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BuzzOff 2.2.2
For the BlackBerry® OS
User Manual

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Table of Contents

- 1. Introduction.....3
- 2. System Requirement.....3
 - 2.1 Compatibility.....3
- 3. Installation.....3
 - 3.2 Set Application Permissions.....3
 - 3.2.1 BlackBerry® OS5.....3
 - 3.2.2 BlackBerry® OS6.....5
- 4. Launching BuzzOff.....6
- 5. User Interface.....6
- 6. Preferences7
 - 6.1 General Preferences7
 - 6.2 Blocking Preferences8
 - 6.3 Default Preferences9
- 7. Advanced Call Blocking.....10
 - 8.1 Block Type12
 - 8.2 Pickup and Hangup Type.....12
 - 8.3 Area code and Wildcard Blocking.....13
 - 8.4 Delete Filter and Unblock a Caller.....13
- 9. Incoming CallLogs.....13
- 10. Block Calls from Contacts and CallLogs applications.....14
- 11. User License16
- 12. Uninstalling BuzzOff17
- 13. Upgrading BuzzOff17
- 14. Copyright17
- 15. Disclaimer17
- 16. Limitation of Liability18
- 17. Termination of License18
- 18. Technical Support.....18

1. Introduction

BuzzOff is a callID filtering application for the BlackBerry® 5.0 and higher smartphones.

BuzzOff can block any phone number, block callers with private or unknown caller id, do not allow caller to leave a voice mail using Pickup and Hangup.

2. System Requirement

- BlackBerry® OS 5.0 and higher
- 100K of free main memory.

2.1 Compatibility

- BlackBerry® Pearl, Curve, Bold, Storm, Tour and Torch
- BlackBerry® Phone CallLog and Contacts applications

3. Installation

When you purchase BuzzOff you are given the OTA download link along with the Activation Code. Run BuzzOff application and enter the Activation Code in the Registration screen.

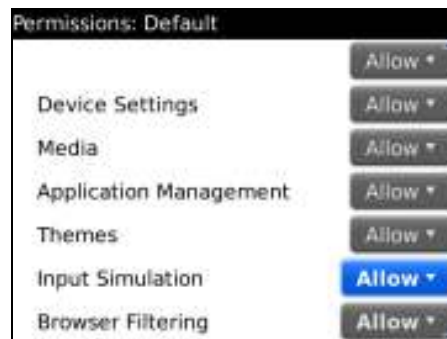
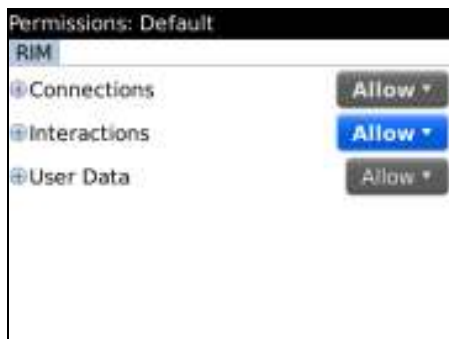
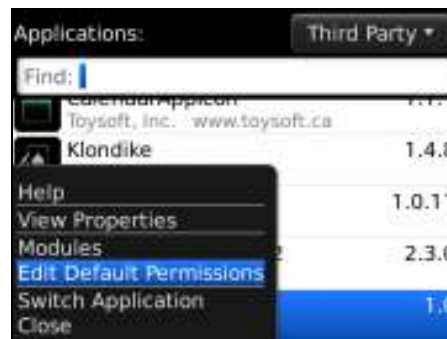
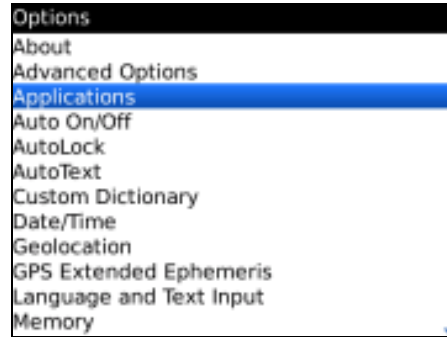
3.2 Set Application Permissions

Proper application permissions must be set for BuzzOff to operate properly.

