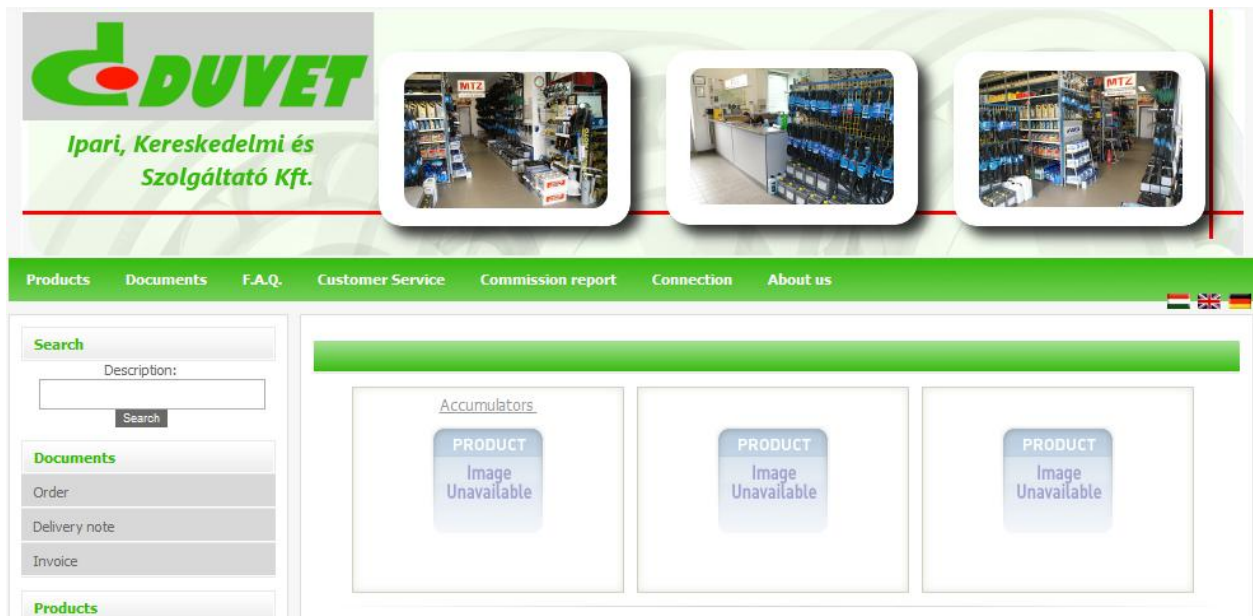


Webshop User Guide

1. Sign in / Register

Users have to register in order to sign in the webshop. Orders can be made by only those users who have registration.

Under the Log in section the users can enter their User name and password.



Existing customers can ask for their account and password from Duvet Ltd. After logging in the webshop, the items, products will be available, as well the stock, and price information. The order process is possible only when the user is logged in.

After the first log in the user can edit their personal data under the Personal settings. The given password is only known for the customer. The password is not available even for Duvet Ltd. In case the customer forgets its password, it has to be reseted on the server side. With the new default password, the customer can log in and change the default password.

1.1. Forgotten password

In case the customer forgets its password it is possible to ask for a new password. For this we recommend to use the Forgotten password. The system will send a code to the given e-mail address. With this code the user can reset its password.

