

Invacare® Tornado

SERVICE MANUAL



This manual contains information on:

Troubleshooting

Maintenance

Repair

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1 Introduction

1.1 General information

- All maintenance and overhaul work must be carried out in accordance with these repair instructions.
- Please observe all safety instructions.
- Information about operation or about general maintenance and care work should be taken from the electric vehicle Operating Manual.
- You can find information about ordering spare parts in the spare parts catalogue.
- Use only genuine Invacare® spare parts. Using parts from any other source will void the warranty!
- We reserve the right to make any alterations on the grounds of technical improvements.
- The electric vehicle may only be maintained and overhauled by qualified personnel.
- The minimum requirement for service technicians is relevant training, such as in the cycle or orthopaedic mechanics fields, or suitably long-term job experience.
 - Experience and knowledge of electrical measuring devices (Multimeter) is also a requirement.
 - Special Invacare training sessions are recommended.
- Alterations to the electric vehicle which occur as a result of incorrectly or improperly executed maintenance or overhaul work lead to the exclusion of all liability on the part of INVACARE.
- If you have any problems or questions please contact INVACARE SERVICE.

1.2 Notes on transport

- If the electric vehicle has to be shipped back to the manufacturer for major repairs, you should always use the original packaging for transport.
- You should also include as accurate a fault description as possible.

1.3 Important symbols in this manual



WARNING!

This symbol warns you of danger!

- *Always follow these instructions to avoid injury to the user or damage to the product!*
-



EXPLOSION HAZARD!

This symbol warns you of an explosion hazard, which, for example, can be caused by excessive tyre pressure in a pneumatic tyre!

- *Always follow the instructions to avoid injury to the user or damage to the product!*
-



BURN HAZARD!

This symbol warns you of burns due, for example, to leaking battery acid!

- *Always follow the instructions to avoid injury to the user or damage to the product!*
-



NOTE:

This symbol identifies general information which is intended to simplify working with your product and which refers to special functions.



Requirements:

- This symbol identifies a list of various tools, components and items which you will need in order to carry out certain work.
-



READ WELL BEFORE OPERATION!

This symbol advises you to read information carefully.

2 Safety and assembly instructions

These safety instructions are intended to prevent accidents during work and it is imperative that they are observed.

2.1 Before any inspection or repair work

- Read and observe this repair manual and the associated operating manual!
- Observe the minimum requirements for carrying out the work (see chapter entitled "General information")!

2.2 General safety information and notes on assembly / disassembly



Danger of injury by crushing!

- *Please note the heavy weight of some components. This applies especially to removal of drive units and batteries!*
 - *Prop up the lifted electric vehicle with appropriate supports before starting the disassembly or assembly!*
-



Danger of fire and burns due to electrical short-circuit!

- *The electric vehicle must be switched off before removal of voltage-carrying components! To do this, disconnect the batteries!*
 - *When making measurements on voltage-carrying components, avoid short-circuiting the contacts. Danger of fire and combustion!*
-



Danger of injury and damage to the vehicle can result from incorrect or incomplete maintenance!

- *Only ever use tools which are undamaged in good condition!*
 - *Some moving parts have Teflon bushings! These parts must never be lubricated with grease!*
 - *Never use standard nuts instead of self-locking nuts!*
 - *Always use correctly dimensioned washers or spacers!*
 - *Cable binders which have been cut off during disassembly should be replaced with new ones during reassembly!*
 - *After completing maintenance work and before operating the electric vehicle, make sure all fixations are correctly secured! Check all parts for correct interlocking!*
 - *Only operate the electric vehicle with correct tyre pressure (see Technical Specifications)!*
 - *Check electrical components for correct functioning, incorrect polarity of cables can result in damage to the electronics!*
 - *As a last check, always carry out a test-drive!*
-



Notes

Mark all current settings for the electric vehicle (seat, armrests, backrest etc.), and the cable connecting plugs associated, before any removals. This makes reassembly easier. All plugs are fitted with mechanical safety devices which prevent release of the connecting plugs during operation. To release the connecting plugs the safety devices must be pressed in. When reassembling, ensure that these safety devices are correctly engaged.



WARNING: Any alteration to the drive programme can influence vehicle handling and the tipping stability of the electric vehicle!

- *Alterations to the drive programme may only be carried out by trained Invacare® dealers!*
 - *Invacare® supplies all electric vehicles from the factory with a standard drive programme. Invacare® can only assume a warranty for the safe vehicle handling of the electric vehicle – in particular tipping stability - for this standard drive programme!*
-

3 Tightening torques

The tightening torques stated in the following table are dependent on the thread diameters for the nuts and bolts for which no special values are determined. All values apply to dry and grease-free threads.

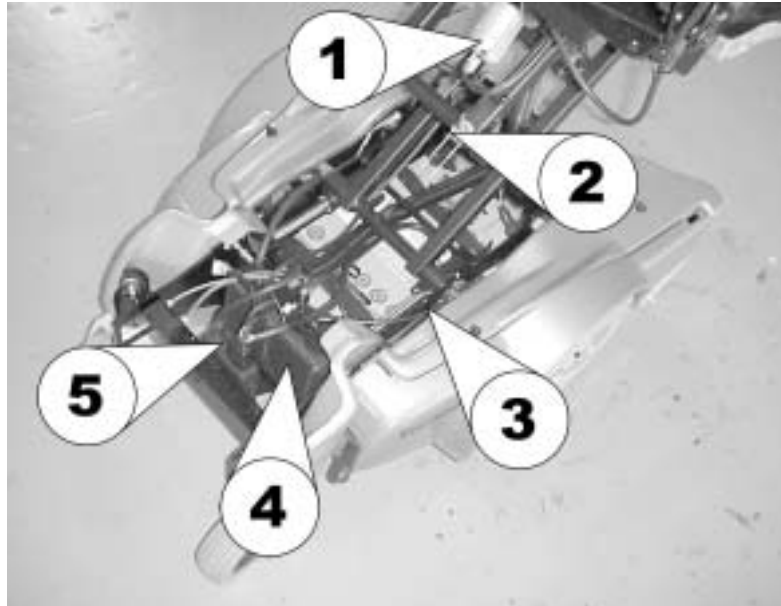
Thread	M4	M5	M6	M8	M10	M12	M14	M16
Tightening torque in Nm $\pm 10\%$	3 Nm	6 Nm	10 Nm	25 Nm	49 Nm	80 Nm	120 Nm	180 Nm

Caution: All other nuts or plastic connectors not noted here must be tightened FINGERTIGHT!

4 Layout of components and modules

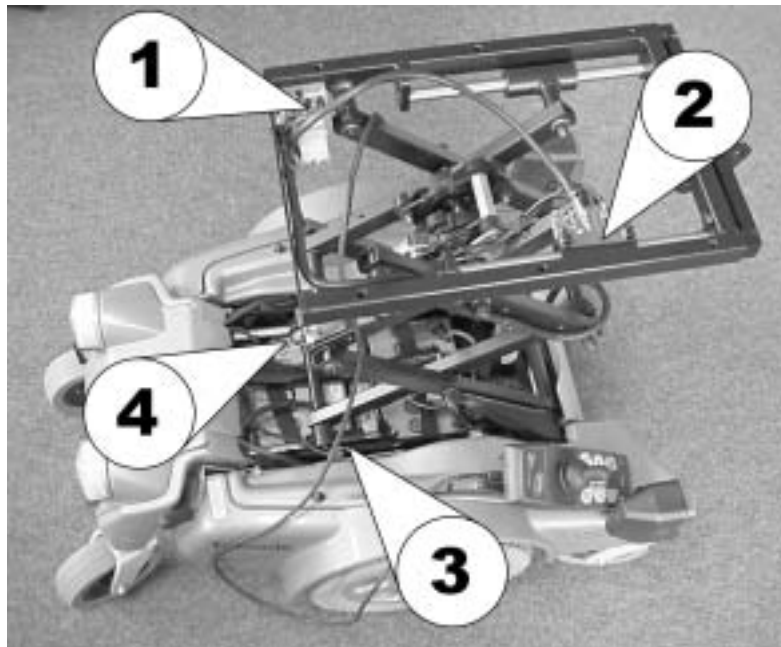
The following image shows the Tornado from above rear, with the seat lifter raised and the rear cowling removed.

