

If Sensatec bed alarm continues to alarm when resident is not applying weight to the bed pad, check the following:

1. Make sure that all connectors are plugged in, power and bed pad
2. Check the led light on the front of the Sensatec controller
 - If flashing red, the battery requires replacement
 - If rapidly flashing green, the controller is alarming (proceed to next step)
3. Check the bed pad for the following:
 - Proper position on resident's bed (place under buttocks and lower back)
 - Expiry date (replace if expired)
 - Inspect bed pad (if folded/creased, replace pad)
 - Check for excessive weight on bed pad (multiple catch pads)
 - Make sure controller is attached to the bed using the supplied strap

If controller continues to alarm after confirming the above steps, remove controller from residents room and replace with another unit supplied from spares (check with supervisor how to obtain spare).

