



## PlumblinE 1000 Series Timered Softeners Owners Manual



### Water Softener Models

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PS1000T  
PS1500T

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### Congratulations!

We know you'll love your clean, soft water and your new Plumblin Water Softener. You'll soon wonder how you ever lived without it.

Improving your water with a Plumblin Water Softener is just one way to enjoy better water in your home. A line of Plumblin Filters and Drinking Water Systems is also available to upgrade your water. Contact your plumbing contractor for more information about Plumblin products.



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Newbury, Ohio

## How to use soft water

Now that your Plumbline water system is installed, you can enjoy all the benefits of having soft water. If you are not accustomed to soft water, here are some tips to follow to get the most benefit from your new system:

### ***Use pure soap products.***

Most leading brands of laundry soaps, household cleaners and shampoos contain large amounts of detergents. The harsh chemicals in these detergents are necessary when using hard water, but you can reduce your use or eliminate them altogether with soft water. We recommend you use pure soap products, clear liquid soaps without dyes and perfumes. If you continue to use your normal detergents, you should significantly reduce the amount used. Your local Plumbline contractor can provide you with more information and recommended detergent amounts.



### ***Use less soap and household cleaners.***

When using soap or cleaners with soft water, start by cutting the amount of soap you normally use in half. You may even find you can use as little as one-quarter the amount you were using before. Hardness minerals in water interfere with soap's cleaning ability. Once they are removed, soap can do its job better. Even though you'll use less soap, you'll get more suds and cleaner results.



It's especially important to reduce the amount of laundry soap you use. Washing clothes in soft water not only means you'll need less soap to get your clothes clean, but also that the soap you do use will rinse out completely. Washing in soft water makes your clothes look whiter and brighter, and they'll last longer too. It is very important not to let your clothes sit in the washer after the cycle is complete. Detergent buildup can stain your clothing. Again, Plumbline recommends that you use clear, liquid soaps, without dyes or perfumes.

After bathing in soft water, your skin should feel "slippery." It's not soap left on your skin. What you're feeling is your own smooth skin without any leftover soap curd or residue. When you bathed in hard water, you were never able to rinse this residue off completely. The soap curd that left a ring in your bathtub was also left on your skin. But now that you have soft water, you'll feel soft, smooth and clean. The same holds true for rinsing shampoo out of your hair.

### ***Reduce or eliminate the use of fabric softeners.***

Fabrics washed in hard water retain soap curd or residue making them "crackle" when removed from the dryer or stiff if air-dried. Fabric softeners are necessary with hard water to keep your clothing soft, but with soft water, you can reduce your use of fabric softeners or eliminate them altogether.

**Take special precautions with automatic dishwashers.**

Soft water, when combined with caustic phosphates in some dishwasher detergents and very high temperatures in the dry cycle, can etch dishes and glassware. To prevent this possibility:

- use the “no heat” dry cycle on your dishwasher;
- use the minimum amount of a good quality, low phosphate dishwasher detergent needed to clean your dishes. This may be as little as 20 percent of the amount recommended by the appliance manufacturer or on the dishwasher soap box;
- wash good china and crystal by hand.



**Special care for plants and fish.**

Depending on your water hardness level, amount of rainfall and how often you water, you could use soft water for outside watering, but why waste your soft



water? Water your lawn, shrubs and outside plants from an outside hard water faucet, or put your Plumblin water system in by-pass before watering. See “By-pass” on page 12 for instructions on by-passing your system. Many houseplants can be watered with soft water, although some can be highly sensitive to the elevated level of sodium ions in soft water. You may prefer to water houseplants with hard water or water from a Plumblin reverse osmosis system.

Fish accustomed to hard water may have trouble with an abrupt change to soft water. Make the change gradually over a period of seven to 14 days by blending hard and soft water until the tank contains 100 percent soft water. Once you begin using soft water, you should notice that your fish tank stays cleaner longer.

## Product Line Overview

The Plumbline Softener system is designed for applications with levels of hardness <40 gpg and levels of iron <2 ppm. For applications with greater levels of hardness or iron, a duplex unit is recommended.

The Plumbline Softener is available in two (2) tank sizes and fixed sequence times. These options allow the ideal configuration to be used for your application.

### Fixed Regeneration Sequence Time:



This valve allows for a basic system setup and will provide for operation on inlet water supplied less than 40 grains hardness and 2 ppm of ferrous iron.

### Timer Control:

This system control will regenerate your softener on a given day of the week. Each Plumbline Softener is designed with a 12 day timer. Set-up is simple, with each day independently selected to start regeneration. If the skipper wheel (day of the week wheel) is programmed to regenerate, then the unit will start a regeneration at 2:00 am on that day.

