IP, and the IP_mask//
Root/Conf/E0>qu //exit E0 mode//
Config Password: //here is no password//
```

```
Root/Conf>line 0 //enter line 0 mode//
Root/Conf/Line0>pre add 100 //add line 0's prefix number//
Root/Conf/Line0>num 100 //set the line number is 100 //
```

```
Root/Conf/Line0>q //exit line 0 mode//
Root/Conf>line 4 //enter line 1 node//
Root/Conf/Line4>pre add 104T //add line 1's prefix number//
Root/Conf/Line4>num 104 //set the line number is 104//
Root/Conf/Line4>q //exit line 1 mode//
Root/Conf>dial t //configure dial plan//
Root/Conf/Dial T>map 127.0.0.1 //config map IP address//
Root/Conf/Dial T>pre add -0 +104/ // set all dial number to add 104
```

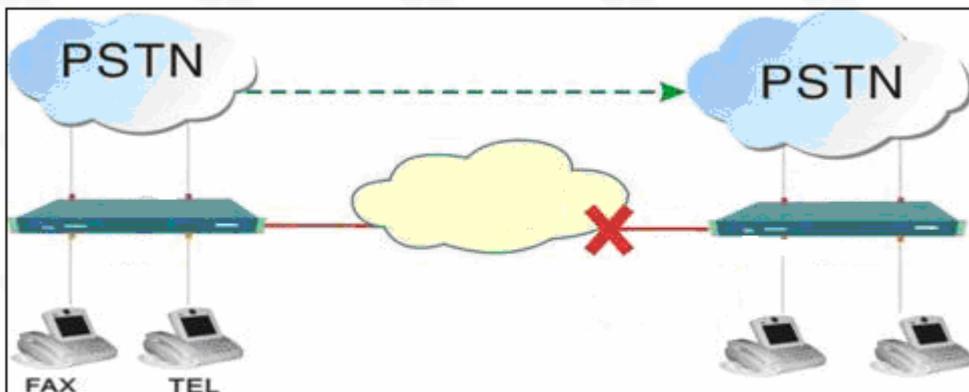
### automatically//

```
Root/Conf/Dial T>qu //exit dial plan//
Root/Conf>wr //save these//
Writing data into flash memory. Please wait...
(583Bytes) Written successfully.
Root/Conf>
```

## 5.11 Call protection

### Function instruction

When network offline or power off, put FOS telephone and FXO PSTN line into short circuit, call can go through PSTN automatically. This function can only be used in the FXS+FXO gateway, there is no need to do any setting to use this function, and gateway will connect automatically under the breaker circumstances.



## 5.12 Hotline

### Function instruction

When the FXS port configure hotline number, then when the phone hand up, it dials a series number automatically . when the FXO port configure hotline number, if the call is from PSTN to VOIP, when the FXO line hand up, it dials a series number automatically .

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>e0 //enter e0 configure mode//
Root/Conf/E0>ip 192.168.0.24 255.255.255.0 //config WAN IP, and the IP_mask//
Root/Conf/E0>qu //exit E0 mode//
```

Config Password: //here is no password//

Root/Conf>line 0 //enter line 0 mode//

Root/Conf/Line0>pre add 100 //add line 0's prefix number//

Root/Conf/Line0>hotline 101 //set line 0 hotline number is 101//

### 5.13 Record

#### Function instruction

**We can set many kinds of dialtone after record.**

#### Environment

1. one gateway
2. one original phone if fxs port
3. an original phone and two PSTN line if FXO port
4. one PC with hypertrm ,because record must in console..

#### Record process:

Note: following use FXS port, the phone connects line 0 port.

Login: admin //input the user name//

Password: //input the password//

Root>con // enter config mode//

Please input the Config Password: //here is no password//

Root/Conf>app // enter appmode //

Root/Conf/App>record // record command //

Please hang up all phones first.....! // hand on all phone //

Then select a line to record (0-1):0 // use line 0 to record//

Now choose a line 0

#### To record the audio data:

1. Hand the your telephone linked with gateway;
2. Press '1' to start recording;
  - Press '2' to end recording and replay the audio;
  - Press '3' to cut the first frame of the audio just recorded;
  - Press '4' to add one frame before the start of the audio;
  - Press '5' to add one frame after the end of the audio;
  - Press '6' to cut the last frame of the audio;
  - Press '7' to clear the audio.

#### To write the audio data to flash:

1. Input the command 'W';
2. Choose a index of the record;

```
W // input W command //
Please choose a IVR index to write (0-1):0 // input index 0 //
Writing audio data to flash (Block 0) ...OK. // save successfully //
```

To quit record mode:

1. Input the command 'q' at any time;

Transfer record:

```
Root/Conf>line 0 //enter line 0 mode//
Root/Conf/Line0>dialtone ivr 0 //use the record that saved line 0//
```

## 5.14 NAT& DMZ, DNS

### Function instruction

Using NAT can make many gateway that are in LAN connect WAN with a public IP address. Using DMZ can make public's IP address login private gateway. Using DNS will change domain name to IP address. DNS can set main DNS and backup DNS, when the main DNS can not work; the backup DNS continue to work.

