



“A division of NESS CORPORATION PTY LTD”

SCU2

Line Receiver Control Unit



INSTALLATION

MANUAL

1. Contents

1. Contents	1
2. Overview	2
Introduction	2
Equipment List	2
Features.....	2
Monitoring Software Compatibility	2
3. SCU2 Line Receiver Controller Unit	3
Basic System Setup.....	3
SCU2 Line Receiver Control Unit Features	4
1. <i>LCD Display</i>	5
2. <i>Status LEDs</i>	6
3. <i>User Interface Buttons</i>	6
4. <i>Line In (PSTN / PBX) Connection</i>	6
5. <i>RS485 Connection (Host Communication)</i>	6
6. <i>RS232 Connection (Host Communication)</i>	6
7. <i>12V DC Input</i>	6
8. <i>Clear</i>	7
9. <i>Fail/Relay 2 (COM/NO/NC) Relay Output</i>	7
10. <i>Alarm/Relay 1 (COM/NO/NC) Relay Output</i>	7
11. <i>32 Hardwired Alarm Inputs (fixed Client Account x001 to x032)</i>	7
4. Menu Options	7
<i>View Buffer</i>	8
<i>HW Client Code (default = 9000)</i>	8
<i>Input Settings</i>	8
<i>Alarm Settings (default = 1 Sec)</i>	9
<i>Audible Options</i>	9
<i>Host Settings (default = 1)</i>	9
<i>PSTN Settings (default = 3)</i>	9
<i>Test Mode</i>	9
5. Other Specifications	10
<i>System States: Ready / Busy</i>	10
<i>Host Communication</i>	10
<i>Physical Characteristics</i>	10
6. SmartWatch XP Monitoring Software Setup	11
Setting up the Port.....	11
Setting up SmartLink Clients.....	13

2. Overview

Introduction

A single SCU2 Line Receiver Control Unit can handle up to 10,000 individual Medi-Call Dialler Units via PSTN or PBX. In conjunction with any of SmartLink's Monitoring Software or Hardware Packages (SmartWatch XP or SmartPage), it can provide reliable telephone-based monitoring of alarm calls anywhere an analogue phone line can be accessed.

Ideally suited for the traditional on-site monitoring and paging markets, the SCU2 provides several additional facilities specifically for use in emergency services for remote monitoring and wide area paging also. In the more sophisticated scenarios it is capable of controlling medium to large-sized monitored paging/SMS installations.

Equipment List

1. SCU2 Line Receiver Control Unit
2. 2 metre Host Communication cable (DB9 to DB9 or DB9 to DB25)
3. Telephone Line Cord
4. 12V DC 1.5A Plug Pack
5. Installation Manual

Features

- Monitors Ademco High Speed, Expanded and Contact ID Protocols.
- Stores and Buffers up to 100 events.
- On-board RS232/485 Port for Host connection.
- Dual Relay Outputs (C, NO, NC) that activate on Incoming Alarms and Communication Failure.
- 32 Hardwired Alarm Inputs.
- 2x16 Character LCD Display for alarm monitoring and configuration.

