

Carefully read and follow all safety instructions in this manual or on pump.

This is the safety-alert. When you see this symbol on your pump or in this manual, look for one of the following signal words and be alert to the potential for personal injury.

A DANGER warns about hazards that **will** cause serious personal injury, death or major property damage if ignored.

WARNING warns about hazards that **can** cause serious personal injury, death or major property damage if ignored.

A CAUTION warns about hazards that **will** or **can** cause minor personal injury or property damage if ignored.

The word **NOTICE** indicates special instructions which are important but not related to hazards. **To avoid serious or fatal personal injury and possible property damage, carefully read and follow the safety instructions.**

1. AWARNING Hazardous pressure. Under certain conditions, submersible pumps can develop extremely high pressure. Install a pressure relief valve capable of passing entire pump flow at 75 PSI (517 kPa) when using an air over water pressure tank. Install a pressure relief valve capable of passing entire pump flow at 100 PSI (690 kPa) when using a pre-charged pressure tank.

Do not allow pump, pressure tank, piping, or any other system component containing water to freeze. Freezing may damage system, leading to injury or flooding. Allowing pump or system components to freeze will void warranty.

2. **A**WARNING Hazardous voltage. Can shock, burn or cause death. To avoid dangerous or fatal electric shock hazard, use pump only in a water well.

A Installation must meet United States National Electrical Code, Canadian Electrical Code, and local codes (as applicable) for all wiring.

Disconnect electrical power supply before installing or servicing pump.

A Make sure line voltage and frequency of power supply match motor nameplate voltage and frequency.

- 3. Install pump according to all plumbing, pump and well code requirements.
- 4. Test well water for purity before using well. Call your local health department for testing procedure.

- During installation, keep well covered as much as possible to prevent leaves and foreign matter from falling into well. Foreign objects in well can contaminate the water and cause serious mechanical damage to the pump.
- Pipe joint compound can cause cracking in plastics. Use only teflon tape when sealing joints in plastic pipe or connecting pipe to thermoplastic pumps.

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PRE-INSTALLATION

Inspect pump and motor for delivery damage. Report any damage immediately to the shipping carrier or to your dealer.

The well driller should thoroughly develop the well (that is, pump out all fine sand and foreign matter) before pump is installed.

Pump performance is based on pumping clear, cold, liquid water.

Warranty is void in the following conditions:

- If pump has pumped excessive sand excessive sand can cause premature wear to pump.
- If water is corrosive.
- If entrained gas or air are present in the water being pumped – these can reduce flow and cause cavitation which can damage pump.
- If pump has been operated with discharge valve closed – severe internal damage will result.

Install pump at least 15 to 20' (4.5 to 6M) below the lowest water level reached with pump running (lowest draw-down water level), and at least 5' (1.5M) above the bottom of the well.

WIRING/GROUNDING:

WARNING Hazardous voltage. Can shock, burn, or cause death. Permanently ground pump, motor and control box before connecting power supply to motor.

Ground pump and motor in accordance with the local codes and ordinances. Use a copper ground wire at least as large as wires carrying current to motor. Motor is supplied with a copper ground wire. Splice this ground wire to a copper conductor that matches motor wire size specified in Table V. See Pages 16 and 17 for cable splicing instructions.

Permanently ground pump, motor and control box before connecting power cable to power supply. Connect ground wire to approved ground first and then connect to equipment being installed.

Do not ground to a gas supply line.

AWARNING Fire and electrical shock hazard. If using a drop cable larger than No. 10 (5.5mm²) (for example, No. 8 (8.4mm²) wire) between pump and control box, run cable to a separate junction box. Connect junction box to control box with a No. 10 (5.5mm²) or smaller wire (depending on amp rating of pump – see Table II, III, or IV).

For more information, contact your local code officials.

WIRING CONNECTIONS:

Installation must meet United States National Electrical Code, Canadian Electrical Code and local codes for all wiring (as applicable).

Use only copper wire when making connections to pump and control box.

To avoid over-heating wire and excessive voltage drop at motor, be sure that wire size is at least as large as size listed in Table V for your horsepower pump and length of wire run.

NOTICE: See Pages 11 through 15 for typical wiring hookups and control box identification.

NOTICE: When built-in overheating protection **is not** provided, install an approved overload equipped motor control that matches motor input in full load amps. Select or adjust overload element(s) in accordance with control instructions. When built-in overheating protection **is** provided, use an approved motor control that matches motor input in full load ampers.

Rotation - (3 Phase only)

To make sure motor is running in the right direction, proceed carefully as follows:

After electrical connections have been made as outlined, and with pump hanging in well supported from clamp on the discharge pipe, turn on then turn off the switch connecting the motor to the power supply line. Note rotation of pump as motor starts. If connections are properly made, pump will "jerk" clockwise when looking into the pump discharge when started. If "jerk" is counter-clockwise, the motor is running in the wrong direction. Interchange any two cable leads where they connect to the "lead" terminals in the magnetic starter. With connections properly made, and pump lowered into water, turn on the switch again and the pump should deliver water according to the performance charts.

OVERLOAD PROTECTION OF THREE PHASE SUBMERSIBLE MOTORS – CLASS 10 PROTECTION REQUIRED

The characteristics of submersible motors are different from standard motors and special overload protection is required.

If the motor is stalled, the overload must trip within 10 seconds to protect the motor windings. The installer must use SUBTROL or the quick-trip protection shown in Table I. All recommended overload selections are of the ambient compensated type to maintain protection at high and low air temperatures.

All heaters and amp settings shown are based on total line amps. When a six-lead motor is used with a Wye-Delta starter, divide motor amps by 1.732 to make your selection or adjustment for heaters carrying phase amps.

Tables I and V list the correct selection and settings for several manufacturers. Approval of other types may be requested from the motor manufacturer.

NOTICE: Warranty on three phase submersible motors is void unless proper quick trip protection in all three motor lines is used.

SURGE ARRESTERS IN CONTROL BOX

Grounding: When the box has a surge arrester, the surge arrester MUST be grounded, metal to metal, all the way to the water strata for the arrester to be effective. Grounding the arrester to a driven ground rod provides little or no protection for the motor.

NOTICE: Surge arresters DO NOT protect against direct lightning strikes.

Install grounded surge arresters to protect pump from high voltage surges. Install arrester on the incoming power line to control box or pressure switch, as close to pump motor as possible. See Figures 1 and 2 for installation wiring diagrams for arresters.

NOTICE: Ground the arrester with a No. 10 or larger bare wire. Ground according to local code requirements.

