

DUI Registration User Guide

Preface

This user guide will assist you in registering your dial-up Internet using the starter kit CD.

To complete this task you will require the following:

- Starter Kit CD

Simply follow the step by step instructions below, or contact our Customer Care number for further assistance.

DUI Registration User Guide



Menu

Welcome to the Soul Dial-up Internet Starter Kit

Soul Services

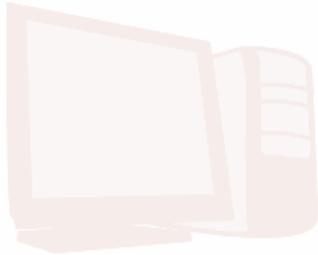
Help / FAQs

Bonus Tools

Contact Us

Exit

Never Pay for Dial-up Access Again!



New User

If you have never registered an Internet service with us, please click [here](#).

1

Existing User

If you want to reinstall your Internet settings to your computer, please click [here](#).



Instructions

In the *Welcome to the SoulDial-up Internet Starter Kit* screen, complete the following step:

- 1 Select **New users** please click [here](#).

The *Get Ready* screen is displayed.

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Step	1	2	3	4	5	6	7
Menu	Get Ready						
Soul Services	To register your Soul Internet account you will need your customer number and activation code .						
Help / FAQs	Get Your Customer Number						
Bonus Tools	1	You will find your customer number in the welcome letter of your Soul Dial-up Internet Starter Kit.					
Contact Us	Get Your Activation Code						
Exit	You were advised of your activation code when you ordered your Soul Dial-up Internet Starter Kit. If you have misplaced your activation code please contact Soul Customer Care on 1300 131 387.						
	Connect Your Modem and Phone Line						
	Make sure your modem is installed and connected properly. Please click here for assistance.						
	BACK NEXT 2						



Instructions

In the *Get Ready* screen, complete the following steps:

1 Confirm you have your customer number and activation code.

2 Click **Next** to continue.

The *Connect and Register* screen is displayed.

DUI Registration User Guide

SOUL

Step 1 2 3 4 5 6 7

Menu Connect & Register

Soul Services

Help / FAQs

Bonus Tools

Contact Us

Exit

You are now ready to register your new Soul Dial-up Internet account.

With your modem and phone line connected, your computer will dial into the Soul registration server where you will be able to activate and configure your Internet account.

By clicking "**Next**" below, this screen will close and your computer will dial the Soul registration server ([local call costs apply](#)).

Please Note: You may be asked to click "OK" to confirm which modem to use to connect to the registration server. There will be a delay in loading Step 3 while you are connecting to our registration server.

BACK NEXT 1



Instructions

In the *Connect and Register* screen, complete the following step:

- 1 Read the text, and click *Next* if you wish to continue.

The *Internet Connection Wizard* screen is displayed.