- 1 Seat tilt actuator
- 2 Seat-frame / rear cowling anti-collision switch
- 3 Speed-reduction switch
- 4 Power module
- 5 CLAM (Combined Light and Actuator Module)



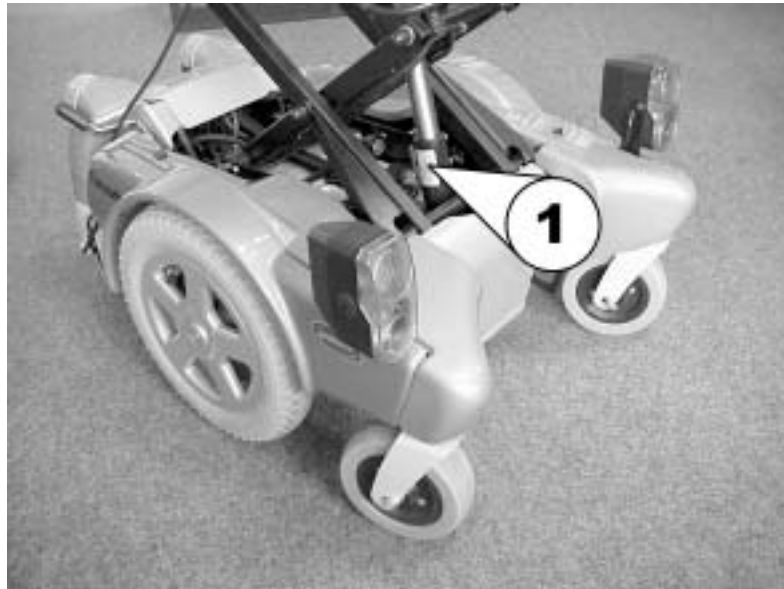
The following image shows the Tornado from above, with the lifter raised and the seat removed

- 1 Cable loom connectors
- 2 Seat lifter and tilt actuator end-position switch
- 3 Speed-reduction switch
- 4 Seat-frame / rear cowling anti-collision switch



The following image shows the Tornado from the front right, with the lifter raised

1 Lifter actuator



5 Service plan (1x annually)

Component	Check	Action	Notes	✓
Armrests and side panels	<ul style="list-style-type: none"> • Armrest damage and fastening • Side panel damage and fixing 	⇒ Tighten screws, replace padding if damaged ⇒ Tighten screws, replace side panels if damaged		
Seat unit / seat angle adjustment	<ul style="list-style-type: none"> • Cushion • Check seat angle adjustment 	⇒ Replace covers / upholstery if damaged ⇒ Replace parts if damaged		
Backrest unit mechanical	<ul style="list-style-type: none"> • Damage and seams • Fixings 	⇒ Replace parts if damaged ⇒ Tighten screws		
Backrest unit electrical	<ul style="list-style-type: none"> • Check cabling • Check function 	⇒ Replace cable or motor if necessary		
Frame (chassis) / battery box	<ul style="list-style-type: none"> • Check fixings, welded seams and battery box 	⇒ Tighten screws, replace components		
Wheel suspension and wheels	<ul style="list-style-type: none"> • Check drive wheels for tight fit and side play 	⇒ Adjust, replace wheel hubs	See "Replacing a drive wheel" on page 52	
	<ul style="list-style-type: none"> • Check steering wheels for tight fit, float, side play and correct torque (15 Nm +/- 1.5 Nm) 	⇒ Replace wheels, wheel fork or wheel bearings	See "Replacing the steering head bearings on the front or rear castor wheels" on page 44	
	<ul style="list-style-type: none"> • Check pneumatic tyres on the drive wheels 	⇒ Repair or replace if damaged	See "Repairing a flat tyre" on page 50	
Drive units, disengager	<ul style="list-style-type: none"> • Check functions in drive and push modes • Check disengager 	⇒ Replace motor if necessary ⇒ Tighten screws / nuts, adjust or replace if necessary		
Footrests	<ul style="list-style-type: none"> • Check welded seams, interlocking, screws, footplates 	⇒ Tighten, replace if necessary		
Electrical footrests	<ul style="list-style-type: none"> • Check cabling • Check contacts • Check functions 	⇒ Replace cable if necessary		
Lighting	<ul style="list-style-type: none"> • Check cabling • Check function 	⇒ Replace bulbs or cables if necessary		
Batteries	<ul style="list-style-type: none"> • Check batteries for damage 	⇒ Replace batteries if necessary	See "Replacing batteries" on page 30	

Component	Check	Action	Notes	✓
	<ul style="list-style-type: none"> • Check battery charge 	⇒ Charge batteries	See User Manual	
	<ul style="list-style-type: none"> • Check contacts and terminals for corrosion 	⇒ Clean contacts and terminals	See " Replacing batteries " on page 30 for Safety Information on working with batteries	
Remote / electronics	<ul style="list-style-type: none"> • Remote, status display blinking • Fixing • Cable, connecting plug • Joystick function • Power supply 	⇒ Evaluate flash code ⇒ Tighten, replace ⇒ Replace ⇒ Replace joystick ⇒ Replace cable, connector plug or console		
Walking Beam	<ul style="list-style-type: none"> • Check spring for damage • Check that the bolts that hold the spring guides have become loosened 	⇒ Replace if damaged ⇒ Replace spring guides if damaged	See " Replacing the Anti-Dive Spring and/or its plastic guides " on page 48	
Lifter	<ul style="list-style-type: none"> • Check correct function • Check function of the Stability Lock 	⇒ Repair if necessary		
Driving Programme	<ul style="list-style-type: none"> • Check the programme version of the driving electronics. Is there a newer version available? 	<ul style="list-style-type: none"> • Update the software. 	See "Updating the " on page 41	

6 Operational Faults

6.1 Troubleshooting the Tornado with ACS

If a problem occurs with the wheelchair, then please proceed as follows:

- Identify the possible cause of the fault by using the troubleshooting tables below.
- Check the Status Display on the remote. Identify the error code if it is flashing.
- Perform the necessary checks and repairs as recommended in the table below.

6.1.1 Diagnosing driving faults

PROBLEM	OTHER SYMPTOMS	POSSIBLE CAUSE	SOLUTION	REFERENCE
Wheelchair will not drive	Status display on remote lights up normally and does not show an error code	Drive motors may be disengaged	<ul style="list-style-type: none"> • Engage the drive motors 	See User Manual
	Status display on remote does not light up	Batteries may be defective	<ul style="list-style-type: none"> • Replace the batteries 	See "Replacing batteries" on page 30
		Batteries may be completely discharged	<ul style="list-style-type: none"> • Charge the batteries 	See User Manual
		Power supply to the remote may be interrupted	<ul style="list-style-type: none"> • Check the main fuse 	See "Replacing the main fuse" on page 36
			<ul style="list-style-type: none"> • Check cables between modules for loose connections or damage 	See "Checking the cables" on page 38
		Remote may be defective	<ul style="list-style-type: none"> • Exchange the remote on the wheelchair for a different one to eliminate the possibility that the remote may be the cause. 	See "Replacing the ACS Remote" on page 39
Status display on remote is flashing	Various causes	<ul style="list-style-type: none"> • Identify the error code 	See "REM24 Error Codes and Diagnostic Codes" on page 19	