NOTICE: If surge arresters wired into the control box are against local electrical code, contact power company for correct wiring information.

| | | | NEMA | | Heaters for Overload Relays | | stable lays | | |
|-----|-----|-------|---------|----------|--------------------------------|----------|----------------|------|--|
| | | | Starter | Furnas | Allen Bradley | GE | (Note 4) | | |
| HP | KW | Volts | Size | (Note 1) | (Note 2) | (Note 3) | Set | Max. | |
| 2 | 1.5 | 230 | 0 | K49 | J25 | L910A | 7.5 | 8.1 | |
| | | 460 | 00 | K33 | J18 | L463A | 3.8 | 4.1 | |
| | | 575 | 00 | K29 | J15 | L380A | 3.0 | 3.2 | |
| 3 | 2.2 | 230 | 0 | K52 | J28 | L122B | 10.1 | 10.9 | |
| | | 460 | 0 | K37 | J21 | L618A | 5.1 | 5.5 | |
| | | 575 | 0 | K34 | J19 | L510A | 4.1 | 4.4 | |
| 5 | 3.7 | 230 | 1 | K61 | J33 | L199B | 16.6 | 17.8 | |
| | | 460 | 0 | K49 | J26 | L100B | 8.3 | 8.9 | |
| | | 575 | 0 | K42 | J23 | L825A | 6.6 | 7.1 | |
| 7.5 | 5.5 | 230 | 1 | K67 | J37 | L293B | 24.6 | 26.4 | |
| | | 460 | 1 | K55 | J30 | L147B | 12.3 | 13.2 | |
| | | 575 | 1 | K52 | J28 | L122B | 9.9 | 10.6 | |
| 10 | 7.5 | 460 | 1 | K61 | J33 | L220B | 17.5 | 18.8 | |
| | | 575 | 1 | K57 | J31 | L181B | 14.0 | 15.0 | |

TABLE I - Overloads for 3 Phase 60 Hertz 4" Franklin Motors

TABLE I NOTES:

NOTE 1: Furnas intermediate sizes between NEMA starter sizes apply where (1) is shown in tables, size 1-3/4 replacing 2, 2-1/2 replacing 3, 3-1/2 replacing 4 and 4-1/2 replacing 5. Heaters were selected from Catalog 294, Table 332 and Table 632 (starter size 00, size B). Size 4 starters are heater type 4 (JG). Starters using these heater tables include classes 14, 17 and 18 (INNOVA), classes 36 and 37 (reduced voltage), and classes 87, 88 and 89 (pump and motor control centers). Overload relay adjustments should be set no higher than 100% unless necessary to stop nuisance tripping with measured amps in all lines below nameplate maximum. Heater selections for class 16 starters (Magnetic Definite Purpose) will be furnished upon request.

NOTE 2: Allen-Bradley heaters were selected from Catalog IC-110, Table 162 (through starter size 4), Table 547 (starter size 5), and Table 196 (starter size 6). Bulletin 505, 509, 520, 540 and 570 use these heater tables. Heater selections for bulletin 1232X and 1233X starters will be furnished upon request.

NOTE 3: General Electric heaters are type CR123 usable only on type CR124 overload relays and were selected from Catalog GEP-126OJ, page 184. Adjustment should be set no higher than 100%, unless necessary to stop nuisance tripping with measured amps in all lines below nameplate maximum.

NOTE 4: Adjustable overload relay amp settings apply to approved types listed. Relay adjustment should be set at the specified SET amps. Only if tripping occurs with amps in all lines measured to be within nameplate maximum amps should the setting be increased, not to exceed the MAX value shown.

Recommended Adjustable Overload Relays

AEG Series: B175, B275, B27-2

Allen Bradley: Bulletin 193, SMP-Class 10 only.

Fanal Types: K7 or K7D through K400. Franklin Electric: Subtrol-Plus.

General Electric: CR4G, CR7G, RT*1. RT*2. RTF3. RT*4.

CR324X-Class 10 only.

Klockner-Moeller Types: Z00, Z1, Z4, PKZM1, PKZM3, PKZ2. Lovato: RC9, RC22, RC80, RF9, RF25, RF95. Siemens Types: 3UA50, -52, -54, -55, -58, -59, -60, -61, -62,

-66, -68, -70, 3VUI3, 3VE, 3UB (Class 5). Sprecher and Schuh Types: CT, CT1, CTA 1, CT3K, CT3-12

thru CT3-42, KTA3, CEF1 & CET3 set at 6 sec. max., CEP 7 Class 10, CT4, 6, & 7, CT3.

Square D/Telemecanique: Class 9065 types TD, TE, TF, TG, TJ, TK, TR, TJE, TJF (Class 10) or LR1-D, LR1-F, LR2-D13, -D23, -D33, Types 18A, 32A, SS-Class 10, SR-Class 10 and 63-A-LB Series. Integral 18,32,63, GV2-L, GV2-M, GV2-P, GV3-M (1.6-10 amp only).

GV3-M (1.6-10 amp only).
 Westinghouse Types: FT13, FT23, FT33, FT43, K7D, K27D, K67D, Advantage (Class 10), MOR, IQ500 (Class 5).

Other relay types from these and other manufacturers may or may not provide acceptable protection, and they should not be used without approval of Franklin Electric.

Some approved types may only be available for part of the listed motor ratings. When relays are used with current transformers, relay setting is the specified amps divided by the transformer ratio.

TABLE II – Recommended Fusing Data -60 Hz, Single Phase, 3 Wire Capacitor Run Submersible Pump Motors

| HP | Volts/ Hz/Ph | Motor V Resistan R to Y | | Max Load Amps | Locked Rotor Amps | Fuze Size Standard/ Dual Element | |
|----|-----------------|-------------------------------|----------|---------------------|-------------------------|--|--|
| 2 | 230/60/1 | 5.2-7.15 | 1.6-2.3 | 13.2 | 51.0 | 30/20 | |
| 3 | 230/60/1 | 3.0-4.9 | 0.9-1.5 | 17.0 | 82.0 | 45/30 | |
| 5 | 230/60/1 | 2.1-2.8 | 0.68-1.0 | 27.5 | 121.0 | 80/45 | |

Red to Yellow = start winding resistance; Black to Yellow = main winding resistance.

