

User Manual GUI 1.4



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Introduction

1.1 Document scope

The purpose of this document is to be used as a basic user manual for the front-end website (User GUI). It contains a step by step explanation on how to access the site, set up and manages your devices and how to use the different functionalities.

1.2 Background

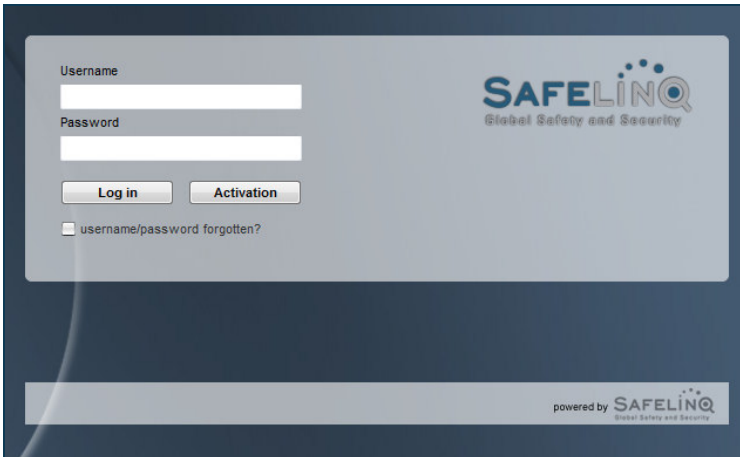
SafelinQ Products can only be used in combination with the SafelinQ services as provided by SafelinQ or SafelinQ representatives. SafelinQ offers a platform with a user GUI which can be used to configure the device. In the User GUI the device function settings, alert settings, feature settings and specific handset settings can be set up or changed. All settings / changes are sent to the device by SMS via a SMS Gateway and are automatically picked up by the device.

2 Login Screen

2.1 Login to the SafelinQ service

The SafeLinQ front-end website can be accessed via www.safelinq.com/safelinq or alternatively you can login via the login section on www.safelinq.com.

If you follow the above mentioned link you will be prompted for your login and password as shown in the image below:



Depending on what you agreed with your local SafeLinQ distributor you have already received a username and password or you need to create these yourself.

If you already have a username and password you can enter these and press the ‘log-in’ button for access to the Home screen of the front-end website.

In case you don't have a username and password yet please press the ‘activation’ button. Follow the instructions in the “activation wizard” as mentioned in ‘Appendix 1’ to activate a new user and register your username and password.

2.2 Setting a new password

If you want to change your password you can do this by pressing the 'change password' button on the home screen of the front-end website if you are already logged in.

In case you do not remember your password and are thus unable to log into the front-end website you can press the 'username/password forgotten' link on the login page. You will have to complete the wizard first.

3 Home

If you are logged in you will automatically go to the home screen.

3.1 Home Screen

Below you can see an image of the home screen of the front-end website. At the top of the screen you will see a number of menu choices. These are explained in the following chapters of this user manual and by clicking on any of these menu choices you are taken directly to the corresponding section of the website.

1. home
2. location
3. safety zone
4. buttons
5. settings
6. guardians

(some of which can also be accessed via the four sub-screens on the left side of the home screen).

The screenshot shows the SafeLinQ home screen with a navigation bar at the top containing: home, location, safety zone, buttons, settings, guardians. The main content area is divided into several sections:

- location**: Look on one map to find out where all your SafeLinQ devices are at any one time.
- history**: Shows the location history of your handset(s).
- safety zone**: You can set up to four adjustable safety zones for each handset.
- settings**: Set up and manage your SafeLinQ service and alerts.
- Welcome SafeLinQ Demo User**: Includes a 'change password' button and an 'Administrator Message' section.
- Alarm overview**: A table listing active alarms.

PRIORITY	TYPE	HANDSET	LOCATION	DATE	TIME	
4	Trace	SQ3119	22 Australielaan, 3526 Utrecht Nederland	12-	10:38	View
1	Motion sensor	SQ3119	22 Australielaan, 3526 Utrecht Nederland	12-	10:38	View
1	SOS	SQ3119	20 Australielaan, 3526 Utrecht Nederland	12-	10:36	View
3	Power on	SQ3119	22 Australielaan, 3526 Utrecht Nederland	12-	10:35	View
3	Power off	QQ2205	22 Australielaan, 3526 Utrecht Nederland	12-	09:49	View

As described in 2.3. you can use the ‘Change password’ button on the right side of the screen to change your password.

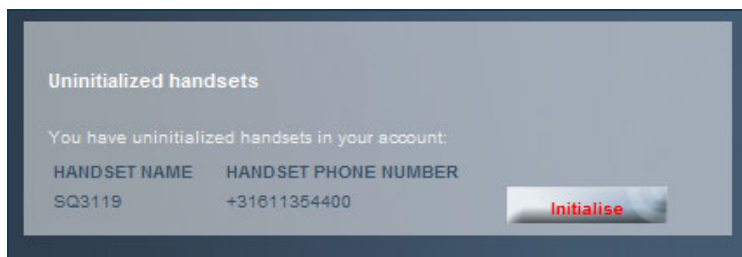
The alarm overview will show you a list of the last five alerts including an indication of priority, type of alert, the name of your device, location when the event occurred and date and time. The home page automatically refreshes every two minutes.

If applicable you will see a list of “un-initialised units” which need to be activated by use of the initialisation wizard. This process is described in 3.2

3.2 Initialisation wizard

Before you can start using your device it first needs to be set up. Setting up devices basically consists of two separate steps. First a device needs to be set up in the administration website. Your local SafeLinQ distributor will take care of this (unless agreed otherwise).

The next step is that the device needs to be initialised. This chapter describes how this should be done. If you have an uninitialised device in your account this is displayed on the home screen as shown in the image below.



Before starting the initialisation process make sure that you put the SIM card in the device and that the device is switched on in order for it to receive the configuration messages. Depending on the device you want to initialise please make sure that the PIN code on the SIM card is removed and that you are in a location where the device has GSM network coverage (and preferably GPS coverage). If this is all done you can press the ‘initialise’ button.

Please note that all information you enter during the initialisation process can still be changed after the initialisation of your device is finished.

In the following screen of the wizard please enter details like the handset name (20 characters max) and select the country where you intend to use the device. You can also enter the user details such as name and address but these are all optional fields. If everything is filled-in please press the ‘next’ button.

SafeLinQ Service Set Up Wizard

Please set up the name of your handset by entering the chosen name into the Handset name box below. The name of the handset will be shown in all alarms sent either by email or text message.

The User details are optional fields but we recommend that you select your country from the drop down menu box.

Wizard

Handset type: GT104
 Handset name: SQ3119

User details (optional)

Name: Jeroen
 Surname: Bomhof
 Address: Australielaan 14-16
 Postcode: 3526AB
 City: Utrecht
 Country: Netherlands

Next

In the next screen of the wizard you need to specify the service start- and end-time. These parameters indicate what the time frame is for which you want the device to report its current location to the SafeLinQ platform.

SafeLinQ Service Set Up Wizard

Please set up your SafeLinQ service time, tracking and transmission intervals below.

The service time is the period when your SafeLinQ handset will be tracked.

The tracking interval is how often you want your SafeLinQ handset to request its location information within the service time.

The transmission interval is how often you want your SafeLinQ handset to send its location information back to the SafeLinQ server.