PROBLEM	OTHER SYMPTOMS	POSSIBLE CAUSE	SOLUTION	REFERENCE
	Status display on remote flashes 2x, drive mode display shows "U"	Speed reduction switch on the lifter may be defective or disconnected	<ul style="list-style-type: none"> Replace cable or switch 	See " Adjusting and replacing the speed reduction switch " on page 43
Wheelchair does not drive smoothly	None	Batteries may be defective (voltage not stable)	<ul style="list-style-type: none"> Replace the batteries 	See " Replacing batteries " on page 30
		Drive motor(s) may be defective	<ul style="list-style-type: none"> Replace the drive motor(s) 	See " Replacing the drive motors " on page 25
Batteries cannot be charged	None	Batteries may be defective	<ul style="list-style-type: none"> Replace the batteries 	See " Replacing batteries " on page 30
	LEDs on the charger are flashing	Charger may be defective	<ul style="list-style-type: none"> Replace the charger 	See User Manual of the charger
Wheelchair drives too slowly	Status display on remote flashes 2x, drive mode display shows "U"	Seat lifter is not in driving position (either too high or too low), and has activated the automatic speed reduction.	<ul style="list-style-type: none"> Return seat lifter to driving position 	See User Manual
		Speed-reduction micro-switch on the seat lifter may be badly adjusted	<ul style="list-style-type: none"> Adjust the micro-switch 	See " Adjusting and replacing the speed reduction switch " on page 43
	None	Remote may be defective	<ul style="list-style-type: none"> Replace the remote 	See " Replacing the ACS Remote " on page 39
		Batteries may be defective	<ul style="list-style-type: none"> Replace the batteries 	See " Replacing batteries " on page 30

6.1.2 Diagnosing problems with electric actuators

In case an electric actuator will not function, identify the source of the problem using the following table:

PROBLEM	OTHER SYMPTOMS	POSSIBLE CAUSE	SOLUTION	REFERENCE
Electric Actuator does not function	Remote displays a flashing "E", status diode on the CLAM does not go out, even if the remote is switched off or disconnected	CLAM is defective	<ul style="list-style-type: none"> Replace the CLAM 	See " Replacing components of the ACS or Shark electronics " on page 28
	None	Cable may be disconnected or damaged	<ul style="list-style-type: none"> Check that the cable is not disconnected or damaged. If necessary, replace the cable 	See " Checking the cables " on page 38
		Electric actuator may be defective	<ul style="list-style-type: none"> Test the actuator 	See " Testing an actuator motor " on page 42
		Remote may be defective	<ul style="list-style-type: none"> Exchange the remote on the wheelchair for a different one to eliminate the possibility that the remote may be the cause. 	See " Replacing the ACS Remote " on page 39

6.1.3 REM24 Error Codes and Diagnostic Codes

The drive electronics are capable of rectifying some errors automatically. In this case the status display will cease to flash. Please switch the remote on and off several times. Wait approx. 5 seconds each time before switching the remote on again. If this does not rectify the error, locate the error using the flash codes shown below.

FLASHCODE	MEANING	SOLUTION	DOCUMENTATION
1	Module defective	<ul style="list-style-type: none"> Replace defective module 	See " Replacing components of the ACS or Shark electronics " on page 28
2	Accessory error (e.g. actuator short-circuit)	<ul style="list-style-type: none"> Check accessory connections, check accessories 	See " Testing an actuator motor " on page 42
	Lifter raised or lowered too far (seat not at driving height)	<ul style="list-style-type: none"> If lifter is raised, lower in stages until the status display stops flashing. If lowered too far, raise lifter in stages until the status display stops flashing. If at all possible, only drive when the seat is at driving height. 	See User Manual
3	Fault in left-hand motor. Connection loose/defective or motor defective.	<ul style="list-style-type: none"> Check plug-in connections. Replace motor 	See " Checking the cables " on page 38 See " Replacing the drive motors " on page 25
4	Fault in right-hand motor. Connection loose/defective or motor defective.	<ul style="list-style-type: none"> Check plug-in connections. Replace motor 	See " Checking the cables " on page 38 See " Replacing the drive motors " on page 25
5	Fault/brake fault on left-hand motor. Connection loose/defective or motor defective.	<ul style="list-style-type: none"> Check plug-in connections. Replace motor 	See " Checking the cables " on page 38 See " Replacing the drive motors " on page 25
6	Fault/brake fault on right-hand motor. Connection loose/defective or motor defective.	<ul style="list-style-type: none"> Check plug-in connections. Replace motor 	See " Checking the cables " on page 38 See " Replacing the drive motors " on page 25
7	Battery dead	<ul style="list-style-type: none"> Pre-charge battery 	See User Manual

FLASHCODE	MEANING	SOLUTION	DOCUMENTATION
8	Battery voltage too high	<ul style="list-style-type: none"> • Switch lights on to lower battery voltage • Check battery charger 	See User Manual of the charger
9 or 10	Faulty data transmission between modules	<ul style="list-style-type: none"> • - 	<p>Remove all electronic modules except the Power Module and the Remote. Re-attach modules one by one to determine which one is causing the fault.</p> <p>See "Replacing components of the ACS or Shark electronics" on page 28</p>
11	Motors overloaded / overheated	<ul style="list-style-type: none"> • Switch remote on and off / wait if necessary 	-
12	Module used has compatibility problems	<ul style="list-style-type: none"> • Remove incorrect module 	See " Replacing components of the ACS or Shark electronics " on page 28

6.2 Operational faults on a wheelchair fitted with Shark electronics

Please proceed as follows in the event of operational faults:

- First of all analyse the possible cause of the disorder on the basis of the following tables.
- Check the status display on the remote. Analyse the flashing error code.
- Carry out the necessary checks and repairs as recommended in the following table.

6.2.1 Diagnosis of actuation disorders

PROBLEM	OTHER SYMPTOMS	POSSIBLE CAUSE	SOLUTION	DOCUMENTATION
Wheelchair will not start up	Status display on the remote illuminated as normal and does not indicate a disorder code	Actuation motors may be disengaged	<ul style="list-style-type: none"> • Clutch in actuation motors 	See operating instructions
	Status display on the remote is not illuminated	Batteries may be faulty	<ul style="list-style-type: none"> • Replace the batteries 	See " Replacing batteries " on page 30
		Batteries may be almost empty	<ul style="list-style-type: none"> • Charge batteries 	See User Manual
		Power supply to the remote may be interrupted	<ul style="list-style-type: none"> • Check the main fuse 	See " Replacing the main fuse " on page 36
			<ul style="list-style-type: none"> • Check the cable between the modules for any loose connections or damage 	Siehe " Checking the cables " on page 38
		Remote may be faulty	<ul style="list-style-type: none"> • Change the remote on the wheelchair to be able to exclude the remote being the cause of the fault. 	See " Replacing the ACS Remote " on page 39
	Status display on remote flashing	Various causes	<ul style="list-style-type: none"> • Analyse error code 	See " Shark error codes and diagnostic codes " on page 23

PROBLEM	OTHER SYMPTOMS	POSSIBLE CAUSE	SOLUTION	DOCUMENTATION
Wheelchair jerky in drive operation	None	Batteries may be faulty (instable voltage)	• Replace the batteries	See " Replacing batteries " on page 30
		Actuation motor(s) may be faulty	• Replace motor(s)	Siehe " Replacing the drive motors " on page 25
Batteries not being charged	None	Batteries may be faulty	• Replace batteries	See " Replacing batteries " on page 30
	LEDs flashing on charger	Charger may be faulty	• Replace charger	See operating instructions for battery charger
Wheelchair drives too slowly	None	Batteries may be faulty	• Replace batteries	See " Replacing batteries " on page 30

6.2.2 Shark error codes and diagnostic codes

The actuation electronics can automatically remedy certain disorders. In this case the status display will stop flashing. Please switch the remote on and off several times. Please wait about 5 seconds every time before switching the remote on again. If the error is not remedied by this, please diagnose the cause on the basis on the following flashing codes.