TABLE III – Recommended Fusing Data -60 Hz, 3 Phase Submersible Pump Motors

| HP | Volts/ Hz/Ph | Max Input (S.F. Load) Amps | Line to Line Resistance | Locked Rotor Amps | Fuze Size Standard/ Dual Element |
|-------|-----------------|----------------------------------|-------------------------------|-------------------------|--|
| 2 | 230/60/3 | 8.1 | 2.4-3.0 | 46.6 | 25/15 |
| | 460/60/3 | 4.1 | 9.7-12.0 | 23.3 | 15/8 |
| | 575/60/3 | 3.2 | 15.1-18.7 | 18.6 | 10/5 |
| 3 | 230/60/3 | 10.8 | 1.8-2.2 | 61.9 | 30/20 |
| | 460/60/3 | 5.4 | 7.0-8.7 | 31.0 | 15/10 |
| | 575/60/3 | 4.3 | 10.9-13.6 | 24.8 | 15/8 |
| 5 | 230/60/3 | 17.7 | 0.93-1.2 | 106.0 | 50/30 |
| | 460/60/3 | 8.9 | 3.6-4.4 | 53.2 | 25/15 |
| | 575/60/3 | 7.1 | 5.6-6.9 | 42.6 | 20/15 |
| 7-1/2 | 230/60/3 | 26.0 | 0.61-0.75 | 164.0 | 80/45 |
| | 460/60/3 | 13.0 | 2.4-3.4 | 81.9 | 40/25 |
| | 575/60/3 | 10.4 | 3.5-5.1 | 65.5 | 30/20 |
| 10 | 460/60/3 | 18.5 | 1.8-2.3 | 116.0 | 60/45 |
| | 575/60/3 | 14.8 | 2.8-3.5 | 92.8 | 45/35 |



FIGURE 1 – Typical 3 Wire, Single Phase, 230 Volt Surge Arrester



FIGURE 2 - Three Phase Surge Arrester (650 Volt Maximum)

TABLE IV – Cable Length in Feet

1 Phase, 3 Wire Cable, 60 Hz. Copper Wire Size AWG (Service to Motor)

| Volts | HP | 14 | 12 | 10 | 8 | 6 | 4 | 3 | 2 | 1 | 0 |
|-------|----|-------------|------------|------------|------------|------------|--------------|--------------|--------------|--------------|--------------|
| 230V | 2 | 150 120* | 250 190 | 390 300 | 620 470 | 970 750 | 1530 1190 | 1910 1490 | 2360 1850 | 2390 2320 | 3620 2890 |
| 2000 | 5 | - | - | 180 | 280 | 450 | 710 | 890 | 1110 | 1390 | 1740 |

3 Phase, 3 Wire Cable, 60 Hz.

| Volts | HP | 14 | 12 | 10 | 8 | 6 | 4 | 3 | 2 | 1 | 0 |
|-------|-------|------|------|------|------|------|------|------|------|------|------|
| | 2 | 320 | 510 | 810 | 1280 | 2010 | 3130 | 3890 | 4770 | 5860 | 7170 |
| | 3 | 240 | 390 | 620 | 990 | 1540 | 2400 | 2980 | 3660 | 4480 | 5470 |
| 230V | 5 | 140* | 230 | 370 | 590 | 920 | 1430 | 1790 | 2190 | 2690 | 3290 |
| | 7-1/2 | - | 160* | 260 | 420 | 650 | 1020 | 1270 | 1560 | 1920 | 2340 |
| | 10 | - | - | 190* | 310 | 490 | 760 | 950 | 1170 | 1440 | 1760 |
| | 2 | 1300 | 2070 | 3270 | 5150 | 8050 | - | - | - | - | - |
| | 3 | 1000 | 1600 | 2520 | 3970 | 6200 | - | - | - | - | - |
| 460V | 5 | 590 | 950 | 1500 | 2360 | 3700 | 5750 | - | - | - | - |
| | 7-1/2 | 420 | 680 | 1070 | 1690 | 2640 | 4100 | 5100 | 6260 | 7680 | - |
| | 10 | 310 | 500 | 790 | 1250 | 1960 | 3050 | 3800 | 4650 | 5750 | 7050 |
| | 2 | 2030 | 3250 | 5110 | 8060 | - | - | - | - | - | - |
| | 3 | 1580 | 2530 | 3980 | 6270 | - | - | - | - | - | - |
| 575V | 5 | 920 | 1480 | 2330 | 3680 | 5750 | - | - | - | - | - |
| | 7-1/2 | 660 | 1060 | 1680 | 2650 | 4150 | - | - | - | - | - |
| | 10 | 490 | 780 | 1240 | 1950 | 3060 | 4770 | 5940 | - | - | - |

*Meets NEC for individual conductor $60^{\circ}C$ cable. Only length without * meet NEC for jacketed $60^{\circ}C$ cable. Local code requirements may vary.

TABLE IV NOTES:

- 1. Maximum cable lengths shown maintain motor voltage at 95% of service entrance voltage, running at maximum nameplate amperes. If service entrance voltage will be at least motor nameplate voltage under normal load conditions, 50% additional length is permissable for all sizes.
- Sizes given are for copper wire. For aluminum wire, go two sizes larger. For example, if table lists #12 (3mm²) copper wire, use #10 (5mm²) aluminum wire.
- 3. For reliable 3 Phase starter operation, length of wire between starter and service entrance should be not more than 25% of total wire length.

| 50 Hz. Frank | din Motor | Electrical | Specifications |
|--------------|-----------|------------|-----------------------|
|--------------|-----------|------------|-----------------------|

| | | | NEMA | | Heaters for Overload Relay | s | | stable lays | |
|-----|-----|---------|---------|----------|-------------------------------|----------|------|----------------|--|
| | KAN | V-li- | Starter | Furnas | Allen | GE | | te 3) Max. | |
| HP | KW | Volts | Size | (Note 1) | Bradley | (Note 2) | Set | wax. | |
| 1.5 | 1.1 | 220 | 00 | K37 | J20 | L561A | 4.09 | 5.1 | |
| | | 380/415 | 00 | K28 | J14 | L343A | 2.67 | 2.9 | |
| 2 | 1.5 | 220 | 0 | K41 | J23 | L750A | 6.07 | 6.6 | |
| | | 380/415 | 00 | K32 | J17 | L420A | 3.50 | 3.8 | |
| 3 | 2.2 | 220 | 0 | K52 | J26 | L111B | 8.74 | 9.5 | |
| | | 380/415 | 0 | K37 | J22 | L618A | 5.06 | 5.5 | |
| 5 | 3.7 | 220 | 1 | K57 | J31 | L181B | 14.2 | 15.4 | |
| | | 380/415 | 0 | K49 | J26 | L100B | 8.19 | 8.9 | |
| 7.5 | 5.5 | 220 | 1 | K63 | J35 | L265B | 21.0 | 22.8 | |
| | | 380/415 | 1 | K55 | J30 | L147B | 12.1 | 13.2 | |

TABLE V - Overloads for 3 Phase 50 Hertz 4" Franklin Electric Motors

TABLE V NOTES:

NOTE 1: Heaters listed apply to Innova 45 designs and Definite Purpose Class 16 starters through their available range, and to standard starters in larger sizes. Set overload relay adjustments no higher than 100%, unless necessary to stop nuisance tripping with measured amps **in all lines** below nameplate maximum.

