User Manual

Model: FI8905E

Ourdoor POE Network Camera



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1 Overviews

IPCAM is an integrated POE Network Camera solution. It combines a high quality digital video Camera with network connectivity and a powerful web server to bring clear to your desktop from anywhere on your local network or over the Internet.

The basic function of IPCAM is transmitting remote video on the IP network. The high quality video image can be transmitted with 30fps speed on the LAN/WAN by using MJPEG hardware compression technology.

The IPCAM is based on the TCP/IP standard. There is a WEB server inside which could support Internet Explore. Therefore the management and maintenance of your device is simplified by using the network to achieve the remote configuration, start-up and to upgrade the firmware. You can use this IPCAM to monitor special places such as your home and your office. Also controlling the IPCAM and managing image are simple by clicking the website through the network.

1.1 Key Features

- Powerful high-speed video protocol processor
- High Definition Color CMOS Sensor
- 300K Pixels
- IR night vision (Range:30m;)
- Optimized MJPEG video compression for transmission
- Multi-level users' management and passwords definition
- Embedded Web Server for users to visit by IE
- Supports Dynamic IP (DDNS) and UPnP LAN and Internet (ADSL, Cable Modem)
- Motion detection activates alarm
- Supports IR_CUT and the filter change automatically
- POE compliant with POE standards IEEE 802.3af
- Embedded FOSCAM DDNS(dynamic domain name) Service
- Supports image snapshot
- Support multiple network protocols: HTTP/TCP/IP/UDP/STMP/DDNS/SNTP/DHCP/FTP
- Supports Daylight Saving Time
- Supports MSN
- Supports Gmail as sender on mail service settings
- Providing Central Management Software to manage or monitor multi-cameras

1.2 POE (Power over Ethernet)

The Network Camera is POE-compliant, allowing transmission of power and data via a single Ethernet cable. Such as the following picture: connect the Network Camera to a PoE-enabled router/ switch via Ethernet cable.



1.3 Read Before Use

Please first verify that all contents received are complete according to the Package Contents listed below. Before the Network Camera is installed, please carefully read and follow the instructions in the Quick Installation Guide to avoid damage due to faulty assembly and installation. This also ensures the product is used properly as intended.

1.4 Packing Contents

• IPCAM×1	• CD×1
DC Power Supply×1	Quick Installation Guide×1
 Mounting bracket×1(option) 	Warranty Card×1
Network Cable×1	

1.5 Physical Description

Front Panel



Figure 1.1

1 LENS: CMOS sensor with fixed focus lens **2 Infrared LED:** 60 IR LEDs

Back View



Figure 1.2

1 LAN: RJ-45/10-100 Base T
2 RESET BUTTON: Press and hold down the RESET BUTTON for 10 seconds. Release the power button and IP camera will be reset back to the factory default parameter.
3 Power: DC 5V/2A Power supply

Bottom View

There are up to three labels located on the body of the camera; this is an important feature of original Foscam cameras. If your camera does not have labels as shown in Figure 1.3, it may be a clone one. Cloned Foscam cameras can not use original firmware and are not eligible for warranty or technical services.



Figure 1.3

2 Surveillance Software GUI

Please refer to the Quick Installation Guide if you install the camera at first time. After finishing quick installation, you can take time to learn the operation of the software.

2.1 Login Window



Figure 2.1

Please check the login window above, it was divided to 6 sections from no. 1 to 6.

Section1 Select Language

FOSCAM camera supports up to multi-languages, such as English, Spanish, Deutsch and so on. You can select the language you need via pull down the dropdown toolbar and click on the language to switch.

Section2 FOSCAM Website Link

There is an access link to Foscam website homepage, if you need tech support you can contact Foscam directly.

Section3 ActiveX Mode

If your PC is windows based OS, such as Windows XP, Windows7, Windows Vista and you are using IE-based browsers like IE6, IE7, IE8, please choose IE ActiveX Mode login mode.

Section4 Server Push Mode

If you are using non-IE based browser, like Firefox, Safari, Google Chrome please choose Server Push Mode mode.

Section5 Mobile Phone

If you are using the Mobile to access the camera, here you need to select Mobile Phone login mode.

Section6 Note

Note that when you login the camera, please select the corresponding login mode.

2.2 Surveillance Window

Select the ActiveX mode and you will enter the surveillance window.



Figure 2.2

Section1 **Device Name**

Default device name is Anonymous. You can define a name for your camera as you like (Please go to chapter 3.1 and read how to set it)

Section2 Multi-Device Window



The firmware inside the camera supports up to maximum of 9 cameras being monitoring at the same time. You can add other cameras in multi-device setting (read chapter 3.5).



. Figure 2.3

Section3 Image Parameters Settings



<u>OSD</u>

OSD is used to add timestamp on the video. There are five text colors to choose from: Black, red, yellow, white, blue.

Add OSD on record

Select this option if you want to add a timestamp to recordings. **Resolution**

- 1) 320x240-----QVGA
- 2) 640x480-----VGA

There are two resolutions, the bigger one (VGA) is 640x480 pixels, and the smaller one (QVGA) is 320x240 pixels. The bigger the resolution, the better of the image quality is, but the lower the frame rate is. If you are accessing the camera via internet and want to get more fluent video streaming, please select resolution QVGA 320x240.

Mode

- 1) 50HZ -----Indoor surveillance (Region: Europe, China)
- 2) 60HZ -----Indoor surveillance (Region: USA, Canada)
- 3) Outdoor-----Outdoor surveillance (Region: All over the world)

There are three options within the menu of Mode: 50HZ, 60HZ and Outdoor. It depends on the frequency of the electricity and surveillance model (indoors & outdoor). Please choose outdoor mode, when the camera was installed outside.

<u>Fps</u>

1) Max----- Maximum frame rate

2) 20fps, 15fps, 10fps, 5fps,4fps,3fps,2fps,1fps, 5fps, 1fps, 1/2fps,1/3fps,1/4fps,1/5fps------ customized frame rate

You can choose option within the menu of Fps to adjust the frame rate. It is often used in LAN network when you want to lower the frame rate, so that you can save more bandwidth.

Brightness

Default parameter is 6, you can adjust the brightness of the image by clicking plus or minus button.

Contrast

Default parameter is 4, you can adjust the contrast of the image by clicking plus or minus button.

Flip & Mirror

You can flip the image by enabling Flip button, or mirror the image by enabling Mirror button.

Section4 IR Lights Buttons

Click this icon, all the IR lights will turn on.

: Click this icon to turn off IR lights.

Section5 Device Management

Device Management -----Path to Administrator Control Panel, Click it, and it will lead to Administrator Control Panel.

Section6 Record & Snapshot & Full Screen Buttons



<u>1-----Record Button</u> Click it and it pop-up a path-setting window, you can select the storage path and the record file name. At the same time the record icon changes to ,, Click it again and stop recording.

<u>2-----Snapshot</u> Click it to make snapshot and it pop-up a window which picture you snapshot, right click in the window and save the picture to anywhere you want.

<u>3-----Full Screen</u> Click it to make full-screen, or you can double click the surveillance screen to make full-screen.

Section7 Play/Stop Buttons





NOTE:

Record and multi-device function are controlled by ActiveX controller, therefore Firefox or Google Chrome, Safari browsers will not allow these functions.