Monitoring Software Compatibility

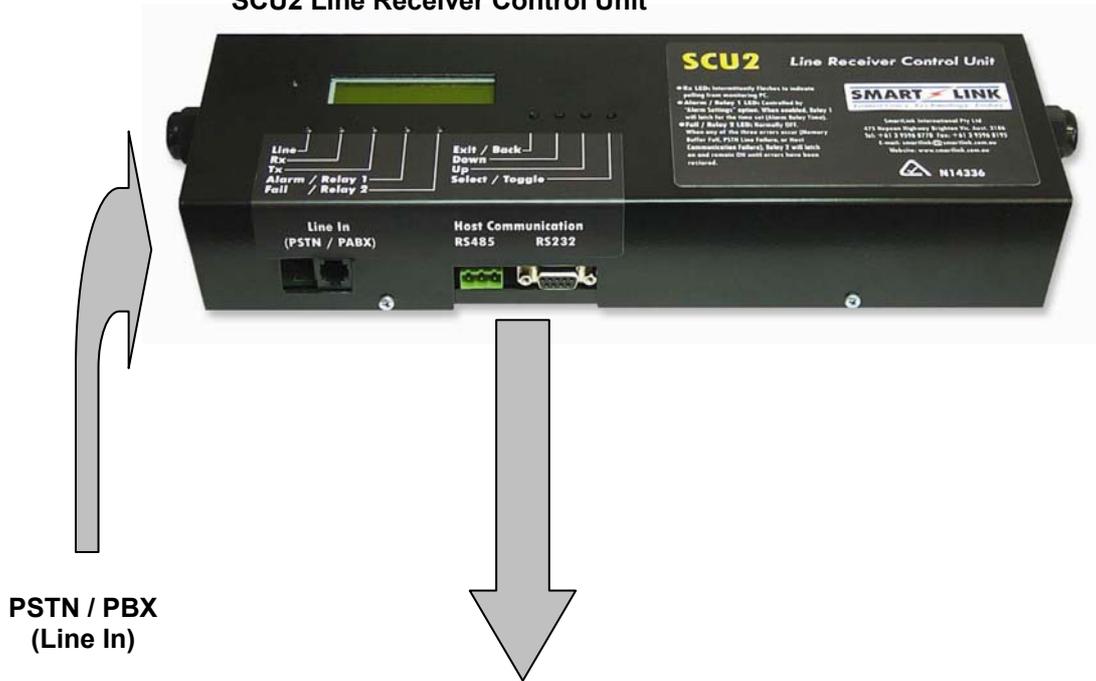
The SmartLink SCU2 Line Receiver Control Unit is compatible with the following SmartLink Monitoring Software:

- SmartWatch XP (or SmartLink 2002)
- SmartLink NT
- SmartLink-4 (DOS)
- SmartPage (Standalone) Messaging System

3. SCU2 Line Receiver Controller Unit

Basic System Setup

SCU2 Line Receiver Control Unit



PSTN / PBX
(Line In)



SmartLink Monitoring Software

OR

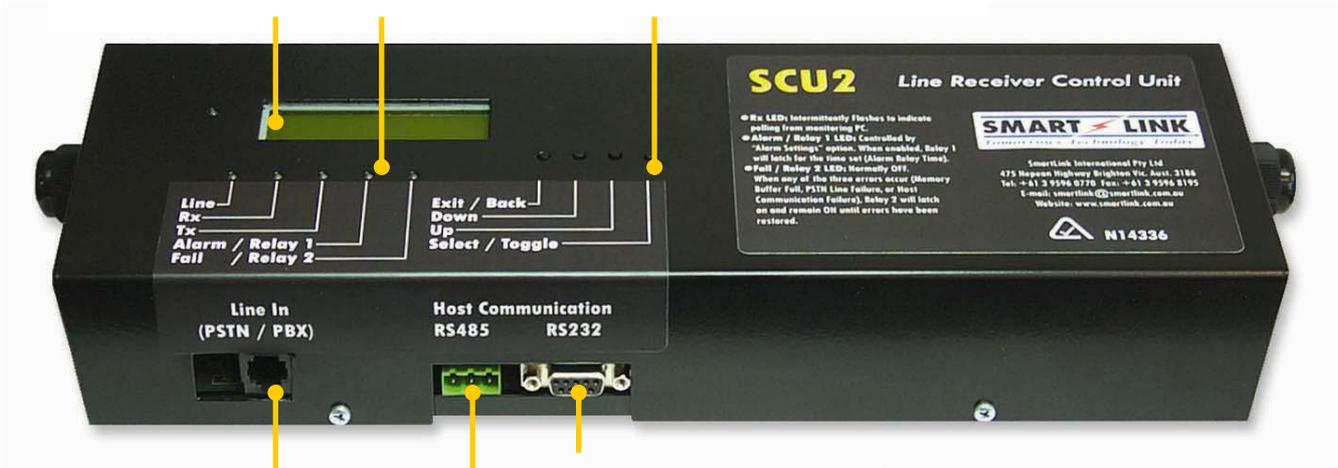


SmartPage Messaging System

SCU2 Line Receiver Control Unit Features

Features & Functions of the SCU2 shown below:

