How to Use the Recruiting Website



External Civilian Applicant User Guide

How to Use the Recruiting Website

Overview

Introduction

This document contains the procedures on how to use the Recruiting website as an External Civilian Applicant.

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Registering as a New External Civilian Applicant

Purpose

The purpose of this section is to provide the steps to successfully register as a New External Civilian Applicant.

Navigation

Civilian Careers home page > click on the "click here to Register" link

Quick Reference Procedure Follow these steps to register as a New External Civilian Applicant.

Step	Action
1	Click on the click here to Register link.
2	Enter your registration information in the following fields:
	• User Name
	• Password
	Confirm Password
3	Click on the Register button to complete your registration.

Detailed Procedure The following pages provide the detailed procedure for registering as a New External Civilian Applicant.

Step 1 Click on the <u>click here to Register</u> link.

Civilian Careers



Are you looking for a rewarding and challenging career serving your Community? Peel Regional Police is an Equal Opportunity Employer, seeking applicants who reflect the diversity of our Community.

Over one third of our police service is comprised of Civilian members. The contribution made by our civilian support staff is vital to the Service's mandate of providing the citizens of Brampton and Mississauga with the highest quality of policing in the most efficient and effective manner.



Registering as a New External Civilian Applicant, Continued

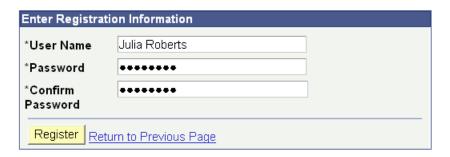
Step 2 Enter your registration information in the following fields:

- User Name
- Password
- Confirm Password

Identification

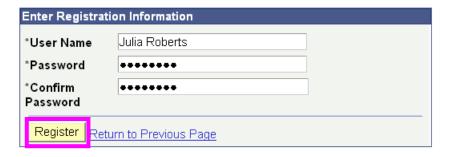
When you apply for the first time, you will need to provide a user name and password so that you can sign in at a future date as a returning applicant to view the status of your application.

Please enter your user name and your password, then confirm your password and click "Register". If you have already registered, please click the "Return to Previous Page" link.



NOTE: Record your **User Name** and **Password** in a location where you can easily reference it, should you require logging into this web site at a future date.

Step 3 Click on the **Register** button to complete your registration.



End of Procedure

Viewing the Posting Details

Purpose

The purpose of this section is to provide the steps to successfully view the posting details of an External Civilian job opening.

Navigation

Civilian Careers home page > Log in > Current Postings section

Quick Reference Procedure

Follow these steps to view the posting details of an External Civilian job opening.

Step		Action	
1	Go to the Current Postings section in the Careers Home Welcome		
	page.		
2	Click on the Posting Title lin	nk for the job posting for which you are	
	interested in.		
	Result: the posting details di	splays.	
3	Use the scroll bar to the right	t of your screen to scroll down and	
	review the posting details.		
4	If you click on the	then	
	Apply Now button to apply for the job opening,	reference <i>Step 4</i> in the <i>Completing</i> and <i>Submitting Your Application</i> section of this document for steps on how to complete your online application.	
	Return to Previous Page link to return to the Careers Home Welcome page,	reference Step 1 in the Completing and Submitting Your Application section of this document for steps on how to select and apply to a job opening.	

Detailed Procedure

The following pages provide the detailed procedure for viewing the posting details of an External Civilian job opening.

Viewing the Posting Details, Continued

Step 1 Go to the **Current Postings** section in the **Careers Home Welcome** page.

Careers Home Welcome Use the links below to review and/or update information that you provided as part of the application process. Basic Job Search My Career Tools Keywords: 0 Applications My Profile Posted: Last Week Search Advanced SearchSearch Tips

Cui	Current Postings (use next/previous to view additional postings)			
			•	First Previous Next Last Last
	Opened	Posting Title	Job ID	<u>Department</u>
	08/14/2009	Future Opportunity- PoliceSuprt	300336	HR Administration
	10/02/2008	Future Opportunity - IT	300126	HR Administration
		Future Opportunity - HR	300123	HR Administration
	10/02/2008	Future Opportunity- Management	300127	HR Administration
	10/02/2008	Future Opportunity-Public Rel	300128	HR Administration

Step 2 Click on the **Posting Title** link for the job posting for which you are interested in.



Result: the posting details displays.

Viewing the Posting Details, Continued

Step 3 Use the scroll bar to the right of your screen to scroll down and review the posting details.



Step 4





External Job Vacancy

If you click on the	then
Apply Now button to apply for the job opening,	reference <i>Step 4</i> in the <i>Completing and Submitting Your Application</i> section of this document for steps on how to complete your online application.
Return to Previous Page link to return to the Careers Home Welcome page,	reference <i>Step 1</i> in the <i>Completing and Submitting Your Application</i> section of this document for steps on how to select and apply to a job opening.

End of Procedure

Completing and Submitting Your Application

Purpose

The purpose of this section is to provide the steps to successfully complete and submit your online application to an External Civilian job opening.

Navigation

Civilian Careers home page > Log in > Current Postings section

Quick Reference Procedure

Follow these steps to complete and submit your online application to an External Civilian job opening.

Step	Action	
1	Go to the Current Postings section.	
2	Select the checkbox for the posting for which you want to apply.	
	Result: the Apply Now button will no longer be grayed out.	
3	Click on the Apply Now button.	
	Result: the My Profile page displays.	
	How to Complete the My Profile page	
4	Use the scroll bar to the right of your screen to scroll down and	
	complete the following fields:	
	• First Name	
	• Last Name	
	• Country	
	• Unit/Street	
	• City	
	• Province	
	• Postal	
	Prime Email Type	
	Email Address	
	Prime Phone Type	
	Phone Number	
	• SIN Identifier	
5	Click on the Save button.	
	Result: the Application Questionnaire page displays.	
How to Complete the Application Questionnaire page		
6	Complete the Application Questionnaire page by selecting the	
	applicable answer.	
7	Click on the Save as Draft button to ensure your answers are	
	saved.	

Quick Reference Procedure (continued)

Step	Action
8 Click on the Next link to continue.	
	Result: the Resume Cover Letter page displays.
	How to Complete the Resume Cover Letter page
9	Complete the Resume Cover Letter page by either typing in the text box or by copying and pasting from a Word document.
10	To perform a spell check, click on the book icon located near the top right corner of the Resume Cover Letter text box.
11	Click on the Save as Draft button to ensure your cover letter is saved.
12	Click on the Next link to continue.
	Result: the My Resume page displays.
	How to Complete the My Resume page
13	Use the scroll bar to the right of your screen to scroll down and complete the applicable sections in the My Resume page.
	How to Complete the My Preferences section
14	Provide your <i>job preference</i> by using the drop down arrow to select the applicable option for the following fields: • Regular/Temporary • Full/Part Time • Available for Shifts
	How to Complete the My Work Experience section
15	Click on the Add Work Experience link to add your work history. Result: the Add Employment History page displays.
16	Enter your employment details in the Add Employment History
	page: • Start Date • Employer • Job Title
17	Enter the End Date (if applicable).
18	List your Responsibilities/Job Description by either typing in the text box or by copying and pasting from a Word document.
19	To perform a spell check, click on the book icon located near the top right corner of the Responsibilities/Job Description text box.
20	Click on the Save & Add More button to add more work history.
21	Click on the Save & Return button to go back to the My Resume page. <i>Result:</i> your employment details will default into the <i>My Work Experience</i> section.

