

# Skygd panic alarm in your mobile phone **User Guide**

Page

Version 1.30

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# Getting started with Skygd

## What you need

#### A Mobile telephone with GPS and Symbian s60 operating system

Recommended mobile telephones are listed in the chapter "Recommended telephones". In case of an emergency it 's important that your exact position is known to the rescue personnel, we therefore recommendthat you use a telephone with a built-in GPS receiver.

#### Internet access

To use Skygd, the telephone must be able to access the Internet. You can easily test this by surfing with the mobile. If you can surf to different pages on the Internet, then you have Internet access. For help, contact your operator.

**NOTE:** If you are using a pay as you go sim card, you will usually have to register yourself with your mobile operator in order to use the Internet.

# **Registration and installation (quick guide)**

1. Register yourself at <u>www.skygd.co.uk</u>.

For detailed information about registering view "Registration".

2. Download and install the program.

Select between downloading to the computer or over a link in SMS, see chapters "Direct to your mobile" or "Via PC".

3. Start the program.

For further details, see First start-up.

4. Register an ICE (In Case of Emergency) contact.

Can be done in the telephone or on My Pages, see My ICE.

**NOTE**: It isnecessary to register an ICE. This is the person who will receive your alarm calls, and from the conversation and alarm information, will help you, or summon the emergency services.

# Sending an alarm (quick guide)

#### Starting Skygd

Skygd must be running for you to send an alarm. See Starting Skygd for more information.

#### Raising the alarm

Activate an alarm by pressing and holding in the <u>Alarm button</u> for 2 seconds. It is possible to raise the alarm even if the keypad lock is on, if you are running other programs, or even if you are talking on the telephone.

**TIP:** Also try a delayed alarm.

#### Active alarms

An active alarm continues to send information (positions, photographs and videos) while it is active. It can only be switched off by logging in to the alarm page and clicking the "deactivation" button or by clicking the deactivation link in the SMS sent to the ICE. An alarm in Demo mode is deactivated immediately.

**TIP:** Pressing the alarm button again for 2 seconds during an active alarm will connect you again to your ICE.

# What is Skygd

Skygd is a security alarm for use on mobile telephones. It gives greater security and safety for people feeling afraid or insecure.

Skygd uses mobile telephones with a GPS function to keep track of your exact position. The person receiving the alarm – your ICE – can immediately see your position on a map on his/her computer. Your ICE can also hear what you are saying, and even see photographs and video from your mobile.

**NOTE:** Your position is only sent out once you have raised the alarm, and no one apart from your ICE can see it.

You raise the alarm with your ICE contacts by pressing the alarm button on the telephone for 2 seconds. The telephone automatically makes a call to your ICE and sends a message via SMS and e-mail with logging-in details to a web page where your ICE can get information about your current situation:

- By seeing on a map exactly where you are.
- By listening to the audio from the mobile telephone's "hands free" function
- By hearing the recorded sound of what was happening for 60 seconds before you pressed the alarm
- By seeing photographs/videos you have taken
- By hearing a short message that you can record before you start feeling worried

If the person you are contacting is an employer or a contact centre, they can see your user profile so that they know exactly who needs help.

# Skygd functions

Here is a summary of the functions available in Skygd. Take a little time to learn about the various functions, so that you can get the maximum help offered by Skygd. There is also a Demo mode with limited functionality.

#### Response centre alarm

Response centre alarm requires a subscription to a response centre. The response centre receives the alarm and evaluates the situation and requests the appropriate rescue services. The following functions are included in Skygd response centre mode:

- Makes a telephone call to the response centre
- Sends an alarm message to the response centre
- Sends a history of your position, and while the alarm is active, sends your position continuously
- Sends the last 60 seconds of recorded sound
- Sends the 2 most recently taken photographs, plus all the photographs taken once the alarm is active
- Sends the most recently taken video, plus all the videos taken while the alarm is active
- Sends a recorded audio message. See Alarm message.

