

# **DV SERIES**



## **USER GUIDE FOR CORD & CORDLESS TYPE TELEPHONE EXTENSIONS**

**Aristel Networks**

**JULY 2004**

# MANUAL INDEX

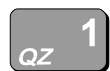
PLEASE NOTE NORMAL CORD TYPE AND CORDLESS PHONES ARE  
REFERRED TO AS SLT (*SINGLE LINE TELEPHONES*) PHONES

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## ■ Icons Used in this Manual:

### Dial pad symbols



: Press digit [1].



: Press digit [2].



: Press digit [3].



: Press digit [4].



: Press digit [5].



: Press digit [6].



: Press digit [7].



: Press digit [8].



: Press digit [9].



: Press digit [0].



: Press digit [\*].



: Press digit [#].



: Enter numbers.



: Press [REDIAL] Button.



: Press Flash or Recall Button



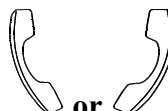
: Hang Up or On Hook.



: Lift Handset or Off Hook.



: Station (Key Phone or SLT)  
during ringing.

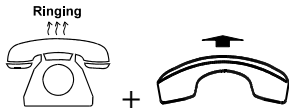


: During Conversation or  
on talking.

PLEASE NOTE NORMAL CORD TYPE AND CORDLESS PHONES ARE REFERRED TO AS SLT (*SINGLE LINE TELEPHONES*) PHONES

## 01. Answering Calls

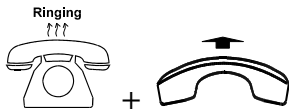
### External Calls



OR

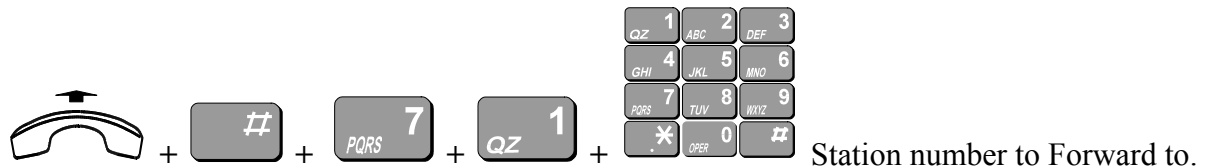