- 1. LCD Display
- 2. Status LEDs
- 3. User Interface Buttons

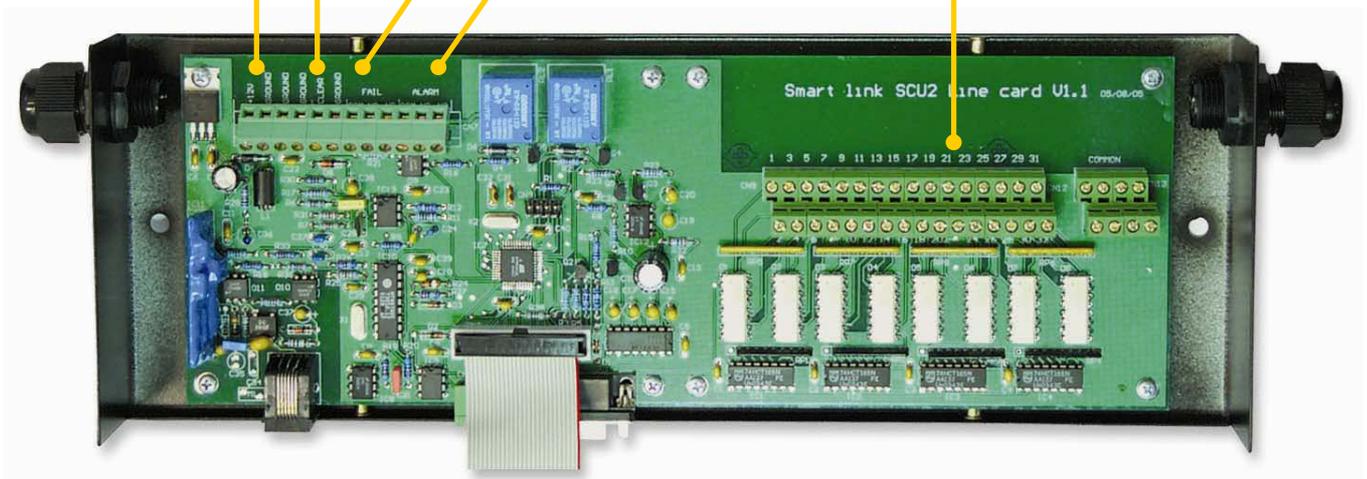


- 4. Line In (PSTN / PBX)
- 5. RS485 Connection
- 6. RS232 Connection

B	A	Gnd
---	---	-----

A: Non-inverting receiver input and non-inverting driver output
 B: Inverting receiver input and inverting driver output

- 7. 12VDC Input
- 8. Clear
- 9. FAIL/Relay 2 (COM/NO/NC)
- 10. ALARM/Relay 1 (COM/NO/NC)
- 11. 32 Hardwired Inputs



1. LCD Display

During normal operation, the 2x16 character LCD Display will show “**SmartLink SCU2, System Ready**”. During an incoming call the display will read “**Incoming Call, Ring x/X**” (where **x** is the detected rings and **X** is the number of rings before the unit picks up the line). Once the line is picked up the display will show the incoming **Data Strings**. In addition, the LCD Display may also be used to view the log buffer. This can be accessed by going into the menu options and selecting “**View Buffer**”.

