Before using your air conditioner, please read this manual carefully and keep it for future reference.

# SPLIT-TYPE ROOM AIR CONDITIONER



he design and specifications are subject to change without prior notice for roduct improvement. Consult with the sales agency or manufacturer for details.

CS322U-C 202000190634 20120615

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**Read This Manual** 

Inside you will find many helpful hints on how to use and maintain your air conditioner properl Just a little preventative care on your part can save you a great deal of time and money over the life of your air conditioner. You'll find many answers to common problems in the chart of troubleshooting tips. If you review the chart of Troubleshooting Tips first, you may not need to call for service.

## <u>CONTENTS</u>

#### SOCIABLE REMARK

#### SAFETY PRECAUTIONS

Warning	
Caution	

#### **OPERATING INSTRUCTIONS**

Parts names	.5
Special functions	
Operating temperature	
Manual operation	.7
Airflow direction control	
How the air conditioner works	

#### CARE AND MAINTENANCE

Care and maintenance10
------------------------

#### **OPERATION TIPS**

#### TROUBLESHOOTING TIPS

Troubleshooting tips	14
----------------------	----

# $\triangle$ caution

- Contact an authorised service technician for repair or maintenance of this unit.
- Contact the authinstaller for installation of this unit.
- This appliance is not intended for use by persons(including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Young children should be supervised to ensure that they do not play with the air conditioner.
- If the power cord is to be replaced, replacement work shall be performed by authorised personnel only.
- Installation work must be performed in accordance with the national wiring standards by authorised personnel only.

When using this air conditioner in the European countries, the following informations must be followed:

**<u>DISPOSAL</u>**: Do not dispose this product as unsorted municipal waste. Collection of such waste separately for special treatment is necessary.

It is prohibited to dispose of this appliance in domestic household waste. For disposal, there are several possibilities:

- A) The municipality has established collection systems, where electronic waste can be disposed of at least free of charge to the user.
- B) When buying a new product, the retailer will take back the old product at least free of charge.
- C) The manufacture will take back the old appliance for disposal at least free of charge to the user.
- D) As old products contain valuable resources, they can be sold to scrap metal dealers.

Wild disposal of waste in forests and landscapes endangers your health when hazardous substances leak into the ground-water and find their way into the food chain.



## SAFETY PRECAUTIONS

To prevent injury to the user or other people and property damage, the following instructions must be followed. Incorrect operation due to ignoring of instructions may cause harm or damage. The seriousness is classified by the following indications.

		This symbol indicates the possibility of death or serious injury.
		This symbol indicates the possibility of injury or damage to property.

Meanings of symbols used in this manual are as shown below.

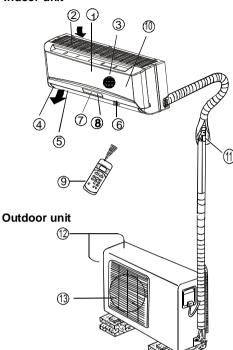
$\bigcirc$	Never do this.		
	Always	s do this.	
Connect with the period properly.	ower	Do not operate or stop the unit by switching on or off the power.	O Do not damage or use an unspecified power cord.
<ul> <li>Otherwise, it may cause shock or fire due to exce generation.</li> </ul>		<ul> <li>It may cause electric shock or fire due to heat generation.</li> </ul>	<ul> <li>It may cause electric shock or fire.</li> </ul>
O Do not modify powe length or share the with other appliance	outlet	Do not operate with wet hands or in damp environment.	O Do not direct airflow at room occupants only.
<ul> <li>It may cause electric s or fire due to heat ger</li> </ul>		<ul> <li>It may cause electric shock.</li> </ul>	<ul> <li>This could damage your health.</li> </ul>
OAlways ensure efferent earthing.	ctive	Do not allow water to run into electric parts.	O Always install circuit breaker and a dedicated power circuit.
<ul> <li>No earthing may cau electric shock.</li> </ul>	se	<ul> <li>It may cause failure of machine or electric shock.</li> </ul>	<ul> <li>No installation may cause fire and electric shock.</li> </ul>
Disconnect the pow strange sounds, sm smoke comes from	ell, or	ODo not drink water drained from air conditioner.	◎ Do not open the unit during operation.
<ul> <li>It may cause fire and electric shock.</li> </ul>	''	<ul> <li>It contains contaminants and could make you sick.</li> </ul>	• It may cause electric shock.
OUse the correctly range of the correctly range of the breaker or fuse.	ted	O Do not use the power cord close to heating appliances.	◎ Do not disassemble or modify unit.
<ul> <li>There is risk of fire of electric shock.</li> </ul>	r	<ul> <li>It may cause fire and electric shock.</li> </ul>	<ul> <li>It may cause failure and electric shock.</li> </ul>
Ventilate room bef conditioner if there from another appli	e is a ga	s leakage flammable	the power cord near gas or combustibles, such e, benzene, thinner, etc.
<ul> <li>It may cause explose</li> </ul>	sion, fire	and, burns. • It may caus	e an explosion or fire.