SafeLinQ Service Set Up Wizard

Handset type: GT104
 Handset name: SQ3119

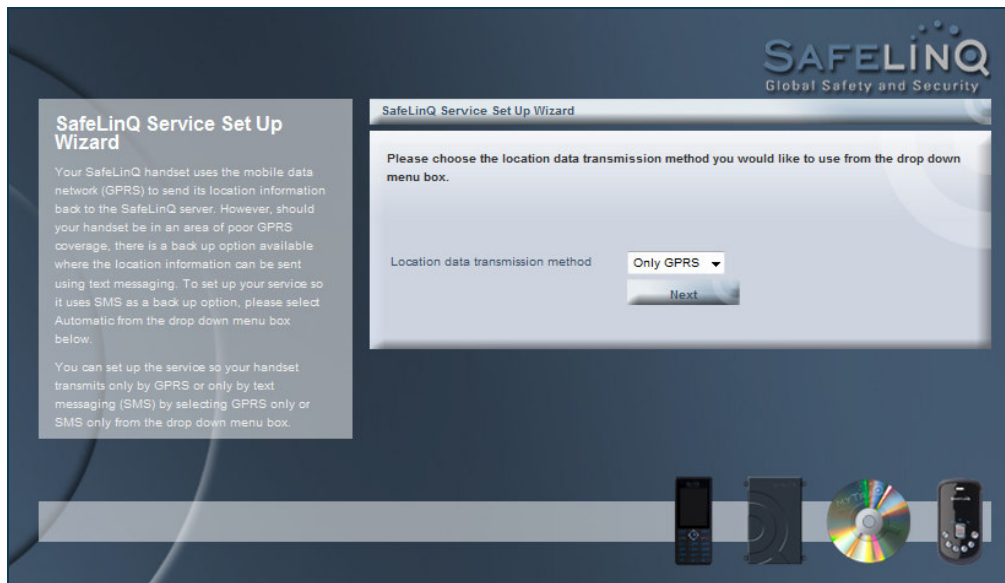
Service configuration

Service start time: 00 hours 00 minutes
 Service end time: 23 hours 59 minutes
 Tracking interval: 10 minutes
 Transmission interval: 10 minutes

Next

The tracking interval means how often you want the device to search for a GPS fix and this is indicated in minutes. If you set it to five minutes it will try to get a GPS fix every five minutes.

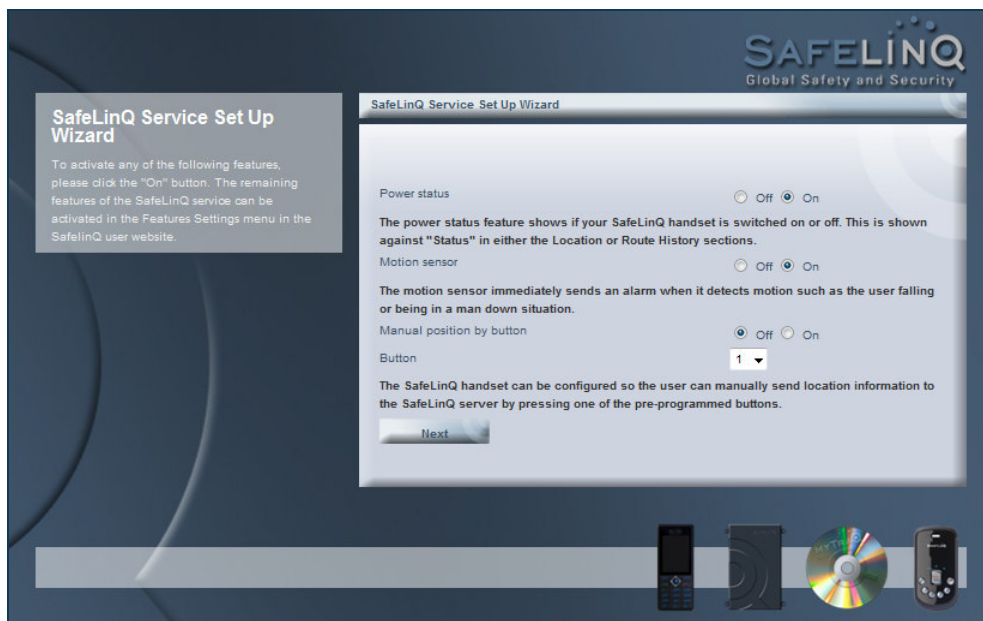
The transmission interval means how often you want the device to send its position back to the SafeLinQ platform, this is also indicated in minutes. Please note that tracking and transmission interval don't have to be the same. If you set the tracking interval e.g. to five minutes and the transmission interval to fifteen minutes the device will check its location every five minutes but will only send the positions to the SafeLinQ platform once every fifteen minutes. This will decrease the data usage or usage of text messages depending on your preferred communication method. Please press the 'next' button when you have finished your selection.



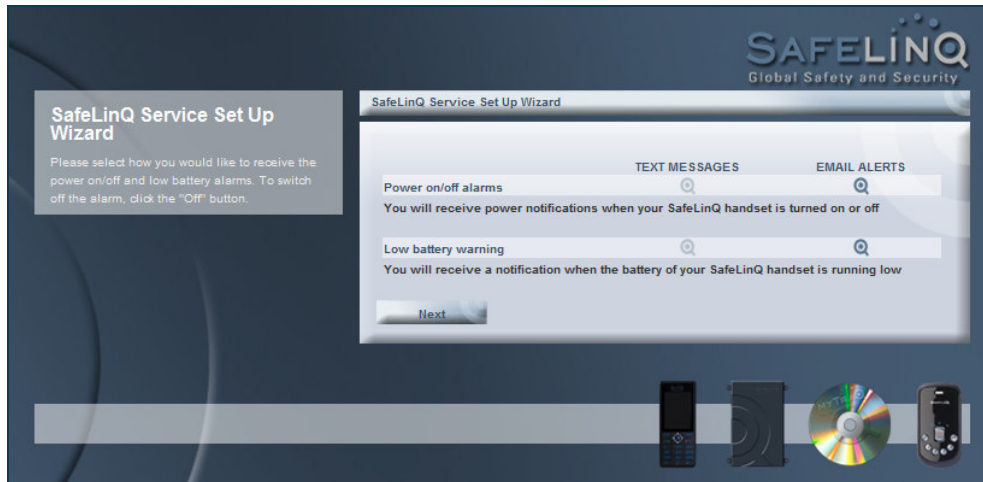
You will now have to choose your preferred location data transmission method. There are three selections possible.