In the event of an error, the unit will display the following messages:

- “**Memory Buffer Full**”

When the Log Buffer is full (i.e. system has stored 100 calls and has not sent any to the Host), the system will immediately display “**Warning!, Buffer Full**” and will reject any incoming calls. If under the audible options menu “**Buffer Full Beep**” is set to ON, the system will beep continuously (1 beep/sec). Immediately upon clearing the buffer the error message and audible beeping will return to their normal state.

- “**PSTN Line Failure**”

When the system detects PSTN Line failure, after approx 2 min, it will display “**Warning! PSTN, Line Failure**”, and will activate Relay 2. If under the audible options menu “**Line Fail Beep**” is ON, the system will beep continuously (1 beep/sec). Immediately upon restoral of the PSTN Line, the Error message, audible beeping and Fail/Relay 2 will return to their normal state.

- “**Host Communication Failure**”

When the system detects Host Communication failure, after approx 1 min, it will display “**Warning! Host, Communications Failure**”, and will activate Relay2. If under the audible options menu “**Host Fail Beep**” is ON, then system will beep continuously (1 beep/sec), and Relay 2 will be activated. Immediately upon restoral of the Host Communication Line, the Error message, audible beeping and Fail/Relay 2 will return to their normal state.

Note that if the SCU2 is powered up with no Host Communications or PSTN connection the unit will immediately (10 sec) display PSTN Line failure and Host Communications Failure messages. This is intended for diagnostic purposes.

2. Status LEDs

- **Power LED (Green LED left of display):** Always ON when SCU2 powered.
- **Line LED (Green):** ON when “PSTN ring settings” match the detected rings and remains ON until the unit receives a complete valid data string, otherwise in the case of data error it will go OFF in next 500ms.
- **Rx LED (Green):** Intermittently FLASHES when Address/ENQ received from the Host Computer (Monitoring Software or SmartPage Messaging System).
- **Tx LED (Green):** Intermittently FLASHES when unit transmits an ACK character to the Host Computer (Monitoring Software or SmartPage Messaging System).
- **Alarm / Relay 1 LED (Green):** Controlled by “Alarm Settings” option. When enabled, and whenever an Alarm (except **Manual Test**, **Auto Test Calls** or any **Restores**) is detected in PSTN data string, or 32 Hardwired Inputs, this LED will turn ON for the Time set under “**Alarm Relay Time**”.
- **Fail / Relay 2 LED (Green):** Normally OFF. When any of the two errors occur (**PSTN Line Failure** or **Host Communication Failure**), this LED will turn ON and remain ON until the errors are restored.

3. User Interface Buttons

- **Exit / Back Button:** Exit from the Main Menu or any of the Sub Menus.
- **Down Button:** Scroll Down the Main Menu or any of the Sub Menus.
- **Up Button:** Scroll Up the Main Menu or any of the Sub Menus.
- **Select / Toggle Button:** Select/Toggle Settings.

4. Line In (PSTN / PBX) Connection

PSTN / PBX Line connection.

5. RS485 Connection (Host Communication)

Enables Multiple SCU2 Line Receiver Control Units to be connected on a single RS485 bus to SmartLink Monitoring PC (*refer SmartLink International*).

6. RS232 Connection (Host Communication)

Enables connection to SmartLink Monitoring PC or SmartPage via Serial Cable.

7. 12V DC Input

The SCU2 Line Receiver Control Unit requires **12V DC “Regulated” 500mA** power source.

8. Clear

Shorting the “Clear” terminal to Ground will clear the “**Alarm / Relay 1**” Output”. However this will only be possible if the “Alarm settings” option is set “Manual reset”.

9. Fail/Relay 2 (COM/NO/NC) Relay Output

Any of the three system errors (**Memory Buffer Full**, **PSTN Line Failure**, or **Host Communication Failure**), will cause the FAIL relay to latch ON and remain ON until the errors are restored.