3.2.1 BlackBerry® OS5

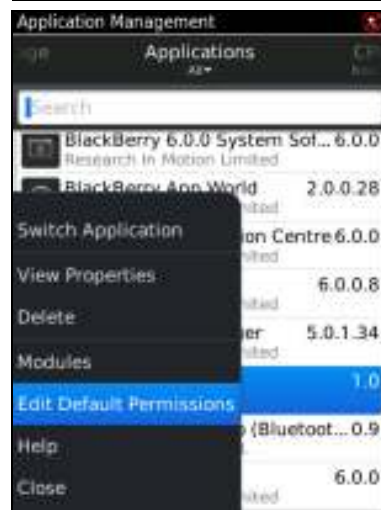
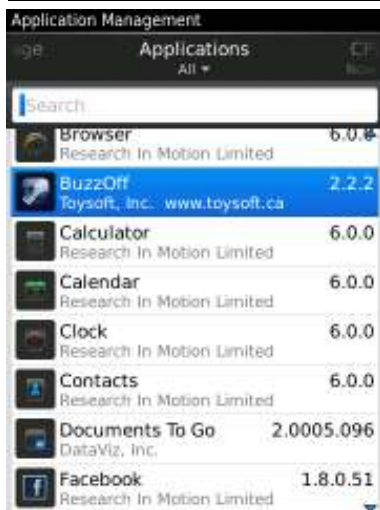
1. Run the Options application on the HomeScreen
2. Select Applications
3. Highlight BuzzOff application from the list
4. Press the menu key and select Edit Permissions

5. Set all 3 items to ALLOW as shown in the below diagram
6. You can press the menu key and select Expand to see sub items
7. Press the ESC arrow key to save




3.2.2 BlackBerry® OS6

1. Run the Options application on the HomeScreen
2. Select Devices
3. Select Application Management
4. Highlight BuzzOff application from the list
5. Press the menu key and select Edit Default Permissions
6. Set all 3 items to ALLOW as shown in the below diagram
7. You can press the menu key and select Expand to see sub items
8. Press the ESC arrow key to save



4. Launching BuzzOff



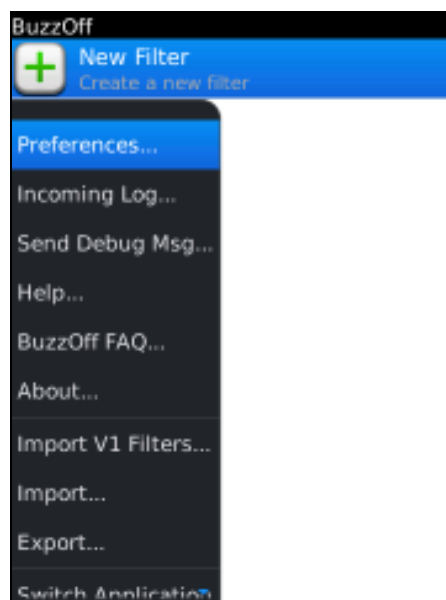
To run BuzzOff, look for the icon  on the Home screen and click on it. If you can not find the application then press the ESC key to move to different Home screens.

5. User Interface



To add a new filter press the button on the Thumbpad or touch the New Filter item if your BlackBerry® is a touch screen. All of your custom filters will be displayed on the main screen. You can edit and delete filters on this main screen.

You can also access other features by pressing the menu key.



6. Preferences

6.1 General Preferences

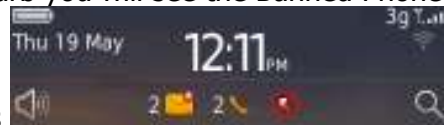


The General Preferences lets you control basic feature of BuzzOff such as Vibrate when a call is blocked, log all incoming calls and enable Do Not Disturb.

When you enable Do Not Disturb all incoming calls will be Blocked or Pickup and Hangup. You can set the type in the Block Type: popup. Optionally you can send a text message to the incoming caller. You must type in the text message in the Send SMS Msg: field. If you leave it blank then the text message will not be sent.

