

**Serendipity**  
software



**C5 Client**

**User Manual**

**Version 5.2**

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# C5 Client User Manual

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If you find any errors within this user manual, please detail them in an email to: [support@serendipity-software.com.au](mailto:support@serendipity-software.com.au)

## Product Overview

C5 is a high speed raster image processor (RIP) designed for the digital photographic, exhibition, short-run poster and billboard industries.

C5 provides a streamlined, user-friendly interface, built around a cutting edge colour management system. It includes features and applications created for photographers, design professionals and users of large and grand format inkjet printers.

All C5 colour management is done using a full 16-bit, ICC v4 compliant engine.

Files can be submitted using a variety of methods. File formats accepted by C5 include TIFF, JPEG, PNG and Postscript Level 3 – PS, EPS and PDF. Print jobs can be intelligently arranged and auto-rotated to best use the space available on your print media; or laid out precisely using the integrated Studio application.

C5 runs on a computer enabled by a USB dongle, which licenses the software version and driver access.

## C5 Media Packs

C5 Media Packs contain the software components and printer settings allowing C5 to run compatible printers. The packs include calibrated paper profiles, linearisation data and output ICC colour profiles, tailored for individual printer papers and media.

Media Packs are optimised to take full advantage of C5's colour management system and the advanced print modes available for supported printers.

C5 Media Packs can be supplied by your dealer or downloaded from the Serendipity Software website: <http://www.serendipity-software.com.au/downloads/mediapacks/download>

A list of supported printers can be found in the Appendix of this document or viewed on the Serendipity Software website <http://www.serendipity-software.com.au>

## C5 Client for Blackmagic and Megarip Users

The C5 Client may be used as a streamlined, simplified user interface for Serendipity Blackmagic and Megarip, offering users an alternative to the standard Serendipity Client.

C5, by design, has a fixed interface and a limited list of available actions and functions.

Calibrated Media setups for use with C5 come in the form of pre-configured C5 Media Packs – self-contained database items for use with the C5 interface. Media Packs are created by and exported from the standard Serendipity Client; they cannot be created from within C5 itself.

### Creating C5 Media Packs

Media Packs are created by selecting one or more calibrated Media datatypes from the Workbench and selecting the **Export as C5 Pack** option from the File menu (or contextual right-click menu). Once exported, the files can be imported into C5 via the **Import Media Packs** menu option from the Printers menu.

Each Media Pack contains all the settings in the exported Media datatype, including the Paper Profile, Linearisation Curve and Output ICC Profile. Of these, only the Linearisation Curve is accessible through the C5 interface.

### Important Notes on C5 Functionality when used as a Blackmagic or Megarip Client

- The C5 Client is for Serendipity Megarip and Blackmagic only, it is not available to OEM products or Veripress.
- The C5 Client has its own icon and is designed to be run as an alternative to the standard Serendipity Client. While the Serendipity and C5 Clients can be run simultaneously, this is not recommended.
- The C5 Interface has simplified, icon-based access to functions. The interface is easy to use, but the GUI is fixed and not user-configurable.
- The C5 Client does not have the facilities to create a calibrated Media and Paper Profiles are not accessible.
- The C5 Client allows users to print and measure linearisation charts in order to re-linearise imported Media setups.
- The C5 Client allows users to print ICC Targets. However, Output ICC profiles cannot be assigned or changed using the C5 Client – they must be assigned to the Media using the Serendipity Client and then exported as a part of a Media Pack for use with C5.
- The C5 Client does not use Pagesetups. The Pagesetup input screening and media effects of the standard Serendipity Client are separated into individual Colour Matching; Quality; Crop & Border; and Effects areas.
- The C5 Client does not have access to RIP setups or the RIPMonitor, making it unsuitable for most Blackmagic proofing workflows.
- C5 Media cannot be setup as Megarip PPD print destinations for third party applications.
- Settings in the Preferences window of the C5 Client alter Server System Settings and will affect any other connected C5 or Serendipity Clients.

## Installation

The Megarip DVD contains installation packages for Macintosh, Linux and Windows operating systems. The installation procedures below assume the user is installing from a **Megarip** DVD.

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**Important Note:** If you have purchased Megarip C5, you will not be able to access the standard Serendipity Client files contained within the DVD.

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## What's on the DVD?

The DVD has a number of directories, containing the elements required to install and run C5.

- Docs – Contains all documentation, including user manuals.
- Dongle – Contains the USB dongle drivers for Linux and Windows.
- HTML – Contains the information required for the web browser install. This automatically launches the default browser for installation to begin.
- Linux – Contains the Serendipity Megarip and AppleTalk installation packages for Linux.
- MacOSX – Contains the Serendipity Megarip installation package for Mac OS X.
- Serendipity Client – Contains the Serendipity Client and the C5 Client for all supported platforms.
- Windows – Contains the Serendipity Megarip installation package for Windows.

## Windows Installation

### Installing the Dongle Driver

The first step is to install the dongle driver.

1. Remove all USB SuperPro dongles.
2. On the DVD, navigate to the **dongle/windows** directory.
3. Double-click the **Sentinel Protection Installer.exe** file to launch the dongle installer.
4. Follow the onscreen instructions to complete the installation.
5. Restart the computer when finished.

### Installing C5

Once the dongle driver has been installed, the next step is to install C5. There are two (2) Windows files available for installation – the 32 bit or 64 bit version. Select the appropriate file for your system to install.

1. Select and run the **Megarip** installer by clicking the link on the browser page (if it pops up as an Autoplay when the DVD is inserted). Alternatively, navigate to the **windows** directory on the installation DVD and run the **Serendipity Megarip.msi** file (**32 or 64 bit version**). This method must be used if you intend to use the Epson HTMs.
2. Follow the onscreen instructions to complete the installation.

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**Important Note:** Megarip C5 must be installed to the root directory of the chosen drive, e.g., C:/

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## Mac OS X Installation

Administrator rights are required for the installation of the Macintosh version. Please ensure you are logged in as an Admin user before beginning installation.

### Installing the Dongle Driver

The first step is to install the dongle driver.

1. Remove all USB SuperPro dongles.
2. On the DVD, navigate to the **dongle/macosx** directory.
3. Double-click the **Sentinel System Driver.pkg** file to launch the dongle installer.
4. Follow the onscreen instructions to complete the installation.
5. Restart the computer when finished.

### Installing C5

1. Navigate to the **macosx** directory on the Megarip installation DVD and run the **Serendipity Megarip.pkg** file.
2. Select Continue.
3. Read the License Agreement and click Continue.
4. Follow the onscreen instructions to complete the installation.

### Creating Dock Icons

To make it easy to start C5, it is recommended you create Dock shortcuts.

1. Run the C5 application from the installation location.
2. Once the C5 icon appears in the dock, right-click the mouse and select Keep in Dock from the menu.
3. Alternatively, drag the C5 icon directly onto the dock before launching.
4. To remove the dock icon, drag it off the dock onto the desktop and release the mouse.



## Linux Installation

Before installing on a Linux x64 operating system please ensure the following i686 (32-bit) libraries are installed:

- `libstdc++.i686` GNU Standard C++ Library
- `mesa-libGLU.i686` Mesa libGLU runtime library
- `zlib.i686` The zlib compression and decompression library
- `freetype.i686` A free and portable font rendering engine
- `libXrender.i686` X.Org X11 libXrender runtime library
- `fontconfig.i686` Font configuration and customisation library
- `glib2.i686` A library of handy utility functions
- `libpng.i686` A library of functions for manipulating PNG image format files
- `libSM.i686` X.Org X11 SM runtime library

If the Package Installer can not locate the libraries, open a terminal window, go to the `/root` directory and install each library using the following command:

```
yum install name of library
```

## Installing the Dongle Driver

The first step is to install the dongle driver.

- Remove all USB SuperPro dongles.
- Navigate to the **dongle/linux** directory on the installation DVD.
- Double-click the ***sntl-sud-7.5.1-0.i386.rpm*** file to install the driver.

## Installing C5

- Navigate to the **linux** directory on the installation DVD.
- Double-click the ***Install.sh*** file and select Run in Terminal.
- A terminal window will pop-up and the installer will display the default installation directory.
- Press Enter to install or type an alternative path then press Enter.

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**Note:** If using an alternate install path, ensure the folder exists and that the current user has read/write/execute permissions for the folder.

---

- When the installation is complete the terminal window will close.

# Running the Software

## Important Note: For Macintosh users only

Before starting the Server and C5 Client:

1. Open a Finder window
2. Navigate to the **Applications/Serendipity/Serendipity Megarip** (or Blackmagic) directory
3. Highlight the **C5 Client** application, Select CMD+i or right-click and select Get Info
4. Tick the checkbox to enable **Open in 32-bit mode**

If the Open in 32-bit mode checkbox **does not appear** in the Get Info window:

1. Open a Terminal window
2. Copy and paste the following command into the screen and hit Enter (with no line breaks):

```
/System/Library/Frameworks/CoreServices.framework/Versions/A/Frameworks/LaunchServices.framework/Versions/A/Support/lsregister -domain local -domain user -domain system -kill -r
```

3. The above command will make the Open 32-bit mode option appear in the Get Info window
4. Go to the Finder window and enable this option for **C5** and **Megarip** or **Blackmagic Server** applications.

This is the preferred method for running the Server and Client as not all vendors have converted their SDK's to support 64-bit. Some Spectrophotometer and printer drivers may be missing if you run the software in 64-bit mode.

There are two (2) methods available in order to run the software:

### 1. Quick Start – C5 Client

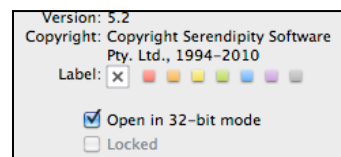
- Insert a valid dongle (Megarip or Blackmagic) into an available USB port.
- Launch the **C5 Client** by double-clicking the file in the install directory or from the shortcut desktop/dock icon.



This method of starting the software will automatically start the Server application in the background. A valid dongle must be present for this method, otherwise a licensing error message will appear.

### 2. Server & C5 Client Start



- Insert a valid dongle (Megarip or Blackmagic) into an available USB port.
- Launch the Server by double-clicking the **Server** file in the install directory or the shortcut desktop/dock icon.
- Once the Server has completed initialisation, launch the **C5 Client** by double-clicking the file in the install directory or the shortcut desktop/dock icon. The Client will open with the default Media Library window displayed, ready for the initial set up.