For Firefox, Google Chrome, Safari, you should select the Server Push Mode and you can see the following screen:



Figure 2.4

3 Advanced Camera Settings

Click the bar "Device Management", goes to Administrator Control Panel to make advanced camera settings.

3.1 Device Status

FOSCAM		Outdoor Waterproof IP Camera
Device Status Alias Settings Date & Time Settings	Device Status	
Users Settings	Device ID	000DC5D5FE9B
Multi-Device Settings	Device Firmware Version	11.35.2.48
Basic Network Settings	Device Embeded Web UI Version	2.4.20.3
Wireless LAN Settings	Alias	apple
ADSL Settings	Alarm Status	None
UPnP Settings DDNS Service Settings	DDNS Status	Foscam Succeed http://camera.myfoscam.org:8181
Mail Service Settings	UPnP Status	No Action
MSN Settings	MSN Status	Succeed
FTP Service Settings		
Alarm Service Settings		
Upgrade Device Firmware		
Backup & Restore Settings		
Restore Factory Settings		
Reboot Device		
Log		
🛑 Back		

Figure 3.1

- 1-----Device ID MAC ID of the camera by wired connection
- 2-----Device Firmware Version System Firmware version of the camera
- 3-----Device Web UI Version Web UI firmware version of the camera
- 4-----Alias Name of the camera
- 5-----Alarm Status The status of Alarm Service Setting
- 6-----DDNS Status The status of DDNS Setting
- 7-----UPnP Status The status of UPnP Setting
- 8-----MSN Status The status of MSN Setting

Another Way:



Double click the the icon "IP Camera.exe"

, select the camera IP, right click and select the Basic Properties, you can also see the Firmware Version and MAC Address, such as the following screen:

🎥 IP Camera Tool		
Anonymous	Http://192.160 0 100 0000 Basic Properties Network Configuration Upgrade Firmware Refresh Camera List Flush Arp Buffer About IP Camera Tool	

Figure 3.2

🙀 IP Camera Tool			
apple	П++n·//102 168 apple Basic Properti		
	Device ID System Firmware Version Web VI Version OK	2. 4. 20. 3	

Figure 3.3

3.2 Alias Settings

Default alias is Anonymous. You can define a name for your camera here such as apple. Click **Submit** to save your changes. The alias name supports special characters.

FOSCAM		Outdoor Waterproof IP Camera
Device Status	Alias Settings	
Alias Settings		
Date & Time Settings		
Users Settings	Alias apple	
Multi-Device Settings	Submit	Refresh
Basic Network Settings		
Wireless LAN Settings		
ADSL Settings		
UPnP Settings	•	V
DDNS Service Settings	Click the option here to	
Mail Service Settings	Click the option here to	Enter the device name as you
MSN Settings	modify the device name	like. Use different names to
FTP Service Settings		identify multi-cameras
Alarm Service Settings		
Upgrade Device Firmware		
Backup & Restore Settings		
Restore Factory Settings		
Reboot Device		
Log		
<table-cell-rows></table-cell-rows>		

Figure 3.4

3.3 Date & Time Settings

Choose the time zone of your country. You can choose **Sync with NTP Server** or **Sync with PC Time**. If your country implements the **Daylight Saving Time**, that option can also be selected.

Device Status	Dete 8 Time Oetting	
Alias Settings	Date & Time Setting	15
Date & Time Settings		
Users Settings	Device Clock Time	2012年9月6日 星期四 1:46:36
Multi-Device Settings	Device Clock Timezone	(GMT) Greenwich mean time; London, Lisbon, Casablan 💌
Basic Network Settings	Sync with NTP Server	
Wireless LAN Settings	NTP Server	time.nist.gov 🗸
ADSL Settings		
UPnP Settings	Sync with PC Time	
DDNS Service Settings	Daylight Saving Time	
Mail Service Settings	_	Submit Refresh
MSN Settings		
FTP Service Settings	Co to Doto ⁹ Time C	
	Go to Data & Time S	Select the time zone
	F	igure 3.5 to your region

3.4 User Settings

Here you can create users and set permission levels, **visitor**, **operator** or **administrator**. Click **Submit** to save these settings. The camera will reboot.

FOSCAM		Outdoor Waterpro	of IP Camera
Device Status Alias Settings Date & Time Settings	⊂ Users Settings		
Users Settings	User	Password	Group
Multi-Device Settings	admin		Administrator 🐱
Basic Network Settings	user	••••	Operator 🗸
Wireless LAN Settings	visitor		Visitor 🗸
ADSL Settings			Visitor 🗸
UPnP Settings			
DDNS Service Settings		You can set differ	sitor 💌
Mail Service Settings			
MSN Settings		permission levels, but	t at 🛛 itor 🛛 🗸
FTP Service Settings		least one administrate	📕 itor 🔽
Alarm Service Settings			
Upgrade Device Firmware			
Backup & Restore Settings			
Restore Factory Settings	Set Aleren Deserved Deth		
Reboot Device	Set Alarm Record Path		
Log			Browse
🖵 Back	C:\Documents and S		Drowse

Figure 3.6

Here you can also set one important file locations for the camera, the **Alarm Record Path**. Simply click **Browse** and choose the path to the required folder.

The **Alarm Record Path** location is used to store automatically recorded files when the camera is activated by motion. (See set motion alarm. Figure 3.35) The default path for **Alarm Record Path** is C:\Documents and Settings\All Users\Documents.

NOTE: In Windows7 or Vista, if you cannot set the paths.:

Windows7 or Vista's security level is higher than Windows XP/2000.For "set record path" function, user should add the Device IP address to the Internet Explorer's 'Trusted sites' first. The step is: IE browser→Tool→Internet Proper→Security→Trusted sites→Sites→Add

3.5 Multi-Device Settings

If you want to view multi-surveillance screens on one window, you need to login one camera, and set it as the main device, and do Multi-Device Settings, add other cameras to the first one camera. Before you do multi-cams settings, you need to assign different port such as 81, 82, 83, 84, 85, 86, 87, 88 to the cameras if there is 8 cams installed.

The firmware within the camera can support a maximum of 9 devices monitoring all at the same time.

3.5.1 Add cameras in LAN

In Multi-Device Settings page, you can see all devices searched in LAN. The 1st Device is the default one. You can add more cameras in the list in LAN for monitoring. The camera's software supports up to 9 IP Cameras online simultaneously. Click **The 2nd Device** and click the item in the **Device List in LAN**, the Alias, Host and Http Port will be filled in the boxes below automatically. Enter the correct username and password then click **Add**. Add more cameras in the same way. After all cameras have been added, choose **Submit**.