Quick Reference Procedure (continued)

Step	Action	
22	Click on the Save as Draft button to ensure your work history is	
	saved.	
	How to Complete the My Education section	
23	Select your <i>Highest Education Level</i> from the drop down arrow.	
24	To provide university or college information, click on the Add	
	Post-Secondary Education History link.	
	Result: the Add Post-Secondary Education page displays.	
25	Enter your <i>education details</i> by completing the following fields:	
	• Country	
	• Province	
	• Institution	
	• Major	
	Education Level	
26	Click on the Save & Add More button to add more education	
	details.	
27	Click on the Save & Return button to go back to the My Resume	
	page.	
	Result: your education details will default into the <i>My Education</i>	
28	Section.	
28	Click on the Save as Draft button to ensure your education details are saved.	
	How to Complete the My Training section	
29	Click on the Add Job Training link to add training course you	
29	completed or are currently taking.	
	Result: the Add Job Training page displays.	
30	Enter your <i>job training details</i> by completing the following fields:	
	• Course Title	
	• Institution	
	Course Start Date	
	• Course End Date	
31	Click on the calendar icon to enter the dates for the following	
	fields:	
	Course Start Date	
	Course End Date	
	Result: an online calendar displays.	

Quick Reference Procedure (continued)

Step	Action	
32	Select the following information from the online calendar:	
	• applicable month	
	• applicable year	
	• date associated with the month and year	
	Result: The date selected will default into the applicable date	
	field.	
33	Click on the Save & Add More button to add more job training	
	details.	
34	Click on the Save & Return button to go back to the My Resume page.	
	Result: your job training details will default into the <i>My Training</i> section.	
35	Click on the Save as Draft button to ensure your job training	
33	details are saved.	
	How to Complete the My Licenses and Certificates section	
36	Click on the Add Licenses and Certificates link to enter the	
	licenses and/or certificates you have or are currently in the process	
	of acquiring.	
	Result: the Add License or Certificates page displays.	
37	Enter your <i>license and/or certificate details</i> by completing the	
	following fields:	
	• License/Certificate	
	• Issued By	
	License/Certification Number	
	• Date Issued	
38	Click on the calendar icon to enter the date for the Date Issued field.	
	Result: an online calendar displays.	
39	Select the <i>issue date</i> of the license and/or certificate from the	
	online calendar:	
	• applicable month	
	• applicable year	
	• date associated with the month and year	
40	Result: The date selected will default into the Date Issued field.	
40	Click on the Save & Add More button to add another license	
4.1	and/or certificate.	
41	Click on the Save & Return button to go back to the My Resume page.	
	Result: your license and/or certificate details will default into the My Licenses and Certificates section.	
42	Click on the Save as Draft button to ensure your license and/or	
.2	certificate details are saved.	

Quick Reference Procedure (continued)

Step	Action		
	How to Complete the My Languages section		
43	Click on the Add Languages link to provide your language		
	details.		
	Result: the Add Language page displays.		
44	Enter your <i>language details</i> by using the drop down arrow to		
	select the most suitable option for the following fields:		
	• Language		
	Speaking Proficiency		
	• Reading Proficiency		
	Writing Proficiency		
45	Click on the Save & Add More button to add more language		
	details.		
46	Click on the Save & Return button to go back to the My Resume		
	page.		
	Result: your language details will default into the My Languages		
	section.		
47	Click on the Save as Draft button to ensure your language details		
	are saved.		
	How to Complete the My Skills section		
48	Provide a <i>proficiency level</i> for each skill listed by using the drop		
	down arrow to select the most suitable option.		
49	Click on the Save as Draft button to ensure your proficiency		
	levels for each skill listed are saved.		
	How to Complete the My Referrals section		
50	Enter your <i>referral details</i> by using the drop down arrow to select		
	the applicable option for the following fields:		
How did you find out about the job? Call Course.			
	• Sub Source		
	• Specific Referral Source (type in additional referral details, if		
	required)		
51	If an <i>employee</i> at Peel Regional Police referred you to this job		
	opening then enter his or her name in the Referral Name field.		
52	Indicate whether you are a former employee by selecting <i>Yes</i> or		
	No.		
	Result: if you select Yes , the Last Date of Employment field		
<i>50</i>	displays.		
53	Click on the calendar icon to enter the date for the Last Date of		
	Employment field.		
	Result: an online calendar displays.		

Quick Reference Procedure (continued)

Step	Action	
54	Select the last date of employment at Peel	Regional Police from
	the online calendar:	
	• applicable month	
	• applicable year	
	• date associated with the month and year	•
	Result: The date selected will default into	the Last Date of
	Employment field.	
55	Click on the Save as Draft button to ensu	re your referral details
	are saved.	
56	Click on the Next link to continue.	
	How to Complete the Additional Resume In	
57	Complete the Additional Resume Inform	
	typing in the text box or by copying and p	asting from a Word
50	document.	1 1 1 1 1
58	To perform a spell check, click on the boo	
50	top right corner of the Additional Resum	
59	Click on the Save as Draft button to ensu information provided is saved.	re your additional
60	Click on the Next link to continue.	
00	Result: the My Resume Preview page dis	enlave
	How to Review the My Resume Prev	
61	Use the scroll bar to the right of your screen	
01	information in the My Resume Preview p	
62	Review <i>all</i> information entered in your on	
	Review an information entered in your online application.	
	If a section is not complete, you can	Or, you can
	go back and correct it by	
	clicking on any of the following links:	click on the Next and
	• Cover Letter (OPTIONAL)	Previous links to go
	• My Resume	back and make
	• Additional Info (OTPIONAL)	changes to your
		online application.
63	Click on the Preview link to go back to the	e My Resume Preview
	page and review the changes you made.	
64	Click on the Save as Draft button to ensu	re the changes you made
	are saved.	
65	Click on the Submit button to submit you	
	Result: the Submit Confirmation page d	isplays.

Quick Reference Procedure (continued)

Step	Action
	How to Complete the Submit Confirmation page
66	Confirm you have provided all relevant information pertaining to the job opening by reviewing the <i>Resume Validation Results</i> in the Submit Confirmation page.
67	 If you need make a change: Click on the View Full Resume Preview link to go back to the My Resume Preview page. Repeat steps 61 to 64.
68	The <i>Verification Step</i> in the Submit Confirmation page validates that you reviewed your online application, are satisfied with the completeness of it, and are ready to submit your application. Select the checkbox "I have verified the completeness and accuracy of My Resume".
69	Click on the Submit button to continue. *Result: the Equal Opportunity Survey Invitation displays.
	How to Complete the Equal Opportunity Survey Invitation
70	The Equal Opportunity Survey Invitation defaults to the "I wish to participate" option.
	Select the answer that applies to you.
71	If you previously participated in this survey, then select the option "I wish to decline".
72	Review the <i>Terms and Agreement</i> section. To confirm your agreement to these terms and agreement, select the option " <i>I agree to these terms</i> ".
	How to Submit Your Online Application
73	Click on the Submit button. Result: the My Applications page displays.
	How to Confirm the Status of Your Online Application
74	Confirm that the <i>status</i> of your application submitted is "Application Received".
75	Confirm that you received an <i>email</i> in your Inbox stating " <i>Your online application has been successfully submitted</i> ".