#### Premium alarm (alarms sent to ICE)

Premium alarms are sent by SMS an e-mail to the ICE contacts you have selected. The following functions are included in Skygd premium alarm mode:

- Makes a telephone call to your ICE
- Sends an SMS to your ICE
- Sends an e-mail to your ICE
- Sends a history of your position, and while the alarm is active, sends your position continuously
- Sends the last 60 seconds of recorded sound
- Sends the 2 most recently taken photographs, plus all the photographs taken once the alarm is active
- Sends the most recently taken video, plus all the videos taken while the alarm is active
- Sends a recorded audio message. See Alarm message.

#### Free mode

In Demo mode, the functionality is limited to the following:

- Makes a telephone call to your ICE
- Sends an SMS to your ICE
- Sends an e-mail to your ICE
- Sends only the latest known position
- Sends 1 photograph

#### Skygd settings/functions

- Skygd starts automatically when the telephone is switched on. See Settings.
- Standby mode for reduced power consumption (NOTE: no audio recording will be sent). See Settings.
- Time-controlled activation from Standby mode. See Settings.
- Delayed alarm activation. See Delayed alarm and Switch off delayed alarm.
- Test alarm. See Testing.

## Skygd messaging service (S-MMS)

Along with the alarm function Skygd can be used to quickly send sound and picture messages to contacts stored in your mobile hone. The last taken picture or video is sent with the last 30 seconds of recorded sound and the last known position.

The receiver gets both a SMS and an email with address and password to the S-MMS page.

You can choose to activate the S-MMS function using the alarm button or select activate S-MMS from the Skygd menu.

# ICE - In Case of Emergency

# What is an "ICE"

ICE is the person or persons to whom your alarm call is sent. ICE is an internationally recognised abbreviation for "In Case of Emergency". It is the ICE in your mobile phone's list of contacts that the emergency services contact in the event of an accident. Skygd alarms are sent to the person or people you have registered as "ICE", for example "ICE John Smith, Dad".

Selecting your ICE contacts and entering these into your mobile's phonebook is vital for your security and safety. It is also vital that your ICE contacts know what to do if they receive an alarm.

You can enter your ICE contacts either on "My pages" on the Skygd website or directly into your telephone. See My ICE and Entering ICE in the mobile.

# What do you do as an "ICE"

As an ICE contact, you will receive a telephone call and/or alarm information from a friend in trouble. Your friend has activated a Skygd alarm and needs help. Your friend has nominated one or more ICE as people to be contacted if he/she feels insecure or frightened. A telephone call will be set up with the first ICE who answers. All ICE contacts will receive an SMS and/or an e-mail message. The message will contain an address and password for an alarm page on the Internet. On the alarm page, there is information from the person who raised the alarm, such as

- The position of the telephone raising the alarm
- 60 seconds of audio recorded before the telephone sent the alarm
- The most recently taken photographs in the telephone before the alarm
- The most recently taken video in the telephone before the alarm
- A recorded message from the person using the mobile telephone to raise the alarm

While the alarm is active, the following details are also sent:

- The position of the mobile telephone, updated every 15 seconds
- All photographs taken after the alarm was activated
- All videos taken after the alarm was activated

Based on the telephone call, and the information on the alarm web page, you as an ICE should decide what help should be summoned.

Once the danger has passed, you as an ICE will then deactivate the alarm. The person who raised the alarm cannot deactivate it. That must be done by you as an ICE. This ensures that a perpetrator cannot force the person raising the alarm to switch it off.

# Adding an ICE in the mobile

In your mobile's phone book, enter ICE mum (for example) under the heading Name. Under the telephone number, enter the number to be contacted, complete with the plus sign and the international prefix: +44 That way, the number will work by simply pressing the button, regardless of which country you are in. Leave out the first zero in the area code.