- **Automatic:** the device will first try to use GPRS but will automatically switch to text messaging if no GPRS communication is possible
- **Only GPRS:** all communication via GPRS
- **Only SMS:** all communication via text messages

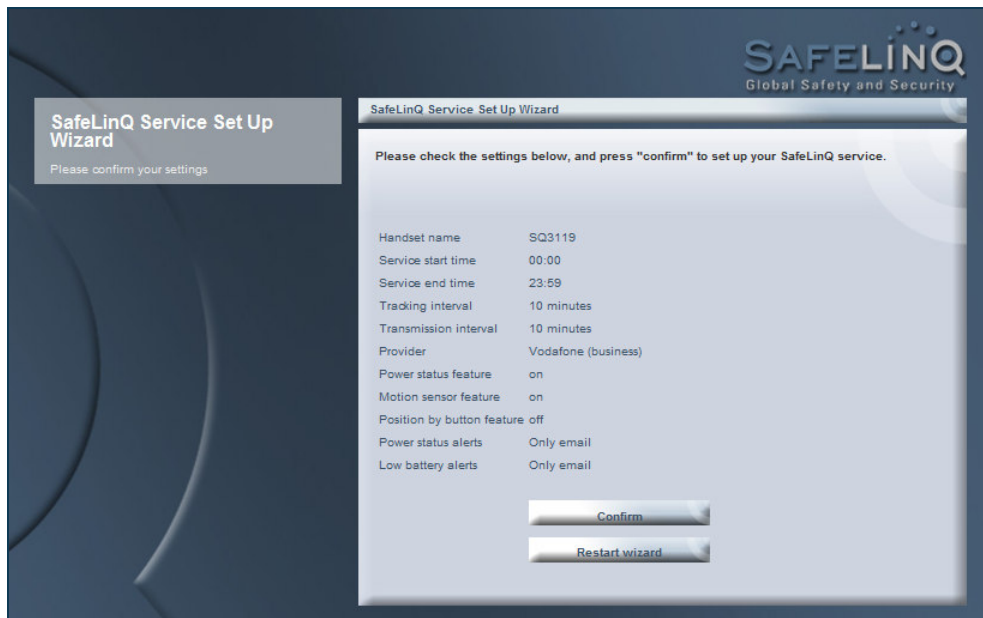
When you have selected the preferred communication method please press the 'next' button.



At this screen you can switch on a number of key features of your device. Please note that selection made can be changed at a later stage via the website if the initialisation process is finished. Now press the 'next' button.



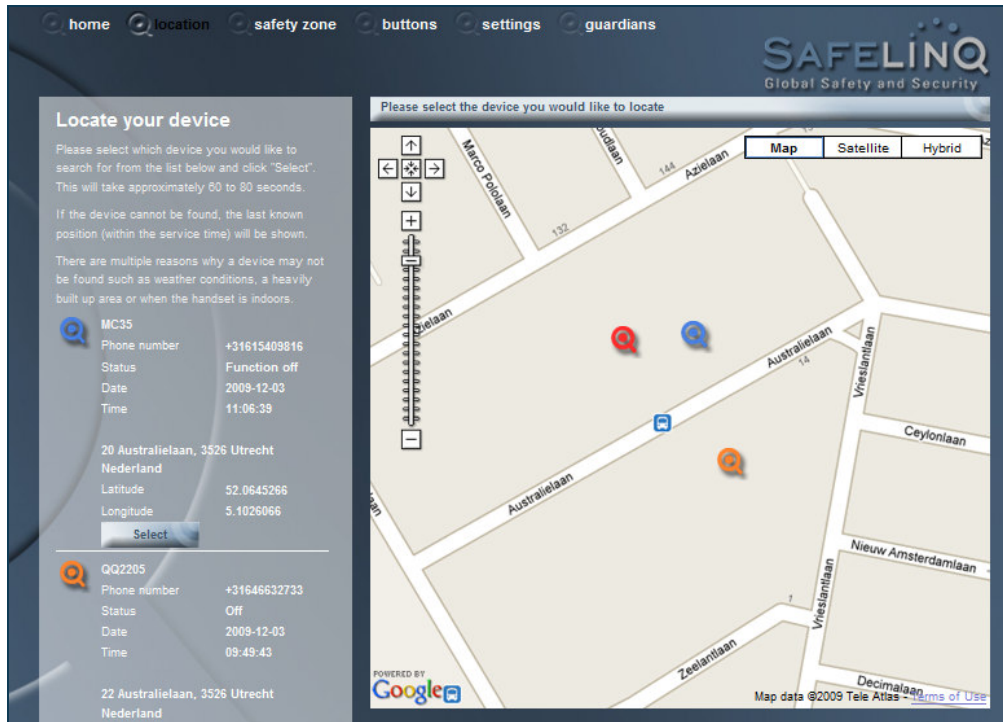
At this screen you can indicate if you want to receive alert messages for a specific event via email or text message or both. Please note that these settings can also be changed via the website after the initialisation process is finished. Now press the 'next' button.



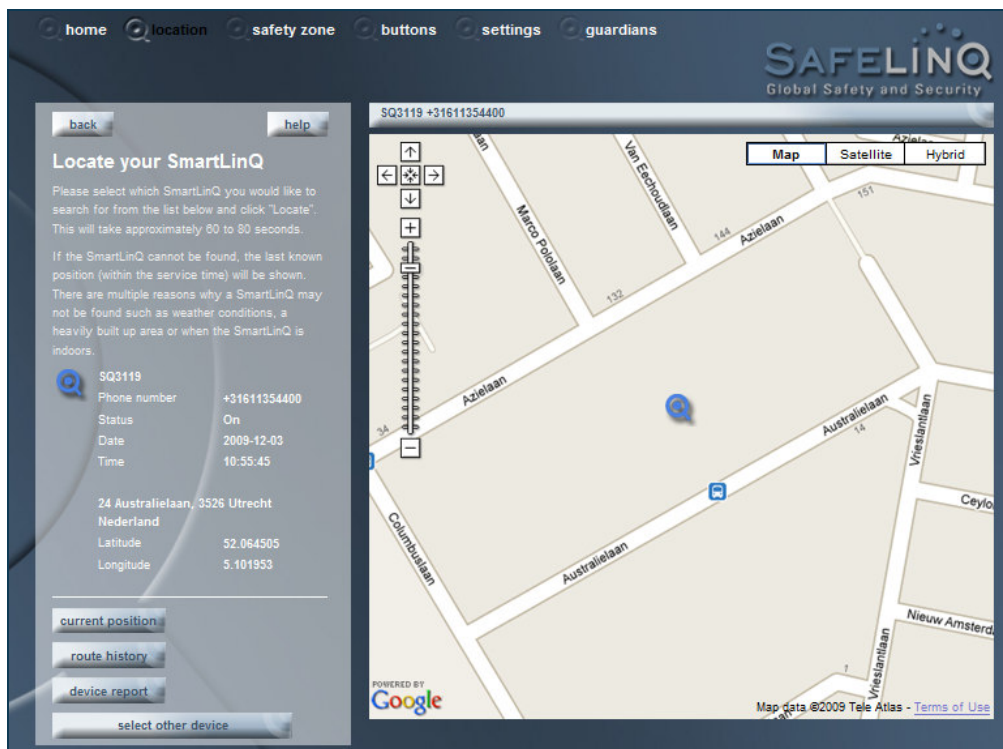
This is the final screen of the initialisation process. It shows you an overview of the settings. If you select 'restart wizard' the initialisation process will start all over again. If you select 'confirm' the initialisation process is finished and you will be taken back to the home screen of the front-end website. All configuration messages will now be sent from the SafelinQ platform to your device after which you will be ready to start using the device.

4 Location

The location section enables you to see where all your devices are located as well as find out the current position of a particular device. The map will show the last known position of the devices and on the left hand side you will see the status and location details.



Select a specific device for more details.



4.1 Current Position

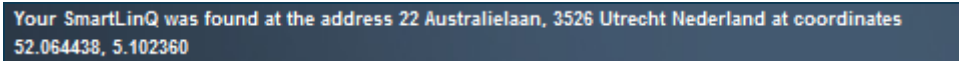
To find out the current location of a particular device:

* Select the device and click on **current position** to locate the handset. This will take between 60-80 seconds and a yellow bar will appear on the screen (as displayed below) whilst the device is being located. If it cannot be found, the last position will be given.



Searching

When the search is completed the result will be displayed as shown below.