## Setting up the C5 Client

The C5 Client will default to the Media Library window when it is run for the first time. In order to begin using C5, a Media Pack must be imported and a printer must be setup. It is assumed here that a Media Pack is available for use (either supplied by a Dealer or downloaded from the website).

### Configuring C5

1. A Media Pack must be loaded into C5. There are two ways this can be done:
  - a. Drag and drop the C5 Media Pack file into the Media Packs list. The new media pack will load and be added to the list; or
  - b. Click the + button at the bottom of the Media Pack list. This will open a file chooser window for you to navigate to the file for importing.
2. Once the Media Pack has been loaded, a message will appear on the screen to confirm.
3. The next step is to create a Printer for sending jobs to. Click on the Printers icon at the top of the interface. 
4. Click on the + icon at the bottom of the list panel to add a new printer.
5. Select your Printer from the list of available printer drivers in the dropdown menu.
6. Select a calibrated Media to use with the printer from the dropdown menu.
7. Optionally rename the printer. Back/forward slashes will be replaced with spaces. Click OK when done.
8. Connect your printer to C5 by clicking on the newly created printer in the Printer List. Further options will now be enabled for you to configure settings and preferences. 
9. Click on the Connections icon in the Options panel.
10. Select a printer connection method from the dropdown menu. Enter any relevant connection information, dependent upon what method is selected (TCP/IP, Local Port etc).
11. Once entered, click the Show All button to return to the main screen. All actions are automatically saved.
12. Configure any other printer settings (media size, rotation etc) if required and submit a job. You will be able to follow the job's progress via the Jobs window.

## Printing Jobs Using C5

There are various methods available for submitting files for printing when using the C5 Client. See the relevant section of this manual for further information on each area listed below.



### Printers

- Select a printer from the Printers List.
- Select Printers menu > Print Files.
- Navigate to the file and click Open to print.



### Studio

- Layout any Assets for nesting/tiling using the Studio application.
- When you are ready to submit the job for printing, Select Studio menu > Print.
- Select a printer from the dropdown menu and click OK to print.



### Jobs

- Select Jobs menu > Print Files.
- Using the popup chooser window, navigate to the file location and Open it.
- Select a printer from the dropdown menu in the Choose Printers popup window and click OK.



### Assets

Assets are generally used by the Studio application. It is possible however, to drag and drop a submitted Asset file directly onto a QuickDrop area for printing. See the Assets section of this manual for further information.



### DropArea

Each printer in the Printers List automatically has a DropSpot created for it in the DropArea panel of C5. To print, simply drag and drop one or more files on to the selected DropSpot.

## DropFolder

In addition to a DropSpot, each printer in the Printers List also has a DropFolder auto-generated for file submission. The printer DropFolders are located in the product installation directory, **drop** subfolder. The names of the DropFolders are set up as per the assigned printer names in the list.

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**Important Note:** The DropFolders cannot be moved, however a desktop shortcut may be created for them to make dropping files simpler still.

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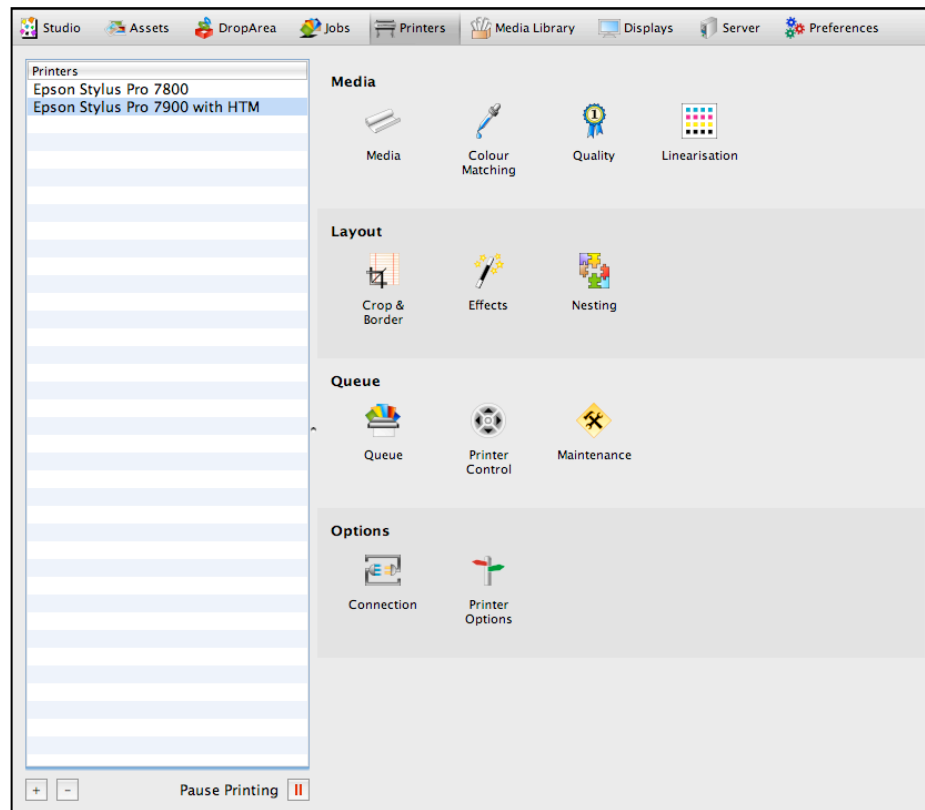
To print using the DropFolders, save a copy of the job file into the selected DropFolder. The file will be placed in the queue for printing.

---

**Important Note:** Job files are deleted from the DropFolder immediately after printing. For this reason, it is recommended that copies, not originals of the job files be saved to DropFolders. If the C5 Server is shutdown, all DropFolders are cleared. Any unprinted jobs in the DropFolders are lost and will need to be re-copied to the folders for printing.

---

# The C5 Client



## Look and Feel

The C5 interface is made up of nine (9) panels, accessed by icons at the top of the screen:



- **Studio** – An application used for manual nesting/tiling of jobs.
- **Assets** – Import and display Assets for use in the Studio application.
- **DropArea** – Drag and drop files here to automatically create an Asset or to be sent to various queues for printing.
- **Jobs** – Displays a list of jobs and their queues.
- **Printers** – Set up and manage any print destinations for outputting jobs.
- **Media Library** – Import and manage any loaded Media Packs.
- **Displays** – Configure the C5 Client display settings for viewing any job previews.
- **Server** – Displays the Event Log and Info for the currently connected Server.
- **Preferences** – Configure the display units, language and Input ICC Profiles for the Client.

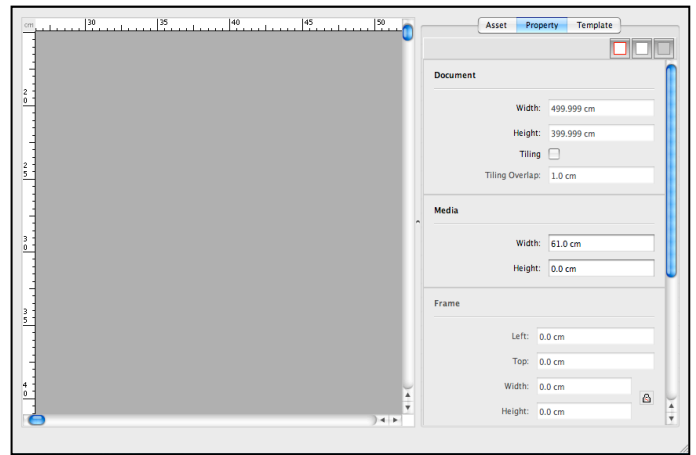
Right-clicking on the main panel icons will allow users to select a preferred view – Text Only, Icon Only or both Icon and Text.



## Studio

The Studio application is designed to allow users to manually nest or tile jobs.

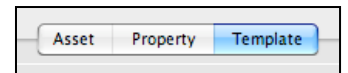
Jobs are submitted to the Asset Queue using the Import Assets option in the Asset menu; or by dragging files into the Asset DropSpot in the DropArea. Files may also be submitted as Assets by dragging and dropping them directly into the Studio Layout area from Windows Explorer or Finder.



Submitted assets are visible in the Assets Queue and remain in the queue, even after printing, until deleted. Unlike other queued jobs, assets exist only as placeholder thumbnails until a manual nest or tile is submitted from the Studio application. The submitted jobs are then imaged, rendered and the nest is printed, appearing in the appropriate queue.

The Studio user interface is made up of four (4) sections:

- The main **Layout** area, where jobs (assets) are placed and nests created;
- The **Asset** panel, displaying thumbnails of the assets available for nesting or tiling;
- The **Property** panel, defining the tiling document area, editable media dimensions and frame properties;
- The **Template** panel, where nesting templates can be saved for repeat use.



### Submitting a Nest or Tiles

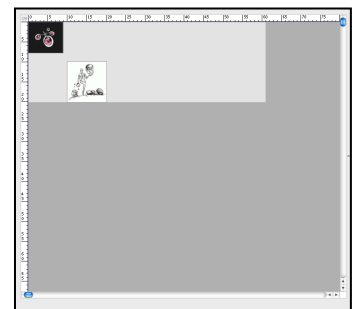
The Print option in the Studio menu opens a Choose Printer window to send the manual nest to a Printer. If tiling mode is active, the option appears as Print Tiles.

### Nesting

It is not necessary to have dimensions entered for the Media when creating a manual nest. When submitted, the nest will print to your selected Media from the top left origin point, printing as much of the width or length of the nest as the paper in the printer will permit, cropping the remainder.

A media guide sheet will appear (to scale) in light gray in the Layout area when dimensions are entered into the Media fields. This allows for clear and simple placement of assets for nesting. When submitted for printing, everything on the media sheet is printed.

If only a width is entered, once an asset is placed on the Layout area, the media guide sheet will automatically lengthen to fit the job. As more assets are placed, the sheet will extend to display the total nesting area.



## Cloaking and Nesting with Large Format Flatbed Devices

One of Studio's primary functions is the laying out of jobs for print using large format flatbed printers. When activated via the Studio Settings, the cloaking feature locks images and frames after they have been submitted as a nest to the printer.

Cloaked images appear shadowed in the Layout area, are static and non-editable unless de-cloaked. This allows for the easy placement and printing of new jobs onto blank areas of the flatbed media. Cloaked images are not reprinted when a new nest is submitted.