FLASHING CODE	Meaning	Solution	FLASHING CODE
1	Operational error	<ul style="list-style-type: none"> Please ensure that the joystick is in neutral central position (simply release joystick) and switch on again. 	
2	Battery error	<ul style="list-style-type: none"> Check battery and power cable. 	See "Checking the cables" on page 38
		<ul style="list-style-type: none"> Charge batteries. If you switch the wheelchair off for a few minutes the batteries are often able to re-charge sufficiently to enable a short journey. You should, however, only use this solution in an emergency as this leads to the batteries discharging excessively. 	See operating instructions
		<ul style="list-style-type: none"> Replace the batteries 	See "Replacing batteries" on page 30
3	Error on the left motor (M2)	<ul style="list-style-type: none"> Check the motor cable and U-connector. Check the motor. 	See "Checking the cables" on page 38 See "Replacing the drive motors" on page 25
4	Error on the right motor (M1)	<ul style="list-style-type: none"> Check the motor cable and U-connector. Check the motor. 	See "Checking the cables" on page 38 See "Replacing the drive motors" on page 25
5	Fault on the left (M2) motor brake	<ul style="list-style-type: none"> Check cable and connector. 	See "Checking the cables" on page 38
6	Fault on the right (M1) motor brake	<ul style="list-style-type: none"> Check cable and connector. 	See "Checking the cables" on page 38
7	Fault on the Shark remote	<ul style="list-style-type: none"> Check the bus cable on the remote and U-connector. Replace the remote. 	See "Checking the cables" on page 38 See "Replacing the ACS Remote" on page 39

FLASHING CODE	Meaning	Solution	FLASHING CODE
8	Fault on Shark main module	<ul style="list-style-type: none"> • Check all cables and connectors on the Shark system. • Replace the main module. 	<p>See "Checking the cables" on page 38</p> <p>See "Replacing components of the ACS or Shark electronics" on page 28</p>
9	Communication error on the Shark system	<ul style="list-style-type: none"> • Check all cables and connectors on the Shark system. • Replace the remote. 	<p>See "Checking the cables" on page 38</p> <p>See "Replacing the ACS Remote" on page 39</p>
10	Unknown error	<ul style="list-style-type: none"> • Check all cables and U-connectors. 	<p>See "Checking the cables" on page 38</p>
11	Incompatible remote	<ul style="list-style-type: none"> • An incorrect remote has been connected. Ensure that main module and remote code are concordant. 	<p>See "Replacing the ACS Remote" on page 39</p> <p>See "Replacing components of the ACS or Shark electronics" on page 28</p>

7 Repair Work

7.1 General warning information on installation work



CAUTION! Danger of injury! The edges of the plastic panelling are sharp!

- *Be particularly careful when installing and dismantling panelling parts!*



CAUTION: Risk of damage to the vehicle! Collisions can be caused if shim rings are removed from the drive wheels during installation work!

- *Shim rings are frequently placed between the drive shaft and the wheel hub to compensate tolerances. Collisions can be caused if these shim rings are removed and not re-installed! Please install all shim rings in exactly the same positions they were in before dismantling.*

7.2 Replacing the drive motors

Find out here how to replace the Tornado drive motors.



CAUTION! Danger of tipping over and crushing!

- *Secure the vehicle with wedges and a jack-up device to prevent it rolling and tilting, as it tends to do this following removal of a drive wheel.*



Pre-requisites:

- Large screwdriver
- 5mm and 6mm hexagon socket
- Diagonal-nosed cutting pliers
- Material for jacking up the vehicle



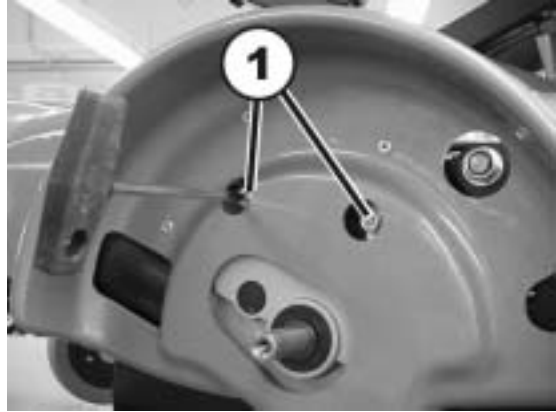
Please note

Please pay attention to the plain washers during dismantling. Put small parts aside in such a way that they can be re-fitted in the correct order.

- Jack up the vehicle, for instance by placing a block of wood under the chassis.
- Loosen the wheel nut (1) using a 5mm hexagon socket.
- Remove the Allen screw and the hub cap.
- Pull the complete wheel from the wheel hub.



- Loosen the screws (1) using a 6mm hexagon socket and remove the outer side panelling.



- Loosen the turn-lock fasteners (1) and remove the inner side panelling.



- Remove the securing ring (1) and release the uncoupling rod assembly from the drive unit.



- Open the electronic panelling, pushing the rear side panelling away slightly using a large, flat screwdriver.



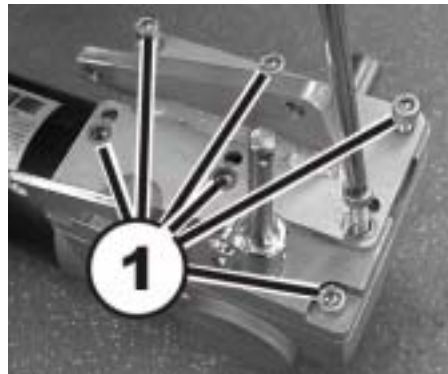
- Pull the motor plug (1) for the right-hand or left-hand drive out of the electronics.
-



- Secure the drive unit against falling out by placing a wooden block or styrofoam block underneath.
- Insert the hexagon socket (5mm) through the bore and unscrew the rear bolts (1) on the drive suspension.
- Remove the drive unit from the suspension in a downward direction.



- Unscrew the six screws (1) on the bedding plate.



CAUTION! Fire hazard! Cables can be pinched and chafed.

- *Please ensure correct cable layout! The motor cable must be secured on the panelling by means of a plastic ring and may not protrude into the lifter area.*
-

- The drive unit is installed in reverse order.

7.3 Replacing components of the ACS or Shark electronics



Requirements:

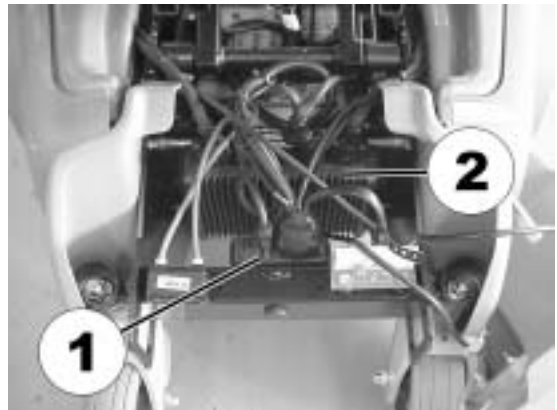
- Large flat-bladed screwdriver
- Phillips screwdriver
- Hexagonal socket head key 4 mm

- Use the flat-bladed screwdriver to carefully pry the plastic cover off, as shown in the picture.



The picture at right shows the positions of the CLAM and the Power Module of the ACS System. The Shark Power Module is located in exactly the same position as its ACS counterpart.

- 1) CLAM (or Lighting Module)
- 2) Power Module (partly hidden by cables)

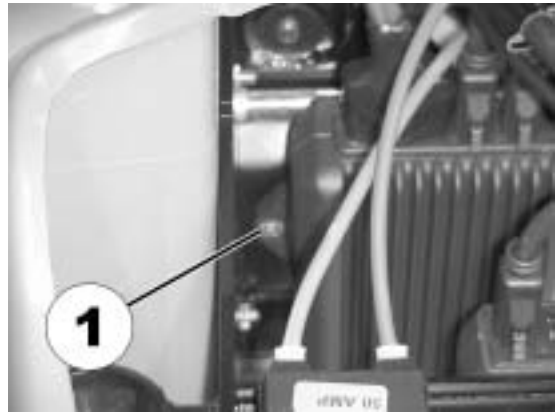


- Remove all electrical connectors from the module that needs to be replaced.



If replacing the Power Module (ACS or Shark):

- Remove the hexagonal socket head screws (1) on both sides of Power Module.
- Pull the Module up and out.



If replacing the CLAM / Lighting Module :

- Detach the CLAM from it's holder by simply pulling it upwards.



- Replace the defective module and re-assemble all components in reverse order.

7.4 Replacing batteries



CAUTION! Risk of chemical burns!

- *Please look out for damaged batteries or ensure that you do not damage the batteries. Leaking acid can cause chemical burns to the skin and eyes.*
 - *If acid should come into contact with the skin, rinse immediately using plenty of freshwater.*
 - *If acid should get into the eyes, rinse immediately using plenty of fresh water and consult a physician.*
-



CAUTION! Danger of crushing!