**TIP**: If you enter an asterisk after the telephone number, then the telephone number for your mother is only used as an emergency number. For a mobile telephone with the area code 070, it will look like this: +4470xxxxxx\*

You can add several persons to be contacted, as ICE1, ICE2 etc.

Make sure to tell the person that you have entered them as an ICE number.

ICE details set up in your mobile phone and in your user profile on Skygd are synchronised when you start up Skygd in your telephone.

# Suggestions for use

## **Insecure environments**

As soon as you feel insecure, start Skygd. Then you are only a button press away from being able to contact help.

# **Threatening person**

As soon as you feel that things are getting threatening, start the delayed alarm and take some photographs.

# **Hazardous activity**

If you are alone, and about to do something that could cause you injury, you can start the delayed alarm. Set a time to cover your activity and activate the delayed alarm. If anything happens to you, the alarm will be activated. If not, you can switch off the delayed alarm once you have completed the activity.

# **Fun picture**

After taken an amazing picture you can easily send the picture including the recorded sound and the position to some of your contacts stored in your mobile phone.

# Skygd in your mobile phone

# Installing Skygd

There are two ways of installing Skygd in the mobile phone. You can choose between receiving an SMS containing a link to where the program can be automatically downloaded and installed. Alternatively, you can download the program to your PC and then send the program from there to your mobile to be installed.

#### Direct to the mobile

- Press the button "Download direct to the mobile" in order to send an SMS to the mobile. The button is displayed after a new registration, and can be found on "My pages".
- Open the SMS and select to open the link in the SMS.
- The mobile's web browser will open automatically and download the program. Once the download is complete, you can close the web browser. The installation will start automatically.

**TIP**: If you cannot open the link in SMS, this is probably because you are not getting through to the Internet on your mobile telephone. Internet access is required in order to download and use Skygd. Contact your operator for help on Internet access.

#### Via PC to Nokia mobile phones

- Install the program "Nokia PC Suite" which you can find on the CD that accompanies the mobile. You can also download the program from <u>http://www.nokia.com</u>.
- Save the file you download in a folder or on the PC's Desktop.
- Plug the USB lead into the telephone and the computer (or you can use Bluetooth).
- When the mobile asks "Select data cable mode", select PC Suite.
- Start the "Nokia PC Suite" program you have installed.



 Once the program has started, select to install Java and the Symbian SIS program, "Install applications"



- Select the folder or Desktop where you saved the file called skygd.sisx. Highlight the file and click on the arrow.
- Answer YES to the question in the mobile "Install Skygd?"
- When the mobile displays the text "Information", answer Continue
- When the security warning appears in the mobile, answer YES.
- Install the Skygd program in the mobile's memory by answering YES.

## Starting Skygd

During installation, the Skygd program is put in the PROGRAM folder (in some cases in a subfolder called EXTRA). To start Skyod:

- Press the menu button ٠
- Open the PROGRAM folder (or if necessary the EXTRA folder) .
- Start Skygd by selecting Open after highlighting Skygd ٠

**TIP:** It is a good idea to put Skygd as a shortcut on the front page of the telephone. This means that you are one click away from activating Skygd.

Skygd will now communicate with the Skygd server to check the user information, to synchronise your ICE and to check whether Demo mode should be active.

#### Starting for the first time

The first time you start Skygd you will need to enter your telephone number and your PIN code. The telephone number must be entered in international format, for example +44701234567. An SMS is sent to the Skygd server to compare the information you have entered with what you specified during registration.

Once these details have been confirmed, you need to take a photograph of yourself. In order to take the photograph, Skygd starts the camera. Once you have taken your photograph, press "Return". You will then be asked if you want to save the photograph.

**TIP:** The photograph should give a clear and accurate picture of you, so that the emergency services can easily recognize you. Keep the photograph of yourself up-to-date, for example after you have had your hair cut or dyed.

Your photograph is displayed to your ICE when you raise the alarm. Your ICE can then use the photograph to help the emergency services to recognise you.