		Ň
When the air filter is to be removed, do not touch the metal parts of the unit.	Do not clean the air conditioner with water.	O Ventilate the room well when used together with a stove, etc.
<ul> <li>It may cause an injury.</li> </ul>	• Water may enter the unit and degrade the insulation. It may cause an electric shock.	<ul> <li>An oxygen shortage may occur.</li> </ul>
D When the unit is to be cleaned, switch off, and turn off the circuit breaker.	Do not put a pet or house plant where it will be exposed to direct air flow.	O Do not use for special purposes.
• Do not clean unit when power is on as it may cause fire and electric shock, it may cause an injury.	<ul> <li>This could injure the pet or plant.</li> </ul>	<ul> <li>Do not use this air cond- itioner to preserve preci- sion devices, food, pets, plants, and art objects. It may cause deterioration of quality, etc.</li> </ul>
Stop operation and close the window in storm or hurricane.	Do not place obstacles around air-inlets or inside of air-outlet.	Turn off the main power switch when not using the unit for a long time.
<ul> <li>Operation with windows opened may cause wetting of indoor and soaking of household furniture.</li> </ul>	<ul> <li>It may cause failure of appliance or accident.</li> </ul>	<ul> <li>It may cause failure of product or fire.</li> </ul>
Do not use strong detergent such as wax or thinner. Use a soft cloth for cleaning.	D Ensure that the installation bracket of the outdoor appliance is not damaged due to prolonged exposure.	Always insert the filters securely. Clean filter once every two weeks.
<ul> <li>Appearance may be deteriorated due to change of product color or scratching of its surface.</li> </ul>	<ul> <li>If bracket is damaged, there is concern of damage due to falling of unit.</li> </ul>	<ul> <li>Operation without filters may cause failure.</li> </ul>
Do not place heavy object on the power cord and take care so that the cord is not compressed.	Use caution when unpacking and installing. Sharp edges could cause injury.	● If water enters the unit, turn the unit off and disconnect the power, contact a qualified service
<ul> <li>There is danger of fire or electric shock.</li> </ul>		technician.

4

#### PARTS NAMES





#### Indoor unit

- 1. Front panel
- 2. Air inlet
- 3. Air filter
- 4. Air outlet
- 5. Horizontal air flow grille
- 6. Vertical air flow louver
- 7. Display panel
- 8. Remote controller signal receiver
- 9. Remote controller
- 10. Manual control button

## Outdoor unit

11. Connecting pipe, drain hose12. Air inlet (side and rear)13. Air outlet

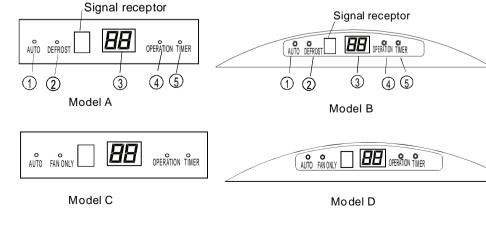
The operation indicator lights flash rapidly (five times per second.) when safety protection features come into operation.

## Note:

All the pictures in this manual are for explanation purpose only. They may be slightly different from the air conditioner you purchased(depend on model). The actual shape shall prevail.

## Function indicators on indoor unit display panel

The display panel of indoor unit will look like one of the following pictures:



## ① AUTO indicator

This indicator illuminates when the air conditioner is in AUTO operation.

## ② DEFROST indicator (For Cooling & Heating models only)

This indicator illuminates when the air conditioner starts defrosting automatically or when the warm air control feature is activated in heating operation. **FAN ONLY indicator(on some models)**:

This indicator illuminates when the air conditioner is under FAN ONLY mode.