- *Secure the lifter against unintentional folding by using the mechanism intended for this purpose.*
 - *Check whether the battery belts are damaged and lift the batteries carefully.*
-



CAUTION: Risk of fire and burns if battery poles are short-circuited!

- *When replacing the batteries the battery poles **MUST NOT** come into contact with metal parts of the wheelchair causing bridging!*
 - *Be sure to replace the battery pole caps after the batteries have been replaced!*
-



CAUTION! Environmental contamination!

- *Used batteries should not be disposed of with domestic waste or outdoors. Please dispose of the batteries professionally by giving them to your local harmful substance point of acceptance.*
-



Pre-requisites:

- 11mm open-jawed wrench
 - 5mm and 6mm hexagon socket
 - Diagonal-nosed cutting pliers
 - Rubber hammer
 - Water-resistant marker
 - Cable binder
 - Replacement battery (ies)
 - Optional new battery belts
 - Large flat screwdriver
-



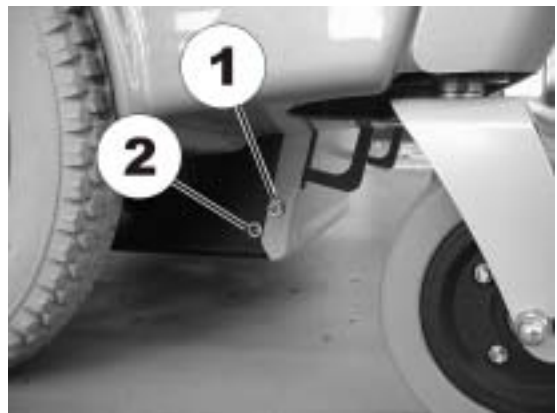
Please note

It is easier to carry out a few work steps with the assistance of another person, in particular when lifting the lifter and unlocking the retaining mechanism.

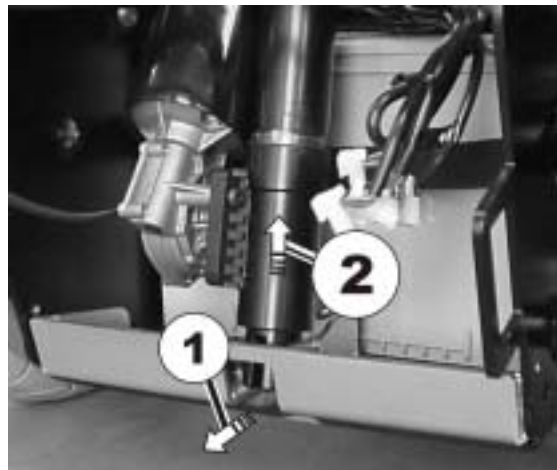
- Move the lifter to the uppermost position.
- Raise the lifter further by pulling the piston rod of the actuator towards the front (to unfasten the piston rod head from its socket) and simultaneously pulling the seat upwards, so that the retaining mechanism (1) locks into place.
- Check whether the retaining mechanism (1) is fully locked into place.
- Move the regulating motor to the lowest position. The regulating motor slides out of the upper guiding device.



- Use a 5mm or 6mm hexagon socket to unscrew the screws (1) and (2) on both sides of the vehicle.
- Remove the front panelling to the front.



- Open the plug-in connection on the regulating motor cable.
- Pull the nest together with the regulating motor slightly to the front (1) and then lift (2). Now remove the regulating motor and the nest completely.



- Open the electronic panelling. In doing so, push the rear side panelling away slightly using a large, flat screwdriver.



CAUTION! Electronics can be damaged!

- *Disconnect all electronic components from the batteries before commencing work on the batteries. A short-circuit during the following work could otherwise damage the electronics.*

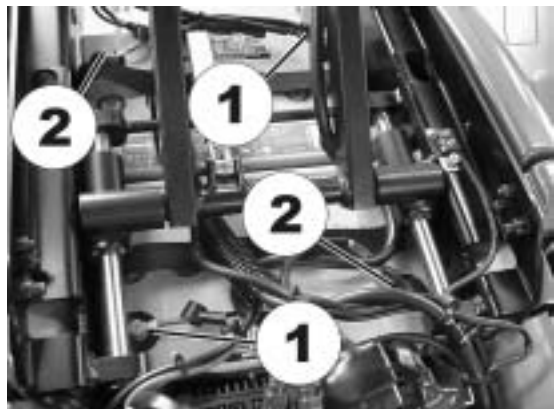
- Disconnect all plugs from the electronic components.



Please note

Please make a note of the cable layout. In case the cable layout is not flexible enough, the cable binders can be opened.

- Remove all pole caps from the poles.
- Unscrew the screws (1) on the minus poles using an 11mm open-jawed wrench.
- Unscrew the screws (2) on the plus poles using an 11mm open-jawed wrench.



CAUTION! Danger of crushing!

- *The batteries are very heavy. Please ensure that they do not hit the ground when being removed from the chassis.*

- Pull the batteries out to the front using the carrying belt.



CAUTION! Fire hazard! Cables can be pinched and chafed.

- Please ensure correct cable layout! They may not protrude into the lifter area. Use cable binders if necessary.

When installing new batteries, make sure there are no cables between the front batteries and the actuator of the lifter! They could get damaged when the lifter is operated!



WRONG!



RIGHT!

- Installation is carried out in the reverse order.



Please note

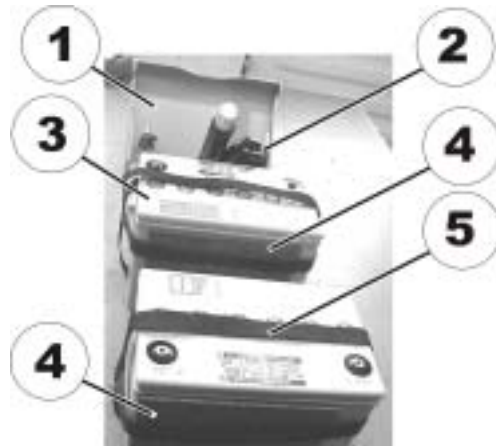
The battery inserters can be inserted between the battery and the carrying belt. They are thus easier to install.



Please note

The battery poles on the rear battery must point backward and those on the front battery to the front. The batteries cannot be connected in any other fitting direction.

- Assemble in accordance with this installation sequence:
- Push the batteries (3) together with the carrying belt (5) and battery inserter (4) into the chassis.
- Push the regulating motor (2) together with the nest into the chassis and allow to lock into place in the bottom plate. Secure using lateral Allen screws.
- Apply the front panelling (1) and secure using lateral Allen screws.



- Screw the battery cable onto the plus and minus pole. Slide the pole caps over the poles.
- Plug all cables into the electronic components until you hear a slight click.



CAUTION! Danger of crushing!

- *Please ensure that the regulating motor slides into the upper guiding device.*

- Move the regulating motor to the uppermost position and ensure that it slides into the upper guiding device (1).



- Raise the lifter slightly and unlock the retaining mechanism (1). The entire lifter load is now on the regulating motor again.



- Test all vehicle functions.
- Check the charge status of the new batteries and charge fully.

7.5 Replacing the main fuse

If the main fuse is burnt out, then this almost certainly indicates a short-circuit in the battery cables. If the cause is not a battery cable, then there may be a short circuit inside the power module. This is very unlikely, but can occur under extreme conditions, such as when the wheelchair has been cleaned using a high-pressure cleaning device. Needless to say, using such a device against Invacare's strong recommendation not to (in the User Manual) will void the warranty.



CAUTION! Danger of fire!

- Only ever use a fuse with the correct value: **ACS System: 50 A, Shark: 40 A!**
- If the main fuse is burnt out, then the cause must be fixed before inserting a new fuse!



Requirements:

- Combination wrench 8mm
- Spare fuse
- Large flat-bladed screwdriver



Note

If the fuse holder is damaged, it can be replaced together with the battery cables.

Always be careful not to damage or scratch the cover on the electronics compartment, when using a screwdriver to help open it.



