

User Manual
GSM Mobile phone
Model Q2 CLOUD



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For your safety



Remember to comply with legal requirements and local restrictions when using the phone, for example, in aero plane, petrol stations, hospital or while driving



Always keep your handsfree to operate the vehicle while driving. Your first consideration while driving should be road safety. Don't use handset while driving.



As per the law, phone should not be used at refueling point near fuel or chemicals.



Mobile phones can interfere with the functioning of medical devices such as hearing aids or pacemakers. Keep at least 20 cm(9 inches) between the phone and pacemaker. When using the mobile phone hold it to the ear which is furthest away from the pacemaker. For more information, consult your doctor.



All wireless phones may be susceptible to interference, which could affect performance. The phone may cause interference in the vicinity of TV sets, radios and PCs.

The mains voltage (V) specified on the power supply unit must not be exceeded.



Otherwise the charging device may be damaged.

The power supply must be plugged into an easily accessible AC mains power socket when charging the battery. The only way to turn off the charging device after charging the battery is to unplug it.



Only qualified personnel may install or repair this product.



When connecting to any other product, read its user guide for detailed safety instructions. Do not connect incompatible products.



Use only approved enhancements and batteries. Do not connect incompatible products.

Security Requirements

Before making or answering a call, you should pay attention to the local laws about the use of wireless mobile phones and take them into account in practical use.

Traffic safety

Pay attention to traffic safety. Do not use your mobile phone while driving. Park before making or answering a call.

Flight Safety

Please turn off your GSM mobile phone before the airplane takes off in order to protect airplane's communication system from interference.

Using mobile phone before the plane taking off should get aircrew's permission according to safety regulations.

Environment Safety

Do not use your mobile phone near precision electronic equipment. Radio wave interference may cause malfunctioning of such electronic equipment and other problems.

Operating of mobile phone may interfere with medical devices like hearing aids and pacemakers.

Do not use your phone in a potentially dangerous atmosphere. Please strictly observe with the restrictions on the use of wireless devices.

Maintenance

Battery instructions

When the phone automatically turns off or indicates the alarm information of power shortage, please charge the battery in time.

For the first few times, please charge the battery fully.

When not in use, please separate the battery with power supply. Overcharging will shorten the life of the battery.

Do not expose your products to extreme high or low temperatures. Do not expose the battery to temperatures above +40 °C.

Do not use damaged battery.

Do not expose your mobile phone to direct sunlight or in hot areas. High temperatures can shorten the life of electronic devices.

Do not expose the battery into fire or throw it away. Return the wear-out battery to the provider or put it in the appointed recycle place. Do not put it in familial rubbish.

Follow these guidelines to protect your products

English

Keep the products out of children's reach

Keep your product dry. Do not expose it to liquid or moisture.

Do not short-circuit the battery, as this can cause excessive heat to bring about fire.

Do not expose your mobile phone to direct sunlight or in hot areas. High temperatures can shorten the life of electronic devices.

Do not attempt to disassemble the mobile phone and battery by yourself.

Non-expert handling of the devices may damage them.

Prevent liquid from leaking into your phone.

Please use original accessories. Using any unauthorized accessories may affect your mobile phone's performance.

Note: The performance of your phone depends on your local network operator's card and how you actually use it. We are not responsible for any damages due to inappropriate use.

Please read these brief rules. Violation of these rules might cause danger or break laws.

