

Question	Answer
5) There is water leaking from the disposer, what should I do?	<p>Turn off the power supply.</p> <p>Most water leakages are caused by improper installation.</p> <p>Do the following to check two positions:</p> <p>(1) Check to see whether the screw on the snap ring has been tightly fastened.</p> <p>(2) Check to see whether the pipe connecting the discharge outlet and sewer pipe has split.</p> <p>Tightening the screw on the snap ring or replacing the pipe connecting the discharge outlet and sewer pipe can solve the problem.</p> <p>If the troubleshooting methods above cannot solve the issue, please contact your local distributor or the Unistone customer service department for further inquiry.</p>

8. Maintenance

The Unistone food waste disposer has an inside cleaning mechanism so the grinding chamber will be automatically cleaned after use. For additional cleaning, please run cool water and turn on the disposer for 10 seconds. Using alkaline or other corrosive liquids to clean the grinding chamber will damage the product and cause operation failure and at times, injury.

ATTENTION:

Unistone is not responsible for product damages or injuries due to improper installation or use. Please refrain from using this product if you cannot follow the safety and operation instructions outlined by this user guide.

For more information, please visit our website www.unistone.com

UNISTONE®

Unistone Food Waste Disposer

www.unistone.com



Unistone Food Waste Disposer User Guide

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1. User guide information

Thank you for using the Unistone food waste disposer. This user guide will introduce the installation, operation and maintenance processes of the Unistone food waste disposer. Please read this user guide carefully before installing and operating the product. The user guide should not be discarded and should be kept for future reference.

For more details about the Unistone food waste disposers, please visit our website www.unistone.com

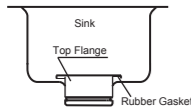
2. Power supply

Voltage and frequency information is listed in both the packaging container of and placards on the product. Please make sure that you use the correct voltage and frequency as requested. If the required voltage and frequency are not available, please do not install or use the product and contact your local distributor or Unistone.

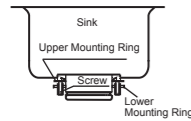
 Incorrect voltage and/or frequency use may lead to product damage, operation malfunction and injuries.

3. Installation

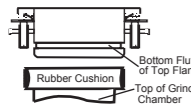
The installation of the Unistone food waste disposer is straightforward. Following the user guide, you can install the product yourself. If necessary, you can also contact your local distributor to provide on-site installation service.



1) Place the top flange in the hole at the bottom of the sink. Please make sure that the rubber gasket is properly placed between top flange and the hole.



2) Place the upper mounting ring and lower mounting ring on the stem of the top flange. Tighten the three screws to fasten the top flange.

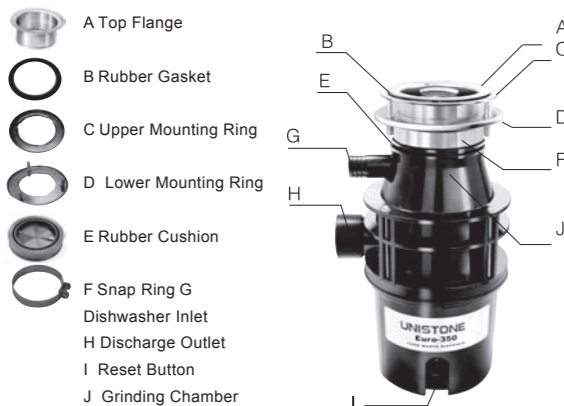


3) Place the bottom flute of the top flange and the top of the grinding chamber onto the rubber cushion.



4) Place the snap ring over the rubber cushion. Tighten the snap ring by fastening the attached screw.

The installation of the product is now complete. Connect the discharge outlet to the sewer pipe to begin using the disposer.



- ⚠ Power must be turned off during installation.
- ⚠ If the dishwasher is not in use, the dishwasher inlet should be kept sealed.(see diagram G)

4. Operation

- 1) Turn on the tap and let cool water flow into the food waste disposer.
- 2) Turn on the power.
- 3) Feed food waste into the grinding chamber.
- 4) Switch off the power when all food waste has been disposed of.
- 5) Turn off the tap.

5. Safety information

The product has been designed and manufactured with the user's safety in mind. Improper use or violation of the safety warnings may cause operation malfunction, damage to the product, and/or injury to the user.