#### Position of the buttons on Nokia 6110



DEE 3

#### Position of the buttons on Nokia E75



Camera Is activated when installing Skygd.

Delayed alarm (start and reset) The alarm is sent automatically unless it is reset within the time limit shown on the screen. To start or reset, press the button and hold it in for 3 seconds.

#### Alarm button

Press this button for 2 seconds to activate the alarm.

The alarm button works even if the mobile's keypad lock has been activated, even if some other application is running on the mobile, and even if a telephone call is in progress.

Once Skygd has detected that the alarm button had been pressed for 2 seconds, the mobile will vibrate briefly to confirm that the alarm will be activated. Once the alarm has been received by the Skygd server, Skygd confirms this with yet another vibration. It is essential not to touch any other button while pressing the alarm button, as the mobile will then not detect that the alarm button has been pressed.

#### NOTE: When charging up the telephone, the vibration is suppressed.

#### Selection buttons

These buttons are used to access the menu in Skygd, and to switch off Skygd.

#### **Delayed alarms**

This button is used to start a delayed alarm. The button must be pressed in for 3 seconds. It works even if the keypad lock is on, even if other programs are running on the mobile, and even if a telephone call is in progress.

The time needed is set in Settings. Under settings you can also switch off this function.

The button is also used to reset the time. If you have started the delayed alarm, you can reset the time by pressing in the button for 3 seconds.

To switch off a delayed alarm, use "Switch off delayed alarm" in the menu.

**TIP:** The delayed alarm starts the positioning and sound recording while Skygd is in standby mode.

# Skygd display



#### Mode indicator

The top row on the Skygd display shows the selected mode. This mode will be activated by pressing the alarm button for 2 seconds. Possible selections are:

- Response centre alarm
- ICE alarm
- Demo alarm
- S-MMS

#### NOTE: In Demo mode the functionality is limited.

#### Switching mode

The second row in the Skygd display is used to change service. Highlight this row by pressing on the navigation buttons "Up" or "Down" (the text will turn red) and then press on the navigation button "Right". Skygd then switches the setting after first updating the setting on the Skygd server. It can take a few seconds to complete the switch.

It is also possible to change service in the menu "Alarm button function" and via "My pages".

#### Status for connecting to the Skygd server

This status indicator shows whether you have a connection to the Skygd server. In the event of an alarm, all alarm information is sent to the Skygd server. So it is vital that the communications with the server are working OK:

- **GREEN** Communications with the server are OK
- YELLOW Skygd has been set to power save mode
- **RED** No communications with the server

#### **Positioning status**

This status indicator shows the positioning status.

- **GREEN** Current position found
- YELLOW Displayed in Power save mode (position not updated)
- RED No position found

**NOTE:** It can take anything from a few seconds to several minutes to get a GPS connection. In a car, it can take even longer. GPS usually doesn't work indoors, but may work if you are close to a window.

**NOTE:** The GPS receiver uses the mobile's battery. This means that the battery will not last as long when GPS is activated.

#### Response centre or ICE

This displays the name of the response centre or the ICE at the top of the ICE list depending on the service chosen. This is where Skygd will attempt to call first.

## Skygd menu

The Skygd menu can be reached using the selection button "Select".



#### Switching off a delayed alarm

With this selection, you can switch off a delayed alarm. Doing this requires entering the PIN code. This selection only appears in the menu if you have started a delayed alarm.

#### Activate

In the "Activate" menu you can activate a selected function in Skygd. This menu selection does the same as the alarm button. Possible selections are:

- Send S-MMS
- Time activated alarm
- Start time delayed alarm



Time activated alarm works as time delayed alarm except that you set the time you want the alarm to activate. Unless you stop the time activated alarm before the preset time the alarm will be activated. This makes it possible to get help even if you're not able to press the alarm button yourself due to unforeseen circumstances. 15, 10 and 5 minutes before the activation of the alarm a sound and vibration signal will remind you that you have set the time activated alarm.

