

Digitel +

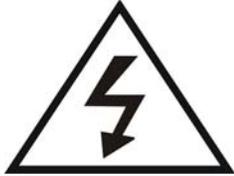


PVR READY HIGH DEFINITION
DIGITAL SET TOP BOX

USER MANUAL

Dear Customer,

Congratulations on purchasing your Digitel+ HD3300 High Definition Set Top Box. We would like to take this opportunity to express our sincere respect. Please read the user's manual carefully in order to make better use of this product and protect it.



This product has high-voltage inside.
Do not open the cover unauthorised.
Do not repair and replace units unauthorised.



This product should be avoided coming into contact with water or other liquid.
During the thunderstorm or other bad weather, please unplug the power plug and cable plug to avoided thunderbolt damage.

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1. product Introduction

This product has the following functionality:

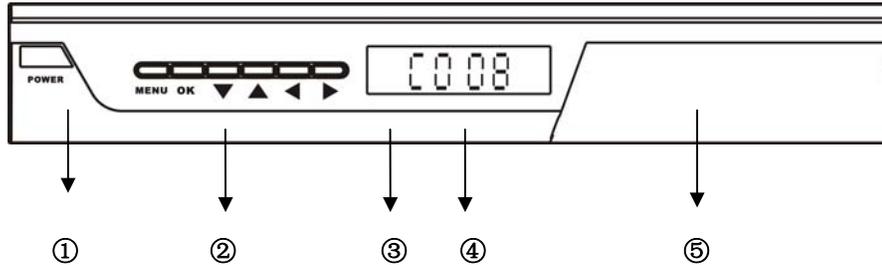
- Completely compliant DVB-T standard
- Supporting MPEG-2, H.264/AVC, Full-HD video decoding
- Support single & multi-carrier reception
- Input Frequency range: 474~858 MHz
- Electronic Program Guide
- PAL/NTSC selectable
- Support standard & high definition Channel
- HDMI、S-VIDEO、YpbPr output supported
- Digital audio (Coaxial) output
- Support multi-language Subtitle, Multi-Audio
- Supported Teletext
- Support On Screen Display (OSD) in traditional Chinese and English
- Favorite, Delete, Remove, Lock to channel
- Aspect Ratio: 4:3, 16:9
- Support one-touch recording via USB
- Support Program booking and Record booking
- Support watching one channel and recording other channel on same carrier at the same time, Support switch audios and subtitles
- Support file management, delete and copy
- Support switch audios and subtitles in playing PVR files
- Support timeshift

Accessories

DVB-T	1
Remote control	1
User manual	1
Composite Video & Audio Leads	1
Component Video Leads	1
AAA Size Batteries	2

2. About product

2.1 Front Panel

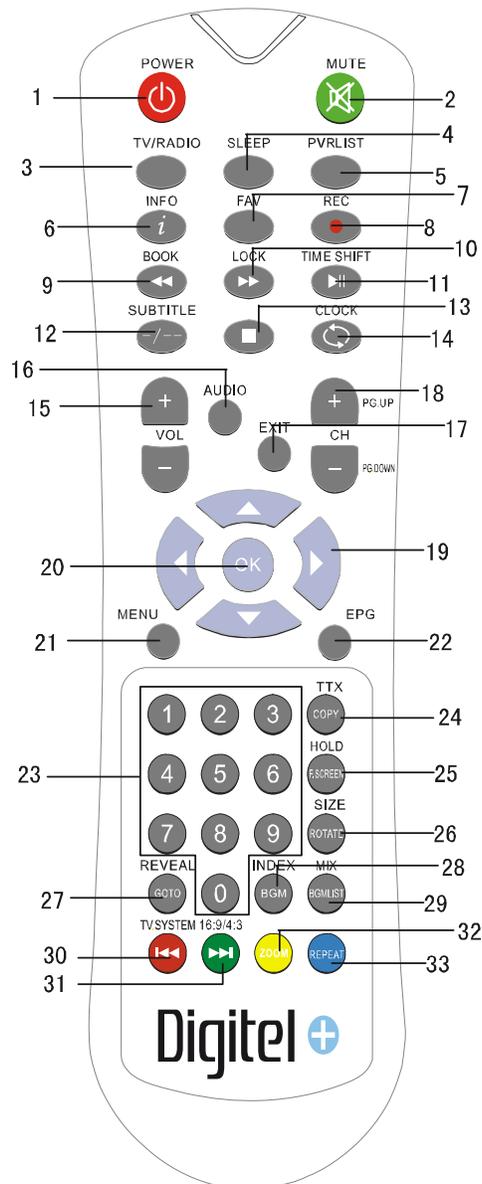


- 1 Power Switch: To turn ON/OFF the main power supply.
- 2 MENU/OK/LEFT/RIGHT/UP/DOWN BUTTON.
- 3 Remote control sensor: Receives the signal from the remote control.
- 4 LED Display: Shows channel number and current time while standby.
- 5 USB Port inside (Behind Flap on Front Panel).

2.2 Remote Control Unit

- 1 **POWER:** Switch the receiver on and off
- 2 **MUTE:** Turn off/on the volume
- 3 **TV/RADIO:** Switch between TV and Radio
- 4 **SLEEP:** Timer to standby /display left time
- 5 **PVRLIST:** Switch to recorded file list
- 6 **INFO:** Show information of current channel or multimedia
- 7 **FAV:** Open the Favourite list
- 8 **REC:** Record the TV program
- 9 **BOOK:** Switch to schedule menu
- 10 **LOCK:** Lock the TV program in program edit menu
- ◀◀/▶▶:** Fast Rewind/ Fast forward
- 11 **TIMESHIFT:** Timeshift the TV program
- ▶||:** Play/pause
- 12 **Subtitle:** On/Off Subtitle or select subtitle type
- /-:** -/- options
- 13 **■:** Stop program playback or recording or timeshift
- 14 **CLOCK:** Refresh time in TTX
- ◀:** Switch to previous channel
- 15 **VOL+/-:** Decrease or increase the volume
- 16 **AUDIO:** Select audio mode and audio track
- 17 **EXIT:** Switch to previous menu
- 18 **CH+/-:** Channel Up and Down
- PG.UP/PG.DOWN:** Page up/page down
- 19 **◀▶:** Navigation keys
- 20 **OK:** Confirm a selection within a menu
- ▶:** Select file to play
- ▶▶:** Activate DTV/RADIO program list
- 21 **MENU:** Activate DTV main menus

