KASPERSKY LAB

Kaspersky Lab News Agent

User manual

User manual

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CHAPTER 1. INTRODUCTION

Kaspersky Lab News Agent (hereinafter referred to as "Kaspersky Lab News Agent" or "the application") provides on-line delivery of news from Kaspersky Lab's news channels, and notifications both about "virus weather" and the arrival of fresh news. The application runs under the Microsoft Windows operating system.

Kaspersky Lab News Agent performs the following functions:

- automatically updates list of available news channels at specified regular intervals.

- monitors and displays the status of current "virus weather" status.

- supports subscription to, and unsubscription from, news channels.

- automatically downloads news from subscribed channels at specified intervals, and provides notification of new events.

- supports review of news from subscribed channels.

- supports review of the lists of channels and their status.

- allows opening pages of detailed news in your web browser.

Kaspersky Lab News Agent can be used independently or it may be bundled with the integrated solutions offered by Kaspersky Lab.

> Attention! Kaspersky Lab News Agent handles all network communications using the HTTP protocol (port 80) and proxy server settings specified in your web browser. You can change the connection settings (details see section 3.13, page 16).

CHAPTER 2. PRINCIPLES OF OPERATION

Kaspersky Lab News Agent provides online delivery of news from available channels, and notifications both about "virus weather" (presence or absence of a virus epidemic and its severity) and the arrival of fresh news.

At specified intervals the application connects to Kaspersky Lab's news server and reads a list of available channels, "virus weather" status and news from the subscribed channels. All communication with the server is performed via the HTTP protocol (port 80). You can change the connection settings (details see section 3.13, page 16).

The "virus weather" status is displayed as an icon in the system tray and in **Kaspersky Lab News Agent** windows. The "virus weather" status has three possible states:

Icon	Meaning
☀	Clear
⛅	Cloudy
⛈	Danger! — virus epidemic

Table 1. "Virus weather" icons in **Kaspersky Lab News Agent**

You can subscribe to or unsubscribe from channels using the **Kaspersky Lab News Agent** main window (see Fig. 1).

Upon receipt of a channel list the application provides notification of the appearance of any new channels, which are then available for subscription.

The application reads a list of news for every subscribed channel and provides notification of the arrival of any fresh news.

Notification is provided by the application icon in the system tray, which starts blinking. Additional methods of notification can be specified within the **General** tab (see Fig. 4) of the application's **Options** dialog window.

The application's main window (see Fig. 1), which can be opened by right-clicking the application icon in the system tray, displays the status of each

available channel. Having selected a channel in that window you can open a **Channel** window (see Fig. 2) and read the news, which may contain links to web pages with details, indicated by hyperlinks in a news article. Click these underlined text to open the corresponding web page.

You can navigate between the application's main window and the **Channel** news window using the same methods as in your web browser.

In the application's **Options** window the following application parameters can be specified:

- frequency of server polling;

- automatic application launch at system startup;

- the method used for notification of appearance of new channels or arrival of news for subscribed channels;

- settings necessary for Internet connection through proxy servers.

CHAPTER 3. GETTING STARTED

When **Kaspersky Lab News Agent** is launched for the first time it retrieves the list of available news channels and the current "virus weather" status. The application's icon appears in the system tray, and its appearance indicates the current "virus weather" status.

Clicking the News Agent application's icon opens **Kaspersky Lab News Agent**'s main window (see Fig. 1), which lists all available channels.
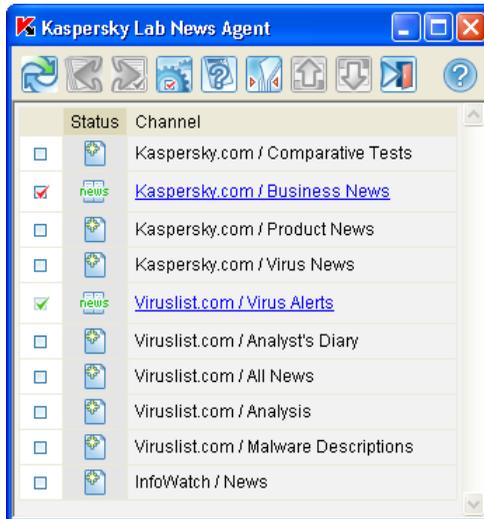
Figure 1. **Kaspersky Lab News Agent** dialog window

The leftmost column in the list reflects channel subscription status; the middle column displays the channel's status, and the last column shows the channel's name.

Subscription status initially may be either "unsubscribed" or "obligatory subscription". You can modify subscription status by clicking the subscription **Status** icon. The "obligatory subscription" status will not change after clicking on its icon.