NOTE 2: General Electric heaters are type CR123 usable only on type CR124 overload relays. Adjustment should be set no higher than 100%, unless necessary to stop nuisance tripping with measured amps **in all lines** below nameplate maximum.

NOTE 3: Adjustable overload relay amp settings apply to approved types listed below. Request approval of other types from Franklin Electric. Set relay adjustment at **specified SET amps;** do not increase setting unless motor trips with measured amps in all lines within nameplate maximum amps. Do not increase setting past MAX value shown. Some approved types may not be available for all listed motor ratings. When using relays with current transformers, set relay to specified amps divided by transformer ratio.

Approved relays include:

AEG Series: B175, B27S 11-17A and 15-23A, B27-2 11-17A and 15-23A. **ASEA Type:** RVH40.

Allen Bradley: Bulletin 193.

Fanal Types: K7 or K7D through K400.

General Electric: CR4G1T-, CR4G1W-, CR4G2W-, CR4G3W-.

Klockner-Moeller Types: Z00, Z1, Z4, PKZM3. Lovato: RC-22 to RC-80.

RTE Delta Types: DQ, LR1-D, LR1-F.

Sprecher and Schuh Types: CT, CT1, CTA1. **Siemens Types:** 3UA50, -52, -54, -58, -59, -62.

Square D Class 9065 Types: TUP, MR, TD, TE, TF, TR, TJE.

Telemecanique Type: LR1-D, LR1-F.

Westinghouse Types: FT13, FT23, FT33, FT43, K7D, K27D, K67D

Westmaster: OLWR00 and OLWT00, suffix D through P.

Other relay types from these and other manufacturers should not be used without approval of Franklin Electric.

TABLE VI - Recommended Fusing Data -

50 Hz, Single Phase, 3 Wire Capacitor Run Submersible Pump Motors

| | | Volts/ | Max Input (S.F. Load) | | | | Line to Line Resistance M = Main | Locked Rotor | Fuz | e Size |
|-----|-----|----------|---------------------------|------|------------------------|-------|--|-----------------|-----|--------|
| KW | HP | Hz/Ph | Amps Watts | | S = Start | Amps | Standard | Dual Element | | |
| 1.1 | 1.5 | 220/50/1 | Y 9.7 B 9.6 R 1.0 | 1690 | 2.4-2.9 M 6.4-7.8 S | 40.6 | 20 | 9 | | |
| 1.5 | 2 | 220/50/1 | Y 11.2 B 10.6 R 2.0 | 2160 | 2.0-2.5 M 8.0-9.7 S | 54.3 | 30 | 15 | | |
| 2.2 | 3 | 220/50/1 | Y 17.3 B 16.7 R 3.5 | 3270 | 1.1-1.4 M 3.7-4.5 S | 87.5 | 50 | 25 | | |
| 3.7 | 5 | 220/50/1 | Y 25.5 B 22.4 R 7.7 | 5150 | .7997 M 2.4-2.9 S | 118.0 | 70 | 30 | | |

TABLE VII - Recommended Fusing Data - 50 Hz, 3 Phase Submersible Pump Motors

| | | Volts/ | () | | Line to Line | Locked Rotor | Fuze | Size |
|-----|-----|----------------------------------|----------------------|----------------------|-----------------------------------|-----------------------|----------------|-------------------|
| KW | HP | Hz/Ph | Amps | Watts | Resistance | Amps | Standard | Dual Element |
| 1.1 | 1.5 | 220/50/3 380/50/3 415/50/3 | 5.1 3.1 2.9 | 1600 1510 1540 | 5.9-7.2 12.1-14.7 12.1-14.7 | 20.8 15.5 16.9 | 15 15 15 | 6.0 3.5 3.5 |
| 1.5 | 2 | 220/50/3 380/50/3 415/50/3 | 6.6 3.8 3.8 | 2120 2120 2080 | 3.0-3.7 9.1-11.1 9.1-11.1 | 35.8 20.7 22.6 | 20 15 15 | 8.0 4.5 4.5 |
| 2.2 | 3 | 220/50/3 380/50/3 415/50/3 | 9.5 5.5 5.6 | 3100 3100 3080 | 2.4-2.9 7.2-8.8 7.2-8.8 | 46.7 27.0 29.5 | 25 15 15 | 12 7 7 |
| 3.7 | 5 | 220/50/3 380/50/3 415/50/3 | 15.4 8.9 9.0 | 5030 5030 5100 | 1.3-1.6 4.0-4.9 4.0-4.9 | 79.6 46.1 50.4 | 40 25 25 | 20 10 10 |
| 5.5 | 7.5 | 220/50/3 380/50/3 415/50/3 | 22.8 13.2 13.4 | 7430 7430 7450 | 0.84-1.0 2.5-3.1 2.5-3.1 | 120.0 69.5 75.9 | 60 35 35 | 30 15 15 |

NOTE:

- 1. Maximum cable lengths shown maintain motor voltage at 95% of service entrance voltage, running at maximum nameplate amperes. If service entrance voltage will be at least motor nameplate voltage under normal load conditions, 50% additional length is permissable for all sizes.
- Sizes given are for copper wire. For aluminum wire, go two sizes larger. For example, if table lists #12 (3mm²) copper wire, use #10 (5mm²) aluminum wire.
- 3. For reliable 3 Phase starter operation, length of wire between starter and service entrance should be not more than 25% of total wire length.

TABLE VIII – Maximum Cable Length in Feet (AWG Wire) or Meters (mm² Wire)1 Phase, 3 Wire Cable, 50 Hz. Copper Wire Size (Service to Motor)

| м | otor Ratir | ng | | | AWG-Fee | t | mm² - Meters | | | | | |
|-----|------------|-------|-----|-----|---------|-----|--------------|-----|-----|-----|-----|-----|
| KW | Volts | HP | 14 | 12 | 10 | 8 | 6 | 1.5 | 2.5 | 4 | 6 | 10 |
| 1.1 | 220 | 1-1/2 | 220 | 360 | 570 | 900 | 1410 | 40 | 70 | 120 | 180 | 300 |
| 1.5 | 220 | 2 | 170 | 280 | 440 | 690 | 1090 | 30 | 60 | 90 | 130 | 230 |
| 2.2 | 220 | 3 | 110 | 180 | 280 | 440 | 700 | 20 | 40 | 60 | 90 | 150 |
| 3.7 | 220 | 5 | 0 | 0 | 190 | 300 | 480 | 0 | 20 | 40 | 60 | 100 |

