Australian Government

Australian Centre for International Agricultural Research

Smart Forms

Quick Reference Guide:

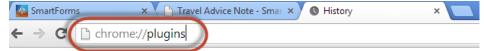
Troubleshooting issues using Google Chrome.



If you are using Google Chrome and come across the error message below, please follow this document.



1. On the Chrome address bar, type in chrome://plugins



2. Disable the Chrome PDF Viewer and Enable the Adobe Reader plugin.

Plug-ins (10) Details Adobe Flash Player - Version: 11.8.800.115 Shockwave Flash 11.8 r800 Disable Always allowed Chrome Remote Desktop Viewer This plugin allows you to securely access other computers that have been shared with you. To use this plugin you must first install the Chrome Remote Desktop webapp. Disable Always allowed Microsoft Office [3 files] - Version: 14.0.4730.1010 Office Authorization plug-in for NPAPI browsers Disable Always allowed Google Update - Version: 1.3.21.153 Disable Always allowed Native Client Disable Always allowed Chrome PDF Viewer Disable Always allowed Adobe Reader - Version: 11.0.0337 (Disabled) Adobe Reader - Version: 11.0.0337 (Disabled) Adobe PDF Plug-In For Firefox and Netscape 11.0.03 Enable Always allowed Version: 4.0.0.602215 	Plug-ins	
Shockwave Flash 11.8 r800 Disable Always allowed Chrome Remote Desktop Viewer This plugin allows you to securely access other computers that have been shared with you. To use this plugin you must first install the Chrome Remote Desktop webapp. Disable Always allowed Microsoft Office (3 files) - Version: 14.0.4730.1010 Office Authorization plug-in for NPAPI browsers Disable Always allowed Google Update - Version: 1.3.21.153 Disable Always allowed Native Client Disable Always allowed Chrome PDF Viewer Disable Always allowed Adobe Reader - Version: 11.0.03.37 (Disabled) Adobe PDF Plug-In For Firefox and Netscape 11.0.03 Enable Always allowed	Plug-ins (10)	🕀 Details
Chrome Remote Desktop Viewer This plugin allows you to securely access other computers that have been shared with you. To use this plugin you must first install the Chrome Remote Desktop webapp. Disable Always allowed Always Always allowed Always Alw		
This plugin allows you to securely access other computers that have been shared with you. To use this plugin you must first install the <u>Chrome Remote Desktop</u> webapp. <u>Disable</u> Always allowed <u>Disable</u> Always allowed <u>Disable</u> Always allowed <u>Native Client</u> <u>Disable</u> Always allowed <u>Chrome PDF Viewer Disable</u> Always allowed <u>Always allowed</u> <u>Always allowed</u> <u>Always allowed</u> <u>Always allowed</u> <u>Always allowed</u> <u>Chrome PDF Viewer Disable</u> Always allowed <u>Always allowed</u> <u>Disable</u> Always allowed <u>Always allowed</u> <u>A</u>	Disable Always allowed	
Microsoft Office (3 files) - Version: 14.0.4730.1010 Office Authorization plug-in for NPAPI browsers Disable Always allowed Google Update - Version: 1.3.21.153 Disable Always allowed Native Client Disable Always allowed Chrome PDF Viewer Disable Always allowed Adobe PDF Viewer Disable Always allowed Adobe PDF Plug-In For Firefox and Netscape 11.0.03 Enable Always allowed	This plugin allows you to securely access other computers that have been shared with you. To use this plugin you	must first install the
Office Authorization plug-in for NPAPI browsers Disable Always allowed Google Update - Version: 1.3.21.153 Disable Always allowed Native Client Disable Always allowed Chrome PDF Viewer Disable Disable Always allowed Adobe Reader - Version: 11.0.03.37 (Disabled) Adobe PDF Plug-In For Firefox and Netscape 11.0.03 Enable Always allowed	Disable Always allowed	
Google Update - Version: 1.3.21.153 Disable Always allowed Native Client Disable Always allowed Chrome PDF Viewer Disable Always allowed Adobe PDF Plug-In For Firefox and Netscape 11.0.03 Enable Always allowed		
Disable Always allowed Native Client Disable Always allowed Chrome PDF Viewer Disable Always allowed Adobe Reader - Version: 11.0.03.37 (Disabled) Adobe PDF Plug-In For Firefox and Netscape 11.0.03 Enable Always allowed	Disable 🔲 Always allowed	
Native Client Disable Always allowed Chrome PDF Viewer Disable Always allowed Adobe Reader - Version: 11.0.03.37 (Disabled) Adobe PDF Plug-In For Firefox and Netscape 11.0.03 Enable Always allowed	Google Update - Version: 1.3.21.153	
Disable Always allowed Chrome PDF Viewer Oisable Always allowed Adobe Reader - Version: 11.0.03.37 (Disabled) Adobe PDF Plug-In For Firefox and Netscape 11.0.03 Enable Always allowed	Disable Always allowed	
Chrome PDF Viewer Disable Always allowed Adobe Reader - Version: 11.0.03.37 (Disabled) Adobe PDF Plug-In For Firefox and Netscape 11.0.03 Enable Always allowed	Native Client	
Disable Always allowed Adobe Reader - Version: 11.0.03.37 (Disabled) Adobe PDF Plug-In For Firefox and Netscape 11.0.03 Enable	Disable Always allowed	
Adobe PDF Plug-In For Firefox and Netscape 11.0.03 Enable Always allowed		
	Adobe PDF Plug-In For Firefox and Netscape 11.0.03	

3. Once completed, you should be able to view the Smart Form as displayed below.

