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Crashzone ARNIE user manual

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How to setup ARNIE for Crashzone

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Crashzone Setting

ARNIE settings

Repairer ID at SUN,GIO,AMP:

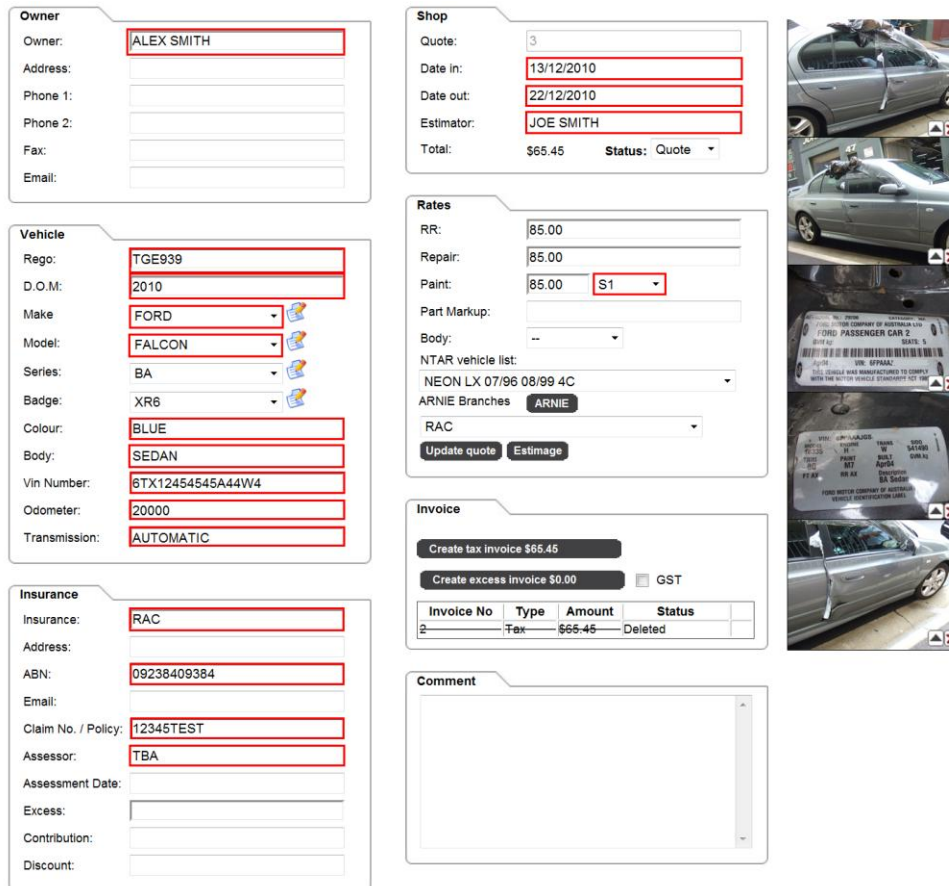
Repairer ID at RACQI:

Repairer ID at RAAI:

Repairer ID at RAC:

1. Click on the settings link.
2. Click on ARNIE settings to expand the section.
3. Enter your Repairer ID number (supplied by ARNIE)
4. Click submit to save the changes.

How to send a quote to ARNIE



Owner

Owner: ALEX SMITH
 Address:
 Phone 1:
 Phone 2:
 Fax:
 Email:

Shop

Quote: 3
 Date in: 13/12/2010
 Date out: 22/12/2010
 Estimator: JOE SMITH
 Total: \$65.45 Status: Quote

Vehicle

Rego: TGE939
 D.O.M: 2010
 Make: FORD
 Model: FALCON
 Series: BA
 Badge: XR6
 Colour: BLUE
 Body: SEDAN
 Vin Number: 6TX12454545A44V4
 Odometer: 20000
 Transmission: AUTOMATIC

Rates

RR: 85.00
 Repair: 85.00
 Paint: 85.00 S1
 Part Markup:
 Body:
 NTAR vehicle list:
 NEON LX 07/96 08/99 4C
 ARNIE Branches: ARNIE
 RAC
 Update quote Estimate

Insurance

Insurance: RAC
 Address:
 ABN: 09238409384
 Email:
 Claim No. / Policy: 12345TEST
 Assessor: TBA
 Assessment Date:
 Excess:
 Contribution:
 Discount:

Invoice

Create tax invoice \$65.45
 Create excess invoice \$0.00 GST

Invoice No	Type	Amount	Status
2	Tax	\$65.45	Deleted

Comment

Before sending the quote to ARNIE you need to fill out all the mandatory fields in the details page.