When you enable Do Not Disturb you will see the Banned Phone icon on the HomeScreen

notification area similar to this



Please note that if the caller is calling from a landline they might not be able to receive your text message.

6.2 Blocking Preferences



The Blocking Preferences is where you tell BuzzOff how to handle incoming calls.

Due to the design of the BlackBerry® OS each device behaves differently across different wireless networks. To better support wide range of devices BuzzOff needs to configure the timer correctly when blocking calls. The default Delay Block and Hangup is 800 milliseconds. We strongly recommend that you test blocking a call with the default setting first. If the blocking does not work then increase the Delay Block to 1 second and so on until it works. If you find that BuzzOff is not blocking the call fast enough then you can always set the Delay Block lower eg: 500 milliseconds.

For better support of international users eg: Europe you can tell BuzzOff to match the last part of the phone number. By setting the Match Last to 10 or 7 digits this will ensure the call will be blocked properly.

After each call is blocked you can optionally send a text message to the caller. You can put in the custom text message in the Send SMS Msg: field.

Enable advanced blocking: Please refer to the Advanced Call Blocking section 7.

6.3 Default Preferences



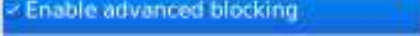
The Defaults Preferences allows you to pre-configure BuzzOff to block Unknown, Private and marketing callers. Unknown and Private callers do not have any caller ID information. When they call you their name and phone number are not displayed on the phone call screen. You can set to Block or Pickup and Hangup.

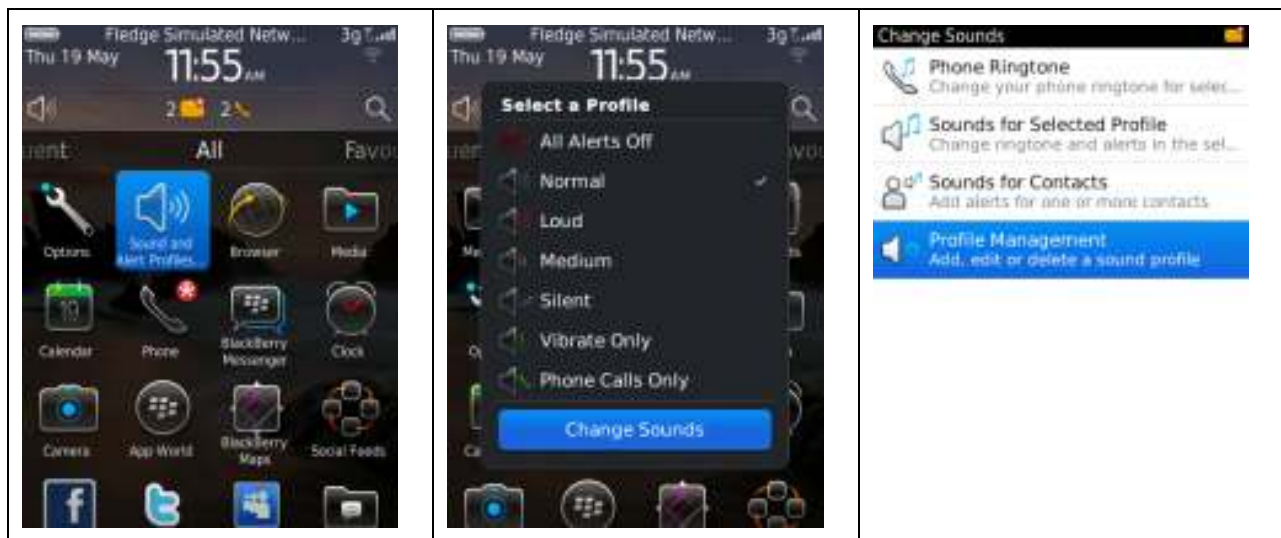
You can also set to Block or Hangup and Pickup on callers if they are not in your custom filter list. If you set this option BuzzOff will check the filter list.