### Other Calls

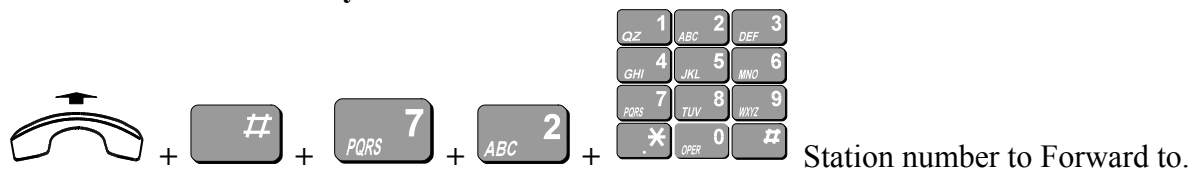


## 02. Call Forward

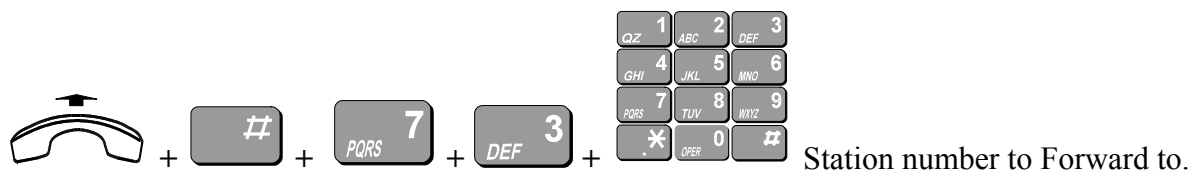
### Call Forward All



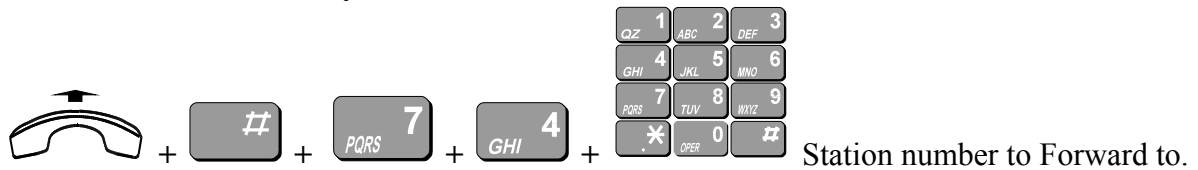
### Call Forward Busy



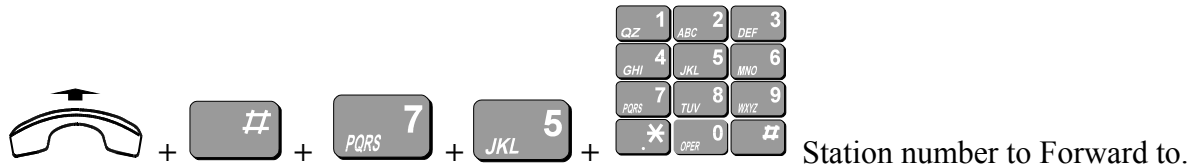
### Call Forward No Answer



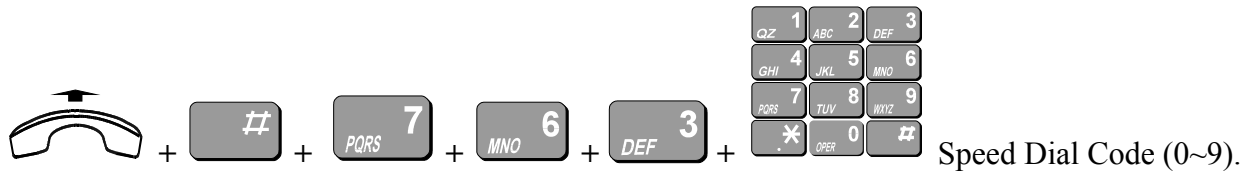
### Call Forward Busy/No Answer



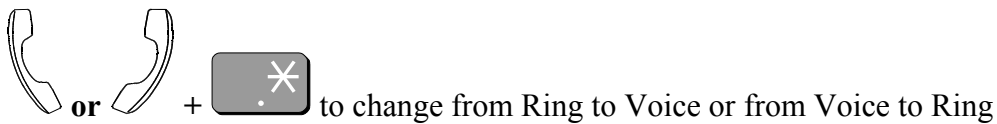
### Call Follow Me



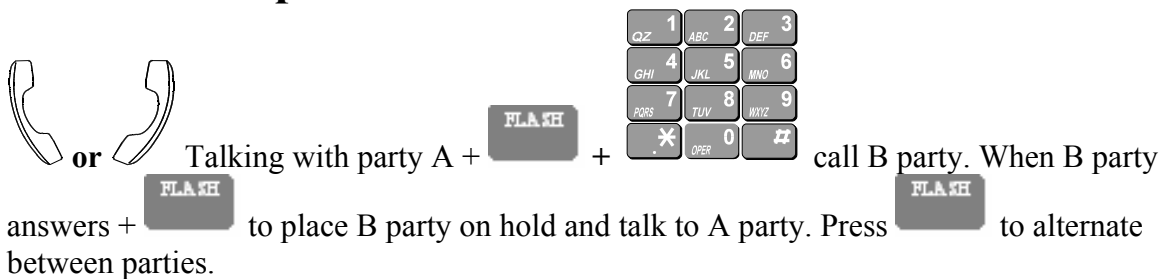
### Call Follow to External Number (Speed Dial)



## 03. Call Signalling

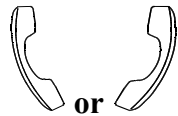


## 04. Call Split

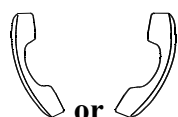


## 05. Call Transfer

### Announced Transfer

 **or**  +  +  call other station and on answer, announce the incoming call +  to complete the transfer.

### Unannounced Transfer (Camp On)

 **or**  +  +  call other station and on answer + 

## 06. Call back from busy Station

Step 1. Call a busy station + 

Note: When the station becomes free, a call is set up to your handset. +  A call is now set up to the other station that was busy.

## 07. C. O. Queuing

 +  dial C.O. access code. All lines busy. +  + 

When a C.O. becomes free, your handset will ring. +  and dial telephone number required.