Multi-Device Setting	S		
Device List in LAN		Foscamdemo8918(192.16 Foscamdemo Fl8910W(19 FoscamdemoFl8916W(19) Anonymous(192.168.11.16 Refresh)2.168.11.211) 2.168.11.208)
The 1st Device		This Device	1 Click it, alias, host and HTTP
The 2nd Device		None	Port will be filled in the following
	Alias	FoscamdemoFI8916W	boxes automatically
	Host	192.168.11.208	
	HTTP Port	8916	
	User	admin	2 Enter the User name and
	Password		password of the 2nd camera
	(Add Remove	- (.
The 3rd Device		None	
The 4th Device		None 3 Click Ac	dd to take effect
The 5th Device		None	
The 6th Device		None	
The 7th Device		None	

Figure 3.7a

Multi-Device Settings	
	FoscamdemoFl8916W(192.168.11.208)
Device List in LAN	Foscamdemo FI8909W(192.168.11.212) Anonymous(192.168.11.169)
	Refresh
The 1st Device	This Device
The 2nd Device	FoscamdemoFI8916W(192.168.11.208)
The 3rd Device	Foscamdemo FI8910W(192.168.11.211)
The 4th Device	Foscamdemo8918(192.168.11.206)
The 5th Device	None
The 6th Device	None
The 7th Device	None
The 8th Device	None
The 9th Device	None
-	rice from internet, be sure the host and port that you set can be accessed from internet.
(Submit Refresh
	Click Submit after add all cameras

Figure 3.7b

Back to **Surveillance Windows**, and click Four Windows option, you will see four cameras you added.



Figure 3.8



Figure 3.9

3.5.2 Add cameras in WAN

If you want to view all cameras via the internet(remote computer), you will need to add them using DDNS domain name. Firstly, make sure all of the cameras you added can be accessed through the internet. (Read **How to configure DDNS settings** in **chapter 3.10**) Login to the first camera using a DDNS domain name and port.



Figure 3.10

If you have several cameras, you can use the same DDNS domain name; you only need to set a different port number for each camera.

Click **Multi-Device Settings**. Choose **The 2nd Device**. Fill in the 2nd camera's name, DDNS domain name, port number. Enter user name and password and then choose Add. (Figure 3.11)

NOTE: Here the Host must be entered as the second camera's DDNS domain name, not its LAN IP.



Figure 3.11

- 1----- The 2nd camera's name
- 2----- Fill in the 2nd camera's DDNS host not LAN IP
- 3 ---- Enter the 2nd camera's user name and password
- 4---- Click Add button and to take effect

Add the other cameras in the same way. Click **Submit** to save.

Device List in LAN	FoscamdemoFI8916W(192.168.11.208) Anonymous(192.168.11.169) Foscamdemo8918(192.168.11.206) Foscamdemo FI8904W(192.168.11.214)
The det Device	Refresh
The 1st Device	This Device
The 2nd Device	sarah(ipcam.dyndns.org)
The 3rd Device	apple(ipcam.myfoscam.org)
The 4th Device	linla(test1.myfoscam.org)
The 5th Device	None
The 6th Device	None
The 7th Device	None
The 8th Device	None
The 9th Device	None
	ice from internet, be sure the host and port that you set can be accessed from internet.
	Submit Refresh

Figure 3.12

Return to video window. You will see all of the cameras accessible through the internet. When you are away from home, you can use the first camera's DDNS domain name and port to view all the cameras via internet.



Figure 3.13

3.6 Basic Network Settings

If you want to set a static IP for the camera, select **Basic Network Settings**. Keep the camera in the same subnet of your router or computer.

FOSCAM		Outdoor Waterproof IP Camera
Device Status Alias Settings	Basic Network Settings	
Date & Time Settings Users Settings	Obtain IP from DHCP Server	
Multi-Device Settings	IP Address	192.168.0.109
Basic Network Settings	Subnet Mask	255.255.255.0
Wireless LAN Settings	Gateway	192.168.0.1
ADSL Settings	DNS Server	192.168.0.1
UPnP Settings	HTTP Port	85
DDNS Service Settings	in i i orc	Submit Refresh
Mail Service Settings MSN Settings		Submit
FTP Service Settings		
Alarm Service Settings		
Upgrade Device Firmware		
Backup & Restore Settings		
Restore Factory Settings		
Reboot Device		
Log		
🖵 Back		

Figure 3.14

Changing settings here is the same as using the IP Camera Tool. (Figure 3.17/3.18)

It is recommended that you use the subnet mask, gateway and DNS server from your locally attached PC. If you don't know the subnet mask, gateway and DNS server, you can check your computer's local area connection as follows:

Control Panel→Network Connections→Local Area Connections → Choose Support→Details.



Figure 3.16

If you don't know the DNS server, you can use the same settings as the Default Gateway.

Another way to change the camera's LAN IP and HTTP Port no.

Open the IP Camera Tool, select the camera you want to change the port no, right click on the IP address link, and goes to Option "Network Configuration", it pops up another dialogue showed as the following screen

N IP Camera Tool		
apple	Http://192.168.8.102	Basic Properties Network Configuration Upgrade Firmware Refresh Camera Flush Arp Buff About IP Camer IP or port no, right click

Figure 3.17

瓣 IP Camera Tool		🔽	a 🗖 🖂 🛛
	apple Network	Configuration 🛛 🔀	
apple	🗖 Obtain IP from	n DHCP server	Н
	IP Address	192 .168 . 11 .102	
	Subnet Mask	255 .255 .255 . 0	
	Gateway	192 .168 .11 . 1	
	DNS Server	192 .168 . 11 . 1	
	Http Port	8090	
	Vser	admin	
	Password	****	
	OK	Cancel	

Figure 3.18

IP Address: Fill in the IP address assigned and make sure it is in the same subnet as your computer or router. (I.e. the first three sections are the same)

Subnet Mask: The default subnet mask of the equipment in our LAN is: 255.255.255.0.You can find the subnet mask in the basic information of your router or the locally-attached of your PC.

Gateway: Make sure it is in the same subnet with PC's IP address. The gateway is your router's LAN IP.

DNS Server: IP address of your ISP network provider. You can find the DNS server in your router or check the locally-attached address of your computer. Your PC contains your PC's IP address, gateway and DNS server. Normally, there are two DNS servers. Here you can also set the DNS server the same with gateway.

Http Port: The default Lan port is 80.You can set another port number, such as port 8005, 8100.etc.

User&Password: Default administrator user name is admin with no password.



If the prompt "Subnet doesn't match, dbclick to change!" appears, please enable DHCP set camera's IP address and gateway once again.

3.7 Wireless Settings

The network camera is POE-compliant, allowing transmission of power and data via a single network cable, so here cannot allow to use Wireless function.

3.8 ADSL





If you are connecting the camera directly to a ADSL modem, you can do ADSL settings with your ADSL account &password provided by the ISP, then make the camera connected to the network.

Device Status			
	─ ADSL Settings────		
Alias Settings			
Date & Time Settings	Using ADSL Dialup		
Users Settings	ADSL User	SZ2544106874421	
Multi-Device Settings			
Basic Network Settings	ADSL Password	•••••	
Wireless LAN Settings		Submit Refresh	
ADSL Settings			
UPnP Settings			Enter the ADSL user
DDNS Service Settings			
Mail Service Settings			and password
MSN Settings			
FTP Service Settings			
Alarm Service Settings			
Upgrade Device Firmware			
Backup & Restore Settings			
Restore Factory Settings			
Reboot Device			
Log			
Back			

Figure 3.20

3.9 UPnP Settings

Choose Using UPnP to MAP Port and then click Submit.

FOSCAM		Outdoor Waterproof IP Camera
Device Status Alias Settings Date & Time Settings	UPnP Settings	
Users Settings	Using UPnP to Map Port	
Multi-Device Settings		Submit Refresh
Basic Network Settings		
Wireless LAN Settings		
ADSL Settings		
UPnP Settings		
DDNS Service Settings		
Mail Service Settings		



The camera's software will be configured for port forwarding. There may be issues with your routers security settings, and sometimes may error. We recommend you configure port forwarding manually on your router (Figure 3.26).

