

Indigenous Opportunity Policy (IOP)

MyPlan Website

USER GUIDE for SUPPLIERS

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For information purposes

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Supplier User Guide for MyPlan website

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User Guide

1. Introduction

1.1 Overview

The Indigenous Opportunities Policy (IOP) supports the Commonwealth Government's commitment to strengthen its procurement policies to maximise Indigenous employment and business opportunities.

The Department of the Prime Minister and Cabinet administers the IOP and is responsible for implementing and monitoring its application. Implementation involves providing advice to FMA agencies on application of the IOP; assessing and approving tenderers' Indigenous Training, Employment and Supplier Plans; monitoring and reporting IOP outcomes to the Minister and to the Council of Australian Governments (COAG); maintaining a list of plans; and developing and promoting good practice in relation to maximising Indigenous training, employment and supplier opportunities through government procurement activities.

1.2 Purpose

The purpose of this document is to:

- Provide a comprehensive user guide of the new website (MyPlan) for Suppliers including 'how to' information on:
 - User registration (to request access the new website)
 - User Login instructions
 - o User forgotten user id/password/change passwords functionality
 - Supplier registration (Supplier profile), ability for Suppliers to change passwords
 - Administration (For selected Suppliers with administration access)
 - View any Notifications sent from the IOP Administrator
 - Feedback Form to send feedback
 - View any Feedback/Query sent to the IOP Administrator or received from it
 - Create, update, view, save, print and submit Plans
 - o Create, update, view, save, print and submit Outcomes Reports
- Assist Suppliers in how to use the website
- Use as Reference Guide when a Supplier is unsure where a particular function can be accessed from.

1.3 Audience

This document is directed to Suppliers who are considered stakeholders or end users of the system and who have a requirement to use and understand the new *MyPlan* website. The stakeholders include anyone who has an interest in this project, either directly or indirectly.

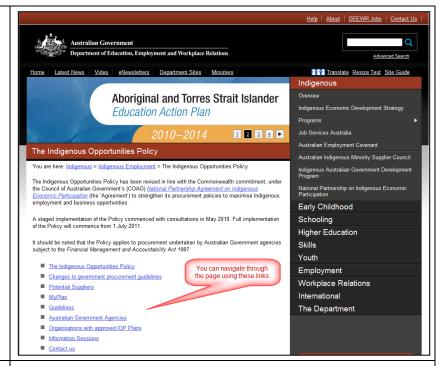
2. Registration, Login, Contacts and Administration

2.1 DISPLAY MYPLAN Webpage

Steps	View
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You can display the MyPlan web page by selecting the MyPlan link, on the IOP web page.

employment.gov.au/Indigenous **Opportunities Policy**



You can also display the MyPlan webpage by typing the following address directly in the address bar of your browser

https://ecsn.gov.au/IOP/Account.as px/Logon



2.2 USER Registration

View **Steps** MyPlan - Login - Windows Internet Explorer All MyPlan users must have a valid ▼ 🔒 4+ 🗶 👂 Bing https://ecsn.gov.au/IOP/Account.aspx/Logon User ID to log into the system. File Edit View Favorites Tools Help 🗴 📳 Snagit 🗒 🖭 x ♠Convert ▼ 🖺 Sel To obtain a valid User ID you must 😭 Favorites 🐞 🔊 dnet - Learning Centre Te... 🙋 Identity Minder - Support ... 🙋 Web Slice Gallery 🔻 🔐 🔻 🏀 The Indigenous Opportuni... 🎉 MyPlan - Login 🐪 🔻 🔝 🕶 🚔 🔻 Page 🕶 Safety 🕶 Tools 🔻 😥 register with the MyPlan system. Click the *Register User* link on the MyPlan Login page. The MyPlan User Registration page **User Login Page** will display. Please enter your user-id and password to log into the MyPlan secure website. Select Register User, if you do not have a MyPlan account. * User-ID: New Users click here to set up their User ID and Password Login Cancel Unlock User Account Forgotten Password * Denotes Mandatory Data

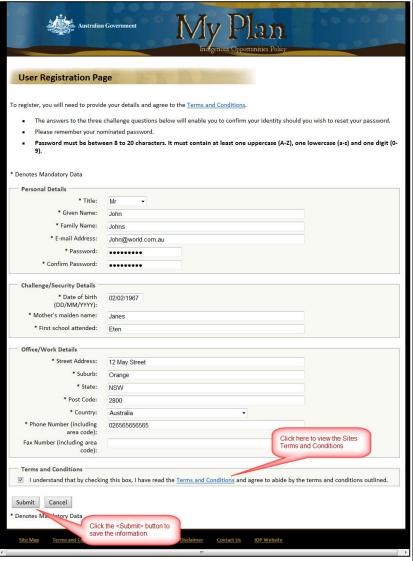
On the *User Registration* page you must enter information against all the mandatory fields (*).

You will be required to set a password that you will use to log on to the MyPlan site.

This password must meet the rules outlined at the top of the User Registration page.

Click the Terms and Conditions link.

A new window will open and MyPlan Terms and Conditions are displayed

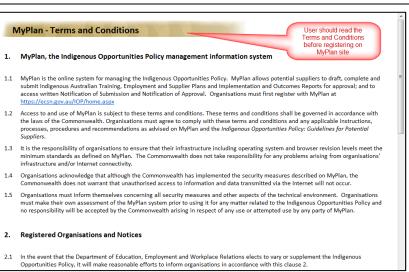


You must read through the information provided.

You can navigate back to the *User Registration* page either by closing the *MyPlan Terms and Conditions* window or selecting the *User Registration* window.

Click the Terms and Conditions checkbox.

Click the *Submit*> button. A User ID is generated by the system and displayed.



Your new User ID can now be used to log in to the MyPlan website.

Record your new User ID or print the web page and keep the information in a safe and secure place.

You can select the *Login* link to go to the *MyPlan Login* page.



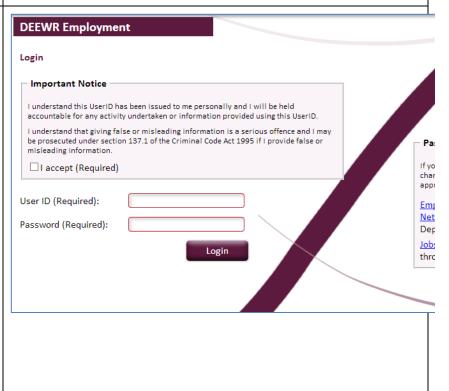
2.3 USER Login

Steps View

To login into the MyPlan website, enter your User ID and your password and click the *<Login>* button.



After clicking the MyPlan login link you will be directed to the following page. Enter your MyPlan User ID and password and click Login. Note: Do not use ESS User ID and Password as this will take you back to the MyPlan login page.



When you first login you may be asked to register your organisation.

If your organisation is already registered with MyPlan, please logoff and request your organisation's MyPlan administrator to add you to your organisation.

If your organisation is not registered with MyPlan, you can click the <*Register Organisation>* button to register your organisation.

Important: If you register your organisation you automatically become the Administrator for the organisation. The administrator user has access rights additional to a regular user.



