



Citrix User Guide

1. Introduction	2
2. How to Apply Citrix Service	2
3. System requirement for Citrix Client	2
4. Trust Site	3
5. Citrix Web Certificate	4
6. Install Citrix Web Client	6
7. Citrix input language Pack	6
8. Start Citrix	7

1.Introduction

Citrix is a web enable remote emulation software which allow you to access application (Notes, ERP, etc...) as working inside Etron office.

2.How to Apply Citrix Service


Please issue a [Outgoing Service] requisition to apply the service. Choose what kinds of services you would like to use: Notes system , Big M system, CRM system, and so on.

Your requisition will be send to your 1st manager for approval, MIS may spare 1 ~ 3 days to process your requisition. You will have a final notification.

3.System requirement for Citrix Client

Windows platform

- Operating System : Windows XP 、 Windows 2003 and above.
- Memory : 512 MB and above.
- Disk Space : 50 MB free and above.
- Network bandwidth : 200 kbps and above.
- Software & Component :
 - ✓ Internet Explorer
 - ✓ Trust Sites
 - ✓ Citrix Web Certificate
 - ✓ Citrix Web Client
 - ✓ Citrix input language Pack



紅創科技 股份有限公司
Etron Technology, Inc.

Etron Tech
Technology
Etron

Etron Outgoing Mobile Service
World-Class IC Design and Product Company of Excellence

Manual & Citrix Tools

- Manual
 - Citrix User Guide
 - VPN User Guide
 - Webmail User Guide
- Citrix Download**
 - Click to Add Trusted Sites
 - Citrix Web Certificate
 - Citrix Web Client
 - Citrix Input Language Pack
- IT Division Contact
 - Taiwan:
 - ☎ 886-3-578-2345
 - # 7192, # 7161
 - ✉ mis_service@etron.com.tw

CITRIX Service

- Taiwan
- Hong Kong

VPN Service

- Taiwan
 - Allow Upload/Download File

Mail

- Web mail

Copyright 2005-2010 © Etron Technology, Inc. All rights reserved.