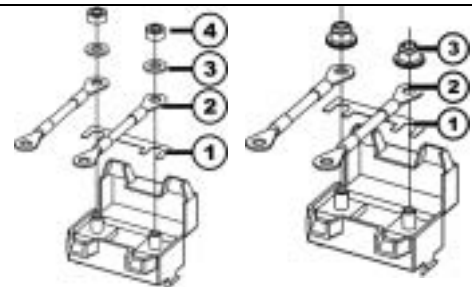
WARNING! Danger of damage to wires and electrical connections!

- If the vehicle is fitted with a lighting system, then always be careful when removing the electronics compartment cover, so as not to rip the wires off of the circuit board!



WARNING: Danger of fire exists if the fuse is incorrectly assembled!

- Only ever assemble the fuse in the order shown in the illustration at right!
- Always tighten nuts to between 3.3 and 3.5 Nm!



Until 03.2004

1. Fuse
2. Fuse compartment
3. Washer
4. Nut M5

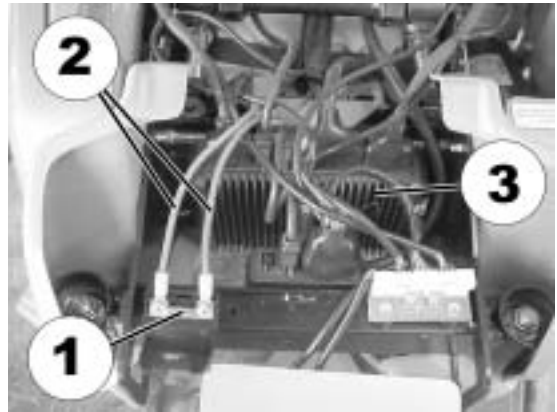
After 03.2004

1. Fuse
2. Fuse compartment
3. Nut DIN 6923

- Use the flat-bladed screwdriver to carefully pry the rear plastic cover off, as shown in the picture. Remove the cover.
- Place it aside carefully. The electrical connectors do not need to be removed from the circuit board for the lights.



- Open the lid of the fuse compartment (1).
- If the main fuse is burnt out, then first determine what caused this. Only when the problem has been fixed may the fuse be replaced.
- Check the battery cables (2) in their entirety for damage. If damaged, replace them.
- If the battery cables are not damaged, then the cause may be a short-circuit inside the power module (3) (partially hidden by cables in the picture). This is not necessarily visible from the outside. In this case exchange the power module for another one to determine whether this is the cause.
- Loosen and remove the nuts that hold the fuse with the 8mm combination wrench.
- Insert a new fuse, re-position the nuts and tighten.
- Close the lid of the fuse compartment.
- Reassemble all parts in reverse order.
- Test all wheelchair functions to make sure everything is working properly.



7.6 Checking the cables

Find out here how you can check the plug connections on the Tornado electronics.



CAUTION! Cables can pull off!

- Remove the electronic panelling carefully on vehicles with a lighting system so that the cables are not pulled off the light circuit board. The connectors do not have to be removed.



Pre-requisites:

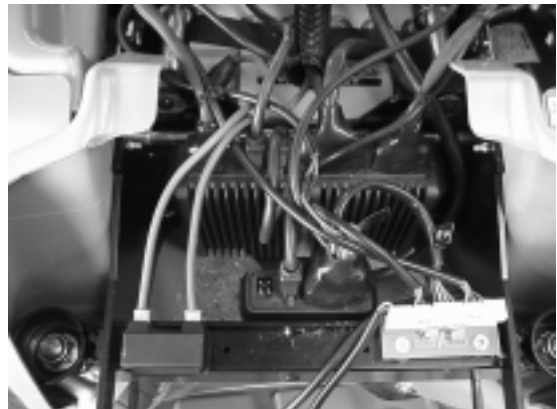
- Large, flat screwdriver



Please note

Use the screwdriver carefully in order to avoid scratches on the panelling

- Move the lifter to the uppermost position.
- Remove the electronic panelling. In doing so press the cover out of the rear side panelling on one side using a large, flat screwdriver.
- Check all cables for signs of damage and crushing.
- Be careful with every connector. It must not come away from the bush.
- If a connector is loose, use slight pressure to press the connector into the bush. It must lock into place.
- Check whether the connector is fitted firmly into the bush. If not, please repeat the preceding work step.
- Close the electronic panelling. In doing so, push the rear side panelling away slightly using a large, flat screwdriver.
- Check all vehicle functions.



7.7 Replacing the ACS Remote



Pre-requisites:

- Phillips screwdriver
- To modify a drive programme you will need: Programming software or a Handheld Programmer and the Installation Manual of the ACS Electronics, available from Invacare®.



NOTE

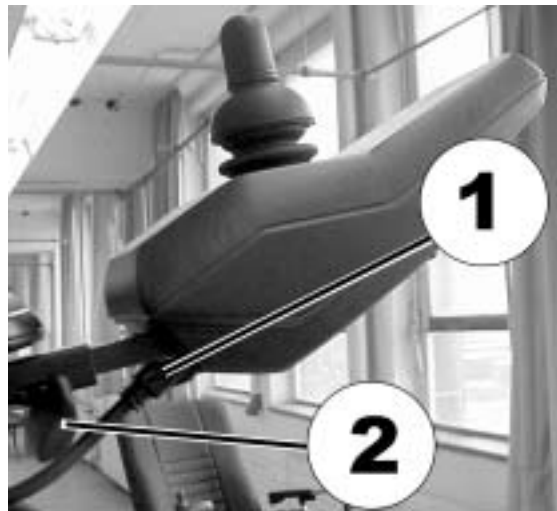
All ACS remotes are supplied with a standard drive programme. If the driving programme has been customised, then you will have to perform this customisation again, after installing the new electronic module.



WARNING: Every alteration to the drive programme can influence vehicle handling and the tipping stability of the wheelchair!

- *Alterations to the drive programme must only be carried out by trained Invacare®-dealers!*
- *Invacare® can only assume a warranty for the safe vehicle handling of the wheelchair – in particular tipping stability - for unaltered standard drive programmes!*

- Switch off the remote.
- Pull the bus cable (1) out of the remote.
- Loosen the thumb screw (2).
- Pull the remote and the remote holder out of the guiding device.



- Unscrew both remote holder screws (1) using the crosstip screwdriver.



- Installation of the remote is carried out in reverse order.
- Update the software, in case a newer version is available.
- Customise the driving programme with the programming software, if required.
- Check all vehicle functions.

7.8 Updating the driving program

The driving programs for electric wheelchairs are continually updated and improved by Invacare®. For this reason, you should check whether the version number is still up to date each time a wheelchair comes in for repairs, and also during regular inspections.

If a newer version is available, the driving program must be updated. The procedure for updating the driving program is described in the user manual of the Wizard software.



NOTE

The electronic system is supplied with a standard drive program. If the driving program has been customised, you have to perform this customisation again, after installing the new driving program.



WARNING: Every alteration to the drive program can influence vehicle handling and the tipping stability of the wheelchair!

- *Alterations to the drive program must only be carried out by trained Invacare®-dealers!*
 - *Invacare® can only assume a warranty for the safe vehicle handling of the wheelchair – in particular tipping stability - for unaltered standard drive programs!*
-



Pre-requisites:

- Dynamic® Wizard software
 - User manual for the Wizard software
 - For further information on other requirements - such as the minimum system configuration of the PC to be used for programming, necessary programming cables - see the user manual of the Wizard software. You find the latest version of the user manual in the download area on <http://www.dynamiccontrols.com/>.
-

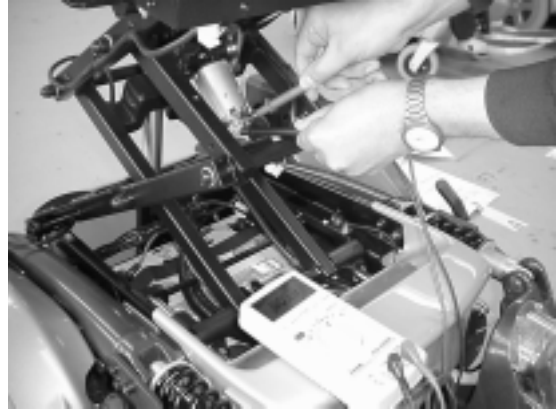
7.9 Testing an actuator motor



Requirements:

- Multimeter
-

- Check the electrical resistance of the actuator. If it is close to infinite, then the motor is likely to be burnt out. If it is less than 1Ω , then motor has a short-circuit. In either case, the motor needs to be replaced.