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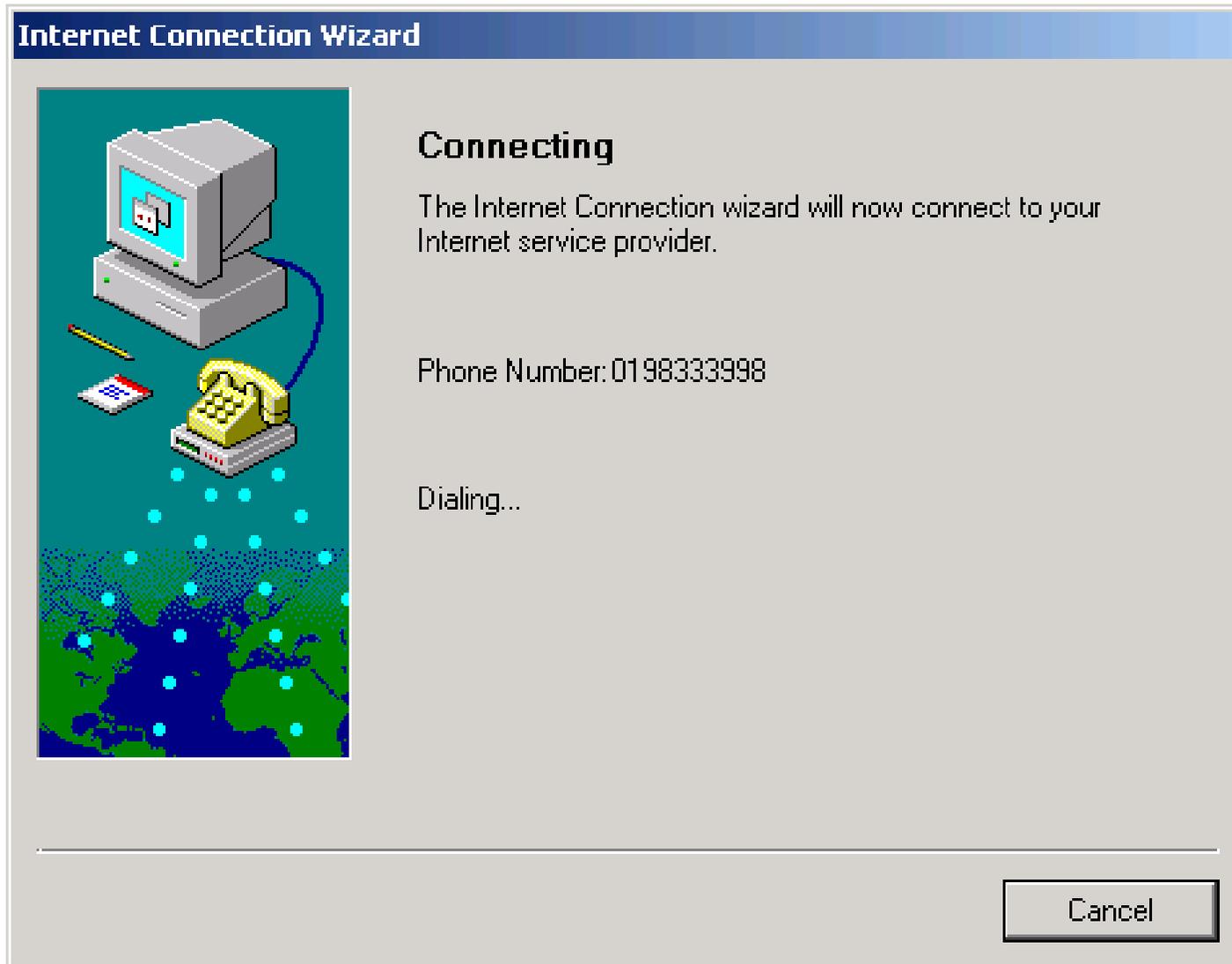


Instructions

In the *Internet Connection Wizard* screen, complete the following step:

- 1 Wait for the connection to dial through.

The *Enter Customer Number and Activation Code* screen is displayed.



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Step 1 2 3 4 5 6 7

Menu Enter Customer Number & Activation Code

Help / FAQs

Contact Us

Exit

Please enter your [customer number](#) AND [activation code](#). If you have misplaced your activation code please contact Soul Customer Care on 1300 131 387.

Customer number:

Activation code:

Dealer code: ^

^ Note: If there is a 4-digit dealer code on your Soul Dial-up Internet Starter Kit, please enter the code in the space provided above, otherwise leave this field blank.

Customer Agreement

Please read through our [Customer Agreement](#). By selecting "Yes" and clicking on the "Next" button below, you will confirm that you have read and understood the [Customer Agreement](#) associated with connecting a new Internet service.

Do you accept the [Customer Agreement](#)?

Yes No

BACK **NEXT**



Instructions

In the *Enter Customer Number and Activation Code* screen, complete the following steps:

- 1 Enter your customer number in the **Customer number:** field.
- 2 Enter your activation code in the **Activation code:** field.
- 3 If there is a 4-digit dealer code on your Starter Kit, enter the code in the **Dealer code** box.
- 4 Read our Customer Agreement by clicking the link.
- 5 Select the **Yes** radio button to indicate you have read and accepted the Customer Agreement.
- 6 Click **Next** to continue.

The *Your Internet Plan* screen is displayed.

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Step 1 2 3 4 5 6 7

Menu Your Internet Plan

Help / FAQs
Contact Us
Exit

Never Pay for Dial-up Access Again!

Offer Summary

Plan Term	12 months
Monthly Dial-up Plan Fee	\$0.00
Monthly Line Rental	\$29.95
Internet Setup Charge	Free
Local Call Rate	16.5c
Data Caps	Unlimited
Excess Data Charges	N/A
Time Caps	Unlimited

Your Soul Buyers Checklist

Internet Type	Dial Up
Speed	56kps
Usage Restrictions	Internet Terms & Conditions
MegaPop-single access number nationally	Yes
Email Addresses	5
SPAM Filter	Free
Virus Filter	Free
Web Mail	Free
Personal Web Space	20Mb

[Click here](#) for Minimum Requirements
[Click here](#) for Deal Conditions

BACK NEXT 1

In the *Your Internet Plan* screen, complete the following step:

- 1 Read the details of your plan and then click **Next** to continue.