2.4 REGISTER Organisation

Steps View If you elect to register your organisation the Organisation Profile page will display. **Organisation Profile** Denotes Mandatory Data On the Organisation Profile page, all fields preceded with an asterisk (*) Organisation Id: are mandatory. * Organisation Legal Name: Trading Name: * Australian / International: Australian Is your organisation locally or internationally based If your organisation is International * E-mail Address: select the International checkbox Registered Address In Australia (see below for more information). * Address Line 1: Address Line 2: Address Line 3: If the Mailing Address in Australia is * State: Select state ▼ same as the Registered Australian * Post Code: Address, you can select the * Fax Number: checkbox. Mailing Address in Australia Select the check box if Mailing Address is the same as the registered Australian address * Address Line 1: Address Line 3: * State: Select state • * Post Code: Key Contact * Title: Select title • * Given Name: * Position: Mobile Phone Number: * E-mail Address: * Title: * Family Name: * Position: Mobile Phone Number: * E-mail Address: Save Click Save button when all off the details have been recorded Checking 'International' will display the Overseas Address fields which This section will display if your organisation is flagged as international are mandatory with this selection. * Overseas Fax Number: The following information is optional for International

organisations:

- ABN
- Registered Address in Australia
- Mailing Address in Australia

Note:

International organisations should enter the above details if they are available, or provide them at the earliest opportunity.

When all details have been entered click the <Save> button.

The organisation is registered and an *Organisation ID* is generated.

You are now able to view the Navigation Menu bar on the left hand side of the page.

You can also view your details by clicking the *My Details* link or log-off from MyPlan by clicking the *Log Off link*.

Note:

The left hand navigation menu has sub-menus which are displayed on selection of a menu item. For example Organisation has:

- Profile
- User Administration
- Add Additional Contacts as submenus.



2.5 User Details

Steps View If you click the My Details link, your user details are displayed. You can update your details and My Details Welcome Graham Parkins! Log Of save the changes by clicking the **User Details** <Save> Button. Profile User Details * Title: Mr Additional Contacts * Given Name: * Family Name: Parkins * E-mail Address: graham.parker@deewr.gov.au * Phone Number (including 02456456456 Feedback Click the Save button to save any changes

2.6 Home Screen and Left Hand Navigation Menu

View **Steps** If you select the *Home* link from the left hand navigation menu the Home webpage is displayed. The Home page is the first page to come to MyPlan, the Australian Government's management information system for the Indigenous Opportunities Policy. MyPlan provides the central point for organisations to manage their Indigenous Training, Employment and Supplier Plans and report on progress with agreed commitments using the Implementation and Outcomes Report. be displayed if you are already For further information on the Indigenous Opportunities Policy, including access to the Indigenous Opportunities Policy Guidelines, please visit www.deewr.gov.au/iop. linked to your organisation. Notifications IMPORTANT: If an organisation is awarded a contract to which the Policy applies, the organisation must implement its Plan and report on outcomes. Where an organisation who has won a relevant contract(s) does not implement or take appropriate steps to implement its Plan, the Plan will be suspended and the organisation will not be permitted to participate in procurements to which the Policy applies until DEEWR is satisfied suitable steps have been taken to remedy the situation. Implementation of Plans must be targeted to the locality and project circumstances to ensure quality outcomes. For advice on how to implement a Plan, organisations should contact DEEWR at \boxtimes lop@deewr.gov.au. When you select the *Organisation* link from the left hand navigation menu it is expanded into sub-menu My Details Welcome Graham Parkins! Log Off options. The Organisation Profile is the default display. **Organisation Profile** * Denotes Ma The expanded submenu display for The left hand menu has additional Organisat an Administrator sub-menu options available under Additional Contacts Organisation Id: * Organisation Legal Name: Training Organisation Organisation if you have Trading Name: Training Organisation Outcomes Report administrator rights. * Australian / International: Notifications 15087651143 * E-mail Address: TTO@cyberone.com A user without administrator rights will have fewer sub-menu options available to them under the My Details Welcome Philippa Wood! Log Of Organisation menu. Profile * Denotes Man non Administrator Additional Contacts Organisation Details * Organisation Legal Name:

2.7 Link a User to Organisation

The *User Administration* sub-menu option is only available if you are an administrator (also referred as Admin user of the organisation).

Steps

When you select the *User Administration* sub-menu link, a list of users linked to your organisation is displayed.

To link another user to your organisation, click the <Link User> button.



The Link User to Organisation page will display.

Key in a valid Use Id and click the <Find> Button. The details of the user will display below.

Note: A user must register on the **MyPlan** website to have a valid User ID.



If the User ID is valid, the user details are displayed.

Click the <Add> button to link the user to your organisation.

If you click the *Clear* button the displayed details are cleared.

If you click the *<Close>* button the page will close and the *User List* page will display.



2.8 Providing Admin Access

Steps View Select the User Administration submenu link to display the User List for your Organisation. My Details Welcome Graham Parkins! Log Of You can select or deselect the Admin **User List** checkbox, as needed. Organisation ID: Click the <Save> button to save the Organisation Legal Name: Training Organisation changes. User Id Given Name Family Name E-mail address PARGRA0001 Graham graham.parker@deewr.gov.au Remove User View User Outcomes Report WOOPHI0001 Philippa PW@cyberone.com Wood Remove User View User Link User Save You can update a User's Administration access by checking or unchecking the Admin box Click the Save button to save any updates

2.9 Remove or Unlink User from Organisation



2.10 View User Details

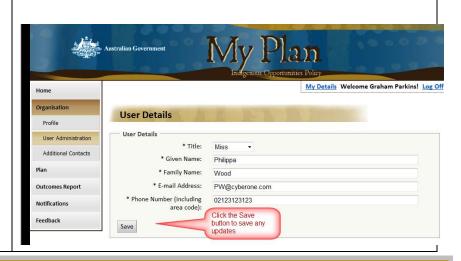


mar@cyberone.co Remove View

are listed here

The User Details will be displayed.

As an administrator you can update the user details and click <Save> to save the changes.



2.11 Additional Contacts

will display.

View **Steps** Your organisation can provide the details of additional contacts. Additional contacts can be added My Details Welcome Philippa Wood! Log Of and removed by both Admin and **Organisation Profile** non-admin users. * Denotes Ma Select the Additional contacts Clicking the Add Additional Contacts Additional Contacts Organisat menu option menu option. Organisation Id: Organisation Legal Name: Training Organisation Trading Name: **Note:** The additional contact does Training Organisation * Australian / International: AustralianInternational not need to be registered with your Feedback organisation. The Additional Contacts list is displayed. To add another contact to the list, My Details Welcome Graham Parkins! Log Of click the <Add Additional Contact> **Additional Contacts** button. Profile The Add Additional Contact page User Administration

Miss Mary

Jones

Add Additional Contact

Assistant Mgr

Click to add new Additional Contact

Additional Contacts

Notifications

To add a new contact you must provide all mandatory details and click the <OK> button.

The Additional Contacts page is redisplayed with the new contact added.



To remove an additional contact from your list select the [Remove] link from the list, against the contact.



You can view or make changes to the additional contact details by selecting *View* link against the required contact.

This opens the contact details in the *Additional Contact* page.

You can update the details and click the <OK> button to save any changes.