- 22 EPG: Open up Electronic Program Guide Menu
- 23 0-9: Numerical pad
- 24 TTX: Activate Teletext menu
- COPY: Switch to Copy&delete menu in multimedia menu
- 25 HOLD: Hold in the TTX
- F.SCREEN: Full screen when playing video
- 26 SIZE: Change word size in the TTX
- ROTATE: Rotate the picture 90°
- 27 REVEAL: Reveal in the TTX
- GOTO: Select time to play
- 28 INDEX: Index in the TTX
- BGM: Activate background music
- 29 MIX: Playing background in the TTX
- BGMLIST: Activate background music list when playing photo
- 30 TV.SYSTEM: Switch resolution
- 31 16:9/4:3: Switch 16:9 and 4:3 display
- |◀◀/▶▶|: Previous / Next
- 32 ZOOM: Zoom in/out the image (photo or video)
- 33 Repeat: REPEAT 1 / ALL to set repeat
- RED/GREEN/YELLOW/BLUE button:
Flexible functions in OSD MENU and Teletext.
- BLUE button: Select subtitle type.



2.3 Quick Setup

(Step 1) – Select Your Television & Connection Type

Display Type	Image	Connection Type	Required For
Standard Definition TV		Composite Video & Audio Connection 	All CRT TV's, Some Non HD Ready Rear Projection TV's, Some Non HD Ready LCD and Plasma TV's
Standard Definition Plasma or LCD TV		Component Video Connection 	Most LCD and Plasma TV's, Rear Projection TV's & Digital Projectors. Note: Red & white audio leads are also needed when using the component video connection.
High Definition Plasma, LCD & LED TV		HDMI Connection 	Recommended for all HD TV's with HDMI input available.

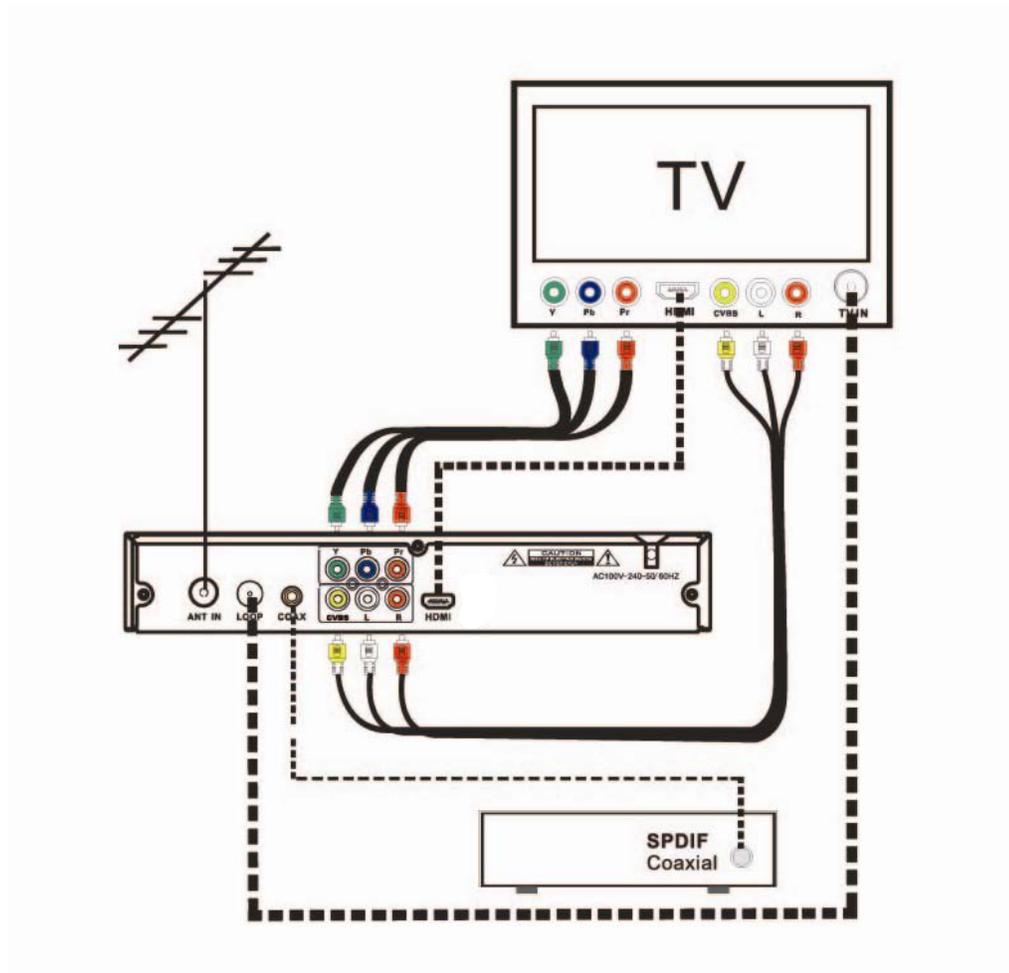
Analog A/V Cable Identification.

Composite Video & Audio: Yellow Video with Red & White Audio Leads.

Component Video: Red, Green & Blue Leads (used with red & white audio leads).

(Step 2) – Get Connected

After you have chosen your television type and selected the appropriate cables to connect your set top box. Follow the diagram below to get connected.



For the safety of you and your new set top box please have the power point switched off before connecting your set top box to power

Please Note: You do not need to connect all of the different cable types as displayed above, this is purely for illustration purposes. When connecting your set top box you simply need to follow the steps above and use the one cable type that best suits your TV.

(Step 3) – Get a Display/Picture

After you have connected your set top box to your TV you will need to get a display on the screen to scan for channels and start enjoying digital television.

