Serial Wallboard Troubleshooting Chart START Wallboard Disconnect and The likely cause of failure is: Does the wallboard Is the wallboard hardware or YES A) Wallboard is faulty or, reconnect the power up? Power Supply power cable. B) Power supply is faulty failure YES NO Wallboard Determine No "beeps" at all indicate LED ID Did the wallboard hardware or NO hardware or powersupply -NO Power Supply update? number of beep on power up? wallboard failure YES YES One long beep indicates Was it a single Is ID valid? NO CPU Card failure long beep? CPU card failure Change ID to a valid value YES NO Add Is the Wallboard ID in wallboard ID NO Return to start QMC Configuration? to QMC Configuration YES QMCShow>Parameters >Clear Wallboard Turn on "Test Mode" Can you see the test Is the wallboard an messages on the YES YES AdvaTel TCD? wallboard? Are other boards NO working? YĖS The likely cause of failure is: On the RS485 adaptor, The likely cause of failure is: The likely cause of failure is: A) RS485 is faulty or, <−NOdoes the RXD LED flash every YES ► A) Wallboard is faulty or, A) Cabling is faulty or, B) COM port is faulty or, B) Cabling is faulty B) Wallboard is faulty. C) Cabling is faulty Please contact



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