3.10 DDNS Service Settings

FOSCAM camera has embedded a unique DDNS domain name when producing, and you can directly use the domain name, you can also use the third party domain name.

FOSCAM domain name

Here take <u>camera.myfoscam.org</u> for example. Go to option of **DDNS Service Settings** on the administrator panel, you can see the domain name.

FOSCAM		Outdoor Waterproof IP Camera
Device Status Alias Settings Date & Time Settings	DDNS Service Settings	
Users Settings	Manufacturer's DDNS	
Multi-Device Settings	Manufacturer's Domain	camera.myfoscam.org
Basic Network Settings	Validity Queries	
Wireless LAN Settings		
ADSL Settings		
UPnP Settings	Third Party DDNS	
DDNS Service Settings	DDNS Service	None
Mail Service Settings	DDING SERVICE	None
MSN Settings		Submit Refresh
FTP Service Settings	<u>`</u>	/



Now you can use http://<u>Domain name + HTTP Port</u> to access the camera via internet. Take hostname <u>camera.myfoscam.org</u> and <u>HTTP Port no. 88</u> for example, the accessing link of the camera via internet would be <u>http:// camera.myfoscam.org:88</u>

Third Party Domain Name Settings

User can also use third part DDNS, such as www.no-ip.com., www. dyndns.com

Here take <u>www.no-ip.com</u> for example:

① Step 1, Go to the website <u>www.no-ip.com</u> to create a free hostname

Firstly: Login on <u>www.no-ip.com</u> and click No-IP Free to register.



Figure 3.23

Please register an account step by step according to instructions on www.no-ip.com

After registration, please login your email which used to register. You will receive an email from website, please click the link to activate your ACCOUNT as indicated in email.

Secondly: Login the link with the registered username and password to create your domain name.

www.foscam.com



Figure 3.24

Hosts/Redirects	DNS Hosting	Domain Registrat	tion Mail	SSL Certificates	Monitoring	Backup DNS	Renew/Activate
Need redundancy for your mail serv		Your No-II	>				
Click here for more in	fo Cuixia	ng, welcome to you	ur No-IP!		Last Logir	n: 2012-04-04 21:40:56 PI	OT from IP 65.49.14.58
24/7 Server Monito and Failover Click here for more in	ring an item	ve successfully logged from the navigation ab		ember section. To s	start using No-I	P's services select an	icon below or choos
Support Center							
 Basic Troubleshoo Guide 	ting N	lanage Domains	Add Domai			Add a Host	Manage Hosts
Support Ticket				Click Add a H		te a	
· Contact Us	FRO \$1	Find a Domain	Name	domain nam	ę	com 💌	Search
Get Connected		n a domain name?			🔥 Your No-I	IP Alerts	
	You Use v	our own domain name	with our DNS s	vstem Add	You do not have	any notices at this tir	ne
		omain name now or <u>re</u>		ing and		t for important informa as expiring services ar	
		Home API	Contact Us	Sitemap Te	erms of Service	Privacy Policy E	Blog

Figure 3.25

Please create the domain name step by step according to instructions on www.no-ip.com

Step 2, DO DDNS Service Settings within the Camera

Please set **DDNS Service Settings** within the camera by **hostname**, a **user name** and **password** you've got from <u>www.no-ip.com</u>

Take hostname <u>ycxgwp.no-ip.info</u>, user name <u>foscam</u>, password <u>foscam2012</u> for example.

Firstly, goes to option of DDNS Service Settings on the administrator panel.

Secondly, select No-Ip as a server in the Third Party DDNS..

<u>Thirdly</u>, fill <u>foscam</u> as DDNS user, fill password <u>foscam2012</u> as DDNS password, fill <u>ycxgwp.no-ip.info</u> as DDNS domain and server URL, Then click save to make effect. The camera will restart and to take the DDNS settings effective.

<u>Fourthly</u>, after the restart, login the camera, and go to option of <u>**Device Status**</u> on the administrator panel, and check if the DDNS status is successful.

If failed, please double check if you have input the correct hostname, user name, and password, and try to redo the settings.

Note

If you have set Third Party DDNS successfully ,the Foscam Domain Name will be invalid. The Third Party DDNS and the Foscam Domain Name cannot work at the same time, the last time you configured will take effect.

② Do port forwarding within the router

Example: The camera's LAN IP address is http://192.168.1.35:88,

<u>Firstly</u>, login the router, goes to the menu of **Port Forwarding or Port Trigger** (or named **Virtue Server** on some brands of router). Take Linksys brand router as an example, Login the router, and goes to Applications & Gaming->Single Port Forwarding.

Secondly, Create a new column by LAN IP address & HTTP Port No. of the camera within the router showed as below.

INK	GYS [°] b	y Cisco					Firmware Version: v1
Applications & - Gaming						Wireless N	Home Router WRT120
		Setup Wi Single Port Forward	reless Securi ling Port Range		ess Restrictions	Applications Gaming	& Administration Statu DMZ QoS
		External Port	Internal Port	Protocol	To IP Address	Enabled	
Contraction of the local distance of the loc	Forwarding			192.168.1		Help	
Appi	None V			- 24	192.168.1		
	None V	0.22	1 2237	522/	192.168.1		
	None 💌				192.168.1		
	None V				192.168.1		
camera		88	88	Both 💌	192.168.1. 35		_ Fill the LAN IP of the
-			Both 😪	192.168.1		camera here, just input the last section 35.	
Assign a name as you like here			no. 88 of the the column of	Both 🛩	192.168.1		
			d Internal Port	Both 💌	192.168.1		
	1	-		Both 💌	192.168.1		

③ Use domain name to access the camera via internet

After the port forwarding is finished, you can use <u>the domain name+ http no.</u> to access the camera via internet. Take hostname <u>ycxgwp.no-ip.info</u> and <u>http no. 88</u>for example, the accessing link of the camera via internet would be <u>http:// ycxgwp.no-ip.info:88</u>

3.11 Mail Service Settings

If you want the camera to send emails when motion has been detected, **Mail Service Settings** will need to be configured.

FOSCAM		Outdoor Waterproof IP Camera
Device Status Alias Settings Date & Time Settings	Mail Service Settings	
Users Settings	Sender	cuiyao93@gmail.com
Multi-Device Settings	Receiver 1	yaoyao@163com
Basic Network Settings	Receiver 2	
Wireless LAN Settings	Receiver 3 2	
ADSL Settings	Receiver 4	
UPnP Settings		
DDNS Service Settings	SMTP Server	smtp.gmail.com
Mail Service Settings	SMTP Port	25
MSN Settings	Transport Layer Security	STARTTLS V
FTP Service Settings		Gmail only supports TLS at port 465 and supports
Alarm Service Settings		STARTTLS at port 25/587.
Upgrade Device Firmware	Need Authentication	
Backup & Restore Settings	SMTP User	cuiyao93@gmail.com
Restore Factory Settings	SMTP Password	
Reboot Device		Test Rease set first, and then test.
Log Back	Report Internet IP by Mail	☑ 6
		Submit Refresh

Figure 3.27

1----- Sender Mailbox for sender must support SMTP

<u>2----- Receiver</u> Mailbox for receiver need not support SMTP, you can set 4 receivers

<u>3-----</u> <u>SMTP Server/ Port</u> Enter SMTP server for sender. <u>SMTP port</u> is usually set as 25. Some SMTP servers have their own port, such as 587 or 465 and Transport Layer Security usually is None. If you use Gmail, Transport Layer Security must be set to TLS or STARTTLS and SMTP Port must be set to 465 or 25 or 587, which port you choose should be decided by which Transport Layer Security you select.