Your SmartLinQ was found at the address 22 Australielaan, 3526 Utrecht Nederland at coordinates 52.064438, 5.102360

Location details can be displayed in three different formats:

- Only address
- Coordinates when no address available
- Coordinates and address

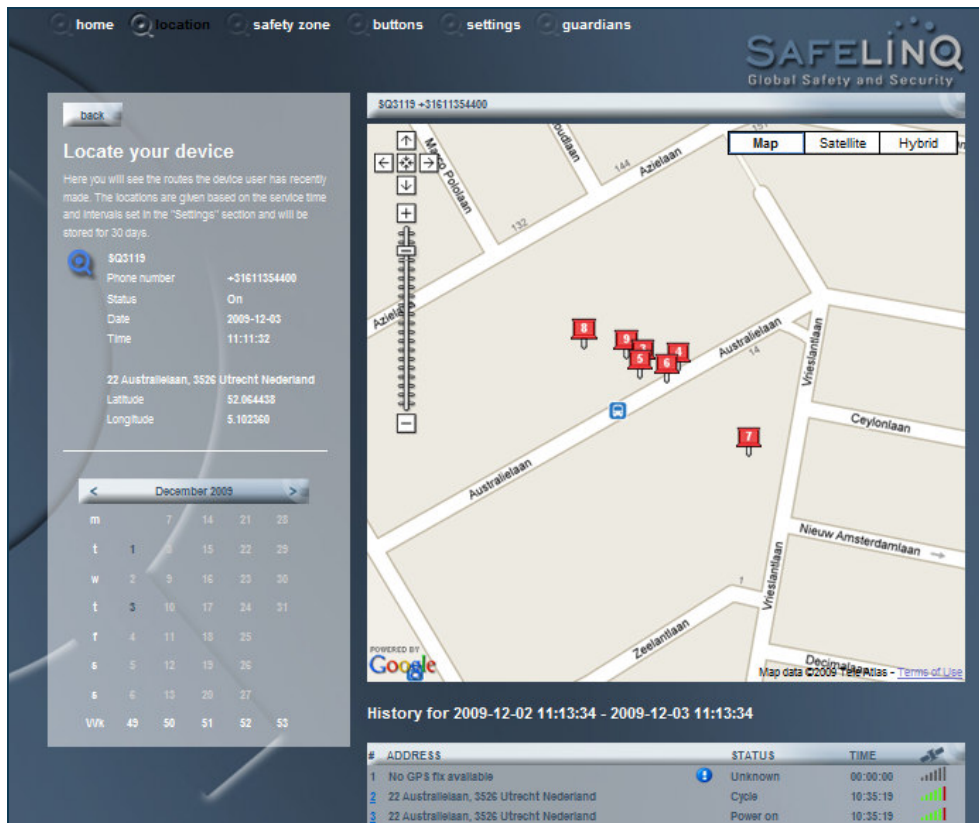
The standard format is coordinates and address. Please note that in case house numbers are displayed these are meant for reference only.

There are multiple reasons why a position cannot be given, such as weather conditions, a heavily built up area or when the device is indoors.

4.2 Route history

The route history shows the route(s) the user has recently made and also shows an overview of all events. The locations are given based on the service time and interval settings and will be available via the website for 30 days.

In order to see the route history for a specific day please select the day you would like to see from the calendar. Please note that only the dates displayed in **bold** have any route history information.



You will now see time, date, address and event type information. If you want to view a specific location in more detail, click on the number of the location fix to be taken to a map. An example of a number of route history and events is shown below.

History for 2009-12-02 11:13:34 - 2009-12-03 11:13:34

#	ADDRESS	STATUS	TIME	Signal Strength
1	No GPS fix available	Unknown	00:00:00	Grey
2	22 Australielaan, 3526 Utrecht Nederland	Cycle	10:35:19	4 Green bars
3	22 Australielaan, 3526 Utrecht Nederland	Power on	10:35:19	4 Green bars
4	20 Australielaan, 3526 Utrecht Nederland	SOS	10:36:29	4 Green bars
5	22 Australielaan, 3526 Utrecht Nederland	Motion sensor	10:38:00	4 Green bars
6	22 Australielaan, 3526 Utrecht Nederland	Trace	10:38:46	4 Green bars
7	3 Vrieslantlaan, 3526 Utrecht Nederland	Cycle	10:45:35	4 Green bars
8	24 Australielaan, 3526 Utrecht Nederland	Cycle	10:55:45	4 Green bars
9	22 Australielaan, 3526 Utrecht Nederland	Trace	11:11:32	4 Green bars

On the right you can see the GPS signal strength indicator which can be seen as an indication for the fix quality. The more green bars you see the better the quality of the fix, if there is no GPS fix at all, or if this is irrelevant for a specific event type, the GPS signal strength indicator is displayed in grey.

It is possible to switch route history off. This can be done in the settings area by pressing the 'toggle mobile route' button in the device function settings submenu.

4.3 Device Report

The 'device report' function enables you to create reports for a specific device in a downloadable format. Select the required start date and end date for the report from the calendars on the right and press the 'generate report' button as shown below.



Please note that creating the report can take several minutes depending on the selected dates and the corresponding size of the report. If the creation of the report is ready you will see a pop-up asking you to open or save a comma separated (.csv) file.

The report contains the following information:

- Date
- Time
- Device name
- Phone number
- Address
- Longitude
- Latitude
- Type of event
- Quality
- Speed

Please note that for specific devices the additional categories 'private/business use' and 'mileage' are available.

5 Safety Zone

This section allows you to set-up and manage safety zones. The technology used for the safety zones is geo fencing. A Geo-fence is a virtual boundary on a geographic area. When that boundary is crossed it can be recognised as an event and the user/guardian can be notified of that event.

The user can move freely within each safety zone and, should they enter or leave the safety zone (depending on settings), a text message or email alert will be sent to the guardian or to the chosen emergency control centre.

Up to four adjustable zones can be set up for each SmartlinQ, BloQ and BloQ Portable, and up to nine adjustable zones for the QlinQ. The below paragraphs explain how to create, modify and delete safety zones.

5.1 Creating a Safety Zone

To create a new safety zone for a device, simply select a device and on the right side of the webpage the settings are displayed. Below you can see an example.

Please note that the configuration options displayed can be different for the various devices.

First start by entering the Zone name. Please note that the name you enter will also be displayed in all communication related to the usage of the safety zones, e.g. in the guardian messages.

Now you can set the Zone start- and end time. This represents the time to start and end checking if the user enters or exits the safety zone.

After this please set the interval. The interval indicates when a guardian will be informed if the user has left or entered the safety zone. It is possible to make a selection between 1-10 minutes or select 'Sync with my tracking interval'. If you select the last option the guardian will be informed at the same times as the selected tracking interval.

