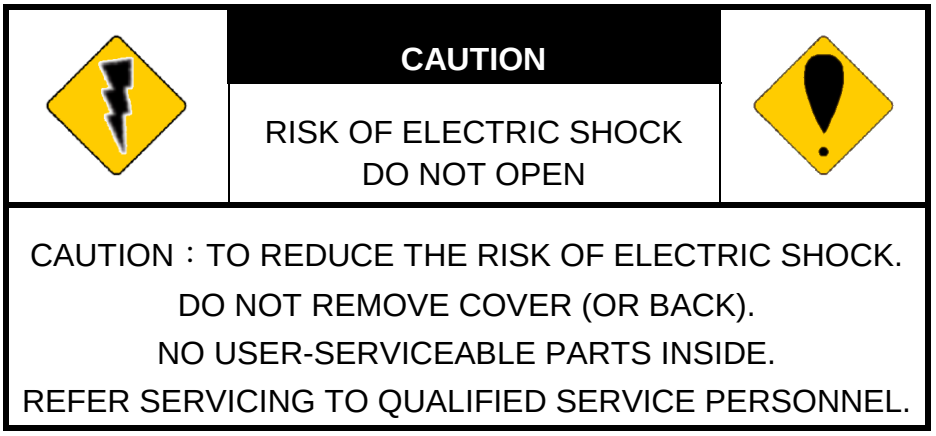
User Manual

INDOOR DOME IP CAMERA

WARNING

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS PRODUCT TO RAIN OR MISTURE.
DO NOT INSERT ANY METALLIC OBJECT THROUGH VENTILATION GRILLS.

CAUTION



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Content

V1.2_20140106

I. Preface

This is a 1/3.2” CMOS sensor IP camera with a built-in web server. The user can view real-time video via IE browser. It supports H.264, and M-JPEG video compression, providing smooth and high video quality. The video can be stored in a SD card and playback remotely.

With a user friendly interface, it is an easy-to-use IP camera which is designed for security application.

II. Product Specifications

- 5 Megapixel Indoor Dome
- 3-Axis
- 3D+2D Digital Noise Reduction
- Digital Wide Dynamic Range
- Manually Day & Night Switch time
- Built-in IR LED 15 Meter
- Power over Ethernet available
- Video output
- H.264/ M-JPEG / MPEG4 compression
- SD card backup
- iPhone/iPad/Android Supported
- SDK for Software Integration
- Free Bundle 36 ch recording software

Hardware	
CPU	ARM Cortex A9

RAM	256MB
Flash	16MB
Image sensor	1/3.2” Megapixel CMOS sensor
Sensitivity	B / W: 0.1 Lux (AGC ON)
Lens Type	Vari-focal Lens 3-9mm@F1.8
Angle of View	27.31° ~ 75.24° (H) 19.09° ~ 54.16° (V)
ICR	Mechanism IR cut Filter (Optional)
LED	Built-in 18 IR LED IR Distance 15M
I/O	DI / DO
Video output	Yes
3-Axis Gimbal Adjustments Angle	Pan: 172° Tilt: 60° Rotation: 360°
Audio	G.711(64K) and G.726(32K,24K) audio compression Input : External Mic In Output: External Line Out
Power over Ethernet	Yes, PoE Class 0 (IEEE802.3af)
Power consumption	DC12V: 4.0W(IR Off), 5.5W(IR On) PoE : 4.8W(IR Off), 6.7W(IR On)
Operating Temperature	0°C ~ 45°C
Dimensions	132mm (φ)x 108mm(H)
Weight	680g
Network	
Ethernet	10/ 100 Base-T
Network Protocol	IPv6, IPv4, HTTP, HTTPS, SNMP, QoS/DSCP, Access list, IEEE 802.1X, RTSP, TCP/ IP, UDP, SMTP, FTP, PPPoE, DHCP, DDNS, NTP, UPnP, 3GPP, SAMBA, Bonjour
System	
Video Resolution	2592x1944@15fps, 2048x1536@15fps,1920x1080@30fps, 1280x720@30fps, 640x480@30fps,

	320x240@30fps, 176x144@30fps
Video Adjust	Brightness, Contrast, Hue, Saturation, Sharpness, Shutter Speed adjustable, AGC, Sense-Up, D-WDR, Flip, Mirror, Noise reduction, Day&Night adjustable, White Balance
Triple Streaming	Yes
Image snapshot	Yes
Full screen monitoring	Yes
Privacy Mask	Yes, 3 different areas
Compression format	H.264/ M-JPEG/ MPEG4(3GPP only)
Video bitrates adjust	CBR, VBR
Motion Detection	Yes, 3 different areas
Triggered action	Mail, FTP, Save to SD card, DO, SAMBA
Pre/ Post alarm	Yes, configurable
Security	Password protection, IP address filtering, HTTPS encrypted data transmission, 802.1X port-based authentication for network protection
Firmware upgrade	HTTP mode, can be upgraded remotely
Simultaneous connection	Up to 10
SD card management	
Recording trigger	Motion Detection, IP check, Network break down (wire only), Schedule, DI
Video format	AVI, JPEG
Video playback	Yes
Delete files	Yes
Client System requirement	
OS	Windows 7, 2000, XP, 2003, Microsoft IE 6.0 or above, Chrome, Safari, Firefox
Mobile Support	iOS 4.3 or above, Android 1.6 or above.
Hardware Suggested	Intel Dual Core 2.8G,RAM: 4GB

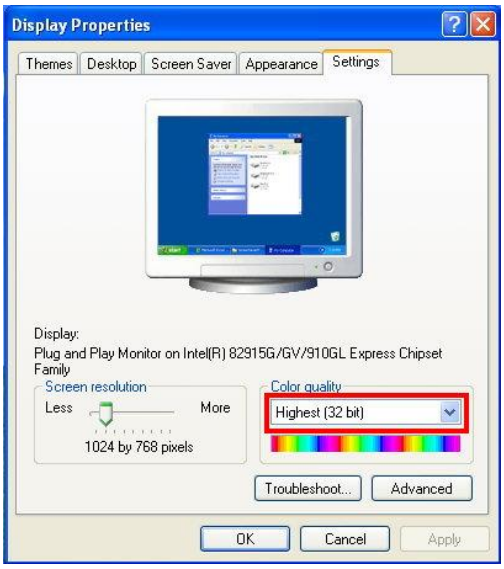
*SPECIFICATIONS ARE SUBJECT TO CHANGE WITHOUT NOTIFICATION.

III. Product Installation

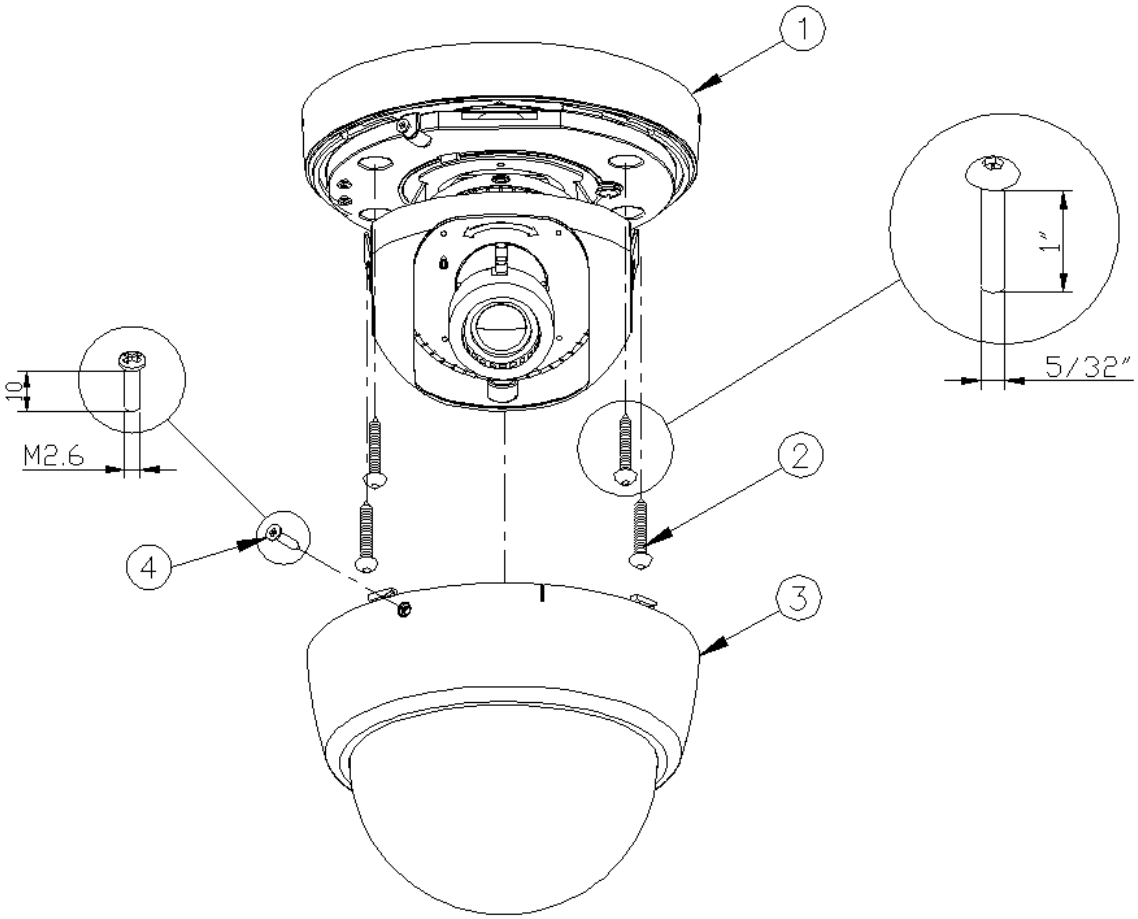
A. Monitor Settings

i. Right-Click on the desktop. Select “ Properties”

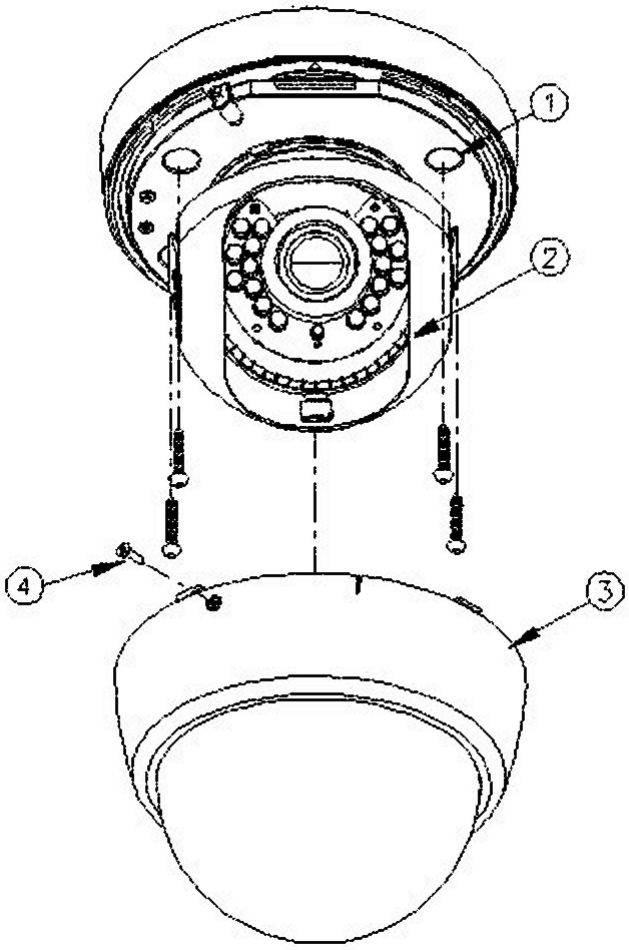
ii. Change color quality to highest (32bit).



B. Hardware Installation



1. Dome Installation Steps



a. Use screws to lock the bottom of camera to the ceiling or the wall.

b. Use 3-Axis to adjust the lens angle.

c. Close the dome cover.

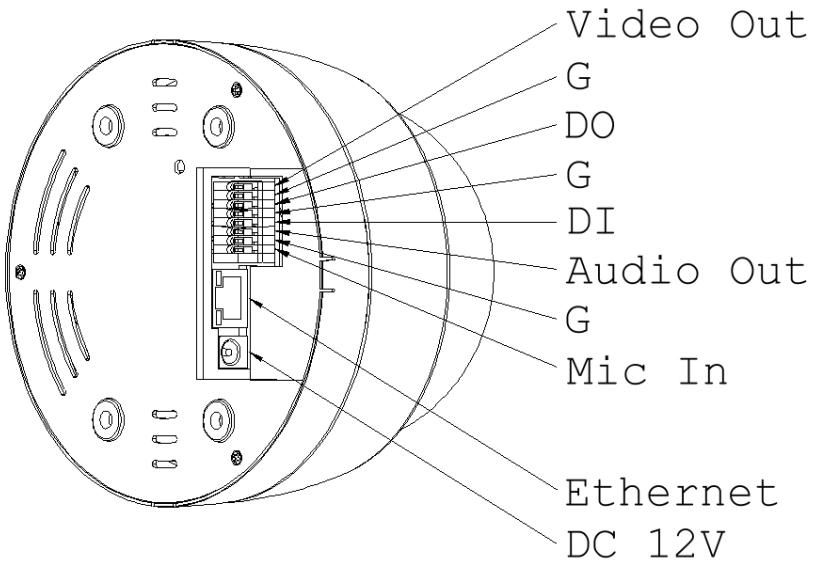
d. Tighten the screw on the cover to fix it.

2. 3-Axis Diagram

Use the 3-Axis bracket to adjust the camera to appropriate angle.

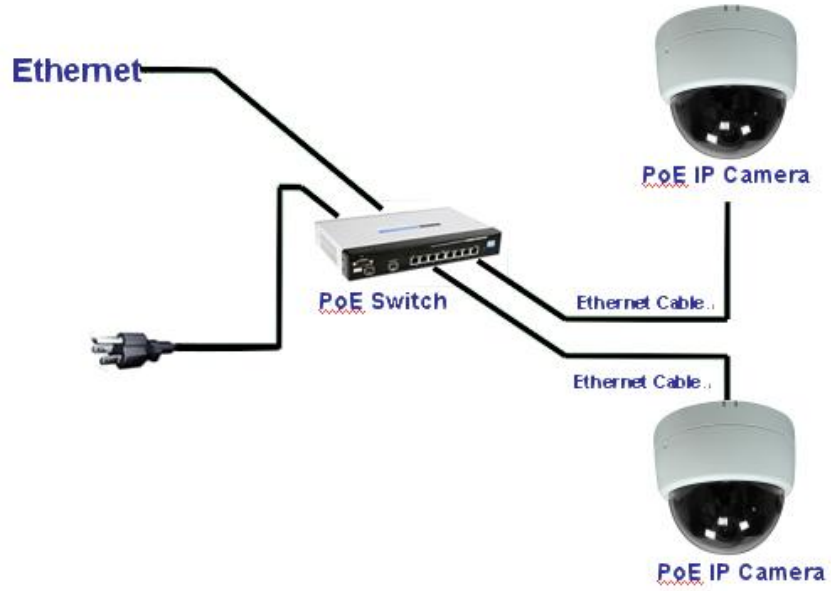
3. Connector Instruction

The camera connectors are as below. Connect the power and the Ethernet cable with the camera, and set it according to your network environment.



4. PoE (Power Over Ethernet) (Optional) 802.3af, 15.4W PoE Switch is recommended

Power over Ethernet (PoE) is a technology that integrates power into a standard LAN infrastructure. It enables power to be provided to a network device, such as an IP phone or a network camera, using the same cable as that used for network connection. It eliminates the need for power outlets at the camera locations and enables easier application of uninterruptible power supplies (UPS) to ensure 24 hours a day, 7 days a week operation.



C. IP Assignment

i. Use the software, “IP Installer” to assign the IP address of IP CAMERA. The software is in the attached software CD.

ii. IP installer supports two languages:

a. IPInstallerCht.exe：Chinese version
b. IPInstallerEng.exe：English version

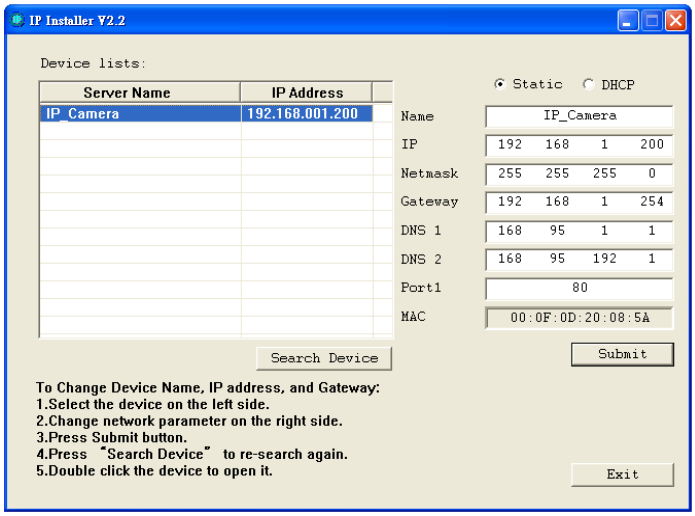
iii. There are 3 kinds of IP configuration.

a. Fixed IP (Public IP or Virtual IP)
b. DHCP (Dynamic IP)
c. Dial-up (PPPoE)

iv. Execute IP Installer

v. For Windows XP SP2 user, it may popup the following message box. Please click “Unblock”.

vi. IP Installer configuration:



vii. IP Installer will search all IP Cameras connected on LAN. The user can click “Search Device” to search again.

viii. Click one of the IP Camera listed on the left side. The network configuration of this IP camera will show on the right side. You may change the “name” of the IP Camera to your preference (e.g.: Office, warehouse). Change the parameter and click “Submit” then click “OK”. It will apply the change and reboot the Device.

ix. Please make sure the subnet of PC IP address and IP CAM IP address are the same.

The same Subnet:

IP CAM IP address: 192.168.1.200

PC IP address: 192.168.1.100

Different Subnets:

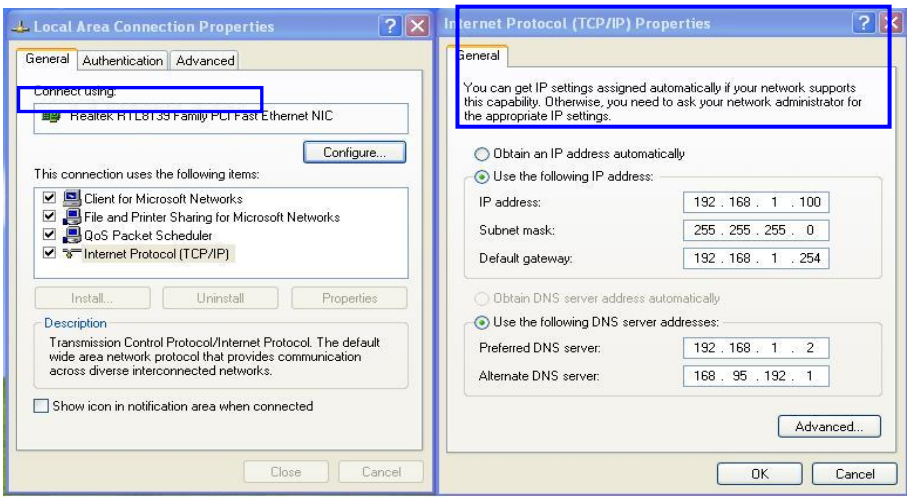
IP CAM IP address: 192.168.2.200

PC IP address: 192.168.1.100

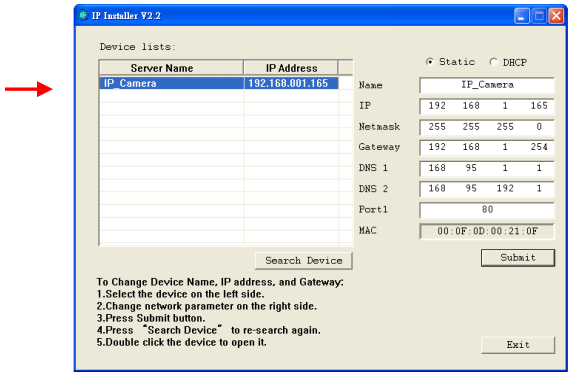
To Change the PC IP address:

Control Panel→Network Connections→Local Area Connection Properties→Internet Protocol (TCP/IP) →Properties

Please to make sure your IP Camera and PC have the same Subnet. If not, please change IP Camera subnet or PC IP subnet accordingly.



x. A quick way to access remote monitoring is to left-click the mouse twice on a selected IP Camera listed on “Device list” of IP Installer. An IE browser will be opened.