Kaspersky Lab News Agent updates news for all subscribed and obligatory channels whenever the list of available channels is updated, and provides notification when a new channel appears, or fresh news arrives for a subscribed channel.

The user can select and combine the notification methods used (see section 3.12, page 15), however, the News Agent icon in the system tray will start blinking irrespective of the methods you have selected.

Channel status icon reflects the current channel status:

Icon	Meaning
	The channel has just been added to the list of available channels
	No subscription to the channel
	The channel is currently being read
	Channel inaccessible – there may be no connection to the Internet
	Channel contains fresh news
	Channel contains unread news
	Channel contains read news only

Table 2. Channel status icons

Clicking a channel name opens a **Channel** window (see Fig. 2) that contains news.

Each news article includes a line with the date and time of its publication and a short extract from the item. This line serves as a link to a page with the detailed text of the article. The short text contains underlined links, clicking any of which will open the corresponding web page in your browser.

All application windows have a toolbar similar to a browser toolbar that is used for navigation between the channel list and the channel windows. Links to visited and opened channels are highlighted with in a different colour from those to unvisited channels.
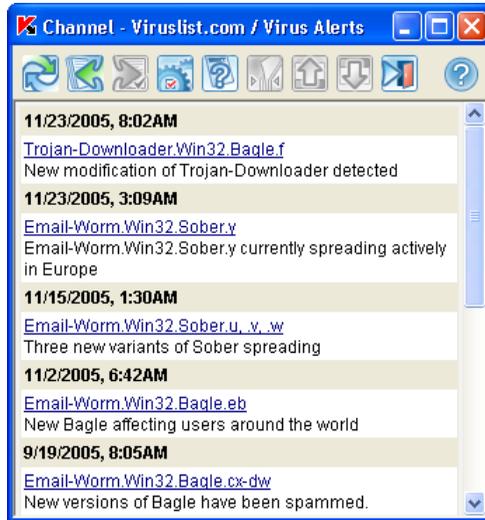
Figure 2. **Channel** dialog window

This toolbar also contains buttons that serve to open the application's **Options** window, and to exit the application.

3.1. "Virus weather"

"Virus weather" is a term used to describe the world situation regarding computer viruses. While **Kaspersky Lab News Agent** is running, the "virus weather" status is indicated by the application icon in the system tray, and by the icon in all its application windows and by the application icon. You are advised to exercise due caution when the "virus weather" icon shows "danger".

The range of states for "virus weather" are shown in Table 1.

⚠️ Attention! Changes in "virus weather" do not trigger a notification!

3.2. Channels

Kaspersky Lab News Agent works with news channels. The channel's name reflects its source and specialization.

Channel content is represented by a list of news downloaded from a server.

You can:

- subscribe to a channel; **Kaspersky Lab News Agent** will read news from that channel and inform you of the arrival of fresh news;

- unsubscribe from a channel to which you are subscribed; the application will discontinue reading news from that channel;

- refrain from subscribing to a channel.

There are some channels, which are obligatory for subscription. Subscription status is displayed in the channel list within the application's man window (see Fig. 1).

The application reads all subscribed channels at the interval specified in the **General** tab of the **Options** window (see Fig. 4). Arrival of fresh news for a channel changes its status and initiates a corresponding notification.

Clicking any channel name in the **Kaspersky Lab News Agent** window opens a **Channel** window containing the channel's news.

3.3. News

"News" means a published description of an event. Each piece of news has a date, publication time and a brief text description.

"Fresh news" means news which a channel has not contained before but does contain now. The time at which news appears on a channel is independent of the publication date and time. Fresh news may have been published quite a long time ago but appeared on a channel only recently.

A brief extract of the news item is generated by the news source in hypertext format, so that the text contains links to other web pages. Usually the extract is a summary of the information described in detail in the hyperlinked web pages.

3.4. Subscription

The application's main window (see Fig. 1) displays all the channels which are available as news sources.

News channels which are of interest can be individually selected. Additionally the obligatory channels are always selected.

Subscription means that the news stream of a selected channel has been switched on. Kaspersky Lab News Agent delivers news, and notifications about fresh news, from subscribed channels only.

The subscription icons in the application's main window reflect the current status of each channel's subscription. You can change the subscription status of a channel, from "subscribed" to "unsubscribed" and vice versa, by clicking the application icon.

3.5. Notification

The application will notify you upon the arrival of fresh news from a subscribed channel, or when a new channel becomes available. The default notification is that the application icon begins blinking.

