

Wireless Broadband

Installing the USB Stick

User Guide

1. Insert your USB stick into your USB Port
2. This pop up window (Fig 1) should appear.

Fig 1



3. If you don't automatically see this pop up box, go to Explore by right clicking on Start, Navigate to (Drive:) Wireless BB and choose the file Auto Run - Application.

4. Depending on your security settings you may be asked to 'Allow' the .exe file to run. Select 'Allow'. The Setup Wizard will appear (Fig 2)

Fig 2



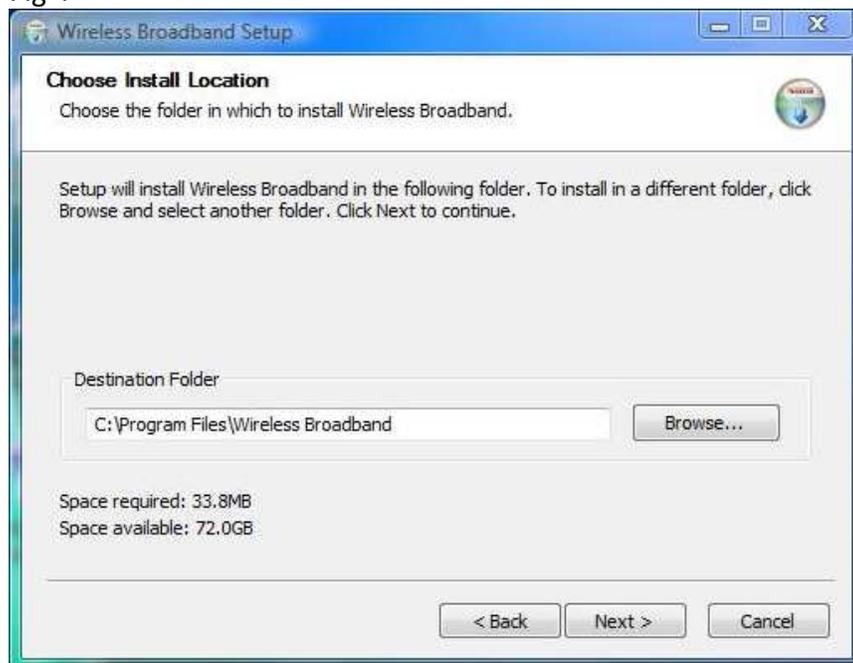
Fig 3



6. Click 'I Agree' if you agree to the License terms (Fig 3)

7. Select the folder you want the software to be installed in. (Fig 4) Once you have made your selection, click the Next > button.

Fig 4



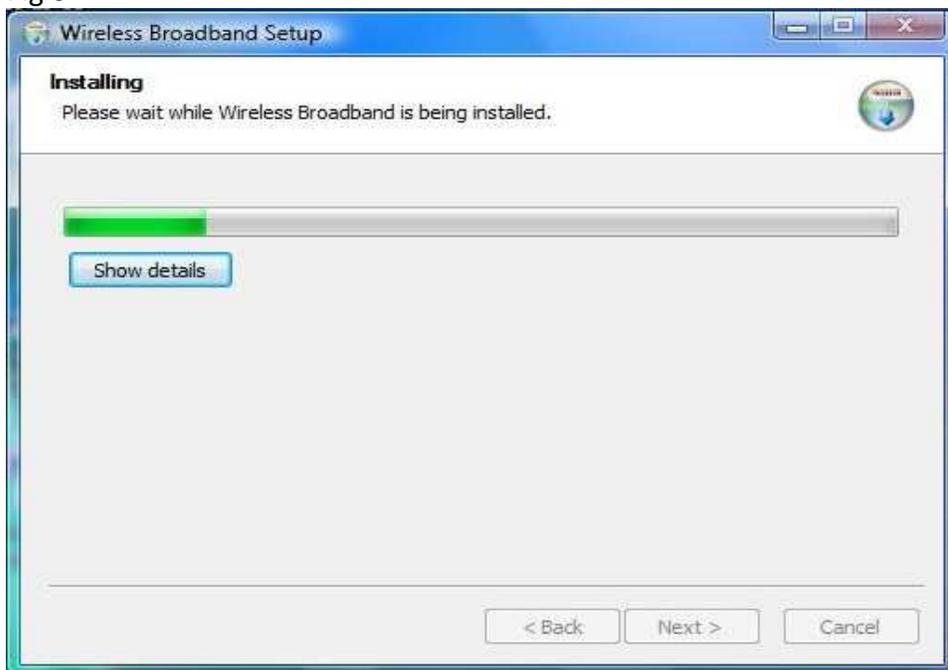
8. The 'Choose Start Menu Folder' will pop up automatically (Fig 5).