- (1) Switch on your power supply (wall, power board etc.).
- (2) Turn on your set top box at the button on the front of the unit.
- (3) Turn on your television.
- (4) Set your TV to the correct input setting by using the “TV/AV” or “SOURCE” buttons on your TV remote control. You may need to check your TV user manual or consult the TV manufacturer’s technical support for how to do this.
- (5) With the set top box switched on, the television switched on and set to the correct input you should see the following screen



(Step 4) – Scan for Channels

With the installation menu on the screen you are ready to scan your channels and step into the world of digital television.

- (1) Use the ◀ and ▶ arrow keys on your remote to select your preferred language and press ▼ to move to the next option
- (2) “Australia” will appear by default as Country, although you can change this option with the ◀ and ▶ arrow keys and press ▼ to move to the next option
- (3) Press “OK” on Channel Search to begin scanning for digital channels, once complete your set top box will display a digital channel and you are ready to begin viewing!

Note: Depending on your location your Digitel+ unit may scan duplicate (weaker) channel services. These services can be deleted via the “Program Edit” menu. Please refer to the manual for further information on the “Program Edit” menu.

3. DTV Menu Guide

3.1 Installation Guide

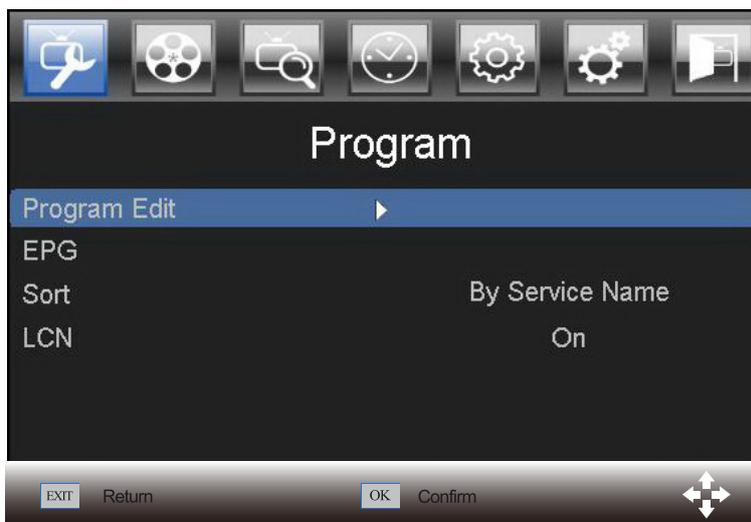
The "Installation **Guide** " menu would appear when it is a new machine or there are no any programs. Use **LEFT** and **RIGHT** buttons to select the language of your preference Country, and your country of residence. Then select "Channel Search" and press **OK** button to confirm auto search.



Notice: you can press **MENU** button to enter the DTV menu to use manual search.

3.2 Program

Press **MENU** and select Program using **LEFT** and **RIGHT** buttons. Press **OK** or **DOWN** button to edit program settings. Press **EXIT** to exit the menu.



Program Edit

To edit your program preferences (lock, skip, favourite, move or delete), please go to program Edit. This Menu requires a password to access. Enter your password or use the default password '000000' if you did not change it.



MOVE

Select the preferred program then press the RED button. A move symbol will appear. Press **UP** and **DOWN** to move the program. Press **OK** to confirm

SKIP

Select the program you would like to skip and press the **GREEN** button. The program will be marked to skip. The receiver will skip this program while zapping between programs in normal viewing mode.

LOCK

Select the preferred program then press the **LOCK** button. The program is now marked as locked. To view the locked program in normal viewing mode, you need to enter the password.

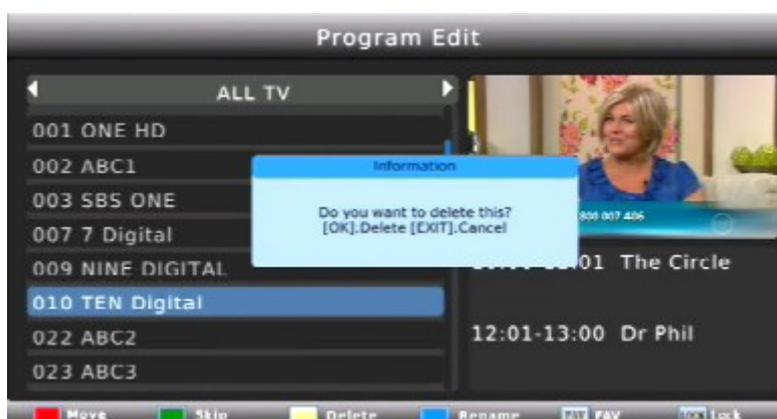
FAV

You can create a shortlist of favourite programs that you can easily access. Select the preferred program then press the **FAV** button. A heart-shaped symbol will appear and the program is marked as a favorites.

In DTV mode (no menu mode), press the **FAV** button to display a list of favorite programs under the classification decided by you (e.g. Sport, News, Educational etc.).

DELETE

Select the program and then press the **YELLOW** button. A message will appear. A message will appear. Press **OK** to delete the program or **EXIT** to cancel.



RENAME

Press the **BLUE** button to rename the channel. A message will appear. Select the name, press **OK** to confirm.