Alternate notification methods can be specified in the **General** tab (see Fig. 4) of the **Options** window. These include the playback of a WAV sound file or the display of a pop-up window displaying a custom message.

3.6. System tray icon

The application icon in the system tray serves to display the "virus weather" status and open the application windows. Its blinking indicates the appearance of new available channels or fresh news for the subscribed channels. The possible variants of the icon are shown in Table 1.

The application additionally displays the same icon in all its open windows and in the taskbar.

You can open the application's main window (see Fig. 1), and review all available channels, by left-clicking the icon with the mouse.

3.7. Right-click menu

Right-clicking the application's icon in the system tray opens a pop-up menu containing the following items:

Menu item	Purpose
Channels	Opens the application's main window
Options	Opens the application's **Options** window
Refresh now	Checks availability of news for the channels

Menu item	Purpose
About…	Displays the application's version number
Exit	Closes News Agent. The application will be unloaded from the RAM

Table 3. Right-click menu items

Figure 3. Right-click menu

3.8. *Kaspersky Lab News Agent* window

This window (see Fig. 1) displays a list of channels as a table of three columns.

The left-hand column in the list reflects channel subscription status; the middle column displays the channel's status, and the right-hand column shows the channel's name.

The first column shows channel subscription using one of the icons below.

Icon	Meaning
☑	Subscribed
☐	Not subscribed
☑	Obligatory subscription

Table 4. Subscription status icons for a channel

Click the subscription icon in order to subscribe to an unsubscribed channel or to cancel an existing subscription.

You can hide channels to which you are not subscribed so that they are not displayed in the channels list. In order to do this select the   button.

⚠️   Attention! Some channels are obligatory for subscription; you cannot cancel subscription to those. Their subscription icon looks like this: .

The second column shows channel status (see Table 2).

The channel name's colour in the third column indicates whether the channel contains unread news:

- Grey – no news in the channel (most likely an unsubscribed one).

- Red – news have not been read since an update during the current session of **Kaspersky Lab News Agent**.

- Blue – news have not been read since an update during a previous session of **Kaspersky Lab News Agent**.

- Violet – no unread news.

The channel name in the third column is underlined when it contains news. Left-clicking the channel name will open a **Channel** window (see Fig. 2) displaying the news from that channel.

For more convenient navigation through the list, you can arrange the channels in the order you prefer. The selected channel is highlighted with grey color and can be moved up or down in the list using the   and   buttons located on the toolbar.

3.9. *Channel* window

The Channel window displays a list of news for the selected channel.

Each news item consists of a header containing its publication date and time and a brief description of the event.

The header line is a hyperlink to the web page containing the detailed news article.

The brief news extracts may contain underlined links. Right-clicking a link will open the corresponding web page in your browser.

Links to pages which have already been opened from the news viewing window are coloured violet, and links to unvisited pages are blue.

3.10. Toolbar

The toolbar is located above the application workspace.

You can click the toolbar buttons to initiate application actions.

Button	Purpose
	Check news availability on channels
	Browse back to the previous link
	Browse forward to the most recent link
	Display the application's version number
	Open the **Options** window
	Hide/Show unsubscribed channels
	Move selected channel up in the list
	Move selected channel down in the list
	Exit the application
	Open the Help system

Table 5. Toolbar buttons

3.11. Application settings

*To change interface parameters, select the **Options** item in the right-click menu or click the* *icon in any **Kaspersky Lab News Agent** window.*

The application will display the **Options** dialog window (see Fig. 4).

Using the **General** tab, you can configure the News Agent to start at the operating system startup, select the font size for displaying the news, configure the notification method and specify the server polling interval.

Using the **Connection** tab, you can configure the method of using the proxy server and the proxy server settings.
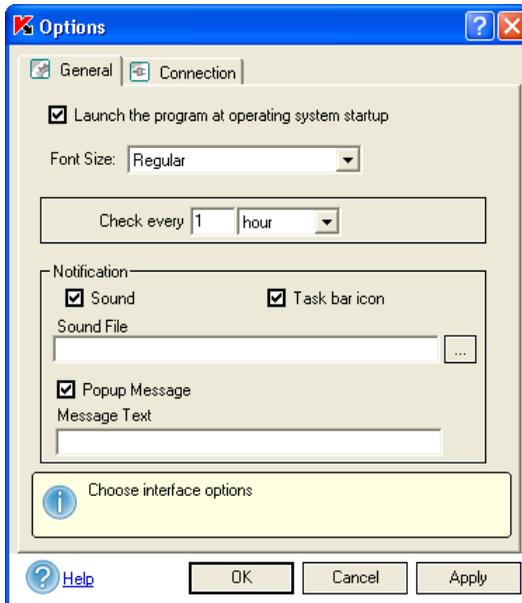
Figure 4. **Options** dialog window

3.12. The *General* tab of the *News Agent* settings dialog box

In order to access general settings of the News Agent,

select the **Options** item from the shortcut menu. This will open an **Options** dialog box on the **General** tab (see Figure 4).