4---- SMTP user ID account of the sender email address

5----Submit Click Submit to take effect

6----Test Click Test to see if SMTP has been successfully configured.

NOTE: Click Submit first before choosing Test.

Click **Test** to see if SMTP has been successfully configured.

🖉 Device(sarah) - Windows Internet Explorer	
🔄 🗢 🖉 http://192.16 💌 🗟 🐓 🗙 ಶ Live Search	P -
File Edit View Favorites Tools Help 🛛 🗙 📆 🗸	
🖕 Favorites 🛛 👍 🏉 Suggested Sites 🔹 🙋 Free Hotmail 🙋 Web Slice Gallery 🔹	
Device(sarah)	· 🕜 • 👋
Test Succeed	<u>^</u>
Done	<u>∨</u> ₀, + %0

Figure 3.28

If the test fails with one of the following errors after clicking **Test**, **verify** that the information you entered is correct and again select **Test**.

- 1) Cannot connect to the server
- 2) Network Error. Please try later
- 3) Server Error
- 4) Incorrect user or password

5) The sender is denied by the server. Maybe the server need to authenticate the user, please check it and try again

- 6) The receiver is denied by the server. Maybe because of the anti-spam privacy of the server
- 7) The message is denied by the server. Maybe because of the anti-spam privacy of the server
- 8) The server does not support the authentication mode used by the device

Report Internet IP by Mail—If selected, you will receive emails which contains internet IP information such as When the camera is powered or the Internet IP has changed. (For example: IPCAM's urls is http://119.123.207.96:8068). Make sure the port is mapped to the router correctly.

3.12 MSN Setting

If you want the camera send its current internet IP address to you or your friends, please set MSN settings.

Acquire an MSN ID for the IPCAM first, then follow the instructions as per Figure 3.29.

FOSCAM		Outdoor Waterpr	oof IP Camera
Device Status Alias Settings Date & Time Settings	MSN Settings		Fill in the user and password of the MSN
Users Settings	User	foscam31@hotmail.com	ID you applied for your
Multi-Device Settings	Password	•••••	camera
Basic Network Settings Wireless LAN Settings ADSL Settings UPnP Settings DDNS Service Settings Mail Service Settings MSN Settings FTP Service Settings Alarm Service Settings Upgrade Device Firmware Backup & Restore Settings	MSN Friends List	foscam13@hotmail.com sanshao27@hotmail.com	MSN ID in this list can chat with the camera
Reboot Device		Submit Refresh	
Back			

Figure 3.29

Click Submit and go to the "Device Status" screen and verify the MSN settings are succeed.
FOSCAM		Outdoor Waterproof IP Camera
Device Status Alias Settings Date & Time Settings	─ Device Status	
Users Settings	Device ID	000DC5D5FE9B
Multi-Device Settings	Device Firmware Version	11.35.2.48
Basic Network Settings	Device Embeded Web UI Version	2.4.20.3
Wireless LAN Settings ADSL Settings	Alias Alarm Status	apple None
UPnP Settings	DDNS Status	Foscam Succeed http://camera.myfoscam.org;8181
DDNS Service Settings Mail Service Settings	UPnP Status	No Action
MSN Settings FTP Service Settings	MSN Status	Succeed

Figure 3.30

When the MSN ID in the Friends list login the MAN, he can chat with camera. For example:

Foscam13(this account contained in the Friends list) log in MSN, and double click the camera's account (foscam31), then enter "url?", the camera will send it's current IP address to you.

😽 foscar	🕈 foscam31@hotmail.com 📃 🗖									
Photos	Files	Video	Call	Games	Activities	Invite		B		
	8		LILY - un fosc	<u>says:</u> 1? am31@hotr	Dhotmail Enter	" url?"	Availat	ole)		
	8	2	brow	ser,you	of IPCAL can visit I eived at 17:09	PCAM		A		

Figure 3.31

Note: Create a new MSN account for the camera, do not use the same MSN account as you would like to chat with your friends. When the camera login uses the MSN account, this account cannot be used for anything else when the camera works.

3.13 FTP Service Settings

FTP Service Settings	
FTP Server	192.168.0.50
FTP Port	21
FTP User	sarah
FTP Password	••••
FTP Upload Folder	/
FTP Mode	PORT 🗸
	Test Please set first, and then test.
Upload Image Now	
Upload Interval (Seconds)	30
Enable Set Filename	
Filename	sarah
	Submit Refresh

If you want to upload images to your FTP server, you can set FTP Service Settings.

Figure 3.32

FTP Service Settings	
FTP Server	ftp.mgenseal.com
FTP Port	21
FTP User	deotest@mgenseal.com
FTP Password	••••
FTP Upload Folder	/
FTP Mode	PORT 🗸
	Test Please set first, and then test.
Upload Image Now	
Upload Interval (Seconds)	30
Enable Set Filename	
Filename	sarah
	Submit Refresh

Figure 3.33

FTP server: If your FTP server is located on the LAN, you can set as Figure 3.32. If you have an FTP server which you can access on the internet, you can set as Figure 3.33. **FTP Port**: Usually the port is 21.

FTP Upload Folder: Make sure that the folder you plan to store images exists as the camera can't create the folder itself. Also, the folder must be read/writable.

FTP Mode: The camera supports standard (POST) mode and passive (PASV) mode

Upload Image Now: This option will upload images continuously when you enable the checkbox **Enable Set Filename:** When you enable this option the uploaded image will be named according to the filename you enter. The next image will overwrite the filename of the previous image. Hence there will only be one image, the last uploaded.

Filename: See the above option.

Note: You cannot change the name of the alarm image.

Upload Interval refers to the time between the current image and the next image being uploaded.

Click **Submit** to save these settings. Click **Test**, the following screen displays if successful.



Figure 3.34

The following errors may occur:

- 1) Can not connect to the server. Check if the FTP Server is correct.
- 2) Network Error. Please try later.
- 3) Server Error.
- 4) Incorrect user or password. Check the username and password.
- 5) Cannot access the folder. Verify the folder exists and your account is authorized
- 6) Error in PASV mode. Verify the server supports PASV mode.
- 7) Error in PORT mode. PASV mode should be selected if the device is behind a NAT.
- 8) Cannot upload file. Verify your account is authorized

If an error occurs check the parameters you entered are correct. The filename format of the image is similar to 00606E8C1930(sarah)_0_20100728114350_25.jpg

Check if your FTP server supports this file name format.

3.14 Alarm Service Settings

IP Camera supports **Motion Detection Alarmed**, when the motion has been detected, it will send email alerts or upload images or record.