SORT

Sort your channels from the following options:

By LCN: Sort the channels in channel number order (ascending)

By ONID: Sort the channels in order of Network ID (Broadcaster ID)

By Service: Name Sort the channels in alphabetical order

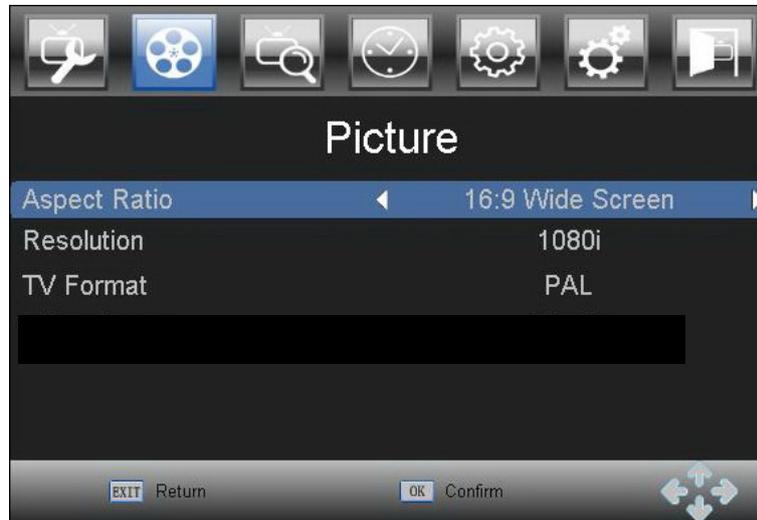
Service ID: Sort the channels according to the station

LCN (logical Channel numbering)

Set LCN ON or OFF.

3.3 Picture

Press **MENU** and select PICTURE using **LEFT** and **RIGHT** buttons. Press **OK** or **DOWN** button to edit picture settings. Press **EXIT** to exit the menu.



In the mode, Press **UP** and **DOWN** to select an option and press **LEFT** and **RIGHT** to adjust the setting. Press **EXIT** to exit the menu.

Aspect Ratio

You can set the display format to either 4:3 Pan Scan, 4:3 Letter Box, 16:9 Full Screen or Auto to get the maximum display when watching TV.

RESOLUTION

If the video does not appear correctly, change the setting. These settings match the most common settings for HDMI.

480i: for NTSC system TV.

480P: for NTSC system TV.

576i: for PAL system TV.

576P: for PAL system TV.

720P: for NTSC or PAL system TV.

1080i: for NTSC or PAL system TV.

Notice: you can change the video output format directly from view mode by pressing the **TV.SYSTEM** button on the remote control.

TV format

If the video does not appear correctly, you need to change the settings. This should match the most common setting for TVs in your country.

NTSC: for NTSC system TV. PAL: for PAL system TV.

3.4 Channel Search

Press **MENU** and select Channel Search using **LEFT** and **RIGHT** buttons. Press **OK** or **DOWN** button to search channel. Press **EXIT** to exit the menu.



The menu provides options to adjust the search channel settings. Select an option and press **OK** to confirm. Press **EXIT** to exit the menu.

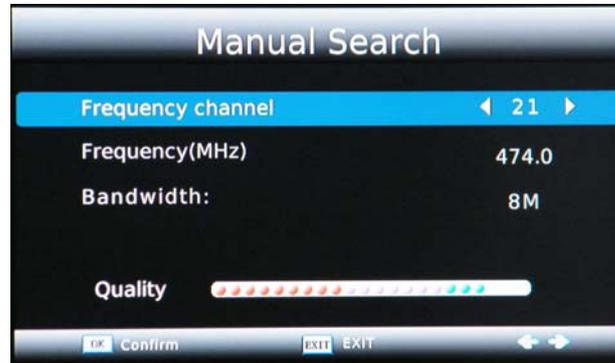
Auto Search

Search and install all channels automatically. This option overwrites all previously installed channels. To cancel channel search, press **EXIT**.



Manual Search

Install new channels manually. This option adds new channels without changing the current channels list. Press **LEFT** and **RIGHT** to select the channel number or enter the channel number using [0-9] buttons. Press **OK** to start searching channels



A found channel will be saved and added to the channels list. If channels can't be found, then exit the menu.

Notice: Signal quality and level indicators will show presence of the signal on selected channel frequency.

Country

Select your country of residence. It is important to set the correct country as some tuning parameters depend on the country.

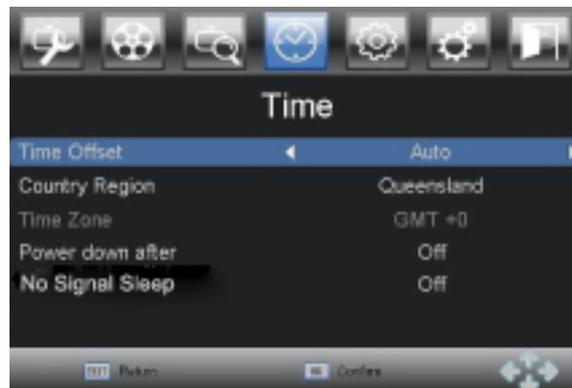
Antenna Power

Select Antenna Power On or Off

3.5 Time

Press **MENU** and select time using **LEFT** and **RIGHT** buttons. Press **OK** or **DOWN** button to edit time. Press **EXIT** to exit the menu.

Press **UP** and **DOWN** to select an option and press **LEFT** and **RIGHT** to adjust the setting. Press **EXIT** to exit the menu.



Time offset

Select auto or manual for GMT offset adjustments.

Country Region

Select the Country Region when Time Offset is set to Auto.

Time Zone

Select the Time Zone Offset when Time Offset is set to Manual.

Power down after

This function will switch the player to standby when it doesn't receive any commands for a given period of time. When this option is set to OFF, the function is disabled. Please set the time after which the player should go to stand by or select OFF to disable this function.

No Signal Sleep

This function will switch the player to standby when it is no sign of TV

Time offset

Select auto or manual for GMT offset adjustments.

Country Region

Select the Country Region when Time Offset is set to Auto.

Time Zone

Select the Time Zone Offset when Time Offset is set to Manual.

Power down after

This function will switch the player to standby when it doesn't receive any commands for a given period of time. When this option is set to OFF, the function is disabled. Please set the time after which the player should go to stand by or select OFF to disable this function.

No Signal Sleep

This function will switch the player to standby when it is no sign of TV

3.6 Option

Press **MENU** and select option using **LEFT** and **RIGHT** buttons. Press **OK** or **DOWN** button to edit time. Press **EXIT** to exit the menu.

In this menu you can to adjust the OSD Language, Subtitle Language, Audio Language and Digital Audio mode. Press **UP** and **DOWN** to select an option and press **LEFT** and **RIGHT** to adjust the setting. Press **EXIT** to exit the menu.



