







About OutBack Power Systems

OutBack Power Systems is a leader in advanced energy conversion technology. Our products include true sine wave inverter/chargers, maximum power point charge controllers, system communication components, as well as breaker panels, breakers, accessories, and assembled systems.

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OutBack Power Systems Inc. warrants that the products it manufactures will be free from defects in materials and workmanship for a period of five (5) years subject to the conditions set forth in the warranty detail found inside the back cover of this manual.

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Important Safety Instructions

READ AND SAVE THESE INSTRUCTIONS!

This manual contains important safety instructions for the SmartRE. Read all instructions and cautionary markings on the SmartRE and on any accessories or additional equipment included in the installation. Failure to adhere to these instructions could result in severe shock or possible electrocution. Exercise extreme caution at all times to prevent accidents.

Symbols Used

Symbol	Description
	Ground
\sim	AC Current
	DC Current
Ø	Single-Phase
\sim	Sine Wave



WARNING: Hazard to Human Life

This type of notation indicates that the hazard could be harmful to human life.



CAUTION: Hazard to Equipment

This type of notation indicates that the hazard may cause damage to the equipment.



IMPORTANT:

This type of notation indicates that the information provided is important to the installation, operation and/or maintenance of the equipment. Failure to follow the recommendations in such a notation could result in voiding the equipment warranty.

Audience

These instructions are for use by qualified personnel who meet all local and governmental code requirements for licensing and training for the installation of electrical power systems with AC and DC voltage up to 240 Vac and 150 Vdc.

Definitions

Acronym	Definition
AC	Alternating Current
ANSI	American National Standards Institute
DC	Direct Current
FCC	Federal Communications Commission (North America)
GND	Ground
IEEE	Institute of Electrical and Electronics Engineers
Ν	AC Neutral
NEC	National Electric Code (North America)
NFPA	National Fire Protection Association
OSHA	Occupational Safety and Health Association
PV	Photovoltaic
RE	Renewable Energy
UL	Underwriters Laboratory

 Table 1
 Terms and Acronyms used in this Installation Manual

General Safety

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WARNING: Limitations on Use

This equipment is NOT intended for use with life support equipment or other medical equipment or devices.



CAUTION: Equipment Damage

Only use components or accessories recommended or sold by OutBack Power Systems or its authorized agents.



IMPORTANT:

Do not attempt to install this equipment if it appears to be damaged in any way. See the Troubleshooting Section for instructions on how to return the equipment if you know, or suspect, it is damaged.

Personal Safety



WARNING: Personal Injury

- This equipment weighs over 100 lbs (45 kg). Use safe lifting techniques when lifting this equipment as prescribed by the Occupational Safety and Health Association (OSHA) or other local codes.
- Use standard safety equipment such as safety glasses, ear protection, steeltoed safety boots, safety hard hats, etc. as prescribed by the Occupational Safety and Health Association (or other local codes) when working on this equipment.
- Use standard safety practices when working with electrical equipment (e.g., remove all jewelry, use insulated tools, wear cotton clothing, etc.)
- Never work alone when installing or servicing this equipment. Have someone nearby that can come to your aid if necessary.

SmartRE System Safety

WARNING: Lethal Voltage

- Review the system configuration to identify all possible sources of energy. Ensure ALL sources of power are disconnected before performing any installation or maintenance on this equipment. Confirm that the terminals are de-energized using a validated voltmeter (rated for a minimum 1000 Vac and 1000 Vdc) to verify the de-energized condition.
- Do not perform any servicing other than that specified in the installation instructions unless qualified to do so or as instructed to do so by OutBack Power Systems Technical Support personnel.



WARNING: Burn Hazard

Internal parts can become hot during operation. Do not remove the cover during operation or touch any internal parts. Be sure to allow them sufficient time to cool down before attempting to perform any maintenance.



WARNING: Fire Hazard

- In residential installations: check for multi-wire branch circuit wiring at the location for the installation. A possible fire hazard can exist if 120 Vac only sources (such as inverters and generators) are wired incorrectly into 120/240 Vac panels containing multi-wire branch circuits. Consult the local electric code for assistance.
- Do not place combustible or flammable materials within 12 feet (3.7 m) of the equipment.
- Use only the recommended cable sizes (or greater) for AC and DC conductors in compliance with local codes. Ensure all conductors and connections are in good condition. Do not operate the unit with damaged or substandard cabling.



CAUTION: Equipment Damage

- When connecting cables from the inverter to the battery terminals, ensure the proper polarity is observed. Connecting the cables incorrectly can damage or destroy the equipment.
- Thoroughly inspect the equipment prior to energizing. Verify that no tools or equipment have been inadvertently left behind.
- Ensure clearance requirements are strictly enforced and that all vents are clear of obstructions that can prevent proper air flow around or through the unit.
- Sensitive electronics inside the equipment can be destroyed by static electricity. Be sure to discharge any static electricity built up before touching the equipment and wear appropriate protective gear.

PV Safety



WARNING: Shock Hazard

Photovoltaic (PV) arrays can be energized with minimal ambient light available. Therefore to ensure a safe disconnect from the system, be sure to install a PV disconnect, breaker, or accessible fuse box (depending on local code requirements).



CAUTION: Equipment Damage

PV Arrays must be wired with correct polarity (positive-to-positive, negative-tonegative). Connecting the cables incorrectly can damage or destroy the equipment.

Battery Safety



WARNING: Electrocution Hazard

- Use the battery types recommended by OutBack Power Systems. Follow the battery manufacturer's recommendations for installation and maintenance.
- Ensure clearance requirements are strictly enforced around batteries.
- > Ensure the area around the batteries is well ventilated and clean of debris.
- Always use insulated tools. Avoid dropping tools onto batteries or other electrical parts.
- Keep plenty of fresh water and soap nearby in case battery acid contacts skin, clothing, or eyes.
- If you need to remove a battery, always remove the ground terminal from the battery first. Make sure all accessories are turned off so you don't cause a spark.
- If a remote or automatic generator control system is used, disable the automatic starting circuit and/or disconnect the generator from its starting battery while performing maintenance to prevent accidental starting.

WARNING: Fire or Burn Hazard

- Ensure the cables are properly sized. Failure to size the cables properly can result in a Fire Hazard.
- Wear complete eye protection and clothing protection when working with batteries. Avoid touching your eyes while working near batteries.
- If battery acid contacts skin or clothing, wash immediately with soap and water. If acid enters the eye, immediately flood it with running cold water for at least 20 minutes and get medical attention immediately.
- > Never smoke or allow a spark or flame near the batteries.
- Keep plenty of fresh water and soap nearby in case battery acid contacts skin, clothing, or eyes.

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WARNING: Explosion Hazard

Never charge a frozen battery.



CAUTION: Equipment Damage

When connecting cables from the DC input breaker to the battery terminals, ensure the proper polarity is observed (positive-to-positive, negative-to-negative). Connecting the cables incorrectly can damage or destroy the equipment.