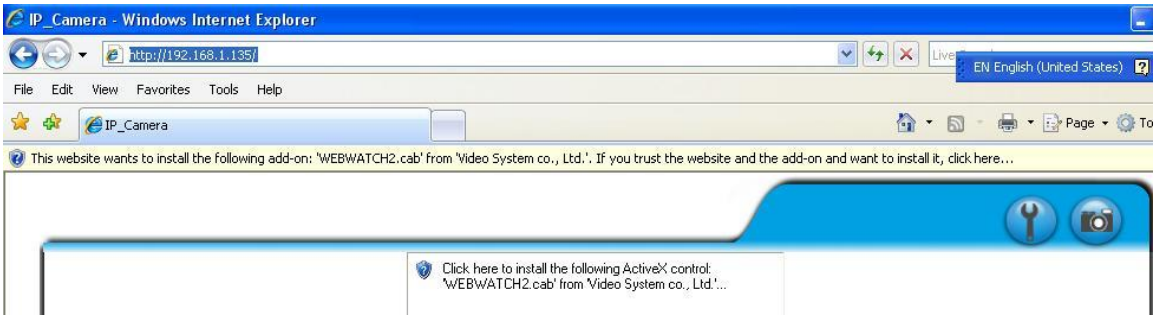


xi. Then, please key in the default “user name: admin” and “password: admin”.

D. Install ActiveX control

1. For users of IE 6.0 or above:

For the first time to view the camera video via IE, it will ask you to install the ActiveX component.



1. If the installation failed, please check the security setting for the IE browser.

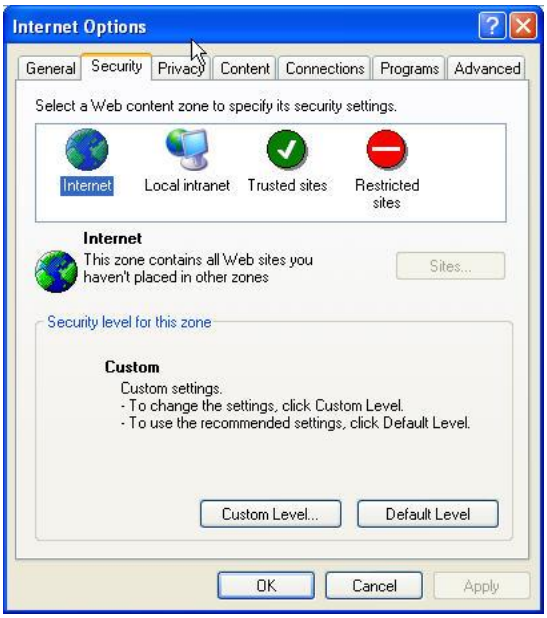
i. IE → Tools → Internet Options… → Security Tab → Custom Level… → Security Settings → Download unsigned ActiveX controls→ Select "Enable" or Prompt.

ii. IE → Tools → Internet Options… → Security Tab → Custom Level… →Initialize and script ActiveX controls not marked as safe → Select "Enable" or Prompt.

1


IP CAMERA - Microsoft Internet Explorer
File Edit View Favorites Tools Help
Back
Address http://192.168.1.21
Mail and News
Pop-up Blocker
Manage Add-ons...
Synchronize...
Windows Update
Windows Messenger
Internet Options...

2


Internet Options
General Security Privacy Content Connections Programs Advanced
Select a Web content zone to specify its security settings.
Internet
Local intranet
Trusted sites
Restricted sites
Internet
This zone contains all Web sites you haven't placed in other zones
Sites...
Security level for this zone
Custom
Custom settings.
- To change the settings, click Custom Level.
- To use the recommended settings, click Default Level.
Custom Level...
Default Level
OK
Cancel
Apply

3


Security Settings
Settings:
Enable
Binary and script behaviors
Administrator approved
Disable
Enable
Download signed ActiveX controls
Disable
Enable
Prompt
Download unsigned ActiveX controls
Disable
Enable
Prompt
Reset custom settings
Reset to: Medium
Reset
OK
Cancel

4

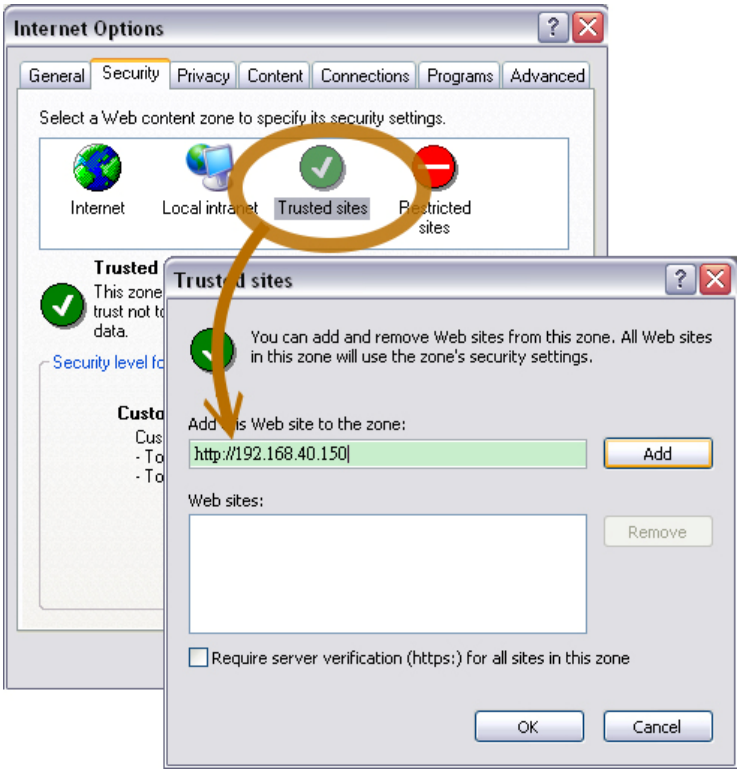

Security Settings
Settings:
Disable
Enable
Prompt
Download unsigned ActiveX controls
Disable
Enable
Prompt
Initialize and script ActiveX controls not marked as safe
Disable
Enable
Prompt
Run ActiveX controls and plug-ins
Administrator approved
Reset custom settings
Reset to: Medium
Reset
OK
Cancel

When popup the following dialogue box, click “Yes”.

2. You can choose another way:

Go to: IE→Tools → Internet Options… → Security Tab → Trusted sites → Add the IP address and click "OK".

In the site list you can key one single IP address or a LAN address. For example, if you add "192.168.21.*", all the IP address under .21 LAN will be regarded as trusted sites.

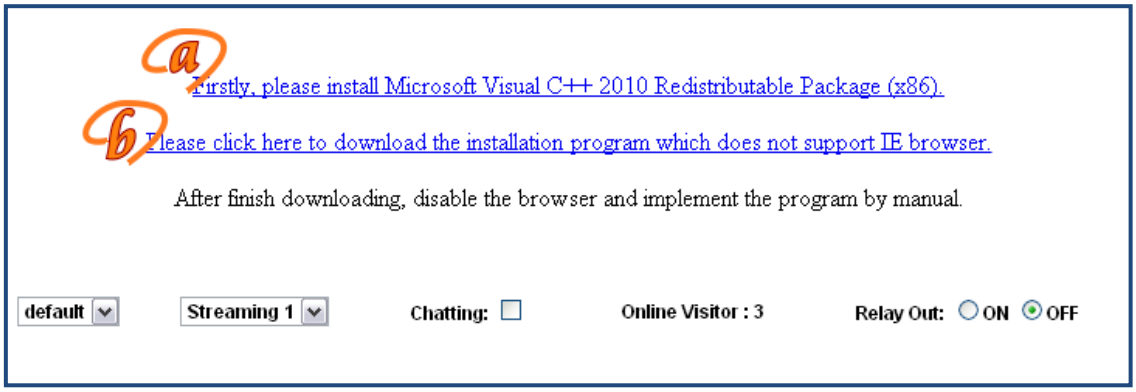


2. To Non-IE Web Browser Users

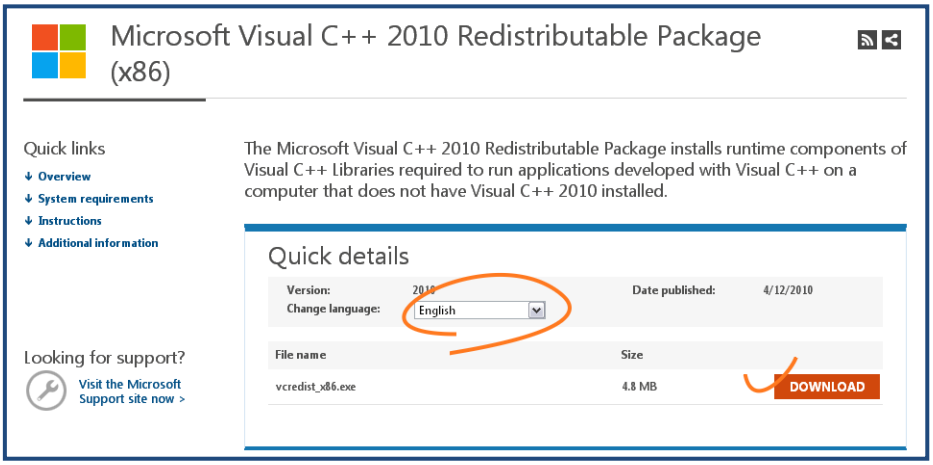
If you use Firefox or Google chrome to access the IP camera but fail to watch the live video, please follow the steps to install necessary tools:
(The following pictures are based on chrome.)

a. You may see the prompt message as the picture below. First, click the link:

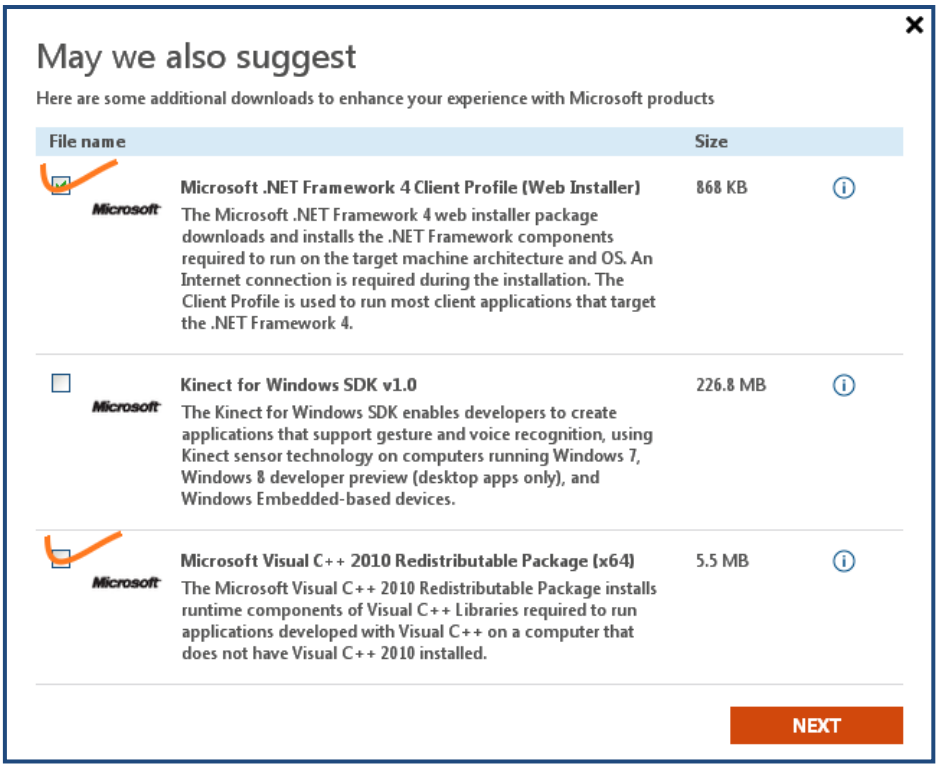
"Firstly, please install Microsoft Visual C++ 2010 Redistributable Package (x86)."



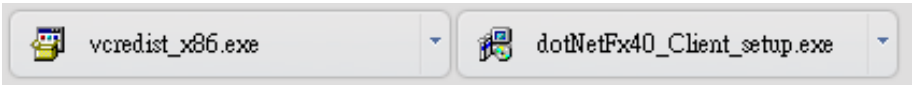
The link conducts you to the Microsoft official site where you can download the tools. Please select the language and click "download".



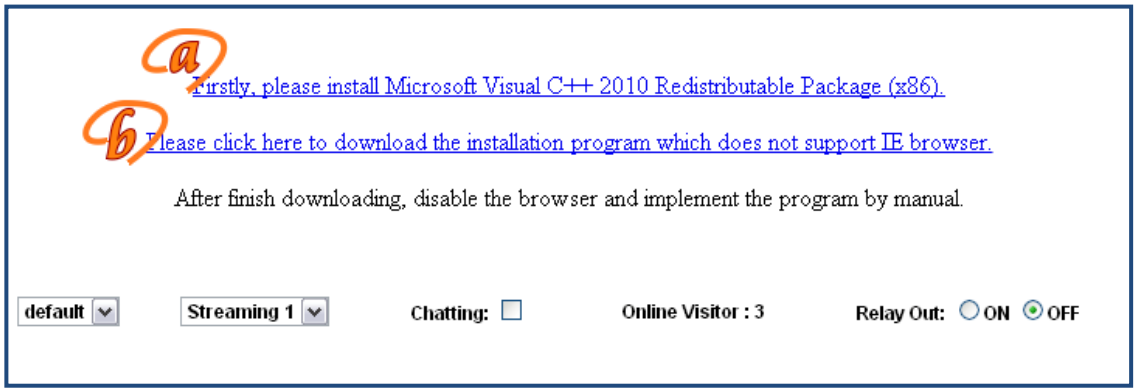
In the pop-up window, please tick the first and the third file as the picture below. Click "Next" to download both "Microsoft .NET Framework 4 Client Profile (Web Installer)" and "Microsoft Visual C++ 2010 Redistributable Package (x64)".



After finishing downloading, execute the two files respectively to install them. The windows may ask you to reboot the PC when the installation is finished.



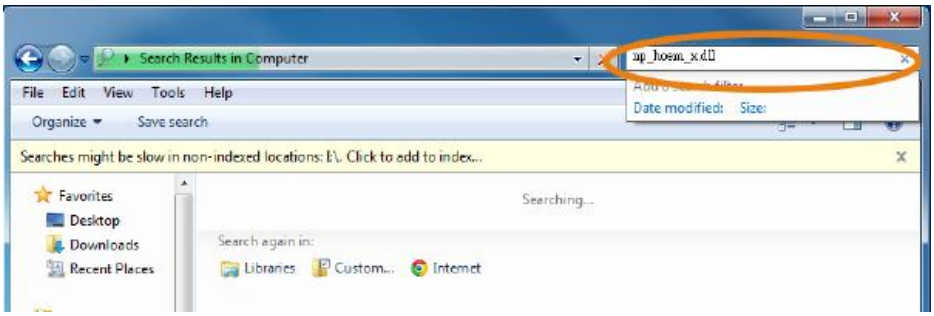
b. Then, click the second link "Please click here to download the installation program which does not support IE browser." to download Setup ActiveX.



After finishing the downloading, execute the files to install ActiveX. Then restart the browser.

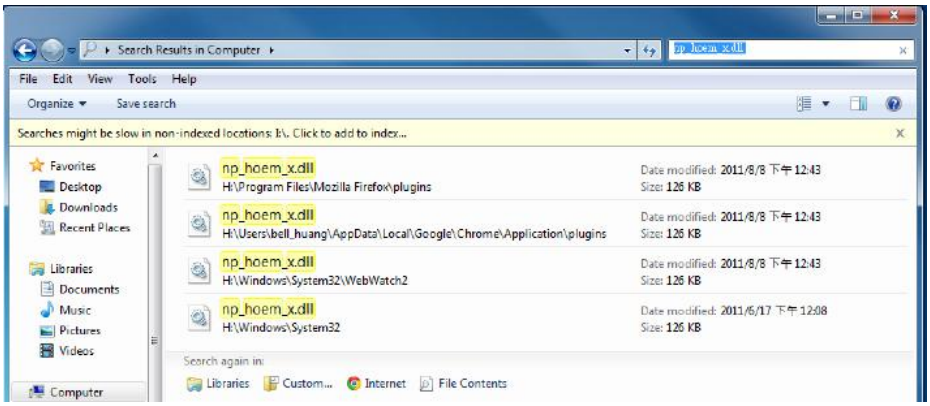
c. If you execute the steps above but still cannot see the live video normally, please try the following solution:

Search for the file "np_hoem_x.dll" in your system disk. For Windows XP users, please go to "Start" → "Search" → Search for "All files and folders" and key-in "np_hoem_x.dll". For Windows 7 users, please use the search bar on the top-right of the Windows Explorer.

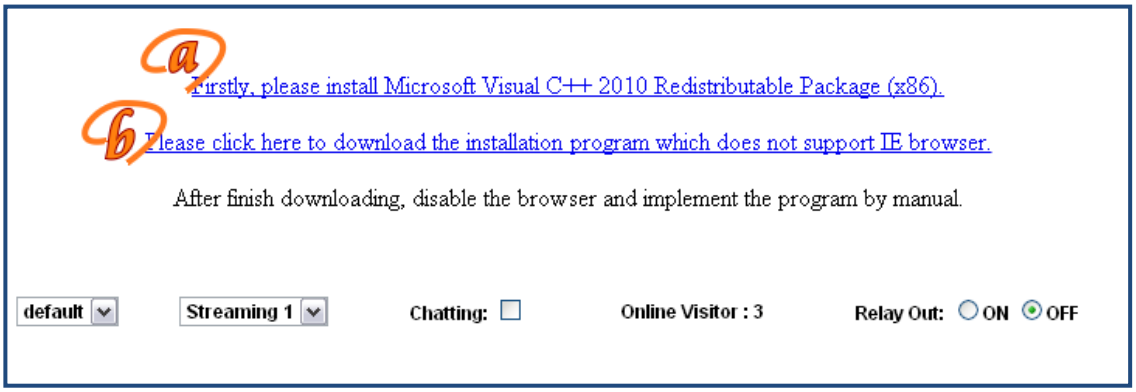


Delete all the files named "np_hoem_x.dll". They're the ActiveX control tools installed in your computer, but the old version of ActiveX might not compatible with the new version of browser. Therefore, they need to be deleted in order to

install the latest ActiveX control.



Start your web browser, and repeat the step 2-b: "Download the installation program which does not support IE browser" to download and install ActiveX.



IV. Live Video

Start an IE browser, type the IP address of the IP camera in the address field. It will show the following dialogue box. Key-in the user name and password. The default user name and password are “**admin**” and “**admin**”.

When the IP Camera is connected successfully, it shows the following program interface.

1. Get into the administration page.

2. Video Snapshot.

3. Show the system time, video resolution, and video refreshing rate.

4. Adjust image: 1/2x, 1x, 2x.

5. Selects the video streaming source: If the streaming 2 is closed, this function will not be displayed.

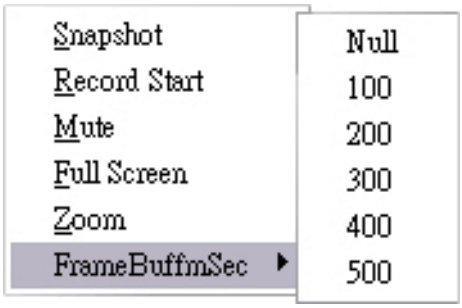
6. Tick on “Chatting” for enabling two-way audio.

7. Shows how many people are connected to this IP camera.

8. Control the relay output connected to this camera.

Double-clicking on the video will change the view to full screen mode. Press “Esc” or double-click the video again for changing back to normal mode.

Right-Click the mouse on the video, it will show a pop-up menu.