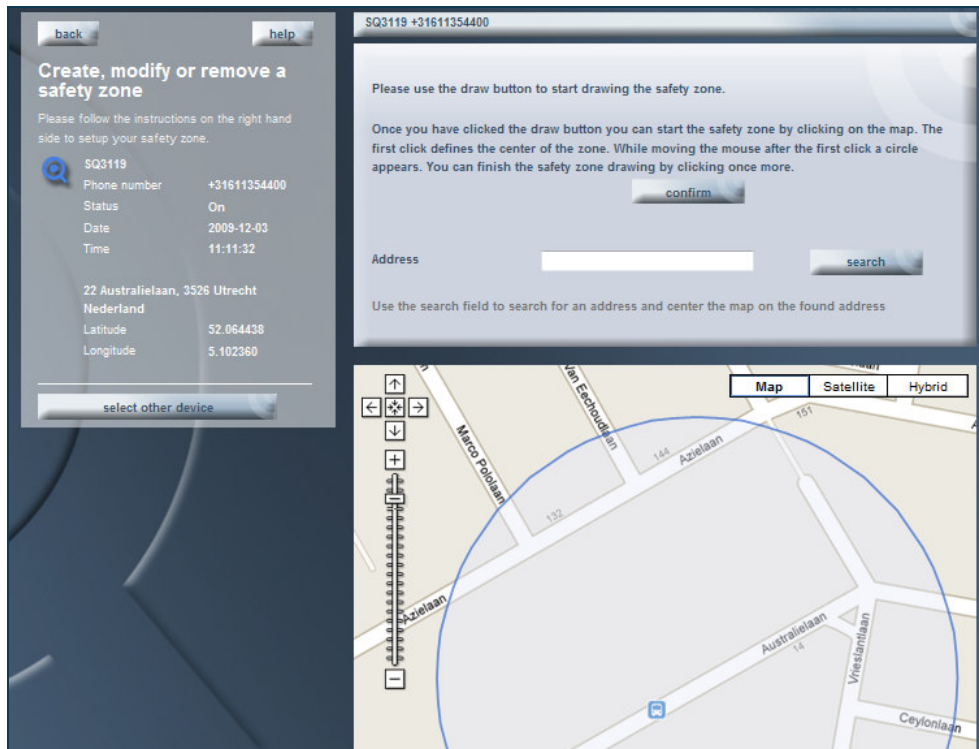
You can now select the type of zone notifications, this indicates for which alert type notification will be sent. The following choices are possible:

- Zone out alerts only
- Zone in alerts only
- Zone in and zone out alerts

It is also possible to specify the number of alerts that should be sent out. This indicates the number of times the guardian will be notified. A selection can be made between 1-5 times or unlimited.

Please note that if you are in or outside a zone no 'zone alerts' will be sent out. The messages will only be sent if you cross the boundary of the safety zone.

If you have made all selections please press the 'next' button and you will see the following screen.



At this page you can draw the safety zone. Once you have pressed the 'draw' button you can start the safety zone selection by clicking on the map. The first click defines the centre of the zone, dragging the mouse over the map will create the safety zone circle. To finish the safety zone selection click once more on the map and press the 'confirm' button.

The search option will allow you to search for a specific address and locate the map on that position to start the safety zone configuration.

Please note that the minimum radius for a safety zone is 200 meters.

5.2 Modifying or Deleting a Safety Zone

In order to modify or delete a safety zone please select the safety zone that needs to be modified or deleted and select the corresponding button as displayed below.

Zone name: 1: Office

Address: 24 Australielaan, 3526 Utrecht Nederland

Check from / till: 00:00 - 23:59

Interval: 10 minutes

Zone alerts: zone out alerts only

Number alerts: unlimited

Buttons: modify, create, delete

If you press the 'delete' button the selected safety zone is instantly deleted. If you press the 'modify' button you will see an overview of the settings (like when you create a safety zone) and you can make changes to the safety zone.

6 Buttons

You can use the 'buttons' section to programme the pre-programmable buttons of your device. Depending on the device this is either up to four, or up to nine phone numbers.

6.1 Setting the buttons

Select your device and you will see the following screen:

Navigation: home, location, safety zone, **buttons**, settings, guardians

SAFELINQ Global Safety and Security

back help

Pre-programmed buttons

WARNING: Before proceeding you MUST ensure your SmartLinQ handset is switched on.

Your SmartLinQ can only ring the 4 pre-programmed numbers set up on this site.

If the Emergency Button is used, the SmartLinQ will immediately call your chosen emergency telephone number or control centre.

SQ3119
Phone number: +31611354400
Status: On
Date: 2009-12-03
Time: 11:11:32

22 Australielaan, 3526 Utrecht Nederland
Latitude: 52.064438
Longitude: 5.102360

select other device

SQ3119 +31611354400

Button 1
Name:
Phone number: Delete Configure

Button 2
Name:
Phone number: Delete Configure

Button 3
Name:
Phone number: Delete Configure

Button 4
Name:
Phone number: Delete Configure

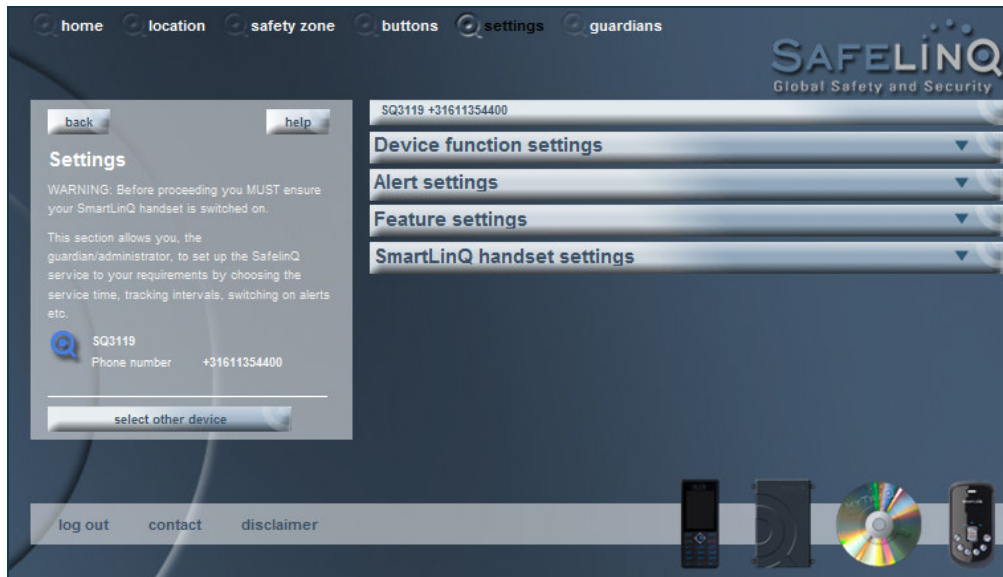
To set up the pre-programmed buttons enter the name and phone number and press the 'configure' button. Please make sure that the number is entered in international format if you intend to use your device abroad (e.g. +31302668030).

To modify a pre-programmed buttons simply change the name and phone number and press the 'configure' button. To delete a pre-programmed button press the 'delete' button of the corresponding button.

Please note that the numbers programmed behind buttons 1 and 2 have access to ‘stealth mode’ and the ‘auto answer’ feature (see chapter 7).

7 Settings

The Settings section allows you to set up the SafelinQ service in line with your requirements. The settings section consists of four different areas as displayed below:



- Device function settings
- Alert Settings
- Feature settings
- Device Handset settings

These four categories are described in more detail in the following paragraphs. Please note that depending on the device you use features may or may not be available. Features related to the device you use are automatically shown when you select the device. A detailed overview of available features for each device can be found in ‘Appendix 2’. In case of any questions please contact your SafeLinQ distributor.

Before changing any settings make sure that the device is switched on in order for it to receive the configuration messages and that you are in a location where the device has GSM network coverage (and preferably GPS coverage).

7.1 Device function settings

The ‘device function settings’ area (as shown below) allows you to define the service start- and end time, tracking and tracing interval to be used for your device.