## Specifications

Product	PS 1000T	PS 1500T
Part Number	13770A	13771A
Service Flow @ 15 psid*	7.5 gpm	8.7 gpm
Power Requirements	120 VAC 60 Hz, 1 Amp	120 VAC 60 Hz, 1 Amp
Backwash Flow Rate	1.5 gpm	2.0 gpm
Capacity**	15,900 grains	22,700 grains
Brine Setting	6.3 lbs.	9 lbs.
Salt Dose	9 lbs./ft <sup>3</sup>	9 lbs./ft <sup>3</sup>
Tank Size	8" x 40"	10" x 40"
Volume of High Capacity Non-solvent Based Cation Resin	0.7 ft <sup>3</sup>	1.0 ft <sup>3</sup>
Maximum Compensated*** Hardness	40 gpg	40 gpg
Maximum Iron	2 mg/L	2 mg/L

\* Service flow indicates typical household flow rates and is not an indication of system limitations.

\*\* As tested to NSF/ANSI standard 44 by WQA under the Gold Seal Program.

\*\*\*Highest removal levels may not include certified brine settings. Please reference performance data sheet for details of certified and non-certified brine settings and efficiencies.

## System Operation

Your Plumblin Water Softener is designed to provide years of trouble-free operation. The following cycles soften your water and regenerate your system when necessary.

**Service:** Hard water enters unit at the valve inlet and flows down through the resin in the media tank. Conditioned water enters the center tube through the bottom distributor, then flows up through the center tube, around the piston and out the outlet of the valve.

**Regeneration:** When the valve is in regeneration, raw water is being passed to service until rapid rinse is complete.

**Preliminary Rinse:** This is a slow rinse of the resin bed. Water flows down through the resin bed, up the bottom distributor and out the drain.

**Backwash:** Water enters unit at the valve inlet, flows through the piston, down the center tube, through the bottom distributor, and up through the resin, around the piston and out the drain line. Water is passed through the resin bed in the opposite direction of normal flow, which flushes suspended matter out of the resin tank. Backwashing also loosens the resin bed which becomes compacted during the softening (service) cycle.

**Brine/Slow Rinse:** Hard water enters the unit at valve inlet, flows up into the injector housing and down through the nozzle and throat to draw brine from the brine tank. Brine flows down through resin and enters the center tube through the bottom distributor and out through the drain line. The resin beads are washed with the brine solution. Since the resin beads prefer calcium and magnesium ions, the slow rinse allows an overwhelming concentration of sodium ions to overpower and force the calcium and magnesium ions off of the resin beads and down the drain.

**Rapid Rinse:** Water enters unit at the valve inlet, flows through the piston, down the center tube, through the bottom distributor, and up through the resin, around the piston and out the drain line. Water is passed through the resin bed in the opposite direction of normal flow, which flushes suspended matter out of the resin tank. Backwashing also loosens the resin bed which becomes compacted during the softening (service) cycle.

**Settling Rinse:** This is a slow rinse of the resin bed. Water flows down through the resin bed, up the bottom distributor and out the drain.

**Brine Tank Refill:** Hard water enters the unit at the valve inlet, flows up through the injector housing, and through the brine valve to refill the brine tank. Valve is now delivering soft water to the home. Water is refilling the brine tank to make a brine solution for the next regeneration.

# System Maintenance and Install Guidelines

## Adding Salt

Ensure that the salt level in the brine tank is always above the water line.

## Water Pressure

Inlet water pressure range of 20-120 psi is required for regeneration valve to operate effectively.

## Electrical Facilities

An uninterrupted 120 VAC / 60 Hz alternating current (A/C) supply is required. Please make sure voltage supply is compatible with unit before installation.

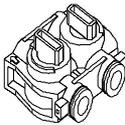
## Existing Plumbing

Existing plumbing should be free from lime and iron buildup. Replace plumbing that has heavy lime and/or iron buildup. If plumbing is clogged with iron, install a separate iron filter unit ahead of the water softener.

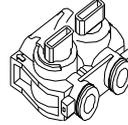
## System By-pass

Always provide for the installation of a by-pass valve if unit is not equipped with one. If valve is leaking, turn by-pass from Service to the By-pass position.

Open By-pass



Closed By-pass



**NOTE:** If the valve continues to leak after turning the by-pass to By-pass position, shut off the main water line and call your local service technician (preferably the one who installed the system) IMMEDIATELY.

## CAUTION

- Do not exceed water pressure of 120 psi.
- Do not exceed water temperature of 110 °F.
- Do not subject unit to freezing conditions.

## Sanitization

After installation, or if water is not used for >30 days, sanitization of the system is recommended.

- Regenerate system, after regeneration, go through sanitization procedures.
- Mix 1 oz. of household, unscented bleach with 1 gallon of water in a bucket.
- Disconnect brine line from brine tank.
- Place brine line in bucket with diluted bleach solution.
- Place system into brine draw.
- Draw the 1 gallon of solution, then put unit into by-pass position.
- Let bleach soak tank for 60 minutes.
- Reconnect brine line to brine tank.
- Open by-pass valve, continue with system regeneration cycle.
- After cycle is complete, repeat the backwash cycle.
- Place unit back into service.

