Troubleshooting Series

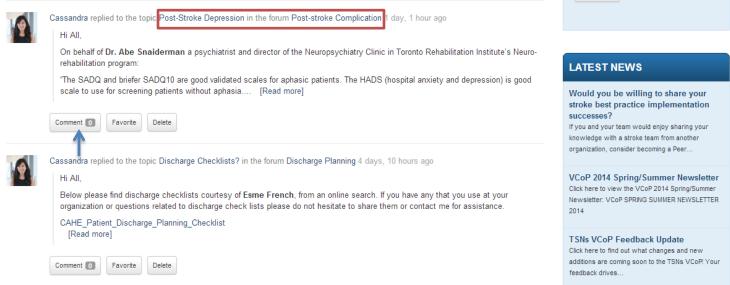
Post 1: Restriction on Posting Replies

Recently we encountered a question regarding posting replies on the discussion forums. A member had posted a reply to a topic; however, it was not appearing in the discussion forums. After further investigation it appears that commenting on a post is not equivalent to replying to a post. Commenting on a post will only appear temporarily in the Activity tab of the site and will only notify the user whose post you are commenting on. Meanwhile, replying to a post is visible in the Discussion Forums to all members. As well all users in the forum who've subscribed to receive updates will be notified that there is a new post. For more information on how to post a reply please see below:

Restriction

To post a reply in the discussion forum you cannot comment on a post in the Activity tab. In the menu bar on the Activity tab:





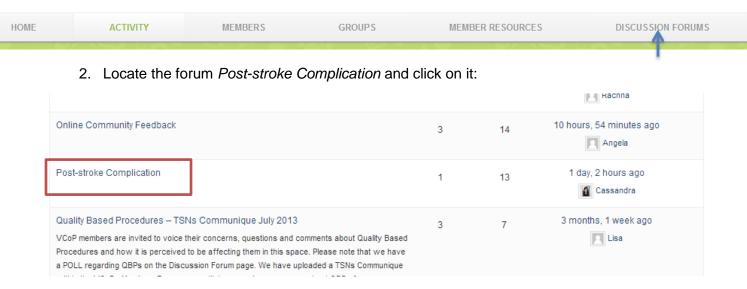
On the Activity tab there is the option to comment on my post, however, this this reply will not appear in the discussion forum. In this example in the topic *Post-Stroke Depression* on the forum *Post-stroke Complication*, any "comments" on my post will not be visible.

Instead there are two ways to reply to my post.

Option 1

This option is longer than Option 2 but these are also the steps for creating a new post.

1. Click on Discussion Forums:



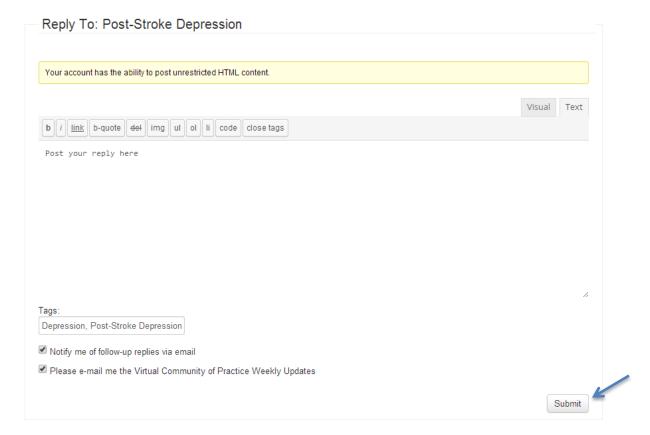
3. Locate the topic Post-Stroke Depression and click on it:

Post-stroke Complication

Toronto Stroke Networks Virtual Community of Practice > Forums > Post-stroke ComplicationSubscribe

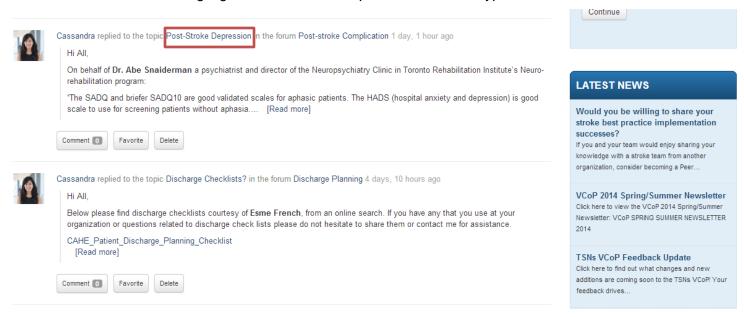


4. Scroll to the bottom of the page. Type in your reply in the empty box. Upon completion click submit. Your reply should appear below the latest post in the discussion forum.



Option 2

1. Click the blue-highlighted Post-Stroke Depression as it is a hyperlink to the forum.



2. Follow Step 4 from **Option 1** to post a reply.