OSD language

Select the preferred language of On Screen Display.

Subtitle language

Select the preferred subtitle language.

Audio language

Select the preferred audio language for watching TV channels. If the language is not available, the default program language will be used

Digital Audio

Select digital audio output mode

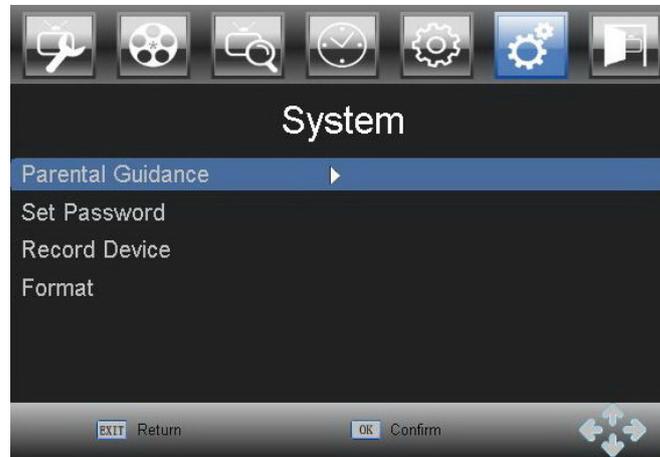
PCM – audio from any format will be converted to PCM format

RAW – audio from player will be send in original format

OFF – digital audio output disabled

3.7 System

Press **MENU** and select System using **LEFT** and **RIGHT** buttons. Press **OK** or **DOWN** button to edit system. Press **EXIT** to exit the menu.



The menu provides options to adjust the system settings. Press **UP** and **DOWN** to select an option and press **OK** to adjust the setting. Press **EXIT** to exit the menu.

Initial password: “000000”

Parental guidance:

You can restrict access to programs that are unsuitable for children below the set age. To restrict/lock the channel you will need to enter either the default password. This function depends from broadcaster. It will work only if broadcaster assigns morality levels to the programs according to standards.

Set Password

Set or change the password for locked programs and menu access. Enter your old password or the default password '000000'. You will then be asked to enter your new password. To confirm re-enter your new password. Once it is confirmed, press **EXIT** to exit the menu.

Record device:

You can choose the disk partition for recording.

Format

You can choose the disk partition to format with FAT32/NTFS. We suggest you use FAT32.

3.8 Multimedia

Press **MENU** and select multimedia using **LEFT** and **RIGHT** buttons. Press **OK** or **DOWN** button to enter multimedia menu. Press **EXIT** to return the TV.



4. DVB-T programs

4.1 Info Bar

While switching channels by the **Info** button, an info bar will be displayed to show the channel information.



4.2 Program List Menu

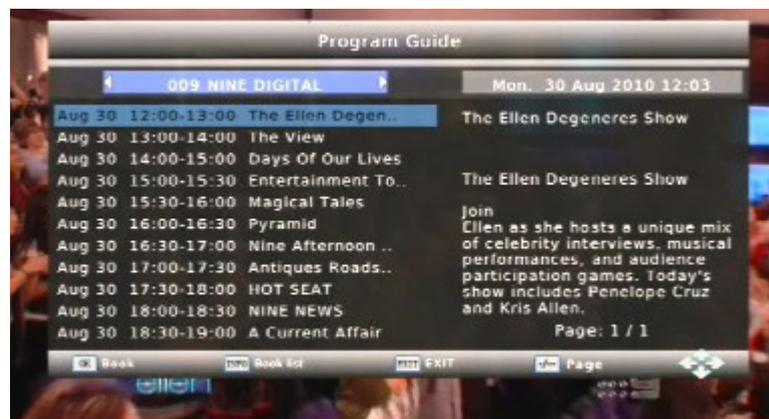
Press the **OK** button when watching DVB-T TV programs and the program list menu where you can see the program number and name will be displayed.



Press the **OK** button to confirm. Press the **PG.UP** / **PG.DOWN** button to turn up /down pages. Press the **UP** / **DOWN** button to select channels.

4.3 Electronic Program Guide (EPG)

The EPG is an on-screen TV guide that shows the program schedule for up to seven days in advance for every tuned channel. Press **EPG** button to access the menu.



To book reminder for desired event press **OK** button.

To display a list of booked events press **INFO** button.

You will find more details about the booking of reminders in chapter 6 “The Timer Record”

4.4 Teletext Menu (TTX)

If the broadcasted stream supports Teletext, press the **TTX** button to enter the Teletext menu.



Press the **INDEX**, **MIX**, **HOLD**, **SIZE**, **CLOCK** buttons and four color buttons to operate the content in the Teletext menu. Press the **INDEX** and **MIX** buttons to view the content in the Teletext menu.

4.5 Subtitle List Menu

If there are multi-subtitles, press the **BLUE** button when watching DVB-T TV programs, the Subtitle List menu will be displayed. Press the **SUBTITLE** button to switch between on subtitle and off subtitle all the channels.



Press the **UP / DOWN** button to select the subtitle, press the **OK** button to confirm. If the subtitle content is available for the current TV program.

4.6 Audio List Menu

If there are multi-audio , press the **Audio** button when watching DVB-T TV programs, the audio List menu will be displayed. Press the **LEFT / RIGHT** button to switch between stereo R/L. Press the **UP / DOWN** button to select the audio, press the **OK** button to confirm.



4.7 One Touch Record

When you watch TV, press **REC** button to recording, you can see the time at left-top. Press the **INFO** button, you can see the information. (There must be storage devices connected to the player)



During a recording you can't change a channel to another one. You can check details of the recording in progress by pressing to **INFO** button. To stop a recording press **STOP** button on remote control.

Average recording size

Values are approximate, depend from bit rate of actual broadcast

SD channel – 1 hour take about 2.2 GB space MPEG2

SD channel – 1 hour take about 1 GB space MPEG4

HD channel – 1 hour take about 4.5 GB space MPEG4

You can access recordings by pressing **PVRLIST** button on remote control. Also list of recordings can be accessed through Menu –Multimedia – PVR.