Detailed Procedure

The following pages provide the detailed procedure for completing and submitting your online application to an External Civilian job opening, and include pictures of the Online Application.

Step 1 Go to the **Current Postings** section.

Careers Home

Welcome

Use the links below to review and/or update information that you provided as part of the application process.





Step 2 Select the checkbox for the posting for which you want to apply.



Result: the **Apply Now** button will no longer be grayed out.

Step 3 Click on the Apply Now button.



Result: the My Profile page displays.

Step 4 Use the scroll bar to the right of your screen to scroll down and complete the following fields:

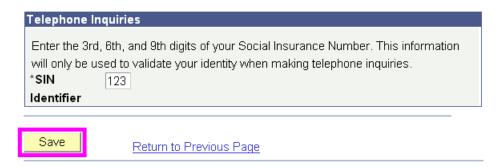
- First Name
- Last Name
- Country
- Unit/Street
- City
- Province
- Postal
- Prime Email Type
- Email Address
- Prime Phone Type
- Phone Number
- SIN Identifier



NOTE: there is an *asterisk* beside each field that is required.

You are only required to enter this information once. The next time you apply online this information will be included in your application and you will only be required to change it if necessary.

Step 5 Click on the Save button.



Result: the **Application Questionnaire** page displays.

Step 6 Complete the **Application Questionnaire** page by selecting the applicable answer.

Application

Application Save as DRAF Submit Cancel Careers Home Next

Application Questionnaire Cover Letter (OPTIONAL) My Resume Additional Info (OPTIONAL) Preview

Application Questionnaire

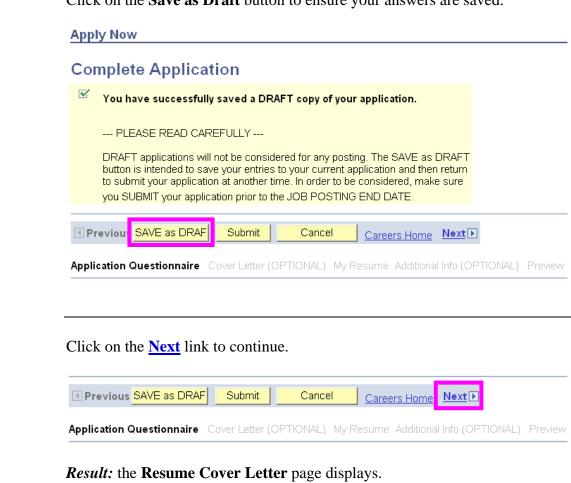
I am at least 18 years of age.

No
Yes

Yes

Yes

Step 7 Click on the Save as Draft button to ensure your answers are saved.



Continued on next page

Step 8

Step 9 Complete the **Resume Cover Letter** page by either typing in the text box or by copying and pasting from a Word document.



NOTE: bullets/symbols used in a Word document appear as question marks when text is copied and pasted. You are able to edit the question marks and replace them with dashes for the bulleted text.

You are only required to enter this information once. The next time you apply online this information will be included in your application and you will only be required to change it if necessary.

Step 10 To perform a spell check, click on the book icon located near the top right corner of the **Resume Cover Letter** text box.



Step 11 Click on the Save as Draft button to ensure your cover letter is saved.

Step 12 Click on the **Next** link to continue.



Result: the My Resume page displays.

Step 13 Use the scroll bar to the right of your screen to scroll down and complete the applicable sections in the **My Resume** page.



Step 14

Provide your *job preference* by using the drop down arrow to select the applicable option for the following fields:

- Regular/Temporary
- Full/Part Time
- Available for Shifts



Step 15 Click on the **Add Work Experience** link to add your work history.

Provide all work experience (including experience with Peel Regional Police) that you believe is relevant to the position for which you are applying.



Result: the **Add Employment History** page displays.

Step 16 Enter your employment details in the Add Employment History page:

- Start Date
- Employer
- Job Title

Add New Application **Add Employment History** Save & Return Save & Add More Cancel Return to Previous Page **Enter Employment Details** 05/30/2001 *Start Date: End Date: (Note: leave blank if currently employed.) OPP *Employer: *Job Title: Communication Responsibilities I Job Description:

Step 17 Enter the End Date (if applicable).



Step 18 List your **Responsibilities/Job Description** by either typing in the text box or by copying and pasting from a Word document.

Enter Employment Details			
*Start Date:	05/30/2001 19 (Material and March 19	accompatible and all and A	
End Date:		currently employed.)	
*Employer:	OPP		
*Job Title:	Communication		
	- Police support for 911 calls. - Determine severity of calls and re	edirect accordingly.	

NOTE: bullets/symbols used in a Word document appear as question marks when text is copied and pasted. You are able to edit the question marks and replace them with dashes for the bulleted text.

Step 19 To perform a spell check, click on the book icon located near the top right corner of the **Responsibilities/Job Description** text box.

Enter Employment	Details	
*Start Date:	05/30/200 (5) (Note: leave blank if	currently employed.)
*Employer:	OPP	currently employed.)
*Job Title:	Communication	
	- Police support for 911 calls Determine severity of calls and redirect accordingly.	

Step 20 Click on the Save & Add More button to add more work history.

Add New Application					
Add Employment History					
Add Employment metery					
Save & Return Save & Add More	Cancel Return to Previous Page				

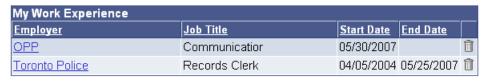
Step 21 Click on the Save & Return button to go back to the My Resume page.



Result: your employment details will default into the *My Work Experience* section.

NOTE: you are only required to enter your employment details once. The next time you apply online this information will be included in your application and you will only be required to change it if necessary.

Provide all work experience (including experience with Peel Regional Police) that you believe is relevant to the position for which you are applying.



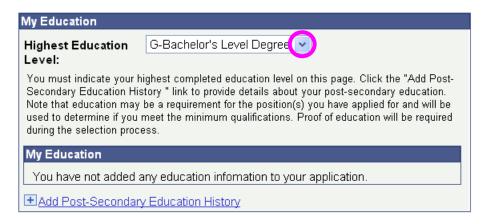
Step 22 Click on the Save as Draft button to ensure your work history is saved.

Apply Now

Complete Application



Step 23 Select your *Highest Education Level* from the drop down arrow.



Step 24 To provide university or college information, click on the <u>Add Post-Secondary Education History</u> link.



Result: the **Add Post-Secondary Education** page displays.