IMPORTANT:

Baking Soda neutralizes lead-acid battery electrolyte. Vinegar neutralizes NiCad and NiFe battery electrolyte. Have a supply of either substance readily available if using these types of batteries.

Regulatory References

- > National Electric Code (NEC) Article 690, (current edition)
- Canadian Electrical Code, Part I (CSA 107.1)
- > UL 1741-2005 Static Inverter and Charge Controllers for Use in Photovoltaic Power Systems
- American National Standards Institute/National Fire Protection Agency (ANSI/NFPA) 70

Recycling Information



IMPORTANT: Recycle Electronics and Batteries

Batteries are considered hazardous waste and must be recycled according to local jurisdiction. Inverters and other electronics contain metals and plastics that can (and should) be recycled. The following are some websites and phone numbers that provide information and "how" and "where" to recycle batteries and other electronic equipment.

OutBack Power Systems strongly encourages you to learn about recycling and to dispose of recyclable items accordingly. *The Earth, and OutBack Power Systems, thanks you for that effort.*

Earth 911

Web site: www.Earth911.com Address: 14646 N. Kierland Blvd., Suite 100 Scottsdale, AZ 85254 Phone: +1.480.337.3025 (direct)

OurEarth.org

There is a place on the website for contacting OurEarth.org using email. No direct email address is provided.

Web site: http://www.ourearth.org/recycling.htm

Environmental Protection Agency, USA

Web site: www.epa.gov/recyclecity/ Phone: +1.415.947.8000 (Monday –Friday 8:00 AM to 12:00 PM and 1:00 PM to 4:00 PM PST) Email: r9.recyclecity@epa.gov

Keep America Beautiful, USA

Web site:	www.kab.org/
Address:	1010 Washington Boulevard
	Stamford, CT 06901
Phone:	+1.203.659.3000 (Main number)
Fax:	+1.203.659.3001
Email:	info@kab.org

Natural Resources Canada

Address:	580 Booth, Ottawa, ON K1A 0E8
Phone:	+1.613.995.0947
TTY:	+1.613.996.4397
	(Phone and TTY: Monday to Friday, 8:30 a.m. to 4:30 p.m. ET)
Web site:	http://www.nrcan-rncan.gc.ca/mms-smm/busi-indu/rec-rec-eng.htm

Office of Waste Management, Canada

Address:	Office of Waste Management
	Conservation and Protection
	Environment Canada
	Ottawa, Ontaro K1A 0H3
Phone:	+1.819.997.2800
Web site:	http://www.portaec.net/library/recycling/recycling_in_canada.html



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Introduction

Thank you for using a SmartRE[™] from OutBack Power Systems. SmartRE is an integrated gridinteractive solution designed to be quick to install and easy to use.

The SmartRE System is intended for grid-interactive applications up to 6 kW in North America. It is intended for use with photovoltaic (PV) modules for harvesting energy and a battery bank for energy storage. SmartRE is certified as "Grid-interactive" meaning that excess energy (energy that exceeds usage) will be returned to the Grid (Sell Mode).

The SmartRE System is designed with the following features:

- > 2500 W, 3000 W, 5000 W, and 6000 W units
- > 120 Vac-60 Hz and 120/240 Vac-60 Hz configurations
- Rated for Indoor and Outdoor Installations
- > Includes chassis mounting brackets and interconnecting mounting brackets for wall-mounting
- > Uses MPPT technology to maximize the harvest from solar modules
- ETL listed to UL1741



Figure 1 SmartRE 3000 with Top Caps and Front Covers

Components

A complete SmartRE is comprised of the following components depending on the model selected. Components can be purchased as complete systems or individually.

Table 2	Basic Components of a SmartRE System
---------	--------------------------------------

	Quantity Provided with			
Component	SRE-2500-120-NA, SRE-2500- 120/240-NA, SRE-3000-120-NA, SRE-3000-120/240-NA	SRE-5000-120/240-NA, SRE-6000-120/240-NA		
Electronics Enclosure	1	2		
Battery Enclosure	1	2		
Front Cover, Top Cap, and Front Cover Bracket	2 each	4 each		
Chassis Mounting Brackets (top and bottom)	2 each	4 each		
Wall-Mounting Bracket (for 16" wall studs)	2 each	4 each		
MATE2 System Control and Display	1	1		
SmartRE Installation Manual (not shown)	1	1		
SmartRE Operator's Manual (not shown)	1	1		





Accessories

The following accessories are available for purchase.

- Wall-Mounting Bracket (for 24" wall studs)
- > Battery Installation kit(s) provides cabling for specific battery types
- > Battery Enclosure Paralleling kit(s) provides the hardware to connect two battery enclosures in parallel.

¹ Installation of these components are required for the 3R Rating. May be purchased separately as an accessory.

Applications

The SmartRE is intended for grid-interactive applications using photovoltaic (PV) panels to harvest solar energy and a battery bank to store the harvested energy. The SmartRE has AC input terminals which connect it to the utility grid, and AC output terminals which connect it to a "critical load" subpanel for backup power. Normally grid power is transferred from the input directly to the output, to run the critical loads. When excess PV is available from the batteries, the SmartRE supports those loads with the PV. When the PV exceeds the load requirements, the SmartRE sells that excess power back through its input, to the utility grid. When the utility grid is not available, the SmartRE takes over to run the critical loads with PV and energy stored in the battery bank.

SmartRE models include:

> SRE-2500-120-NA – 2500 W, 120 Vac/60 Hz

Utility Grid

SRE-2500-120/240-NA – 2500 W, 120/240 Vac/60 Hz

MATE2 System Contro and Display

- SRE-3000-120-NA 3000 W, 120 Vac/60 Hz
- SRE-3000-120/240-NA 3000 W, 120/240 Vac/60 Hz
- SRE-5000--120/240-NA 5000 W, 120/240 Vac/60 Hz
- SRE-6000-120/240-NA 6000 W, 120/240 Vac/60 Hz





Photovoltaic (PV) Modules

Maximum PV operating voltage: 145 Vdc V_{oc} including maximum voltage temperature correction.



PV Array Planning

The SmartRE is designed to use PV input to charge the battery bank. The FLEXmax 80 charge controller(s) integrated into the SmartRE System uses Maximum Power Point Tracking (MPPT) technology to maximize the PV harvest. A PV Combiner box (not included) may be required for multiple PV strings. PV Combiner Boxes are available from OutBack Power Systems for 8 to 12 PV strings.