Fig 5



9. Click Install once you are happy with the Folder Name.

Fig 6



10. You will see this screen while Wireless Broadband is installing

Fig 7



11. Click on Finish

Fig 8



12. The SP Code to enter is **330M1** See Fig 9

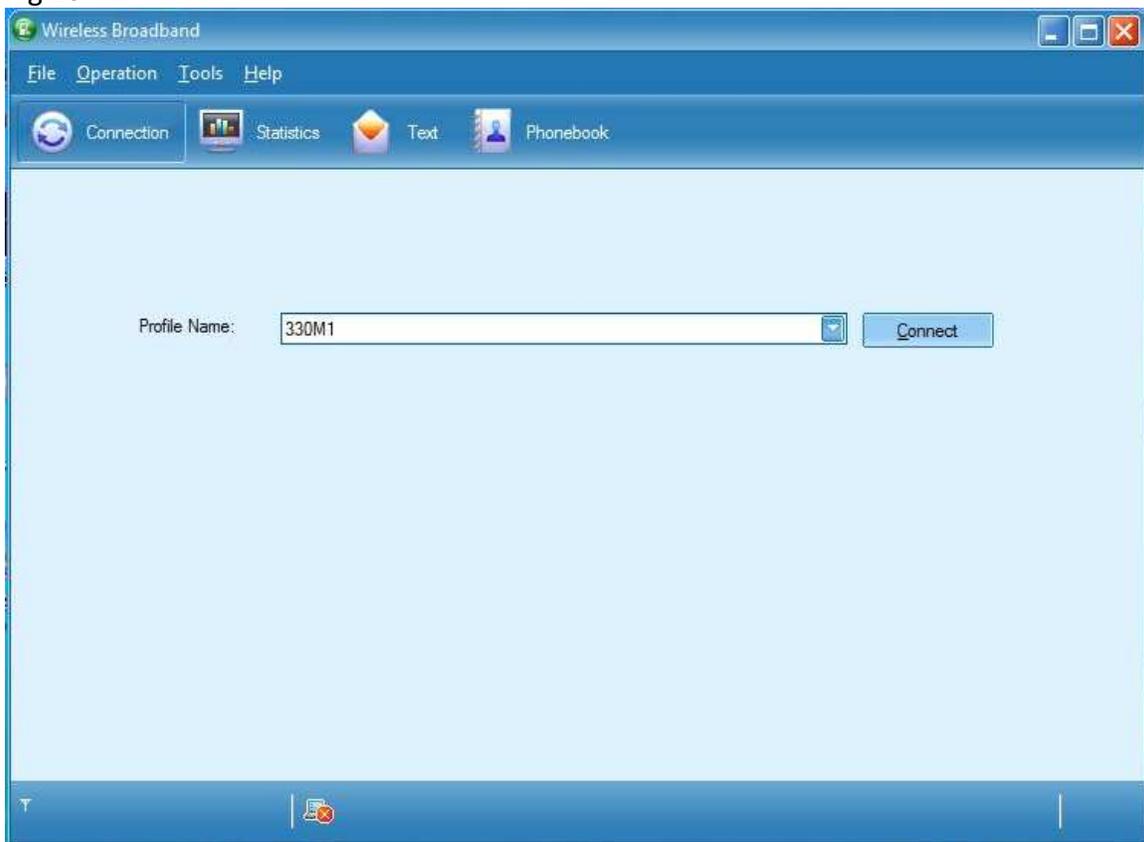
Fig 9



13. Click OK

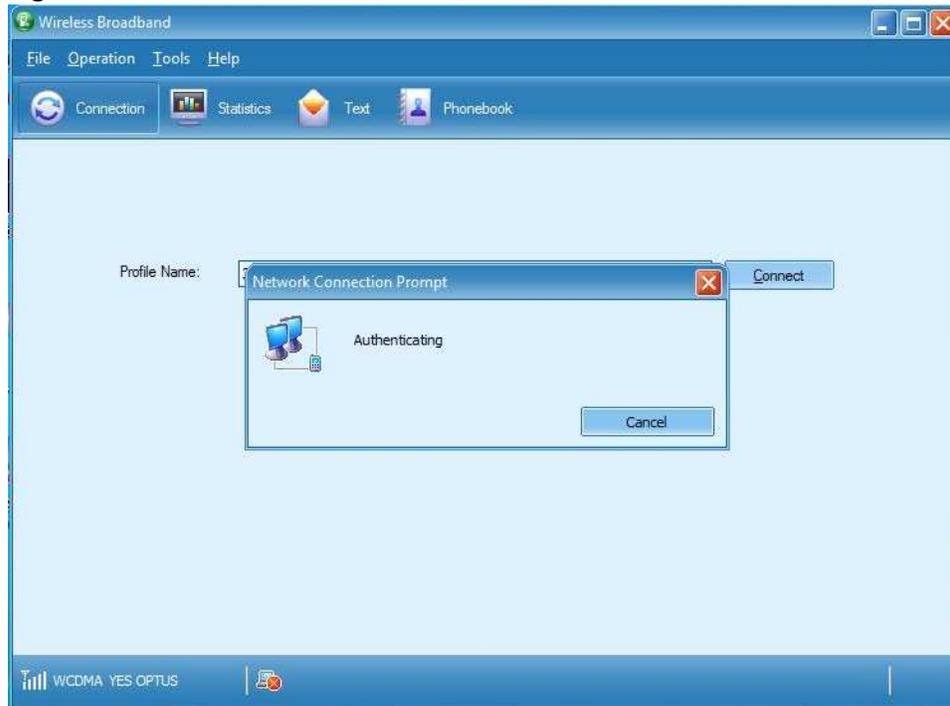
14. Once you have clicked OK, you will see the Connection Window (Fig 10)

