





Firmware (Build-7962) Updating Troubleshooting

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Introduction of Firmware updating troubleshooting

This document includes how to update new firmware of Windy6 when an error is occurred during firmware installation.

Firmware Installation

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If an error message as below shows up, you need to follow this direction.



First, you need to install "Download Tool" to fix GUID of your Windy6. Please run "setup_bcodl_tools_2_30_0.exe".



Destination Location	
Setup will install BridgeCo 1394 Do a different folder, click [Browse] an	winload Tools V2.30.0 in the following folder. To install into id select another folder.
You can choose not to install Bridg exit Setup.	geCo 1394 Download Tools V2.30.0 by clicking [Cancel] to
- Destination Folder	
Destination Folder C:\Program Files\BridgeCo\1394	iDownloadTools Browse
Destination Folder C: VProgram Files \BridgeCo\1394 w/ise Installation \V/coard?	iDownloadTools Browse



Then installation of Download Tool will begin

Please run "FixGuid.exe" when you finished the download tool installation

Fix GUID of Wi	ndyб	×
Information		
This device should b	e needed to update GUID.	
Current device info		
Device Name :	Infrasonic Windy6	
Product ID :	0x56	
Vendor ID :	0x003A1B00	
Serial Number :	0x341201	
Fixed device info		
Device Name :	Infrasonic Windy6	
Product ID :	0x01	
Vendor ID :	0x001B3A00	
Serial Number :	0x123456 Click	
Upc	date Exit	

Then click "update" to proceed the updating.

After you complete the updating, the "update" button will be deactivate as below.

Information		
This device isn't nee	ded to update GUID.	
Current device info		
Device Name :	Infrasonic Windy6	
Product ID :	0x01	
Vendor ID :	0x001B3A00	
Serial Number :	0x123456	
Fixed device info		
Device Name :		
Product ID :		
Vendor ID :		
Serial Number :		



Then, you have to turn Windy6 off and on again properly.



At last, you can exit the application by clicking "Exit".

formation		
This device should b	e needed to update GUID.	
urrent device info		
Device Name :	Infrasonic Windy6	
Product ID :	0x56	
/endor ID :	0x003A1B00	
Serial Number :	0x341201	
ixed device info		
Device Name :	Infrasonic Windy6	
Product ID :	0x01	
/endor ID :	0x001B3A00	
Serial Number :	0x123456	Click

Now you can update new firmware, please see the Firmware & Driver updating manual of Windy6.

When you are done with fixing the GUID, please remove "Download Tool" as following steps.

1) Go to Control panel/Programs and Features at Windows and Select "BridgeCo 1394 Download Tools V2.30.0" from the list.

Aspell English Dictionary-0.50-2	GNU	
Aspell Norwegian Dictionary-0.50-2	GNU	
Aspell Russian Dictionary-0.50-2	GNU	
Aspell Swedish Dictionary-0.50-2	GNU	
Bonjour	Apple Inc.	
BridgeCo 1394 Download Tools V2.30.0		
Scamtasia Studio 6	TechSmith Corporation	
Canon RAW Image Task for ZoomBrowser EX	Canon Inc.	
Canon Utilities CameraWindow	Canon Inc.	
Canon Utilities CameraWindow DC DV 6 for ZoomBr	Canon Inc.	

2) Start uninstallation

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3) Click "Finish"





4) Restart your computer

of continue due to some blocked resources. Iation again after the system has been restarted.	BridgeCo 1394 Download Tools 1
o restart my computer now.	10
ntinue with installation later.	1/A
is strongly recommended! Otherwise allations may fail!	
is strongly recommended! Otherwise allations may fail! Resta	

The Firmware troubleshooting by Seung K. Oak and Lucas Lim.

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