Step 25 Enter your *education details* by completing the following fields:

- Country
- Province
- Institution
- Major
- Education Level

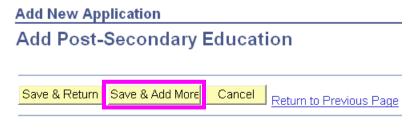
Add New Application

Add Post-Secondary Education

Save & Return	Save & Add More Cancel	Return to Previous Page		
Enter Post-Se	condary Education Details			
Country	Canada	v		
Province:	Ontario	~		
Use the Other fields to provide details of your education Major or Institution, if they are not in the lists provided.				
*Institution:	York University			
*Major:	Mass Communications			
*Education	Bachelor of Arts	~		
Level: Average Grade:	Graduated			

NOTE: there is an *asterisk* is beside each field that is required.

Step 26 Click on the Save & Add More button to add more education details.

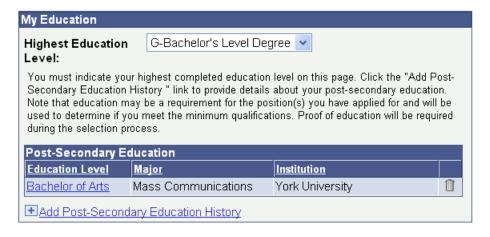


Step 27 Click on the Save & Return button to go back to the My Resume page.



Result: your education details will default into the My Education section.

NOTE: you are only required to enter your education details once. The next time you apply online this information will be included in your application and you will only be required to change it if necessary.



Step 28 Click on the Save as Draft button to ensure your education details are saved.



Step 29 Click on the <u>Add Job Training</u> link to add training course you completed or are currently taking.

Provide details on any training courses you have taken that you believe is relevant to the position for which you are applying.



Result: the **Add Job Training page** displays.

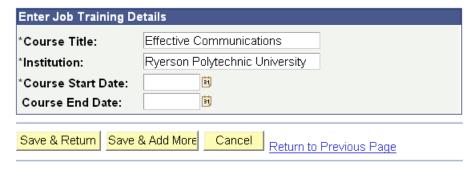
Step 30

Enter your *job training details* by completing the following fields:

- Course Title
- Institution
- Course Start Date
- Course End Date

Add New Application

Add Job Training



NOTE: there is an *asterisk* is beside each field that is required.

Step 31

Click on the calendar icon to enter the dates for the following fields:

- Course Start Date
- Course End Date



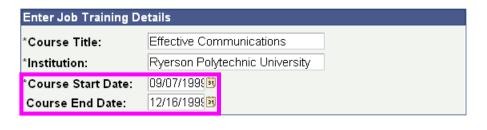
Result: an online calendar displays.

Step 32 Select the following information from the online calendar:

- applicable month
- applicable year
- date associated with the month and year



Result: The date selected will default into the applicable date field.



Step 33 Click on the Save & Add More button to add more job training details.



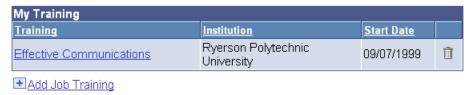
Step 34 Click on the Save & Return button to go back to the My Resume page.



Result: your job training details will default into the My Training section.

NOTE: you are only required to enter your job training details once. The next time you apply online this information will be included in your application and you will only be required to change it if necessary.

Provide details on any training courses you have taken that you believe is relevant to the position for which you are applying.



Step 35 Click on the Save as Draft button to ensure your job training details are saved.

Apply Now

Complete Application



Step 36 Click on the <u>Add Licenses and Certificates</u> link to enter the licenses and/or certificates you have or are currently in the process of acquiring.

Click the "Add Licenses and Certifications" link to enter any licenses or certifications relevant to the job posting(s) for which you are applying. Please note that you will be requested to provide proof of Licenses and Certifications during the hiring process.



Result: the **Add License or Certificates** page displays.

Step 37 Enter your *license and/or certificate details* by completing the following fields:

- License/Certificate
- Issued By
- License/Certification Number
- Date Issued

Add New Application

Add License or Certificates



NOTE: there is an *asterisk* is beside each field that is required.

Step 38 Click on the calendar icon to enter the date for the **Date Issued** field.

License or Certificate Details		
*License/Certificate	CPR - All Levels	
Issued By:	Ontario Health & Safety	
License/Certification Number:	CPR24680	
Date Issued:	[3]	

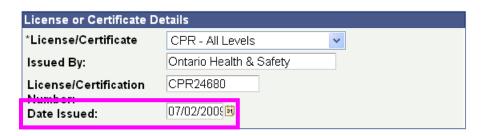
Result: an online calendar displays.

Step 39 Select the *issue date* of the license and/or certificate from the online calendar:

- applicable month
- applicable year
- date associated with the month and year



Result: The date selected will default into the Date Issued field.



Step 40 Click on the Save & Add More button to add another license and/or certificate.



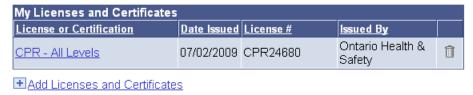
Step 41 Click on the Save & Return button to go back to the My Resume page.



Result: your license and/or certificate details will default into the *My Licenses* and *Certificates* section.

NOTE: you are only required to enter your license and/or certificate details once. The next time you apply online this information will be included in your application and you will only be required to change it if necessary.

Click the "Add Licenses and Certifications" link to enter any licenses or certifications relevant to the job posting(s) for which you are applying. Please note that you will be requested to provide proof of Licenses and Certifications during the hiring process.



Step 42 Click on the Save as Draft button to ensure your license and/or certificate details are saved.

Apply Now

Complete Application



Step 43 Click on the Add Languages link to provide your language details.

Click the "Add Languages" link to list your language skills. Please note that if you are hired and you have identified yourself as proficient in a language, you may be asked to provide translation services within the Peel Regional Police Service.



Result: the **Add Language** page displays.

Step 44

Enter your *language details* by using the drop down arrow to select the most suitable option for the following fields:

- Language
- Speaking Proficiency
- Reading Proficiency
- Writing Proficiency

Add New Application

Add Language



Step 45 Click on the Save & Add More button to add more language details.



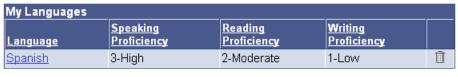
Step 46 Click on the Save & Return button to go back to the My Resume page.



Result: your language details will default into the My Languages section.

NOTE: you are only required to enter your language details once. The next time you apply online this information will be included in your application and you will only be required to change it if necessary.

Click the "Add Languages" link to list your language skills. Please note that if you are hired and you have identified yourself as proficient in a language, you may be asked to provide translation services within the Peel Regional Police Service.



Step 47 Click on the Save as Draft button to ensure your language details are saved.

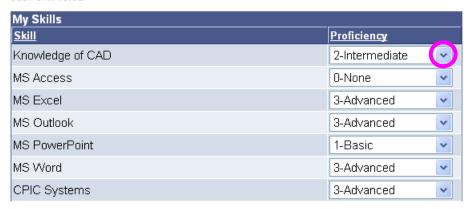
Apply Now

Complete Application



Step 48 Provide a *proficiency level* for each skill listed by using the drop down arrow to select the most suitable option.