## 08. Conference Call

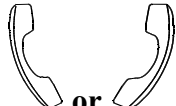
### Combined Internal and External calls

 **or**  +  +  dial other Station number +  +  talk to both parties in conference.

### External and External Conference calls

 **or**  +  +  dial other telephone number +  +  talk to both parties in conference.

### Internal and Internal Conference calls

 **or**  +  +  dial other Station number +  +  talk to both parties in conference.

## 09. Door Phone Call

### Call Door Phone

 +  +  +  talk to Door Phone 1

**OR**

 +  +  +  talk to Door Phone 2

### Door Phone Call Answer

 +  talk to Door Phone



**Open Door**

 **or**  +  activates relay from Door Latch.

## 10. Do Not Disturb

**Enable Do Not Disturb**

 +  +  +  +  + 

**Disable Do Not Disturb**

 +  +  +  +  + 

## 11. Forced Account Code

Step 1.  +  +  + 

|        |       |        |
|--------|-------|--------|
| QZ 1   | ABC 2 | DEF 3  |
| GHI 4  | JKL 5 | MNO 6  |
| PQRS 7 | TUV 8 | WXYZ 9 |
| * 0    | OPER  | #      |

Step 2. enter the FAC + 

Step 3. System will allocate free unrestricted C.O. line.

## 12. Holding Calls

**Placing a Call on Hold**

 **or**  + 

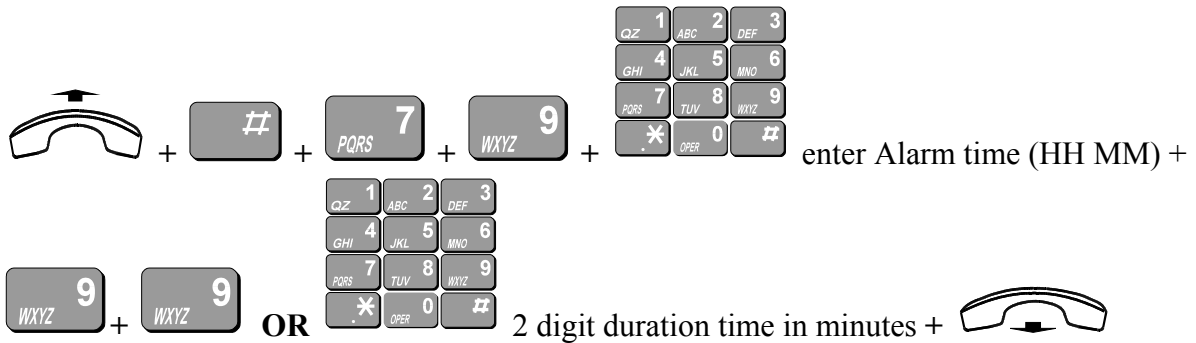
### Retrieving a Call on Hold



OR



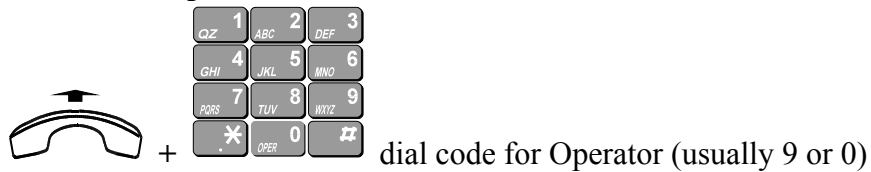
## 13. Individual Alarm



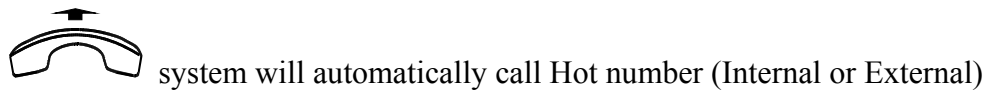
Note: If  +  is entered, the call will be repeated every day. To cancel, enter 00 00 for Alarm time