Fig 10



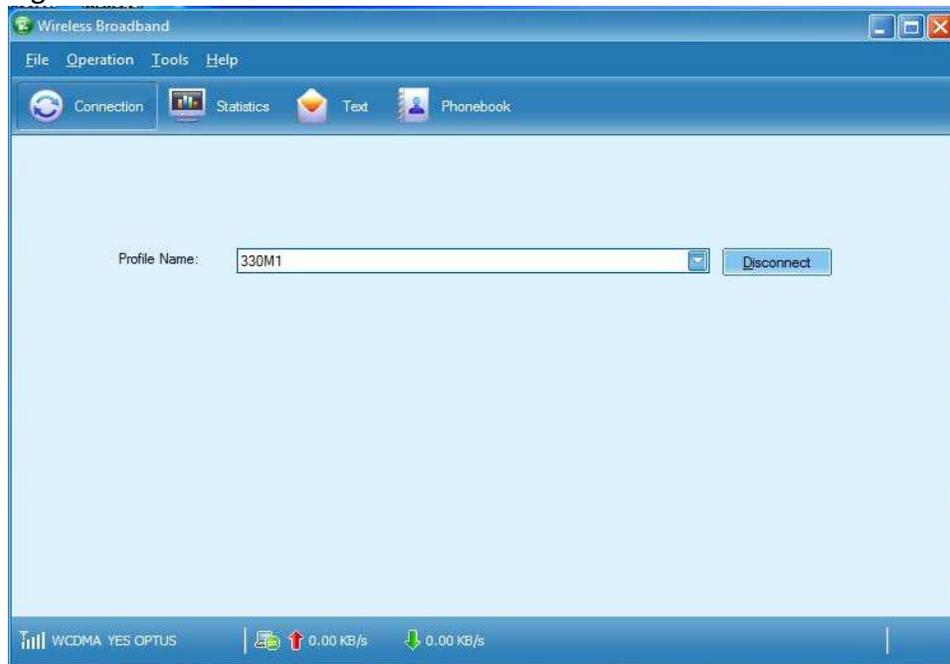
15. Click Connect

Fig 11



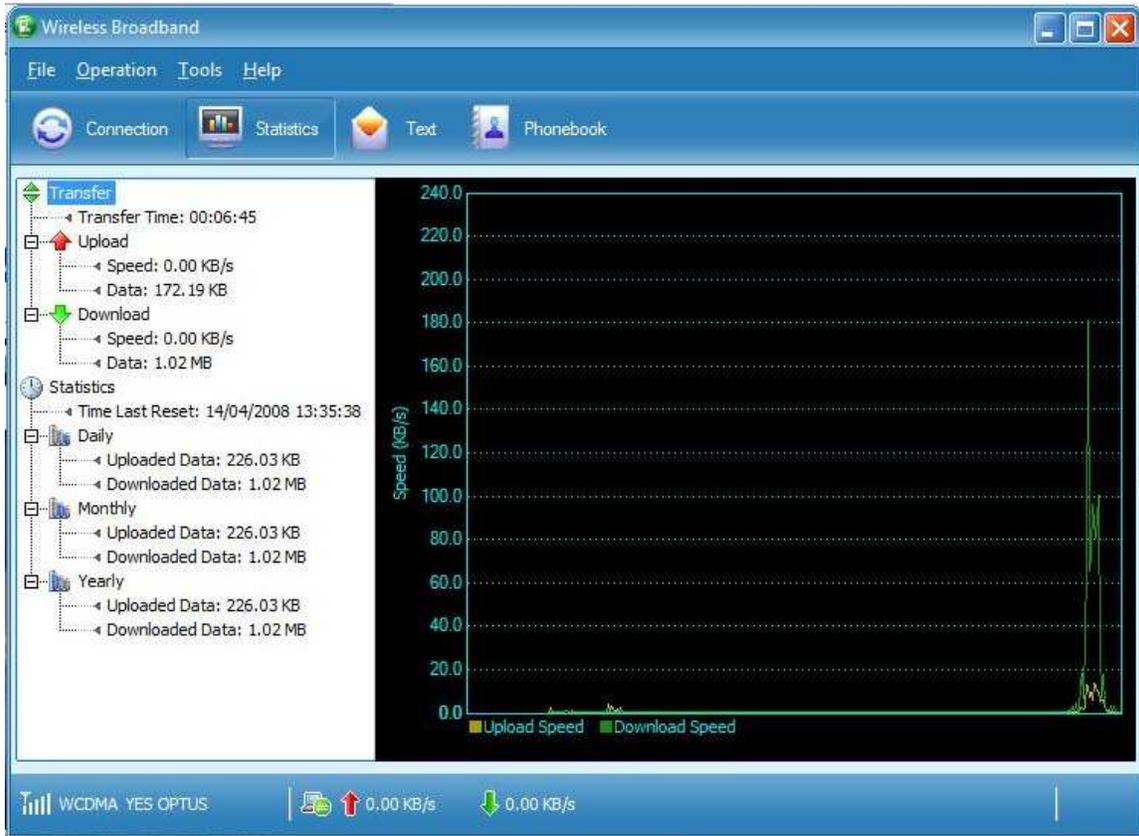
16. You will then see the service authenticating (Fig 11)