3 Phase, 3 Wire Cable, 60 Hz.

| M | lotor Ratin | ng | | | AWG-Fee | t | | mm² - Meters | | | | |
|-----|-------------|-------|------|------|---------|------|------|--------------|-----|-----|------|------|
| KW | Volts | HP | 14 | 12 | 10 | 8 | 6 | 1.5 | 2.5 | 4 | 6 | 10 |
| 1.1 | 220 | 1-1/2 | 480 | 770 | 1220 | 1940 | 3040 | 90 | 160 | 250 | 380 | 650 |
| 1.5 | 220 | 2 | 370 | 600 | 940 | 1500 | 2350 | 70 | 120 | 190 | 290 | 500 |
| 2.2 | 220 | 3 | 250 | 410 | 650 | 1030 | 1610 | 50 | 80 | 130 | 200 | 340 |
| 3.7 | 220 | 5 | 150 | 250 | 390 | 620 | 980 | 30 | 50 | 80 | 120 | 210 |
| 5.5 | 220 | 7-1/2 | 0 | 170 | 280 | 440 | 700 | 0 | 30 | 60 | 90 | 150 |
| 1.1 | 380 | 1-1/2 | 1550 | 2480 | 3910 | 6170 | 9650 | 300 | 500 | 810 | 1210 | 2060 |
| 1.5 | 380 | 2 | 1130 | 1810 | 2850 | 4510 | 7060 | 220 | 370 | 590 | 880 | 1500 |
| 2.2 | 380 | 3 | 770 | 1230 | 1950 | 3080 | 4830 | 150 | 250 | 400 | 600 | 1030 |
| 3.7 | 380 | 5 | 470 | 750 | 1190 | 1880 | 2950 | 90 | 150 | 240 | 370 | 630 |
| 5.5 | 380 | 7-1/2 | 330 | 530 | 840 | 1330 | 2090 | 60 | 110 | 170 | 260 | 440 |

NOTE: for 415 Volt hookup, use 115% of 380 Volt table ratings.

Calculating Cable size when two different sizes can be used.

Sometimes conditions make it desirable to use more than one size cable in an installation.

For example: Replace a pump with a 3 HP, 230 volt, 60 Hz, single phase motor, with the motor setting at 310' down the well and with 160' of #10 cable buried between the service entrance and the well head. In order to avoid replacing the buried cable, the question is: What size cable is required in the well? Calculate as follows:

1. According to Table IV, a total of 300' of #10 cable is allowed to power the 3 HP motor. The per cent of this total that has been used by the 160' of cable in the buried run is: 160'/300' = .533 = 53.3%.



- 2. With 53.3% of the allowable cable already used, 46.7% of the total length is left for use in the well. To avoid running a cable that is too long and lowering the voltage to the motor, we have to find a cable size large enough so that 310' is less than 46.7% of the total length allowed for that size.
- Trying #8 cable, Table IV shows that the total allowable length for a 3 HP motor is 470'. 470' x 46.7% = 470' x .467 = 219.5' This is not long enough.
- 4. Trying #6 cable, Table IV shows that the total allowable length is 750'.

750' x 46.7% = 750' x .467 = 350.25'

This is longer than needed. Therefore, #6 cable can be used for the 310' of cable in the well.

Any combination of sizes can be used, provided that the total percentage of the length of the two sizes of cable does not exceed 100% of the allowed lengths.

Calculating Cable size when two different sizes can be used.



Example (Metric): When replacing pump motor in an installation already having 55M of buried 10 mm² cable between service entrance and well head, what size cable is required in the well (from well head to motor) when using a 3 HP (2.2kw), 220 volt, 50 Hz, single phase motor set 125M below the well head?

Solution (Metric): According to Table VIII, 150 M is the maximum allowable length when using 10 mm^2 cable with a 3 HP (2.2kw) 1ø motor. The installation has 55 M already in place.

55 M (used) \div 150 M (allowed) = 36%. Approximately 36% of allowable cable has been used. That leaves approximately 64% of allowable cable still available for use in the well.

According to Table VIII, 16 mm² cable can be used to a maximum of 230 M. 64% of 230 M = 147 M; this is more than the length required, therefore 16 mm² wire can be used.

NOTICE: When figuring the percent of cable length of any size that can be used, remember that the total percentages of all sizes cannot add to more than 100%.

INSTALLATION WIRING DIAGRAMS - SINGLE PHASE, 3 WIRE

WARNING For motors of 1-1/2 HP and above, use magnetic starter to avoid damage to pressure switch. Consult factory for wiring information.

AWARNING Hazardous voltage. Can shock, burn, or kill.

Ground control box, all metal plumbing, and motor frame with copper wire in compliance with local codes. Use a ground wire at least as large as the wires supplying power to motor. Permanently close all unused openings in this and other equipment.

Disconnect power to control box before working on or around control box, pipes, cable, pump, or motor.

To be sure that starting relay will function and that overload will not "nuisance trip", install control box vertically with top side up.

Wire control box as shown on Pages 12 through 14. Pump will not operate without control box, and deluxe boxes require a switch or a jumper lead between 'SW' and 'L2' terminals. Operation without control box will burn out motor.

Installation must meet United States National Electrical Code, Canadian Electrical Code, and local codes for all wiring (as applicable).

If main overload trips, look for:

- 1. Shorted Capacitor
- 2. Voltage Problems

3. Overloaded or locked pump.

NOTICE: Match motor to control box as shown below. Franklin motor and control box model numbers may include additional suffix numbers to the right of the numbers shown here. These additional numbers are not important for control box selection.

LIQUID LEVEL (PUMP DOWN) CONTROLS:

Use pump down controls on wells with low flow to prevent pumping well dry. See Wiring diagrams, Pages 12 through 15, for proper installation. **NOTICE:** Ground controls according to local code requirements.

TABLE IX: Control Box Selection

| HP | Voltage | Motor No. | Control Box No. |
|----|---------|--------------|----------------------|
| 2 | 230 | 224301 | 28230181 28230183 |
| 3 | 230 | 224302 | 28230281 28230283 |
| 5 | 230 | 224303 | 28211381 28211383 |

If start overload trips, replace start relay. Reset and analyze for tripping cause. To avoid motor burnout, do not remove or short circuit overload protection.

CHECKING PROCEDURE (ALL BOXES):

A DANGER Hazardous voltage. Can shock,

burn, or cause death. Disconnect power to control box before doing these check procedures.

A. General Procedures. (Power to control box disconnected)

- 1. Disconnect line.
- 2. Inspect for damaged or burned parts, loose connections, etc.
- 3. Check for misconnections against diagram in control box.
- 4. If box is too hot, circuit breakers may trip or fuses blow. Ventilate or shade box. Move away from heat source.
- 5. If problem has not been found, check motor and control box. Use test procedures that follow.