### NAT and DMZ

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//
```

```
Root/Conf>e0 // enter e0 mode //
Root/Conf/E0>Nat // enter NAT configure//
Root/Conf/E0/Nat>start // open NAT function //
Root/Conf/E0/Nat>stop // stop NAT function //
Root/Conf/E0/Nat>dmz ***.***.***.*** // set DMZ //
```

### DNS

```
Root/Conf>dns 202.96.128.68 // set main DNS//
Root/Conf>secondarydns 202.96.136.133 // set backup DNS //
```

## 5.15 Select codec

Function instruction:

The gateway support 2 DSP, G723 and G729. G723 includes g711u, g711a, g723/5, g723/6; G729 includes g729, g729a, g729ab, g711a, g711u. If the call and the

called both select G723 or G729, now RTP select the called codec. If the call and the called select different codec, now RTP select the call codec. 4 ports series and 8 PORTS SERIES change codec from G723 to G729 or from g729 to g723, the gateway must be reboot.

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>dsp g723 // set DSP//
Root/Conf>line // enter line mode //
Root/Conf/LineALL>codec g723/6 3 // set codec //
```

## 5.16 Voice adjust

### Function instruction

When you think you phone's voice not be comfortable, you can adjust voice by following command.

The number is between 32 and 40, or not there is some noise.

```
Login: admin //input the user name//
Password: //input the password//
Root>con // enter config mode//
Please input the Config Password: //here is no password//

Root/Conf>line // enter line mode //
Root/Conf/LineALL>iv d ** // set input number //
Root/Conf/LineALL>iv a ** // set input simulate number //
Root/Conf/LineALL>ov d** // set output number //
Root/Conf/LineALL>ov a ** // set output simulate number //
```

## 5.17 Dial plan

**Dialing rule:** the default "T" can be defined as any number. One gateway can set several dial plans, may be 2T, 4T, 45T, 453T and so on. Called number will match the longest dial plan prefix.

For example, you call the number 453789xxxx, it goes by 453T; you call the number

4000XXXX, it goes by 4T.

**Map address:** registering with GK where should be set as 0.0.0.0. If our gateways register the server and it must pass through the server when the gateways call, we set the map rules 0.0.0.0.

If our gateways call another gateway directly and not pass through any server, we set the map rules another gateway's IP address.

If line 0 call line 1 in one gateway, then we set the map rules 127.0.0.1. one gateway can set several dial plans, then they have different IP MAP RULES, it is decided by the called numbers.

**Prefix Add Num:** when you call 123456, here you input 888, and then fact the called number is 888123456

**Prefix minus Num:** when you call 12345678, here you input 3, then fact the called number is 45678,

**Prefix end num:** when you call 12345678, here you input 888, then fact the called number is 12345678888

If you input these are 1 46 789, then you call 5895632, then fact sent the called number is 46895632789.

**Ring mode:** relay or terminal. Relay, we can hear the remote ring, terminal, we can hear the local ring.

**Intelligent Route:** auto, disable, force. It mainly is used fxs+fxo gateways. Disable, all call will go to VOIP.

Force, all calls will go to PSTN.

Auto, when the VOIP disconnects, then go to PSTN.

## 5.18 Function complementarities

Function	command	example
Display parameters	show	Root/Conf>show e0
Check version	version	Root/Conf>ver
Enter super user	su	Root/Conf>su Please input the Super Password:
help	Help or shift+?	Root/Conf>help
Check net	ping	Root/Conf>ping 192.168.2.1
quit	quit	Root/Conf/E0>quit

## IAD USER MANUAL

---

<b>Set login password</b>	enpass	Root/Conf>enpass 1234
<b>Set default</b>	set default	Root/Conf>set default
<b>Reboot gateway</b>	reboot	Root/Conf>reboot Root/Conf>reboot 1d2h3m
<b>save</b>	write	Root/Conf>write
<b>Select DTMF</b>	dtmftrans	Root/Conf/Line0>dtmftrans rfc2833
<b>Set fast start</b>	fast start	Root/Conf/LineALL>fast start
<b>Check sce</b>	sce	Root/Conf/LineALL>sec
<b>Check busy tone</b>	busy check	Root/Conf/LineALL>busy check
<b>Add all line prefix number continuous</b>	sfpe	Root/Conf>sfpe 110