Using this tab you can configure the following settings:

- **Launch the program at operating system startup** – starts the News Agent when you restart your operating system.

- **Font Size** – select the font size to display the news (small, medium or large).

- **Check every** – select a time interval for checking for available channels and news on the channels you subscribed to. The internal is specified by selecting a required value and the time unit (days, hours, minutes).

- **Notification** – user notification about a new available channel or news on the channels you are subscribed to:

    - **Task bar icon** – the user will be notified by the blinking News Agent application icon in the system tray.

    - **Sound** – the user will be notified by playing a specified .wav file. If this option is selected, specify filename for the sound file you would like to use for the notification in the **Sound File** dialog box (in order to use a File Select dialog box, press the button located to the right of the option).

    - **Popup Message** – the user will be notified by a pop-up window in the system tray area. Enter the text of the notification message in the **Message Text** field.

The icon in the application tray will start blinking irrespective of the notification method you selected.

3.13. The *Connection* tab of the *Options* dialog box

In order to switch to the connection settings, perform the following:

select the **Options** item from the shortcut menu and switch to the **Connection** tab in the window that will open (see Figure 5).

This tab is used to configure the proxy server settings. By default the network settings will be copied from Microsoft Internet Explorer. If, for any reason, you do not use this program or if you wish to modify these settings, you can use this tab for this purpose.
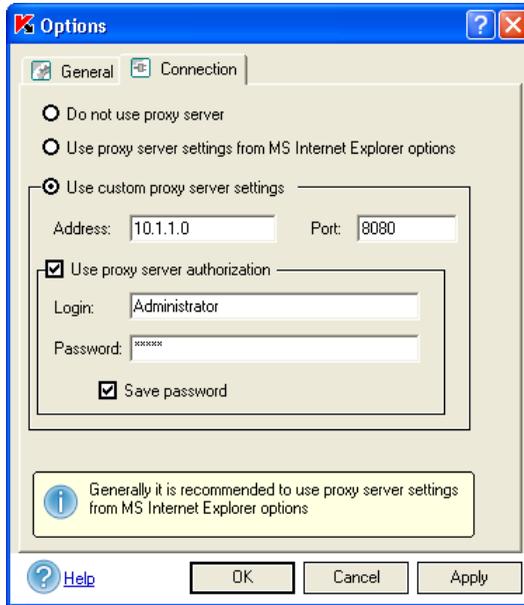
Figure 5. The **Connection** tab of
the **Options** dialog box

You can select one of the following options:

- **Do not use proxy server** – work without using the proxy server.

- **Use proxy server settings from MS Internet Explorer options** – use a
  proxy server with Microsoft Internet Explorer settings in order to connect
  to the internet. This is the recommended mode for using a proxy server.

- **Use custom proxy server settings** – use a proxy server with the
  following settings in order to connect to the internet:

    o **Address** – proxy server name of IP address.

    o **Port** – proxy server port.

    o **Use proxy server authorization** – proxy server user registra-
      tion mode. If you use this, mode, enter the following registra-
      tion data:

        o **Login** – username for the proxy server.

        o **Password** – user's password for the proxy server.

3.14. Launching the application

If the **Launch the program at operating system startup** checkbox is enabled within the **General** tab of the **Options** window (see Fig. 4), then **Kaspersky Lab News Agent** will launch automatically after system startup. If the checkbox is disabled or you have closed the application, you can launch it again manually.

To launch **Kaspersky Lab News Agent**:

1. Click the **Start** button in Microsoft Windows Taskbar and select **Programs** in the Microsoft Windows menu.

2. Select the program group corresponding to **Kaspersky Lab News Agent** (by default it is **Kaspersky Lab News Agent**, but it can be changed during application installation). In the next menu select **Kaspersky Lab News Agent**.

The icon of **Kaspersky Lab News Agent** will appear in the system tray to indicate that the application has started.

The application can also be run directly from the location where it is installed. To do this, open the application directory of **Kaspersky Lab News Agent** in Explorer (its default path is **C:\Program Files\Kaspersky Lab\KL News Agent**). Find the file *KLAgent.exe* and double-click it with the mouse.