#### Alarm button function

Here you can change the function activated by the alarm button. Possible functions are:

- Send ICE alarm
- Send demo alarm
- Send S-MMS

The selection will be stored in your settings and used when you start Skygd again.



#### Alarm messages

A 15-second message can be recorded in by starting the recording function. This recorded message is sent out when the alarm is activated, and can be listened to on the alarm website.



- "Record" starts recording the message
- "Stop" stops the recording or replaying of the message
- "Listen" plays back the message so that you can listen to the recorded message.

The length of the message is displayed by a red bar at the bottom of the page.

#### Power save mode

Skygd power save mode is used to extend the battery time on the mobile phone when Skygd is used.



In "Power save mode" Skygd does not update the GPS positions, and does not record any sounds before the alarm is activated. If the alarm is activated, no audio file or GPS positions before the alarm are sent, but positions after the alarm are

sent. If from standby mode the delayed alarm is activated, then the positioning and audio recording both start immediately. In this mode, you receive positions before the alarm and the audio file.

The time settings for "Wake" and "Sleep" are used to put Skygd in normal mode (wake) and back into power save mode (sleep). If both setting are equal Skygd will stay in power save mode all time.

The times are entered using hours and minutes and use 24 hour mode. The same times are used for every weekday.

#### Settings



- Autostart If "Autostart" is "On", Skygd will start automatically when the telephone is started.
- **Delayed alarm** Specifies whether a time-delayed alarm can be used, and the time delay until activating the alarm.
- **Connection point** Specifies which connection point Skygd should use first for communications with the Skygd server.
- **Profile photo** used for updating your photograph in your profile. Your profile is displayed to your ICE when you raise the alarm. Your ICE can then use the photograph to help the emergency services to recognise you.

In order to update the photograph, Skygd starts the camera. Once you have taken a photograph, press "Return". You will then be asked if you want to save the photograph.

**TIP:** The photograph should give a clear and accurate picture of you, so that the emergency services can easily recognise you. Keep the photograph of yourself up-to-date, for example after you have had your hair cut or dyed.

#### Test

Test sends the same information as in a real alarm, but the ICE person to contact does not receive any messages, and no telephone call is made. The user gets a vibration acknowledgement, a message that the alarm has been activated and a message that the alarm is working properly.

#### Position

Menu selection that displays the last known position, with the time of the position.

#### **Price information**

Highlighting and selecting this function will open Skygd's price list in the mobile's browser.

#### About Skygd

Menu selection that shows which version of Skygd is in use.

# Skygd website

On the Skygd website, http://www.skygd.co.uk there are facilities for registering yourself, logging in as a user ("My pages") and as an ICE (log in on the alarm page).

# Registration

To use Skygd, you must first register. This is done by clicking on "New user" on the Skygd website, <u>http://www.skygd.co.uk</u>. This will take you to a page where you can enter your details.



The details that must be entered are:

- **Name** Enter your full name in this field. There is no check of your name, but it is vital for identifying you in an emergency situation.
- Phone model Select the type of phone you are using.
- **Mobile number** Enter your mobile telephone number in international format. The International format starts with a + sign, followed by a country code and then the mobile telephone number without the initial zero, for

example +44701234567. It is essential to enter the correct telephone number, otherwise you will not be able to log in to Skygd on the mobile telephone.

- E-mail address Your e-mail address is used to send you a password. You need the password to log in to "My pages".
- Repeat e-mail address Repeat your e-mail address. Your passwords for "My pages" and Skygd program is sent by e-mail. It is important that the address is correct.
- **Captcha** Enter the letters displayed in the graphic image. If it is difficult to read the letters, you can reload the page by pressing F5.
- Skygd's terms Confirm that you have read and accepted Skygd's terms
- Information Check this box if you do not want to receive information from Skygd.

