Australian Government

Department of Education, Employment and Workplace Relations

ICA11 Basic Computer Hardware and System Troubleshooting Skill Set

Release: 1

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Modification History

Release	Comments
Release 1	This Skill Set first released with *ICA11 Information and Communications Technology Training Package version 1.0*

Description

Pathways Information

This skill set provides credit towards ICA20111 Certificate II in Information, Digital Media and Technology.

Licensing/Regulatory Information

Not applicable.

Skill Set Requirements

BSBOHS201A Participate in OHS processes
ICAICT201A Use computer operating system and hardware
ICASAS201A Maintain inventories for equipment, software and documentation
ICASAS205A Maintain IT system integrity
ICASAS206A Detect and protect from spam and destructive software
ICASAS207A Protect and secure information assets
ICASAS208A Maintain IT equipment and consumables
ICASAS209A Connect and use a home-based local wireless network

Target Group

This skill set is for persons wanting to trouble shoot basic computer hardware and system problems, and work safely across a variety of industries.

Suggested words for Statement of Attainment

These units of competency from ICA11 Information and Communications Technology and BSB07 Business Services Training Packages meet competency requirements for basic computer hardware and system troubleshooting.