The following skill(s) may be relevant to the job(s) for which you are applying. Please indicate your proficiency level for each skill listed below. A proficiency rating selection must be made for each skill listed.



Step 49 Click on the Save as Draft button to ensure your proficiency levels for each skill listed are saved.

Apply Now

Complete Application



Step 50

Enter your *referral details* by using the drop down arrow to select the applicable option for the following fields:

- How did you find out about the job?
- Sub Source
- Specific Referral Source (type in additional referral details, if required)



Step 51 If an *employee* at Peel Regional Police referred you to this job opening then enter his or her name in the **Referral Name** field.



Step 52 Indicate whether you are a former employee by selecting *Yes* or *No*.

Are you a former ○ Yes ⊙ No employee?	
---------------------------------------	--

Result: if you select **Yes**, the **Last Date of Employment** field displays.

Step 53 Click on the calendar icon to enter the date for the **Last Date of Employment** field.



Result: an online calendar displays.

- Step 54 Select the *last date of employment* at Peel Regional Police from the online calendar:
 - applicable month
 - applicable year
 - date associated with the month and year



Result: The date selected will default into the **Last Date of Employment** field.



Step 55 Click on the **Save as Draft** button to ensure your referral details are saved. **Apply Now** Complete Application You have successfully saved a DRAFT copy of your application. --- PLEASE READ CAREFULLY ---DRAFT applications will not be considered for any posting. The SAVE as DRAFT button is intended to save your entries to your current application and then return to submit your application at another time. In order to be considered, make sure you SUBMIT your application prior to the JOB POSTING END DATE. ■ Previous SAVE as DRAF Submit Cancel Careers Home Next ▶ Step 56 Click on the **Next** link to continue.

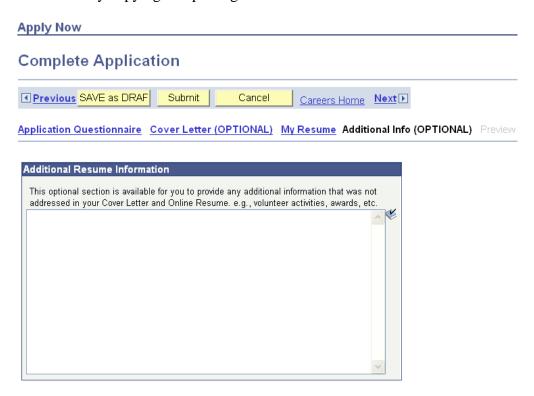
Complete Application

Apply Now

Application Questionnaire Cover Letter (OPTIONAL) My Resume Additional Info (OPTIONAL) Preview

Result: the **Additional Resume Information** page displays.

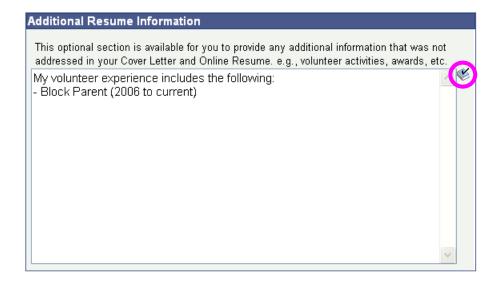
Step 57 Complete the **Additional Resume Information** page by either typing in the text box or by copying and pasting from a Word document.



NOTE: bullets/symbols used in a Word document appear as question marks when text is copied and pasted. You are able to edit the question marks and replace them with dashes for the bulleted text.

You are only required to enter this information once. The next time you apply online this information will be included in your application and you will only be required to change it if necessary.

Step 58 To perform a spell check, click on the book icon located near the top right corner of the **Additional Resume Information** text box.



Step 59 Click on the Save as Draft button to ensure your additional information provided is saved.

Apply Now

Complete Application



Step 60 Click on the **Next** link to continue.

Apply Now

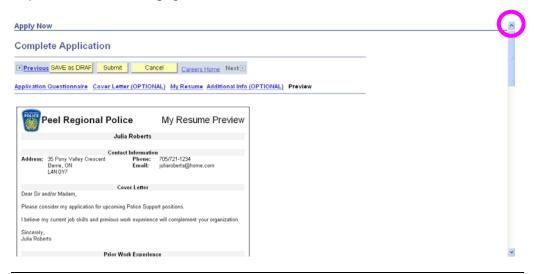
Complete Application

Previous SAVE as DRAF Submit Cancel Careers Home Next

Application Questionnaire Cover Letter (OPTIONAL) My Resume Additional Info (OPTIONAL) Preview

Result: the My Resume Preview page displays.

Step 61 Use the scroll bar to the right of your screen to review the information in the My Resume Preview page.



Step 62 Review *all* information entered in your online application.

If a section is not complete, you can go	Or, you can	
back and correct it by		
clicking on any of the following links:	click on the Next and Previous	
• Cover Letter (OPTIONAL)	links to go back and make	
• My Resume	changes to your online	
Additional Info (OPTIONAL)	application.	

NOTE: you are able to print your **Resume Preview** page and review it on hard copy by selecting: File > Print > in your Internet browser.

Step 63 Click on the <u>Preview</u> link to go back to the **My Resume Preview** page and review the changes you made.

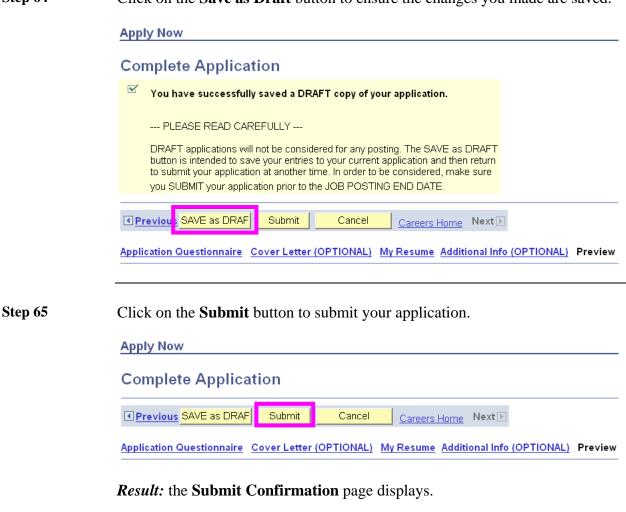
Apply Now

Complete Application

Previous SAVE as DRAF Submit Cancel Careers Home Next

Application Questionnaire Cover Letter (OPTIONAL) My Resume Additional Info (OPTIONAL) Preview

Step 64 Click on the Save as Draft button to ensure the changes you made are saved.