Once the details have been entered, click on the button "Create user". This completes the registration. An e-mail message containing your password for logging in to "My pages" and Skygd Program will be sent to you. Next, you will be taken to a download page where you can download the program for the mobile telephone in two different ways:

- **Downloading via the computer** This selection means that you download an installation file to your computer, which you then transfer to your mobile phone. See Via PC for more information.
- **Downloading direct to the mobile** This selection sends an SMS to your mobile phone containing a link for downloading the program directly to your phone. See Direct to mobile for more information.

There is also a facility to download the program or to send an SMS with a link from "My pages".

# "My pages"

On "My pages" you can manage your Skygd account. You can, for example, update your personal details, edit your ICE details, change your password, or download Skygd to your mobile. To get in to "My pages" you must have the password you received by e-mail after registering.

# Logging in

In order to log in to "My pages", go to http://www.skygd.co.uk and select "My pages".



- Mobile telephone number Enter the mobile telephone number in international format, starting with a + sign, followed by the country code and then the mobile telephone number without the initial zero, for example +44701234567.
- **Password** Enter your password. The password was sent to you by email immediately after you registered. If you have forgotten your password, click on the button "Forgotten password". The password will be sent to your e-mail address.

Log in by clicking on the button "Log in".

# Forgotten password

If you have forgotten your password, enter your mobile phone number and click on the button "Forgotten password". Your password will be sent to you by e-mail.

# Updating your personal information

In order to help you when you raise an alarm, some of your personal information will be displayed to the recipient of the alarm, your ICE. It is vital to fill in the information correctly. Your personal information is split into two parts:

- Basic information including photograph
- Extra

#### Basic info

Here you can amend the details you entered when registering, and also add in your date of birth. You cannot amend your mobile telephone number, as it is your user identity.

## Photograph

You can also change your photograph. The only format supported is JPEG. Click on the button "Browse" to select a photo file, and then click on "Save photograph" in order to store the selected photo.

**TIP:** The photograph should give a clear and accurate picture of you, so that the emergency services can easily recognise you. Keep the photograph of yourself up-to-date, for example after you have had your hair cut or dyed.

#### Extra

Here you can enter more detailed information about yourself. The details are displayed to the alarm recipients (your ICE contacts), and are used to assist the emergency services.

**NOTE:** Your personal details, your position and your audio message are only sent out once you have raised the alarm, and no-one apart from your ICE can see this.

## My ICE

In order to receive help when you raise the alarm, you must specify at least one ICE contact person who receives the telephone call and alarm information when you raise the alarm. You can have up to 10 ICE contacts. You can enter your ICE contacts either via the ICE tab on My pages, or directly into your mobile's phone book. When Skygd is started, your ICE in the mobile's phone book and the Skygd server are synchronised.

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/lina larm	Registr	era								_			
008-06-04 12:47:41 Visa	Glöm inte att s	para dina i	ippgifter när du	ı är klar. (	Och glöm inte	att lägga ir	n minst en ICE (under flike	n Mina	ICE	-).			
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008-06-02 15:45:27 Visa 008-06-02 08:23:19 Visa 008-06-02 08:23:06 Visa 008-06-02 08:23:06 Visa 008-05-30 15:49:44 Visa 008-05-29 23:43:42 Visa	Lista på	ICE	-					Skick	a	Skicka		Sp	ara
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	ICE3 A upp	0			1			Ja	•	Ja	• sv	en 🕶	Û
adda ner klienten.	ICE4 A upp							Ja	•	Ja	- sv	en 🕶	Ŵ
Ladda ner direkt till mobilen	ICE5 A upp	1						Ja	•	Ja	• sv	en 👻	Û
	ICE6 A upp	1						Ja	•	Ja	▼ SV	en 🔻	Û
Lauga ner via gatorn	ICE7 A upp	1						Ja	•	Ja	▼ SV	en 👻	Û
	ICE8 A upp							Ja	•	Ja	- SV	en 🔻	Û
	ICE9 A upp		1					Ja	•	Ja	- sv	en 👻	Û
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In the event of an alarm, Skygd calls each ICE in turn until someone answers. The order is determined by their place in the list. The topmost ICE is the first to be contacted.