## 6 Frequently Asked Questions

### *What is VoIP?*

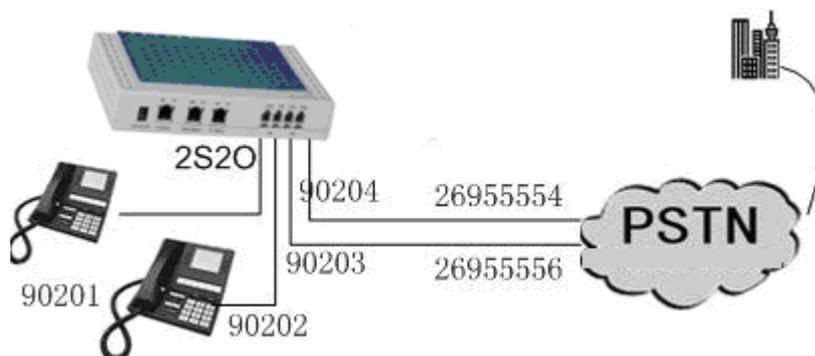
Voice over Internet Protocol (VoIP), is a technology that allows you to make voice calls using a broadband Internet connection instead of a regular (or analog) phone line. Some VoIP services may only allow you to call other people using the same service, but others may allow you to call anyone who has a telephone number - including local, long distance, mobile, and international numbers. Also, while some VoIP services only work over your computer or a special VoIP phone, other services allow you to use a traditional phone connected to a VoIP adapter.

### *What is the difference between FXS and FXO?*

**FXS - Foreign Exchange Subscriber** interface (the plug on the wall) delivers POTS service from the local phone company's Central Office (CO) and must be connected to subscriber equipment (telephones, modems, and fax machines). In other words an FXS interface points to the subscriber. An FXS interface provides the following primary services to a subscriber device: Dial Tone, Battery Current, and Ring Voltage

**FXO - Foreign Exchange Office** interface (the plug on the phone) receives POTS service, typically from a Central Office of the Public Switched Telephone Network (PSTN). In other words an FXO interface points to the Telco office. An FXO interface provides the following primary service to the Telco network device.

**FOR EXAMPLE:** The telephones (90201\90202) connect the FXS PORTS; the PBX extensions (26955556-90203\26955554-90204) connect the FXO PORTS.



### *What is VoIP-to-PSTN Calls?*

To make a VoIP-to-PSTN call, users need to dial the FXO SIP account phone number first.

A ring tone is played once followed by a dial tone. At this time, users can dial a PSTN telephone number or a mobile telephone number then # (or wait for 4 seconds). The call will be established afterwards. If no PSTN number is entered after the dial tone, the IAD will hang up automatically in 10 seconds.

In the web configuration page, if the Route to PSTN field is configured, the second stage dialing is eliminated. That is, after users dial the FXO SIP account number, the PSTN number will be called automatically.

### ***What is PSTN-to-VoIP Calls?***

To make a PSTN-to-VoIP call, PSTN callers need to originate a call to the FXO port telephone number first. If no one answers the FXS phone after 4 (default value, can be configured) ring tones, a dial tone is played. At this time, users can dial a VoIP telephone number then # (or wait for 4 seconds). The call will be established afterwards. If no VoIP number is entered after the dial tone, the IAD will hang up automatically in 10 seconds.

In the web configuration page, if the Route to VoIP field is configured, the second stage dialing is eliminated. That is, after users dial the FXO port telephone number, the VoIP number will be called automatically.

### ***How VoIP / Internet Voice Works?***

VoIP services convert your voice into a digital signal that travels over the Internet. If you are calling a regular phone number, the signal is converted to a regular telephone signal before it reaches the destination. VoIP can allow you to make a call directly from a computer, a special VoIP phone, or a traditional phone connected to a special adapter. In addition, wireless "hot spots" in locations such as airports, parks, and cafes allow you to connect to the Internet and may enable you to use VoIP service wirelessly.

### ***What Kind of Equipment Do I Need?***

A broadband (high speed Internet) connection is required. This can be through a cable modem, or high speed services such as DSL or a local area network. A computer, adaptor, or specialized phone is required. Some VoIP services only work over your computer or a special VoIP phone, while other services allow you to use a traditional phone connected to a VoIP adapter. If you use your computer, you will need some software and an inexpensive microphone. Special VoIP phones plug directly into your broadband connection and operate largely like a traditional telephone. If you use a telephone with a VoIP adapter, you'll be able to dial just as you always have, and the service provider may also provide a dial tone.

### ***Is there a difference between making a Local Call and a Long Distance Call?***

Some VoIP providers offer their services for free, normally only for calls to other subscribers to the service. Your VoIP provider may permit you to select an area code

different from the area in which you live. It also means that people who call you may incur long distance charges depending on their area code and service.