7.10 Adjusting and replacing the speed reduction switch

Find out here how you can adjust and replace the switch that reduces the speed when in the upper lifter position.



Pre-requisites:

- Small pliers
-

- Move the lifter to the upper and lower position several times. In doing so check whether the contact switches.
- If the contact does not switch, bend the plate (1) slightly.
- If the contact is faulty, replace the entire cable harness.



- Check all vehicle functions.

7.11 Replacing the steering head bearings on the front or rear castor wheels



CAUTION! Incorrect reassembly can damage the bearings or cause the steering wheels to fall out!

- *The single-row angular ball bearing races are not the same on both sides! For this reason there is only one correct way to fit them! It is imperative that you observe the reassembly information!*

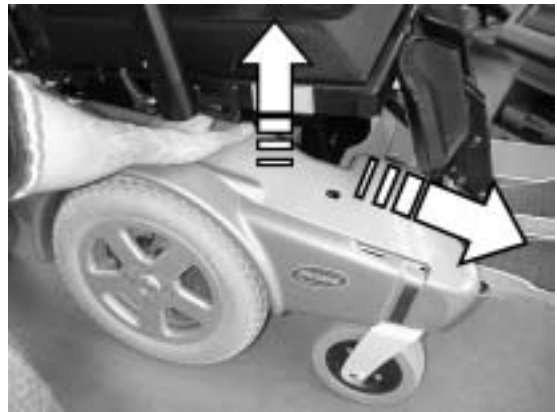


Requirements:

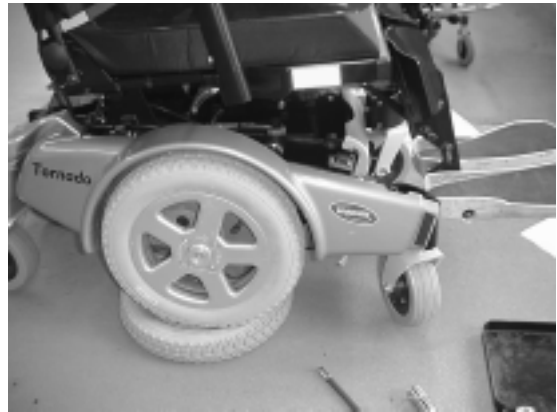
- Socket wrench 19 mm
- Torque wrench

7.11.1 Front Castor Wheels

- Release the plastic clips (1) that hold the shroud.
- Pull the shroud outwards and forward to remove.



- Prop the wheelchair up on the side that you want to change the bearings on by placing an object underneath the drive wheel.



- Loosen and remove the 19 mm nut using the socket wrench. Hold the wheel so it does not rotate while removing the nut.
- Pull the steering head shaft down and out of the steering head tube.
- Remove the washer and the bearing race from the top of the tube. The other bearing race should be on the shaft.



IMPORTANT REASSEMBLY INFORMATION!

The pictures show the wide rim on the outside of the bearing race (A) and the narrow rim on the inside (B).

The bearings must always be assembled so that the narrow rims are facing each other (inwards)! The steering head bolt and the nut must always press against the wide rims from the outside! Otherwise the bearings will be forced out apart by the pressure of the bolt!



The steering wheels should swivel freely after assembly, but there should be no play in the bearings.

- First tighten the nut to 20 Nm +/- 2 Nm.
- Loosen the nut a little.
- Retighten to 15 Nm +/- 1.5 Nm



7.11.2 Rear Castor Wheels

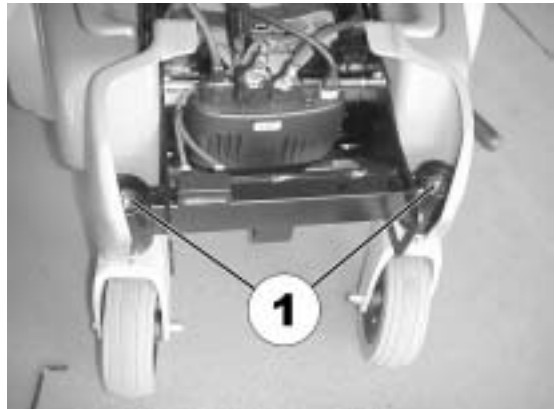
- Use the flat-bladed screwdriver to carefully pry the rear plastic cover off, as shown in the picture.



- Prop up the wheelchair by lifting it up on the side that you want to work on and then placing the wooden block underneath the battery box on that side.



- Loosen and remove the 19 mm nut (1) that holds the castor wheel using the socket wrench. Hold the wheel so it does not rotate while removing the nut.
- Pull the steering head shaft down and out of the steering head tube.
- Remove the washer and the bearing race from the top of the tube. The other bearing race should be on the shaft.



IMPORTANT REASSEMBLY INFORMATION!

The pictures show the wide rim on the outside of the bearing race (A) and the narrow rim on the inside (B).

The bearings must always be assembled so that the narrow rims are facing each other (inwards)! The steering head bolt and the nut must always press against the wide rims from the outside! Otherwise the bearings will be forced out apart by the pressure of the bolt!



The steering wheels should swivel freely after assembly, but there should be no play in the bearings.

- First tighten the nut to 20 Nm +/- 2 Nm.
- Loosen the nut a little.
- Retighten to 15 Nm +/- 1.5 Nm



7.12 Replacing the Anti-Dive Spring and/or its plastic guides



CAUTION! Danger of the wheelchair tipping over or rolling away!

- *Secure the wheelchair from tipping over by propping it up with a wooden block under the battery box that is long and wide enough! Using a wooden block that is too short or too high could cause the wheelchair to tip over!*
- *Switch the wheelchair off at the remote!*



Requirements:

- 13 mm open-ended wrench
- 5 mm Allen key
- 6 mm Allen key



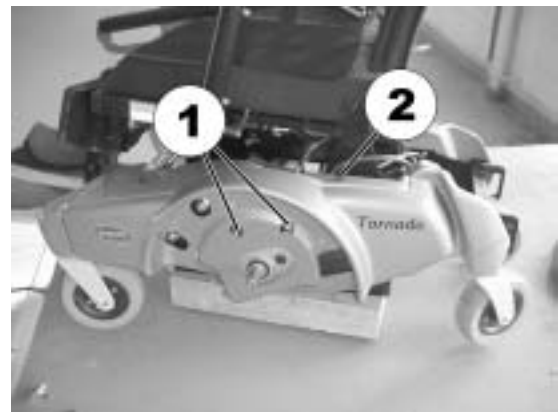
Note

Pay attention to small pieces, and the order in which the components are disassembled. Arrange them in an orderly fashion so they can easily be assembled again in the right order.

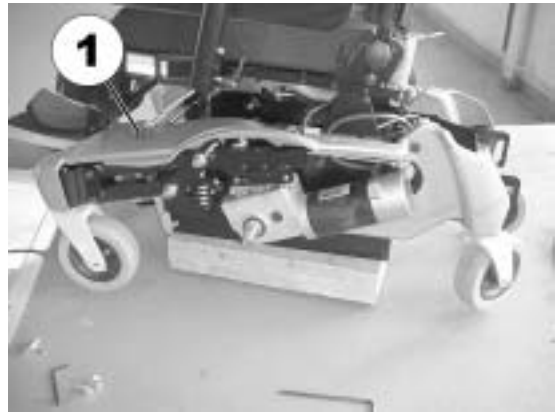
- Prop up the wheelchair by lifting it up on the side that you want to work on and then placing the wooden block underneath the battery box on that side (1).
- Use the 5 mm Allen key to loosen and remove the screw that holds the wheel (2).
- Pull the wheel off the axle.