Your Phone

Phone Overview



- | | | | |
|---|-----------------------------|----|-----------------------|
| 1 | Charger jack | 6 | OK key&Navigation key |
| 2 | Left soft key/Phonebook key | 7 | Right soft key |
| 3 | Dial key | 8 | End key |
| 4 | Menu key | 9 | Messages key |
| 5 | Qwerty | 10 | Volume key |

Key functions

Keys	Description
[Dial key]	Press to perform one of the following: <ul style="list-style-type: none"> • Open recent call log • Call a contact when a contact

	name/number is highlighted
[Menu key]	Press to open a list of actions available on the current screen.
[End key]	When on a call,press to hang up. When not on a call: <ul style="list-style-type: none"> • Press and hold to power on/off the phone. • Press to back to idle screen.
[Messages key]	In idle screen, press this key can access Messages.
[OK key]	In idle screen, press OK key to access shortcut menu,press navigation key to select menus.
[Navigation key]	The key is split into 4 directional keys: up, down, left and right. Move the cursor up, down, left and right in edit mode. Press the directional key in idle interface to enter the corresponding function interface.

Getting Started

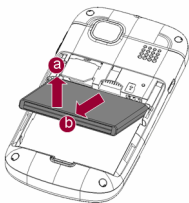
Battery

The battery at its initial condition is charged to 50% full, and can be used after unwrapping.

Removing and installing battery

For removing:

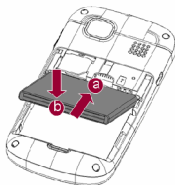
- A. Push the battery back cover;
- B. Lift the battery up as indicated by the arrow;
- C. Take the battery out.



Warning: Make sure to power off the phone before taking out SIM card, battery, otherwise your SIM card might be damaged.

For installing:

- A. Place the metal contact points of the battery upward and flush with metal contact points in the battery bay, then insert the bottom of battery into battery bay.
- B. Place the back cover of the battery onto the phone squarely, and push in the direction of the arrow till it clicks into place.



Charging Battery

While charging, the power supply indicator at phone's screen icon zone will flash in a rotation manner, if the phone is off while charging, a charging screen will still appear, indicating that the phone is recharging. If the phone is still being overused while the power supply is insufficient, the recharging indicator will appear on the screen after the recharging has started for a while.

When the power supply indicator at the screen's icon zone shows full and stops flashing, it means charging has completed. If it takes place when the phone is off, the screen will display charging-finished icon. The process generally takes about 2.5 hours. It is normal that the battery, the phone and the charger will become hot during the charging process.

Once charging is completed, disconnect the phone and the charger from the AC power supply.

Note: Battery must be charged in a well ventilated place with surrounding temperature at $-10^{\circ}\text{C}\sim+55^{\circ}\text{C}$, and it is imperative that a charger provided by manufacturer is used. Using unauthorized charger might cause danger, which also violates warranty terms prescribed by the manufacturer. If the charging temperature is too high or too low, the phone will automatically give warning and stop charging, so as to prevent damages to battery.

Connecting to Network

SIM card

A valid SIM (Subscriber Identity Module) card must be inserted in the phone before using it.

All information related to making connection to the network are recorded in the chips of SIM card, including the names, phone numbers and short messages you have stored in the SIM card Phone book. In order to prevent loss or damage of

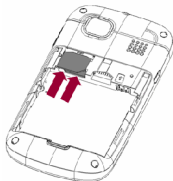
the info in the SIM card, it is necessary to avoid touching metal contact surface, and keep SIM card far from electricity current and magnet.

Inserting and removing SIM card

Power off the phone; remove battery and other external power connection, as shown in the image.

Insert SIM card into SIM card socket.

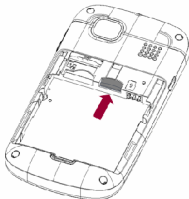
When you need to remove SIM card, please power off the phone first, remove battery, then remove the card.



Inserting and removing memory card

Power off the phone; remove battery and other external power connection.

Insert memory card into card slot as shown in the image.



Power on/off phone

To power on, please press and hold the End key. Then the screen will display the prompts like Enter phone password, SIMcard password in sequential order as

per the setting done by user. Once the appropriate password is entered, the phone will search for network connection and latch accordingly to the appropriate network.

To power off, please press and hold the End key.

PIN and PUK

To prevent illegal usage, PIN (Personal Identification Number) code is adopted to encrypt for protection of your SIM card. Selecting this option and if having set up PIN code protection, you have to enter PIN code each time you power on the phone.