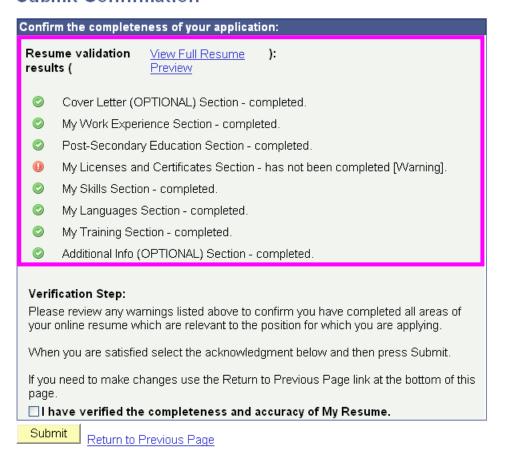


Step 66

Confirm you have provided all relevant information pertaining to the job opening by reviewing the *Resume Validation Results* in the **Submit Confirmation** page.

Apply Now

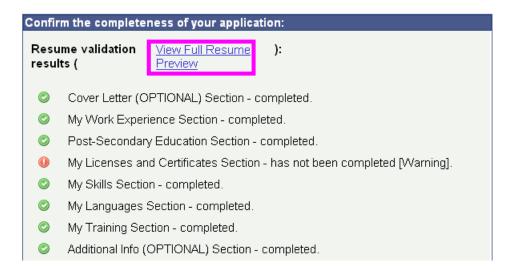
Submit Confirmation



Step 67

If you need make a change:

- Click on the <u>View Full Resume Preview</u> link to go back to the **My** Resume Preview page.
- Repeat steps 61 to 64.



Step 68

The *Verification Step* in the **Submit Confirmation** page validates that you reviewed your online application, are satisfied with the completeness of it, and are ready to submit your application.

Select the checkbox "I have verified the completeness and accuracy of My Resume".

Verification Step:

Please review any warnings listed above to confirm you have completed all areas of your online resume which are relevant to the position for which you are applying.

When you are satisfied select the acknowledgment below and then press Submit.

If you need to make changes use the Return to Previous Page link at the bottom of this page.

☑ have verified the completeness and accuracy of My Resume.

Submit

Return to Previous Page

Step 69 Click on the **Submit** button to continue.

Verification Step:

Please review any warnings listed above to confirm you have completed all areas of your online resume which are relevant to the position for which you are applying.

When you are satisfied select the acknowledgment below and then press Submit.

If you need to make changes use the Return to Previous Page link at the bottom of this page.

✓ I have verified the completeness and accuracy of My Resume.

Submit

Return to Previous Page

Result: the Equal Opportunity Survey Invitation displays.

Step 70 The Equal Opportunity Survey Invitation defaults to the "*I wish to participate*" option.

Select the answers that apply to you.



Step 71 If you previously participated in this survey, then select the option "*I wish to decline*".

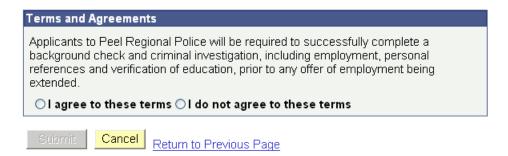
Equal Opportunity Survey Invitation

At Peel Regional Police we value diversity because we understand the strengths that diversity of thought, perspective, experience, and talent bring to the achievement of our mission. It is important to us that our work environment is free of discrimination and that our processes and practices are free of bias and systemic barriers. To accomplish this it is important that we understand and can monitor, the changing demographics of our workforce and applicants for employment. All applicants are therefore asked to participate in this self-identification survey to provide us with an accurate information base. Completion of this survey is voluntary.

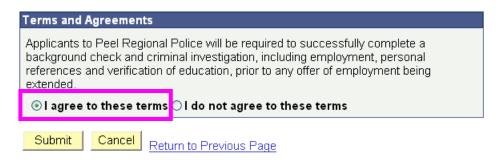
The information collected is recorded confidentially and is used solely for diversity planning and reporting. Access to the information is restricted to those individuals with this responsibility. All reporting is done in aggregate ensuring that the identities of individuals are not compromised. By filling out this survey, you are granting us the right to utilize the information for the above noted purpose. Any questions concerning this form should be directed to the Manager of Corporate Recruiting and Development, Human Resources or to the Director of Human Resources.

O I wish to participate 💿 I wish to decline

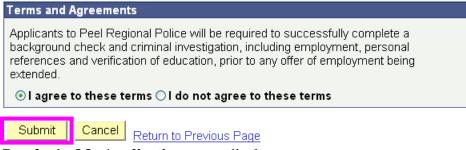
Step 72 Review the *Terms and Agreement* section.



To confirm your agreement to these terms and agreement, select the option "I agree to these terms".



Step 73 Click on the **Submit** button.



Result: the My Applications page displays.

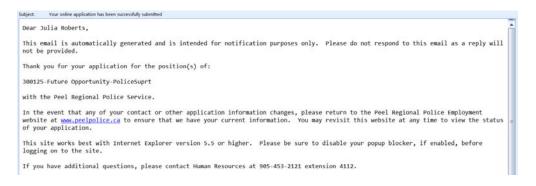
Step 74 Confirm that the *status* of your application submitted is "*Application Received*".

My Applications

You have successfully submitted your job application.



Step 75 Confirm that you received an *email* in your Inbox stating "Your online application has been successfully submitted".



End of Procedure

Logging in as a Returning External Civilian Applicant

Purpose

The purpose of this section is to provide the steps to successfully log in as a Returning External Civilian Applicant.

Quick Reference Procedure

Follow these steps to log in as a Returning External Civilian Applicant.

Step	Action	
1	Go to the Login section of the Civilian Careers home page.	
2	Enter your login details in the following fields:	
	• User Name	
	• Password	
3	Click on the Login button.	
	Result: the Careers Welcome page displays.	

Detailed Procedure

The following pages provide the detailed procedure for logging in as a Returning External Civilian Applicant, and include pictures of the Online Application.

Step 1 Go to the **Login** section of the **Civilian Careers** home page.

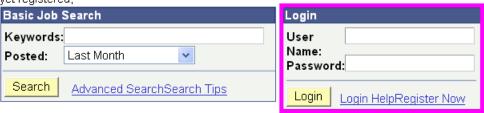
Civilian Careers



Are you looking for a rewarding and challenging career serving your Community?

Over one third of our police service is comprised of Civilian members. The contribution made by our civilian support staff is vital to the Service's mandate of providing the citizens of Brampton and Mississauga with the highest quality of policing in the most efficient and effective manner.

Enter your user name and password to login. If you have not ______click here to Register. yet registered,



Logging in as a Returning External Civilian Applicant, Continued

Step 2 Enter your **login** details in the following fields:

- User Name
- Password

Enter your user name and password to login. If you have not yet registered,

Basic Job Search

Keywords:

Posted: Last Month

Search Advanced SearchSearch Tips

Click here to Register.

Login

User Julia Roberts

Name:
Password:

Password:

Login Login HelpRegister Now

Step 3 Click on the **Login** button.

Enter your user name and password to login. If you have not click here to Register. yet registered, Basic Job Search Login Keywords: User Julia Roberts Name: Posted: Last Month Password: Search Advanced SearchSearch Tips Login Login HelpRegister Now

Result: the Careers Welcome page displays.

End of Procedure

Updating the My Profile page

Purpose

The purpose of this section is to provide the steps for updating the My Profile page.