10. Alarm/Relay 1 (COM/NO/NC) Relay Output

Controlled under the “Alarm Settings” option, when enabled, an Alarm (except **Manual Test**, **Auto Test Calls** or any **Restores**) detected in PSTN data string, or 32 Hardwired Inputs, will cause this Relay Output to latch ON and stay ON for the Time set under “**Alarm Relay Time**”.

11. 32 Hardwired Alarm Inputs (fixed Client Account x001 to x032)

In addition to the SCU2’s primary purpose of monitoring Alarm calls through a PSTN / PBX line, the unit is also capable of monitoring up to 32 Hardwired Alarm Inputs. Each input can be set to Normally Open, Normally Closed, Pulse or Static depending on the “**Input Settings**”. The Client Account code is pre-assigned respectively from x001 to x032 where x is between 0 to 9 depending on the “**HW Client Code**” setting.

4. Menu Options

There are 8 Main menu options that may be accessed using the **UP** and **DOWN** scroll buttons. Each option has its own Sub Menu. ***In order for any changes to take effect a power reset is recommended.***

View Buffer
HW Client Code
Input Settings
Alarm Settings
Audible Options
Host Settings
PSTN Settings
Test mode

Note: During an Incoming call the user cannot access Menu Options.

View Buffer

This function displays the buffer stack contents, the stack position is shown on the left, followed by 'EMPTY' or an Ademco string.

Pressing up or down will scroll through the stack locations. Pressing ok or back will return to the main menu options.

Maximum number of Log Buffers is 100. The contents of the buffer can be cleared either by resetting the power or by pressing the small push button behind the LCD Display.

Note that the buffer position marked "NR:" is the next pre-loaded Ademco response. It is not actually part of the buffer stack, but is displayed here to prevent the information being hidden.

HW Client Code (default = 9000)

The offset for the Client code can be set from 0xxx to 9xxx under this menu.

Input Settings

Each of the 32 hard wired inputs can be configured with the following options:

Input Settings Submenu	Default Settings	Description
Input Enabled	Yes	Press ok to enable or disable this input
Zone	1	Press ok to toggle zone between 1 and 8
Priority	Alarm	Press ok to toggle alarm or emergency priority
Mode	Static Level	Press ok to toggle pulsed or static input
Polarity	N/O	Press ok to toggle N/O or N/C setting

Enable/Disable: Enables or disables the input

Zone 1 or Zone 8: Selects zone 1 or 8 of the Ademco output.

Alarm or Emergency: Selects if the input will generate an Ademco alarm or emergency event.

Pulsed or Static level: If set to Pulsed, the input will not generate restores, this is intended for push buttons which can only cause a momentary closing or opening of the connection. If set to Static, the input will generate an activation and a restore.

N/O or N/C: Normally Open setting will generate an alarm when the input is connected, and restore it when the input is disconnected. Normally Closed setting will generate an alarm when the input is disconnected, and restore it when the input is re-connected.

Note: Inputs are read every 100mS; therefore a momentary connection should exist for a minimum of 100mS to guarantee a response.

Alarm Settings (default = 1 Sec)

This setting determines how long the alarm relay will activate for an incoming alarm. Various settings are available from 1 second to 4 minutes. If this is set to **“Disabled”** the alarm relay will never activate, if it is set to **“Manual Reset”** the alarm relay will stay on, until the hardwired ‘Clear’ input is triggered.

Press ok or back to return to the main menu options.

Audible Options

The following audible options are available:

Audible Options Submenu	Default Settings	Description
Line Monitor	OFF	This can be enabled to listen to incoming calls.
Buffer full beep	ON	Sound repeated beeping if the buffer stack gets full.
Host fail beep	ON	Sound repeated beeping if the host fails.
Line fail beep	ON	Sound repeated beeping if the phone line fails.
Alarm beep	ON	Sound a single beep when an incoming alarm occurs.

Press ok to toggle an option on or off, and up or down to scroll through the options.

Pressing back returns to the main menu options.