4.8 One Touch TIMESHIFT

When you watch TV, pressing to TIMESHIFT button, you can see the time at left-top. Press the **INFO** button, you can see the information. (There must be storage devices connected to the player)



During a recording you can't change a channel to another one. You can check details of the TIMESHIFT in progress by pressing to **INFO** button. To stop a recording press **STOP** button on remote control.

5. Timer Record Menu

In this menu you can setup the schedule for automatic record or switching to the defined channels at a particular date/time. The **Timer Record** menu allows you to create, edit and delete record schedules and view all schedule status and history. Press the **OK** button on the remote control to enter the menu when using EPG function.

5.1 Create a New Schedule

Press **RED** button to add a new booking. In the appearing dialog select the desired channel type and number, the start date and time, end time, repeat (once, daily or weekly) and mode (view or record). Once you set all parameters, press **OK** to store your booking.



Channel Type	Select the video source
Channel No.	Display the channel number
Channel Name	Display the channel name
Start Date	Enter the date of the record.
Start Time	Enter the time of the begin record.
End Time	Enter the time of the end record.
Repeat	Select how often you want the schedule to record. Choose from Once, Everyday, Mon-Fri, Mon-Sat or for an individual day of the week.
Mode	Select the schedule mode: RECORD,VIEW

5.2 Editing Schedule

Press **GREEN** button to edit an existing booking.



Select the schedule you want to edit from the list and press the **OK** button. The schedule setting screen appears. Modify the schedule as described in '**5.1 creating a New Schedule**'.

5.3 Deleting Schedules

Press **BLUE** button to delete a booking from the list

5.4 The end of Schedules

When the Schedules are over, a ten-second menu brings out. Press OK button to turn to Original Channel, press exit button to keep local Channel, default to turn Original Channel.

6. Movies Menu



Enter the folder press **UP / DOWN** button, to select the file you want to view and press **OK** button to play.

1) Introduce

▶	Play/pause
■	Stop
16: 9/ 4: 3	16: 9/ 4: 3
Info	Show information of the video
A-B	Set the beginning and end points of a section to repeat.
Subtitle	Switch between different Subtitles
Audio	Switch between different audios
Repeat	Press to set repeat option.
◀◀/▶▶	Fast Rewind/ Fast forward
◀◀/ ▶▶	Previous / Next
VOL+ / VOL--	Increase/ decrease the volume.
GOTO	Go to the time you choose and play
F.SCREEN	Full Screen
ZOOM	Zoom in
Left/ Right	Select all / one
PG. up/ PG. down	Page up/ Page down

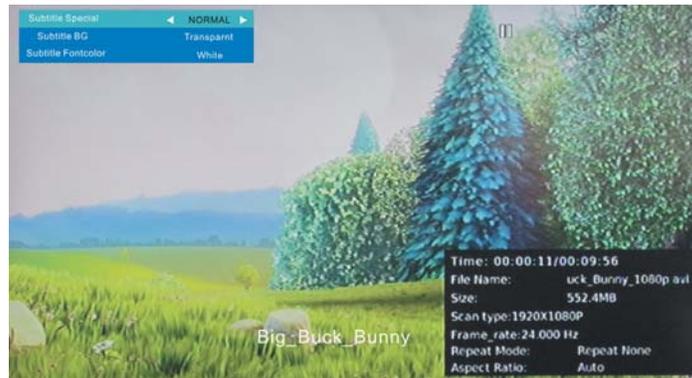
2).Info:

Display file name, type, resolution, frame rate, total time, current time, audio track, subtitle and program information.

3).Subtitle:

It supports external subtitle like: *.srt, *.smi, *.sub, *.ssa

Press subtitle button once to choose subtitle, twice to show Subtitle Special, Subtitle BG, Subtitle Font color info, use up and down button to move, left and right button to confirm.



4). File formats and specifications:

specifications file format	Supported suffix	Internal code	Bit rate
MPEG1	.DAT.MPG	\	\
MPEG2	.MPG.VOB	\	Up to 9.8Mbps
MPEG4	.AVI	DIVX, XVID	Up to 9Mbps
H264	.MKV.MOV	H.264	Up to 9Mbps

7. Music Menu

7.1 Enjoy music

Enter the folder press **UP** and **DOWN** button, to select the file you want to view and press OK button to play.



1) .Introduce

▶	Play/pause
■	Stop
PG. up/ PG. down	Page up/ Page down
◀◀/▶▶	Fast Rewind/ Fast forward
◀◀/▶▶	Previous / Next
VOL+ / VOL--	Increase/ decrease the volume.
GOTO	Go to the time you choose and play
Repeat	Press to set repeat option.
B.G.M	To select files and go to background music menu
Left/ Right	Select all / one

2) . Information

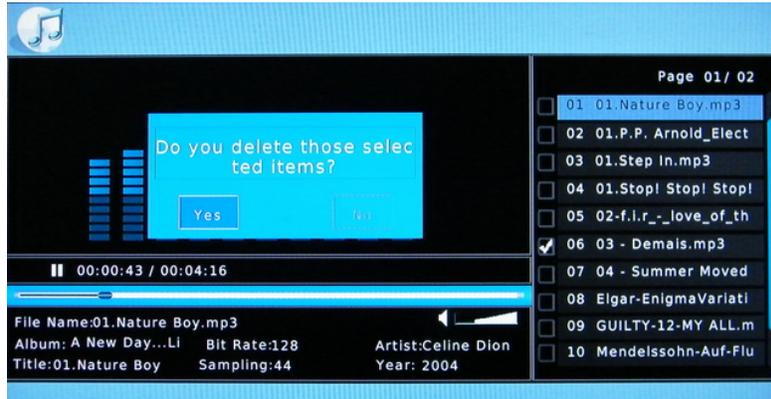
Display file name, type, Album, Title, Bit Rate, Artist, Samping, Year, total time, current time, audio track, information.