I. Snapshot: Save a JPEG picture

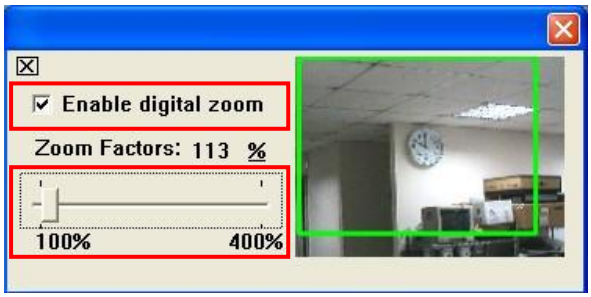
II. Record Start: Record the video in the local PC. It will ask where to save the video. To stop recording, right-click again. Select “Record Stop”.

The video format is AVI. Use Microsoft Media Player to play the recorded file.

III. Mute: Turn-off the audio. Click again to turn on it.

IV. Full Screen: Full-screen mode.

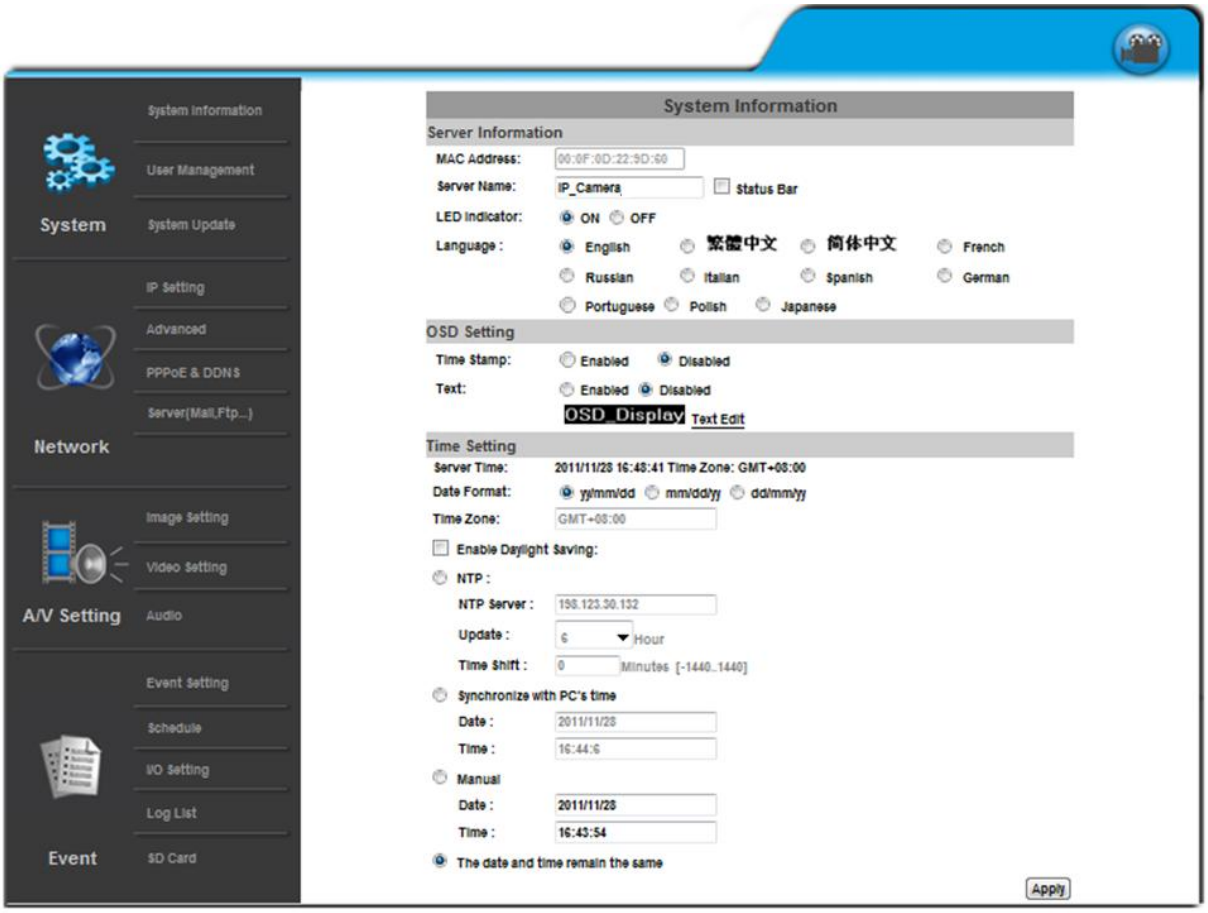
V. Zoom: Enable the zoom-in and zoom-out functions. First, select “Enable digital zoom” option within the pop-up dialogue box and then drag and drop the bar to adjust the zoom factors.



VI. Frame Buffm Sec: This function is to build a temporary buffm to accumulate several video frames. This function can make video smooth-going when the Network speed is slow and lag. If you select “100”, then it plays video 100 mSec after receiving images from camera. The slower the Network is the bigger value should be selected. The available values are: **NULL, 100, 200, 300, 400, and 500**. The default value is null.

V. Camera Configuration

Click  to get into the administration page. Click  to go back to the live video page.



A. System

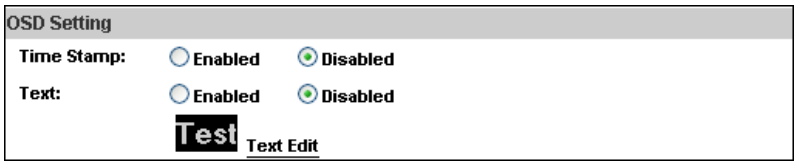
I. System Information

a. Server Information: Set up the camera name, select language, and set up the camera time.

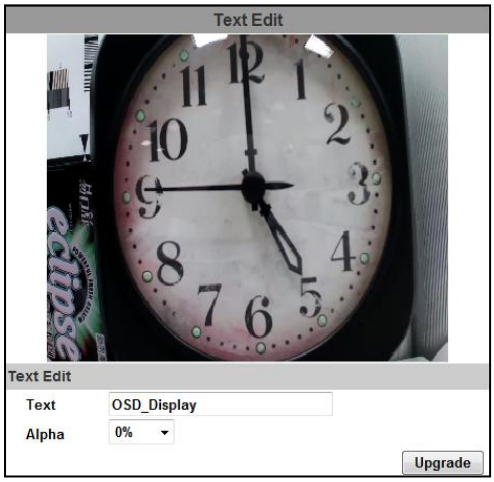
1. Server Name: This is the Camera name. This name will be shown on the IP Installer.

2. Select language: English, Traditional Chinese, and Simplified Chinese can be selected. When it changes, it will show the following dialogue box to confirm the language changing.

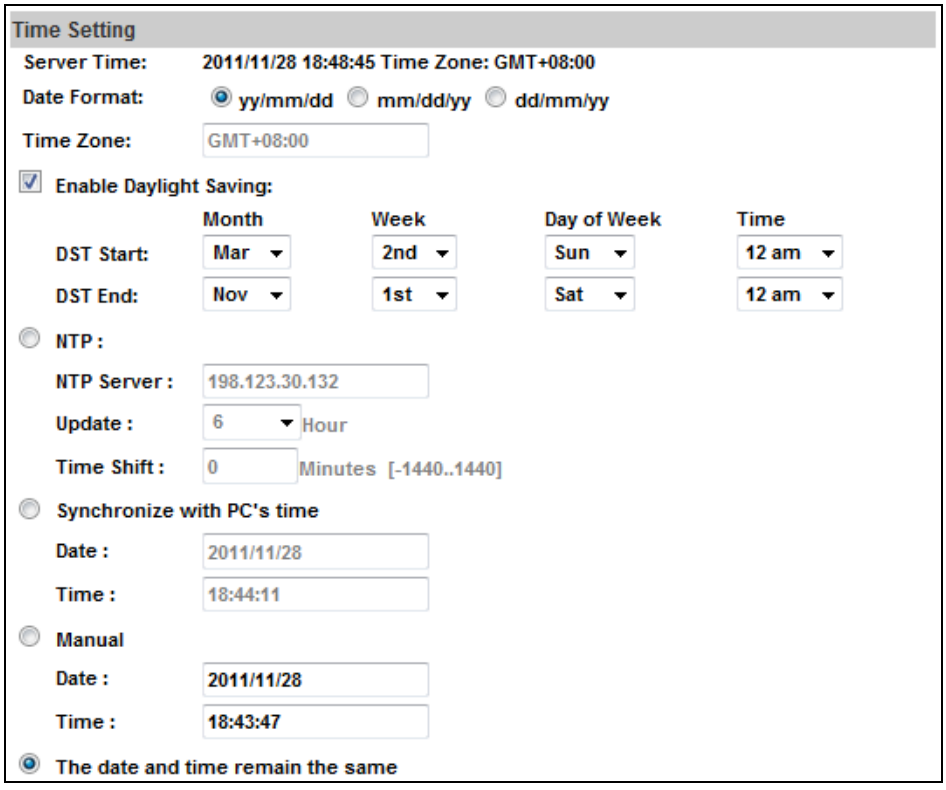
b. OSD Setting: Select a position where the date & time stamp / text are shown on the screen.



Moreover, click Text Edit for changing the OSD content, including text size and alpha. Finally, click the Upgrade button to keep the settings.

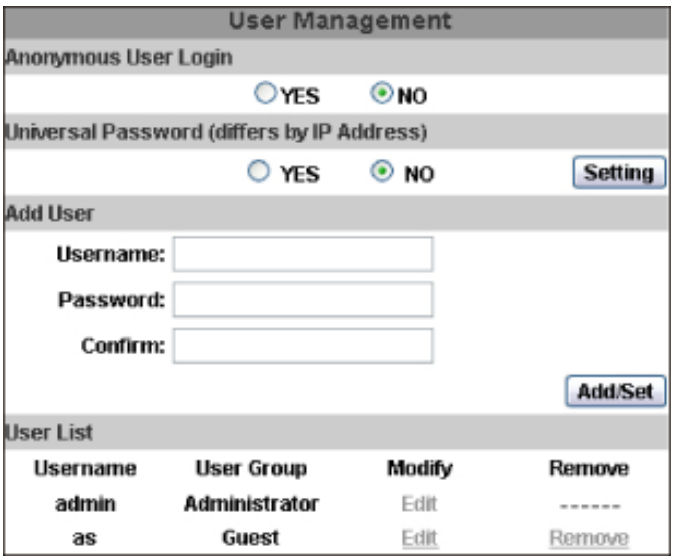


c. Server time setting: Select options to set up time - “NTP”, “Synchronize with PC’s time”, “Manual”, “The date and time remain the same”.



II. User Management

The IP Camera supports three different users, administrator, general user, and anonymous user.



a. Anonymous User Login:

Select “Yes” for allowing everybody to watch live video without username and password. However, if you try to enter the configuration page the camera will ask you to key-in username and password.

Select "No" for requiring a username and login to access the camera.

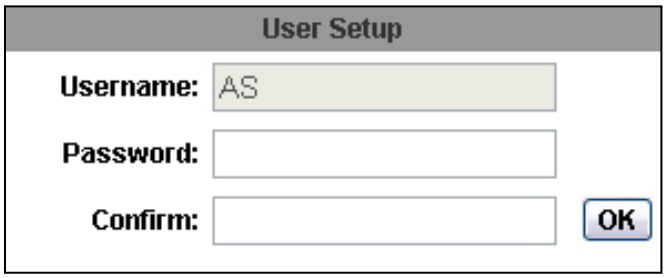
b. Universal Password:

Select “Yes” for allowing login to this IP Cam by universal password. Please refer to “Universal Password” chapter for more explanations. Select “No” for disabling universal password.

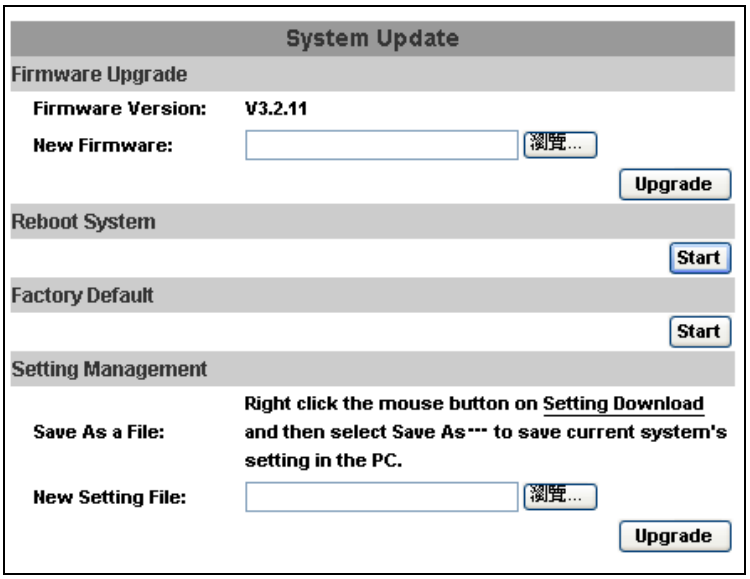
c. Add user

Type the user name and password, then click “Add/Set”. The guest user can only browse live video page and is not allowed to enter the configuration page.

d. Click “edit” or “delete” in the user list to modify them. The system will ask you to key-in the password in the pop-up window before you edit the user information.



III. System update



a. To update the firmware online, click “Browse…” to select the firmware. Then click “Upgrade” to proceed.

b. Reboot system: re-start the IP camera

c. Factory default: delete all the settings in this IP camera.

d. Setting Management: The user may download the current settings to PC, or upgrade from previous saved settings.

1. Settings download:

   Right-click the mouse button on Setting Download → Select “Save AS…” to save current IP Camera settings in PC → Select saving directory → Save

2. Upgrade from previous settings

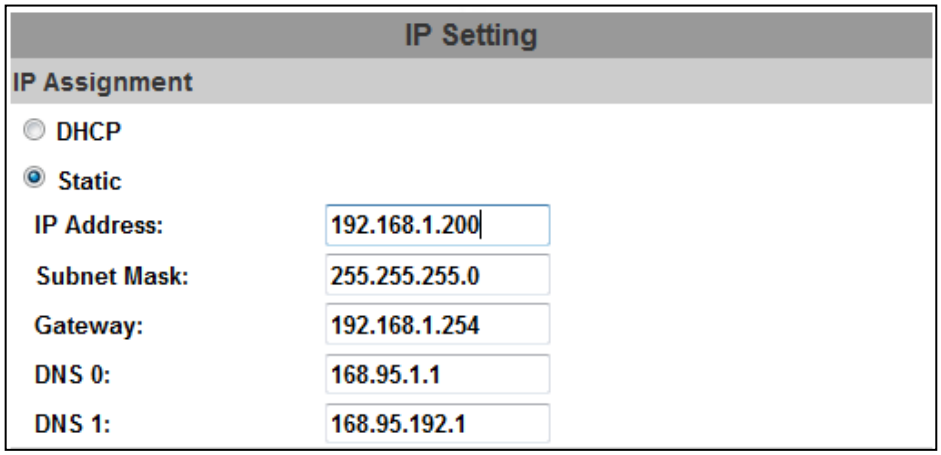
   Browse → search previous settings → open → upgrade → Settings update confirm → click **index.html**. for returning to main page

B. Network

I. IP Settings

IP Assignment

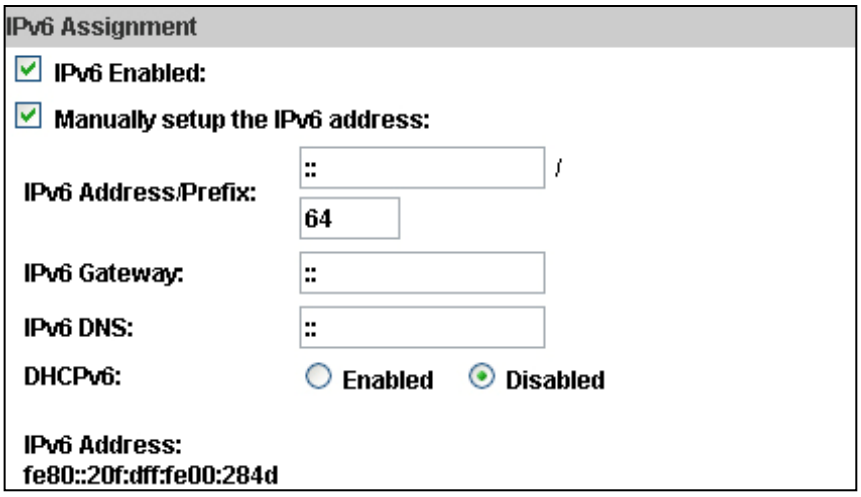
The IP Camera supports DHCP and static IP.



a. DHCP: The IP Camera will get all the network parameters automatically.

b. Static IP: Type-in the IP address subnet mask, gateway, and DNS manually.

IPv6 Assignment



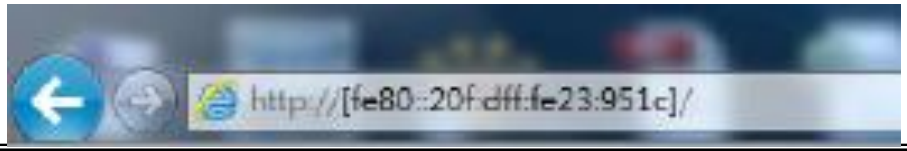
You can manually key in IPv6 address, enable DHCPv6, and use automatically generated IPv6 address simultaneously.

- Manually setup the IPv6 address: Key in Address, Gateway, and DNS.

- DHCPv6: If you have a DHCPv6 server, enable it to assign the IPv6 automatically. The assigned IP address will be displayed beside the column.

- Automatically generated IPv6 Address: Indicates a virtual IPv6 address generated automatically by the IP camera. This virtual IPv6 address cannot be used on WAN.

To use IPv6 address to access the IP camera, open the web browser, and key-in the [IPv6 address] in the address bar. The [ ] parentheses mark is necessary.

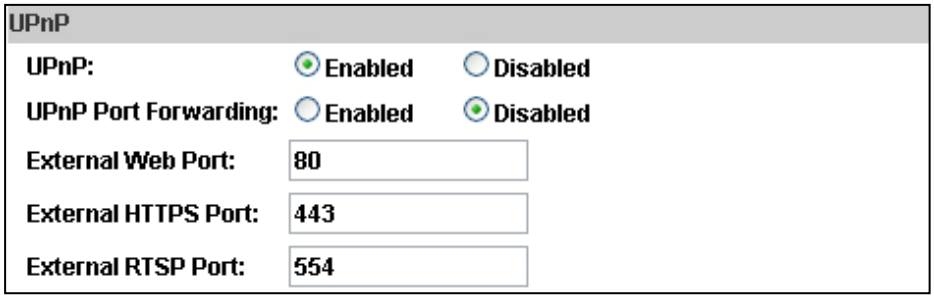


a. Port Assignment: The user may need to assign different port to avoid conflicts when setting up the IP.

b. Web Page Port: setup web page connecting port and video transmitting port (Default: 80)

c. HTTPs Port: setup the https port(Default: 443)

UPnP



This IP camera supports UPnP, if this service is enabled on your computer, the camera will automatically be detected and a new icon will be added to “My Network Places.”

UPnP Port Forwarding：Enable UPnP Port Forwarding for accessing the IP Camera from the Internet; this option allows the IP Cam to open ports on the router automatically so that video streams can be sent out from a LAN. There are three external ports for being set: Web Port, Http Port and RTSP port. To utilize of this feature, make sure that your router supports UPnP and is activated.