Mandatory fields include:

- Owner
- Rego
- D.O.M
- Make
- Model
- Colour
- Body
- Vin Number
- Odometer
- Transmission
- Insurance (this is the insurance brand please match it correctly for sending to ARNIE)
- Claim No.
- Assessor (if un-know type TBA)
- Date in & Date out
- Estimator (person writing the quote)
- Paint group (i.e S1 for a white solid colour)



Rates

RR:

Repair:

Paint: -- ▾

Part Markup:

Body: -- ▾

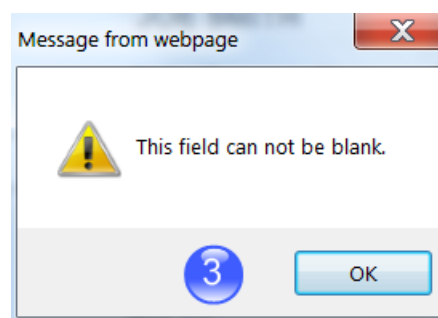
NTAR vehicle list:

ARNIE Branches **ARNIE** 2

▾ 1

SUN,GIO,AMP,SIS,RACI,VERO,VEROCP
RACQI
RAAI
RAC

1. When you are ready to send the quote to ARNIE select the ARNIE branch from the drop down box in the details page.
2. Once branch is selected press the ARNIE button to send the quote.



3. If all mandatory fields are not filled out you will receive an error. Fill in the missing information and press the ARNIE button again to send.

Note **New**

These images have been emailed to Arnie:
445812_10148_123404_3485_DSCF2846.JPG
445812_6593_123404_4463_DSCF2834.JPG
445812_4114_123404_4992_DSCF2832.JPG
445812_6078_123404_7471_DSCF2831.JPG
445812_8124_123404_8379_DSCF2843.JPG

»demosystem@cras 13/12/2010 14:57 ✉ ✖

»demosystem@cras quote send to ARNIE [View](#) 4 13/12/2010 14:57 ✉ ✖



4. A new note is added to the bottom of the details page when the quote has been sent to ARNIE. The note shows the images and quote has been sent.

From: system@arnie.com.au [mailto:system@arnie.com.au]
Sent: Wednesday, 8 December 2010 1:52 PM
To: [REDACTED]
Subject: Re: quote: [REDACTED] revision: '2' - Status: ERROR!



Wed Dec 08 14:51:34 EST 2010 Process QuoteDigester failed.

Errors:

Non-regional repairer or invalid claim number: Please check the claim format:

- VERO and VEROCIP claims are 10 or 11 characters in length followed by a VX or VI suffix
- SUN claims are 8 characters in length
- AMP and GIO claims are 10 characters in length
- SIS claims are 9 or 10 characters in length

[REDACTED] sent a quote without a job; or Arnie could not find the job by the claim number and registration number you provided.

Quote details:

Quote No: [REDACTED]
Repairer Id: [REDACTED]
Revision: 2
Claim No: [REDACTED]
Insurer Brand: SUN
Vehicle Rego: [REDACTED]

5. Once the quote has been sent from Crashzone you should receive a confirmation email from ARNIE. The confirmation email will be sent directly from ARNIE to your business email address. The email will state if the quote was received successfully or if an error has occurred.
- If you receive a successful message, it indicates the quote has been received and the assessment process is underway.
 - If you receive an error message it indicates that there was a problem sending the quote i.e the claim number or registration number was incorrect (see example)

Sending the tax invoice to ARNIE

Owner
Owner: ALEX SMITH
Address:
Phone 1:
Phone 2:
Fax:
Email:

Shop
Quote: 3
Date in: 13/12/2010
Date out: 22/12/2010
Estimator: JOE SMITH
Total: \$2,272.60 Status: Quote