3.15. Closing the application

To close the application, select **Exit** item from the right-click menu or press the button of the application toolbar.

Closing the application window does not unload it from random access memory. The presence of the application icon in the system tray indicates that it is present in computer memory too.

APPENDIX A. KASPERSKY LAB

Founded in 1997, Kaspersky Lab has become a recognized leader in information security technologies. It produces a wide range of data security software and delivers high-performance, comprehensive solutions to protect computers and networks against all types of malicious programs, unsolicited and unwanted email messages, and hacker attacks.

Kaspersky Lab is an international company. Headquartered in the Russian Federation, the company has representative offices in the United Kingdom, France, Germany, Japan, USA (CA), the Benelux countries, China and Poland. A new company department, the European Anti-Virus Research Centre, has recently been established in France. Kaspersky Lab's partner network incorporates more than 500 companies worldwide.

Today, Kaspersky Lab employs more than 250 specialists, each of whom is proficient in anti-virus technologies, with 9 of them holding M.B.A. degrees, 15 holding Ph.Ds, and two experts holding membership in the Computer Anti-Virus Researchers Organization (CARO).

Kaspersky Lab offers best-of-breed security solutions, based on its unique experience and knowledge, gained in over 14 years of fighting computer viruses. A thorough analysis of computer virus activities enables the company to deliver comprehensive protection from current and future threats. Resistance to future attacks is the basic policy implemented in all Kaspersky Lab's products. At all times, the company's products remain at least one step ahead of many other vendors in delivering extensive anti-virus coverage for home users and corporate customers alike.

Years of hard work have made the company one of the top security software manufacturers. Kaspersky Lab was one of the first businesses of its kind to develop the highest standards for anti-virus defense. The company's flagship product, Kaspersky Anti-Virus, provides full-scale protection for all tiers of a network, including workstations, file servers, mail systems, firewalls and Internet-gateways, hand-held computers. Its convenient and easy-to-use management tools ensure advanced automation for rapid virus protection across an enterprise. Many well-known manufacturers use the Kaspersky Anti-Virus kernel, including Nokia ICG (USA), F-Secure (Finland), Aladdin (Israel), Sybari (USA), G Data (Germany), Deerfield (USA), Alt-N (USA), Microworld (India) and BorderWare (Canada).

Kaspersky Lab's customers benefit from a wide range of additional services that ensure both stable operation of the company's products, and compliance with specific business requirements. Kaspersky Lab's anti-virus database is updated every 3 hours. The company provides its customers with a 24-hour technical support service, which is available in several languages to accommodate its international clientele.

A.1. Other Kaspersky Lab Products

Kaspersky Anti-Virus® Personal

Kaspersky Anti-Virus® Personal has been designed to provide anti-virus protection to personal computers running Windows 98/ME or Windows 2000/NT/XP against all known viruses, including potentially dangerous software. Kaspersky Anti-Virus Personal provides real-time monitoring of all sources of virus intrusion - e-mail, internet, CD, etc. The unique system of heuristic data analysis allows efficient processing of yet unknown viruses. This application can work in the following modes (that can be used separately or jointly):

- **Real-time computer protection** - anti-virus scanning of all objects run, opened on or saved to the user's computer.

- **On-demand computer scan** - scan and disinfection of the entire user's computer or of individual disks, files or folders. You can start such scan manually or configure an automatic scheduled scan.

Kaspersky Anti-Virus® Personal does not re-scan objects that had been already scan during a previous scan and have not changed since then not only when performing real-time protection, but also during an on-demand scan. This **considerably increases the speed of the program's operation**.

The application creates a reliable barrier to viruses when they attempt to intrude your computer via e-mail. Kaspersky Anti-Virus® Personal performs automatic scan and disinfection of all incoming and outgoing mail sent or received using POP3 and STMP protocol and provides highly efficient detection of viruses in mail databases.

The application support over 700 formats of archived and compressed files and provides automatic scan of their content as well as removal of malicious code from **ZIP, CAB, RAR** and **ARJ** archives.

Configuring the application is made simple and intuitive due to the possibility to select of the preset protection levels: **Maximum Protection**, **Recommended** and **High Speed**.

The anti-virus database is updated every three hours and its delivery to your computer is guaranteed even when your computer gets temporarily disconnected from the internet or the connection has been changed.