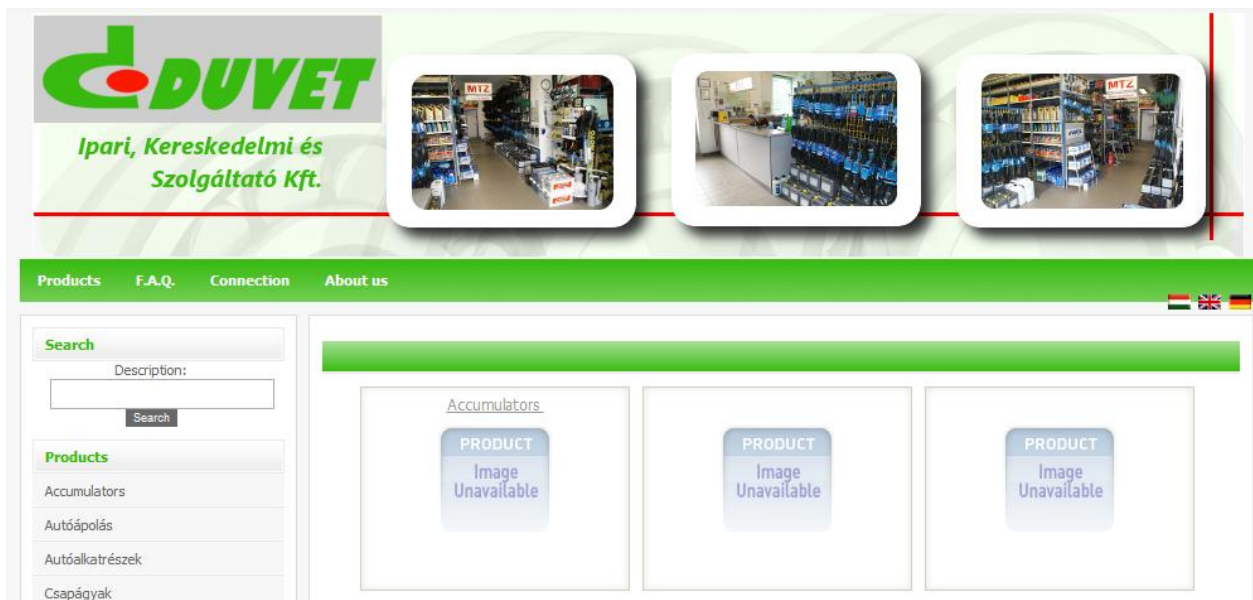
1.2. Forgotten user name

In case the customer forgets its user name it is possible to ask for a new user name. For this we recommend to use the Forgotten user name. The system will send the user name to the given e-mail address. After entering the username and password the customer can log in.

2. Webshop functionality

2.1. Products


Under the Products menu the items, and products will be available. The items located in tree structure in order to easily find items. Every item is defined under a certain Category.




Items in categories will appear in the category page list view with the following data: Itemcode, Catalogue number, Description, Net price, Gross Price, Stock status.

After clicking on items the item details page appears, where the customers can get detailed information about the item.

2.2.Order process

On the item page after entering the needed quantity customers can add the item to the cart by clicking on the  icon.

Accumulators / Személygépkocsi akkumulátorok




Item code: 100252

- Producer: - gyártó nem ismert -
- Weight (kg) : 10.2
- Length (mm) : 200
- Catalog number : 0014408
- : VARTA

Prise(gross):
15 823 Ft

Prise(net):
12 459 Ft



DB 

In Stock

Note


On the main page, under the Shopping cart customers can reiwve their shopping cart in detail. The list can be modified data entered here will overwrite the ordered item quantities. The system handles one list real time, every changes made by the customer will be updated to this list.

Your shopping cart

Item No.	Description	Quantity	UoM	Prise(net)	Subtotal	Delete
110496	541400 VARTA BLACK DYNAMIC	<input type="text" value="1"/>	 DB	8 940 Ft	8 940 Ft	
Net sum.					8 940 Ft	

Shipping Address

Billing Address


 HU-2040 BUDAÖRS, AGIP U. 4

Modes of transport

Methods of payment

To grant data

Customer Ref.No.:

Delivery Date: 

Message:

Net Prise: 8 940 Ft


Tax: 2 414 Ft

Total: 11 354 Ft

CART EMPTY

CONTINUE SHOPPING

CHECKOUT

Items can be deleted from the shopping cart by clicking the  icon or the whole shopping cart can be deleted by clicking the Cart empty button. In case the customer has multiple shipping address defined in the database, it is possible to choose the actual one. Customers can enter reference number for their orders delivery date, or it is possible to add additional comments to the order.