## 14. Internal Calls

### Call Operator



### Hot Call



### Manual Call

 to call Operator

### Normal Call

 +  dial required external Telephone number or Station number

## 15. Lock / Unlock Telephone

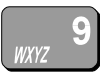
### Enable Lock/Unlock

 +  +  +  +  enter password to be used for  
lock/unlock (3 digits) + 

### Toggle Lock/Unlock

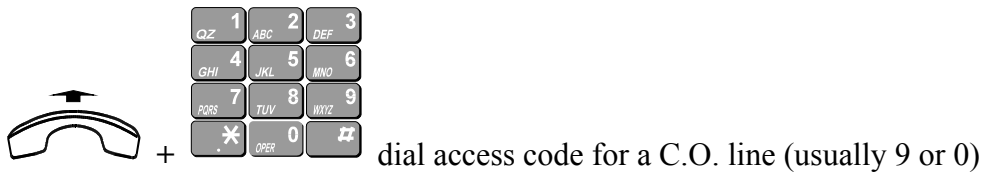
 +  +  +  +  enter password

## 16. Morning Call

 +  +  +  +  +  +  + 

## 17. Outgoing Call

### Automatic C.O. selection



### Hot Call

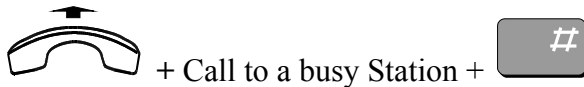


### Individual C. O. access



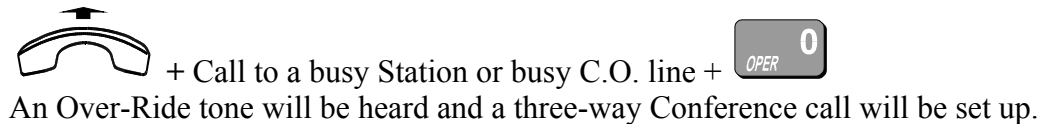
## 18. Over-Ride and Monitor

### Monitor



Note: During Monitor, the monitoring Station can hear the other parties but will not be heard by them.

### Over-Ride



## 19. Paging

### All page (Internal and External)



### All External



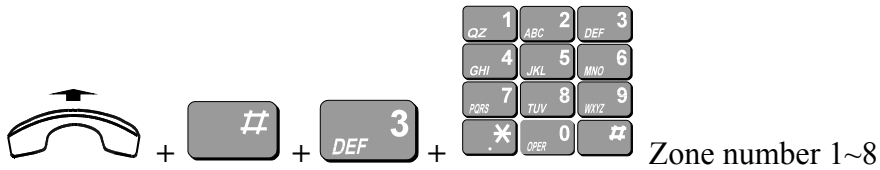
### All Internal



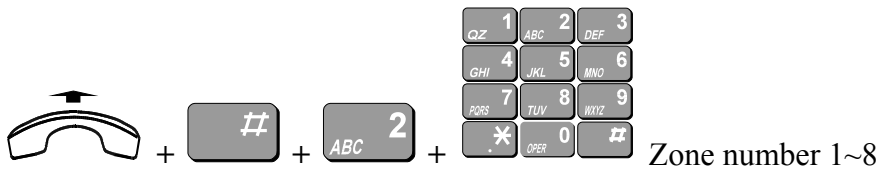
### Answer Paging



### External zone

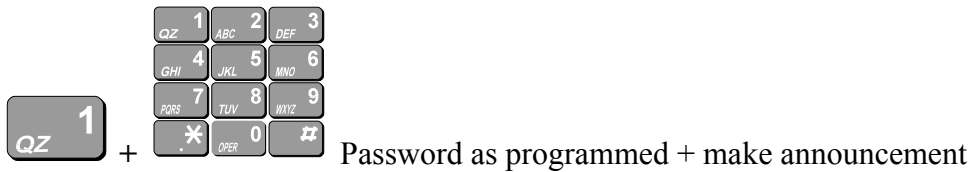


### Internal zone



### Incoming DISA Page

Incoming call is answered by the Auto-Attendant and hears the Greeting Message + +