If desired, it is certainly possible to place jobs over others that have already been printed. Any new image prints exactly where placed, regardless of whether anything has already been printed in the area.

---

**Important Note:** The cloaking feature is turned off by default and is not recommended for use with printers using roll media unless the device has the ability to roll back to previous areas of the media.

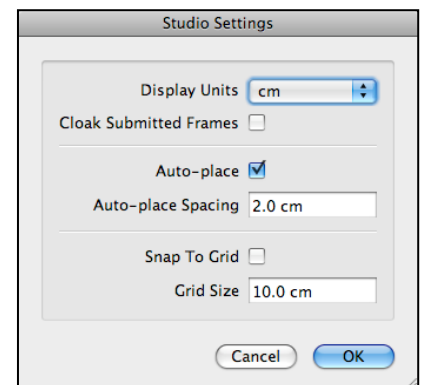
---

## Tiling with Media

A media width and height must be defined when using tiling mode. If using roll sheet media, the length of paper to be used for each tile can be entered into the Length field. For more information on tiling, see the **Activating Tiling Mode** section.

## Studio Menu

- Save New Template – Saves the current frame layout to the Template library. The untitled template can be renamed by clicking on the text “Untitled”. Only frames are saved, not the images within them.
- Save Template – Saves the current frame layout to the selected nesting template, overwriting the existing data.
- Remove Template – Removes the selected template from the Templates library list.
- Export Template – Export a saved template to a user-defined location. Multiple templates can be selected and exported to a single file.
- Import Template – Import a saved template. The imported template will appear in the Template library list when loaded.
- Import Assets – Load an Asset into the queue. Use the pop-up chooser to navigate to the file.
- Print / Print Tiles – Opens a chooser window to submit the jobs currently in the Layout area for imaging, rendering and nesting to the selected Printer/Media combination.
- Studio Settings – Opens the preferences for Studio.
  - Display Units – Choose the measurement units to be used in Studio from the dropdown list.
  - Cloak Submitted Frames – Locks images and frames after they have been submitted for printing, preventing them from being edited. Cloaked images appear shadowed.
  - Auto-place – Allows for the auto placement of assets onto the Layout area when dragging and dropping them. The default position is top left.
  - Auto-place Spacing – The distance between jobs being auto placed in the Layout area.





- Snap to Grid – Allows for assets to snap to a user-defined grid spacing, measured from the left ruler. The asset frame will snap to the closest defined grid position, taking into account any auto-place spacing settings as well.
- Grid Size – Define the snap to grid size for frame placement in the Layout area.

## Edit Menu

- Undo – Undo the last change made. The amount of available undo levels is determined by the operating system default.
- Redo – Redo the last undone change made. The amount of available redo levels is determined by the operating system default.
- Cut – Cuts the currently selected frames to the clipboard.
- Copy – Copies the currently selected frames to the clipboard.
- Paste – Pastes the frames in the clipboard to the Layout area. Paste is centred at the current mouse pointer position.
- Delete Assets – Deletes any selected Assets from the Studio application and the Asset Queue.
- Special Characters – Displays a character map for selecting special text characters or symbols.

## Frame Menu

- Bring to Front – Move the selected frame to the front/top layer of the layout.
- Bring Forward – Move the selected frame one layer forward/up.
- Send Backward – Move the selected frame one layer backwards/down.
- Send to Back – Move the selected frame to the back/bottom of the layout.
- Group – Group multiple selected frames for movement, deletion, locking or asset multi-drop.
- Ungroup – Ungroup currently grouped frames.
- Align Left – Aligns grouped frames along the left edge of the leftmost box in the group.
- Align Right – Aligns grouped frames along the right edge of the rightmost box in the group.
- Align Top – Aligns grouped frames along the top edge of the uppermost box in the group.
- Align Bottom – Aligns grouped frames along the bottom edge of the lowest box in the group.
- Align Horizontal Centre – Aligns grouped frames along the averaged horizontal centre line of the frames in the group.
- Align Vertical Centre – Aligns grouped frames along the averaged vertical centre line of the frames in the group.
- Orient Up/Down – Alters the frame orientation to either upright or upside down (180 degree rotation).
- Orient Right/Left – Alters the frame orientation to either right or left by 90 degrees from the upright position.
- Lock – Lock the selected frames. Locked frames appear transparent and cannot be moved, edited, deleted or have assets assigned to them.
- Unlock All – Unlock all currently locked frames.
- Decloak All – Decloak all frames. Allows for movement, deletion or editing of frames locked/cloaked after submission (only available in Cloaking mode).
- Select All – Selects all frames in the Layout area for grouping/ungrouping, movement, locking or deletion.
- Select Inverse – Deselects current frames while selecting all previously unselected frames.
- Step and Repeat – Allows users to create a set of size specific frames for image placement or copy the dimensions of existing frames and repeat them across the Layout Area.

- Autoarrange – Automatically arranges (nests) the images placed in the Layout Area to fill the media dimensions.
- Autoarrange with Rotation – Automatically arranges (nests) the images placed in the Layout Area to best fit the media dimensions by appropriately rotating images

## View Menu

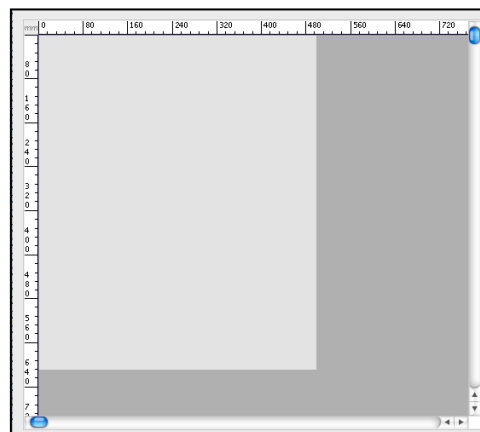
- Zoom In – Zooms in the Layout area view. Holding down Z+Left-click will also allow you to zoom in within the Layout area.
- Zoom Out – Zooms out the Layout area view. Holding down Shift+Z+Left-click will also allow you to zoom out within the Layout area.
- Fit All – Scales the Layout area view to show all frames currently in the Layout area.
- Fit Document – Scales the Layout area view to show all assets and frames within the dimensions defined in the Document panel.
- Print Size – Shows the nest in the Layout area at actual print size.
- Fill with Document – Scales the Layout area, filling the view to the shorter width or height dimension defined in the Document panel.
- Full Screen – Toggles between a windowed or full screen view.
- Asset – Toggles the view of the Asset panel. F1 can also be used.
- Property – Toggles the view of the Property panel. F2 can also be used.
- Template – Toggles the view of the Template panel. F3 can also be used.
- Sidebar – Toggles the view of the sidebar containing the Asset, Property and Template panels.
- Section Headers – Toggles the headers of each section within the sidebar under the Asset, Property and Template panels.

As an added option, holding down the spacebar will allow you to pan around the Layout area when moving the mouse, similar to a navigator used in graphics applications.

## Layout Area

The Layout area is where jobs (assets) are laid out for nesting and/or tiling. The area is surrounded by a ruler, marked with the user-defined units, appropriately scaled to the current zoom level. All assets and frames are shown at accurate relative size.

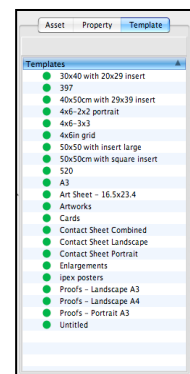
The dark gray area is the work surface onto which assets are placed and positioned. If tiling, the edges of the total area to be tiled appear on the work surface as a red box.



## Loading Stored Templates

Stored frame layouts can be loaded from the Template library by double-clicking the name of the saved template.

Assets dragged into a template frame are resized to fit or fill, rotated and cropped according to the frame's settings. Assets dragged into a selected group of frames are duplicated and placed into every frame in the group.



## Positioning Assets for Nesting

The following mouse controls are available within the Layout area:

- Left-click (on a frame) – Selects the frame for editing, movement, locking or deletion. Currently selected frames are shown with a magenta border.
- Left-click (on empty layout area) – Deselects all frames.
- Left-click (hold) + drag (on empty layout area) – Creates a temporary framing square for selecting multiple frames. Any boxes wholly or partially within the square when the mouse button is released are selected.
- Left-click (hold) + drag (on a frame) – Moves the selected frames around the Layout area. Release the mouse button to drop/place the frames.
- Double-click (on a selected frame containing an asset) – Activates Crop mode for the selected frame. A frame in crop mode will have a green border (see Cropping below).
- Spacebar + left-click (hold) – Activates the grip tool, allowing you to pan around the Layout area.
- To zoom in to a particular area on the asset, hold down Z+draw a box on the frame with the mouse. This will allow you to zoom in to the defined area.
- Using SHIFT+Mouse Scroll Wheel will allow you to move horizontally back and forth across the Studio window. Using CMD (Mac)+Mouse Scroll Wheel will allow you to page up/page down within the Studio window.

## Frame Resizing

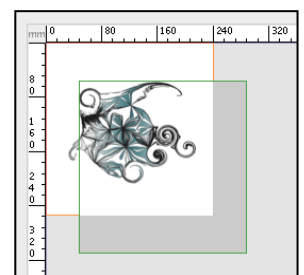
The following resizing options are available when clicking at the borders of a frame:

- Left-click+drag – Enlarge or shrink the frame. Proportions are maintained. Resize is anchored at the opposing edge or corner of the frame.
- Alt+Left-click+drag – Enlarge or shrink the frame. Proportions are maintained. Resize is anchored at the centre of the frame.
- Shift+Left-click+drag – Free resizing of the frame ignoring locked width/height ratios. Assets within the frame will fit or fill the resized frame dependent upon frame settings. Resize is anchored at the opposing edge or corner of the frame.
- Ctrl/⌘+Left-click+drag – Snaps the frame proportions to the assets native proportions and resizes. Resize is anchored at the opposing edge or corner of the frame.

## Cropping Assets

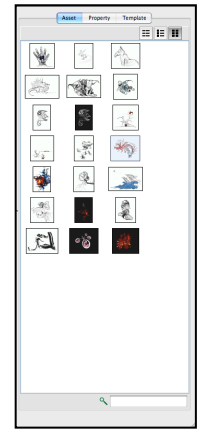
Cropping mode is activated or deactivated by double-clicking anywhere within a frame containing an asset image. When active, the asset is separated from the frame and appears with a green border – the Crop box. The image will appear with an orange border.

If the crop box is resized larger than the asset within it, the space around the asset will also be printed (to the size of the entire frame).