## ③ TEMPERATURE indicator

Displays the temperature settings when the air conditioner is operational.

## ④ OPERATION indicator

This indicator flashes after power is on and illuminates when the unit is in operation.

5 TIMER indicator

This indicator illuminates when TIMER is set ON/OFF.

## Special function

## CLEAN AIR function(on some models)

Improving the quality of indoor air is one of the mission of an air conditioner. This air conditioner is equipped with ionizer or Plasma Dust Collector (Depending on specific configuration of the model). With the anions generated by lonizer, the air circulation of the air conditioner fills the room with refreshing, natural and healthy air. The Plasma Dust Collector generates an high voltage ionization zone, through which the air is converted to plasma. Inside the air most of the dust, smoke, and pollen particles are captured by the electrostatic filter.

## Follow Me function(on some modles)

# The remote control serves as a remote thermostat allowing for the precise temperature control at its location.

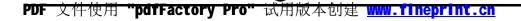
To activate the Follow Me feature, point the remote control towards the unit and press the Follow Me button. The remote display is actual temperature at its location. The remote control will send this signal to the air conditioner every 3 minutes interval until press the Follow Me button again. If the unit does not receive the Follow Me signal during any 7 minute interval, the Follow Me mode will be cancelled automatically.

## Anti-mildew function (on some models)

- When turns off the unit on COOL, DRY, AUTO (Cool) mode, the air conditioner will continue operating for about 7-10 minutes (depending on models) at LOW fan speed. This will help to dry up the condensed water inside the evaporator, and prevent the breeding of mildew.
- Under Anti-mildew operation, do not restart the air conditioner until the unit is completely off.

## Turbo function(on some models)

The Turbo function enables the unit to reach the preset temperature in the shortest time. On cooling mode, the unit will blow strong cooling air with super high fan speed. If the indoor unit adopts PTC heating device(For cooling & heating models only), the PTC device will energize automatically under heating mode and bring fast heating operation. Press the Turbo button on the remote controller will stop the fast heating operation, press it again to activate it.



5

NOTE: This manual does not include Remote Controller Operations, see the <<Remote Controller Instruction>> packed with the unit for details.

## **Operating temperature**

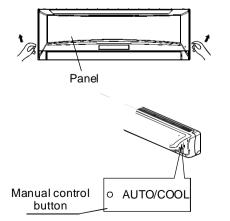
Mode Temperature	Cooling operation	Heating operation	Drying operation
Room tempe rature	17℃~32℃	0℃~30℃	10℃~32℃/50℃~90℃ (<21000Btu/h models)
	(62 <sup>-</sup> 1 <sup>,</sup> ~90 <sup>-</sup> 1 <sup>,</sup> )	(32°F~86°F) 17°C~32	17°C~32°C/62°F~90°F (≥21000Btu/h models)
Outdoor temperature	18℃~43℃ (64℃~109℃)		11℃~43℃/52℉~109℉ (<21000Btu/h models)
	(-5℃~43℃/23℉~109℉: For the models with low temperature cooling system)	-7℃~24℃ (20℉~76℉)	18°C~43°C/64°F~109°F (≥21000Btu/h models)
	21℃~52℃/70°F~126°F: For special tropical models		21℃~52℃/70°F~126°F (For special tropical models)

#### NOTE:

- 1. If air conditioner is used outside of the above conditions, certain safety protection features may come into operation and cause the unit to function abnormally.
- 2. Room relative humidity less than 80%. If the air conditioner operates in excess of this figure, the surface of the air conditioner may attract condensation. Please sets the vertical air flow louver to its maximum angle (vertically to the floor), and set HIGH fan mode.
- 3. Optimum performance will be achieved within these operating temperature.

## Manual operation

Manul operation can be used temporarily in case the remote controller is disable or maintenance necessary.

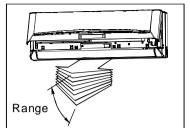


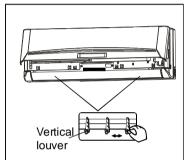
- ① Open and lift the front panel up to an angle until it remains fixed with a clicking sound.
- ② Push the button until the AUTO indicator is lit, the unit will work in forced AUTO mode (the default setting temperature is 24°C/76°F).
- <sup>(3)</sup> Close the panel firmly to its original position.