Some VoIP providers charge for a long distance call to a number outside your calling area, similar to existing, traditional wire line telephone service. Other VoIP providers permit you to call anywhere at a flat rate for a fixed number of minutes.

### ***If I have VoIP service, who can I call?***

Depending upon your service, you might be limited only to other subscribers to the service, or you may be able to call anyone who has a telephone number - including local, long distance, mobile, and international numbers. If you are calling someone who has a regular analog phone, that person does not need any special equipment to talk to you. Some VoIP services may allow you to speak with more than one person at a time.

### ***What are some advantages of VoIP?***

Some VoIP services offer features and services that are not available with a traditional phone, or are available but only for an additional fee. You may also be able to avoid paying for both a broadband connection and a traditional telephone line.

### ***What are the disadvantages of VoIP?***

If you're considering replacing your traditional telephone service with VoIP, there are some possible differences:

- A、 Some VoIP services don't work during power outages and the service provider may not offer backup power.
- B、 Not all VoIP services connect directly to emergency services through 9-1-1.
- C、 VoIP providers may or may not offer directory assistance/white page listings.

### ***Does my Computer have to be turned on?***

Only if your service requires you to make calls using your computer. All VoIP services require your broadband Internet connection to be active.

### ***How do I Know If I have a VoIP phone Call?***

If you have a special VoIP phone or a regular telephone connected to a VoIP adapter, the phone will ring like a traditional telephone. If your VoIP service requires you to make calls using your computer, the software supplied by your service provider will alert you when you have an incoming call.

### ***How to enter the order configure mode?***

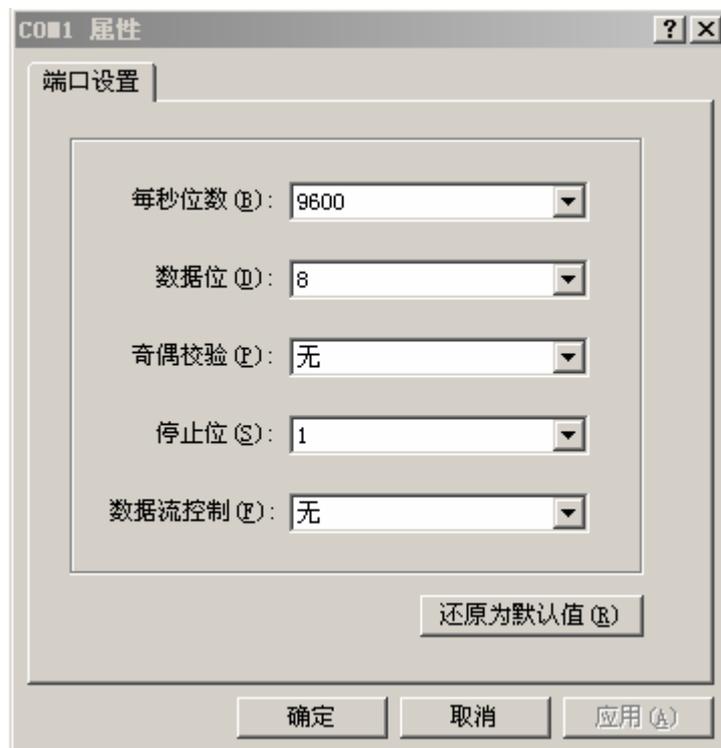
A, There is a configure line in the package. One side is the DB9 (9 needles) which connects the PC'S serial communication port; other is the RJ45 interface (8 line) which connects console interface of gateway.

B, There two straight net lines and one router or hub, one line connects the PC's net interface, the other connects 10 BASE-T interface of gateway, so the PC and the gateway are in a same LAN.

C, Start→accessories→communication→terminal, following photo:



E, Press the "YES", enter the next step, then press "default".



F, Then you have enter the configure mode, the default user is root, the default password is root, Second enter Root>, input "con", there is no password, then you press "enter" on

keyboard , you enter configure mode.

```
Loading COS.....OK
Starting COS.....0xffffe00 (tRootTask): motFecPhyInit check cable connection

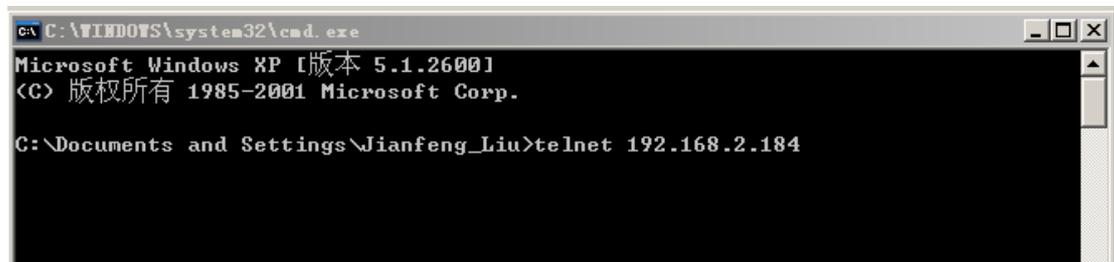
Network initialize.....OK
AudioCard[0] initialize...OK
AudioCard[1] initialize...OK
AudioCard[2] initialize...OK
AudioCard[3] initialize...OK
Login:root

Password:
LINE 0 Register to Realm 192.168.2.71 UP
```

G,If you know the IP address, you can enter the configure mode by telnet.