## Asset Panel

The Asset panel shows thumbnails of all the jobs submitted to the Assets Queue as assets to be manually nested or tiled.



The Asset header bar has the following options:

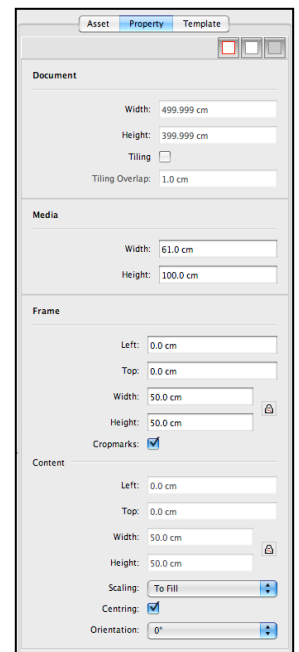
- List View button – Displays the Assets in text form (filename/jobname).
- Small Thumbnail button – Displays the Assets as small thumbnails with the jobname listed beside them.
- Large Thumbnail button – Displays the Assets as large thumbnails only.
- A search field is available at the bottom of the panel. Enter text in this field to find job names containing the search string. Non-relevant assets are temporarily removed from view as the string is typed. This will not appear for the Large Thumbnail view.

Assets dragged and placed onto the dark gray work surface of the Layout area are scaled to their native size. Assets dragged and placed onto a template frame will scale, fit or fill, rotate and crop to the defined frame parameters.

## Property Panel

The Property panel displays information on defined elements being used in the Layout area. The panel has three (3) areas: **Document**, **Media** and **Frame**.

- **Document** is used to activate Tiling Mode and define the total area to be tiled.
- **Media** shows the width and height (length) of the printable area for nesting or tiling.
- **Frame** contains configurable parameters for the currently selected frame, including fields for size, scaling and orientation.



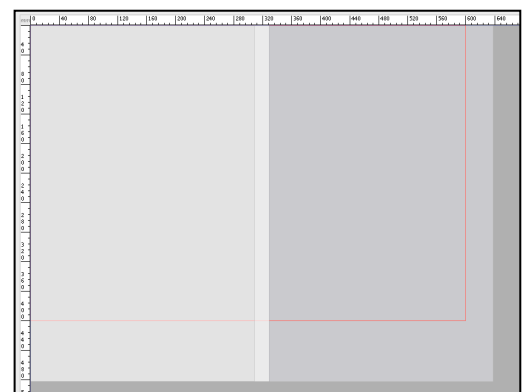
Configurable measurements can be input using any supported unit (for e.g., 60cm, 32in) and will be automatically converted to the chosen default unit selection upon entry.

The sections within the Property panel can be shown or hidden by clicking on the box icons at the top of the panel (shown here).



## Document

The Document area is used when using Studio for tiling an image or nest of images that are larger than the available print media. When active, a red document box will appear in the Layout Area defining the total area being used for tiling.



## Activating Tiling Mode

- To activate, tick the Tiling checkbox in the Document area of the Property panel. Any asset or frame placed inside the Document area will be tiled.
- A media length (height) must be defined when using tiling mode. The dimensions entered will appear in the Layout area, tiled and overlapped to cover the entire document area. After placing and locking an asset (making it transparent) in the document area, users can see how the image will be tiled and overlapped onto each media sheet.

The following fields are available to define the tiling area and Media dimensions:

### Document

- Width – Total width of the area to be tiled.
- Height – Total height (length) of the area to be tiled.
- Tiling – Checkbox. Activates the Document area and Tiling Mode.
- Tiling Overlap – The image overlap of each tile.

### Media

- Width – Width of the media used for printing.
- Height – Height (length) of the media used for printing.

### Frame

The Frame information panel displays data for the currently selected frame. The frame and contained asset can be edited from within this panel.

Options are:

- Left – Offset distance of the frame from the left guideline. Offset is measured from the top left corner of the frame.
- Top – Offset distance of the frame from the top guideline. Offset is measured from the top left corner of the frame.
- Width – Width of the frame.
- Height – Height of the frame.
- Lock button – Locks the current proportions of the frame if resized along one dimension. The locked proportions are overridden by free resizing the frame from within the nesting area. Frames can be unlocked and resized to any dimension if required.
- Cropmarks – Enable to add cropmarks to the selected frame. The cropmarks will only appear when viewing the printed preview in SoftProof.

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**Important Note:** The job position on the media will change if cropmarks are enabled (when the Printed preview is opened in SoftProof) to allow for the cropmark placement around the job. This should also be taken into account when sizing the image frame and entering media (paper) dimensions for printing.

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## Content

- Left – Offset distance of the asset image from the left edge of the frame.
- Top – Offset distance of the asset image from the top edge of the frame.
- Width – Width of the asset within the frame.
- Height – Height of the asset within the frame.
- Lock button – Locks the current proportions of the asset if resized along one dimension.
- Scaling – The method of scaling used for any asset placed within the frame.
- To Fit – The entire asset image is rescaled and shown within the frame proportions.
- To Fill – The asset expands to fill the frame, scaling to show as much of the image possible, given the proportions and centring options of the frame.
- Custom – The dimensions and frame offset of the asset are independent of the frame. This scaling is selected automatically when Crop Mode is activated.
- Centring – Check the box to centre the asset within the frame.
- Orientation – The rotation angle applied to both the frame and the asset.

If custom scaling is used and the asset has different dimensions to the frame, rotation is only applied to the asset.

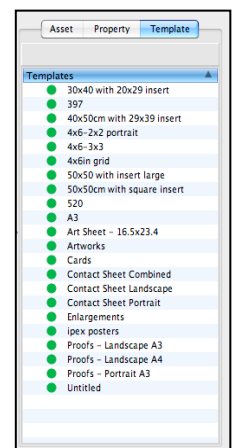
## Template Panel

The Template panel is where saved nesting templates are stored.

Templates can be loaded into the nest area by double-clicking on the title in the list. This will display the empty frames within the Layout area, ready for asset placement. A single click on the name will allow the template to be renamed.

Selecting a stored template for use will overwrite any frames and assets currently in the Layout area.

Templates may be imported or exported for quick and easy sharing among Studio applications and Clients.



## Importing Templates

- Click on the Template tab in the Studio application.
- Select Studio menu > Import Templates. Alternatively, right click and select Import Templates from the contextual menu while the mouse is over the Template list area.
- Navigate to the relevant file and select Open.
- The templates will be imported and appear in the list, ready for use.

**Important Note:** When importing templates with the same name as those already listed, the duplicated templates will appear with (XXX) after them where XXX is a number; for example, (002).

## Exporting Templates

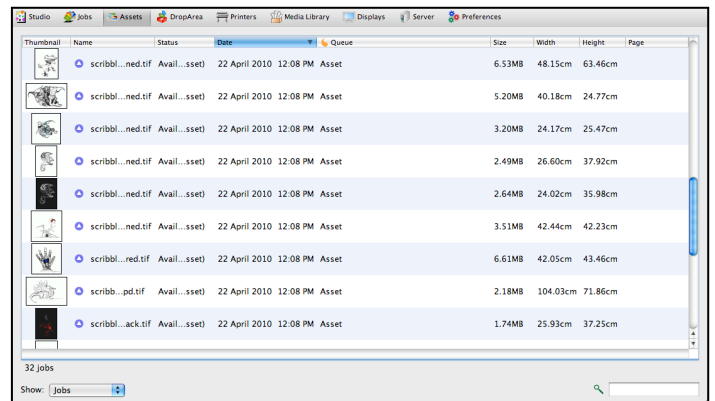
- Highlight the templates to be exported.
- Select Studio menu > Export Templates. Alternatively, right-click and select Export Templates from the contextual menu.
- Enter the name for the file and click Save. The templates have now been exported to the defined location.



## Assets

Assets are image files loaded into C5 for manual nesting or layout using the Studio application. All assets will remain in the Asset Queue until deleted.

When storing an asset in the queue, rather than imaging the complete job file, a thumbnail is loaded. Using thumbnails requires minimal CPU resources, allowing for fast and efficient manipulation of job images in the Studio application. Normal imaging, rendering and colour management occurs only when the layout is sent for printing.



## Asset Queue

The Asset Queue displays relevant information about each image file. The following sort columns can be selected using the contextual (right-click) menu on the sort column header bar in the Assets window. Column order can be changed by drag-and-dropping them or using the Configure Headers option in the contextual menu.

- Thumbnail – Shows a thumbnail of the job. The thumbnail can either show the Original (imaged) file or the Printed (rendered) image.
- Name – Displays the job (Asset) name.
- Status – Displays the status of the Asset, showing as Available (Asset) when the file is ready for use in Studio.
- Date – The date and time the Asset was added to the queue.
- Queue – The output queue the image was sent to, in this case it will appear as Asset.
- Size – The size of the Asset (disk space used).
- Width – The width of the Asset.
- Height – The height/length of the Asset.
- Page – The page number of the Asset, if part of a submitted multi-page file.

The area below the Asset Queue has the following:

- XX Jobs – This is a numerical display of how many Assets are currently in the queue.
- Show – Select the display method for files in the Asset Queue. Choose from either Jobs (for a list view with information columns), or Thumbnail (displays jobs as a large thumbnail with filenames only).
- Search – Search for Assets in the queue by entering text into the field. All files matching the search text will be displayed. All elements of the Asset are searched against, not just the name, making the search a useful filtering tool. The search can be inverted with cmd+shift+I (Mac) or ctrl+shift+I (Win). The search box will turn black to indicate when the inverse search is selected.

The following options are available in the contextual (right-click) menu when an Asset is selected:

- Job Info – Displays a thumbnail and information about the currently selected Asset. A toolbar (spanner icon) offers further options:
  - – and + buttons – Increase or decrease the size of the text in the Job Info window. This can also be changed by holding the Ctrl (Win) or Command (Mac) keys and spinning the mouse scroll wheel.

- Print Portrait – Print the Job Info to a system printer in portrait orientation.
- Print Landscape – Print the Job Info to a system printer in landscape orientation.
- Print PDF Portrait – Export the Job Info to a PDF file in portrait orientation.
- Print PDF Landscape – Export the Job Info to a PDF file in landscape orientation.
- View Errors – Display any error messages for the selected Asset if the status is listed as Failed.
- Delete – Delete the currently selected Asset.
- View Original – Display a low-resolution copy of the Original (Imaged) asset file in a SoftProof window.
- Refresh – Update the status of the Assets in the queue.