## CAUTION:

- Once you push the manual button, the operation mode is shifted in an order as: AUTO, COOL, OFF.
- This is used for testing purposes only.
  To restore the remote controller operation, use the remote controller directly.

## Airflow direction control





Range

- Adjust the air flow direction properly otherwise, it might cause discomfort or cause uneven room temperatures.
- Adjust the horizontal louver using the remote controller.
- Adjust the vertical louver manually.

**To set the vertical air flow(Up--Down) direction** Perform this function while the unit is in operation. Use the remote controller to adjust the air flow direction. The horizontal louver can be moved at a range of 6° for each press, or swing up and down automatically. Please refer to the' REMOTE CONTROLLER OPERATION MANUAL' for details. **To set the horizontal air flow direction (left - right)** 

• Move the vertical louver manually to adjust the air flow in the direction you prefer.

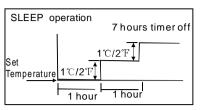
**IMPORTANT**: Before adjusting the vertical louvers, the supply power must be disconnected.

- For some models, the vertical louver can be adjusted by using the remote controller. Please refer to the
- "REMOTE CONTROLLER OPERATION MANUAL" for details.

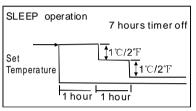
# $\Delta$ caution

- Do not operate the air conditioner for long periods with the air flow direction set downward in cooling or dehumidifying mode. Otherwise, condensation may occur on the surface of the horizontal louver causing moisture to drop on to the floor or on furnishings.
- Do not move the horizontal louver manually unless it is necessary. Always use the remote controller.
- When the air conditioner is started immediately after it was stopped, the horizontal louver might not move for approximately 10 seconds.
- Open angle of the horizontal louver should not be set too small, as COOLING or HEATING performance may be impaired due to too restricted air flow area.
- Do not operate unit with horizontal louver in closed position.
- When the air conditioner is connected to power (initial power), the horizontal louver may generate a sound for 10 seconds, this is a normal operation.

#### How the air conditioner works



Cooling



## Heating

#### AUTO operation

- When you set the air conditioner in AUTO mode, it will automatically select cooling, heating(cooling/heating models only), or fan only operation depending on what temperature you have selected and the room temperature.
- The air conditioner will control room temperature automatically round the temperature point set by you.
- If the AUTO mode is uncomfortable, you can select desired conditions manually.

#### **SLEEP** operation

When you push SLEEP button on remote controller during cooling, heating(cooling & heating models only), or AUTO operation, the air conditioner will automatically increase (cooling) or decrease (heating) 1°C/2°F per hour for the first 2 hours, then hold steady for the next 5 hours, after that it will switch off. This characteristic maintains both enery saving and comfort in night operation.

#### **DRYING** operation

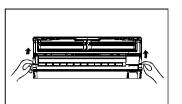
• The temperature is regulated while dehumidifying by repeating turning on and off of the cooling operation or fan only. The fan speed is LOW.

#### **Optimal operation**

To achieve optimal performance, please note the following:

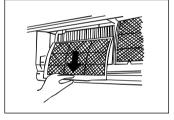
- Adjust the air flow direction correctly so that it is not directed on people.
- Adjust the temperature to achieve the highest comfort level. Do not adjust the unit to excessive temperature levels.
- Close doors and windows on COOL or HEAT modes, or performance may be reduced.
- Use TIMER ON button on the remote controller to select a time you want to start your air conditioner.
- Do not put any object near air inlet or air outlet, as the efficiency of the air conditioner may be reduced and the air conditioner may stop running.
- Clean the air filter periodically, otherwise cooling or heating performance may be reduced.
- Do not operate unit with horizontal louvre in closed position.

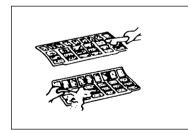
## Care and maintenance





Filter Handle





#### Cleaning the Grille, Case and Remote Controller

•Turn the system off before cleaning. To clean, wipe with a soft, dry cloth. Do not use bleach or abrasives.

NOTE: Supply power must be disconnectd before cleaning the indoor unit.