3) . File formats and specifications:

Specifications File format	Sampling	Bit Rate	Sound Channels
WMA	8K-48KHz	32K-320Kbps	Mono, Stereo
MP3	8K-48KHz	32K-320Kbps	Mono, Stereo
M4A(AAC)	16K-48KHz	32K-192Kbps	Mono, Stereo

7.2 BGM (background music)

In music menu, when you select the file, press **BGM** button and it becomes the background music. You can edit the playlist. Press **RIGHT** to select one, press **LEFT** to select all, press OK to delete.



Directly press the digital number button to go to the song with the number, press **OK** button to play.



8. Photo Menu

8.1 Photo Show

Enter the folder press **UP** and **DOWN** button, to select the file you want to view and press **OK** button to play.



1). Introduce

▶	Play/pause
■	Stop
16: 9/4: 3	16: 9/4: 3
Info	Show information of the photo
Rotation	Rotation photo
◀◀/ ▶▶	Previous / Next
PG. up/ PG. down	Page up/ Page down
Repeat	Press to set repeat option.
BGM	Open background music
BGM LIST	Open background music list
Left/ Right	Select all / one

2). Information

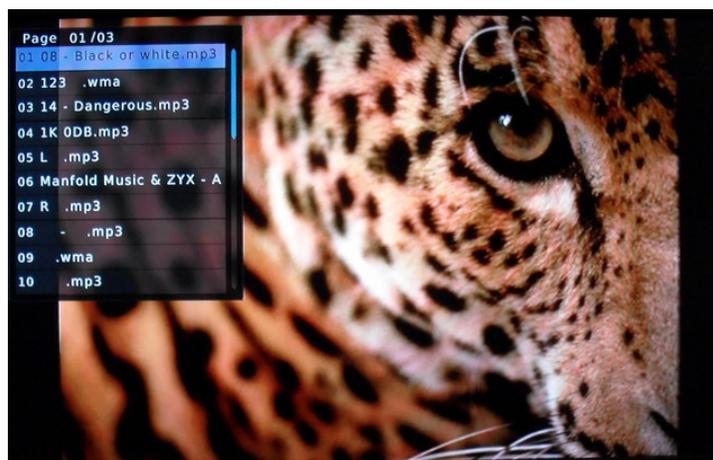
Display photo name, type, resolution, size information.

3). File formats and specifications

specifications file formats	resolution	format options	support area
JPEG	6000X6000	Progressive JPEG	resolution only support 1024X768
		baseline ("standard")	support
		baseline optimized	support
BMP.	6000X6000	Single color	support
		16 colors	support
		256 colors	support
		16bit	support
		24bit	support
		32bit	support

8.2 Slide show with music

When you play the photo, press the **BGM** button, it will turn on the background music. Press the **BGMLIST** button, music playlist can appear on left-top. Press **UP** and **DOWN** to select, press **OK** to play.



9. PVR

Press **PVRLIST** button to enter PVR file list menu on watching TV (no menu mode)

There you can view all the REC files. You can delete or edit them in the menu.



Play: Press **UP** and **DOWN** button to select PVR file. Press **OK** button to play

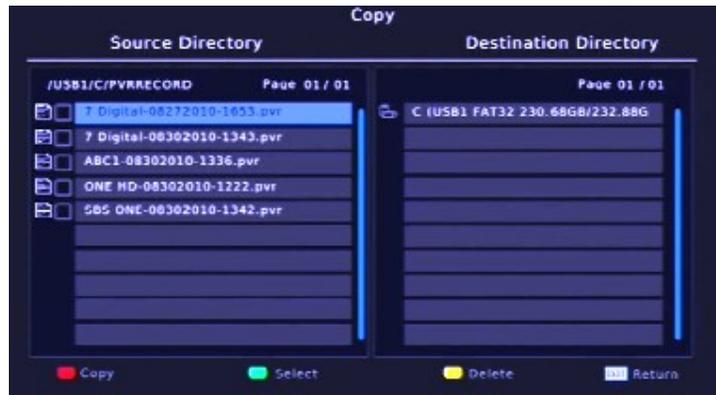
Delete: Press **RIGHT** button to select one file, press **LEFT** button to select all files. Then press **YELLOW** button and the **OK** button to confirm.

Edit: Press **EDIT** button to edit file name.



10. Copy&Delete

In the HOME menu, press the **copy/del** button to enter copy&delete mode.



The following operates according to the help icon, Press **UP**, **DOWN**, **LEFT** and **RIGHT** to select an option. Press **EXIT** to exit the menu.

10.1 Copy

- 1), in the **source directory**, press the **OK** button to select the device, then press the **GREEN** button to select the file/folder
- 2), in the **destination direction** press the **GREEN** button to select the device/folder
- 3), press **RED** button to copy.

10.2 Delete

In the **source directory**, press the **OK** button to select the device. Then press the **GREEN** button to select the file/folder. Press **YELLOW** button to delete.

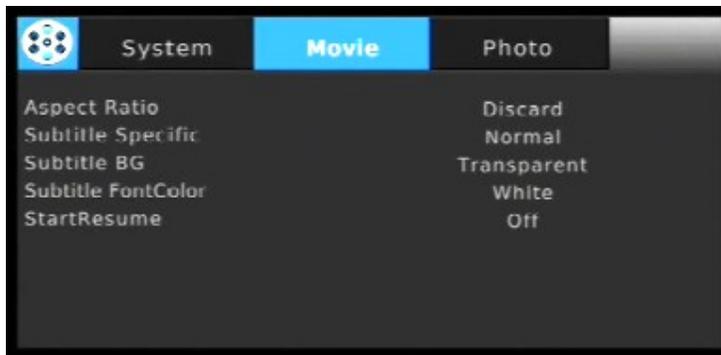
11. Setup

When enter into Setting Menu of Multimedia, the options are: System, Movie, Picture. Press button UP/DOWN to select the desired item and confirm by pressing button LEFT/RIGHT.

System



Movie



Picture



TROUBLESHOOTING

There may be various reasons for the abnormal operation of the receiver. Check the receiver according to the procedures shown below. If the receiver does not work properly after checking it, please contact the dealer or the local Service Hotline. Do not open the receiver cover. It may cause a dangerous situation and the warranty will get void.