Press and hold the End key to power on the phone;

Enter PIN code, use Back key to delete input-errors, Menu key for "OK". For instance, if PIN setting is 1234, then enter the following input: 1 2 3 4 "OK".

If there are three consecutive input errors, your SIM card will be locked up by the network, the phone will inquire PUK code.

Note: Your service provider will set up a standard PIN (4 to 8 digits) number for your SIM card; you should change it into your private password as soon as possible. PUK code will be provided by the network provider.

Phone lock

The phone lock protects your phone from unauthorized use. The default phone lock code is 1122. You can change it into any numeric string of 4 to 8 digits.

If the phone lock function is enabled, you need to enter the correct phone lock code when the phone is powered on or in the standby mode.

Locking the Keypad

To unlock the keypad, press leftsoft key and *key. If the Auto Keypad Lock function is enabled and the phone is idle for a preset period in standby mode, the keypad is locked automatically.

Note: When the keypad is locked, you can press Send key to answer an incoming call or make emergency calls.

Connecting to network

After SIM card is successfully unlocked, the phone will automatically search available network (with searching showing on the screen). Once the connection is made, the name of the service provider will be displayed on the screen. At this time your phone has been connected to the service network.

Note: If the screen prompts "Emergency ", this means you have moved out of the normal network coverage (service range) or your card has not passed authentication, but you can still transmit emergency calls based on signal strength.

Basic Functions

Making a call

When the logo of service provider appears on the display screen, you can dial or receive calls. The info bar at the upper left corner of the display screen shows network signal strength (when there are 5 info bars the signal is at its strongest). The call quality is very likely to be affected by obstructions.

Making domestic calls

Enter phone number, and then press Send key to make the call. If the user needs to change phone number, press Back key "Clear" back and delete numbers.

Dialing animation will be displayed on the screen during dialing. Call state info will be shown on the screen after the called party ends the call

You can enter and dial domestic call following the order:

(Area code) (Phone number) (Dial)

Dialing extension number of fixed-line telephone

Some extension numbers of fixed-line telephone cannot be connected directly, you must dial the power board phone number, then press p key , then dial extension number.

You can dial extension numbers of fixed-line telephone in the following order:

(Area code) (Power board number) P (Extension number) Send key

Dialing international calls

To make an international call, you may press + key till the screen displays the pre-digit symbol "+" for international long distance call, which will enable you to make a call from any country without knowing the local international access code.

You can enter numbers in the following sequence to make an international call:

(+) (Country code) (complete phone number) (Send key)

After inputting prefix number, input the code and the complete phone number of the wanted country. The country code follows usual practice, such as Germany 49, UK 44, Sweden 46, India 91 etc.

Like making an international call, the "0" before city code number should be dropped.

Dialing phone numbers in the call records

Every phone number you have dialed or received will be stored in the list of phone call records. The latest dialed, received and missed numbers will be listed, according to their types, in the respective menu of dialed calls, received calls and missed calls. When call record list is full, the old numbers will automatically be deleted. To view the list, do the followings:

In standby state press Send key to view the record for all calls.

All phone numbers in the list can be dialed directly by pressing the Send key.

When the list is displayed, press "OK" to read the details, then "options" to Save or Delete the number.

Emergency calls

As long as in the network service range (which can be confirmed by checking the signal strength bars on the top left corner of the screen), you can always call emergency service. If your network supplier does not provide roaming service in your area, the screen will display "Emergency", to inform you that only emergency call is permitted. If you are within the network service range, you can also make emergency calls even without the SIM card.

Answering a call

An incoming call can be accepted with the single press of Send key. If earphone has been connected, use the button on the earphone to answer a call, and if it is not convenient for you to press it, set automatic answer as on, assuring that the earphone is plugged on, so as to answer calls automatically while the phone rings or vibrates. If Any Key answer function is chosen, then a call can be answered on pressing any key, other than End key and Back key.