SmartRE models may include up to two PV inputs. Each PV input can support the following PV configuration:

- ➢ 4,000 W_{STC}
- > 150 Voc including local temperature correction factor per NEC 690.7
- > 64 A I_{sc} maximum PV array current per NEC 690.8

For a PV Planning Tool, see the following website.

http://outbackpower.com/resources/string_sizing_tool/

Battery Bank Planning

Types of Batteries

- > The SmartRE System supports 48 Vdc battery banks.
- > Group 27, Group 31 or Tall Group 31 batteries are recommended for use with this system.
- One battery enclosure is designed to hold four Group 27, four Group 31 sealed batteries, or four Group 31 Tall sealed batteries.

Manufacturer	Model Number	Manufacturer	Model Number
	DC110-12		24-AGM
FULLRIVER	DC220-6	Trojan	27-AGM
	EV12A-A	Tiojan	31-AGM
Discovor	EV27A-A		6V-AGM
DISCOVEI	EV31A-A		PSG-12120
	EV627A	Power Battery	PSG-12105
	PVX-1040T		PSG-12165
	PVX-1080T	MK/Deka	8A27DT-DEKA
Concorde	PVX-3050T		8A31DT-DEKA
	PSG-12105		
	PSG-12165		

Table 3Recommended Batteries for use with the SmartRE²

Battery installation kits are available to support the battery types listed in Table 3. The kits will provide the cabling only. Batteries must be purchased separately.

Bank Sizing

In general, the size of the loads (watts) and the required backup period (hours) will determine best size for the battery bank. To calculate this, use the information provided on page 47 through page 51. Worksheets are provided for assistance.

Generators

In the absence of the grid, the following Honda[™] generators can be used with the SmartRE. However, all the available features may or may not be useable. Consult with Tech Support at OutBack Power Systems If necessary.

- > EU1000iA > EU3000iA
- EU2000iA
 EU6500iSA

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² This list may be updated and expanded frequently. For an updated list, check www.outbackpower.com.

Preparation

Tools Required

The following tools may be required for installing this equipment.

- \geq Wire cutters/strippers
- Torque wrenches \geq
- Assorted insulated screw-drivers \triangleright
- Drill and drill-bits \geq Ratchet drives
 - Digital Voltmeter

Materials Required

The following materials may be required for installing this equipment.

- Conductors for wiring
- Conduits, bushings (Rain-proof connectors must be used for 3R Rating if installed outdoors)
- Anchor Bolts (x4) or Dry-wall (x6) screws for mounting.
- Plywood for additional wall support or concrete to make a platform to sit the unit on. (Optional) \geq

Accessories

The following accessories are available.

- MATE2 System Controller and Display (included)
- Remote Temperature Sensor (included)
- Front Cover, Top Cap and Front Cover Locking Bracket (Required for 3R Rating. May be purchased separately)

The following accessories are available for purchase.

- Battery Enclosure Paralleling Kits
- \triangleright Wall-Mounting Bracket for 24" wall studs
- **Battery Installation Kits** \geq

Location

- SmartRE is rated for indoor and outdoor installations. The Front Cover, Top Cap and Locking Bracket are required for outdoor installations.
- SmartRE enclosures can be arranged horizontally or vertically depending on the installation space that is available. The SmartRE can be wall-mounted, platform mounted, or stacked.
- Only two modules can be stacked in a vertical arrangement. Sets of stacked modules can sit side-byside. Ensure the location can support all the weight of multiple systems. Battery enclosures must be floor/pad mounted only.
- In areas where seismic activity is a concern, consult local code for seismic safety requirements. Horizontal arrangements may be preferred using the wall-mounting brackets for stability.



Figure 4

Flexibility of Installation

Vertical

Arrangements

Environmental

- This unit is rated for 25°C (77°F). Exposure to extreme hot temperatures can affect the unit's performance. When used in an outdoor installation, use a shading structure to avoid direct exposure to sunlight.
- The mounting surface should be level and able to support three (3) times the weight of the enclosure. This may require additional support for wall-mounted installations.

Clearance and Access Requirements



WARNING: Fire/Explosion Hazard

Do not place combustible or flammable materials within 12 feet (3.7 m) of the equipment. Fumes or spills from flammable materials could be ignited by sparks created by sub-standard wiring conditions.



IMPORTANT:

Clearance and access requirements may vary by location. Consult local electric code to confirm clearance and access requirements for the specific location.

Maintain a 36" (0.91cm) clear space in front of the enclosures for access. To restrict access, a 0.45" hole is provided on the Front Cover and the Front Cover Locking Bracket to accommodate the installation of a standard lock.



Figure 5 Clearance and Access Requirements

Dimensions



Figure 6 Enclosure Dimensions

Conduit and Knockout Preparation

Knockouts are provided on the top and bottom of the enclosures, and on both sides of the enclosures. Bushings are recommended to prevent damage to conductors from sharp edges along knockout holes. The rectangular knockout panel on the side can be removed and used as a hand-hold to lift the enclosures into place. Remove the knockouts from this panel while it is attached to the side of the enclosure to prevent damaging or bending the panel when removing knockouts.



Figure 7 Conduit and Knockout Preparation



Installation

The SmartRE enclosures are designed for flexibility and easy installation. The enclosures can be arranged horizontally (side-by-side) or vertically (one on top of the other) to maximize the available space at the installation site.



Horizontal Arrangements

In horizontal arrangements, the SmartRE enclosures are placed side-by-side. The position of the individual modules depends on personal preference and installation requirements.

Vertical Arrangements

In vertical arrangements, the SmartRE enclosures are placed one on top of the other *with the battery enclosure on the bottom*. Vertical arrangements are also limited to two enclosures maximum; either one electronics enclosure on top of one battery enclosure or two electronics enclosures. **Do not put a** *battery enclosure on top of an electronics enclosure.* Multiple sets of stacked enclosures can be placed side-by-side as long as the supporting surface is strong enough to bear all the weight of the combined systems.



WARNING: Lethal Weight

The SmartRE electronics enclosure can weigh over 200 pounds. A battery enclosure filled with four batteries can weigh approximately 400-600 pounds (assuming approximately 100-150 lb/battery x 4). Always place the battery enclosure on the bottom to avoid a top-heavy situation which can create a lethal weight hazard should the enclosures fall over.



CAUTION: Equipment Damage

Do NOT stack more than one electronics enclosure and one battery enclosure together. The enclosures are not strong enough to support the weight of more than one enclosure. Stacking more than one enclosure on top of another could damage the bottom enclosure. Damage caused by placing more than one enclosure on top of another will not be covered under warranty.



Figure 8 Horizontal versus Vertical Arrangements

Mounting

The SmartRE is designed to be either free-standing or wall-mounted, indoors or outdoors. Choose the method of mounting based on the weight of each enclosure and the available space at the installation site.

Wall-mounted. The SmartRE can be secured to a wall using the chassis and wall-mounting brackets provided with each enclosure. The wall-bracket should be attached to the wall studs as wallboard is not strong enough to support either enclosure. The wall-mounting bracket included is designed for wall studs 16" apart. If the wall studs are 24" apart, a longer wall-mounting bracket is available for purchase.



