Australian Government

Australian Centre for International Agricultural Research

## **Smart Forms**

## Quick Reference Guide:

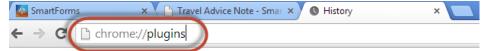
Troubleshooting issues using Google Chrome.



If you are using Google Chrome and come across the error message below, please follow this document.



1. On the Chrome address bar, type in chrome://plugins



2. Disable the Chrome PDF Viewer and Enable the Adobe Reader plugin.

Plug-ins (10) <ul> <li>Details</li> <li>Adobe Flash Player - Version: 11.8.800.115</li> <li>Shockwave Flash 11.8 r800</li> <li>Disable</li> <li>Always allowed</li> <li>Chrome Remote Desktop Viewer</li> <li>This plugin allows you to securely access other computers that have been shared with you. To use this plugin you must first install the Chrome Remote Desktop webapp.</li> <li>Disable</li> <li>Always allowed</li> <li>Microsoft Office [3 files] - Version: 14.0.4730.1010</li> <li>Office Authorization plug-in for NPAPI browsers</li> <li>Disable</li> <li>Always allowed</li> <li>Google Update - Version: 1.3.21.153</li> <li>Disable</li> <li>Always allowed</li> <li>Native Client</li> <li>Disable</li> <li>Always allowed</li> <li>Chrome PDF Viewer</li> <li>Disable</li> <li>Always allowed</li> <li>Adobe Reader - Version: 11.0.0337 (Disabled)</li> <li>Adobe Reader - Version: 11.0.0337 (Disabled)</li> <li>Adobe PDF Plug-In For Firefox and Netscape 11.0.03</li> <li>Enable</li> <li>Always allowed</li> <li>Version: 4.0.0.602215</li> </ul>	Plug-ins	
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	Adobe PDF Plug-In For Firefox and Netscape 11.0.03	

**3.** Once completed, you should be able to view the Smart Form as displayed below.