Note: *UPnP must be enabled on your computer.*

Please follow the procedure to activate UPnP:

<Approach 1>

1. open the **Control Panel** from the **Start Menu**

2. Select **Add/Remove Program**s

3. Select **Add/Remove Windows Components** and open **Networking Services** section

4. Click **Details** and select **UPnP** to setup the service

5. The IP device icon will be added to “MY Network Places”

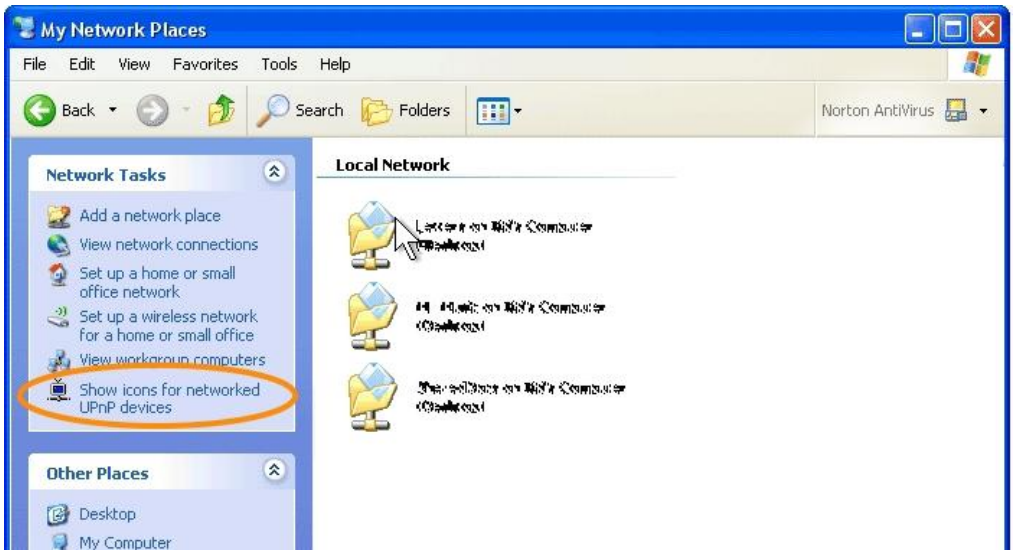
6. The user may double click the IP device icon to access IE browser

<Approach 2>

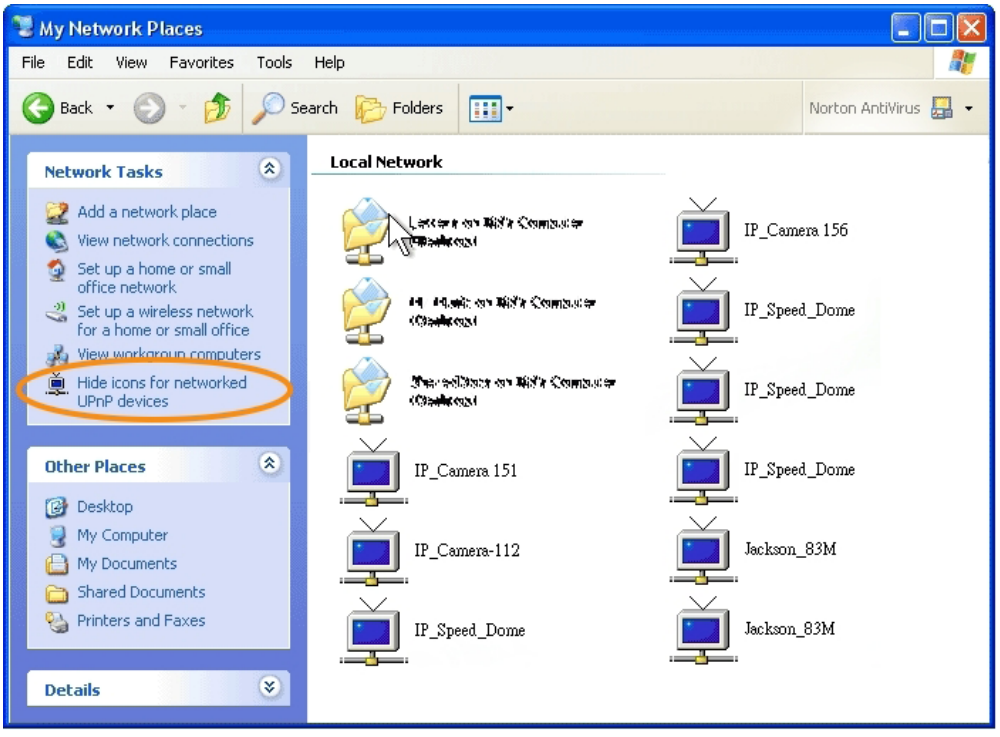
1. Open "My Network Space"

2. Click "Show icons for networked UPnP devices" in the tasks column on the left of the page.

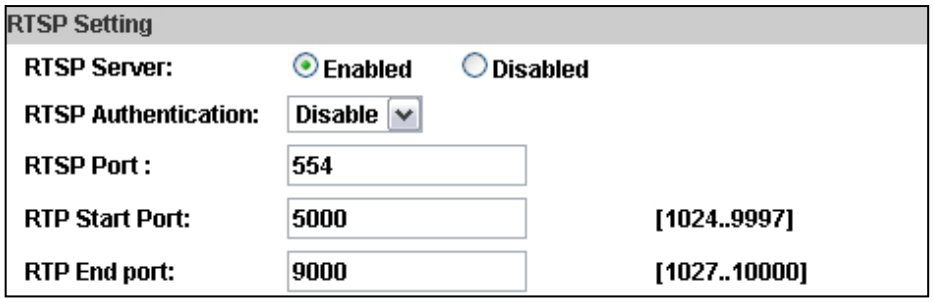
3. Windows may ask your confirmation for enabling the components. Click "Yes".



4. Now the IP device is displayed under the LAN. Double-click the icon to access the camera via web browser. To disable the UPnP, click "Hide icons for networked UPnP devises" in the tasks column.



RTSP setting



If you have a media player that supports RTSP protocol, you can use it to receive the video streaming from IP camera. The RTSP address can be set for two streamings respectively. Please jump to

1. RTSP Server: enable or disable

"Disable" means everyone who knows your camera IP Address can link to your camera via RTSP. No username and password are required.

Under "Basic" and "Digest" authentication mode, the camera asks the user to give username and password before allows access.

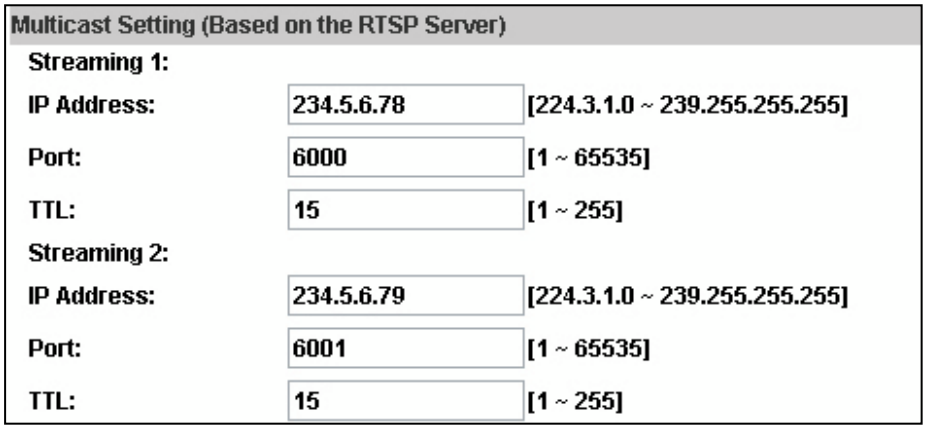
The password is transmitted as a clear text under basic mode, which provides a lower level of security than under “digest” mode.

Make sure your media player supports the authentication schemes.

2. RTSP Port: setup port for RTSP transmitting (Default: 554)

3. RTP Start and End Port: in RTSP mode, you may use TCP and UDP for connecting. TCP connection uses RTSP Port (554). UDP connection uses RTP Start and End Port.

Multicast Setting (Based on the RTSP Server)

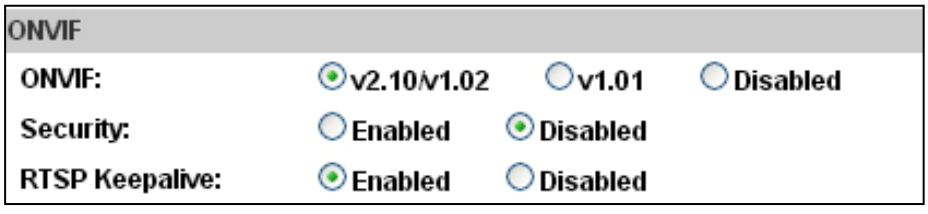


Multicast is a bandwidth conservation technology. This function allows several users to share the same packet sent from the IP camera.

For using Multicast, appoint here an IP Address and port. TTL means the life time of packet, the larger the value is, the more users can receive the packet.

For using Multicast, be sure to enable the function "Force Multicast RTP via RTSP" in your media player. Then key in the RTSP path of your camera: "rtsp :///(IP address)/" to receive the multicast.

ONVIF



1. Choose your ONVIF version and settings.

   Under ONVIF connection, the video will be transmitted by RTSP. Be sure to enable the RTSP server in IP setting, otherwise the IP Cameras will not be able to receive the video via ONVIF.

2. Security

   By selecting "Disable", the username and password are not required for accessing the camera via ONVIF. By selecting "Enable" the username and password are necessary.

3. RTSP Keepalive:

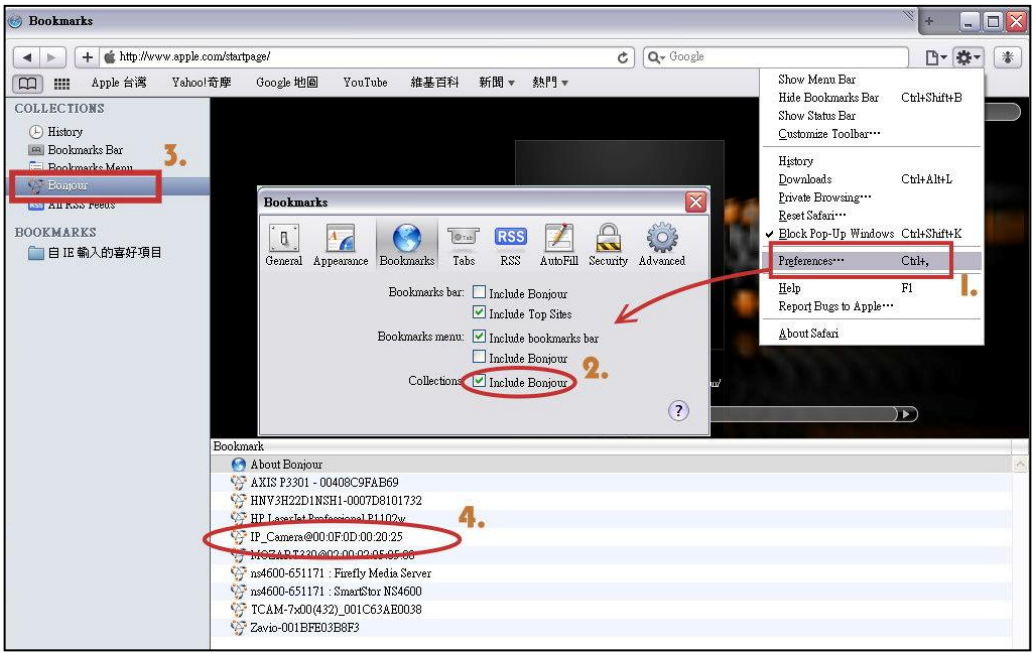
   When the function is enabled, the camera checks once in a while if the user who is connected to the camera via ONVIF is still connected. If the connection has been broken, the camera will stop transmitting video to the user.

Bonjour

This function allows MAC systems to connect to this IP camera. On “Bonjour Name” Key-in the name here.

The web browser "Safari" also has a Bonjour function. Tick "Include Bonjour" in the bookmark setting, for the IP camera to appear under the bonjour category. Click the icon to connect to the IP camera.

So far the Bonjour function on Safari browser doesn't support HTTPS protocol. If on the camera you select "https", the camera will appear on Safari's bookmarks but it cannot be accessed.

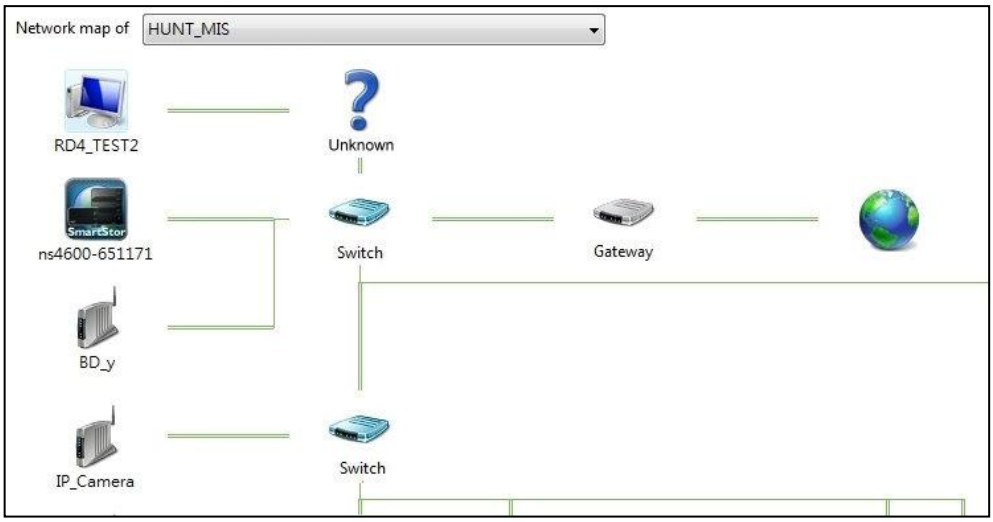


LLTD

If your PC supports LLTD, enable this function for allowing checking the connection status, properties, and device location (IP address) in the network map.

If the computer is running Windows Vista or Windows 7, you can find LLTD through the path:

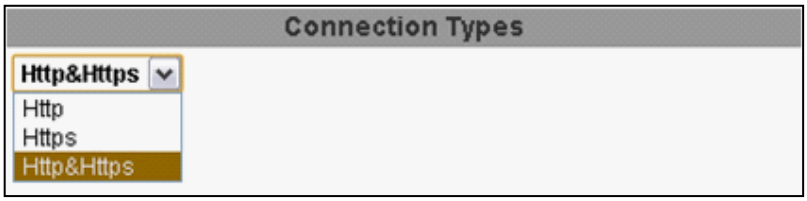
Control Panel → Network and Internet → Network and Sharing Center → Click "See full map".



II. Advanced:

a. Https (Hypertext Transfer Protocol Secure)

When the users access cameras via Https protocol, the transmitted information will be encrypted so that the security level is arisen.



You can select the connection type.

• Http: the user can access the camera via the Http path but cannot access it via the Https path.

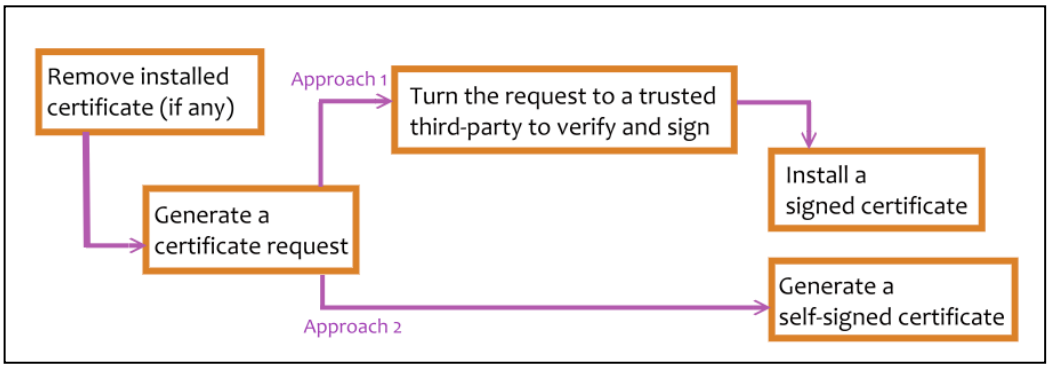
• Https: the user can access the camera via the Https path but cannot access it via the Http path.

• Http & Https: Both the Http and Https path can be used to access the camera. When you change the connection type settings, it may cause connection error or disconnection error if you switch the protocol directly. Therefore, Http & Https mode is necessary.

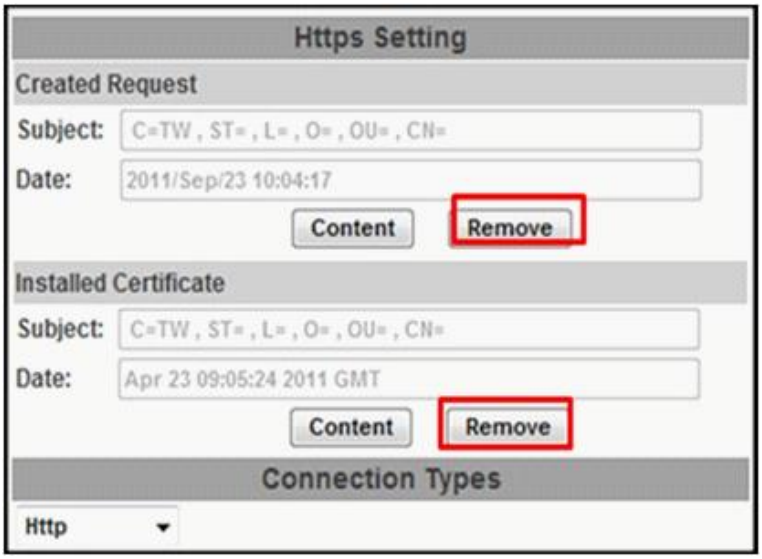
If you want to change from Http to Https, please switch to “Http & Https” mode first, and then switch to “Https” mode and vice versa.

The Https protocol has certificate verifying mechanism. When the user access a website via Https, the browser will check the certificate of that domain and verify its trustiness and secure.

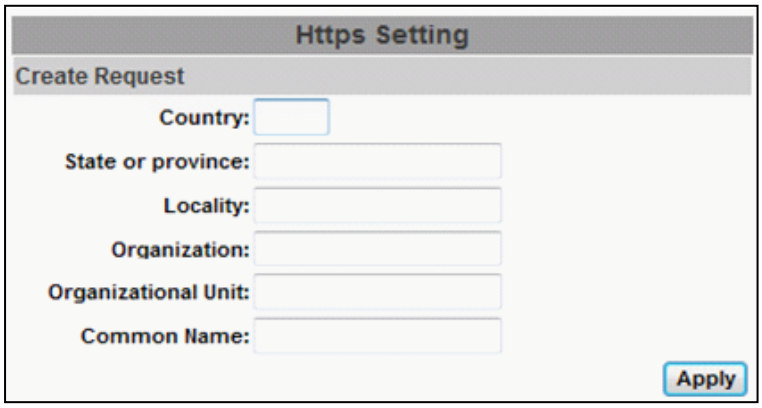
Certificate generation process:



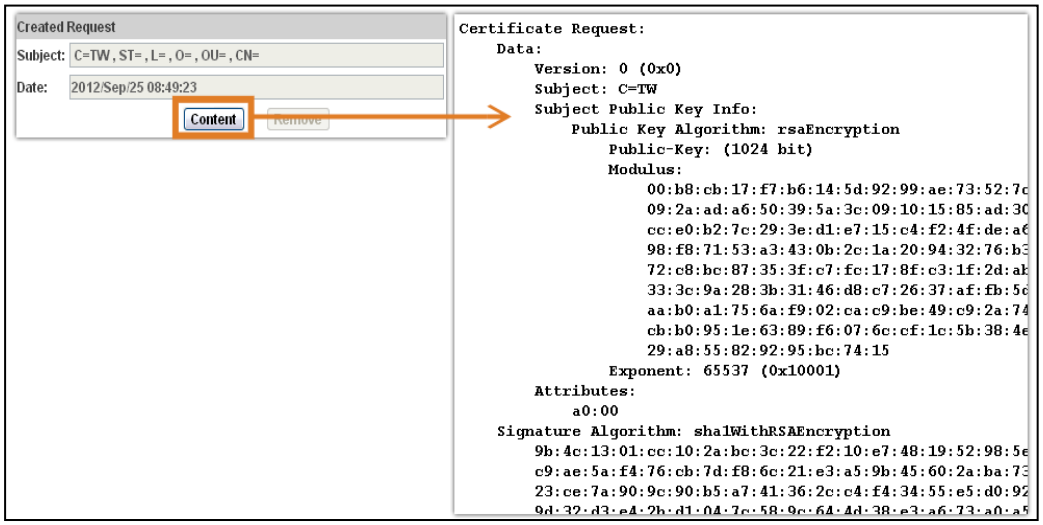
- Remove the existing certificate: Before you generate a new certificate, please remove the installed one. Select "Http" connection type and click "Remove". If a dialog box pops up to ask you to confirm, click “Yes”.



- Created Request: Fill-in the following form and click “apply”.