IMPORTANT:

The wall must be strong enough to support three (3) times the weight of the enclosure. This may require additional support for the intended location. A 3/4" piece of plywood secured to the wall should provide the extra support needed. Check local code for more specific requirements.

Free-standing. The SmartRE can be mounted on a concrete pad (outdoor) or concrete floor (indoor). The location should be level and able to support the full weight of the enclosures. Holes on the bottom on the closure are provided to secure the enclosure to the mounting pad with 3/8" anchor bolts.



IMPORTANT:

For Outdoor Installations: If the mounting brackets are not being used, then as a minimum, install the bolts (provided) for 3R compliance.

39 7/8"

Back View

Enclosure

Use the dimensions in the **Bottom View** to drill holes in floor or concrete pad for 3/8" anchor bolts.

Use the dimensions in the **Back View** to place the wall-mounting bracket at the proper height to match up with the chassis bracket.



Figure 9 Mounting Options (Wall Brackets or Anchor Bolts)

Installing the Wall Brackets for a Horizontal Position



Figure 10 Mounting to the Wall at Floor Level

Installing the Bottom Bracket for an Elevated Position



Figure 11 Mounting to the Wall above Floor Level

Installing Wall Brackets for Vertical Position

 $(\mathbf{1}$

Attach the Chassis Brackets to the enclosures as shown below.

2

Attach the Wall Brackets to the wall as shown below.



Figure 12 Installing Wall Brackets for Vertical Position



Figure 13 Interlocking Enclosures onto Wall Brackets



Figure 14 Correct Placement for Vertical Installations

Removing the Interior Cover



Figure 15 Removing the Interior Cover

Accessing the Wiring Compartment



*120/240 Vac models only

Internal components may vary from model to model. Factory wiring is not shown.

Figure 16 Wiring and Breaker Compartment

Wiring

li

IMPORTANT:

All connections must comply with local electric code and the Canadian Electric Code, Part 1. Local code may require sizes other than those recommended in this manual. For all wiring, use copper conductors rated at 75°C minimum.

Grounding and Neutral Connections

li

IMPORTANT:

Ensure there is only one Neutral-to-Ground Bond in the system. Check local code for specific requirements.

Table 4 Ground Conductor Size and Torque Requirements

Terminal Location	Acceptable Conductor Size Range	Conductor Size (Recommended)	Torque Requirements
Ground Bar	#6 AWG (13.3mm²) – 1/0 AWG (53.5 mm²)	#6 AWG (13.3mm ²)	35 in-lb (4 Nm)
Neutral Bus Bar	#6 AWG (13.3mm ²) – 1/0 AWG (53.5 mm ²)	#6 AWG (13.3mm ²)	35 in-lb (4 Nm)



Internal components shown may vary from model to model. Factory wiring is not shown.

Figure 17 Ground Connections

DC Connections

DC Terminal	Acceptable Conductor Size Range	Conductor Size (Recommended)	Torque Requirements	Breaker Size
Battery Positive (+)	#6 AWG (13.3mm²) – 1/0 AWG (53.5 mm²)	#1/0 AWG	50 in-lb (5.7 Nm)	125 Adc
Battery Negative (–) (Shunt A)	#6 AWG (13.3mm²) – 1/0 AWG (53.5 mm²)	#1/0 AWG	50 in-lb (5.7 Nm)	N/A
PV Positive (+)	#6 AWG (13.3mm²) – 1/0 AWG (53.5 mm²)	#6 AWG (13.3mm ²)	35 in-lb (4 Nm)	80 Adc
PV Negative (–) (DC Negative Bus Bar)	#6 AWG (13.3mm²) – 1/0 AWG (53.5 mm²)	#6 AWG (13.3mm ²)	35 in-lb (4 Nm)	N/A

Table 5DC Conductor Size and Torque Requirements



Internal components shown may vary from model to model. Factory wiring is not shown.

Figure 18 DC Connections

AC Connections



WARNING: Fire Hazard

Multi-branch wiring in residential installations can create a potential fire hazard with inverter installations. Be sure to check for multi-branch circuit wiring before making any AC connections and make any changes required to remove the hazard.

Table 6	AC Conductor Size and Torque Requirements

AC Terminal	Acceptable Conductor Size Range	Conductor Size (Recommended)	Torque Requirements	Breaker Size
AC IN 1 (Grid) and AC IN 2 (Gen)	#6 AWG (13.3mm ²) – 1/0 AWG (53.5 mm ²)	#6 AWG	35 in-lb (4 Nm)	60 Aac
AC OUT (to Sub-panel)	#6 AWG (13.3mm ²) – 1/0 AWG (53.5 mm ²)	#6 AWG	35 in-lb (4 Nm)	60 Aac
AC Load Breaker (to a dedicated load)	#6 AWG (13.3 mm²) – 1/0 AWG (53.5 mm²)	#6 AWG	35 in-lb (4 Nm)	20 Aac
X240 L1 and L2 (120/240 Vac models only)	#12 AWG (4.0 mm²) – 1/0 AWG (5.3 mm²)	#12 AWG	20 in-lb (2.3 Nm)	20 Aac



Figure 19 AC Connections

MATE2 Installation

A MATE2 System Controller and Display is included for system configuration and monitoring activities. The MATE2 uses a proprietary communications protocol to network multiple components. It uses a Category 5 (CAT5) (8IATIA 518B) PC non-crossover network cable for connection and can be placed up to 1000 feet (300 m) from the electronics enclosure. It also has an RS232 Opto-Isolated DB9 serial communications port that provides direct connection to a personal computer.



Figure 20 MATE2 Features



IMPORTANT:

Do not run the MATE 2 cable in conduit with the AC conductors. Signal degradation can result if cable is run in conduit with AC wiring or in other electronically "noisy" environments; these can affect the maximum length the cable can run without incurring transmission errors.

The MATE2 is designed for an indoor, recessed installation. This requires a hole to be cut in the wall to house the body that protrudes behind the faceplate.



Figure 21 MATE2 Dimensions (Not to Scale)

The MATE2 can be connected to the communications HUB at the top of the electronics enclosure or at an access port on the front of the electronics enclosure.

- > The HUB inside is intended for permanent installations.
- The Access Port on the front of the electronics enclosure is intended for temporary installations. The MATE2 will have to be disconnected from the Access Port before the exterior Front Cover can be put back on.

To permanently install the MATE2:

- 1. Determine the location for the MATE2. It is recommended to place the MATE2 inside the home where it will be easy to access and visible to the user.
- 2. Prepare the surface for mounting (e.g., cut the hole).
 - a. Place the backside the MATE2 against the wall and draw around the oval backing.
 - b. *Carefully* cut the oval hole out of the wall.
- 3. Cut a smaller hole (≈1"x1") in the opposite side of the wall to bring in the cable to connect it to the MATE2.
- 4. Connect the CAT5 Cable to the electronics enclosure at the Communications Hub and route the cable out of the enclosure through one of the knockouts. *Do not run the CAT5 cable through the same knockout as the AC wiring.*
- 5. Route the Cat5 cable through the smaller hole on the opposite wall to the MATE2 and connect to the back of the body.
- 6. Place the body of the MATE2 into the hole cut in the wall and secure it with 4 drywall screws (not provided).