B. Ground (Insulation Resistance) Test. (Power

- to control box disconnected) 1. Ohmmeter Setting: Highest scale (usually
- Rx100K or Rx10,000). 2. Terminal Connections: One ohmmeter lead to "Ground" screw on control box and touch other lead to each of the terminals
- on terminal board. 3. Ohmmeter Reading: Pointer should remain
- at infinity (∞) and not deflect.

C. Capacitor Tests. (Power to control box disconnected)

AWARNING Risk of electric shock. Short capacitor across terminals before testing.

- 1. Ohmmeter Setting: Rx1000.
- 2. Terminal Connections: Connect ohmmeter leads to black and orange wires out of capacitor case.
- Ohmmeter Reading: Pointer should swing toward "zero" and "float" back to (∞). Capacitor is shorted if pointer does not move back to (∞), open if it does not move from (∞).
- 4. To reset capacitor, reverse ohmmeter connection to capacitor terminals.
- D. Triac Test. (Solid state switch only)
 - 1. Ohmmeter Setting: Rx1000. 2. Connect the leads to "R" (start) terminal
 - and to orange lead terminal on start switch.
 - 3. Ohmmeter reading: Infinity (∞).
- E. Coil Test. (Solid state switch only)

 - Ohmmeter Setting: Rx1.
 Connect leads to "Y" (common) and L2 terminal and to orange lead terminal on start switch.
 - 3. Ohmmeter reading: Infinity (∞).

Installation Wiring Diagrams - Single Phase, 3 Wire **A**WARNING For motors of 1-1/2 HP and above, use magnetic starter to avoid damage to pressure switch. Consult factory for wiring information.



SINGLE PHASE - 1/2 HP THRU 5 HP STANDARD CONTROL BOX WITH PRESSURE SWITCH (One pump for 2 houses) With adequate rated pressure switch





Follow color coding when connecting control box (Yellow to Y, Red to R, Black to B).

Installation Wiring Diagrams – Single Phase, 3 Wire WARNING For motors of 1-1/2 HP and above, use magnetic starter to avoid damage to pressure switch. Consult factory for wiring information.

SINGLE PHASE - 1/2 HP THRU 5 HP STANDARD CONTROL BOX WITH LIQUID LEVEL CONTROL

SINGLE PHASE - 1/2 HP THRU 5 HP STANDARD CONTROL BOX WITH PRESSURE SWITCH & LIQUID LEVEL CONTROL





OPEN SYSTEM-SINGLE PHASE - 1/2 HP THRU 5 HP STANDARD CONTROL BOX



Follow color coding when connecting control box (Yellow to Y, Red to R, Black to B).





SINGLE PHASE - 2, 3 & 5 HP DELUXE CONTROL BOXES WITH LIQUID LEVEL CONTROL



SINGLE PHASE - 2, 3 & 5 HP DELUXE CONTROL BOXES WITH PRESSURE SWITCH & LIQUID LEVEL CONTROL

SINGLE PHASE - 2, 3 & 5 HP DELUXE CONTROL BOXES OPEN SYSTEM



Follow color coding when connecting control box (Yellow to Y, Red to R, Black to B).





Follow color coding when connecting control box (Yellow to Y, Red to R, Black to B).

Installation

CABLE SPLICING:

- 1. Splice cable to motor leads. Use one of the three methods outlined below. Use only copper wire for connections to pump motor and control box.
 - A. Taped splice (Wire sizes No. 8 (8.4mm²) and larger):
 - 1. Cut off motor leads. Stagger lead and wire length so that 2nd lead is 2 (50mm) longer than 1st lead and 3rd lead is 2" (50mm) longer than second.
 - 2. Cut off cable ends. Be sure to match colors and lengths of wires in drop cable to colors and lengths of motor leads.
 - 3. Trim insulation back 1/2" (13mm) from cable ends and motor lead ends.
 - 4. Insert motor lead ends and cable ends into butt connectors (see Figure 4). Be sure to match wire colors between drop cable and motor leads.
 - 5. Using crimping pliers (Figure 7), indent butt connector lugs (see Figure 5) to attach wires.









FIGURE 4



FIGURE 6



FIGURE 7





- 6. Cut "Scotchfil" electrical insulation putty into 3 equal parts and form tightly around butt connectors. Be sure scotchfil overlaps insulated part of wire.
- 7. Using #33 Scotch tape, wrap each joint tightly; cover wire for about 1-1/2' (38mm) on each side of joint. Make four passes with the tape. In other words, when finished you should have four layers of tape tightly wrapped around the wire. Press edges of tape firmly down against the wire (see Figure 8). **NOTICE:** Since the tightly wound tape is the only means of keeping water out of the splice, the efficiency of the splice will depend on the care used in wrapping the tape. NOTICE: For wire sizes larger than #8,

(8.4mm²) use a soldered joint rather than Scotchfil putty (see Figure 6).

- B. Heat-shrink splice (For wire sizes #14, 12 and 10 AWG, or 2, 3, and 5.5mm²):
 - 1. Remove 3/8" (10mm) insulation from ends of motor leads and drop cable wires.
 - 2. Put plastic heat shrink tubing over motor leads.
 - 3. Match wire colors and lengths in drop cable to wire colors and lengths of motor leads.
 - 4. Insert cable and motor wire ends into butt connectors and crimp (See Figures 4 and 5). BE SURE to match wire colors between drop cable and motor leads. Pull leads to check connections.
 - 5. Center tubing over butt connector and apply heat evenly with a torch (a match or lighter will not supply enough heat).







FIGURE 12

NOTICE: Keep torch moving. Too much concentrated heat may damage tubing (see Figure 9).

- C. Butt Connectors with plastic insulators (for 14, 12 and 10 Gauge AWG Wire, or 2, 3 and 5.5mm² wire):
 - 1. Cut off motor leads. Stagger lead and wire length so that 2nd lead is 4" (100mm) longer than 1st lead and 3rd lead is 4" (100mm) longer than second.
 - Cut off cable ends. Be sure to match colors and lengths of wires in drop cable to colors and lengths of motor leads.
 - 3. Trim insulation back 1/2" (13mm) from cable ends and motor lead ends.
 - Unscrew plastic caps from insulators. Place a cap and a neoprene gasket sleeve on each wire end to be spliced (see Figure 10).
 - 5. Slide insulator body onto one wire end (Figure 10).
 - 6. Insert wire end into butt connector and crimp (see Figure 11). **Be sure** to match cable and motor wire colors.
 - Center insulator body over splice and slide neoprene sleeves into body as far as they will go. Screw caps onto insulator body (Figure 12) and tighten by hand for a strong, waterproof splice.