Kaspersky Anti-Virus® Personal Pro

This package has been designed to deliver comprehensive anti-virus protection to home computers running Windows 98/ME/2000/NT/XP as well as MS Office 2000 applications. Kaspersky Anti-Virus Personal Pro includes an easy-to-use application for automatic retrieval of daily updates for the anti-virus database and the program modules. A second-generation heuristic analyzer efficiently detects

unknown viruses. Kaspersky Anti-Virus Personal includes many interface enhancements, making it easier than ever to use the program.

Kaspersky Anti-Virus® Personal Pro has the following features:

- **On-demand scan** of local disks;

- **Real-time automatic protection** of all accessed files from viruses;

- **Mail Filter** automatically scans and disinfects all incoming and outgoing mail for any mail client that uses POP3 and SMTP protocols and effectively detects viruses in mail databases;

- **Behavior blocker** that provides maximum protection of MS Office applications from viruses;

- **Archive scans –** Kaspersky Anti-Virus recognizes over 700 formats of archived and compressed files and ensures automatic anti-virus scanning of their content and removal of malicious code from files within **ZIP**, **CAB**, **RAR** and **ARJ** archives.

Kaspersky® Anti-Hacker

Kaspersky® Anti-Hacker is a personal firewall that is designed to safeguard a computer running any Windows operating system. It protects your computer against unauthorized access and external hacker attacks from either the Internet or the local network.

Kaspersky® Anti-Hacker monitors the TCP/IP network activity of all applications running on your machine. When it detects a suspicious action, the application blocks the suspicious application from accessing the network. This helps deliver enhanced privacy and 100% security of confidential data stored on your computer.

The product's SmartStealth™ technology prevents hackers from detecting your computer from the outside. In this stealthy mode, the application works seamlessly to keep your computer protected while you are on the Web. The application provides conventional transparency and accessibility of information.

Kaspersky® Anti-Hacker also blocks most common network hacker attacks and monitors for attempts to scan computer ports.

Configuration of the application is simply a matter of choosing one of five security levels. By default, the application starts in self-learning mode, which will automatically configure your security system depending on your responses to various events. This makes your personal guard adjustable to your specific preferences and your particular needs.

Kaspersky® Personal Security Suite

Kaspersky® Personal Security Suite is a program suite designed for organizing comprehensive protection of personal computers running Windows. The suite prevents malicious and potentially dangerous programs from penetrating through any possible data sources and protects you from unauthorized attempts to access your computer's data, as well as blocking spam.

Kaspersky Personal Security Suite has the following features:

- anti-virus protection for data saved on your computer;

- protection for users of Microsoft Outlook and Microsoft Outlook Express from spam;

- protection for your computer from unauthorized access, and also from network hacker attacks from your LAN or the Internet.

Kaspersky® Security for PDA

Kaspersky® Security for PDA provides reliable anti-virus protection for data saved on various types of Pocket PCs and smartphones. The program includes an optimal set of anti-virus defense tools:

- **anti-virus scanner** that scans information (saved both on the PDA and smartphones) on user demand;

- **anti-virus monitor** to intercept viruses in files that are either copied from other handhelds or are transferred using HotSync™ technology.

Kaspersky® Security for PDA protects your handheld (PDA) from unauthorized intrusion by encrypting both access to the device and data stored on memory cards.

Kaspersky Anti-Virus® Business Optimal

This package provides a configurable security solution for small- and medium-sized corporate networks.

Kaspersky Anti-Virus® Business Optimal includes full-scale anti-virus protection[1] for:

- Workstations running Windows 98/ME, Windows NT/2000/XP Workstation and Linux;

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[1] Depending on the type of distribution kit.

- File servers running Windows NT 4.0 Server, Windows 2000/2003 Server/Advanced Server, Windows 2003 Server, Novell Netware, FreeBSD and OpenBSD, Linux, Samba Servers;

- E-mail clients, namely Microsoft Exchange 2000/2003, Lotus Notes/Domino, Postfix, Exim, Sendmail, and Qmail;

- Internet-gateways: CheckPoint Firewall –1; Microsoft ISA Server 2000 Standard Edition.

The Kaspersky Anti-Virus® Business Optimal distribution kit includes Kaspersky® Administration Kit, a *unique tool for automated deployment and administration*.

You are free to choose from any of these anti-virus applications, according to the operating systems and applications you use.

Kaspersky® Corporate Suite

This package provides corporate networks of any size and complexity with comprehensive, scalable anti-virus protection. The package components have been developed to protect every tier of a corporate network, even in mixed computer environments. Kaspersky® Corporate Suite supports the majority of operating systems and applications installed across an enterprise. All package components are managed from one console and have a unified user interface. Kaspersky® Corporate Suite delivers a reliable, high-performance protection system that is fully compatible with the specific needs of your network configuration.