Host Settings (default = 1)

This sets which address the SCU2 should respond to. The value can be set from 0 to 15 which corresponds to address bytes 0x20-0x2F. Pressing ok or back returns to the main menu options.

PSTN Settings (default = 3)

This function sets the number of ring bursts required to accept an incoming call. Pressing up or down will increment or decrement the value. The limit is 2 - 9 rings. Pressing ok or back will return to the main menu options.

Test Mode

Selecting this option will loop the phone line and turn on the line monitor (if enabled). Any detected DTMF digits are displayed for the duration they are detected. Unlike the rest of the menu, this function times out after 10min. Other menu functions will exit automatically if no button is pressed for 20sec.

Pressing ok will sound 1400Hz then 2300Hz for 4 seconds each, this can be used to check the level of handshake and kiss-off tones.

Pressing back will un-loop the line, turn off the line monitor (if it was on) and return to the main menu options.

5. Other Specifications

System States: Ready / Busy

Some of the SCU2's functionality is dependant on the state the system is in. While the SCU2 is idle, it will perform all of its functions. While the SCU2 is in the menu, or taking a call, it will not do the following:

- Detect rings and answer an incoming call.
- Remove events from the buffer stack for host responses. (The SCU2 may respond to the host with one pre-loaded Ademco string, after which it will respond only with <ACK>.)
- Change the state of the fault relay, or detect changes in host or line fault conditions.
- Activate the alarm relay. The alarm relay can still be cleared manually. If an incoming alarm occurs during the menu or dial sequence, the alarm relay will activate when the system returns to idle.
- Sound any audible alerts. If an incoming alarm occurs during the menu or dial sequence, the incoming alarm beep will not sound until the system returns to idle.

Host Communication

System communicates with the host at 1200 Baud rate through the RS232 DB9 connector. Host communication can be identified by Rx and Tx LEDs. System responds to host data only if Device Address matches the Host request Address.

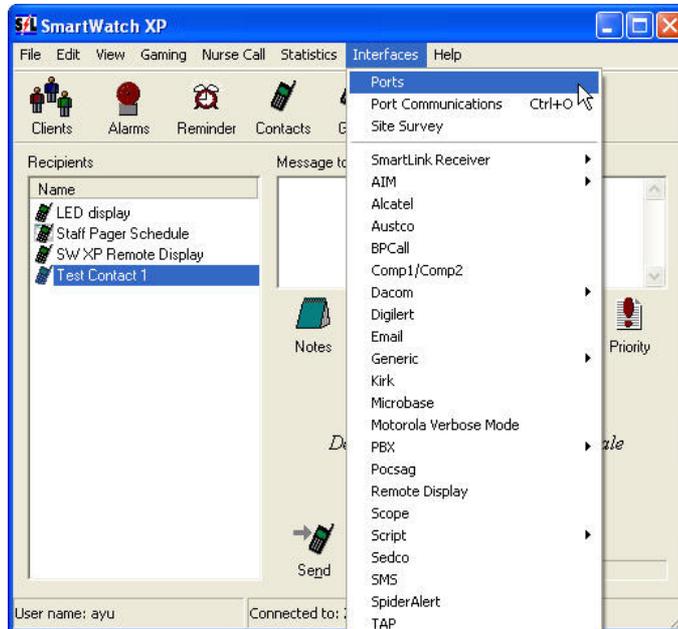
Physical Characteristics

Size	Length 310mm, Width 115mm, Height 55mm
Colour	Black Powder coated
Case Material	Zinc coated Steel 1mm
Weight	1.4 kg