Figure 22 Permanently Connecting the MATE2 to the SmartRE

For testing or temporary installations:

- 1. Run a separate CAT5 from the back of the access port to the Communications HUB.
- 2. Plug the CAT5 cable into the back of the MATE2.
- 3. Plug the other end of the CAT5 cable into the access port on the front of the interior cover.
- 4. Use MATE2 to access system status or change system configuration settings.
- 5. Remove the MATE2 from the access port.
- 6. Replace the interior front cover (if removed) and exterior front cover (if used).



Figure 23 Temporarily Connecting the MATE2 to the SmartRE

Functional Test/Commissioning

Pre-startup Procedures

- 1. Double-check all wiring connections.
- 2. Inspect the enclosure to ensure no tools or debris has been left inside.

Energize/Startup

- 1. Close the DC Breakers from the battery bank to the inverter. $\begin{pmatrix} 1 \end{pmatrix}$
- 2. Using a digital volt-meter (DVM), verify 48 Vdc on the Battery terminals (i.e., place DVM leads on (2+) and (2-) in Figure 24).
- 3. Close the AC Output Breakers. (3)
- 4. Using a digital volt-meter, verify 120 Vac on the AC Breakers (i.e., place voltmeter leads on (4+) and (4-) in Figure 24).
- 5. Close the AC Input Breakers. (5)
- 6. Using a digital volt-meter, verify 120 Vac on the AC Breakers (i.e., place voltmeter leads on (6+) and (6-) in Figure 24).
- 7. Close the PV input Breakers. (7)
- Using a digital volt-meter, verify the voltage on the PV terminal does not equal zero (i.e., place voltmeter leads on (8+) and (8-) in Figure 24).
- 9. Connect a small AC load and test for proper functionality.



Figure 24 Functional Test Procedures

Setting Time, Date & Display

li

IMPORTANT:

The following information assumes the installer is familiar with the basic operation of a MATE2 System Controller and Display. If the installer is not familiar with basic operation, please refer to the SmartRE Operator's Manual for general information.



Figure 25 MATE Setup Screen (Page 1)

Installation



Figure 26 MATE Setup Screen (Page 2 and 3)

Setting System Parameters – The Advanced Menu

Battery Amp-Hours and Return Amps are the only two system parameters that may need to be changed depending on the installation. This is done in the Advanced Menu.

- Battery Amp-Hours refers to the total amp-hour capacity of the battery bank (not just amp-hour rating of the individual batteries within the battery bank). The SmartRE comes configured optimized for a 100 amp-hour, 48 Vdc AGM battery bank.
- Return Amps is the low limit to which an absorption current must decrease, while still maintaining the absorption voltage, before the battery is judged to be full. Use the battery manufacturer's specifications or 2% of the battery bank capacity.



IMPORTANT:

- Making changes to the Advanced Settings could adversely affect current system performance. Only make changes to the factory default settings if you are qualified to do so.
- > To reset the factory-default settings, see the SmartRE Operator's Manual.



Figure 27 Accessing the Advanced Menus

Setting Battery Amp-Hours and Return Amps

i

IMPORTANT:

Battery Amp-Hours and Return Amps are the only parameters that will need to be set.



Figure 28 Configuring System Parameters

De-energize/Shutdown

4

WARNING: Lethal Voltage

Review the system configuration to identify all possible sources of energy. Ensure ALL sources of power are disconnected before performing any installation or maintenance on this equipment. Confirm that the terminals are de-energized using a validated voltmeter (rated for a minimum 1000 Vac and 1000 Vdc) to verify the de-energized condition.



WARNING: Burn Hazard

Internal parts can become hot during operation. Do not remove the cover during operation or touch any internal parts. Be sure to allow them sufficient time to cool down before attempting to perform any maintenance.

- 1. Open the PV Breakers. (1)
- 2. Open the AC Breakers. (2)
- 3. Open the DC Breaker for the Battery. (3)
- Using a digital volt-meter, verify 0 Vdc on the Battery terminals (i.e., Place voltmeter leads on (4+) and (4-) in Figure 29).
- Using a digital volt-meter, verify 0 Vdc on the PV terminal (i.e., Place voltmeter leads on (5+) and (5-) in Figure 29).
- 6. Using a digital volt-meter, verify 0 Vac on the AC Breakers (i.e., Place voltmeter leads on (6+) and (6-) in Figure 29).





Reassembling the Enclosures

Electronics Enclosure Interior Cover



Figure 30 Reassembling the Electronics Enclosure

Adding the Front Cover Brackets to Electronics Enclosure







Battery Enclosure Interior Cover

Figure 32 Reassembling the Battery Enclosure

Adding the Front Cover Brackets to Battery Enclosure



Figure 33 Adding the Front Cover Bracket to the Battery Enclosure

For Outdoor Installations (3R-Rating)

i

IMPORTANT:

The Top Cap and Locking Front Cover are required for outdoor installations. In addition, weather or rain-tight conduit connectors must be used with the Top Cap and Front Cover to maintain the unit's 3R rating. Failure to install the Top Cap and Front Cover in an outdoor installation invalidates the 3R rating. Damage caused by failure to use the Top Cap and Front Cover in an outdoor installation will not be covered under warranty.

Installing the Top Cap



Figure 34 Installing the Top Cap

Installing the Locking Bracket



Figure 35 Installing the Locking Bracket

Installing the Front Cover



- Slide the Front Cover up into the
- opening in the front of the Top Cap.





