



KIA RIO & OPTIMA FITTED WITH MULTIMEDIA NAVIGATION SYSTEM

TROUBLESHOOTING GUIDE

Problem	Solution
Contacts from SIM card are not displayed in car.	The Multimedia Navigation system cannot display contacts stored on SIM card. Please copy contacts from your SIM card to mobile phone
Phonebook is displayed partially or is not available at all.	The Multimedia Navigation system supports contact numbers stored as Mobile, Home, and Office. Numbers stored as General, Main, Other, etc are not displayed. Please check contact numbers in your phone and if required change category of the number to one of: Mobile, Home, Office.
	The Multimedia Navigation system can display one number per category. If your contacts have multiple numbers in one category (for example Mobile), only one of them will be displayed.
Microphone is not working.	Please check microphone status on the Multimedia Navigation system display. Activate the microphone if required.
Cannot handle multiple calls.	Multiple calls are not supported by the Multimedia Navigation system.
Bluetooth search does not find iPhone.	Please set the Multimedia Navigation system to external authorisation mode and make pairing from the phone.

APPLE

Model	Telephone software	Incoming call	Outgoing call	Phone-book	Call Lists	Music streaming	Media control	Telephone status	
iPhone 3G	4.2.1	✓	✓	✓	✓	✓	✓		
iPhone 3GS	4.3.2	✓	✓	✓	✓	✓	✓		
iPhone 4	4.3.3	✓	✓	✓	✓	✓	✓		

BLACKBERRY

Model	Telephone software	Incoming call	Outgoing call	Phone-book	Call Lists	Music streaming	Media control	Telephone status	
9800	V6.0 Bundle 2391 (V6.0.0.534, Platform 6.6.0.200)	✓	✓	✓	✓	✓	✓		
Bold 9000	v5.0.0.900	✓	✓	✓	✓	✓	✓		
Bold 9700	v5.0.0.862	✓	✓	✓	✓	✓	✓		
Bold 9780	V6.0.0.534	✓	✓	✓	✓	✓	✓		
Curve 3G 9300	v5.0.0.977	✓	✓	✓	✓	✓	✓		
Curve 8520	v 4.6.1.314 (Platform 4.2.0.135)	✓	✓	✓	✓	✓	✓		
Curve 8900	v4.6.1.310 (Platform 4.2.0.0.127)	✓	✓	✓	✓	✓	✓		
Pearl 9100	v 5.0.0.882	✓	✓	✓	✓	✓	✗		
Storm2 9520	v5.0.0.497 (Platform 4.2.0.220)	✓	✓	✓	✓	✓	✓		

GOOGLE

Model	Telephone software	Incoming call	Outgoing call	Phone-book	Call Lists	Music streaming	Media control	Telephone status	
Nexus S	V 2.3.3 Build:- GRI40	✓	✓	✓	✓	✓	✓		

HTC

Model	Telephone software	Incoming call	Outgoing call	Phone-book	Call Lists	Music streaming	Media control	Telephone status	
7 Mozart	Windows Phone 7 OS:7.0.7390.0	✓	✓	✓	✓	X	X		
	Windows Phone 7 OS:7.0.7392.0	✓	✓	✓	✓	✓	✓		
7 Trophy	Windows Phone 7 OS:7.0.7392.0	✓	✓	✓	✓	✓	✓		
Desire	Android ver: 2.2 SW No: 2.10.405.2	✓	✓	✓	✓	✓	✓		
Desire HD	Android version: 2.2	✓	✓	✓	✓	✓	✓		
Desire S	V 2.3.3 Build:- 1.28.401.1 CL24343	✓	✓	✓	✓	✓	✓		
Desire Z	Android Version 2.2	✓	✓	✓	✓	✓	✓		
HD 2	Windows Mobile 6.5 Pro OS ver 5.2.21869 (21869.5.0.82) ROM Ver: 1.72.206.3 (86372) WwE 04/15/10	✓	✓	✓	✓	✓	✓		
HD 7	Windows Phone 7 OS Version: 7.0.7390.0	✓	✓	✓	✓	✓	✓		
	Windows Phone 7 OS Version: 7.0.7392.0	✓	✓	✓	✓	✓	✓		
HD Mini	Windows Mobile 6.5 Pro OS ver 5.2.23103 (23103.5.3.3) ROM Ver: 1.36.401.1 (94538 WwE) 5/23/10	✓	✓	✓	X	✓	✓		
Hero	Firmware: 2.1-update1 Sw no: 3.32.405.1	✓	✓	✓	✓	✓	✓		
Incredible S	V 2.2.1	✓	✓	✓	✓	✓	✓		
Legend	Android Ver: 2.1 Build 1.32.720.3	✓	✓	✓	✓	✓	✓		
Tattoo	1.67.405.6	✓	✓	X	X	✓	✓		
Wildfire	Android Version: 2.1-update1 SW No: 1.25.405.1	✓	✓	✓	✓	✓	✓		