CABLE INSTALLATION

- To test submersible, momentarily connect it to proper power supply. Power supply frequency and voltage must match motor nameplate frequency and voltage to within ±10%.
 (3 Phase pumps – see "Rotation," Page 3).
- Fasten cable leads securely to pump discharge section; leave 4-5" (100-127mm) of slack in leads at this point. Securely fasten leads to plastic pipe within 6" (150mm) of the pump discharge section. Use torque arresters to protect pump and pipe from twisting damage as pump starts and stops.
- Connect copper ground wire to motor bracket. Ground wire must be at least as large as wires supplying current to motor. Consult current National Electrical Code, Canadian Electrical Code and local codes (as applicable) for grounding information.
- 4. Use only submersible cable supplied by pump manufacturer. When lowering pump into well, secure cable to discharge pipe at 10¹ (3.5M) intervals with Scotch #33 electrical tape. Take care not to damage pump cable.
- **NOTICE:** To avoid dropping the pump down the well or damaging cable or cable splices, **NEVER** allow pump cable to support weight of pump.

PUMP INSTALLATION

1. If a standard air over water pressure tank is being used, install two bleeder orifices about 2' (.6M) apart as shown in Figure 15, Page 21. These orifices will automatically charge the tank with air. See Figure 15 to determine orifice location.

NOTICE: If Pre-charged tank is used, DO NOT install bleeder orifices. If pump and precharged tank are replacing a standard tank system, remove bleeder orifices before installing pump in well.

- To prevent losing pump down the well, connect a safety rope strong enough to support pump and drop pipe (minimum 5/16" (8mm) twisted polypropylene or pronila rope) to eyelet on pump discharge. Tie off other end of safety rope securely to well seal, well cap or pitless adapter.
- Discharge outlet is threaded 2" NPT (60 Hz) or 2" BSP (50 Hz).
 Use 100 PSI rated polyethylene plastic pipe for installations up to 100' depth.
 Use 160 PSI rated polyethylene plastic pipe for installation up to 220' depth.
 For depths beyond 220', use galvanized steel pipe for the entire drop pipe.

INITIAL START-UP

NOTICE: NEVER operate pump with discharge valve completely closed. Pump can destroy itself if run with discharge shut off ("deadheaded") and warranty will be void.

NOTICE: To avoid sand-locking pump, follow procedure below when starting pump for the first time. NEVER start a pump with discharge completely open unless you have done this procedure first.

- 1. Connect a pipe elbow, a short length of pipe and a gate valve to pump discharge at well head (see Figure 13).
- Mount motor control box (3-wire pump), fused disconnect switch (2-wire pump), or magnetic starter (3-phase pump) in a permanently weather proofed place. Make sure that controls will not be subjected to extreme heat or excess moisture.
- 3. Make sure controls are in OFF position.
- Connect motor leads and power supply to motor control box, fused disconnect switch, or magnetic starter (see Wiring Diagrams, Pages 8 through 12). DO NOT START PUMP YET.
- 5. Set gate valve on discharge 1/3 open; start pump (see Figure 13).
- 6. Keep gate valve at this setting while water pumps out on ground. Let it run until water is clear of sand or silt. (To check solids in water, fill a glass from pump and let solids settle out).

- When water is completely clear at 1/3 setting, open gate valve to approximately twothirds open and repeat process.
- When water is completely clear at 2/3 setting, open gate valve completely and run pump until water is completely clear.
- 9. Remove gate valve for permanent installation near tank (see Figures 14 and 15, Pages 20 and 21).
- Install sanitary well seal or pitless adapter unit, well unit, electrical conduit and surface piping according to local code requirements.

CONNECTING TO TANK/WATER SYSTEM

AWARNING Hazardous pressure. Submersible pumps can develop very high pressure in some situations. To prevent tank blowup, install a pressure relief valve able to pass full pump flow at 75 PSI (517 kPa) when using an air over water pressure tank. Install a pressure relief valve capable of passing entire pump flow at 100 PSI (690 kPa) when using a pre-charged pressure tank. Install this relief valve between pump and tank.

NOTICE: Allowing pump or piping system to freeze may severely damage pump and will void warranty. Protect pump and entire piping system (including pressure tank) from freezing.



Standard Tank Hookup:

See Figure 15, Page 21 for piping connections to standard pressure tank and for correct distance of bleeder orifices from pressure tank.

Pre-charged Pressure Tank Hookup:

See Figure 14, Page 20 for piping connections to pre-charged pressure tank.

NOTICE: Check air pre-charge in tank before starting pump. Adjust pre-charge to 2 PSI (13.8 kPa) below pump cut-in setting. (For example, a pre-charge tank used with a 30-50 switch should be pre-charged with air to 28 PSI (193 kPa). Adjust pre-charge by either adding or bleeding air through tire valve located on top of tank. Check pre-charge annually and adjust as needed.

Important Electrical Grounding Information

A WARNING Hazardous voltage. Can shock, burn, or kill. To reduce the risk of electrical shock during pump operation, ground and bond the pump and motor as follows:

- A. To reduce risk of electrical shock from metal parts of the assembly other than the pump, bond together all metal parts accessible at the well head (including metal discharge pipe, metal well casing, and the like). Use a metal bonding conductor at least as large as the power cable conductors running down the well to the pump's motor.
- B. Clamp or weld (or both if necessary) this bonding conductor to the grounding means provided with the pump, which will be the equipment-grounding terminal, the grounding conductor on the pump housing, or an equipment-grounding lead. The equipment-grounding lead, when provided, will be the conductor having green insulation; it may also have one or more yellow stripes.
- C. Ground the pump, motor, and any metallic conduit that carries power cable conductors. Ground these back to the service by connecting a copper conductor from the pump, motor, and conduit to the grounding screw provided within the supply-connection box wiring compartment. This conductor must be at least as large as the circuit conductors supplying the pump

Save these instructions.