## Assets Menu

- Delete – Delete the currently selected Asset.
- Import Assets – Load an Asset into the queue. Use the pop-up file chooser to navigate to the file.
- Print Assets – Print the selected Asset to the chosen printer, without using the Studio application.

## Queue Menu

- Resume Printing/Processing / Pause Printing/Processing – Pause or resume printing/processing the currently selected Asset.
- Refresh All Queues – Updates the status of the Assets on all queues.

## View Menu

The following menu options are duplicates of those mentioned above in the Asset Queue contextual menu:

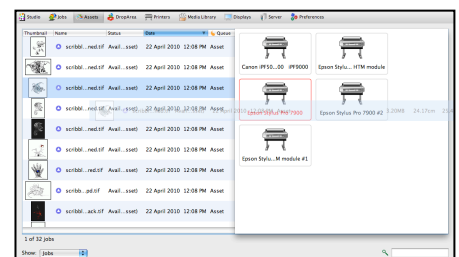
- Job Info, View Errors, View Original, View Printed
- Joblist View – Display jobs in a list view with information columns.
- PrintGallery View – Display jobs as thumbnails with filenames.

## QuickDrop

The Asset Queue features a QuickDrop function to allow an asset to be output to a printer as a stand-alone job, rather than as part of a nest created using Studio.

### To access QuickDrop:

- Select the Asset to be printed.
- Hold the left mouse button down and begin dragging the job. A DropArea panel will open containing printer DropSpots.
- Drag and drop the job on the desired output location.
- Once dropped, the job will be placed in the queue for printing.



**Important Note:** Any paused printers will appear with a red border in the QuickDrop panel. Files dropped onto these printers will image and render, but will not print until the printer status is changed to Resume Printing.



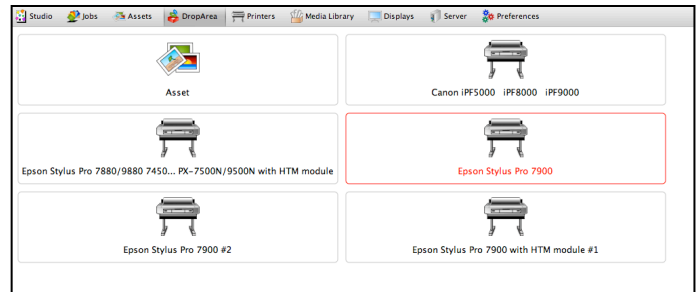


## DropArea

The DropArea window is an area designed to accept drag-and-drop files for printing. The DropArea features a DropSpot for each available Printer and one for the Asset queue.

The DropArea section does not contain any main menu items however, there are two (2) options available via the contextual (right-click) menu in the main screen:

- Increase DropSpot Inset – Increase the size of all DropSpots in the DropArea.
- Decrease DropSpot Inset – Decrease the size of all DropSpots in the DropArea.



The above options allow you to view more or less of the descriptive text for each DropSpot.

### Paused Printers

DropSpots for paused printers will appear with a red border. Files dropped onto these DropSpots will image and render, but will remain in the job queue until the printer status is changed to Resume Printing.

### Dropping a File

- Select the file for printing and drag it to the selected DropSpot. The DropSpot printer icon will change when you have selected it to receive the file.
- Release the mouse button to drop the file. The job will be placed in the Printer queue for processing and printing, or sent to the Asset Queue for later nesting and printing.

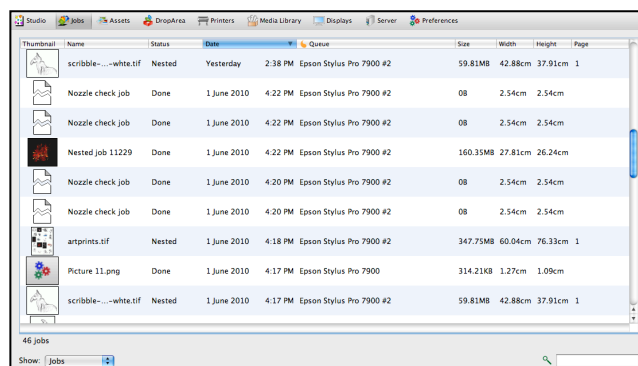


## Jobs

The Jobs window shows the current status of jobs in all C5 printer queues. Users can follow a job's progress through the Imaging (when the file is interpreted and its resolution is sampled for conversion to the print resolution); Rendering (colour management, cropping, rotation and effects are applied); and Printing phases.

Printed jobs remain in the Jobs queue until deleted manually or automatically, according to Printer Queue options configured by the user.

### Jobs Queue Panel



The Jobs Queue displays relevant information about each print job. The following sort columns can be selected using the contextual (right-click) menu on the sort column header bar in the Jobs window. Column order can be changed by drag-and-dropping them or using the Configure Headers option in the contextual menu.

- Thumbnail – Shows a thumbnail of the job. The thumbnail can either show the Original (imaged) file or the Printed (rendered) image.
- Name – Displays the job name.
- Status – Displays the status of the job and a progress bar, showing the completion status of a processing or print task.
- Date – The date and time the job was processed.
- Queue – The output queue the job was sent to for processing.
- Size – The size of the job (disk space used).
- Width – The width of the job.
- Height – The height/length of the job.
- Page – The page number of the job, if part of a submitted multi-page file.
- Copies – When multiple copies of a job are sent for printing, this column counts down the number of jobs left to print.

The area below the Jobs Queue Panel has the following:

- XX Jobs – This is a numerical display of how many jobs are currently in the queue(s).
- Show – Select the display method for files in the Jobs Queue. Choose from either Jobs (for a list view with information columns), or Thumbnail (displays jobs as a large thumbnail with filenames only).
- Search – Search for jobs in the queue by entering text into the field. All jobs matching the search text will be displayed. All elements of the job are searched against, not just the name, making the search a useful filtering tool. The search can be inverted with cmd+shift+I (Mac) or ctrl+shift+I (Win). The search box will turn black to indicate when the inverse search is selected.

A number of actions can be performed on a processing or printed job. Options become available when one or more jobs are selected. Only actions valid for the job status are shown. For example, the action to Nest Now is only available if the job has a status of Waiting to Nest.

## Jobs Menu

The Jobs menu offers the following options, duplicating those in the Job Queue Panel contextual menu (listed below):

- Reprint, Cancel, Delete, Hold, Release, Retry, Nest Now, Rush Jobs; and
- Print Files – Submit jobs for printing. Use the pop-up file chooser to navigate to the file and select a printer from the dropdown menu.

The following options are available in the contextual (right-click) menu when a job is selected:

- Job Info – Displays information about the currently selected job(s). The Job Info contains all details of how the job was processed and displays a thumbnail preview of the job and its configuration. A toolbar (spanner icon) offers further options:
  - – and + buttons – Increase or decrease the size of the text in the Job Info window. This can also be changed by holding the Ctrl (Win) or Command (Mac) keys and spinning the mouse scroll wheel.
  - Print Portrait – Print the Job Info to a system printer in portrait orientation.
  - Print Landscape – Print the Job Info to a system printer in landscape orientation.
  - Print PDF Portrait – Export the Job Info to a PDF file in portrait orientation.
  - Print PDF Landscape – Export the Job Info to a PDF file in landscape orientation.
- View Errors – Display any error messages for the selected job if the status is listed as Failed.
- Reprint – Reprint the currently selected job(s) to the same printer used for the original print. Further options available are:
  - Number of Copies – Enter a number of reprints to be printed or use the arrows to select a value.
  - Cancel – Cancel the reprint and close the pop-up window.
  - Submit – Submit the selected job(s) for reprinting.
- Cancel – Cancel current processing or printing for the selected job(s).
- Delete – Delete the currently selected job(s).
- Hold – Hold the selected job(s). Only available when the job status is Waiting.
- Release – Release any selected jobs with a Held status.
- Retry – Retry a job that has failed at imaging or rendering.
- Rush Jobs – Move the currently selected job(s) to the top of the current queue (image, render or print) to be processed next. The job status must be listed as Waiting in order to be rushed. Jobs currently being processed will be completed first.
- View Original – Display the Original (Imaged) file for the selected job(s) in a SoftProof window.
- View Printed – Display the Printed (Rendered) file for the selected job(s) in a SoftProof window.
- Nest Now – Available when the selected job has a status of Waiting to Nest. Only one job in a particular queue needs to be selected and all jobs with a status of Waiting to Nest will be nested.
- Refresh All Queues – Update the status on all queues.

## Queue Menu

- Resume Printing/Processing / Pause Printing/Processing – Pause or resume printing/processing the currently selected job.
- Refresh All Queues – Updates the status on all queues.

## View Menu

The following menu options are duplicates of those mentioned above in the Job Queue contextual menu:



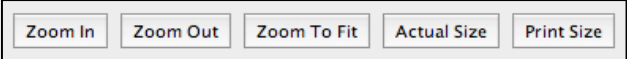
- Job Info, View Errors, View Original, View Printed
- Joblist View – Display jobs in a list view with information columns.
- PrintGallery View – Display jobs as thumbnails with filenames.
- Printed Thumbnails – When enabled, the job queue thumbnails will display the Printed (Rendered) image. When disabled, the Original (Imaged) image will be shown.

## SoftProof Window

The SoftProof window opens after selecting a job and choosing View Original or View Printed from the available menus.

The preview window will temporarily replace the Jobs Queue in the Jobs window, displaying the Original or Printed job on screen.

## SoftProof Options

- Pointer Tools 
  - Pan – Navigate around the image by clicking the left mouse button and dragging the job around the screen. The cursor will appear as a hand.
  - Zoom – Zoom in or out of the job. Clicking the mouse button zooms in to double the current magnification level. Shift+click will zoom out to half the current magnification level. Click and drag over an area to zoom in to that area. The cursor will appear as a magnifying glass.
  - Measure – Take a measurement on the image. Hold the shift key to draw a straight horizontal or vertical line for measurement. The cursor will appear as a set square.
- Rotation 
  - 90CW – Rotate the preview image 90 degrees clockwise.
  - 180 – Rotate the preview image 180 degrees.
  - 90CCW – Rotate the preview image 90 degrees counter clockwise.
- View 
  - Zoom In
  - Zoom Out
  - Zoom to Fit – Zoom to fit the entire image in the SoftProof window.
  - Actual Size – Display the image at 100% scale (Actual Size). One pixel on screen is equal to one pixel of the job file image. Note: A Printed view shows the job at one on-screen pixel per one dot of the printed resolution.
  - Print Size – Display the image scaled to the printed size.
- Back – Closes the SoftProof window and returns to the Jobs Queue Panel.