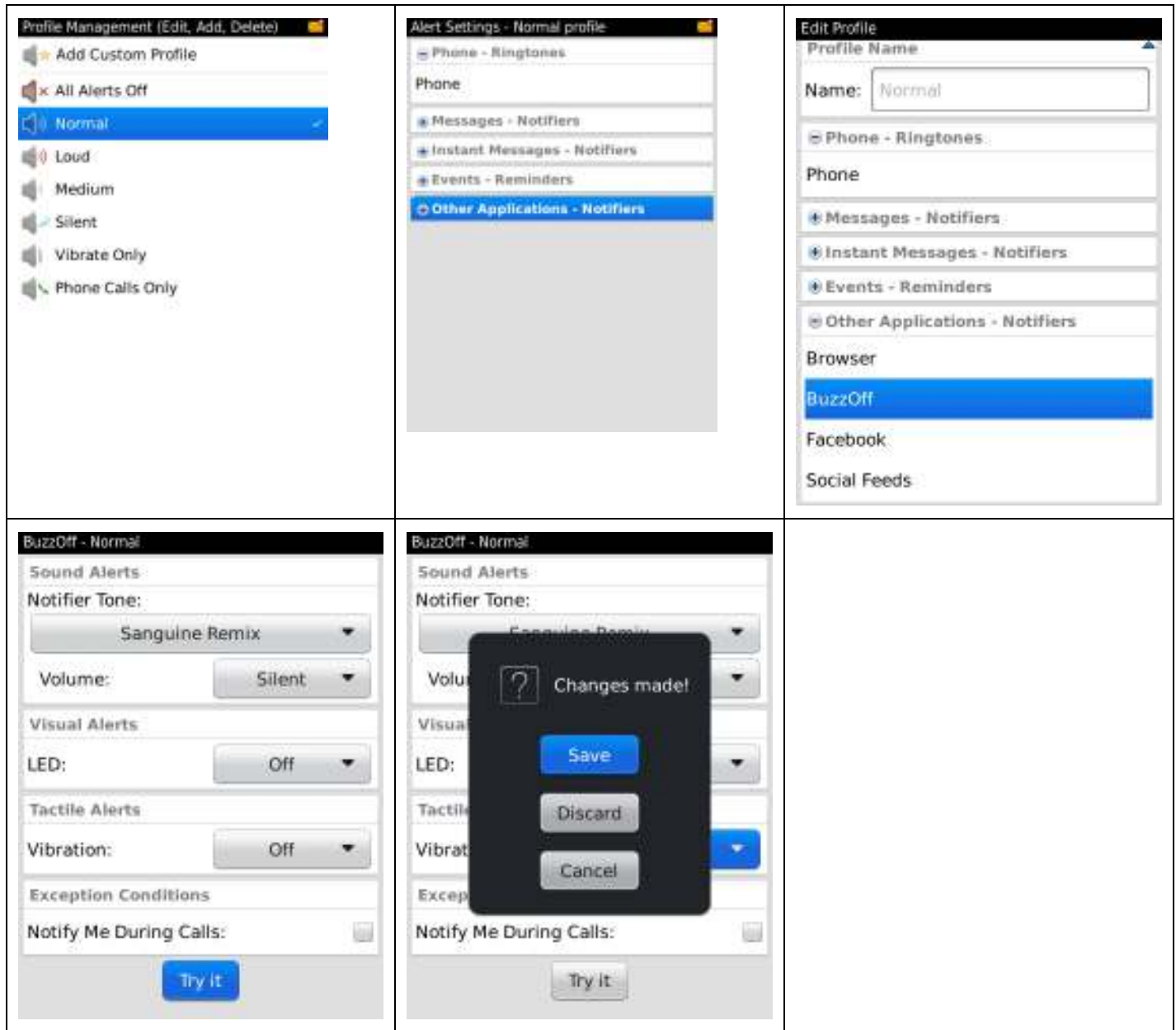
7. Advanced Call Blocking

Advanced call blocking gives you better control of blocking calls. With the integration of system Sound profiles when calls are blocked your BlackBerry® will not ring or vibrate. The only exception is that another 3rd party application might ring or vibrate when you get a call.