H,Following input telnet \*\*\*.\*\*\*.\*\*\*.\*\*\*



I, Enter the configure mode

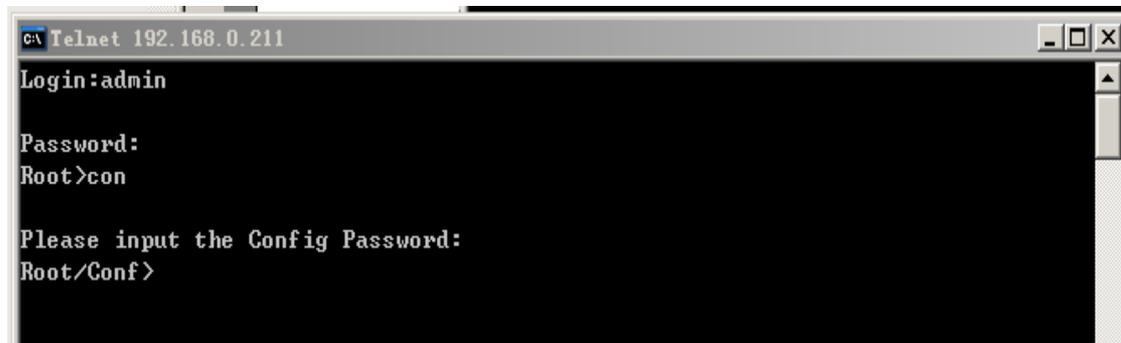


图 (5.6)

***How do I upgrade the firmware of the GW?***

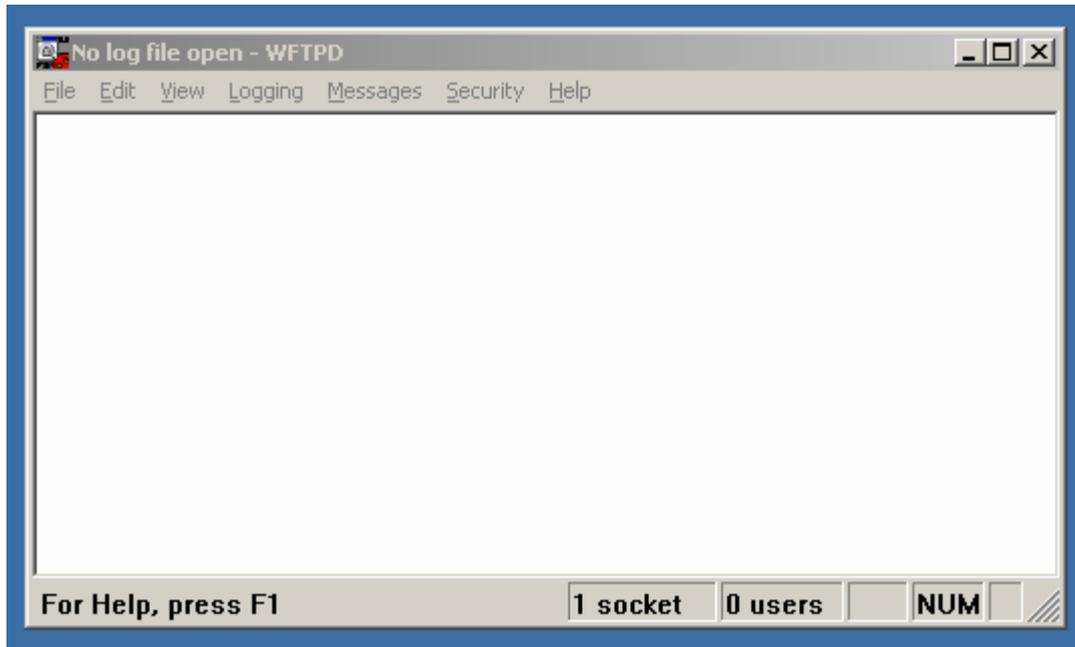
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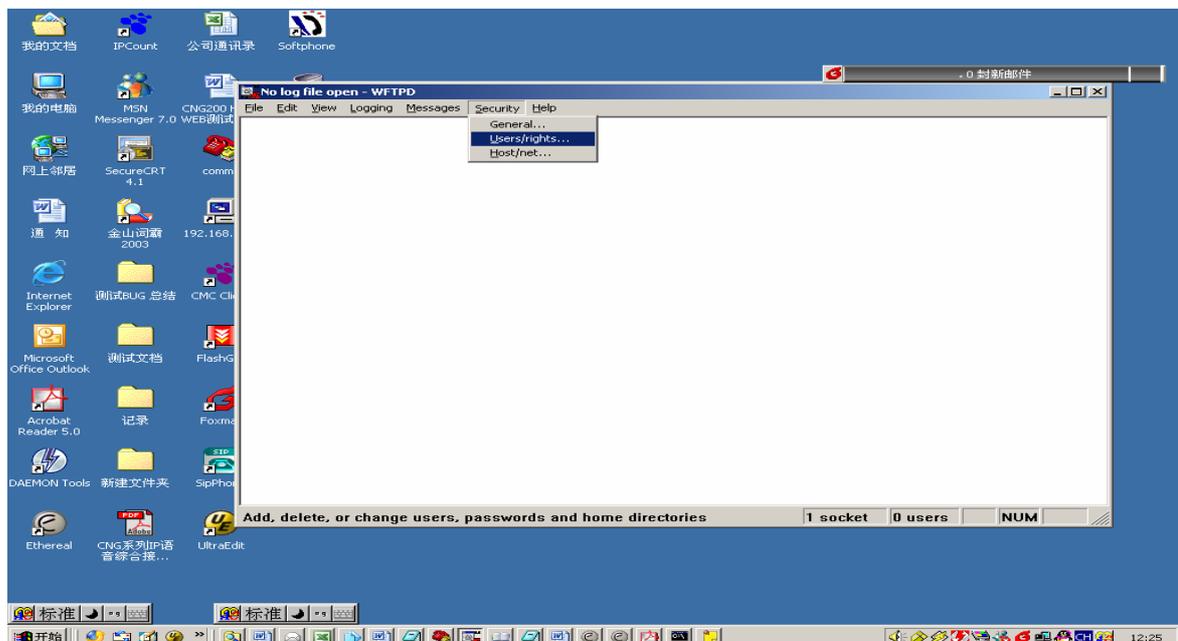
There are two ways that you can upgrade your GW's firmware:

Use the WFTP server in the order configure or in the web page. First you must create a user: **target**, the password: **target**, then input the firmware's route in your computer. Second, you make sure that the computer and the GW are in the same LAN. Third, you can upgrade it.

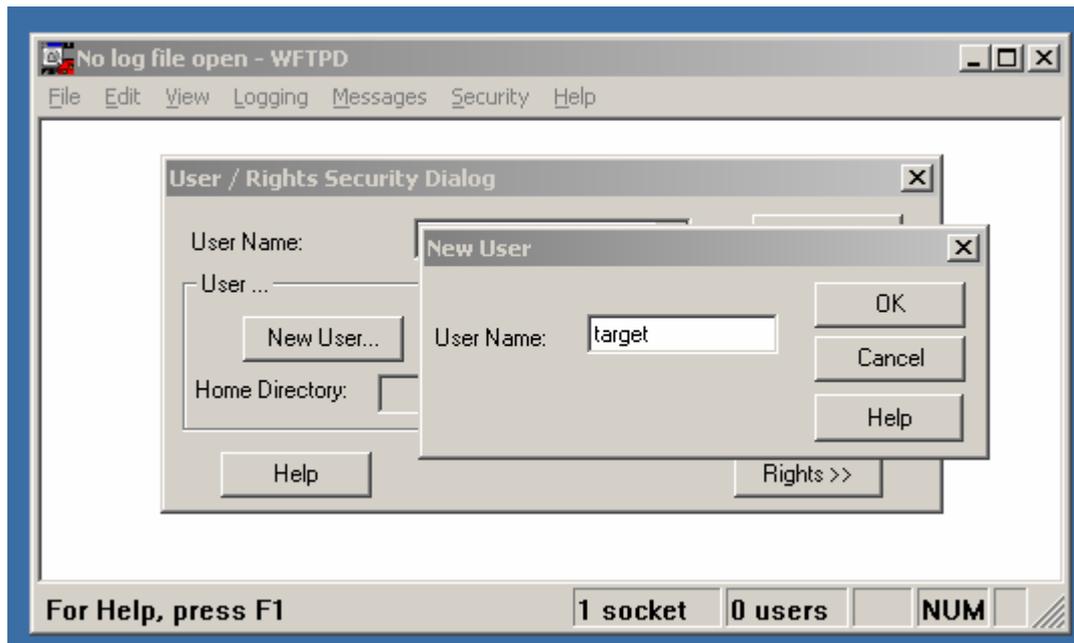
### 1 Open the WFTP



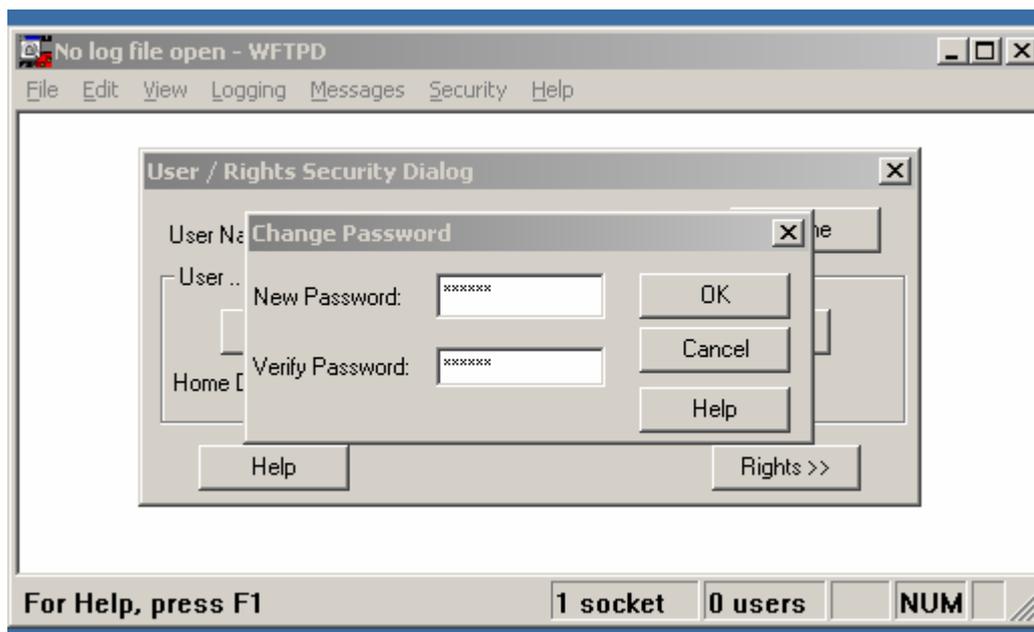
### 2 create a new user



### 3 create a new user: target



4 input the password: target



5 input the firmware's route: d:\cos



6 select the user: target

7 start to upgrade in order configure.

```
Root/Conf>load
FTP server IP(Name):192.168.0.74
File name:v11.02.t3.300.0311
```

A、 Directly upgrade in the web page. You shall select the firmware from your computer.



HTTP update

Select file:  浏览...

Install

### ***What is the state of light in mean?***

**Power light** Always light after connected power

**Active light** the light glitters after connected power, that is the GW is into operation.

**Line X light** When the port that connect the phone line is using ,the light always lights.

**Link light** when 10BASE-T connects the net, the light lights; when it trans the data, the light glitters.

**Speed light** when 100BASE-T connects the net, the light lights.

### ***Why I can not use the IVR? What can I do if the IVR is locked?***

When the gateways' DSP is G729, you can't use the ivr that is you can't hear anything after you press "\*\*\*" on the phone, you must change the DSP. You can use the IVR When the DSP is G723. When the IVR is locked, the super user shall unlock it by entering the order configures.

### ***Does the GW automatically detect when the net disconnects because of external factors?***

If the net disconnects because of External factors, the system can automatically detect not by rebooting the equipment. When the net connects again, the system automatically can connect, not by manual.

### ***Does the GW automatically detect when the server downs or restarts?***

The GW can automatically detect when the server downs or restarts. The GW can automatically connect after the server can be used again.

### ***How do I know which firmware version my GW is running?***

There are two ways that you can see your GW's firmware version:

#### **A. use order configure**

You can enter the "version" or simple of "version" in any configure mode, then you find the firmware version.

For example:

```
Root/Conf>ver
```

```
Software version: V11.02.T3.300 2006/12/08.
```

#### **B. From GW's web page.**

The software version should be displayed on Current status in a format similar to the following: Software Version:

```
Software Version: V11.01.T4.300.0908.--NOP
```

### ***How to configure the dial-plan?***

The GW which has registered the server also can make the point-point call, either can make the point – cover call, but it can not change the dial-plan, how come true? The GW can configure server dial-plans, but they have different prefix. For example, following dial 0t and dial 12t, we only configure the add or minus number but don't change the dial-plan.