- After generating a certificate request, if you choose to turn it and verified by a trusted third-party, click “Content” and copy all the request content.

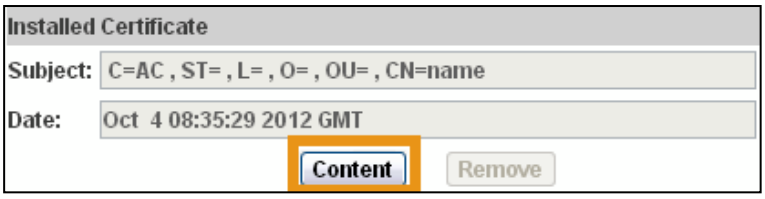


- According to the certificate source, there are two ways to install the certificate:

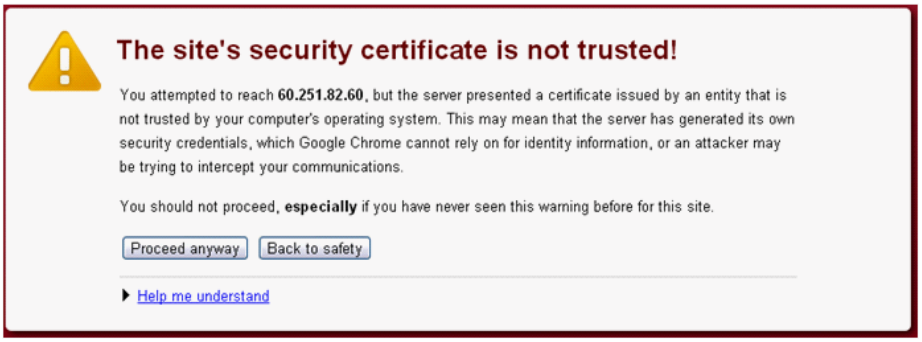
  If you had sent the certificate request for signing and receiving a signed certificate, click ” browse” and find the certificate file in your computer. Click “Apply” to install it.

If you choose to generate a self-signed certificate, fill-in the following forms and set the validity day, click “Apply” to finish installed it.

After finishing the installation, you can click “Content” to call out and check the certificate content.



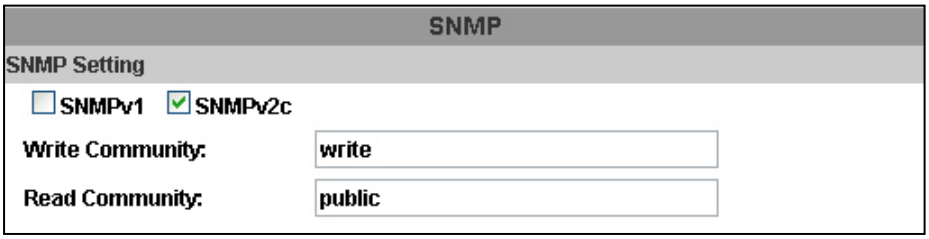
- To use Https to access the camera, open your browser, and key-in "https:// (IP address)/" in the address bar. Now your data will be transmitted via encrypted communications. The browser will check your certificate status. It might show the following warning message:



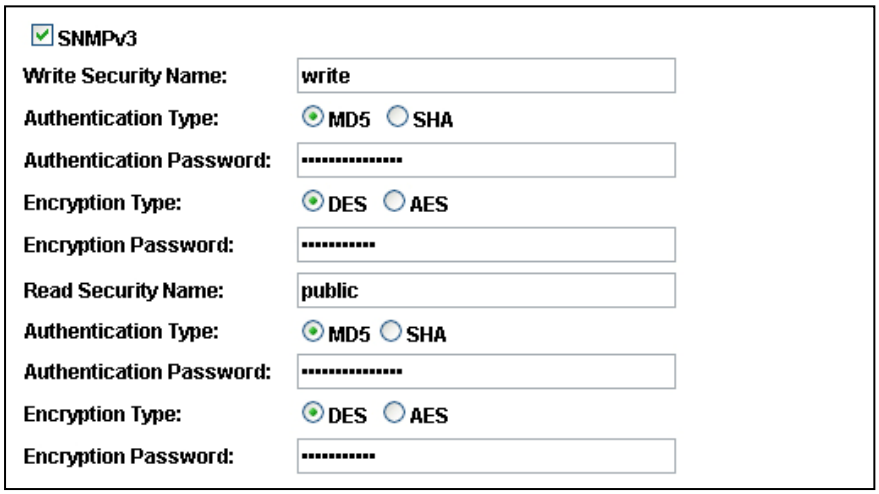
Meaning that certificate is self-signed or signed by a distrusted institution. Click “Proceed anyway” for continuing to the camera page.

b. SNMP (Simple Network Management Protocol)

1. Enable SNMPv1 or SNMPv2 and write the name of both Write Community and Read Community.



2. Enable SNMPv3. Set Security Name, Authentication Type, Authentication Password, Encryption Type, Encryption Password of Write mode and Read mode.



3. Enable SNMPv1/SNMPv2 Trap for detecting the Trap server.

   Please set what event needs to be detected.

- Cold Start: The camera starts up or reboots.

- Setting changed: The SNMP settings has been changed.

- Network Disconnected: The network connection was broken down. (The camera will send trap messages after the network is connected again)

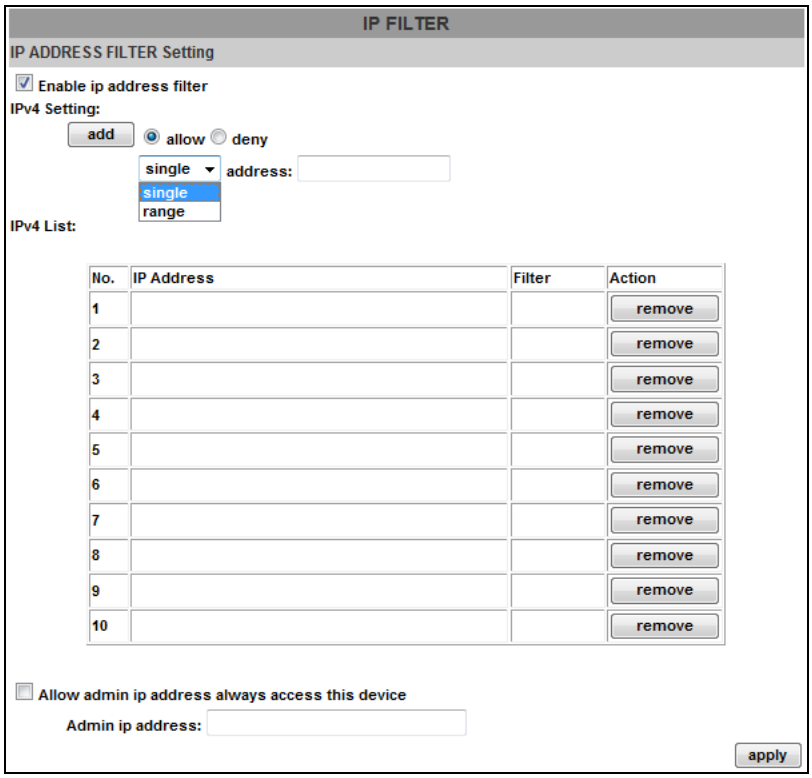
- V3 Authentication Failed: A SNMPv3 user account tries to get authentication but failed. (Due to incorrect password or

community)

- SD Insert / Remove: A Micro SD card is inserted or removed.

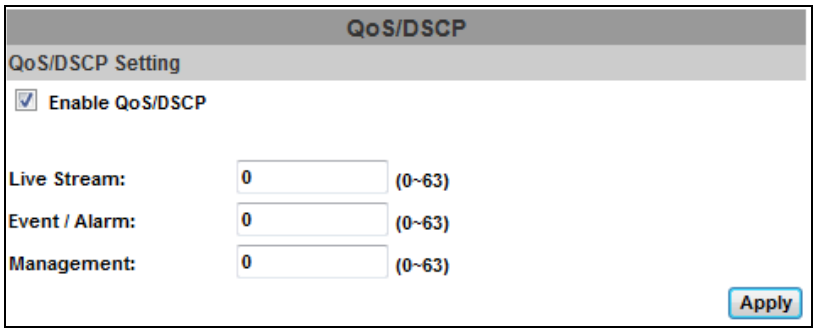
c. Access list:

”Enable IP address filter” for setting the IP addresses which allows or denies this camera. There are two options, single and range.



d. QoS/DSCP(Quality of Server/Differentiated Services Code-point):

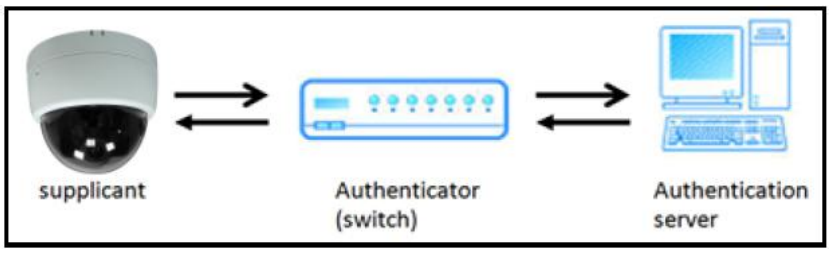
DSCP specifies a simple mechanism for classifying and managing network traffic and provide QoS on IP networks. DSCP is a 6-bit in the IP header for packet classification purpose. Please define it for Live Stream, Event / Alarm and Management.



e. IEEE 802.1x:

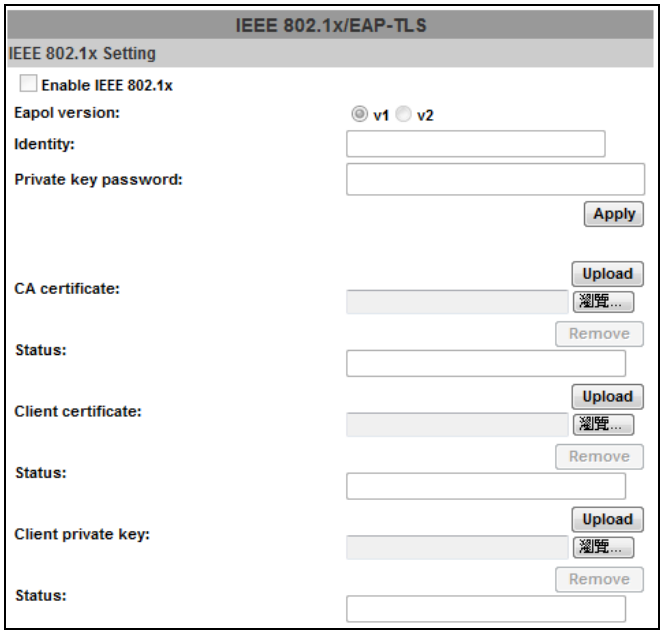
IEEE 802.1x is an IEEE standard for port-based Network Access Control. It provides an authentication mechanism to a device on a LAN or WLAN.

The EAPOL protocol support service identification and optional point to point encryption over the local LAN segment.

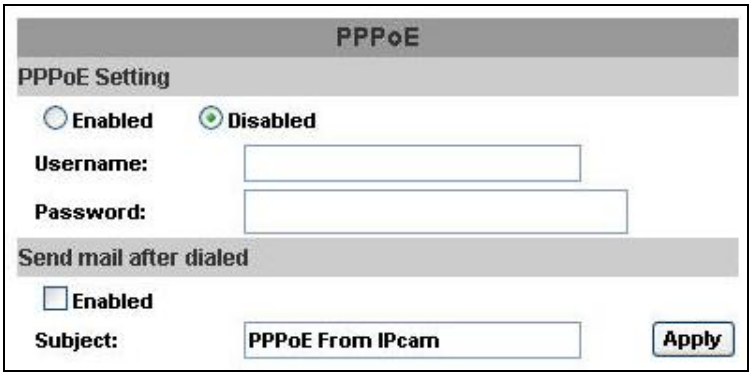


Please check what version of the authenticator and authentication server is supported. This camera supports EAP-TLS method. Please enter the ID, password issued by the CA, then upload

related certificates.



III. PPPoE & DDNS:

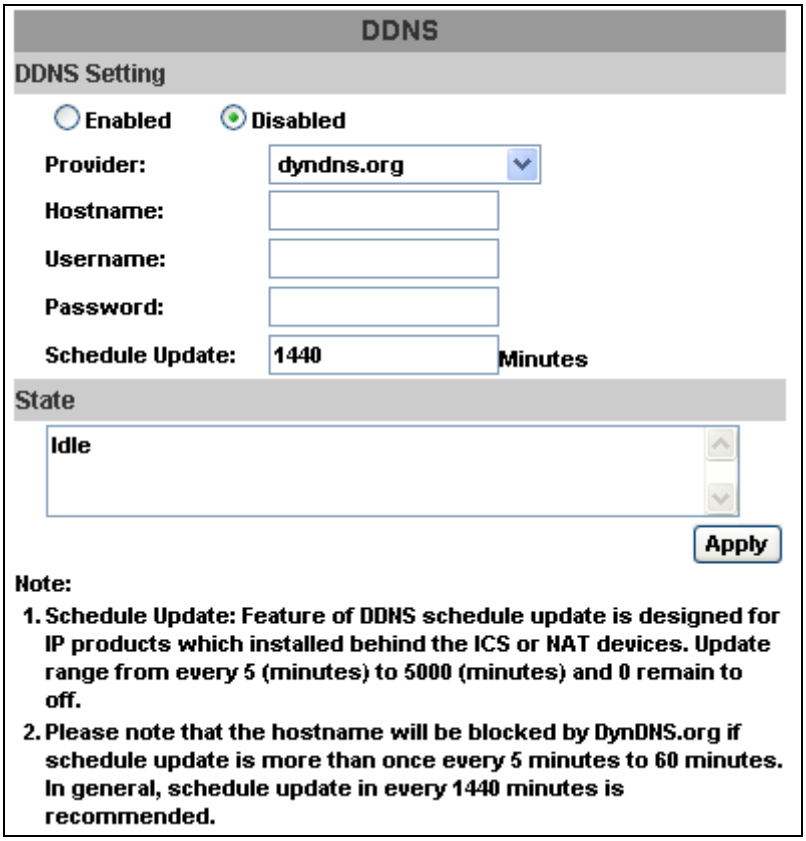


a. **PPPoE:** Select “Enabled” to use PPPoE. Key-in Username and password for ADSL connection. Send mail after dialed: When connect to the internet, it will send a mail to a specific mail account. For mail setting, please refer to “Mail and FTP” settings.

b. DDNS:

It supports DDNS (Dynamic DNS) service.

1. DynDNS:



(1) Enable this service

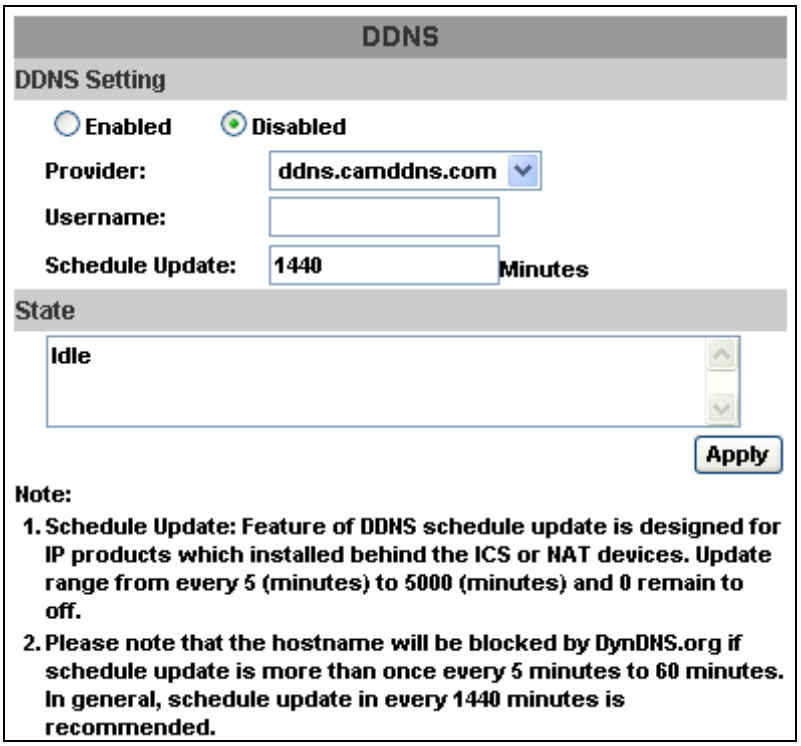
(2) Key-in the DynDNS server name, user name, and password.

(3) Set up the IP Schedule update refreshing rate.

(4) Click “Apply”

(5) If the schedule update is too frequently, the IP may be blocked. In general, schedule update every day (1440 minutes) is recommended

2. Camddns service:



1. Please enable this service

2. Key-in user name.

3. IP schedule update default at 5 minutes

4. Click “Apply”.

3. DDNS Status

(1) Updating: Information update

(2) Idle: Stop service

(3) DDNS registration successful, can now log by http://<username>.ddns.camddns.com: Register successfully.

(4) Update Failed, the name is already registered: The user name has already been used. Please change it.

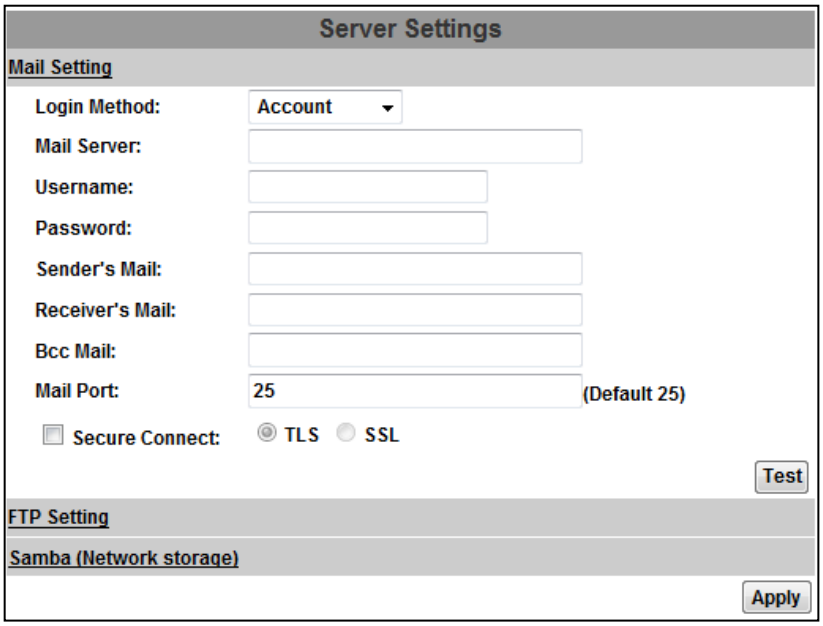
(5) Update Failed; please check your internet connection: Network connection failed.

(6) Update Failed, please check the account information you provided: The server, user name, and password may be wrong.

IV. Server settings

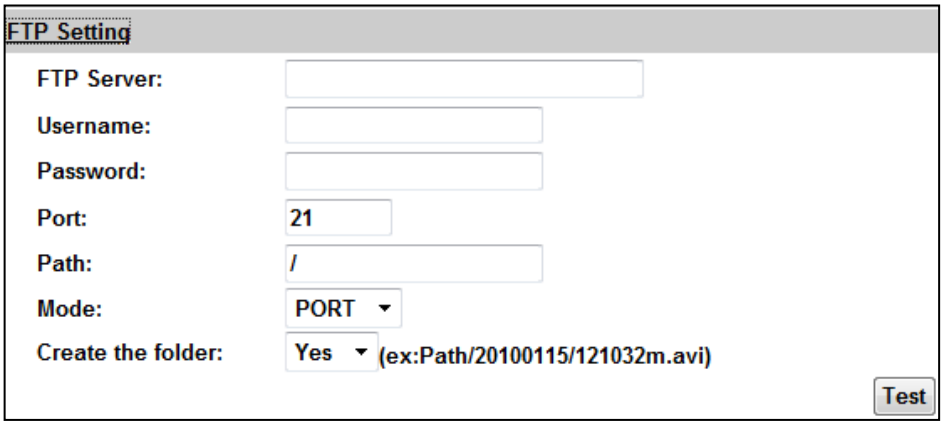
There are three choices of server types available: Email, FTP and SAMBA. Select the item for display detailed configuration options. You can configure either one or all of them.