Alarm Service Settings	
Motion Detection Alarmed	I → 1
Motion Detection Sensitivity	10 💌 sensit2/ity: 1-10,10=the highest sensitivity
Motion Compensation	
Send Mail on Alarm	
Upload Image on Alarm	
Scheduler	
Beep on Alarm	
Record on Alarm	
Alarm Record Filepop	
	Submit Refresh



1---- If you want to set Motion Detection Alarmed ,select the checkbox

2---- The larger the number, the higher the motion sensitivity will be

3---- Select this option to reduce false alarms when light changes

If motion is detected after you enable **Motion Detection Armed**, the Alarm Status will turn to Motion Detect Alarm.

FOSCAM		Outdoor Waterproof IP Camera
Device Status Alias Settings	Device Status	
Date & Time Settings Jsers Settings	Device ID	000DC5D5FE9B
Multi-Device Settings	Device Firmware Version	11.35.2.48
Basic Network Settings	Device Embeded Web UI Version	2.4.20.3
Nireless LAN Settings	Alias	apple
ADSL Settings JPnP Settings	Alarm Status	Motion Detect Alarm
DDNS Service Settings	DDNS Status	Foscam Succeed http://camera.myfoscam.org:8181
Mail Service Settings	UPnP Status	No Action
MSN Settings TP Service Settings	MSN Status	Succeed Here you can see the alarm



There are four alarm indicators:

1) Camera will send emails when motion is activated.

If you want to receive images when motion is detected, you must set **Mail Service Settings** first. (Figure 3.27) Then set motion alarm as follows:

Alarm Service Settings	
Motion Detection Alarmed	
Motion Detection Sensitivity	10 Sensitivity: 1-10,10=the highest sensitivity
Motion Compensation	
Send Mail on Alarm	
Upload Image on Alarm	
Scheduler	
Beep on Alarm	
Record on Alarm	
	Submit Refresh

Figure 3.37

2) Upload images via FTP server when motion trigger.

To upload images to an FTP server when motion is detected, you must set **FTP Service Settings**(Figure 3.32/3.33) first and then set motion alarm as pictured below



Figure 3.38

3) You can hear the beep sound when the alarm has been detected.

Alarm Service Settings	
Motion Detection Alarmed	
Motion Detection Sensitivity	10 V Sensitivity: 1-10,10=the highest sensitivity
Motion Compensation	
Send Mail on Alarm	
Upload Image on Alarm	
Upload Interval (Seconds)	30
Scheduler	
Beep on Alarm	Select this option
Record on Alarm	
	Submit Refresh



4) **The camera will record automatically for one minute after motion is detected.** You can find the recording file in the folder which you set previously. (Figure 3.6)

Alarm Service Settings	
Motion Detection Alarmed	
Motion Detection Sensitivity	10 Sensitivity: 1-10,10=the highest sensitivity
Motion Compensation	
Send Mail on Alarm	
Upload Image on Alarm	
Upload Interval (Seconds)	30
Scheduler	
Beep on Alarm	Select the checkbox
Record on Alarm	
Alarm Record Filepop	When you enable motion alarm, the camera will record automatically and store the recording file to the folder you configured. This icon is
	Figure 3.40 file to the folder you configured. This icon is used to control whether the folder opens or not.

Alarm Scheduler:

Here are two ways to set the alarm.

1) Alarm at any time when motion is detected.

Don't select **Scheduler**. Click Submit and the camera will alarm at any time when motion is detected.

 Alarm Service Settings 	
Motion Detection Alarmed	
Motion Detection Sensitivity	10 💌 Sensitivity: 1-10,10=the highest sensitivity
Motion Compensation	
Send Mail on Alarm	
Upload Image on Alarm	
Upload Interval (Seconds)	30
Scheduler	
Beep on Alarm	
Record on Alarm	
Alarm Record Filepop	
	Submit Refresh
	F ig. 0.44



Another Way: select Scheduler, and click "set All", you will see all time boxes turn blue as in the following picture. Click Submit and the camera will alarm at any time when motion is detected.

FOSCAM	Outdoor Waterproof IP Camera
Device Status	Motion Compensation
Alias Settings	Send Mail on Alarm
Date & Time Settings	
Users Settings	Upload Image on Alarm
Multi-Device Settings	Upload Interval (Seconds) 30
Basic Network Settings	Scheduler 🛛
Wireless LAN Settings	Beep on Alarm
ADSL Settings	Record on Alarm
UPnP Settings	Alarm Record Filepop
DDNS Service Settings	
Mail Service Settings	Set All Clear All
MSN Settings	Set 00 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23
FTP Service Settings	Clear 00 01 02 03 04 05 06 07 08 09 10 11 12 13 14 15 16 17 18 19 20 21 22 23 📃
Alarm Service Settings	Day 0 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23
Upgrade Device Firmware	Sun Mon
Backup & Restore Settings	
Restore Factory Settings	Wed
Reboot Device	Thu
Log	Fri Sat
- Back	Submit Refresh
	· · · · · · · · · · · · · · · · · · ·

Figure 3.42

2) Specify an alarm schedule.

If you want the camera to alarm during set times select **Scheduler** and set time range.

If you want to select one serial area, you can click any number between 00 and 23 on the first row, the corresponding column will be selected and it will turn blue. For example, click the number "06" on the first row, you can see the column turn blue. That means the camera will alarm when motion is detected between 6 and 7 o'clock every day. Click the number "06" on the second row, you can cancel the corresponding column you set. And it will turn grey.

FOSCAM													0	Ite	60	Dľ	Wa	ate	961	ore	oot	i U	P (aı	ne	শের
Device Status	Motion Compensation																								^	
Alias Settings	Send Mail on Alarm																									
Date & Time Settings	Sen	ia ivi	all c	on A	larm																					
Users Settings	Uplo	bad	Ima	ge o	n A	larm	1																			
Multi-Device Settings	Uplo	bad	Inte	rval	(Se	con	ds)				30															
Basic Network Settings	Sch	edu	ler																							
Wireless LAN Settings	Bee	p or	n Al	arm																						
ADSL Settings		· ·		Alar	m																					
UPnP Settings											_															
DDNS Service Settings	Alar	mн	ecc	ora F	hep	ор																				
Mail Service Settings										l	set /	set All clear All														
MSN Settings	Set	00	01	02	03	04	05	06	07	0	8 09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	
FTP Service Settings	Clear	00	01	02	03	04	05	06	07)[0	8 09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	=
Alarm Service Settings	Day	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	
Upgrade Device Firmware	Sun								1																	
Backup & Restore Settings	Mon Tue					+++-					+++++															
Restore Factory Settings	Wed								H		+++++															
Reboot Device	Thu																									
Log	Fri Sat																									
Back	oat										Cut					ר										
										Q	Subr	πıť		Refr	esn	J										
																										~
	<																									>

Figure 3.43

If you want to select discrete area, you click the left button on the box of time range. It will turn blue. If you want to delete it, just click the left button and it will turn grey.

