

9. Unable to playback audio in ViewLog

- The video you selected may not have any audio records.
- The speaker icon in the lower right corner is not enabled. (See page 93)
- Audio can only be played back in 1X speed.

Remote Application

1. Remote View is unable to display video from GV-system.

- This symptom may appear when Remote View is installed in Windows XP SP1 or later. Windows XP no longer includes Wavelet decoder after Service Pack 1. You may download a Wavelet codec at the following link.
<http://geo-support.dipmap.com:100/remote/waveletcodec.zip>
- GV-system version 6.0 is not compatible with Remote View version 5.4.0.1 or earlier. Make sure your GV-system and Remote View are both version 6.0 or later.

2. Network ports used in the remote applications

WebCam: Http = 80 FTP = 21 Command = 4550 Data = 5550 Audio = 6550 Remote Control = 3389	TwinServer: Server = 9650	CenterV2: Center = 5547 Command = 5548 Data = 5549 Audio = 5546
RemotePlayBack: RPBSvr = 5066	TwinDVR: Http = 80 FTP = 21 Command = 4550 Data = 5550 Remote Control = 3389	Dispatch Server: Server = 21112
RemoteView: TCPSvr = 3550	IP Multicast: DMMLCast = 3650	GeoCenter: Server = 20001
VSM Server = 5610	Authentication Server: Server = 3663	DMIP: FTP = 21
	SMS Server = 6886	DDNS Server = 80 and 81