You can select up to 3 ICE to receive an SMS about the alarm. An e-mail message is sent to everyone in the list.

To delete an ICE, click on the waste bin to the right of each row.

Click on the "Save" button to store your amendments.

**NOTE:** For your amendments to be used by Skygd on the mobile telephone, you must restart Skygd.

#### Changing password

To change the password for logging in to "My pages", select the "Basic info" tab. Enter the old password and the new password, and click on "Change password".

#### **Changing PIN code**

The PIN code you use for Skygd on the mobile can be changed in the tab "Basic info" on "My pages". Enter the new PIN code and click on "Save".

#### Downloading Skygd

In the left-hand column, there are two buttons that can be used to download Skygd to your mobile telephone:

**Downloading via the computer** – This selection means that you download an installation file to your computer, which you then transfer to your mobile telephone. See Via PC for more information.

**Downloading direct to the mobile** – This selection sends an SMS to your telephone number containing a link for downloading the program directly to your mobile telephone. See Direct to mobile for more information.

# **Skygd Alarm Page**

The Skygd Alarm Page is used for displaying information that Skygd sends about an alarm, plus information about the person raising the alarm. All the information is displayed on a page that you can reach with a unique password. The password and the link for logging in will be sent to the ICE by SMS or by e-mail.

**NOTE:** During an active alarm, updated positions are sent continuously, as well as any photographs or video being taken. When new information arrives, this is shown by a flashing message to refresh the page higher up on the page.

# Logging in

On the Skygd website http://www.skygd.co.uk there is a login box for accessing the alarm information. Enter the unique one-time code and click on "OK" to log in. The link to this page is also in the SMS and the e-mail message that the ICE contact receives.



SKYGD In Case of Emergency		* =
Home My pages Become a user Get started	Support ICE Price list Tel	I a friend Hints and tips
Alarm information		
Alarminiorniation		
Age:     22       Swedish     Swedish       Personal details     Age:     22       Swedish     Personal     860514254       Hamber:     Inmeer     15/05/2008       Jame:     Inga Maning     16/06/2008		Map Satellite Hybrid
The alarm was repeated This alarm has not been repeated.		
Photographs	Lice Terms Lineventer	data e 2008 Tele Atlas - erms office
Taken 3 minutes and 41 seconds before the alarm.	Selection of coordinates All available coordinates	Map explanation
Audio recording Recording of the last 30 seconds before the alarm. Recording of message Kasaaaaaaaa and 49 seconds before the alarm.	Latest known position Lathide: 8220574 Longitude: 22.148948	After alarm.     Latest known position     Dosition was obtained by GPS satellite positioning     Position was obtained by GSM network positioning
Video	Address details	Employer
Select vides: Recorded 3 minutes and 17 seconds before the a •	Adress: Storgan 23 Location: Storköping Postoda: 654.6 Country: Sverige Country: Sverige Country of residence: Sverige Desconal characteristics Enhio group: Woman Enhio group: Winte Height (cm): 172 Winte May Country Height (cm): 172 Height (cm): 172 Heig	Name: Ny design Address: Telephone number: 070-5285042 People to contact Name: Inge Naning Relationship: Pappa E-mail address: Telephone number: Mane: Mane: Mane: Mane: Prisk
Recorded 5 minutes and 17 seconds before the a V	Technical data	
	Battery strength: 57 Netwo Signal strength GSM: -83 dBm Base s	rk operator: SWEDEN 3G Telephone model: NOKIA 6110 tation: 1377889 Type of network: WCDMA
Service terms & conditions Privacy and confidentiality About Skygd		Skygd, All rights reserved. Patent pending.