Foscam														Ite										Cal	ne	20
Device Status	Mo	tion	Con	nper	nsat	ion		,									.,			9						
Alias Settings			lail d																							
Date & Time Settings																										
Jsers Settings	Upi	oad	Ima	ge o	n A	larm	1																			
Multi-Device Settings	Upl	oad	Inte	rval	(Se	con	ds)				30															
Basic Network Settings	Sch	nedu	ıler								~															
Vireless LAN Settings	Bee	ep o	n Al	arm							~															
ADSL Settings			lon																							
JPnP Settings																										
DNS Service Settings	Ala	rm i	Reco	ora F	liep	ор				_	✓	_	_													
Mail Service Settings										5	et A	dl_	0	lear	All	J										
MSN Settings	Set	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	
TP Service Settings	Clea	00	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	21	22	23	
Alarm Service Settings	Day	0	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	Ĩ
Jpgrade Device Firmware	Sun																									
Backup & Restore Settings	Mon Tue														+++-	+++							++++			
Restore Factory Settings	Wed																						++++			
Reboot Device	Thu																									11
_oq	Fri																									
Back	Sat																									
										Ľ	Subn	nit		Refr	esh	J										J
																										_
	<																									>

Figure 3.44

3.15 Upgrade Device Firmware

When you upgrade the camera, please upgrade system firmware first and then upgrade the Web UI.

FOSCAM	Outdoor Waterproof IP Camera
Device Status Alias Settings Date & Time Settings Users Settings Multi-Device Settings Basic Network Settings Wireless LAN Settings ADSL Settings UPnP Settings UPnP Settings Mail Service Settings Mail Service Settings FTP Service Settings Alarm Service Settings Upgrade Device Firmware Backup & Restore Settings Reboot Device Log Back	Upgrade Device Firmware Upgrade Device Embeded Web UI Upgrade system firmware Upgrade Web UI



Click **Browse**, choose the correct bin file and then click **Submit** to upgrade. Don't shut down the power during upgrade until the IP camera tool finds the camera again.

Upgrade Firmware by IP Camera Tool

Double click the IP Camera Tool shot icon

If Camera

, select the Camera IP that you want to

upgrade the firmware. Then select Upgrade Firmware and enter the username and password, choose the firmware file, and upgrade.



Figure 3.46

🟓 IP Camera Tool			
	Http://192.168.8.101:8092 Anonymous Upgrade Firmware User admin Password Upgrade System Firmware Upgrade Web UI OK	-	Enter the User name and password



CAUTION: If your camera works well with the current firmware, we recommend not upgrading. Please don't upgrade the firmware unnecessarily. Your camera may be damaged if misconfigured during an upgrade.

NOTE:

1) Please ensure you have download the correct firmware package for your camera before upgrading. Read the upgrade documentation (readme.txt file) in the upgrade package before you upgrade.

2)Upon downloading the firmware check the sizes of the .bin files. They must match the size in the readme.txt file. If not, please download the firmware again until the sizes are the same. Your camera will not function correctly if a corrupt .bin file is used.

3) Normally, only Device WEB UI need to be upgrade, please do not try to upgrade the Device Firmware.

4) Never shut down the power of the camera during upgrade until the IP camera restart and get connected.

3.16 Backup & Restore Settings

Click **Submit** to save all the parameters you have set. These parameters will be stored in a bin file for future use. The bin file can be reloaded to restore the parameters that were set.

FOSCAM		Outdoor Wat	terproof IP Camera
Device Status			
Alias Settings	Backup & Res	tore Settings	
Date & Time Settings			
Jsers Settings	Backup	Submit	
Multi-Device Settings	Restore		Browse) Submit
Basic Network Settings			
Wireless LAN Settings			
ADSL Settings			
UPnP Settings		Click Submit to store	
DDNS Service Settings		parameters	Load the parameters bi
Mail Service Settings			file
MSN Settings			

Figure 3.48

3.17 Restore Factory Settings

All parameters will return to factory settings if selected.

Device Status		
Alias Settings	Backup & Restore	Settings
Date & Time Settings		
Users Settings	Backup	Submit
Multi-Device Settings	Restore	Browse Submit
Basic Network Settings		
Wireless LAN Settings		
ADSL Settings		
JPnP Settings		Tessage from webpage
		Lessage frue venuage
DNS Service Settings		Acssage from Copage
Mail Service Settings		Are you sure to restore factory settings
Mail Service Settings MSN Settings		
Mail Service Settings MSN Settings TP Service Settings		Are you sure to restore factory settings
Mail Service Settings MSN Settings TP Service Settings Narm Service Settings		Are you sure to restore factory settings
Mail Service Settings MSN Settings TP Service Settings Marm Service Settings Jpgrade Device Firmware		Are you sure to restore factory settings
Mail Service Settings MSN Settings TP Service Settings Marm Service Settings Jpgrade Device Firmware Backup & Restore Settings	— 1+	Are you sure to restore factory settings 确定 取消
Mail Service Settings MSN Settings TP Service Settings Marm Service Settings Jpgrade Device Firmware Backup & Restore Settings Restore Factory Settings	1 ≁	Are you sure to restore factory settings
DDNS Service Settings Mail Service Settings MSN Settings FTP Service Settings Alarm Service Settings Upgrade Device Firmware Backup & Restore Settings Restore Factory Settings Restore Factory Settings Reboot Device	1≁	Are you sure to restore factory settings 确定 取消

Figure 3.49

3.18 Reboot Device

Click **Reboot Device** to reboot the camera. This is similar to unplugging the power to the camera.

3.19 Log

The log record shows who accessed the camera and when. (Figure 3.50).

				Culture	or Waterproc	0.00-0.000
evice Status	⊂ Loq—					
lias Settings	Log					
ate & Time Settings						
sers Settings	,	2012-09-06 0		admin	192.168.8.101	access
ulti-Device Settings		2012-09-06 0		admin	192.168.8.101	access
asic Network Settings		2012-09-06 0		motion detect admin	192.168.8.101	access
ireless LAN Settings	,	2012-09-06 0		admin	192.168.8.101	access
		2012-09-06 0		admin	192.168.8.101	access
DSL Settings	Thu,	2012-09-06 0	01:37:16	admin	192.168.8.101	access
PnP Settings		2012-09-06 0		admin	192.168.8.101	access
ONS Service Settings		2012-09-06 0		admin	192.168.8.101	access
ail Service Settings		2012-09-06 0		admin motion detect	192.168.8.101	access
SN Settings	Inu,	2012-09-06 (JZ:U5:25	motion detect		
TP Service Settings						
larm Service Settings						
pgrade Device Firmware						
ackup & Restore Settings						
lestore Factory Settings						
eboot Device				Refresh		
og				Kellesii		
Back						

Figure 3.50

3.20 Back

This will take you back to the surveillance window.

4 APPENDIX

4.1 Frequently Asked Questions

NOTE: Always verify network connections are working by checking the status of the indicators on the network server, hub, exchange and network card.

4.1.1 I have forgotten the administrator username and/or password

To reset the administrator username and password, press and hold down the RESET BUTTON for 10 seconds. Releasing the reset button, username and password will turn to the factory default administrator username and password. Please power on the camera before reset Default administrator username: **admin** Default administrator password: No password

4.1.2 Subnet doesn't match, dbclick to change

If IP Camera Tool shows the error information "Subnet doesn't match, dbclick to change!" select **Obtain IP from DHCP server**.

🙀 IP Camera Tool			
Anonynous	Anonymous Netwo	rk Configur 🔀	
	Dbtain IP form	DHCP server	
	IP Address	0.0.0.0	
	Subnet Mask	0.0.0.0	
	Gateway	0.0.0.0	
	DNS Server	0.0.0.0	
	Http Port	8092	
	User	admin	
	Password		
	ОК	Cancel	
1			

If this error still exists after obtain IP from DHCP server, check your local area connection of your computer and verify the, subnet, gateway of the camera which should be the same subnet of your computer.