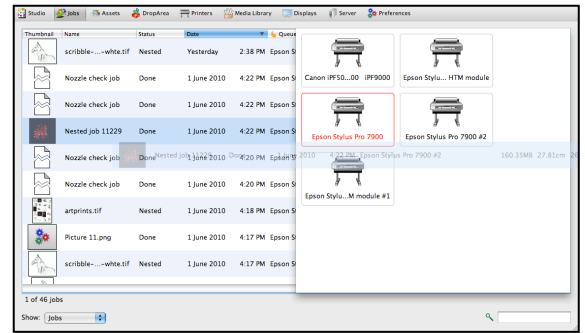
## QuickDrop

The Jobs Queue features a QuickDrop function to allow easy reprinting of jobs in the queue to the same or another printer.

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**Important Note:** Any paused jobs will appear with a red border in the QuickDrop panel. Files dropped onto these printers will image and render, but will not print until the printer status is changed to Resume Printing.

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### To access QuickDrop:

- Select the job to be reprinted.
- Hold the left mouse button down and begin dragging the job. A DropArea panel will open containing printer DropSpots.
- Drag and drop the job on the desired output location.
- Once dropped, the job will be placed in the queue for reprinting.

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**Important Note:** The Assets DropArea is not available for QuickDrop in the Jobs panel.

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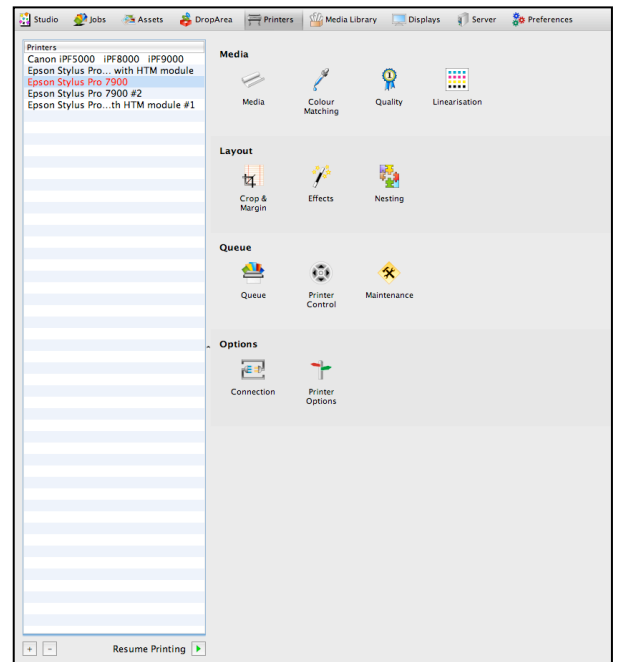
## Printers

The Printers window is where any printers or job output methods are created and configured.

The main screen is made up of two (2) sections – the **Printers List** and the **Settings** panel – along with a Printers Menu option.

### Printers Menu Options

- **Pause/Resume Printing – (Toggle)** Pauses or Resumes the currently selected printer. Paused printers will appear in red in the Printers list. The Pause/Resume Printing icon at the bottom of the list will also change, depending on which has been selected.
- **Print Files** – Submit a job for printing to the currently selected printer. Use the pop-up file chooser window to navigate to the file.
- **Print ICC Targets** – Submit an ICC target for printing to the currently selected printer. All ICC profile colour matching is ignored when the Print ICC Targets option is selected. Use the pop-up chooser window to navigate to the target file.

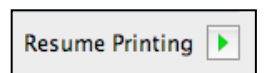


### Printers List

This panel displays a list of all currently available printers. Printers will not automatically appear when C5 is first installed and require an initial setup after a Media Pack has been imported.

Options include:

- **+ (button)** – Located at the bottom of the Printers List. Click to add a new C5 Printer Driver and Media combination from the available imported Media Packs.
- **- (button)** – Located at the bottom on the Printers List. Click to remove the currently selected C5 Printer Driver and Media combination from the list.
- **Pause/Resume Printing – (Toggle)** Located at the bottom left of the Printers List. Click to Pause or Resume the currently selected print queue. Paused printers will continue printing the current job until finished and then become inactive until Resumed. Paused printers will appear in red in the Printers List.



## Printer Settings

This panel displays a range of settings available for configuring the selected printer – **Media, Layout, Queue** and **Options**.

### Media Panel



#### Media

- Media – Select a Media setup for the printer from the list of compatible items.
  - Media Lock – Lock/Unlock the printer’s media. Unlocking allows the media to be changed to another compatible one.

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#### Important Note: Changing Media

Printers are loaded from C5 Media Packs with a user-selected Media. Changing a printer’s Media also changes the linearisation data, printer control and optional settings to the defaults of the new Media loaded. When unlocking and changing Media, a warning message will appear informing users that they may need to re-linearise or reconfigure the printer options.

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- Sheet Size – Optionally set a sheet size for the Media. Choose from a selection of cut-sheet sizes or set a custom sheet dimension. If set, Media dimensions override Nesting width and will prevent jobs that are too large from printing (see Nesting for further information).

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**Important Note:** No dimension parameters are used when processing and printing jobs if the default width and height values of zero (0) are entered.

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- Width – (Optional) Set a width for the Media.
- Height – (Optional) Set a height or length for the Media.
- Printer Margins – Left, right, top, bottom. Set the margins defining the printable area for the media type and printer model (Consult your printer user manual for details of printable area).

---

**Note:** Setting correct printer margins is important for accurate use of scaling and centring. These effects will take margins into account when placing images and when scaling to avoid clipping.

---

- Paper Source – Select a paper source for the print media from the dropdown menu.



#### Colour Matching

- Honour Embedded ICC Profiles – Enable this to use an ICC profile embedded in a submitted TIFF, JPEG or EPS file as the input match profile.
- Black Point Compensation – Designed for use when processing input from large gamut sources such as photographs and RGB images. When enabled, Black Point Compensation will enhance shadow detail; assist when viewing shadowed areas in non-ideal, everyday lighting conditions; and prevent flooding in CMY gray areas.

---

**Important Note:** Black Point Compensation will only function when using Relative or Absolute Colourimetric Rendering Intents.

---

- RGB ICC Profile – Select an RGB Input ICC profile and set the Rendering Intent used. This ICC profile is used to convert RGB input data for use in the C5 colour management system.
- CMYK ICC Profile – Select a CMYK Input ICC profile and set the Rendering Intent used. This ICC profile is used to convert CMYK input data for use in the C5 colour management system.

Rendering Intent options include:

- Perceptual – All colours are moved proportionally to each other so the eye perceives the colours to be correct (i.e., colours out of gamut move into gamut, and those in gamut move proportionally to those out of gamut).
- Relative Colourimetric – Those colours out of gamut are moved into gamut, and those in gamut are left untouched.
- Absolute Colourimetric – The colours are left alone so those out of gamut cannot be reproduced. Adjusts the white point of the media to match that in the input ICC profile.
- Saturation – Those colours out of gamut move into gamut, but all colours increase in saturation as a result.
- Upload ICC – This is available on all of the ICC choosers. If an ICC profile is located somewhere other than the C5 default ICC folders, you can use this function to upload it for use by C5.



## Quality

- Precision – Enable or disable 8-bit or 16-bit processing for jobs printed through C5.

---

**Important Note:** C5 is able to accept files submitted in a 16-bit format. The files are normally processed and rendered in standard 8-bit colour, which for many workflows is sufficient. 16-bit processing improves render quality. When enabled, 8-bit submitted files are scaled-up to 16-bit for processing. 16-bit mode requires more system memory for imaging/rendering jobs and produces larger output files.

---

- Scaling Method - Configure the method for sampling incoming data and changing the resolution from the input to that of the output. The options are:
  - Nearest Neighbour – The fastest method but less accurate. Choices are made as the closest pixels from input to output and can result in jagged edges or stepping effects.
  - Bilinear – A medium quality sampling method and can take longer than Nearest Neighbour. Bilinear takes the weighted average of 4 pixels from input to output. Best for use with screened data.
  - Bicubic – High quality sampling method which takes longer to calculate than Bilinear. Bicubic uses the weighted average of 16 pixels from input to output. This is the default setting.
  - Filtered – Serendipity’s own sampling method, giving the highest quality. It takes longer to process than Bicubic and uses an averaged area from input to output. This setting provides better resampling for contone data, such as Postscript and PDF.
- Antialiasing – Choose from 2x2, 3x3, 4x4 or None. Antialiasing is designed to smooth jagged edges and is used when the Output does not have sufficient resolution to display edges smoothly. The values increase the amount of pixels used for Antialiasing. The default setting is None.





## Linearisation

The Lineariser panel shows the linearisation curve of the currently selected printer. This curve is made up of a number of measured values that bring the printer into a known (linear) state when printing to a particular media - important for good colour reproduction. When applied to the printed output the curve ensures, for example, that a 50% Cyan area in a job prints at 50%.

Printer Media loaded from Media Packs generally include a linearisation curve however C5 allows the printing and measuring of new curves to recalibrate the printer's output for that media.

The Linearisation window is made up of 3 main panels: **Measurement**; **Curves Display**; and **Spectrophotometer**.

### Measurement

The display shows the colour-coded linearisation patches for each ink channel. The patch number and the Dot % it represents are listed across the top of the panel. Measured Values (Lab) are shown within each patch. If no values are present, the Media has not yet been linearised.

- Last Linearised – Located top-right above the measurement panel, displays the date and time the printer/media combination was last linearised.

### Spectrophotometer

- Device – Select an instrument to measure the linearisation chart from the list of supported Spectrophotometers. This choice should be made before printing the chart as each chart is customised to the instrument being used.
- Measure – Initialises the connected instrument and prepares it to read patches. The patch window changes to a measuring window and the instrument list changes to a text field where instructions are displayed. After measurement is complete you will be prompted to save or discard the new values.

---

**Important Note:** Always allow the printed linearisation chart to dry for several minutes before measuring to allow the inks to stabilise.