## **Alarm information**

Up in the top left-hand corner, the time of the alarm is displayed, and whether the alarm is still active. If the alarm is active, there is also a button "Deactivate the alarm" which you click in order to deactivate the alarm. If the person raising the alarm presses the alarm button during an active alarm, this will be displayed under "Alarm repeated". For each repeated press on the alarm button, the time in relation to when the alarm was activated is displayed.

#### Personal information

Personal information is displayed in both the upper left-hand corner and down on the right. It is the person raising the alarm who has filled in this information.

#### TIP: click on the photograph to enlarge it.

#### Position

In the upper right-hand corner, a map is displayed showing the position of the person raising the alarm. Normally, only the latest known position is displayed, but the following can also be selected:

- All available coordinates
- Coordinators before the alarm
- Coordinates after the alarm
- Only the most recent coordinates

Uncertainty about the most recent coordinates is shown by a circle shaded red.

Holding the mouse pointer above the position symbol will display the time of the position in relation to the alarm time and the used positioning method.

#### Photographs

Displayed here are the photographs sent with the alarm. The time markings are displayed in relation to the alarm time. Only two photographs at a time are displayed. If there are several, the arrows are used to browse forwards or backwards.

TIP: click on the photographs to show them full size.

#### Audio

Two audio recordings are sent with the alarm:

- Audio recording Sounds recorded for 60 seconds before the alarm.
- **Pre-recorded message** Audio message recorded by the person raising the alarm before the actual alarm. The idea is that the person raising the alarm should be able to easily describe things of interest about the alarm.

#### Video

Displayed here are videos sent with or after the alarm. The videos are marked with the time relative to the alarm time.

Using the menu in the lower right corner of the video controller you can change the size of the video image.

#### Technical information

This displays information such as battery strength, signal strengths and base station.

# Skygd message page (S-MMS)

Skygds message page shows the information in the S-MMS. You can access the page by entering a password on the Skygd home page. The password is sent by SMS or e-mail.

TIP: A message includes either a picture or a video.

## Logging in

On the Skygd website http://www.skygd.co.uk there is a login box for accessing the alarm information. Enter the unique one-time code and click on "OK" to log in. The link to this page is also in the SMS and the e-mail message that the ICE contact receives.



## Message



#### Sender

In the upper left corner the name and a picture of the sender is shown and the time the message was sent.

#### Position

In the lower left corner a map is shown with the position of the sender at the time of sending.

Uncertainty about the most recent coordinates is shown by a circle shaded red.

Holding the mouse pointer above the position symbol will display the time of the position in relation to the alarm time and the used positioning method.

#### Picture or video

The message can be a picture or a video. The time relative the send time of the message is also shown.

**TIP**: Click on the picture to see it in full size.

#### Sound

Here you will hear 60 seconds of recorded sound before the message was sent. If the Skygd was in "power save" mode when the message was sent then no sound will be available.

# **Recommended telephones**

If you need help, it is vital to know where you are. This is why you should use a telephone with GPS together with Skygd.

Skygd has been tested on the following telephones:

- Nokia E52
- Nokia E75
- Nokia N79
- Nokia E66
- Nokia E71
- Nokia N78
- Nokia N85
- Nokia N95
- Nokia N95 8GB
- Nokia N96
- Nokia N82
- Nokia 6110
- Nokia 6210
- Nokia 6220
- Nokia 6720

# Check whether you need settings for the Internet in your Nokia phone

- 1. Press down the zero button on your Nokia telephone and hold it down for three seconds.
- 2. If the telephone connects to your operator's website, or some other website, you have the correct settings and do not need to download them.
- 3. If you get an error message, or just get to the bookmarks page, do this:
- 4. Go to the menu page on your Nokia phone
- 5. Continue to the Tools page
- 6. Look for the Inst Guide icon, and follow the instructions on the screen.