Problem	Possible cause	What to do
The receiver does not turn on	# Mains lead unplugged or no power. # Remote control issue.	# Check mains lead is connected and power point has power. # See 'No response to remote control'.
No signal found	# Aerial cable is disconnected. # Aerial cabling is faulty. # Aerial is damaged. # Out of digital signal area. # Power to signal booster or amplifier is not on.	# Check aerial cable. # Check aerial cable connections, joins, splitters and boosters. # Replace aerial. # Check with TV station or dealer. # Check power supply to booster or amplifier (if # one is being used).
Some channels not found	# Poor signal level or quality for affected channel. # Channel is not broadcast in digital.	# See 'Poor picture or sound quality'. # Check with TV station or dealer.
No picture or sound on TV	# TV is not turned on. # Correct input is not selected on your TV. # Bad or incorrect cable connection. # Power to signal booster or amplifier is not on.	# Check TV power switch, mains lead and power point. # Switch TV to correct AV input. # Firmly plug in the correct cables between receiver and TV. # Check power supply to booster or amplifier (if one is being used).

TROUBLESHOOTING (CONT.)

<p>Poor picture or sound quality</p>	<ul style="list-style-type: none"> # Aerial cable is disconnected or loose. # Aerial cabling is faulty. # Aerial cable quality is poor. # Aerial is damaged or analogue only. # Bad or incorrect cable connection. # Too many joins or connections in aerial cabling. # Correct input is not selected on your TV. 	<ul style="list-style-type: none"> # Check aerial cable. # Check all aerial cable connections, joins, splitters and boosters. # Replace with a quad-shielded aerial cable. # Replace aerial. # Firmly plug in the correct cables between receiver and TV. # Replace with one quad-shielded aerial cable. # Switch to correct TV input.
<p>No response to remote control</p>	<ul style="list-style-type: none"> # Receiver is not turned on. # Remote control is not being aimed correctly. # Receiver's IR sensor is obstructed. # Remote control batteries exhausted. 	<ul style="list-style-type: none"> # Connect mains power lead and turn on receiver. # Aim remote control at receiver's IR sensor (front panel). # Check for obstructions between remote control and receiver. # Replace remote control batteries
<p>Recording fails</p>	<ul style="list-style-type: none"> # A USB storage device is not connected. # There is no free space on the storage device. # The USB storage device format is not supported. 	<ul style="list-style-type: none"> # Make sure a suitable USB storage device is connected. # Delete some data from the storage device and try again. # Ensure USB storage device is formatted in FAT or FAT32 file system.

WARRANTY INFORMATION

Please note that Digital Trading Co act as the warranty and service agents for this Digitel+ product. Do not return this card to Digital Trading Co.

PLEASE KEEP WARRANTY CARD, PROOF OF PURCHASE AND USER MANUAL IN A SAFE PLACE AS YOU WILL REQUIRE THESE WHEN MAKING A WARRANTY CLAIM.

Ensure that the following conditions are followed when operating the equipment. Failure to do so may result in warranty being void.

Power requirements: Ensure main power supply is 240v AC +/- 10%, 10W Max, 50Hz +/- 5%.

- _ Do Not place the unit in a confined cabinet or cupboard without proper ventilation.
- _ To prevent shock or hazard risk Do Not place Liquid or Fluids near the appliance.
- _ Do Not place appliance in a dusty or wet location.
- _ Full warranty conditions are listed in the rear of the user's manual.
- _ Prior to making a claim you should read through the trouble shooting section in the manual and consult DTC web site www.digitelplus.com.au

For further warranty information or technical support please contact DTC at support@digitaltradingco.com.au or **02 9618 1016**.

WARRANTY CONDITIONS

1. Where required by DIGITEL+ / DTC only the original invoice/receipt issued by the dealer will be accepted as proof of purchase.
2. DIGITEL+ / DTC may reject warranty claims on equipment which it believes to be illegally acquired or when the "owner" is unable to provide proof of purchase or where Security labels or serial numbers have been tampered with or removed.
3. The warranty covers only defects in the material and workmanship of the product for a period of 12months from the date of original purchase.
4. This warranty is on "Return to Base" basis. The owner is responsible for the delivery of the equipment to the point of purchase and for collecting the repaired or replaced equipment from the same location.
5. The warranty is void if failures arise as a result of any of the following. i) Abuse, misuse, physical impact, normal wear and tear. ii) Alteration or repairs carried out without written authorization from DIGITEL+ / DTC. iii) Upgrade that are not registered by DIGITEL+ / DTC. iv) Operating or maintained other than in accordance with the manual supplied.
6. This equipment will not be considered defective as a result to incompatibility with other equipment or accessories other than the ones supplied with the unit at the time of purchase.
7. This unit should be returned in its original carton and protective packaging or alternatively in a packing suitable to prevent damage. DIGITEL+ / DTC will not accept any responsibility for goods damaged whilst the goods are in transit.
8. Repair or replacement under the terms of this warranty does not give the right to extension or a beginning of a new warranty period. Repairs or replacements may be carried out with functionally equivalent reconditioned parts or equivalent part. Parts that have been replaced become the property of DIGITEL+ / DTC.
9. The customer acknowledges that no promise representation or undertaking has been given by DIGITEL+ / DTC or its dealer in relation to equipment other than as contained in this warranty.
10. A service charge will apply if the fault is not covered within the conditions of this warranty or if there is no fault found. The charge will be based on the current market rate.
11. DIGITEL+ / DTC are not liable for any other loss other than the unit itself.
12. Nothing contained in this warranty shall be read or applied so as to affect the right of the consumer in relation to the provisions of the trade practices act or other statutory rights provided by legislation of the state or territory. In the absence of applicable legislation this warranty will be purchases sole and exclusive remedy and neither DIGITEL+ / DTC nor its distributors or agents shall be liable for any incidental or consequential damages for breach of any express or implied warranty of this equipment.

For further warranty information or technical support please contact DTC at support@digitaltradingco.com.au or **02 9618 1016**.