## 20. Pick Up

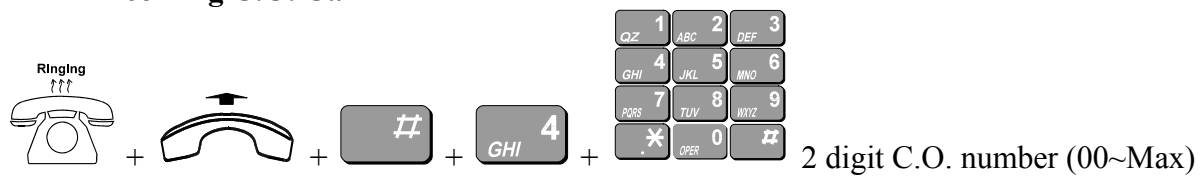
### All



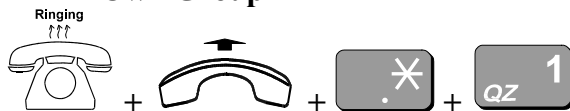
### Group



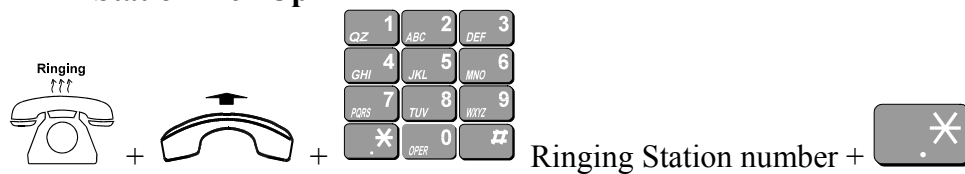
### Incoming C.O. Call



### Own Group



### Station Pick Up



## 21. Redial



## 22. Releasing a Call



## 23. Speed Dial

### Individual Speed Dial Programming

 +  +  +  a 1 second tone will be heard. +  enter

the Speed Dial Code (0~9) +  enter the 2 digit number of the C.O. line to be used

(00 = any C.O.) +  enter the Telephone Number +  + 

|      |      |     |   |      |   |
|------|------|-----|---|------|---|
| QZ   | 1    | ABC | 2 | DEF  | 3 |
| GHI  | 4    | JKL | 5 | MNO  | 6 |
| PQRS | 7    | TUV | 8 | WXYZ | 9 |
| *    | OPER | 0   | # |      |   |

|      |      |     |   |      |   |
|------|------|-----|---|------|---|
| QZ   | 1    | ABC | 2 | DEF  | 3 |
| GHI  | 4    | JKL | 5 | MNO  | 6 |
| PQRS | 7    | TUV | 8 | WXYZ | 9 |
| *    | OPER | 0   | # |      |   |

|      |      |     |   |      |   |
|------|------|-----|---|------|---|
| QZ   | 1    | ABC | 2 | DEF  | 3 |
| GHI  | 4    | JKL | 5 | MNO  | 6 |
| PQRS | 7    | TUV | 8 | WXYZ | 9 |
| *    | OPER | 0   | # |      |   |

### Individual Speed Dial Operation

 +  +  +  a 1 second tone will be heard. +  enter

a  + the Speed Dial Code (0~9). The system will dial the Speed Dial Number.

|      |      |     |   |      |   |
|------|------|-----|---|------|---|
| QZ   | 1    | ABC | 2 | DEF  | 3 |
| GHI  | 4    | JKL | 5 | MNO  | 6 |
| PQRS | 7    | TUV | 8 | WXYZ | 9 |
| *    | OPER | 0   | # |      |   |

### System Speed Dial Operation

 +  +  +  A 1 second tone will be heard. +

enter the Speed Dial Code (100~Max). The system will dial the Speed Dial Number.

|      |      |     |   |      |   |
|------|------|-----|---|------|---|
| QZ   | 1    | ABC | 2 | DEF  | 3 |
| GHI  | 4    | JKL | 5 | MNO  | 6 |
| PQRS | 7    | TUV | 8 | WXYZ | 9 |
| *    | OPER | 0   | # |      |   |

# POWER-FAIL EMERGENCY CALLS

Please note that under Power-Fail (no 240V mains supply) conditions, the system is completely non-operational. Power-Fail conditions result in the system being incapable of receiving or making any calls. However, if you require full or partial system operation during Power-Fail conditions, there are three options available.

1. An emergency Power-Fail backup battery can be installed (at initial installation or at a later date). The Aristel battery backup set will allow the telephone system to operate with full capability and functions for approximately 4~8 hours. This time will vary depending on the system capacity, features installed and the amount of calls on the system during the Power-Fail period. The Aristel backup battery is constantly charged by the telephone system and (assuming that your battery is fully charged) there will be no service interruption during the change over from Mains supply to backup battery supply.
2. Power-Fail phones can be connected/installed to the system. In the event of a 240V power failure, these phones can be used to receive and make calls. In general, only certain lines will be available for answering incoming and making out going calls during the power-fail period. Depending which system you have and how many/which “power-fail phones” are connected, you may have one or several operating phones on selected lines during Power-Fail.
3. An “Uninterruptible Power Supply” (UPS) can be fitted to the system. This is a power source that is fed by the 240V mains and in turn feeds manufactured 240V power to the telephone system. It also stores power in a battery for use during Power-Fail periods. The battery is then used to supply the telephone system with 240V manufactured by the UPS itself. This will give full operation for a limited time only. A UPS can be also used to power computers, alarms, etc. during power-fail periods. The period of time that a UPS will operate for is dependant on the number of devices being fed with power. A UPS can supply power for periods from five minutes to several hours.

**See your Aristel dealer for further details on these options, or contact Aristel Networks on 03 8542 2300 during business hours.**