Call records

Your phone can also store call records of the latest missed calls, received calls, dialed calls, the time of last call as well as total amount of received calls and total dialed calls for you.

Call options

In call connected state, pressing Menu key "Options" can enter call option, or pressing OK key "H-Free" to activate speaker, under activated-hands free

condition, press OK key "H-held" to power off speaker. Operation methods of call options are the same with that of Function menu.

This call options can only be viewed during call process, moreover, the functions of call waiting, call holding, and conference calls need service support, please contact your service provider for details.

In the call options, you can make the following operations:

Hold Single call: Make the current call hold.

End Single call: End the current call.

New call: Enter new dialing interface.

Phonebook: Enter Phone book menu.

Messages: Enter Short message menu. Owing to restriction of network engagement, MMS function is barred during call process.

Sound Recorder: Record the current call.

Background sound: Setup the background sound for the current calling.

Mute: On selecting silence during a incoming call, the ringer will be muted.

DTMF: Operations of DTMF powering on and off

Conference*: Enter multiple party conference call state. By following the prompts, you can have the following functions: receive waiting calls, add them into multiple party call, maintain the multiple party call, talk privately with one party of the conference while maintaining all other callers, connect one party in the call conference with another party while exiting the multiple party call oneself, maintain one party of the multiple party call and end current call and all other maintained calls.

Note: The menu marked * items will only appear in special circumstances. For conference function, it is necessary to apply for service supply to corresponding service operator.

Using the menus

The phone offers a range of functions that allow you to tailor it to your needs. These functions are arranged in menus and submenus which can be accessed by scrolling or using the appropriate shortcut.

Accessing a menu function

1. Press Menu key in standby mode.
2. Press Navigaiton key to scroll to the desired main menu.
3. Press OK key to enter the main menu.

If the main menu contains any submenus,reach the desired one with Direction key.

Exiting a menu function

You can return to the previous menu level by press End key.

List of menu functions

1 Camera

2 Multimedia

2-1 Video player

2-3 Image viewer

2-4 Photo editor

2-5 Sound recorder

2-6 FM radio

3 Music

4 Notes

5 Calendar

6 Email

7 Tools

7-1 Alarm

7-2 World clock

7-3 Tasks

7-4 Calculator

7-5 Currency converter

7-6 Stopwatch

7-7 Ebook reader

8 Settings

8-1 Dual SIM switch

8-2 Dual SIM settings

8-3 Phone settings

8-4 Profiles

8-5 Call Center

8-6 Filemanager

8-7 Java

8-8 Network settings

8-9 Security settings

8-10 Restore factory settings

8-11 Connectivity

8-12 Sound effects

9 Connectivity

9-1 Conn. management

9-2 Data account

9-3 WiFi AP

9-4 Bluetooth

9-5 WiFi

10 NEWS

11 WEATHER

12 EBUDDY

13 SNAPTU

14 STUN

15 ALLVIEW STORE

Phonebook

Add new contact

1. Press Phonebook key,select "Phonebook>Options > Add new contact".
2. Press left soft key (**Options**) to select,caller groups,phonebook settings.
3. Edit contact.
4. Finish editing, press left soft key (**Option**), then select Save or Cancel.

Searching for a Contact

1. Press Phonebook key,and enter phonebook.
2. In phonebook list,enter the name, or the first letter of the name to search.

Messages

Write message

Create a new short message.

1. Enter text
2. Press the left soft key (**Options**) and select the required items, including Send to, Input method, Input method options, Edit options, Add picture, Add sound, Add video, Add subject, Slide options, Switch to MMS, Advanced, Save, and so on.
3. Press the left soft key (**Options**) and select send to then add number or select for phonebook.

Note: Short message center in some cities and areas do not support long short messages with over 140 English letters.

Conversations

View received conversations messages.

Drafts

Drafts stores SMS/MMS unprepared for sending for future revision and sending.