Vehicle
Rego: TGE939
D.O.M: 2010
Make: FORD
Model: FALCON
Series: BA
Badge: XR6
Colour: BLUE
Body: SEDAN
Vin Number: 6TX12454545A44W4
Odometer: 66666
Transmission: AUTOMATIC

Rates
RR: 85.00
Repair: 85.00
Paint: 85.00 S1
Part Markup:
Body: --
NTAR vehicle list:
NEON LX 07/96 08/99 4C
ARNIE Branches: ARNIE 3
RAC: 2
Update quote Estimate

Invoice
Create tax invoice \$2,272.60
Create excess invoice \$0.00 GST

Invoice No	Type	Amount	Status
2	Tax	\$2,272.60	Not Paid

- ARNIE is a one way communication system, any adjustments made to the authorised quote need to be manually entered on to your Crashzone quote before creating the tax invoice. Make sure to balance the quote and any supplements to the issued authority before creating the tax invoice.

- Click on **"Create tax invoice"** to generate the tax invoice.
- Select the correct ARNIE branch from the drop down box.
- Press the ARNIE button to send the tax invoice.

Note
New

>demossystem@cras invoice send to ARNIE View 13/12/2010 16:13

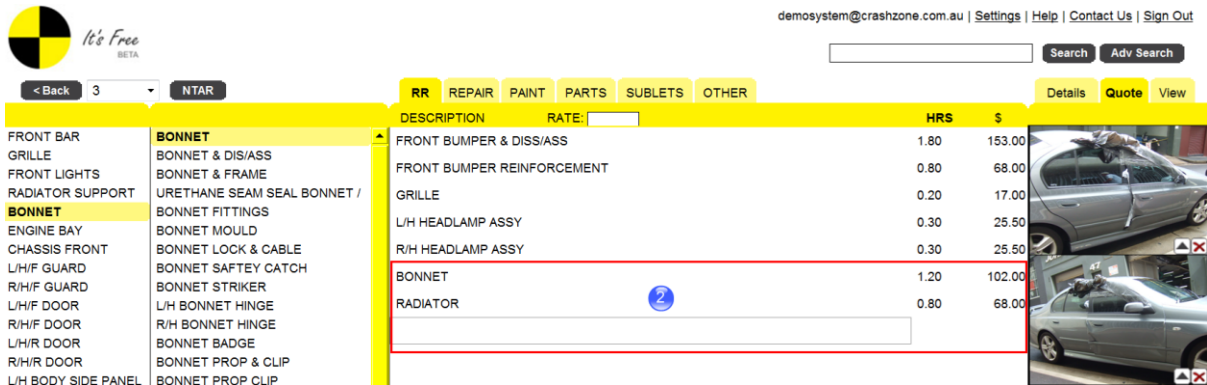
These images have been emailed to Arnie:
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445812_4114_123404_4992_DSCF2832.JPG
445812_6078_123404_7471_DSCF2831.JPG
445812_8124_123404_8379_DSCF2843.JPG

>demossystem@cras quote send to ARNIE View 13/12/2010 14:57

- A new note is added at the bottom of the details page indicating that the tax invoice has been sent to ARNIE.
- Once the invoice has been sent from Crashzone you should receive a confirmation email from ARNIE. The confirmation email will be sent directly from ARNIE to your business email address. The email will state if the invoice was received successfully or if an error has occurred.

Supplementary & revision quotes

- Time to time you maybe required to revise the original quote or do a supplementary on a quote that has already been authorised.
- To revise a quote make the necessary changes to the quote, this could be by request of the assessor or could occur if you need to change the quote before it has been assessed. Once the quote has been changed send it off again using the ARNIE button in the details page (same process as sending the original estimate)



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DESCRIPTION	RATE	HRS	\$
FRONT BUMPER & DISS/ASS		1.80	153.00
FRONT BUMPER REINFORCEMENT		0.80	68.00
GRILLE		0.20	17.00
L/H HEADLAMP ASSY		0.30	25.50
R/H HEADLAMP ASSY		0.30	25.50
BONNET		1.20	102.00
RADIATOR		0.80	68.00

- To do a supplementary quote, add new items to the bottom of the original quote and send it off again using the ANRIE button in the details page.

Please note once a quote has been sent to ARNIE the normal Crashzone supp quote style is disabled.