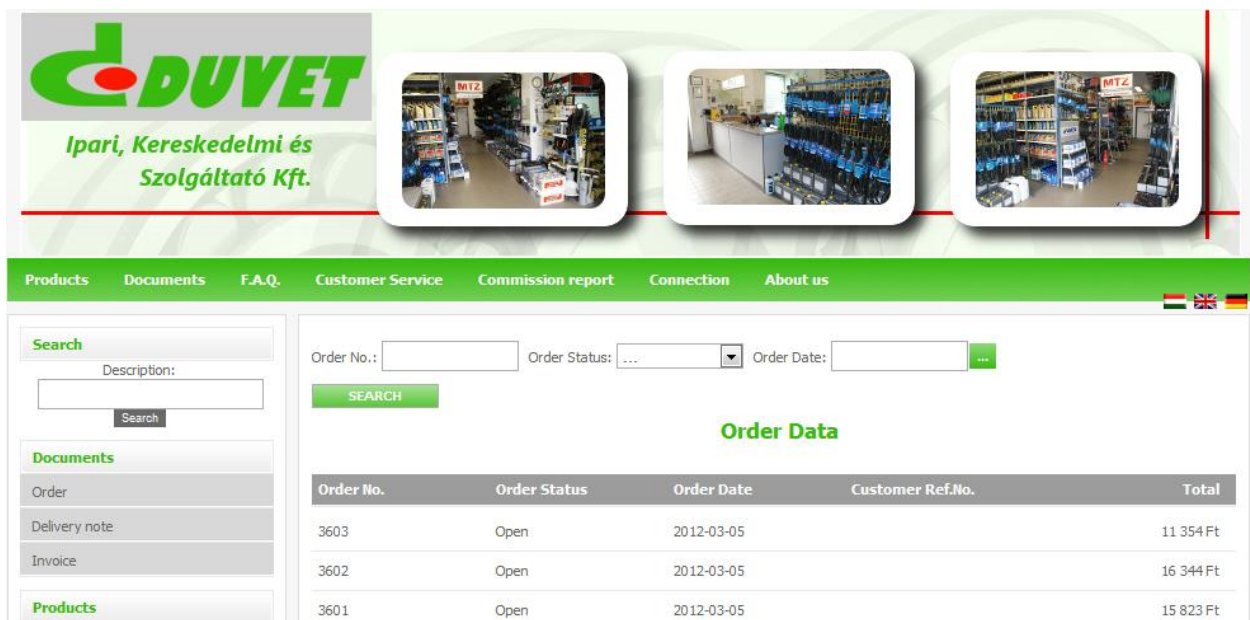
The shopping cart can be accessed from the Products and Documents page. From the shopping cart customers can return to the Products page and can continue the shopping or they can Check out.

On the Checkout page after checking the order details the order can be sent by click Send button.

The order confirmation e-mail will be sent automatically to the customer e-mail address.

3. Orders

Orders and other documents related to an order (delivery note, A/R invoice) can be reviewed under the Documents menu.



The screenshot shows the DUVET website interface. The header features the DUVET logo and the text "Ipari, Kereskedelmi és Szolgáltató Kft." Below the header is a navigation bar with links: Products, Documents, F.A.Q., Customer Service, Commission report, Connection, and About us. The main content area is divided into two sections. On the left is a sidebar with a search bar and a list of document types: Order, Delivery note, Invoice, and Products. On the right is the "Order Data" section, which includes a search bar and a table of orders.

Order No.	Order Status	Order Date	Customer Ref.No.	Total
3603	Open	2012-03-05		11 354 Ft
3602	Open	2012-03-05		16 344 Ft
3601	Open	2012-03-05		15 823 Ft

It is possible to search previous documents. The list can be filtered by Status, document date, or by document number. The order status is open until the order is fully delivered or canceled.

Sales Order

Customer Code : 31101756

Customer Name :

Customer Ref.No.:

Billing Address:

Shipping Address :

Order No. : 3603

Order Status : Open

Order Date: 2012-03-05

Delivery Date:

Document Date:

Item No.	Description	Unit Price	Quantity	Subtotal
110496	541400 VARTA BLACK DYNAMIC	8 940 Ft	1.000	8 940 Ft

Net Price: 8 940 Ft

Tax: 2 414 Ft

Total: 11 354 Ft

Related Documents

BACK

4. F.A.Q.

F.A.Q. contains the list of frequently asked questions and answers.

If the customer cannot find the answer to his question he has the option to send an e-mail to the company e-mail address. The F.A.Q. can be accessed from the Customer Service page as well.

5. Customer Service

Cutomers can send direct e-mails to the company's e-mail address. On the Customer Service Page customers have to fill the Message box and the send it. The previous messages can be reviewed under the *Tracking earlier complaints* page. After clicking on the message the details and the solution will be available.