4.1.3 No Pictures Problems

The video streaming is transmitted by the ActiveX controller. If ActiveX controller isn't installed correctly you will see no video image. There are two ways to resolve this problem: 1) Re-install "IP Camera Tool" and activeX control (recommendable). 2) Download ActiveX controller and set security setting of IE: IE browser→Tool→Internet Proper→Security→Custom Level→ActiveX control and Plug-ins. The first three options should be set to be "Enable", The ActiveX programs read by the computer will be stored. As follows: Enable: Download unsigned ActiveX controls

Enable: Initialize and script ActiveX controls not marked as safe Enable: Run ActiveX controls and plu-ins

🔘 🔍 🏑 🌔	Security Settings - Internet Zone
Internet Local intranet Trusted sites Res Internet This zone is for Internet websites, except those listed in trusted and restricted zones. Security level for this zone: Allowed levels for this zone: Medium to High Medium-high - Appropriate for most websites - Prompts before downloading potential contant - Unsigned ActiveX controls will not be	Settings
Custom level	Run ActiveX controls and plug-ins Advenderator scenario
Reset al zones	*Takes effect after you restart Internet Explorer Reset custom settings Reset to: Medum-high (default) Resot

Figure 4.1

If you allow the activeX to run, but still can not see living video, only a red cross in the center of the video.. Please change another port number to try. Don't use port 80, use port 85, 8005.etc.

💭 IP Camera Tool	_		
sarah	sarah Network Conf	iguration 🛛 🛛 🔀	
Anonymous adel Anonymous Anonymous focam demo	Dbtain IP from IP Address Subnet Mask Gateway DNS Server Http Port User Password OK	DHCP server 192.168.0.109 255.255.255.0 192.168.0.1 192.168.0.1 8100 admin Cancel	change another port number

Figure 4.2

NOTE: Make sure that your firewall or anti-virus software does not block the camera or ActiveX. If you can not see live video, try shutting down the firewall or anti-virus software and try again.

4.1.4 Can't access IP camera on internet

Possible reasons why camera is not accessible on the internet:

1 ActiveX controller is not installed correctly

2 The port which the camera uses is blocked by a Firewall or Anti-virus software, try changing to another port number. (Figure 4.2)

3 Port forwarding is not successful (Figure 3.26)

Double check these settings and make sure they are correct.

4.1.5 IP Camera Tool could not find camera's IP

Verify that the network cable securely fastened to the camera.

Make sure DHCP is enabled on your router, don't enable MAC address filter.

Make sure that the firewall or anti-virus software does not block the camera. You can add the camera as a trusted site on your firewall or anti-virus software.

4.1.6 UPnP always failed

UPnP only contains port forwarding in our recent software. Sometimes, it may fail to port forwarding automatically because of the firewall or anti-virus software. It may also be due to the router's security settings. We recommend manually configuring port forwarding. You can view your camera on internet successfully after you do port forwarding manually in your router.

4.1.7 Couldn't find the shortcut on the desktop after install IP camera tool

If you use Windows7 or Vista and the shortcut is missing after installing the IP camera tool, check the path of the IP Camera program.

For example, as it was pointing to <u>C:\Windows\System32\IPCamera.exe</u>.

Please fix this by pointing the shortcut to the correct path

<u>C:\Windows\SysWOW64\IPCamera.exe</u>. After this you could use the shortcut without any problems.

4.1.8 I can't change the record path

When you use Windows7 or Vista, you may be not able to change the record path for the security settings of computer. Please add the camera as a trusted site to resolve this issue. The step are

IE browser→Tool→Internet Proper→Security→Trusted sites→Sites→Add

4.1.9 I can't find multi-device settings and record icon

Record and multi-device function are controlled by ActiveX controller. These functions are not available in Firefox, Google Chrome and Safari.

4.1.10 I can't see other cameras which in multi-device when remote access

If you want to view all the cameras on the WAN, please verify that each camera added in the multi-device settings can be accessed by using the DDNS name and port number.Use the DDNS domain name to fill in the host checkbox, not camera's LAN IP. (for more details: How to add cameras in WAN)

4.1.11 Only see black screen or undefined characters when using remote

login

If you could access the login page remotely, this indicates that your DDNS settings are correct. If you are unable to see live video but only some undefined characters, this may be due to internet speed issues.

4.2 Default Parameters

Default network Parameters

IP address: obtain dynamically Subnet mask: 255.255.255.0 Gateway: obtain dynamically DHCP: Disabled DDNS: Embedded FOSCAM domain name **Username and password** Default administrator username: **admin** Default administrator password: No password

4.3 Specifications

	TEMS	FI8905E
Image Sensor	Image Sensor	High Definition Color CMOS Sensor
	Display Resolution	640 x 480 Pixels(300k Pixels)
	Lens	f:4mm
	Mini. Illumination	0.5Lux
Lens	Lens Type	Glass Lens
	IR_CUT	Filter can switch automatically
Video	Image Compression	MJPEG
	Image Frame Rate	15fps(VGA),30fps(QVGA)
	Resolution	640 x 480(VGA), 320 x 240(QVGA)
	Flip Mirror Images	Vertical / Horizontal
	Light Frequency	50Hz, 60Hz or Outdoor
	Video Parameters	Brightness, Contrast
Communication	Ethernet	One 10/100Mbps RJ-45
	Supported Protocol	HTTP,FTP,TCP/IP,UDP,SMTP,DHCP,PPPoE,DDNS,UPnP,GPRS
	Infrared Light	60 IR LEDs, Night visibility up to 30 meters
	Dimension	245(L)X196(W)X112(H)mm.
	Gross Weight	1150 g(carton box package)
	Net Weight	900g (accessories included)
Power	Power Supply	DC 5V/2.0A (EU,US,AU adapter or other types optional)
	Power Consumption	5.5 Watts (Max.)
	POE Standard	IEEE 802.3af
POE	Input Voltage	DC 36V~DC 57V
	Output Voltage	DC 5V
	Output Power	15.4W (Max.)
	Wiring standards	100M BASE-T
Environment	Operate Temper.	0° ~ 55°C (32°F ~ 131°F)
	Operating Humidity	20% ~ 85% non-condensing
	Storage Temper.	-10°C ~ 60° (14°F ~ 140°F)
	Storage Humidity	0% ~ 90% non-condensing
PC Requirements	CPU	2.0GHZ or above
	Memory Size	256MB or above
	Display Card	64M or above
	Supported OS	Microsoft Windows 2000/XP/Vista/Windows7-32bit/ Windows7-64
		bit/ MAC
	Browser	IE6.0, IE7.0, IE8.0, IE9.0, Firefox1.0, Firefox2.0, Google Chrome,
		Safari or other standard browsers
Certification	CE,FCC	

5 OBTAINING TECHNICAL SUPPORT

While we hope your experience with the IPCAM network camera is enjoyable and easy to use, you may experience some issues or have questions that this User's Guide has not answered. If you have problem with FOSCAM IP camera, please first contact FOSCAM reseller for solving the problems. If our reseller cannot provide service, pls contact our service department: tech@foscam.com.



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