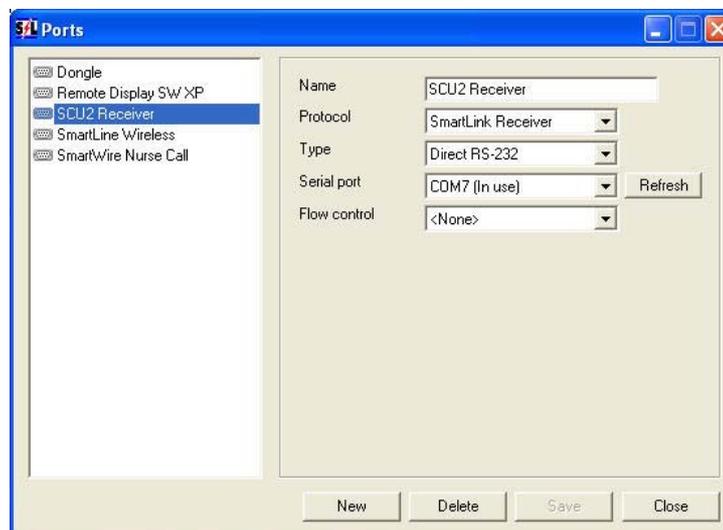
6. SmartWatch XP Monitoring Software Setup

Setting up the Port

1. Ensure you are logged on as **Maintenance User** (see SmartWatch XP Help for details).
2. Select **Ports** from the **Interfaces** Menu.

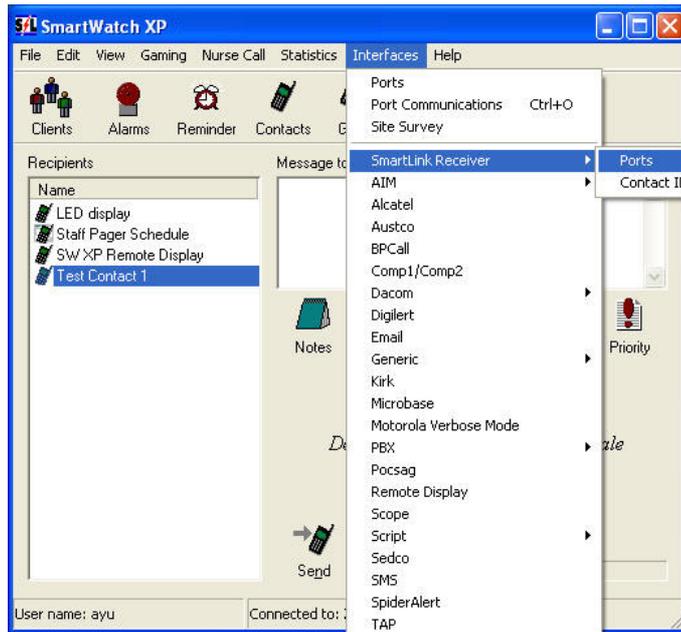


3. Click **New** and type **SCU2 Receiver** as the **Name**.

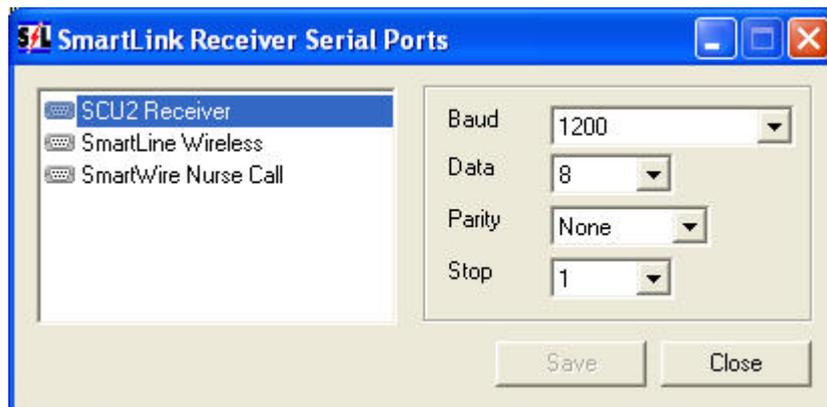


4. Select **SmartLink Receiver** as the **Protocol**.
5. Select **Direct RS-232** as the **Type**.
6. Select an available **COM** for the **Serial Port** and ensuring your Master Unit is connected to that port.
7. Select **<None>** as the **Flow control**.
8. Click **Save**, then **Refresh** and **Close** when completed.

