ProCair™

Troubleshooting

ALARM/FAULT	CAUSE	SOLUTION
Control Unit does not operate **No display lights illuminate**	**Power or fuse issue**	1 Check the Control Unit is connected to mains power outlet with the correct voltage 2 Check the Control Unit is switched on: switch off and unplug the unit before restarting 3 Check the mains plug fuse (3 AMP) then check both Control Unit fuses (1 AMP) – fuses can be released using a screwdriver to push and turn
Lights + audible alarm	**Initial failure**	1 Reset the alarm – turn off Power and press the Alarm Mute button 2 Check all air hoses along the inside of the mattress – each should be firmly connected Check each air cell is securely attached to its connecting air pipe 3 Check all cells, pipes and hoses for any air leakage 4 Switch on Power
Lights + audible alarm	**Pressure too low**	1 Reset the alarm – turn off Power and press the Alarm Mute button 2 Check the CPR tag is intact, ensuring both sealing connectors are firmly fitted to the internal Mattress Overlay air hoses 3 Check all air hoses along the inside of the mattress – each should be firmly connected. Check each air cell is securely attached to its connecting air pipe 4 Check all cells, pipes and hoses for any air leakage 5 Check that the air filter cover is correctly secured and the air filter is clean 6 Switch on Power
Lights + audible alarm	**Pressure too high**	1 Reset the alarm – turn off Power and press the Alarm Mute button 2 Disconnect the air hoses to reduce pressure – reconnect when pressure has decreased 3 Check for twists in the air hoses between Mattress Overlay and Control Unit 4 Switch on Power
Audible alarm only	**Power failure**	1 Press the Alarm Mute button to silence the audible alarm 2 Check the power cable is firmly plugged into the mains outlet and the Control Unit; and check the mains power is switched on 3 Check the mains plug fuse (3 AMP) then check both Control Unit fuses (1 AMP) – fuses can be released using a screwdriver to push and turn
Lights + audible alarm	**No alternation**	1 Reset the alarm – turn off Power and press the Alarm Mute button 2 Disconnect the air hoses to reduce pressure 3 Reconnect when pressure has decreased
Patient is sinking on the mattress	**Pressure may be set incorrectly**	1 Increase the pressure setting by pressing up the Pressure arrow 2 To check effective system performance, conduct a "bottoming out" test

NOTE: If the problem is not resolved, please contact Medistore Australia on **1300 882 194**

WARNING: Do not try to open the Control Unit. Opening the unit could cause personal injury or equipment damage.

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Interface interpretation

Mute
Alarm will continue to sound until fault is corrected. Refer to trouble shooting guide to diagnose fault

Mode selections
Press to alternate between static or alternating mode. Automatically returns to alternating after 30 minutes on static

Lockout
Hold for five (5) seconds until beep is heard to lock or unlock

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Comfort controls
Increase or decrease based on patient weight. Refer to comfort guide for correct settings

Max inflate
Push for auto-set-up / rapid inflate to maximum pressure

Power button
Hold to turn on or off. Always turn off before unplugging unit

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