

Troubleshooting - Rhythms Magazine App & Digital Edition for the iPad

Q: I'd like to change my subscription details

A: Log in and you can do it yourself!

1 Go to rhythms.com.au/subscribe

2 Enter your email & password into the Members Login

3 Select Personal Details

The screenshot shows the Rhythms Magazine website. At the top, there are navigation links: News, Features, Reviews, Rockin' Daily Calendar, Gig Guide, Subscribe, and Troubleshooting. The main content area features a large image of a man on the left and a subscription form on the right. The form includes fields for Email address (daniethbridge@hotmail.com), Password, and a Login button. Below the login form, there are options for Subscription Type (1 year (12 issues) print & digital (iPad only)), a checkbox for 'This subscription is a gift', and a dropdown for Bonus for print subscriptions (None Chosen). There is also a checkbox for 'Set up automatic payments' and a 'Next' button. At the bottom, there are logos for Visa, Mastercard, and PayPal, and a link to 'For Terms & Conditions Click here'.

The screenshot shows the 'Subscriptions (1)' section of the Rhythms Magazine website. It displays a table with the following information:

Subscriptions (1)	
Purchased	Fri, 9th May 2014
First Issue	May 2014
Last Issue	April 2015

Below the table, there is a link to 'Download App for iPad' and a button to 'Download on the App Store'. At the bottom, there is a link to 'Download the Rhythms App here'.

4 Change & press UPDATE

The screenshot shows the 'Personal details' form on the Rhythms Magazine website. The form includes the following fields:

- Email address: daniethbridge@hotmail.com
- Given name: Wendy
- Family name: Lethbridge
- Address line 1: 34 Junction Street
- Address line 2: (empty)
- Suburb/Town: Shenwood
- State/Region: QLD
- Postcode/ZIP: 4075
- Country: Australia
- Primary phone number: 431161369
- Mailsort: (empty)
- Home phone: (empty)
- Company name: (empty)
- Work phone: (empty)

At the bottom of the form, there is an 'Update' button.

5

Still having trouble?
Call us on +61 2 6619 0582
or email through your detail changes
to admin@rhythms.com.au