---

- Print Chart – Print the appropriate chart for the selected instrument. A pop-up window will show the following options:
  - Cancel Printing – Cancels the action and returns to the previous window.
  - Don't Apply. Print to Linearise – This will disable all colour management except for Paper Profile. Use this to make a Linearisation Curve.
  - Yes. Print to check Linearisation – This applies all colour management so you can check a Linearisation.

### Curve

This panel shows the Linearisation Curves for each Ink Channel.

Select individual Channel checkboxes to view a channel. Shift-click to add more channel curves to the view. Double-click a channel to show all curves.

## Layout Panel



### Crop & Border

- Auto Crop – Enable / Disable auto-cropping to remove blank area around an image. The crop stops at the first coloured pixel encountered in the file image.
  - Cropping – Set cropping dimensions for jobs sent to the printer. When cropping is set, you will need to take into account any rotation that has been applied to the image, as cropping takes place after rotation.
- Border – Specify a border around the job. As with cropping, take rotation into account when applying the border effect.



### Effects

- Scale
  - Fit Media – When enabled, printed jobs are scaled to fit the Media dimensions. If only one dimension is set (e.g., width), jobs will scale to the single dimension. If a media has no set dimensions, the job will print at its native size. (Media width and height are set in the Media panel).
  - Scale down only – Enable/disable. To be used with Fit Media. Scales jobs down to fit within set dimensions, but does not enlarge the images to fill the defined area.
- Rotation – Optionally choose a rotation for jobs sent to the printer. Choose from:
  - None, 90, 180, 270 degrees; or
  - Auto - Rotates jobs to best fit the set media width and height while using the least amount paper.

---

**Important Note:** Auto Rotation is very useful for saving media, but if a job is rotated it takes longer to process - the larger the job the longer the processing time. Rotation takes place at the beginning of the Rendering phase and will affect cropping, borders and so on. If you are auto-rotating when nesting (see Layout-Nesting), it is advisable to have rotation in this section set to None, otherwise the job rotation will be calculated twice, increasing the processing time.

---

- Centre on Media
  - Horizontal – Centre the image horizontally based on the width set in the Media panel.
  - Vertical – Centre the image vertically based on the height/length set in the Media panel.
- Effects
  - Negative – Invert the colour channels of the job, printing them as negatives.
  - Mirror – Flip the job, printing it as a mirror image.



## Nesting

Efficient use of media resources has a direct effect on a business' bottom line. C5 allows users to make the most of available print media with Nesting.

Using automatic nesting, print queues are set to collect, intelligently arrange and auto-rotate incoming jobs to best use the space on your print media and minimise paper waste. Nesting can be configured according to percentage of sheet coverage, number of jobs, minimum or maximum media length, idle wait time or be initiated manually at any time.

- Automatic/Manual – Select Automatic to nest jobs based on defined parameters (see below). Select Manual to print jobs individually as they are sent to the printer.
  - Preserve Job Orientation – Override the default auto-rotation function of Automatic Nesting. When disabled, jobs are auto-rotated to best use the available print area or fit with other nested jobs. It is also recommended the Rotation option in the Transform section is set to None if Preserve Job Orientation is disabled.
- Nest Width – Specify the nesting media width. A dimension must be set here for nesting to work. If a width is set in the Media section, it will override the dimension set here.
- Minimum Nest Height – Specify the minimum total height of a nest, i.e., if the combined height (length) of the jobs waiting to nest reaches this value, nesting begins.
- Maximum Nest Height – Specify the maximum total height (length) of a nest. Useful when nesting to a Cut Sheet paper source.
- Gap Between Jobs – Enter the size of the gap between jobs in the nest.
- Minimum Media Coverage – Specify the minimum paper coverage to be reached by jobs waiting to nest before nesting will begin. Once reached, any waiting jobs will be nested and printed.
- Maximum Jobs – Specify the maximum number of jobs in a nest. If there are more jobs in the queue than the number specified, that number of jobs will nest and the remaining jobs will stay waiting to nest until the criteria is met again.
- Maximum Wait Time – Specify how long to wait before nesting begins. Once reached, nesting will begin and any job waiting to nest will be nested into a single job. The start time is determined by the first job that appears waiting to nest.

## Queue Panel



### Queue

Configure C5 to automatically delete printed jobs from the queue based on time and/or number. Options include:

- Job History
  - Keep Most Recent – Set a number for how many recent jobs C5 will keep in the Jobs Queue, automatically deleting any excess jobs from the queue.

---

**Important Note:** If this option is enabled and the number of jobs is set to zero (0), jobs will be deleted from the job queue immediately after printing.

---

- Keep Jobs Newer Than – When enabled, C5 looks at the time signature of printed jobs and deletes any in the queue older than the specified (days/hours/min) time.



## Printer Control

The options appearing in this section will be printer specific and may not be available for your selected driver.

- Cutter Control – Select a cutting method from Auto Cutting On/ Off; or Horizontal Print Page Line.
- Direction Control – Select Bi-directional or Uni-directional printing.
- Drying time (secs) – Optionally set a drying time between print jobs (0 – 65535 seconds).
- Drying time per pass (ms) – Optionally set a drying time after each print head makes a pass (0 – 10000 milliseconds).
- Borderless Printing – Select On, Off or another printer specific option.
- Bidirectional Printing – Select On or Off.
- Cut Method – Select from No Cut, Every Page, Print Cut Line or Auto (Use Control Panel).



## Maintenance

Configure C5 to automatically perform printer maintenance functions at regular intervals; after a set number of print jobs; or after printing linearisation charts and ICC targets.

---

**Important Note:** The Maintenance option will not appear for all printers.

---

Options include:

- When – Select **Every** from the dropdown menu to activate time-based maintenance, with configurable time and day fields. **Never** will disable the printer maintenance.
  - Perform Actions:
    - Clean Print Head – When enabled, the printer will clean the print head.
    - Print Nozzle Pattern – When enabled, the printer will print a nozzle check pattern to verify all print nozzles are clean and functioning.
    - Nozzle Check – When enabled, the printer will perform a nozzle check.
- Every – Enter a number in the field or use the arrows to set the selected maintenance to be performed after the defined amount of print jobs.
  - Perform Actions:
    - Clean Print Head – When enabled, the printer will clean the print head.
    - Print Nozzle Pattern – When enabled, the printer will print a nozzle check pattern to verify all print nozzles are clean and functioning.
    - Nozzle Check – When enabled, the printer will perform a nozzle check.
- After printing:
  - Linearisation Chart – When enabled, the printer will print a nozzle check pattern immediately after printing a linearisation chart. If the pattern is incomplete, the print head will need to be cleaned and the chart reprinted.
  - ICC Chart – When enabled, the printer will print a nozzle check pattern immediately after printing an ICC Target Chart. If the pattern is incomplete, the print head will need to be cleaned and the chart reprinted.

## Options Panel



### Connection

This section configures the method C5 uses to communicate with the selected printer. Additional parameters and options may need to be set, depending on the method selected.

- Destination Driver – Select the connection method from the dropdown menu. Available methods include:
  - Epson FireWire – Only available on the Mac OS X version.
  - Local Folder – Send the output to a local folder location. Enter the path or select Choose to Browse and locate the folder. The folder must exist and have write permissions.
  - LPR Port – Use LPR to print jobs to printers accepting it. Enter the Hostname/IP address of the printer and the path. Not all devices require a path to be entered. This is a good option for Epson printers with a network card. This method is faster than TCP/IP printing for these devices.
  - TCP/IP Port – Print to a networked device over TCP/IP.
  - USB Printer – Print to a printer connected via USB.



### Printer Options

This section will not appear for all printer types and allows for the configuration of printer-specific options.

These will vary from model to model and will include such settings as:

- Paper Feed Adjustment
- Paper Suction Adjustment
- Microweave Quality
- Advanced Black and White options
- Cut Type
- Bottom Margin
- Gamma



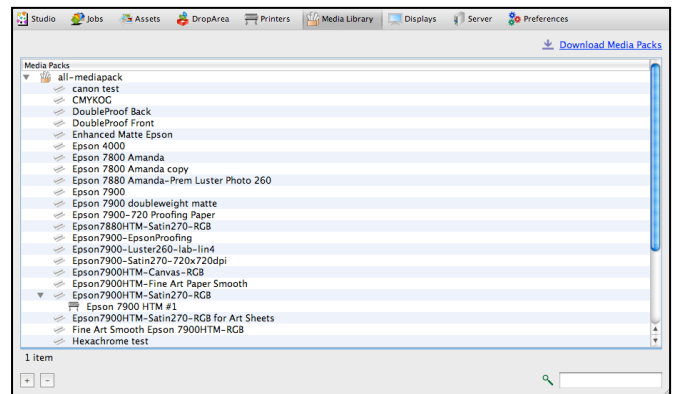
## Media Library

The Media Library window allows users to import, delete and view the contents of C5 Media Packs.

### Media Packs List

The panel contains a list of currently loaded C5 Media Packs and their media contents. Click the arrow (or double-click the name) to expand or collapse the contents.

The expanded Media Pack view will show if any Media within the pack are currently being used by a C5 printer. The printer name will appear beneath the name of the media contained in the pack.



### Importing a Media Pack

There are two methods for importing a Media Pack into C5.

- Drag and drop the C5 Media Pack file into the Media Packs list. The new media pack will load and be added to the list; or
- Click the + button at the bottom of the Media Pack list. This will open a file chooser window for you to navigate to the file for importing.



### Deleting Media Packs

To remove a Media Pack from the Library:

- Select the Media Pack in the list that you wish to remove.
- Click the - icon at the bottom left of the screen.
- Confirm via the popup window if you wish to remove the Media Pack.

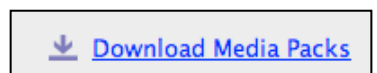
If any Media Pack to be deleted is being used by a C5 printer, a warning message will appear, preventing the Media Pack from being removed. The user must then either delete the associated printers in the Printers List (Printers window), or change the printer media to one in another Media Pack before being able to successfully delete.

---

**Important Note:** Any removed Medias will no longer be available for use in printer set ups.

---

### Downloading Media Packs



C5 Media Packs can be downloaded by clicking on the **Download Media Packs** link in the Media Library window. The link will automatically open your default internet browser and load the Serendipity Software website, showing the available Media Packs.

Simply select the appropriate pack, click the download link and save the file to your computer for importing into C5.

