

Troubleshooting Formatting Problem On The Deal Page

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Quick Reference Guide

Formatting Problem On The Deal Page

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Document Troubleshooting – Formatting Problem on Deal

Filename Page

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Problem

The *Deal* page does not display correctly as per the screenshot below. This is due to the font size setting in the Internet Explorer, which affects the formatting on the *Deal* page.

pisces

Customer Details Qualify & Recommend Lodgement
Compliance [Close File X](#)

123 Summary Applicant Financial Security Product Documents **Annie Booker, Tom Booker Deal (\$450,000)** Tracking Third Party

Applicant [SAVE + NEW](#) [SAVE >](#) [NEW +](#) [DELETE X](#) [REMOVE X](#)

Name	Role	Applicant Type	Date Of Birth
Annie Booker	Primary Applicant	Person	05/05/1965
Tom Booker	Applicant	Person	04/04/1954

Applicant Type Role ☒ Primary Applicant [COPY FROM PRIMARY](#)

Person Applicant

Title First Name Middle Name Last Name [Reuse Existing Contact](#)

Mrs Annie Booker

Date of Birth Residency Housing Status Marital Status

Solution

In the Internet Explorer click on **View > Text Size** and set the text size to **Medium**. (The text size is most likely higher than medium). Then reload the Deal page.

If you have an XP computer, click on **Page > Text Size** and set the text size to **Medium**.