Figure 36 Installing the Front Cover



Specifications

Electrical Specifications

Electrical Spec	ificati	ons	Models					
Pro	duct N	Name	SMARTRE 2500	1	SMARTRE 3000	1	SMARTRE 5000	SMARTRE 6000
Part Numbers			SRE2500-120-NA	SRE2500-120/240-NA	SRE3000-120-NA	SRE3000-120/240-NA	SRE5000-120/240-NA	SRE6000-120/240-NA
Continuous Powe	er Rating	g	25	00 VA	300	00 VA	5000 VA	6000 VA
Nominal Output		Sell	120 Vac	120 Vac	120 Vac	120 Vac	L-N: 120 Vac L-L: 240 Vac	L-N: 120 Vac L-L: 240 Vac
Voltage		Invert	120 Vac	L-N: 120 Vac L-L: 240 Vac	120 Vac	L-N: 120 Vac L-L: 240 Vac	L-N: 120 Vac L-L: 240 Vac	L-N: 120 Vac L-L: 240 Vac
Nominal Frequen	cy Outp	out				60 Hz		
	Peak	(1 ms)	70 A @ 120 Vac	70 A @ 120 Vac 35 A @ 240 Vac	70 A @ 120 Vac	70 A @ 120 Vac 35 A @ 240 Vac	70 A @ 120 Vac (per FX) 70 A @ 240 Vac	70 A @ 120 Vac (per FX) 70 A @ 240 Vac
Maximum AC Invert Current	RM	IS (100 ms)	50 A @ 120 Vac	50 A @ 120 Vac 25 A @ 240 Vac	50 A @ 120 Vac	50 A @ 120 Vac 25 A @ 240 Vac	50 A @ 120 Vac (per FX) 50 A @ 240 Vac	50 A @ 120 Vac (per FX) 50 A @ 240 Vac
	Buy C	urrent			30	A @ 120 Vac		
Maximum		Surge	6	AV 000	60	00 VA	12000 VA	12,000 VA
Overload	5 Se	conds	4	300 VA	50	00 VA	9600 VA	10,000 VA
Capability	30 M	linutes	3:	200 VA	40	00 VA	6400 VA	8000 VA
AC Output Currer	nt		20.8 A @ 120 Vac	20.8 A @ 120 Vac 10.4 A @ 240 Vac	25 A @ 120 Vac	25 A @ 120 Vac 12.5 A @ 240 Vac	20.8 A @ 120 Vac (per FX) / 20.8 A @ 240 Vac	20.8 A @ 120 Vac (per FX) / 10.4 A @ 240 Vac
Total	Sell C	urrent				< 5%		
Harmonic Distortion	V	Invert oltage				2% Typical		
AC Inputs				(x2) 60A 120 Vac	(Grid/Generator)		(x4) 60 A 120/240 Vac (Grid [x2]/Generator [x2])
Anti-Islanding Pro	otection	า			UL174	1-2005/IEEE1547		
Output Waveform	n				Tr	ue Sine Wave		
Maximum PV Arra	ay Watta	age	4000 Wdc _{stc}	4000 Wdc _{stc}	4000 Wdc _{stc}	4000 Wdc _{stc}	8000 Wdcstc	8000 Wdc _{stc}
Input Voltage Rar	nge			50-1	50 Vdc V∝ Maximu	m Voltage Temperatu	re Correction	
Operating Voltag	e Range	e		50	-145 Vdc Maximum	Voltage Temperature	Correction	
Maximum Open (Voltage	Circuit			150 V _{oc} ir	cluding local temp	erature correction fac	tor per NEC 690.7	
Maximum PV Sho Current	ort Circu	ıit			64 A I _{sc} per I	NEC 690.8 per PV inpu	t	
Ground Fault Prot	tection			(x1) 80 Ac (Detectio	lc Breaker n >0.5 A)		(x2) 80 Ac (Detection	dc Breakers on >0.5A)
Electronic Over-co Protection	urrent		yes					
Separate PV 64A I 690.8 Inputs	lsc per N	IEC	1 2					
	No	ominal				48 Vdc		
Battery Voltage	Ope	erating Range				40-60 Vdc		
Recomment	de <mark>d Min</mark> ttery Ca	nimum apacity		100 Amp-hours at	48 Vdc / ~ 4 kWH		200 Amp-hours at	t 48 Vdc / ~ 8 kWH
Maximum	AC S	Source	35 Adc	35 Adc	45 Adc	45 Adc	70 Adc	90 Adc
Rate	DC S	Source	80 Adc	80 Adc	80 Adc	80 Adc	160 Adc	160 Adc

Electrical Specifications	Models						
Product Name	SMARTRE 250	0	SMARTRE 3000	SMARTRE 3000		SMARTRE 6000	
Part Numbers	SRE2500-120-NA	SRE2500-120/240-NA	SRE3000-120-NA	SRE3000-120/240-NA	SRE5000-120/240-NA	SRE6000-120/240-NA	
Inverter Efficiency		Up to 93%					
Nighttime Consumption		0 Wac					
Certifications		ETL Listed to UL 1741, CSA 22.2 #107.1					
Warranty	5-year limited warranty standard/Optional 10-year warranty						
Options	Wall-Mounting Bi Battery Installatio Battery Enclosure	Wall-Mounting Bracket (for 24" wall studs) Battery Installation kit(s) - provides cabling for specific battery types Battery Enclosure Paralleling kit(s) – provides the hardware to connect two battery enclosures in parallel.					

Mechanical Specifications

Mechanical Specifications	Models					
Product Name	SMARTRE 250	0	SMARTRE 300	00	SMARTRE 5000	SMARTRE 6000
Part Numbers	SRE2500-120-NA	SRE2500-120/240-NA	SRE3000-120-NA	SRE3000-120/240-NA	SRE5000-120/240-NA	SRE6000-120/240-NA
Electronics Enclosure Dimensions (H x W x D)		3	9.83″ (101.2 cm) x	18.88″ (47.9 cm) x 15.7	75″ (40 cm)	·
Electronics Enclosure Dimensions (H x W x D) (With Top Cap and Front Cover)		42	.89″ (108.9 cm) x 1 [,]	9.03″ (48.3 cm) x 20.33	" (51.64 cm)	
Battery Enclosure Dimensions (H x W x D)		3	9.83″ (101.2 cm) x	18.87" (47.9 cm) x 15.7	75″ (40 cm)	
Battery Enclosure Dimensions (H x W x D) (With Top Cap and Front Cover)		42	2.89″ (108.9 cm) x 1	9.03″ (48.3 cm) x 16.3	8″ (41.6 cm)	
Enclosure Rating		Type 3R	(Requires the use	of the Top Cap and loc	king Front Cover)	
Enclosure Materials	Aluminum					
Weight (Electronic Enclosure)	134 lbs (60.8 kg)	166 lbs (75.3 kg)	134 lbs (60.8 kg)	166 lbs (75.3 kg)	180 lbs (81.6 kg) (x1) 88 lbs (40 kg) (x1)	180 lbs (81.6 kg) (x1) 88 lbs (40 kg) (x1)
Weight (Battery Enclosure)	44 lbs (20 kg)	44 lbs (20 kg)	44 lbs (20 kg)	44 lbs (20 kg)	44 lbs (20 kg) (x2)	44 lbs (20 kg) (x2)
Mounting		Wall Mou	int (Bracket Include	ed), Ground Mount, Co	oncrete Pad Mount	
AC Transfer Switch Speed			<	16 milliseconds		
AC Inputs	(x2) 60 Aac Breakers (x4) 60 Aac Breakers [(1) Grid, (1) Generator] [(2) Grid, (2) Generator]				ac Breakers !) Generator]	
Input and Output Terminals			Accept	ts #4/0 to #6/0 AWG		
Information Displays	LED Indicators: Battery State of Charge, PV okay, Grid Okay, Inverter Output Okay, Presence of Generator					
Integrated Communications	Included MATE2 for remote system operation information					
Recommended Batteries		Group	27, Group 31 and 1	Fall Group 31 AGM or (Gel Cell Batteries	
Recommended Minimum Energy Storage		4 kWH	at 80%		8 kWH	at 80%

Environmental Specifications

Environmental Specifications	Models					
Product Name	SMARTRE 250	SMARTRE 2500 SMARTRE 3000		SMARTRE 5000	SMARTRE 6000	
Part Numbers	SRE2500-120-NA	SRE2500-120/240-NA	SRE3000-120-NA	SRE3000-120/240-NA	SRE5000-120/240-NA	SRE6000-120/240-NA
Operating Temperature Range	-40°C to 60°C (power derated above 25°C)					

Renewable Energy Input & Storage

PV Sizing

Single charge control systems can support photovoltaic arrays with the following specifications. Dual charge controller systems can handle 2 arrays with the following specifications.