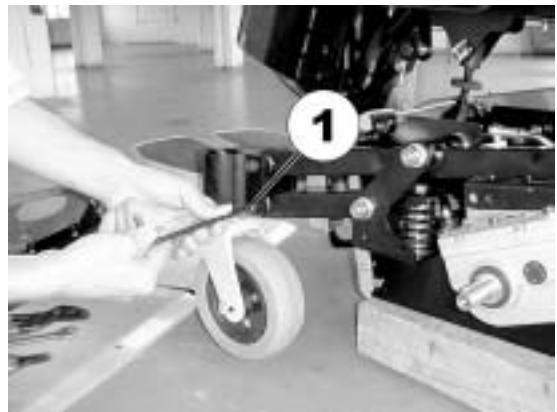
- Use the 6 mm Allen key to loosen and remove the bolts (1) that hold the outer shroud.
- Release the rear plastic clip (2) that attaches the inner and outer shrouds.
- Remove the outer shroud.



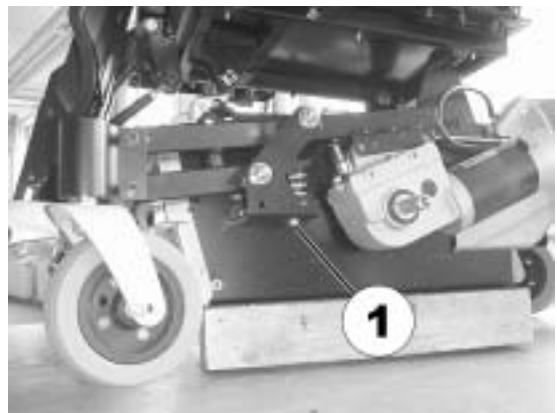
- Release the forward plastic clip (1) that holds the inner shroud.
- Remove the inner shroud.



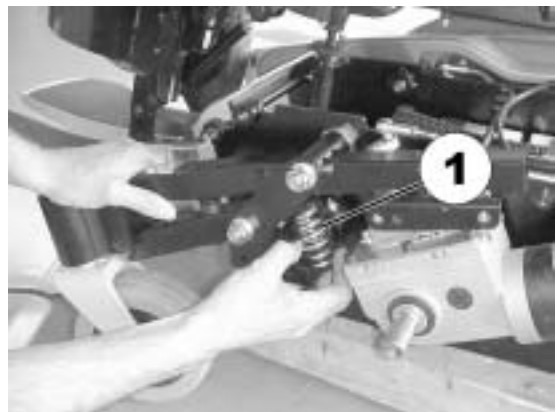
- Use the 6 mm Allen key and the 13 mm open-ended wrench to remove the lower bolt (1) that attaches the Walking Beam and the steering head tube of the front castor wheel.



- Use the 13 mm open-ended wrench to remove the bolt (1) that holds the lower plastic guide of the anti-dive spring.



- The two halves of the Walking Beam can now be moved independently from each other. Lift the upper part, which is still attached to the steering head tube of castor wheel, to release the pressure on the anti-dive spring (1).
- Replace the anti-dive spring and/or the plastic guide(s) if necessary.
- Reassembly is done in reverse order.



7.13 Repairing a flat tyre



CAUTION! Danger of the wheelchair tipping over or rolling away!

- *Secure the wheelchair from tipping over by propping it up with a wooden block under the battery box that is long and wide enough! Using a wooden block that is too short or too high could cause the wheelchair to tip over!*
 - *Switch the wheelchair off at the remote!*
-



CAUTION! Injury hazard! If the wheel has been insufficiently tightened during assembly, it may become loose during driving!

- *When reassembling the drive wheels, tighten the TORX screws to a torque of 35 Nm!*
 - *Secure all screws using a suitable threadlocker!*
-

**Requirements:**

- TORX screwdriver TX40
 - Allen key 5 mm
 - Repair kit for tyre repair or a new inner tube
 - Talcum powder
 - Threadlocker (such as Loctite 243)
-

**Note**

Pay attention to small pieces, and the order in which the components are disassembled. Arrange them in an orderly fashion so they can easily be assembled again in the right order.

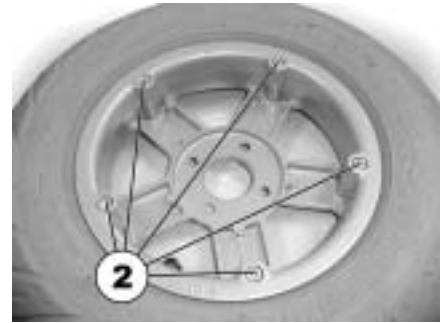
- Prop up the wheelchair by lifting it up on the side that you want to work on and then placing the wooden block underneath the battery box on that side.



- Unscrew the 4 screws that hold the wheel (1), using the TORX screwdriver TX40.
- Remove the wheel from the hub.



- Unscrew valve cap.
- Let the air out of the tyre completely by pressing the pin in the centre of the valve in.
- Remove the 5 cylinder head screws (back of the wheel, 2), using the Allen key.
- Remove the rim halves from the tyre.
- Remove the inner tube from the tyre.
- Repair inner tube and replace, or insert a new one.



NOTE

If the old inner tube is to be repaired and re-used, and has become wet during repair, you can make replacement easier by sprinkling the inner tube with a little talcum powder.



NOTE

Re-assembly is done in reverse order. Ensure that the tyre is replaced on the same side and in the same travel direction as it was previously mounted.

- Insert the wheel rim halves from outside into the tyre.
- Pump a little air into the inner tube.
- Insert the cylinder head screws in the rim and tighten the wheel rims firmly. Make sure the inner tube does not get pinched between the rims halves!
- Ensure that the tyre outer is seated correctly.
- Pump the tyre up to the prescribed pressure.
- Check that the tyre is seated correctly once again.
- Screw the valve cap back on.
- Refit the wheel.

7.14 Replacing a drive wheel



CAUTION! Danger of the wheelchair tipping over or rolling away!

- *Secure the wheelchair from tipping over by propping it up with a wooden block under the battery box that is long and wide enough! Using a wooden block that is too short or too high could cause the wheelchair to tip over!*
 - *Switch the wheelchair off at the remote!*
-



CAUTION! Injury hazard! If the wheel has been insufficiently tightened during assembly, it may become loosen during driving!

- *When reassembling the drive wheels, tighten the TORX screws to a torque of 35 Nm!*
 - *Secure all screws using a suitable threadlocker!*
-

**Requirements:**

- TORX screwdriver TX40
-

**Note**

Pay attention to small pieces, and the order in which the components are disassembled. Arrange them in an orderly fashion so they can easily be assembled again in the right order.

- Prop up the wheelchair by lifting it up on the side that you want to work on and then placing the wooden block underneath the battery box on that side.



- Unscrew the 4 screws that hold the wheel (1), using the TORX screwdriver TX40.
- Remove the wheel from the hub.



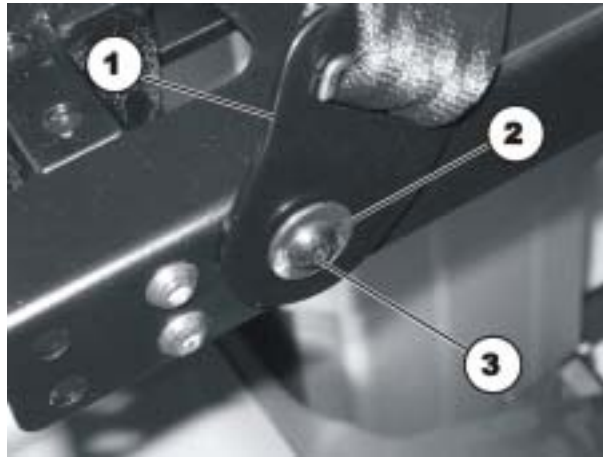
- Reassembly is done in reverse order.

7.15 Replacing the safety belt



Requirements:

- 10 mm socket spanner
 - 4 mm Allen key
-



Dismantling the safety belt:

- Remove the plastic cap (5).
- Loosen the bolt (3) and the associated nut (in the figure this is covered) with a 4 mm Allen key and a 10 mm socket spanner.
- Remove the nut incl. the washer.
- Remove the screw incl. the safety belt, the washer (2) and the washer arranged behind.



Note

Another nut is fixed between the two washers (2) and (4) as a spacer so that the belt mounting can rotate freely.

- Replace the safety belt (1).

Refitting the safety belt:

- Refit the parts in reverse order.