2.12 Change Password

View **Steps** You can change your password using the Change Password functionality. Display the Change Password page by selecting the Change Password **User Login Page** link on the MyPlan Login page. Please enter your user-id and password to log into the MyPlan secure website. Select Register User, if you do not have a MyPlan account. Account Login * User-ID: Login Cancel Click to change password Unlock User Account Forgotten Password * Denotes Mandatory Data To change your password you must enter your User ID, Old Password and New Password and click the <Submit> button **Change Password** password must meet these **Note:** Password must be chosen in Password must be between 8 to 20 characters. It must contain at least one uppercase (A-Z), one lowercase (a-z) and one digit (0-9). security requirements accordance with the password rules. Password cannot be the same as one of your 10 previous passwords. Password canno be changed within 48 hrs of creating a user account or choosing a new password. Enter your User If you click the <Cancel> button the Password must not contain your user-id, given name or surname. MyPlan Login page will be User Details redisplayed without changing the * User-ID: password. * Old Password: * New Password: * Re-enter New Password: Submit Cancel * Denotes Mandatory Data

2.13 Reset Password

View **Steps** If you have forgotten your password you can set a new password using the Forgotten (Reset) Password functionality. **User Login Page** Display the Forgotten (Reset) Please enter your user-id and password to log into the MyPlan secure website. Select Register User, if you do not have a MyPlan account. Password page by selecting the Account Login Forgotten Password link on the * User-ID: MyPlan Login page. Login Cancel Click to set a new password Unlock User Account Forgotten Password * Denotes Mandatory Data To change your password you must enter your User ID, answer the Security / Challenge questions and provide a new password. Forgotten (Reset) Password Click the <Submit> button to reset Password must be between 8 to 20 characters. It must contain at least one uppercase (A-Z), one lowercase (a-z) and one digit (0-9). Enter your User ID your password. Password must not contain your user-id, given name **User Details Note:** Password must be chosen according to the password rules. Challenge / Security Details If you click the <Cancel> button the * Date of birth (DD/MM/YYYY): Enter your challenge MyPlan Login page will be redisplayed without resetting your * First school attended: password. * New Password: * Re-enter New Password: Click to save new password Submit Cancel * Denotes Mandatory Data

2.14 Unlock User Account

2.14 Ulliock USEI ACCOUNT

Your account will be locked if you attempt to login five or more times with an incorrect password.

Steps

Locking your account will prevent access by an unauthorised person attempting various passwords.

You can unlock an account using the *Unlock User Account* functionality.

Display the *Unlock User Account* page by selecting the *Unlock User Account* link available in *MyPlan Login* page.

To unlock your account you must enter your *User ID* and answer the Security / Challenge questions.

Click the *<Submit>* button to unlock the account.

After unlocking your account you can login with your current password.

If you have forgotten your password you must use the Password reset function.





2.15 Footer

View **Steps** Footer Links are available at the ▼ 🔒 👣 🗶 👂 Bing https://ecsn.gov.au/IOP/Account.aspx/Logon bottom of all web pages in MyPlan File Edit View Favorites Tools Help X III Snagit x ♠Convert ▼ 🖺 Se system. 🚖 Favorites 🙀 💋 dnet - Learning Centre Te... 🙋 Identity Minder - Support ... 🙋 Web Slice Gallery 🕶 🐪 🔻 🔝 🔻 📑 🔻 Page 🕶 Safety 🕶 Tools 🕶 😥 🔠 🕶 🏉 The Indigenous Opportuni... 🏉 MyPlan - Login You can select any link at any time and the contents are displayed in a new web page. **User Login Page** Please enter your user-id and password to log into the MyPlan secure website. Select Register User, if you do not have a MyPlan account. Account Login * User-ID: * Password: Login Cancel Change Password Unlock User Account Forgotten Password These links will display additional information in a new window * Denotes Mandatory Data

3. View, Create and Update Plan

3.1 Display Plan List



When a Plan is created it is displayed in the list.

The **Plan Id** is a unique Id generated by the system. It is made up of the submission date of the plan (yyyymmdd) and ends in a numeric value that increases by one when a new plan is submitted

Click the *Plan Id* link to view the details of the Plan.



3.2 Navigating through the Plan

Steps View 7. What is the Approach to Market (ATM) number(s)* and what is its closing date(s)? **Bottom Navigation Bar** The Bottom Navigation Bar, (located You can navigate to any part of the Plan using the Bottom Navigation Bar near the bottom of the Plan page), is Previous Next Cancel Save View Summary used to Save or Cancel changes for the Plan, and to navigate forward and backward between Plan pages. This navigation bar is available for all Plan pages. **Note**: clicking the <*Next>* or < Previous > buttons on the Bottom Navigation Bar will automatically save all changes before displaying the next page. The *<Save>* button will save any changes made on the current page and redisplay the page. The < Cancel > button will discard all changes on the current page, and redisplay the page with the original information. The <*View Summary>* button will display the entire Plan as a PDF document that can be printed.

Top Navigation Bar

The Top Navigation Bar is used to navigate directly to any part of the Plan.

Warning: Selecting a page on the Top Navigation Bar will display the selected page without saving any changes made to the current page. All changes made on the current page will be discarded. (Compare with note above for



3.3 Create a New Plan

Bottom Navigation Bar).

Steps View The Part A of the Plan is displayed with Organisation and Key Contact information pre-populated from the My Details Welcome Graham Parkins! Log Of Organisation details entered earlier when you registered your Organisation. Plan ID ation Legal Name Expiry Date Delete 20110714PL00001 Training Organisation 15087651143 Submitted Create New Click to create new Plan

3.4 Plan - Part A

Steps

1. Organisation Information.

The Organisation details for the Plan is pre-populated from the information provided earlier in the Organisation details, and cannot be modified here.

View

2. Key Contact

Key Contact Details are prepopulated from the Key Contact information provided earlier in the Organisation detail. The Contact details may be modified here however they are mandatory.

3. Alternative Contact

Alternative Contact Details are mandatory and must be provided.

4/5. Reconciliation Action Plan

If you answer "Yes" to question 4 a valid URL Link to your Organisation's Reconciliation Action Plan must be provided in question 5.

The URL provided must be in the form of a valid URL that may be copy and pasted into a browser location bar and viewed in the usual way, for example:

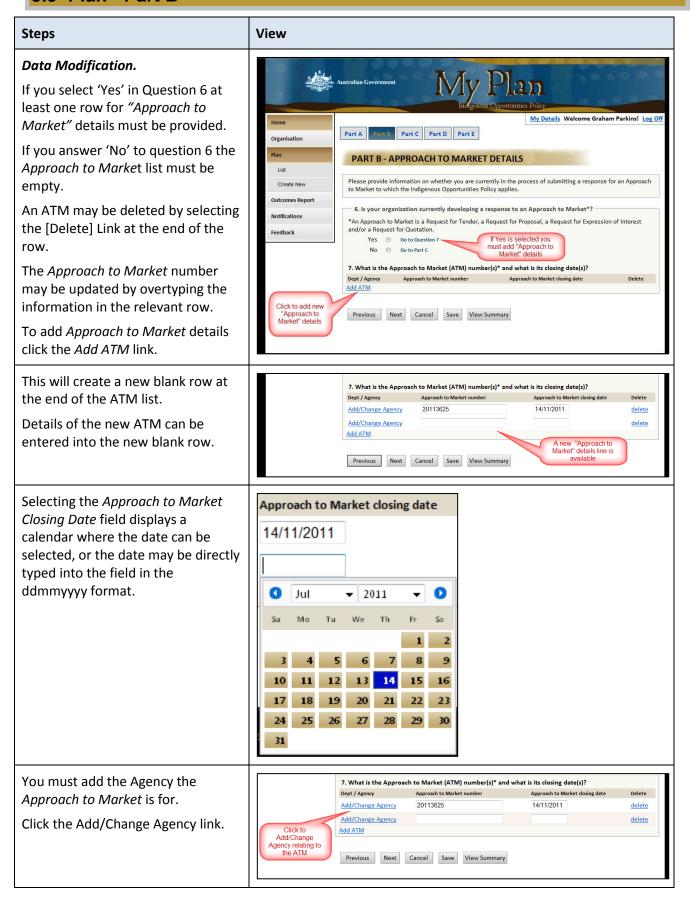
http://www.mycompany.com.au/Re conActionPlan.

