

TROUBLESHOOTING

# MOBEL POSTURE

ELECTRIC HEIGHT ADJUSTABLE DESK

Problem	Observe	Solutions
The frame is not running.	<p>Is the power cable connected to the main power supply with correct voltage?</p> <p>Make sure that all plugs are mounted correctly in the control box and to the columns.</p> <p>One or more columns/cables are defective.</p> <p>Look for visible damages on cables, control box and columns.</p>	<p>Connect plug to main power supply to make sure the voltage is ok. If not then try to connect a lamp.</p> <p>Check all connections.</p> <p>Perform <b>resetting</b> and run a bit upwards. If a column will not run upwards after <b>resetting</b>, it is defective.</p> <p>Damaged parts must be exchanged - contact supplier.</p>
The frame operates irregularly or is tilted.	Visual observation.	Perform <b>resetting</b> .
The frame stops and can only run downwards.	<p>Is the frame in highest position?</p> <p>The frame could be overloaded.</p>	<p>When the frame has reached the maximum height, it can only run downwards.</p> <p>Remove some of the load and perform again.</p>
The frame will only run downwards even though the frame is not overloaded.	Visual observation.	Perform <b>resetting</b> .
The frame always stops at the same position, before reaching maximum height.	Has the system been programmed to this specific height?	Perform <b>resetting</b> .
Not all columns run when you run the frame downwards.	The column that does not run could be defective or the cable connection for the column is not ok.	Check all connections, then perform <b>resetting</b> . If a column will not run upwards after <b>resetting</b> , it is defective.