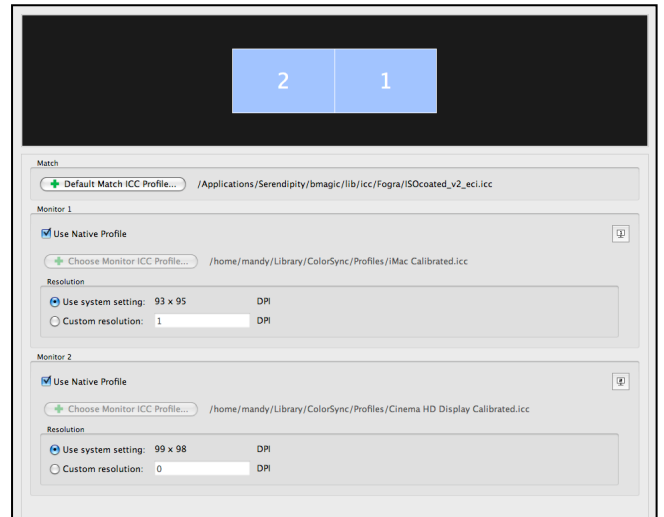


## Displays

The Displays window controls the properties and colour management of any monitors being used by the computer C5 is running on.

### Layout Panel

This panel shows the layout and number assignment of each connected monitor as configured in the operating system.



### Match Panel

This panel allows for the selection of a default Match ICC Profile for accurate display of CMYK print previews.

- Choose Match ICC Profile – Select a Match ICC Profile to use for CMYK print previews. The C5 Client comes loaded with a default ICC profile.

### Monitor Panel

A Monitor panel is shown for each connected display with the following options:

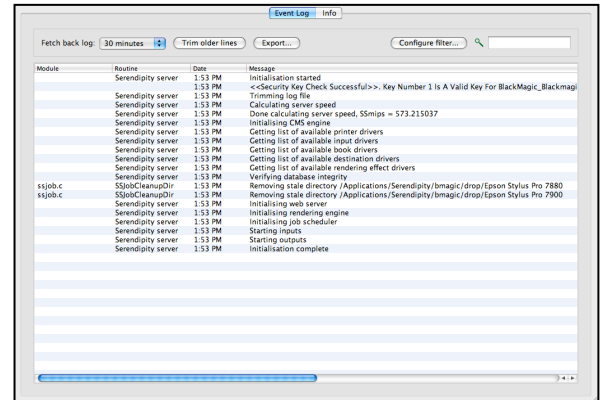
- Monitor Indicator – Available when multiple displays are connected. Located at the top right of each panel, this button (when selected) identifies which monitor is controlled by the panel by displaying a large number centre-screen.
- Use Native Profile – Enable this to use the operating system defined ICC profile for colour management. C5 will use the monitor profile as setup for the operating system, i.e., Mac OS will use what is in the Display Preferences Colour tab, Windows will use the Display Adapter Settings.
- Choose Monitor ICC Profile – This becomes available when the Use Native Profile option is disabled. Select a monitor ICC profile for the display from the pop-up file chooser window. Monitor ICC profiles are used so any colour element viewed on the display is shown as accurately as possible.
- Resolution – Choose the default resolution to use for the monitors. This is used in SoftProof for calculating various fit methods. Options include:
  - Use System Settings – C5 will calculate the system's monitor resolution, based on monitor data it received from the operating system.
  - Custom Resolution – Specify your own resolution (dpi).





## Server

The Server section features system and software information about the C5 Client and an Event Log for tracking Server operations.



### Server Menu

- Connect to Server – The C5 client will generally auto-detect and connect to a Server running on your network. This option allows the Client to connect to an alternative, active Server or be manually directed to a network address if auto-detection fails.

---

**Important Note:** One common cause of Server connection failure across a network is a firewall running on the Client or Server machine. It is advisable to check C5 and the Serendipity Server are allowed network access.

---

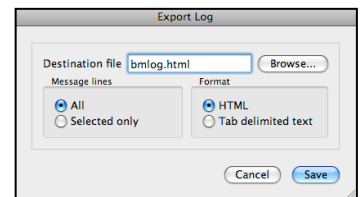
### Event Log

The Event Log displays messages generated by the C5 Server during normal operation. There are different types of messages, from informative to serious errors. All messages are held for a user-determined length of time.

The log is useful for diagnosing processing errors or failures and if necessary, can be exported as a file to be sent to either your dealer or Serendipity Software support.

The following options are available:

- Fetch back log – Display the log for the time specified from the dropdown options.
- Trim older lines – Trims the log based on the time selected in Fetch back log. If this is set to 60 minutes, the log file is trimmed so only the last 60 minutes of messages remain.
- Export – Allows users to export the log to a file. Further options include:
  - Destination File – Choose the filename and location of where the file is to be saved. Navigate to the destination via the Browse button.
  - Message Lines – Choose to save all messages in the log window or only those that are highlighted, allowing users to save selected messages rather than the whole log.
  - Format – Choose the format to save the file in; HTML or Tab Delimited Text.
  - Cancel – Revert to the Server window without saving any changes.
  - Save – Save the file based on the selected settings.
- Configure Filter – Filter messages appearing in the log. Choose between:
  - Completed Jobs – Shows messages about completed jobs.
  - Polled Jobs – Shows messages about polled jobs.
  - Errors – Shows errors from the Server.
- Search – Search the Event Log for messages. Enter the search text string and the Event Log will only display the lines matching the search.

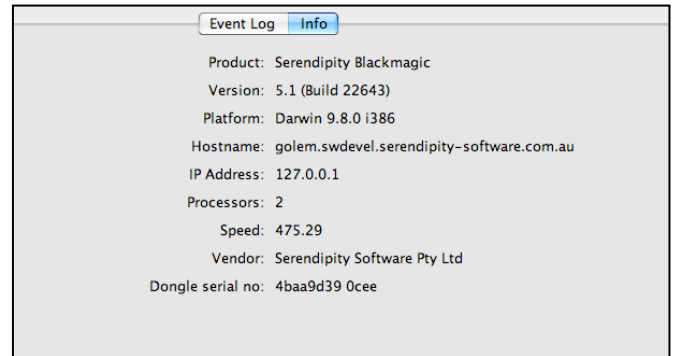




## Info

The Info panel displays information about the C5 software and relevant information about the computer on which the C5 Server is running.

- Product
- Version
- Platform
- Hostname
- IP Address
- Processors
- Speed
- Vendor
- Dongle Serial Number



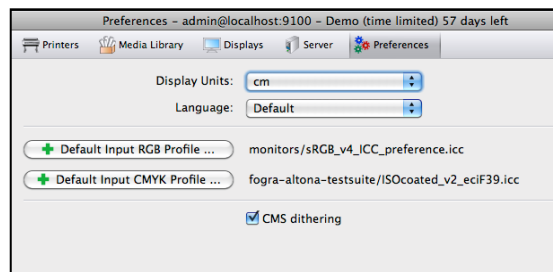


## Preferences

The Preferences section allows the user to set default preferences for the C5 Client.

Options include:

- Display Units – Select the unit of measurement used for dimension properties throughout the Client interface:
  - mm (millimetres)
  - in (inches)
  - cm (centimetres)
  - pts (points – 1/72 inch)
  - pc (picas – 12pts / 1/12<sup>th</sup> inch)
  - m (metres)
  - ft (feet)
- Language – Select the language to be used by the C5 interface. The default will use the operating system default.
- Default Input RGB Profile – Select a default RGB profile to be assigned in the Colour Matching section when a new printer is loaded. Choose an RGB Input Profile from C5 stored ICC profile folders.
- Default Input CMYK Profile – Select a default CMYK profile to be assigned in the Colour Matching section when a new printer is loaded. Choose a CMYK Input Profile from C5 stored ICC profile folders.
  - Upload ICC – If the ICC profile to be used is located somewhere other than the C5 default ICC folder directory, use this to navigate to the file location and upload the ICC to be stored and used by C5.
- CMS Dithering – Use dithering for smoother results whenever conversion between 16 bits to 8 bits is required.



## Appendix

### C5 Printer Compatibility

C5 supports Media Packs for the printer drivers listed below.

Blackmagic/Megarip users are only be able to use the C5 Client for print output if using a printer supported by one of the following drivers:

- Canon iPF5000 / iPF8000 / iPF9000
- Canon iPF510 / iPF610 / iPF710
- Canon iPF6300 / iPF6350 / iPF8300 / iPF8310
- Canon iPF6300 / iPF6350 / iPF8300 / iPF8310 (Printer's Screening)
- Canon iPF650 / iPF655 / iPF750 / iPF755 (Printer's Screening)
- Canon iPF6000s / iPF8000s
- Durst Rho
- Epson Stylus Pro 3800/3850/3800C, PX-5800 with HTM module (only)
- Epson Stylus Pro 3880/3885/3890, PX-5002 with HTM module (only)
- Epson Stylus Pro 4000, PX-6000
- Epson Stylus Pro 4800/4400, PX-6500/6200S
- Epson Stylus Pro 11880, PX-20000
- Epson Stylus Pro 11880, PX-20000 with HTM
- Epson Stylus Pro 4880/4450, PX-6550/PX-6250S with HTM
- Epson Stylus Pro 4880/7880/9880 4450/7450/9450, PX-6550/7500N/9500N
- Epson Stylus Pro 7800/9800/7400/9400, PX-7500/9500/7500S/9500S
- Epson Stylus Pro 7880/9880 7450/9450, PX-7500N/9500N with HTM
- Epson Stylus Pro 7700/7710/9700/9710, PX-F8000/F10000
- Epson Stylus Pro 7700/7710/9700/9710, PX-F8000/F10000 with HTM
- Epson Stylus Pro 7900/7910/9900/9910, PX-H8000/H10000
- Epson Stylus Pro 7900/7910/9900/9910, PX-H8000/H10000 with HTM
- Epson Stylus Pro 4900 / 4910 / PX-H6000
- Epson Stylus Pro 4900 / 4910 / PX-H6000 with HTM
- Epson Stylus Pro 7890 / 9890 / 7908 / 9908 / PX-H7000 / H9000
- Epson Stylus Pro 7890 / 9890 / 7908 / 9908 / PX-H7000 / H9000 with HTM
- FUJIFILM Acuity 2504
- FUJIFILM Acuity Advance 2545
- Hewlett Packard DesignJet Z2100
- Hewlett Packard DesignJet Z3100
- Océ Arizona 250GT
- Océ Arizona 350GT
- VUTEk 5330
- VUTEk QS2000

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Thanks to **Frank J. T. Wojcik** for reviewing the documentation.

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