When you have entered the required information click the <Next> button to go to the next section of the Plan or click the <Save> button to save the Plan as a draft

Note. Plan Part A contact details can be modified when the Plan is in Draft, Submitted, Assessed and Approved statuses. All other information can only be updated while the Plan is in Draft status.

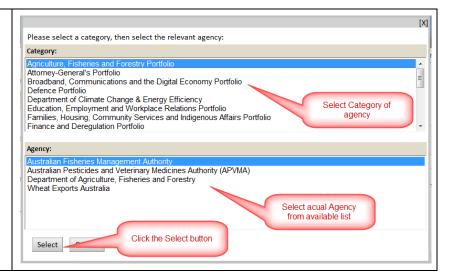
My Details Welcome Graham Parkins! Log Of Part A Part B Part C Part D Part E Organisation **PART A - ORGANISATION** List The following information is automatically populated from the organisation information previously provided. Please review it. If it is incorrect please <u>update your organisation information now</u>, otherwise proceed to Question 3 below Create New Outcomes Report Legal Name: Training Organisation Notifications Trading Name: Training Organisation ABN: 15087651143 Registered Business Address as appe Registered Address Line 1: 12 May street Registered Address Line 2: Registered Address Line 3: Suburb: State & Postcode: NSW 2800 You can update Key Contact information 2. Key Contact Title: Mr Given Name: Graham Family Name: Parkin Position: Manage Postal Address: 12 May street, , , orange, NSW, 2800 Mobile: GP@cyberone.com Go to Question 3 3. Alternative Contact Title: Given Name: You must add an Alternative Contact Family Name: Position: Postal Address: Mobile: 4. Does your organisation have a Reconciliation Action Plan (RAP)? If you answer "Yes" you must include a valid Web Address (URL) for your RAP Yes Go to Question 5 No Go to Part B 5. If you answered yes to Question 4 above, please provide a link to your RA Click the Next buttor section of the Plan Click the Save button to save a draft of the Plan Next Cancel Save

3.5 Plan - Part B

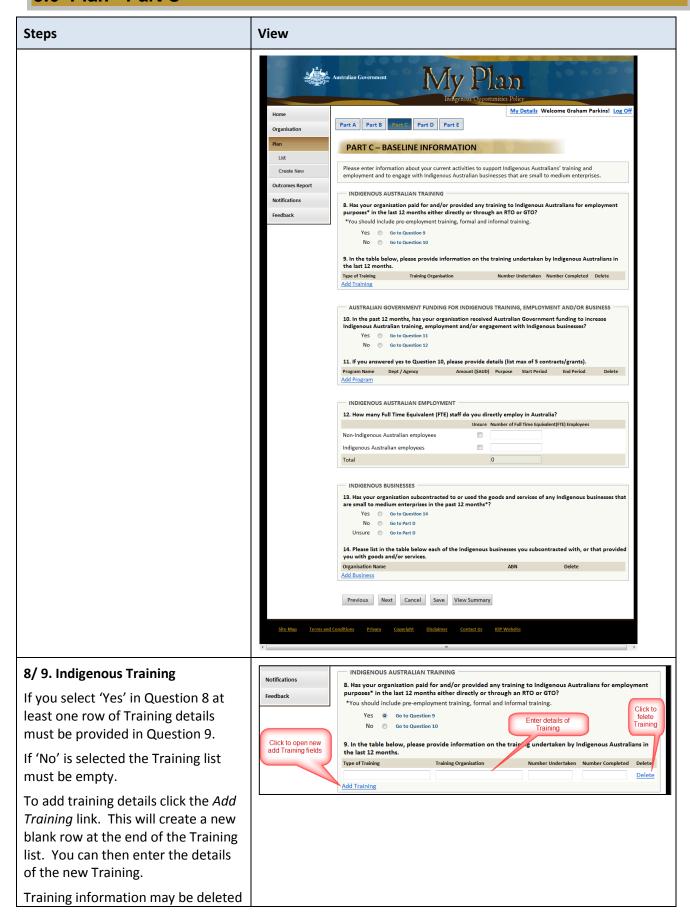


The Agency selection list is displayed.

You must first select a Category and then the relevant department may be selected from the agency list within the selected Category.



3.6 Plan - Part C



by selecting the [Delete] button at the end of the row.

Existing Training information may be updated by overtyping the information in the relevant row.

All fields must be entered. If any fields are blank when the Plan is submitted for assessment, an error message will be displayed.

10/11. Government Funding.

If you select 'Yes' in Question 10 at least one row of Funding Received details must be provided in Question 11.

If 'No' is selected the Funding Received list must be empty.

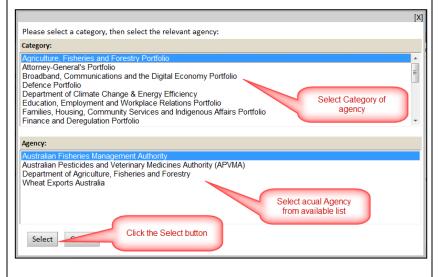
Clicking the Add Program link will create a new blank row at the end of the Funding Received list. Details of the new Funding Program can be entered into the new blank row.

A Funding Program may be deleted by selecting the Delete link at the end of the row.

Existing Funding Received information may be updated by overtyping the information in the relevant row.

See above for how to select the Agency the funding was received from and how to add dates using the Start Period or End Period field calendar





12. Indigenous Employment

Enter the number of Non-Indigenous employees and Indigenous employees in your business. If you are unsure, check *Unsure*.

All fields in a row must be entered. If any fields are blank when the Plan is submitted for assessment an error message will be displayed.

If an [Unsure] checkbox is selected, the associated number is disabled and set to zero.

The Total is automatically calculated.

INDIGENOUS AUSTRALIAN EMPLOYMENT 12. How many Full Time Equivalent (FTE) staff do you directly employ in Australia? Unsure Number of Full Time Equivalent(FTE) Employees Non-Indigenous Australian employees Indigenous Australian employees Total Click if unsure of actual numbers O Enter number of Indigenous employees

13/14. Indigenous Business

If you select 'Yes' in Question 13 at least one row of Indigenous Business details must be provided in Question 14.

If 'No' or Unsure is selected the Funding Received list must be empty.

Clicking the *Add Business* link will create a new blank row at the end of the Indigenous Business list. Details of the new Indigenous Business can be entered into the new blank row.

All fields in a row must be entered. If any fields are blank when the Plan is submitted for assessment an error message will be displayed.

An Indigenous Business may be deleted by clicking the *Delete* link at the end of the row.

Existing Indigenous Business information may be updated by overtyping the information in the relevant row.