Kaspersky® Corporate Suite provides comprehensive anti-virus protection for:

- Workstations running Windows 98/ME, Windows NT/2000/XP Workstations and Linux;

- File servers running Windows NT 4.0 Server, Windows 2000, 2003 Server/Advanced Server, Novell Netware, FreeBSD, OpenBSD, Linux and Samba Servers;

- E-mail clients, including Microsoft Exchange Server 2000/2003, Lotus Notes/Domino, Sendmail, Postfix, Exim and Qmail;

- Internet-gateways: CheckPoint Firewall –1; Microsoft ISA Server 2004 Enterprise Edition;

- Hand-held computers (PDAs), running Windows CE and Palm OS, and also smartphones running Windows Mobile 2003 for Smartphone and Microsoft Smartphone 2002.

The Kaspersky® Corporate Suite distribution kit includes Kaspersky® Administration Kit, a *unique tool for automated deployment and administration*.

You are free to choose from any of these anti-virus applications, according to the operating systems and applications you use.

Kaspersky® Anti-Spam

Kaspersky® Anti-Spam is a cutting-edge software suite that is designed to help organizations with small- and medium-sized networks wage war against the onslaught of undesired e-mail (spam). The product combines the revolutionary technology of linguistic analysis with modern methods of e-mail filtration, including RBL lists and formal letter features. Its unique combination of services allows users to identify and wipe out up to 95% of unwanted traffic.

Installed at the entrance to a network, where it monitors incoming e-mail traffic streams for spam, Kaspersky® Anti-Spam acts as a barrier to unsolicited e-mail. The product is compatible with any mail system and can be installed on either an existing mail server or a dedicated one.

Kaspersky® Anti-Spam's high performance is ensured by daily updates to the content filtration database by samples provided by the Company's linguistic laboratory specialists. Databases are updated every 20 minutes.

Kaspersky SMTP Gateway

Kaspersky® SMTP-Gateway for Linux/Unix is a solution designed for processing e-mail transmitted via SMTP for viruses. The application contains a number of additional tools for filtering e-mail traffic by name and MIME type of attachments and a series of tools that reduces the load on the mail system and prevents hacker attacks. DNS Black List support provides protection from e-mails coming from servers entered in these lists as sources for distributing e-mail.

Kaspersky Security® for Microsoft Exchange 2003

Kaspersky Security for Microsoft Exchange performs the anti-virus scan of incoming and outgoing mail messages as well as messages stored at the server, including messages stored in the public folders and filters out unsolicited correspondence using "smart" anti-spam technologies in combination with Microsoft technologies. The application scans all messages arriving at Exchange Server via SMTP protocol for the presence of viruses, using Kaspersky Lab's anti-virus technologies and for the presence of SPAM attributes, filtering out spam using formal attributes (mail address, IP address, letter size, heading) and analyzing the content of the letter and of the attachments using "smart' technologies, including unique graphic signatures for identifying graphic SPAM. The scan includes both the body of the message and the attached files.

Kaspersky® Mail Gateway

Kaspersky Mail Gateway is a comprehensive solution that provides complete protection of the mail system users. This application installed between the corporate network and Internet scans all components of e-mail messages for the

presence of viruses and other malware (Spyware, Adware, etc.) and performs centralized anti-spam filtration of the e-mail messages flow. This solution also includes some additional mail traffic filtration features.

A.2. Contact Us

If you have any questions, comments, or suggestions, please refer them to one of our distributors or directly to Kaspersky Lab. We will be glad to assist you in any matters related to our product by phone or via email. All of your recommendations and suggestions will be thoroughly reviewed and considered.

Technical support	Please find the technical support information at http://www.kaspersky.com/supportinter.html
General information	WWW: http://www.kaspersky.com http://www.viruslist.com Email: info@kaspersky.com

APPENDIX B. LICENSE AGREEMENT

End User License Agreement

NOTICE TO ALL USERS: CAREFULLY READ THE FOLLOWING LEGAL AGREEMENT ("AGREEMENT") FOR THE LICENSE OF SPECIFIED SOFTWARE ("SOFTWARE") PRODUCED BY KASPERSKY LAB ("KASPERSKY LAB").

IF YOU HAVE PURCHASED THIS SOFTWARE VIA THE INTERNET BY CLICKING THE ACCEPT BUTTON, YOU (EITHER AN INDIVIDUAL OR A SINGLE LEGAL ENTITY) CONSENT TO BE BOUND BY AND BECOME PARTY TO THIS AGREEMENT. IF YOU DO NOT AGREE TO ALL OF THE TERMS OF THIS AGREEMENT, CLICK THE BUTTON THAT INDICATES THAT YOU DO NOT ACCEPT THE TERMS OF THIS AGREEMENT, AND DO NOT INSTALL THE SOFTWARE.