The service start- and end-time parameters indicate what the time frame is within you want the device to search for its current location and report its current location to the SafelinQ platform.

The tracking interval means how often you want the device to search for a GPS fix (indicated in minutes). If you set it to five minutes is will try to get a GPS fix every five minutes. The transmission interval means how often you want the device to send its position back to the SafelinQ platform, this is also indicated in minutes.



Please note that tracking and transmission interval do not necessarily have to be the same. If you set the tracking interval e.g. to five minutes and the transmission interval to fifteen minutes the device will check its location every five minutes but will only send the positions to the SafelinQ platform once every fifteen minutes. This will decrease the data usage or usage of text messages depending on your preferred communication method.

If you have changed the settings press the 'ok' button. The new settings will now automatically be sent to your device.

It is possible to switch route history off (default on). This can be done by pressing the 'toggle mobile route' button.

7.2 Alert settings

The 'Alert settings' area (as shown below) allows you to define the way communication should take place for each alert.

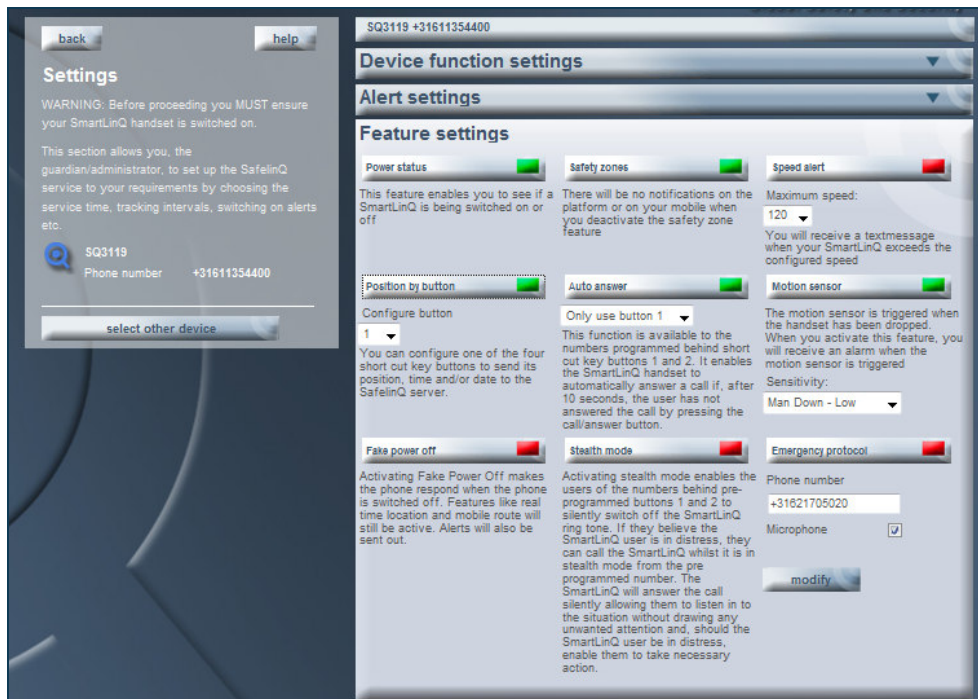


For each alert you can specify if the guardians should be informed via text message, email or a combination of both.

Please note that if you don't select anything for a specific alert the guardians will NOT be informed about this alert. The alert will always be shown on the website.

7.3 Feature settings

The 'Feature settings' area (example shown below) allows you to manage the specific features of your device.



To switch a feature on or off click on the specific feature. The button will turn to green to show it has been activated or red to indicated the feature is deactivated.

The main features are described below. Depending on which device you use these features are available or not. Please contact your local SafeLinQ distributor in case of questions.

Power status

When activated, this will allow you to see if the device is switched on or off when in either 'Location' or 'Route History'. This is shown against 'status'.

Safety Zones

This enables safety zone notifications to be displayed on the SafelinQ user website and notifications to be sent to guardians.

Speed Alert

You can set a maximum speed level (km/h). When this option is activated alerts will be sent in case the speed limit is exceeded. Please note that your speed is not monitored non-stop but will be checked in sync with the specified tracking interval.

Position by Button

Select one of the pre-programmed buttons you want to configure for 'position by button', so when pressed and held down by the user, the device will send its position, time and date information back to the SafelinQ server including the number of the button pressed.

Auto Answer

Select pre-programmed buttons 1 or 2 (or both) to access the auto answer facility. It enables the device to automatically answer a call if, after 10 seconds, the user has not yet answered the call by pressing the call/answer button.

Motion Sensor

When you activate this feature you will receive an alarm when the motion sensor is triggered. The motion sensor is triggered when the handset is dropped. You have a choice of sensitivity levels (ranked from least to most sensitive):

1. Man down - Low
2. Man down - Medium
3. Man down - High
4. Impact

Fake Power Off

When 'fake power off' is activated in the platform, the phone will still respond to Real Time Find's, auto answer, send mobile route reports and send out alerts, even if it is switched off by the user.

Stealth Mode

By activating 'stealth mode' from the platform the phone will immediately appear to be switched off. It enables the users of the numbers behind pre-programmed buttons 1 and 2 to silently switch off the ring tone of the device. If they believe the user is in distress, they can call the device whilst it is in stealth mode from the pre programmed number. The device will answer the call silently, allowing the caller to listen in to the situation without drawing any unwanted attention and to take action if so required.

Emergency Protocol

This feature can be described as a ad hoc feature to immediately contact the user of the device. Enter the telephone number that you want to use to contact the device and tick the microphone box (default on) to listen to the user. If you don't tick the box you won't hear anything.

Position by call

Position by call allows you to call the BloQ Portable to get its current position. The device will reject the incoming call and will then try to get a GPS position. Once it has a GPS position, it will report the phone number from the incoming call and the position back to the platform.

Non-movement detection

The movement detection can be used to stop cycling when the device has detected that it did not move a specified distance during a specified amount of cycles. If the speed is higher than the speed stated in the form, the device will consider itself as moving and will keep cycling even though the distance is not greater than the amount specified in the form.

Power key

This feature enables or disables the power key on the BloQ Portable. This means that the user of the device is not able to switch the device on/off.

Function key

The function key can be configured in two different modes. When configured in SOS mode pressing the function key for 3 seconds will send out an emergency alert to the platform. When configured in Park and BloQ mode pressing the function key two times within two seconds creates a temporary safety zone with zone out alerting, at your current location with a radius of 400 meters and check interval of five minutes.

Ignition status

This feature enables you to see the ignition status of the vehicle.

Mileage report

This feature enables you to see, set or reset the mileage of a BloQ. You have the possibility to enter the current mileage.

Power save

This function enables the sleep mode with ultra low power consumption. When this function is enabled, you will not be able to communicate with the device until a motion or ignition has been detected.

7.4 Device handset settings

The 'Device handset settings' area (example shown below) allows you to manage the specific settings for your handset.



The following settings can be changed:

Handset name

This is the specific name given to the handset. This handset name is shown in on the SafeLinQ platform and used in all communication to the guardians. Please note that a maximum of 20 characters can be used.

Handset mobile number	This is the phone number allocated to the handset.
Handset network provider	This allows you to select the appropriate network provider. If you want to select a provider that is not listed please contact your SafeLinQ distributor.
Handset emergency number	This is the phone number that will be dialled when pressing the SOS button.
EMC mode	This allows you to specify the communication method in case of an SOS alert.