3.7 Plan - Part D

Steps View Part D consists of four sections: 1. Training: 2. Employment, My Details Welcome Bob Roberts! Log Off 3. Business, and Part A Part B Part C Part D Part E 4. General. PART D - STATEMENT OF COMMITMENT TO ACTIONS Click the Category buttons to move To complete Part D, please select the actions you commit to undertake to support Indigenous Australians' training, employment and business opportunities should you win a contract from the Australian government that is valued over \$5 million (\$6 million for construction) and involves activity in a region with a significant Indigenous Australian population. between the four sections and Outcomes Report record your organisations actions. You must select a minimum of 4 actions in total, including at least one action from each category (Training, Employment, Business and General) below: Notifications Each Part D section is displayed Please note that DEEWR is more interested in actions that your organisation is actually able to implement, rather than the number of actions you select. In selecting what actions you commit to undertake you should be aware that should you win a contract to which the policy applies you need to report to DEEWR annually on the implementation of each action and describe the evidence you have as proof of implementation. below the Category Buttons. Only the section details are shown below. Click each category to record Actions Record your organisations Actions against each category Clicking a Category Button will Employment here automatically save the information 15. Training Specific Activities. Select at least 1 activity under this Category Set targets for Indigenous Australian training and implement strategies for meeting those targets (Please specify targets in 'Other Training Activity' box) in the current page before displaying the next category. **Note**: Do not use the <Next> and <Previous> buttons to navigate between categories. **Training** Employment General 15. Training Specific Activities. Select at least 1 activity under this Category Click the <Training> button to Set targets for Indigenous Australian training and implement strategies for meeting those targets (Please specify targets in 'Other Training Activity' box) display the Training specific activity Work with schools, education and training providers, Job Services Australia and community groups to provide prelist. employment training to Indigenous Australian Use State, Territory and Australian Government training programs to address training needs and opportunities for You must record at least one local Indigenous Australians to assist them with pathways into my organisation Build relationships with student bodies, universities and other educational organisations to scope, develop and implement an Aboriginal and Torres Strait Islander internship, scholarship, accredited training and/or secondment program. Training specific activity from this within my organisation category, either a predefined Scope, develop and implement an Indigenous Australian traineeship, graduate, School-Based Apprenticeship, on-the-job training, Australian Apprenticeship and/or internship program within my organisation activity or an alternate activity. or more other Training activities Promote on site training of Indigenous Australian persons working for contractors, subcontractors and project partners You can select a predefined activity Other Training Activity 1 by clicking the relevant checkbox or Other Training Activity 2 select an alternate activity by filling in the details in one of the Other Other Training Activity 3 Training Activity text boxes. Other Training Activity 4 You may record up to a maximum of 10 activities, with any mix of predefined and other activities. Previous Next Cancel Save View Summary

Employment

Click the <Employment> button to display the Employment specific activity list.

You must record at least one Employment specific activity from this category, either a predefined activity or an alternate activity.

You can select a predefined activity by clicking the relevant checkbox or select an alternate activity by filling in the details in one of the *Other Employment Activity* text boxes.

You may record up to a maximum of 10 activities, as any mix of predefined and other activities.

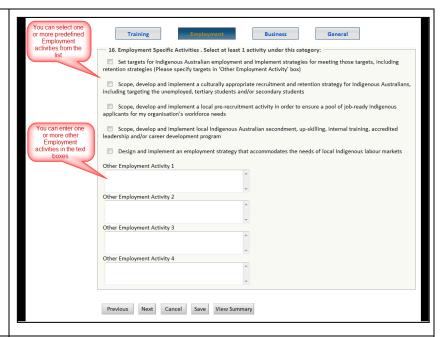
Indigenous Business

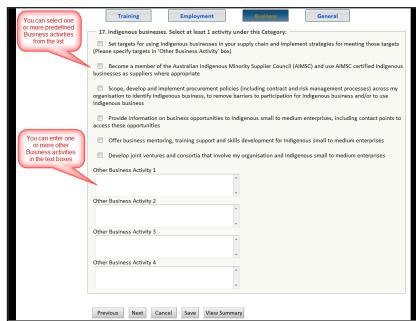
Click the <Business> button to display the Business specific activity list.

You must record at least one Business specific activity from this category, either a predefined activity or an alternate activity.

You can select a predefined activity by clicking the relevant checkbox or select an alternate activity by filling in the details in one of the *Other Business Activity* text boxes.

You may record up to a maximum of 10 activities, as any mix of predefined and other activities.





General Activities

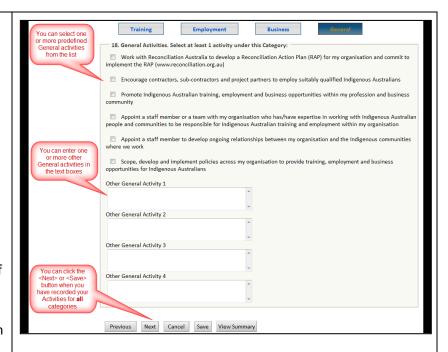
Click the <General> button to display the General activity list.

You must record at least one General activity from this category, either a predefined activity or an alternate activity.

You can select a predefined activity by clicking the relevant checkbox or select an alternate activity by filling in the details in one of the *Other General Activity* text boxes.

You may record up to a maximum of 10 activities, as any mix of predefined and other activities.

You can now click the <Next> button to move to Part E of the Plan.



3.8 Plan - Part E

Steps

Declaration

You must select all three checkboxes to signify your agreement to the conditions.

Click the <Submit Plan for
Assessment> button to submit the
Plan to the IOP Administrator for
assessment.

A confirmation message will be displayed.

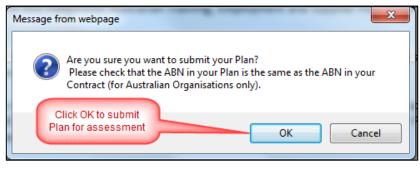
View



It is important that you have quoted the correct ABN for your company (for Australian organisations only). If you are satisfied your ABN is correct (or not required in the case of international organisations), click the <*OK*> button.

If any errors are detected, they will be listed near the top of the page.

If no errors are detected, a message will be displayed indicating successful submission of the Plan, and an email will be sent to your



nominated email address confirming successful Plan submission.

4. Outcomes Report

4.1 Create New Outcomes Report

View **Steps** Your Organisation must have an Approved Plan for an Outcomes Report to be created. Welcome Graham Parkins! Log Of Click the *Create New* Sub menu link Part A Part B Part C under the Outcomes Report menu in PART A - DO I NEED TO SUBMIT A REPORT? the left hand Navigation bar. Does your organisation currently have a contract (or contracts) with the Australian Government to which the Indigenous Opportunities Policy applies? (Note each contract must be valued at over \$5 million - \$6 million in construction - and include activity in a region with a significant Indigenous Australian population) Part A of the Outcomes Report is automatically displayed. you do not need to provide further information; however if you did not win a contract but you impler your Plan, you may report on your implementation of the Plan should you choose to do so. Will the contract be, or will any of the contract contracts have been, in place for more than 8 months (by the anniversary of DEEWR's approval of your Plan)? **Note:** A 'Draft' Outcomes Report does not have a unique Outcomes Yes Go to Question 3 you do not need to provide further information; however if you did not win a contract but you implementation of the Plan should you choose to do so. Report Id (this is generated when an Report Outcomes Report is submitted). **Bottom Navigation** Submit the completed Report Previous Cancel Save Submit Outcomes Report View Summary en adding a Report The Bottom Navigation Bar, located near the bottom of the Report page, may be used to Save or Cancel changes for the Report, and to navigate forward and backward between Plan pages. Options will vary depending on the Plan page. The < Cancel > button will discard all changes on the current page, and redisplay the page with the original information. The <Save> button will save any changes made on the current page and redisplay the page. The <Submit Outcomes Report> button submits a 'Draft' Outcomes Report to the IOP Administrator. The <*View Summary>* button will display the entire Report as a PDF document that can be printed. Note: clicking the <Next> or <Previous> buttons on the Bottom

Navigation Bar will <u>automatically</u> <u>save</u> all changes before displaying the next page.

Top Navigation

The top navigation Bar, located near the top of the Outcomes Report page, may be used to navigate directly to any part of the Report.