# Plumblime Set-up Procedures

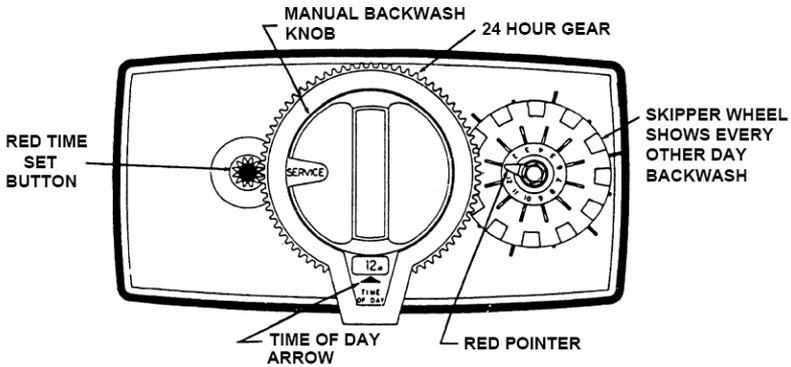


Figure 1

## 1. How To Set Days on Which System Is to Backwash

Rotate skipper wheel until the number "1" is at the red pointer.

Set the days that backwash is to occur by sliding tabs on the skipper wheel outward to expose trip fingers. Each tab is one day. Finger at red pointer is tonight.

Moving clockwise from the red pointer, extend or retract fingers to obtain the desired backwash schedule.

## 2. How To Set The Time Of Day

Press and hold the red button in to disengage the drive gear.

Turn the large gear until the actual time of day is at the time of day pointer.

Release the red button to again engage the drive gear.

## 3. How To Manually Backwash Your Water Filter At Any Time

Turn the manual regeneration knob clockwise.

The slight movement of the manual regeneration knob engages the program wheel and starts the regeneration program.

The black center knob will make one revolution in the following three (3) hours (approximately) and stop in the position shown in Figure 1.

Even though it takes three (3) hours for this center knob to complete one revolution, the backwash cycle of your unit might be set only ½ of this time.

In any event, conditioned water may be drawn after water stops flowing from the water filter drain line.

## Plumblin Softener Troubleshooting

Problem	Possible Causes	Solutions
Softener fails to regenerate.	A. Electrical service to unit has been interrupted. B. Timer is defective. C. Power failure.	A. Assure permanent electrical service (check fuse, plug, pull chain or switch). B. Replace timer. C. Reset time of day.
Softener delivers hard water.	A. By-pass valve is open. B. No salt in brine tank.  C. Injectors or screen is plugged. D. Insufficient water flowing into brine tank.  E. Hot water tank hardness.  F. Leak at distributor tube.  G. Internal valve leak.	A. Close by-pass valve. B. Add salt to brine tank and maintain salt level above water level. C. Replace injectors and screen. D. Check brine tank fill time and clean brine line flow control if plugged. E. Repeated flushing of the hot water tank is required. F. Make sure distributor tube is not cracked. Check O-ring and tube pilot. G. Replace seals and spacers and/or piston.
Unit uses too much salt.	A. Improper salt setting. B. Excess water in brine tank.	A. Check salt usage and salt setting. B. See excessive water in brine tank.
Loss of water pressure.	A. Iron buildup in line to water softener. B. Iron buildup in water softener.  C. Inlet control plugged due to foreign material loose from pipes by recent work done on plumbing system.	A. Clean line to water filter. B. Clean control and add media cleaner to media bed. Increase frequency of regeneration. C. Remove piston and clean control.
Loss of media through drain line.	A. Air in water system.	A. Assure that well system has proper air elimination control. Check for dry well condition.
Iron in conditioned water.	A. Fouled media bed.	A. Check backwash, brine draw and brine tank fill, increase frequency of regeneration, increase backwash time.
Excessive water in brine tank.	A. Plugged drain line flow control.	A. Clean flow control.
Salt water in service line.	A. Plugged injector system.  B. Timer not cycling. C. Foreign material in brine valve. D. Foreign material in brine line flow control.	A. Clean injector and replace screen. B. Replace timer. C. Clean or replace brine valve. D. Clean brine line flow control.
Softener fails to draw brine.	A. Draw line flow control is plugged. B. Injector is plugged. C. Injector screen plugged. D. Line pressure is too low.  E. Internal control leak.	A. Clean drain line flow control. B. Clean or replace injectors. C. Replace screen. D. Increase line pressure (minimum 20 psi). E. Change seals, spacers and/or

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		piston assembly.
<b>Control cycles continuously.</b>	A. Faulty timer mechanism.	A. Replace timer.
<b>Drain flows continuously.</b>	<p>A. Foreign material in control.</p> <p>B. Internal control leak.</p> <p>C. Control valve jammed in brine or backwash position.</p> <p>D. Timer motor stopped or jammed.</p>	<p>A. Remove piston assembly and inspect bore, remove foreign material and check control in various regeneration positions.</p> <p>B. Replace seals and/or piston assembly.</p> <p>C. Replace seals and/or piston assembly.</p> <p>D. Replace timer.</p>





*"The PlumblinE Product Line"*

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