There are 4 options available:

- **Do not call, send no position:**
only the alert message will be send to the SafeLinQ platform (and guardians if alert messaging is set up)
- **Call once, send position:**
The programmed emergency number will be called and the position will be sent to the SafeLinQ platform (and guardians if alert messaging is set up)
- **Retry call until answer, send position:**
The programmed emergency number will be called and the position will be sent to the SafeLinQ platform (and guardians if alert messaging is set up). The call can only be ended by the user of the device. If the connection is lost or if the person answering the call hangs up the device will automatically redial.
- **Retry call until answer, send no position:**
The programmed emergency number will be called but no position will be sent to the SafeLinQ platform. The call can only be ended by the user of the device. If the connection is lost or if the person answering the call hangs up the device will automatically redial.

EMC Communication method	Please select the way a emergency alert should be sent to the SafeLinQ platform. Possible options are: <ul style="list-style-type: none"> ○ Only SMS (preferred choice because of priority) ○ Only GPRS ○ Automatic
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Handset time zone	Select the time zone in line with the location of the user
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Preferred comm. method	This is the way the device communicates to the SafeLinQ platform. There are three options possible: <ul style="list-style-type: none"> ○ Automatic: the device will first try to use GPRS but will automatically switch to text messaging if no GPRS communication is possible ○ Only GPRS: all communication via GPRS ○ Only SMS: all communication via text messages
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Please note that the selected communication method together with the set service time and transmission interval has impact on the invoice you receive from your mobile operator (depending on the contract you have). If you do not know which option to select please contact your local SafeLinQ distributor!

8 Guardians

The guardians section can be used to add, modify or delete guardians. The guardians added in this section receive the alarm notifications you configured for your devices, but cannot use the website.

The following paragraphs explain how to create, modify and delete guardians.

8.1 Create Guardian

Press the create button on the Guardian page to create a new guardian. Please enter the guardian name, **mobile** phone number in international format and a valid email address here and press the 'create' button as shown in the image below.

The screenshot shows the 'guardians' section of the SAFELINQ web interface. On the left, there is a 'Guardian Settings' sidebar with instructions: 'Please create a guardian by using the form on the right hand side of this page.' The main content area is titled 'Create a new guardian' and contains a form with the following fields:

- Guardian name:** Tom (with a 'Create' button to the right)
- Guardian phone number:** +31698120374 (with a note: 'Text message alarms will be sent to this phone number')
- Guardian email address:** Tom@ns.nl (with a note: 'Email alarms will be sent to this address')

The guardian is now created. Please press the 'modify' button to set the guardian language and alarm configuration. You will see the page displayed below.

The screenshot shows the 'Guardian settings for Tom' page. On the left, the 'Guardian Settings' sidebar provides instructions: 'On this page you can add, modify or delete guardians. A guardian receives the alarm notifications you configured for you devices, but cannot use the website.' Below this, a summary table shows the guardian's details:

Guardian name	Tom
Phone number	+31698120374

Below the table is a 'select other guardian' button. The main content area is titled 'Guardian settings for Tom' and contains a form with the following fields:

- Guardian name:** Tom (with a 'Modify' button to the right)
- Guardian phone number:** +31698120374 (with a note: 'Text message alarms will be sent to this phone number')
- Guardian email address:** Tom@ns.nl (with a note: 'Email alarms will be sent to this address')
- Guardian language:** Dutch (with a note: 'Alarms will be sent in this language.')
- Guardian country:** Netherlands
- Alarm configuration:** Please select (with a note: 'Select a device')

At the bottom, there is a note: 'Please use the following table to indicate which text messages and emails should be received by the guardian. Note that the guardian will only receive alarms from a device when you have enabled them in the settings page.'

8.1.1 Guardian language

You have the possibility to change the language that is used for the alert messages that are sent to guardians. The default setting is the language of the front-end website but it is possible to change the language.

Guardian language: Dutch
Alarms will be sent in this language.
Guardian country: Netherlands

Please note that by changing the guardian language you do not change the language of the front-end website. This can only be done via the administration website.

Please note that not all languages in the list are available. Contact your SafeLinQ distributor to verify if a preferred language is available.

8.1.2 Guardian timezone

When setting up a guardian it is important to select the correct timezone for the guardian in order to receive all communication about alerts, either via email or text message, in the right time.

Guardian timezone: Europe/Amsterdam

Simply select the right time zone from the pull down menu.

8.1.3 Alarm configuration

In order for the guardian to receive alert messages you need to do the alarm configuration. Select the device from the pull down menu and indicate for each alert if the guardian should receive the alert message by clicking on the icon below the alert type.

Alarm configuration: SQ3119
Select a device

Please use the following table to indicate which text messages and emails should be received by the guardian. Note that the guardian will only receive alarms from a device when you have enabled them in the settings page.

safety zone	speed alarm	power on/off	low battery	sos	fall sensor	position by button
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

The way the alerts are communicated to the guardian are defined in the ‘alerts settings’ section. Please note that a guardian will only receive alarms from a device if this enabled in the (alert) settings page.

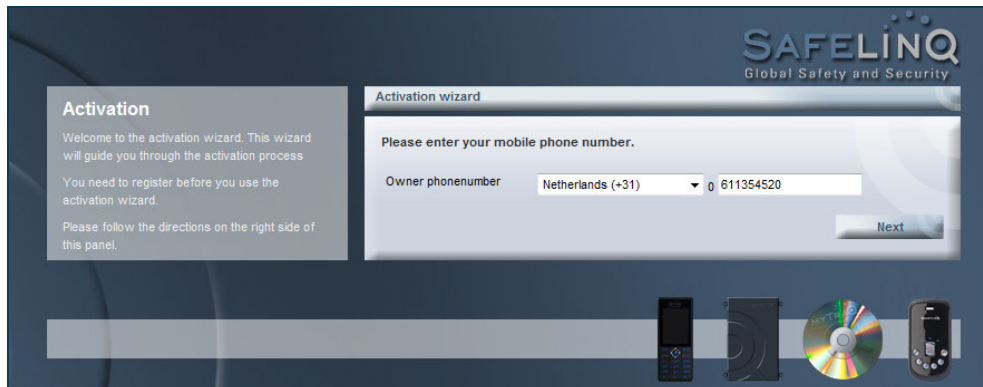
9 Appendices

Appendix 1 Activation wizard

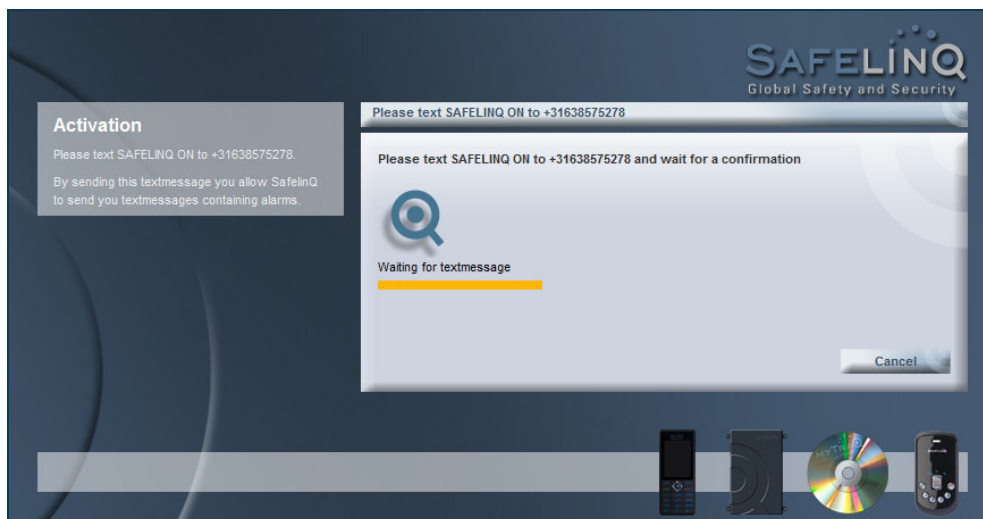
The activation wizard process is described below.