The *Choose Your Username and Password* screen is displayed.

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Step	1	2	3	4	5	6	7
Menu	Choose Username & Password						
Help / FAQs	<h3>Choose Your Username</h3> <p>Your username is used to securely logon to the Internet and also forms a part of your email address (eg username@mysoul.com.au).</p> <p>Valid usernames are between 3 and 15 characters, are case sensitive and can contain letters, numbers, full stops, hyphens and underscores.</p> <p>Please Note: The username you are choosing may already exist. Please enter your desired username in the field below and click "Check" for its availability.</p> <p>Username: <input type="text"/> 1</p>						
Contact Us	<h3>Choose Your Password</h3> <p>Your password is your key to the Internet. Please keep your password in a safe location and do not disclose it to anyone.</p> <p>Please Note: Valid passwords are between 4 and 12 characters, are case sensitive and can contain letters and numbers.</p> <p>Password: <input type="password"/> 2</p> <p>Confirm password: <input type="password"/></p>						
Exit	<h3>Service Passcode</h3> <p>Your 4-digit service passcode is used to identify you when you call us for technical support or information about your account. Please keep this in a safe place and only disclose it to those you wish to have access to your account. You can change your service passcode any time by calling us on 1300 131 387.</p> <p>Please Note: This is <u>not</u> your dial in password. Valid service passcodes are 4 characters in length and contain only numbers.</p> <p>4-digit service passcode: <input type="text"/> 3</p> <p>BACK CHECK 4</p>						



Instructions

In the *Choose Username and Password* screen, complete the following steps:

- 1 Enter the chosen **username** in the **Username:** field.
 - 2 Choose a password and enter it into the **Password:** and **Confirm password:** fields.
 - 3 Enter a 4-digit service passcode in the **4-digit service passcode** field.
- Note:** This is distinct from your Internet password and must consist of 4 numbers.
- 4 Click **Check** to continue.

The *Internet Account and Access Details* screen is displayed.

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Step 1 2 3 4 5 6 7

Menu Internet Account & Access Details

Help / FAQs Please note down or [print](#) the following information for future reference. 

Contact Us

Exit

Internet Account Details

Username: bless45@mysoul.com.au
Password: password1
Your Service Passcode: 4545
Your Soul Email Address: bless45@mysoul.com.au
Plan Name: Never Pay for Dial Up Access

Internet Access Details

Dial-Up Number: 0198 333 131 ([local call costs apply](#))
Incoming Mail: pop3.mysoul.com.au
Outgoing Mail: smtp.mysoul.com.au
News Server: news.mysoul.com.au
Personal Homepages FTP Server: home.mysoul.com.au
User Homepages: http://home.mysoul.com.au/bless45/

Please Note: You do not have to manually set up your Internet access as this is completed in the next step.

Click "**Next**" to proceed to the final step of the registration process which will configure your computer and allow you to connect to the Internet.

NEXT 1



Instructions

In the *Internet Account & Access Details* screen, complete the following step:

- 1 Note down or print the information on this screen, then click **Next**.

The *Registration Successful* screen is displayed.

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Step	1	2	3	4	5	6	7
Menu	Registration Successful!						
Help / FAQs	Congratulations						
Contact Us	Your Soul Internet registration has been successful!						
Exit	Please continue below to configure your computer allowing you to connect to the Internet!						
	Configure Your Computer						
	Please click the button below to automatically configure your computer and you will be browsing the Internet in no time!						
	Please Note: This screen will close and you may see a Windows pop up screen that will prompt you to "Save", "Open" or "Cancel" your configuration settings. Please make sure you click on the "Open" button or your computer's configuration will not be correct.						
	Once your configuration is complete, please double click the Internet Explorer icon  to help you connect!						
							