**A、** Make the point-point call and the point –cover call, the formers' prefix must be 0,the after' prefix must be 1.

```
Root/Conf/Dial 0T>map 192.168.2.165
```

```
Root/Conf/Dial 0T>q
```

```
Root/Conf>dial 1t
```

```
Root/Conf/Dial 1T>map 0.0.0.0
```

```
Root/Conf/Dial 1T>
```

**B,**make the local mobile and landline number but can not change the user's dial habit.

```
Root/Conf>dial 0t
```

```
Root/Conf/Dial 0T>qu
```

```
Root/Conf>dial 13t
```

```
Root/Conf/Dial 13T>prefix +0
```

```
Root/Conf/Dial 13T>qu
```

```
Root/Conf>dial t
Root/Conf/Dial T>prefix +0371
Root/Conf/Dial T>qu
Root/Conf>wr
```

### ***What is fast start? How do we configure the GW when call NetMeeting?***

It is a rapid call flow of H323 protocol .Comparing with no fast start, if open the rapid call flow, when the terminal equipment receives other equipment's "alerting" signal, it opens Speech logic access and transmitted voice message thoroughly .if we can't open the rapid call flow, the terminal equipment opens Speech logic access after receiving other equipment's

"Connect" signal .if use the Netmeeting, the terminal equipment cannot use the fast start. Whether or not use the faststart, this is decided by other equipment.

### ***How to adjust the volume? What is the number of suitable size for the volume?***

There is the order in the line mode to adjust the volume:

lv | ov d (digital) | a(analog) volume

iv: configure input volume of voice port, in terms of the terminal equipment, its direction from the telephone side to network side.

ov: configure output volume of voice port, in terms of the terminal equipment, its direction from the network side to telephone side.

The default number are IV d 32 , IV a 32 ,OV d 32 ,OV a 32

**NOTE:** The good volume number is between 30 and 40; otherwise, there may be a whisper or noise.

### ***Why there is echo when we pick up the telephone?***

**A,**If the IP telephone calls and the called are in the same room, and their distance is close, please keep them farer.

**B,**Please check whither the code is or no right.

**C,**Please inspect the net line and phone physical equipment, and check that there is some jitter in network.

### ***Why there is no voice when we pick up the phone? Why we hear the busy tone after dialing the first number?***

**A,**The GW made a call with IPCOUNT, That is the line's billing is enable, you shall change it to disable.

**B,**The line configured the hotline, you may be forget the hotline.

**C,**You may forget to configure dial-plan after the GW defaulted.

### ***Why we can't catch the TCP, UDP package when we are using the GW?***

If you want to catch the package, you must use the HUB, because only the HUB is overall broadcasting. if you use the router, you can't catch the package.

### ***What Codec should I use for the GW?***

Generally speaking, all codec provide good voice quality. However, lower bit rate codec may have poor quality for music. DTMF tones and fax signals on audio channel may not be decoded on remote premises. If the bandwidth allows, G.711 is the default option, G.723 give even better sound quality.

By default, PCMU (G711u) will be used. Both PCMU and PCMA will give you toll quality but their bandwidth consumption is also the highest (64kbps). If your network bandwidth is low, you can choose other lower-bit-rate codec such as G723 or G729 which will give you near toll quality at much smaller bandwidth consumption (G723 consumes 5.3/6.3kbps and G729 consumes 8kbps). If bandwidth is not a concern and you want good voice quality, try using PCMU or PCMA.

### ***How to change the password?***

**A,** change the login password:

```
Root/Conf>enpass *****
```

**B,**change the config mode password

```
Root/Conf>compass *****
```

**C,**change the super password

```
Root/Conf>super
```

Please input the Super Password

### ***What can I do when I forget ip address of the GW?***

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**A,**We find out the ip address of the GW by the IVR system: The phone connects the FXS port, then press “\*\*” to open the IVR, and this we do it step by step according with the voice cue.

**B,**we can use the “\*1” .if we press “\*1”, the GW add the temporary ip address 123.123.123.123 automatically, then we add the ip address 123.123.123.x in my PC, we can login the GW by telnet.

**C,**we find out the ip address by console interface.

### ***What can I do when I forget the login password of the GW?***

**A,**When we forget the login password of the GW and we don't want to change anything in the GW, there is the good way: first the phone connects the FXS port ,then produces a key by “\*9”, third we can tell the key to the Ministry of Commerce, they can produce a universal password, fourth we can login in.

**B,** Press the “reset” button ,then the GW default, that is the IP address of the GW is 192.168.0.235,the default user is admin, the default password is admin.

### ***Why we make a successful call sometime or make an unsuccessful call when the GW connects the PBX?***

There are any numbers which can't be sending, if you want to see it, you open the try order: debug line. You solve it by adjusting the “sdtmf” parameter:

```
Root/Conf/LineALL> sdtmf wait time dial time
```

Wait time is the delay time, the number is between 50ms and 5000ms

Dial time is interval time of sending number, the number is between 50ms and 5000ms

**For example:** `Root/Conf/LineALL> sdtmf 200 100`