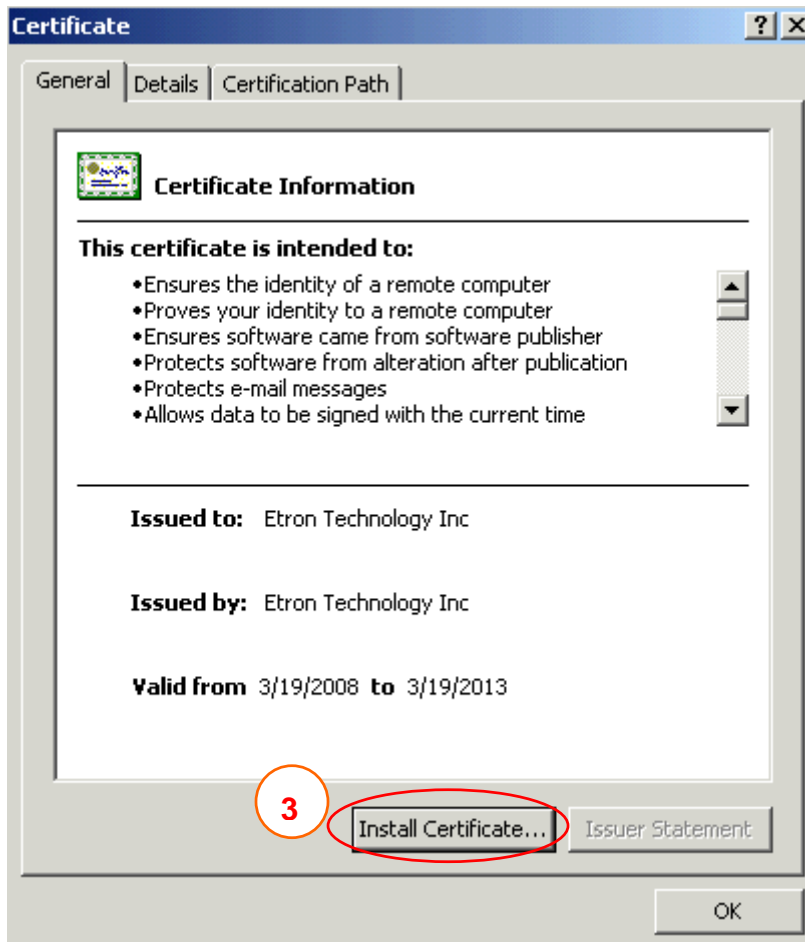
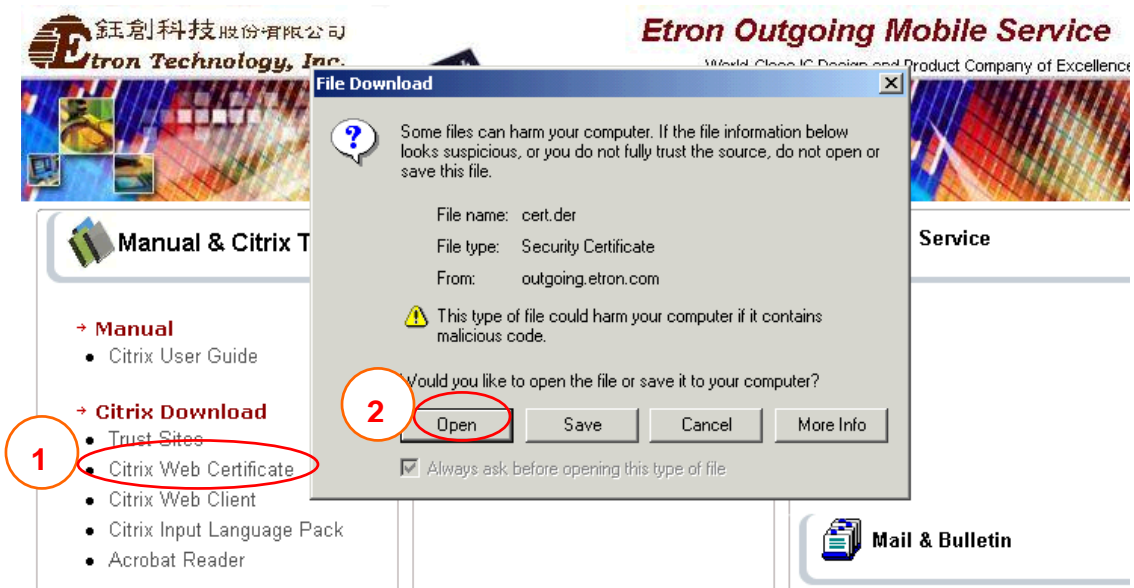
4.Trust Site