LG

Model	Telephone software	Incoming call	Outgoing call	Phone-book	Call Lists	Music streaming	Media control	Telephone status	
BL40 New Chocolate	BL40_MSM76XX_V10e-JAN-21-2010-GB	✓	✓	✓	✓	✓	✓		
Cookie Fresh GS290	GS290AT_V10d	✓	✓	✓	✓	X	X		
GD510 Pop	GD510AT_V10g	✓	✓	✓	X	X	X		
GD880 Mini	GD880-MSM76XX-V10b-MAR-31-2010-DE	✓	✓	✓	✓	✓	✓		
InTouch Max GW620	1.5 Kernel: 2.6.27 Version: GW620-V10k	✓	✓	X	X	✓	✓		
Optimus 2x	V 2.2.2 LG-P990V10b	✓	✓	✓	X	✓	✓		
Optimus 7 E900	Windows Phone 7 OS Version: 7.0.7390.0	✓	✓	✓	✓	✓	✓		
Optimus Chic E720	Firmware:- 2.2 Build :- FRF91	✓	✓	✓	✓	✓	✓		
Optimus GT540	Firmware: 1.6 SW Ver: GT540-V10c-MAY-12-2010	✓	✓	✓	✓	✓	✓		
Optimus ME P350	V 2.2.2 LG-P350V10b	✓	✓	✓	X	✓	✓		
Optimus One P500	Android Version 2.2 Sw version: V10a-OCT-08-2010	✓	✓	✓	✓	✓	✓		
Town C300	V10a-AUG-26-2010	✓	✓	X	X	✓	✓		
Town GT350	GT350AT_V10a_May_24	✓	✓	✓	✓	✓	✓		
Viewty Snap GM360	GM360AT_V10a	✓	✓	✓	✓	✓	✓		

MOTOROLA

Model	Telephone software	Incoming call	Outgoing call	Phone-book	Call Lists	Music streaming	Media control	Telephone status	
Defy	2.1-update1	✓	✓	✓	✓	✓	✓		
Flipout	2.1-update1	✓	✓	✓	✓	✓	X		
Milestone	V 2.2.1	✓	✓	✓	✓	X	X		
Milestone 2	Firmware: 2.2 Build:- MILS2_U6_2.2.16	✓	✓	✓	✓	✓	X		

NOKIA

Model	Telephone software	Incoming call	Outgoing call	Phone-book	Call Lists	Music streaming	Media control	Telephone status	
2330 Classic	v 09.55 12-11-09	✓	✓	✓	✓	X	X		
2690	V 10.10	✓	✓	✓	✓	✓	✓		
2730 Classic	v 10.45 05-07-10	✓	✓	✓	✓	✓	✓		
3720 Classic	V 10.16	✓	✓	✓	✓	✓	✓		
5230	V40.0.003	✓	✓	✓	✓	✓	✓		
6303ic	v07.10 25-03-10	✓	✓	✓	✓	✓	✓		
	V 10.80 21-01-11	✓	✓	✓	✓	✓	✓		
6700	V 13.10 16-01-10	✓	✓	✓	✓	✓	✓		
6700 Slide	V062.001	✓	✓	✓	✓	✓	✓		
7230 Slide	V10.81	✓	✓	✓	✓	✓	✓		
C1-01	V04.40	✓	✓	✓	✓	X	X		
C3-00	V04.60	✓	✓	✓	✓	X	X		
C3-01 Touch and Type	v 05.65	✓	✓	✓	✓	✓	✓		
C5	Ver 061.005 27-Oct-2010	✓	✓	✓	✓	✓	✓		
	0.62.001 11-Dec-2010	✓	✓	✓	✓	✓	✓		
C5-03	v 05.65	✓	✓	✓	✓	✓	✓		
C6-00	V20.0.042 11-11-10	✓	✓	✓	✓	✓	✓		
	V 40.0.021 17-05-11	✓	✓	✓	✓	✓	✓		
C7	012.003 2010-09-19	X	X	X	X	X	X	X	X
	014.002 2011-03-01	✓	✓	✓	✓	✓	✓		
E5	042.007 20-Jul-2010	✓	✓	✓	✓	✓	✓		
E52	51,018	✓	✓	✓	✓	✓	✓		
E7	V 013.016	✓	✓	✓	✓	✓	✓		
E71	v 500.21.009 02-06-2010	✓	✓	X	X	✓	✓		
E72	V 052.005	✓	✓	✓	✓	✓	✓		
N8	V14.002	✓	✓	✓	✓	✓	✓		
N97 Mini	v 12.0.110 11-06-10	✓	✓	✓	✓	✓	✓		
X3	V 08.54 25-10-10	✓	✓	✓	✓	✓	✓		
X3-02 Touch and Type	V 0.5.60	✓	✓	✓	✓	✓	✓		
X6	v 30.0.003 28-10-2010	✓	✓	✓	✓	✓	✓		