Fig 12



17. Once authenticated, the Connect button changes to Disconnect, and at the bottom of the screen you will be able to see the Upload and Download usage amounts for this session.

Fig 13

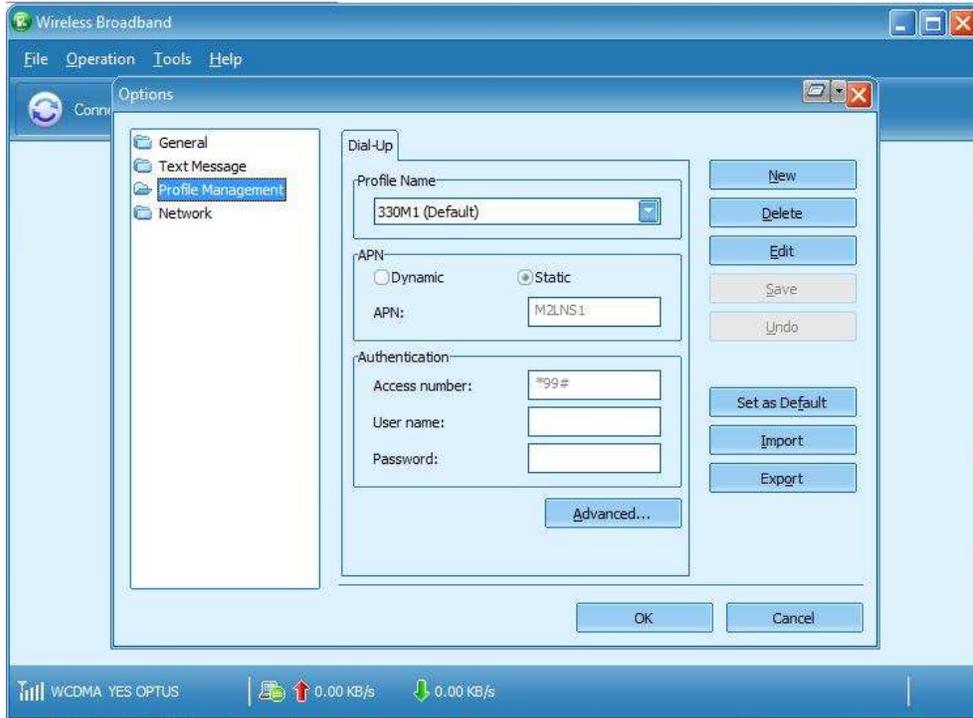


18. Click on 'Statistics' in the Menu Bar to view Upload and Download amounts.

Trouble Shooting:

If you are having problems authenticating, ensure your ANP is set to Static. Go to the Connection Window (Fig 10). Click on Tools, Options, Profile Management as seen in Fig 14. Click on Edit, 'Static' and 'OK' if the APN is currently set to Dynamic.

Fig 14



Additional Troubleshooting Tips.

1. Ensure the stick is plugged into the same usb port on each occasion.
2. Check your reception by pointing your mouse over the bars.
[Note that inclement weather may have an effect on signal strength]
3. Try restarting the computer with the device plugged in.

Please contact OziISP Support if you have any further issues.

Email: support@ozisp.com.au
Or call: 03 5381 2244 or Toll Free 1300 654 653