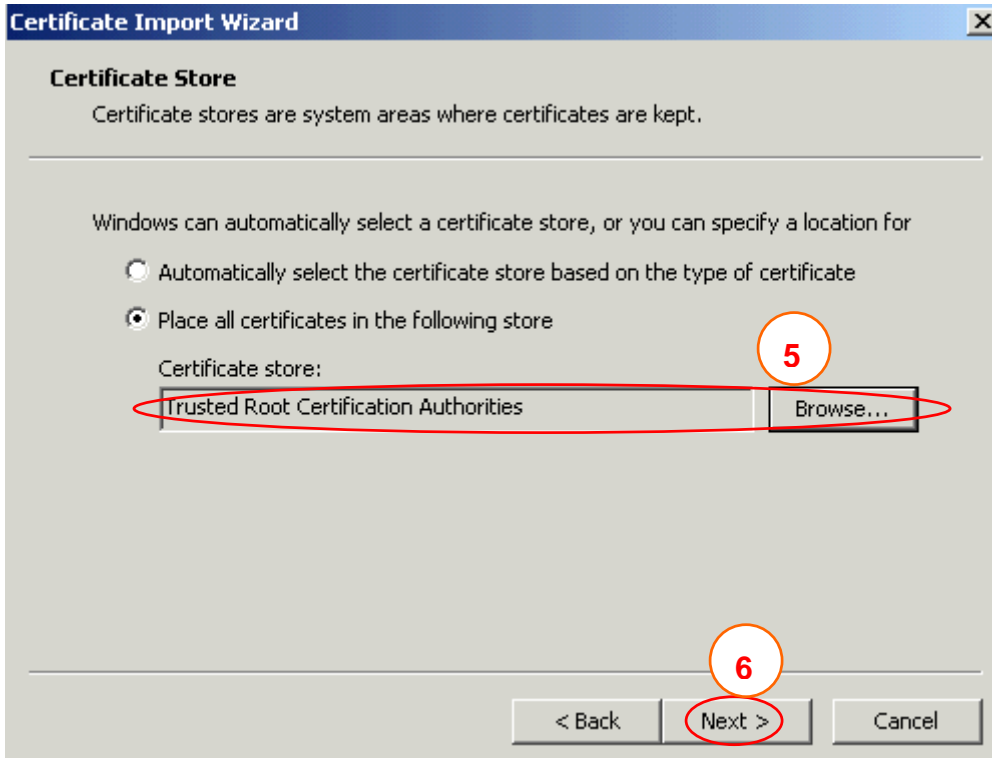
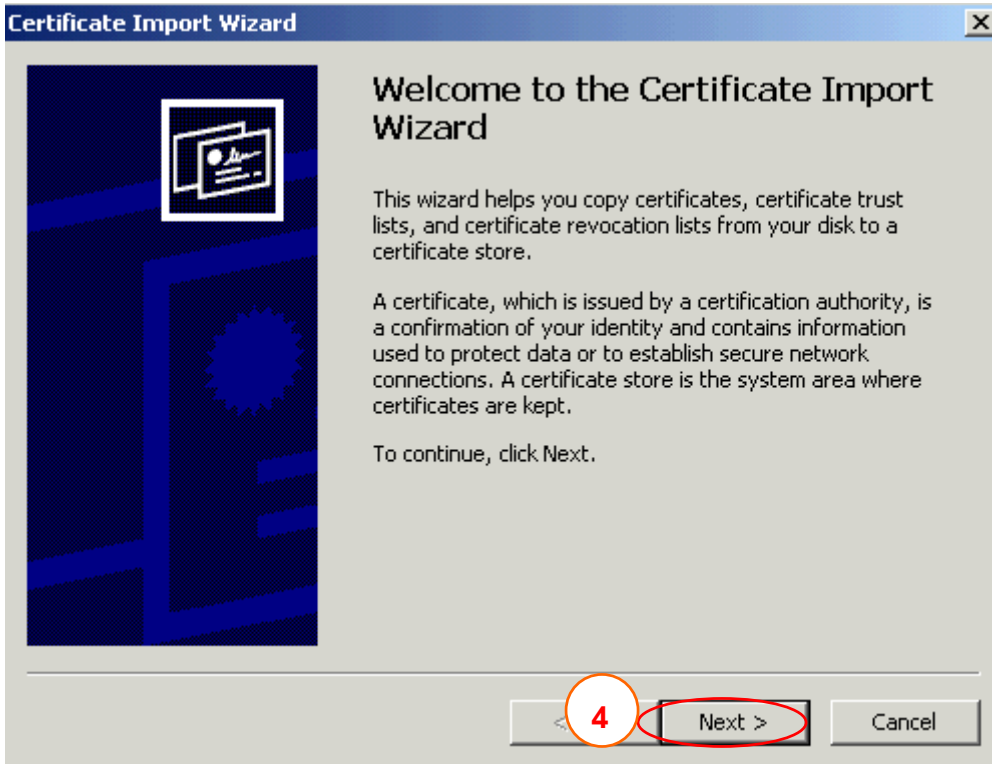
The screenshot shows the Etron Technology website with a security warning dialog box. The website header includes the Etron Technology logo and the text "Etron Technology, Inc." and "Etron Outgoing Mobile Service". The main content area has a sidebar with navigation links and a main section with a "Manual & Citrix T" heading. A security warning dialog box is overlaid on the page, asking "Do you want to open or save this file?". The dialog box shows the file name "trustsite.vbs", type "VBScript Script File, 2.08KB", and source "outgoing.etrn.com". The "Open" button is circled in red with a "2" next to it. Below the dialog box, there is a warning message: "While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not open or save this software. [What's the risk?](#)".