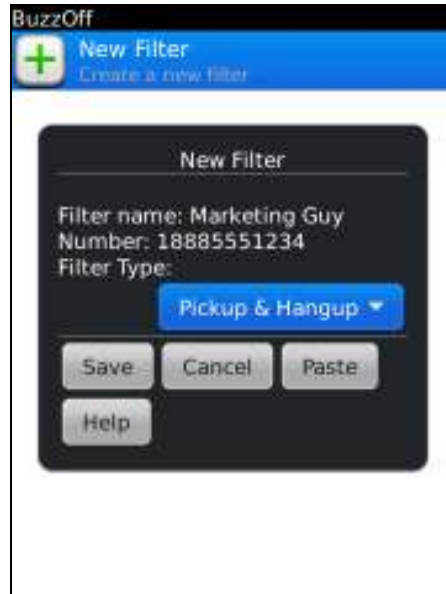
You must check  in the Blocking Tab in the Preference screen to activate Advanced Blocking. Once you have done this exit BuzzOff application and run the Sounds application on the HomeScreen. Follow these steps.





Repeat the above steps for all the Sound Profiles you use. Eg: Loud, Silent

8. New Call Filter



To block a specific caller select



item on the main screen and

the above window will be opened.

Enter the Filter name, the actual phone number to block and the Filter type. If you had copied the phone number from another application into the clipboard you can select the Paste button. Select Save to save the filter.

8.1 Block Type

The Block type is basically like when you manually press the Ignore button when you get a call. The caller is rejected and is put into voice mail or a busy signal. This all depends on your wireless carrier and how they handle reject calls. Some may get your voicemail and some will just get a busy signal.

8.2 Pickup and Hangup Type

The Pickup and Hangup type is like when you answer the call and then quickly hangup. This will not let the caller leave you a voice mail. Since Pickup and Hangup feature actually answers the call you will be charged for the call. If you do not have an unlimited voice plan then we do not recommend you to use Pickup and Hangup feature. If the caller you are blocking keeps calling then your minutes will be used up very quickly.

8.3 Area code and Wildcard Blocking

You can tell BuzzOff to block a range of phone numbers by using the wildcard *. This is very handy to block an area code like the toll free 1-800 number. You simply put in the area code 800 follow by the * wildcard. Eg: 800* or 1800*

Any calls starting with 800 will be blocked. You can use the wildcard anywhere in the phone number. Here are some examples:

1. 900800* - this will block all calls from area code 900 start with prefix 800. Most marketing companies have the same prefix and you can easily block them once you know their prefix
2. 1888* - this will block all calls from area code 888 in North America. If your carrier use the +1 long distance code then you need to add the 1 in front of the number.

8.4 Delete Filter and Unblock a Caller

At any time you can delete the custom filter or set the type to Allow to unblock the caller by selecting the filter from the main list.

9. Incoming CallLogs



To log all incoming calls you must check this Log incoming calls in the General Preferences tab screen.

To open the Incoming Log screen press the menu key and select Incoming Log menu item. The above window will be opened.

If you want add a caller to the block list select the call log.

We recommend that you clear the call log regularly as it gets bigger over time.

10. Block Calls from Contacts and CallLogs applications

To block a caller from the Contacts application, run the Contacts application on the HomeScreen and follow these screens.

<p>Select a Contact to Block and press the menu key</p>	<p>Select Block Caller menu item</p>	<p>Check the phone number you want to block and set the Filter Type.</p>

To block a caller from the Call Log application, run the Phone application on the HomeScreen and follow these screens.

<p>Select a call log to Block and press the menu key</p>	<p>Select Block Caller menu item</p>	<p>If you get the above message then this is the BlackBerry® OS bug. Follow the message above</p>

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12. Uninstalling BuzzOff

To uninstall BuzzOff do the following:

1. Go to the Home screen
2. Highlight the BuzzOff icon
3. Press the menu key
4. Select Delete
5. Selete Delete to confirm delete
6. Select Reboot to reset your device

13. Upgrading BuzzOff

Refer to section 3 on installation.

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