Quick Reference Procedure

Follow these steps to update the My Profile page.

Step	Action		
1	Click on the My Profile link in the Careers Home Welcome		
	page.		
	Result: the My Profile page displays.		
2	The My Profile page contains your <i>contact</i> information.		
	Use the scroll bar to the right of your screen to scroll down and		
	make any necessary changes to your contact information.		
3	Click on the Save button.		
	Result:		
	• You will receive an email in your Inbox stating you updated		
	your contact information.		
	• The Careers Home Welcome page displays.		
4	From the Careers Home Welcome page, you are able to perform		
	the following actions:		
	• Re-apply to the same job opening to provide additional		
	information not previously supplied in your original on-line		
	application.		
	• Apply to a new job opening.		
	• Apply to multiple job openings at once.		

Detailed Procedure

The following pages provide the detailed procedure for updating the My Profile page, and include pictures of the Online Application.

Updating the My Profile page, Continued

Step 1 Click on the **My Profile** link in the **Careers Home Welcome** page.

Careers Home Welcome Julia Use the links below to review and/or update information that you provided as part of the application process. Basic Job Search My Career Tools Keywords: 5 Applications My Profile Posted: Search Advanced SearchSearch Tips Current Postings (use next/previous to view additional postings) ← First ← Previous Next Last → L Opened Posting Title Job ID Department □ 08/14/2009 Future Opportunity-PoliceSuprt HR Administration 300336 ☐ 10/02/2008 Future Opportunity - IT 300126 HR Administration ☐ 10/02/2008 Future Opportunity - HR 300123 HR Administration ☐ 10/02/2008 Future Opportunity-Management 300127 HR Administration □ 10/02/2008 Future Opportunity-Public Rel 300128 HR Administration Select AllDeselect ΑII

Result: the My Profile page displays.

NOTE: reference the *Logging in as a Returning External Civilian Applicant* section of this document for the associated steps.

Updating the My Profile page, Continued

Step 2 The My Profile page contains your *contact* information.

Use the scroll bar to the right of your screen to scroll down and make any necessary changes to your contact information.



Step 3 Click on the Save button.

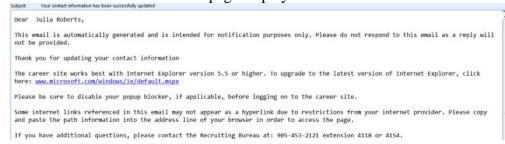
My Profile

You can update your name, address, telephone number(s), email addresses, and SIN identifier here. This information may be used to contact you regarding your application. Changes made to your contact details on this page will be updated on all of the jobs you have applied to.



Result:

- You will receive an email in your Inbox stating you updated your contact information.
- The Careers Home Welcome page displays.



Updating the My Profile page, Continued

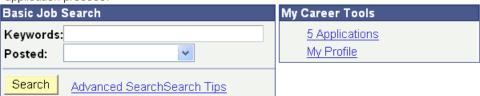
Step 4 From the **Careers Home Welcome** page, you are able to perform the following actions:

- Re-apply to the same job opening to provide additional information not previously supplied in your original on-line application.
- Apply to a new job opening.
- Apply to multiple job openings at once.

Careers Home

Welcome Julia

Use the links below to review and/or update information that you provided as part of the application process.





NOTE: reference the *Completing and Submitting Your Online Application* section of this document for the associated steps.

End of Procedure

Saving a Draft of Your Application

Purpose

The purpose of this section is to explain what the Save as Draft button is used for.

Save as Draft Button

Any time when applying online, you can use the **Save as Draft** button to save a copy of your online application.

Apply Now

Complete Application



NOTE: using the **Save as Draft** button ensures the information you entered for your current application is *saved*, after which you are able to return to your online application to *complete it at a later date*.

Required to Submit Application

You are still required to *submit* your online application (prior to the job posting end date) in order to be considered for the job for which you are applying.

Purpose

The purpose of this section is to provide the steps to complete your online application that was saved as draft.

Quick Reference Procedure

Follow these steps to complete your online application that was saved as draft.

Step	Action		
1	Go to the Civilian Careers home page and log into the Online		
	Application.		
	Result: the Careers Welcome page displays.		
2	Click on the Applications link in the My Career Tools section.		
	Result: the My Career Tools page displays.		
3	Review the <i>status</i> of each application listed:		
	• The status of <i>Application Incomplete</i> identifies that the		
	application was saved as draft.		
	• The status of <i>Application Received</i> identifies that the application		
	was submitted.		
4	Click on the Application link (e.g. job opening title) to open your		
	online application that was saved as draft.		
	Result: the Application Questionnaire page displays.		
5	Complete and submit your online application prior to the job		
	posting end date.		
	Result: after submitting your application, the status will change to		
	Application Received.		

Continued

Detailed Procedure

The following pages provide the detailed procedure for completing your online application that was saved as draft, and include pictures of the Online Application.

Step 1

Go to the Civilian Careers home page and log into the Online Application.

Civilian Careers



Are you looking for a rewarding and challenging career serving your Community?

Over one third of our police service is comprised of Civilian members. The contribution made by our civilian support staff is vital to the Service's mandate of providing the citizens of Brampton and Mississauga with the highest quality of policing in the most efficient and effective manner.

Enter your user name and password to login. If you have not yet registered, click here to Register.



NOTE: reference the *Logging in as a Returning External Civilian Applicant* section of this document for the associated steps.

Result: the Careers Welcome page displays.

Continued

Step 2 Click on the **Applications** link in the **My Career Tools** section.

Careers Home

Welcome Julia

Use the links below to review and/or update information that you provided as part of the application process.





Result: the My Career Tools page displays.

Continued

Step 3 Review the *status* of each application listed:

- The status of *Application Incomplete* identifies that the application was saved as draft.
- The status of *Application Received* identifies that the application was submitted.

My Career Tools

Julia Roberts 35 Pony Valley Crescent Barrie ON L4N 0Y7

Edit Profile



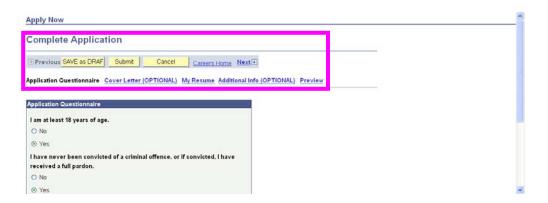
Step 4 Click on the <u>Application</u> link (e.g. job opening title) to open your online application that was saved as draft.



Result: the **Application Questionnaire** page displays.

Continued

Step 5 Complete and submit your online application prior to the job posting end date.



NOTE: reference the *Completing and Submitting Your Online Application* section of this document for the associated steps.

Result: after submitting your application, the status will change to *Application Received*.

My Applications

You have successfully submitted your job application.



End of Procedure

Adding Additional Information to an Application with a Status of Application Received

Purpose

The purpose of this section is to provide the steps to add additional information to an online application with a status of Application Received.

Quick Reference Procedure

Follow these steps to add additional information to your online application with a status of Application Received.