Outbox

Outbox stores SMS/MMS selected for storage during message sending.

Archive

To save your favorite messages.

Delete messages

Can choose delete messages from Inbox, Drafts, Outbox, Sent messages and All messages.

Broadcast messages

Broadcast message refers to the public message sent by service provider. Using broadcasting of short message service, you can receive info on various topics from the service provider, such as weather, taxis, hospital, etc. For detailed info of relevant topics available, please contact your local service provider.

Templates

Text message

The phone is pre-set with 10 common phrases, which can be either edited or deleted. You can also define some templates.

Multimedia message

The phone is pre-set with 5 common MMS.

Message settings

You can set SMS, MMS and Service message.

Camera

1. Select Menu >Camera
2. Press left soft key (**Options**), and then select to view the photo album or set relevant parameters.
3. Press OK key to take a photo.
4. After taking photos, press Right soft key to take another photo,the previous photo will be saved automatically. Press Left soft key (**Options**) to delete or editor the photo,or select forward.

Multimedia

Video player

1. Select Menu > Multimedia > Video player.
2. The keypad operations during video playback are as follows:
 - Press OK key to play/pause the current video.
 - Press up/down key to adjust the volume.
 - Long press right/ left key to fast forward or rewind.
 - Press Left/Right to choose the previous/next audio file;
 - Press up/down key to adjust the volume.
4. Press Right soft key (**Back**) to return to the main menu.

Image viewer

1. Select Menu > Multimedia > Image viewer.
2. Press Menu key (**Options**) and select view,browse style,use as and so on.

Photo editor

1. Select Menu > Multimedia > Photo editor.
2. Select Photo artist or Image tiles, and press OK key to access the option.
3. If you have accessed Photo artist, select a picture, press OK key, and select Auto resize, Main LCD clip, Manual clip, or Clip help. If you have accessed Image tiles, select 2 image tiles, 4 image tiles, or 9 image tiles.

Sound recorder

1. Select Menu > Multimedia > Sound Recorder.
2. Press Menu key (**Options**) and select Record.
During the recording process, press OK key to pause/continue.
3. Press Back key (**Stop**) to stop recording.

FM radio

The headset cable suggest connect to the handset as antenna while playing FM.

1. Connect a compatible headset to the phone.
2. Select Menu > Multimedia > FM radio to activate the FM radio.

After loading, the phone plays a program.

3. On the FM Radio screen, you can do as follows:

- Press side key to adjust the volume.
 - Press left/right key to tune by 0.1 MHz.
5. Press Menu key (**Options**) and select Channel list, Manual input, Auto search, Settings and so on.

Music

1. Select Menu > Music
2. Press Left soft key (**List**) and select refresh list ,settings.

Access the Music Player interface and adjust the Play and Pause of the music by the OK key.

- Press Left/Right key to choose the previous/next audio file;
 - Press up/down key to adjust the volume.
3. Press Right soft key (**Back**) to return to the main menu.

Java

Select Menu > Settings>Java.

Installing applications

1. Press Menu key, and then select File manager,select installation files have the extension .jar or .jad
2. Press Menu key (**Options**) and then select Install and follow the instructions in the phone.
3. Select Phone or Memory card to install
4. The application will be installed in Java folder.

Removing applications

1. Press Menu key, and then select **Games > Java**.
2. Press Menu key (**Options**) and then select Delete, confirm with Yes.

Bluetooth

Select Menu > Connectivity > Bluetooth.

Power: on/off Bluetooth function

Visibility: set this device is visible .

My device: show the devices which had matched with my device.

Search audio device: show the devices which is hands-free.

My name: Show host device name, you can change device name.

Advanced: Include the following:

Audio path: set up voice to transfer path for Bluetooth headset or remain in the machine.


Storage: set up the storage, such as phone, memory card, or always ask.

Sharing permission: you can select full control or read only.

My address: show my address.