Copyright 2005-2010 © Etron Technology, Inc. All rights reserved.

The screenshot shows an Internet Explorer security warning dialog box. The dialog box has a title bar that says "Internet Explorer - Security Warning". The main text reads: "The publisher could not be verified. Are you sure you want to run this software?". Below this, it shows the file name "Name: trustsite.vbs" and the publisher "Publisher: Unknown Publisher". The "Run" button is circled in red with a "3" next to it. Below the dialog box, there is a warning message: "This file does not have a valid digital signature that verifies its publisher. You should only run software from publishers you trust. [How can I decide what software to run?](#)".

5.Citrix Web Certificate





6. Install Citrix Web Client

The screenshot shows the Etron Technology website with a 'Manual & Citrix T' sidebar. A 'File Download - Security Warning' dialog box is open, asking 'Do you want to run or save this file?'. The file is 'ica32t.exe', an application of 11.8MB from 'outgoing.etrn.com'. The 'Run' button is circled in red and labeled with a '2'. In the sidebar, 'Citrix Web Client' is circled in red and labeled with a '1'. Below the dialog, there is a section for 'Taiwan' with a link '* Allow Upload/Download File'.

Etron Technology, Inc.
Etron Tech
World-Class IC Design and Product Company of Excellence

Etron Outgoing Mobile Service
World-Class IC Design and Product Company of Excellence

Manual & Citrix T

- **Manual**
 - Citrix User Guide
 - VPN User Guide
 - Webmail User Guide
- **Citrix Download**
 - Click to Add Trusted Site
 - Citrix Web Certificate
 - **Citrix Web Client**
 - Citrix Input Language Pack
- **IT Division Contact**
 - Taiwan: +886-3-578-2345 #7192, #7161
 - mis_service@etrn.com.tw

File Download - Security Warning

Do you want to run or save this file?

Name: ica32t.exe
Type: Application, 11.8MB
From: outgoing.etrn.com

2 Run Save Cancel

While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not run or save this software. [What's the risk?](#)

■ Taiwan
[* Allow Upload/Download File](#)

Copyright 2005-2010 © Etron Technology, Inc. All rights reserved.

7. Citrix input language Pack

The screenshot shows the Etron Technology website with a 'Manual & Citrix T' sidebar. A 'File Download - Security Warning' dialog box is open, asking 'Do you want to open or save this file?'. The file is 'local_ime.vbe', a VBScript Encoded Script File of 534 bytes from 'outgoing.etrn.com'. The 'Open' button is circled in red and labeled with a '2'. In the sidebar, 'Citrix Input Language Pack' is circled in red and labeled with a '1'. Below the dialog, there is a section for 'Taiwan' with a link '* Allow Upload/Download File'.

Etron Technology, Inc.
Etron Tech
World-Class IC Design and Product Company of Excellence

Etron Outgoing Mobile Service
World-Class IC Design and Product Company of Excellence

Manual & Citrix T

- **Manual**
 - Citrix User Guide
 - VPN User Guide
 - Webmail User Guide
- **Citrix Download**
 - Click to Add Trusted Site
 - Citrix Web Certificate
 - Citrix Web Client
 - **Citrix Input Language Pack**
- **IT Division Contact**
 - Taiwan: +886-3-578-2345 #7192, #7161
 - mis_service@etrn.com.tw

File Download - Security Warning

Do you want to open or save this file?