SAMSUNG

Model	Telephone software	Incoming call	Outgoing call	Phone-book	Call Lists	Music streaming	Media control	Telephone status	
Champ C3300	C3300.08	X	X	X	X	X	X	X	X
Galaxy ACE S5830	V 2.2.1 Build:- FROYO.XWKA9	✓	✓	✓	✓	✓	✓		
	V 2.2.1 Build:- FROYO.XWKB7	✓	✓	✓	X	✓	✓		
Galaxy Apollo	2.1-update1 Eclair.BVJF4	✓	✓	✓	✓	✓	✓		
	2.2.FROYO.DDJF4	✓	✓	✓	✓	✓	✓		
i9000 Galaxy S	2.1-Update1 Build No.: ECLAIR Phone Ver.: I9000XXJF3	✓	✓	✓	X	✓	✓		
Monte S5620	S5620XXJF2	✓	✓	X	X	✓	✓		
Omnia 7 i8700	Windows Phone 7 OS version: 7.0.7004.0	✓	✓	✓	✓	✓	✓		
S3550	S3550XXJCF CSC:S3550XAJC1	✓	✓	✓	✓	X	X		
S5260 Star II	S5260MSKB1	✓	✓	✓	✓	X	X		
S3650 Genio touch	S3650ACIK1	✓	✓	✓	X	✓	✓		
S5230 Tocco Lite	S5230XPIK2	✓	✓	✓	X	✓	✓		
S5600 Blade	S5600BUIF3	✓	✓	✓	X	✓	✓		
S7230 Wave 723	bada 1.1	✓	✓	✓	✓	✓	✓		
	bada 1.1 - S723EXXKA1	✓	✓	✓	✓	✓	✓		
S8000 Jet	SW Ver.: S8000XIF5 FTA Sw Ver.: S8000.009	✓	✓	✓	X	✓	✓		
S8500 Wave	bada 1.0 1005201728LISJEE	✓	✓	✓	✓	✓	✓		
Wave II S8530	bada 1.2	✓	✓	✓	✓	✓	✓		

SONY ERICSSON

Model	Telephone software	Incoming call	Outgoing call	Phone-book	Call Lists	Music streaming	Media control	Telephone status	
ELM	R7BA076prg1231-1917_GENERIC_SU	✓	✓	✓	✓	✓	✓		
	1231-1917-R7CA061-100619	✓	✓	✓	✗	✓	✓		
W995	R1HA035prg1215-7995_GENERIC_HI	✓	✓	✓	✓	✓	✓		
Satio U1	1218-9500_R2AK006 18-02-10	✓	✓	✓	✓	✓	✓		
Spiro	R1CA009	✓	✓	✗	✗	✓	✗		
Vivaz U5	1224-4699_R2EA021	✓	✓	✓	✓	✓	✓		
Xperia ARC	2.3.2	✓	✓	✓	✓	✓	✓		
Xperia PLAY	V 2.3.2 Build:- 3.0.A.2.181	✓	✓	✓	✓	✓	✓		
	V 2.3.3 Build:- 3.0.1.A.0.145	✓	✓	✓	✓	✓	✓		
Vivaz Pro	1232-0380_R2EA021	✓	✓	✓	✓	✓	✓		
Xperia X8	Android Ver: 2.1-update1	✓	✓	✓	✓	✓	✓		
Xperia X10 mini E10i	Android Ver: 2.1 Update1 Build: 2.0.A.0.405	✓	✓	✗	✗	✓	✓		
Xperia X10 mini Pro	Android Ver 1.6 Build No: 1.2.A.1.174	✓	✓	✓	✓	✓	✓		
Xperia X10i	1.6 Build: R2BA020	✓	✓	✗	✗	✓	✓		
	2.1-Update1Build No. 2.1.a.0.435	✓	✓	✓	✓	✗	✗		
Zylo	1232-9903 R7DA062 1009262	✓	✓	✓	✓	✓	✓		