Maximum Array Size

- ➢ 4,000 W_{STC}
- > 145 Vdc (150 V_{oc} including local temperature correction factor per NEC 690.7)
- > 64 A I_{sc} maximum PV array current per NEC 690.8

A PV string-sizing tool is available on the following website link:

http://outbackpower.com/resources/string_sizing_tool/

Battery Bank Sizing

In general, the size of the loads (watts) and the required backup period (hours) will determine best size (amp-hour capacity) for the battery bank.

Running Time and Size

The battery bank's size determines the length of time the inverter can supply AC output power. The larger the bank, the longer the inverter can run and the longer the recharge time.

Depth-of-Discharge

The battery bank should be designed so the batteries do not discharge more than 50-60% of their capacity on a regular basis. Discharging up to 80% is acceptable on a limited basis, such as a prolonged utility outage. Totally discharging a battery can reduce its effective life or permanently damage it. Consult the battery manufacturer for specific depth-of-discharge recommendations.

Days of Autonomy

Days of autonomy may vary depending upon the availability of the charging source(s), the critical nature of the load and other factors. If the system is to be powered by renewable energy sources such as solar, determine the appropriate number of days of autonomy by allowing for cloudy weather as well as other seasonal variations in available energy.

Back up power systems which use utility power for recharging should use the estimated number of days of maximum power outage for determining days of autonomy.

Amp-Hour Requirements

Amp-hour requirements will vary with each installation depending on the loads that are connected and the desired amount of time for those loads to be supported in the event that utility power is unavailable

Amp-hour Capacity

Deep cycle batteries have a capacity measured in amp-hours. Amp-hours are a measure of current flow over time. An amp-hour figure is derived by multiplying current (amperes) by the amount of time

the current flows (hours). This applies equally to the amount you take out of a battery (discharging) or the amount you put into it (charging).

Discharge Rate

Deep cycle batteries express the amp-hour rating as "at the x-hour rate". This is an average rate of current flow that would take x number of hours to discharge the batteries. Common amp-hour figures are at the 6-hour rate, the 20-hour rate, and the 100-hour rate. A battery is classified as having fewer amp hours if it is discharged at a faster rate, such as the 6-hour rate. There is an inevitable amount of heat associated with the flow of current through a battery. The higher the amount of current, the greater the amount of heat generated. The heat is energy which is no longer available to the battery to power loads. Hence, at a higher discharge rate, the batteries effectively have fewer amp-hours available. Generally, the 20-hour rate is the most common one.

Estimating Amp Hours

To estimate the battery bank requirements, first calculate the amount of power to be drawn from the batteries during the period of autonomy. This power draw is then translated into amp hours (Ah)—the unit of measure to express deep-cycle battery capacity.

Amp-hours are calculated multiplying the current drawn by the load by the length of time it will operate.

Watts to Amps

To calculate amps when the power consumption is expressed in watts, use the following equation:

A = W/V where W = watts and V = volts DC

For example:

A 100 watt light bulb will draw approximately 8.33 amps

If the light runs for three hours it will consume (8.33 x 3) or 25 Ah of power.



IMPORTANT:

For these calculations, do not use the AC amp rating of a device. AC amps are measured on a different scale and will not give correct results.

Time and Power

The length of time a load is operated will affect the power draw. In some cases, an appliance which draws a large wattage may not consume as many amp-hours as a load drawing fewer watts but running for a longer period of time.

Amps to Watts

All electrical appliances have labels which state their energy consumption. Look for an amps rating on motors and a watts rating on other appliances.

If the label plate has expressed power consumption in AC amps, multiply by volts for the watts required (watts = volts x amps).

Things to consider:

- Motors typically require 3 to 6 times their running current when starting. Check the manufacturer's data sheets for their starting current requirements. If you will be starting large motors from the inverter, increase the battery bank size to allow for the higher start-up current.
- Refrigerators and ice-makers typically run only about 1/3 of the time, therefore, the running wattage is 1/3 of the total wattage of the appliance. Divide the total wattage of the appliance by 3 when determining the battery requirements.

Calculating Amp-Hours

To determine the amp-hours that will be consumed, list the anticipated loads and the length of time they will operate. Use the specifications noted on the labels of each AC load that is to be connected to the system. Determine the number of hours per day and the number of days during the week that the load will be used.

Use the worksheet on page 50 to list the respective values and calculate the amp-hour requirement.

In summary, to calculate the amp-hour requirements:

- 1. Determine the loads the system will power and enter their wattage.
- 2. Determine the number of hours (or decimal portion of hours) the appliance is used each day.
- 3. Determine the number of days the appliance will be used during the week.
- 4. Multiply Hours x Days for each load identified to determine the watt-hours per week.
- 5. Add the total watt-hours per week for all loads then divide by 7 to obtain the average total watt-hours per day.
- 6. Divide the total average per day by the DC nominal voltage.

This figure represents the average amp-hours per day that will be used.

Worksheet for Calculating Amp-hour Requirements

Use the following worksheet to calculate the amp-hour requirements.

Table 7Worksheet for Determining Average Daily Load in Amp-hours

Load	Watts	Hours per Day	Days per week used	Weekly watt- hours
Total weekly watt-hours of AC load				
Divided by days per week				
Average total watt-hours per day				
Divided by DC nominal voltage				
		Average amp-hou	rs per day (Ah/d)	

Worksheet for Calculating Battery Bank Size

Use the following worksheet to calculate the battery bank size.

Table 8Worksheet for Determining Battery Bank Size

Average amp-hours per day (from Table 7)	
Divided by inverter efficiency	
Divided by battery efficiency (usually 0.75)	
Adjusted amp-hours per day	
Divided by Depth-of-Discharge (usually 60%)	
Multiplied by days of autonomy	
Battery bank size required	



Wiring Configurations

The following wiring configurations are provided as examples only. Actual wiring requirements may vary depending on local electric code. All installations must comply with local electric code.