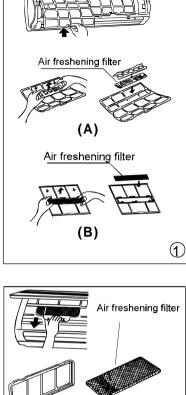
## ▲ CAUTIONS

- A cloth dampened with cold water may be used on the indoor unit if it is very dirty. Then wipe it with a dry cloth.
- Do not use a chemically treated cloth or duster to clean the unit.
- Do not use benzine, thinner, polishing powder, or similar solvents for cleaning. These may cause the plastic surface to crack or deform.
- Never use water hotter than 40 C/104OF to clean the front panel, it could cause deformation of discoloration.

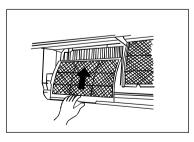
#### Cleaning the air filter

A clogged air filter reduces the cooling efficiency of this unit. Please clean the filter once every 2 weeks.

- 1. Lift the indoor unit panel up to an angle until it stops with a clicking sound.
- 2. Take hold of the handle of the air filter and lift it up slightly to take it out from the filter holder, then pull it downwards.
- Remove the AIR FILTER from the indoor unit.
   Clean the AIR FILTER once two weeks.
- Clean the AIR FILTER once two weeks.
  Clean the AIR FILTER with a vacuum cleaner
- or water, then dry it up in cool place.







4. Remove the Air Freshening Filter from its supporting frame, the solution to disassemble may be differ from each other for different filters. Refer to pictures marked (1) and (2) on the left.

(The optional filter include :Plasma Dust Collector/ Silver Ion filter /Bio filter /Vitamin C filter/3M air purifier filter. etc.)

- Clean the air freshening filter at least once a month, and replace it every 4-5 months.
- Clean it with vacuum cleaner, then dry it in cool place.
- For the units with PLASMA, do not touch the Plasma Dust Collector Filter within 10 minutes after opening the front panel, it may cause an electric shock.
- 5. Install the air freshening filter back into position.
- 6. Insert the upper portion of air filter back into the unit. taking care that the left and right edges line up correctly and place filter into position.

## Maintenance

If you plan to idle the unit for a long time, perform the following:

- (1) Operate the fan for about half a day to dry the inside of the unit.
- (2) Stop the air conditioner and disconnect power. Remove the batteries from the remote controller.
- (3) The outdoor unit requires periodic maintenance and cleaning. Do not attempt to do this yourself. Contact your dealer or servicer.

#### Checks before operation

- Check that the wiring is not broken off or disconnected.
- Check that the air filter is installed.
- Check if the air outlet or inlet is blocked after the air conditioner has not been used for a long time.

## ▲ Caution

- Do not touch the metal parts of the unit when removing the filter. Injuries can occur when handling sharp metal edges.
- Do not use water to clean inside the air conditioner. Exposure to water can destroy the insulation, leading to possible electric shock.
- When cleaning the unit, first make sure that the power and circuit breaker are turned off.

The following events may occur during normal operation.

- 1. Protection of the air conditioner. Compressor protection
  - The compressor can't restart for 3-4 minutes after it stops. Anti-cold air (Cooling and heating models only)
  - The unit is designed not to blow cold air on HEAT mode, when the indoor heat exchanger is in one of the following three situations and the set temperature has not been reached. A) When heating has just starting.

    - B) Defrosting.
    - C) Low temperature heating.
  - The indoor or outdoor fan stop running when defrosting (Cooling and heating models only). Defrosting (Cooling and heating models only)
  - Frost may be generated on the outdoor unit during heat cycle when outdoor temperature is low and humidity is high resulting in lower heating efficiency of the air conditioner.
  - During this condition air conditioner will stop heating operation and start defrosting automatically.
  - The time to defrost may vary from 4 to 10 minutes according to the outdoor temperature and the amount of frost build up on the outdoor unit.

#### 2. A white mist coming out from the indoor unit

- A white mist may generate due to a large temperature difference between air inlet and air outlet on COOL mode in an indoor environment that has a high relative humidity.
- A white mist may generate due to moisture generated from defrosting process when the air conditioner restarts in HEAT mode operation after defrosting.

