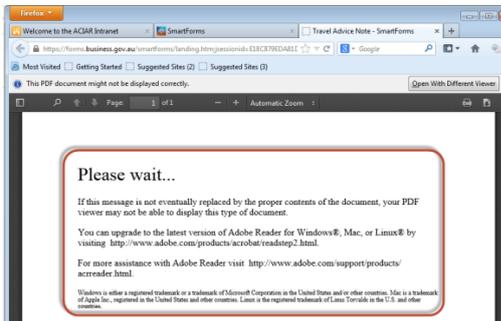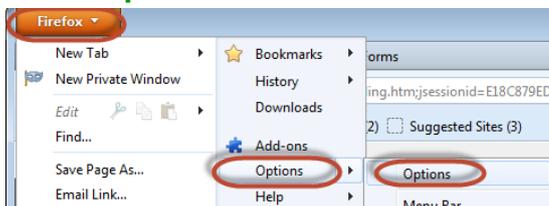# Smart Forms

Quick Reference Guide:

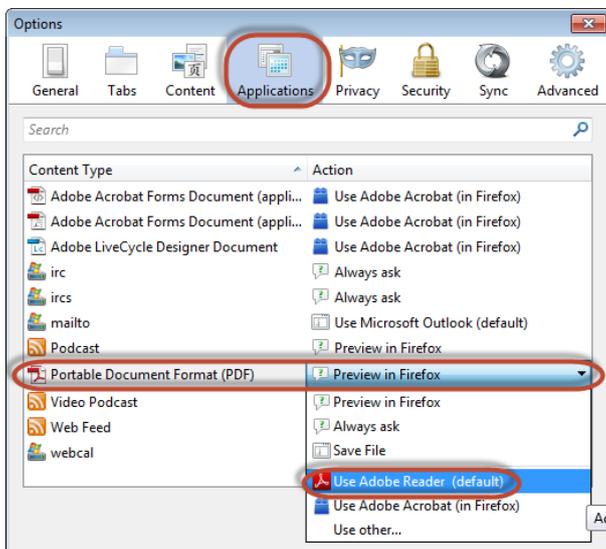Troubleshooting issues using Mozilla Firefox

If you are using Mozilla Firefox and come across the error message below, please follow this document.

1. Click on the **Firefox** menu, select **Options** and from the drop down menu select **Options**.

2. Select the **Applications** panel, then expand the drop down menu for **Portable Document Format (PDF)** and select **Use Adobe Reader (default)**. Click **OK**.

3. Once completed, **restart** Firefox and you should be able to view the Smart Form as displayed below.