Step	Action		
1	Go to the Civilian Careers home page and log into the Online		
	Application.		
	Result: the Careers Welcome page displays.		
2	To add additional information to an application with a status of		
	Application Received, you must re-apply to that job opening and		
	submit your changes prior to the job posting end date.		
	Result: when re-applying, you will receive a warning message		
	stating that you have already applied to this job opening; do you		
	wish to re-apply?		
3	Click on the OK button to continue, complete the required		
	updates, and then submit your changes prior to the job posting end		
	date.		

Detailed Procedure

The following pages provide the detailed procedure for adding additional information to your online application with a status of Application Received, and include pictures of the Online Application.

Adding Additional Information to an Application with a Status of Application Received, Continued

Step 1 Go to the **Civilian Careers** home page and log into the Online Application.

Civilian Careers



Are you looking for a rewarding and challenging career serving your Community?

Over one third of our police service is comprised of Civilian members. The contribution made by our civilian support staff is vital to the Service's mandate of providing the citizens of Brampton and Mississauga with the highest quality of policing in the most efficient and effective manner.

Enter your user name and password to login. If you have not click here to Register. yet registered, Basic Job Search Login Keywords: User Julia Roberts Name: Posted: Last Month Password: Search Advanced SearchSearch Tips Login Login HelpRegister Now

NOTE: reference the *Logging in as a Returning External Civilian Applicant* section of this document for the associated steps.

Result: the Careers Welcome page displays.

Adding Additional Information to an Application with a Status of Application Received, Continued

Step 2 To *add* additional information to an application with a status of *Application Received*, you must *re-apply* to that job opening and submit your changes prior to the job posting end date.



Result: when re-applying, you will receive a *warning message* stating that you have already applied to this job opening; do you wish to re-apply?

Step 3 Click on the **OK** button to continue, complete the required updates, and then submit your changes prior to the job posting end date.

You have already applied to job number 300123 - Future Opportunity - HR. Would you like to apply again?



NOTE: reference the *Completing and Submitting Your Online Application* section of this document for the associated steps.

End of Procedure

Creating a Saved Search Job Agent

Purpose

The purpose of this section is to provide the steps on how to create your personal saved search job agent.

Once set up is complete, you will be notified by email (by the Online Application) of any current job openings that match your job search criteria.

Quick Reference Procedure

Follow these steps to create your personal job search agent.

Step	Action			
1	Go to the Civilian Careers home page and log into the Online			
	Application.			
	Result: the Careers Welcome page displays.			
2	Click on the Job Search link in the Careers Home Welcome			
	page.			
	Result: the Job Search page displays.			
3	Select the job type by clicking on the option in the Select Job			
	Families list.			
	Result: the job type selected will highlight in blue.			
4	Select the <i>Date Posted</i> option for the Display Results Sorted By			
	field, and then click on the Save Search button.			
	Result: the Save Search page displays.			
5	Complete the following fields:			
	Name your search			
	• Select the Use As Job Agent check box			
	• Enter your business email address in the Send Job Agent			
	notification to field			
	Click on the Save Search button.			
6	My Saved Searches page contains the Saved Search job agent			
	you just created.			
	Click on the Run Search button to see if a current job opening			
	matches your search criteria.			
7	If a job opening matches your Saved Search job agent, then the			
	Online Application will automatically generate and send you an			
	email in your Inbox with the applicable job opening(s) currently			
	posted.			

Detailed Procedure

The following pages provide the detailed procedure for creating your personal job search agent, and include pictures of the Online Application.

Step 1 Go to the **Civilian Careers** home page and log into the Online Application.

Civilian Careers



Are you looking for a rewarding and challenging career serving your Community?

Over one third of our police service is comprised of Civilian members. The contribution made by our civilian support staff is vital to the Service's mandate of providing the citizens of Brampton and Mississauga with the highest quality of policing in the most efficient and effective manner.

Enter your user name and password to login. If you have not click here to Register. yet registered, Basic Job Search Login Julia Roberts Keywords: User Name: Last Month Posted: Password: Search Advanced SearchSearch Tips Login Login HelpRegister Now

NOTE: reference the *Logging in as a Returning External Civilian Applicant* section of this document for the associated steps.

Result: the Careers Welcome page displays.

Step 2 Click on the **Job Search** link in the **Careers Home Welcome** page.



Result: the **Job Search** page displays.

Step 3 Select the job type by clicking on the option in the **Select Job Families** list.

Job Search

Use this page to search for Job Postings using one or more of the Search Criteria options provided. Having trouble finding postings using the Advanced Job Search? Click the Search Tips link for some helpful tips.

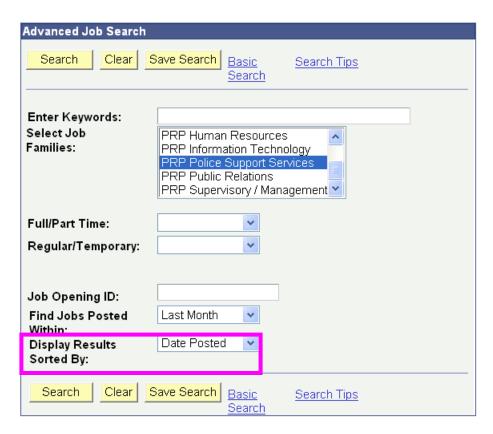


Result: the job type selected will highlight in blue.

NOTE: to broaden your search results, leave the following fields *blank*:

- Enter Keywords
- Full/Part Time
- Regular/Temporary
- Job Opening ID
- Find Jobs Posted Within

Step 4 Select the *Date Posted* option for the **Display Results Sorted By** field, and then click on the **Save Search** button.



Result: the **Save Search** page displays.

Step 5

Complete the following fields:

- Name your search
- Select the Use As Job Agent check box
- Enter your business email address in the Send Job Agent notification to field

Click on the Save Search button.

Save Search

Use this page to save your search criteria for future use (personal searches can be selected from the search page) or set it up as a Job Agent so you can be notified of new postings that match your criteria.



Step 6

My Saved Searches page contains the *Saved Search* job agent you just created.

Click on the **Run Search** button to see if a current job opening matches your search criteria.

My Saved Searches



Return to Previous PageJob Search

NOTE: you can use the **Edit** link to change your current search criteria or the **Delete** link to delete your **Saved Search** and create another one.

Continued on next page

Step 7

If a job opening matches your *Saved Search* job agent, then the Online Application will:

- Display the *results found* in the **Job Search** page.
- Send you an email in your Inbox with the applicable job opening(s) currently posted.

Job Search

Use this page to search for Job Postings using one or more of the Search Criteria options provided. Having trouble finding postings using the Advanced Job Search? Click the Search Tips link for some helpful tips.



NOTE: if a job opening does not match your search criteria (at the time you ran the search), then the Online Application will automatically send you an email when a job opening that matches your search criteria is posted.

End of Procedure

Change History

Change History The following is a list of changes made to this document:

Date	Change	Author
10-Feb-09	Initial Release	Sherry Barnes
21-Aug-09	Completed Info-mapping document	Sherry Barnes