- Single Inverter/Single PV Array 120 Vac using a separate sub-panel in a Vertical Installation
- Single Inverter/Single PV Array 120 Vac using the internal sub-panel in a Vertical Installation
- Single Inverter/Single PV Array 120 Vac using a separate sub-panel in a Horizontal Installation
- Single Inverter/Single PV Array 120/240 Vac using in a Horizontal Installation
- > Dual Inverter/Dual PV Array 120 Vac using a separate sub-panel in a Vertical Installation (TBD)
- > Dual Inverter/ Dual PV Array 120 Vac using the internal sub-panel in a Vertical Installation (TBD)
- > Dual Inverter/ Dual PV Array 120 Vac using a separate sub-panel in a Horizontal Installation (TBD)
- > Dual Inverter/ Dual PV Array 120 Vac using the internal sub-panel in a Horizontal Installation (TBD)

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Wiring Configurations



120 Vac Vertical Installation with an External Sub-panel

Figure 37 Vertical Installation using an External Sub-panel

900-0033-01-00 Rev A

120 Vac Vertical Installation using Internal Sub-panel



Figure 38 Vertical Installation using the Internal Sub-panel

900-0033-01-00 Rev A

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120 Vac Horizontal Installation with an External Sub-panel



Figure 39 Horizontal Installation using an External Sub-panel

900-0033-01-00 Rev A

Wiring Configurations

120 Vac Horizontal Installation using the Internal Sub-panel



900-0033-01-00 Rev A

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120/240 Vac Horizontal Installation



Figure 41 Horizontal Installation using the Internal Sub-panel

900-0033-01-00 Rev A

Wiring Configurations





Figure 42 Wiring Schematic for 2500 W and 3000 W, 120 Vac Configurations

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Wiring Configurations



Wiring Schematic for 2500 W and 3000 W, 120/240 Vac Configurations

Figure 43 Wiring Schematic for 2500 W and 3000 W, 120/240 Vac Configurations

900-0033-01-00 Rev A

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900-0033-01-00 Rev A





5-Year Limited Warranty for SmartRE Products

OutBack Power Systems, Inc. ("OutBack") provides a five-year (5) limited warranty ("Warranty") against defects in materials and workmanship for its SmartRE products ("Product") if installed in fixed location applications within the United States and Canada.

The term of this Warranty begins on the Product(s) date of manufacture or the initial purchase date as indicated on the warranty registration card submitted to OutBack, whichever is later. This Warranty applies to the original OutBack Product purchaser, and is transferable only if the Product remains installed in the original use location. The warranty does not apply to any Product or Product part that has been modified or damaged by the following:

- Installation or Removal;
- Alteration or Disassembly;
- Normal Wear and Tear;
- Accident or Abuse;
- Corrosion;
- Lightning;
- Repair or service provided by an unauthorized repair facility;
- Operation or installation contrary to manufacturer product instructions;
- Fire, Floods or Acts of God;
- Shipping or Transportation;
- Incidental or consequential damage caused by other components of the power system;
- > Any product whose serial number has been altered, defaced or removed; or
- > Any other event not foreseeable by OutBack.

OutBack's liability for any defective Product, or any Product part, shall be limited to the repair or replacement of the Product, at OutBack's discretion. OutBack does not warrant or guarantee workmanship performed by any person or firm installing its Products. This Warranty does not cover the costs of installation, removal, shipping (except as described below), or reinstallation of Products or parts of Products.

THIS LIMITED WARRANTY IS THE EXCLUSIVE WARRANTY APPLICABLE TO OUTBACK PRODUCTS. OUTBACK EXPRESSLY DISCLAIMS ANY OTHER EXPRESS OR IMPLIED WARRANTIES OF ITS PRODUCTS, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. OUTBACK ALSO EXPRESSLY LIMITS ITS LIABILITY IN THE EVENT OF A PRODUCT DEFECT TO REPAIR OR REPLACEMENT IN ACCORDANCE WITH THE TERMS OF THIS LIMITED WARRANTY AND EXCLUDES ALL LIABILITY FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, INCLUDING WITHOUT LIMITATION ANY LIABILITY FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR LOST REVENUES OR PROFITS, EVEN IF IT IS MADE AWARE OF SUCH POTENTIAL DAMAGES. SOME STATES (OR JURISDICTIONS) MAY NOT ALLOW THE EXCLUSION OR LIMITATION OF WARRANTIES OR DAMAGES, SO THE ABOVE EXCLUSIONS OR LIMITATIONS MAY NOT APPLY TO YOU.

How to Arrange for Warranty Service

During the warranty period beginning on the invoice date, OutBack Power Systems will repair or replace products covered under this limited warranty that are returned to OutBack Power Systems' facility or to an OutBack Power Systems authorized repair facility, or that are repaired on site by an OutBack Power Systems authorized repair technician.



IMPORTANT:

For full Warranty description, see page 63.

Return Material Authorization (RMA)

To request warranty service, you must contact OutBack Technical Services at (360) 435-6030 or direct at (360) 618-4363 or support@outbackpower.com within the effective warranty period. If warranty service is required, OutBack will issue a Return Material Authorization (RMA) number.

A request for an RMA number requires all of the following information:

- 1. Proof-of-purchase in the form of a copy of the original Product purchase invoice or receipt confirming the Product model number and serial number;
- 2. OutBack issued warranty letter;
- 3. Description of the problem; and
- 4. Shipping address for the repaired or replacement equipment.

Returning Product to OutBack

After receiving the RMA number, pack the Product(s) authorized for return, along with a copy of the original purchase invoice and warranty certificate, *in the original Product shipping container(s) or packaging providing equivalent or reasonable protection*. Write the RMA number on the outside of the packaging where it is clearly visible.

Ship the products back to OutBack Power Systems in their original or equivalent packaging, prepay shipping charges, and insure the shipment or accept the risk of loss or damage during shipment.

OutBack Power Systems

RMA # 6115 192nd Street NE Arlington, WA 98223 USA



IMPORTANT:

OutBack is not responsible for shipping damage caused by improperly packaged Products, the repairs this damage might require, or the costs of these repairs. If, upon receipt of the Product, OutBack determines the Product or Product part is defective and that the defect is covered under the terms of this Warranty, OutBack will then and only then ship a repaired or replacement Product or Product part to the purchaser freight prepaid, non-expedited, using a carrier of OutBack's choice, where applicable.

The warranty period of any repaired or replacement Product or Product part is ninety (90) days from the date of shipment from OutBack, or the remainder of the initial warranty term, whichever is greater.



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Thank you for supporting OutBack Power Systems by installing this product. Your patronage is greatly appreciated.

This product was proudly assembled in the United States of America and demonstrates the quality and pride of this great team of employees.

We sincerely hope your experience has been pleasant, positive, and professional and hope that you'll consider OutBack Power Systems for future purchases.

Sincerely,

The OutBack Power Systems Team Arlington Washington



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