Instructions

In the *Registration Successful* screen, complete the following steps:

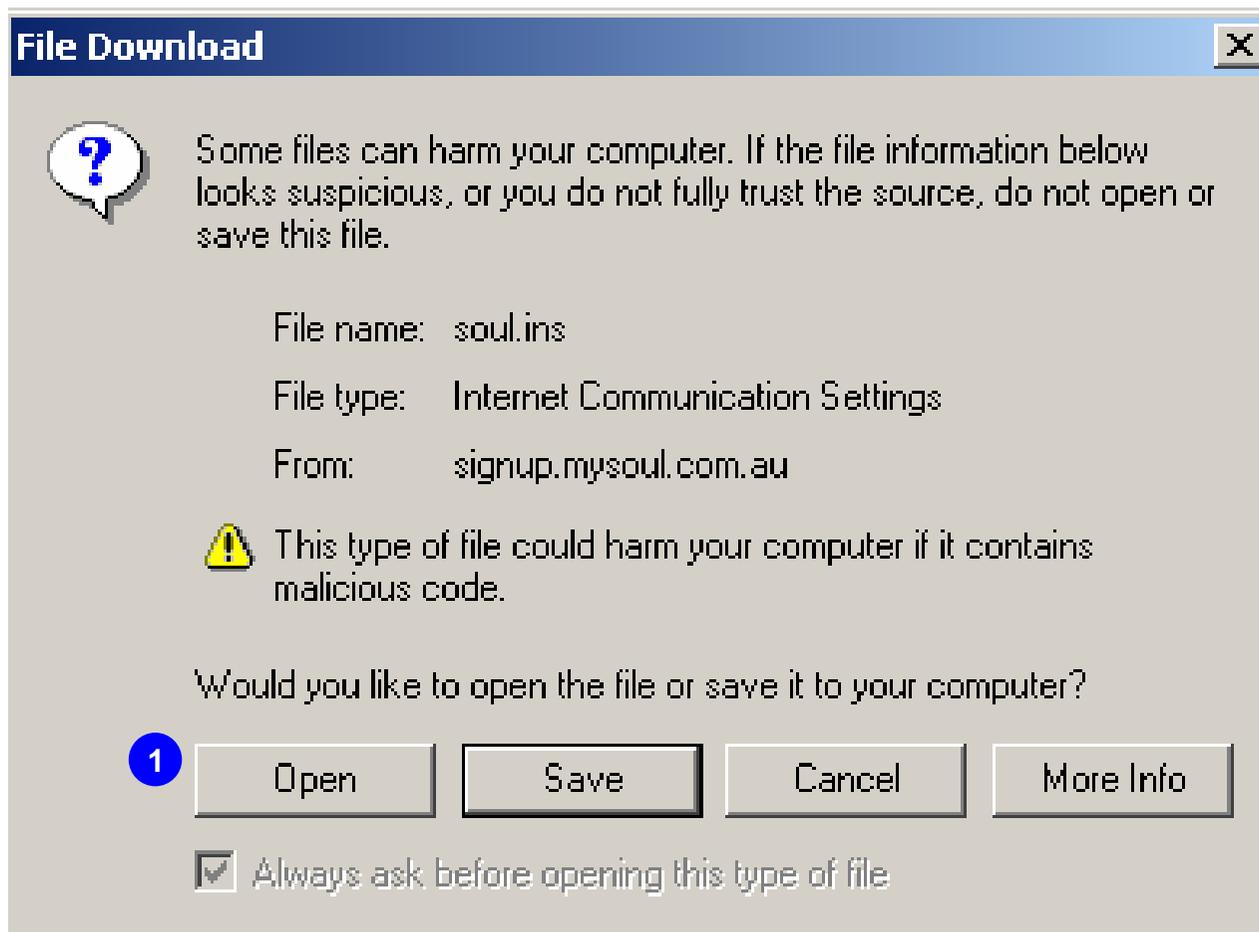
- 1 Click **Configure** to configure your computer.

The *File Download* box is displayed.

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Instructions



In the *File Download* box, complete the following step:

- 1 Click **Open**.

The *Dial-up Connection* screen is displayed.

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Instructions

In the *Dial-up Connection* screen, complete the following step:

- 1 Click **Connect** to continue.

Your computer should now dial-in and connect to the Internet.

Note: You may need to run Internet Explorer to complete the connection.

Dial-up Connection

Select the service you want to connect to, and then enter your user name and password.

Connect to: Soul Internet

User name: bless45@mysoul.com.au

Password: xxxxxxxxxxxxxxx

Save password

Connect automatically

1 Connect Settings... Work Offline