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(a) Payment of its then current support charge, and:

(b) Successful completion of the Support Services Subscription Form as provided to you with this Agreement or as available on the Kaspersky Lab website, which will require you to produce the Key Identification File which will have been provided to you by Kaspersky Lab with this Agreement. It shall be at the absolute discretion of Kaspersky Lab whether or not you have satisfied this condition for the provision of Support Services.

(ii) Support Services will terminate unless renewed annually by payment of the then-current annual support charge and by successful completion of the Support Services Subscription Form again.

(iii) By completion of the Support Services Subscription Form you consent to the terms of the Kaspersky Lab Privacy Policy, which is deposited on ww.kaspersky.com/privacy, and you explicitly consent to the transfer of data to other countries outside your own as set out in the Privacy Policy.

(iv) "Support Services" means:

(a) Daily updates of the anti-virus database;

(b) Free software updates, including version upgrades;

(c) Extended technical support via e-mail and phone hotline provided by Vendor and/or Reseller;

(d) Virus detection and disinfection updates 24 hours per day.

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(iii) Kaspersky Lab does not warrant that this Software identifies all known viruses, nor that the Software will not occasionally erroneously report a virus in a title not infected by that virus.

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(v) The warranty in (i) shall not apply if you (a) make or cause to be made any modifications to this Software without the consent of Kaspersky Lab, (b) use the Software in a manner for which it was not intended, or (c) use the Software other than as permitted under this Agreement.

(vi) The warranties and conditions stated in this Agreement are in lieu of all other conditions, warranties or other terms concerning the supply or purported supply of, failure to supply or delay in supplying the Software or the Documentation which might but for this paragraph (vi) have effect between the Kaspersky Lab and you or would otherwise be implied into or incorporated into this Agreement or any collateral contract, whether by statute, common law or otherwise, all of which are hereby excluded (including, without limitation, the implied conditions, warranties or other terms as to satisfactory quality, fitness for purpose or as to the use of reasonable skill and care).

7. Limitation of Liability.

(i) Nothing in this Agreement shall exclude or limit Kaspersky Lab's liability for (a) the tort of deceit, (b) death or personal injury caused by its breach of a common law duty of care or any negligent breach of a term of this Agreement, or (c) any other liability which cannot be excluded by law.

(ii) Subject to paragraph (i) above, the Supplier shall bear no liability (whether in contract, tort, restitution or otherwise) for any of the following losses or damage

(whether such losses or damage were foreseen, foreseeable, known or otherwise):

(a) Loss of revenue;

(b) Loss of actual or anticipated profits (including for loss of profits on contracts);

(c) Loss of the use of money;

(d) Loss of anticipated savings;

(e) Loss of business;

(f) Loss of opportunity;

(g) Loss of goodwill;

(h) Loss of reputation;

(i) Loss of, damage to or corruption of data, or:

(j) Any indirect or consequential loss or damage howsoever caused (including, for the avoidance of doubt, where such loss or damage is of the type specified in paragraphs (ii), (a) to (ii), (i).

(iii) Subject to paragraph (i), the liability of Kaspersky Lab (whether in contract, tort, restitution or otherwise) arising out of or in connection with the supply of the Software shall in no circumstances exceed a sum equal to the amount equally paid by you for the Software.

8. (i)   This Agreement contains the entire understanding between the parties with respect to the subject matter hereof and supersedes all and any prior understandings, undertakings and promises between you and Kaspersky Lab, whether oral or in writing, which have been given or may be implied from anything written or said in negotiations between us or our representatives prior to this Agreement and all prior agreements between the parties relating to the matters aforesaid shall cease to have effect as from the Effective Date. Save as provided in paragraphs (ii) - (iii) below, you shall not have any remedy in respect of an untrue statement made to you upon which you relied in entering into this Agreement ("Misrepresentation") and Kaspersky Lab shall not have any liability to the other than pursuant to the express terms of this Agreement.

(ii)   Nothing in this Agreement shall exclude or limit Kaspersky Lab's liability for any Misrepresentation made thereby if aware that it was untrue.

(iii)   The liability of Kaspersky Lab for Misrepresentation as a fundamental matter, including a matter fundamental to the maker's ability to perform its obligations under this Agreement, shall be subject to the limitation of liability set out in paragraph 7(iii).