To send out the video via mail of FTP, please set up the configuration first.



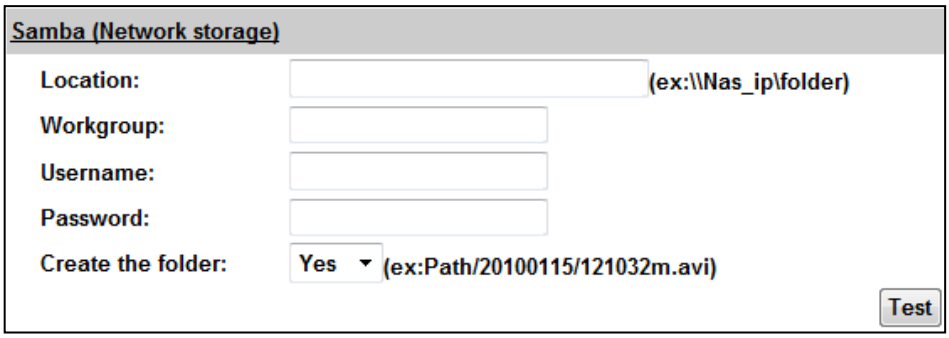
FTP

To send out the video via mail of FTP, please set up the configuration first.



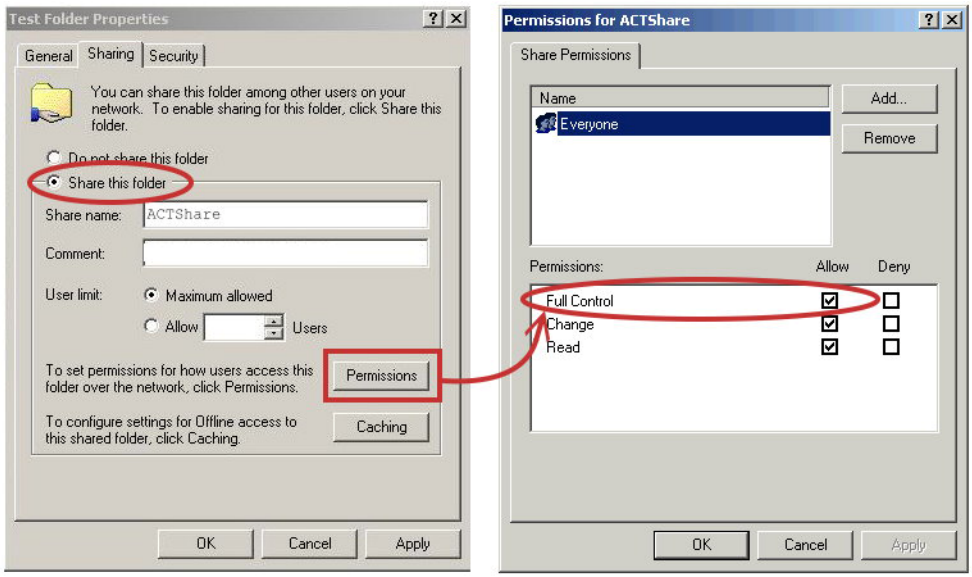
Samba

Select this option to send the media files via a neighbor network when an event is triggered.

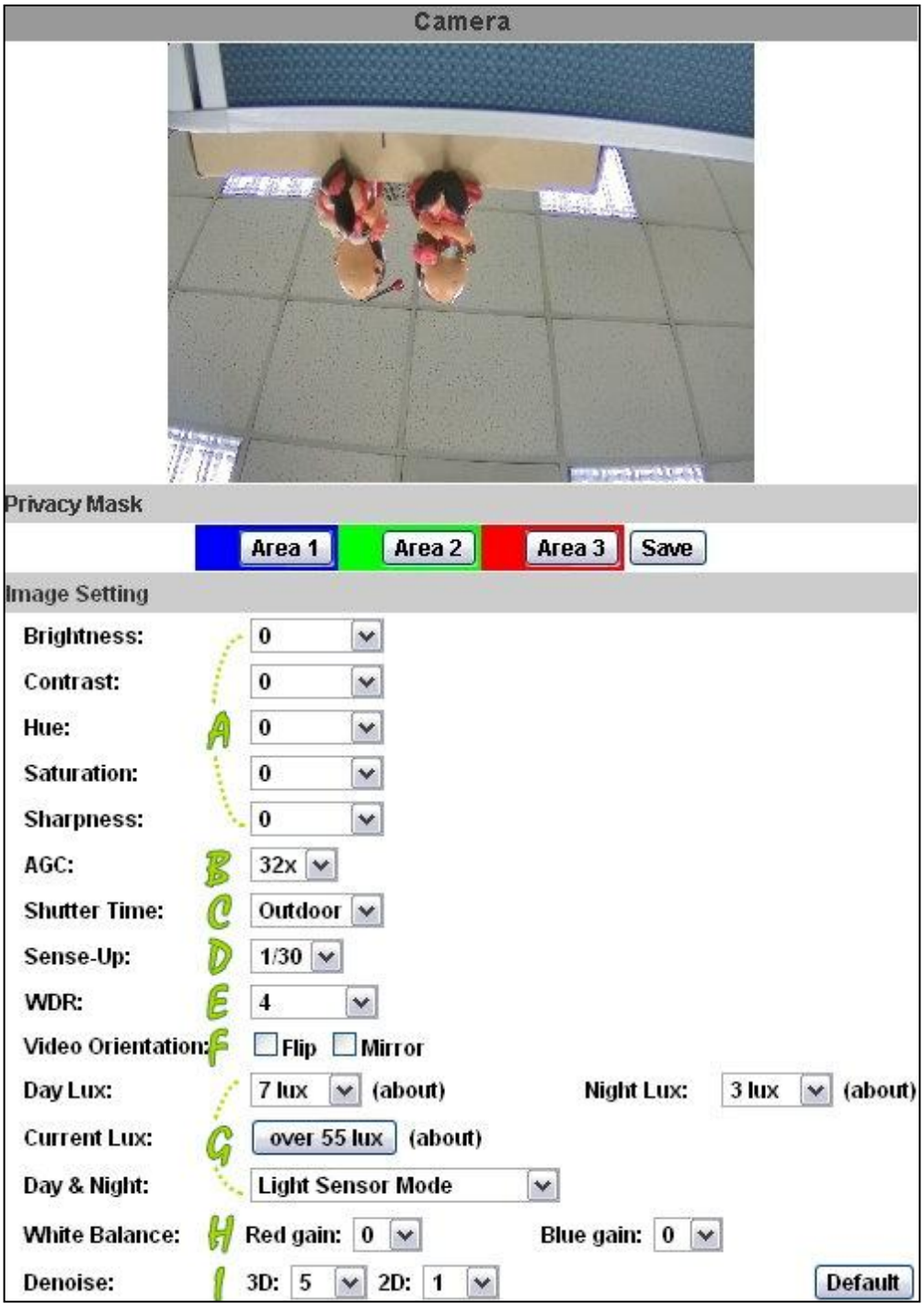


Click “Apply” to save the setting, then use “Test” button to test the server connection. A message box will tell you “OK!” if it works, and a test document will be created in the location.

If the test failed, check the sharing setting of your location folder. The folder properties must be “shared” and the permissions must be “Full Control” as the picture.



C. A/V Setting


Camera
Privacy Mask
Area 1
Area 2
Area 3
Save
Image Setting
Brightness:
0
Contrast:
0
Hue:
0
Saturation:
0
Sharpness:
0
A
AGC:
32x
B
Shutter Time:
Outdoor
C
Sense-Up:
1/30
D
WDR:
4
E
Video Orientation:
Flip
Mirror
F
Day Lux:
7 lux
(about)
Night Lux:
3 lux
(about)
Current Lux:
over 55 lux
(about)
G
Day & Night:
Light Sensor Mode
White Balance:
H
Red gain:
0
Blue gain:
0
Denoise:
I
3D:
5
2D:
1
Default

1. Image Setting

For security and privacy purposes, there are three areas that can be set up for privacy. Click the Area button first, and then drag an area on the above image. Remember to save your settings. The masked area will not shown on both live view and recording image.

Please refer to the details below for image settings:

A. Brightness, Contrast, Hue, Saturation, Sharpness can be adjusted here. The available values are: **-4, -3, -2, -1, 0, 1, 2, 3, 4**

B. AGC: The sensitivity of the camera can adjust to the environmental lighting. Enable this function for getting brighter image on low light, but the level of noise may also increase. The available values are: **8x, 16x, 24x, 32x, 48x, 64x**

C. Shutter Time: Choose the location of your camera or a fixed shutter time. The shorter the shutter time is the less light the camera receives and the image becomes darker.

Note: When you select a number in "Shutter Time", the shutter time will vary in a range and be controlled by camera automatically. The following table shows the shutter time options and corresponding range.

Option	Shutter Time Range (sec.)
Outdoor	1/10000 ~ Selected number in "Sense-up"
Indoor	NTSC: 1/120 ~ Selected number in "Sense-up" PAL: 1/100 ~ Selected number in "Sense-up"
1/30	1/10000 ~ 1/30

1/50	1/10000 ~ 1/50
1/60	1/10000 ~ 1/60
1/100	1/10000 ~ 1/100
1/125	1/10000 ~ 1/125
1/250	1/10000 ~ 1/250
1/500	1/10000 ~ 1/500
1/1000	1/10000 ~ 1/1000
1/10000	1/10000
* Sense-up options: 1/30, 1/15, 1/10	

D. Sense up: When enabled, provides a higher sensitivity in low light conditions by slowing the shutter speed. The available values are: **1/30, 1/15, 1/10, 1/5**.

E. D-WDR: This function enables the camera to reduce the contrast in the view to avoid dark zones as a result of over and under exposure. If the Input resolution is 30fps, the default value is fixed on ENABLED. The available values are: **OFF, 1, 2, 3, 4, 5, 6, 7, 8**

If the D-WDR is enabled the values for bright, dark and contrast can be adjusted.

F. Video Orientation: Flip or mirror the image.

G. Day & Night: The camera can detect the light level of the environment. If you choose "Light Sensor Mode", the image will be turned black and white at night in order to keep a clear image. To set light sensor mode, appoint a Lux standard of switching D/N.

The current Lux value is provided for reference. Under "Times Mode" the switch time of Color / Black and white will be according to the given time.

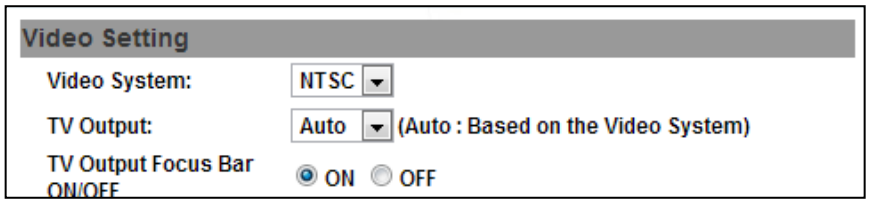
You can also control it by choosing "Color" or "B/W".

H. White Balance: Set the values for Red / Blue gain. The available values are: **-5, -4, -3, -2, -1, 0, 1, 2, 3, 4, 5**

I. Denoise: This function is able to filter the noise and blur from the image and show a clearer view. You can set the values for 2D and 3D filters.

2. Video Setting

The user can select the following settings:



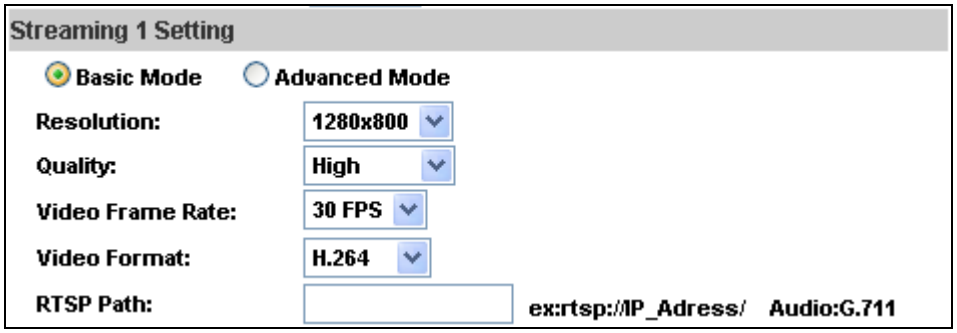
Video System: PAL or NTSC.

TV Output: PAL, NTSC or Auto.

TV Output Focus Bar ON/OFF: ON/ OFF

a. Streaming 1 & 2 Basic Mode:

(Max Video Frame Rate for both streaming combined is 30 FPS)



1. Resolution:

   2592x1944@15fps, 2048x1536@15fps,1920x1080@30fps, 1280x720@30fps, 640x480@30fps, 320x240@30fps, 176x144@30fps

2. Profile

   Chose between Baseline, Main and High

3. Quality

   There are 5 levels:
   Best/ High/ Standard/ Medium/ Low

   The higher the quality is, the bigger the file size is. Not good for internet transmission.

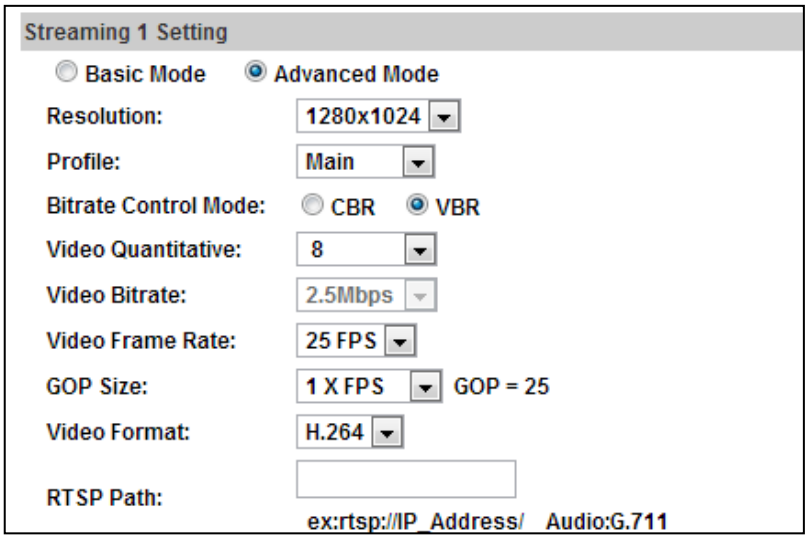
4. Video Frame Rate **(5~30 FPS):** The video refreshing rate per second.

5. Video Format: **H.264** or **JPEG**

6. RTSP Path: RTSP output name

b. Streaming 1 & 2 Advanced Mode:

(Max Video Frame Rate for both streaming combined is 30 FPS)



1. Resolution

   2592x1944@15fps, 2048x1536@15fps,1920x1080@30fps, 1280x720@30fps, 640x480@30fps, 320x240@30fps, 176x144@30fps.

2. Profile

   Chose between Main or Baseline

3. Bitrate Control Mode

   There are CBR (Constant Bit Rate) and VBR (Variable Bit Rate)

   CBR: **32Kbps~8Mbps** (the higher the CBR is, the better the video quality is)

VBR: **1(Low) ~10(High)** – Compression rate, the higher the compression rate, the lower the picture quality is; vise versa. The balance between VBR and network bandwidth will affect the picture quality. Select the VBR rate to avoid picture breaking up or lagging.

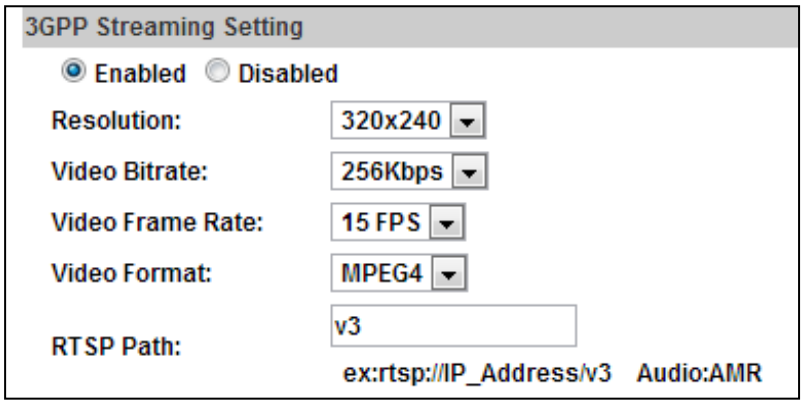
4. Video Frame Rate **(5~30 FPS)**: The video refreshing rate per second.

5. GOP Size **(1, 1/2, 2) X FPS**: "Group of Pictures". The higher the GOP is, the better the quality is.

6. Video Format: **H.264** or **JPEG**

7. RTSP Path: RTSP output connecting path

c. 3GPP Streaming mode:



1. Resolution:

640x480@15fps, 320x240@15fps, 176x144@15fps

2. Video Bitrate:

   32Kbps~1Mbps (the higher Video Bitrate is, the better the video quality is).

3. Video Frame Rate

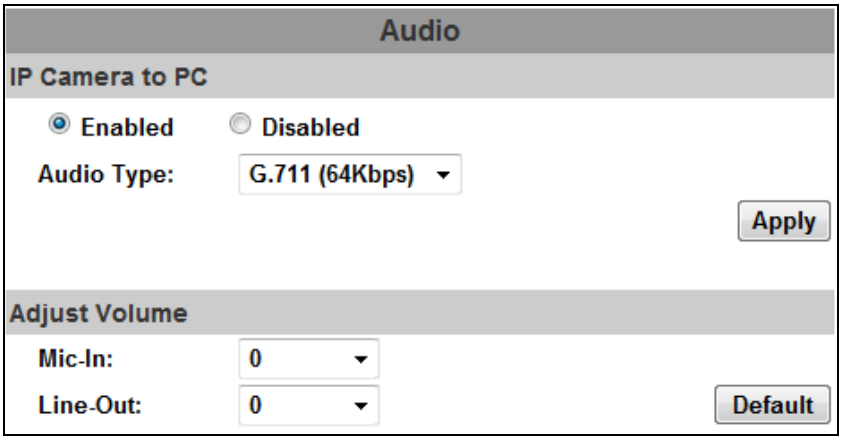
   The video refreshing rate per second.

4. RTSP Path: RTSP output name

3. Audio

The IP CAMERA supports 2-way audio. The user can send audio from the IP Camera built-in microphone to the remote PC; the user can also send audio from remote PC to IP Camera's external speaker.

a. Audio from IP camera built-in microphone to local PC: select "Enable" to start this function and also can select the audio type.



b. Audio from local PC to IP Camera: Check “chatting” in the browsing page.

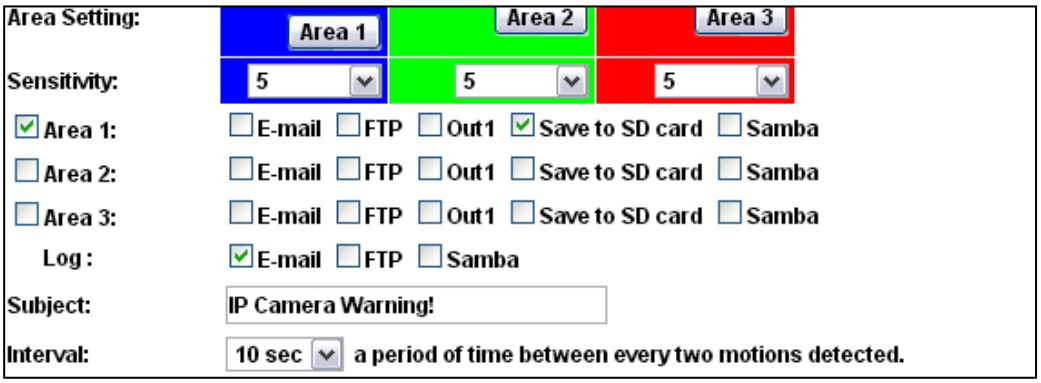
The Audio will not be smooth when the SD card is recording.

D. Event List

The IP Cam provides multiple event settings.