Name: local_ime.vbe
Type: VBScript Encoded Script File, 534 bytes
From: outgoing.etrn.com

2 Open Save Cancel

While files from the Internet can be useful, this file type can potentially harm your computer. If you do not trust the source, do not open or save this software. [What's the risk?](#)

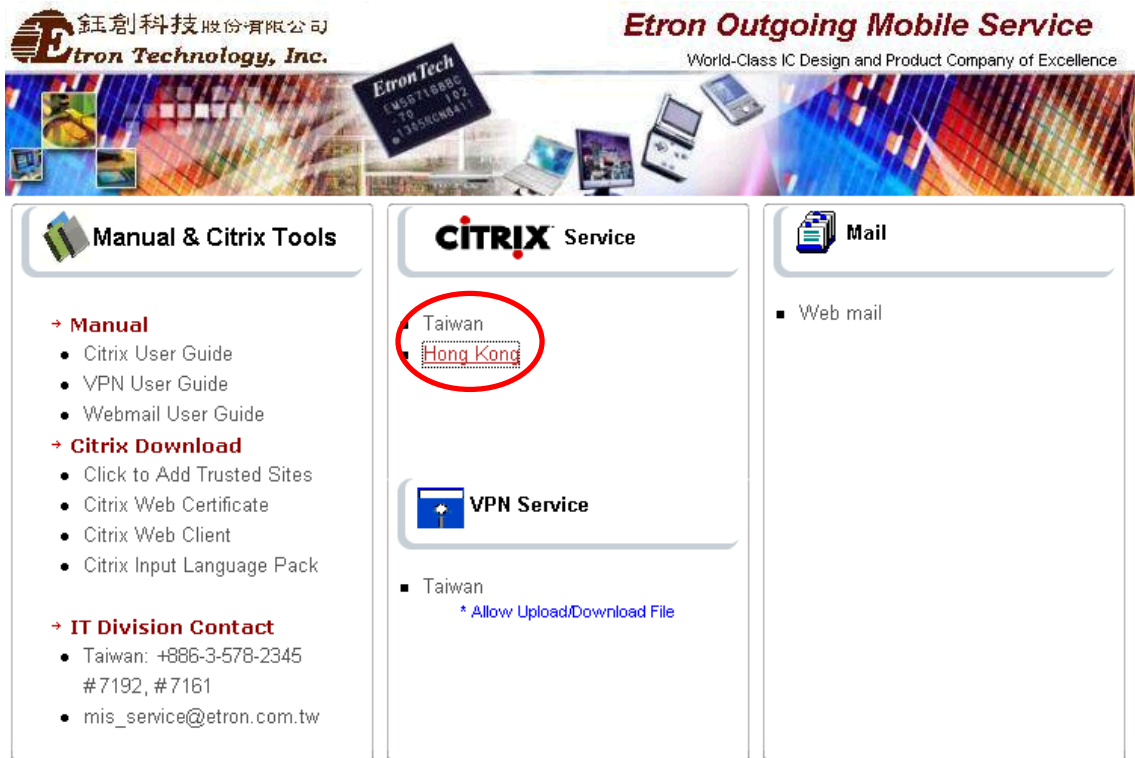
■ Taiwan
[* Allow Upload/Download File](#)

Copyright 2005-2010 © Etron Technology, Inc. All rights reserved.

8.Start Citrix

According to place , choose Citrix Service : Taiwan or Hong Kong .

The latest Policy : Citrix Service ban any upload/download .



The screenshot shows the Etron Technology, Inc. website header with the company logo and name in Chinese and English. Below the header is a navigation menu with three main sections: "Manual & Citrix Tools", "CITRIX Service", and "Mail".

- Manual & Citrix Tools**
 - **Manual**
 - Citrix User Guide
 - VPN User Guide
 - Webmail User Guide
 - **Citrix Download**
 - Click to Add Trusted Sites
 - Citrix Web Certificate
 - Citrix Web Client
 - Citrix Input Language Pack
 - **IT Division Contact**
 - Taiwan: +886-3-578-2345 #7192, #7161
 - mis_service@etron.com.tw
- CITRIX Service**
 - Taiwan
 - **Hong Kong** (highlighted with a red circle)
- VPN Service**
 - Taiwan
 - * Allow Upload/Download File
- Mail**
 - Web mail

At the bottom of the page, there is a red footer bar with the text: "Copyright 2005-2010 © Etron Technology, Inc. All rights reserved."