Please note that before you can use the activation wizard your number already needs to be registered with SafeLinQ.

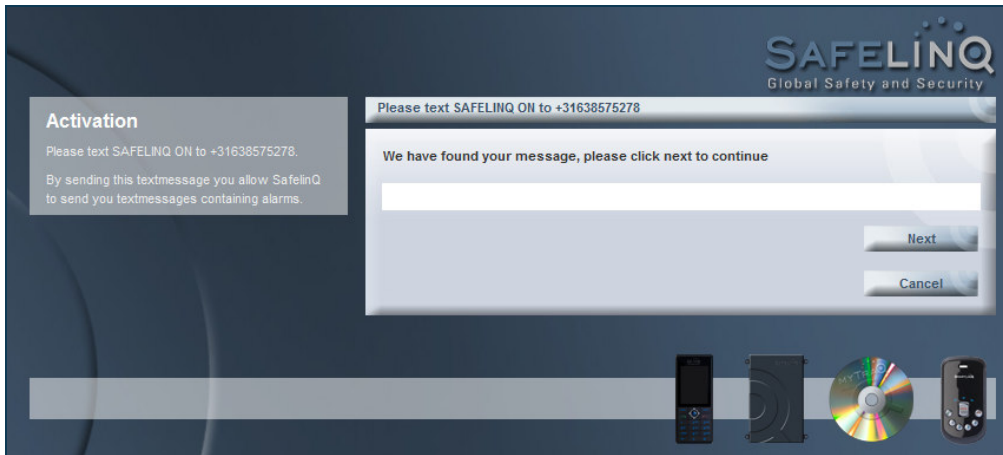
When you have pressed the activation button you will see the screen below where you can select your country and enter your mobile phone number.



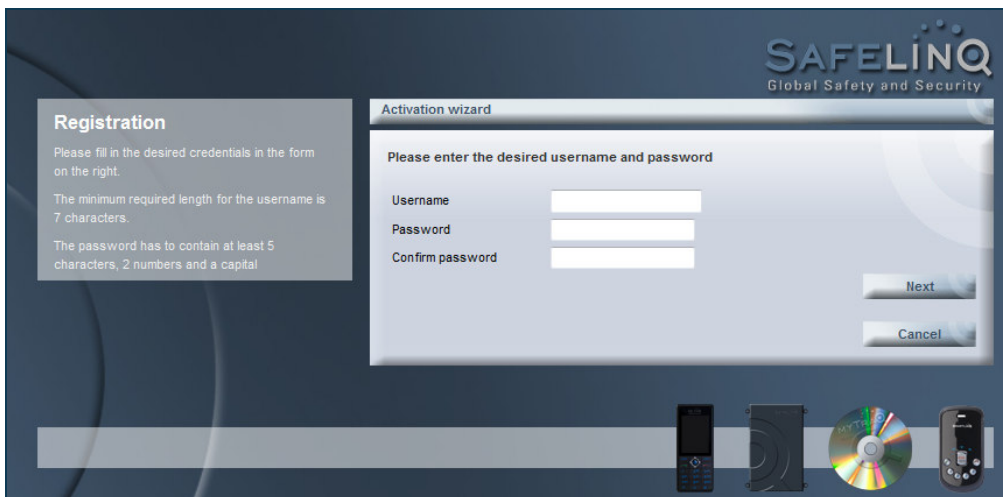
Please note that this should not be the mobile phone number that you want to use with your SafeLinQ device but the mobile phone number that is already registered with SafeLinQ as the master guardian number. If you have entered the number please press the 'Next' button and you will see the screen below.



Using your mobile phone you should now send a text message with the text "SafelinQ ON". When the message is received by SafeLinQ the following screen will be displayed.



Press the 'next' button and you will receive a text message on your mobile phone containing the activation request for short code. After entering the activation code on the website please press the 'next' button.



On this screen you can create your username and password. You will automatically be notified if the chosen username already exists. Please make sure that you enter a secure username and password combination. If you press the 'next' button you will go automatically be logged in and you will go straight to the home screen of the front-end website.

Appendix 2 Feature(s) overview

Below you can see an overview of the supported features for each product. Please note that the availability may depend on the firmware version in use and on what you agreed with your local SafelinQ distributor.

SAFELINQ LBS Safety and Security	SmartLinQ	QLinQ	BloQ	BloQ Portable	MyTraQ Blackberry	Sonim XP3 Sentinel
Location						
current position	✓	✓	✓	✓	✓	✓
route history	✓	✓	✓	✓	✓	✓
Safety Zone						
create and /or modify upto 4 zones	✓		✓	✓		
create and/or modify upto 9 zones		✓				
Buttons						
upto 4 pre-programmable buttons	✓					
upto 9 pre-programmable buttons		✓				
Service Settings						
service start/end time	✓	✓	✓	✓		✓
Tracking interval	✓	✓	✓	✓	✓	✓
sync zone interval	✓	✓			✓	
Feature Settings						
power status	✓	✓	✓	✓		✓
position by button	✓	✓				✓
fake power off	✓	✓				
auto answer	✓	✓				
stealth mode	✓	✓				
speed alert	✓	✓	✓	✓		
motion sensor	✓	✓				✓
emergency protocol	✓	✓			✓	
mileage reporting			✓			
contact status			✓			
low battery status	✓	✓	✓	✓	✓	
non-movement detection	✓	✓	✓	✓		✓
emergency button	✓	✓	✓	✓	✓	
disable power on/off button				✓		
auto safety zone				✓		
position by call			✓	✓		
voice monitoring			✓			
two-way voice connection	✓	✓	✓		✓	✓
configurable input/ouput settings			✓			
tilt sensor						✓
impact sensor						✓
battery level indication				✓	✓	✓
preferred communication method						
only SMS	✓	✓	✓	✓		✓
only GPRS	✓	✓	✓	✓	✓	✓
automatic	✓	✓	✓	✓		✓
Alert setting (email/text)						
safety zone alert	✓	✓	✓	✓		
speed alert	✓	✓	✓	✓		
power alert	✓	✓	✓	✓		
low battery	✓	✓	✓	✓	✓	✓
emergency alert	✓	✓	✓	✓	✓	✓
shock alert	✓	✓	✓			✓
Position by call alert			✓	✓		
ignition on/off alert			✓			
Position by button alert	✓	✓			✓	✓
Non-movement alert	✓	✓				
Reporting details						
Date	✓	✓	✓	✓	✓	✓
Time	✓	✓	✓	✓	✓	✓
device name	✓	✓	✓	✓	✓	✓
phone number	✓	✓	✓	✓	✓	✓
address	✓	✓	✓	✓	✓	✓
Longitude/Latitude	✓	✓	✓	✓	✓	✓
Quality	✓	✓	✓	✓	✓	✓
Event Type	✓	✓	✓	✓	✓	✓
Mileage			✓			