1. Event Setting

a. Motion Detection



To enable motion detection, please tick "Area 1/2/3". Click "Area 1/2/3" in “Area Setting”, and draw an area on the preview screen. When motion is detected in the area, the word "Motion!" will be displayed on the live screen. The camera will send video or snapshot to specific mail addresses,

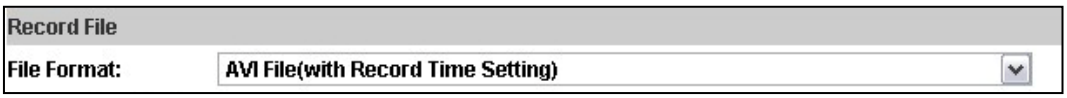
trigger the output device, or save video to FTP/ Micro SD card/ Samba.

By selecting "save to SD card", the video or snapshot will be saved to Micro SD card. Also, by ticking “E-mail/ FTP/ Samba” on the "Log" option, the motion detection log will be sent to “E-mail/ FTP/ Samba” simultaneously.

• Interval: For example, selecting "10 sec". Once the motion is detected and action is triggered, it cannot be triggered again within 10 seconds.

• Based on the schedule: When the option box is ticked, only during the selected schedule time the motion detection is enabled.

b. Record File



When an event occurs, the IP camera will record a video clip or take snapshot, and then send to mail/ FTP/ Samba. Select the file format to be saved.

• AVI File (with Record Time Setting): Save AVI video file. The video length is according to the value set in Record Time Setting.

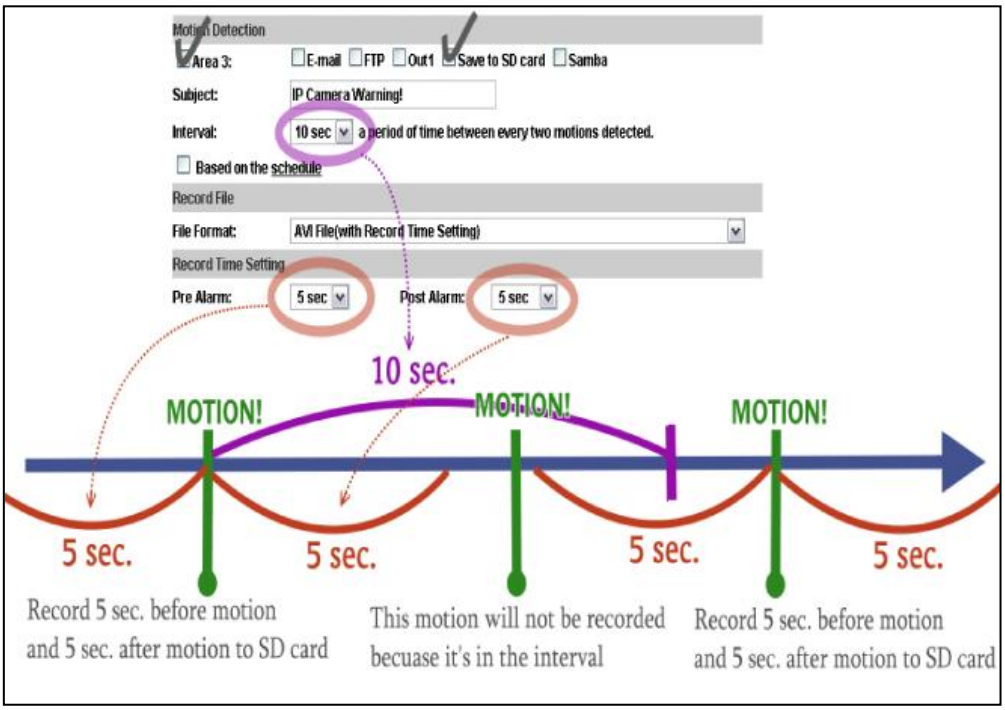
• JPEG Files (with Record Time Setting): Only when selecting "JPEG" in streaming 1 video format of Video Setting, this option can be enabled. Select this option to save several JPEG picture files. The successive picture files cover a period of time according to the value set in Record

Time Setting.

• JPEG File (Single File with Interval Setting): Save single JPEG picture file when the event occurs.

c. Record Time Setting

When an event occurs, the IP camera can record a video clip or take a snapshot, and then send it via mail/ FTP/ Samba. Select the video recording length before and after the event is detected.



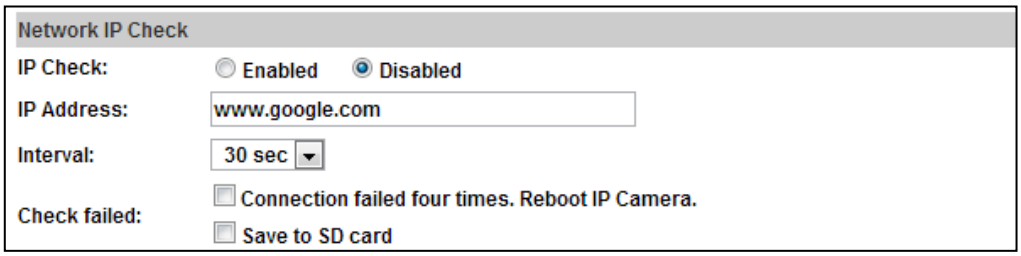
d. Network Dis-connected:

The IP Cam will scan the network. The image will be record to the

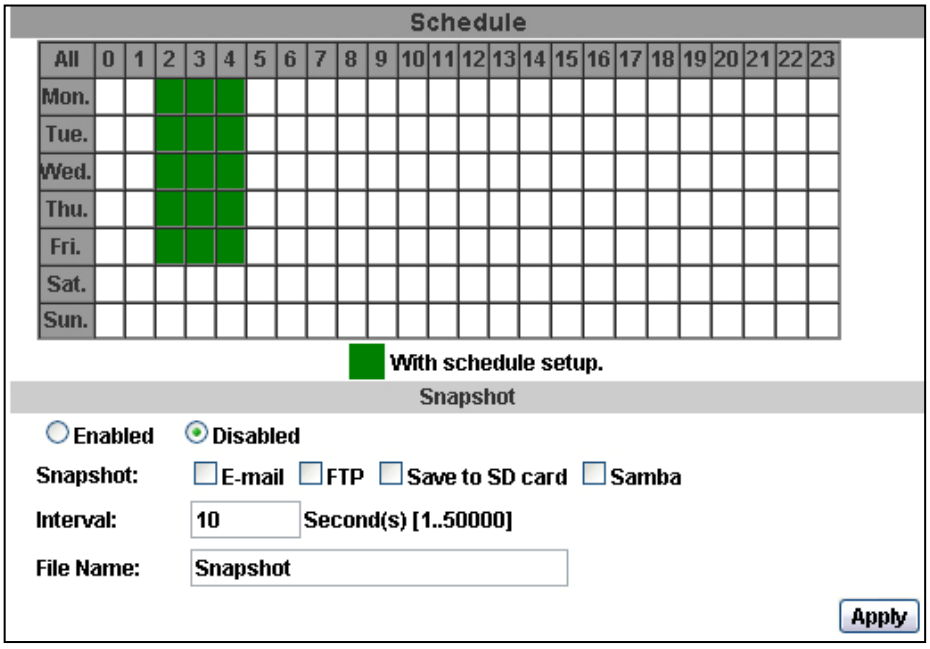
SD card after the IP Camera detects network dis-connected, if set “Save to SD card”.

e. Network IP check:

After enable IP Check, the IP camera can check if the network server is connecting. If the IP camera checking failed, the image will be recorded to the SD card.



2. Schedule

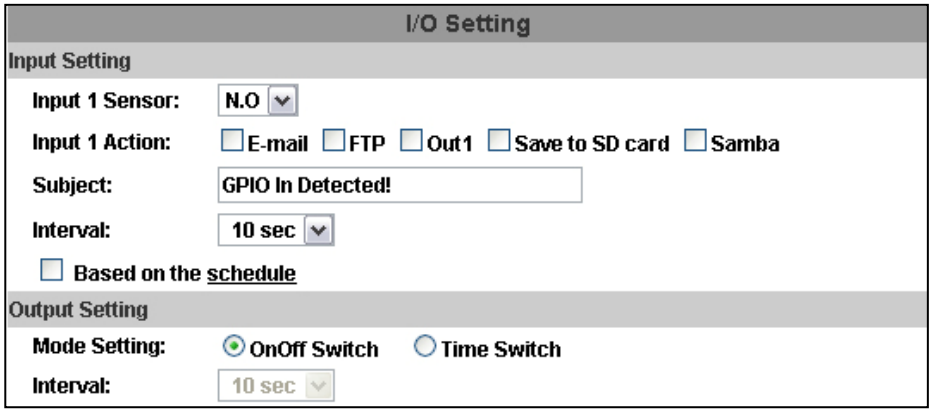


a. Schedule: After complete the schedule setup, the camera data will be recorded according to the schedule setup.

b. Snapshot: After enable the snapshot function; the user can select the storage position of the snapshot file, the interval time of the snapshot and the reserved file name of the snapshot.

c. Interval: The interval between two snapshots.

3. I/O Setting



a. Input Setting:

The IP Cam supports input and output. When the input condition is triggered, it can trigger the relay; send the video to mail addresses /FTP server / SAMBA.

- Interval:

For example, if you select "10 sec", once the motion is detected

and action is triggered, it cannot be triggered again within 10 seconds.

- Based on the schedule:

  When the option box is ticked, only during the selected schedule time the I/O is enabled. That is, for example, the 11th hour of Monday has not been colored in the schedule table, then no action will be triggered even if the camera detects input signal during 11:00~12:00 on Monday.

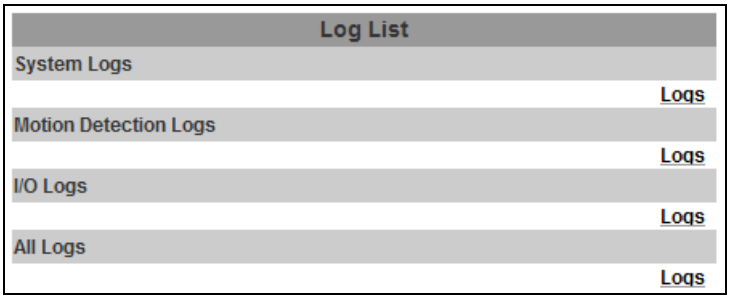
b. Output Setting:

The output mode affects the DO or relay out duration.

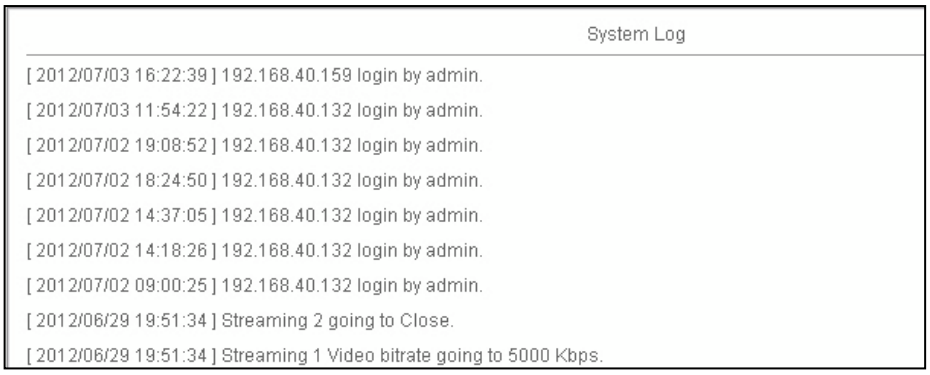
- ON/Off Switch: The camera triggers the external device and lasts for 10 seconds. You can turn off the alarm manually by clicking “off” at the right bottom of the live video page.

- Time Switch: The camera triggers the external device and lasts for certain time according to the internal setting, and the user is not allowed to break off the alarm manually.

4. Log List



Sort by System Logs, Motion Detection Logs and I/O Logs. In addition, System Logs and I/O Logs won't lose data due to power failure.

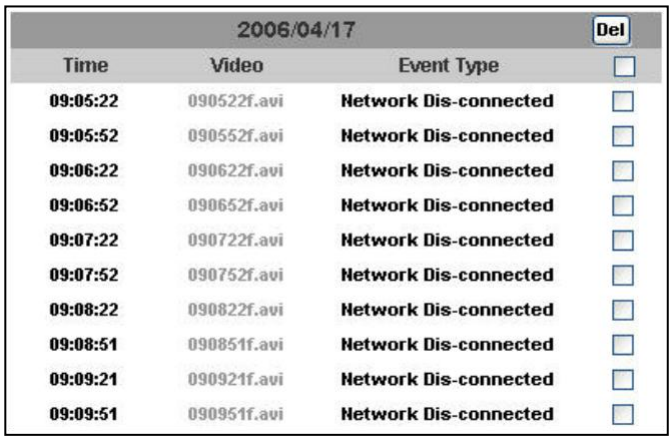


5. Log List

a. Playback

Please Insert the Micro SD card before use it. Make sure to push the Micro SD card into the slot completely.

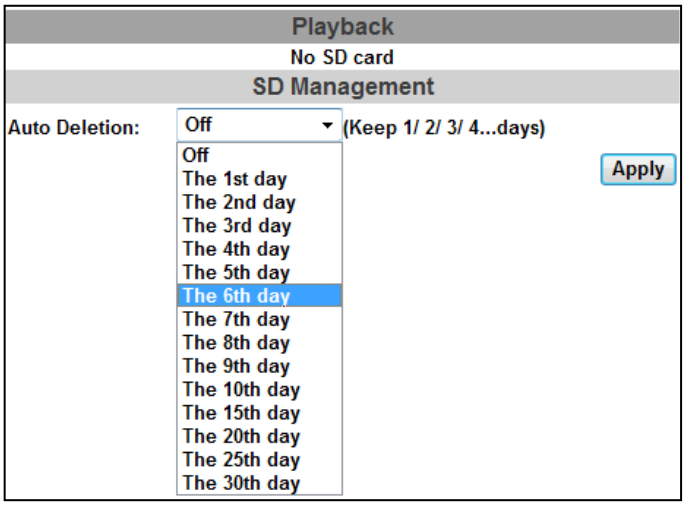
Click the date listed on this page for showing the video list. The video format is AVI. Click the video to start Microsoft Media Player to play it. To delete the video, check it, and then click "Del".



b. SD Management

Choosing “The 1st day” means the recoding file will be kept for one day. Example: It is five o’clock now. Choose “The 1st day”. The files will be kept from five o’clock yesterday to five o’clock today.

The oldest file will be deleted if the Micro SD card is full.



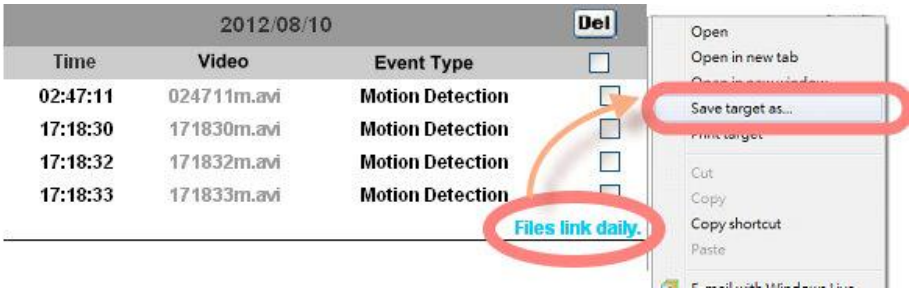
Note：The use of the SD card will slightly affect the operation of the IP Camera, such as affecting the frame rate of the video.

c. Copy to PC

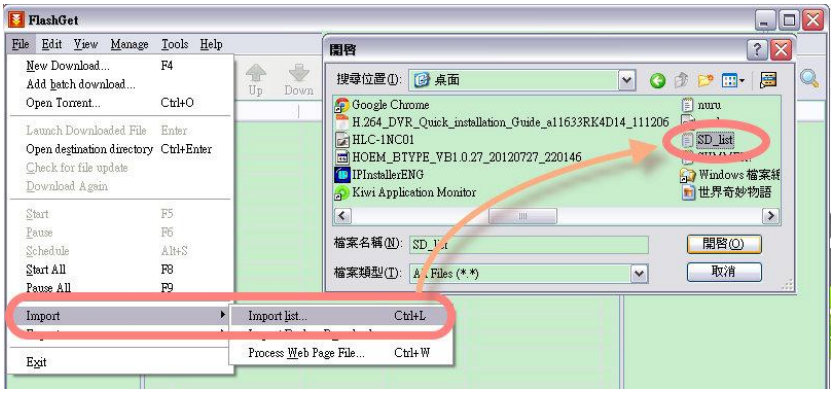
You can insert the Micro SD card to the PC and read the files directly, or use FlashGet instead to download the files from the IP camera. (In this way you do not need to pull out the Micro SD card from the camera.)

To use FlashGet for downloading image and video data from the Micro SD card, please follow the steps:

(i) Enter data list and right-click “Files link daily”, select “save target as…” then save the link list to PC.

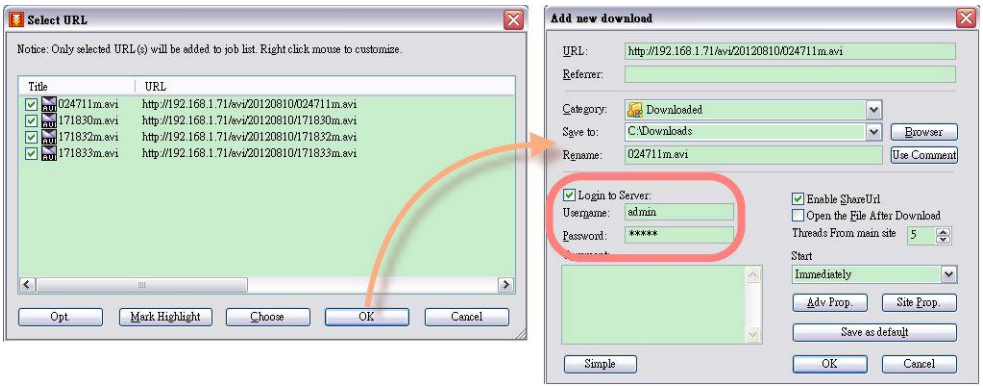


(ii) Open FlashGet, select "File" → "Import" → "Import list", and find the link list file you just saved. The file name may be called “SD_list”.

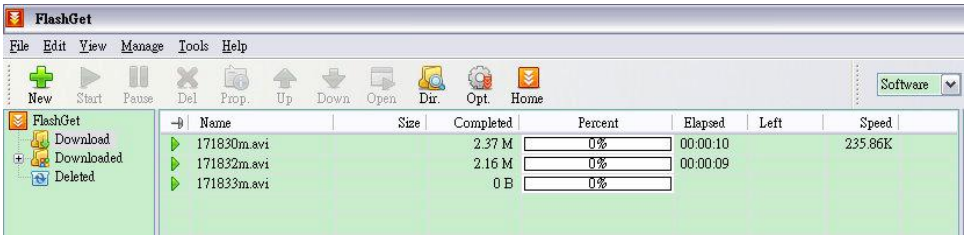


(iii) FlashGet will show you the link list, and you can tick the files you want to copy to your PC. Give the directory path in the new download

window, and remember to enable "Login to Server": key in the IP Camera username and password.



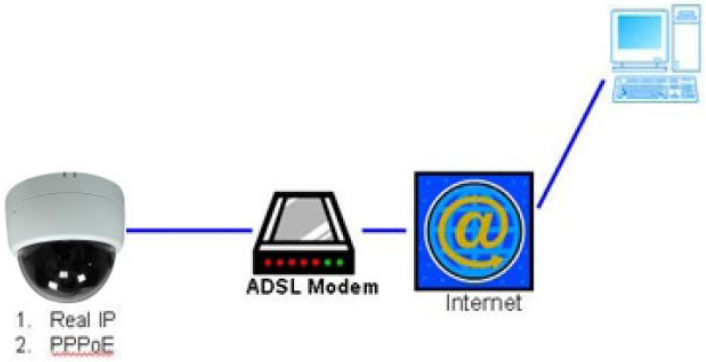
(iv) Click “OK” to start download.



- FlashGet is free software that can be downloaded from FlashGet official website. The example above is based on FlashGet ver.1.9.6.