FIGURE 14 – Typical Submersible Installation with Pre-charged Tank



FIGURE 15 – Standard Pressure Tank Installation

TROUBLESHOOTING GUIDE

| PROBLEM | CHECK | CORRECTIVE ACTION |
|--|--|---|
| Motor will not start but | | |
| fuses do not blow | No voltage at fuse hox | Consult power supplier, shack generator |
| No voltage | No voltage at fuse box. No voltage at control box. | Consult power supplier, check generator. Check connections, rewire from fuse box to |
| | No voltage at control box. | control box. |
| | No voltage at pressure switch | Check connections, replace control box, rewire |
| | | from control box to pressure switch. |
| | No voltage on load side of | Check connections, replace pressure switch. |
| | pressure switch. | |
| | Cable or splices bad. | Consult serviceman or licensed electrician. |
| | Control box incorrectly wired. | Reconnect control box correctly (see wiring |
| | | diagrams, Pages 12 through 15). |
| Fuses blow or overload | | |
| protector trips when motor starts | | |
| Wrong size fuse or wrong | Check fuse size against chart, Page 4. | Install correct fuse or time delay fuse. |
| size time delay fuse. | oncorr ruse size against chart, i age 4. | |
| Wire size too small | Check wire size against chart, Page 5. | Install correct size wire. |
| Starting capacitor | Check control box to see if starting | Replace starting capacitor. |
| defective or blown. | capacitor has blown out. | |
| Low or high voltage | Check that line voltage is within ±10% of | If voltage variation is greater than ±10%, call |
| | nameplate rated voltage while motor is running. | power company to adjust voltage. |
| Cable leads not correctly | Check control box wiring diagram | Reconnect leads to match wiring diagram in |
| connected to control box. | against incoming power hookup. | control box cover. |
| | Check drop cable color coding. | Reconnect drop cable so cable color code |
| | | matches motor lead color code. |
| Broken wire in control | Examine all connections and wiring in | Disconnect power and repair or replace faulty |
| box. | control box. | wire. |
| Pump or motor stuck or binding. | Check for locked rotor in pump. | If necessary, pull pump (make all possible above ground checks first). If pump is locked, |
| billullig. | | replace it. Clean well of all sand or lime before |
| | | reinstalling pump. |
| Fuses blow or overload | | |
| protector trips when | | |
| motor is running | | |
| Low or high voltage. | Check that line voltage is within ±10% of | If voltage variation is more than $\pm 10\%$, call |
| | rated nameplate voltage while motor is running. | power company to adjust voltage. |
| High ambient | Check temperature of control box. | Do not mount control box in direct sunlight. |
| (atmospheric temperature) | oneck temperature of control box. | Do not mount control box in uncer sumght. |
| Control box with wrong | Compare voltage and horsepower on | Replace control box if numbers do not match. |
| voltage or horsepower | motor nameplate with those given on | |
| rating. | control box nameplate or on circuit | |
| Wire size too emall | diagram inside control box cover. | Install correct wire size |
| Wire size too small | Check wire size against chart, Page 5. | Install correct wire size. |
| Cable splices or motor leads grounded, shorted, | Consult licensed electrician or qualified serviceman. | Do not attempt to disassemble pump or motor. |
| or open. | control man. | |

TROUBLESHOOTING GUIDE (cont.)

| PROBLEM | CHECK | CORRECTIVE ACTION |
|--|---|---|
| Pump starts too frequently | | |
| Leaks in system. | Check all tank connections with soapsuds for air leaks. Check plumbing for leaks. | System must be air and water tight. |
| Pressure switch. | Check for defective switch or switch out of adjustment. | Re-adjust or replace pressure switch. |
| Tank waterlogged. | Pre-charged tanks; check tank pre- charge air pressure, check for leak in bladder. | Pre-charge tanks: adjust air pressure to 2 PSI (13.8 kPa) less than pump cut-in pressure (when there is no water pressure on system). Replace bladder if necessary. |
| | Air over water tanks: check for air leaks. Check Air Volume Control (AVC). Check snifter valve operation. | Air over water tanks: repair or replace tanks; replace snifter valves if necessary. |
| Leak in drop pipe. | Raise drop pipe one length at a time until water stands in pipe. | Replace pipe above that point. |
| Pressure switch too far from tank. | Measure distance from pressure switch to tank. | Move switch to within one foot (.3M) of tank. |
| Little or no water delivered | | |
| Bleeder orifice check valve stuck or installed back- wards (standard tank only). | Examine valve. | If stuck, free valve; if installed backwards, reverse it. |
| Low water level. | Determine lowest water level in well while pump is running and compare to pump depth setting. | Lower pump further into well (but at least 5' (1.6M) above bottom of well). Throttle pump discharge until discharge equals recovery rate of well. NOTICE: Running pump while airlocked can cause loss of prime and seriously damage pump. |
| Low voltage. | Check voltage at control box with pump running. Check incoming wire size and drop cable size against chart, Page 5. | Install larger wire from meter to control box. Install larger wire from control box to pump. If necessary, have power company raise supply voltage. |
| Plugged intake screen. | Pull pump and check condition of screen. | Clean or replace as necessary. |
| Check valve at pump discharge stuck. | Pull pump and examine check valve. | Free check valve. |
| Worn impellers and diffusers. | Make sure system is clear of obstructions and pump is in solid water and operation normally. | Replace pump. |
| Air or milky water discharge from faucets | | |
| Gas in well water. | Check for presence of gas in well water. | Remove bleeder orifices; plug tees. Be sure plugged tees do not leak. If necessary, separate gas from air before it enters pressure tank. |
| Air volume control not working (standard tanks only). | Make sure ports and ball check valves are clear. | Replace control if necessary. |

LIMITED WARRANTY

Sta-Rite Industries, Inc., warrants to the original consumer of the products listed below, that they will be free from defects in material and workmanship for the Warranty Period from the date of original installation or manufacture as noted.

| Product | Warranty Period | |
|--|--|--|
| Water Systems Products – jet pumps, small centrifugal pumps, submersible pumps and related accessories | whichever occurs first: 1 year from date of original installation, or 2 years from date of manufacture | |
| Hydro-Flow Filters | 1 year from date of purchase | |
| Signature 2000 [®] Fibrewound Tanks | 5 years from date of original installation | |
| Pro-Source [™] Steel Pressure Tanks | 5 years from date of original installation | |
| Pro-Source [™] Epoxy-Lined Tanks | 3 years from date of original installation | |
| Sump/Sewage/Effluent Products | 1 year from date of original installation, or 2 years from date of manufacture | |

Our warranty will not apply to any product that has been subject to negligence, misapplication, improper installation or maintenance. In the event a three phase submersible motor is operated with single phase power through a phase converter, or if three-leg ambient compensated, extra-quick trip overload relays of recommended size are not used, our warranty is void.

Buyer's only remedy and Sta-Rite Industries, Inc.'s only duty is to repair or replace defective products (at Sta-Rite Industries, Inc.'s choice). Buyer agrees to pay all labor and shipping charges associated with this warranty and to request warranty service through the installing dealer as soon as a problem is discovered. If warranty service is requested more than 30 days after the Warranty Period has ended, it will not be honored.

STA-RITE INDUSTRIES, INC. SHALL NOT BE LIABLE FOR ANY CONSEQUENTIAL, INCIDEN-TAL, OR CONTINGENT DAMAGES WHATSOEVER.

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This warranty is valid only in the United States and Canada.

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