9. Now select **SmartLink Receiver** and then **Ports** from the **Interfaces** Menu.



10. Click/Highlight **SCU2 Receiver**.



11. Select **1200** as the **Baud** rate, **Data=8**, **Parity=None** & **Stop=1**.

12. Click **Save** and then **Close** when completed.

Setting up SmartLink Clients

SmartLink Clients in SmartWatch XP are records describing customer or sites for whom SmartLink devices such as Medi-Call Diallers Units, SmartWire Nurse Call and SmartLine Wireless Call Points etc. are installed and registered with SmartWatch XP. The alarm information will come in through the ports configured as SmartLink Receivers.

Simply click **Clients** (or **SmartLink Clients** under the **Edit** Menu).

The screenshot shows the 'SmartLink Clients - Edit' window. On the left, a list shows 'Mrs Brown' with code '1234'. The main form fields are: Name: Mrs Brown, Code: 1234, Phone: 95960770, Address: 475 Nepean Highway, Brighton VIC 3186. Recipient: Staff Group Escalations, Maintenance: Staff Group Escalations. Expect Check-in every: (blank) days. Notes: (empty text area). Zones: 1 Medical Pendant, 2 Medical Pendant, 3 Smoke Detector, 4 Dementia, 5 Patient, 6 Wet Area, 7 Staff Assist, 8 Duress Pendant. Contacts: (table with columns Name, Association, Phone 1, Phone 2). Buttons: Add, Edit, Remove, New, Delete, Save, Close.

IMPORTANT: The Name and Code fields are the minimum required to add a SmartLink Client. Each Client must have a unique Code between 0001 to 9999. Some Codes are fixed in to various other SmartLink Products and Systems. If you are unsure which codes are available, simply increment starting 0001 and consult your hardware manuals for further details.

1. To add a new SmartLink Client, simply click **New**.
2. Enter a **Name** to appear on the main Clients list and on the client alarms screen.
3. Enter a Client **Code** as the unique four digit identifier for the selected client.
4. Enter the **Phone** number for the location if applicable. Leave this field blank for systems that do not require telephone number.
5. Enter the **Address** for the location if applicable. Leave this field blank for systems that do not require an Address.
6. Select the **Recipient** to which messages regarding Call/Emergency activations and Cancels will be sent if applicable.
7. Select the **Maintenance** to which system and maintenance messages eg. Low Battery, Mains Fail, etc (see SmartLink Call Types) are sent.
8. Check the **Expect Check-In** box and enter a period in days if the client equipment is required to call in within the specified period (primarily for Medi-Call Dialler units only).
9. Use **Notes** to annotate pertinent facts regarding this Client.
10. Enter a description for each of the **Zone** Fields. Zone (or Channel) names should match the actual SmartLink Devices. For example, Medi-Call Diallers and SmartLine Wireless Systems can handle up to 8 separate wireless devices which can be programmed to report on each of the available zones. **NOTE: The Medi-Call Unit's Red (Help) Button default reporting to Zone (Channel) 6. Refer to the Medi-Call Installation Manual as to how this can be changed for particular applications.**
11. Click **Save** and then **Close** when completed.



“A division of NESS CORPORATION PTY LTD”

© Copyright SmartLink International

August 2011

Unit 4/56 Norcal Road,
Nunawading Vic 3131 Australia
Tel: +61 3 9875 6400 Fax: +61 3 9875 6422
Email: smartlink@ness.com.au
Web Site: www.smartlink.com.au

To the best of our knowledge, the information contained in this manual is correct at the time of print. SmartLink International “A division of NESS CORPORATION PTY LTD” reserve the right to make changes to the features and specifications at any time without prior notice in the course of product development.