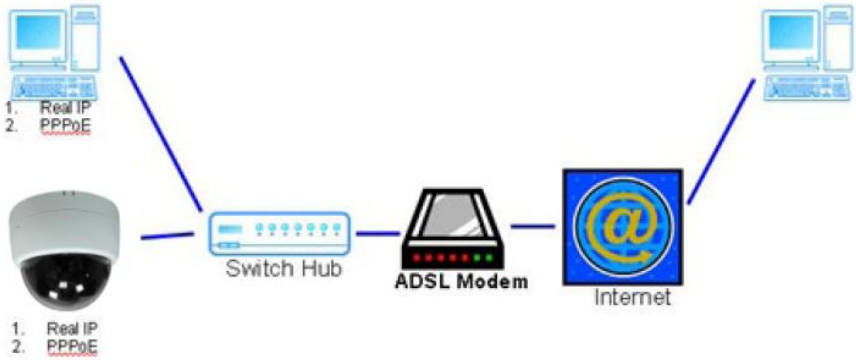
VI. Network Configuration

I. Configuration 1:



a. Internet Access: ADSL or Cable Modem
b. IP address: One real IP or one dynamic IP
c. Only the IP CAMERA is connected to the internet
d. For fixed real IP, set up the IP into IP CAMERA. For dynamic IP, start PPPoE.

II. Configuration 2:

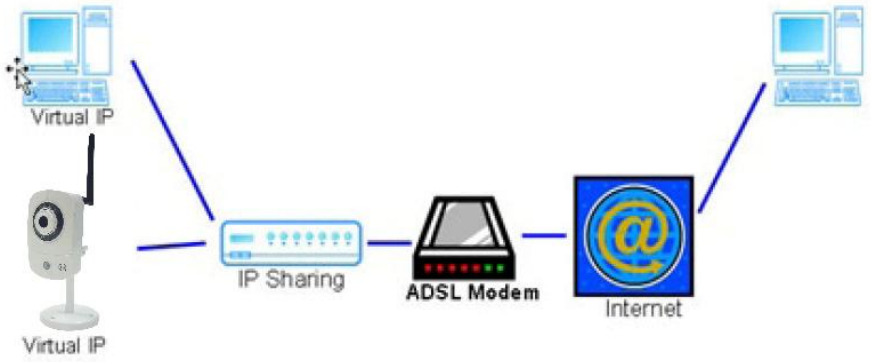


a. Internet Access: ADSL or Cable Modem
b. IP address: More than one real IP or one dynamic IP
c. IP CAMERA and PC connect to the internet

d. Device needed: Switch Hub

e. For fixed real IP, set up the IP into IP CAMERA and PC. For dynamic IP, start PPPoE.

III. Configuration 3:



a. Internet Access: ADSL or Cable Modem

b. IP address: one real IP or one dynamic IP

c. IP CAMERA and PC connect to the internet

d. Device needed: IP sharing

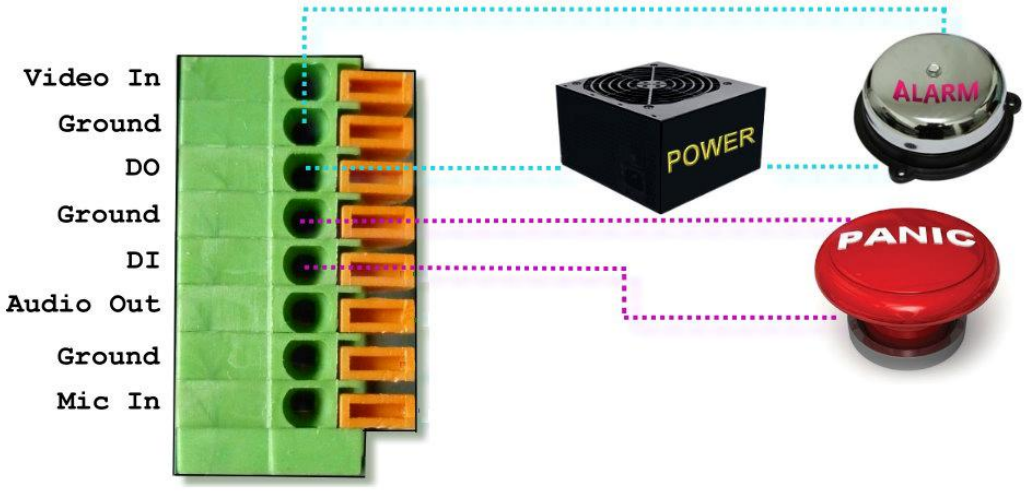
e. Use virtual IP, set up port forwarding in IP sharing.

VII. I/O Configuration

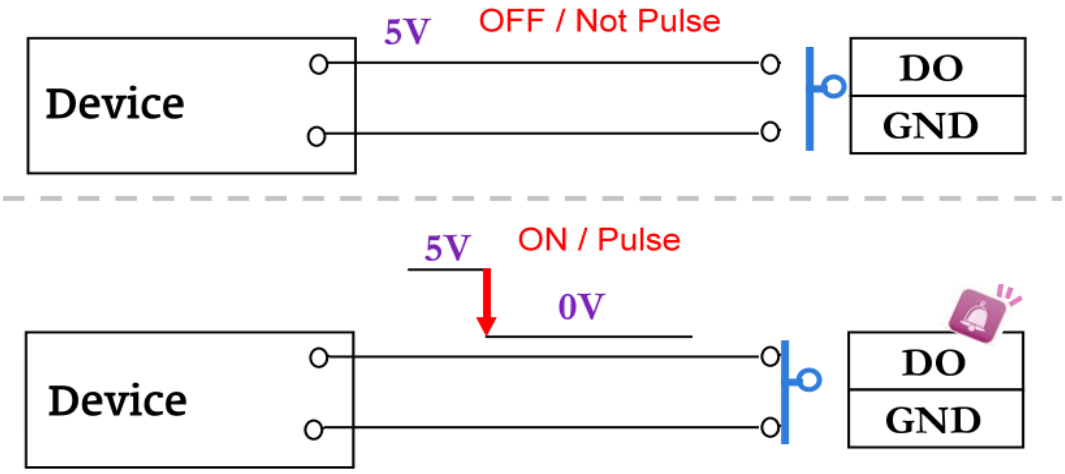
1. I/O Connection

a. Connect the GND & DO pin to the external relay (buzzer) device.

b. Connect the GND & DI pin to the external trigger device.

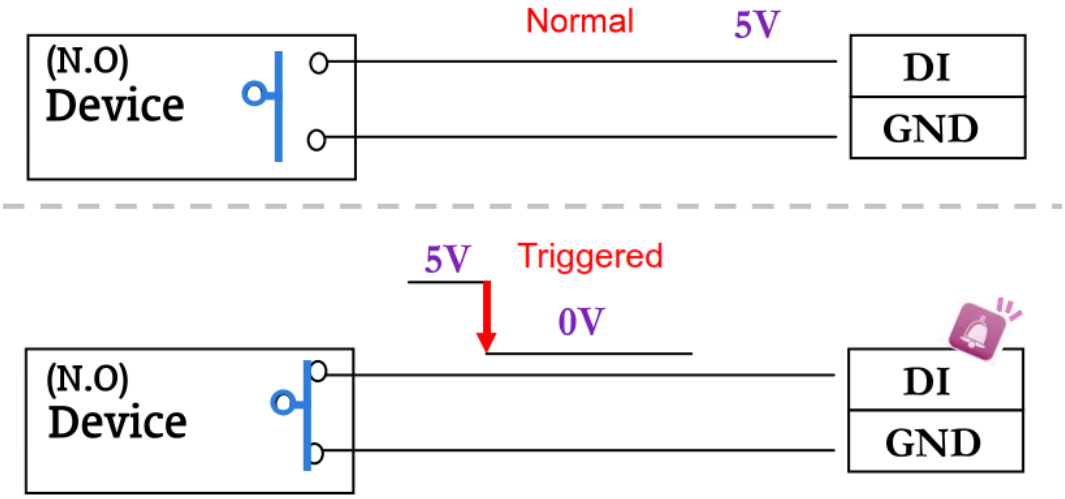


When no event occurs, the DO output is 5V (DO and GND are disconnected). When the camera detects events it will trigger and external alarm, DO output is 0V (DO and GND are connected).



If you select "N.O" on "Input sensor setting", when the switch contacts are opened, the camera input alarm will be triggered and will execute the action user has set, for example, send a snapshot to E-mail address.

If you select "N.C" in "Input sensor setting", when the switch contacts are closed, the camera input alarm will be triggered and will execute the action user has set, for example, send a snapshot to E-mail address.

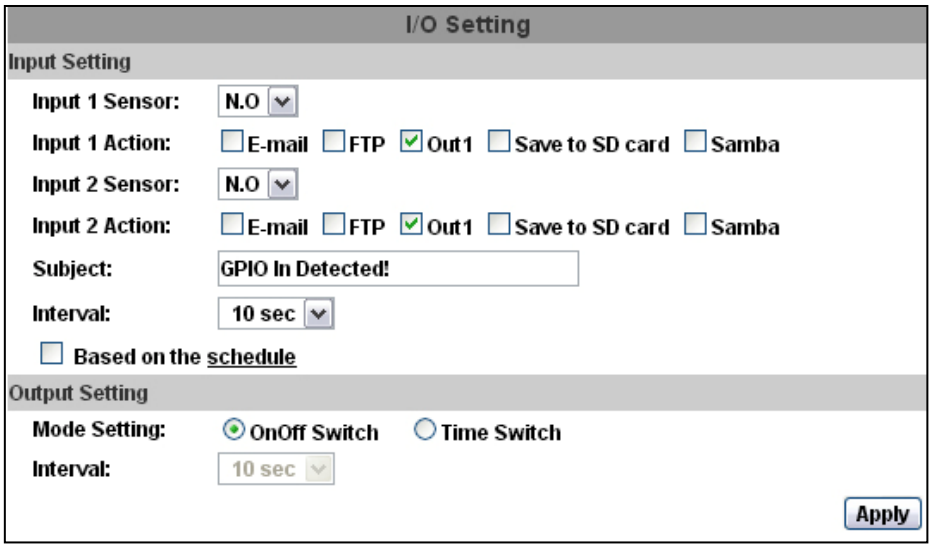


c. I/O PIN definition

- GND (Ground): Initial state is LOW
- DO (Digital Output): DC 5V
- DI (Digital Input): Max. 50mA, DC 5V

2. I/O Setup

a. Click I/O Setting from the system setup page via IE, and check “Out1” to enable I/O signal.



b. Output Test

After the external input and output hardware is installed, you can use the "Relay Out" bottom on the live video page to test if DO / Relay Out works.

(i) On Off Switch mode:

Clicking "ON" will trigger the external output device for 10 seconds. For example, your alarm buzzer will continuously ring for 10 seconds. After 10 seconds the buzzer stops ringing, or you can manually break off the output signal by clicking "OFF".

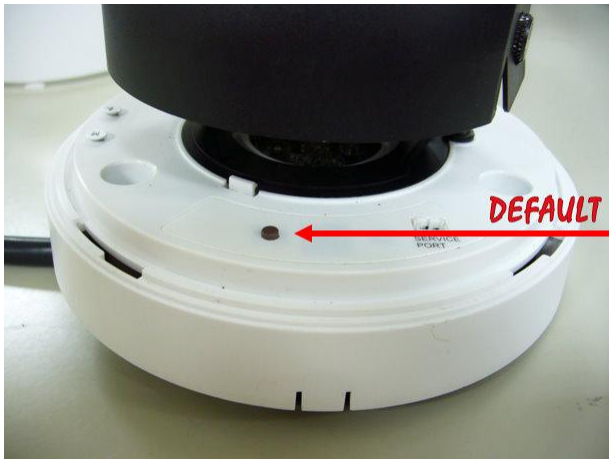
(ii) Time Switch mode:

Click "Pulse", the camera will trigger the external output device for several seconds; the duration length is according to the "interval" setting in Output Setting.

VIII. Factory Default

If you forget your password, please follow the steps to revert back to default value.

• Remove power adapter and Ethernet cable from the camera.
• Press and hold the Default button on the back of the camera, as the picture.



• Connect the power back to the camera. It will take around 30 seconds for the camera to boot.

• Remove the wire and plug in the Ethernet cable after the camera finishes booting.

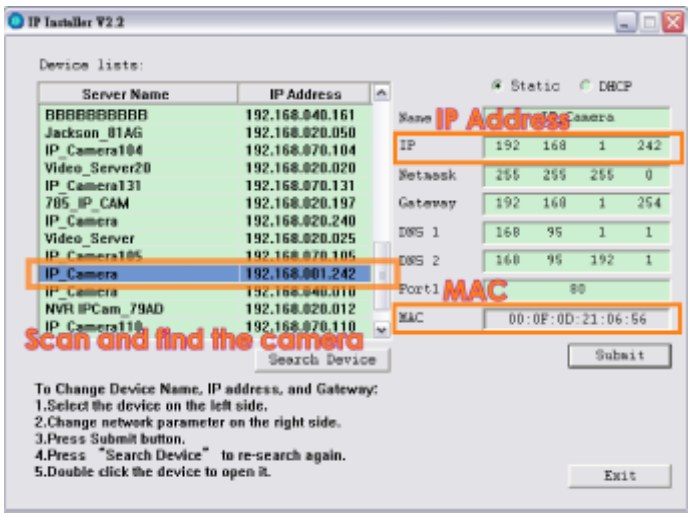
• Re-login the camera by using the default IP (http://192.168.1.200), and user name (admin), password (admin).

IX. Universal Password

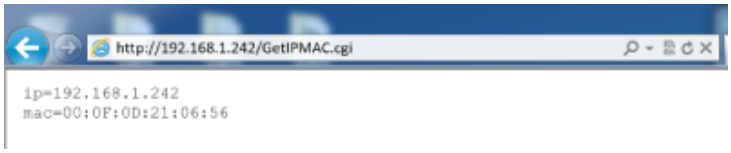
If you forgot the password of your IP camera, you can reset the camera to factory default, or follow the procedure below to generate a universal password.

Note: Universal password will be valid only when you enable the function in User Management.

1. First, you need to know the IP address and MAC of your IP camera. You can use IP installer to scan the LAN, and see the IP address and MAC on the side column.



Or, if you already know the IP address of camera: Open the web browser, key in “http:// (IP address) /GetIPMAC.cgi” and press enter. The IP address and MAC will be displayed on browser.

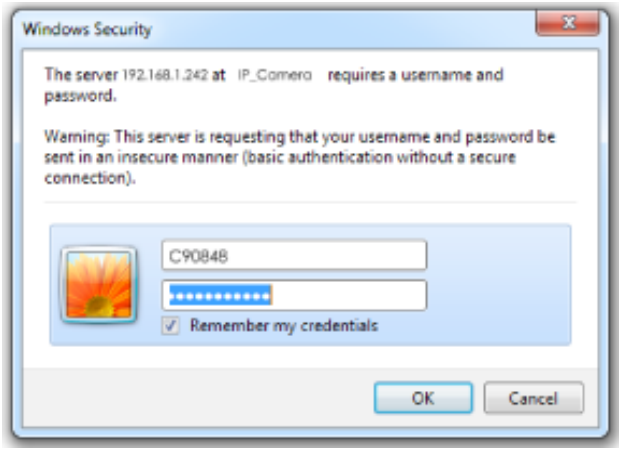


2. Find the .html file named “Universal Password” in CD-ROM. Click to open it.

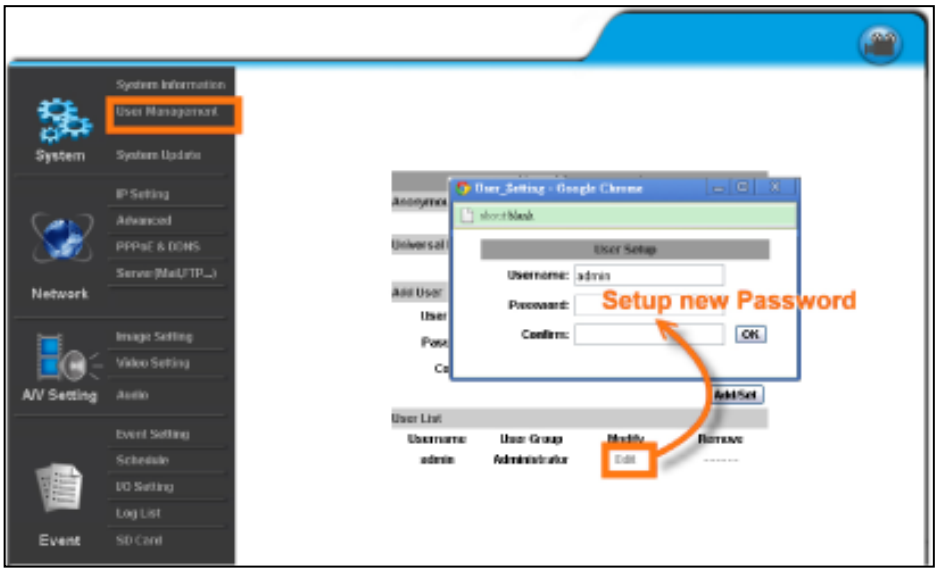
3. Key in the camera IP address “IP Adder.” column and MAC in “MAC” column, and then click “encoder”. You will see a set of username and password appear, as below:

The universal username and password are generated from the IP address and MAC you key in, so if you change the camera IP address the universal password changes, too.

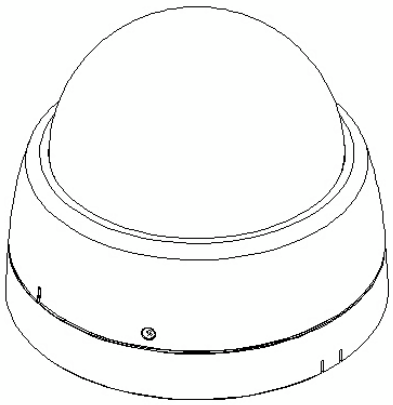
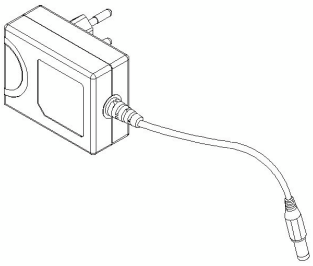
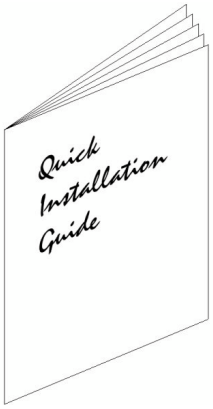
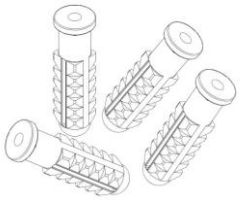
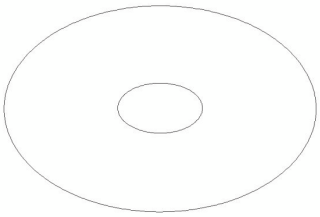
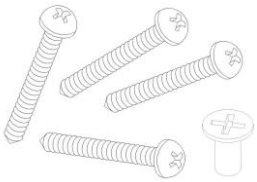
4. Take the picture for example, the universal username is “C90848” and password is “CNCE_U6KLA”. Use them to log in the camera.



5. Now you can login as administrator. Turn to User Management page. The use of universal password does not affect the previous user setting, so the administrator account password does not change until you edit it. Please click “Edit” to give a new administrator password.



X. Package contents

IP Camera	Adaptor	Quick Installation Guide
		
Wall Plug x4	CD	Screws x5
		

- The CD includes user manual and software tools
- Adaptor: AC100-240V DC12V/0.5A

XI.SD Card Compatibility

The following are the recommended SD Cards:

SD CARD	
ADATA 4G	SanDisk 512M
ADATA 512M	SanDisk 8G
Blast 128M	SiliconPower 128M
GiGATEK 128M	SiliconPower 256M
Kingmax 256M	TEKQ 128M
Kingston 128M	TEKQ 256M
Kingston 1G	Toshiba 128M
Kingston 256M	Toshiba 256M
Kingston 32G	Toshiba 4GB
Kingston 512M	Tracend 128M 80X
Phast 256M	Tracend 1G 80X
Photofast 256M	Tracend 256M 80X
PK 128M	Tracend 2G 150X
PRETEC 128M	Tracend 4G 150X
READY 128M	Tracend 512M 80X
SanDisk 128M	Transcend 16G
SanDisk 16G	Transcend 32G
SanDisk 1G	Transcend 4GB
SDHC CARD	
SanDisk 4GB	Transcend 4GB
SanDisk 8G	Transcend 8G
SanDisk 16G	Transcend 16G
SanDisk 32G	Transcend 32G