Warning: Selecting a page on the Top Navigation Bar will display the selected page <u>without saving</u> any changes made to the current page. All changes made on the current page will be discarded.



4.2 Outcomes Report - Part A

Steps View Part A- Do I need to submit a Part B Part C Report? PART A - DO I NEED TO SUBMIT A REPORT? Part A of the Outcomes Report is 1. Does your organisation currently have a contract (or contracts) with the Australian Government to which automatically displayed. the Indigenous Opportunities Policy applies? (Note each contract must be valued at over \$5 million - \$6 million in construction - and include activity in a region with a significant Indigenous Australian population) Question 1 is mandatory Yes Go to Question 2 oud o not need to provide further information; however if you did not win a contract but you implemented your Plan, you may report on your implementation of the Plan should you choose to do so. If your answer to Question 1 is 'No' 2. Will the contract be, or will any of the contract contracts have been, in place for more than 8 months (by then the remaining Outcomes the anniversary of DEEWR's approval of your Plan)? Report is not mandatory Details of your organisation's Yes Go to Question 3 Approach to Market will be you do not need to provide further information; however if you your Plan, you may report on your implementation of the Plan sl listed here If your answer to Question 2 is 'Yes', 3. If you answered yes to Question 2, please provide details of each of the relev contracts in the table then Question 3 is mandatory below. Approach to Market Department Department Department Australian Government Market Department Market Department White Activity ID Contract Value-GST indicated Australian Government William Contract Value-GST indicated Australian Government William Contract Value-GST indicated Australia Click the Add ATM link to answer Completion Edit Delete incl (\$AUD) Question 3. Department of Education, 789789 10000 10/07/2010 15/07/2011 ACT Edit Delete Test **Note**: You can edit ATM details by Employment and Workplace Relations clicking the Edit link Add ATM You can delete ATM details by *The cumentation available from the AusTender ite and is Click to add details of your usually p arket documentation. organisation's Approach to Click to delete clicking the delete link Market

Go to Part B

On clicking the Add ATM link the Part A – Add relevant details page is displayed.

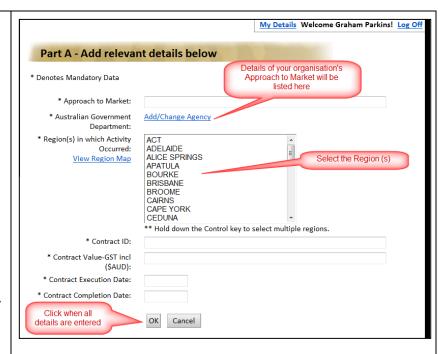
All the fields on the Add or Edit Part A page are mandatory (and are marked with an asterisk).

Click the Add/Change Agency link to select or update an Australian Government Department.

You can click the View Region Map link to view the Region Map and select the relevant region (see Appendix B for region map). You can select multiple Regions by using the Control Button on the Keyboard.

Click the <*OK>* button to save all the information provided and return to 'Part A'. Select the [Cancel] button if you do not wish to save the information provided and return to 'Part A'.

When you have completed all of the details in Part A click the <Next> button.



4.3 Outcomes Report - Part B

View

Part B – My Actions, Activities and Evidence

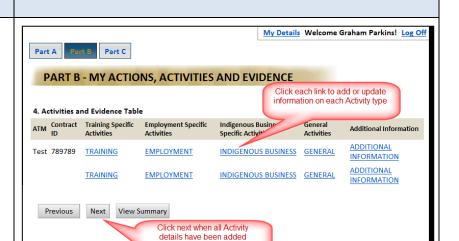
All of the ATMs you added in Question 3 of 'Part A' will be displayed in this Table.

Steps

For each ATM you must provide information for Training, Employment, Indigenous, and General Activities. The Additional Information is optional

A Blank row is available for cases where there is no ATM to allow you to add information for Training, Employment, Indigenous, General Activities or Additional Information.

Select the relevant links to provide information for each of the Training, Employment, Indigenous, General Activities or Additional Information.

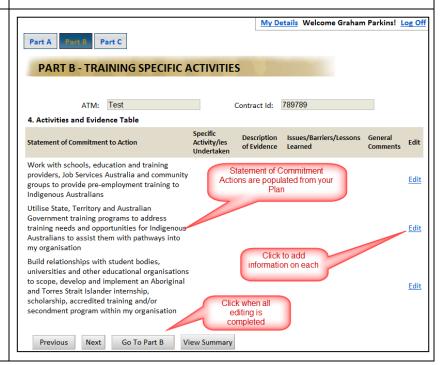


Training Activities

Click the *Training* link. The 'Part B – Training Specific Activities' page will be displayed with the ATM and Contract ID for the training.

The 'Statement of Commitment to Action' for the ATM is autopopulated from the Plan.

Click the *Edit* link to provide information on Training activities for each 'Statement of Commitment to Action'.



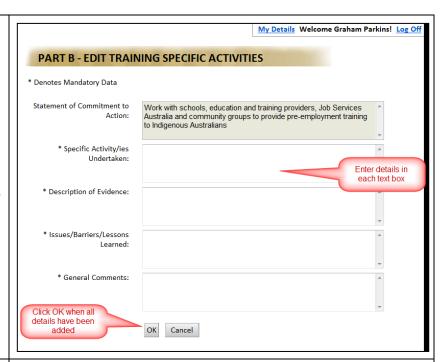
The 'Part B – Edit Training Specific Activities' page is displayed.

The 'Statement of Commitment to Action' field is auto populated from the Plan and is Read-only.

All of the other fields are mandatory (marked with an asterisk) in this page.

Select the *[OK]* button to save all the information provided and return to 'Part B – Training Specific Activities' page.

Select the [Cancel] button if you do not wish to save the information provided and return to 'Part B – Training Specific Activities' page.



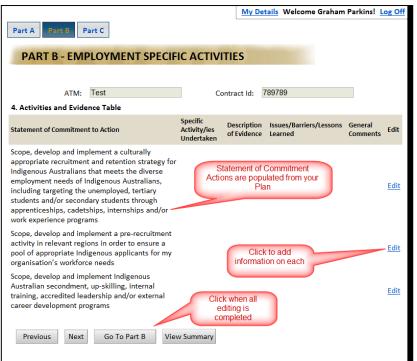
Employment Activities

Click the *Employment* link. The 'Part B – Employment Specific Activities' page will display.

The ATM and Contract ID for the Employment are displayed on this page.

The 'Statement of Commitment to Action' for the ATM is autopopulated from the Plan.

Click the *Edit* link to provide information on Employment activities for each 'Statement of Commitment to Action'.



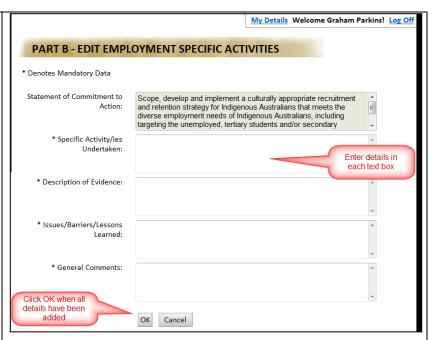
The 'Part B – Edit Employment Specific Activities' page is displayed.

The 'Statement of Commitment to Action' field is auto populated from the Plan and is Read-only. All of the other fields are mandatory (marked with an asterisk) in this page. Enter details in all of the mandatory fields.

Select the [OK] button to save all the information provided and return to

'Part B – Employment Specific Activities' page.

Select the [Cancel] button if you do not wish to save the information provided and return to 'Part B – Employment Specific Activities' page.