⚠ When using the Unistone food waste disposer, please abide by the following safety rules:

- 1) The user **MUST NOT** put any part of the body – including fingers, hands and arms - into the grinding chamber under any circumstances.
- 2) The tap **MUST** be turned on to let cool water flow into the grinding chamber **BEFORE** the product is powered on. Turn off the tap only **AFTER** the disposer is turned off.
- 3) The food waste disposer **MUST** be turned off after ten minutes of continuous operation (food waste from one meal of a family of 3 can be disposed of within 2 minutes). If the disposer needs to be in operation for a long period of time, it must be turned off for two to three minutes every ten minutes before restarting.
- 4) When attempting to retrieve something from or clean the inside of the grinding chamber, the power **MUST** be turned off first. The user **MUST** then use a tool with a long-handle, such as forceps, to reach into the grinding chamber.
- 5) The following materials **MUST NOT** be fed into the grinding chamber. Failure to abide by these rules will result in operation malfunction, product damage and/or injury.
 - Rubber bands, plastic bags, dishcloths, cigarette filter tips, hair and other non-food waste.
 - Hard shells
 - Oblong objects (such as entire corn cobs)

- Large bones
 - Objects made from glass, porcelain, plastic and/or rubber
 - Bottle lids, tin and other objects made of metal
 - Hot liquids
 - Corrosive materials such as liquid cleaners
- 6) If the product is overloaded with food waste or is used continuously for a long period of time or inappropriate objects are fed into the grinding chamber, the product may malfunction. If malfunctions occur, the user **MUST** wait at least 20 minutes after the product has been stopped to push the reset button.
 - 7) The rubber cushion is made of rubber, and will become worn over time. When the rubber cushion is worn out, please contact your local distributor for replacement.
 - 8) Flammable and/or explosive materials **CANNOT** be placed near the disposer.
 - 9) The user **MUST NOT** open or disassemble the disposer under any circumstances.

6. Warnings

Improper use may cause operation malfunction and failure. Quite a few malfunction and failure can be avoided by proper use. Please pay attention to the following:

- 1) Before starting the disposer and feeding food waste into the grinding chamber, turn on the faucet and let cool water run. The flow of cool water can help balance the food waste in the grinding chamber and reduce the possibility of grinding blockage.
- 2) Please use cool water and not hot water. Hot water increases the possibility of grease build-up in the grinding chamber. Our product can dispose the food waste well under cool water.
- 3) Tearing big pieces of food waste into smaller pieces (two to three times) can prevent damage and ensure the full intended product life of the disposer.
- 4) Rubber bands and cigarette filter tips are often found as obstacle causing operation failure.

7. Troubleshooting

Question	Answer
<p>1) The food waste disposer suddenly stops functioning, why?</p> <p>the reset button on the product</p>	<p>If the product is overloaded with food waste or is used continuously for a long period of time or inappropriate objects are fed into the grinding chamber, then the protection mechanism will turn on and the product will pause. Please wait at least 20 minutes from when the disposer pauses to, press the reset button and then press the start button to re-start the product. Under normal circumstances, the disposer will work properly again.</p> <p>If the troubleshooting methods above cannot solve the issue, please contact your local distributor or the Unistone customer service Partment for further inquiry</p>
<p>2) I turn the disposer but it doesn't start, why?</p>	<p>Turn off the power.</p> <p>Check to see that the electrical plug is properly plugged into the socket. If there is a switch on the socket, please make sure the switch is turned on.</p> <p>Press the reset button, wait 20 minutes, then turn on the disposer again. Under normal circumstances, the disposer will work properly again.</p> <p>If the troubleshooting methods above cannot solve the issue, please contact your local distributor or the Unistone customer service Partment for further inquiry.</p>
<p>3) When I start the disposer, even before I start feeding food waste into the grinding chamber, I can still hear grinding noises, why?</p>	<p>This is normal. The Unistone food waste disposer has a special anti-block grinding hammer. When the grinding hammer is working, there will be a grinding noise.</p>
<p>4) Sometimes when the disposer is running, there will be a sudden loud grinding noise, why?</p>	<p>When bone or shell is being disposed of, the grinding noise may be louder than usual.</p> <p>If bones and/or shells were not fed into the disposer, then please make sure you have turned on the tap to allow cool water to flow into the grinding chamber before turning on the product. If you did not do so, please turn off power and turn on the tap before restarting the disposer.</p> <p>If the loud grinding noise still exists, please contact your local distributor or the Unistone customer service department for further inquiry.</p>