## 3. Low noise of the air conditioner

- You may hear a low hissing sound when the compressor is running or has just stopped running. This sound is the sound of the refrigerant flowing or coming to a stop.
- You can also hear a low "squeak" sound when the compressor is running or has just stopped running. This is caused by heat expansion and cold contraction of the plastic parts in the unit when the temperature is changing.
- A noise may be heard due to louver restoring to its original position when power is first turned on.

## 4. Dust is blown out from the indoor unit.

This is a normal condition when the air conditioner has not been used for a long time or during first use of the unit.

## 5. A peculiar smell comes out from the indoor unit.

This is caused by the indoor unit giving off smells permeated from building material, from furniture. or smoke.

#### 6. The air conditioner turns to FAN only mode from COOL or HEAT (For cooling and heating models only) mode.

When indoor temperature reaches the temperature setting on air conditioner, the compressor will stop automatically, and the air conditioner turns to FAN only mode. The compressor will start again when the indoor temperature rises on COOL mode or falls on HEAT mode (For cooling and heating models only) to the set point.

7. Dripping water may generate on the surface of the indoor unit when cooling in a high relatively humidity (relative humidity higher than 80%). Adjust the horizontal louver to the maximum air outlet position and select HIGH fan speed.

#### 8. Heating mode (For cooling and heating models only)

The air conditioner draws in heat from the outdoor unit and releases it via the indoor unit during heating operation. When the outdoor temperature falls, heat drawn in by the air conditioner decreases accordingly. At the same time, heat loading of the air conditioner increases due to larger difference between indoor and outdoor temperature. If a comfortable temperature can't be achieved by the air conditioner, we suggest you use a supplementary heating device.

#### 9. Auto-restart function

Power failure during operation will stop the unit completely.

- For the unit without Auto-restart feature, when the power restores, the OPERATION indicator on the indoor unit starts flashing. To restart the operation, push the ON/OFF button on the remote controller. For the unit with Auto-restart feature, when the power restores, the unit restarts automatically with all the previous settings preserved by the memory function.
- For some models, the machine is special designed with Auto-restart function for the open angle of the horizontal louver. Power failure during operation or pressing the ON/OFF button on the remote controller will stop the unit completely. When the power restores or pressing the ON/OFF button on the remote controller again, the unit restarts automatically with all the previous settings including the open angle of the horizontal louver by the memory function. So we strongly suggest that the open angle of the horizontal louver should not be set too small, in case the condensed water forms and drops from the horizontal louver. Press the AUTO/COOL button under the front panel and the open angle of the horizontal louver will be restored to the standard angle when the condensed water forms on the horizontal louver.
- 10. Lightning or a car wireless telephone operating nearby may cause the unit to malfunction. Disconnect the unit with power and then re-connect the unit with power again. Push the ON/OFF button on the remote controller to restart operation.

## **Troubleshooting Tips**

If one of the following faults occurs, stop the air conditioner immediately, disconnect the power and then connect it in again. If the problem still exists, disconnect the power and contact the nearest customer service center.

OPERATION indicator or other indicators continue flashing.

Trouble Fuse blows frequently or circuit breaker trips frequently.

Other objects or water fall into the air conditioner.

The remote controller won't work or works abnormally.

If one of the following code appears on the display area : E0,E1,E2,E3....or P0,P1,P2,P3.....

Malfunctions	Cause	What should be done?	
Unit does not	Power cut	Wait for power to be restored.	
start	Unit may have become unplugged.	Check that plug is securely in wall receptacle.	
	Fuse may have blown.	Replace the fuse.	
	Battery in Remote controller may have been exhausted.	Replace the battery.	
	The time you have set with timer is incorrect.	Wait or cancel timer setting.	
Unit not cooling	Inappropriate temperature	Set temperature correctly. For	
or heating	setting.	detailed method please refer to	
(Cooling/ heating		"Using remote control" section.	
models only) room very well	Air filter is blocked.	Clean the air filter.	
while air flowing	Doors or Windows are open.	Close the doors or windows.	
out from the air conditioner	Air inlet or outlet of indoor or outdoor unit has been blocked.	Clear obstructions away first, then restart the unit.	
	Compressor 3 or 4 minutes protection has been activated.	Wait.	

If the trouble has not been corrected, please contact a local dealer or the nearest customer service center. Be sure to inform them of the detailed malfunctions and unit model.

Notes: Do not attempt to repair the unit yourself. Always consult an authorised service provider.