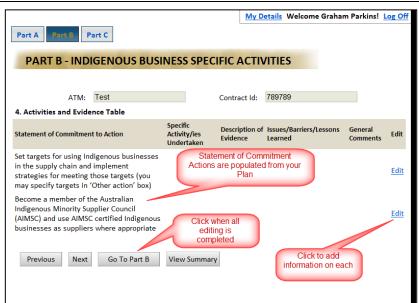
Indigenous Business Activities

Click the *Indigenous Business* link. The 'Part B – Indigenous Business Specific Activities' page will display.

The ATM and Contract ID for the Indigenous Business are displayed on this page.

The 'Statement of Commitment to Action' for the ATM is auto populated from the plan.

Click the *Edit* link to provide information on Indigenous Business activities for each 'Statement of Commitment to Action'.



The 'Part B – Edit Indigenous Business Specific Activities' page is displayed.

The 'Statement of Commitment to Action' field is auto populated from the Plan and is Read-only. All of the other fields are mandatory (marked with an asterisk) in this page. Enter details in all of the mandatory fields.

Select the [OK] button to save all the information provided and return to 'Part B – Indigenous Business Specific Activities' page.

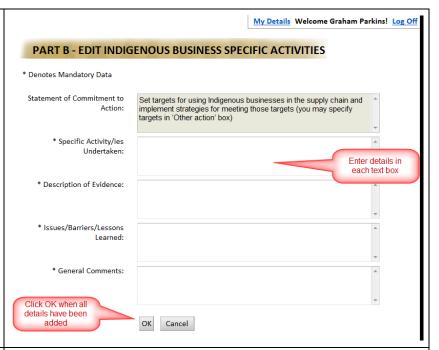
Select the [Cancel] button if you do not wish to save and return to 'Part B – Indigenous Business Specific Activities' page.

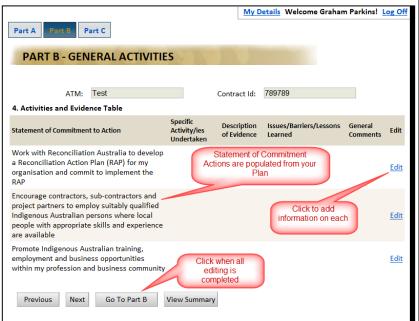
General Activities.

Click the *General* link. The 'Part B – General Activities' page will be displayed with the ATM and Contract ID.

The 'Statement of Commitment to Action' for the ATM is autopopulated from the Plan.

Click the *Edit* link to provide information on General Activities for each 'Statement of Commitment to Action'.





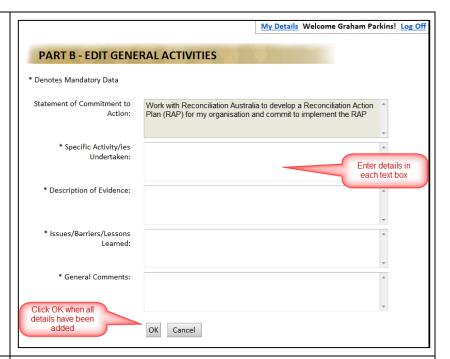
The 'Part B – Edit General Activities' page is displayed.

The 'Statement of Commitment to Action' field is auto populated from the Plan and is Read-only.

Enter details in all of the other fields are mandatory (marked with an asterisk).

Select the [OK] button to save the information provided and return to 'Part B – General Activities' page.

Select the [Cancel] button if you do not wish to save the information provided and return to 'Part B – General Specific Activities' page.



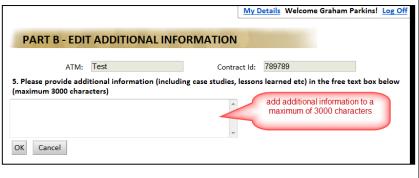
Additional Information

Click the Additional information link. The 'Part B – edit Additional Information' page will be displayed with the ATM and Contract ID.

Enter details in the textbox and click the [OK] button to save all the information provided and return to 'Part B 'Part B' page.

Click the *Cancel>* button if you do not wish to save the information provided and return to 'Part B' page.

Click the <Next> button.



4.4 Outcomes Report - Part C

Steps	View

Part C Update of Baseline Data Training

If Part B - Question 4 is answered, then Question 6 in Part C is mandatory.

If the answer to Question 6 is 'Yes' at least one row for Question 7 must be provided.

If the answer is 'No' then Question 7 must be empty.

All the Columns in Question 7 are mandatory.

Update any existing information in Question 7 by overtyping the information in the relevant row.

Select the [Add Training] link to display a new blank row in the table in Question 7.

Select the [Delete] link to delete a particular row of information in Question 7.



Funding

If the answer to Question 6 is 'No' or if Question has been answered, then Question 8 is mandatory.

If the answer to Question 8 is 'Yes' then at least one row for Question 9 must be provided.

If the answer is 'No' then Question 9 list must be empty.

All of the Columns in Question 9 are mandatory.

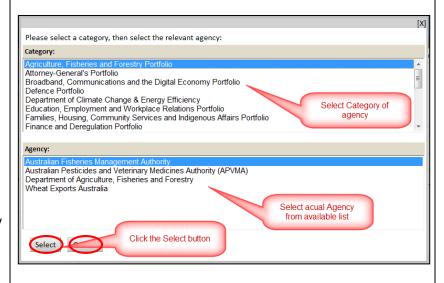
Update existing information in Question 9 by overtyping the information in the relevant row.

Select the [Delete] Link to delete a particular row of information in Question 9.

Select the [Add/Change Agency] link to select the Commonwealth Agency that provided the Funding.

Click on the [Select] button to select a Department from the Agency list within the selected Category.

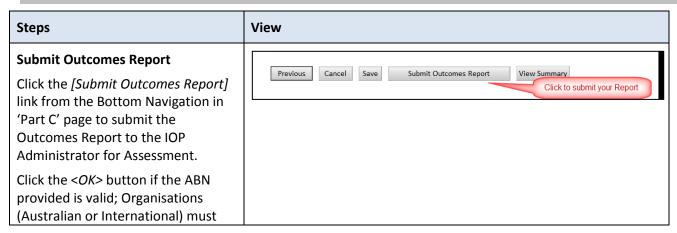




Click on the [Cancel] button if you do not wish to save the selected Department and return to 'Part C' page. **Indigenous Australian** If the answer to Question 8 is 'No' INDIGENOUS AUSTRALIAN EMPLOYMENT then Question 10 is mandatory. 10. How many Full Time Equivalent (FTE) staff do you directly employ in Australia? Unsure Number of Full Time Equivalent(FTE) En To answer Question 10, either select Non-Indigenous Australian employees the Unsure checkbox or provide the each text box Indigenous Australian employees Number of Employees. Total 0 The Total field in Question 10 INDIGENOUS AUSTRALIAN SUPPLIERS displays the total of the Number of 11. Has your Organisation subcontracted to or used the goods and services of any Indigenous business that Employees fields if these fields have are small to medium enterprises in the past 12 months * Yes Go to Question 12 numeric values in them. No 🔘 Click to delete information If the answer to Question 11 is 'Yes' 12. Please list in the table below each of the Indigenous businesses you subcontracted with, or that provi then Question 12 is mandatory you with goods and/or services. Enter details in **Organisation Name** Update existing information in each text box Question 12 by overtyping the Add Organisation . Click link to add Organisation information in the relevant row Click the [Add Organisation] link to add a new blank row to the Table in Question 12 where information can be added. Click the Delete link to delete a particular row of information in Question 12. **Update Outcomes Report** The Outcomes Report can only be updated when it is in the 'Draft'

4.5 Submit Outcomes Report

status. An Outcomes Report cannot be updated once it is submitted.



provide a valid ABN for the Contracts quoted in the Plan.