Input method

Changing the Text Input Mode

The indicator of the current text input mode is displayed in the upper left corner of the screen. You can press  to change the text input mode.

Indicator

abc

123

Text Input Mode

Traditional input mode

Number input mode

Note: Press Back key (Clear) once to delete the last entered character. Press and hold Back key (Clear) for about 3s to clear all the entered characters at a time.

In any text input mode (except the "123" mode), press  to enter a space.

Entering (ABC and abc)

In the "ABC" or "abc" input mode, you can press a key labeled the desired letters .

Entering Numbers

In the "123" input mode, press a key labeled the desired number.

In the "ABC" or "abc" input mode, press alt key then input a number.

Entering Symbols


To any input modes, press Symbol key to display a symbol.


Entering pl/es/fr/de/it/ru/bg/pt/cs/hu/nl/hr/ro/el

Press the # keypad to switch to "pl/es/fr/de/it/ru/bg/pt/cs/hu/nl/hr/ro/el", then press numeric keys to make inputs.

FAQ

These lists just for reference, if your problems can NOT be resolved according them, please contact with the local distributor.

Question	Reason and Solution
Can NOT power on	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Must long press the  key at least 3 seconds. <input checked="" type="checkbox"/> Check the battery is installed correctly. <input checked="" type="checkbox"/> Whether the battery runs out, charge it and wait a few minutes
Can NOT connect the network	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> The strength of signal is weak, please move to other place where the signal is stronger. <input checked="" type="checkbox"/> Maybe you are out of the service area of your network operator. <input checked="" type="checkbox"/> Check whether your SIM card is valid.
There are some popup messages	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Check whether the SIM Card is inserted correctly. <input checked="" type="checkbox"/> The mobile phone is locked, you must input the password. <input checked="" type="checkbox"/> The PIN code is needed if your SIM card is locked by you or some others. <input checked="" type="checkbox"/> The PUK code is needed when you input wrong PIN code 3 times continuously, input the correct PUK code or contact with your network operator.
The voice quality is NOT good during call	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Check whether the volume is suitable. <input checked="" type="checkbox"/> Check the signal strength in signal indicator. If the level is low, you should move to another place where the level is high. <input checked="" type="checkbox"/> The time is the call rush hour, the network can not carry so many calls.
The standby time of battery becomes short	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> The low signal strength will shorten your battery standby time. <input checked="" type="checkbox"/> The battery runs out its life, please change the battery.

SIM card error	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> SIM card connect point is dirty, please clean it with soft and dry cloth or something. <input checked="" type="checkbox"/> SIM card is NOT inserted correctly. <input checked="" type="checkbox"/> SIM card is broken, please contact with your network operator.
Can NOT make a call	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Make sure you press  after dialing numbers. <input checked="" type="checkbox"/> Make sure you have enough money associated with your SIM card. <input checked="" type="checkbox"/> Make sure your SIM card is valid. <input checked="" type="checkbox"/> Check whether the dialing out function is barred in call settings. <input checked="" type="checkbox"/> Check whether the FDN is set in call settings.
Can NOT be called by others	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Make sure your mobile phone is ON, and the network is connected. <input checked="" type="checkbox"/> Make sure there is enough money associated with your SIM card. <input checked="" type="checkbox"/> Make sure your SIM card is valid. <input checked="" type="checkbox"/> Check whether the incoming call is barred in Call Settings. <input checked="" type="checkbox"/> Check whether the caller number is in black list.
Can NOT charge the battery	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Check the connector connects well. <input checked="" type="checkbox"/> Check the temperature is suitable. <input checked="" type="checkbox"/> Battery or charger is damaged, please change a new one.
Some functions do NOT work	<ul style="list-style-type: none"> <input checked="" type="checkbox"/> Check the operation is correct <input checked="" type="checkbox"/> Make sure the operation is support by your network operator or your SIM card. <input checked="" type="checkbox"/> Make sure the condition needed by this function is meted.