Click the *<Cancel>* button if you do not wish to submit the Outcomes Report for assessment.

4.6 List and View Outcomes Report

Steps

Click the *List* link to view the 'List' page for all the Outcomes Reports for the Organisation.

If more than one page of Outcome Reports are available the <Next> and <Previous> buttons will display. Use these to move between pages.

Click the [Outcomes Report ID] or [Draft] link to view an Outcomes Report.

Click the [Delete] link to delete a 'Draft' Outcomes Report.



Click List link

5 Notifications

5.1 List and View Notifications

Steps

Click the *List* sub-menu link under the Notifications menu in the left hand navigation bar.

The Notification List page with all of the Notifications sent to your Organisation and from your Organisation will be displayed.

If more than one page of Notifications are available the <Next> and <Previous> buttons will display. Use these to move between pages.

View

View



Click the [View] link to view the PDF attachment that was sent with the Notification.



Our Ref: 20110714PL00001 - PLNSUB

Mr Graham Parkin Manager Training Organisation

12 May street orange NSW 2800

14/07/2011

Dear Mr Parkin

Indigenous Opportunities Policy - Indigenous Australian Training, Employment and Supplier Plan Notification of Submission - 20110714PL00001

Thank you for submitting an Indigenous Australian Training, Employment and Supplier Plan to the Department of Education, Employment and Workplace Relations for approval. Your Plan is now being reviewed by the Department to ensure that it is consistent with the Indigenous Opportunities Policy. You will receive notification of the outcome of the assessment within 15 working days.

This letter confirms that you have submitted an Indigenous Australian Training, Employment and Supplier Plan (Plan Identification Number: 20110714PL00001) under the Australian Government's Indigenous Opportunities Policy. You should attach a copy of this Notification of Submission to your tender application if requested to do so in an Approach to Market documentation.

You should read the *Indigenous Opportunities Policy: Guidelines for Potential Suppliers* for further information about implementing your Plan and reporting on the outcomes you achieve under your Plan. You should also visit the Indigenous Opportunities Policy website (https://deewr.gov.au/lop) which provides information on the Policy and information to assist you in implementing your Plan.

If you have any questions about matters referred to in this letter, please contact the Department at iop@deewr.gov.au. Please cite your Plan Identification Number (20110714PL00001).

Yours sincerely

Indigenous Opportunities Policy Coordinator Australian Government Department of Education, Employment and Workplace Relations Address CS0MA4, GPO Box 9880, Canberra ACT 2601

DEEWR acknowledges the traditional owners of country throughout Australia and their continuing connection to land, sea and community. We pay our respect to them and their cultures, and to the elders both past and present.

6 Feedback

6.1 Send Feedback

Steps

Click the [Feedback Form] sub-menu link under the Feedback menu in the left hand navigation bar.

Enter in the Subject, Plan Id and Message (these are all mandatory fields).

Click the *Submit>* button to send the Feedback to the IOP Administrator.

Select the *Cancel>* button if you do not wish to send the Feedback to the IOP Administrator.

View



6.2 List and View Feedback

Steps

View

Click the *List* link to display the Feedback List page.

This displays a list of all the Feedback records sent from your Organisation and received from the IOP Administrator.

If more than one page of Feedback are available the <Next> and <Previous> buttons will display. Use these to move between pages.

Click on the [Summary] link to view the Feedback record.

Alternatively, if there is an attachment included in the feedback, click the [View Summary] link to view the PDF attachment that was sent with the Feedback.



7 Appendix

7.1 Appendix A - Hints and Tips

The following section provides you with a list of hints and tips to help you utilise the website more efficiently.

- To register to access the website, select on the [Register User] link located towards to the top of the page.
- When registering to access the website, please ensure you read the password rules carefully. The password must be between 8 to 20 characters. It must contain at least one uppercase (A-Z), one lowercase (a-z) and one digit (0-9).
- Please ensure you keep your User ID and password in a secure place as the website does not email you
 your User ID and/or password. If you lose your User ID and/or password you will not be able to access
 the website.
- If your mailing address is the same as your registered business address, select the *Mailing Address* tick box. When you select the *Mailing Address* tick box the system will pre-populate the data from the registered business address field. This saves you entering the same details in twice.
- To link or remove a user to your organisation, select the *Organisation* link on the left hand navigation bar, then the *User Administration* sub-menu tab.
- To grant or remove Administrator rights for one or more users in your Organisation, select the *Organisation* link on the left hand navigation bar then the *User Administration* sub-menu tab. Either select or un-select the Admin tick-box.
- To add or modify any additional contacts, select on the *Organisation* link on the left hand navigation bar, then the *User Administration* sub-menu tab.
- To modify Organisation Details, Key Contact or Alternative Contact Details, select the *Organisation* link on the left hand navigation bar then the *Profile* sub-menu tab.
- '*' denotes mandatory data where an '*' exists next to a field you must enter in data into that field.
- In Plan, Part C, Question 12, or In Outcomes Report, Part C, Question 10, if you select the 'Unsure' tick-box you will not be able to enter in a number in the Number of Full Time Equivalent (FTE) Employees field. To enter a number, un-tick the 'Unsure' tick-box.
- Read the instructions outlined on the various pages carefully as this information will assist you in completing a Plan or Outcomes Report with minimal errors.
- View the summary of the Plan by selecting the *Plan* tab on the left hand navigation bar then the *List* sub-menu tab. Select the relevant Plan Id link then the *View Summary* button at the bottom of the page.
- For Outcomes Report, view the summary of the Plan by selecting the *Outcomes Report* tab on the left hand navigation bar then the *List* sub-menu tab. Select the relevant Outcome Report Id link then the *View Summary* button at the bottom of the page.
- Navigate from page to page by using the Next and Previous links on the bottom of the page.
- Navigate between Parts of the Plan or Outcomes Report using the Part A, Part B etc links.
- A common error message area at the top of the page displays errors (in red) associated within the Plan or Outcomes Report when you submit either.
- A field is greyed out indicates that you are not able to enter any data into that field.
- It is highly recommended that you regularly save your work (select the *Save* button at the bottom of the page) to minimise the chance of losing any data you may have entered into the website.
- It is highly recommended that when creating a Plan or Outcomes Report (in draft status), and you start entering data into a row, that you enter data into each field within that row and the click *Submit*. This will minimise the number of errors you may encounter as error messages will be displayed for all parts (e.g. Part A, B, C etc) if you have forgotten to enter data into mandatory fields.
- In a Plan or Outcomes Report:

- The Select Agency link allows you to add one or more Department Agencies.
- The Add ATM link allows you to add in one or more ATM's.
- If you have entered more than one ATM in question 3 of the Outcomes Report you must also enter in data in Question 4 for each ATM you entered in Question 3.
- Prior to creating a new feedback record (using the feedback form), do a copy and paste of your Plan ID
 so that you can paste this into the Plan Id field. If you navigate away from the feedback form you will
 lose any data that you have entered previously.
- You are able to save or print notification letters or feedback records relevant to your organisation only. This is dependent on your internet browser and the printers installed on your PC.
- Currently there is no mechanism to send feedback prior to submitting a plan as a feedback record requires either a Plan Id or Outcomes Report Id.

7.2 Appendix B – Region Map

